

**BellSouth Monthly Performance Summary
Kentucky, November 2001**

	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Resale - Ordering									
% Rejected Service Requests - Mechanized									
A.1.1.1	O-7 Residence/KY(%)			8.32%	6,959				Diagnostic
A.1.1.2	O-7 Business/KY(%)			31.18%	356				Diagnostic
A.1.1.3	O-7 Design (Specials)/KY(%)			66.67%	3				Diagnostic
A.1.1.4	O-7 PBX/KY(%)								Diagnostic
A.1.1.5	O-7 Centrex/KY(%)								Diagnostic
A.1.1.6	O-7 ISDN/KY(%)								Diagnostic
% Rejected Service Requests - Partially Mechanized									
A.1.2.1	O-7 Residence/KY(%)			27.85%	1,142				Diagnostic
A.1.2.2	O-7 Business/KY(%)			44.68%	188				Diagnostic
A.1.2.3	O-7 Design (Specials)/KY(%)			0.00%	2				Diagnostic
A.1.2.4	O-7 PBX/KY(%)								Diagnostic
A.1.2.5	O-7 Centrex/KY(%)								Diagnostic
A.1.2.6	O-7 ISDN/KY(%)								Diagnostic
% Rejected Service Requests - Non-Mechanized									
A.1.3.1	O-7 Residence/KY(%)			42.54%	134				Diagnostic
A.1.3.2	O-7 Business/KY(%)			67.86%	84				Diagnostic
A.1.3.3	O-7 Design (Specials)/KY(%)			36.84%	57				Diagnostic
A.1.3.4	O-7 PBX/KY(%)			37.50%	8				Diagnostic
A.1.3.5	O-7 Centrex/KY(%)								Diagnostic
A.1.3.6	O-7 ISDN/KY(%)			28.57%	14				Diagnostic
Reject Interval - Mechanized									
A.1.4.1	O-8 Residence/KY(%)	>= 97% w in 1 hr		95.49%	621				NO
A.1.4.2	O-8 Business/KY(%)	>= 97% w in 1 hr		96.46%	113				NO
A.1.4.3	O-8 Design (Specials)/KY(%)	>= 97% w in 1 hr		0.00%	2				NO
A.1.4.4	O-8 PBX/KY(%)	>= 97% w in 1 hr							
A.1.4.5	O-8 Centrex/KY(%)	>= 97% w in 1 hr							
A.1.4.6	O-8 ISDN/KY(%)	>= 97% w in 1 hr							
Reject Interval - Partially Mechanized - 10 hours									
A.1.7.1	O-8 Residence/KY(%)	>= 85% w in 10 hrs		95.98%	323				YES
A.1.7.2	O-8 Business/KY(%)	>= 85% w in 10 hrs		96.59%	88				YES
A.1.7.3	O-8 Design (Specials)/KY(%)	>= 85% w in 10 hrs							
A.1.7.4	O-8 PBX/KY(%)	>= 85% w in 10 hrs							
A.1.7.5	O-8 Centrex/KY(%)	>= 85% w in 10 hrs							
A.1.7.6	O-8 ISDN/KY(%)	>= 85% w in 10 hrs							
Reject Interval - Non-Mechanized									
A.1.8.1	O-8 Residence/KY(%)	>= 85% w in 24 hrs		100.00%	59				YES
A.1.8.2	O-8 Business/KY(%)	>= 85% w in 24 hrs		100.00%	57				YES
A.1.8.3	O-8 Design (Specials)/KY(%)	>= 85% w in 24 hrs		100.00%	21				YES
A.1.8.4	O-8 PBX/KY(%)	>= 85% w in 24 hrs		100.00%	3				YES
A.1.8.5	O-8 Centrex/KY(%)	>= 85% w in 24 hrs							
A.1.8.6	O-8 ISDN/KY(%)	>= 85% w in 24 hrs		100.00%	4				YES
FOC Timeliness - Mechanized									
A.1.9.1	O-9 Residence/KY(%)	>= 95% w in 3 hrs		99.78%	6,320				YES
A.1.9.2	O-9 Business/KY(%)	>= 95% w in 3 hrs		99.57%	235				YES
A.1.9.3	O-9 Design (Specials)/KY(%)	>= 95% w in 3 hrs							
A.1.9.4	O-9 PBX/KY(%)	>= 95% w in 3 hrs							
A.1.9.5	O-9 Centrex/KY(%)	>= 95% w in 3 hrs							
A.1.9.6	O-9 ISDN/KY(%)	>= 95% w in 3 hrs							
FOC Timeliness - Partially Mechanized - 10 hours									
A.1.12.1	O-9 Residence/KY(%)	>= 85% w in 10 hrs		94.47%	868				YES
A.1.12.2	O-9 Business/KY(%)	>= 85% w in 10 hrs		88.15%	135				YES

**BellSouth Monthly Performance Summary
Kentucky, November 2001**

A.1.12.3	O-9	Design (Specials)/K/Y (%)
A.1.12.4	O-9	PBX/K/Y (%)
A.1.12.5	O-9	Centrex/K/Y (%)
A.1.12.6	O-9	ISDN/K/Y (%)

Benchmark / Analog
>= 85% w in 10 hrs
>= 85% w in 10 hrs
>= 85% w in 10 hrs
>= 85% w in 10 hrs

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
		50.00%	2				NO

FOC Timeliness - Non-Mechanized

A.1.13.1	O-9	Residence/ED/K/Y (%)
A.1.13.2	O-9	Business/ED/K/Y (%)
A.1.13.3	O-9	Design (Specials)/K/Y (%)
A.1.13.4	O-9	PBX/K/Y (%)
A.1.13.5	O-9	Centrex/K/Y (%)
A.1.13.6	O-9	ISDN/K/Y (%)

>= 85% w in 36 hrs
>= 85% w in 36 hrs
>= 85% w in 36 hrs
>= 85% w in 36 hrs
>= 85% w in 36 hrs
>= 85% w in 36 hrs

		100.00%	70				YES
		100.00%	24				YES
		100.00%	22				YES
		100.00%	4				YES
		83.33%	12				NO

FOC & Reject Response Completeness - Mechanized

A.1.14.1.1	O-11	Residence/ED/K/Y (%)
A.1.14.1.2	O-11	Residence/TAG/K/Y (%)
A.1.14.1.3	O-11	Business/ED/K/Y (%)
A.1.14.2.1	O-11	Business/TAG/K/Y (%)
A.1.14.2.2	O-11	Design (Specials)/ED/K/Y (%)
A.1.14.3.1	O-11	Design (Specials)/TAG/K/Y (%)
A.1.14.3.2	O-11	PBX/ED/K/Y (%)
A.1.14.4.1	O-11	PBX/TAG/K/Y (%)
A.1.14.4.2	O-11	Centrex/ED/K/Y (%)
A.1.14.5.1	O-11	Centrex/TAG/K/Y (%)
A.1.14.5.2	O-11	ISDN/ED/K/Y (%)
A.1.14.6.1	O-11	ISDN/TAG/K/Y (%)
A.1.14.6.2	O-11	ISDN/TAG/K/Y (%)

>= 95%
>= 95%
>= 95%
>= 95%
>= 95%
>= 95%
>= 95%
>= 95%
>= 95%
>= 95%
>= 95%
>= 95%

		100.00%	349				YES
		99.56%	6,610				YES
		97.19%	356				YES
		66.67%	3				NO

FOC & Reject Response Completeness - Partially Mechanized

A.1.15.1.1	O-11	Residence/ED/K/Y (%)
A.1.15.1.2	O-11	Residence/TAG/K/Y (%)
A.1.15.2.1	O-11	Business/ED/K/Y (%)
A.1.15.2.2	O-11	Business/TAG/K/Y (%)
A.1.15.3.1	O-11	Design (Specials)/ED/K/Y (%)
A.1.15.3.2	O-11	Design (Specials)/TAG/K/Y (%)
A.1.15.4.1	O-11	PBX/ED/K/Y (%)
A.1.15.4.2	O-11	PBX/TAG/K/Y (%)
A.1.15.5.1	O-11	Centrex/ED/K/Y (%)
A.1.15.5.2	O-11	Centrex/TAG/K/Y (%)
A.1.15.6.1	O-11	ISDN/ED/K/Y (%)
A.1.15.6.2	O-11	ISDN/TAG/K/Y (%)

>= 95%
>= 95%
>= 95%
>= 95%
>= 95%
>= 95%
>= 95%
>= 95%
>= 95%
>= 95%
>= 95%

		100.00%	122				YES
		96.90%	1,020				YES
		100.00%	188				YES
		100.00%	2				YES

FOC & Reject Response Completeness - Non-Mechanized

A.1.16.1	O-11	Residence/K/Y (%)
A.1.16.2	O-11	Business/K/Y (%)
A.1.16.3	O-11	Design (Specials)/K/Y (%)
A.1.16.4	O-11	PBX/K/Y (%)
A.1.16.5	O-11	Centrex/K/Y (%)
A.1.16.6	O-11	ISDN/K/Y (%)

>= 95%
>= 95%
>= 95%
>= 95%
>= 95%

		93.28%	134				NO
		94.05%	84				NO
		71.93%	57				NO
		75.00%	8				NO
		100.00%	14				YES

FOC & Reject Response Completeness (Multiple Responses) - Mechanized

A.1.17.1.1	O-11	Residence/ED/K/Y (%)
A.1.17.1.2	O-11	Residence/TAG/K/Y (%)
A.1.17.2.1	O-11	Business/ED/K/Y (%)
A.1.17.2.2	O-11	Business/TAG/K/Y (%)
A.1.17.3.1	O-11	Design (Specials)/ED/K/Y (%)
A.1.17.3.2	O-11	Design (Specials)/TAG/K/Y (%)
A.1.17.4.1	O-11	PBX/ED/K/Y (%)
A.1.17.4.2	O-11	PBX/TAG/K/Y (%)
A.1.17.5.1	O-11	Centrex/ED/K/Y (%)
A.1.17.5.2	O-11	Centrex/TAG/K/Y (%)
A.1.17.6.1	O-11	ISDN/ED/K/Y (%)
A.1.17.6.2	O-11	ISDN/TAG/K/Y (%)

>= 95%
>= 95%
>= 95%
>= 95%
>= 95%
>= 95%
>= 95%
>= 95%
>= 95%
>= 95%

		73.93%	349				NO
		99.45%	6,581				YES
		97.98%	346				YES
		100.00%	2				YES

BellSouth Monthly Performance Summary Kentucky, November 2001

Benchmark / Analog BST Measure BST Volume CLEC Measure CLEC Volume Standard Deviation Standard Error ZScore Equity

FOC & Reject Response Completeness (Multiple Responses) - Partially Mechanized

Item	Residence/ED(KY)(%)	Residence/TAG(KY)(%)	Business/ED(KY)(%)	Business/TAG(KY)(%)	Design (Specials)/ED(KY)(%)	Design (Specials)/TAG(KY)(%)	PBX/ED(KY)(%)	PBX/TAG(KY)(%)	Centrex/ED(KY)(%)	Centrex/TAG(KY)(%)	ISDN/ED(KY)(%)	ISDN/TAG(KY)(%)
A.1.18.1.1	>= 95%	95.90%	>= 95%	91.46%	>= 95%	83.51%	>= 95%					
A.1.18.1.2	>= 95%	91.46%	>= 95%	1.019	>= 95%		>= 95%					
A.1.18.2.1	>= 95%		>= 95%		>= 95%		>= 95%					
A.1.18.2.2	>= 95%		>= 95%	188	>= 95%		>= 95%					
A.1.18.3.1	>= 95%		>= 95%		>= 95%		>= 95%					
A.1.18.3.2	>= 95%		>= 95%		>= 95%		>= 95%					
A.1.18.4.1	>= 95%		>= 95%		>= 95%		>= 95%					
A.1.18.4.2	>= 95%		>= 95%	2	>= 95%		>= 95%					
A.1.18.5.1	>= 95%		>= 95%		>= 95%		>= 95%					
A.1.18.5.2	>= 95%		>= 95%		>= 95%		>= 95%					
A.1.18.6.1	>= 95%		>= 95%		>= 95%		>= 95%					
A.1.18.6.2	>= 95%		>= 95%		>= 95%		>= 95%					

FOC & Reject Response Completeness (Multiple Responses) - Non-Mechanized

Item	Residence/KY(%)	Business/KY(%)	Design (Specials)/KY(%)	PBX/KY(%)	Centrex/KY(%)	ISDN/KY(%)
A.1.19.1	>= 95%	95.80%	>= 95%	125	>= 95%	
A.1.19.2	>= 95%	94.94%	>= 95%	79	>= 95%	
A.1.19.3	>= 95%	90.24%	>= 95%	41	>= 95%	
A.1.19.4	>= 95%	100.00%	>= 95%	6	>= 95%	
A.1.19.5	>= 95%		>= 95%		>= 95%	
A.1.19.6	>= 95%	92.86%	>= 95%	14	>= 95%	

Resale - Provisioning

Item	Order Completion Interval	Res	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.2.1.1.1	Residence/<10 circuits/Dispatch/KY (days)	5.90	4.880	4.75	281	5.436	0.33348	3.4398	22.8827	YES
A.2.1.1.2	Residence/<10 circuits/Non-Dispatch/KY (days)	0.92	91.403	0.49	3,757	1.126	0.01875	22.8827	22.8827	YES
A.2.1.1.2	Residence/>=10 circuits/Dispatch/KY (days)	6.20	5			3.834				
A.2.1.1.2	Residence/>=10 circuits/Non-Dispatch/KY (days)	2.53	4.129	2.50	35	5.747	0.97555	0.0257	0.0257	YES
A.2.1.2.1	Business/<10 circuits/Dispatch/KY (days)	1.36	4.422	0.63	125	4.760	0.43168	1.6896	1.6896	YES
A.2.1.2.1	Business/<10 circuits/Non-Dispatch/KY (days)	9.07	25			12.941				
A.2.1.2.2	Business/>=10 circuits/Dispatch/KY (days)	28.64	427			82.318				
A.2.1.3.1	Design (Specials)/<10 circuits/Dispatch/KY (days)	9.65	17			7.802				
A.2.1.3.2	Design (Specials)/<10 circuits/Non-Dispatch/KY (days)	18.60	10			16.939				
A.2.1.3.2	Design (Specials)/>=10 circuits/Dispatch/KY (days)	5.58	23			22.561				
A.2.1.3.2	Design (Specials)/>=10 circuits/Non-Dispatch/KY (days)	1.28	7			0.893				
A.2.1.4.1	PBX/<10 circuits/Dispatch/KY (days)	3.73	102			2.296				
A.2.1.4.2	PBX/>=10 circuits/Dispatch/KY (days)	1.94	157			2.174				
A.2.1.4.2	PBX/>=10 circuits/Non-Dispatch/KY (days)	4.54	13			3.643				
A.2.1.5.1	Centrex/<10 circuits/Dispatch/KY (days)	4.26	9			2.758				
A.2.1.5.2	Centrex/>=10 circuits/Dispatch/KY (days)	22.99	126			27.759				
A.2.1.6.1	ISDN/<10 circuits/Dispatch/KY (days)	4.88	65			12.656			0.0841	YES
A.2.1.6.2	ISDN/>=10 circuits/Dispatch/KY (days)	9.67	3			5.508				
A.2.1.6.2	ISDN/>=10 circuits/Non-Dispatch/KY (days)	29.47	70			45.544				

Head Orders

Item	Residence/<10 circuits/Facility/KY (days)	Residence/<10 circuits/Equipment/KY (days)	Residence/<10 circuits/Other/KY (days)	Residence/>=10 circuits/Facility/KY (days)	Residence/>=10 circuits/Equipment/KY (days)	Residence/>=10 circuits/Other/KY (days)	Business/<10 circuits/Facility/KY (days)	Business/<10 circuits/Equipment/KY (days)	Business/<10 circuits/Other/KY (days)	Business/>=10 circuits/Facility/KY (days)	Business/>=10 circuits/Equipment/KY (days)	Business/>=10 circuits/Other/KY (days)
A.2.2.1.1	0.00	0	0	0.00	0	0	0.00	0	0	0	0	0
A.2.2.1.2	1.67	3	0	0.00	0	0	0.00	0	0	1.155	0	0
A.2.2.1.3	0.00	0	0	0.00	0	0	0.00	0	0	0	0	0
A.2.2.1.2	0.00	0	0	0.00	0	0	0.00	0	0	0	0	0
A.2.2.1.2	41.09	11	1	33.00	1	68.598	71.64827	0.1129	0.1129	0.1129	0	0
A.2.2.2.1	0.00	0	0	0.00	0	0	0.00	0	0	0	0	0
A.2.2.2.1	81.50	2	0	0.00	0	113.844	0	0	0	0	0	0
A.2.2.2.1	0.00	0	0	0.00	0	0	0.00	0	0	0	0	0

Bellsouth Monthly Performance Summary Kentucky, November 2001

	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.2.2.2.2.2	0.00	0						
A.2.2.2.2.3	0.00	0						
A.2.2.3.1.1	0.00	0						
A.2.2.3.1.2	0.00	0						
A.2.2.3.1.3	11.00	1		0.000				
A.2.2.3.2.1								
A.2.2.3.2.2								
A.2.2.3.2.3								
A.2.2.4.1.1								
A.2.2.4.1.2								
A.2.2.4.2.1								
A.2.2.4.2.2								
A.2.2.4.2.3								
A.2.2.5.1.1								
A.2.2.5.1.2								
A.2.2.5.1.3								
A.2.2.5.2.1								
A.2.2.5.2.2								
A.2.2.5.2.3								
A.2.2.6.1.1								
A.2.2.6.1.2								
A.2.2.6.2.1								
A.2.2.6.2.2								
A.2.2.6.2.3								

Benchmark / Analog

Bus	0							
Bus	0							
Design	0							
Design	0							
Design	11.00	1		0.000				
Design								
Design								
PBX	0		0.00	0				YES
PBX	0		0.00	0				YES
PBX	0		0.00	0				YES
PBX	0		0.00	0				YES
PBX	0		0.00	0				YES
Centrex	0		0.00	0				YES
Centrex	0		0.00	0				YES
Centrex	0		0.00	0				YES
Centrex	0		0.00	0				YES
Centrex	0		0.00	0				YES
ISDN	17.00	2	0.00	0	7.071			YES
ISDN	0.00	0	0.00	0				YES
ISDN	0.00	0	0.00	0				YES
ISDN	22.00	1	0.00	0	0.000			YES
ISDN	0.00	0	0.00	0				YES
ISDN	0.00	0	0.00	0				YES

	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Res	0.37%	101,353	0.32%	3,750		0.00101	0.4860	YES
Bus	0.99%	8,831	0.67%	150		0.00813	0.3916	YES
Design	5.72%	864						
PBX	8.89%	45	0.00%	5		0.13415	0.6626	YES
Centrex	2.08%	288						
ISDN	9.26%	270	0.00%	4		0.14600	0.6342	YES

Diagnostic			0.00%	62				Diagnostic
Diagnostic			0.00%	16				Diagnostic
Diagnostic			0.00%	1				Diagnostic
Diagnostic			0.00%	4				Diagnostic

>= 48 hrs			172.00	12				YES
>= 48 hrs			264.00	1				YES

Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic

95% >= 48 hrs			100.00%	12				YES
95% >= 48 hrs			100.00%	1				YES

	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.2.4.1								
A.2.4.2								
A.2.4.3								
A.2.4.4								
A.2.4.5								
A.2.4.6								

A.2.5.1								
A.2.5.2								
A.2.5.3								
A.2.5.4								
A.2.5.5								
A.2.5.6								

A.2.7.1								
A.2.7.2								
A.2.7.3								
A.2.7.4								
A.2.7.5								
A.2.7.6								

A.2.8.1								
A.2.8.2								
A.2.8.3								
A.2.8.4								
A.2.8.5								
A.2.8.6								

A.2.9.1								
A.2.9.2								
A.2.9.3								

**BellSouth Monthly Performance Summary
Kentucky, November 2007**

	P-2	PBX/KY(%)
A.2.9.4		
A.2.9.5		
A.2.9.6		

	P-2	Residence<10 circuits/Dispatch/KY(%)
A.2.10.1		
A.2.10.2		
A.2.10.3		
A.2.10.4		
A.2.10.5		
A.2.10.6		

	P-3	Residence<10 circuits/Dispatch/KY(%)
A.2.11.1.1.1		
A.2.11.1.1.2		
A.2.11.1.2.1		
A.2.11.1.2.2		
A.2.11.2.1.1		
A.2.11.2.1.2		
A.2.11.2.2.1		
A.2.11.2.2.2		
A.2.11.3.1.1		
A.2.11.3.1.2		
A.2.11.3.2.1		
A.2.11.3.2.2		
A.2.11.4.1.1		
A.2.11.4.1.2		
A.2.11.4.2.1		
A.2.11.5.1.1		
A.2.11.5.1.2		
A.2.11.5.2.1		
A.2.11.5.2.2		
A.2.11.6.1.1		
A.2.11.6.1.2		
A.2.11.6.2.1		
A.2.11.6.2.2		

	P-9	Residence<10 circuits/Dispatch/KY(%)
A.2.12.1.1.1		
A.2.12.1.1.2		
A.2.12.1.2.1		
A.2.12.1.2.2		
A.2.12.2.1.1		
A.2.12.2.1.2		
A.2.12.2.2.1		
A.2.12.2.2.2		
A.2.12.3.1.1		
A.2.12.3.1.2		
A.2.12.3.2.1		
A.2.12.3.2.2		
A.2.12.4.1.1		
A.2.12.4.1.2		
A.2.12.4.2.1		
A.2.12.4.2.2		
A.2.12.5.1.1		
A.2.12.5.1.2		
A.2.12.5.2.1		
A.2.12.5.2.2		
A.2.12.6.1.1		
A.2.12.6.1.2		
A.2.12.6.2.1		

Benchmark /
Analog

95% >= 48 hrs
95% >= 48 hrs
95% >= 48 hrs

Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic

Res
Res
Res
Res
Bus
Bus
Bus
Bus
Design
Design
Design
Design
PBX
PBX
PBX
Centrex
Centrex
Centrex
Centrex
ISDN
ISDN
ISDN

Res
Res
Res
Res
Bus
Bus
Bus
Design
Design
Design
Design
PBX
PBX
PBX
Centrex
Centrex
Centrex
ISDN
ISDN

	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity

	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity

	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	7.86%	5,646	2.83%	318		0.01551	3.2447	YES
	0.05%	95,164	0.07%	4,014		0.00037	-0.6360	YES
	0.00%	5						
	1.55%	4,271	0.00%	49		0.01772	0.8720	YES
	0.11%	4,465	0.00%	191		0.00247	0.4531	YES
	10.34%	29						
	6.92%	443						
	0.00%	17						
	0.00%	10				0.00000		YES
	0.00%	23	0.00%	6		0.00000		YES
	0.00%	7	0.00%	1		0.00000		YES
	0.00%	105						
	0.00%	158						
	0.00%	13						
	0.00%	9						
	2.39%	129						
	0.00%	65	0.00%	6		0.00000		YES
	0.00%	3						

	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	9.05%	6,470	7.55%	331		0.01617	0.9501	YES
	3.26%	113,882	4.09%	5,038		0.00256	-3.2289	NO
	0.00%	6	0.00%	1		0.00000		YES
	3.54%	4,379	0.00%	75		0.02152	1.6449	YES
	4.42%	5,515	0.86%	232		0.01378	2.5848	YES
	4.76%	42						
	2.02%	595						
	14.29%	7						
	0.00%	28	0.00%	2		0.00000		YES
	0.00%	26	33.33%	3		0.00000		NO
	0.00%	3	0.00%	2		0.00000		YES
	0.00%	99	0.00%	3		0.07421	0.2209	YES
	1.64%	122	0.00%	9				
	0.00%	12						
	0.00%	120	0.00%	1		0.25048	0.2662	YES
	2.20%	182	0.00%	3		0.08534	0.2575	YES

BellSouth Monthly Performance Summary Kentucky, November 2007

		BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.2.12.6.2.2	P-9 ISDN/>=10 circuits/Non-Dispatch/KY(%)	0.00%	4	0.00%	1		0.06000		YES
Average Completion Notice Interval - Mechanized									
A.2.14.1.1.1	P-5 Residence/<10 circuits/Dispatch/KY(hours)	7.91	4,518	0.02	468	27,212	1,321.40	5.9661	YES
A.2.14.1.1.2	P-5 Residence/<10 circuits/Non-Dispatch/KY(hours)	0.71	83,988	0.31	6,229	4,495	0.05903	6.7326	YES
A.2.14.1.2.1	P-5 Residence/>=10 circuits/Dispatch/KY(hours)	0.02	3			0.000			
A.2.14.1.2.2	P-5 Residence/>=10 circuits/Non-Dispatch/KY(hours)								
A.2.14.2.1.1	P-5 Business/<10 circuits/Dispatch/KY(hours)	2.55	1,251	0.38	58	20,718	2,782.74	0.7774	YES
A.2.14.2.1.2	P-5 Business/<10 circuits/Non-Dispatch/KY(hours)	0.78	3,507	0.27	277	7,593	0.47137	1.0865	YES
A.2.14.2.2.1	P-5 Business/>=10 circuits/Dispatch/KY(hours)	1.75	24			5,406			
A.2.14.2.2.2	P-5 Business/>=10 circuits/Non-Dispatch/KY(hours)	367.48	330			2585.998			
A.2.14.3.1.1	P-5 Design (Specials)/<10 circuits/Dispatch/KY(hours)	56.30	6			74.844			
A.2.14.3.1.2	P-5 Design (Specials)/<10 circuits/Non-Dispatch/KY(hours)								
A.2.14.3.2.1	P-5 Design (Specials)/>=10 circuits/Dispatch/KY(hours)								
A.2.14.3.2.2	P-5 Design (Specials)/>=10 circuits/Non-Dispatch/KY(hours)								
A.2.14.4.1.1	P-5 PBX/<10 circuits/Dispatch/KY(hours)	73.03	6			145.906			
A.2.14.4.1.2	P-5 PBX/<10 circuits/Non-Dispatch/KY(hours)	0.23	20	0.15	2	0.134	0.09860	0.8082	YES
A.2.14.4.2.1	P-5 PBX/>=10 circuits/Dispatch/KY(hours)								
A.2.14.4.2.2	P-5 PBX/>=10 circuits/Non-Dispatch/KY(hours)								
A.2.14.5.1.1	P-5 Centrex/<10 circuits/Dispatch/KY(hours)	3.05	90			11,369			
A.2.14.5.1.2	P-5 Centrex/<10 circuits/Non-Dispatch/KY(hours)	0.28	73			0.106			
A.2.14.5.2.1	P-5 Centrex/>=10 circuits/Dispatch/KY(hours)	0.02	12			0.000			
A.2.14.5.2.2	P-5 Centrex/>=10 circuits/Non-Dispatch/KY(hours)	0.22	9			0.101			
A.2.14.6.1.1	P-5 ISDN/<10 circuits/Dispatch/KY(hours)	162.80	81			473.554			
A.2.14.6.1.2	P-5 ISDN/<10 circuits/Non-Dispatch/KY(hours)	7.65	45			26.597			
A.2.14.6.2.1	P-5 ISDN/>=10 circuits/Dispatch/KY(hours)								
A.2.14.6.2.2	P-5 ISDN/>=10 circuits/Non-Dispatch/KY(hours)	0.33	1			0.000			
Average Completion Notice Interval - Non-Mechanized									
A.2.15.1.1.1	P-5 Residence/<10 circuits/Dispatch/KY(hours)			21.45	42				Diagnostic
A.2.15.1.1.2	P-5 Residence/<10 circuits/Non-Dispatch/KY(hours)			18.93	73				Diagnostic
A.2.15.1.2.1	P-5 Residence/>=10 circuits/Dispatch/KY(hours)								Diagnostic
A.2.15.1.2.2	P-5 Residence/>=10 circuits/Non-Dispatch/KY(hours)								Diagnostic
A.2.15.2.1.1	P-5 Business/<10 circuits/Dispatch/KY(hours)			16.26	8				Diagnostic
A.2.15.2.1.2	P-5 Business/<10 circuits/Non-Dispatch/KY(hours)			18.00	18				Diagnostic
A.2.15.2.2.1	P-5 Business/>=10 circuits/Dispatch/KY(hours)								Diagnostic
A.2.15.2.2.2	P-5 Business/>=10 circuits/Non-Dispatch/KY(hours)								Diagnostic
A.2.15.3.1.1	P-5 Design (Specials)/<10 circuits/Dispatch/KY(hours)								Diagnostic
A.2.15.3.1.2	P-5 Design (Specials)/<10 circuits/Non-Dispatch/KY(hours)								Diagnostic
A.2.15.3.2.1	P-5 Design (Specials)/>=10 circuits/Dispatch/KY(hours)								Diagnostic
A.2.15.3.2.2	P-5 Design (Specials)/>=10 circuits/Non-Dispatch/KY(hours)								Diagnostic
A.2.15.4.1.1	P-5 PBX/<10 circuits/Dispatch/KY(hours)			14.00	2				Diagnostic
A.2.15.4.1.2	P-5 PBX/<10 circuits/Non-Dispatch/KY(hours)								Diagnostic
A.2.15.4.2.1	P-5 PBX/>=10 circuits/Dispatch/KY(hours)								Diagnostic
A.2.15.4.2.2	P-5 PBX/>=10 circuits/Non-Dispatch/KY(hours)								Diagnostic
A.2.15.5.1.1	P-5 Centrex/<10 circuits/Dispatch/KY(hours)								Diagnostic
A.2.15.5.1.2	P-5 Centrex/<10 circuits/Non-Dispatch/KY(hours)								Diagnostic
A.2.15.5.2.1	P-5 Centrex/>=10 circuits/Dispatch/KY(hours)								Diagnostic
A.2.15.5.2.2	P-5 Centrex/>=10 circuits/Non-Dispatch/KY(hours)								Diagnostic
A.2.15.6.1.1	P-5 ISDN/<10 circuits/Dispatch/KY(hours)			30.02	7				Diagnostic
A.2.15.6.1.2	P-5 ISDN/<10 circuits/Non-Dispatch/KY(hours)								Diagnostic
A.2.15.6.2.1	P-5 ISDN/>=10 circuits/Dispatch/KY(hours)								Diagnostic
A.2.15.6.2.2	P-5 ISDN/>=10 circuits/Non-Dispatch/KY(hours)								Diagnostic
Total Service Order Cycle Time - Mechanized									
A.2.17.1.1.1	P-10 Residence/<10 circuits/Dispatch/KY(days)			5.23	230				Diagnostic
A.2.17.1.1.2	P-10 Residence/<10 circuits/Non-Dispatch/KY(days)			0.55	3,152				Diagnostic
A.2.17.1.2.1	P-10 Residence/>=10 circuits/Dispatch/KY(days)								Diagnostic
A.2.17.1.2.2	P-10 Residence/>=10 circuits/Non-Dispatch/KY(days)								Diagnostic
A.2.17.2.1.1	P-10 Business/<10 circuits/Dispatch/KY(days)			2.94	18				Diagnostic
A.2.17.2.1.2	P-10 Business/<10 circuits/Non-Dispatch/KY(days)			0.78	48				Diagnostic
A.2.17.2.2.1	P-10 Business/>=10 circuits/Dispatch/KY(days)								Diagnostic
A.2.17.2.2.2	P-10 Business/>=10 circuits/Non-Dispatch/KY(days)								Diagnostic

**BellSouth Monthly Performance Summary
Kentucky, November 2007**

P-10	Business/=>=10 circuits/Non-Dispatch/KY(days)
P-10	Design (Specials)/<10 circuits/Dispatch/KY(days)
P-10	Design (Specials)/<10 circuits/Non-Dispatch/KY(days)
P-10	Design (Specials)/>=10 circuits/Dispatch/KY(days)
P-10	Design (Specials)/>=10 circuits/Non-Dispatch/KY(days)
P-10	PBX/<10 circuits/Dispatch/KY(days)
P-10	PBX/>=10 circuits/Non-Dispatch/KY(days)
P-10	PBX/>=10 circuits/Dispatch/KY(days)
P-10	PBX/>=10 circuits/Non-Dispatch/KY(days)
P-10	Centrex/<10 circuits/Dispatch/KY(days)
P-10	Centrex/<10 circuits/Non-Dispatch/KY(days)
P-10	Centrex/>=10 circuits/Dispatch/KY(days)
P-10	Centrex/>=10 circuits/Non-Dispatch/KY(days)
P-10	ISDN/<10 circuits/Dispatch/KY(days)
P-10	ISDN/<10 circuits/Non-Dispatch/KY(days)
P-10	ISDN/>=10 circuits/Dispatch/KY(days)
P-10	ISDN/>=10 circuits/Non-Dispatch/KY(days)

Total Service Order Cycle Time - Partially Mechanized	
P-10	Residence/<10 circuits/Dispatch/KY(days)
P-10	Residence/<10 circuits/Non-Dispatch/KY(days)
P-10	Residence/>=10 circuits/Dispatch/KY(days)
P-10	Residence/>=10 circuits/Non-Dispatch/KY(days)
P-10	Business/<10 circuits/Dispatch/KY(days)
P-10	Business/<10 circuits/Non-Dispatch/KY(days)
P-10	Business/>=10 circuits/Dispatch/KY(days)
P-10	Business/>=10 circuits/Non-Dispatch/KY(days)
P-10	Design (Specials)/<10 circuits/Dispatch/KY(days)
P-10	Design (Specials)/<10 circuits/Non-Dispatch/KY(days)
P-10	Design (Specials)/>=10 circuits/Dispatch/KY(days)
P-10	Design (Specials)/>=10 circuits/Non-Dispatch/KY(days)
P-10	PBX/<10 circuits/Dispatch/KY(days)
P-10	PBX/<10 circuits/Non-Dispatch/KY(days)
P-10	PBX/>=10 circuits/Dispatch/KY(days)
P-10	PBX/>=10 circuits/Non-Dispatch/KY(days)
P-10	Centrex/<10 circuits/Dispatch/KY(days)
P-10	Centrex/<10 circuits/Non-Dispatch/KY(days)
P-10	Centrex/>=10 circuits/Dispatch/KY(days)
P-10	Centrex/>=10 circuits/Non-Dispatch/KY(days)
P-10	ISDN/<10 circuits/Dispatch/KY(days)
P-10	ISDN/<10 circuits/Non-Dispatch/KY(days)
P-10	ISDN/>=10 circuits/Dispatch/KY(days)
P-10	ISDN/>=10 circuits/Non-Dispatch/KY(days)

Total Service Order Cycle Time - Non-Mechanized	
P-10	Residence/<10 circuits/Dispatch/KY(days)
P-10	Residence/<10 circuits/Non-Dispatch/KY(days)
P-10	Residence/>=10 circuits/Dispatch/KY(days)
P-10	Residence/>=10 circuits/Non-Dispatch/KY(days)
P-10	Business/<10 circuits/Dispatch/KY(days)
P-10	Business/<10 circuits/Non-Dispatch/KY(days)
P-10	Business/>=10 circuits/Dispatch/KY(days)
P-10	Business/>=10 circuits/Non-Dispatch/KY(days)
P-10	Design (Specials)/<10 circuits/Dispatch/KY(days)
P-10	Design (Specials)/<10 circuits/Non-Dispatch/KY(days)
P-10	Design (Specials)/>=10 circuits/Dispatch/KY(days)
P-10	Design (Specials)/>=10 circuits/Non-Dispatch/KY(days)
P-10	PBX/<10 circuits/Dispatch/KY(days)
P-10	PBX/<10 circuits/Non-Dispatch/KY(days)
P-10	PBX/>=10 circuits/Dispatch/KY(days)
P-10	PBX/>=10 circuits/Non-Dispatch/KY(days)

Benchmark /
Analog

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic

Diagnostic		3.59	21				Diagnostic
Diagnostic		1.16	440				Diagnostic
Diagnostic							Diagnostic
Diagnostic		3.56	6				Diagnostic
Diagnostic		1.90	58				Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic		1.00	1				Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic

Diagnostic		4.13	15				Diagnostic
Diagnostic		2.46	28				Diagnostic
Diagnostic							Diagnostic
Diagnostic		2.33	3				Diagnostic
Diagnostic		4.00	3				Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic
Diagnostic		4.00	1				Diagnostic
Diagnostic							Diagnostic
Diagnostic							Diagnostic

Bellsouth Monthly Performance Summary Kentucky, November 2007

Measure	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.2.19.5.1.1								Diagnostic
A.2.19.5.1.2								Diagnostic
A.2.19.5.2.1								Diagnostic
A.2.19.5.2.2								Diagnostic
A.2.19.6.1.1								Diagnostic
A.2.19.6.1.2			6.00	1				Diagnostic
A.2.19.6.2.1								Diagnostic
A.2.19.6.2.2								Diagnostic

Benchmark / Analog
Diagnostic
Diagnostic
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Diagnostic

Measure	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.2.21.1.1.1			5.23	224				Diagnostic
A.2.21.1.1.2			0.58	1,616				Diagnostic
A.2.21.1.2.1								Diagnostic
A.2.21.1.2.2								Diagnostic
A.2.21.2.1.1			2.94	18				Diagnostic
A.2.21.2.1.2			0.86	29				Diagnostic
A.2.21.2.2.1								Diagnostic
A.2.21.2.2.2								Diagnostic
A.2.21.3.1.1								Diagnostic
A.2.21.3.1.2								Diagnostic
A.2.21.3.2.1								Diagnostic
A.2.21.3.2.2								Diagnostic
A.2.21.4.1.1								Diagnostic
A.2.21.4.1.2								Diagnostic
A.2.21.4.2.1								Diagnostic
A.2.21.4.2.2								Diagnostic
A.2.21.5.1.1								Diagnostic
A.2.21.5.1.2								Diagnostic
A.2.21.5.2.1								Diagnostic
A.2.21.5.2.2								Diagnostic
A.2.21.6.1.1								Diagnostic
A.2.21.6.1.2								Diagnostic
A.2.21.6.2.1								Diagnostic
A.2.21.6.2.2								Diagnostic

Benchmark / Analog
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Measure	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.2.22.1.1.1			3.72	20				Diagnostic
A.2.22.1.1.2			1.08	346				Diagnostic
A.2.22.1.2.1								Diagnostic
A.2.22.1.2.2								Diagnostic
A.2.22.2.1.1			3.27	5				Diagnostic
A.2.22.2.1.2			1.94	53				Diagnostic
A.2.22.2.2.1								Diagnostic
A.2.22.2.2.2								Diagnostic
A.2.22.3.1.1								Diagnostic
A.2.22.3.1.2								Diagnostic
A.2.22.3.2.1								Diagnostic
A.2.22.3.2.2								Diagnostic
A.2.22.4.1.1			1.00	1				Diagnostic
A.2.22.4.1.2								Diagnostic
A.2.22.4.2.1								Diagnostic
A.2.22.4.2.2								Diagnostic
A.2.22.5.1.1								Diagnostic
A.2.22.5.1.2								Diagnostic
A.2.22.5.2.1								Diagnostic
A.2.22.5.2.2								Diagnostic
A.2.22.6.1.1								Diagnostic
A.2.22.6.1.2								Diagnostic
A.2.22.6.2.1								Diagnostic
A.2.22.6.2.2								Diagnostic

Benchmark / Analog
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Total Service Order Cycle Time (offered) - Mechanized								
P-10	Residence<=10 circuits/Dispatch(KY)(days)							Diagnostic
P-10	Residence<10 circuits/Non-Dispatch(KY)(days)							Diagnostic
P-10	Residence<=10 circuits/Dispatch(KY)(days)							Diagnostic
P-10	Residence<=10 circuits/Non-Dispatch(KY)(days)							Diagnostic
P-10	Business<=10 circuits/Dispatch(KY)(days)							Diagnostic
P-10	Business<=10 circuits/Non-Dispatch(KY)(days)							Diagnostic
P-10	Design (Specials)<10 circuits/Dispatch(KY)(days)							Diagnostic
P-10	Design (Specials)<10 circuits/Non-Dispatch(KY)(days)							Diagnostic
P-10	Design (Specials)<=10 circuits/Dispatch(KY)(days)							Diagnostic
P-10	Design (Specials)<=10 circuits/Non-Dispatch(KY)(days)							Diagnostic
P-10	PBX<10 circuits/Dispatch(KY)(days)							Diagnostic
P-10	PBX<10 circuits/Non-Dispatch(KY)(days)							Diagnostic
P-10	PBX<=10 circuits/Dispatch(KY)(days)							Diagnostic
P-10	PBX<=10 circuits/Non-Dispatch(KY)(days)							Diagnostic
P-10	Centrex<10 circuits/Dispatch(KY)(days)							Diagnostic
P-10	Centrex<10 circuits/Non-Dispatch(KY)(days)							Diagnostic
P-10	Centrex<=10 circuits/Dispatch(KY)(days)							Diagnostic
P-10	Centrex<=10 circuits/Non-Dispatch(KY)(days)							Diagnostic
P-10	ISDN<10 circuits/Dispatch(KY)(days)							Diagnostic
P-10	ISDN<10 circuits/Non-Dispatch(KY)(days)							Diagnostic
P-10	ISDN<=10 circuits/Dispatch(KY)(days)							Diagnostic
P-10	ISDN<=10 circuits/Non-Dispatch(KY)(days)							Diagnostic

Total Service Order Cycle Time (offered) - Partially Mechanized								
P-10	Residence<10 circuits/Dispatch(KY)(days)							Diagnostic
P-10	Residence<10 circuits/Non-Dispatch(KY)(days)							Diagnostic
P-10	Residence<=10 circuits/Dispatch(KY)(days)							Diagnostic
P-10	Residence<=10 circuits/Non-Dispatch(KY)(days)							Diagnostic
P-10	Business<10 circuits/Dispatch(KY)(days)							Diagnostic
P-10	Business<10 circuits/Non-Dispatch(KY)(days)							Diagnostic
P-10	Design (Specials)<10 circuits/Dispatch(KY)(days)							Diagnostic
P-10	Design (Specials)<10 circuits/Non-Dispatch(KY)(days)							Diagnostic
P-10	Design (Specials)<=10 circuits/Dispatch(KY)(days)							Diagnostic
P-10	Design (Specials)<=10 circuits/Non-Dispatch(KY)(days)							Diagnostic
P-10	PBX<10 circuits/Dispatch(KY)(days)							Diagnostic
P-10	PBX<10 circuits/Non-Dispatch(KY)(days)							Diagnostic
P-10	PBX<=10 circuits/Dispatch(KY)(days)							Diagnostic
P-10	PBX<=10 circuits/Non-Dispatch(KY)(days)							Diagnostic
P-10	Centrex<10 circuits/Dispatch(KY)(days)							Diagnostic
P-10	Centrex<10 circuits/Non-Dispatch(KY)(days)							Diagnostic
P-10	Centrex<=10 circuits/Dispatch(KY)(days)							Diagnostic
P-10	Centrex<=10 circuits/Non-Dispatch(KY)(days)							Diagnostic
P-10	ISDN<10 circuits/Dispatch(KY)(days)							Diagnostic
P-10	ISDN<10 circuits/Non-Dispatch(KY)(days)							Diagnostic
P-10	ISDN<=10 circuits/Dispatch(KY)(days)							Diagnostic
P-10	ISDN<=10 circuits/Non-Dispatch(KY)(days)							Diagnostic

BellSouth Monthly Performance Summary Kentucky, November 2007

Item	Metric	Value	Unit
A.2.23.1.1.1	Residence/<10 circuits/Dispatch/KY(days)	15	
A.2.23.1.1.2	Residence/<10 circuits/Non-Dispatch/KY(days)	27	
A.2.23.1.1.2	Residence/>=10 circuits/Dispatch/KY(days)		
A.2.23.1.1.2	Residence/>=10 circuits/Non-Dispatch/KY(days)		
A.2.23.1.2.1	Business/<10 circuits/Dispatch/KY(days)	3	
A.2.23.1.2.2	Business/<10 circuits/Non-Dispatch/KY(days)	3	
A.2.23.2.1	Business/>=10 circuits/Dispatch/KY(days)		
A.2.23.2.2	Business/>=10 circuits/Non-Dispatch/KY(days)		
A.2.23.3.1.1	Design (Specials)/<10 circuits/Dispatch/KY(days)		
A.2.23.3.1.2	Design (Specials)/<10 circuits/Non-Dispatch/KY(days)		
A.2.23.3.2.1	Design (Specials)/>=10 circuits/Dispatch/KY(days)		
A.2.23.3.2.2	Design (Specials)/>=10 circuits/Non-Dispatch/KY(days)		
A.2.23.4.1.1	PBX/<10 circuits/Dispatch/KY(days)		
A.2.23.4.1.2	PBX/<10 circuits/Non-Dispatch/KY(days)		
A.2.23.4.2.1	PBX/>=10 circuits/Dispatch/KY(days)		
A.2.23.4.2.2	PBX/>=10 circuits/Non-Dispatch/KY(days)		
A.2.23.5.1.1	Centrex/<10 circuits/Dispatch/KY(days)		
A.2.23.5.1.2	Centrex/<10 circuits/Non-Dispatch/KY(days)		
A.2.23.5.2.1	Centrex/>=10 circuits/Dispatch/KY(days)		
A.2.23.5.2.2	Centrex/>=10 circuits/Non-Dispatch/KY(days)		
A.2.23.6.1.1	ISDN/<10 circuits/Dispatch/KY(days)		
A.2.23.6.1.2	ISDN/<10 circuits/Non-Dispatch/KY(days)		
A.2.23.6.2.1	ISDN/>=10 circuits/Dispatch/KY(days)		
A.2.23.6.2.2	ISDN/>=10 circuits/Non-Dispatch/KY(days)		

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Diagnostic	4.13			15				Diagnostic
Diagnostic	2.48			27				Diagnostic
Diagnostic								Diagnostic
Diagnostic	2.33			3				Diagnostic
Diagnostic	4.00			3				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic	8.00			1				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic

% Completions w/o Notice or < 24 hours

Item	Metric	Value	Unit
A.2.24.1.1	Residence/Dispatch/KY(%)	17.79%	281
A.2.24.1.2	Residence/Non-Dispatch/KY(%)	81.93%	3,757
A.2.24.2.1	Business/Dispatch/KY(%)	48.57%	35
A.2.24.2.2	Business/Non-Dispatch/KY(%)	85.60%	125
A.2.24.3.1	Design (Specials)/Dispatch/KY(%)		
A.2.24.3.2	Design (Specials)/Non-Dispatch/KY(%)		
A.2.24.4.1	PBX/Dispatch/KY(%)		
A.2.24.4.2	PBX/Non-Dispatch/KY(%)	75.00%	4
A.2.24.5.1	Centrex/Dispatch/KY(%)		
A.2.24.5.2	Centrex/Non-Dispatch/KY(%)		
A.2.24.6.1	ISDN/Dispatch/KY(%)		
A.2.24.6.2	ISDN/Non-Dispatch/KY(%)	75.00%	4

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Diagnostic	17.79%			281				Diagnostic
Diagnostic	81.93%			3,757				Diagnostic
Diagnostic	48.57%			35				Diagnostic
Diagnostic	85.60%			125				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic	8.00			1				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic

Service Order Accuracy

Item	Metric	Value	Unit
A.2.25.1.1.1	Residence/<10 circuits/Dispatch/KY(%)	96.92%	65
A.2.25.1.1.2	Residence/<10 circuits/Non-Dispatch/KY(%)	96.43%	140
A.2.25.1.2.1	Residence/>=10 circuits/Dispatch/KY(%)	100.00%	16
A.2.25.1.2.2	Residence/>=10 circuits/Non-Dispatch/KY(%)		
A.2.25.2.1.1	Business/<10 circuits/Dispatch/KY(%)	96.57%	70
A.2.25.2.1.2	Business/<10 circuits/Non-Dispatch/KY(%)	99.26%	135
A.2.25.2.2.1	Business/>=10 circuits/Dispatch/KY(%)	91.30%	23
A.2.25.2.2.2	Business/>=10 circuits/Non-Dispatch/KY(%)	93.55%	31
A.2.25.3.1.1	Design (Specials)/<10 circuits/Dispatch/KY(%)	90.00%	50
A.2.25.3.1.2	Design (Specials)/<10 circuits/Non-Dispatch/KY(%)	94.55%	55
A.2.25.3.2.1	Design (Specials)/>=10 circuits/Dispatch/KY(%)	100.00%	3
A.2.25.3.2.2	Design (Specials)/>=10 circuits/Non-Dispatch/KY(%)	96.00%	25

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
>= 95%	96.92%			65				YES
>= 95%	96.43%			140				YES
>= 95%	100.00%			16				YES
>= 95%								YES
>= 95%	96.57%			70				YES
>= 95%	99.26%			135				YES
>= 95%	91.30%			23				NO
>= 95%	93.55%			31				NO
>= 95%	90.00%			50				NO
>= 95%	94.55%			55				NO
>= 95%	100.00%			3				YES
>= 95%	96.00%			25				YES

Resale - Maintenance and Repair

Item	Metric	Value	Unit
A.3.1.1.1	M&R-1 Residence/Dispatch/KY(%)	8.00%	14,875
A.3.1.1.2	M&R-1 Residence/Non-Dispatch/KY(%)	1.31%	6,433
A.3.1.2.1	M&R-1 Business/Dispatch/KY(%)	6.17%	2,284
A.3.1.2.2	M&R-1 Business/Non-Dispatch/KY(%)	1.94%	980
A.3.1.3.1	M&R-1 Design (Specials)/Dispatch/KY(%)	3.26%	307
A.3.1.3.2	M&R-1 Design (Specials)/Non-Dispatch/KY(%)		

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Res	8.00%	14,875	5.49%	401	0.01373	0.01373	1.8309	YES
Res	1.31%	6,433	2.00%	100	0.01144	0.01144	-0.80688	YES
Bus	6.17%	2,284	1.04%	96	0.02507	0.02507	2.0466	YES
Bus	1.94%	980	0.00%	23	0.02909	0.02909	0.6666	YES
Design	3.26%	307	0.00%	1	0.17781	0.17781	0.1832	YES

**BellSouth Monthly Performance Summary
Kentucky, November 2007**

M&R-1	Design (Specials)/Non-Dispatch/KY(%)
A.3.1.3.2	Design (Specials)/Non-Dispatch/KY(%)
A.3.1.4.1	PBX/Dispatch/KY(%)
A.3.1.4.2	PBX/Non-Dispatch/KY(%)
A.3.1.5.1	Centrex/Dispatch/KY(%)
A.3.1.5.2	Centrex/Non-Dispatch/KY(%)
A.3.1.6.1	ISDN/Dispatch/KY(%)
A.3.1.6.2	ISDN/Non-Dispatch/KY(%)

Customer Trouble Report Rate	
M&R-2	Residence/Dispatch/KY(%)
M&R-2	Residence/Non-Dispatch/KY(%)
M&R-2	Business/Dispatch/KY(%)
M&R-2	Business/Non-Dispatch/KY(%)
M&R-2	Design (Specials)/Dispatch/KY(%)
M&R-2	Design (Specials)/Non-Dispatch/KY(%)
M&R-2	PBX/Dispatch/KY(%)
M&R-2	PBX/Non-Dispatch/KY(%)
M&R-2	Centrex/Dispatch/KY(%)
M&R-2	Centrex/Non-Dispatch/KY(%)
M&R-2	ISDN/Dispatch/KY(%)
M&R-2	ISDN/Non-Dispatch/KY(%)

Maintenance Average Duration	
M&R-3	Residence/Dispatch/KY(hours)
M&R-3	Residence/Non-Dispatch/KY(hours)
M&R-3	Business/Dispatch/KY(hours)
M&R-3	Business/Non-Dispatch/KY(hours)
M&R-3	Design (Specials)/Dispatch/KY(hours)
M&R-3	Design (Specials)/Non-Dispatch/KY(hours)
M&R-3	PBX/Dispatch/KY(hours)
M&R-3	PBX/Non-Dispatch/KY(hours)
M&R-3	Centrex/Dispatch/KY(hours)
M&R-3	Centrex/Non-Dispatch/KY(hours)
M&R-3	ISDN/Dispatch/KY(hours)
M&R-3	ISDN/Non-Dispatch/KY(hours)

% Repeat Troubles within 30 Days	
M&R-4	Residence/Dispatch/KY(%)
M&R-4	Residence/Non-Dispatch/KY(%)
M&R-4	Business/Dispatch/KY(%)
M&R-4	Business/Non-Dispatch/KY(%)
M&R-4	Design (Specials)/Dispatch/KY(%)
M&R-4	Design (Specials)/Non-Dispatch/KY(%)
M&R-4	PBX/Dispatch/KY(%)
M&R-4	PBX/Non-Dispatch/KY(%)
M&R-4	Centrex/Dispatch/KY(%)
M&R-4	Centrex/Non-Dispatch/KY(%)
M&R-4	ISDN/Dispatch/KY(%)
M&R-4	ISDN/Non-Dispatch/KY(%)

Out of Service > 24 hours	
M&R-5	Residence/Dispatch/KY(%)
M&R-5	Residence/Non-Dispatch/KY(%)
M&R-5	Business/Dispatch/KY(%)
M&R-5	Business/Non-Dispatch/KY(%)
M&R-5	Design (Specials)/Dispatch/KY(%)
M&R-5	Design (Specials)/Non-Dispatch/KY(%)
M&R-5	PBX/Dispatch/KY(%)
M&R-5	PBX/Non-Dispatch/KY(%)
M&R-5	Centrex/Dispatch/KY(%)
M&R-5	Centrex/Non-Dispatch/KY(%)
M&R-5	ISDN/Dispatch/KY(%)
M&R-5	ISDN/Non-Dispatch/KY(%)

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Design	1.25%	561	0.00%	2		0.07863	0.1587	YES
PBX	4.88%	41	11.11%	9		0.07929	-0.7861	YES
PBX	12.50%	32	0.00%	0				YES
Centrex	8.92%	157	0.00%	0				YES
Centrex	1.75%	114	0.00%	0				YES
ISDN	1.89%	53	0.00%	1		0.13734	0.1374	YES
ISDN	1.85%	54	0.00%	1		0.13606	0.1361	YES

Res	1.82%	817,799	2.03%	19,727		0.00097	-2.2006	NO
Res	0.79%	817,799	0.51%	19,727		0.00064	4.3769	YES
Bus	1.13%	202,665	1.27%	7,530		0.00125	-1.1872	YES
Bus	0.48%	202,665	0.31%	7,530		0.00082	2.1825	YES
Design	0.72%	42,490	0.14%	711		0.00321	1.8102	YES
Design	1.32%	42,490	0.28%	711		0.00435	2.3912	YES
PBX	0.15%	27,532	1.29%	699		0.00148	-7.7038	NO
PBX	0.12%	27,532	0.00%	699		0.00131	0.8901	YES
Centrex	0.29%	53,312	0.00%	573		0.00228	1.2821	YES
Centrex	0.21%	53,312	0.00%	573		0.00194	1.1010	YES
ISDN	0.08%	68,231	0.16%	638		0.00111	-0.7132	YES
ISDN	0.08%	68,231	0.16%	638		0.00112	-0.6935	YES

Res	19.39	14,875	15.16	401	22.105	1.11865	3.7789	YES
Res	6.31	6,433	3.70	100	12.096	1.21897	2.1356	YES
Bus	10.95	2,284	18.35	96	14.471	1.50765	-4.9067	NO
Bus	3.69	980	1.23	23	9.411	1.98527	1.2381	YES
Design	6.35	307	0.40	1	8.510	6.52355	0.6983	YES
Design	2.39	561	3.35	2	7.776	5.50618	-0.1747	YES
PBX	8.08	41	20.56	9	6.336	3.06863	-4.0669	NO
PBX	11.91	32	0.00	0	25.991			YES
Centrex	12.50	157	0.00	0	27.440			YES
Centrex	2.38	114	0.00	0	4.255			YES
ISDN	5.62	53	5.08	1	5.805	6.85951	0.0909	YES
ISDN	4.27	54	15.45	1	11.061	11.16315	-1.0013	YES

Res	20.91%	14,875	17.71%	401		0.02058	1.5559	YES
Res	18.84%	6,433	14.00%	100		0.03941	1.2283	YES
Bus	16.90%	2,284	18.75%	96		0.03904	-0.4738	YES
Bus	13.78%	980	13.04%	23		0.07270	0.1007	YES
Design	36.16%	307	0.00%	1		0.48124	0.7513	YES
Design	36.54%	561	0.00%	2		0.34111	1.0713	YES
PBX	24.39%	41	22.22%	9		0.15808	0.1371	YES
PBX	15.63%	32	0.00%	0				YES
Centrex	10.83%	157	0.00%	0				YES
Centrex	13.16%	114	0.00%	0				YES
ISDN	32.08%	53	0.00%	1		0.47115	0.6808	YES
ISDN	22.22%	54	0.00%	1		0.41957	0.5296	YES

Res	10.93%	9,485	8.74%	309		0.03078	1.2169	YES
Res	3.85%	1,638	2.50%	40		0.03078	0.4374	YES
Bus	5.44%	1,269	16.67%	54		0.03151	-3.5641	NO
Bus	3.06%	359	0.00%	16		0.04404	0.6958	YES
Design	3.26%	307	0.00%	1		0.17781	0.1832	YES
Design	1.25%	561	0.00%	2		0.07863	0.1587	YES
PBX	2.76%	36	86.71%	7		0.06788	-12.2174	NO
PBX	17.39%	23	0.00%	0				YES
Centrex	4.44%	90	0.00%	0				YES
Centrex	0.00%	74	0.00%	0				YES
ISDN	1.89%	53	0.00%	1		0.13734	0.1374	YES

**BellSouth Monthly Performance Summary
Kentucky, November 2001**

A.3.5.6.2 M&R-5 ISDN/Non-Dispatch(KY)(%)

	ISDN	BST Measure	54	CLEC Measure	0.00%	CLEC Volume	1	Standard Deviation		Standard Error	0.13606	ZScore	0.1361	Equity	YES
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Resale - Billing

A.4.1 Invoice Accuracy

	BST - State	BST Measure	99.01%	CLEC Measure	99.85%	CLEC Volume	\$1,454,434	Standard Deviation		Standard Error	0.00008	ZScore	-101.1825	Equity	YES
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A.4.2 Mean Time to Deliver Invoices - CRIS

	BST - Region	BST Measure	4.13	CLEC Measure	3.46	CLEC Volume	1,859	Standard Deviation		Standard Error		ZScore		Equity	YES
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**BellSouth Monthly Performance Summary
Kentucky, November 2001**

Benchmark / Analog BST Measure BST Volume CLEC Measure CLEC Volume Standard Deviation Standard Error ZScore Equity

Unbundled Network Elements - Ordering		% Rejected Service Requests - Mechanized		CLEC Measure		CLEC Volume		Standard Deviation		Standard Error		ZScore		Equity	
B.1.1.1	O-7	Switch Ports/KY(%)	Diagnostic												Diagnostic
B.1.1.2	O-7	Local Interface Transport/KY(%)	Diagnostic												Diagnostic
B.1.1.3	O-7	Loop + Port Combinations/KY(%)	Diagnostic			16.20%	2,093								Diagnostic
B.1.1.4	O-7	Combo Other/KY(%)	Diagnostic			31.58%	38								Diagnostic
B.1.1.5	O-7	xDSL (ADSL, HDSL, and UCL)/KY(%)	Diagnostic												Diagnostic
B.1.1.6	O-7	ISDN Loop (UDN, UDC)/KY(%)	Diagnostic			21.43%	28								Diagnostic
B.1.1.7	O-7	Line Sharing/KY(%)	Diagnostic			27.78%	36								Diagnostic
B.1.1.8	O-7	2W Analog Loop Design/KY(%)	Diagnostic			0.00%	1								Diagnostic
B.1.1.9	O-7	2W Analog Loop Non-Design/KY(%)	Diagnostic												Diagnostic
B.1.1.10	O-7	2W Analog Loop w/INP Design/KY(%)	Diagnostic												Diagnostic
B.1.1.11	O-7	2W Analog Loop w/INP Non-Design/KY(%)	Diagnostic												Diagnostic
B.1.1.12	O-13	2W Analog Loop w/LNP Design/KY(%)	Diagnostic												Diagnostic
B.1.1.13	O-13	2W Analog Loop w/LNP Non-Design/KY(%)	Diagnostic			40.00%	20								Diagnostic
B.1.1.14	O-7	Other Design/KY(%)	Diagnostic			34.25%	438								Diagnostic
B.1.1.15	O-7	INP Standalone/KY(%)	Diagnostic												Diagnostic
B.1.1.16	O-7	LNP Standalone/KY(%)	Diagnostic												Diagnostic
B.1.1.17	O-13	LNP Standalone/KY(%)	Diagnostic			5.79%	855								Diagnostic

% Rejected Service Requests - Partially Mechanized		CLEC Measure		CLEC Volume		Standard Deviation		Standard Error		ZScore		Equity			
B.1.2.1	O-7	Switch Ports/KY(%)	Diagnostic												Diagnostic
B.1.2.2	O-7	Local Interface Transport/KY(%)	Diagnostic												Diagnostic
B.1.2.3	O-7	Loop + Port Combinations/KY(%)	Diagnostic			30.05%	1,005								Diagnostic
B.1.2.4	O-7	Combo Other/KY(%)	Diagnostic			0.00%	1								Diagnostic
B.1.2.5	O-7	xDSL (ADSL, HDSL, and UCL)/KY(%)	Diagnostic												Diagnostic
B.1.2.6	O-7	ISDN Loop (UDN, UDC)/KY(%)	Diagnostic			46.15%	13								Diagnostic
B.1.2.7	O-7	Line Sharing/KY(%)	Diagnostic			0.00%	1								Diagnostic
B.1.2.8	O-7	2W Analog Loop Design/KY(%)	Diagnostic												Diagnostic
B.1.2.9	O-7	2W Analog Loop Non-Design/KY(%)	Diagnostic			0.00%	3								Diagnostic
B.1.2.10	O-7	2W Analog Loop w/INP Design/KY(%)	Diagnostic												Diagnostic
B.1.2.11	O-7	2W Analog Loop w/INP Non-Design/KY(%)	Diagnostic			60.00%	5								Diagnostic
B.1.2.12	O-13	2W Analog Loop w/LNP Design/KY(%)	Diagnostic												Diagnostic
B.1.2.13	O-13	2W Analog Loop w/LNP Non-Design/KY(%)	Diagnostic			40.00%	15								Diagnostic
B.1.2.14	O-7	Other Design/KY(%)	Diagnostic			55.34%	103								Diagnostic
B.1.2.15	O-7	INP Standalone/KY(%)	Diagnostic												Diagnostic
B.1.2.16	O-7	LNP Standalone/KY(%)	Diagnostic												Diagnostic
B.1.2.17	O-13	LNP Standalone/KY(%)	Diagnostic			13.90%	374								Diagnostic

% Rejected Service Requests - Non-Mechanized		CLEC Measure		CLEC Volume		Standard Deviation		Standard Error		ZScore		Equity			
B.1.3.1	O-7	Switch Ports/KY(%)	Diagnostic												Diagnostic
B.1.3.2	O-7	Local Interface Transport/KY(%)	Diagnostic			60.00%	5								Diagnostic
B.1.3.3	O-7	Loop + Port Combinations/KY(%)	Diagnostic			46.28%	121								Diagnostic
B.1.3.4	O-7	Combo Other/KY(%)	Diagnostic												Diagnostic
B.1.3.5	O-7	xDSL (ADSL, HDSL, and UCL)/KY(%)	Diagnostic			38.46%	13								Diagnostic
B.1.3.6	O-7	ISDN Loop (UDN, UDC)/KY(%)	Diagnostic			10.53%	38								Diagnostic
B.1.3.7	O-7	Line Sharing/KY(%)	Diagnostic			15.79%	8								Diagnostic
B.1.3.8	O-7	2W Analog Loop Design/KY(%)	Diagnostic			75.00%	8								Diagnostic
B.1.3.9	O-7	2W Analog Loop Non-Design/KY(%)	Diagnostic			36.67%	30								Diagnostic
B.1.3.10	O-7	2W Analog Loop w/INP Design/KY(%)	Diagnostic												Diagnostic
B.1.3.11	O-7	2W Analog Loop w/INP Non-Design/KY(%)	Diagnostic			50.00%	2								Diagnostic
B.1.3.12	O-13	2W Analog Loop w/LNP Design/KY(%)	Diagnostic			60.00%	5								Diagnostic
B.1.3.13	O-13	2W Analog Loop w/LNP Non-Design/KY(%)	Diagnostic			100.00%	2								Diagnostic
B.1.3.14	O-7	Other Design/KY(%)	Diagnostic			12.50%	8								Diagnostic
B.1.3.15	O-7	INP Standalone/KY(%)	Diagnostic			37.18%	78								Diagnostic
B.1.3.16	O-7	LNP Standalone/KY(%)	Diagnostic			42.86%	7								Diagnostic
B.1.3.17	O-13	LNP Standalone/KY(%)	Diagnostic			23.30%	103								Diagnostic

Reject Interval - Mechanized

BellSouth Monthly Performance Summary Kentucky, November 2001

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.1.4.1	O-8 Switch Ports/KY(%)	>= 97% w/in 1 hr						
B.1.4.2	O-8 Local Interface Transport/KY(%)	>= 97% w/in 1 hr	91.74%	339				NO
B.1.4.3	O-8 Loop + Port Combinations/KY(%)	>= 97% w/in 1 hr						
B.1.4.4	O-8 Combo Other/KY(%)	>= 97% w/in 1 hr	100.00%	12				YES
B.1.4.5	O-8 xDSL (ADSL, HDSL and UCL)/KY(%)	>= 97% w/in 1 hr						
B.1.4.6	O-8 ISDN Loop (UDN, UDC)/KY(%)	>= 97% w/in 1 hr	16.67%	6				NO
B.1.4.7	O-8 Line Sharing/KY(%)	>= 97% w/in 1 hr	100.00%	10				YES
B.1.4.8	O-8 2W Analog Loop Design/KY(%)	>= 97% w/in 1 hr						
B.1.4.9	O-8 2W Analog Loop Non-Design/KY(%)	>= 97% w/in 1 hr						
B.1.4.10	O-8 2W Analog Loop w/INP Design/KY(%)	>= 97% w/in 1 hr						
B.1.4.11	O-8 2W Analog Loop w/INP Non-Design/KY(%)	>= 97% w/in 1 hr						
B.1.4.12	O-14 2W Analog Loop w/LNP Design/KY(%)	>= 97% w/in 1 hr						
B.1.4.13	O-14 2W Analog Loop w/LNP Non-Design/KY(%)	>= 97% w/in 1 hr						
B.1.4.14	O-8 Other Design/KY(%)	>= 97% w/in 1 hr	87.50%	8				NO
B.1.4.15	O-8 Other Non-Design/KY(%)	>= 97% w/in 1 hr	51.15%	174				NO
B.1.4.16	O-8 INP Standalone/KY(%)	>= 97% w/in 1 hr						
B.1.4.17	O-14 LNP Standalone/KY(%)	>= 97% w/in 1 hr	90.00%	50				NO

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.1.7.1	O-8 Switch Ports/KY(%)	>= 85% w/in 10 hrs						
B.1.7.2	O-8 Local Interface Transport/KY(%)	>= 85% w/in 10 hrs	96.50%	314				YES
B.1.7.3	O-8 Loop + Port Combinations/KY(%)	>= 85% w/in 10 hrs						
B.1.7.4	O-8 Combo Other/KY(%)	>= 85% w/in 10 hrs						
B.1.7.5	O-8 xDSL (ADSL, HDSL and UCL)/KY(%)	>= 85% w/in 10 hrs						
B.1.7.6	O-8 ISDN Loop (UDN, UDC)/KY(%)	>= 85% w/in 10 hrs	16.67%	6				NO
B.1.7.7	O-8 Line Sharing/KY(%)	>= 85% w/in 10 hrs						
B.1.7.8	O-8 2W Analog Loop Design/KY(%)	>= 85% w/in 10 hrs						
B.1.7.9	O-8 2W Analog Loop Non-Design/KY(%)	>= 85% w/in 10 hrs						
B.1.7.10	O-8 2W Analog Loop w/INP Design/KY(%)	>= 85% w/in 10 hrs						
B.1.7.11	O-8 2W Analog Loop w/INP Non-Design/KY(%)	>= 85% w/in 10 hrs	75.00%	4				NO
B.1.7.12	O-14 2W Analog Loop w/LNP Design/KY(%)	>= 85% w/in 10 hrs						
B.1.7.13	O-14 2W Analog Loop w/LNP Non-Design/KY(%)	>= 85% w/in 10 hrs						
B.1.7.14	O-8 Other Design/KY(%)	>= 85% w/in 10 hrs	85.71%	7				YES
B.1.7.15	O-8 Other Non-Design/KY(%)	>= 85% w/in 10 hrs	95.08%	61				YES
B.1.7.16	O-8 INP Standalone/KY(%)	>= 85% w/in 10 hrs						
B.1.7.17	O-14 LNP Standalone/KY(%)	>= 85% w/in 10 hrs	98.15%	54				YES

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.1.8.1	O-8 Switch Ports/KY(%)	>= 85% w/in 24 hrs						
B.1.8.2	O-8 Local Interface Transport/KY(%)	>= 85% w/in 24 hrs	100.00%	4				YES
B.1.8.3	O-8 Loop + Port Combinations/KY(%)	>= 85% w/in 24 hrs	98.25%	57				YES
B.1.8.4	O-8 Combo Other/KY(%)	>= 85% w/in 24 hrs						
B.1.8.5	O-8 xDSL (ADSL, HDSL and UCL)/KY(%)	>= 85% w/in 24 hrs	100.00%	5				YES
B.1.8.6	O-8 ISDN Loop (UDN, UDC)/KY(%)	>= 85% w/in 24 hrs	83.33%	6				NO
B.1.8.7	O-8 Line Sharing/KY(%)	>= 85% w/in 24 hrs	100.00%	7				YES
B.1.8.8	O-8 2W Analog Loop Design/KY(%)	>= 85% w/in 24 hrs	100.00%	7				YES
B.1.8.9	O-8 2W Analog Loop Non-Design/KY(%)	>= 85% w/in 24 hrs	100.00%	11				YES
B.1.8.10	O-8 2W Analog Loop w/INP Design/KY(%)	>= 85% w/in 24 hrs	100.00%	1				YES
B.1.8.11	O-8 2W Analog Loop w/INP Non-Design/KY(%)	>= 85% w/in 24 hrs	100.00%	3				YES
B.1.8.12	O-14 2W Analog Loop w/LNP Design/KY(%)	>= 85% w/in 24 hrs	100.00%	2				YES
B.1.8.13	O-14 2W Analog Loop w/LNP Non-Design/KY(%)	>= 85% w/in 24 hrs	100.00%	1				YES
B.1.8.14	O-8 Other Design/KY(%)	>= 85% w/in 24 hrs	100.00%	29				YES
B.1.8.15	O-8 Other Non-Design/KY(%)	>= 85% w/in 24 hrs	100.00%	3				YES
B.1.8.16	O-8 INP Standalone/KY(%)	>= 85% w/in 24 hrs	100.00%	3				YES
B.1.8.17	O-14 LNP Standalone/KY(%)	>= 85% w/in 24 hrs	100.00%	25				YES

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.1.9.1	O-9 Switch Ports/KY(%)	>= 95% w/in 3 hrs						
B.1.9.2	O-9 Local Interface Transport/KY(%)	>= 95% w/in 3 hrs	99.14%	1,796				YES
B.1.9.3	O-9 Loop + Port Combinations/KY(%)	>= 95% w/in 3 hrs						
B.1.9.4	O-9 Combo Other/KY(%)	>= 95% w/in 3 hrs						
B.1.9.5	O-9 xDSL (ADSL, HDSL and UCL)/KY(%)	>= 95% w/in 3 hrs	100.00%	20				YES

**BellSouth Monthly Performance Summary
Kentucky, November 2001**

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.1.9.6	O-9	ISDN Loop (UDN, UDC)/KY(%)						
B.1.9.7	O-9	Line Sharing/KY(%)	100.00%	25				YES
B.1.9.8	O-9	2W Analog Loop Design/KY(%)	100.00%	26				YES
B.1.9.9	O-9	2W Analog Loop Non-Design/KY(%)						
B.1.9.10	O-9	2W Analog Loop w/INP Design/KY(%)						
B.1.9.11	O-9	2W Analog Loop w/INP Non-Design/KY(%)						
B.1.9.12	O-15	2W Analog Loop w/LNP Design/KY(%)						
B.1.9.13	O-15	2W Analog Loop w/LNP Non-Design/KY(%)						
B.1.9.14	O-9	Other Design/KY(%)	100.00%	12				YES
B.1.9.15	O-9	Other Non-Design/KY(%)	99.13%	345				YES
B.1.9.16	O-9	INP Standalone/KY(%)						
B.1.9.17	O-15	LNP Standalone/KY(%)	87.31%	788				NO

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.1.12.1	O-9	Switch Ports/KY(%)						
B.1.12.2	O-9	Local Interface Transport/KY(%)						
B.1.12.3	O-9	Loop + Port Combinations/KY(%)	97.76%	759				YES
B.1.12.4	O-9	Combo Other/KY(%)						
B.1.12.5	O-9	XDSL (ADSL, HDSL and UCL)/KY(%)	100.00%	1				YES
B.1.12.6	O-9	ISDN Loop (UDN, UDC)/KY(%)						
B.1.12.7	O-9	Line Sharing/KY(%)	91.67%	12				YES
B.1.12.8	O-9	2W Analog Loop Design/KY(%)	100.00%	1				YES
B.1.12.9	O-9	2W Analog Loop Non-Design/KY(%)	0.00%	3				NO
B.1.12.10	O-9	2W Analog Loop w/INP Design/KY(%)						
B.1.12.11	O-9	2W Analog Loop w/INP Non-Design/KY(%)						
B.1.12.12	O-15	2W Analog Loop w/LNP Design/KY(%)	50.00%	2				NO
B.1.12.13	O-15	2W Analog Loop w/LNP Non-Design/KY(%)						
B.1.12.14	O-9	Other Design/KY(%)	90.00%	10				YES
B.1.12.15	O-9	Other Non-Design/KY(%)	94.34%	53				YES
B.1.12.16	O-9	INP Standalone/KY(%)						
B.1.12.17	O-15	LNP Standalone/KY(%)	95.51%	312				YES

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.1.13.1	O-9	Switch Ports/KY(%)						
B.1.13.2	O-9	Local Interface Transport/KY(%)						
B.1.13.3	O-9	Loop + Port Combinations/KY(%)	88.52%	61				YES
B.1.13.4	O-9	Combo Other/KY(%)						
B.1.13.5	O-9	XDSL (ADSL, HDSL and UCL)/KY(%)	100.00%	8				YES
B.1.13.6	O-9	ISDN Loop (UDN, UDC)/KY(%)	100.00%	33				YES
B.1.13.7	O-9	Line Sharing/KY(%)	100.00%	32				YES
B.1.13.8	O-9	2W Analog Loop Design/KY(%)	100.00%	2				YES
B.1.13.9	O-9	2W Analog Loop Non-Design/KY(%)	100.00%	16				YES
B.1.13.10	O-9	2W Analog Loop w/INP Design/KY(%)						
B.1.13.11	O-9	2W Analog Loop w/INP Non-Design/KY(%)	100.00%	1				YES
B.1.13.12	O-15	2W Analog Loop w/LNP Design/KY(%)	100.00%	2				YES
B.1.13.13	O-15	2W Analog Loop w/LNP Non-Design/KY(%)						
B.1.13.14	O-9	Other Design/KY(%)	100.00%	9				YES
B.1.13.15	O-9	Other Non-Design/KY(%)	100.00%	42				YES
B.1.13.16	O-9	INP Standalone/KY(%)	100.00%	2				YES
B.1.13.17	O-15	LNP Standalone/KY(%)	100.00%	89				YES

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.1.14.1.1	O-11	Switch Ports/ED/KY(%)						
B.1.14.1.2	O-11	Switch Ports/TAG/KY(%)						
B.1.14.2.1	O-11	Local Interface Transport/ED/KY(%)						
B.1.14.2.2	O-11	Local Interface Transport/TAG/KY(%)						
B.1.14.3.1	O-11	Loop + Port Combinations/ED/KY(%)	100.00%	55				YES
B.1.14.3.2	O-11	Loop + Port Combinations/TAG/KY(%)	96.63%	2,038				YES
B.1.14.4.1	O-11	Combo Other/ED/KY(%)						
B.1.14.4.2	O-11	Combo Other/TAG/KY(%)						
B.1.14.5.1	O-11	XDSL (ADSL, HDSL and UCL)/ED/KY(%)	99.75%	16				NO
B.1.14.5.2	O-11	XDSL (ADSL, HDSL and UCL)/TAG/KY(%)	77.27%	22				NO

**BellSouth Monthly Performance Summary
Kentucky, November 2001**

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
O-11 ISDN Loop (UDN, UDC)/TAG/KY(%)								
O-11 ISDN Loop (UDN, UDC)/TAG/KY(%)								
O-11 Line Sharing/TAG/KY(%)								
O-11 Line Sharing/TAG/KY(%)								
O-11 2W Analog Loop Design/TAG/KY(%)								
O-11 2W Analog Loop Design/TAG/KY(%)								
O-11 2W Analog Loop Non-Design/TAG/KY(%)								
O-11 2W Analog Loop Non-Design/TAG/KY(%)								
O-11 2W Analog Loop w/LNP Design/TAG/KY(%)								
O-11 2W Analog Loop w/LNP Design/TAG/KY(%)								
O-11 2W Analog Loop w/LNP Non-Design/TAG/KY(%)								
O-11 2W Analog Loop w/LNP Non-Design/TAG/KY(%)								
O-11 Other Design/TAG/KY(%)								
O-11 Other Non-Design/TAG/KY(%)								
O-11 Other Non-Design/TAG/KY(%)								
O-11 INP Standalone/ED/KY(%)								
O-11 INP Standalone/ED/KY(%)								
O-11 LNP Standalone/ED/KY(%)								
O-11 LNP Standalone/ED/KY(%)								
O-11 LNP Standalone/TAG/KY(%)								
O-11 LNP Standalone/TAG/KY(%)								

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
O-11 ISDN Loop (UDN, UDC)/TAG/KY(%)								
O-11 ISDN Loop (UDN, UDC)/TAG/KY(%)								
O-11 Line Sharing/TAG/KY(%)								
O-11 Line Sharing/TAG/KY(%)								
O-11 2W Analog Loop Design/TAG/KY(%)								
O-11 2W Analog Loop Design/TAG/KY(%)								
O-11 2W Analog Loop Non-Design/TAG/KY(%)								
O-11 2W Analog Loop Non-Design/TAG/KY(%)								
O-11 2W Analog Loop w/LNP Design/TAG/KY(%)								
O-11 2W Analog Loop w/LNP Design/TAG/KY(%)								
O-11 2W Analog Loop w/LNP Non-Design/TAG/KY(%)								
O-11 2W Analog Loop w/LNP Non-Design/TAG/KY(%)								
O-11 Other Design/TAG/KY(%)								
O-11 Other Non-Design/TAG/KY(%)								
O-11 Other Non-Design/TAG/KY(%)								
O-11 INP Standalone/ED/KY(%)								
O-11 INP Standalone/ED/KY(%)								
O-11 LNP Standalone/ED/KY(%)								
O-11 LNP Standalone/ED/KY(%)								
O-11 LNP Standalone/TAG/KY(%)								
O-11 LNP Standalone/TAG/KY(%)								

**BellSouth Monthly Performance Summary
Kentucky, November 2001**

FOC & Reject Response Completeness - Non-Mechanized

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.1.16.1	>= 95%		100.00%	5				YES
B.1.16.2	>= 95%		94.21%	121				NO
B.1.16.3	>= 95%							
B.1.16.4	>= 95%		100.00%	13				YES
B.1.16.5	>= 95%		92.11%	38				NO
B.1.16.6	>= 95%		94.74%	38				NO
B.1.16.7	>= 95%		100.00%	8				YES
B.1.16.8	>= 95%		90.00%	30				NO
B.1.16.9	>= 95%							
B.1.16.10	>= 95%		100.00%	2				YES
B.1.16.11	>= 95%		100.00%	5				YES
B.1.16.12	>= 95%		100.00%	2				YES
B.1.16.13	>= 95%		100.00%	8				YES
B.1.16.14	>= 95%		91.03%	78				NO
B.1.16.15	>= 95%		71.43%	7				NO
B.1.16.16	>= 95%							
B.1.16.17	>= 95%		96.12%	103				YES

FOC & Reject Response Completeness (Multiple Responses) - Mechanized

B.1.17.1.1	>= 95%							
B.1.17.1.2	>= 95%							
B.1.17.2.1	>= 95%							
B.1.17.2.2	>= 95%		67.27%	55				NO
B.1.17.3.1	>= 95%		92.59%	2,010				NO
B.1.17.3.2	>= 95%							
B.1.17.4.1	>= 95%							
B.1.17.4.2	>= 95%		100.00%	15				YES
B.1.17.5.1	>= 95%		100.00%	17				YES
B.1.17.5.2	>= 95%							
B.1.17.6.1	>= 95%							
B.1.17.6.2	>= 95%		0.00%	0				NO
B.1.17.7.1	>= 95%		80.77%	26				NO
B.1.17.7.2	>= 95%		100.00%	1				YES
B.1.17.8.1	>= 95%		100.00%	35				YES
B.1.17.8.2	>= 95%		0.00%	0				NO
B.1.17.9.1	>= 95%							
B.1.17.9.2	>= 95%							
B.1.17.10.1	>= 95%							
B.1.17.10.2	>= 95%							
B.1.17.11.1	>= 95%							
B.1.17.11.2	>= 95%							
B.1.17.12.1	>= 95%							
B.1.17.12.2	>= 95%							
B.1.17.13.1	>= 95%							
B.1.17.13.2	>= 95%							
B.1.17.14.1	>= 95%		65.00%	20				NO
B.1.17.14.2	>= 95%							
B.1.17.15.1	>= 95%		61.26%	382				NO
B.1.17.15.2	>= 95%		100.00%	53				YES
B.1.17.16.1	>= 95%							
B.1.17.16.2	>= 95%							
B.1.17.17.1	>= 95%		100.00%	837				YES
B.1.17.17.2	>= 95%							

FOC & Reject Response Completeness (Multiple Responses) - Partially Mechanized

B.1.18.1.1	>= 95%							
B.1.18.1.2	>= 95%							
B.1.18.2.1	>= 95%							
B.1.18.2.2	>= 95%							
B.1.18.3.1	>= 95%		91.43%	35				NO

**BellSouth Monthly Performance Summary
Kentucky, November 2007**

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.1.18.3.2	O-11 Loop + Port Combinations/TAG/KY (%)		93.29%	969				NO
B.1.18.4.1	O-11 Combo Other/EDI/KY (%)							
B.1.18.4.2	O-11 Combo Other/TAG/KY (%)							
B.1.18.5.1	O-11 XDSL (ADSL, HDSL and UCL)/EDI/KY (%)		100.00%	1				YES
B.1.18.5.2	O-11 XDSL (ADSL, HDSL and UCL)/TAG/KY (%)							
B.1.18.6.1	O-11 ISDN Loop (UDN, UDC)/EDI/KY (%)							
B.1.18.6.2	O-11 ISDN Loop (UDN, UDC)/TAG/KY (%)							
B.1.18.7.1	O-11 Line Sharing/EDI/KY (%)		58.33%	12				NO
B.1.18.7.2	O-11 Line Sharing/TAG/KY (%)							
B.1.18.8.1	O-11 2W Analog Loop Design/EDI/KY (%)		100.00%	1				YES
B.1.18.8.2	O-11 2W Analog Loop Design/TAG/KY (%)							
B.1.18.9.1	O-11 2W Analog Loop Non-Design/EDI/KY (%)		100.00%	3				YES
B.1.18.9.2	O-11 2W Analog Loop Non-Design/TAG/KY (%)							
B.1.18.10.1	O-11 2W Analog Loop w/INP Design/EDI/KY (%)							
B.1.18.10.2	O-11 2W Analog Loop w/INP Design/TAG/KY (%)							
B.1.18.11.1	O-11 2W Analog Loop w/INP Non-Design/EDI/KY (%)							
B.1.18.11.2	O-11 2W Analog Loop w/INP Non-Design/TAG/KY (%)							
B.1.18.12.1	O-11 2W Analog Loop w/LNP Design/EDI/KY (%)		80.00%	5				NO
B.1.18.12.2	O-11 2W Analog Loop w/LNP Design/TAG/KY (%)							
B.1.18.13.1	O-11 2W Analog Loop w/LNP Non-Design/EDI/KY (%)							
B.1.18.13.2	O-11 2W Analog Loop w/LNP Non-Design/TAG/KY (%)							
B.1.18.14.1	O-11 Other Design/EDI/KY (%)		75.00%	4				NO
B.1.18.14.2	O-11 Other Design/TAG/KY (%)		100.00%	11				YES
B.1.18.15.1	O-11 Other Non-Design/EDI/KY (%)		87.50%	72				NO
B.1.18.15.2	O-11 Other Non-Design/TAG/KY (%)		96.77%	31				YES
B.1.18.16.1	O-11 INP Standalone/EDI/KY (%)							
B.1.18.16.2	O-11 INP Standalone/TAG/KY (%)							
B.1.18.17.1	O-11 LNP Standalone/EDI/KY (%)		99.47%	374				YES
B.1.18.17.2	O-11 LNP Standalone/TAG/KY (%)							

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.1.19.1	O-11 Switch Ports/KY (%)		100.00%	5				YES
B.1.19.2	O-11 Local Interoffice Transport/KY (%)		92.98%	114				NO
B.1.19.3	O-11 Loop + Port Combinations/KY (%)							
B.1.19.4	O-11 Combo Other/KY (%)							
B.1.19.5	O-11 XDSL (ADSL, HDSL and UCL)/KY (%)		100.00%	13				YES
B.1.19.6	O-11 ISDN Loop (UDN, UDC)/KY (%)		97.14%	35				YES
B.1.19.7	O-11 Line Sharing/KY (%)		97.22%	36				YES
B.1.19.8	O-11 2W Analog Loop Design/KY (%)		100.00%	8				YES
B.1.19.9	O-11 2W Analog Loop Non-Design/KY (%)		100.00%	27				YES
B.1.19.10	O-11 2W Analog Loop w/INP Design/KY (%)							
B.1.19.11	O-11 2W Analog Loop w/INP Non-Design/KY (%)		100.00%	2				YES
B.1.19.12	O-11 2W Analog Loop w/LNP Design/KY (%)		100.00%	5				YES
B.1.19.13	O-11 2W Analog Loop w/LNP Non-Design/KY (%)		100.00%	2				YES
B.1.19.14	O-11 Other Design/KY (%)		100.00%	8				YES
B.1.19.15	O-11 Other Non-Design/KY (%)		98.59%	71				YES
B.1.19.16	O-11 INP Standalone/KY (%)		100.00%	5				YES
B.1.19.17	O-11 LNP Standalone/KY (%)		91.92%	99				NO

Unbundled Network Elements - Provisioning

Order Completion Interval	R&B (POTS)	R&B (POTS)	R&B (POTS)	DS1/DS3	DS1/DS3	DS1/DS3	R&B
B.2.1.1.1.1	P-4 Switch Ports<10 circuits/Dispatch/KY (days)	4.35	9,009				
B.2.1.1.1.2	P-4 Switch Ports<10 circuits/Non-Dispatch/KY (days)	0.94	95,825				
B.2.1.1.2.1	P-4 Switch Ports>=10 circuits/Dispatch/KY (days)	8.59	30				
B.2.1.1.2.2	P-4 Switch Ports>=10 circuits/Non-Dispatch/KY (days)						
B.2.1.2.1.1	P-4 Local Interoffice Transport<10 circuits/Dispatch/KY (days)	17.91	278				
B.2.1.2.1.2	P-4 Local Interoffice Transport<10 circuits/Non-Dispatch/KY (days)						
B.2.1.2.2.1	P-4 Local Interoffice Transport>=10 circuits/Dispatch/KY (days)						
B.2.1.2.2.2	P-4 Local Interoffice Transport>=10 circuits/Non-Dispatch/KY (days)						
B.2.1.3.1.1	P-4 Loop + Port Combinations<10 circuits/Dispatch/KY (days)	4.35	9,109	3.49	61	5.800	0.74515 1.1565
B.2.1.3.1.2	P-4 Loop + Port Combinations<10 circuits/Non-Dispatch/KY (days)						

**BellSouth Monthly Performance Summary
Kentucky, November 2007**

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.1.3.1.2	96,033	0.55	1,273	1,506	0.04249	9.1725	YES
B.2.1.3.1.3	49,235	0.33	971	0.129	0.00419	0.1193	YES
B.2.1.3.1.4	46,600	1.26	302	1,959	0.11304	2.8565	YES
B.2.1.3.2.1	43			9,827			YES
B.2.1.3.2.2	4	1.00	1	2,598	2.66796	0.7937	YES
B.2.1.3.2.3	4			0,000			YES
B.2.1.3.2.4	12	1.00	1	2,406	2.50404	1.1315	YES
B.2.1.4.1.1	5,68			19,220			
B.2.1.4.1.4	9,672						
B.2.1.4.2.1	5,68			9,827			
B.2.1.4.2.2	43						
B.2.1.4.2.4	7,36						
B.2.1.5.3.1	43						
B.2.1.5.3.2	4						
B.2.1.5.3.2.1	4,89	5.56	9	4,618	1,55328	-0.4313	YES
B.2.1.5.3.2.2	4,13						
B.2.1.5.4.1							
B.2.1.5.5.1							
B.2.1.5.5.2							
B.2.1.6.3.1	11.51	9.82	11	7,351	2,42786	0.6961	YES
B.2.1.6.3.2	1.49			2,424			
B.2.1.6.4.1							
B.2.1.6.4.2							
B.2.1.6.5.1							
B.2.1.6.5.2							
B.2.1.7.3.1	4.89	4.00	1	4,618	4,62284	0.1925	YES
B.2.1.7.3.2	4.13	3.89	9	1,152	0.38542	0.6227	YES
B.2.1.7.4.1							
B.2.1.7.4.2							
B.2.1.7.5.1							
B.2.1.7.5.2							
B.2.1.8.1.1	4.35	6.00	1	5,800	5,80072	-0.2849	YES
B.2.1.8.1.2	4.35			5,800			
B.2.1.8.2.1	7.36			9,827			
B.2.1.8.2.2	43						
B.2.1.9.1.1	7.36			9,827			
B.2.1.9.1.2	43	5.50	4	5,828	2,91440	-0.3931	YES
B.2.1.9.1.4	1.58			46,698			
B.2.1.9.2.1	8.59			30			
B.2.1.9.2.2							
B.2.1.9.2.4							
B.2.1.10.1.1	4.35			5,800			
B.2.1.10.1.2	4.35			9,109			
B.2.1.10.1.4	7.36			43			
B.2.1.10.2.1	43						
B.2.1.10.2.2	7.36			43			
B.2.1.11.1	4.35			9,007			
B.2.1.11.1.1	1.58			46,698			
B.2.1.11.1.2	8.59			30			
B.2.1.11.1.4							
B.2.1.11.2.1	4.35			5,800			
B.2.1.11.2.2	4.35			9,109			
B.2.1.11.2.4	7.36			43			
B.2.1.12.1.1	4.35			5,800			
B.2.1.12.1.2	4.35			9,109			
B.2.1.12.1.4	7.36			43			
B.2.1.12.2.1	43						
B.2.1.12.2.2	7.36			43			
B.2.1.13.1.1	4.35			5,800			
B.2.1.13.1.2	4.35			9,109			
B.2.1.13.1.4	7.36			43			
B.2.1.13.2.1	4.35			5,800			
B.2.1.13.2.2	4.35			9,109			
B.2.1.13.2.4	7.36			43			
B.2.1.14.1.1	4.35			5,800			
B.2.1.14.1.2	4.35			9,109			
B.2.1.14.2.1	7.36			43			
B.2.1.14.2.2	43						
B.2.1.14.2.4	4.35			5,800			
B.2.1.15.1.1	4.35			9,109			
B.2.1.15.1.2	1.58			46,698			
B.2.1.15.2.1	8.59			30			
B.2.1.15.2.2							
B.2.1.15.2.4	27.11	3.00	1	72,818	72,88221	0.3308	YES
B.2.1.16.2.1	10.32			54			
B.2.1.16.2.2							
B.2.1.16.2.4	9.67			3			
B.2.1.14.2.2	4.35			5,800			
B.2.1.15.1.1	4.35			9,109			
B.2.1.15.1.2	0.94			96,033			
B.2.1.15.2.1	7.36			43			
B.2.1.15.2.2	2.96			16			

Benchmark / Analog

R&B
R&B
R&B
R&B
R&B
R&B
R&B
R&B
R&B & Disp
R&B & Disp
R&B & Disp
R&B & Disp
ADSL to Retail
ADSL to Retail
ADSL to Retail
ADSL to Retail
ADSL to Retail
ISDN - BRI
ISDN - BRI
ISDN - BRI
ISDN - BRI
ISDN - BRI
ADSL to Retail
ADSL to Retail
ADSL to Retail
ADSL to Retail
R&B - Disp
R&B - Disp
R&B - Disp
R&B - Disp
R&B (POTS) excl SB Or
R&B (POTS) excl SB Or
R&B (POTS) excl SB Or
R&B (POTS) excl SB Or
R&B (POTS) excl SB Or
R&B - Disp
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Design
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**BellSouth Monthly Performance Summary
Kentucky, November 2007**

Benchmark / Analog	Order Completion Interval within X days	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.1.16.1.1	P-4 INP (Standalone)/<10 circuits/Dispatch/KY(days)	4.35	9,009	0.33	2	5.828	1.06371	0.5738	YES
B.2.1.16.1.2	P-4 INP (Standalone)/<10 circuits/Non-Dispatch/KY(days)	0.94	95,825			1.504			
B.2.1.16.2.1	P-4 INP (Standalone)/>=10 circuits/Dispatch/KY(days)	8.59	30			11.369			
B.2.1.16.2.2	P-4 INP (Standalone)/>=10 circuits/Non-Dispatch/KY(days)	4.35	9,009			5.828			
B.2.1.17.1.1	P-4 LNP (Standalone)/<10 circuits/Dispatch/KY(days)	0.94	95,825	0.72	958	1.504	0.04884	4.6041	YES
B.2.1.17.1.2	P-4 LNP (Standalone)/<10 circuits/Non-Dispatch/KY(days)	8.59	30			11.369			
B.2.1.17.2.1	P-4 LNP (Standalone)/>=10 circuits/Dispatch/KY(days)	8.83	753	0.33	2	11.017	2.49598	0.3710	YES
B.2.1.18.1.1	P-4 Digital Loop < DS1/<10 circuits/Dispatch/KY(days)	4.81	1,344	7.90	20	3.938			
B.2.1.18.1.2	P-4 Digital Loop < DS1/<10 circuits/Non-Dispatch/KY(days)	29.20	107	6.64	11	29.925	9.47523	2.3809	YES
B.2.1.18.2.1	P-4 Digital Loop >= DS1/>=10 circuits/Dispatch/KY(days)	5.98	46			12.864			
B.2.1.19.1.1	P-4 Digital Loop >= DS1/>=10 circuits/Non-Dispatch/KY(days)	9.67	3			5.508			
B.2.1.19.2.1	P-4 Digital Loop >= DS1/>=10 circuits/Dispatch/KY(days)								
B.2.1.19.2.2	P-4 Digital Loop >= DS1/>=10 circuits/Non-Dispatch/KY(days)								

Benchmark / Analog	Order Completion Interval within X days	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.2.1	P-4 XDSL (ADSL, HDSL and UCL) Loop with Conditioning/<8 circuits/Dispatch/KY(days)								
B.2.2.2	P-4 XDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<8 circuits/Dispatch/KY(days)								

Help Orders

Benchmark / Analog	Order Completion Interval within X days	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.3.1.1.1	P-1 Switch Ports/<10 circuits/Facility/KY(days)	31.05	81			48.921			
B.2.3.1.1.2	P-1 Switch Ports/<10 circuits/Equipment/KY(days)	0.00	0						
B.2.3.1.1.3	P-1 Switch Ports/<10 circuits/Other/KY(days)	33.60	5			71.783			
B.2.3.1.2.1	P-1 Switch Ports/>=10 circuits/Facility/KY(days)	0.00	0						
B.2.3.1.2.2	P-1 Switch Ports/>=10 circuits/Equipment/KY(days)	0.00	0						
B.2.3.1.2.3	P-1 Switch Ports/>=10 circuits/Other/KY(days)	0.00	0			2.264			
B.2.3.2.1.1	P-1 Local Interface Transport/<10 circuits/Facility/KY(days)	0.00	0						
B.2.3.2.1.2	P-1 Local Interface Transport/<10 circuits/Equipment/KY(days)	0.00	0						
B.2.3.2.1.3	P-1 Local Interface Transport/<10 circuits/Other/KY(days)	0.00	0						
B.2.3.2.2.1	P-1 Local Interface Transport/>=10 circuits/Facility/KY(days)	0.00	0						
B.2.3.2.2.2	P-1 Local Interface Transport/>=10 circuits/Equipment/KY(days)	0.00	0						
B.2.3.2.2.3	P-1 Local Interface Transport/>=10 circuits/Other/KY(days)	0.00	0						
B.2.3.3.1.1	P-1 Loop + Port Combinations/<10 circuits/Facility/KY(days)	31.05	81	0.00	0	48.921			YES
B.2.3.3.1.2	P-1 Loop + Port Combinations/<10 circuits/Equipment/KY(days)	33.60	5	0.00	0	71.783			YES
B.2.3.3.1.3	P-1 Loop + Port Combinations/<10 circuits/Other/KY(days)	0.00	0	0.00	0				YES
B.2.3.3.2.1	P-1 Loop + Port Combinations/>=10 circuits/Facility/KY(days)	0.00	0	0.00	0				YES
B.2.3.3.2.2	P-1 Loop + Port Combinations/>=10 circuits/Equipment/KY(days)	0.00	0	0.00	0				YES
B.2.3.3.2.3	P-1 Loop + Port Combinations/>=10 circuits/Other/KY(days)	0.00	0	0.00	0				YES
B.2.3.4.1.1	P-1 Combo Other/<10 circuits/Facility/KY(days)	30.71	83	0.00	0	48.376			YES
B.2.3.4.1.2	P-1 Combo Other/<10 circuits/Equipment/KY(days)	0.00	0						
B.2.3.4.1.3	P-1 Combo Other/<10 circuits/Other/KY(days)	29.83	6			64.864			
B.2.3.4.2.1	P-1 Combo Other/>=10 circuits/Facility/KY(days)	22.00	1			0.000			
B.2.3.4.2.2	P-1 Combo Other/>=10 circuits/Equipment/KY(days)	0.00	0						
B.2.3.4.2.3	P-1 Combo Other/>=10 circuits/Other/KY(days)	0.00	0						
B.2.3.5.1.1	P-1 XDSL (ADSL, HDSL and UCL)/<10 circuits/Facility/KY(days)	3.38	8	0.00	0	2.264			YES
B.2.3.5.1.2	P-1 XDSL (ADSL, HDSL and UCL)/<10 circuits/Equipment/KY(days)	0.00	0	0.00	0				YES
B.2.3.5.1.3	P-1 XDSL (ADSL, HDSL and UCL)/<10 circuits/Other/KY(days)	0.00	0	0.00	0				YES
B.2.3.5.2.1	P-1 XDSL (ADSL, HDSL and UCL)/>=10 circuits/Facility/KY(days)								
B.2.3.5.2.2	P-1 XDSL (ADSL, HDSL and UCL)/>=10 circuits/Equipment/KY(days)								
B.2.3.5.2.3	P-1 XDSL (ADSL, HDSL and UCL)/>=10 circuits/Other/KY(days)								
B.2.3.6.1.1	P-1 UNE ISDN/<10 circuits/Facility/KY(days)	0.00	0	0.00	0				YES
B.2.3.6.1.2	P-1 UNE ISDN/<10 circuits/Equipment/KY(days)	0.00	0	0.00	0				YES
B.2.3.6.1.3	P-1 UNE ISDN/<10 circuits/Other/KY(days)	0.00	0	0.00	0				YES
B.2.3.6.2.1	P-1 UNE ISDN/>=10 circuits/Facility/KY(days)								
B.2.3.6.2.2	P-1 UNE ISDN/>=10 circuits/Equipment/KY(days)								
B.2.3.6.2.3	P-1 UNE ISDN/>=10 circuits/Other/KY(days)								
B.2.3.7.1.1	P-1 Line Sharing/<10 circuits/Facility/KY(days)	3.38	8	0.00	0	8.898			YES
B.2.3.7.1.2	P-1 Line Sharing/<10 circuits/Equipment/KY(days)	0.00	0	0.00	0	0.000			YES
B.2.3.7.1.3	P-1 Line Sharing/<10 circuits/Other/KY(days)	0.00	0	0.00	0				YES

BellSouth Monthly Performance Summary Kentucky, November 2001

	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.3.17.2.2	0.00	0	0.00	0				YES
B.2.3.17.2.3	0.00	0	0.00	0				YES
B.2.3.18.1.1	3.38	8	0.00	0	8.866			YES
B.2.3.18.1.2	0.00	0	0.00	0	0.000			YES
B.2.3.18.1.3	0.00	0	0.00	0	0.000			YES
B.2.3.18.2.1								
B.2.3.18.2.2								
B.2.3.18.2.3								
B.2.3.19.1.1	12.33	3	0.00	0	9.504			YES
B.2.3.19.1.2	0.00	0	0.00	0	0.000			YES
B.2.3.19.1.3	0.00	0	0.00	0	0.000			YES
B.2.3.19.2.1	22.00	1	0.00	0	0.000			YES
B.2.3.19.2.2	0.00	0						
B.2.3.19.2.3	0.00	0						

	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.5.1	0.42%	110,184						
B.2.5.2	29.25%	345						
B.2.5.3	0.42%	110,527	0.09%	1,081		0.00198	1.8591	YES
B.2.5.4	4.66%	11,453						
B.2.5.5	6.86%	2,304	10.00%	10		0.08009	-0.3923	YES
B.2.5.6	8.79%	81	0.00%	9		0.09895	0.8885	YES
B.2.5.7	6.86%	2,304	0.00%	10		0.08009	0.8562	YES
B.2.5.8	0.42%	110,527	0.00%	1		0.06473	0.0650	YES
B.2.5.9	0.76%	60,989						
B.2.5.10	0.42%	110,527						
B.2.5.11	0.76%	60,989						
B.2.5.12	0.42%	110,527						
B.2.5.13	0.76%	60,989						
B.2.5.14	7.47%	924	0.00%	1		0.26301	0.2839	YES
B.2.5.15	0.42%	110,527	0.00%	2		0.04577	0.0919	YES
B.2.5.16	0.42%	110,184	0.00%	2		0.04584	0.0917	YES
B.2.5.17	0.42%	110,184	0.00%	968		0.00208	2.0079	YES
B.2.5.18	7.31%	2,847	5.26%	19		0.05990	0.3410	YES
B.2.5.19	10.62%	226	71.45%	7		0.11824	-5.1431	NO

	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.6.1								Diagnostic
B.2.6.2								Diagnostic
B.2.6.3			0.00%	46				Diagnostic
B.2.6.4			0.00%	5				Diagnostic
B.2.6.5			25.00%	16				Diagnostic
B.2.6.6			0.00%	3				Diagnostic
B.2.6.7			0.00%	1				Diagnostic
B.2.6.8			0.00%	1				Diagnostic
B.2.6.9			0.00%	1				Diagnostic
B.2.6.10			0.00%	1				Diagnostic
B.2.6.11			0.00%	1				Diagnostic
B.2.6.12			0.00%	1				Diagnostic
B.2.6.13								Diagnostic
B.2.6.14								Diagnostic
B.2.6.15			0.00%	1				Diagnostic
B.2.6.16			19.05%	21				Diagnostic
B.2.6.17			11.11%	9				Diagnostic
B.2.6.18								Diagnostic
B.2.6.19								Diagnostic

	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.8.1								YES
B.2.8.2								YES
B.2.8.3			120.00	1				YES
B.2.8.4								YES

**Bellsouth Monthly Performance Summary
Kentucky, November 2007**

Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.8.5	>= 48 hrs		336.00	1				YES
B.2.8.6	>= 48 hrs							
B.2.8.7	>= 48 hrs							
B.2.8.8	>= 48 hrs							
B.2.8.9	>= 48 hrs							
B.2.8.10	>= 48 hrs							
B.2.8.11	>= 48 hrs							
B.2.8.12	>= 48 hrs							
B.2.8.13	>= 48 hrs							
B.2.8.14	>= 48 hrs							
B.2.8.15	>= 48 hrs							
B.2.8.16	>= 48 hrs							
B.2.8.17	>= 48 hrs							
B.2.8.18	>= 48 hrs		336.00	1				YES
B.2.8.19	>= 48 hrs		240.00	5				YES

Average Jeopardy Notice Interval - Non-Mechanized								
Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.9.1	Diagnostic							Diagnostic
B.2.9.2	Diagnostic							Diagnostic
B.2.9.3	Diagnostic							Diagnostic
B.2.9.4	Diagnostic							Diagnostic
B.2.9.5	Diagnostic							Diagnostic
B.2.9.6	Diagnostic		288.00	4				Diagnostic
B.2.9.7	Diagnostic							Diagnostic
B.2.9.8	Diagnostic							Diagnostic
B.2.9.9	Diagnostic							Diagnostic
B.2.9.10	Diagnostic							Diagnostic
B.2.9.11	Diagnostic							Diagnostic
B.2.9.12	Diagnostic							Diagnostic
B.2.9.13	Diagnostic							Diagnostic
B.2.9.14	Diagnostic							Diagnostic
B.2.9.15	Diagnostic							Diagnostic
B.2.9.16	Diagnostic							Diagnostic
B.2.9.17	Diagnostic							Diagnostic
B.2.9.18	Diagnostic		288.00	4				Diagnostic
B.2.9.19	Diagnostic		144.00	1				Diagnostic

% Jeopardy Notice >= 48 hours - Mechanized								
Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.10.1	95% >= 48 hrs							
B.2.10.2	95% >= 48 hrs		100.00%	1				YES
B.2.10.3	95% >= 48 hrs							
B.2.10.4	95% >= 48 hrs							
B.2.10.5	95% >= 48 hrs		100.00%	1				YES
B.2.10.6	95% >= 48 hrs							
B.2.10.7	95% >= 48 hrs							
B.2.10.8	95% >= 48 hrs							
B.2.10.9	95% >= 48 hrs							
B.2.10.10	95% >= 48 hrs							
B.2.10.11	95% >= 48 hrs							
B.2.10.12	95% >= 48 hrs							
B.2.10.13	95% >= 48 hrs							
B.2.10.14	95% >= 48 hrs							
B.2.10.15	95% >= 48 hrs							
B.2.10.16	95% >= 48 hrs							
B.2.10.17	95% >= 48 hrs							
B.2.10.18	95% >= 48 hrs		100.00%	1				YES
B.2.10.19	95% >= 48 hrs		100.00%	5				YES

% Jeopardy Notice >= 48 hours - Non-Mechanized								
Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.11.1	Diagnostic							Diagnostic
B.2.11.2	Diagnostic							Diagnostic
B.2.11.3	Diagnostic							Diagnostic

**BellSouth Monthly Performance Summary
Kentucky, November 2001**

	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.11.4		Diagnostic							Diagnostic
B.2.11.5		Diagnostic							Diagnostic
B.2.11.6		Diagnostic		100.00%	4				Diagnostic
B.2.11.7		Diagnostic							Diagnostic
B.2.11.8		Diagnostic							Diagnostic
B.2.11.9		Diagnostic							Diagnostic
B.2.11.10		Diagnostic							Diagnostic
B.2.11.11		Diagnostic							Diagnostic
B.2.11.12		Diagnostic							Diagnostic
B.2.11.13		Diagnostic							Diagnostic
B.2.11.14		Diagnostic							Diagnostic
B.2.11.15		Diagnostic							Diagnostic
B.2.11.16		Diagnostic							Diagnostic
B.2.11.17		Diagnostic		100.00%	4				Diagnostic
B.2.11.18		Diagnostic		100.00%	1				Diagnostic
B.2.11.19		Diagnostic							Diagnostic
Coordinated Customers Conversions									
B.2.12.1	>= 95% w in 15 min	P-7		100.00%	3				YES
B.2.12.2	>= 95% w in 15 min	P-7							YES
% Hot Cuts > 15 minutes Early									
B.2.13.1	<= 5%	P-7A							
B.2.13.2	<= 5%	P-7A							
B.2.13.3	<= 5%	P-7A		0.00%	1				YES
B.2.13.4	<= 5%	P-7A							
Hot Cut Timeliness									
B.2.14.1	>= 95% w in 15 min	P-7A							
B.2.14.2	>= 95% w in 15 min	P-7A							
B.2.14.3	>= 95% w in 15 min	P-7A							
B.2.14.4	>= 95% w in 15 min	P-7A		100.00%	1				YES
% Hot Cuts > 15 minutes Late									
B.2.15.1	<= 5%	P-7A							
B.2.15.2	<= 5%	P-7A							
B.2.15.3	<= 5%	P-7A							
B.2.15.4	<= 5%	P-7A		0.00%	1				YES
Average Recovery Time - OCC									
B.2.16.1	Diagnostic	P-7B							Diagnostic
B.2.16.2	Diagnostic	P-7B							Diagnostic
% Provisioning Troubles within 7 Days - Hot Cuts									
B.2.17.1.1	<= 5%	P-7C							
B.2.17.1.2	<= 5%	P-7C							
B.2.17.2.1	<= 5%	P-7C		0.00%	4				YES
B.2.17.2.2	<= 5%	P-7C							
% Missed Installation Appointments									
B.2.18.1.1.1	R&B (POTS)	P-3	9,917						
B.2.18.1.1.2	R&B (POTS)	P-3	99,629						
B.2.18.1.2.1	R&B (POTS)	P-3	34						
B.2.18.1.2.2	R&B (POTS)	P-3	278						
B.2.18.2.1.1	DS1/DS3	P-3							
B.2.18.2.1.2	DS1/DS3	P-3							
B.2.18.2.2.1	DS1/DS3	P-3							
B.2.18.2.2.2	DS1/DS3	P-3							
B.2.18.3.1.1	R&B	P-3	10,020	2.47%	81			0.02452	1.0688
B.2.18.3.1.2	R&B	P-3	99,838	0.00%	1,543			0.00060	0.9068
B.2.18.3.1.3	R&B	P-3	49,255	0.00%	980			0.00000	0.00000
B.2.18.3.1.4	R&B	P-3	50,586	0.00%	563			0.00138	0.7714
B.2.18.3.2.1	R&B	P-3	47						
B.2.18.3.2.2	R&B	P-3	16	0.00%	2			0.00000	0.00000

**BellSouth Monthly Performance Summary
Kentucky, November 2001**

Item	Description	Value	Target	Unit
B.2.18.3.2.3	Loop + Port Combinations >= 10 circuits/Switch Based Orders/KY (%)			
B.2.18.3.2.4	Loop + Port Combinations >= 10 circuits/Dispatch In/KY (%)			
B.2.18.4.1	Combo Other/ < 10 circuits/Dispatch/KY (%)			
B.2.18.4.1.1	Combo Other/ < 10 circuits/Dispatch In/KY (%)			
B.2.18.4.2	Combo Other/ >= 10 circuits/Dispatch/KY (%)			
B.2.18.4.2.1	Combo Other/ >= 10 circuits/Dispatch In/KY (%)			
B.2.18.5.1	xDSL (ADSL, HDSL and UCL) < 10 circuits/Dispatch/KY (%)			
B.2.18.5.1.1	xDSL (ADSL, HDSL and UCL) < 10 circuits/Dispatch In/KY (%)			
B.2.18.5.1.2	xDSL (ADSL, HDSL and UCL) >= 10 circuits/Dispatch/KY (%)			
B.2.18.5.2.1	xDSL (ADSL, HDSL and UCL) >= 10 circuits/Dispatch In/KY (%)			
B.2.18.6.1	UNE ISDN < 10 circuits/Dispatch/KY (%)			
B.2.18.6.1.1	UNE ISDN < 10 circuits/Dispatch In/KY (%)			
B.2.18.6.2	UNE ISDN >= 10 circuits/Dispatch/KY (%)			
B.2.18.6.2.1	UNE ISDN >= 10 circuits/Dispatch In/KY (%)			
B.2.18.7.1	Line Shaming < 10 circuits/Dispatch/KY (%)			
B.2.18.7.1.1	Line Shaming < 10 circuits/Dispatch In/KY (%)			
B.2.18.7.2	Line Shaming >= 10 circuits/Dispatch/KY (%)			
B.2.18.7.2.1	Line Shaming >= 10 circuits/Dispatch In/KY (%)			
B.2.18.8.1	2W Analog Loop Design < 10 circuits/Dispatch/KY (%)			
B.2.18.8.1.1	2W Analog Loop Design < 10 circuits/Dispatch In/KY (%)			
B.2.18.8.2	2W Analog Loop Design >= 10 circuits/Dispatch/KY (%)			
B.2.18.8.2.1	2W Analog Loop Design >= 10 circuits/Dispatch In/KY (%)			
B.2.18.9.1	2W Analog Loop Non-Design < 10 circuits/Dispatch/KY (%)			
B.2.18.9.1.1	2W Analog Loop Non-Design < 10 circuits/Dispatch In/KY (%)			
B.2.18.9.2	2W Analog Loop Non-Design >= 10 circuits/Dispatch/KY (%)			
B.2.18.9.2.1	2W Analog Loop Non-Design >= 10 circuits/Dispatch In/KY (%)			
B.2.18.10.1	2W Analog Loop w/INP Design < 10 circuits/Dispatch/KY (%)			
B.2.18.10.1.1	2W Analog Loop w/INP Design < 10 circuits/Dispatch In/KY (%)			
B.2.18.10.2	2W Analog Loop w/INP Design >= 10 circuits/Dispatch/KY (%)			
B.2.18.10.2.1	2W Analog Loop w/INP Design >= 10 circuits/Dispatch In/KY (%)			
B.2.18.11.1	2W Analog Loop w/INP Non-Design < 10 circuits/Dispatch/KY (%)			
B.2.18.11.1.1	2W Analog Loop w/INP Non-Design < 10 circuits/Dispatch In/KY (%)			
B.2.18.11.2	2W Analog Loop w/INP Non-Design >= 10 circuits/Dispatch/KY (%)			
B.2.18.11.2.1	2W Analog Loop w/INP Non-Design >= 10 circuits/Dispatch In/KY (%)			
B.2.18.12.1	2W Analog Loop w/INP Design < 10 circuits/Dispatch/KY (%)			
B.2.18.12.1.1	2W Analog Loop w/INP Design < 10 circuits/Dispatch In/KY (%)			
B.2.18.12.2	2W Analog Loop w/INP Design >= 10 circuits/Dispatch/KY (%)			
B.2.18.12.2.1	2W Analog Loop w/INP Design >= 10 circuits/Dispatch In/KY (%)			
B.2.18.13.1	2W Analog Loop w/INP Non-Design < 10 circuits/Dispatch/KY (%)			
B.2.18.13.1.1	2W Analog Loop w/INP Non-Design < 10 circuits/Dispatch In/KY (%)			
B.2.18.13.2	2W Analog Loop w/INP Non-Design >= 10 circuits/Dispatch/KY (%)			
B.2.18.13.2.1	2W Analog Loop w/INP Non-Design >= 10 circuits/Dispatch In/KY (%)			
B.2.18.13.2.2	2W Analog Loop w/INP Non-Design >= 10 circuits/Dispatch In/KY (%)			
B.2.18.14.1	Other Design < 10 circuits/Dispatch/KY (%)			
B.2.18.14.1.1	Other Design < 10 circuits/Dispatch In/KY (%)			
B.2.18.14.2	Other Design >= 10 circuits/Dispatch/KY (%)			
B.2.18.14.2.1	Other Design >= 10 circuits/Dispatch In/KY (%)			
B.2.18.15.1	Other Non-Design < 10 circuits/Dispatch/KY (%)			
B.2.18.15.1.1	Other Non-Design < 10 circuits/Dispatch In/KY (%)			
B.2.18.15.2	Other Non-Design >= 10 circuits/Dispatch/KY (%)			
B.2.18.15.2.1	Other Non-Design >= 10 circuits/Dispatch In/KY (%)			
B.2.18.16.1	INP (Standalone) < 10 circuits/Dispatch/KY (%)			
B.2.18.16.1.1	INP (Standalone) < 10 circuits/Dispatch In/KY (%)			
B.2.18.16.2	INP (Standalone) >= 10 circuits/Dispatch/KY (%)			
B.2.18.16.2.1	INP (Standalone) >= 10 circuits/Dispatch In/KY (%)			
B.2.18.17.1	LNP (Standalone) < 10 circuits/Dispatch/KY (%)			
B.2.18.17.1.1	LNP (Standalone) < 10 circuits/Dispatch In/KY (%)			
B.2.18.17.2	LNP (Standalone) >= 10 circuits/Dispatch/KY (%)			
B.2.18.17.2.1	LNP (Standalone) >= 10 circuits/Dispatch In/KY (%)			
B.2.18.18.1	Digital Loop < DS1 < 10 circuits/Dispatch/KY (%)			
B.2.18.18.1.1	Digital Loop < DS1 < 10 circuits/Dispatch In/KY (%)			
B.2.18.18.2	Digital Loop < DS1 >= 10 circuits/Dispatch/KY (%)			
B.2.18.18.2.1	Digital Loop < DS1 >= 10 circuits/Dispatch In/KY (%)			

Benchmark / Analogy	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
R&B	0.00%	4						
R&B	0.00%	12	0.00%	2		0.00000		YES
R&B & D - Disp	5.10%	10,601						
R&B & D - Disp	5.10%	10,601						
R&B & D - Disp	6.38%	47						
R&B & D - Disp	6.38%	47						
ADSL to Retail	6.82%	876	0.00%	16		0.06273	1.0555	YES
ADSL to Retail	1.14%	1,402						
ADSL to Retail								
ADSL to Retail								
ISDN - BRI	3.57%	56	5.26%	19		0.04927	-0.3434	YES
ISDN - BRI	0.00%	31						
ISDN - BRI								
ISDN - BRI								
ADSL to Retail	6.82%	876	0.00%	2		0.17602	0.3761	YES
ADSL to Retail	1.14%	1,402	0.00%	9		0.03952	0.3213	YES
ADSL to Retail								
ADSL to Retail								
R&B - Disp	5.09%	10,020	0.00%	1		0.21980	0.2316	YES
R&B - Disp	5.09%	10,020						
R&B - Disp	6.38%	47						
R&B - Disp	6.38%	47						
R&B (POTS) excl SB Or	5.14%	9,914						
R&B (POTS) excl SB Or	0.11%	50,483	100.00%	6		0.09021	-10.5151	NO
R&B (POTS) excl SB Or	8.82%	34						
R&B (POTS) excl SB Or								
R&B - Disp	5.09%	10,020	0.00%	1		0.21980	0.2316	YES
R&B - Disp	5.09%	10,020						
R&B - Disp	6.38%	47						
R&B - Disp	6.38%	47						
R&B (POTS) excl SB Or	5.14%	9,914	0.00%	1		0.22091	0.2329	YES
R&B (POTS) excl SB Or	0.11%	50,483						
R&B (POTS) excl SB Or	8.82%	34						
R&B (POTS) excl SB Or								
Design	5.31%	584	0.00%	1		0.22439	0.2366	YES
Design	0.00%	54						
Design								
Design								
R&B	0.00%	3						
R&B	5.09%	10,020						
R&B	0.05%	99,838	0.00%	2		0.01644	0.0329	YES
R&B	6.38%	47						
R&B	0.00%	16						
R&B (POTS)	5.14%	9,917						
R&B (POTS)	0.05%	99,829	0.00%	2		0.01646	0.0329	YES
R&B (POTS)	8.82%	34						
R&B (POTS)								
R&B (POTS)	5.14%	9,917						
R&B (POTS)	0.05%	99,829	0.10%	964		0.00075	-0.6576	YES
R&B (POTS)	8.82%	34						
R&B (POTS)								
Digital Loop < DS1	5.82%	1,134	0.00%	4		0.04018	0.7374	YES
Digital Loop < DS1	0.96%	1,661	2.86%	35				

BellSouth Monthly Performance Summary Kentucky, November 2007

P-9	2W Analog Loop w/LNP Non-Design/≥10 circuits/DispatchKY(%)
B.2.19.13.2.1	2W Analog Loop w/LNP Non-Design/≥10 circuits/DispatchKY(%)
B.2.19.13.2.4	Other Design/≥10 circuits/DispatchKY(%)
B.2.19.14.1.1	Other Design/≥10 circuits/DispatchKY(%)
B.2.19.14.1.2	Other Design/≥10 circuits/DispatchKY(%)
B.2.19.14.2.1	Other Design/≥10 circuits/DispatchKY(%)
B.2.19.14.2.2	Other Design/≥10 circuits/DispatchKY(%)
B.2.19.15.1.1	Other Non-Design/≥10 circuits/DispatchKY(%)
B.2.19.15.1.2	Other Non-Design/≥10 circuits/DispatchKY(%)
B.2.19.15.2.1	Other Non-Design/≥10 circuits/DispatchKY(%)
B.2.19.15.2.2	Other Non-Design/≥10 circuits/DispatchKY(%)
B.2.19.16.1.1	INP (Standardone)/<10 circuits/DispatchKY(%)
B.2.19.16.1.2	INP (Standardone)/>=10 circuits/DispatchKY(%)
B.2.19.16.2.1	INP (Standardone)/<10 circuits/DispatchKY(%)
B.2.19.16.2.2	INP (Standardone)/>=10 circuits/DispatchKY(%)
B.2.19.17.1.1	LNP (Standardone)/<10 circuits/DispatchKY(%)
B.2.19.17.1.2	LNP (Standardone)/>=10 circuits/DispatchKY(%)
B.2.19.17.2.1	LNP (Standardone)/<10 circuits/DispatchKY(%)
B.2.19.17.2.2	LNP (Standardone)/>=10 circuits/DispatchKY(%)
B.2.19.18.1.1	Digital Loop < DS1/<10 circuits/DispatchKY(%)
B.2.19.18.1.2	Digital Loop < DS1/>=10 circuits/DispatchKY(%)
B.2.19.18.2.1	Digital Loop < DS1/<10 circuits/DispatchKY(%)
B.2.19.18.2.2	Digital Loop < DS1/>=10 circuits/DispatchKY(%)
B.2.19.19.1.1	Digital Loop >= DS1/<10 circuits/DispatchKY(%)
B.2.19.19.1.2	Digital Loop >= DS1/>=10 circuits/DispatchKY(%)
B.2.19.19.2.1	Digital Loop >= DS1/<10 circuits/DispatchKY(%)
B.2.19.19.2.2	Digital Loop >= DS1/>=10 circuits/DispatchKY(%)

Average Completion Notice Interval - Mechanized

P-5	Switch Ports/<10 circuits/DispatchKY(hours)
B.2.21.1.1.1	Switch Ports/<10 circuits/DispatchKY(hours)
B.2.21.1.1.2	Switch Ports/>=10 circuits/DispatchKY(hours)
B.2.21.1.2.1	Switch Ports/<10 circuits/DispatchKY(hours)
B.2.21.1.2.2	Switch Ports/>=10 circuits/DispatchKY(hours)
P-5	Local Interoffice Transport/<10 circuits/DispatchKY(hours)
B.2.21.2.1.1	Local Interoffice Transport/<10 circuits/DispatchKY(hours)
B.2.21.2.1.2	Local Interoffice Transport/>=10 circuits/DispatchKY(hours)
B.2.21.2.2.1	Local Interoffice Transport/<10 circuits/DispatchKY(hours)
B.2.21.2.2.2	Local Interoffice Transport/>=10 circuits/DispatchKY(hours)
P-5	Loop + Port Combinations/<10 circuits/DispatchKY(hours)
B.2.21.3.1.1	Loop + Port Combinations/<10 circuits/DispatchKY(hours)
B.2.21.3.1.2	Loop + Port Combinations/>=10 circuits/DispatchKY(hours)
B.2.21.3.1.3	Loop + Port Combinations/<10 circuits/DispatchKY(hours)
B.2.21.3.1.4	Loop + Port Combinations/>=10 circuits/DispatchKY(hours)
B.2.21.3.2.1	Loop + Port Combinations/<10 circuits/DispatchKY(hours)
B.2.21.3.2.2	Loop + Port Combinations/>=10 circuits/DispatchKY(hours)
B.2.21.3.2.3	Loop + Port Combinations/<10 circuits/DispatchKY(hours)
B.2.21.3.2.4	Loop + Port Combinations/>=10 circuits/DispatchKY(hours)
P-5	Combo Other/<10 circuits/DispatchKY(hours)
B.2.21.4.1.1	Combo Other/<10 circuits/DispatchKY(hours)
B.2.21.4.1.2	Combo Other/>=10 circuits/DispatchKY(hours)
B.2.21.4.2.1	Combo Other/<10 circuits/DispatchKY(hours)
B.2.21.4.2.2	Combo Other/>=10 circuits/DispatchKY(hours)
P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/DispatchKY(hours)
B.2.21.5.1.1	xDSL (ADSL, HDSL and UCL)/<10 circuits/DispatchKY(hours)
B.2.21.5.1.2	xDSL (ADSL, HDSL and UCL)/>=10 circuits/DispatchKY(hours)
B.2.21.5.2.1	xDSL (ADSL, HDSL and UCL)/<10 circuits/DispatchKY(hours)
B.2.21.5.2.2	xDSL (ADSL, HDSL and UCL)/>=10 circuits/DispatchKY(hours)
P-5	UNE ISDN/≤10 circuits/DispatchKY(hours)
B.2.21.6.1.1	UNE ISDN/≤10 circuits/DispatchKY(hours)
B.2.21.6.1.2	UNE ISDN/>10 circuits/DispatchKY(hours)
B.2.21.6.2.1	UNE ISDN/≤10 circuits/DispatchKY(hours)
B.2.21.6.2.2	UNE ISDN/>10 circuits/DispatchKY(hours)
P-5	Line Sharing/<10 circuits/DispatchKY(hours)
B.2.21.7.1.1	Line Sharing/<10 circuits/DispatchKY(hours)
B.2.21.7.1.2	Line Sharing/>=10 circuits/DispatchKY(hours)
B.2.21.7.2.1	Line Sharing/<10 circuits/DispatchKY(hours)
B.2.21.7.2.2	Line Sharing/>=10 circuits/DispatchKY(hours)
P-5	2W Analog Loop Design/<10 circuits/DispatchKY(hours)
B.2.21.8.1.1	2W Analog Loop Design/<10 circuits/DispatchKY(hours)

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
R&B (POTS) excl SB Or	4.17%	48						
R&B (POTS) excl SB Or	2.75%	728	0.00%	4		0.08195	0.3352	YES
Design	1.64%	122						
Design	0.00%	4						
Design	6.76%	10,963						
R&B	3.31%	119,612						
R&B	3.51%	57						
R&B	0.00%	15						
R&B (POTS)	6.83%	10,849						
R&B (POTS)	3.32%	119,397						
R&B (POTS)	4.17%	48						
R&B (POTS)	6.83%	10,849						
R&B (POTS)	3.32%	119,397						
R&B (POTS)	4.17%	48						
R&B (POTS)	7.38%	948	10.00%	40		0.04221	-0.6197	YES
Digital Loop < DS1	5.77%	1,828						
Digital Loop < DS1	0.00%	1						
Digital Loop < DS1	3.61%	83	0.00%	11		0.05989	0.6035	YES
Digital Loop >= DS1	0.90%	111						
Digital Loop >= DS1	0.00%	4						

R&B (POTS)	6.75	5,769			26,034			
R&B (POTS)	0.71	87,495			4,656			
R&B (POTS)	1.56	27			5,115			
R&B (POTS)	107.61	242			268,035			
DS1/DS3 - Interoffice								
DS1/DS3 - Interoffice	6.66	5,857	0.02	109	25,856	2,49950	2,6582	YES
DS1/DS3 - Interoffice	0.71	87,611	0.31	2,288	4,677	0,09904	4,0551	YES
DS1/DS3 - Interoffice	1.15	39,470	0.29	1,453	6,055	0,16173	5,3439	YES
DS1/DS3 - Interoffice	0.35	48,144	0.34	835	3,075	0,10792	0,0547	YES
R&B	1.09	39			4,292			
R&B	0.25	16			0,069			
R&B	0.25	4			0,099			
R&B	0.26	12			0,103			
R&B	27.75	6,273			600,846			
R&B&D - Disp	1.09	39			4,292			
R&B&D - Disp	0.90	815			7,812			
R&B&D - Disp	0.43	1,356			2,901			
ADSL to Retail								
ADSL to Retail								
ADSL to Retail								
ADSL to Retail	33.73	49			36,076			
ISDN - BRI	5.87	26			27,149			
ISDN - BRI								
ISDN - BRI								
ADSL to Retail	0.90	815	0.02	1	7,812	7,81699	0,1120	YES
ADSL to Retail	0.43	1,356	0.16	5	2,901	1,29971	0,2053	YES
ADSL to Retail								
ADSL to Retail	6.66	5,857	2.82	1	25,856	25,85631	0,1487	YES

**BellSouth Monthly Performance Summary
Kentucky, November 2007**

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.21.8.1.2	2W Analog Loop Design/≤10 circuits/Non-Dispatch/KY(hours)	5,857			25,856			
B.2.21.8.2.1	2W Analog Loop Design/≥10 circuits/Dispatch/KY(hours)	39			4,292			
B.2.21.8.2.2	2W Analog Loop Non-Design/≤10 circuits/Non-Dispatch/KY(hours)	39			4,292			
B.2.21.9.1.1	2W Analog Loop Non-Design/≤10 circuits/Dispatch/KY(hours)	5,766	0.02	6	26,034	10.63391	0.6326	YES
B.2.21.9.1.4	2W Analog Loop Non-Design/≥10 circuits/Dispatch/KY(hours)	48,060			3,077			
B.2.21.9.2.1	2W Analog Loop Non-Design/≤10 circuits/Dispatch/KY(hours)	27			5,115			
B.2.21.9.2.4	2W Analog Loop Non-Design/≥10 circuits/Dispatch/KY(hours)							
B.2.21.10.1.1	2W Analog Loop w/NLP Design/≤10 circuits/Dispatch/KY(hours)	5,857			25,856			
B.2.21.10.1.2	2W Analog Loop w/NLP Design/≥10 circuits/Non-Dispatch/KY(hours)	5,857			25,856			
B.2.21.10.2.1	2W Analog Loop w/NLP Design/≤10 circuits/Dispatch/KY(hours)	39			4,292			
B.2.21.10.2.2	2W Analog Loop w/NLP Design/≥10 circuits/Non-Dispatch/KY(hours)	39			4,292			
B.2.21.11.1.1	2W Analog Loop w/NLP Non-Design/≤10 circuits/Dispatch/KY(hours)	5,766			26,034			
B.2.21.11.1.4	2W Analog Loop w/NLP Non-Design/≥10 circuits/Dispatch/KY(hours)	48,060			3,077			
B.2.21.11.2.1	2W Analog Loop w/NLP Non-Design/≤10 circuits/Dispatch/KY(hours)	27			5,115			
B.2.21.11.2.4	2W Analog Loop w/NLP Non-Design/≥10 circuits/Dispatch/KY(hours)							
B.2.21.12.1.1	2W Analog Loop w/LNP Design/≤10 circuits/Dispatch/KY(hours)	5,857			25,856			
B.2.21.12.1.2	2W Analog Loop w/LNP Design/≥10 circuits/Non-Dispatch/KY(hours)	5,857			25,856			
B.2.21.12.2.1	2W Analog Loop w/LNP Design/≤10 circuits/Dispatch/KY(hours)	39			4,292			
B.2.21.12.2.2	2W Analog Loop w/LNP Design/≥10 circuits/Non-Dispatch/KY(hours)	39			4,292			
B.2.21.13.1.1	2W Analog Loop w/LNP Non-Design/≤10 circuits/Dispatch/KY(hours)	5,766			26,034			
B.2.21.13.1.4	2W Analog Loop w/LNP Non-Design/≥10 circuits/Dispatch/KY(hours)	48,060			3,077			
B.2.21.13.2.1	2W Analog Loop w/LNP Non-Design/≤10 circuits/Dispatch/KY(hours)	27			5,115			
B.2.21.13.2.4	2W Analog Loop w/LNP Non-Design/≥10 circuits/Dispatch/KY(hours)							
B.2.21.14.1.1	Other Design/≤10 circuits/Dispatch/KY(hours)	322.32			2305.297			
B.2.21.14.1.2	Other Design/≥10 circuits/Non-Dispatch/KY(hours)	19.21			43.547			
B.2.21.14.2.1	Other Design/≤10 circuits/Dispatch/KY(hours)	1			0.000			
B.2.21.14.2.2	Other Design/≥10 circuits/Non-Dispatch/KY(hours)	1			0.000			
B.2.21.15.1.1	Other Non-Design/≤10 circuits/Dispatch/KY(hours)	5,857			25,856			
B.2.21.15.1.2	Other Non-Design/≥10 circuits/Non-Dispatch/KY(hours)	87,611			4,677			
B.2.21.15.2.1	Other Non-Design/≤10 circuits/Dispatch/KY(hours)	39			4,292			
B.2.21.15.2.2	Other Non-Design/≥10 circuits/Non-Dispatch/KY(hours)	16			0.099			
B.2.21.16.1.1	INP (Standalone)/≤10 circuits/Dispatch/KY(hours)	5,769			26,034			
B.2.21.16.1.2	INP (Standalone)/≥10 circuits/Non-Dispatch/KY(hours)	87,495			4,656			
B.2.21.16.2.1	INP (Standalone)/≤10 circuits/Dispatch/KY(hours)	27			5,115			
B.2.21.16.2.2	INP (Standalone)/≥10 circuits/Non-Dispatch/KY(hours)							
B.2.21.17.1.1	LNP (Standalone)/≤10 circuits/Dispatch/KY(hours)	5,769			26,034			
B.2.21.17.1.2	LNP (Standalone)/≥10 circuits/Non-Dispatch/KY(hours)	87,495			4,656			
B.2.21.17.2.1	LNP (Standalone)/≤10 circuits/Dispatch/KY(hours)	27			5,115			
B.2.21.17.2.2	LNP (Standalone)/≥10 circuits/Non-Dispatch/KY(hours)							
B.2.21.18.1.1	Digital Loop < DS1/≤10 circuits/Dispatch/KY(hours)	1,025			99.455			
B.2.21.18.1.2	Digital Loop < DS1/≤10 circuits/Non-Dispatch/KY(hours)	1,384			4,703			
B.2.21.18.2.1	Digital Loop < DS1/≥10 circuits/Dispatch/KY(hours)							
B.2.21.18.2.2	Digital Loop < DS1/≥10 circuits/Non-Dispatch/KY(hours)							
B.2.21.19.1.1	Digital Loop ≥ DS1/≤10 circuits/Dispatch/KY(hours)	60	9.02	12	542,146	171.44171	1.3333	YES
B.2.21.19.1.2	Digital Loop ≥ DS1/≤10 circuits/Non-Dispatch/KY(hours)	19			26,355			
B.2.21.19.2.1	Digital Loop ≥ DS1/≥10 circuits/Dispatch/KY(hours)							
B.2.21.19.2.2	Digital Loop ≥ DS1/≥10 circuits/Non-Dispatch/KY(hours)	1			0.000			

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.22.1.1.1	Switch Ports/≤10 circuits/Dispatch/KY(hours)							Diagnostic
B.2.22.1.1.2	Switch Ports/≥10 circuits/Non-Dispatch/KY(hours)							Diagnostic
B.2.22.1.2.1	Switch Ports/≤10 circuits/Dispatch/KY(hours)							Diagnostic
B.2.22.1.2.2	Switch Ports/≥10 circuits/Non-Dispatch/KY(hours)							Diagnostic
B.2.22.2.1.1	Local Interoffice Transport/≤10 circuits/Dispatch/KY(hours)							Diagnostic
B.2.22.2.1.2	Local Interoffice Transport/≥10 circuits/Non-Dispatch/KY(hours)							Diagnostic
B.2.22.2.2.1	Local Interoffice Transport/≤10 circuits/Dispatch/KY(hours)							Diagnostic
B.2.22.2.2.2	Local Interoffice Transport/≥10 circuits/Non-Dispatch/KY(hours)							Diagnostic
B.2.22.3.1.1	Loop + Port Combinations/≤10 circuits/Dispatch/KY(hours)							Diagnostic
B.2.22.3.1.2	Loop + Port Combinations/≥10 circuits/Non-Dispatch/KY(hours)							Diagnostic
B.2.22.3.1.3	Loop + Port Combinations/≤10 circuits/Switch Based Orders/KY(hours)							Diagnostic
B.2.22.3.1.4	Loop + Port Combinations/≥10 circuits/Dispatch/KY(hours)							Diagnostic

BellSouth Monthly Performance Summary Kentucky, November 2001

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.22.3.2.1	P-5	Loop + Port Combinations/=>=10 circuits/Dispatch/KY(hours)						Diagnostic
B.2.22.3.2.2	P-5	Loop + Port Combinations/=>=10 circuits/Non-Dispatch/KY(hours)						Diagnostic
B.2.22.3.2.3	P-5	Loop + Port Combinations/=>=10 circuits/Switch Based Orders/KY(hours)						Diagnostic
B.2.22.4.1.1	P-5	Loop + Port Combinations/=>=10 circuits/Dispatch In/KY(hours)						Diagnostic
B.2.22.4.1.2	P-5	Combo Other/<10 circuits/Dispatch In/KY(hours)						Diagnostic
B.2.22.4.1.3	P-5	Combo Other/=>=10 circuits/Dispatch In/KY(hours)						Diagnostic
B.2.22.4.2.1	P-5	Combo Other/=>=10 circuits/Dispatch In/KY(hours)						Diagnostic
B.2.22.5.1.1	P-5	XDSL (ADSL, HDSL, and UCL)/<10 circuits/Dispatch/KY(hours)						Diagnostic
B.2.22.5.1.2	P-5	XDSL (ADSL, HDSL, and UCL)/<10 circuits/Non-Dispatch/KY(hours)						Diagnostic
B.2.22.5.2.1	P-5	XDSL (ADSL, HDSL, and UCL)/=>=10 circuits/Dispatch/KY(hours)						Diagnostic
B.2.22.5.2.2	P-5	XDSL (ADSL, HDSL, and UCL)/=>=10 circuits/Non-Dispatch/KY(hours)						Diagnostic
B.2.22.6.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/KY(hours)						Diagnostic
B.2.22.6.1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/KY(hours)						Diagnostic
B.2.22.6.2.1	P-5	UNE ISDN/=>=10 circuits/Dispatch/KY(hours)						Diagnostic
B.2.22.6.2.2	P-5	UNE ISDN/=>=10 circuits/Non-Dispatch/KY(hours)						Diagnostic
B.2.22.7.1.1	P-5	Line Sharing/<10 circuits/Dispatch/KY(hours)						Diagnostic
B.2.22.7.1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/KY(hours)						Diagnostic
B.2.22.7.2.1	P-5	Line Sharing/=>=10 circuits/Dispatch/KY(hours)						Diagnostic
B.2.22.7.2.2	P-5	Line Sharing/=>=10 circuits/Non-Dispatch/KY(hours)						Diagnostic
B.2.22.8.1.1	P-5	2W Analog Loop Design/=>=10 circuits/Dispatch/KY(hours)						Diagnostic
B.2.22.8.1.2	P-5	2W Analog Loop Design/=>=10 circuits/Non-Dispatch/KY(hours)						Diagnostic
B.2.22.8.2.1	P-5	2W Analog Loop Design/=>=10 circuits/Dispatch/KY(hours)						Diagnostic
B.2.22.8.2.2	P-5	2W Analog Loop Design/=>=10 circuits/Non-Dispatch/KY(hours)						Diagnostic
B.2.22.9.1.1	P-5	2W Analog Loop Non-Design/=>=10 circuits/Dispatch In/KY(hours)						Diagnostic
B.2.22.9.1.2	P-5	2W Analog Loop Non-Design/=>=10 circuits/Dispatch/KY(hours)						Diagnostic
B.2.22.9.2.1	P-5	2W Analog Loop Non-Design/=>=10 circuits/Dispatch In/KY(hours)						Diagnostic
B.2.22.9.2.2	P-5	2W Analog Loop Non-Design/=>=10 circuits/Dispatch/KY(hours)						Diagnostic
B.2.22.10.1.1	P-5	2W Analog Loop w/NP Design/=>=10 circuits/Dispatch/KY(hours)						Diagnostic
B.2.22.10.1.2	P-5	2W Analog Loop w/NP Design/=>=10 circuits/Non-Dispatch/KY(hours)						Diagnostic
B.2.22.10.2.1	P-5	2W Analog Loop w/NP Design/=>=10 circuits/Dispatch/KY(hours)						Diagnostic
B.2.22.10.2.2	P-5	2W Analog Loop w/NP Design/=>=10 circuits/Non-Dispatch/KY(hours)						Diagnostic
B.2.22.11.1.1	P-5	2W Analog Loop w/NP Non-Design/=>=10 circuits/Dispatch In/KY(hours)						Diagnostic
B.2.22.11.1.2	P-5	2W Analog Loop w/NP Non-Design/=>=10 circuits/Dispatch/KY(hours)						Diagnostic
B.2.22.11.2.1	P-5	2W Analog Loop w/NP Non-Design/=>=10 circuits/Dispatch In/KY(hours)						Diagnostic
B.2.22.11.2.2	P-5	2W Analog Loop w/NP Non-Design/=>=10 circuits/Dispatch/KY(hours)						Diagnostic
B.2.22.13.1.1	P-5	2W Analog Loop w/LNP Non-Design/=>=10 circuits/Dispatch In/KY(hours)						Diagnostic
B.2.22.13.1.2	P-5	2W Analog Loop w/LNP Non-Design/=>=10 circuits/Dispatch/KY(hours)						Diagnostic
B.2.22.13.2.1	P-5	2W Analog Loop w/LNP Non-Design/=>=10 circuits/Dispatch In/KY(hours)						Diagnostic
B.2.22.13.2.2	P-5	2W Analog Loop w/LNP Non-Design/=>=10 circuits/Dispatch/KY(hours)						Diagnostic
B.2.22.14.1.1	P-5	Other Design/<10 circuits/Dispatch/KY(hours)						Diagnostic
B.2.22.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/KY(hours)						Diagnostic
B.2.22.14.2.1	P-5	Other Design/=>=10 circuits/Dispatch/KY(hours)						Diagnostic
B.2.22.14.2.2	P-5	Other Design/=>=10 circuits/Non-Dispatch/KY(hours)						Diagnostic
B.2.22.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/KY(hours)						Diagnostic
B.2.22.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/KY(hours)						Diagnostic
B.2.22.15.2.1	P-5	Other Non-Design/=>=10 circuits/Dispatch/KY(hours)						Diagnostic
B.2.22.15.2.2	P-5	Other Non-Design/=>=10 circuits/Non-Dispatch/KY(hours)						Diagnostic
B.2.22.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/KY(hours)						Diagnostic
B.2.22.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/KY(hours)						Diagnostic
B.2.22.16.2.1	P-5	INP (Standalone)/=>=10 circuits/Dispatch/KY(hours)						Diagnostic
B.2.22.16.2.2	P-5	INP (Standalone)/=>=10 circuits/Non-Dispatch/KY(hours)						Diagnostic
B.2.22.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/KY(hours)						Diagnostic
B.2.22.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/KY(hours)						Diagnostic
B.2.22.17.2.1	P-5	LNP (Standalone)/=>=10 circuits/Dispatch/KY(hours)						Diagnostic
B.2.22.17.2.2	P-5	LNP (Standalone)/=>=10 circuits/Non-Dispatch/KY(hours)						Diagnostic
B.2.22.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/KY(hours)						Diagnostic

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Diagnostic	14.00		14.00	1				Diagnostic
Diagnostic								Diagnostic
Diagnostic			14.00	1				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			57.77	6				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			40.55	30				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			20.75	1				Diagnostic
Diagnostic			14.00	5				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			11.05	6				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			32.97	1				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			21.30	1				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			14.00	4				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			14.00	4				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			14.92	26				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			43.42	36				Diagnostic

BellSouth Monthly Performance Summary Kentucky, November 2007

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
P-5	Digital Loop < DST1<=10 circuits/Non-Dispatch/KY(hours)							Diagnostic
P-5	Digital Loop < DST1>=10 circuits/Dispatch/KY(hours)							Diagnostic
P-5	Digital Loop < DST1>=10 circuits/Non-Dispatch/KY(hours)		34.65	15				Diagnostic
P-5	Digital Loop >= DST1<=10 circuits/Dispatch/KY(hours)							Diagnostic
P-5	Digital Loop >= DST1<=10 circuits/Non-Dispatch/KY(hours)							Diagnostic
P-5	Digital Loop >= DST1>=10 circuits/Dispatch/KY(hours)							Diagnostic
P-5	Digital Loop >= DST1>=10 circuits/Non-Dispatch/KY(hours)							Diagnostic

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
P-10	Digital Loop < DST1<=10 circuits/Dispatch/KY(hours)							Diagnostic
P-10	Digital Loop < DST1>=10 circuits/Dispatch/KY(hours)							Diagnostic
P-10	Digital Loop < DST1>=10 circuits/Non-Dispatch/KY(hours)							Diagnostic
P-10	Digital Loop >= DST1<=10 circuits/Dispatch/KY(hours)							Diagnostic
P-10	Digital Loop >= DST1<=10 circuits/Non-Dispatch/KY(hours)							Diagnostic
P-10	Digital Loop >= DST1>=10 circuits/Dispatch/KY(hours)							Diagnostic
P-10	Digital Loop >= DST1>=10 circuits/Non-Dispatch/KY(hours)							Diagnostic

Total Service Order Cycle Time - Mechanized								
Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
P-10	Switch Ports<=10 circuits/Dispatch/KY(days)							Diagnostic
P-10	Switch Ports<=10 circuits/Non-Dispatch/KY(days)							Diagnostic
P-10	Switch Ports>=10 circuits/Dispatch/KY(days)							Diagnostic
P-10	Switch Ports>=10 circuits/Non-Dispatch/KY(days)							Diagnostic
P-10	Local Interface Transport<=10 circuits/Dispatch/KY(days)							Diagnostic
P-10	Local Interface Transport<=10 circuits/Non-Dispatch/KY(days)							Diagnostic
P-10	Local Interface Transport>=10 circuits/Dispatch/KY(days)							Diagnostic
P-10	Local Interface Transport>=10 circuits/Non-Dispatch/KY(days)							Diagnostic
P-10	Loop + Port Combinations<=10 circuits/Dispatch/KY(days)							Diagnostic
P-10	Loop + Port Combinations<=10 circuits/Non-Dispatch/KY(days)							Diagnostic
P-10	Loop + Port Combinations>=10 circuits/Dispatch/KY(days)							Diagnostic
P-10	Loop + Port Combinations>=10 circuits/Non-Dispatch/KY(days)							Diagnostic
P-10	Combo Other<=10 circuits/Dispatch/KY(days)							Diagnostic
P-10	Combo Other<=10 circuits/Non-Dispatch/KY(days)							Diagnostic
P-10	Combo Other>=10 circuits/Dispatch/KY(days)							Diagnostic
P-10	Combo Other>=10 circuits/Non-Dispatch/KY(days)							Diagnostic
P-10	xDSL (ADSL, HDSL, and UCL)<=10 circuits/Dispatch/KY(days)							Diagnostic
P-10	xDSL (ADSL, HDSL, and UCL)<=10 circuits/Non-Dispatch/KY(days)							Diagnostic
P-10	xDSL (ADSL, HDSL, and UCL)>=10 circuits/Dispatch/KY(days)							Diagnostic
P-10	xDSL (ADSL, HDSL, and UCL)>=10 circuits/Non-Dispatch/KY(days)							Diagnostic
P-10	UNE ISDN<=10 circuits/Dispatch/KY(days)							Diagnostic
P-10	UNE ISDN<=10 circuits/Non-Dispatch/KY(days)							Diagnostic
P-10	UNE ISDN>=10 circuits/Dispatch/KY(days)							Diagnostic
P-10	UNE ISDN>=10 circuits/Non-Dispatch/KY(days)							Diagnostic
P-10	Line Sharing<=10 circuits/Dispatch/KY(days)							Diagnostic
P-10	Line Sharing<=10 circuits/Non-Dispatch/KY(days)							Diagnostic
P-10	Line Sharing>=10 circuits/Dispatch/KY(days)							Diagnostic
P-10	Line Sharing>=10 circuits/Non-Dispatch/KY(days)							Diagnostic
P-10	2W Analog Loop Design<=10 circuits/Dispatch/KY(days)							Diagnostic
P-10	2W Analog Loop Design<=10 circuits/Non-Dispatch/KY(days)							Diagnostic
P-10	2W Analog Loop Design>=10 circuits/Dispatch/KY(days)							Diagnostic
P-10	2W Analog Loop Design>=10 circuits/Non-Dispatch/KY(days)							Diagnostic
P-10	2W Analog Loop Non-Design<=10 circuits/Dispatch/KY(days)							Diagnostic
P-10	2W Analog Loop Non-Design<=10 circuits/Non-Dispatch/KY(days)							Diagnostic
P-10	2W Analog Loop Non-Design>=10 circuits/Dispatch/KY(days)							Diagnostic
P-10	2W Analog Loop Non-Design>=10 circuits/Non-Dispatch/KY(days)							Diagnostic
P-10	2W Analog Loop w/INP Design<=10 circuits/Dispatch/KY(days)							Diagnostic
P-10	2W Analog Loop w/INP Design<=10 circuits/Non-Dispatch/KY(days)							Diagnostic
P-10	2W Analog Loop w/INP Design>=10 circuits/Dispatch/KY(days)							Diagnostic
P-10	2W Analog Loop w/INP Design>=10 circuits/Non-Dispatch/KY(days)							Diagnostic
P-10	2W Analog Loop w/INP Non-Design<=10 circuits/Dispatch/KY(days)							Diagnostic
P-10	2W Analog Loop w/INP Non-Design<=10 circuits/Non-Dispatch/KY(days)							Diagnostic
P-10	2W Analog Loop w/INP Non-Design>=10 circuits/Dispatch/KY(days)							Diagnostic
P-10	2W Analog Loop w/INP Non-Design>=10 circuits/Non-Dispatch/KY(days)							Diagnostic
P-14	2W Analog Loop w/INP Design<=10 circuits/Dispatch/KY(days)							Diagnostic
P-14	2W Analog Loop w/INP Design<=10 circuits/Non-Dispatch/KY(days)							Diagnostic
P-14	2W Analog Loop w/INP Design>=10 circuits/Dispatch/KY(days)							Diagnostic
P-14	2W Analog Loop w/INP Design>=10 circuits/Non-Dispatch/KY(days)							Diagnostic
P-14	2W Analog Loop w/INP Non-Design<=10 circuits/Dispatch/KY(days)							Diagnostic
P-14	2W Analog Loop w/INP Non-Design<=10 circuits/Non-Dispatch/KY(days)							Diagnostic
P-14	2W Analog Loop w/INP Non-Design>=10 circuits/Dispatch/KY(days)							Diagnostic
P-14	2W Analog Loop w/INP Non-Design>=10 circuits/Non-Dispatch/KY(days)							Diagnostic

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
P-5	Digital Loop < DST1<=10 circuits/Non-Dispatch/KY(hours)							Diagnostic
P-5	Digital Loop < DST1>=10 circuits/Dispatch/KY(hours)							Diagnostic
P-5	Digital Loop < DST1>=10 circuits/Non-Dispatch/KY(hours)		34.65	15				Diagnostic
P-5	Digital Loop >= DST1<=10 circuits/Dispatch/KY(hours)							Diagnostic
P-5	Digital Loop >= DST1<=10 circuits/Non-Dispatch/KY(hours)							Diagnostic
P-5	Digital Loop >= DST1>=10 circuits/Dispatch/KY(hours)							Diagnostic
P-5	Digital Loop >= DST1>=10 circuits/Non-Dispatch/KY(hours)							Diagnostic

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
P-10	Digital Loop < DST1<=10 circuits/Dispatch/KY(hours)							Diagnostic
P-10	Digital Loop < DST1>=10 circuits/Dispatch/KY(hours)							Diagnostic
P-10	Digital Loop < DST1>=10 circuits/Non-Dispatch/KY(hours)							Diagnostic
P-10	Digital Loop >= DST1<=10 circuits/Dispatch/KY(hours)							Diagnostic
P-10	Digital Loop >= DST1<=10 circuits/Non-Dispatch/KY(hours)							Diagnostic
P-10	Digital Loop >= DST1>=10 circuits/Dispatch/KY(hours)							Diagnostic
P-10	Digital Loop >= DST1>=10 circuits/Non-Dispatch/KY(hours)							Diagnostic

**BellSouth Monthly Performance Summary
Kentucky, November 2001**

	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.25.9.2.2	P-10	2W Analog Loop w/INP Non-Design/=>10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.10.2.1	P-10	2W Analog Loop w/INP Design/=>10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.10.2.2	P-10	2W Analog Loop w/INP Design/=>10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.11.2.1	P-10	2W Analog Loop w/INP Non-Design/=>10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.11.2.2	P-10	2W Analog Loop w/INP Non-Design/=>10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.12.2.1	P-14	2W Analog Loop w/LNP Design/=>10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.12.2.2	P-14	2W Analog Loop w/LNP Design/=>10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/=>10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/=>10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.14.1.1	P-10	Other Design/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.14.2.1	P-10	Other Design/=>10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.14.2.2	P-10	Other Design/=>10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.15.2.1	P-10	Other Non-Design/=>10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.15.2.2	P-10	Other Non-Design/=>10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.16.2.1	P-10	INP (Standalone)/=>10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.16.2.2	P-10	INP (Standalone)/=>10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.17.2.1	P-14	LNP (Standalone)/=>10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.17.2.2	P-14	LNP (Standalone)/=>10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.18.2.1	P-10	Digital Loop < DS1/=>10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.18.2.2	P-10	Digital Loop < DS1/=>10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.19.2.1	P-10	Digital Loop >= DS1/=>10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.19.2.2	P-10	Digital Loop >= DS1/=>10 circuits/Non-Dispatch/KY (days)						Diagnostic

	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.26.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.26.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.26.1.2.1	P-10	Switch Ports/=>10 circuits/Dispatch/KY (days)						Diagnostic
B.2.26.1.2.2	P-10	Switch Ports/=>10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.26.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.26.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.26.2.2.1	P-10	Local Interoffice Transport/=>10 circuits/Dispatch/KY (days)						Diagnostic
B.2.26.2.2.2	P-10	Local Interoffice Transport/=>10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.26.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.26.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.26.3.2.1	P-10	Loop + Port Combinations/=>10 circuits/Dispatch/KY (days)						Diagnostic
B.2.26.3.2.2	P-10	Loop + Port Combinations/=>10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.26.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.26.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.26.4.2.1	P-10	Combo Other/=>10 circuits/Dispatch/KY (days)						Diagnostic
B.2.26.4.2.2	P-10	Combo Other/=>10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.26.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.26.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/KY (days)						Diagnostic

BellSouth Monthly Performance Summary Kentucky, November 2007

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.28.1.1.2	P-10	Switch Ports<10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.28.1.2.1	P-10	Switch Ports>=10 circuits/Dispatch/KY(days)						Diagnostic
B.2.28.1.2.2	P-10	Switch Ports>=10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.28.2.1.1	P-10	Local Interoffice Transport<10 circuits/Dispatch/KY(days)						Diagnostic
B.2.28.2.1.2	P-10	Local Interoffice Transport<10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.28.2.2.1	P-10	Local Interoffice Transport>=10 circuits/Dispatch/KY(days)						Diagnostic
B.2.28.2.2.2	P-10	Local Interoffice Transport>=10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.28.3.1.1	P-10	Loop + Port Combinations<10 circuits/Dispatch/KY(days)						Diagnostic
B.2.28.3.1.2	P-10	Loop + Port Combinations<10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.28.3.2.1	P-10	Loop + Port Combinations>=10 circuits/Dispatch/KY(days)						Diagnostic
B.2.28.3.2.2	P-10	Loop + Port Combinations>=10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.28.4.1.1	P-10	Combo Other<10 circuits/Dispatch/KY(days)						Diagnostic
B.2.28.4.1.2	P-10	Combo Other<10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.28.4.2.1	P-10	Combo Other>=10 circuits/Dispatch/KY(days)						Diagnostic
B.2.28.4.2.2	P-10	Combo Other>=10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.28.5.1.1	P-10	xDSL (ADSL, HDSL, and UCL)/<10 circuits/Dispatch/KY(days)						Diagnostic
B.2.28.5.1.2	P-10	xDSL (ADSL, HDSL, and UCL)/<10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.28.5.2.1	P-10	xDSL (ADSL, HDSL, and UCL)/>=10 circuits/Dispatch/KY(days)						Diagnostic
B.2.28.5.2.2	P-10	xDSL (ADSL, HDSL, and UCL)/>=10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.28.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/KY(days)						Diagnostic
B.2.28.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.28.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/KY(days)						Diagnostic
B.2.28.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.28.7.1.1	P-10	Line Sharing<10 circuits/Dispatch/KY(days)						Diagnostic
B.2.28.7.1.2	P-10	Line Sharing<10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.28.7.2.1	P-10	Line Sharing>=10 circuits/Dispatch/KY(days)						Diagnostic
B.2.28.7.2.2	P-10	Line Sharing>=10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.28.8.1.1	P-10	2W Analog Loop Designr<10 circuits/Dispatch/KY(days)						Diagnostic
B.2.28.8.1.2	P-10	2W Analog Loop Designr<10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.28.8.2.1	P-10	2W Analog Loop Designr>=10 circuits/Dispatch/KY(days)						Diagnostic
B.2.28.8.2.2	P-10	2W Analog Loop Designr>=10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.28.9.1.1	P-10	2W Analog Loop Non-Designr<10 circuits/Dispatch/KY(days)						Diagnostic
B.2.28.9.1.2	P-10	2W Analog Loop Non-Designr<10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.28.9.2.1	P-10	2W Analog Loop Non-Designr>=10 circuits/Dispatch/KY(days)						Diagnostic
B.2.28.9.2.2	P-10	2W Analog Loop Non-Designr>=10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.28.10.1.1	P-10	2W Analog Loop w/INP Designr<10 circuits/Dispatch/KY(days)						Diagnostic
B.2.28.10.1.2	P-10	2W Analog Loop w/INP Designr<10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.28.10.2.1	P-10	2W Analog Loop w/INP Designr>=10 circuits/Dispatch/KY(days)						Diagnostic
B.2.28.10.2.2	P-10	2W Analog Loop w/INP Designr>=10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.28.11.1.1	P-10	2W Analog Loop w/INP Non-Designr<10 circuits/Dispatch/KY(days)						Diagnostic
B.2.28.11.1.2	P-10	2W Analog Loop w/INP Non-Designr<10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.28.11.2.1	P-10	2W Analog Loop w/INP Non-Designr>=10 circuits/Dispatch/KY(days)						Diagnostic
B.2.28.11.2.2	P-10	2W Analog Loop w/INP Non-Designr>=10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.28.12.1.1	P-14	2W Analog Loop w/LNP Designr<10 circuits/Dispatch/KY(days)						Diagnostic
B.2.28.12.1.2	P-14	2W Analog Loop w/LNP Designr<10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.28.12.2.1	P-14	2W Analog Loop w/LNP Designr>=10 circuits/Dispatch/KY(days)						Diagnostic
B.2.28.12.2.2	P-14	2W Analog Loop w/LNP Designr>=10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.28.13.1.1	P-14	2W Analog Loop w/LNP Non-Designr<10 circuits/Dispatch/KY(days)						Diagnostic
B.2.28.13.1.2	P-14	2W Analog Loop w/LNP Non-Designr<10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.28.13.2.1	P-14	2W Analog Loop w/LNP Non-Designr>=10 circuits/Dispatch/KY(days)						Diagnostic
B.2.28.13.2.2	P-14	2W Analog Loop w/LNP Non-Designr>=10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.28.14.1.1	P-10	Other Designr<10 circuits/Dispatch/KY(days)						Diagnostic
B.2.28.14.1.2	P-10	Other Designr<10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.28.14.2.1	P-10	Other Designr>=10 circuits/Dispatch/KY(days)						Diagnostic
B.2.28.14.2.2	P-10	Other Designr>=10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.28.15.1.1	P-10	Other Non-Designr<10 circuits/Dispatch/KY(days)						Diagnostic
B.2.28.15.1.2	P-10	Other Non-Designr<10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.28.15.2.1	P-10	Other Non-Designr>=10 circuits/Dispatch/KY(days)						Diagnostic
B.2.28.15.2.2	P-10	Other Non-Designr>=10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.28.16.1.1	P-10	INP (Standalone)<10 circuits/Dispatch/KY(days)						Diagnostic
B.2.28.16.1.2	P-10	INP (Standalone)<10 circuits/Non-Dispatch/KY(days)						Diagnostic

**BellSouth Monthly Performance Summary
Kentucky, November 2001**

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B 2.28.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/KY (days)						Diagnostic
B 2.28.16.2.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.28.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/KY (days)	0.84	573				Diagnostic
B 2.28.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.28.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/KY (days)						Diagnostic
B 2.28.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.28.18.1.1	P-10	Digital Loop < DST1/<10 circuits/Dispatch/KY (days)						Diagnostic
B 2.28.18.1.2	P-10	Digital Loop < DST1/>=10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.28.18.2.1	P-10	Digital Loop < DST1/>=10 circuits/Dispatch/KY (days)						Diagnostic
B 2.28.18.2.2	P-10	Digital Loop < DST1/>=10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.28.19.1.1	P-10	Digital Loop >= DST1/<10 circuits/Dispatch/KY (days)	8.00	2				Diagnostic
B 2.28.19.1.2	P-10	Digital Loop >= DST1/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.28.19.2.1	P-10	Digital Loop >= DST1/>=10 circuits/Dispatch/KY (days)						Diagnostic
B 2.28.19.2.2	P-10	Digital Loop >= DST1/>=10 circuits/Non-Dispatch/KY (days)						Diagnostic

Total Service Order Cycle Time (offered) - Partially Mechanized

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B 2.29.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/KY (days)						Diagnostic
B 2.29.1.1.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.29.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/KY (days)						Diagnostic
B 2.29.1.2.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.29.2.1.1	P-10	Local Interface Transport/<10 circuits/Dispatch/KY (days)						Diagnostic
B 2.29.2.1.2	P-10	Local Interface Transport/>=10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.29.2.2.1	P-10	Local Interface Transport/>=10 circuits/Dispatch/KY (days)						Diagnostic
B 2.29.2.2.2	P-10	Local Interface Transport/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.29.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/KY (days)	4.14	19				Diagnostic
B 2.29.3.1.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/KY (days)	1.98	320				Diagnostic
B 2.29.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/KY (days)						Diagnostic
B 2.29.3.2.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.29.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/KY (days)						Diagnostic
B 2.29.4.1.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.29.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/KY (days)						Diagnostic
B 2.29.4.2.2	P-10	Combo Other/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.29.5.1.1	P-10	xDSL (ADSL, HDSL, and UCL)/<10 circuits/Dispatch/KY (days)						Diagnostic
B 2.29.5.1.2	P-10	xDSL (ADSL, HDSL, and UCL)/>=10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.29.5.2.1	P-10	xDSL (ADSL, HDSL, and UCL)/>=10 circuits/Dispatch/KY (days)						Diagnostic
B 2.29.5.2.2	P-10	xDSL (ADSL, HDSL, and UCL)/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.29.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/KY (days)						Diagnostic
B 2.29.6.1.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.29.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/KY (days)						Diagnostic
B 2.29.6.2.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.29.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/KY (days)						Diagnostic
B 2.29.7.1.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/KY (days)	4.33	3				Diagnostic
B 2.29.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/KY (days)						Diagnostic
B 2.29.7.2.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.29.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/KY (days)						Diagnostic
B 2.29.8.1.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.29.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/KY (days)						Diagnostic
B 2.29.8.2.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.29.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/KY (days)	7.00	1				Diagnostic
B 2.29.9.1.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.29.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/KY (days)						Diagnostic
B 2.29.9.2.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.29.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/KY (days)						Diagnostic
B 2.29.10.1.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.29.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/KY (days)						Diagnostic
B 2.29.10.2.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.29.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/KY (days)						Diagnostic
B 2.29.11.1.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.29.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/KY (days)						Diagnostic
B 2.29.11.2.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.29.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/KY (days)						Diagnostic

BellSouth Monthly Performance Summary Kentucky, November 2001

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.29.12.1.2	P-14	2W Analog Loop w/LNP Design<10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.29.12.2.1	P-14	2W Analog Loop w/LNP Design>=10 circuits/Dispatch/KY(days)						Diagnostic
B.2.29.12.2.2	P-14	2W Analog Loop w/LNP Non-Design<10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.29.13.1.1	P-14	2W Analog Loop w/LNP Non-Design>=10 circuits/Dispatch/KY(days)						Diagnostic
B.2.29.13.1.2	P-14	2W Analog Loop w/LNP Non-Design<10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.29.13.2.1	P-14	2W Analog Loop w/LNP Non-Design>=10 circuits/Dispatch/KY(days)						Diagnostic
B.2.29.13.2.2	P-14	2W Analog Loop w/LNP Non-Design<10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.29.14.1.1	P-10	Other Design<10 circuits/Dispatch/KY(days)						Diagnostic
B.2.29.14.1.2	P-10	Other Design<10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.29.14.2.1	P-10	Other Design>=10 circuits/Dispatch/KY(days)						Diagnostic
B.2.29.14.2.2	P-10	Other Design>=10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.29.15.1.1	P-10	Other Non-Design<10 circuits/Dispatch/KY(days)						Diagnostic
B.2.29.15.1.2	P-10	Other Non-Design<10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.29.15.2.1	P-10	Other Non-Design>=10 circuits/Dispatch/KY(days)						Diagnostic
B.2.29.15.2.2	P-10	Other Non-Design>=10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.29.16.1.1	P-10	INP (Standalone)<10 circuits/Dispatch/KY(days)						Diagnostic
B.2.29.16.1.2	P-10	INP (Standalone)<10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.29.16.2.1	P-10	INP (Standalone)>=10 circuits/Dispatch/KY(days)						Diagnostic
B.2.29.16.2.2	P-10	INP (Standalone)>=10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.29.17.1.1	P-14	LNP (Standalone)<10 circuits/Dispatch/KY(days)						Diagnostic
B.2.29.17.1.2	P-14	LNP (Standalone)<10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.29.17.2.1	P-14	LNP (Standalone)>=10 circuits/Dispatch/KY(days)						Diagnostic
B.2.29.17.2.2	P-14	LNP (Standalone)>=10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.29.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/KY(days)						Diagnostic
B.2.29.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.29.18.2.1	P-10	Digital Loop > DS1/>=10 circuits/Dispatch/KY(days)						Diagnostic
B.2.29.18.2.2	P-10	Digital Loop > DS1/>=10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.29.19.1.1	P-10	Digital Loop >= DS1T/<10 circuits/Dispatch/KY(days)						Diagnostic
B.2.29.19.1.2	P-10	Digital Loop >= DS1T/<10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.29.19.2.1	P-10	Digital Loop >= DS1T/>=10 circuits/Dispatch/KY(days)						Diagnostic
B.2.29.19.2.2	P-10	Digital Loop >= DS1T/>=10 circuits/Non-Dispatch/KY(days)						Diagnostic

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.30.1.1.1	P-10	Switch Ports<10 circuits/Dispatch/KY(days)						Diagnostic
B.2.30.1.1.2	P-10	Switch Ports<10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.30.1.2.1	P-10	Switch Ports>=10 circuits/Dispatch/KY(days)						Diagnostic
B.2.30.1.2.2	P-10	Switch Ports>=10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.30.2.1.1	P-10	Local Interoffice Transport<10 circuits/Dispatch/KY(days)						Diagnostic
B.2.30.2.1.2	P-10	Local Interoffice Transport<10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.30.2.2.1	P-10	Local Interoffice Transport>=10 circuits/Dispatch/KY(days)						Diagnostic
B.2.30.2.2.2	P-10	Local Interoffice Transport>=10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.30.3.1.1	P-10	Loop + Port Combinations<10 circuits/Dispatch/KY(days)						Diagnostic
B.2.30.3.1.2	P-10	Loop + Port Combinations<10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.30.3.2.1	P-10	Loop + Port Combinations>=10 circuits/Dispatch/KY(days)						Diagnostic
B.2.30.3.2.2	P-10	Loop + Port Combinations>=10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.30.4.1.1	P-10	Combo Other<10 circuits/Dispatch/KY(days)						Diagnostic
B.2.30.4.1.2	P-10	Combo Other<10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.30.4.2.1	P-10	Combo Other>=10 circuits/Dispatch/KY(days)						Diagnostic
B.2.30.4.2.2	P-10	Combo Other>=10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.30.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)<10 circuits/Dispatch/KY(days)						Diagnostic
B.2.30.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)<10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.30.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)>=10 circuits/Dispatch/KY(days)						Diagnostic
B.2.30.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)>=10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.30.6.1.1	P-10	UNE ISDN<10 circuits/Dispatch/KY(days)						Diagnostic
B.2.30.6.1.2	P-10	UNE ISDN<10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.30.6.2.1	P-10	UNE ISDN>=10 circuits/Dispatch/KY(days)						Diagnostic
B.2.30.6.2.2	P-10	UNE ISDN>=10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.30.7.1.1	P-10	Line Sharing<10 circuits/Dispatch/KY(days)						Diagnostic
B.2.30.7.1.2	P-10	Line Sharing<10 circuits/Non-Dispatch/KY(days)						Diagnostic
B.2.30.7.2.1	P-10	Line Sharing>=10 circuits/Dispatch/KY(days)						Diagnostic
B.2.30.7.2.2	P-10	Line Sharing>=10 circuits/Non-Dispatch/KY(days)						Diagnostic

**BellSouth Monthly Performance Summary
Kentucky, November 2001**

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.30.8.1.1	P-10 2W Analog Loop Design<10 circuits/Dispatch/KY(days)							Diagnostic
B.2.30.8.1.2	P-10 2W Analog Loop Design<10 circuits/Non-Dispatch/KY(days)							Diagnostic
B.2.30.8.2.1	P-10 2W Analog Loop Design<10 circuits/Dispatch/KY(days)							Diagnostic
B.2.30.8.2.2	P-10 2W Analog Loop Design<10 circuits/Non-Dispatch/KY(days)							Diagnostic
B.2.30.9.1.1	P-10 2W Analog Loop Non-Design<10 circuits/Dispatch/KY(days)		8.00	2				Diagnostic
B.2.30.9.1.2	P-10 2W Analog Loop Non-Design<10 circuits/Non-Dispatch/KY(days)							Diagnostic
B.2.30.9.2.1	P-10 2W Analog Loop Non-Design<10 circuits/Dispatch/KY(days)							Diagnostic
B.2.30.9.2.2	P-10 2W Analog Loop Non-Design<10 circuits/Non-Dispatch/KY(days)							Diagnostic
B.2.30.10.1.1	P-10 2W Analog Loop w/INP Design<10 circuits/Dispatch/KY(days)							Diagnostic
B.2.30.10.1.2	P-10 2W Analog Loop w/INP Design<10 circuits/Non-Dispatch/KY(days)							Diagnostic
B.2.30.10.2.1	P-10 2W Analog Loop w/INP Design<10 circuits/Dispatch/KY(days)							Diagnostic
B.2.30.10.2.2	P-10 2W Analog Loop w/INP Design<10 circuits/Non-Dispatch/KY(days)							Diagnostic
B.2.30.11.1.1	P-10 2W Analog Loop w/INP Non-Design<10 circuits/Dispatch/KY(days)							Diagnostic
B.2.30.11.1.2	P-10 2W Analog Loop w/INP Non-Design<10 circuits/Non-Dispatch/KY(days)							Diagnostic
B.2.30.11.2.1	P-10 2W Analog Loop w/INP Non-Design<10 circuits/Dispatch/KY(days)							Diagnostic
B.2.30.11.2.2	P-10 2W Analog Loop w/INP Non-Design<10 circuits/Non-Dispatch/KY(days)							Diagnostic
B.2.30.12.1.1	P-14 2W Analog Loop w/LNP Design<10 circuits/Dispatch/KY(days)							Diagnostic
B.2.30.12.1.2	P-14 2W Analog Loop w/LNP Design<10 circuits/Non-Dispatch/KY(days)							Diagnostic
B.2.30.12.2.1	P-14 2W Analog Loop w/LNP Design<10 circuits/Dispatch/KY(days)							Diagnostic
B.2.30.12.2.2	P-14 2W Analog Loop w/LNP Design<10 circuits/Non-Dispatch/KY(days)							Diagnostic
B.2.30.13.1.1	P-14 2W Analog Loop w/LNP Non-Design<10 circuits/Dispatch/KY(days)							Diagnostic
B.2.30.13.1.2	P-14 2W Analog Loop w/LNP Non-Design<10 circuits/Non-Dispatch/KY(days)							Diagnostic
B.2.30.13.2.1	P-14 2W Analog Loop w/LNP Non-Design<10 circuits/Dispatch/KY(days)							Diagnostic
B.2.30.13.2.2	P-14 2W Analog Loop w/LNP Non-Design<10 circuits/Non-Dispatch/KY(days)							Diagnostic
B.2.30.14.1.1	P-10 Other Design<10 circuits/Dispatch/KY(days)							Diagnostic
B.2.30.14.1.2	P-10 Other Design<10 circuits/Non-Dispatch/KY(days)							Diagnostic
B.2.30.14.2.1	P-10 Other Design<10 circuits/Dispatch/KY(days)							Diagnostic
B.2.30.14.2.2	P-10 Other Design<10 circuits/Non-Dispatch/KY(days)							Diagnostic
B.2.30.15.1.1	P-10 Other Non-Design<10 circuits/Dispatch/KY(days)							Diagnostic
B.2.30.15.1.2	P-10 Other Non-Design<10 circuits/Non-Dispatch/KY(days)							Diagnostic
B.2.30.15.2.1	P-10 Other Non-Design<10 circuits/Dispatch/KY(days)							Diagnostic
B.2.30.15.2.2	P-10 Other Non-Design<10 circuits/Non-Dispatch/KY(days)							Diagnostic
B.2.30.16.1.1	P-10 INP (Standalone)<10 circuits/Dispatch/KY(days)							Diagnostic
B.2.30.16.1.2	P-10 INP (Standalone)<10 circuits/Non-Dispatch/KY(days)							Diagnostic
B.2.30.16.2.1	P-10 INP (Standalone)>=10 circuits/Dispatch/KY(days)							Diagnostic
B.2.30.16.2.2	P-10 INP (Standalone)>=10 circuits/Non-Dispatch/KY(days)							Diagnostic
B.2.30.17.1.1	P-14 LNP (Standalone)<10 circuits/Dispatch/KY(days)							Diagnostic
B.2.30.17.1.2	P-14 LNP (Standalone)<10 circuits/Non-Dispatch/KY(days)							Diagnostic
B.2.30.17.2.1	P-14 LNP (Standalone)>=10 circuits/Dispatch/KY(days)							Diagnostic
B.2.30.17.2.2	P-14 LNP (Standalone)>=10 circuits/Non-Dispatch/KY(days)							Diagnostic
B.2.30.18.1.1	P-10 Digital Loop < DS1/<10 circuits/Dispatch/KY(days)							Diagnostic
B.2.30.18.1.2	P-10 Digital Loop < DS1/>=10 circuits/Non-Dispatch/KY(days)							Diagnostic
B.2.30.18.2.1	P-10 Digital Loop >= DS1/<10 circuits/Dispatch/KY(days)							Diagnostic
B.2.30.18.2.2	P-10 Digital Loop >= DS1/>=10 circuits/Non-Dispatch/KY(days)							Diagnostic
B.2.30.19.1.1	P-10 Digital Loop >= DS1/<10 circuits/Dispatch/KY(days)							Diagnostic
B.2.30.19.1.2	P-10 Digital Loop >= DS1/>=10 circuits/Non-Dispatch/KY(days)							Diagnostic
B.2.30.19.2.1	P-10 Digital Loop >= DS1/<10 circuits/Dispatch/KY(days)							Diagnostic
B.2.30.19.2.2	P-10 Digital Loop >= DS1/>=10 circuits/Non-Dispatch/KY(days)							Diagnostic
B.2.31	P-13 LNP/KY(%)							
B.2.32.1.1	P Switch Ports/Non-Dispatch/KY(%)							Diagnostic
B.2.32.1.2	P Switch Ports/Dispatch/KY(%)							Diagnostic
B.2.32.2.1	P Local Interoffice Transport/Dispatch/KY(%)							Diagnostic
B.2.32.2.2	P Local Interoffice Transport/Non-Dispatch/KY(%)							Diagnostic
B.2.32.3.1	P Loop + Port Combinations/Dispatch/KY(%)							Diagnostic
B.2.32.3.2	P Loop + Port Combinations/Non-Dispatch/KY(%)							Diagnostic
B.2.32.4.1	P Combo Other/Dispatch/KY(%)							Diagnostic
B.2.32.4.2	P Combo Other/Non-Dispatch/KY(%)							Diagnostic

>= 95% w in 15 min

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.32.1.1	Diagnostic							Diagnostic
B.2.32.1.2	Diagnostic							Diagnostic
B.2.32.2.1	Diagnostic							Diagnostic
B.2.32.2.2	Diagnostic							Diagnostic
B.2.32.3.1	Diagnostic							Diagnostic
B.2.32.3.2	Diagnostic							Diagnostic
B.2.32.4.1	Diagnostic							Diagnostic
B.2.32.4.2	Diagnostic							Diagnostic

**BellSouth Monthly Performance Summary
Kentucky, November 2001**

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.32.5.1	P xDSL (ADSL, HDSL, and UCL)/Dispatch/KY(%)		77.78%	9				Diagnostic
B.2.32.5.2	P xDSL (ADSL, HDSL, and UCL)/Non-Dispatch/KY(%)		100.00%	11				Diagnostic
B.2.32.6.1	P UNE (ISDN)/Dispatch/KY(%)		100.00%	1				Diagnostic
B.2.32.6.2	P UNE (ISDN)/Non-Dispatch/KY(%)		100.00%	1				Diagnostic
B.2.32.7.1	P Line Sharing/Dispatch/KY(%)		88.89%	9				Diagnostic
B.2.32.7.2	P Line Sharing/Non-Dispatch/KY(%)		0.00%	1				Diagnostic
B.2.32.8.1	P 2W Analog Loop Design/Dispatch/KY(%)		50.00%	4				Diagnostic
B.2.32.8.2	P 2W Analog Loop Design/Non-Dispatch/KY(%)							Diagnostic
B.2.32.9.1	P 2W Analog Loop Non-Design/Dispatch/KY(%)							Diagnostic
B.2.32.9.2	P 2W Analog Loop Non-Design/Non-Dispatch/KY(%)							Diagnostic
B.2.32.10.1	P 2W Analog Loop w/INP Design/Dispatch/KY(%)							Diagnostic
B.2.32.10.2	P 2W Analog Loop w/INP Design/Non-Dispatch/KY(%)							Diagnostic
B.2.32.11.1	P 2W Analog Loop w/INP Non-Design/Dispatch/KY(%)							Diagnostic
B.2.32.11.2	P 2W Analog Loop w/INP Non-Design/Non-Dispatch/KY(%)							Diagnostic
B.2.32.12.1	P 2W Analog Loop w/LNP Design/Dispatch/KY(%)							Diagnostic
B.2.32.12.2	P 2W Analog Loop w/LNP Design/Non-Dispatch/KY(%)							Diagnostic
B.2.32.13.1	P 2W Analog Loop w/LNP Non-Design/Dispatch/KY(%)		0.00%	1				Diagnostic
B.2.32.13.2	P 2W Analog Loop w/LNP Non-Design/Non-Dispatch/KY(%)							Diagnostic
B.2.32.14.1	P Other Design/Dispatch/KY(%)		100.00%	1				Diagnostic
B.2.32.14.2	P Other Design/Non-Dispatch/KY(%)							Diagnostic
B.2.32.15.1	P Other Non-Design/Dispatch/KY(%)							Diagnostic
B.2.32.15.2	P Other Non-Design/Non-Dispatch/KY(%)		100.00%	2				Diagnostic
B.2.32.16.1	P INP (Standalone)/Dispatch/KY(%)							Diagnostic
B.2.32.16.2	P INP (Standalone)/Non-Dispatch/KY(%)		100.00%	2				Diagnostic
B.2.32.17.1	P LNP (Standalone)/Dispatch/KY(%)							Diagnostic
B.2.32.17.2	P LNP (Standalone)/Non-Dispatch/KY(%)		100.00%	960				Diagnostic
B.2.32.18.1	P Digital Loop < DS1/Dispatch/KY(%)		90.00%	20				Diagnostic
B.2.32.18.2	P Digital Loop < DS1/Non-Dispatch/KY(%)							Diagnostic
B.2.32.19.1	P Digital Loop >= DS1/Dispatch/KY(%)		72.73%	11				Diagnostic
B.2.32.19.2	P Digital Loop >= DS1/Non-Dispatch/KY(%)							Diagnostic

% Cooperative Test Attempts for xDSL

B.2.33.1	P-8 xDSL (ADSL, HDSL, and UCL)/KY(%)	100.00%	18					YES
B.2.33.2	P-8 xDSL Other/KY(%)							YES

Service Order Accuracy

B.2.34.1.1.1	P-11 Design (Specials)/<10 circuits/Dispatch/KY(%)		98.50%	200				YES
B.2.34.1.1.2	P-11 Design (Specials)/<10 circuits/Non-Dispatch/KY(%)		100.00%	30				YES
B.2.34.1.2.1	P-11 Design (Specials)/>=10 circuits/Dispatch/KY(%)		100.00%	35				YES
B.2.34.1.2.2	P-11 Design (Specials)/>=10 circuits/Non-Dispatch/KY(%)							YES
B.2.34.2.1.1	P-11 Loops Non-Design/<10 circuits/Dispatch/KY(%)		97.14%	35				NO
B.2.34.2.1.2	P-11 Loops Non-Design/<10 circuits/Non-Dispatch/KY(%)		94.67%	300				YES
B.2.34.2.2.1	P-11 Loops Non-Design/>=10 circuits/Dispatch/KY(%)		100.00%	70				YES
B.2.34.2.2.2	P-11 Loops Non-Design/>=10 circuits/Non-Dispatch/KY(%)		84.48%	58				NO

Unbundled Network Elements - Maintenance and Repair

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.3.1.1.1	M&R-1 Switch Ports/Dispatch/KY(%)	7.76%	17,169					
B.3.1.1.2	M&R-1 Switch Ports/Non-Dispatch/KY(%)	1.39%	7,413					
B.3.1.2.1	M&R-1 Local Interoffice Transport/Dispatch/KY(%)	0.94%	106	0				YES
B.3.1.2.2	M&R-1 Local Interoffice Transport/Non-Dispatch/KY(%)	7.77%	17,320	0				YES
B.3.1.3.1	M&R-1 Loop + Port Combinations/Dispatch/KY(%)	1.39%	7,539	252	0.01698	0.0025	2.0025	YES
B.3.1.3.2	M&R-1 Loop + Port Combinations/Non-Dispatch/KY(%)	7.62%	17,659	105	0.01152	0.3824	0.3824	YES
B.3.1.4.1	M&R-1 Combo Other/Dispatch/KY(%)	61.90%	147	1	0.26536	0.2872	0.2872	YES
B.3.1.4.2	M&R-1 Combo Other/Non-Dispatch/KY(%)	7.62%	17,659	1	0.28322	2.1857	2.1857	YES
B.3.1.5.1	M&R-1 xDSL (ADSL, HDSL, and UCL)/Dispatch/KY(%)	5.05%	358	3	0.21883	0.2298	0.2298	YES
B.3.1.5.2	M&R-1 xDSL (ADSL, HDSL, and UCL)/Non-Dispatch/KY(%)	3.05%	33	1	0.04858	0.6238	0.6238	YES
B.3.1.6.1	M&R-1 UNE (ISDN)/Dispatch/KY(%)	2.70%	37	2	0.11772	0.2236	0.2236	YES
B.3.1.6.2	M&R-1 UNE (ISDN)/Non-Dispatch/KY(%)	61.90%	147	0				YES
B.3.1.7.1	M&R-1 Line Sharing/Dispatch/KY(%)							

Missed Repair Appointments

B.3.1.1.1	M&R-1 Switch Ports/Dispatch/KY(%)	7.76%	17,169					
B.3.1.1.2	M&R-1 Switch Ports/Non-Dispatch/KY(%)	1.39%	7,413					
B.3.1.2.1	M&R-1 Local Interoffice Transport/Dispatch/KY(%)	0.94%	106	0				YES
B.3.1.2.2	M&R-1 Local Interoffice Transport/Non-Dispatch/KY(%)	7.77%	17,320	0				YES
B.3.1.3.1	M&R-1 Loop + Port Combinations/Dispatch/KY(%)	1.39%	7,539	252	0.01698	0.0025	2.0025	YES
B.3.1.3.2	M&R-1 Loop + Port Combinations/Non-Dispatch/KY(%)	7.62%	17,659	105	0.01152	0.3824	0.3824	YES
B.3.1.4.1	M&R-1 Combo Other/Dispatch/KY(%)	61.90%	147	1	0.26536	0.2872	0.2872	YES
B.3.1.4.2	M&R-1 Combo Other/Non-Dispatch/KY(%)	7.62%	17,659	1	0.28322	2.1857	2.1857	YES
B.3.1.5.1	M&R-1 xDSL (ADSL, HDSL, and UCL)/Dispatch/KY(%)	5.05%	358	3	0.21883	0.2298	0.2298	YES
B.3.1.5.2	M&R-1 xDSL (ADSL, HDSL, and UCL)/Non-Dispatch/KY(%)	3.05%	33	1	0.04858	0.6238	0.6238	YES
B.3.1.6.1	M&R-1 UNE (ISDN)/Dispatch/KY(%)	2.70%	37	2	0.11772	0.2236	0.2236	YES
B.3.1.6.2	M&R-1 UNE (ISDN)/Non-Dispatch/KY(%)	61.90%	147	0				YES
B.3.1.7.1	M&R-1 Line Sharing/Dispatch/KY(%)							

**BellSouth Monthly Performance Summary
Kentucky, November 2007**

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
5.03%	358	9.52%	21		0.04906	-0.9163	YES
7.77%	17,320	0.00%	12		0.07728	1.0048	YES
7.77%	17,320	0.00%	12		0.07728	1.0048	YES
7.77%	17,101	0.00%	0				YES
1.46%	6,567	0.00%	0				YES
2.39%	544	0.00%	0				YES
1.39%	863	0.00%	0				YES
7.77%	17,320	20.00%	10		0.08466	-1.4452	YES
1.99%	7,539	0.00%	6		0.04766	0.2910	YES
7.76%	17,159						
1.39%	7,413						

Benchmark / Analog
ADSL to Retail
R&B - Disp
R&B - Disp
R&B (POTS) excl SB FT
R&B (POTS) excl SB FT
Design
Design
R&B
R&B
R&B (POTS)
R&B (POTS)
R&B (POTS)

B.3.1.7.2	M&R-1	Line Sharing/Non-Dispatch/KY(%)
B.3.1.8.1	M&R-1	2W Analog Loop Design/Dispatch/KY(%)
B.3.1.8.2	M&R-1	2W Analog Loop Design/Non-Dispatch/KY(%)
B.3.1.9.1	M&R-1	2W Analog Loop Non-Design/Dispatch/KY(%)
B.3.1.9.2	M&R-1	2W Analog Loop Non-Design/Non-Dispatch/KY(%)
B.3.1.10.1	M&R-1	Other Design/Dispatch/KY(%)
B.3.1.10.2	M&R-1	Other Design/Non-Dispatch/KY(%)
B.3.1.11.1	M&R-1	Other Non-Design/Dispatch/KY(%)
B.3.1.11.2	M&R-1	Other Non-Design/Non-Dispatch/KY(%)
B.3.1.12.1	M&R-1	LNP (Standalone)/Dispatch/KY(%)
B.3.1.12.2	M&R-1	LNP (Standalone)/Non-Dispatch/KY(%)

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
1.68%	1,020,464						
0.73%	1,020,464						
1.40%	8,345	0.00%	31		0.02131	0.6580	YES
1.27%	8,345	0.00%	31		0.02028	0.6263	YES
1.58%	1,095,265	1.09%	23,131		0.00084	5.8674	YES
0.69%	1,095,265	0.45%	23,131		0.00065	4.2521	YES
1.46%	1,212,029	0.76%	131		0.01055	0.6577	YES
1.46%	1,212,029	0.76%	131		0.01055	0.6577	YES
0.72%	20,374	0.82%	364		0.00449	-0.2286	YES
1.76%	20,374	0.27%	364		0.00701	2.1148	YES
0.87%	3,790	3.46%	578		0.00417	-6.2147	NO
0.79%	3,790	0.35%	578		0.00441	1.4284	YES
0.72%	20,374	0.00%	248		0.00547	1.3296	YES
1.76%	20,374	8.47%	248		0.00847	-7.9242	NO
1.58%	1,095,265	0.41%	2,927		0.00233	5.0328	YES
1.58%	1,095,265	0.41%	2,927		0.00233	5.0328	YES
1.68%	1,020,464	0.00%	10		0.04094	0.4094	YES
0.64%	1,020,464	0.00%	10		0.02537	0.2537	YES
0.32%	169,903	0.00%	32		0.01000	0.3201	YES
0.51%	169,903	0.00%	32		0.01260	0.4031	YES
1.58%	1,095,265	3.91%	256		0.00786	-2.9577	NO
0.69%	1,095,265	2.34%	256		0.00519	-3.1921	NO
1.68%	1,020,464						
0.73%	1,020,464						

Benchmark / Analog
R&B (POTS)
R&B (POTS)
DSY/DS3
DSY/DS3
R&B
R&B
R&B&D - Disp
R&B&D - Disp
ADSL to Retail
ADSL to Retail
ISDN - BRI
ISDN - BRI
ADSL to Retail
ADSL to Retail
R&B - Disp
R&B - Disp
R&B (POTS) excl SB FT
R&B (POTS) excl SB FT
Design
Design
R&B
R&B
R&B (POTS)
R&B (POTS)

B.3.2.1.1	M&R-2	Switch Ports/Dispatch/KY(%)
B.3.2.1.2	M&R-2	Switch Ports/Non-Dispatch/KY(%)
B.3.2.1	M&R-2	Local Interface Transport/Dispatch/KY(%)
B.3.2.2	M&R-2	Local Interface Transport/Non-Dispatch/KY(%)
B.3.2.3.1	M&R-2	Loop + Port Combinations/Dispatch/KY(%)
B.3.2.3.2	M&R-2	Loop + Port Combinations/Non-Dispatch/KY(%)
B.3.2.4.1	M&R-2	Combo Other/Dispatch/KY(%)
B.3.2.4.2	M&R-2	Combo Other/Non-Dispatch/KY(%)
B.3.2.5.1	M&R-2	xDSL (ADSL, HDSL and UCL)/Dispatch/KY(%)
B.3.2.5.2	M&R-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/KY(%)
B.3.2.6.1	M&R-2	UNE ISDN/Dispatch/KY(%)
B.3.2.6.2	M&R-2	UNE ISDN/Non-Dispatch/KY(%)
B.3.2.7.1	M&R-2	Line Sharing/Dispatch/KY(%)
B.3.2.7.2	M&R-2	Line Sharing/Non-Dispatch/KY(%)
B.3.2.8.1	M&R-2	2W Analog Loop Design/Dispatch/KY(%)
B.3.2.8.2	M&R-2	2W Analog Loop Design/Non-Dispatch/KY(%)
B.3.2.9.1	M&R-2	2W Analog Loop Non-Design/Dispatch/KY(%)
B.3.2.9.2	M&R-2	2W Analog Loop Non-Design/Non-Dispatch/KY(%)
B.3.2.10.1	M&R-2	Other Design/Dispatch/KY(%)
B.3.2.10.2	M&R-2	Other Design/Non-Dispatch/KY(%)
B.3.2.11.1	M&R-2	Other Non-Design/Dispatch/KY(%)
B.3.2.11.2	M&R-2	Other Non-Design/Non-Dispatch/KY(%)
B.3.2.12.1	M&R-2	LNP (Standalone)/Dispatch/KY(%)
B.3.2.12.2	M&R-2	LNP (Standalone)/Non-Dispatch/KY(%)

Customer Trouble Report Rate

B.3.3.1.1	M&R-3	Switch Ports/Dispatch/KY(%)
B.3.3.1.2	M&R-3	Switch Ports/Non-Dispatch/KY(%)
B.3.3.2.1	M&R-3	Local Interface Transport/Dispatch/KY(%)
B.3.3.2.2	M&R-3	Local Interface Transport/Non-Dispatch/KY(%)
B.3.3.3.1	M&R-3	Loop + Port Combinations/Dispatch/KY(%)
B.3.3.3.2	M&R-3	Loop + Port Combinations/Non-Dispatch/KY(%)
B.3.3.4.1	M&R-3	Combo Other/Dispatch/KY(%)
B.3.3.4.2	M&R-3	Combo Other/Non-Dispatch/KY(%)
B.3.3.5.1	M&R-3	xDSL (ADSL, HDSL and UCL)/Dispatch/KY(%)
B.3.3.5.2	M&R-3	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/KY(%)
B.3.3.6.1	M&R-3	UNE ISDN/Dispatch/KY(%)
B.3.3.6.2	M&R-3	UNE ISDN/Non-Dispatch/KY(%)
B.3.3.7.1	M&R-3	Line Sharing/Dispatch/KY(%)
B.3.3.7.2	M&R-3	Line Sharing/Non-Dispatch/KY(%)
B.3.3.8.1	M&R-3	2W Analog Loop Design/Dispatch/KY(%)
B.3.3.8.2	M&R-3	2W Analog Loop Design/Non-Dispatch/KY(%)
B.3.3.9.1	M&R-3	2W Analog Loop Non-Design/Dispatch/KY(%)
B.3.3.9.2	M&R-3	2W Analog Loop Non-Design/Non-Dispatch/KY(%)
B.3.3.10.1	M&R-3	Other Design/Dispatch/KY(%)
B.3.3.10.2	M&R-3	Other Design/Non-Dispatch/KY(%)
B.3.3.11.1	M&R-3	Other Non-Design/Dispatch/KY(%)
B.3.3.11.2	M&R-3	Other Non-Design/Non-Dispatch/KY(%)

Benchmark / Analog
R&B (POTS)
R&B (POTS)
DSY/DS3
DSY/DS3
R&B
R&B
R&B&D - Disp
R&B&D - Disp
ADSL to Retail
ADSL to Retail
ISDN - BRI
ISDN - BRI
ADSL to Retail
ADSL to Retail
R&B - Disp
R&B - Disp
R&B (POTS) excl SB FT
R&B (POTS) excl SB FT
Design
Design
R&B
R&B
R&B (POTS)
R&B (POTS)

B.3.3.1.1	M&R-3	Switch Ports/Dispatch/KY(%)
B.3.3.1.2	M&R-3	Switch Ports/Non-Dispatch/KY(%)
B.3.3.2.1	M&R-3	Local Interface Transport/Dispatch/KY(%)
B.3.3.2.2	M&R-3	Local Interface Transport/Non-Dispatch/KY(%)
B.3.3.3.1	M&R-3	Loop + Port Combinations/Dispatch/KY(%)
B.3.3.3.2	M&R-3	Loop + Port Combinations/Non-Dispatch/KY(%)
B.3.3.4.1	M&R-3	Combo Other/Dispatch/KY(%)
B.3.3.4.2	M&R-3	Combo Other/Non-Dispatch/KY(%)
B.3.3.5.1	M&R-3	xDSL (ADSL, HDSL and UCL)/Dispatch/KY(%)
B.3.3.5.2	M&R-3	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/KY(%)
B.3.3.6.1	M&R-3	UNE ISDN/Dispatch/KY(%)
B.3.3.6.2	M&R-3	UNE ISDN/Non-Dispatch/KY(%)
B.3.3.7.1	M&R-3	Line Sharing/Dispatch/KY(%)
B.3.3.7.2	M&R-3	Line Sharing/Non-Dispatch/KY(%)
B.3.3.8.1	M&R-3	2W Analog Loop Design/Dispatch/KY(%)
B.3.3.8.2	M&R-3	2W Analog Loop Design/Non-Dispatch/KY(%)
B.3.3.9.1	M&R-3	2W Analog Loop Non-Design/Dispatch/KY(%)
B.3.3.9.2	M&R-3	2W Analog Loop Non-Design/Non-Dispatch/KY(%)
B.3.3.10.1	M&R-3	Other Design/Dispatch/KY(%)
B.3.3.10.2	M&R-3	Other Design/Non-Dispatch/KY(%)
B.3.3.11.1	M&R-3	Other Non-Design/Dispatch/KY(%)
B.3.3.11.2	M&R-3	Other Non-Design/Non-Dispatch/KY(%)

Maintenance Average Duration

BellSouth Monthly Performance Summary Kentucky, November 2001

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
R&B (POTS)	18.27	17,159			21,440			
R&B (POTS)	5.96	7,413			11,809			

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
R&B (POTS)	20.37%	17,159						
R&B (POTS)	18.17%	7,413						YES
DS/DDS	34.19%	117	0.00%	0				YES
DS/DDS	20.75%	106	0.00%	0				YES
R&B	20.28%	17,320	16.27%	252	0.02551		1.5729	YES
R&B	18.04%	7,539	14.29%	105	0.03779		-1.9686	NO
R&B&D - Disp	20.51%	17,659	100.00%	1	0.40379		0.5080	YES
R&B&D - Disp	20.51%	17,659	0.00%	1	0.28003		1.2875	YES
ADSL to Retail	36.05%	147	0.00%	3	0.49158		0.8239	YES
ADSL to Retail	40.50%	358	0.00%	20	0.12144		-0.4741	YES
ISDN - BRI	24.24%	33	30.00%	2	0.32240		-2.2834	NO
ISDN - BRI	27.03%	37	100.00%	2				YES
ADSL to Retail	36.05%	147	0.00%	0				YES
ADSL to Retail	40.50%	358	38.10%	21	0.11022		0.2184	YES
R&B - Disp	20.28%	17,320	16.67%	12	0.11612		0.3114	YES
R&B - Disp	20.28%	17,320	16.67%	12	0.11612		0.3114	YES
R&B (POTS) excl SB FT	20.27%	17,101	0.00%	0				YES
R&B (POTS) excl SB FT	18.40%	6,567	0.00%	0				YES
Design	34.56%	544	0.00%	0				YES
Design	32.68%	863	0.00%	0				YES
R&B	20.28%	17,320	10.00%	10	0.12719		0.8084	YES
R&B	18.04%	7,539	0.00%	6	0.15704		1.1487	YES
R&B (POTS)	20.37%	17,159						
R&B (POTS)	18.17%	7,413						

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
R&B (POTS)	10.26%	10,754						
R&B (POTS)	3.71%	1,967						YES
DS/DDS	0.00%	117	0.00%	0				YES
DS/DDS	0.94%	106	0.00%	0				YES
R&B	10.23%	10,843	4.00%	150	0.02491		2.5000	YES
R&B	3.57%	2,074	25.58%	43	0.02658		-7.7027	NO
R&B&D - Disp	9.98%	11,238	0.00%	1	0.29968		0.3329	YES
R&B&D - Disp	9.98%	11,238	0.00%	1	0.29968		0.3329	YES
ADSL to Retail	61.90%	147	0.00%	3	0.28322		2.1857	YES
ADSL to Retail	5.03%	358	0.00%	1	0.21863		0.2298	YES
ISDN - BRI	3.03%	33	0.00%	20	0.04858		0.6238	YES
ISDN - BRI	2.70%	37	0.00%	2	0.11772		0.2296	YES
ADSL to Retail	61.90%	147	0.00%	0				YES
ADSL to Retail	5.03%	358	50.00%	2	0.15496		-2.9024	NO
R&B - Disp	10.23%	10,843	0.00%	12	0.08762		1.1686	YES
R&B - Disp	10.23%	10,843	0.00%	12	0.08762		1.1686	YES
R&B (POTS) excl SB FT	10.28%	10,752	0.00%	0				YES
R&B (POTS) excl SB FT	3.71%	1,995	0.00%	0				YES
Design	2.39%	544	0.00%	0				YES
Design	1.99%	863	0.00%	0				YES
R&B	10.23%	10,843	0.00%	8	0.10717		0.9543	YES
R&B	3.57%	2,074	0.00%	3	0.10717		0.3329	YES
R&B (POTS)	10.28%	10,754						
R&B (POTS)	3.71%	1,997						

BST - State	BST - Region
99.01%	4.13
\$97,832,110	1
99.92%	3.49
\$658,352	1,395

Invoice Accuracy	Mean Time to Deliver Invoices - CRIS
B-1	B-2
RY(%)	Region(business days)

Unbundled Network Elements - Billing

B-1	B-2

**BellSouth Monthly Performance Summary
Kentucky, November 2007**

	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Local Interconnection Trunks - Ordering									
C.1.1	% Rejected Service Requests	Diagnostic		60.00%	15				Diagnostic
	O-7 Local Interconnection Trunks/KY(%)								
C.1.2	Reject Interval	>= 85% w in 4 days		88.89%	9				YES
	O-8 Local Interconnection Trunks/KY(%)								
C.1.3	FOC Timeliness	>= 95% w in 10 days		100.00%	15				YES
	O-9 Local Interconnection Trunks/KY(%)								
C.1.4	FOC & Reject Response Completeness	>= 95%		100.00%	11				YES
	O-11 Local Interconnection Trunks/KY(%)								
C.1.5	FOC & Reject Response Completeness (Multiple Responses)	>= 95%							
	O-11 Local Interconnection Trunks/KY(%)								
Local Interconnection Trunks - Provisioning									
C.2.1	Order Completion Interval	Parity w Retail	22.00	25.25	4	11.045	7.81028	-0.4161	YES
	P-4 Local Interconnection Trunks/KY(days)								
C.2.2	Held Orders	Parity w Retail	0.00	0.00	0				YES
	P-1 Local Interconnection Trunks/KY(days)								
C.2.3	% Jeopardies	Parity w Retail	0.00%	0.00%	5		0.00000		YES
	P-2 Local Interconnection Trunks/KY(%)								
C.2.4	Average Jeopardy Notice Interval	95% >= 48 hrs							
	P-2 Local Interconnection Trunks/KY(hours)								
C.2.5	% Missed Installation Appointments	Parity w Retail	0.00%	0.00%	4		0.00000		YES
	P-3 Local Interconnection Trunks/KY(%)								
C.2.6	% Provisioning Troubles within 30 Days	Parity w Retail	0.00%	0.00%	312		0.00000		YES
	P-9 Local Interconnection Trunks/KY(%)								
C.2.7	Average Completion Notice Interval	Parity w Retail	519.32	0.02	3	0.000	0.00000		YES
	P-5 Local Interconnection Trunks/KY(hours)								
C.2.8	Total Service Order Cycle Time	Diagnostic							
	P-10 Local Interconnection Trunks/KY(days)								
C.2.9	Total Service Order Cycle Time (offered)	Diagnostic							
	P-10 Local Interconnection Trunks/KY(days)								
C.2.10.1	% Completions w/o Notice or < 24 hours	Diagnostic		100.00%	4				Diagnostic
C.2.10.2	P Local Interconnection Trunks/Dispatch/KY(%)								Diagnostic
	P Local Interconnection Trunks/Non-Dispatch/KY(%)								
Service Order Accuracy									
C.2.11.1.1	Local Interconnection Trunks/<10 circuits/Dispatch/KY(%)	>= 95%		100.00%	63				YES
C.2.11.1.2	Local Interconnection Trunks/<10 circuits/Non-Dispatch/KY(%)	>= 85%		92.31%	26				NO
C.2.11.2.1	Local Interconnection Trunks/>=10 circuits/Dispatch/KY(%)	>= 95%		100.00%	1				YES
C.2.11.2.2	Local Interconnection Trunks/>=10 circuits/Non-Dispatch/KY(%)	>= 95%		100.00%	3				YES
Local Interconnection Trunks - Maintenance and Repair									
C.3.1.1	Missed Repair Appointments	Parity w Retail	0.00%	0.00%	0				YES
C.3.1.2	M&R-1 Local Interconnection Trunks/Dispatch/KY(%)	Parity w Retail	0.00%	0.00%	25		0.00000		YES
	M&R-1 Local Interconnection Trunks/Non-Dispatch/KY(%)								
C.3.2.1	Customer Trouble Report Rate	Parity w Retail	0.00%	0.00%	12,192		0.00003	0.3634	YES
C.3.2.2	M&R-2 Local Interconnection Trunks/Dispatch/KY(%)	Parity w Retail	0.00%	0.21%	12,192		0.00006	-33.8393	NO
	M&R-2 Local Interconnection Trunks/Non-Dispatch/KY(%)								

**BellSouth Monthly Performance Summary
Kentucky, November 2007**

		Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
C.3.3.1	Maintenance Average Duration									
C.3.3.2	M&R-3 Local Interconnection Trunks/Dispatch/KY(hours)	Parity w Retail	0.45	1	0.00	0	0.000			YES
	M&R-3 Local Interconnection Trunks/Non-Dispatch/KY(hours)	Parity w Retail	1.61	3	0.25	25	0.140	0.08542	15.8799	YES
C.3.4.1	% Repeat Troubles within 30 Days									
C.3.4.2	M&R-4 Local Interconnection Trunks/Dispatch/KY(%)	Parity w Retail	0.00%	1	0.00%	0				YES
	M&R-4 Local Interconnection Trunks/Non-Dispatch/KY(%)	Parity w Retail	0.00%	3	0.00%	25		0.00000		YES
C.3.5.1	Out of Service > 24 hours									
C.3.5.2	M&R-5 Local Interconnection Trunks/Dispatch/KY(%)	Parity w Retail	0.00%	1	0.00%	0				YES
	M&R-5 Local Interconnection Trunks/Non-Dispatch/KY(%)	Parity w Retail	0.00%	3	0.00%	25		0.00000		YES
C.4.1	Local Interconnection Trunks - Billing									
	Invoice Accuracy									
	B-1 KY(%)	BST - State	99.01%	\$97,832,110	99.99%	\$494,071		0.00014	-68.5387	YES
C.4.2	Mean Time to Deliver Invoices - CABS									
	B-2 Region(calendar days)	BST - Region	5.06	1	4.61	4,082				YES
C.5.1	LOCAL INTERCONNECTION TRUNKS - TRUNK BLOCKING									
	Trunk Group Performance - Aggregate									
	TGP-1 KY	>0.5% dif 2 consec. Hrs			0					YES

BellSouth Monthly Performance Summary Kentucky, November 2001

Benchmark / Analog BST Measure BST Volume CLEC Measure CLEC Volume Standard Deviation Standard Error ZScore Equity

Operations Support Systems - Pre-Ordering

	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
D.1.1.1	>= 99.5%	OSS-2 IED/Region(%)		100.00%					YES
D.1.1.2	>= 99.5%	OSS-2 HAL/Region(%)		100.00%					YES
D.1.1.3	>= 99.5%	OSS-2 LENS/Region(%)		99.92%					YES
D.1.1.4	>= 99.5%	OSS-2 LEO MAINFRAME/Region(%)		100.00%					YES
D.1.1.5	>= 99.5%	OSS-2 LEO UNIX/Region(%)							YES
D.1.1.6	>= 99.5%	OSS-2 LESOG/Region(%)		100.00%					YES
D.1.1.7	>= 99.5%	OSS-2 TAG/Region(%)		99.98%					YES
D.1.1.8	>= 99.5%	OSS-2 PSIMS/Region(%)		100.00%					YES
% Interface Availability - BST & CLEC									
D.1.2.1	>= 99.5%	OSS-2 ATLAS/COFF/Region(%)		99.99%					YES
D.1.2.2	>= 99.5%	OSS-2 BOCRIS/Region(%)		99.99%					YES
D.1.2.3	>= 99.5%	OSS-2 DSAP/Region(%)		99.98%					YES
D.1.2.4	>= 99.5%	OSS-2 RSAG/Region(%)		99.99%					YES
D.1.2.5	>= 99.5%	OSS-2 SOCS/Region(%)		99.99%					YES
D.1.2.6	>= 99.5%	OSS-2 SONGS/Region(%)		99.99%					YES
D.1.2.7	>= 99.5%	OSS-2 DOE/Region(%)		100.00%					YES
D.1.2.8	>= 99.5%	OSS-2 LNP Gateway/Region(%)		100.00%					YES
D.1.2.9	>= 99.5%	OSS-2 COG/Region(%)		100.00%					YES
D.1.2.10	>= 99.5%	OSS-2 DOW/Region(%)		100.00%					YES
D.1.2.11	>= 99.5%	OSS-2 SOG/Region(%)		100.00%					YES

Average Response Interval - CLEC (LENS) (BST Measure Includes Additional 2 Seconds)

D.1.3.1.1	RNS - RSAG, by TN + 2 sec	3.06	2,786,670	1.41	340,259				YES
D.1.3.1.2	ROS - RSAG, by TN + 2 sec	3.31	6,413	1.41	340,259				YES
D.1.3.2.1	RNS - RSAG, by ADDR + 2 sec	3.18	8,259,421	1.26	222,420				YES
D.1.3.2.2	ROS - RSAG, by ADDR + 2 sec	4.86	749,470	1.28	222,420				YES
D.1.3.3.1	OSS-1 ATLAS/Region(seconds)	3.16	821,942	1.13	85,216				YES
D.1.3.3.2	OSS-1 ATLAS - MLH/Region(seconds)	2.74	243,059	1.13	85,216				YES
D.1.3.4.1	OSS-1 DSAP/Region(seconds)	2.79	1,486,382	0.59	1,232				YES
D.1.3.4.2	OSS-1 DSAP - MLH/Region(seconds)	2.68	296,523	0.59	1,232				YES
D.1.3.5.1	OSS-1 HAL/CRIS/Region(seconds)	10.10	4,803,641	1.42	1,176,815				YES
D.1.3.5.2	OSS-1 HAL/CRIS - DTD/Region(seconds)	3.29	536,898	1.42	1,176,815				YES
D.1.3.6.1	OSS-1 COFF/Region(seconds)	4.74	10,143,203	6.33	47,940				NO
D.1.3.6.2	OSS-1 COFF - ORB/Region(seconds)	5.53	643,081	6.33	47,940				NO
D.1.3.7.1	OSS-1 PSIMS/ORB/Region(seconds)	4.74	10,143,203	0.10	96,782				YES
D.1.3.7.2	OSS-1 PSIMS/ORB - TAG/Region(seconds)	5.53	643,081	0.10	96,782				YES

Average Response Interval - CLEC (TAG) (BST Measure Includes Additional 2 Seconds)

D.1.4.1.1	OSS-1 RSAG, by TN/Region(seconds)	3.06	2,786,670	1.68	193,263				YES
D.1.4.1.2	OSS-1 RSAG, by TN/Region(seconds)	3.31	6,413	1.68	193,263				YES
D.1.4.2.1	OSS-1 RSAG, by ADDR/Region(seconds)	3.18	8,259,421	1.72	44,039				YES
D.1.4.2.2	OSS-1 RSAG, by ADDR/Region(seconds)	4.86	749,470	1.72	44,039				YES
D.1.4.3.1	OSS-1 ATLAS - MLH/Region(seconds)								Diagnostic
D.1.4.3.2	OSS-1 ATLAS - MLH/Region(seconds)								Diagnostic
D.1.4.4.1	OSS-1 ATLAS - DTD/Region(seconds)								Diagnostic
D.1.4.4.2	OSS-1 ATLAS - DTD/Region(seconds)								Diagnostic
D.1.4.5.1	OSS-1 ATLAS - TN/Region(seconds)	3.16	821,942	1.96	6,798				YES
D.1.4.5.2	OSS-1 ATLAS - TN/Region(seconds)	2.74	243,059	1.96	6,798				YES
D.1.4.6.1	OSS-1 DSAP/Region(seconds)	2.79	1,486,382	2.65	253,701				YES
D.1.4.6.2	OSS-1 DSAP/Region(seconds)	2.68	296,523	2.65	253,701				YES
D.1.4.7.1	OSS-1 HAL/CRIS/Region(seconds)	10.10	4,803,641	2.16	167,141				YES
D.1.4.7.2	OSS-1 HAL/CRIS/Region(seconds)	3.29	536,898	2.16	167,141				YES
D.1.4.8.1	OSS-1 CRSEIN/Region(seconds)								
D.1.4.8.2	OSS-1 CRSEIN/Region(seconds)								
D.1.4.9.1	OSS-1 CRSECSRL/Region(seconds)								
D.1.4.9.2	OSS-1 CRSECSRL/Region(seconds)								

BellSouth Monthly Performance Summary Kentucky, November 2001

Benchmark / Analog BST Measure BST Volume CLEC Measure CLEC Volume CLEC Volume Standard Deviation Standard Error ZScore Equity

Operations Support Systems - Maintenance and Repair

	BST Measure	BST Volume	CLEC Measure	CLEC Volume	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
% Interface Availability - BST									
D.2.1	>= 99.5%								YES
% Interface Availability - CLEC									
D.2.2.1	>= 99.5%		100.00%						YES
D.2.2.2	>= 99.5%		99.98%						YES
% Interface Availability - BST & CLEC									
D.2.3.1	>= 99.5%		99.99%						YES
D.2.3.2	>= 99.5%		100.00%						YES
D.2.3.3	>= 99.5%		100.00%						YES
D.2.3.4	>= 99.5%		100.00%						YES
D.2.3.5	>= 99.5%		100.00%						YES
D.2.3.6	>= 99.5%		100.00%						YES
D.2.3.7	>= 99.5%		99.99%						YES

	BST Measure	BST Volume	CLEC Measure	CLEC Volume	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Average Response Interval									
D.2.4.1.1	Parity w Retail	1,438,663	94.86%	92,121	92,121		0.00071	8.8276	NO
D.2.4.1.2	Parity w Retail	1,438,663	99.23%	92,121	92,121		0.00036	-9.9247	YES
D.2.4.1.3	Parity w Retail	1,438,663	0.77%	92,121	92,121		0.00038	9.9247	YES
D.2.4.2.1	Parity w Retail	40,891	9.48%	770	770		0.01089	0.4385	YES
D.2.4.2.2	Parity w Retail	40,891	85.71%	770	770		0.01462	-4.0884	YES
D.2.4.2.3	Parity w Retail	40,891	14.29%	770	770		0.01462	4.0884	YES
D.2.4.3.1	Parity w Retail	31,830	14.51%	38,390	38,390		0.00180	-47.4622	YES
D.2.4.3.2	Parity w Retail	31,830	92.41%	38,390	38,390		0.00276	-29.3310	YES
D.2.4.3.3	Parity w Retail	31,830	7.59%	38,390	38,390		0.00276	29.3310	YES
D.2.4.4.1	Parity w Retail	1,438,646	99.39%	93,350	93,350		0.00019	92.8188	NO
D.2.4.4.2	Parity w Retail	1,438,646	0.62%	93,350	93,350		0.00015	-29.1786	NO
D.2.4.4.3	Parity w Retail	1,438,646	99.39%	93,350	93,350		0.00015	29.1786	NO
D.2.4.5.1	Parity w Retail	1,044,460	93.57%	53,540	53,540		0.00055	-87.7760	NO
D.2.4.5.2	Parity w Retail	1,044,460	96.17%	53,540	53,540		0.00017	222.5064	NO
D.2.4.5.3	Parity w Retail	1,044,460	3.83%	53,540	53,540		0.00017	-222.5064	NO
D.2.4.6.1	Parity w Retail	104,122	98.88%	5,180	5,180		0.00068	13.1916	NO
D.2.4.6.2	Parity w Retail	104,122	99.75%	5,180	5,180		0.00043	-3.8011	NO
D.2.4.6.3	Parity w Retail	104,122	0.25%	5,180	5,180		0.00043	3.8011	NO
D.2.4.7.1	Parity w Retail	6,534	24.78%	464	464		0.02201	2.3478	NO
D.2.4.7.2	Parity w Retail	6,534	75.22%	464	464		0.02201	-2.3478	NO
D.2.4.7.3	Parity w Retail	6,534	49.53%	464	464		0.02201	2.3478	NO
D.2.4.8.1	Parity w Retail	4,645	100.00%	75	75		0.00518	0.3125	YES
D.2.4.8.2	Parity w Retail	4,645	0.00%	75	75		0.00518	-0.3125	YES
D.2.4.8.3	Parity w Retail	4,645	31.36%	75	75		0.02129	-1.6279	YES
D.2.4.9.1	Parity w Retail	69,102	31.36%	5,721	5,721		0.00552	-20.2443	YES
D.2.4.9.2	Parity w Retail	69,102	68.64%	5,721	5,721		0.00552	20.2443	YES
D.2.4.9.3	Parity w Retail	69,102	99.89%	14,791	14,791		0.00036	-1.5089	YES
D.2.4.10.1	Parity w Retail	214,410	99.89%	14,791	14,791		0.00011	-0.2182	YES
D.2.4.10.2	Parity w Retail	214,410	0.01%	14,791	14,791		0.00011	0.2182	YES
D.2.4.10.3	Parity w Retail	214,410	99.89%	14,791	14,791		0.00011	-0.2182	YES
D.2.4.11.1	Parity w Retail	57,955	67.82%	3,447	3,447		0.00811	1.6325	YES
D.2.4.11.2	Parity w Retail	57,955	99.16%	3,447	3,447		0.00144	1.1477	YES
D.2.4.11.3	Parity w Retail	57,955	0.84%	3,447	3,447		0.00144	-1.1477	YES

**BellSouth Monthly Performance Summary
Kentucky, November 2001**

	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Collocation - Collocation									
Average Response Time									
E.1.1.1	<= 20 days			9	1				YES
E.1.1.2	<= 30 days			17	2				YES
E.1.1.3	<= 30 days								
Average Arrangement Time									
E.1.2.1	<= 50 days								
E.1.2.2	<= 75 days			28	2				YES
E.1.2.3	<= 90 days								
E.1.2.4	<= 60 days								
E.1.2.5	<= 90 days								
% Due Dates Missed									
E.1.3.1	< 5% missed			0.00%	2				YES
E.1.3.2	< 5% missed								

**BellSouth Monthly Performance Summary
Kentucky, November 2001**

	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
General - Flow Through									
% Flow Through Service Requests									
F.1.1.1	O-3 Summary/Region(%)	Diagnostic		86.31%	272,689				Diagnostic
F.1.1.2	O-3 Aggregate/Region(%)	Diagnostic		86.31%	272,689				Diagnostic
F.1.1.3	O-3 Residence/Region(%)	>= 95%		99.40%	189,172				NO
F.1.1.4	O-3 Business/Region(%)	>= 90%		75.18%	6,402				NO
F.1.1.5	O-3 UNE/Region(%)	>= 85%		79.86%	77,115				NO
% Flow Through Service Requests - Achieved									
F.1.2.1	O-3 Summary/Region(%)	Diagnostic		76.67%	306,989				Diagnostic
F.1.2.2	O-3 Aggregate/Region(%)	Diagnostic		76.67%	306,989				Diagnostic
F.1.2.3	O-3 Residence/Region(%)	Diagnostic		82.07%	206,049				Diagnostic
F.1.2.4	O-3 Business/Region(%)	Diagnostic		53.26%	9,037				Diagnostic
F.1.2.5	O-3 UNE/Region(%)	Diagnostic		66.84%	91,903				Diagnostic
% Flow Through Service Requests - LNP									
F.1.3.1	O-3 Summary/Region(%)	>= 85%		91.24%	10,560				YES
F.1.3.2	O-3 Aggregate/Region(%)	>= 85%		91.24%	10,560				YES
F.1.3.3	O-3 Residence/Region(%)	Diagnostic							Diagnostic
F.1.3.4	O-3 Business/Region(%)	Diagnostic							Diagnostic
General - Pre-Ordering									
Loop Makeup Inquiry (Manual)									
F.2.1	PO-1 Loops/KY(%)	>= 95% w in 3 bus days		100.00%	4				YES
Loop Makeup Inquiry (Electronic)									
F.2.2	PO-2 Loops/KY(%)	>= 95% w in 1 min		99.37%	158				YES
General - Ordering									
Service Inquiry with Firm Order									
F.3.1.1	O-10 ADSL ADSL and UCL/KY(%)	>= 95% w in 5 bus days		75.00%	4				NO
F.3.1.2	O-10 Local Interoffice Transport/KY(%)	>= 95% w in 5 bus days		100.00%	1				YES
General - Ordering									
Average Speed of Answer									
F.4.1	O-12 Region(seconds)	Party w Retail		174.38	6,225,045	27.24	69,274		YES
General - Maintenance Center									
Average Answer Time									
F.5.1	M&P-6 Region(seconds)	Party w Retail		37.42	1,903,933	24.23	77,177		YES
General - Operator Services (Toll)									
Average Speed to Answer									
F.6.1	OS-1 KY(seconds)	PBD		5.30					PBD
% Answered in 30 seconds									
F.6.2	OS-2 KY(%)	PBD		96.50%					PBD
General - Directory Assistance									
Average Speed to Answer									
F.7.1	DA-1 KY(seconds)	PBD		4.26					PBD
% Answered in 20 seconds									

**BellSouth Monthly Performance Summary
Kentucky, November 2001**

	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
F.7.2	DA-2 KY(%)	PBD		97.00%					PBD
General - E911									
F.8.1	Mean Interval E-3 KY(hours)	PBD		1.32	1,815				PBD
F.8.2	% Accuracy E-2 KY(%)	PBD		96.71%	89,783				PBD
F.8.3	% Timeliness E-1 KY(%)	PBD		100.00%	1,815				PBD
General - Billing									
F.9.1	Usage Data Delivery Accuracy B-3 Region(%)	Parity w Retail	5,419	100.00%	18,003	0.00119		-4.9742	YES
F.9.2	Usage Data Delivery Timeliness B-5 Region(%)	Parity w Retail	31,341	98.37%	270,743,237	0.00059		8.7900	NO
F.9.3	Usage Data Delivery Completeness B-4 Region(%)	Parity w Retail	31,341	99.54%	270,743,237	0.00022		14.5662	NO
F.9.4	Mean Time to Deliver Usage B-6 Region(days)	Parity w Retail	31,341	2.74	270,743,237				YES
Recurring Charge Completeness									
F.9.5.1	B-7 Resale(KY(%)	Parity w Retail	\$3,150,913	99.07%	\$109,990	0.00288		-37.5852	YES
F.9.5.2	B-7 UNE(KY(%)	>= 90%		97.42%	\$44,904				YES
F.9.5.3	B-7 Interconnection(KY(%)	>= 90%		94.86%	\$1,457				YES
Non-Recurring Charge Completeness									
F.9.6.1	B-8 Resale(KY(%)	Parity w Retail	\$4,446,819	99.01%	\$154,395	0.00234		-71.1331	YES
F.9.6.2	B-8 UNE(KY(%)	>= 90%		97.89%	\$78,360				YES
F.9.6.3	B-8 Interconnection(KY(%)	>= 90%		92.04%	\$20,344				YES
General - Change Management									
F.10.1	% Software Release Notices Sent On Time CM-1 RY(%)	>= 95% w in 30 days		100.00%	1				YES
F.10.2	Average Software Release Notice Delay Days CM-2 RY(average)	>= 22 days prior to release							
F.10.3	% Change Management Documentation Sent On Time CM-3A RY(%)	>= 95% w in 30 days		0.00%	1				NO
F.10.4	% Change Management Documentation (Defects, Corrections, etc.) Sent On Time CM-3B RY(%)	>= 95% w in 5 days							
F.10.5	Average Documentation Release Delay Days CM-4 RY(average)	>= 22 days prior to release		-16	1				NO
F.10.6	% CLEC Interface Outages Sent within 15 Minutes CM-5 RY(%)	>= 97% w in 15 min		100.00%	24				YES
General - New Business Requests									
F.11.1	% New Business Requests Processed within 30 Business Days BFR-1 Region(%)	>= 90% w in 30 bus days							
F.11.2.1	% Quotes Provided within X Business Days BFR-2A Region(%)	>= 90% w in 10 bus days							
F.11.2.2	BFR-2B Region(%)	>= 90% w in 30 bus days							
F.11.2.3	BFR-2C Region(%)	>= 90% w in 60 bus days							

BellSouth Monthly Performance Summary Kentucky, November 2001

Benchmark / Analog BST Measure BST Volume CLEC Measure CLEC Volume Standard Deviation Standard Error ZScore Equity

General - Ordering

Acknowledgement Message Timeliness	
O-1 EDI/Region(%)	>= 95% w in 30 min
O-1 TAG/Region(%)	>= 95% w in 30 min

100.00%	85,178								YES
99.99%	291,001								YES

Acknowledgement Message Completeness	
O-2 EDI/Region(%)	100%
O-2 TAG/Region(%)	100%

100.00%	85,178								YES
100.00%	291,001								YES

General - Database Updates

Average Database Update Interval	
D-1 LIDB/KY(hours)	PBD
D-1 Directory Listings/KY(hours)	PBD
D-1 Directory Assistance/KY(hours)	PBD

0.27	21	0.27	21						PBD
0.08	26	0.08	26						PBD
3.56	26	3.56	26						PBD

% Update Accuracy	
D-2 LIDB/KY(%)	>= 95%
D-2 Directory Listings/KY(%)	>= 95%
D-2 Directory Assistance/KY(%)	>= 95%

100.00%	19								YES
100.00%	17								YES
100.00%	11								YES

% NXXs / LRNs Loaded by LERG Effective Date	
D-3 Region(%)	100%

100.00%	55								YES
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General - Network Outage Notification

Mean Time to Notify CLEC of Major Network Outages	
M&R-7 Region(minutes)	Party w Retail

0	0	0	0	0	0	0	0	0	YES
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F.12.1.1
F.12.1.2

F.12.2.1
F.12.2.2

F.13.1.1
F.13.1.2
F.13.1.3

F.13.2.1
F.13.2.2
F.13.2.3

F.13.3

F.14.1

BellSouth Monthly State Summary Kentucky, November 2007

	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Nov-01 Equity
Collocation - Collocation									
Average Response Time									
E.1.1.1	C-1	Virtual/GA (calendar days)		9	1				YES
E.1.1.2	C-1	Physical Caged/GA (calendar days)		17	2				YES
E.1.1.3	C-1	Physical Cageless/GA (calendar days)							
Average Arrangement Time									
E.1.2.1	C-2	Virtual-Ordinary/GA (calendar days)							
E.1.2.2	C-2	Virtual-Extraordinary/GA (calendar days)							
E.1.2.3	C-2	Physical Caged/GA (calendar days)		26	2				YES
E.1.2.4	C-2	Physical Cageless/GA (calendar days)							
E.1.2.5	C-2	Physical Cageless-Extraordinary/GA (calendar days)							
% Due Dates Missed									
E.1.3.1	C-3	Virtual/GA (%)		0.00%	2				YES
E.1.3.2	C-3	Physical/GA (%)							