BEFORE THE COMMONWEALTH OF KENTUCKY

PUBLIC SERVICE COMMISSION

SUPPLEMENTAL REBUTTAL TESTIMONY OF

SHARON E. NORRIS

ON BEHALF OF

AT&T COMMUNICATIONS OF THE SOUTH CENTRAL STATES, INC.

AND TCG OHIO, INC.

CASE NO. 2001-105

AUGUST 27, 2001

Q.

PLEASE STATE YOUR NAME AND BUSINESS ADDRESS.

2	А.	My name is Sharon E. Norris and my business address is P.O. Box 658,	
3		Loganville, Georgia 30052. I am a consultant with SEN Consulting, Inc. I	
4		previously filed testimony in this docket on July 9, 2001 on behalf of AT&T	
5		Communications of the South Central States, Inc. ("AT&T"). I now submit this	
6		supplemental rebuttal testimony on behalf of AT&T.	
7	Q.	WHAT IS THE PURPOSE OF YOUR TESTIMONY?	
8	A.	My testimony responds to BellSouth's performance measures data and data	
9		reporting for the months of April, May, and June. ¹ First I explain to this	
10		Commission the significant data reporting and performance problems BellSouth	
11		has experienced in Georgia. Then I discuss AT&T's concerns regarding the	
12		integrity and reliability of BellSouth's performance reporting and its associated	
13		underlying data in Kentucky. As explained in greater detail below, the Georgia	
14		problems are important to this Commission's review of BellSouth's compliance	
15		with Section 271 of the Telecommunications Act of 1996 (the "Act") because	
16		deficiencies in Georgia likely indicate similar deficiencies in Kentucky.	

¹ My testimony should be read in context with the testimony of WorldCom witness Karen Kinard and AT&T witness Cheryl Bursh filed in this docket on July 9, 2001. Ms. Kinard explains why the Interim SQM BellSouth seeks to rely on in Kentucky is inadequate. Ms. Bursh explains why BellSouth's proposed interim SQM does not accurately report the measures ordered by the Georgia Commission.

1Q.WHAT IS YOUR UNDERSTANDING OF BELLSOUTH'S OBLIGATIONS2UNDER SECTION 271 OF THE TELECOMMUNICATIONS ACT OF31996?

4	А.	As stated in my July 9, 2001 testimony, BellSouth has the burden of establishing	
5		that each and every requirement of Section 271 including the obligation to	
6		provide nondiscriminatory access to its services and facilities, has been satisfied. ²	
7		One of the things BellSouth relies on in its attempt to satisfy this burden is self-	
8		reported performance data provided to this Commission in BellSouth's Service	
9		Quality Measurement ("SQM") reports. (See Direct Testimony of Alphonso J.	
10		Varner in Case No. 2001-105 ("Varner Dir.") (May 18, 2001) at 4.) Before this	
11		Commission can rely on that self-reported data to determine checklist compliance,	
12		however, BellSouth must provide "reasonable assurance that the reported data is	
13		accurate." ³	

³ Memorandum and Order, *In the Matter of Application By Bell Atlantic New York for Authorization under Section 271 of the Communication Act to Provide In-Region, InterLATA Service in the State of New York,* 15 FCC Rcd. 3953 (F.C.C. Dec. 22, 1999) (No. CC 99-295, FCC 99-404) ("*Bell Atlantic New York Order*") ¶ 433. This requirement, stated in the context of public interest review of a performance monitoring plan, applies at least equally to BellSouth's proffer of its own data to prove checklist compliance.

² See, e.g., Memorandum and Order, In the Matter of Application of Ameritech Michigan Pursuant to Section 271 of the Communications Act of 1934, As Amended, to Provide In-Region, InterLATA Services in Michigan, 12 FCC Rcd. 20,543 (F.C.C. August 19, 1997) (No. CC 97-137, FCC 97-298) ("Ameritech Michigan Order") ¶43 ("the ultimate burden of proof with respect to factual issues remains at all times with the BOC"), ¶ 158 (BOC "has the burden of demonstrating that it has met all of the requirements of Section 271," including that "it provides nondiscriminatory access to all OSS functions"); Memorandum Opinion and Order, Application by BellSouth Corp., et al. For Provision of In-Region, InterLATA Services in South Carolina, 13 FCC Rcd. 539 (F.C.C. Dec. 24, 1997) (No. CC 97-208, FCC 97-418) ¶ 37 ("the BOC applicant retains at all times the ultimate burden of proof that its application is sufficient") (footnote omitted).

1 Q. CAN BELLSOUTH ESTABLISH THAT ITS REPORTED DATA IS 2 ACCURATE?

3	А.	No. As I previously testified, BellSouth cannot establish the accuracy of its
4		reported data. Indeed, BellSouth's May and June performance reports
5		demonstrate that BellSouth's systems for measuring and reporting data remain
6		unsuitable to support local competition. BellSouth:
7		• continues to have problems with the accuracy of its data;
8 9		 has not yet developed the ability to report accurately on the metrics in its "Interim" SQM;
10 11		 continues to provide performance reports that are missing key data; and
12		inappropriately excludes data from its performance measures reports.
13 14 15	Q.	DO BELLSOUTH'S PERFORMANCE REPORTS DEMONSTRATE BELLSOUTH'S SYSTEMS ARE READY TO SUPPORT LOCAL COMPETITION?
16	A.	No. BellSouth is asking this Commission to recommend that it receive Section
17		271 authority. In making its determination, the Commission must assess whether
18		BellSouth is providing nondiscriminatory access to the market for local service as
19		required by the Act. BellSouth's performance reports to date demonstrate that its
20		data is unreliable and must be subjected to significantly more scrutiny before it
21		can be relied upon to establish that BellSouth complies with Section 271 of the
22		Act.
23 24 25 26	Q.	SETTING ASIDE FOR A MOMENT THE CONCERNS ABOUT THE ACCURACY OF THE DATA, DOES THE REPORTED DATA DEMONSTRATE THAT BELLSOUTH MEETS THE PERFORMANCE STANDARDS IN THE PROPOSED INTERIM SQM?
27	A.	No. BellSouth claims that its proposed interim SQM is based on the SQM
28		approved by the Georgia Public Service Commission ("Georgia Commission" or

1		"GPSC"). BellSouth has not yet performed to the standards established by the
2		Georgia Commission and must pay \$7 million in penalties for "falling short of
3		standards for handling orders from competitors during March and April." (See
4		Exhibit SEN-1.)
5 6	Q.	DOES BELLSOUTH FACE SIMILAR PENALTIES FOR ITS MAY PERFORMANCE?
7	A.	Yes. Based on its May performance in Georgia, BellSouth owes payments for
8		discriminatory treatment to individual CLECs for 45 of the 78 measurement areas
9		required by the Georgia Commission's enforcement plan. ⁴ BellSouth owes
10		significant payments in two critical areas: (1) how long BellSouth takes to install
11		service for CLEC customers compared to how long BellSouth takes to install
12		service for its own customers, and (2) how quickly BellSouth performs the work
13		necessary to ensure that CLEC customers can receive all their calls after having
14		their number ported. The total payments BellSouth owes CLECs for May is over
15		\$5 million. (See Exhibit SEN-2.)
16 17		BellSouth also owes payments to Georgia based on its state-wide performance to
18		CLECs as a whole. As of May 31, 2001, BellSouth owes an additional payment
19		of \$8.1 million for violations of 10 of 79 measurement areas over a three month

⁴ In its September 29, 2000 Comments regarding the Staff Recommendation in Docket 7892-U which established this enforcement plan, the CLEC Coalition recommended that areas of the enforcement plan needed to be modified to fully address CLEC concerns. Although these concerns have not yet been addressed, BellSouth's violations of the performance standards established by the Commission were substantial enough to have generated millions of dollars in penalties.

1		period, that is BellSouth missed its performance goals for three consecutive			
2		months. (See Exhibit SEN-3.)			
3 4 5	Q.	DO BELLSOUTH'S MAY AND JUNE MONTHLY STATE SUMMARY ("MSS") REPORTS FOR KENTUCKY ALSO INDICATE DEFICIENT PERFORMANCE?			
6	A.	Yes. BellSouth witness Varner presented testimony to this Commission on			
7		August 10, 2001 indicating that for May 2001, BellSouth failed the comparison			
8		criteria for 73 submetrics, 15%. (See Supplemental Direct Testimony of			
9		Alphonso J. Varner, Case No. 2001-105, filed August 10, 2001, ("Varner Supp.			
10		Dir.") Attachment AJV-6 at 2.) BellSouth's June performance was similarly			
11		deficient. BellSouth failed the comparison criteria for 57 ⁵ submetrics, 13%. (See			
12		id.)			
13 14 15	Q.	IN HIS TESTIMONY, MR. VARNER STATES THAT BELLSOUTH'S PREVIOUSLY DEFICIENT PERFORMANCE HAS BEEN CORRECTED, DO YOU AGREE?			
16	A.	No. In his August 10 filing, Mr. Varner suggests that BellSouth has remedied			
17		significant performance failures. For example, Mr. Varner admits that BellSouth			
18		discriminated against CLECs using LENS to obtain customer service records.			
19		(Varner Supp. Dir. at 24-25.) Mr. Varner alleges this problem was fixed on			

⁵ BellSouth's performance was deficient in three additional measures: Average Jeopardy Notice Interval, FOC & Reject Completeness, and LNP Disconnect Timeliness. Mr. Varner excluded these measures in his analysis of BellSouth's June performance. *See Varner Supp. Dir.*, AJV-6 at 2-3. Had these measures been included, BellSouth's performance would have been worse. It is also important to note that BellSouth believes the LNP Disconnect Timeliness measure is not being appropriately calculated. AT&T does not fully understand Mr. Varner's comments regarding this measure set forth on pages 2 and 3 of *Varner Supp. Dir.*, AJV-6; however, AT&T agrees that BellSouth's calculation is not correct as it is not compliant with the Georgia Commission's Order.

1		July 28, 2001. CLECs cannot confirm that BellSouth implemented a fix or		
2		whether a fix is working. This data will not be available until September 21, 2001		
3		at the earliest. Without reliable data to confirm BellSouth has ceased its		
4		discriminatory treatment, this Commission cannot know whether this problem has		
5		been resolved.		
6		Similarly, Mr. Varner acknowledges that BellSouth's flow through performance		
7		is "well below the 90% objectives." (Varner Supp. Dir., AJV-6 at 16.) Indeed,		
8		BellSouth has failed to satisfy this measure in three out of four areas. Flow		
9		through is a key aspect by which BellSouth's readiness to support CLEC entry		
10		into the local exchange market may be assessed. Even though Mr. Varner		
11		explains many laudable steps BellSouth will take to improve its flow through		
12		performance, he does not indicate when BellSouth will provide data evidencing		
13		its progress.		
14		This Commission should not evaluate whether BellSouth provides		
15		nondiscriminatory access to local services until BellSouth can provide verified		
16		data demonstrating it satisfies the standards in this fundamental area.		
17 18	Q.	HAS AT&T BECOME AWARE OF ADDITION PROBLEMS CONCERNING BELLSOUTH'S FLOW THROUGH REPORTING?		
19	A.	Yes, BellSouth is now indicating problems with its flow-through reports in a note		
20		on its July flow-through report posted to its PMAP website. Further, BellSouth		
21		witness Ronald M. Pate admitted at a recent South Carolina hearing that a systems		
22		change implemented in early June causes inaccuracies in the classification of		
23		orders on the flow through report. Specifically, he indicated that orders may be		

1		improperly classified as designed fall-out (which BellSouth excludes from its
2		calculation) when in fact those orders fell out due to BellSouth errors and as such
3		should have been included in the calculation.
4 5 6 7	Q.	GOING BACK TO THE RELIABILITY OF THE REPORTED DATA, HAS BELLSOUTH HAD DIFFICULTY PROVIDING ACCURATE, RELIABLE PERFORMANCE DATA AND PERFORMANCE DATA REPORTS?
8	A.	Yes. For example, BellSouth experienced considerable difficulty in providing
9		CLECs and the Georgia Commission with timely and accurate May 2001
10		performance reports. Indeed, as described more fully below, BellSouth posted its
11		May 2001 reports several times. The May 2001 reports are the first reports to be
12		generated by BellSouth that BellSouth claims comply with the Georgia
13		Commission's January 12, 2001 Order. ⁶ For June 2001 data, BellSouth had
14		similar problems. BellSouth again had to repost CLEC and Aggregate reports for
15		10 metrics. ⁷ Indeed, because of the changing nature of these reports, performing
16		any analysis of BellSouth's data has been like trying to hit a moving target.

⁶ See Order, In re: Performance Measurements for Telecommunications Interconnection, Unbundling and Resale, GPSC Docket No. 7892-U (Jan. 12, 2001) ("Georgia Order").

⁷ BellSouth reposted the following reports to its website: Total Service Order Cycle Time (CLEC and Aggregate) re-posted 7/31/2001, re-posted 8/1/2001, re-posted 8/7/2001; Total Service Order Cycle Time Offered (CLEC and Aggregate) re-posted 7/31/2001, re-posted 8/1/2001, re-posted 8/7/2001; LNP Total Service Order Cycle Time Offered (CLEC and Aggregate) re-posted 7/31/2001, re-posted 8/1/2001, re-posted 8/7/2001; Percent Provisioning Troubles within 30 Days (CLEC and Aggregate) reposted 8/7/2001; Average Completion Notice Interval (CLEC and Aggregate) re-posted 8/7/2001; Jeopardy Interval Notice (CLEC and Aggregate) re-posted 8/7/2001; LNP Percent Missed Installation Appointments (CLEC and Aggregate) re-posted 8/7/2001; Order Completion Interval (CLEC and Aggregate) re-posted 8/7/2001; Percent Missed Installation Appointments (CLEC and Aggregate) re-posted 8/7/2001; Percent Provisioning Troubles within 30 Days (CLEC and Aggregate) re-posted 8/7/2001.

1Q.WHY ARE BELLSOUTH'S PROBLEMS IN GEORGIA RELEVANT TO2DATA PROVIDED TO THE KENTUCKY COMMISSION?

3	А.	They are relevant because BellSouth's Performance Measures and Analysis	
4		Platform ("PMAP") is a regional system. Accordingly, deficiencies in one state's	
5		performance measurement reports likely indicate similar deficiencies in the other	
6		states. Additionally, as Mr. Varner has testified, BellSouth is reporting its data in	
7		Kentucky using an Interim SQM which is purportedly the same SQM the	
8		Georgia Commission adopted on January 12, 2001. (See Varner Dir. at 3-4.)	
9 10 11	Q.	PLEASE DESCRIBE THE RECENT PROBLEMS CLECS HAVE EXPERIENCED WITH BELLSOUTH'S MAY 2001 PERFORMANCE REPORTS AND ASSOCIATED DATA IN GEORGIA.	
12	A.	As early as June 30, 2001, CLECs could retrieve CLEC-specific "final"	
13		performance reports for May 2001 from BellSouth's PMAP website. ⁸ These	
14		reports, however, were inaccurate. On July 5, BellSouth alerted CLECs that	
15		because of "changes to PMAP reports required by the Georgia Commission[,] a	
16		significant number of reports have been reposted to the PMAP website." (Exhibit	
17		SEN-4.) In all, BellSouth reposted twenty-two reports.9 Four days later, on July	
18		9, BellSouth advised CLECs via e-mail that it reposted two additional reports,	

⁸ Interim reports are to be made available by the 21st of each month and final reports are to be made available by the 30th.

⁹ BellSouth reposted the following reports: LNP FOC; LNP Reject Interval; LNP % Rejected Service Requests; LNP Total Service Order Cycle Time; LNP Disconnect Timeliness; Reject Interval; % Rejections; Acknowledgement Timeliness; Acknowledgement Completeness; FOC Timeliness; Timeliness and Completeness-FOC and Reject Response; Preordering OSS Response Interval; OSS Availability; Provisioning Percent Troubles in 30 days; Average Completion Notice Interval; Percent NXX LRN by LERG effective Date; Total Service Order Cycle Time; Missed Repair Appointments; Customer Trouble Report Rate; Maintenance Average Duration; % Repeat Troubles in 30 days; and Percent Out of Service Greater Than 24 Hours.

CLEC and SQM Average Completion Notice Interval and FOC and Reject
 Completeness Reports, to its PMAP website.

3 Q. DID BELLSOUTH PROVIDE THE GEORGIA COMMISSION WITH 4 ACCURATE MAY 2001 PERFORMANCE MEASURMENT REPORTS?

5 A. No. The May data BellSouth originally provided the Georgia Commission was 6 flawed. BellSouth first filed its May performance reports with the GPSC on July 7 3, 2001. Seven days later, however, on July 10, 2001, BellSouth submitted its revised May MSS to the Georgia Commission.¹⁰ (See Exhibit SEN-5.) In its 8 9 cover letter, BellSouth indicated that the original reports were inaccurate. (See 10 Exhibit SEN-6.) BellSouth explained that there were "errors in the calculations 11 associated with the production of Average Completion Notice Interval and Reject 12 and Firm Order Confirmation Completeness measures." Id. BellSouth also admits that the original report included clerical errors and "failed to reflect certain 13 14 performance data related to ISDN loops, Jeopardies, and BellSouth's retail 15 ADSL." Id. In all, BellSouth's inaccurate data affected performance reporting 16 for 117 sub-metrics. Id.

17 Q. HAS BELLSOUTH PROVIDED REVISED MAY PERFORMANCE 18 REPORTS?

19 A. Yes.

¹⁰ BellSouth's "corrected" May data was hardly timely. The Georgia Commission received the "corrected" May data a mere ten days before BellSouth was required to produce June performance measures data.

1 Q. DIÐ BELLSOUTH'S DATA REVISIONS SIGNIFICANTLY IMPACT ITS 2 **COMPLIANCE DETERMINATIONS?** 3 Yes, the effect of BellSouth's data adjustments was significant. For example, A. 4 BellSouth indicated that the July 10 revised data significantly affected compliance 5 determinations in 7 metrics. In 5 cases, BellSouth reported its performance 6 changed from non-compliant to compliant and in 2 cases, its performance went 7 from compliant to non-compliant. (See Exhibit SEN-5.) 8 Q. ARE THE REVISED REPORTS BELLSOUTH SUBMITTED TO THE 9 GEORGIA COMMISSION CORRECT? 10 A. No. The revised performance reports BellSouth provided to the Georgia Commission on July 10 are still flawed. For example, BellSouth's report for the 11 12 Loop Make-Up Response Time—Electronic metric cannot be accurate. Although it reports that 100% of the responses were returned in under 5 minutes, it also 13 reports that the average response interval was 16.85 minutes.¹¹ 14 15 Additionally, BellSouth appears to report some data twice. For example, the data

- 16 for two different types of product disaggregation, loop/port combinations and the
- 17 UNE/Other Non-Design, are identical for the following measures:
- 18 % Rejected Service Requests
- 19 Reject interval
- 20 FOC Timeliness

21

FOC and Reject Response Completeness

¹¹ This information was obtained from BellSouth's July 3, 2001 SQM filing in Georgia. BellSouth, however, made no changes to its report for this metric in its July 10 filing in Georgia.

1		It is highly unlikely that both product types would have identical data for the same
2		month.
3 4 5	Q.	HAS AT&T IDENTIFIED SIMILAR PROBLEMS IN THE PERFORMANCE REPORTS BELLSOUTH HAS SUBMITTED IN KENTUCKY?
6	A.	Yes. BellSouth acknowledges it has reported data for UNE Loop & Port
7		Combinations twice: once in its submeasure and again in the UNE Other Non-
8		Design submeasure. This problem has occurred in BellSouth's May and June
9		2001 Kentucky performance reports. (See Varner Supp. Dr., AJV-6 at 11.) This
10		double reporting of data affects the accuracy and reliability of as many as 15
11		submeasures. ¹²
12 13	Q.	HAS BELLSOUTH IDENTIFIED OTHER PROBLEMS WITH THE DATA BELLSOUTH HAS REPORTED IN KENTUCKY?
14	A.	Yes. BellSouth has determined that its May data calculations were "deficient" for
15		three measures, Average Jeopardy Notice Interval, FOC and Reject Completeness
16		and LNP Disconnect Timeliness measures. ¹³ Calculation errors in these three
17		measures may render inaccurate BellSouth's data and data reporting for as many
18		as 78 of the 487 total submeasures on which BellSouth reported performance

¹³ Varner Supp. Dir., AJV-6 at 2.

¹² The affected measures are: % Rejected Service Requests-Mechanized; % Rejected Service Requests-Partially Mechanized; % Rejected Service Requests-Non-Mechanized; Reject Interval – Mechanized; Reject Interval - Partially Mechanized; Reject Interval -Non Mechanized; FOC Interval – Mechanized; FOC Interval - Partially Mechanized; FOC Interval - Non Mechanized; FOC and Reject Completeness-Mechanized; FOC and Reject Completeness-Partially Mechanized; FOC and Reject Completeness-Non-Mechanized; FOC and Reject Completeness (Multiple Responses) –Mechanized; FOC and Reject Completeness (Multiple Responses) -Partially Mechanized; and FOC and Reject Completeness (Multiple Responses) -Non-Mechanized.

1		standards and CLEC activity in May. Accordingly, in this area alone, the
2		integrity of 15% of the data BellSouth reported in May is questionable. In June,
3		BellSouth excluded from its performance reports calculations for these measures.
4		Accordingly, BellSouth's June performance reports are inaccurate for as many as
5		75 of the 501 total submeasures on which BellSouth reported in June.
6 7 8 9	Q.	SO FAR YOU HAVE PROVIDED EXAMPLES OF MISSING DATA AND DOUBLE COUNTING OF DATA, ARE THERE OTHER FACTORS THAT CALL INTO QUESTION THE ACCURACY OF THE DATA BELLSOUTH HAS SUBMITTED TO THIS COMMISSION?
10	А.	Yes. For example, in BellSouth's Kentucky May MSS, loop port combinations-
11		non-dispatch reports a volume of 2,407 in the Missed Appointments metric and a
12		volume of 1,463 in the combined mechanized and non-mechanized Completion
13		Notice metric. (See Varner Supp. Dir., at AJV-6). BellSouth's performance
14		measures business rules indicate that the volumes should be the same for these
15		measures. Indeed, both measures rely on completed orders and the same
16		exclusions apply under the SQM. Yet, BellSouth's reports indicate a 39%
17		difference (944) in the volumes used to calculate these measures. The low
18		volume of reported completion notices demonstrates that either BellSouth is not
19		returning completion notices on a significant number of orders or is not tracking
20		its performance and including it in the performance report.
21	Q.	IS BELLSOUTH'S JUNE MSS REPORT SIMILARLY FLAWED?
22	А.	Yes. The June MSS report for Kentucky also contained discrepancies between
23		the Missed Appointments metric and Completion Notices metric for loop & port
24		combinations. For example, in loop & port combinations non-dispatch, BellSouth
25		reported 655 in the Missed Appointment metric and 599 in the Completion

1		Notices metric, a 9% difference. While this disparity is not a great as in May,
2		these numbers should be identical. Any difference between the data in these
3		reports indicates problems either in BellSouth's data, data reporting, or both.
4		Greater disparity exists in the data reported for the loop & port combinations -
5		dispatch submeasure. For this submeasure, BellSouth reports a volume of 71 in
6		the Missed Appointments metric and a volume of 104 in the combined
7		mechanized and non-mechanized Completion Notice metric. These volumes
8		should match. As with the loop & port combinations non-dispatch, the
9		measurements for the Missed Appointment metric and Completion Notice
10		Interval rely on completed orders and, under the SQM, the same exclusions apply
11		to each measure. That there is a difference of 31% between these volumes again
12		calls into question the validity of BellSouth's data and data reporting.
12 13 14	Q.	calls into question the validity of BellSouth's data and data reporting. HAVE YOU IDENTIFIED OTHER DISCREPANCIES IN BELLSOUTH'S MAY MSS REPORT FOR KENTUCKY?
13	Q. A.	HAVE YOU IDENTIFIED OTHER DISCREPANCIES IN BELLSOUTH'S
13 14		HAVE YOU IDENTIFIED OTHER DISCREPANCIES IN BELLSOUTH'S MAY MSS REPORT FOR KENTUCKY?
13 14 15		HAVE YOU IDENTIFIED OTHER DISCREPANCIES IN BELLSOUTH'S MAY MSS REPORT FOR KENTUCKY? Yes. BellSouth reports differing volumes for measures that should have identical
13 14 15 16		HAVE YOU IDENTIFIED OTHER DISCREPANCIES IN BELLSOUTH'S MAY MSS REPORT FOR KENTUCKY? Yes. BellSouth reports differing volumes for measures that should have identical volumes because the same data is used to generate the reports. For example,
13 14 15 16 17		HAVE YOU IDENTIFIED OTHER DISCREPANCIES IN BELLSOUTH'S MAY MSS REPORT FOR KENTUCKY? Yes. BellSouth reports differing volumes for measures that should have identical volumes because the same data is used to generate the reports. For example, according to BellSouth's SQM business rules, % Rejected Service Request,
13 14 15 16 17 18		HAVE YOU IDENTIFIED OTHER DISCREPANCIES IN BELLSOUTH'S MAY MSS REPORT FOR KENTUCKY? Yes. BellSouth reports differing volumes for measures that should have identical volumes because the same data is used to generate the reports. For example, according to BellSouth's SQM business rules, % Rejected Service Request, FOC/Reject Completeness, and FOC/Reject Response Completeness measures all
13 14 15 16 17 18 19		HAVE YOU IDENTIFIED OTHER DISCREPANCIES IN BELLSOUTH'S MAY MSS REPORT FOR KENTUCKY? Yes. BellSouth reports differing volumes for measures that should have identical volumes because the same data is used to generate the reports. For example, according to BellSouth's SQM business rules, % Rejected Service Request, FOC/Reject Completeness, and FOC/Reject Response Completeness measures all use the same denominator, the number of Local Service Requests ("LSRs")
13 14 15 16 17 18 19 20		 HAVE YOU IDENTIFIED OTHER DISCREPANCIES IN BELLSOUTH'S MAY MSS REPORT FOR KENTUCKY? Yes. BellSouth reports differing volumes for measures that should have identical volumes because the same data is used to generate the reports. For example, according to BellSouth's SQM business rules, % Rejected Service Request, FOC/Reject Completeness, and FOC/Reject Response Completeness measures all use the same denominator, the number of Local Service Requests ("LSRs") received. Accordingly, the volume data for each of these measures should match.

- 1 for UNEP and LNP (Stand-alone) in May. All of the items in a row of the
- 2 following table should contain the same volume number; they do not.

3 UNE-P

	% Rejected Volume	FOC/Rej. Volume	FOC/Rej. Volume
	-	-	Multiple Responses
Fully Mechanized	2,419	2,419	2,279
Partially	1,174	1,174	1,174
Mechanized			
Non-mechanized	45	53	51

- 4
- 5 6
 - LNP Stand-alone
- 7

FOC/Rej. Volume % Rejected Volume FOC/Rei. Volume Multiple Responses Fully Mechanized 328 62 62 Partially 326 501 501 Mechanized Non-mechanized 49 153 153

8

9 Q. DID BELLSOUTH CORRECT THIS PROBLEM IN ITS JUNE MSS 10 REPORT?

11 A. No. As the chart below illustrates, BellSouth's June MSS Report contained

12 similar data discrepancies for UNE-P and LNP (Stand-alone). Again, according

13 to BellSouth business rules, the volume numbers should be the same for each of

14 the three measures, but they are not.

15 UNE-P

	% Rejected Volume	FOC/Rej. Volume	FOC/Rej. Volume
			Multiple Responses
Fully Mechanized	1,830	1,830	1,631
Partially	1,317	1,317	1,317
Mechanized			
Non-mechanized	70	84	83

1 LNP Stand-alone

	% Rejected Volume	FOC/Rej. Volume	FOC/Rej. Volume
			Multiple Responses
Fully Mechanized	439	49	49
Partially	318	648	648
Mechanized	-		
Non-mechanized	132	146	146

- 2
- 3
- 4 5

Q. HAS AT&T IDENTIFIED DISCREPANCIES IN THE DATA SETS BELLSOUTH USES TO GENERATE AT&T'S PMAP REPORTS?

6 Yes. For example, the Firm Order Confirmation and Reject Response A. 7 Completeness report in PMAP is intended to contain the number of FOCs and 8 Reject responses issued in any given month. The raw data for the FOC and Reject 9 Response Completeness report lists all of the LSRs BellSouth receives during the 10 report period and shows whether each LSR submitted during the report period 11 received a FOC or was rejected. Accordingly, the FOC and Reject Response 12 Completeness report should contain information for each LSR submitted in a 13 reporting period. 14 AT&T analyzed the May 2001 raw data BellSouth provided for OCN 8392 and 15 discovered 82 LSRs existed in the combined FOC and Reject raw data that were 16 not included in BellSouth's FOC and Reject Completeness raw data. AT&T also discovered 121 LSRs in the FOC and Reject Response Completeness raw data 17 18 file that were not included in the FOC and Reject raw data files. I have attached as Exhibit SEN-7 K.C. Timmons' letter to Jan Flint that further details this 19 20 problem.

These inconsistencies raise serious concerns regarding the integrity of
 BellSouth's PMAP data. Until this issue is resolved, this Commission cannot

- 1 rely on BellSouth's data to support a finding of Section 271 checklist
- 2 compliance.

3 Q. ARE THERE EXAMPLES OF DATA MISSING FROM THE DATA SETS 4 BELLSOUTH USES TO COMPILE ITS KENTUCKY PERFORMANCE 5 REPORTS?

- A. Yes. BellSouth has acknowledged it is having difficulty capturing data necessary
 to compile accurate performance measures reports. (*See Varner Supp. Dir.*, AJV6 at 13 & 40.) For the FOC Timeliness for LNP Standalone and Reject Intervalresidence and Reject Interval-business submeasures, BellSouth suggests its
 performance was understated due to its inability to capture data regarding
 multiple issues of the same version of an LSR that could have been rejected. Mr.
 Varner states this problem resulted in BellSouth's performance being
- 13 inappropriately understated. (See id. at 13.)
- 14 In its testing in Florida, however, KCI has been able to accurately capture this
- 15 data. Indeed, KCI has determined that BellSouth does not meet the established
- 16 criteria for timely return of fully mechanized UNE FOCs. (See Florida
- 17 Observation 95.) Accordingly, until BellSouth corrects its data capturing
- 18 problem, this Commission and CLECs cannot assess whether BellSouth failed to
- 19 satisfy these submeasures because of deficient performance, as KCI has found, or
- 20 because of inaccurate performance data and unreliable performance measurement
- 21 reports.

1Q.IN YOUR JULY 9 TESTIMONY, YOU ALSO EXPLAINED THAT22BELLSOUTH'S PERFORMANCE MEASURES DATA DID NOT33INCLUDE AT&T OCN 7125 DATA FOR ITS LNP ORDERING44REPORTS. HAS THIS PROBLEM BEEN CORRECTED?

5	A.	No. Based on AT&T's review of the raw data for one measure (FOC Timeliness)
6		in May 2001, AT&T determined that over 350 PONS are missing from
7		BellSouth's May 2001 raw data for OCN 7125. Thus, for these PONS, AT&T
8		did not received any FOC performance data from BellSouth. (See letter dated
9		July 16 from K.C. Timmons to Jan Flint, attached as Exhibit SEN-8.) Indeed, a
10		total of 406 PONS are missing from the raw data for this measure. This
11		represents slightly under half of the PONS AT&T should have received.
12		BellSouth has confirmed that these PONs are missing from the raw data files but
13		it is "unable to determine the cause of the PONs not appearing in the LNP raw
14		data." (Letter dated August 8, 2001 from Jan Flint to K.C. Timmons, attached as
15		Exhibit SEN-9.) Accordingly, this significant data problem remains unresolved.
16 17	Q.	ARE THERE OTHER EXAMPLES OF AT&T INFORMATION THAT IS MISSING FROM BELLSOUTH'S PERFORMANCE REPORTS?
18	A.	Yes. BellSouth's May 2001 performance reports continued to omit AT&T data.
19		For example, the data BellSouth posted on the PMAP website does not include all
20		of AT&T's Broadband data. Indeed, the May performance reports did not include
21		some AT&T Broadband PMAP performance reports. On July 5, 2001, AT&T
22		asked BellSouth why it had not provided these reports. BellSouth explained that
23		it had made errors during database clean up and was working to correct the
24		problem.

1 **O**.

HAS BELLSOUTH CORRECTED THIS PROBLEM?

2 A. As of July 10, 2001, AT&T still had not received any indication from BellSouth 3 when its AT&T Broadband data would be provided. AT&T contacted BellSouth 4 on July 10 to determine the status of the missing data. At that time, BellSouth 5 indicated that the missing AT&T Broadband data issue was not resolved and stated that other CLECs were also missing similar data. BellSouth informed 6 7 AT&T that it would attempt to have the missing data issue resolved by the next 8 reporting period. BellSouth explained the only way AT&T could have access to 9 its May AT&T Broadband data would be for BellSouth to manually recreate the 10 May reports. 11 On July 10, AT&T requested that BellSouth provide manual copies of the AT&T 12 Broadband reports that were unavailable on BellSouth's PMAP website. AT&T has not received this information and does not know when BellSouth will provide 13 14 the missing data. DOES BELLSOUTH ALSO INTENTIONALLY EXCLUDE 15 0. 16 INFORMATION FROM ITS PERFORMANCE REPORTS? 17 Yes. BellSouth has inappropriately excluded data from some of its reports. For Α. example, BellSouth has excluded "dummy" FOCs from the FOC Timeliness 18 Measure.¹⁴ A "dummy" FOC is a real FOC and serves a critical function for 19 20 CLECs. It is a confirmation that tells CLECs that BellSouth has received a notice

21 to cancel a customer's service request before the order was issued. An important

¹⁴ The details of this problem are set forth more fully on page 11 of my July 9, 2001 Rebuttal Testimony.

1		reason that a CLEC would issue a cancellation shortly after issuing a request for
2		service is that the customer changed his mind and no longer wanted the CLEC to
3		complete his order. Failure to promptly process this customer change could result
4		in a disruption of service and negatively impact customer-CLEC relations.
5		Therefore, it is crucial for CLECs to have confirmation that the original LSR has,
6		in fact, been cancelled.
7 8	Q.	WHY SHOULD DATA REGARDING THIS TYPE OF FOC BE INCLUDED IN THE FOC TIMELINESS MEASURE?
9	A.	BellSouth's SQM does not permit BellSouth to exclude these FOCs. Indeed,
10		these FOCs are just as important to CLECs as other types of FOCS and excluding
11		them from the FOC Timeliness Measure can permit BellSouth to discriminate
12		against CLECs and remove any incentive to perform this activity in a timely
13		manner.
14 15 16	Q.	ARE THERE OTHER IMPORTANT AREAS IN WHICH BELLSOUTH'S DATA INTEGRITY IS AFFECTED BY BELLSOUTH'S UNAUTHORIZED EXCLUSIONS?
17	А.	Yes. AT&T has identified three areas in which BellSouth has unilaterally decided
18		to exclude data from certain performance measurement reports. These areas are:
19		(1) Directory Listing Orders for certain ordering measures;
20 21		(2) Orders classified as Projects for certain ordering measures; and
22 23		(3) LSRs submitted in one month and rejected in another.
24 25	Q.	WHY DO THESE EXCLUSIONS MATTER?
26	А.	In each case, BellSouth is unilaterally determining what data this Commission
27		will be able to evaluate. As a result of these exclusions, hundreds of service
28		orders will not be measured pursuant to an approved SQM and will not be

1		included in BellSouth's performance reports. Thus, by excluding this data,
2		BellSouth can mask deficient performance in these key areas. Without complete
3		accurate data, neither this Commission nor CLECs can appropriately gauge
4		whether BellSouth is satisfying its obligation to provide nondiscriminatory access
5		to local services.
6 7	Q.	HAS BELLSOUTH PROPOSED TO EXCLUDE ADDITIONAL DATA FROM ITS PERFORMANCE REPORTING IN KENTUCKY?
8	A.	Yes. On page 10 of his August 10, 2001 Supplemental Direct Testimony, Mr.
9		Varner discusses BellSouth's failure to satisfy the established benchmarks for the
10		Reject Interval / Combo (Loop & Port) mechanized and the Reject Interval/ Other
11		Non-Design mechanized measures. ¹⁵ Mr. Varner alleges that many of the LSRs
12		that did not meet the benchmark were issued between 11:00 p.m. and 4:00 a.m.
13		Mr. Varner contends BellSouth's deficient performance was a result of the fact
14		that its back-end legacy systems are out of service during that time period.
15		Therefore, Mr. Varner suggests these hours should be excluded from
16		measurement.
17 18 19	Q.	IS MR. VARNER'S SUGGESTION THAT THESE LSRS BE EXCLUDED FROM THESE MEASURES A REASONABLE SOLUTION TO THIS PROBLEM?
20	A.	No. Mr. Varner's proposition to exclude this data is unreasonable because the
21		interface BellSouth provides to CLECs for submitting service requests is available
22		during this period of time. CLECs, therefore, are not on notice that an LSR

 $[\]overline{^{15}}$ Mr. Varner indicates the established benchmark for these measures is >= 97% within one hour. (*See Varner Supp. Dir.* at 10.)

1		accepted through the interface could be in a holding period until the legacy back-
2		end systems go back online. BellSouth should not be allowed to exclude data
3		reflecting its performance simply because its processes have design flaws that
4		allow this situation to occur. This problem directly impacts this Commission's
5		determination as to whether BellSouth presently complies with the Act's checklist
6		items. Excluding this data will obscure BellSouth's true performance in this area.
7 8	Q.	IN YOUR VIEW, IS THERE A BETTER WAY TO ADDRESS THIS PROBLEM?
9	A.	Yes. BellSouth could address this problem in two ways. First, BellSouth could
10		make its legacy system available for the time CLECs have access to its interfaces.
11		Second, BellSouth could work with CLECs to resolve this problem through its
12		change control process.
13 14	Q.	CAN THIS COMMISSION RELY ON BELLSOUTH'S PERFORMANCE REPORTS TO ESTABLISH CHECKLIST COMPLIANCE?
15	A.	No. BellSouth's inability to provide timely and accurate performance data that
16		complies with the Georgia Commission's Order as well as the data discrepancies
17		identified in the reports BellSouth has submitted to this Commission seriously
18		undermines the reliability of BellSouth's self-reported performance data. The
19		problems BellSouth has experienced with providing its May and June data not
20		only show that the actual data reported is inaccurate, but also that the significant
21		changes BellSouth has made to PMAP have resulted in an unstable and unreliable
22		

4

Q. IN CONNECTION WITH THE THIRD-PARTY TESTING OF BELLSOUTH'S OSS, HAS BELLSOUTH SATISFIED KEY DATA INTEGRITY EXCEPTIONS IDENTIFIED BY KPMG CONSULTING, INC. ("KCI")?

- 5 A. No. As I discussed in my July 9, 2001 testimony, during the course of its OSS
- 6 testing in Georgia, KCI has identified a number of key exceptions that affect
- 7 BellSouth's data integrity.¹⁶ These exceptions are still open and work remains to
- 8 be completed before KCI can evaluate whether BellSouth has adequately
- 9 addressed these issues. Indeed, KCI has indicated that it will re-test Georgia
- 10 Exceptions 86, 89, 136, and 137 using BellSouth's June or July 2001 performance
- 11 data. KCI has not yet conducted its retesting.

IS KCI'S OSS TESTING IN FLORIDA ALSO UNCOVERING NUMEROUS PROBLEMS RELATING TO THE RELIABILITY OF BELLSOUTH'S PERFORMANCE MEASUREMENT REPORTING?

15 A. Yes. KCI's testing in Florida is also uncovering numerous problems relating to

- 16 the reliability of BellSouth's performance measurement reporting. Currently,
- 17 nine exceptions (Florida Exception Nos. 10, 11, 22, 27, 36, 78, 81, 95, and 101)
- 18 relating to performance measures are open. Many relate to the integrity of the
- 19 reports or the underlying data. For example, three of the exceptions were opened
- 20 because KCI cannot replicate BellSouth's performance reports, three because of
- 21 issues regarding BellSouth's data report calculation methodologies, one because
- 22 of BellSouth's inadequate processes for management and resolution of metrics
- 23 issues, one because of ambiguous SQM business that could lead to misleading

¹⁶ Some of the open exceptions that related to data integrity issues are 79 (data retention), 86 (% Troubles in 30 days replication), 89 (data integrity - % Troubles in 30 days), 136 and 137 (related to TAG data not recoverable by BellSouth).

- 1 metrics results, and one because of BellSouth's lack of adherence to the change
- 2 control process for performance metrics.

3 Q. WHAT IS THE CURRENT STATUS OF THE FLORIDA THIRD-PARTY 4 OSS TEST?

5 A. The chart below summarizes the current status of the Florida third-party OSS test:

Performance Measures Test	Per Cent Complete
PMR-1 Data Collection and Storage	76%
PMR-2 Definitions and Standards Review	59%
PMR-3 Metrics Change Management Review	78%
PMR-4 Data Integrity Review	13%
PMR-5 Metric Calculation Verification and Validation Review	
1 st Round	79%
2 nd Round	54%
3 rd Round	24%

- 6 Currently, KCI's data integrity review (PMR-4) is only 13% complete.
- 7 These analyses of BellSouth's data are critical steps in determining whether
- 8 BellSouth's data is reliable. A satisfactory resolution to these exceptions and
- 9 testing is necessary before this Commission can be assured that BellSouth has
- 10 addressed these deficiencies.
- 11Q.WHAT IS THE STATUS OF THE GEORGIA PERFORMANCE12MEASUREMENT REVIEW KCI IS CONDUCTING?
- 13 A. The Georgia performance review is still in its early stages. KCI's July 31, 2001
- 14 status report indicates that its evaluation of BellSouth's SQM measures may be
- 15 complete in late September, and that its review of enforcement measures will not

be complete until late December, 2001. Both of these estimated completion dates
 assume KCI's evaluation does not discover any deficiencies.

3 Q. SHOULD THIS COMMISSION RELY UPON ANY OF BELLSOUTH'S 4 SELF-REPORTED DATA FOR PURPOSES OF ANALYZING WHETHER 5 BELLSOUTH PROVIDES NONDISCRIMINATORY ACCESS TO ITS 6 NETWORK?

- 7 A. No. Missing data and inconsistencies between reports call into question the 8 performance reports BellSouth submits. Moreover, the data have not yet been 9 subjected to the scrutiny of independent third-party audits ordered by the Georgia 10 and Florida Commissions. The data are simply not reliable, accurate, or 11 complete. BellSouth is unable to provide this Commission any assurance of the 12 accuracy of its data. BellSouth's May and June 2001 data problems demonstrate 13 that BellSouth's performance reporting systems are not mature enough to handle 14 CLEC entry into the local exchange market. Accordingly, any attempt by 15 BellSouth to rely on self-generated performance reports to convince the Kentucky 16 Commission that BellSouth deserves Section 271 authority should be rejected 17 until BellSouth can establish that the underlying data are reliable. 18 Q. DOES THIS CONCLUDE YOUR TESTIMONY? 19 A. Yes.
- 20
- 21

ATLANTA TECH

WEDNESDAY • July 11, 2001

BellSouth fines shadow long-distance bid

Michael E. Kanell - Staff Wednesday, July 11, 2001

With BellSouth's request to enter long-distance on the line, state regulators have whacked the Atlanta based company with \$7 million in fines.

The company was fined for falling short of standards for handling orders from competitors during March and April.

Additionally, a \$7 million fine for May's performance will be imposed unless the standards are adjusted. But the company has asked the state Public Service Commission for the money be put in escrow while the Issue is discussed --- and commissioners have agreed to consider the request.

The penalties assessed by the PSC come with BellSouth arguing that its systems for handling competition are running smoothly. That requirement --- that local markets be open --- is required by federal law to justify the company's long-awaited entry into long-distance.

The commissioners have repeatedly delayed longdistance approval, asking BellSouth to improve its performance. They don't now say the application will be rejected, but the fines are a warning for the \$27 billion-a-year BellSouth. Summer fix-ups? Prescreened contractors & handymen--<u>Click Herel</u>

<u>Click here</u> to get matched to handymen, contractors and more!

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Commissioner Lauren "Bubba" McDonald Jr. said that, at the least, BellSouth should be concerned. "If I saw \$3 million in fines for a month in my business, I'd start looking for the hole and try to plug it."

Added PSC Commissioner David Burgess: "If you are paying the money in penalties, and you don't yet have (long-distance) relief, I'd imagine that you would be concerned."

However, Burgess said the PSC will consider modifying the standards used to Judge BellSouth. The standards were set in January and went into effect In March.

Competitors say the fines are proof that BellSouth has not opened those markets and doesn't deserve long-distance.

"This is what we have been saying all along," said Jaimie Hardin, AT&T vice president for law and government affairs. "This is just the first opportunity to see --- analytically --- whether they are meeting the mark or not. BellSouth systems are not mature, they are not stable and they are not capable of the level of service that is required to handle competitors."

BellSouth spokesman Joe Chandler said the lines are no sign the application is in trouble.

The company has spent more than \$1.6 billion on systems and staff to handle orders from competitors in its nine-state region, and the fines are just part of the commission's monitoring, he said.

"The Georgia Public Service Commission has established one of the most comprehensive and aggressive performance measurement and enforcement plans in the country to measure BellSouth's performance in providing service to local competitors. The commission's plan is working."

Changes in state and federal law were meant to spur competition in local and long-distance service that would lead to lower prices and more choice for consumers. BellSouth's competitors now have more than 3.2 million lines, including 820,000 in Georgia, accounting for 17 percent of the local phone market, Chandler said.

BellSouth needs permission from the Federal Communications Commission to offer long-distance in each of its nine states. But before, it wants the endorsement of local regulators.

The company has repeatedly predicted a pending state endorsement of its long-distance application — eating its words later when approval was delayed. Now, BellSouth and its rivals are required to file comments on the long-distance case to the PSC by Monday.

Leon Bowles, head of the PSC's telecom staff, said the filings will take some time to read through. "The initial comments made a stack that was 2 1/2 feet high, so the reply could easily be 3 feet high."

That means PSC approval will likely not come until late August or September --- assuming that BellSouth's case is going smoothly.

The law requires BellSouth to meet a 14-point checklist that proves that its local market is open to competition. The key component is "parity" --- the ability to handle orders from other companies as quickly and smoothly as BellSouth handles its own.

That means making sure those competitors' customers receive dial tones and keep their numbers when they switch.

Of the remaining Bell companies, only Verizon and SBC Communications have been allowed into long-distance and only in a handful of states.

An assessment of BellSouth's performance in May is due within two weeks. A third consecutive month of penalties would trigger an additional state punishment that could run into the millions of dollars, according to the PSC.

AT&T's Hardin says she doesn't expect BellSouth's results for May to be any better than before. "We have not seen a significant improvement."

Georgia is the only state to impose penalties prior to providing long-distance permission. Verizon, for instance, paid millions of dollars in fines for mishandling local competitors' orders during its first months in long-distance.

The head start in Georgia is meant to ensure that problems with BellSouth's

The Atlanta Journal-Constitution

systems will be vetted and corrected before long-distance is approved. BellSouth argues that the fines should be seen as proof that their performance will be under scrutiny even after long-distance approval.

Adding to the picture is the May launch of local service by WorldCom's reconstituted MCI unit.

BellSouth has pointed with mixed feelings to the efforts of competitors.

On one hand, it hates to lose business. But the more business it loses, the better the argument that its market is open and so it should be allowed into long-distance.

MCI's first month of competition was only a modest strain on BellSouth's systems -- about 6,800 customers switched to MCI, according to the PSC. But as MCI revs up its marketing machine with print and broadcast ads, there could be a wave of switchers. Glitches in handling the orders will undermine BellSouth's case for long-distance.

The PSC will be watching, Burgess said.

"In the next 35 or 45 days, there will be some information on the table that will help us get some decisions made," Burgess said. "And when it's right, we'll give it our stamp of approval."

BELLSOUTH

Report: May Tier-1 State Level Totals

		May 2001
State	Submetric	Tier-1 Rmdy Payb An
	Acknowledgement Completeness	\$13,813.0
	Average Disconnect Timeliness Interval	\$3,419,000.0
	Billing Invoice Accuracy	\$497.0
	Billing Invoice Timeliness (Mean Time to Deliver Invoices)	\$95.0
	Customer Trouble Report Rate - Design	\$16,400.0
	Customer Trouble Report Rate - IC-Trunks	\$10,550.0
	Customer Trouble Report Rate - POTS	\$18.700.0
	Customer Trouble Report Rate - UNE Loops and Port Combos	\$6.000.0
	Customer Trouble Report Rate - UNE Loops GA Order	\$54,350.0
	Customer Trouble Report Rate - UNE XDSL	\$36,400.0
	Firm Order Confirmation Timeliness (Mechanized only)	\$42,710.00
	Firm Order Confirmation Timeliness (Non Mechanized)	\$2,680.0
	Firm Order Confirmation Timeliness (TRUNKS)	\$1,260.00
	Firm Order Confirmation Timeliness and Reject Completeness	\$20,190.00
	Maintenance Average Duration - Design	\$300.00
	Maintenance Average Duration - POTS	\$825.00
	Maintenance Average Duration - UNE Loop and Port Combos	\$800.00
	Maintenance Average Duration - UNE Loops GA Order	\$2,400.00
leorgia	Order Completion Interval - IC Trunks	\$850.00
	Order Completion Interval - POTS	\$743,400.00
	Order Completion Interval - UNE Loop and Port Combos	\$316,200.00
	Order Completion Interval - UNE Loops GA Order	\$54,750.00
	Percent Flow-Through Service Request (Detail) -Business	\$9,253.00
	Percent Flow-Through Service Request (Detail) -LNP	\$6,172.00
	Percent Flow-Through Service Request (Detail) -Residence	\$76,779.00
	Percent Flow-Through Service Request (Detail) -UNE	\$90,320.00
	Percent Missed Installation Appointments - IC-Trunks	\$625.00
	Percent Missed Installation Appointments - POTS	\$1,300.00
1	Percent Missed Installation Appointments - UNE Loop and Port Combos	\$4,800.00
	Percent Missed Installation Appointments - UNE Loops GA Order	\$1,600.00
	Percent Missed Repair Appointments - POTS	\$700.00
	Percent Missed Repair Appointments - UNE Loop and Port Combos	\$1,600,00
	Percent Missed Repair Appointments - UNE Loops GA Order	\$1,200.00
	Percent of cooperative testing for UNE-XDSL	\$200.00
	Percent Provisioning Troubles within 30 days - IC-Trunks	\$400.00
	Percent Provisioning Troubles within 30 Days • POTS	\$600.00

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Percent Provisioning Troubles within 30 Days - UNE Loop and Port Combos	\$800.00
Percent Provisioning Troubles within 30 Days - UNE Loops GA Order	\$5,600.00
Percent Repeat Troubles within 30 Days - Design	\$375.00
Percent Repeat Troubles within 30 Days - POTS	\$1,825.00
Percent Repeat Troubles within 30 Days - UNE Loop and Port Combos	\$800,00
Percent Repeat Troubles within 30 days - UNE Loops GA Order	\$18,250.00
Percent Troubles in 7 days - Hot Cuts	\$800.00
Reject Interval (Mechanized only)	\$7,710.00
Trunk Group Performance CLEC Specific	\$8.625.00
TOTAL	\$5,002;504.00

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https://pmap.bellsouth.com/dssweb_display_report.cfm?report=May%20Tier%2D1%20Sta... 7/16/2001

BELLSOUTH

		May 2001				
State	Submetric	Tier-2 Tot Aff Vol	Tier-2 Rmdy Cale Amt	Tier-2 Rmdy Adj Amt	Tier-2 Rmdy Int Amt	Tier-2 Rmdy Payb Amt
	Acknowledgement Completeness	728	\$17,879	\$0	\$0	\$17.879
	A verage Disconnect Timeliness Interval	7,236	\$3,618,000	\$0	\$0	\$3,618,000
	Customer Trouble Report Rate - Design	2	\$600	\$0	\$0	\$600
Georgia	Firm Order Confirmation Timeliness (TRUNKS)	19	\$1,140	\$0	\$0	\$1,140
	Order Completion Interval - POTS	9,933	\$2,979,900	\$0	\$0	\$2,979,900
	Percent Flow-Through Service Request (Detail) -Residence	10,695	\$85,603	\$0	\$0	\$85,603
	Percent Flow-Through Service Request (Detail) -UNE	4,589	\$14,951	\$0	\$0	\$14,951
	Percent Response Received within 'X' seconds	71,620	\$1,432,390	\$0	\$0	\$1,432,390
	Reject Interval (Mechanized only)	23	\$1,380	\$0	\$0	\$1,380
	Timeliness of Change Management Notices	1	\$205	\$0	\$0	\$205

Report: Tier2 State Level Results EXT

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https://pmap.bellsouth.com/dssweb_display_report.cfm?report=Tier2%20State%20Level%... 7/16/2001

Norris, Sharon - LGA

Subject:

FW: PMAP Repost Notices for May 2001 Data

----Original Message-----From: Sherwood, Suzy [mailto:Suzy.Sherwood@BellSouth.COM] Sent: Thursday, July 05, 2001 2:31 PM To: 'watsonc@prepaid-solutions.com'; 'mhoward@talk.com'; 'beth.day@mail.sprint.com'; 'carrie.j.smith@xo.com'; 'jfury@newsouth.com'; 'kyle.kopytchak@networktelephone.net'; 'shuter@mgccom.com'; 'kalane@broadband.att.com'; 'vanderwp@madisonriver.net'; 'candice.hamilton@wcom.com'; 'zachary.boudoin@kmctelecom.com'; 'thyde@deltacom.com'; 'bczolba@emp.ctc.net'; 'lchase@covad.com'; 'bshepard@covad.com'; 'mmoore@connectllc.com'; 'dwirsching@kpmg.com'; 'jacksheehan@kpmg.com'; 'patspencer@ccitelecom.com'; 'btitele.com bbo.com'; 'tallen@covad.com'; 'tsauder@birch.com'; Timmons, King C (K.C.), NCAM; Dennis, Matthew (Matt), NCAM; 'teresa.davis@alltel.com'; 'bob.buerrosse@algx.com'; 'jeannie.seguin@adelphiacom.com'; 'pagemiller@talk.com'; 'rodney@accesscomm.com'; 'a pcs@yahoo.com'; 'wayne.mckenzie@cbeyond.net'; 'jmaa@atlantic.net'; 'telcom1@bellsouth.net' Cc: Porter, Phillip Subject: PMAP Repost Notices for May 2001 Data Due to changes to PMAP reports required by the Georgia Order a significant number of reports have been reposted to the PMAP website. Our records indicate that you have pulled one or more of these reports prior to July 2. 2001. You will need to pull an updated version of any report that you accessed prior to this date to get a current version. These reports will be available on the website until July 19, 2001. Listed below are the reports that have reposted. LNP FOC Firm Order Confirmation LNP Reject Interval, % Reject Service Requests Percent NXX LRN by LERG Effective Date (Aggregate) Pre-Ordering OSS Response Interval OSS Interface Availability SQM TSOCT TSOCT Offered LNP TSOCT M&R - CTRR, OSS>24, Average Duration, & Repeat Troubles w/in 30 Days, Missed Repair Appts Ordering ~ Reject Interval, % Reject, FOC, Acknowledgement Message Timeliness/Completeness, FOC & Reject Response Completeness FOC & Reject Response LNP Disconnect Timeliness Provisioning Percent Troubles w/in 30 Days Average Completion Notice Interval Information on reposting of reports can also be found in the Menu folder in the Help selection under Current Month Site Updates.

If you need additional information, please give me a call.

Suzy Sherwood Measurement Analyst 404-927-4436 IPage: 800-821-6966 or ssherwood

271 Monthly State Summary Comparision Report

Averlage Completion Notice Internal - Mechanical A.2.14.1.12 [P-5] Residence/roll orcinit/Rec Dispatch/04 (hours A.2.14.1.12 [P-5] Designment/o1 control/Rec Dispatch/04 (hours	Res Res
A 2:14.6.1.1 P-5 [ISDN/c10 circulta/Dispatch/0A (hod*a; A 2:14.6.1.1 P-3 [ISDN/c10 circulta/Dispatch/0A (hod*a;	ISDN ISDN
A 2:146.1.2 P-6 (SDIP/c10 picotts/Mon-Dispatch/GA (hours) A 2:146.1.2 P-5 (SDIP/c10 picotts/Mon-Dispatch/GA (hours)	ISDN
A 2 145 2 1 P-5 ISDN:5-10 EnculsiOspata/IGA (acciri); A 2 145 2 1 P-5 ISDN:5-10 EnculsiOspata/IGA (acciri); A 2 145 2 1 P-5 ISDN:5-10 EnculsiOspata/IGA (acciri);	ISDN
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A 2 15.3.1.1 P-5 Design (Specials)-C10 cranits/Depolith/OA (hours A 2.15.3.1.1 P-5 Design (Specials)-C10 cranits/Depolith/OA (hours A 2.15.6.1.1 P-5 Design (Specials)-C10 cranits/Depolith/OA (hours)	Diagnostic Diagnostic Diagnostic
A.2.16.6.1.1 [P-5] [EDDN-1:0 content/Organize/DA (boost)] A.2.16.6.1.2 [P-5] [EDDN-1:0 content/Organize/DA (boost)] A.2.16.6.1.2 [P-5] [ISDN-1:0 content/Organize/DA (boost)] A.2.16.6.1.2 [P-5] [ISDN-1:0 content/Organize/DA (boost)] A.2.16.6.1.2 [P-5] [ISDN-1:0 content/Organize/Data/DA (boost)]	Diagnostic Diagnostic Diagnostic
FOC & Report Response Completeness - Machanized	-
	>= 95% >= 95% >= 95%
8.1443 (5-11) 2VX Analog Loop w/LVP Non Desopticit (5- 8.1443) (5-11) 2VX Analog Loop w/LVP Non Desopticit (7- 2VX Analog Loop w/LVP Non Desoption (3-(1- 1-1)) (5-11) LVP Standardwerk (3-(1- 1-1)) (5-(1-1)) (5-(1-1)) (5-(1-1)) (5-(1-1)) (5-(1-1))) (5-(1-1)) (5-(1-1))) (5-(1-1)) (5-(1-1))) (5-(1-1)) (5-(1-1))) (5-(1-1)) (5-(1-1))) (5-(1-1)) (5-(1-1))) (5-(1-1))) (5-(1-1)) (5-(1-1))	>= 95% >= 95% >= 95%
B.114.17 O-11 [LNP Standalpare/GA (% B.114.17 O-11 [LNP Standalpare/GA (% Control (%) (%) (%) (%) (%) (%) (%) (%) (%) (%)	>= 95%
FOC & Regect Response Comprehensis - Partally Mechanized B 1.15 12 D 11 22W Analog Loop with P Design/CA (% B 1.15 12 C 11 2W Analog Loop with P Design/CA (%	>× 95% >= 95%
8 1.15.13 (0-11) 2W Analog Loop wit NP Non-Design (IA (5) 8 1.15.13 (0-11) 2W Analog Loop wit NP Non-Design (IA (5)	>= 95% >= 95%
8 1 15 17 [C-11 [UNP Standalone/GA (%	>= 95% >= 95%
FDC & Reject Response Completingers - Non-Mechanited 51.16.12 On1 20% Analog Loop w/LNP Respond A (%) 6.116.12 On1 20% Analog Loop w/LNP Respond A (%)	>- 95% >- 95%
B 1.16.13 O 11 2W Analog Loop wit NP Non-Designida (% 8 1.16.13 O 11 2W Analog Loop wit NP Non-Designida (%	>= 95% >= 95%
B.1.16.17 O.11 UNP Standalpen/GA.15. B.1.16.17 O.11 UNP Standalpen/GA.15.	>= 95% >= 95%
FOC & Reject Response Completeness (Multiple Responses) - Machanged B 1.17.12 Or11 207 Analog Loop w/LIP DissignIGA (% B 1.17.12 Or12) Or12 (2014) Analog Loop w/LIP DissignIGA (%	>= 95% >= 95%
8.1.17.13 D-11 2W Analog Loop wit NP Non-Design DA (% 8.1.17.13 D-11 2W Analog Loop wit NP Non-Design DA (%	>= 95% >= 95%
B.1.17.17 C-11 URP StandalonetCA (%. B.1.17.17 C-11 URP StandalonetCA (%.	>= 95% >= 95%
FOC & Reject Response Completeness (Multiple Responses) - Partially Mechanized 8.1.18.12 [2-11 2/W Analog Loop wiLMP Design/GA (% 8.1.18.12 [2-11 2/W Analog Loop wiLMP Design/GA (%	>= 95% >= 95%
B. 5. 76. 13 C-11 2W Analog Loop W.T.NP Non-Design/CA (% B. 1. 18. 13 C-11 2W Analog Loop W.T.NP Non-Design/CA (%	>= 95% >= 95%
B.1.16.17 0:11 UNP Standatone/GA (%. B.1.18.17 0:13 UNP Standatone/GA (%.	>= 95% >= 95%
FOC & Reject Response Completeness (Multiple Responses) - Non-Mitchanized 8.1.19.12 [0-11 2W Analog Loop wiLAP Design/GA (% 8.1.19.12 [0-11 2W Analog Loop wiLAP Design/GA (%	>= 95% >= 95%
8.1.19.13 0-11 2W Analog Loop wiLNP Non Design/GA (% 8.1.19.13 0-11 2W Analog Loop WLNP Non Design/GA (%	>= 95% >= 95%
6 1.19.17 (0-11 LNP Standarder@A (%. 6 1.19.17 (0-11 LNP Standarder@A (%.	:-= 95% >= 95%
Order Completion (micros) B 2 1.3 1.1 P-4 Loop + Fort Combinations/c10 prosts/0 statu/VoA (says b 2 1.3 1.1 P-4 Loop + Fort Combinations/c10 ercets/Usgatu/UA (says p-4 combinations/c10 ercets/Usgatu/UA (says)	85B 843
B 21.3.1.1 Pr4 Loop + Port Control don 24 to accurate Name Dispatch CA (days B 21.3.1.2 Pr4 Loop + Port Control Name Control Control Control Control Control Section 24 Pr4 Loop + Port Control Name Control Contro Control Control Control Control Control C	R&B R&B
121.221 P-4 Loop = Port Combinationu/=10 decuts/Ompuleb/03.4 (day: 121.32.1 P-4 Loop = Port Combinationu/=10 decuts/StepatzWGA (day: 5.5 Secondaria: A finite instantic and a finite	848 848
N-Joppanies - Michanized B 25.3 (P2) [con - Part Combinationa/GA (% B 25.3) P-2 (con - Part Combinations/GA (%	848 648
% Jeopardias - Nan-Mechanizad 826.3 (P-2) (Joop + Pet Combinations/CA (% 826.3 (P-2) Loop + Pet Combinations/CA (%	Diagnostic Diagnostic
Average Vector Vector Interval - Mechanized B 28.3 P-2 Loop + Port Combinations/A flower Port Loop + Port Combinations/A flower	>= 48 hrs
Average Joopandy Notice Infanyal - Non-Lephanized 8/29.3 P-2 Loop + Pert Combinations/GA (hours 8/29.3 P-2 Loop + Pert Combinations/GA (hours	Diagnostic Olagnostic
Missed Initiation Appointments B 216.3.1 P ² Loop + Peri Commissee 210 circuitsDispatchida (% P 1 Loop + Peri Commissee 210 circuitsDispatchida (% P 1 Loop + Peri Commission(×10 circuitsDispatchida (%)	R&B R&B
B218312 P3 Loop + Port Combination DCTG crowtesNon-DispotenCA (N B218312 P3 Loop + Port Combination V TG crowtesNon-DispotenCA (N	ASB PAD
8 2 18 17, 1 1 [P-12] [AP [Standstone]/c10 circustr01:patch/04 (* 8 2 18 17, 1) [P-12] [AP [Gtandstone]/c10 circustr01:patch/04 (*	R&B (POTS) R&B (POTS)
8.2.18.17.12 [P-12 [LBP (StandaGong)<10 circuitation: Dispatch@k (V, 8.2.18.17.12 [P-12]LBP (StandaGong)<10 circuitation: Dispatch@k (S,	RAB (POTS) RAB (POTS)
8 2 18 17 2 1 12 12 EVP (Standalone)/>=10 circuite/Dispatch/GA (% 8 2 18 17 2 1 12 12 EVP (Standalone)/>=10 circuite/Dispatch/GA (%	R&B (POTS) R&B (POTS)
8 2:18 17.2.2 [P-12] UNP (Standslone)>=10 cricuits/Non-Depetitr/GA (r; 8 2:18 17.2.2 [P-12] UNP (Standslone)/>=10 cricuits/Non-Depetitr/GA (r;	A&8 (POTS) A&8 (POTS)
5: Provisioning Troubles within 30 Days B 2 19 2 1.1 [P:9 [Local Interferent Transporte 10 circuits/Dispatch/GA (s.)]	DS1/DS3

Exhibit SEN-
137 329.162 120 21.608 3483 0.03551 4.5705 VES 760 MSS 1.37 329.162 120 21.608 6.483 0.03651 4.5714 VES 760 MSS
144.25 452 707 MSS
79.58 647 702 MSS 767 MSS
205.42 5 7.02 MSS
22.09 53 21.00 53 21.00 50
91.63 14 07.05 15 07.05 15 000000000000000000000000000000000000
Oilignosid 7/02 MSS
22.76 12 Diagnostic 7/02 MSS Diagnostic 7/07 MSS
100.00% 15 100.00% 42 YES 7/02 MSS
0.00% 5 NO 7/02 MSS 00.00% 39 YES 7/07 MSS
99.56% 227 Yes and State 2010 Yes 7/02 MSS 100.000 Yes 7/02 MSS
₩735-1157 100.00%2 - 312 ¥ES 7/02 MSS
100.00% 200 100.00
99.72% 357 100.00% 3,728 7.07 MSS
100.00% 41 100.00% 28 100.00% 28
2015-07-07-07-07-07-07-07-07-07-07-07-07-07-
96,74%, 795 99,80%, 99,10%, 795 YES 707 MSS
100.001. 15 100.001. 15 100.001. 102.
0.00% 0 7002 MSS 700.00% 39 80 100100 700 700 MSS
Create and a 100 cont. 220 100 cont. 220
100.00% 155 100.00% 312
100,00% 230 100,00% 240 100,00% 240
100.00% 3759 100.00% 3759 100.00% 3759
100.00% 41 100.00% 28 767 MSS
99.76% 460 99.00% 506 YES 702 MSS
100.00% 785 100.00% 982 700 X 100 X
6.45 48,577 5.24 507 12,952 0.57623 2.0318 YES 7.02 MSS 6.45 48,077 5.24 509 12,952 0.57623 2.0329 YES 7.07 MSS
1.04 45: 147 1.07 7.823 2.715 0.030% -1.0506 785 702 MSS 1.04 451.747 1.07 7.823 2.715 0.030% -1.1271 YES 707 MSS
15.63 161 1.33 6 21.161 8.79857 16.400 VES 7.02 MSS 16.83 161 1.33 6 21.161 8.79857 16.476 VES 7.07 MSS
076% 527,350 0.07% 6/324 05 0.000003 0.9421 YES 7402 MSS 076% 527,350 0.34% 16,678 0.00038 0.1817 YES 7402 MSS
0.595 657 657 Chapter 1 (1997) 100 Chapter 1 (1997)
255 00 00 100 100 100 100 100 100 100 100
Disponic Yoz Miss
504% 63,318 591% 779 000789 1,1078 YES 702 MSS 504% 53,418 591% 779 000789 1,1074 YES 702 MSS
000% 402517 000% 16.465 00000 02100 965 700 MSS 000% 409517 000% 16.465 00000 02700 965 707 MSS
5.00% 51.705 076% 52 0.03021 1.8533 745 742 MSS
0.0051 465.355 0.00% 6.499 0.00031 1.3411 YES 7407 MSS
12.50% 125 707 MSS
0.00% 27 0.00% 27 0.00% 27 0.0000 YES 702 MSS 703 MSS
5.46% 2.873 0.00% 8 22-25 0.00045 0.8787 YES 7/02 MSS

Suppl. Rebuttal Testimony of Sharon Norris KY Docket No. 2001-105 -5

271 Monthly State Summary Comparision Report

271 Monthly State Summary Comparision Report		
B 2 19 2 1.1 P-9 I.Local Interation Trainport-10 percenter/DisplatanGA (% B 2 19 3.1.1 P-9 Except = Port ContinueSond -10 percenter/DisplatanGA (% B 2 19 3.1.1 P-9 Except = Port ContinueSond -10 percenter/DisplatanGA (%	DS1/DS3 R&B	614% 2673 000% 6 00050 07223 VES 7407 MSS
	RAB RAB	5.52% 71,773 6.18% 744 0.00421 -0.7823 VES 762,855 5.52% 71,773 6.18% 744 0.00421 -0.7823 VES 767 Miss 5.52% 71,773 6.18% 744 0.00421 -0.7823 VES 767 Miss 767 Miss 767 Miss
B 2 19.3.1.2 P-9 [Loop + Part Combinationus' ID oncurit/Mon-Dispatch/da (1) B 2 19.3.1.2 P-9 Loop + Part Combinationus' ID oncurit/Non-Dispatch/DIA (1)	RAB RAB	418-5 4498 878 12275 9.402 418-5 449 878 12275 9.402 418-5 449 878 3.275 9.402 0.00203 42824 YES 7.07 MSS
8 2 19 3 2 1 P3 [Loop + Port Combinations/>=10 circuits/f0spatch/GA (% 8 2 19 3 2 1 P3 Loop + Port Combination/>=10 circuits/Dapatch/GA (%	RAB RAB	12.37% 194 11.11% 9 0.11227 0.1122 VES 702 MSS 12.37% 194 11.11% 9 0.11227 0.1122 VES 702 MSS
R 2 19.5.1.3 P-8 TOSL (ADSL 305) and UCLPC to exact uDispatch (ACA) B 2 19.5.1.1 P-9 DSL (ADSL HDSL and UCLPC to accurts/Dispatch (ACA)	ADSL to Retai ADSL to Retai	2.51% 11.005 3.71% 723 0.005599 2.0047 NO 702 MSS 2.83% 11.025 5.41% 668 0.006662 3.8931 NO 702 MSS
B 2 19 5.1.2 P-9 (xOSL (ADSL HDSL and UCLy-10 circuit/Wor-Depatch/GA (5 B 2 19 5.1.2 P-9 (xOSL HDSL and UCLy-10 circuit/Non-Dispatch/GA (5	ADSL to Retai ADSL to Retai	10.82% 442 702 MSS 1150% 442 707 MSS
8 2 19 8 1.1 P-9 UNE ISON/<10 citotal/Ospatch/3A (%) 8 2 19 8 1.1 P-9 UNE ISON/<10 citotal/3/0spatch/3A (%)	ISDN - BRI ISDN - BRI	1.95% 615 4.07% 737 0.00755 28072 NO 702 MSS 211% 707 MSS 0.00753 37518 NO 707 MSS
B 2.19.7.1.1 [P-9 Une Sharing/c10 crccht/Dispatch/GA (%) B 2.19.7.1.1 [P-9 Une Sharing/c10 crc/dt/Dispatch/GA (%)	ADSL to Retai ADSL to Retai	2.51% 11,025 0.00% 1 0.15644 0.1564 YES 2/02 MSS 2.53% 11,025 0.00% 1 025 0.15584 0.1707 YES 2/07 MSS
B 2.19 7.1.2 P-9 Line Shuning/ct0 circuits/Non-Dispatch/DA Ps B 2.19.7.1.2 P-9 Line Shuning/c10 circuits/Non-Dispatch/DA Ps	ADSL to Retai ADSL to Retai	10.82% 462 0.00% 69 0.0003 25588 YES 702 MSS 11.50% 462 0.80% 69 0.04179 28478 YES 707 MSS
B 2 19 11.1.1 [P-8 [2W Analog Loop with P Kith Design/c10 ana/Art/Okoanch/G4 (% B 2 19 11.1.1 [P-9 [2W Analog Loop with P Kon-Design/c10 ana/Art/Dispatch/G4 (%	R&B (POTS) and SB Or R&B (POTS) excl SB Or	5.55% 71,159 0.00% 2 0.18191 0.3428 YES 702 MSS 5.55% 71,159 0.00% 3 0.13220 0.1159 YES 707 MSS
8 2.19.12.1.1 [P-8] [2W Analog Loop w/LNP Design/c10 circuitz/Dispatch/GA (%) B 2.19.12.1.1 [P-9] [2W Analog Loop w/LNP Design/c10 circuitz/Dispatch/GA (%)	R&B - Disp R&B - Disp	5.52% 7(773 4.31% 325 0.01270 0.5541 VES 7/02 MSS 5.52% 71,773 15:30% 325 0.01270 -7.7637 RO 7/07 MSS
8 2 19 19 11 19-9 Digital Loop >+ DS17+10 events/Dispatent/A (% 8 2 19 19 11 19-9 Ugata Loop >+ DS17+10 events/Dispatent/A (%	Digital Loop >= DS1 Digital Loop >= DS1	6.80% 103 5.14% 662 0.00767 0.5225 YES 762 MSS 571% 703 5.14% 662 0.00135 1.2555 YES 760 MSS
Average Completion Motios Internal - Mechanized B 2 21.1.1.2 [P:5] Simich Product to excust Non-Deputitived A (nours B 2 21.1.1.2 [P:5] Simich Product to excust Non-Deputitived A (nours	R&B (POTS) R&B (POTS)	1.41 347,643 6350 702 MSS 1.41 347,835 6350 702 MSS
B 2 2 1, 3 1.1 P-5 [circle + Port Combination/v: 10 circuits/Chapter/v/GA (hours B 2 2 1, 3 1.1 P-5 [circle + Port Combination/v: 10 circuits/Chapter/v/GA (hours Circle + Port Combination/v: 10 circuits/Chapter/v/GA (hours	RAD RAD	2.75 27,459 6.32 3460 18.498 0.97076 6.3530 NO 7.02 MSS 2.81. 27,792 6.32 3463 18.498 0.37078 6.22950 NO 7.02 MSS
8 2 21 3.1 [P-5 [Logis - Per Combinations' Of conclusions and March 1997] 8 2 21 3.1 2 [P-5 [Logis - Per Combinations' Of conclusion Dispatch/OA (hour - 8 2 21 3.1 2 [P-5 [Logis - Per Combinations' Of conclusion Dispatch/OA (hour - Dispatch 1997]	PAB PAB	2.81. 27,92 0.32 3.85 16.491 0.970/93 0.5210 10 0.704 Ass 1.42 349,744 2.88 0.592 6.597 0.570/73 1.221265 NO 7,02 MSS 1.42 530,544 2.538 6.597 0.570/73 1.221265 NO 7,02 MSS 1.42 530,544 2.538 6.537 0.570/73 2.21205 NO 7,02 MSS
B 2 2 1 3 1 2 [P 5 [Log + Pot Combinations-1 0 exception a DisplatPNA (hour]] B 2 1 4 1 1 [P 5 Combo Other/10 erculatPhysichWa (hour] B 2 2 1 4 1 1 [P 5 Combo Other/10 erculatPhysichWa (hour]] B 2 2 1 4 1 1 [P 5 Combo Other/10 erculatPhysichWa (hour]] B 2 2 1 4 1 1 [P 5 Combo Other/10 erculatPhysichWa (hour]] B 2 2 1 4 1 1 [P 5 Combo Other/10 erculatPhysichWa (hour]] B 2 2 1 4 1 1 [P 5 Combo Other/10 erculatPhysichWa (hour]] B 2 2 1 4 1 1 [P 5 Combo Other/10 erculatPhysichWa (hour]] B 2 2 1 4 1 1 [P 5 Combo Other/10 erculatPhysichWa (hour]] B 2 2 1 4 1 1 [P 5 Combo Other/10 erculatPhysichWa (hour]] B 2 2 1 4 1 1 [P 5 Combo Other/10 erculatPhysichWa (hour]] B 2 2 1 4 1 1 [P 5 Combo Other/10 erculatPhysichWa (hour]] B 2 2 1 4 1 1 [P 5 Combo Other/10 erculatPhysichWa (hour]] B 2 2 1 4 1 1 [P 5 Combo Other/10 erculatPhysichWa (hour]]] B 2 2 1 4 1 1 [P 5 Combo Other/10 erculatPhysichWa (hour]]] B 2 2 1 4 1 1 [P 5 Combo Other/10 erculatPhysichWa (hour]]]] B 2 2 1 4 1 1 [P 5 Combo Other/10 erculatPhysichWa (hour]]]] B 2 2 1 4 1 1 [P 5 Combo Other/10 erculatPhysichWa (hour]]]]] B 2 2 1 4 1 1 [P 5 Combo Other/10 erculatPhysichWa (hour]]]]]]]]]]]]]]]]]]]]]]]]]]]]]]]]]]]]	PABSD - Citp , RABSD - Disp	1.42 1.30(341 2.38 (8.9) 6.597 (0.70/4 2.2037) RO 7/7/85 14.68 29(39) 1100/43 7/70 MSS 1500 732(3) 190.043 7/70 MSS
8 2 2 1 4 1 1 P-5 Combo Other 10 crossP0b bith/04 (hours	HABAD - Disp HABAD - Disp HABAD - Disp	1860 - 30433 190443 707 MS 38.31 142 164.004 702 MS
B 2215.13 P ² 5 Combo Others-10 decute/Departh/Gd (hours 8.2215.13 P ² 5 QDSL (ADSL, HDSL and UCL)+(10 croats/Dispetch/Gd (hours 8.2215.13 P ² 5 QDSL (ADSL, HDSL and UCL)+(10 croats/Dispetch/Gd (hours 8.2215.13 P ² 5 QDSL (ADSL, HDSL and UCL)+(10 croats/Dispetch/Gd (hours	ADSL to Retai ADSL to Retai	7402 MSS
8.2215.1.1 [P.5]]DDSL (ADSL, HUSL and UPCLV-10 extention/01spinkt/034 (how s)] 8.2215.1.2 [P.5]]DDSL (ADSL, HUSL and UPCLV-10 extention/01spinkt/04 (how s)] 8.2215.1.2 [P.5]]DDSL (ADSL, HUSL and UPCLV-10 extention/01spinkt/04 (how s)]	ADSL to Retai ADSL to Retai ADSL to Retai	
	AOSL to Retai ADSL to Retai ADSL to Retai	702 MSS
	ADSL lo Relai ISDN - BRI ISDN - BRI	
B 2 2 16.1.1 [P.5] URE [EDM:(10 circato/SpapiticK) (point)] B 2 2 18.1.1 [P.5] URE [EDM:(10 circato/SpakiticK) (point)]		7/02 MSS 17.58361707 MSS 7/07 MSS
8 2 21 8 1 2 [P.5 URE ISDIV-10 encularMon DisplainOA (hours) 8 2 21 8 1 2 [P.5 URE ISDIV-10 encularMon DisplainOA (hours) 8 2 1 8 1 2 [P.5 URE ISDIV-10 encularMon DisplainOA (hours) 8 2 2 1 8 1 2 [P.5 URE ISDIV-10 encularMon DisplainOA (hours)]	ISDN - BRI ISDN - BRI ADSI IN BAN	278 615 707 MSS
B 2 21 7.1.1 [P.5 [Line Sharing-Cld creative Dispatched A (News) B 221 7.1.1 [P.5] Line Sharing-Cld create Chabitro A (News)	ADSL to Retai ADSL to Retai	7 69 10,553 21,175 760 MSS
8 2 21 7.1 2 P-5 Long Sharing/-10 circuits/Not Singalch/GA (heurs 8 2 21 7.1 2 P-5 Ling Sharing/-10 circuits/Not Supalit/RUA (heurs	ADSL to Retai	0.65 7 .455 707 MSS
B 2 21,7 2.1 P.5 Une Shatingts=10 ancularDispatch/DA (nours B 2 21,7 2.1 P.6 Une Sharingts=10 ancularDispatch/DA (nours	ADSL to Petai ADSL to Patai	0.08
B 2 21 8.1 1 P.S 220 Analog Loop Design 10 interholDispatch/GA (house B 2 21 8 1.1 P.S 300 Analog Loop Design 210 decoded/stream Provided Theory	PAB - Disp PAB - Disp	275 27.459 18.469 702.465 2811 27.792 19.699 700 MSS 276 27.792 19.699 700 MSS
B 2 21.6.1.2 P.S. [2W Analog Loop Design 210 circular Non-Dispatch/GA (hours B 2 21.6.1.2 P.S. [2W Analog Loop Design 210 circular Non-Dispatch/GA (hours	P&B - Disp P&B - Disp	2.81 22.792 18.499 767 MSS
B.2.21.10.1.1 P-5 2W Analog Loop write Dasign<10 circuits/Dispatch/GA (hours B.2.21.10.1.1 P-5 2W Analog Loop write Dasign<10 circuits/Dispatch/GA (hours	P&B - Disp P&B - Disp	275 27,459 19,469 7,02 MSS -2,81
B 2 21.10.12 [P:5] 2W Analog Loop wrktP Design/c10 clouits/Non Dispatch/04 (hours B 2 21.10.12 [P:5] 2W Analog Loop wrktP Design/c10 crouts/Non-Dispatch/04 (hours	PAB - Disp PAB - Disp	2.75 27,459 18,499 702 MSS
B.2.21.12.1.1 [P.4] [200 Analog Loop w/LNP Construction Construction (Disponential Analog Loop w/LNP Construction Construction (Disponential Construction)	PAB - Disp PAB - Disp	276 27,451 26.64 002 18.464 197006 1-10.0144 N/C 240.545 -2.81 27,792, 26.69 102 18.499 1.83502 13.0157 NO 7/07.MSS
B 2 21.12 12 P-5 2W Analog Loop w/LNP Design/c10 circuit/sNon-Dispatch/04 (hours B 2 21.12 12 P-5 2W Analog Loop w/LNP Design/c10 circuit/sNon-Dispatch/04 (hours	R&B - Disp R&B - Disp	2 75 27,459 18,499 7/02 MSS 2.81 27,792 18,499 7/07 MSS
B 2 21, 14.1.1 (P-5 Other Dasgrive to circular Dispatch/GA (hours B 2 21, 14.1.1 (P-5 Crimer Dasgrive to circular Dispatch/GA (hours	Design Oesign	144.65 2.522 623.980 7/02 MSS 181.80 2.541 623.960 7/07 MSS
B 2 21,14.1.2 (P-5 Other Design/c10 arouts/Non-Dispatch/GA (hours B 2 21,14.1.2 (P-5 Other Design/c10 arouts/Non-Dispatch/GA (hours	Dasign Dasign	68.69 83 952.844 7/02 MSS 464.05 120 952.844 7/07 MSS
B 2 21 14 21 [P-5 Office Design/s=10 circuit/Displict/GA (hours B 2 21 14 21 [P-5 Office Design/s=10 circuit/Displict/GA (hours	Design Oesign	141.07 29 173.448 702 MSS 150.55 34 173.448 707 MSS
B.2.21.15.1.1 P.5 Other Non-Design/c10 provide Dispatch/GA (hours B.2.21.15.1.1 P.5 Other Non-Design/c10 provide Dispatch/GA (hours	848 858	2.75 27,459 18.499 7/02 MSS 2.81 27,792 18.499 7/07 MSS
B 2 21.15 12 P-5 Other Non Design/c10 caputs/flon Dispatch/GA (hours B 2 21.15 12 P-5 Other Non Design/c10 caputs/flon Dispatch/GA (nours	888 888	1.42 349.744 5587 7/02 MSS 1.42 350.344 6.587 7/07 MSS
B 2 2 1 18 1 2 P-5 INP (Standaloney c to accutationon Dispatch/GA (now s B 2 2 1 18 1 2 P-5 INP (Standaloney/c to decutation on Dispatch/GA (now s	ReB (POTS) ReD (POTS)	1.41 347,843 6.350 7/02 MSS 1.41 347,803 0.350 7/02 MSS 7/07 MS3
B 2 21.17.12 P-5 LNP (Standationay c10 circuit/Non-Dispatch/GA (hours B 2 21.17.12 P-5 LNP (Standationay c10 circuit/Non-Dispatch/GA (hours	R&B (POTS) R&B (POTS)	1.41 347,843 74.53 5.342 5.350 0.08755 635 2283 NO 7/02 MSS 1.41 347,835 74.53 5.342 6.355 0.08755 635 2283 NO 7/07 MSS
8.2.21.18.1.1 P-5 Digital Loop < DS1/210 Circuits/Dispatch/0A (hours 8.2.21.18.1.1 P-5 Digital Loop < DS1/210 circuits/Dispatch/0A (hours	Digital Loop < OS1 Digital Loop < OS1	110 A5 270 288 216 702 MSS
B 2 21.18.1 2 [P-5 [Digital Loop < OSTICTO crouits/Non-OspatibilityGA (hours B 2 21.18.1 2 [P-5] Digital Loop < OSTICTO crouits/Non-Ospatch/GA (hours	Digital Loop « DS) Digital Loop « DS)	225.03 2 254 079
B.2.21.19.1.1 [P-5 Digital Loop >= DS 1/c10 circuit/Dispatch/GA (Journ B.2.21.19.1.1 [P-5 Digital Loop >= DS 1/c10 circuit/Dispatch/GA (pours	Digital Loop >= DS1 Digital Loop >= DS1	63.76 30 702 MSS 702 MSS 702 MSS
B 2 21.19 1 2 P-5 Digital Loop >> 051/c10 circul/ciNon-D-spatch/6A (hours B 2 21.1912 P-5 Digital Loop >> 051/c10 circul/ciNon-D-spatch/6A (hours	Digital Loop >= DS1 Digital Loop >= DS1	207.56 5 1/6 050 7/07 MSS
Average Competion Notice Interval - Non-Mechanized B 2 22 2 1.1 [P-5] Local Attentions Transport to Including activity (A (hours B 2.22 2.1 [P-5] Local Attention Competition Constanting Constanting Competition Constanting	Diagnostic Diagnostic	Diagnotic 702 MSS
B 2 2 2 2 2 1 P-5 Loom Indedition Transporting to mentativity and thousa B 2 2 2 2 2 1 P-5 Loom Indedition Transporting to mentativity and the second	Diagnostic Diagnostic	10000001 202 MSS
0 2 2 2 2 2 P.5 Local Interofice Transports-10 Drovetstion-Dispatch/CA (Neur) 8 2 7 2 2 2 P.5 Local Interofice Transport/c10 Drovetstion-Dispatch/CA (Neur)	Diagnostic Diagnostic	Chagnoint 702 MSS
B 2 2 2 3 1 1 1 5 Loop + Port Combination 24 10 circuit Capability A Prous	Disgnostic	

5.52% 1.773	6.18%	/44	-	0.00542	-0.7856	965	_1/07 MS5
4 16% 468,878 4 16% 465,878	3.27%	9,402 9,402		0.00208	4.2596	YES YES	7/02 M\$S 7/07 M\$S
12.37% 194 12.37% 194	11.11%	9		0.11227	0.1123	YES YES	7/02 MSS 7/07 MSS
2.51% 11.025	3.71%	728		0.00599	-2.0047	- 100	
10.82% 462 11.50% 462	1	1.000		0.000	T		7.02 MSS
	4.67%			0.00765	1.08070		
1.95% 615	5.11%	763	. 14	0.00755	-9.7819	NO NO	7/02 MSS 7/07 MSS
2.51% 11.025 2.83% 11.025	0.00%	1-1-	- 202	0.15844	0.1604	YES	7.02 MSS 7/07 MSS
10.82% 462	0.00%	69 69		0.04009	2 6 9 8 8	YES YES	7/02 MSS 7/07 MSS
5.55% 71,159 5.55% 71,159	0.00%	2	14.1	0.15191	0.3428	YES	7/02 MSS
5.52% 71,773 5.52% 71,773	4.31%	325		0.01270	0.9541	YES	7/02 MSS
6.80% 103 271% 803	5.14%	662		0.01270	0.5225	YES YES	7/02 MSS
97194 103	5.74%	662		0.03136	12650	yes.	7/07 M33
1.41 347,849			6.350 6.350		<u> </u>	—	7/02 MSS 7/07 MSS
2.75 27,459	8.92 8.92	360	18.499 18.499	0.97076	-6.3530	NO NO	7/02 MSS 7/07 MSS
1.42 349,744	2.98	8,892 8,891	6.587 6.587	0.07073	22.1209	NO KO	7/02 M55 7/07 M55
14.68 29.991	2.98	(8.891_	190.043	0.07074	-22/03/3		7/07 MSS 7/02 MSS 7/07 MSS
36.91 142 42.64 147			104.904	<u> </u>			7/02 MSS 7/07 MSS
7.09 10,883			21.178			<u> </u>	7/02 MSS 7/07 MSS
			.1.254				7/02 MSS 7/07 MSS
0.08 4			0.148				7/02 MSS 7/07 MSS
17.58			69.184				7/02 MSS 7/07 MSS
							7/02 MSS 7/07 MSS
2/8 3 015			. 11.115				7/02 MSS 7/02 MSS
1.7.09 10,855			21.178				
0.85 455			1.254				7/02 MSS 7/07 MSS
0.08			0.145				7/02 MSS 7/07 MSS
2.75 27.459]	18,495				7/02 MSS 7/07 MSS
2.75 27,459 2.01 27,792			18.499		_		7/02 MSS 7/07 MSS
275 27,458]	18.499 18.499				7/02 MSS 7/07 MSS
2.75 27,459		7	18.499				7/02 MSS 7/07 MSS
2.76 27.460	26.69	102	18.499	1.83505	-13 0444	NO NO	7807 MSS
275 27,459			18.499				7/02 M5S 7/07 M5S
144.55 2,522 161.00 2 7.41			623.960 623.960				7/07 MSS 7/02 MSS 7/07 MSS
68 69 83 464 05 120			952 844 952 844				7/02 MSS 7/07 MSS
141.09 29 150.55 34			173.448 173.448				7/02 MSS 7/07 MSS
2.75 27,459 2.81 27,792			18.499 18.499	<u> </u>			7/02 MSS 7/07 MSS
1.42 349,744 1.42 350,344			6587 6.587	<u> </u>			7/02 MSS 7/07 MSS
1.41 347,843		1	6.350				7/02 MSS 7/07 MSS
1.41 347.843	74.53	5.342	6.350	0.08755	635 2280	NO NO	7/02 MSS 7/07 MSS
							7/02 MSS 7/07 MSS
119.45 270			266.216				7/07 MSS 7/02 MSS 7/07 MSS
225.08 2		į	294.079				
63.76 30	_		113 210				7/02 MSS 7/07 MSS
267.59 5			109.090			_	7402 MSS 7407 MSS
Territoria and		1	eria 2		÷.	Diagnostic	7/02 MSS 7/07 MSS
	55.84	2	_	an traini Alitheolis			
WHE COMPLETE	55.84	ć	(1999) Alfred			Dogoosti Dogoosti	
en fersen en fersen fersen Fersen fersen fersen Fersen fersen				N PROVIN		Cragnostic Cragnostic	7/07 MSS

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	2/1	Monthly State Summary Comparision Report		
		Loop + Port Combinations/c10 circuits/DispatchrGA (hours	Diagnostic	40.53 108 Diagnostic 7/07 MSS
8 2 22.3 1 2 8 2 22 3 1 2	P-5 P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/GA (hours Loop + Port Combinations/<10 circuits/Non-Dispatch/GA (hours	Diagnostic	Diignosti 702 MSS 19.46 511 Cooperator 707 MSS
B.2.22.5.1.1 B.2.22.5.1.1	P-5 P-5	xDSL (AOSL, HDSL and OCL) <10 creates/Dispatch/GA (hours)xDSL (AOSL, HDSL and UCL) <10 creates/Dispatch/GA (hours	Diagnostic Diagnostic	29.20 193 35.59 208 Diagnostic 7/02 MS3
8.2.22.6 1.1 8.2.22.6.1.1	P-5 P-5	UNE ISDN/<10 decuts/bispatch/GA (hours) UNE ISDN/<10 decuts/bispatch/GA (hours)	Diagnostic Diagnostic	Diagnosti 7/02 M55 38.01 264 Diagnosti 7/07 M55
B 2 22 9 1 1 B 2 22 9 1 1	P-5 P-5	2W Analog Loop Ner-Design/x10 circuitz@itpelch/GA (hours 2W Analog Loop Ner-Design/x10 circuits/Dispalch/GA (hours	Diagnostic Diagnostic	0iagnosis 7/02 MSS 24.55 159 Diagnosis 7/07 MSS
8 2 22 9 2 1 8 2 22 9 2 1	P-5 P-5	2W Analog Leep Non-Design/s=10 circuits/Dispatch/GA (neurs 2W Analog Leep Non-Design/s=10 circuits/Dispatch/GA (heurs	Diagnostic Diagnostic	Diagnostic 7x02 MSS
B 2 22 11.1.1 B 2 22 11.1 1 B 2 22 14.1.1 B 2 22 14.1.1 B 2 22 14.1.1	P-5 P-5	2W Analog Loop w/NP Non-Design/c10 picults/Dispatch/GA (hours 2W Analog Loop w/NP Non-Design/c10 picults/Dispatch/GA (hours Other Design/c10 cross/Dispatch/GA (nours Other Design/c10 cross/Dispatch/GA (nours	Diagnostic Diagnostic Diagnostic Diagnostic	17.95 28 17.95 28 17.97 ASS Diagnost 707 MSS Diagnost 707 MSS Diagnost 707 MSS Diagnost 707 MSS Diagnost 707 MSS
0 2 23 15 1 1 B 2 22 15 1.1	P-5	Other Non-Detign/-10 crouit/Dispolor/04 (hours Other Non-Design/-10 crouits/Dispatch/05 (hours	Chagnostic Diagnostic	17.28 - 2 Diagnostic 2.07 MS3
B 2 22 15 1 2 B 2 22 16 1 2	P-5 P-5	Other Non-Design/<10 circuits/Non-Dispatsh/GA (hours Other Non-Design/<10 circuits/Non-Dispatsh/GA (hours	Diagnostic Diagnostic	Diagnoto 7/02 MSS
B 2 22 16 1 (B 2 22 18 1.1		Digital Loop < DS1/<10 circuit/0x5perch/0A (hours Digital Loop < DS1/<10 circuit/0x5patzb/0A (hours	Diagnostic Diagnostic	0/00/00/00/00/00/00/00/00/00/00/00/00/0
8 2 22 19 1 1 3 2 22 19 1 1	P-5	Digital Leep >= DS1/c10 circuit/Dispatch/DA (hours Digital Leep >= DS1/c10 circuit/Dispatch/DA (hours	Diagnosóc Diagnosóc	37.53 383 383 and 51 or 19 50 Deposite 7/02 MSS
3225312 3225312	Total Se P-10 P-10	nice Order Oyele Time - Patially Mechanized Loop + Port Combinations/<10 circula/Non-Dripatch/GA (days Loop + Port Combinations/<10 circularNon-Orispätch/GA (days	Giagnostic Diagnostic	250 1945 250 1945
	P-10	rvce Order Cycle Time (olfered) - Partially Mechanizad Loop - Poli Continuations/ct0 decisionon Dispatch/GA (dayr Loop - Poli Combinations/c10 decisionon Dispatch/GA (dayr	Diagnostic Diagnostic	2.46 1.666 2.47 1.565 Disgnossic 7/02 MSS
	Missed M&R-1 M&R-1	Repair Appcintments Loop + PArt Combinitions/Dispatch/GA (% Loop + Pert Combinations/Dispatch/GA (%	888 840	8.77% 85.442 8.08% 1.238 8000 0.0574 VES 702 MSS 8.77% 85.442 8.08% 1.237 0.00810 0.0520 YES 70/ MSS
03132 83132	M&R-1 M&R-1	Loop + Port Combinations/Non-Dispatch/GA (% Loop + Port Combinations/Non-Dispatch/GA (%	859 R88	2 19% 58,007 1.32% 680 0.00565 1.5451 YES 702 MSS 2 19% 58,007 1.32% 682 0.00584 1.5450 YES 707 MSS
83231 83231	Custom M&R-2 M&R-2	rr Trouble Report Bala [Loop + Poil Combinations/Dispatch/GA (% [Loop + Port Combination/Dispatch/GA (%	748 740	2.15% 4.015,540 1.04% 119,003 2.13% 4.015,549 1.04% 119,003 2.13% 4.015,549 1.04% 110,008
93232 83232		Loop + Port Combinations/Non-DispatchyGA (% Loop + Port Combinations/Non-DispatchyGA (%	RAB RAB	1.44% 4.015.546 0.57% 119.003 0.00035 24.7377 VES 7/02 MSS 1.44% 4.015.549 0.57% 119.008 0.00035 24.6703 YES 7/07 MSS
83251 83251	MSR-2 M3R-2	KOSL (ADSL, HDSL and UCL/Dispatch/GA (% XDSL, (ADSL, HDSL and UCL/Dispatch/GA (%	ADSL to Rolai ADSL to Retai	0.0075 84,421 1.175 4,007 0.00000 NO 7/02 MSS 1.2874 84,423 1.17% 4,007 0.00183 0.5852 YES 7/07 MSS
	MAR2 MAR2	XOSL (ADSL, HDSL and UCLIMON Dispatch/GA (% IDSL (ADSL, HDSL and UCLIMON Dispatch/GA (%	ADSL to Pletai ADSL to Pletai	0.00% 84.421 1.02% 4.007 0.00000 NO 702 MSS 022% 84.423 1.02% 4.007 0.00078 -0.05915 NO 747 MSS
	MAR-2 MAR-2	Une Sharing/Dispatch/0A (% Une Sharing/Dispatch/0A (%	ADSL to Rets) ADSL to Retail	0.00% 84.421 630% 599 0.00000 VES 7/02 MSS 1.28% 64.423 0.00% 599 0.00484 27592 VES 7/07 MSS
33272 33272	MSR2 MSR2	Une Sharing Non-Dispatch/GA (%	ADSL to Petai ADSL to Retai	0.00% 84.421 1.50% 509 0.00000 NO 7/02 MSS
	Mainlen MAR-3 MAR-3	ance Average Dutation Loop + Part Combinations/Dispatch/GA (hours Loop + Pert Combinations/Dispatch/GA (hours	R&B R&B	22.36 85,442 10.68 1,230 23.102 0.66275 17.7754 YES 7/02 MSS 22.36 85,442 10.57 1,237 23.192 0.55302 17.7754 YES 7/07 MSS
	MER-3 M&R-3	Loop + Port Combinations/Non-Dispatch/GA (hous: Loop + Port Combinations/Non-Dispatch/GA (hous:	858 848	8.68 56,007 3.28 680 13.336 0.51447 10.5623 YES 7/02.MSS 6.68 58,007 3.27 642 13.338 0.51372 10.5454 YES 7/07.MSS
	% Rapa 343.R-4 343.R-4	M Troubles within 30 Days Looge + Port Combinations/Dispatch/GA (% Loop + Port Combinations/Dispatch/GA (%	R&B R&B	23.36% 85.442 15.35% 1.238 0.01211 6.6129 YES 762 MSS 23.36% 85.442 15.38% 1.237 0.01212 6.6022 YES 767 MSS
83432	M&R-4 M&H-4	Loop + Perl Combinations/Non-Dispatch/GA (%	Р 46 Р 88	20.55% 58.607 10.53% 58.007 10.53% 58.007 10.53% 58.007 10.53% 58.007 10.52\% 58.007 10.52\% 58.007 10
8.3.5.3.1 3.3.5.3.1	Out of 5 MAR-5 MAR-5	ervice > 24 hours Loop + Pert Combinations@spatch/GA (% Loop + Pert Combinations/Dispatch/GA (%	848 848	28.46% 56.316 697% 604 0.01603 13.40% YES 7.02.MSS 28.46% 56.316 6.97% 804 0.01603 13.40% YES 7.02.MSS
3.3.5.3.2 3.3.5.3.2	MARIS MARIS	Loop + Polt Cambinations/Non-Dispatch/GA (% Loop + Polt Cambination/s/Non-Dispatch/GA (%	R&B R&B	11.72% 15.998 0.90% 222 0.021741 4.8776 YES 7/02 MSS 11.72% 15.998 0.90% 221 0.021769 4.9776 YES 7/07 MSS
0.1.3	FOC Ta 0-9 0-9	Local Interconnection Trunks/GA (% Local Interconnection Trunks/GA (%	>= 95% w in 10 day: >= 95% w in 10 day:	762 MSS 95 10% TES 707 MSS
0.1.4 0.3.4	FOC & F 0-11 0-11	leject Response Completenes Local Interconnection Trunks/GA (% Local Interconnection Trunks/GA (%	> 95% >= 95%	98.301 163 YES 7/02 MSS 98.300 17/1 YES 7/07 MSS
0.1.3.2.1	Average OSS-1 OSS-1	Response Interval - CLEC (LENS) (BST Measure Includes Additional 2 Second: RSAG, by ADDRifegion, (accords, RSAG, by ADDRifegion, (seconds)) RNS - RSAG, by ADDR + 2 Sec RNS - RSAG, by ADDR + 2 Sec	2 91 3 096 223 1 38 166 460 2 91 3 096 500 1 36 195 460 YES: 707 MSS
01322	OSS-1 OSS-1	RSAG, by ADDRRegion (seconds RSAG, by ADDRVRegion (seconds	ROS - RSAG, by ADDR + 2 Sec ROS - RSAG, by ADDR + 2 Sec	558 635,777 1 30 195,460 NO 7/02 MSS 558 635,777 1.30 195,460 YES 7/07 MSS
	OSS-1 OSS-1	HAL/CHIS/Hogion (seconds) HAL/CHIS/Hegion (seconds)	ROS - CRSOCSR + 2 Sec ROS - CRSOCSR + 2 Sec	3.17 497,166 12.61 807.325 3.17 497,166 12.61 807.325 707 MS5

Georgia, May 2001	BellSouth Monthly
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Senchmark / Analog
BST Measure
BST Volume
CLEC Measure
CLEC Volume
Standard Deviation
Standard Error
ZScore
Equity

A 181 A 182 A 182 A 184 A 184 A 184 A 191 A 191	A1155 A1155 A1155 A1155 A1155 A1155 A1165 A1165	AAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAA	A13.1 A13.2 A13.3 A13.3 A13.5 A13.5	A121 A122 A122 A123 A125 A125	A.1.1.1 A.1.1.1 A.1.1.2 A.1.1.2 A.1.1.3 A.1.1.5
C-2 Residence (A, (%)) C-3 Destin (B, (C, (%))) C-3 Castor, (B, (C, (%))) C-4 Castor, (C, (%)) C-5 Castor, (C, (%)) C-6 Residences, (K, (%)) C-7 Residences, (K, (%)) C-3 Basimes (C, (%))		Myser/Index.04 Mechanized 0-8 Residence(0, K). 0-9 Sustaines(0, K). 0-8 Despin (Statual)(CA (%). 0-8 SOX(CA (%). 0-8 Communic (A (%). 0-9 Communic (A (%). 0-9 Communic (A (%). 0-0 Communic (A (%). 0-0 Communic (A (%). 0-0 Communic (A (%).	KPyterio Service Regues - Non-Mechanized 1-7 [Passicine:224] 1-8 and encode 224 1-9 [Passicine:224] 1-7 [K Rojectod Servic Requests - Partially Mechanized F Resultences (K) F Resultences (K) Banness (C) Banness (K) Despin (Special) (OA (%) Despin (Special) (OA (%) C) 	Persale - Ordering 94 Rejected Service Requests - Muchanized 9-7 Residences(Content of Section (Section (S
33/ PR %00 001 Surg un wass in 33/ 33/ 912 (0 %00 001 Surg un wass in 33/ 32 91 %00 001 Surg un wass in 33/ 1 1 %00 001 Surg un wass in 33/ 2 1 1 %00 001 Surg and wass in 33/ 2 1 1 %00 001 Surg and wass in Surg and wass in 33/ 2 1 31 %00 001 Surg and wass in Surg and wass in 33/ 1 31 311 311 311 Surg and wass in 33/ 0 1 317 317 Surg and wass in Surg and wass in	State 0 <td></td> <td>Dispression Dispr</td> <td>300 11% 5.592 44.70% 481 60.00% 5</td> <td>Dugrossic Digrossic Digrossic Digrossic Digrossic Digrossic Digrossic</td>		Dispression Dispr	300 11% 5.592 44.70% 481 60.00% 5	Dugrossic Digrossic Digrossic Digrossic Digrossic Digrossic Digrossic

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Georgia, May 2001	BellSouth Monthly
	State
	e Summary

	A.1.17.5	A.1.17.5	A 1 17.4	A 1 17 3	A 1 17 3		A.1.16.6	A.1.16.5	A.1.16.4	A.1.16.3	A.1.16.2	A.1.16.1		A.1.10.0	A.1.15.5	A 1.15.4	A 1.15.5	A.1.15.2	A 1.15.1			A.1.14.6	A.1.14.5	A.1.14.4	A.1.14.3	A.1.14.2	A.1.14.1		1.1.0.0	P 1 1 2 2 2	0.1.0.4	1 1 2 2	A 4 4 3 3	A 1 12 2	A 1 13 1		A.1.11.6	A.1.11.5	A.1.11.4	A.1.11.3	A.1.11.2	A.1.11.5			A.1.10.6	A.1.10.5	A 1.10.4	A.1.10.3	A.1.10.2	A.1.10.1		A.1.9.6	A.1.9.5	A.1.9.4	A.1.9.3	
FOC &		- 1			3	200	0-11	2	2	91	01	0	FOC &	0.51		0	L		C C	FOL	3	0-11	0-1-1	0-11	0-11	<u>9</u>	2	Foc 4	6							500 1	0-9	0-9	0-9	0-9	6-9	0			0.9	0	200	0.0	0.9	0.9	FOCT	0-9	60	ç.	6-0	Geo
Reject Response Completeness (Multiple Responses) - Partially Mechanized	ISDN/GA (%)	Centrex/GA (%)	PBX/GA (%)	Design (Souriale)(724 /82)	Desidence/GA (%)	Reject Response Completeness (Multiple Responses) - Mechanized	ISDNIGA (%)	Centrex/GA (%)	0-11 PBX/GA (%)	Design (Specials)/GA (%)	Business/GA (%)	Residence/GA (%)	Reject Response Completeness - Non-Mechanized	(ISUNIGA (%)	Centrex/GA (%)	PBX/GA (%)	Libesign (specials)/GA (%)	Business/GA (%)	Residence/5A (%)	rUL & Reject Response Completeness - Partially Mechanized		ISONGA (%)	Centrex/GA (%)	PBX/GA (%)	Design (Specials)/GA (%)	Business/GA (%)	Residence/SA (%)	FOC & Reject Response Completeness - Mechanized	I SUNDA (S)		Cantrov/CA (%)	100 V VIII (00 VIII)		Disconcercon (W)	C Inneumess - Non-Mechanized	molinopo Nos Mashasiant	(ISDN/GA (%)	Centrex/GA (%)	PBX/GA (%)	Design (Specials)/GA (%)	Business/GA (%)	Residence/GA (%)	Timeliness - Partially Mechanized - 18 hours		ISON/GA (%)	Centrav/GA /%)	DRX/CA /%	Design (Speciale)/C4 (%)	Rueinnee/CA (%)	Residence/GA (%)	meliness - Partially Mechanized	JISDN/GA (%)	Centrex/GA (%)	PBX/GA (%)	Design (Specials)/GA (%)	Georgia, way 2001
	¥= 95%	2 0 0 0 0	2020 IS	>= 95%	>= 95%		 ¥= 95%	21 010	2- 05-04 95-76	- 90.2	V DAR	>= 0.5%		>= 95%	>= 95%	>= 95%	>= 95%	>= 95%	>= 95%			>= 95%	1058	>= 95%	>= 95%	>= 95%	>= 95%		>= 85% w in 36 hrs	>= 85% w in 36 hrs	>= 85% w in 36 hrs			>= 85% w in 18 hrs	P59. w in	R59. 0 in	85% w ir	¥,	85% w ir		- 8	- 00% W II 30 IIS	: :	21 95 ULM 36 ULM	00% IN W 200	85% W IN 36			>= 95% w in 3 hrs	>= 95% w in 3 hrs	>= 95% win 3 hrs	>= 95% w in 3 hre	Benchmark / Analog			

nized							
%96 =< %56 =< %56 =< %56 =< %56 =< %56 =< %56 =< %56 =<	>= 85% >= 95% >= 95%	>= 95% >= 95% >= 95%	%56 = < %56 = < %56 = < %56 = < %56 = < %56 = <	>= 85% w in 36 hrs >= 85% w in 36 hrs	>= 85% w in 18 hrs >= 85% w in 18 hrs	>= 85% w in 36 hrs >= 85% w in 36 hrs	>= 95% w in 3 hrs >= 95% w in 3 hrs >= 95% w in 3 hrs >= 95% w in 3 hrs

								BST Measure
								BST Volume
93,49% 88.77%	100.00%	94.09% 95.59% 94.74% 94.74% 89.74% 89.74% 92.45%	100.00% 100.00% 100.00%	98.10% 82.87%	97,45% 98,78% 98,25% 100.00% 93,33%	97.26% 96.26% 100.00%	1. Construction of the second seco	CLEC Measure
5.592 481	37.325 508	423 74 39 53	5.592 5	38.049 613	196 112 12	4.342 2	of applicable at pipplicable at pipplicable at pipplicable at pipplicable at	CLEC Volume
							har 53,2007, so har 53,2007, so har 53,2007, so har 53,2007, so har 57,2007, so	Standard Deviation
							e below e below e below e below o below o below	Standard Error
								ZScore
N	YES	NONO	YES YES	NO	YES YES	YES YES		Equity

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A.1.18.1 A.1.18.2

FOC & Reject Response Completeness (Multiple Responses) - Partially Me O-11 Residence/GA (%) O-11 Business(GA (%)

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C-11 Design (Secals) C-11 Design (Secals) C-11 Design (Secals) C-11 CentewCA (%) FOC 4 Reject Response FOC 4 Reject Response	Out Despin Social SVGA (%) Out Despin Social SVGA (%)	Benchmark / Analog >= 95% >= 95% >= 95% >= 95%	BST Measure	BST Volume
FOC & Reject Response	Completeness (Multiple Responses) - Non-Mechanized			
O-11 Residence/SA (%)	%)	¥ 95%		
O-11 Business/GA (%)		×= 95%		
O-11 Design (Special	pecials)/GA (%)	¥= 05%		
0-11 PBX/GA (%)		21 959K		
O-11 Centrex/GA (%)		2= 05g		

CLEC Volume

Standard Deviation

Standard Error

ZScare

Equity NO

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A 1.19.1 A 1.19.2 A 1.19.3 A 1.19.4 A 1.19.5 A 1.19.5

A.1.18.3 A.1.18.4 A.1.18.5 A.1.18.6

	ĺ	
	Resale	Resale - Provisioning
	Order	Order Completion Interval
10.00	P-4	Residence/<10 circuits/Dispatch/GA (days)
1.1.1.2	10	Residence/<10 circuits/Non-Dispatch/GA (days)
11.1.2.1	P-4	Residence/>=10 circults/Dispatch/SA (days)
1.1.2.2	K	Residence/>=10 circuits/Non-Dispatch/GA (days)
1.2.1.1	P.L	Business/<10 circuits/Dispatch/GA (days)
1.2.1.2	٩ ۲	Business/<10 circuits/Non-Dispatch/GA (days)
1.2.2.1	٦ ۲	Business/>=10 circuits/Dispatch/GA (days)
1.2.2.2	2	Business/>=10 circuits/Non-Dispatch/GA (days)
1.3.1.1	Ρ.4	Design (Specials)/<10 circuits/Dispatch/GA (days)
.1.3.1.2	P-4	Design (Specials)/<10 circuits/Non-Dispatch/GA (days)
.1.3.2.1	P	Design (Specials)/>=10 circuits/Dispatch/GA (days)
1.3.2.2	P L	Design (Specials)/>=10 circuits/Non-Dispatch/GA (days)
1.4.1.1	P-4	PBX/<10 circuits/Dispatch/GA (days)
1.4.1.2	P-4	PBX/<10 circuits/Non-Dispatch/GA (days)
1.4.2.1	P-4	PBX/>=10 circuits/Dispatch/GA (days)
1.4.2.2	P-4	[PBX/>=10 circuits/Non-Dispatch/GA (days)
1.5.1.1	Å	Centrex/<10 circuits/Dispatch/GA (days)
1.5.1.2	P-4	Centrex/<10 circuits/Non-Dispatch/GA (days)
1.5.2.1	4	Centrex/>=10 circuits/Dispatch/GA (days)
1.5.2.2	44	Centrex/>=10 circuits/Non-Dispatch/GA (days)
1.6.1.1	P-4	ISDN/<10 circuits/Dispatch/GA (days)
1.6.1.2	P-4	ISDN/<10 circuits/Non-Dispatch/GA (days)
1.6.2.1	P-4	ISDN/>=10 circuits/Dispatch/GA (days)
1.6.2.2	4	ISDN/>=10 circuits/Non-Dispatch/GA (days)
	Held Orders	Inders
2.1.1.1	P-1	Residence/<10 circuits/Facility/GA (days)

	neid Orders	rgers
A.2.2.1.1.1	P.	Residence/<10 circuits/Facility/GA (days)
A.2.2.1.1.2	P-1	Residence/<10 circuits/Equipment/GA (days)
A.2.2.1.1.3	P.1	Residence/<10 circuits/Other/GA (days)
A.2.2.1.2.1	P-1	Residence/>=10 circuits/Facility/GA (days)
A.2.2.1.2.2	P-1	Residence/>=10 circuits/Equipment/GA (days)
A.2.2.1.2.3	P-1	Residence/>=10 circuits/Other/GA (days)
A.2.2.2.1.1	0	Business/<10 circuits/Facility/GA (days)
A.2.2.1.2	Ъ-1	Business/<10 circuits/Equipment/GA (days)
A 2.2.2.1.3	P.1	Business/<10 circuits/Other/GA (days)
A.2.2.2.1	P-1	Business/>=10 circuits/Facility/GA (days)
A 2 2 2 2 2	P-1	Business/>=10 circuits/Equipment/GA (days)
A.2.2.2.3	P-1	Business/>=10 circuits/Other/GA (cays)
A.2.2.3.1.1	P-1	Design (Specials)/<10 circuits/Facility/GA (days)
A.2.2.3.1.2	2	Design (Specials)/<10 circuits/Equipment/GA (days)
A.2.2.3.1.3	5	Design (Specials)/<10 circuits/Other/GA (days)
A.2.2.3.2.1	ī	Design (Specials)/>=10 circuits/Facility/GA (days)
A.2.2.3.2.2	P-1	Design (Specials)/>=10 circults/Equipment/GA (days)
A.2.2.3.2.3	P.1	Design (Specials)/>=10 circuits/Other/GA (days)
A.2.2.4.1.1	2	P8X/<10 circuits/Facility/GA (days)

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67.33	8.89	28.90	2.56	17.62	2.26	8.41	2.28	5.44	23.49		35.29	10.15	30.01	3.41	16.69	1.44	3.99	0.33	8.19	00.F	17.0
თ	817	733	156	43	2,236	1,206	50	184	58		42	133	3,385	32	97	24,415	21,676 .	-	21	423,591	24,703
	2.82	11.56	3,48		2.38	5.78	3.47	4.39	7.00			2.75	7.69	1.47	10.00	1.87	7.33		7.50	1.48	1.25
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	9.82220	12.49377	1.05487		1.14561	3.57861	2.61420	5.31786	90.80815			25.94268	12.18845	1.82183	10.28674	0.35528	0.81170		1.99167	J 0.01067	0.44205
	1 5249'0	1.3685	-0.8762		-0.1004	0.7342	-0.4542	0.1977	0.1815			0.2851	1.8314	1.0647	0.6504	-1.2200	-4.1129	-	0.3467	-44.2269	2.3059
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						0.9744		-0.1068		
						YES		YES		

Georgia, May 2	BellSouth Mc
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	e Summary

A2 10.1 A.2.10.2 A.2.10.3 A.2.10.3	A 2.9.1 A 2.9.2 A 2.9.3 A 2.9.4 A 2.9.5 A 2.9.6	A 228. A 228.2 A 228.3 A 228.5 A 228.5 A 228.5 A 228.5 A 228.5 A 228.5 A 228.5 A 228.5 A 228.7 A 239.7 A 239.7 A 240 A 240 2 A 240 2 A 240 2 A 2 A 2 A A 2 A 2 A	A271 A272 A273 A274 A275	A 255 A 25 A 255 A 255 A 255 A 255 A 255 A 255 A 255 A 255 A 255 A 255 A 255 A 255 A 2 3 A 2 3 A 25 A 25	A 2244 A 2443 A 3 A 2443 A 3 A 3 A 3 A 3 A 3 A 3 A 3 A 3 A 3	A22557 A22557 A22517 A22617 A22613 A22621 A22621 A22623	A222412 A222412 A222412 A2224213 A222422 A222422 A222512 A222513 A222513 A222513	
Kuppardy Molice >= 48 NonAffectuarized Por ResidenceSx (%) Por Descent Sector (%)	S. Mogardy (Molice > 448) Notes F-2 Eleadisence (A) (Statistical C) C-2 Eleadistical C) <td>Parenge ApproxProblem Picz BasinessGA (hours) Picz BasinessGA (hours) Picz Dispans (Basick) (hours) Picz BasinessGA (hours)</td> <td>Average Aspan/b Molec Interval - Mechanized 62 Readmont/Groups 63 Readmont/Groups 64 Readmont/Groups 65 Readmont/Groups 66 Readmont/Groups 67 Readmont/Groups 68 Readmont/Groups 69 Readmont/Groups 62 Readmont/Groups 63 Readmont/Groups 64 Read/Groups 65 Read/Groups 66 Read/Groups 67 Read/Groups 68 Read/Groups 67 Read/Groups 67 Read/Groups 67 Read/Groups 68 Read/Groups 69 Read/Groups 67 Read/Groups 67 Read/Groups 68 Read/Groups 69 Read/Groups 69 Read/Groups 69 Read/Groups 69 Read/Groups 69 Read/Groups <td< td=""><td>S. Reporter. No.4 Mechanized F-2 Fleationscole. No.4 D-2 Entranssole. No.4 D-2</td></td<><td>St. Areparities - Mechanized 9-2 Readements (ACA) 9-2 Decare (Construction (Secondar)) 9-2 Decare (Secondar)) Decare (Secondar) 9-2 Decare (Secondar)) Decare (Secondar) 9-2 Decare (Secondar)) Decare (Secondar) 9-2 Decare (Secondar) Decare (Secondar) 9-2 Decare (Secondar) Decare (Secondar)</td><td>1 Common-10 and Common State Intervention 1 Common-20 and Common State Intervention 2 Common-20 and Common State Intervention</td><td>PA1 PBXxxx10 circular Equipment(5A) PA1 Centrol Circular Equipment(5A) <td>org</td></td></td>	Parenge ApproxProblem Picz BasinessGA (hours) Picz BasinessGA (hours) Picz Dispans (Basick) (hours) Picz BasinessGA (hours)	Average Aspan/b Molec Interval - Mechanized 62 Readmont/Groups 63 Readmont/Groups 64 Readmont/Groups 65 Readmont/Groups 66 Readmont/Groups 67 Readmont/Groups 68 Readmont/Groups 69 Readmont/Groups 62 Readmont/Groups 63 Readmont/Groups 64 Read/Groups 65 Read/Groups 66 Read/Groups 67 Read/Groups 68 Read/Groups 67 Read/Groups 67 Read/Groups 67 Read/Groups 68 Read/Groups 69 Read/Groups 67 Read/Groups 67 Read/Groups 68 Read/Groups 69 Read/Groups 69 Read/Groups 69 Read/Groups 69 Read/Groups 69 Read/Groups <td< td=""><td>S. Reporter. No.4 Mechanized F-2 Fleationscole. No.4 D-2 Entranssole. No.4 D-2</td></td<> <td>St. Areparities - Mechanized 9-2 Readements (ACA) 9-2 Decare (Construction (Secondar)) 9-2 Decare (Secondar)) Decare (Secondar) 9-2 Decare (Secondar)) Decare (Secondar) 9-2 Decare (Secondar)) Decare (Secondar) 9-2 Decare (Secondar) Decare (Secondar) 9-2 Decare (Secondar) Decare (Secondar)</td> <td>1 Common-10 and Common State Intervention 1 Common-20 and Common State Intervention 2 Common-20 and Common State Intervention</td> <td>PA1 PBXxxx10 circular Equipment(5A) PA1 Centrol Circular Equipment(5A) <td>org</td></td>	S. Reporter. No.4 Mechanized F-2 Fleationscole. No.4 D-2 Entranssole. No.4 D-2	St. Areparities - Mechanized 9-2 Readements (ACA) 9-2 Decare (Construction (Secondar)) 9-2 Decare (Secondar)) Decare (Secondar) 9-2 Decare (Secondar)) Decare (Secondar) 9-2 Decare (Secondar)) Decare (Secondar) 9-2 Decare (Secondar) Decare (Secondar) 9-2 Decare (Secondar) Decare (Secondar)	1 Common-10 and Common State Intervention 1 Common-20 and Common State Intervention 2 Common-20 and Common State Intervention	PA1 PBXxxx10 circular Equipment(5A) PA1 Centrol Circular Equipment(5A) <td>org</td>	org
Diagnostic Diagnostic Diagnostic	95% >= 48 hrs 95% >= 48 hrs	Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic	¥ 48 hr ¥ 48 hr ¥ 48 hr ¥ 48 hr hr 8 hr hr hr	Disgnostic Diagnostic Diagnostic Diagnostic Diagnostic	Res Bus PBX (Centrex ISDN	Centrex SDN SDN SDN SDN SDN SDN	PBX PBX PBX PBX PBX PBX Centrex Centrex	Benchmark / Analog
					0.60% 1.89% 2.5.58% 3.62% 4.31%	63.86	14.00 9.00 9.00	BST Measure
					474,365 47,691 4,593 3,762 2,185	-		BST Volume
42.86% 100.00% 100.00%	95.24% 100.00% 100.00%	102.86 168.00 384.00 540.00	226.21 449.60 120.00	1,69% 1,35% 25,00% 0,00% 8,70%	0.45% 1.63% 0.00% 0.00%			CLEC Measure
2-7	126	2 2 2 7	5.3	148 148 21 23	29,998 921 13 7 23			CLEC Volume
						94.994	11.343 0.000	Standard Deviation
					0.00046 0.00453 0.12119 0.07130 0.04246 0.08657			Standard Error
					3.2532 0.5753 1.4763 0.5079 1.0143 0.5188			ZScare
Diagnostic Diagnostic Diagnostic Diagnostic	YES YES	Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic	YES YES	Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic	<u>ta a a a a a a a a a a a a a a a a a a </u>			Equity

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BellSouth Monthly State Summary

Georgia, May 2001

[%) AD\NO21 S.4	9.0
P-2 Centrex/GA (%)	S.0

1.2.1.11.S.A	6-3	(%) AD\ristegaiO\ztiunic 01=<\sonsbizeR	
511115V	6°3	(%) AGMateqai0-noWatiuono 01>leonabiaeS	
1.1.1.11.S.A	6*3	(%) AD\rhotegelQ\stiumin 01>\somepiseR	
	5IW %	stnemtnioggA nottellstant bezz	
8.01.S.A	Z•d	(%) VO/NOSI	
8.01.S.A	2-9	(%) AOlxentneO	

(3P) AD/doteds/D/sticong/s/stepagy_noise0	6-9	1.1.5.51.5.A
(%) AO\doleqaiQ-noV\stiuotio 01=<\sseniguB	6-d	A.2.12.2.2.2
(%) AD/hotegaiDtatiuonio 01=/22000	6"d	A 212221
(%) AD\rhotsqaiQ-noM\rshuorio 01>\zsaniau8	6-d	A.2.12.2.1.2
(%) AD\rbisqsi0\siluoio 01>\ssenieu8	6-d	1.1.2.S1.S.A
(%) AO/riptsqai0-rip/Netiunio 01=	6-d	S.S.1.S1.S.A
(%) ADiriolagiOtatiuoto 01= <teoretian< td=""><td>6-d</td><td>1.5.121.5.A</td></teoretian<>	6-d	1.5.121.5.A
(%) AD/dotegeiG-noN/sticono 01>/sonobise9R	6-d	S.1.1.SLS.A
(%) ADVAtege/Chainerie 01>\eenterien	6-d	A.2.12.1.1.1
syed 05 nintiw selduo1 princisi	W Prov	
(%) AD\rhoteqa(0-no/vaturonio 01= /volsi</td <td>6-3</td> <td>S.S.9.11.S.A</td>	6-3	S.S.9.11.S.A
(%) AD/rhategrid/splace/NGS	6-3	1.5.0.11.S.A
(%) AD\rhoteqaiQ-noV\stiuonio 01>\NO21	6-3	S.1.8.11.S.A
(%) AO/dollagei0/stiuorio 01>/MOSI	6-3	1.1.8.11.S.A
(%) AQ1dpleqsiQ-noNtation 01= <td>£*d</td> <td>S.S.B.11.S.A</td>	£*d	S.S.B.11.S.A
(%) AD/ribtegai0/atjuonio 01= <td>6-3</td> <td>1.S.B.11.S.A</td>	6-3	1.S.B.11.S.A
Centrex/<10 circuits/Non-Dispatch/GA (%)	6-3	S.1.5.11.S.A
Centrex/<10 circuits/Dispatch/GA (%)	B-3	1.1.3.11.S.A
(%) AD\rtsteqsiQ-noV\stiupip 01=<\X89	6-3	S.S.A.11.S.A
(%) AD/hotegalG/stiupho 01= <td>6-3</td> <td>1.S.4.11.S.A</td>	6-3	1.S.4.11.S.A
PBX/<10 circuits/Non-Dispatch/CA (%)	6-3	S.1.4.11.S.A
PBX/<10 circuits/Dispatch/GA (%)	6-3 6-3	1.1.4.11.S.A
(%) AGI/hotegaiG-noVistiuotio 01= <i(alsideg) ngiseg<="" td=""><td>5-3</td><td>2.2.6.11.2.A</td></i(alsideg)>	5-3	2.2.6.11.2.A
Design (Specials)>=10 circuits/Dispatch/GA (%)	6-3	A.2.11.3.2.1
(%) AD\thetas\Von-Dispatch(GA) (%)	B-3	S.1.5.11.S.A
(%) AD\nbisqsiD\shunnin 0f>\(slainged) ngisgD	6-3	1.1.5.11.5.A
(%) AO\ntheqaiO-poMistication 01= <td>P-3</td> <td>A.2.11.2.2</td>	P-3	A.2.11.2.2
(%) ADVIDISqlaighteritumic 01= <td>6-3</td> <td>1.2.5.11.2.A</td>	6-3	1.2.5.11.2.A
(%) AD/hotegald-no//stiumio 01>/sseniau8	6-3	5.1.5.11.5.A
(%) AQ\rbisqaiQ\shupnio 01>\ssaniguB	£-d	1.1.2.11.2.A
(%) AD\rightarrow Nation 01 =<\southersel{3}	b-3	S.S.1.11.S.A
Residence/>=10 circuits/Dispatch/GA (%)	6-3	1.2.1.11.5.A
(%) AD/holegeld-no/vaticonic 01>leanebiaeR	E-3	511113V
(%) AD\rhotegelQ\stiumic 01>\somebiesP[6-3	1.1.1.11.S.A
superinder uppersui pa		

Business/r0 circuits/Non-Dispatch/domaines

Residence/>=10 circuits/Dispatch/GA (hours)

(short) AD/rotsqai0-no//aliupip 01=</adnessed

Residence/<10 circuits/Non-Dispatch/GA (hours)

Business/<10 circuits/Dispatch/CA (hours)

Residence/<10 circuits/Dispatch/GA (hours)

(%) AD/rolegeiG-non/stiuorio 01>/NO21

Centrex/>=10 circuits/Dispatch/GA (%) Centrex/>=10 circuits/Non-Dispatch/GA (%)

(%) AD/horegeiD-noVletiuorio 01>/xentneD

(%) AD/hotsqai0/isluoto 01=</X89
 (%) AD/hotsqai0-no/Nationio 01=</X89
 (%) AD/hotsqai0-no/Nationio 01></X81

(%) AD/AD/6qsiG-no/v2/upin 0/ >/X89

Design (Specials)/>=10 circults/Dispatch/GA (%) Design (Specials)/>=10 circults/Unspatch/GA (%))/SBX:(0 circults/Unspatch/GA (%))/SBX:(0 circults/Unspatch/GA (%))

(%) AD\rhoteqsiG-rovivatiuana 01>\(eleiaeq2) ropaga

Design (Specials)/<10 circuits/Dispatch/GA (%)

(%) AO\rhoteqaiQ\stituotio 01 >\NO21

Average Completion Notice Interval - Mechanized ISDN/>=10 circuits/Dispatch/GA (%) ADV/>=10 circuits/Non-Dispatch/GA (%)

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		r					
		00000.0		3	%00.0	87	%00.0
						51	%00'0
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						5	%00.0
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\$3A	-1'0455	0.29342	962.0	5	09.0	61	0.29
SBY	\$129.5	0.03851	5.483	51,606	1.20	329,152	1.37
, SBX	5 3663	¥6//S'0	927,81	£11	92'0	629'0Z	5.13

2.1.2.A1.S.A

1.1.2.51.S.A

2.2.1.ALS.A

1.5.141.5.A

S.1.1.1.51.S.A

1.1.1.41.S.A

2.2.9.21.2.A

1.2.3.21.2.A

S.1.3.51.2.A

1.1.8.51.5.A

S.S.S.S.Y.S.A

1.5.8.51.5.A

S.1.8.S1.S.A

1.1.2.51.S.A

A.2.124.2.2

A.2.12.4.21

S.1.5.S1.S.A

1.1.4.STS.A.1.1

A.2.12.3.2.2

1.5.5.51.5.A

A.2.12.31.2

1.1.5.51.S.A

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BellSouth Monthly State Summary Georgia, May 2001

) [PBX/>=10 c/rcuits/Dispatch/GA (days)	A.2.17.4.2.1 P-10	
) PBX/<10 circuits/Dispatch/GA (days)	2.17.4.1.1	
	217.3.2.2	
.1	217321	
Design (Specials)/<10 circuits/Non-Dispatch/GA (days)	17312	
	217313	
	217222	
Businessian für direvniter/Dispatch/GA /davs)	3 1 2 2	
1	1.2.1.1	
	2.17.3.2.2	
Desidenticary - 10 circuits/pation/2007/2009/	217.1.2.1	
I Residences - To carculas Dispaticinica (dega)	2.17.1.1.1	
Service Doubs Circle Time - Machineter		
ISDN/>=10 circuits/Non-Dispatch/GA (hours)	A.2.15.6.2.2 P-5	
ISDN/>=10 circuits/Dispatch/GA (hours)	A.2.15.6.2.1 P-5	
ISDN/<10 circuits/Non-Dispatch/3A (hours)	2.15.6.1.2	
ISDN/<10 circuits/Dispatch/GA (hours)	2.15.6	
Centrex/>=10 circuits/Non-Dispstch/GA (hours)	2.15.5.2.2	
Centrex/>=10 circuits/Dispatch/GA (hours)	15.5.2.1	
Centrex/<10 circuits/Non-Dispatch/GA (hours)	15.5.1 2	
Centrex/<10 circuits/Dispatch/GA (hours)	15.5.1.1	
PBX/>=10 circuits/Non-Dispatch/GA (hours)	d.	
PBX/>=10 circuits/Dispatch/GA (nours)	15.4.2.1	
PBX/<10. circuits/Non-Dispatch/GA (hours)	15410	
PBX/<10 circuits/Dispatch/GA (hours)	15.4.1.1	
Design (Specials)/>=10 circuits/Non-Dispatch/GA (hours)	15.3.2.2	
(Desion (Specials/U>=10 ciscuits/Dispatch/GA (hours)	15.2.7.1	
Design /Specials/V<10 circuits/Non-Dispatch/GA /hours/	5.0	
Decine /Seering/Verfit etc. interfit ensteh/OA (houre)	A 3 15 3 4 4 B 5	
Busicess/s=10 circuits/Mon-Dispatch/G4 (hours)	L10.2.2.1	
Businessiver or circuits/work-uisparon/c/x (nours)	10.2.1.2	
Hausinessici u circuits/Ulspatch/GA (nours)	102	
Kesidence/>=10 circuits/Non-Uispatch/GA (hours)	15.1.2.2	
Residence/>=10 circuits/Dispatch/GA (hours)	15.1.2.1	
Residence/<10 circuits/Non-Dispatch/GA (hours)	đ	
Residence/<10 circuits/Dispatch/GA (hours)		
Average Completion Notice Interval - Non-Mechanized	Ave	
ISDN/>=10 circuits/Non-Dispatch/GA (hours)	A.2.14.8.2.2 P-5	
ISDN/>=10 circuits/Dispatch/GA (hours)	14.6	
ISDN/<10 circuits/Non-Dispatch/6A (hours)	14.6.1.2	
ISDN/<10 circuits/Dispalch/GA (hours)	14,6,1,1	
Centrex/>=10 circuits/Non-Dispatch/GA (hours)	522	
Centrev/S=10 circulae tota Cosparado Contravita)	14.5.0.4	
Cantrav/210 circuits/Dispatricon (index)	3140	
PERVETU CITURIS/NON-UISPAICINGA (Induits)	2.14,4,2.2	
PBX/>=10 circuits/Dispatch/GA (hours)	2.14.4.2.1	~
PBX/<10 circuits/Non-Dispatch/GA (hours)	14.4	~
PBX/<10 circuits/Dispatch/GA (hours)	411	~
Design (Specials)/>=10 circuits/Non-Dispatch/GA (hours)	2.14.3.2.2	~
Oesion (Specials)/>=10 circuits/Dispatch/GA (hours)	in e	
Design (Specials)/set) of control (sparse a control of a linears)	0	
Deelan (SpecialeVC10 contrel/Deputy (nows)	12.14.2.2.2	
	A 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4	

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Devlation	Standard Error	ZScore	Equity
10.82	67	11.37	4	29.350	15.10645	-0.0364	YES
4.13	23			22.320			
138.81	2,491			623.960			
75.85	86			952.844			
141.09	29			173.448			
	!				i		
447.97	42			2526.694			
7.24	135			30.161			
				I			
0.69	37			0.307			
7.98	902			36,424			
3.07	1,783			23.572			
15.55	27			35.495		I	i
4.27	151			25.774			
144.20	452						
79.58	647						
205.42	σ		Ì				

																					205.42	79.58	144.20	4.27	
																					σ	647	452	151	
17.00		23.95	35.66	14.00		56.58	38.79			47.55	87.05	14.00	17.07	20.61	28.27		15.92	18.52	21.90						
2		32	12	6		11	2			S	15	ω	-	137	19		1	86 86	60						
									ļ		~ •									ļ				25.774	
Diannetic	Diagnostic i	Diagnostic																							

					3.12	7.04		7.67	1.47	7.26			22.76	31.16	17.00
				ľ	\$29	62		3	23,875	801			12	5	8
Dia		D		Q		D	Dia	Dia	Dia	Dia	Dia	Dia	04	Dia	Dia
Diagnostic Diagnostic	Diagnostic														

								12.50	3.12	7.04		7.67	1.47	7.26	
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Dispa	- Diagn	Diago	i Diagn	Diago	Diagn	Diagn	Diagn	Diagn	Diagn	Diago	Diagn	Diagn	Diago	Diagn	The second se

BellSouth Monthly State Summary Georgia, May 2001

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ISDN/>=10 nine internite/Discout-b/DA (Asso)	CINCS!	P	19.6
ISDN/<10 circuits/Dispatch/GA (days)	ISUNA		A 2 19 6 1 7
Centrex/>=10 circuits/Non-Dispatch/GA (days)	Centre	01-9	140
>=10 circuits/Dispatch/GA (days)	Centre	P-10	ធ្វី
<10 circuits/Non-Dispatch/GA (days)	Centre	P-10	19.5
<10 circuits/Dispatch/GA (days)	Centre	P-10	2.19.5
0 crouits/Non-Dispatch/GA (days)	PBX/>	P-10	A.2.19.4.2.2
0 crouits/Dispatch/GA (days)	PBX/>	P-10	A.2.19.4.2.1
circuits/Non-Dispatch/GA (days)	>/XBd		A.2.19.4.1.2
) circuits/Dispatch/GA (days)	PBX/<	P,10	19.4
(Specials)/>=10 circuits/Ncn-Dispatch/GA (days)	Design	P-10	19.3
Design (Specials)/>=10 circuits/Dispatch/GA (days)	Design	P-10	A.2.19.3.2.1
[Specials]/<10 circuits/Nor-Dispatch/GA (days)	Design	P-10	2.19
(Specials)/<10 circuits/Dispatch/GA (days)	Design	P-10	A.2.19.3.1.1
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s/>=10 circuits/Dispatch/GA (days)	Busine		ä
Business/<10 circuits/Non-Dispatch/GA (days)	Busine	P-10	19.2.1
s/<10 circuits/Dispatch/GA (days)	Busine	10	i i i
ce/>=10 circuits/Non-Dispatch/GA (days)	Reside	P-10	19
Residence/>=10 circuits/Dispetch/GA (days)	Reside	0-10	1
ce/<10 circuits/Non-Dispatch/GA (days)	Reside	P-10	2.19.1
ce/<10 circuits/Dispatch/GA (days)	Reside	1-10	2.19.1
Total Service Order Cycle Time - Non-Mechanized	Service	fotal	5
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ISON/>=10 circuits/Non-Dispatch/GA (days)	ISDN/:	P-10	A.2.18.6.2.2
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D prouits/Non-Dispatch/GA /dave/	ISDN/	P-10	2,18
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Centrex/>=: 0 circults/Non-Dispatch/GA (days)	Centre	P-10	A.2.18.5.2.2
>=:0 circuits/Dispatch/GA (days)	Centre		A.2.18.5.2.1
<10 circuits/Non-Dispatch/GA (days)	Centre		A.2.18.5.1.2
<10 circuits/Dispatch/GA (days)	Centre	P-10	A.2.18.5.1.1
10 circuits/Non-Dispatch/GA (days)	P8X/>	P-10	A.2.18.4.2.2
10 circuits/Dispatch/GA (days)	PBX/>	P-10	A.2.18.4.2.1
0 circuits/Non-Dispatch/GA (days)	-NX9d	P-10	A.2.18.4.1.2
0 circuits/Dispatch/GA (days)	PBX/		A.2.18.4.1.1
(Specials)/>=10 circuits/Non-Dispatch/GA (days)	Desig	P-10	A.2.18.3.2.2
(Specials)/>=10 circuits/Dispatch/GA (days)	Desig		A.2.18.3.2.1
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(Specials)/<10 circuits/Dispatch/GA (days)	Desig	P-10	٠ţ،
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s/>=10 circuits/Dispatch/GA (days)	Busin	P-10	A.2.18.2.2.1
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Residence/>=10 circuits/Dispatch/GA (days)	Resid	P-10	A.2.18.1.2.1
roe/<10 circuits/Non-Dispatch/GA (days)	Resid	P-10	A.2.18.1.1.2
voa/<10 circuits/Dispatch/GA (days)	Resid	P-10	A.2.18.1.1.1
Total Service Order Cycle Time - Partially Mechanized	I Service	Tota	
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33 88 88 88 88 88 88 88 88 88 88 88 88 8		CLEC Volume
		Standard Deviation
		Standard Error
		ZScore
		Equity

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		3.71	9.60		9.00	3.46	10.11
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Time (offered) - Partially Mechanized	5
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Business/>=10 circuits/Dispatch/GA (days)	P-10	N N
Business/<10 circuits/Non-Dispatch/GA (days)	P-10	2.23.2.1
Business/<10 circuits/Dispatch/GA (days)	P-10	2.23.2.1.
Residence/>=10 circuits/Non-Dispatch/GA (days)	P-10	23.1.2
Residence/>=10 circuits/Dispatch/GA (days)	P-10	23.1.2
Residence/<10 circuits/Non-Disnaich/GA (days)	P-10	A.2.23.1.1.2
P-10 Residence/c10 cimults/Dispatch/C4 (dave)	P-10	A 2 23 1 1 1
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ISDN/210 provide these Discontation (Junya)	5	8 CC C
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Contract and circular Dispatch (An years)	5	A 2 22 5 2 2
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i da		30.5
Contract of a constant of a co	5	2 2 2 2 5
DDVIX-40 should be provide ON (usys)		3
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DRXIs10 circular Dispatcheon (9973)	0	2224
DRX/c10 circule/Disperb/C4 (daws)	5	22 4
Design (Specials)/>=10 nimule/Non-Dispatch/04 (daws)	P-10	22.3
Specials//>=10 circuits/hore-bispatch/GA	P-10	22 3 2
Design (SpecialsWc10 circulterNon-Dispeticition (Layor	5	22.3
Design (Specials)/<10 clm///september//CA (Have)	P-10	22.3.1
Busineed>=10 circuite/Man_Diseateb/CA /datab	P 10	202
Business/>=10 circuits/Dispatch/C4 (dove)	P-10	22.2
Business/<10 circuits/Non-Dispatch/GA (dave)	P-10	22 22
Business/<10 circuits/Dienatch/C4 (dave)	P-10	22 2
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Residence/c10 circulte/Non_Disparational/CA (visue)	P-10	A 2 22 1.1 2
Residence/<10 circuits/Dispatch/CA (days)	P-10	22
Total Service Order Cycle Time (offered) - Partially Mechanized	Total	
[ISDN/>=10 circuits/Non-Dispatch/GA (days)	01-4	21.6
ISDN/>=10 circuits/Dispatch/GA (days)	P-10	A.2.21.6.2.1
ISDN/<10 circuits/Non-Dispatch/GA (days)	P-10	21.6
ISDN/<10 circuits/Dispatch/GA (days)	P-10	21.6
Centrex/>=10 circuits/Non-Dispatch/GA (days)	P-10	
Centrex/>=10 circuits/Dispatch/GA (days)	P-10	21.5
Centrex/<10 circuits/Non-Dispetch/GA (days)	P-10	A.2.21.5.1.2
Centrex/<10 circuits/Dispatch/GA (days)	P-10	21.5
PBX/>=10 circuits/Non-Dispatch/GA (days)	P-10	21.4.2
PBX/>=10 circuits/Dispatch/GA (days)	P	Þ.
DRX/c10 circuits/Non-Dispatch/C4 (data)	5	A 2 21 4 1 2
DBX/40 Specials//>= 10 circults/Non-Utspatch/GA (days)	0 7	ъż
Uesign (Specials)/>=10 circuits/Dispatch/GA (days)	50	21.2.2
	P-10	2 1.3
Design (Specials)/<10 circuits/Dispatch/GA (days)	01-7	27.3
	P-10	21.2
Business/>=10 circuits/Dispatch/GA (days)	P-10	21.2.2
Business/<10 circuits/Non-Dispatch/GA (days)	P-10	21.2
n/GA (days)	P-10	212
Residence>=10 circuits/Non-Dispatch/GA (days)	P-10	2
ai>=10 circuits/Dispatch/GA (da	P-10	A.2.21.1.2.1
Residence/<10 circuits/Non-Dispatch/GA (days)	P-10	A.2.21.1.1.2
Residence<10 circuits/Dispatch/GA (days)	P-10	A.2.21.1.1.1
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07/07/2001

 Total Service Order Order Time (offered - Mechanized

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BST Measure CLEC

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Equity

6,770 ខ្លុំខ្ល

BST Volume CLEC Standard Deviation Standard Error

Georgia, May 2001

Georgia, May 2001	BellSouth Monthly
	State Summary

A3142 A3151 A3152 A3161 A3162	A31.1.1 A31.1.2 A31.2.1 A31.2.1 A31.3.2 A31.3.2		A.2.25.3.2.2	A.2.25.3.1.1 A.2.25.3.1.2	A 2 25 2 2 2	A.2.25.2.1.2	A 2 25 1 2 2 A 2 25 2 1.1	A.2.25.1.2.1	A.2.25.1.1.1 A.2.25.1.1.2		A.2.24.6.2	A 2 24.5.2	A 2.24.5.1	A 2 24 4 2	A 2 24 3 2	A.2.24.3.1	A 2 24 2 2	A 2 24 2 1	A.2.24.1.1		A.2.23.6.2.2	A.2.23.6.2.1	A.2.23.6.1.2	A 2 23.6.1.1	A 2 32 5 3 5 3 5	A 2 23.5.1.2	A.2.23.5.1.1	A.2.23.4.2.2	A 2 23 4 2 1	A.2.23,4,1,1	A.2.23.3.2.2	A 2 23 3 2 1	A.2.23.3.1.1 A.2.23.3.1.2		
MAR, L. (Parkinsh-Dapaber(AK, K)) MAR, L. (Dennex/Non-Oppater(AK, K)) MAR, L. (Dennex/Non-Oppater(AK, K) MAR, L. (SUNVen-Depater(AK, K) MAR, L. (SUNVen-Depater(AK, K)) Carlorne Tunuk Record Brie	Make I. ResidenceDepartMcK. (%) Make I. ResidenceMeanPick. (%) Make I. ResidenceMeanPick. (%) Make I. ResidenceMeanPick. (%) Make I. Design (SecurationCar(%) Make I. Design (SecurationCar(%) Make I. PerconstationCar(%) Make I. Perconstation.	Resale - Maintenance and Repair Missed Repair Appointments	P-11 [Design (Specials)/>=10 circuits/Non-Dispatch/GA (%)	P-11 Design (Specials)/+10 circuits/Uspact/vcA (%)	11	P-11 Business/(10 circuits/Non-Dispatch/GA (%)	P-11 Residence>=10 circuits/Non-Dispatch/GA (%) P-11 Business/<10 circuits/Dispatch/GA (%)	P-11 Residence'>=10 circuits/Dispatch/GA (%)	P-11 Residence/<10 drcuits/Dispatch/GA (%) P-11 Residence/<10 drcuits/Non-Dispatch/GA (%)	Service Order Accuracy	P-6 ISDNINon-Dispatch/GA (%)	P-6 ISONIDistrator(GA (%)			P-6 PRX/Disnatch/CA (%)	11	P-6 Business/Mon-Dispatch/GA (%)		P-6 Residence Dispatch/GA (%)	quio		P-10 SDN/>=10 circuits/Dispatch/GA (days)	P-10 ISDN/<10 circuits/Non-Dispatch/GA (days)	P-10 ISDN/<10 circuits/Dispatch/GA (days)	D-10 Centrevi // circuits/dispatch/ok (days)	P-10 Centrex/<10 circuits/Non-Dispatch/GA (days)		P-10 PBXJ>=10 circuits/Non-Dispatch/GA (days)		1	11		P-10 Design (Specials)/<10 c/cuits/Dispatch/GA (days) P-10 Design (Specials/V<10 c/cuits/Dispatch/GA (days)		Georgia, May 2001
PBX Centrex ISON ISDN	Design Design		¥= 95%	1 95%	200 200 200 200 200 200 200 200 200 200	¥= 95%	>= 95% >= 95%	>= 95%	¥≞ 95%		Diagnostic	Dagnostic	Dagnostic	Dagnostic	Dagnostic	Dagnostic	Dagnostic	Daonostic	Diagnostic		Diagnostic	Diagnostic	Dagnostic	Diagnostic	Diagnostic	Dagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Analog	Benchmark /
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07/07/2001

Customer Trouble Report Rate

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5.2 M&R-5 Centrex/Non-Dispatch/GA (%)	Centrex	1	%181	223	%00'0	6		87440.0	0.4038	ЗX
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(%) AD\ringgerin nonVizeanizuB 2-R&M	sng	-1	%97.4	5192	3'30%	16		0.02273	0.6455	37
(%) ADIrbispace(Nesenieue) 2-R&M 1.2	sng	1	812'6	670'4	12.22%	554		58610'0	1991-1-	<u>50</u>
(%) AD\utoteqai0-noV\sonsbiseR 2-R&M \$.1	898	1	%09'01	12,801	%97'5	238		0.02243	0629 5	ઝ
(%) AD\rfstggiQ\sonsbigsR[6-R&M 1.1	592	1	31'12%	41,742	%21 71	1.504		61210.0	14,2117	λE
Out of Service > 24 hours		-		~-						
S2 M&R-4 ISDW/Non-Dispetch/GA (%)	NOSI	٦	32.05%	975	33:33%	8		21072.0	S/#0'0-	37
(%) ADVrb/sqaid/VO21 1-R&M 1.6	NGSI	1	%78'6Z	909	33'33%	9		06/81 0	8581.0-	37
2 M&R-4 Centrex/Non-Dispatch/GA (%)	xantna0	3	%98'91	1 332	50'00%	SI.		07260.0	-0.3237	з٨
(%) A@Ndstationus A. M.	xentre0	4	%99'81	S10'Z	54'54%	33		20890.0	9918.0	37
(%) AD\rdseq20(X84 P-78M 1.1 2.1 2.1 2.1 2.1 2.1 2.1 2.1 2.1 2.1	X8d	-	%69'81	168	%00'0	3		0 20023	2689.0	AE AE
(%) A2)/d3isqign (Specials)/Non-Dispatch/6A(%) A3/dateographics (%) A3/d	X8d ußiseg		%£0'82 %25'68	8/1 5'820	0'00% 36'84%	9		212210	13180	37 37
(%) ADinbiegeiOl(slebseQ) neved 2-ABM 11	Desidu	-	902200	926'1	43.24%	23		62850.0	079800	3.
(%) AD/hbtsqsid-nov/issenieu8 1-9.8M 2.5	sng	-	%20'21	134	52,22%	202		0.02649	9#96'1-	DN N
A&R-4 Business/Dispatch/GA (%)	sng	1	%97'61	981/11	%26'21	298		0.02128	8612.0	Ξλ
(%) AQNaterice/Non-Dispatch/GA (%)	sey	3	%0£1Z	49,293	%12,22	697		26110.0	12:90-	i∃λ_
(%) ADvitspatch/	29X		5411%	21,652	%28.71	5'082		99600'0	6.5854	37
% Repeat Troubles within 30 Days										
(anun) AD/dateqsiG-noV/VII2I 5-9.8M S.S.	NOSI	7	55.3	909	54.62	£	10.427	46,03637	9961.5-	ON.
(stuon) AOVIDIsparation (nours)	NOSI	7	24,18	909	06'81	9	611.75	0690111	6614.0	ЧŁ
2.2 M&R-3 Centrex/Non-Dispatch/GA (hours)	xentre2	_	4.21	1'332	1.62	91	P20'11	2,87539	6006.0	37
Centrex/DispatchGA (hours)	Centrex	-	87.21	510,5	BL'LL	33	851.81	3,18668	966†'0 8960'l-	37 37
(stuof) AD\rdpisqsiDrnoV\X69 5-R8M (stuof) AD\rdpisqsiD-noV\X69 5-R8M 5.1	X84	-1	5.23	991	9.34	3	007/9	£1547.5	89601-	<u></u>
A&A Design (Specials)/Non-Dispatch/GA (hours)	udisag	-	5.21	058'Z	8/8	29	32,481	3023272	-0.5062	<u> </u>
(siuch) ADVrbscaid/(sisbog2) npised 5-73M 11.	ußisag	-1	5.53	1,926	98'5	23	500 000	12612.2	9821.0	BA
(snuor) AD\rbisqaiQ-noV/ssorieu8 6-9.8M S.S	sng	1	26.8	134	3.62	202	989.11	68918.0	2.1492	3X .
(aruor) AD\rfbiggarD\seaniauE 6-9.8M	suB	3	15'00	981,11	15.90	726	\$29'9L	11968.0	9006'0-	Э٨.
(zruon) AQ1/dotspa[0-noVisonsblasR] E-R&M S.	592	-	05.0	46'533	65.5	692	155.51	68969 0	8,9329	Эλ
1 M&R-3 Residence/Dispatch/GA (hours)	Sec.	_	24.27	21,652	16.42	5,065	23.721	0.52946	8904.91	9Å
Maintenance Average Duration										
(%) ADIdbisgaiD-noNWO21 S-RAM < S	NOSI	7	3 48%	069'91	3690 1	583		61110.0	3,1628	3A
(%) ADVIDIsqaiDVUDSI S-R&M 1	NOSI	4	3.22%	12,690	5.12%	583		140100	1.0258	ΞÅ
Centrex/Non-Dispatch/GA (%)	xavine0	-1	%28:0	328,896	%22.0	015.5		0.00083	414838	러
M&R-2 Centrex/Dispatch/GA (%)	xertneO	-1	%99.0	968'696	%09'0 %13%	019'9 586'Z		20100'0 82000'0	1812.0	3 <u>,</u>
1 2.9 2.9 2.9 2.9 2.9 2.9 2.9 2.9 2.9 2.9	X8d	-1	0115%	219/211	%510 %520	586.2 586.2		08000.0	12457	<u>24</u>
(%) AD/hotegel/OroM/(ale)age/(X89, S.8.8.4) (%) AD/hotegel/(X89, S.8.8.4)	u6iseg	4	0 12%	620.070	%92.0	\$62'6		9900000	526C'Z-	DN N
(%) AD\noteqai()(alcosed) npiceo() 2-788M 1.1	ußisag	-1	%62'0	675,578	%92.0	762'6		0.00054	£929'8-	DN
2 M&R-2 Business/Non-Dispatch/CA (%)	sng	-1	%66'0	875,887	%96'0	21.643		99000'0	56170-	λE
	śng	-1	%091	875,887	%591	51'643		\$8000.0	9228 1-	2N
(%) AD\rbiteqsiG\ssaniauB S-A&M	E									
	səy səy	1	%821 %697	827,637,5 827,637,5	0.86%	589'88 589'88		97000'0 95000'0	20.3007	AE8 AE8

BellSouth Monthly State Summary Georgia, May 2001

BolenA Senchmark /

Ednify	ercozz	Standard Error	Standard Deviation	оплок ССЕС	Measure CLEC	Volume Volume	BST Measure
<u>LES</u>	6012.4	95000.0		\$89'88	5'33%	897,997,5	%69°Z
SEX	20.3007	9700010		289,88	%98.0	827, <u>667,</u> 5	%82'1
ÓN	-1.8328	\$8000.0		21'643	%591	768,278	%091
SEA	56170-	9900010		51'643	%96'0	875,887	%66 0
<u>ON</u>	£929.8-	0 00024		762'6	\$92.0	676.678	%6Z'0

BellSouth Monthly State Summary Georgia, May 2001

Analog	Benchmark /
Measure	BST
Volume	EST
Measure	CLEC
Volume	CLEC
Deviation	Standard
Error	Standard
ZScore	
Equity	

Unbundled	
Network	
Elements -	
Ordering	

io neje	20 Rejected Service Requests - Mechanized
2	Switch Ports/GA (%)
2-7	Local Intemfice Transport/GA (%)
0-7	Loop + Port Combinations/GA (%)
0-7	Combo Other/GA (%)
0-7	xDSL (ADSL, HDSL and UCL)/GA (%)
07	ISON L000 (UDN, UDC)/GA (%)
2-7	Line Sharing/GA (%)
2	2W Analog Loop Design/GA (%)
5	2W Analog Loop Non-Design/GA (%)
2-7	2W Analog Loop w/INP Design/GA (%)
70	2W Analog Loop will P Non-Design/GA (%)
213	2W Analog Loop w/LNP Design/GA (%)
0-13	2W Analog Loop w/LNP Non-Design/GA (%)
4	Other Design/GA (%)
2	Other Non-Design/GA (%)
20	INP Standalone/GA (%)
0-13	LNP (Standalone)/GA (%)
& Reje	% Rejected Service Requests - Partially Mechanized
ž	Switch Ports/GA (%)
2	Local interoffice Transport/GA (%)
4	Loop + Port Combinations/GA (%)

	Anterior in the second se
0-7	Switch Ports/GA (%)
0-7	Local interoffice Transport/GA (%)
0-7	Loop + Port Combinations/GA (%)
0.7	Combo Other/GA (%)
0-7	xDSL (ADSL HDSL and UCL)/GA (%)
0-7	ISDN Loop (UDN, UDC)/GA (%)
0.7	Line Sharing/GA (%)
0-7	2W Analog Loop Design/GA (%)
0-7	2W Analog Loop Non-Design/GA (%)
0-7	[2W Analog Loop w/INP Design/GA (%)
0-7	2W Analog Loop w/INP Non-Design/GA (%)
Q-13	2W Analog Loop w/LNP Design/GA (%)
0-13 13	2W Analog Loop wiLNP Non-Design/GA (%)
2	Other Design/GA (%)
2	Other Non-Design/GA (%)
0-7	INP Standalone/GA (%)
0-13	LNP (Standalone)/GA (%)
% Reje	% Rejected Service Requests - Non-Mechanized
0-7	Switch Ports/GA (%)
2	It and Interaffice Transport/CA /%A

Loops Non-Design/GA (%)	B.1.3.18 O-7	
[LNP Standalone/GA (%)	B.1.3.17 O-13	
INP Standalone/GA (%)	B.1.3.16 0-7	
Other Non-Design/GA (%)		
Other Design/GA (%)	8.1.3.14 0.7	
2W Analog Loop w/LNP Non-Design/GA (%)		
[2W Analog Loop w/LNP Design/GA (%)	B.1.3.12 O-13	
2W Analog Loop w/INP Non-Design/GA (%)	1.3.11	
2W Analog Loop w/INP Design/GA (%)	B.1.3.10 O-7	
2W Analog Loop Non-Design/GA (%)	B.1.3.9 0-7	
2W Analog Loop Design/GA (%)	B.1.3.B Q-7	
Line Sharing/GA (%)	B.1.3.7 0-7	
ISON Loop (UDN, UDC)/GA (%)	B.1.3.6 0-7	
xDSL (ADSL, HDSL and UCL)/GA (%)	B.1.3.5 IO-7	
Combo Other/GA (%)	B.1.3.4 0-7	
Loop + Port Combinations/GA (%)	B.1.3.3 0-7	
Local Interoffice Transport/GA (%)	5	
Switch Pons/GA (%)	B.1.3.1	
% Rejected Service Requests • Non-Mechanized	% R	
LNP (Standalone)/GA (%)	8.1.2.17 10-13	
	B12.16 0-7	
Other Non-Design/GA (%)	B.1.2.15 0-7	
	B.1.2.14 0-7	
L	B.1.2.13 0-13	
ZW Analog Loop w/LNP Design/GA (%)	B.1.2.12 0-13	
2W Analog Loop w/INP Non-Design/GA (%)	B.1.2.11 0-7	
2W Analog Loop w/INP Design/GA (%)	B.1.2.10 O-7	
2W Analog Loop Non-Design/GA (%)	B.1.2.9 0-7	
2W Analog Loop Design/GA (%)	B.1.2.8 Q-7	
Line Sharing/GA (%)	B.1.2.7 0-7	
ISDN Loop (UDN, UDC)/GA (%)	-	
xOSL (ADSL, HOSL and UCL)/GA (%)	8.1.2.5 0-7	
Combo Other/GA (%)	B.1.2.4 0-7	
Loop + Port Combinations/GA (%)	B.1.2.3 0-7	
Local interoffice Transport/GA (%)	B.1.2.2 0-7	
	B.1.2.1 0-7	
the second s		

Dagnostic Dagnostic Dagnostic Dagnostic Dagnostic Dagnostic Dagnostic Dagnostic Dagnostic Dagnostic Dagnostic	Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic	Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic

. 24	2	.50	18	62	- 92	24			48	60		66	35		18	19		
24.00%	2.97%	.50.00%	18.26%	62.50%	92.86%	24.44%			48.57%	60.26%		66.67%	35.06%		18.26%	61.54%		
3	2,964	2	17,467	16	28	45			35	156		ω	231		17.467	13		
Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic :	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic :	Diagnostic								

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21.79%	23.27%	37.59%	5.9U%	一台		In the second second		28.77%	2.99%	22.83%	1.09%	16.55%		37.59%	8.70%		39.77%		42.42%	21.43%	24.09%	37.11%		0.000	000	29.32%	0.0070	0.000		42.42%	24.00%
1,698	855	1,144	430	Data Included in 8,13:20	18	Date Included in B.1.3.19	2	2,096	67	127	275	562		1,144	161		1,418		8,045	28	303	450				268				8,045	25
		1		In B.1.3.20		In 8, 1, 3, 19							ĺ																		
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				The state of the s		A DESCRIPTION OF THE PARTY OF T																									
Diagnostic	Diagnostic	Diagnostic	Diagnostic	1400	Diagnostic	66		Diagnostic	Discontinue	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic																

					Contraction of the second s		「「「「「「「」」」」」」」」」」」」」」」」」」」」」」」」」」」」」											
21.79%	23.27%		37.59%	3.90%	Construction of the second	133.33%	States of the states of the	100.00%	28.77%	2.99%	22.83%	1.09%	16.55%		37.59%	8,70%		
1,698	855		1,144	436	Data Included in 8/13:20	18	Date Included In B. 1, 3, 19	2	2,096	67	127	275	562		1,144	161		
					78/1320 (1997) (and a long the second long to be a		6.6.1.3.19											
Diagnosti	Diagnosti	Diagnosti	Diagnosti	Diagnosti	Contraction of the local distribution of the	 Diagnosti 	all the second	Diagnosti										

10

Diagnostic

 BellSouth Monthly State Summary Georgia, May 2001
 O-7 Loops Nor-Design w/INP/GA (%) O-13 Loops Nor-Design w/INP/GA (%)
Reject Interval - Mechanized
O-8 Switch Ports/GA (%)
O-8 Local Intervisice Transport/GA (%)
O-B I non + Port Combinatione/CA /8/

Benchmark / Analog D agnostic Diagnostic

B.1.3.19 B.1.3.20

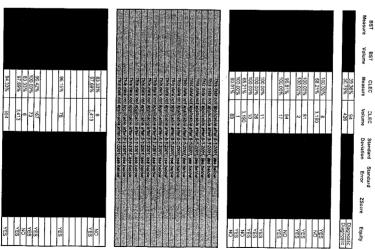
Velect	reject interval - Mechanized
9-0	Switch Ports/GA (%)
8-0	Local Interoffice Transport/GA (%)
0-8	
0-8	Combo Other/GA (%)
8-O	xDSL (ADSL, HDSL and UCL)/GA (%)
0.8	ISON Loop (UDN, UDC//GA (%)
0-8	Line Sharing/GA (%)
0-8	2W Analog Loop Design/GA (%)
0-8	2W Analog Loop Non-Design/GA (%)
0-8	2W Analog Loop w/INP Design/GA (%)
0.8	2W Analog Loop w/INP Non-Design/GA (%)
0-14	2W Analog Loop w/LNP Design/CA (%)
0-14	2W Analog Loop w/LNP Non-Desgn/GA (%)
0-8	Other Design/GA (%)
0-8	Other Non-Design/GA (%)
0-8	(INP Standalone/GA (%)
0-14	LNP (Standalone)/GA (%)
Reject	Reject Interval - Partially Mechanized - 24 hours
0-8	Switch Pors/GA (%)

ł	
O-14 LNP (Standalone)/GA (%)	
O-8 (INP Standalone/GA (%)	
O-8 Other Non-Design/GA (%)	B.1.5.15
O-8 Other Design/GA (%)	
O-14 2W Analog Loop w/LNP Non-Design/GA (%)	
O-14 [2W Analog Loop w/LNP Design/GA (%)	8.1.5.12
O-8 [2W Analog Loop w/INP Non-Design/GA (%)	
O-8 [2W Analog Loop Non-Design/GA [%]	8.1.5.9
L	
L	
G-8 /ISDN Loop (UDN, UDC)/GA (%)	B.1.5.6
O-8 [xDSL (ADSL, HDSL and UCL)/GA (%)	
	8.1.5.4
U-8 Local Interoffice Transport/GA (%)	
0-8 Switch Pors/GA (%)	
Reject Interval - Partially Mechanized - 24 hours	_
U-14 LLNP (Stangalone)/GA (%)	0.1.4.17
ND	
L	6,1,4,15
	0.1.4.14
4 ZW Analog Loop w/LNP	8.1.4.13
O-14 2W Analog Loop w/LNP Design/GA (%)	B.1.4.12
O-8 2W Analog Loop w/INP Non-Design/GA (%)	8.1.4.11
	B.1.4.10
O-6 2W Analog Loop Non-Design/GA (%)	8.1.4.9
	B.1.4.8
	8.1.4.7
0-8 ISDN Loop (UDN, UDC//GA (%)	8.1.4.5
O-8 xDSL (ADSL, HDSL and UCL)/GA (%)	8.1.4.5
O-8 Combo Other/GA (%)	B.1.4.4
	B.1.4.3
O-8 Local Intervitice Transport/GA (%)	8.1.4.2
O-8 Switch Ports/GA (%)	B.1.4.1
and and many set - inclusion and	

20	0		B.1.6.14 O-8 Other Design/GA (%)	0.14	B.1.6.12 O-14 2W Analog _oop w/LNP Design/GA (%	B.1.6.11 IO-8 2W Analog_oop w/INF	B.1.6.10 IO-8 2W Analog Loop w/INP Design/GA (%)	B.1.6.9 O-B 2W Analog Loop Non-Design/GA (%)	B.1.6.8 O-8 ZW Analog Loop Design/GA (%)	8.1.6.7 O-8 Line Sharing/GA (%)	B.1.6.6 O-8 ISDN Loop (UDN, UDC)/GA (%)	B.1.6.5 [O-8 [xDSL (ADSL, HDSL and UCL)/GA (%)	B.1.6.4 O-8 Combo Other/GA (%)	B.1.6.3 Q-8 Loop + Port Combinations/GA (%)	B.1.6.2 O-8 Local Intereffice Transport/GA (%	B.1.6.1 O-8 Switch Ports/GA (%)	Reject Interval - Partially Mechanized - 18 hours	B.1.5.17 IO-14 LNP (Standalone)/GA (%)	
Car Amaging Loop winfor Lengthours (S), Sar Amaging Loop winfor Lengthours (R), Sar Amaging Loop winfor Design(C), (B), Car Amaging Loop winfor Design(C), (B), Car Amaging Loop Winford Design(C), (B	//NP Non-Design(GA (%) /I.NP Design(GA (%) /I.NP Design(GA (%) /I.NP Non-Design(GA (%) /I.NP Non-Design(GA (%)	mrr UesgariGa (%) //LR Non-DesigniGA (%) /LINP Non-DesigniGA (%) %) %)	vit.NP Usskavica.(%) /NP Non-Design/GA (%) /LNP Non-Design/GA (%)	//NP Ussign/GA (%) //NP Non-Design/GA (%) /LNP Design/GA (%)	//NP_Design/GA (%) //NP_Non-Design/GA (%)	VINE Design/GA (%)		Ion-Design/GA (%)	lesign/GA (%)	(A)	UDC)/GA (%)	12 and UCL//GA (%)	%)	inations/GA (%)	ansport/GA (%)	(6)	Nechanized - 18 hours	GA (%)	

2	Studies Dearlos (97)
C c	Samo Fores OA (28)
0-8 0	Local Interdfice Transport/GA (%)
0.8	Loop + Port Combinations/GA (%)
0-8	Combo Other/GA (%)
0-8 8	xDSL (ADSL HDSL and UCL)/GA (%)
9. 0.	ISDN Loop (UDN, UDC)/GA (%)
0.8	Line Sharing/GA (%)
0-8	2W Analog Loop Design/GA (%)
0-8	2W Analog Loop Non-Design/GA (%)
0.0	2W Analog Loop w/NP Design/GA (%)
0. 0	2W Analogoop w/INP Non-Design/GA (%)
0-14	2W Analog _oop w/LNP Design/GA (%)
0.14	2W Analogoop w/LNP Non-Design/GA (%)
8	Other Design/GA (%)
5	Other Non-Design/GA (%)
S.	INP Standalone/GA (%)
0-14	LNP (Slandalone)/GA (%)
Reject	Reject Interval - Noa-Merbanized
2	

>= 85% win 16 hrs == 85% win 16 hrs	31 ± 65% w fn 24 tra 31 ± 65% w fn 24 tra 32 ± 65% w fn 24 tra 32 ± 65% w fn 24 tra 32 ± 65% w fn 24 tra 31 ± 65% w fn 24 tra	AL 14 M W(A) 5 = 5 AL 14 M W(A)



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B.1.8.1

C.

Switch Ports/GA (%)

>= 85% w in 24 hrs

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2
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8.1.11.1 8.1.11.2 8.1.11.3	8140.1 8140.1 8140.2 8140.2 8140.2 8140.2 8140.6 8140.6 8140.6 8140.1 81		
O-9 Senati Predica (%) O-9 Local Intereficie TransportGA (%) O-9 Locar + Por Combinations(CA (%)	G-9 Skitch Park(SA (%)) G-9 Logal Feet Communication(A, %) G-9 Compo Feet Communication(A, %) G-9 Commo Feet	Georgia, May 2001	BellSouth Monthly State Summary
>= 85% w in 18 hrs >= 85% w in 18 hrs >= 85% w in 18 hrs	2= 522 m u 32 m 2 2= 522 m u 22 m u 32 m 2 2= 522 m u 22 m u 32 m 2 2= 522 m u 32 m u 32 m u 32 m 2 2= 522 m u 32 m	all C. U. M. GR = all C. U. M. GR = set C. U. M. GR = all C. U. M.	
95.83% 24 97.54% 5.061 YES	 In the data to consider the set of set	BS1 CLEC Standard Standard Measure Volume Deviation Error Standard 100.00% 40.0 100.00% 40.0 Velamic	

07/07/2001

Georgia, May 2001	BellSouth Monthly
	State Summary

Benchmark Analog

Measure BST

BST Volum)

Measure

CLEC

CLEC

Deviation Standard

ZScore

Equity

Standard Error

FOC Timeliness - Non-Mechanized	OC Timelin
LNP Standalone/GA (%)	0-15 (LNP
NP Standalone/GA (%)	O-9 INP
Other Non-Design/GA (%)	0-9 Othe
Other Design/GA (%)	0-9 Othe
2W Analog Loop w/LNP Non-Design/GA (%)	0-15 2W
2W Analog Loop w/LNP Design/GA (%)	O-15 2W .
2W Analog Loop w/INP Non-Design/GA (%)	0-9 ZW.
2W Analog Loop w/INP Design/GA (%)	0-9 ZW.
2W Analog Loop Non-Design/GA (%)	0-9 [2W.
2W Analog Loop Design/GA (%)	0-9 2W.
ine Sharno/GA (%)	O-9 Line
ISDN Loop (UDN, UDC)/GA (%)	0-9 ISDI
(ADSL. HDSL and UCL)/GA (%)	0-9 XDSL
Combo Other/GA (%)	0-9 Con

		5	
	LNP Standalone/GA (%)	0-1	B.1.14.17
	INP Standalone/GA (%)	0-11	B.1.14.16
	Other Nor-Design/GA (%)	011	B.1.14.15
	Other Design/GA (%)	0	8,1,14,14
	2W Analog Loop w/LNP Non-Design/GA (%)	011	8.1.14.13
	(2W Analog Loop w/LNP Design/GA (%)	011	B.1.14.12
	2W Analog Loop w/INP Non-Design/GA (%)	011	B.1.14.11
	2W Analog Loop w/INP Design/GA (%)	0.11	B.1.14.10
	2W Analog Loop Non-Design/GA (%)	0-1	B.1.14.9
	2W Analog Loop Design/GA (%)	0-11	B.1.14.8
	Line Sharing/GA (%)	<u>0</u> 11	B.1.14.7
	ISON Loop (UON, UDC)/GA (%)	0.11	B.1.14.6
	xDSL (ADSL, HDSL and UCL)/GA (%)	0-11	B.1.14.5
	Combe Other/GA (%)	0-11	B.1.14.4
	Loop + Part Combinations/GA (%)	0	8.1.14.3
	Local Interoffice Transport/GA (%)	0.11	B.1.14.2
	Switch Ports/GA (%)	011	8,1,14,1
	FOC & Reject Response Completeness - Mechanized	FOC	
¥	LNP Standalone/GA (%)	0-15	8,1.13.17
ž	INP Standalone/GA (%)	0.9	B.1.13.16
ř	(Other Non-Design/GA (%)	0.9	B.1.13.15
¥	Other Design/GA (%)	0.9	B.1.13.14
X	2W Analog Loop w/LNP Non-Design/GA (%)	0-15	B.1.13.13
ž	2W Analog Loop w/LNP Design/GA (%)	0-15	B.1.13.12
¥	2W Analog Loop w/INP Non-Design/GA (%)	6-0	B.1.13.11
¥	2W Analog Loop w/INP Design/GA (%)	0.9	B.1.13.10
×	2W Analog Loop Non-Design/GA (%)	0-9	B.1.13.9
×	2W Analog Loop Design/GA (%)	6-0	8.1.13.8
¥	Une Sharing/GA (%)	0.9	B.1.13.7
ň	ISDN Loop (UDN, UDC)/GA (%)	6-0	B.1.13.6
¥	xDSL (ADSL. HDSL and UCL)/GA (%)	6-0	B.1.13.5
¥	(Combo OtherriGA (%)	ç.	B.1.13.4
¥	Loop + Port Combinations/GA (%)	ç e	B.1.13.3
¥	Local Interoffice Transport/GA (%)	0 9	B.1.13.2
x	Switch Ports/GA (%)	6-0	B.1.13.1
	FOC Timeliness - Non-Mechanized	Foc	
¥	[LNP Standalone/GA (%)	ID-15	81.11.17

1 [2W Analog Loop Design/GA (%)	91	B.1.15.8
	0-11	B.1.15.7
	0-11	B.1.15.6
1 xDSL (ADSL, HDSL and UCL)/GA (%)	011	B.1.15.5
1 Combo Offer/GA (%)	0.11	B.1.15.4
1 Loop + Part Combinations/GA (%)	0 11	8.1.15.3
1 Local Interoffice Transport/GA (%)	0 11	8.1.15.2
1 Switch Ports/GA (%)	011	8.1.15.1
FOC & Reject Response Completeness · Partially Mechanized	Foc	
1 JLNP Standalone/GA (%)	0-11	B. 1.14, 17
	011	8.1.14.16
1 Other Nor-Design/GA (%)	011	8.1.14.15
1 Other Design/GA (%)	2	8,1.14,14
1 2W Analog Loop w/LNP Non-Design/GA (%)	0-11	B.1.14.13
	011	B.1.14.12
1 2W Analog Loop w/INP Non-Design/GA (%)	0-1-1	B.1.14.11
1 2W Analog Loop w/INP Design/GA (%)	0.11	B.1.14.10
1 2W Analog Loop Non-Design/GA (%)	0-11	B.1.14.9
1 2W Analog Loop Design/GA (%)	0-11	B.1.14.8
	Q-11	B.1.14.7
	0.11	B.1.14.6
1 xDSL (ADSL, HDSL and UCL)/GA (%)	0-11	B.1.14.5
	0-11	B.1.14.4
1 Loop + Part Combinations/GA (%)	þ 1	8.1.14.3
1 Local Interolfice Transport/GA (%)	011	B.1.14.2
1 Switch Posts/GA (%)	011	8.1.14.1

0-1-1	Loop + Part Combinations/GA (%)
0-11	Combo Other/GA (%)
2-11	xDSL (ADSL, HDSL and UCL)/GA (%)
0-11	ISON Loop (UON, UDC)/GA (%)
2	Line Sharing/GA (%)
0-11	2W Analog Loop Design/GA (%)
0-11	2W Analos Loop Non-Design/GA (%)
0-11	2W Analog Loop w/INP Design/GA (%)
211	2W Analog Loop w/INP Non-Design/GA (%)
Ę	(2W Analog Loop w/LNP Design/GA (%)
Ę	2W Analog Loop w/LNP Non-Design/GA (%)
3	Other Design/GA (%)
0-11	Other Nor-Design/GA (%)
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91	LNP Standalone/GA (%)
-0C &	FOC & Reject Response Completeness - Partially Mechanized
0-11	Switch Ports/GA (%)
0-11	Local Interoffice Transport/GA (%)
9	Loop + Part Combinations/GA (%)
21	Combo Otter/GA (%)
21	xDSL (ADSL, HDSL and UCL)/GA (%)
2	ISON Loop (UDN, UDC)/GA (%)
3	Line Sharing/GA (%)
4	[2W Analog Loop Design/GA (%)

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page 15 of 46

Georgia, May 2001	BellSouth Monthly
	State Summary

8.1.15.9	5	W Analor I and Non-Desind/C4 /%)
B.1.15.10	01	[2W Analog Loop w/INP Design/GA (%)
8.1.15.11		2W Analog Loop w/INP Non-Design/GA (%)
8.1.15.12 8.1.15.13		2W Analog Loop w/LNP Design/GA (%)
B.1.15.14		Other Design/GA (%)
8.1.15.15		Other Non-Design/GA (%)
B.1.15.16 B.1.15.17	00	INP Standalone/GA (%) LNP Standalone/GA (%)
		Reject Response Completeness - Non-Mechanized
B.1.16.1		Switch Ports/GA (%)
B.1.16.2	20	Local Interoffice Transport/GA (%)
B.1.16.4		Combo Other/GA (%)
B.1.16.5		xDSL (ADSL, HDSL and UCL)/GA (%)
8.1.16.6	0.1	ISON Loop (UDN, UDC)/GA (%)
B 1 15 8		DW Analon Loop Design/CA (%)
B.1.16.9		2W Analog Loop Non-Design/GA (%)
B.1.16.10		2W Analog Loop w/INP Design/GA (%)
B.1.16.11		2W Analog Loop w/INP Non-Design/GA (%)
B.1.16.13	99	2W Analog Loop W/LNP Lossign/GA (%)
B.1.16.14		Other Design/GA (%)
B 1 16 16		Uner Non-Design/GA (%)
B.1.16.17	0-11	LNP Standalone/GA (%)
	FOC &	Reject Response Completeness (Multiple Responses) - Mechanized
B117.1	200	Switch Ports/GA (%)
B.1.17.3		Loop + Port Combinations/GA (%)
B.1.17.4	11	Cambo Other/GA (%)
8.1.17.5	10	xDSL (ADSL HDSL and UCL)/GA (%)
8.1.17.7		Line Sharino/GA (%)
8.1.17.8		2W Analog Loop Design/GA (%)
B.1.17.9		2W Analog Loop Non-Design(GA (%)
B.1.17.11	011	2W Analog Loop w/INP Non-Design/GA (%)
B.1.17.12		2W Analog Loop wiLNP Design/GA (%)
B.1.17.14		Other Design/GA (%)
B.1.17.15		Other Non-Design/GA (%)
B 1.17.17	99	LNP Standalone/GA (%)
	FOC &	Reject Response Completeness (Multiple Responses) - Partially Mechanized
18.1		Switch Ports/GA (%)
		Local Interdifice Transport/GA (%)
8.1.18.4	0	Combo Dthey/GA (%)
.18.5		xDSL (ADS_ HDSL and UCL)/GA (%)
18.6		ISDN Loop (UDN, UDC)/GA (%)
18.7		Line Sharing/GA (%)
18.9	0-11	2W Analog Loop Non-Design/GA (%)
1.18.10		2W Analog Loop w/INP Design/GA (%)
		2W Analog Loop w/INP Non-Design/GA (%)
8.1.18.13		2W Analog Loop w/LNP Non-Design/GA (%)

>> 95% >> 195% >> 195%	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	25 25% 26 25% 26 25% 26 25% 26 25% 26 25% 27 25% 28 25% 28 25% 28 25% 28 25% 28 25% 28 25% 29 25% 29 25% 29 25% 20 br>25% 20 25% 20% 20% 20% 20 25% 20% 20% 20% 20% 20% 20% 20% 20% 20% 20	Beachmark / Analog >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95%
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BellSouth Monthly State Summary Georgia, May 2001

	Georgi	Georgia, May 2001	Benchmark /
			Analog
B.1.18.14	0-11	Other Desgn/GA (%)	×= 95%
8.1.18.15		Other Non-Design/GA (%)	>= 95%
8.1.18.16		INP Standbione/GA (%)	>= 95%
0.1.18.17	0-11	LNP Standalone/GA (%)	>= 95%
	FOC & Re	FOC & Reject Response Completeness (Multiple Responses) - Non-Mechanized	
B.1.19.1	0-11 S	Switch Ports/GA (%)	>≈ 95%
8.1.19.2	0	Local Interoffice Transport/GA (%)	¥1 95%
6.1.19.3		Loop + Pot Combinations/GA (%)	×= 95%
8.1.19.4		Combo Uher/GA (%)	>= 95%
B.1.19.5		KUSE (AUSL, HUSE and UCE)/GA (%)	>= 95%
0.1.19.6	L	(SDN Loop (UDN, UDC)/GA (%)	×= 95%
B.1.19.7	L	Line Sharing/GA (%)	×= 95%
E.1.19.8	22	2W Analog Loop Design/GA (%)	>≕ 95%
8.1.19.9	0-11 22	2W Analog Loop Non-Design/GA (%)	¥ 95%
B.1.19.10	0-11 2	2W Analog Loop w/INP Design/GA (%)	¥E 95%
8.1.19.11	0-11 2	2W Analog Loop w/INP Non-Design/GA (%)	¥= 95%
B.1.19.12	0-11 22	2W Analog Loop w/LNP Design/GA (%)	×= 95%
B.1.19.13		2W Analog Loop w/LNP Non-Design/GA (%)	>= 95%
8.1.19.14	1_	Other Design/GA (%)	×= 95%
B.1.19.15		Other Non-Design/GA (%)	×= 95%
B.1.19.16	0-11	INP Standalone/GA (%)	¥= 95%
B.1.19.17	0-11 (0	LNP Stancalone/GA (%)	×= 95%

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op + Port Combinations/>=10 orcults/Dispatch/GA (days)	54	•
Port Combinations/>=10 circuits/Dispate	P4	B.2.1.3.2.2
	P4	8.2.1.3.2.1
Loop + Port Combinations/<10 circuits/Dispatch In/GA (days)	P-4	8.2.1.3.1.4
Loop + Port Combinations/<10 circuits/Switch Based Orders/GA (days)	P-4	8.2.1.3.1.3
Loop + Port Combinations/<10 circuits/Non-Dispatch/GA (days)	P.4	B.2.1.3.1.2
Loop + Port Combinations/<10 circuits/Dispatch/GA (days)	P:4	8.2.1.3.1.1
Local Interoffice Transport/>=10 circuits/Non-Dispatch/GA (days)	P4	B.2.1.2.2.2
Local Interoffice Transport/>=10 circuits/Dispatch/GA (days)	P4	8.2.1.2.2.1
Local Interoffice Transport/<10 circuits/Non+Dispatch/GA (days)	P	B.2.1.2.1.2
Local Interoffice Transport/<10 circuits/Dispatch/GA (days)	P A	B.2.1.2.1.1
Switch Ports/>=10 circuits/Non-Dispatch/GA (days)	γ 4	B.2.1.1.2.2
Switch Ports/>=10 circuits/Dispatch/GA (days)	P-4	B.2.1.1.2.1
Switch PostsI<10 circuits/Non-Dispatch/GA (days)	P-4	B.2.1.1.1.2
Switch Ports/<10 circuits/Dispatch/GA (days)	P4	8.2.1.1.1.1

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380 34		9 45	4 4 4 5 118	448.006 33 448.006 448.006	48 2 48,077 451,147 161 239 239	46.378 118 118 3.685 229	161 46,379 118 48,077 48,077	1929-1929	1 48,077 48,077
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25.672 5.167 15.233		36,704 23,469	20 205 3.427 35.709 18.699	2 385 20,205 3,427 12,865 2,365	40.369 0.000 12.952 2.715 2.715 2.715 2.715 3.783		21,161 12,865 12,205 20,205 12,952	21.161 21.161 12.865 20.205 20.205 20.952 12.952 12.952	Standard Deviation 3.536 12.952 12.952
		5.97655	1.26873 2.84379	2.95192	12.95173 1.56751	1.80238 14.40745 8.34289	6.43253 1.15533	1.56119 20.29013	Standard Error 1.00597
		4.1785	-13.1196 6.6584	-1.0122	0.2663	0.2053 0.6370 0.5921	-0.2686 -0.3116	0.6986	ZScore -0.2686
	YES	YES	YES	NO	YES	YES	YES	YES	Equity YES

14 days 7 days R&B (POTS) R&B (POTS)	RAB RAB RAB RAB RAB RAB RAB RAB RAB RAB	R R 2 1 1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	R48 (POTS) exc 58 OT R48 (POTS) exc 58 OT	Barchmark / Analog ADSL to Retail ADSL to Retail ADSL to Retail ADSL to Retail ADSL to Retail R&B - Disp R&B - Disp
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8,2,2,1 8,2,2,2 8,2,3,1,1,1 8,2,3,1,1,1 8,2,3,1,1,2 8,2,3,1,1,2 8,2,3,1,1,3	B B C

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	101							
(So)	Measurg	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
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OTS)						I		
Interoffice								
Interoffice								
Interoffice								
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,	3.29	7			4.751		0.0002	5
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7.00	14 60	YOF						
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- Disp	21,40 1.00	67 1 .			48,120			
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ŝ	14.19	390			27.679			
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lig i	1.00				0.000			
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R 144 (POC) R 144 Benchmark / Analog

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Design/>=10 cir	2W Analog Loop w/INP Non-Design/<10 circuits/Other/GA /dave)	2W Analog Loop within hoursesiges to decute received (days)	200 Analog coup where Design = IO CITCURS/CITIBIGA (days)	200/ Apple and within Design - 10 circuits/cgupmenvUA (Days)	Zvv Analog _oop w//NP/ Design/>=10 circuits/Facility/GA (days)	2vv Analog _oop w/INP Design/<10 circuits/Other/GA (days)	2W Analog Loop w/INP Design/<10 circuits/Equipment/GA (days)	2W Analog Loop w/INP Design/<10 circuits/Facility/GA (days)	2W Analog Loop Non-Design/>=10 circuits/Other/GA (days)	2W Analog Loop Non-Design/>=10 circuits/Equipment/GA (days)	2W Analog Loop Non-Design/>=10 circuits/Facility/GA (days)	2W Analog Loop Non-Design/<10 circuits/Other/GA (days)	2W Analog Loop Non-Design/<10 circuits/Equipment/GA (days)	2W Analog Loop Non-Design/<10 circuits/Facility/GA (days)	2W Analog Loop Design/>=10 circuits/Other/GA (days)	2W Analog Loop Design/>=10 circuits/Equipment/GA (days)	2W Analog Loop Design/>=10 circuits/Facility/GA (days)	2W Analog Loop Design/<10 circuits/Other/GA (days)	2W Analog Loop Design/<10 circuits/Equipment/GA (days)	2W Analog Loop Design/<10 circuits/Facility/GA (days)	Line Sharing/>=10 circults/Other/CA (days)	Line Shadnot/2=10 circuite/Fourinment/CA (days)	Line Sharport-10 circult@Ulter/GA (days)	Line Sharing/STU circuits/Equipment/GA (days)	Line Sharing/<10 orcuits/Facility/GA (days)	UNE ISUN/>=10 circuits/Other/GA (days)	UNE ISDN>=10 circuits/Equipment/GA (days)	UNE ISDN>=10 circuits/Facility/GA (days)	UNE ISON <10 circuits/Other/GA (days)	UNE ISDNI<10 circuits/Equipmen//GA (days)	UNE ISDNI<10 circuits/Facility/GA (days)	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Other/GA (days)	xDSL (ADSL: HDSL and UCLV>=10 circuits/Equipment/GA (days)	xDSL (ADSL_HDSL and UCLV>=10 citcuits/Eacility/CA /dave)	XDSL (ADSL_HDSL and UC) i/s10 circuitare(quipment/GA (days)	VDSL (ADSL HDSL and HCL/VSL) circuits/Facility/GA (days)	VOSI (ADS) HDSI and I/OT/VCID companyon (Days)	Control Official To circuits/Equipment/GA (days)	Combo Ulheri>=10 circuits/Facility/GA (days)	Combo Other/<10 circuits/Other/GA (days)	Combo Other/<10 circuits/Equipment/GA (days)	Combo Other/<10 circuits/Facility/GA (days)	Loop + Port Combinations/>=10 provide cyppinier/rom (pays)	Loop + Port Combinations/>=10 occurs/Facility/GA (days)	Loop + Port Combinations/<10 circuits/Other/GA (days)	Loop + Port Combinations/<10 circuits/Equipment/GA (days)	Loop + Port Combinations/<10 circuits/Facility/GA (days)	Local Interoffice Transport/>=10 circuits/Other/GA (days)	Local Interoffice Transport/>=10 circuits/Equipment/GA (days)	Local Interoffice Transport - to circuits/Facility/CA (days)	Local Intemfice Transports of nicular equipment of (days)	Local Intemflice Transport/c10 circuits/Facility/GA (08/S)	Jonal Intention Transportation (Jays)	Switch Ports/>=10 circuits/Equipment/GA (days)	circuits/F	

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Design Design Design Design Design Design Design Design Design Design Design Rate (POTS) R

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BellSouth Monthly State Summary Georgia, May 2001

Benchmark / Analog

BST Measure

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(anuon) AQIngiaed goo.) polanA WS	P.2	8.2.9.8
(shori) AD/MOSI Elini (shori) AD/MOSI Elini (shori) AD/prinsit2 shiri	5.9	2.6.2.8
xDSL (ADSL, HDSL and UCL)/GA (hours)	5-q	9.6.2.B
Combo Otherica (hours)	2-9	5.6.2.B
	2.q	\$.2.9.4
Loop + Port Combinations(Cours)	ь•5 Б•5	B 2 9 3
(stund) ADIzhor (hours)		1028
e Jeopardy Notice Interval - Non-Mechanized	P-2	1008
(Sighal Loop >= DS1/AD (hours)	- Z-d	61-8-Z-E
(arund) AD\t 2D > goo I lating O	5-9 2-9	81.8.5.E
Cisinda (noirs)		71.8.5.8
INP (Standalone) (GA (hours)	2-9	21.9.2.8
(study) AD/npised-nov Jan O	2-9	\$1.82.8
(other Design(A) Applied Parto	2°d	\$1.8.2.B
(shudi) AƏlngisəG-nov 9v.1/w qoo l golana WS	2°d	£1.8.2.8
(short) AD/ngiseD 9/U/W goo LoolenA WS	5-9 P-2	51.6.5.8
[SW Analog Loop w/IMP Non-Design/GA (hours)	5-d	11.8.2.8
(shund) AD/npised Fu/lw good policing WS	2-d	01.82.8
(study Loop Yon-Design/CA (hours)	2-0	6.8.2.8
(silino) Acigrado Design/CA (hours)	5.9	8.8.2.B
(sinof) (hours)	5-2	7.8.2.8
ONE ISDN/CH (POUS)	5-2	9.8.2.8
XDSL (ADSL, HDSL and UCL)/GA (hours)	5-0 5-2	5.8.5.8
Combo Other/GA (hours)	Z-d	8.2.8.4
Loop + Port Combinations/GA (hours)	5-2	6.8.5.8
(short) (hteroffice Transport/GA (hours)	<u>2.9</u>	2.8.2.8
(stuor) AD/shod Abitw2	5-0	1.8.2.8
bezinensel interval - Mechanized		
(%) VO/ISO =< door letter	Z•d	61.0.2.0
(%) AD\r8C > gool isligid	2°d	81,8.2.8
(%) AD/(anoisbnois) 9/04 (%)	6-5	71.9.5.8
(%) AD\(enoisbraid) 9VI	2-9	91 97 8
Other Non-Design/CA (%)	2.9	8.2.6.15
(%) AD/npised 16/10	Z*d	B.2.6.14
(%) AD/npised-nov 9vL/w qooJ polenA WS	Z-d	EL'9'Z'R
(%) AD/rgiseD 9/ 1/w goo J polenA WS	2-3	S1.8.2.8
(%) AQ/npiseG-noV 9/N/w goo J polenA WS	2-d	11.9.2.8
(%) AD/ngiseC 9/1/w good golanA WS	2-d	01.9.2.8
(%) AO/ngiseG-noV gooJ golenA WS	2-9	6'9'7'9
(%) AD/ngisad gooJ golanA WS	Z-4	8.2.6.8
(%) AD/prinsh2 shi J	Z-d	2.8.2.8
(%) ADIVIDELENU	Z-d	9.9.2.8
(%) ADSL ADSL and UCL)/GA (%)	5°d	9.9.5.8
Combo OthertGA (%)	5-4	\$'9'Z'B
Loop + Port Combinations/GA (%)	P-2	8.2.6.3
Local Interoffice Transport/GA (%)	P-2	2.9.2.8
Switch Ports/GA (%)	P-2	1.9.2.8
bezineñoek-nov - zeibie		,,,,,
(%) ¥0//\$0 =< doon (e)/6()	ޕd	61.9.2.8

]	(%) VO/LSO =< doon le16(0)	2-d	61.8.5.8
1	(%) VD/LSO > doo1 (8).00	2-q	81.2.5.18
	(%) AD\(enoisbrisil) YUU	2°d	21.2.5.8
	(%) AD\(anoisbreiz) 9VI	2.9	B125.16
	(%) AD/ngisa0-nov rariiO	2-9	S1.2.5.B
	(%) AD/npised_tentO	Z-d	\$1.2.5.1¢
8H	(%) AQ\ngizeG-noV 9VJ\w qooJ golsnA WS	2-9	B.2.5.13
	(%) AD\npiceO 9UJ\w good polenA WS	Z-4.	B.2.5.12
8H	(%) AD/npiseG-nov 9/1/w good polenA WS	2-9	11.2.5.8
	(%) AD/npised 9/1/W good golanA WS	p-2	B.2.5.10

Georgia, May 2001 BellSouth Monthly State Summary

000000000000000000000000000000000000000	R88 - 0isp R8B (POTS) excl SB Or Design R8B R8B (POTS)	
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9-77 P-7A P-7A P-7A N	P-2 D			P 2 P 2	P-22	P-2	22	P-2	P 20	% Jeopa	P-2	P/2			P-2	P-2	P-2	P-2	P-2	202	P-2	20	P-2	P-2	% lenna	P-2			2	P.2	P-2	P-2		Georg	BellS
Loops with, INFORM (%) 1 Loops with, INFORM (%) 1/A Intergeneous (as LOPA) (%) 1/A Time Speede (as LOPA) (%) 1/A Time Speede (as LOPA) (%) 1/A Time Speede (as LOPA) (%)	-22 Displat Loop < DST(GA (%) -22 Displat Loop >= DST(GA (%) -2007/finated Customers Conversions	Other Non-Design(GA (%) INF (Standalone)/GA (%) LNH (Standalone)/GA (%)	2W Avalog Loop wit KMP Ven-Design/GA (%) 20hor Design/GA (%)	2W Analog Loop w/INP Design/GA (%) 2W Analog Loop w/INP Non-Design/GA (%) auto analog Loop w/INP Non-Design/GA (%)	2W Analog Loop Design/GA (%) 2W Analog Loop Non-Design/GA (%)	Une (SUNIOA (%)	xDSL (ADSL HDSL and UCL//GA (%)	coop + Port Combinations/GA (%)	Switch Ports/GA (%) Local Interdifice Transport/GA (%)	% Jeopardy Notice >= 48 hours - Non-Mechanized	Digital Loop >= DS1/GA (%)	LNP (Stancalone)/GA (%)	INP (Standatone)/GA (%)	Other Non-Design/GA (%)	2/V Analog Loop w/LNP Non-Design/GA (%)	2W Analog Loop w/LNP Design/GA (%)	2W Analog Loop w/INP Uesign/GA (%)	2W Analog Loop Non-Design/GA (%)	2W Analog Loop Design/GA (%)	UNE ISUNIGA (%)	xDSL (ADSL, HDSL and UCL)/GA (%)	Combo Other/GA (%)	Local Interstifice Transport/GA (%	P-2 [Switch Pons/GA (%)]	role Modice >> 48 house - Kontaning	Digital Loop >= DS1/GA (hours)	LNP (Standalone)/GA (hours)	Vuler Indervesigns GA (hours) INP (Standalone)/GA (hours)	Other Design/GA (hours)	2W Analog Loop w/LNP Non-Desgn/GA (hours)	2W Analog Loop w/INP Non-Design/GA (hours)	2W Analog Loop Non-Design/GA (hours) 2W Analog Loop w/INP Design/GA (hours)		Georgia, May 2001	BellSouth Monthly State Summary
>= 95% w in 15 min >= 95% w in 15 min <= 5% <= 5%	Diagnostic Diagnostic	Diagnostic Diagnostic	Diagnostic Diagnostic	Diagnostic	Diagnostic	Diagnostic	 Diagnostic 	Diagnostic	Diagnostic		95% >= 48 hrs	95% >= 48 hrs	95% >= 48 hrs	95% >= 48 hrs	95% >= 48 hrs	95% >= 48 hrs	95% >= 48 hrs	95% >= 48 hrs	95% >= 48 hrs	95% >= 48 hrs	95% >= 48 hrs	95% >= 48 hrs	95% >= 48 hrs	95% >= de hre	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Analog	Benchmark /	
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100.00% 99.76% 0.00% 0.00%	60.27% 65.88%	09.00%	75.00%	100.00%	B RAR		58.33%	50.00%	\prod		100.00% 94,44%			100.00%	100.00%	100 00%		-0.00%			100.00%	97.62%			218.70	235.32			98.9/ 725.14	25.63	360.00	131.48	Measure	CLEC	
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YES YES YES YES	Diagnostic Diagnostic Diagnostic	Diagnostic Diagnostic Diagnostic	Diagnostic Diagnostic	Diagnostic Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	00	YES			YES	YES		ē			TCO		YES			Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	ZScore Equity		

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Von-Design/<10 circuits/Dispatch/GA (%)	Design/>=10 circuits/Non-Dispatch/GA (%)	Design/>=10 circuits/Dispatch/GA (%)	Design/<10 circuits/Non-Dispatch/GA (%)	Destant<10 circuits/Dispatcha on (18)	Conclustion Dispatch (%)	circuits/Non-Uispatch/GA (%)	circuits/Dispatch/GA (%)	bircuits/Non-Dispatch/GA (%)	drouits/Dispatch/GA (%)	rcuits/Non-Dispatch/GA (%)	rouits/Dispatch/GA (%)	SL and UCL)/>= 0 circuits/Non-Dispatch/GA (%)	SL and UCL)/>=10 circuits/Dispatch/GA (%)	SL and UCL)/<10 circuits/Non-Dispatch/GA (%)	St. and UCL)/<10 circuits/Dispatch/GA (%)	IO circuits/Dispatch In/GA (%)	t0 circuits/Dispatch/GA (%)	0 circuits/Dispatch In/GA (%)	circuits/Dispatch/GA /%)	on ones/>=10 chouds/Dispatch In/GA /%)	hinatione/s=10 circular/Suitch Based Orders/06 (%)	Unations/>=10 crounts/Ulspatch/GA (%)	Dinotions/<10 circuits/Uispatch In/GA (%)	binations/<10 circuits/Switch Based Orders/GA (%)	binations/<10 circuits/Non-Dispatch/GA (%)	binations/<10 circuits/Dispatch/GA (%)	ransport/>=10 circuits/Non-Dispatch/GA (%)	ransport/>=10 crouits/Dispatch/GA (%)	Transport/<10 circuits/Non-Dispatch/GA (%)	ransport/<10 circuits/Dispatch/GA /%)	o or ourse or sparce of Article	Criterite/Dispatator/26/	circuite/Noc Dispatch(CA 187)	pointments	(%) ACMORPHISPECTUCA (%)	Jesign/Uspatch/64 (%)	nivon-Uispatch/6A (%)	n/Dispatch/GA (%)	within 7 Days Hot Cuts		SA (time unds)	A (lime units)	- 000	in ordiopa (as)		C SI 1/24 /9/1	2/GA (%)	1/CA /%)	Late	ic SL2/GA (%)	ic SL1/GA (%)	
R&B (POTS) exd SB Or	R&B - Disp	R&B - Disp	R&3 - Disp	AUSL to Ketall	ADSL to Retail	ADSL to Retail	ADSL to Retail	SDN - BRI	SDN - BRI	ISDN - BRI	ISDN - BR	ADS_ to Retail	ADS: to Retai	ADSL to Retail	ADSL to Retail	RXBRD - Diep	R&B&D - Disp	R&R&D Disp		760	765	R&B	R&B	R&B	R&B	R&B	DS1/DS3		091/093		R&B (POTS)	Age (POIS	R&B (POTS	8	c= 5%	≏ 5%	-= 5%	<= 5%			Disoubard	_		<= 5%	<= 5%	A 5%	1 5%		1	>= 95% w in 15 min	>= 95% w in 15 min	
SB Or 5.00% 51,70	П	-	5.04%		Ē		al 7,75%			1.86%	7.14%		12.50%	Т	7 75%		1000	0.00%	and a		0.00%				0.06%	5.04%				U.UU70	T-	1	F																	min	min	
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BellSouth Monthly State Summary Georgia, May 2001

BST Measure

BST Volume

CLEC Volume

Standard Devlation

Standard Error

ZScore

Equity

YES

0.00% 271 CLEC Measure

6218.7.2.1 62.18.7.2.2 62.18.6.1.1 62.218.6.1.1 6.2.18.8.2.1 6.2.18.8.2.1 6.2.18.8.2.1 6.2.18.9.1.1 6.2.18.9.1.1	B218512 B21852 B21852 B21852 B218512 B218512 B218512 B218512 B218711 B218712	8218324 821841.1 821841.4 8218421 8218421 8218424 821851.1	82.182.2.1 82.182.2.1 82.183.1.1 82.183.1.2 82.183.1.2 82.183.1.3 82.183.1.1 82.183.2.1 82.183.2.1 82.183.2.1		B.2.16.1 B.2.16.2 B.2.17.1.1 B.2.17.1.1 B.2.17.2.1	8.2.15.1 8.2.15.2 8.2.15.3 8.2.15.4	8214.1 8214.2 82.14.3 82.14.4	5.2.13.4
 Ling Salandov, Li Qualui Disguardi A.V. Ling Salandov, Li Disquardi M.V., Spanov, K.S., /li>	Inst. Const. (Colds., Helds., and (Cold)) = to Const. Biologue	P-3 Loop + Per, Combinations/>=10 circu P-3 Combo Ofter/<10 circuls/Dispatch/G P-3 Combo Ofter/<10 circuls/Dispatch/ P-3 Combo Ofter/>=10 circuls/Dispatch P-3 Combo Ofter/>=10 c	Constructions, Transporter-10, contributions(sch.6), Constructions, Transporter-10, contributions(sch.6), Constructions, Transporter-10, constructions, Constr		Average Recovery Time - CCC Prof. Cognet with INPERA (fine with) Prof. Cognet with UNPERA (fine with) Prof. UNEL cognet within 7 Days - Info Cuts Prof. UNEL cognession Dispatched (k) Prof. UNEL cogn Dispatched (k) Pr	K Hot Cuts > 15 minutes Late P-7A Time-Specific SL-1(5A (%) P-7A Time-Specific SL-2(GA (%) P-7A Non-Time Specific SL-2(GA (%) P-7A Non-Time Specific SL-2(GA (%) P-7A Non-Time Specific SL-2(GA (%)	Hot Cut Timeliness IP-7A Time-Specific St.(IGA (%) IP-7A Time-Specific St.2/GA (%) IP-7A Non-Time-Specific St.2/GA (%) IP-7A Non-Time-Specific St.2/GA (%)	Georgia, May 2001 P-7A Non-Time Specific SL2/GA (%)
Landon (k) London (k) Sasarah (CA (%) Longaran (CA (%) Longaran (CA (%) Longaran (CA (%) Longaran (CA (%) Lundongaran (CA (%) Lundongaran (CA (%)	isculta Non-Dispatrició, (K) isculta Non-Dispatrició (K) isculta Non-Dispatrició (K) (GA (K) ISA (K) ISA (K) ISA (K) ISA (K)	4. (%) (GA (%) (GA (%) (GA (%) (GA (%) (CGA (%) (CGA (%)	IssOccasticSA (%) IssOccasticSA (%) Unseating (%) System Based OrderoGA (%) System Based OrderoGA (%) IssOccasticSA (%) IssOccasticSA (%) IssOccasticSA (%) IssOccasticSA (%)	(GA (%) (GA (%) 25(GA (%) 25(GA (%) 25(GA (%) 25(GA (%) 25(GA (%) 25(GA (%) 25(GA (%) 25(GA (%) 25(GA (%))	1 Cuts			
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BellSouth Monthly State Summary Georgia, May 2001

9241 924 924 924 924 924 922 922 922 922 922	P-9 Switch Ports/<10 circuits/Dispatch/GA (%)	B.2.19.1.1.1
	% Provisioning Troubles within 30 Days	
	>= DS1/>=10 circuits/Non-Dispatch/GA	ĥη.
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		Ň.
		.2.18
	Digital Loop < DS1/>=10 circuits/Non-Dispatch/GA	2.18
		is.
		B.2.18.18.1.1
	LNP (Standalone)/>=10 circuits/Non-Dispatch/GA	8.2.18.17.2.2
	ĹNP	8.2.18.17.2.1
	UNP	B.2.18.17.1.2
	LNP (Standalone)/<10 circuits/Dispatch/GA (%)	
	P-3 INP (Standalone)/>=10 circuits/Non-Dispatch/GA (%)	
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9,271 9,274 19,274		Ň
		8.2.18.15.1.2
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		2.16
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		2.18
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9,241 <u>9-3</u> 9,241 <u>9-3</u> 10,11 <u>9-3</u> 10,121 <u>9-3</u> 10,121 <u>9-3</u> 10,122 <u>9-3</u> 10,122 <u>9-3</u> 11,141 <u>9-3</u> 11,141 <u>9-3</u> 11,141 <u>9-3</u> 11,121 <u>9-3</u> 12,121 <u>9-3</u> 12,121 <u>9-1</u> 12,121 <u>9-3</u> 12,121 <u></u>		Ň
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2.78.92.1 2.78.92.4 2.78.10.11 2.78.10.12 P.3 2.78.10.21 P.3 2.78.10.21 P.3 2.78.11.12 P.3 2.78.11.14 P.3 2.78.11.14 P.3	_	B.2.18.11.2.1
2218.92.1 9.2 218.92.4 9.3 218.10.1.1 9.3 218.10.1.2 9.3 218.10.2.1 9.3 218.10.2.2 9.3 218.11.1.1 9.3 218.11.1.1 9.3		2.18
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218.92.1 218.92.4 218.10.1.1 218.10.1.2 218.10.1.2 218.10.2.1 2.18.10.2.1 P-3		
2718 9 2 1 P-3 2W Analoc Loop Non-Designo-= 10 circuits/Uspatch/G4 (%) 2718 9 2 1 P-3 2W Analoc Loop Non-Designo-= 10 circuits/Uspatch/G4 (%) 2718 0 1 1 P-3 2W Analoc Loop NNIN-Designor=0 circuits/Uspatch/G4 (%) 2718 10 1 1 P-3 2W Analoc Loop NNIN-Designor=0 circuits/Uspatch/G4 (%) 2718 10 1 2 P-3 2W Analoc Loop NNIN-Designor=0 circuits/Uspatch/G4 (%)		2.18
218.9.2.1 P-3 2.18.9.2.4 P-3 2.18.10.1.1 P-3	2W Analog Loop w/INP Design/4:0 circuits/Non-Dispatch/GA	2.18
9.2.1 9.2.4 P-3		N
.9.2.1 P-3		B.2.18.9.2.4
	P-3 [2W Analog Loop Non-Design/>=10 circuits/Dispatch/GA (%)	B.2.18.9.2.1

(%) working or an	3	0.2.13.4.1.1
Company of the state of the sta		
I con a Dot Combinatione/cato and itemienates In/CA (%)	0	1010104
Loop + Port Combinations/>=10 crcuits/Switch Based Orders/GA (%)	P-9	B 2 19 3 2 3
Loop + Port Combinations/>=10 circuits/Non-Dispatch/GA (%)	P-9	8.2.19.3.2.2
Loop + Port Combinations/>=10 circuita/Dispatch/GA (%)	9-9	8.2.19.3.2.1
Loop + Port Combinations/<10 circuits/Dispatch In/GA (%)	P-9	8.2.19.3.1.4
Loop + Port Combinations/<10 circuits/Switch Based Orders/GA (%)	Р-9	B.2.19.3.1.3
Loop + Port Combinations/<10 circuits/Non-Dispatch/GA (%)	P-9	8.2.19.3.1.2
Loop + Port Combinations/<10 circuits/Dispatch/GA (%)	P-9	B.2.19.3.1.1
Local Intervifice Transport/>=10 circuits/Non-Dispatch/GA (%)	9.9	8.2.19.2.2.2
Local Interoffice Transport/>=10 orcuits/Dispatch/GA (%)	P-9	8.2.19.2.2.1
Local Interoffice Transport <10 circuits/Non-Dispatch/GA (%)	P-9	B.2.19.2.1.2
Local Interoffice Transport(<10 cipults/Dispatch/GA (%)	P-9	8.2.19.2.1.1
Switch Pors/>=10 circuits/Non-Dispatch/GA (%)	P-9	B.2.19.1.2.2
Switch Ports/>=10 circuits/Dispatch/GA (%)	6-d	8.2.19.1,2.1
Switch Ports/<10 circuits/Non-Dispatch/GA (%)	6.d	8.2.19.1.1.2
Switch Ports/<10 circuits/Dispatch/GA (%)	P-9	B.2.19.1.1.1
% Provisioning Troubles within 30 Days	% Pro	

7,298

Design Design Design Design Design Design Design Real POTS R Real POTS REAL POTS R REAL POTS REAL POTS R REAL REAL POTS R REAL POTS R REAL REAL REAL REAL REAL REAL REAL RE	R&B - Disp R&B - Disp R&B - Disp R&B (PCTS) exd SB Or R&B (PCTS) exd SB Or R&B (PCTS) exd SB Or R&B (PCTS) exd SB Or R&B (PCTS) exd SB Or	Analog CTS) excl ARB - Disp RB - DIS	Benchmark /
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12.37%	5.52% 4.16%	5.55% 4.16% 0.00% 6.14% 0.00%	20.00% 11.11%	0.00%	12.59% 0.00% 5.00% 13.50%	12.50% 0.00% 5.04% 0.06% 5.00% 5.00%	5.00% 12.59% 5.40% 5.11%	12.59% 5.04% 5.04% 10.56% 10.56%	5.04% 5.04% 10.56% 5.00%	BST Measure
194 11.11% 9 353 0.00% 9	71,773 468.878	71,159 467,632 171 105 2.673 1	9 ⁴⁵	399 4	135 36 51,700 466,355	48 2 53,418 469,517 180 51,700 51,700	51,700 135 3,738 235	135 53,418 53,418 180 180	53,418 53,418 180 180 51,700	BST Valume
11.11% 0.00%	6.18% 3.27%	0.00%	2.77%	2.84%	0.00%	0.00%		0.66%	12.50%	CLEC Measure
ne na ratat 9 9	744 9.402	ω	505	27 352	52 5,499	ωω	0.00731 0.01731 0.01731 0.01731 0.01731 0.01731 0.01731 0.01731 0.01731 0.017261 0.0	0.66% 301 301	1. 2.5%	CLEC Volume
la writh Livey Task							la with Jaly to ka with Jaly Tua	10 Wette Linky Pain	io with July rus	Standard Deviation
0.11227 0.03989	0.00842	0.08500	0.06223	0.00000	0.03024	0.12626 0.01464	0.01731 0.12861 0.03187	0.01264	0.07708	Standard Error
0.1122	-0.7856 4.2824	0.7223	2.7685	5.6441	1.6538	0.3988	2.5257 0.9792 0.4651	3.4583	-0.9728 YES	ZScare
YES	YES	YES	YES	YES	YES	YES	YES	YES		Equity

07/07/2001

	2 10 2 10 2 10 2 10 2 10 2 10 2 10 2 10 2 10 2 10 2 10 2 10 2 10 <th10< th=""> <th10< th=""> <th10< th=""> <th< th=""><th>B2 18 15.11 P-9 (Dher No-Despin-f0 circuistifie) B2 18 15.12 P-9 (Dher No-Despin-f0 circuistifie) B2 19 15.12 P-9 (Dher No-Despin>=10 circuistifie) B2 19 15.22 P-9 (Dher No-Despin>=10 circuistifie) B2 19 15</th><th>9999999999</th><th></th><th>90000000000000000000000000000000000000</th><th>0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0</th><th>699 699 699 699 699 699 699 699 699 699</th><th>BellSouth Monthly State Summary Georgia, May 2001 82194.14 9-0 Combo Oners/10 incust/Digath InGA (%) 91394.21 9-0 Combo Oners/10 incust/Digath InGA (%) 82194.14 9-0 Combo Oners/10 incust/Digath InGA (%) 82194.15 9-0 Combo Oners/10 incust/Digath InGA (%) 82194.14 9-0 Combo Oners/10 incust/Digath InGA (%) 82194.15 9-0 Combo Oners/10 incust/Digath InGA (%) 82195.11 9-0 Song (GSL, 1)/SL and (C)/10 incust/Digath InGA (%) 82195.11 9-0 Song (GSL, 1)/SL and (C)/10 incust/Digath InGA (%) 82195.11 9-0 Song (GSL, 1)/SL and (C)/10 incust/Digath InGA (%) 82195.11 9-0 Song (GSL, 1)/SL and (C)/10 incust/Digath InGA (%) 82195.11 9-0 Song (GSL, 1)/SL and (C)/10 incust/Digath InGA (%) 82195.11 9-0 Song (GSL, 1)/SL and (C)/10 incust/Digath InGA (%) 82195.11 9-0 Song (GSL, 1)/SL and (C)/10 incust/Digath InGA (%) 82195.11 9-0 Song (GSL, 1)/SL and (C)/10 incust/Digath InGA (%) 82195.11 9-0 Song (GSL, 1)/SL and (C)/10 incust/Di</th></th<></th10<></th10<></th10<>	B2 18 15.11 P-9 (Dher No-Despin-f0 circuistifie) B2 18 15.12 P-9 (Dher No-Despin-f0 circuistifie) B2 19 15.12 P-9 (Dher No-Despin>=10 circuistifie) B2 19 15.22 P-9 (Dher No-Despin>=10 circuistifie) B2 19 15	9999999999		90000000000000000000000000000000000000	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	699 699 699 699 699 699 699 699 699 699	BellSouth Monthly State Summary Georgia, May 2001 82194.14 9-0 Combo Oners/10 incust/Digath InGA (%) 91394.21 9-0 Combo Oners/10 incust/Digath InGA (%) 82194.14 9-0 Combo Oners/10 incust/Digath InGA (%) 82194.15 9-0 Combo Oners/10 incust/Digath InGA (%) 82194.14 9-0 Combo Oners/10 incust/Digath InGA (%) 82194.15 9-0 Combo Oners/10 incust/Digath InGA (%) 82195.11 9-0 Song (GSL, 1)/SL and (C)/10 incust/Digath InGA (%) 82195.11 9-0 Song (GSL, 1)/SL and (C)/10 incust/Digath InGA (%) 82195.11 9-0 Song (GSL, 1)/SL and (C)/10 incust/Digath InGA (%) 82195.11 9-0 Song (GSL, 1)/SL and (C)/10 incust/Digath InGA (%) 82195.11 9-0 Song (GSL, 1)/SL and (C)/10 incust/Digath InGA (%) 82195.11 9-0 Song (GSL, 1)/SL and (C)/10 incust/Digath InGA (%) 82195.11 9-0 Song (GSL, 1)/SL and (C)/10 incust/Digath InGA (%) 82195.11 9-0 Song (GSL, 1)/SL and (C)/10 incust/Digath InGA (%) 82195.11 9-0 Song (GSL, 1)/SL and (C)/10 incust/Di
hDispatchQA (%) (SpatchQA (%) on-DispatchQA (%) (SpatchQA (%) on-DispatchQA (%) on-DispatchQA (%)	N-Despaticida (%) Notestatida (%) Natorida (%) Colganotida (%) Spaticitida (%) Spaticitida (%)	-Displant/GA (%) Displant/GA (%) In-Displant/GA (%) In-Displant/GA (%) Ofisplant/GA (%)		CY Manag Loop WLVE Costant TU Guidenzangenures, Int. (2)W Marg Loop WLVE Designet TU Guidenzangenures, Int. (2)W Marg Loop WLVE Designet TU Gricula/StrateDisate/CA (%) (2)W Aragis Loop WLVE Designet TU Gricula/StrateDisate/CA (%) (2)W Aragis Loop WLVE Designet TU Gricula/StrateDisate/CA (%) (2)W Aragis Loop WLVE Non-Designet (1) Gricula/StrateBis (1) (1) (1) (1) (1) (1) (1) (1) (1) (1)	10 circul/s010sate/r04, (%) 10 circul/s010sate/r04, (%) 1410 circul/s01spate/r04, (%) 1410 circul/s01spate/r04, (%) 179=10 circul/s01spate/r04, (%) 179=10 circul/s01spate/r04, (%) 1 circul/s01spate/r04, (%)		(19) (19) (19) (19) (19) (19) (19) (19)	Ummary (M(A)(%)) (M(A)(%) (M(A)(%) (M(A)(%)) (M(A)(%) (M(A)(%)) (M(A)(%) (M(A)(%)) (M(A)(
Digital Loop < DS1 Digital Loop < DS1 Digital Loop < DS1 Digital Loop >> DS1 Digital Loop >> DS1 Digital Loop >> DS1	R&B (POTS) R&B (POTS) R&B (POTS) R&B (POTS) R&B (POTS) R&B (POTS) R&B (POTS) Digital Lcop < DS1	R&B R&B R&B R&B R&B R&B R&B (POTS)	Rab (POTs) source or R&B (POTs) excl SB Or R&B (POTs) excl SB Or Design Design Design	R&B - Disp R&B - Disp R&B - Disp R&B - Disp R&B - Disp R&B - Disp R&B - Disp	F&B - Disp F&B - Disp F&B (PDTS) excl SB Or F&B (PDTS) excl SB Or F&B (PDTS) excl SB Or F&B (PDTS) excl SB Or F&B - Disp F&B - Disp	R4B - Disp R4B - Disp R4B - Disp R4B (PDTS) excl SE Or R4B (PDTS) excl SE Or R4B (PDTS) excl SE Or R4B (PDTS) excl SE Or R4B - Disp R4B - Disp R4B - Disp R4B - Disp	ISON - STN ISON - SRN ISON - SRN ISON - SRN ISON - BRN AOSL to Retail AOSL to Retail AOSL to Retail	Benchmark / Analog R33.0 - Disp R88.0 - Disp R88.0 - Disp ADSL to Retail ADSL to Retail ADSL to Retail
9.71% 7.32%	12.87% 0.00% 5.55% 4.16% 12.87% 0.00%	5.52% 4,16% 12.37% 5.55% 4,16%	12.87% 3.33% 0.30% 0.00%	5.52% 12.37% 12.37% 5.55%	12.37% 5.55% 12.87% 5.52%	5.52% 12.37% 5.55% 2.87% 12.87% 5.52% 5.52%	0.85% 0.00% 2.83% 11.90% 0.00% 5.52%	BST Measure 9.34% 11.30% 0.00%
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Georgia, May 2001	BellSouth Monthly
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ns/<10 circuits/Dispatch/GA (days)	OUGHOMOU THOM + QUOL	01.4	B.2.24.3.1.1	
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art/<10 circuits/Dispatch/GA (days)		01-d	1.1.2.42.5.8	
(sybh) AD\dotsqsiQ-noN\st		6-10	8.2.24.1.2.2	
(eyeb) AO/rioteqoiOloi	Switch Ports/>=10 oreu	01-0	1217228	
(sysb) AD\riningaid-noV\s	Switch Ports/<10 circuit	01-0	B.2.24.1.1.2	
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(stuor) AD/rtotegald-not/stiuotic	LNP (Standalone)/<10	5-5	8.2.22.17.1.2	
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2W Analog Loop Design/<10 circuits/Non-Dispatch	P-10	8.2.25.8.1.2
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Other/<10 circuits/Non-Dispatch	P-10	2.25.4
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Local Interoffice Transport/<10 circuits/Dispatch/GA (days)	P-10	B.2.29,2.1.1
Switch Ports/>=10 circuits/Non-Dispatch/circh (20%)	01 d	B.2.29.1.2.2
Sylleh Ports/<10 circuits/Non-Dispetch/6A (days) Switch Ports/>=10 circuits/Dispetch/6A (days)	01-d	6.2.29.1.2.1
(aveb) 40/dolege/0/cov/atinoio 01>/ang/dol/web/	01-d	2.1.1.22.2.8
Service Order Cycle Time (offered) - Partially Mechanized	01-10	1.1.1.65.2.8
(sysb) AD/holedsid-novisivon-off-	01-0	5.2.61.85.5.8
Digital Loop >= DS1/>=10 circuit/Dispatch/SD (46/9)	01.9	12018258
(syab) AO/hoteqaiQtetinoio 01>\rSC =< qooJ fsigiD (syab) AO/hoteqaiO-noV/tsitoi 01>\rSC =< qooJ fsigiD	01-0	S. 1. 01. 85. 5. 8
Digital Loop < DS1/12/2019/00-01/2010/2010/2010/2010/2010/2010/201	01-10	1.1.61.85.5.8
Digital Loop < D51/s=0 direuis/Dispatch/GA (days)	01-d	8.2.28 18.2.2
(eveb) ADVrb/seqsiGrationic 01>\rSC > qoo Listipio	01-d	8.2.2816.21
Optical Loop Carculations Of Strategy (Seven) A 2014 (Seven) A	01-d	8.2.28.18.1.2
[2V6b] AD/rhotegaid/versition: 0f=	01-d	8.2.28.16.11
(avsh) Attrictorig/pop/latication 01= (anoisbrost) 9/VJ</td <td>b-14 b-14</td> <td>22.71.82.2.8</td>	b-14 b-14	22.71.82.2.8
(s/sb) AD/horegian/von-Dispatch/GA (days)	71 G	2.1.71.82.2.8
(SV6b) AO/hotegio/strong 0/>/(analogio/strong) Q/	91-d	1.1.71.85.5.8
(aveb) AD\rightarrow Direct(anoison) ADI	01-0	2.2.31.85.5.8
(aysb) AD/rtotegaiOtatiuohio 0f = /shoesare/</td <td>01-9</td> <td>12.81.82.2.8</td>	01-9	12.81.82.2.8
(sysb) AQ/hbisqsiG-noV/stiump 0r>/(anoisbrasi) 9V/	01-d	2.1.81.85.5.B
(syeb) AQ\rhitegeiCl\stiunio 01>\(anolgbraid) 9NI	01-0	1,1,01,02,2.8
Other Non-Design/>=10 circuits/Non-Dispatch/GA (days)	01-0	8.2.28.15.2.2
(2/ber Non-Design/>=10 circuita/Dispatch/GA (days)	01-4	12.21.82.2.8
Other Non-Design/<10 circuits/Non-Dispatch/GA (days)	01-d	2.1.31.99.15.1.2
(sysb) AD/rosegi0/stiuono 01>/ngise0-noM hert/0	01-4	L'L'9L'82'2'8
Other Design/>=10 circuits/Non-Dispatch/GA (days)	01-0	B.2.28.14.2.2
Other Design/#=10 circuits/Dispatch/GA (days)	01-0	0.2.26.14.2.1
Other Design/<10 circuits/Non-Dispatch/GA (days)	D-10	2.1.51.282.2.8
(sysb) AD/holegeiGitaliuono 01>/ngeised homo	01-d	1.1.41.82.5.8
(sysb) AO/AblegelG-noV/struction:01=	\$1-d	B.2.28 13.2.2
(aveb) AO\dotegei0\shucoic of =<\ngise0-nov 9VJ\w qooJ polenA WS	\$1.d	1.2.81.82.2.8
(sysb) AD/doteqsiG-no//stiuotio 01>/npiseG-no/ 9/J/w good polanA WS	b1.14	5.1.31.28.13.1.2
(sysb) AD\rhoteqsiD\sticution 0 01>/ngia9C-noN 9NJ/w gool polenA WS	P1-4	1.1.61.85.5.8
(sveb) AQInoteqsiQ-noV/sriuonio 01=<\nglasiG 9N/LW qooL golanA WS	71 d	B.2.28.12.2.2
(sysb) AÐ/notsqai@tzituorio 01∞ <td>71-d</td> <td>1.2.21.82.2.8</td>	71-d	1.2.21.82.2.8
(ayeb) AD\rinteqalG-noV/tatiuono 01>\npigeG 9MJ/w gooJ polenA WS	71-d	5.1.21.85.5.8
(ayeb) AD\roleqeiG\stituorio 01>\ngiseG AV.lw gooJ golenA WS	21-d	1121382239
(sysb) ADMotegaiG-noWatiuonio 01= <td>01-d</td> <td>8.2.28 11.2.2</td>	01-d	8.2.28 11.2.2
(aysb) AD\rfotsqaiD\stiuonio 01=<\npiseD-noN 9NI/w qooJ polenA WS	01-d	B.2.28.11.2.1
(sysb) AD\rdstege[G-noN/stilucito 01>/npiseG-noN 9NI/w qoo1 golsnA WS	01-9	8,2,28,11,1,2
(sysb) ADirdstagsiOlatiuosio 01>IngiseO-noN 9Miw good polanA WS	01-d	8.2.28.11.1.1
(aysb) AD/rotegaid-no/vatiuotic 01= <td>01-d</td> <td>B.2.28.10.2.2</td>	01-d	B.2.28.10.2.2
(aysb) AD/hotsqaiOlatiuotio Df=<\ngiseO 9Mi/w qooJ polenA WS	01-d	1.2.01.85.5.8
(syeb) AQ\rhoteqsiG-noV\stiuonio 01>\rightarrow qooJ polenA WS	01-d	S.1.01.85.5.B
(syeb) AD\rdstegsID\stiunio 01>\rgstegsID \stigestegs OV wighting to be a start of the start of	01-d	1,1,01,85,5,B
(syeb) A2Moteqsi0-noMistiumb 01= <td>D-10</td> <td>8 5 58 6 5 5</td>	D-10	8 5 58 6 5 5
(avab) ADividiation of = <td>01-d</td> <td>8.2.26.9.2.1</td>	01-d	8.2.26.9.2.1
(sveb) AQMotegaid-noV/stiuoto 01>/npised-noV gool polenA WS	01-d	2.1.9.25.2.8
(zveb) AQ\rhoteqsiG\etiuonio 0r>\rigitaga-nov gooJ polenA WS	01-d	1.1.0.85.5.8
(aveb) ADiroteqaid-noNlatiuorio 01=	01 d	8.2.28.8.2.2
(sysb) AD/hbjsqs/0/stiupro 01= <td>01-d</td> <td>8.2.28.8.2.1</td>	01-d	8.2.28.8.2.1
(eveb) AD/hotegold no/veriuging 01>/nglaed gool polena was	01-9	8.2.28.6.1.2
(avsb) AOVAtional Circuits/Dispatch/GA (days)	01-1	1,1,8,85,5,8
Line Sharing/>=10 circuits/Non-Dispatch/GA (days)	01-10	2.2.7.82.2.8
Line Sharing/>=10 circuits/Dispatch/GA (days)	01-0	1.2.7.82.5.8
(sysb) AQ1disqlondrinoViziuonio UT>\pmosic anul		
Line Sharing/<10 circuits/Non-Displatot/GA (days)	01 d	2.1.7.85.5.8

BellSouth Monthly State Summary Georgia, May 2001

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Digital Loop < DS1/<10 circuits/Dispatch/GA (4 ILNP (Standalone)/5=10 circuits/Non-Dispatch/GA (dave)	4 LNP (Standalope)/2=10 circuits/Dispatch/QA (days)	LINE (Standakona/Ve10 nineule/Non-Disoute/JCA (days) LINE (Standakona/Ve10 nineule/Non-Disoute/JCA (days)			Т			D Other Non-Decodent of circular Department (A (deco)						10 Other Design/<10 circuits/Non-Dispatch/GA (days)	Γ		L	ţ.	14 ZW Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/GA (days)	1							10 2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/GA (days)	i	1	10 [2W Analog Loop w/INP Design/<10 circuits/Non-Dispat/20/164 (days)	1	2W Appins I non Non-Design >=10 disculta/Dispation on Judys/ 2W Appins I non Non-Design/>=10 disculta/Dispation on Judys/	22V Analog Loop Non-Design/>=10 circuits/Niepatot/GA (days) 22V Analog Loop Non-Design/>=10 circuits/Niepatot/GA (days)	ZYV Analog Loop Non-Design/ <tu (days)="" (days)<="" <tu="" analog="" circuits="" ga="" loop="" non-design="" td="" tv="" uispatch=""><td>2 2W Analog Loop Design/>=10 crouits/Non-Dispatch/GA (days)</td><td></td><td></td><td>10 2W Analog Loop Design/<10 circuits/Dispatch/GA (days)</td><td></td><td></td><td></td><td>0 Line Shaing/<10 circuits/Dispatch/GA (days)</td><td>O UNE ISDN/>=10 circuits/Non-Dispatch/GA (days)</td><td>10 UNE ISON/>=10 circuits/Dispatch/GA (days)</td><td>0 (UNE (SDN/<10 nimule/Non-Diseate/state insue)</td><td>In the second second production (second second s</td><td></td><td></td><td>In a start of the start of t</td><td>IC (Combo Other/>= 10 circuits/Non-Dispatch/GA (days)</td><td>IO Combo Othert>=10 circuits/Dispatch/GA (days)</td><td></td><td></td><td></td><td>10 Loop + Part Combinations/>=10 circuits/Dispatch/QA (risps)</td><td>In I non + Part Combinations/c10 dimiter/Max Dispatch/Co. (deva)</td><td>In I non + Part Combinatione2410 Activitie/Discon-MCA (Activ)</td><td></td><td>Georgia, May 2001</td><td>Concerns methods being controlled a</td></tu>	2 2W Analog Loop Design/>=10 crouits/Non-Dispatch/GA (days)			10 2W Analog Loop Design/<10 circuits/Dispatch/GA (days)				0 Line Shaing/<10 circuits/Dispatch/GA (days)	O UNE ISDN/>=10 circuits/Non-Dispatch/GA (days)	10 UNE ISON/>=10 circuits/Dispatch/GA (days)	0 (UNE (SDN/<10 nimule/Non-Diseate/state insue)	In the second second production (second second s			In a start of the start of t	IC (Combo Other/>= 10 circuits/Non-Dispatch/GA (days)	IO Combo Othert>=10 circuits/Dispatch/GA (days)				10 Loop + Part Combinations/>=10 circuits/Dispatch/QA (risps)	In I non + Part Combinations/c10 dimiter/Max Dispatch/Co. (deva)	In I non + Part Combinatione2410 Activitie/Discon-MCA (Activ)		Georgia, May 2001	Concerns methods being controlled a
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	(a (a a)		
	(sysb) AD/dollage/OnoN/stituoto 01=	p-14	5.2.30.13.2.2
	(sysb) AD\rholeqsiQ\stituoto 01=<\rholesg-rov 9VJ\w qooJ goleriA WS	\$1-d	1.2.50.13.2.1
	(sysb) AD\rhoteqeiG-noV/sliuorio 01>/ngiseG-noV 9V J/w gooJ polenA WS	p14	S.1.61.06.S.B
	(age) AD/AD/age/Concutation 01>/ngrad-nov PU/W qob Look WS	\$1 d	B.2.30.13.1.1
	2W Analog Loop w/LMP Design/>=10 circuits/Non-Dispatch/CM (ays)	\$1.9	5.2.30.12.2.2
	(sysb) AD\nbleqeiOtstiuono Dr≈ <trepiseo adj="" potena="" qooj="" td="" w="" ws<=""><td>71 d</td><td>B 2.30, 12.2 1</td></trepiseo>	71 d	B 2.30, 12.2 1
	(sysb) AO/hotsqsiG-noVicituation of >ingised GVJ/w qool polenA WS	71 d	S.1.S1.05.5.B
	(sysb) AOVIDIGGEOVIDID OT >Unpiced GV/W Good polard WS	\$1 d	1.1.21.05.5.8
	(sveb) AD/holsgeiG-noN/struction 01= <td>01-9</td> <td>5.2.11.05.5.8</td>	01-9	5.2.11.05.5.8
	(ayab) ADVrotegariOversion 01=	01-10	r.s.rr.oc.s.a
	(eveb) ADVrbseqs/G-noNistiumio 01>/ngiseG-noN 9NI/w goo J golenA WS	01-d	S.1.11.05.5.8
	(sysb) AD\rhoteqsiG\stiuonio 0r>\npiseG-noN 9N\w qooJ polsnA WS	01-d	1.1.11.05.5.8
	(ayeb) AQVdbteqaiG-noVlaticono Df=<\ngiseC 9VI/w goo_ polenA WS	01 d	S.2.30.10.2.8
	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/GA (days)	01-0	1.2.01.06.5.8
	(sysb) AD\rbisgaiG-noV/stiuotio 01>\rbiseG 9MI/w gooJ polenA WS	01 d	S.1.01.05.5.B
	(sysb) AD\rhoteqeiO\stitutio 01>\ringieeG 9NI\w gooJ polenA WS	01-9	1.1.01.0E.S.8
	(sysb) ADMotegaiG-noNistium 01= <td>01*d</td> <td>S.S.9.9.2.8</td>	01*d	S.S.9.9.2.8
	(sysb) AD\rhotegsi0\siluonio 01=<\ngise0-noN goo_ polenA WS	01-d	F.2.30.9.2.1
	(sysb) AD\rbisgsig-noV/sticons 01+/ngies0-noV gool polonA WS	01-d	B.2.30.9.1.2
	2W Analog Loop Non-Design/<10 circuits/Dispatch/GA (days)	01-d	1.1.9.05.5.8
	SW Analog Loop Design/s=10 circuits/Non-Dispatch/G4 (48ys)	01-d	5.30.6.2.8
	(aveb) AD/dotsqsiG/stituotio 01= <td>01-9</td> <td>1.5.8.06.5.6</td>	01-9	1.5.8.06.5.6
	(sysb) AD/h01sqsiQ-no//stiumio 01>/ngiseQ good polsna WS	P-10	S.1.8.06.5.6
	(aysb) AD\rfstagalDteriumon 01>\npiceD gool golenA WS	01-9	1.1.8.06.5.8
	(syeb) AD/violegel0-nov/shuppio 01= <td>01-4</td> <td>S.S.7.00.5.8</td>	01-4	S.S.7.00.5.8
	(sysb) A∂Viotsqei0letiuorio 01=<\pensetS ani.l	01 d	1.2.7.05.2.8
	(ays) AD/honeDispatch/on-Dispatch/GA (days)	01~d	2.1.7.05.5.8
	Line Shanng/<10 circuits/Dispatch/GA (days)	01-d	F.1.5.05.5.8
	(sveb) AD\rhotegeiG-noN\strong ct=<\NOSI BNU	01-4	S.2.30.6.2.2
	(ays) AD/hotsqatchication of = <td>01-d</td> <td>F.2.30.6.2.1</td>	01-d	F.2.30.6.2.1
	(sysb) AQ\rhotegelG-noV\stiuchio 01>\NG2t BUU	01-q	B.2.30.6.1.2
	(aveb) AQVrtotegaiQtatiution 01>VNG21 BNU	D1-10	B.2.30.6.1.1
	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/GA (days)	01-d	S.2.30.5.2.8
~	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/GA (days)	01-d	B.2.30,5.2.1
	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispetch/GA (days)	01-q	S.1.30.5.1.2
	xOSL (ADSL, HDSL and UCL)(<10 circuits/Dispatch/GA (days)	01-d	1.1.3.06.5.8
	Combo Other/>=10 circuits/Non-Dispatch/GA (days)	01-0	8.2.30.4.2.2
	(svsb) A2/dstaggi0/stiuorio 0[= <td>01-0</td> <td>1.2.506.5.8</td>	01-0	1.2.506.5.8
	Combo Other/<10 circuits/Non-Dispatch/GA (days)	01 d	B.2.30.4.1.2
	Combo Other/<10 circuits/Dispatch/GA (days)	01-d	B.2.30.4.1.1
	Loop + Port Combinations/>=10 circuits/Non-Dispatch/GA (days)	01-d	S.S.OE.S.B
	Loop + Port Combinations/>=10 circults/Dispatch/GA (days)	01-d	F.2.30.3.2.1
	Loop + Port Combinations/<10 circuits/Non-Dispatch/GA (days)	01-d	B.2.30.3.1.2
	I cop + Port Combinations/<10 circuite/Dispotoh/GA (daya)	01-d	1.1.2.30.3.1.1
	Local Interoffice Transport/>=10 circuits/Non-Dispatch/GA (days)	01-9	B.2.30.2.2.2
	Local Interoffice Transport/>=10 circuits/Dispatch/GA (days)	01-0	8,2,30,2,2,1
	(ays) A01/datagei0-no//sticona 01-vtroganan eofitonatel laos	01-d	S.1.5.05.5.8
	(aveb) AD\rdstegalQ\eticonic 01>VnoganarT ecitionstal lacoul	01-d	P.2.30.2.1
	(sysb) AQ/rotspace/Onno/logicon of = <td>01-d</td> <td>B.2.30.1.2.2</td>	01-d	B.2.30.1.2.2
	(ay6b) AD/doteqeiOtetiuotio 01= <td>01-d</td> <td>8,2,30,1,2,1</td>	01-d	8,2,30,1,2,1
	(sysb) AD/hotsqai0-noN/stiumio 01>/sho9 hotw2	D1-10	S.1.1.05.5.8
	Switch Ports/<10 circuits/Dispatch/GA (days)	b-10	B.2.30.1.1.1
	ervice Order Cycle Time (offered) - Non-Mechanized	S letol	
	Oligital Loop >= DS1/>=10 circuits/Non-Oispatch/GA (days)	01-d	5,2,29,19,2,2
	Digital Loop >= DS1/>=10 circuits/Dispatch/GA (days)	01-9	12.91.92.2.9
	(sysb) AD/hotegsiO-noN/sticorio 01>\120 =< gooJ letipiO	01-G	2.1.01.05.5.8
	(syeb) AE)/dotsqsi@iaticono 01>/h2G =< qooJ lstipiQ	01-0	1.1.01.05.5.8
	(sysb) AQ/holegs/G-nov/siuono 01= 16u goor isipiuj		77918770
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Georgia, May 2001 BellSouth Monthly State Summary

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and the second se	er Design/Dispatch/GA (%)
(%)	Analog Loop w/LNP Non-Design/Non-Dispatch/GA (%)
	Analog Loop w/LNP Non-Design/Dispatch/GA (%)
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(%)	
	Analog Loop w/INP Non-Design/Dispatch/GA (%)
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	I. (ADSL, HDSL and UCL)/Non-Dispatch/GA (%)
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fays)	ital Loop >= DS1/>=10 circuits/Non-Dispatch/GA (days)
	Ital Loop >= DS1/>=10 circuits/Dispatch/GA (days)
(84)	Ital Loop >= DS1/<10 circuits/Non-Dispatch/GA (days)
	ital Loop >= DS1/<10 circuits/Dispatch/GA (days)
1.47	Party of the state

INP (Standalone)/Non-Dispatch/GA (%)	7-0	0.2.32 10.2
	1	3
INP (Standalone)/Departs/GA (%)	U	2.32
Other Non-Design/Non-Dispatch/GA (%)	9-d	B.2.32.15.2
Other Non-Design/Dispatch/GA (%)	9-d	B.2.32.15.1
Other Design/Non-Dispatch/GA (%)	P-6	B.2.32.14.2
Other Design/Dispatch/GA (%)	Р-6	B.2.32.14.1
2W Analog Loop w/LNP Non-Design/Non-Dispatch/GA (%)	Р-6	8.2.32.13.2
Non-Design/Dispatch/GA	Р-6	8.2.32.13.1
2W Analog Loop w/LNP Design/Non-Dispatch/GA (%)	-9-6	B.2.32.12.2
2W Analog Loop w/LNP Design/D spatch/GA (%)	P-6	B.2.32.12.1
2W Analog Loop w/INP Non-Design/Non-Dispatch/GA (%)	Рb	B.2.32.11.2
2W Analog Loop w/INP Non-Design/Dispatch/GA (%)	Р-6	8.2.32.11.1
2W Analog Loop w/INP Design/Non-Dispatch/GA (%)	P-6	B.2.32.10.2
2W Analog Loop w/INP Design/Dispatch/GA (%)	P-6	B 2 32 10 1
2W Analog Loop Non-Design/Non-Dispatch/GA (%)	P-6	B.2.32.9.2
2W Analog Loop Non-Design/Dispatch/GA (%)	9-6	B.2.32.9.1
2W Analog Loop Design/Non-Dispatch/GA (%)	9-q	B.2.32.8.2
2W Analog Loop Design/Dispatch/GA (%)	9-6	B.2.32.8.1
Line Sharing/Non-Dispatch/GA (%)	Ъ. б	B.2.32.7.2
Line Sharirg/Dispatch/GA (%)	P-6	B.2.32.7.1
UNE ISDNINOn-Dispatch/GA (%)	P-6	B.2.32.6.2
	P-6	B.2.32.6.1
	Р-6	B.2.32.5.2
xDSL (ADSL, HDSL and UCL//Dispatch/GA (%)	9-6	B.2.32.5.1
Combo Other/Non-Dispatch/GA (%)	Р-6	B.2.32.4.2
Combo Other/Dispatch/GA (%)	P-6	B.2.32.4.1
Loop + Port Combinations/Non-Dispatch/GA (%)	P-6	B.2.32.3.2
Loop + Port Combinations/Dispatch/GA (%)	P-6	B 2 32 3 1
Local Interoffice Transport/Non-Dispatch/GA (%)	P-6	B.2.32.2.2
Local Interoffice Transport/Dispatch/GA (%)	Р-6	B.2.32.2.1
Switch Ports/Non-Dispatch/GA (%)	р 6	8.2.32.1.2
Switch Ports/Dispatch/GA (%)	P-6	
% Completions wio Natice or < 24 hours	% Com	
LNP/GA (%)	P-13	8.2.31.1
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o Omerivan-JispadrivGA (%) (ADSL, HDSL and UCL/Dispatch/GA (%) (ADSL, HDSL and UCL/Non-Dispatch/GA (%) (SDNDIspatch/GA (%))	Comp	2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2
O Unerrivon-DispacryGA (%) (ADSL, HDSL and UCL/INon-Dispatch/GA (%) (ADSL, HDSL and UCL/INon-Dispatch/GA)	Comp	2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2
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	Compl	B232.1.1 B232.1.1 B232.2.1 B232.2.1 B232.2.1 B232.2.2 B232.3.1 B232.3.2 B232.3.2 B232.3.2 B232.3.2
Combo Other/Dispatch/GA (%)	Compl	82.31.1 82.32.1.1 82.32.1.1 82.32.2.1 82.32.2.1 82.32.2.1 82.32.2.1 82.32.3.1 82.32.3.1
000 + Port Combinations/Non-Dispatch/GA /%/	Compl	B232.1.1 B232.1.1 B232.2.1 B232.2.2.1 B232.2.2.1 B232.2.2.1 B232.3.2.1 B232.3.1
non + Port Combinations/Discatch/C4 (%)	ompl	B.2.31.1 B.2.32.1.1 B.2.32.1.1 B.2.32.2.1 B.2.32.2.1 B.2.32.2.1 B.2.32.2.1
	id in the	B.2.31.1 B.2.32.1.1 B.2.32.1.2 B.2.32.1.2
Switch PonsrNon-Uispatch/GA (%)	duro	B.2.31.1
A (%)	% Comple	B.2.31.†
Completions wie Notice or < 24 hours		B.2.31.1
LNP/GA (%)	1 Et-d	
Disconnect Timeliness	Disconne	
Digital Loop >= DS1/>=10 circuits/Non-Dispatch/GA (days	P-10 E	8.2.30.19.2.2
pital Loop >= DS1/>=10 circuits/Dispatch/GA (c		.2.30
Digital Loop >= DS1/<10 circuits/Non-Dispatch/GA (davs)	_	2.30
Digital Loop >= DS1/<10 circuits/Dispatch/GA (rave)	1	2.30.19
Digital Loop < DQ IV to circular/Dispatch/GA (Uays)		2 30 18
Digital Loop < DS1/2=10 circuits/Non-Uspatch/GA (days)	200	B.2.30 18 2.1
Digital Loop < DS1/<10 circuits/Dspatch/GA (days)		2.30
NP (Standalone)/>=10 circuits/Non-Dispatch/GA (days)		2.30
LNP (Standalone)/>=10 circuits/Dispatch/GA (days)	P-14	Ň
		Ň.
NP (Standalone)/<10 circuits/Diseatch/GA /rfave		2.30.17
NP (Standalone)/>=10 circuite/Non-Dispatch/C4 (days)	P-10	2 30 16
INF (Standalone)/		D 2 30 16 2 1
INP (Standalone)/<10 circuits/Dispatch/GA (days)		2.30.16
Other Non-Design/>=10 circuits/Non-Dispatch/GA	L	.2.30.15
Other Non-Design/>=10 circuits/Dispatch/GA (days)	P-10	.2.30.15
Other Non-Design/<10 circuits/Non-Dispatch/GA (days)		B.2.30.15.1.2
Other Non-Design/<10 circuits/Dispatch/GA (days)		ö,
Other Design/>=10 girguits/Non-Dispatch/GA (dave)		B.2.30.14.2.2
Other Design/>=10 circuits/Nor-Dispatch/G4 (days)	_	8.2.30.14.2.1
her Design/s10 circule/DispetitivoA (ogys)	P.10	B 2 30 14 1 2

BellSouth Monthly State Summary Georgia, May 2001

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3,516	%99°L	6,220	8.12%	ING - NOSI	M&R-2 UNE ISDN/Non-Dispatch/CA (%)	5.3.2.6.2 8.3.2.6.2
100.5	1.02%	84'453	%ZZ'0	listeR of J2DA	M&R-2 ×DSL (ADSL, HDSL and UCL)/Vion-Dispatch/GA (%)	23255
100'7	%411	84'453	1.28%	listeR of JSGA	M&R-2 x05L (ADSL, HDSL and UCL/V0ispatch/GA (%)	13258
		819,407,4	%281	qsiG - O&B&A	(%) AD/holisgeiG-no/hienty of Como S-RBM	2.4.2.6.8
880'611		819,407,4	%281	qsiQ - Q88&R	M&R-2 Combo Other/Dispatch/GA (%)	1,4,2,6,8
890'611	%/G'D %#0'L	6+5'510'+	1.44%	สรย	M&R-2 Loop + Port Combinations/Non-Dispatch/GA (%)	2.E.S.B
292	%62.0	4'015'246	S 13%	8.89	(%) AD/horedionationationationationation (%)	83531
292	%62.0	41 372	5.32%	£\$0/1\$0	(%) AD\rhotsqsiD-noV\rhogenerT sofficient Isoo L S-R&M	8.3.2.2.2
58	%00.0	960.868.6	%65'L	024/D23 (SLO2) 8991	(%) AD/hotegaiO/hogenerT eofficient Isoou S-R&M	B.3.2.2.1
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			10000	(3109) 688	(%) ADIrbitagelOishog Abitab Switch Ports/DispagelOishog Abitab	1,1,2,6,B
	r	227'95	5.12%	(0.0.)	Customer Trouble Report Rate	
		821,58	%69'8	(STO9) 888 (STO9) 888	(%) AD/hbjsqsiD-nov/(encishnsi2) TVL 1-P.8M	B.3.1.12.2
601	%68.1	200'85	5,19%	12109/ 949	(%) AD/InjeqsiOi(anolebne/2) 9/1 1-9.8M	1.21.1.5.8
12	%#0'L	85,442	%11.8	888	(%) ADidotsqsiQhopised-nov horido 1-98M (%) ADidotsqsiQhopised-nov horido 1-98M	5,11,1,6,B
104	%00.0	615,6	%111	u6isəc)	(%) ADIAteratiOnonise(Date Destroying (%)	1.11.1.5.8
612	%16'0	126,5	%99'5	ngisoQ	(%) ADIADE Designition (%) (%)	1.01.1.5.8
6Z	10.34%	43'200	%181	TR B2 loxe (STOP) B&P	(%) AD\noteqsiQ-noVingis9C-noV gooJ golanA WS 1-9.8M	21611618
669	%89'S	768,58	%†9'8	TR BC (POTS) exci SB FT	(%) AD/hbisgeiG/ngiseG-noV gcol polanA WS 1-9.8M	1.9.1.5.8
547	1.21%	86.442	%///8	qaiO - 8&A	(%) AOviotegaiG-noMingiseG gooJ golsnA WS T-R&M	5.9.1.8.2
6	3:33%	82'445	%22/B	qziQ - 8&A	(%) AD\rhotsgalQ\npizeQ gooJ polanA WS 1-98M	1.8.1.6.8
°	76000	280,1	%#5'0 %/Z'LL	listers of J2DA	(%) ADirtoteqeiG-noVignineri2 eni1 1-R&M	2.7.1.8.8
34	%00.0	2801	%927	IND - NGOI	(%) AD\righters on J 1-9.8M	17158
89	%00'0	509	34°36%	INE - NOSI INE - NOSI	(%) ADVtonegald-noV/VDSI ENU 1-9.8M	5.3.1.6.8
41	%00.0	182	0.54%	Instan of J20A	(%) AD/ridisgalov/CER (%)	1.8.1.6.8
11	5.13%	1,083	\$427.11	listeR of JSOA	(%) ADADARAN UCUNICIDU bina J20H, J20A 1 A8M	5.3.1.5.8
		£92'28	%69'8	daid - Diseizh	M&R-1 Combo Other/Non-Dispatch/GA (%) M&R-1 XDSL (ADSL, HDSL and UCL)/Dispatch/GA (%)	1.8.1.6.8
		£97,78	%69.8	qaiO - O&B&A	(%) ADiripiqueInning opmo2 1-98M	5.14.2
682	1.32%	200.88	%61 Z	888	(%) ADhthatione/Nenotione/institution/institution/	5.5.1.5.B 1.4.1
1,237	%80.8	224,28	%11.8	889	M&R-1 Loop + Port Combinations/Dispatch/GA (%)	1.5.1.5.8
- ŀ	%00'0	899	%00'0	£S0/FS0	R5-1 Local Interoffice TransportVion-Dispatch/GA (%)	22128
1	%00'0	896	0.21%	ESO/LSO	M&R-1 Local Interoffice Transport/Dispatch/GA (%)	1.2.1.2.8
		221/28	5.12%	R&B (POTS)	(%) AD\nblegsiG-noV\chof foilers [5-88M]	2.1.1.6.8
		85158	%69'8	(STO9) 888	(%) ADVIDERERIDIZING TO ANY TANAN'I ANY TAONY TAANY	1.1.1.6.8
		_			stnemtnioqqA visqeA bessiM	
·					Unbundled Network Elements - Maintenance and Repair	
- P	%00'00L %00'00L			%\$6 =<	11 1 Loops Non-Design>=10 circuits/Non-Dispect/GA (%)	8.2.34.2.2.2
201	%50'80			%96 =<	(%) AQ\rbiteqsi@\sticolo 0f=<\rbiteqsi@-noN sqcol ff-4	L'2'2'\$C'2'B
50	%00.001			%96 =<	(%) AD\rdptsqsiG-noN\stringisg-noN sqop 1:-q	S.2.34.2.1.2
	1000 001			%\$6 =<	P-11 Loops Non-Design(<10 circuits/Dispatch/GA (%)	1,1,5,45,5,8
				%S6 =< %S6 =<	(%) AD\rhoteqsiQ-noM\stituctio 01=<\(sleibeq2) npiseQ 11-9	B.2.34.1.2.2
52	%00'001			%96 =<	(%) AD\nhtsqsiG\tatiunio 01=<\(alsing a) nplaa0 h1-9	B.2.34.1.2.1
07	%09'26			%96 =<	P-11 Design (Specials)/<10 circuits/Non-Dispatch/GA (%)	B.2.34.1.1.2
				7550 - T	P-11 Design (Specials/Dispatch/GA (%)	1.1.1.46.S.B
				menchau la si sa	Service Order Accuracy	
626	%SL 86			siseuper to %28 =<	P-8 x02L Ofher/GA (%)	S.33.2
				of occupes to 2020 Ed	P-8 XD2L (ADSL, HDSL and UCL)/GA (%)	B 5 33 4
·					% Cooperative Test Attempts for xDSL	
533	3600'001			oiteongeiO DiteongeiO	(%) A2Vh0isqsiC-noV\rSC =< qoo_listigiC = 0-9	8.2.32.19.2
				oiteongeiQ	AD/rbitage/G/r 20 =< 400.3 letigi(0) - 3-9	1.91.32.38
562	%00.001			oitsongeiQ	(%) AD/rbleqsiG-noV/r2G > gooJ IstipIQ 8-9	S.32.18.2
				DisongeiG	(%) AD\rbiteqaiQ\r20 > qooJ leilipiQ 3-9	1.81.55.5.8
				Diagnostic	(%) AO/holegeiG-nov/(anolebneiS) 9-9	S.71.25.5.8
aupios					(%) AD\rbitegsiQ\(9n0i6bnei2) 9v.1 8-9	1.71.56.5.8

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Ceorgia, May 2001 BellSouth Monthly State Summary

BellSouth Monthly State Summary Georgia, May 2001

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8.3.4.11.1	8.3.4.10.1 8.3.4.10.2	B.3.4.9.2	83491	B 34.8.1	B.3.4.7.2	B.3.4.7.1	0.0.4.0.1	8.3.4.5.2	B.3,4.5,1	B.3.4.4.2	83441	R3431	8.3.4.2.2	B.3.4.2.1	834.12	B 2 4 4 4	B.3.3.12.2	B.3.3.12.1	B.3.3.11.2	B.3.3.11.1	633103	8.3.3.9.2	8.3.3.9.1	B.3.3.8.2	8.3.3.8.1	8.3.3.7.2	B3371	8.3.3.6.1	8.3.3.5.2	B.3.3.5.1	B.3.3.4.2	B3341	B 3 3 3 3 1	8.3.3.2.2	8.3.3.2.1	8.3.3.1.2	B.3.3.1.1		8.3.2.12.2	8.3.2.12.1	B 3 2 11 2	B 3 2 11 1	832102	8.3.2.9.2	8.3.2.9.1	B.3.2.8.2	8.3.2.8.1	B.3.2.7.2	83074		
MäR-4 Other Non-Design/Dispatch/GA (%)	M&R-4 Other Deson/Non-Dispatch/GA (%) M&R-4 Other Deson/Non-Dispatch/GA (%)	MSR-4 2W Analog Loop Non-Design/Non-Dispatch/GA (%)	M&R-4 (2W Analog Loop Non-Design/Dispatch/GA (%)	M&R-4 2W Analog Loop Design/Dispatch/GA (%)	M&R-4 Line Sharing/Non-Dispatch/GA (%)	M&R-4 [Line Sharir@Dispatch/GA (%)	Map 4 TINE ISDANCE Distance (%)	M&R-4 xDSL (ADSL, HDSL and UCL)/Nen-Dispatch/GA (%)	M&R-4 xDSL (ADSL, HDSL and UCL)/Dispatch/GA (%)	M&R-4 Combo Other/Non-Dispatch/GA (%)	M&R-4 Combo Other/Dispatch/GA (%)	M&R-4 ILCOD + POR Combinations/Uspatich/GA (%)	M&R-4 Local Intentifice Transport/Non-Dispatch/GA (%)	M&R-4 Local Interoffice Transport/Dispatch/GA (%)	M&R-4 Switch Ports/Non-Disps(ch/GA (%)	% Repeat Troubles within 30 Days	M&R-3 LNP (Standatoney/Non-Dispatch/GA (hours)	M&R-3 [UNP (Standalone)/Dispatch/GA (fours)	M&R-3 Other Non-Design/Non-Disoatch/GA (hours)	M&R-3 Other Nno Design(Disparuh/CA (hours)	MARIA Onitar Design Dispaticities (Indus)	M&K-3 ZW Analog Loop Non-Design/Non-Dispatch/GA (hours)	M&R-3 2W Analog Loop Non-Design/Dispatch/GA (hours)	M&R-3 2W Analog Loop Design/Non-Dispatch/GA (hours)	M&R-3 2W Analog Loop Design/Dispatch/GA (hours)	M&R-3 [Line Sharing/Non-Dispatch/GA (hours)	M&R-3 Line Station/Reservice (nors)	M&R-3 UNE ISDNDIspatch/GA (hours)	M&R-3 xDSL (ADSL, HDSL and UCL)/Non-Dispatch/GA (hours)	M&R-3 IxOSL (ADSL, HDSL and UCL)/Dispatch/GA (hours)	M&R-3 [Combo Other/Non-Dispatch/GA (hours)	M&R-3 Comba Ober/Departe//CA (balla)	W&R-3 [Loop + Pot Combinations/Dispatch/GA (hours)	M&R-3 Local Interofice Transport/Non-Dispatch/GA (hours)	M&R-3 Local Intentifice Transport/Dispatch/GA (hours)	M&R-3 Switch Ports/Non-Dispatch/GA (hours)	M&R-3 Switch Ports/Dispatch/GA (hours)	Maintenanne Averana Duration	M&R-2 [LNP (Standalone)/Non-Dispatch/GA (%)	M&R-2 [UNP (Standalone)/Displat/urg/n (%)	M&R-2 Other Non-Decion/Mon-Discosch/24 /%)	M&B-2 Dittor Nan Decimination (20)	M&R-2 Onter Design/Nex-Dispersion/CA-Jaci	M&R-2 ZW Analog Loop Non-Design/Non-Dispatch/GA (%)	M&R-2 ZW Analog Loop Non-Design/Dispatch/GA (%)	M&R-2 2W Analog Loop Design/Non-Dispatch/GA (%)	M&R-2 2W Analog Loop Design/Dispatc/VGA (%)	M&R-2 Line Sharing/Nex-Diseate/d/GA (%)		Georgia, May 2001	
R&B	Design	R&B (POTS) excl SB FT	RAB (DOTS) avel SD ET	R&B - Disp	ADSL to Retail	ADSI IN Retail	ISDN - BRI	ADSL to Retail	ADSL to Retail	R&B&D - Diso	RABAD Dien	R&B	CS1/DS3	DS1/DS3	R&B (POIS)		R&B (POTS)	R&B (POTS)	765	Lesign	Design	R&B (PCTS) excl SB FT	R&B (PCTS) excl S8 FT	RåB - Disp	R&B - Disp	ADS: In Detail	ISDN - BRI	ISDN - BRI	ADSL to Retail	ADSI In Retail	Rabau - Disp	RåB	R&B	DS1/DS3	DS1/DS3	R&B (POTS)	Bag (pore)	1000 (1013)	R&B (POTS)	R&B	200	Design	Design	R&B (POTS) excl SB FT	R&B (POTS) excl SB FT	R&B - Disp	R&P - Dien	ADSL to Retail	- Total	Benchmark /	
23,36%	39.21%	20.36%	23.36%	23.36%	53.51%	32.05%	29.90%	53,51%	23.64%	23.78%	20.05%	23.36%	32.78%	44.26%	23.47%		8.81	22.59	22.35	2.55	7.89	8.64	22.55	22.36	35 CC	36./5	5.33	24.21	11.25	56 75	21.98	8.68	22.36	2.37	4.09	8.81	20.02	07 B.C.	4.50%	1.44%	2.13%	0.48%	0.34%	1.23%	2.34%	2.13%	0.22%	1.28%	Menonia	BST	
85,442	2.321	43,566	85,442	85,442	185	546	505	185	1.083	87.763	58.007	85,442	668	958	83,138		56,427	83 138	85,442	3,319	2.321	43,566	82.837	85,442	C01 20	1.083	546	505	185	1083	87,763	58,007	85,442	668	826	55,738		3,338,035	3,538,056	4.015.549	4,015,549	689,069	689,069	3,538,036	3.538.036	4.015.549	84,423	84,423		BST	
22.54%	34.70%	20.69%	17.00%	22.80%	33.33%	25.81%	18.97%	9.76%	31.91%		18.62%	15.36%	100.00%	100.00%				0.74	22.72	4.97	5.90	10.07	13.46	3.49	7 02	4.20	4.58	4.75	273	'n		3.27	10.57	3.48	3.25	Ì			Ì	t	3.46%		2.62%	0.09%	1.89%	0.71%	1.50%	0.00%	ainspain	CLEC	
75	219	2099	247	421		31	58	4	47		682	1,237	-	-				en l	1	104	219	29	599	747	į.		31	58		1		682	1.237	-						2,040	2.040	8,357	8,357	31,734	21 724	14,950	599	599	Noinme	CLEC	
			1						_1			J{					13.385	22 187	23,152	22.481	44.053	13,423	23 148	24.114	24.464	37.724	10.432	27.145	37.124	24.114	24.114	13.338	23.152	2.905	3 643	23,187			1	1.ď									Deviation	Standard	
0.05024	0.03451	0.01736	0.02696	0.02067	0 17025	0.08616	0.06347	0.08609	06530.0		0.01559	0.01212	0.46978	O AGROS				1.27872	2,74878	2.23874	3.11452	2.49334	0.9492	1.1/81.3	8.35053		1.92601	3.76345	3.02070			0.51372	0.66302	2.90737	005795					0.00266	0.00323	0.00076	0.00064	0.00083		0.00078	0.00192	0.00464	Error	Standard	
																1 1																		1																	

8.35053 0.4657 1.17813 13.0098 1.53654 12.2786 0.94922 9.5749

YES

9.1203 2.0139 5.1727 0.3850

YES

ΎES:

3.64380 0.2314 2.90737 -0.3840 0.66302 17.7793 0.51372 10.5454

ΤĒS

YES

-14,6468

18.2074 -35.7657 -9.9673 -4.1871

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85,442	3,319	2.321	43,566	82.837	85,442	85,442	185	1,083	546	505	185	1,083	87,763	87.763	58.007	85,442	668	958	56.427	
22.54%	31.73%	34.70%	20.69%	17.70%	17.00%	22.80%	33.33%		25.81%	18.97%	9.76%	31.91%			18.62%	15.36%	100.00%	100.00%		
71	104	219	29	599	247	421	9		31	58	41	47			682	1,237	-			
0.05024	0,04845	0.03451	0.07480	0.01736	0.02696	0.02067	0.17025		0.08616	0.06347	0.08609	0.06330			0.01559	0.01212	0.46978	0.49695		
0.16/1	1.3981	1.3051	-0.0441	3.2854	2.3573	0.2694	1,1853		0.7248	1.7228	5.0825	-1.3075			1.3015	6.6022	-1.4308	-1.1217		
YES	YES	YES	YES	YES	YES	YES	YES		YES	YES	YES	YES			YES	YES	YES	YES		

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8.4.2	B.4.1		0.0.0.12.2	8.3.5.12.1	0.3.5.11.2	8.3.5.11.1	B.3.5.10.2	8.3.5.10.1	8.3.5.9.2	B.3.5.9.1	8.3.5.8.2	8.3.5.8.1	B.3.5.7.2	B.3.5.7.1	B.3.5.6.2	B 3 5 6 1	83552	B 3 5 5 1	83542	8.3.5.4.1	8.3.5.3.2	8.3.5.3.1	83522	B3521	0.000	1000		B.3.4.12.2	8.3.4.12.1	834112		
B-2 Region (business days)	B-1 (GA (%) Maan Time in Applications - CBIC	Unbundled Network Elements - Billing Invoice Accuracy	Marco (CMF (ordination/cosparicoviciA (%)	M&R-5 (LNP (Standalone)/Dispatch/GA (%)	M&K-5 Uther Non-Design/Non-Dispatch/GA (%)	M&R-5 Other Non Design/Dispatch/GA (%)	M&R-5 Other Design/Non-Dispatch/GA (%)	M&R-5 Other Desgn/Dispatch/GA (%)	M&R-5 2W Analog Loop Non-Design/Non-Dispatch/GA (%)	M&R-5 12W Analoc Loop Non-Design/Dispatch/CA /%/	M&R-5 2W Analoc Loop Design/Non-Disnatch/GA (%)	M&R-5 2W Analoc Linon Design/Disnatch/CA /%/	M&R-5 I ine Sharing/Non-Dispatch/24 (%)	M&R-5 Line Sharing/Dispatch/GA /%/	M&R-5 UNE ISDNNnn-Dienaich/GA /%/	M&R-5 LINE ISONITIONATION (201)	M&R-5 xDSI (ADSI HDSI and IDT) Mon-Dispersion (20)	M&R-5 xDSI (ADSI HDSI and 1%) VDispatch/CA (%)	M&R-5 Combo Other/Mon-Dispatch/CA (W)	M&R-5 [Combo Olher/Dispatch/GA /%)	M&R-5 Loop + Port Combinations/Non-Disnatch/C& (%)	M&R-5 Loop + Pot Combinations/Dispatch/GA /%)	M&B-5 ocal Intervision Transportation Departments (76)	M&R.5 I and Interface Transport/Department (7)	MRD-5 Strach Detailed Discatter (%)	Value of Service > 24 hours		M&R-4 LNP (Standalone)/Non-Dispatch/3A (%)	M&R-4 11 NP / Standalone VIDisperch/CA /%)	Map. 4 Other Non Devine Man Disease on A root		BellSouth Monthly State Summary Georgia, May 2001
BST - Region	BST - Stale		R&3 (POTS)	R&3 (POTS)	R&B	R&B	Contraction		SkB (PCIS) excl SB FT		TAB - USP	AUSL to Ketail	AUSE TO Retail	ISDN - BKI	SUN - BRI	AUSL to Retail	AUSL to Retail	R&B&D - Disp	R&B&U - Disp	- ASH		OS1/DS3	0\$1/0\$3	R8B (POTS)	R88 (POTS)	J		Rde (POTS)	R&B]	Analog	Benchmark /
3.66	97.29%		12.15%	28.87%	11.72%	28.46%	0.247	12.10%	28.85%	20.46%	28.46%		100.00%	1.91%	34.61%		100.00%	27.56%	27.56%	11.72%	28.46%	0.00%	0.21%	12.15%	28.87%		20.76%	23.47%	20.65%		Measure	BST
	\$368,051,310 99.95%		15,320	54,791	17 002	56.316	PC2.2	15,299	54,777	56,316	56,316		_	419	419		-	58,570	58,570	15.998	56.316	668	856	15,320	54.791		56.427	83,138	58,007			BST
3.43			_	0.000	70202	26.53%	0,91.50	8.00%	12.22%	1.21%	3.33%			0.00%	0.00%	0.00%	2.13%			0.90%	6.97%	0.00%	0.00%						13.76%	1000010	Unterior	CLEC
1,204	\$3,599,367			c	2	49	6LZ	25	499	247	421			31	58	41	47			223	804	-	-						109	BUDION	Colored and	<u>0</u> 5
I																														Deviation	Clandero	Standard
	0.00009 -309.3741			0.02/83	0.00440	0.00764	0.01577	0.06539	0.02038	0.02877	0.02207			0.02547	0.06665		0.00000			0.02169	0.01603	0.00000	0.04567						0.03881	Error	ordinoard	
	-309.3741			1.4039	0.2900	0.7742	2.7414	0.6346	8.1642	9.4678	11.3854	_		0.7496	5.1924					4.9901	13.4098	-	0.0457						1 7752	ZScore		
YES	YES			YES	100	YES	YES	YES	YES	YES	YES			YES	YES		YES			YES	YES	YES	2ªA						YEA	Equity		

YES

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	Local Interconnection Trunks - Ordering	
781 3416 22 30800860	% Rejected Service Requests (0-7 [Local Interconnection Trunks/GA (%)	
	Reject Interval -8-0 -	
	FOC Timeliness [0-9 [Local Interconnection Trunks/GA (%)	
	FOC & Reject Response Completeness	
	Contraction Trunks/GA (%) For the transmission of tra	
%56 =<	Local Interconnection Trunks - Provisioning	
	Order Completion Interval	
	Ped Orders Held Orders	
Print in the second	P. 1 [Local Interconnection Trunks/GA (days) % Jeopardies	
ising with the second of the s	P-2 Local Interconnection Trunks/GA (%)	
Sul 8Þ =< %96	Average Jeopardy Notice Interval 2-2 [Local Interconnection Trunks/GA (nours	
0990 970 980 974% 88 974% 980 0000 9760 0000 980 0000000000000000000000000000	% Missed Installation Appointments % Missed Installation operation Trunks/GA (%)	
Parhy w Retail 1,30% 5,007 0,03% 3,835 0.0243	% Provisioning Troubles within 30 Days (%) ADIaximit noibennecien liceol (%)	
sainy w Ratail	Average Completion Notice Interval P-5 [Local Interconnection Trunks/GA (hours	
and the second	Total Service Order Cycle Time P-10 [Local Interconnection Trunks/GA (days)	
	Total Service Order Cycle Time (offered) P-10 Local Interconnection Trunks/GA (days)	
	P-6 Local Interconnection Trunks/Dispatch/	
	P-6 Local Interconnection Trunks/Non-Disp: Service Order Accuracy	
	P-11 Local Interconnection Trunks/<10 circui P-11 Local Interconnection Trunks/<10 circui	2 L
06 %50-h356 26 %26 36 %26 %26 %26 %26 %26 %26 %26 %26 %26 %2	P-11 Local Interconnection Trunks/>=10 circu	2
and Repair	Local Interconnection Trunks - Maintenance a	
CPV(%) 2 00000 1 00000	stnemtnioggA negel kersen Material Interconnection Trunks/Dispeter	
2190/0 (%) (%) μομηλικά κάμαι γωγ/γ) (%) (%) (%) (%) (%) (%) (%) (%) (%) (%	M&R-1 Local Interconnection Trunks/Non-Dispa Customer Trouble Report Rate	
Cov Starty w Retail C.00% Starty 313 C.00% T14,376 C.00001 CA (%) Parity w Retail C.00% 294,313 0.00% 114,376 0.00001	Vicing 2 Local Interconnection Trunks/Disparation Market Local Interconnection Trunks/Local Stark	

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C.5.1		C.4.2	0.4.1		C.3.5.1 C.3.5.2	C.3.4.1 C.3.4.2	C.3.3.1 C.3.3.2	
Trunk Group Performance - Aggregate TGP-1 GA	LOCAL INTERCONNECTION TRUNKS - TRUNK BLOCKING	Mean Time to Deliver Invoices - CABS B-2 [Region (Calendar Gays)]	Invoice Accuracy B-1 (GA (%)	Local Interconnection Trunks - Billing	Oar of Service > 24 hours MAR-5 _ Local Interconnection Trunks/Dispatch/GA (%) MAR-5 _ Local Interconnection Trunks/Non-Ospatch/GA (%)	% Repeat Troubles within 30 Days Md7-4 Local Interconnection TransactospatentGA (%) Md7-4 Local Interconnection Transactor-DespatentGA (%)	Maintonance Awage Duration MBR3_Local Interconnection Trunss/Listekth/GA (hours) MBR3_Local Interconnection Trunks/Non-Dispetch/GA (hours)	BeilSouth Monthly State Summary Georgia, May 2001
>0.5% dif 2 consec. Hrs		BST - Region	BST - State		Parity w Retail Parity w Retail	Parity w Retail Parity w Retail	Panity w Retail Panity w Retail	Benchmark / Analog
		4.74	97.29%		0.00%	33,33% 7,24%	3.10	BST Measure
		-	\$368.051.310 99.95%		221	3	3	BST Volume
o		4.48	99.95%		0.00%	0.00%	17.73 0.36	CLEC Measure
		3,093	\$4,586,973		99 -	- 66	99 -	CLEC
			Ī				2.812	Stardard Deviation
			0.00003		0.00000	0.54433	3.24748 0.29447	Standard Error
			-348.3670		0.5575	0.6124	-4.5061 1.1924	ZScore
YES		YES	YES		YES	NO	YES	Equity

	D1411 D1412 D1422 D1422 D1422 D1422 D1422 D1422 D1422 D1422 D1422 D1422 D1422 D1422 D1425 D1445 D14555 D14555 D14555 D145555 D145555555555	01121 0122 0122 0122 0122 0122 0122 012	0.11.1 0.11.1 0.11.2 0.11.2 0.11.2 0.11.2 0.11.4 0.11.4 0.11.6 0.11.6
Operations Support Systems - Maintenance and Repair	Average Response Intervent -CLEC (TAS) est Auure rouge Automy 3 Second OSS-1 RESG, by NirRegion Integrating OSSS-1 <td>0582 JATLASCOFFF/Regen (%) 0582 EACRESTANCE (%) 0583 EACRESTANCE (%) 0584 EACRESTANCE (%) 0585 EACRESTANCE (%) 0585 EACRESTANCE (%) 0584 EACRESTANCE (%) 0585 EACRESTANCE (%) 0584 EACRESTANCE (%) 0585 EACRESTANCE (%) 0584 EACRESTANCE (%) 0585 EACRESTANCE (%)</td> <td>BellSouth Monthly State Summary Georgia, May 2001 Second Superi Systems - Pre-Ordering Statement Availability - CLEC Statement Availability - CLEC</td>	0582 JATLASCOFFF/Regen (%) 0582 EACRESTANCE (%) 0583 EACRESTANCE (%) 0584 EACRESTANCE (%) 0585 EACRESTANCE (%) 0585 EACRESTANCE (%) 0584 EACRESTANCE (%) 0585 EACRESTANCE (%) 0584 EACRESTANCE (%) 0585 EACRESTANCE (%) 0584 EACRESTANCE (%) 0585 EACRESTANCE (%)	BellSouth Monthly State Summary Georgia, May 2001 Second Superi Systems - Pre-Ordering Statement Availability - CLEC Statement Availability - CLEC
	RNS - ISNG, by TN+ 2 See RNS - RSAG, by TN+ 2 See RNS - RSAG, by ADDF+ 2 See RNS - RSAG, by ADDF+ 2 See Diagnostic Diagnostic RNS - INJKS - TN+ 2 See RNS - INJKS - TN+ 2 See	PSG 254 PSG 25	Benchmark / Analog > 90,5% > 90,5% > 90,5% > 90,5% > 90,5% > 90,5%
	2.77 3.27 2.60 2.61 2.63 2.63 2.63 2.63 3.67 3.17 3.16 3.17 3.18	2.77 2.97 2.99 2.598 2.68 2.68 2.68 2.68 2.68 2.68 2.68 2.6	BST Measure
	1,482,246 8,212 3,996,573 635,777 298,954 690,689 690,689 2,308,194 497,166 2,308,194 497,166 2,308,194 497,166 2,308,194 497,166	1,482,246 1,482,2461,482,246 1,482,246 1,482,2461,482,246 1,482,246 1,482,2461,482,246 1,482,2461,482,246 1,482,2461,482,246 1,482,2461,482,246 1,482,2461,482,246 1,482,2461,482,246 1,482,2461,482,246 1,482,2461,482,246 1,482,2461,482,246 1,482,2461,482,246 1,482,2461,482,246 1,482,2461,482,246 1,482,2461,482,246 1,482,2461,482,2461,482,246 1,482,2461,482,2461,482,246 1,482,2461,482,2461,482,246 1,482,2461,482,2461,482,246 1,482,2461,482,2461,482,246 1,482,2461,482,2461,482,2461,482,2461,482,	BST Volume
	1,29 1,29 1,07 1,07 1,06 1,06 1,06 1,06 1,06 1,06 1,07 1,107 1,107 1,117 1,117	0 999% 999% 999% 9998% 9998% 9998% 9998% 9998% 9998% 1333 1333 1333 1335 1335 1335 1335 133	CLEC Measure 99.97% 100.00% 100.00%
	94,881 94,881 943,664 943,764 943,776 943,777 945,7777 947,7777 947,77777 947,77777777777	0.04.417 0.05.200 0.05.200 0.05.400 0.05.400 0.05.20000000000	voinwe C Tec
			Standard Deviation
			Standard Error
			ZScore
	YES YES Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic VES YES YES YES YES YES	and a second and a s	Equity YES YES YES

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Georgia, May 2001 BellSouth Monthly State Summary

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Georgia, May 2001	BellSouth Monthly
	State Summary

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BellSouth Monthly State Summary Georgia, May 2001

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07/07/2001

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Suppl. Rebuttal Testimony of Sharon Norris KY Docket No. 2001-105 Exhibit SEN-6

July 10, 2001

DELIVERED BY HAND

Mr. Reece McAlister Executive Secretary Georgia Public Service Commission 244 Washington Street, S.W. Atlanta, Georgia 30334-5701

Re: Performance Measurements for Telecommunications Interconnection, Unbundling and Resale; Docket No. 7892-U

Dear Mr. McAlister:

Enclosed herein please find the original and eighteen (18) copies, as well as an electronic version, of BellSouth Telecommunications, Inc.'s ("BellSouth") revised Monthly State Summary Report for May 2001 and an overview of the revisions that have been made. After the May 2001 Monthly State Summary Report was originally filed, BellSouth discovered errors in the calculations associated with the production of Average Completion Notice Interval and Reject and Firm Order Confirmation Completeness measures. The original report also included several clerical errors and failed to reflect certain performance data related to ISDN loops, Jeopardies, and BellSouth's retail ADSL. All of these errors have been corrected, and the new results are incorporated into the revised Monthly State Summary Report. The specific revisions, including the results as originally filed for May 2001 as well as the new results, are shaded in yellow in the attached overview.

The revised Monthly State Summary for May 2001 was posted on BellSouth's Performance Measurement and Analysis Platform ("PMAP") on July 9, 2001. In addition, copies of the revised Monthly State Summary Report and the overview of the revisions are being distributed electronically today to all parties of record. I would appreciate your filing these documents in the above-referenced docket and returning the three (3) extra copies stamped "filed" in the enclosed self-addressed and stamped envelopes.

Mr. Reece McAlister July 10, 2001 Page Two

Thank you for your assistance in this regard.

Yours very truly,

Bennett L. Ross

BLR:nvd Enclosures

cc: Parties of Record (via electronic mail)

399267

Suppl. Rebuttal Testimony of Sharon Norris KY Docket No. 2001-105 Exhibit SEN-7

KC Timmons Manager Supplier Performance Measurements Local Services – Southern Region Room 12227 Promenade I 1200 Peachtree St. NE Atlanta, GA 30309 404 810-3914

August 2, 2001

Jan Flint BellSouth Interconnection Services 1960 West Exchange Place, Suite 200 Tucker, Georgia 30084

Dear Jan:

The purpose of this letter is to make BellSouth aware of potential data integrity issues around the Firm Order Confirmation and Reject Response Completeness, Firm Order Confirmation Timeliness, and Reject Interval reports in PMAP.

The Firm Order Confirmation and Reject Response Completeness report in PMAP is intended to summarize the corresponding number of Local Service Requests (LSR's) received to the combination of Firm Order Confirmation (FOC) and Reject Responses for a given month. The raw data for the FOC and Reject Response Completeness report details all of the LSR's received in the report period and indicates the number of FOC's or Reject Responses per LSR version. The FOC Timeliness and Reject Interval raw data files from PMAP contain detail of all of the LSR's that were either FOC'd or respectively rejected during a reporting period.

Understanding the intentions of these three measures would lead me to believe that the LSR's listed in the FOC and Reject raw data would be a sub-set of the LSR's contained in the FOC and Reject Response Completeness raw data. However, after an analysis of Operating Company Number (OCN) 8392 raw data for May 2001, I have serious data integrity concerns with the three raw data reports.

The FOC and Reject Response Completeness raw data file contains 721 records while the FOC and Reject raw data files together include 672 records. Of the 672 records in the combined FOC and Reject raw data file (see Attachment 1), only 590 have matching LSR's in the FOC and Reject Response Completeness file. 42 of those 590 records are duplicate LSR's. This translates into 548 distinct LSR's from the FOC and Reject raw data files that are also included in the FOC and Reject Response Completeness raw data. Why are there 82 LSR's in the combined FOC and Reject raw data that are not included in the FOC and Reject Response Completeness raw data?

Additionally, there are 173 LSR's in the FOC and Reject Response Completeness raw data file that do not exist in the FOC and Reject Raw Data files (see Attachment 2). It is expected that if a submitted LSR shows a "0" in the "RESP_CNT" field from the completeness raw data, then that LSR would not appear in the combined FOC and Reject raw data file since no response was received for that submitted LSR. However,

121 LSR's that contain a "1" in the "RESP_CNT" field were missing from the combined FOC and Reject raw data file. If the 121 LSR's did receive either a FOC or a Reject from BellSouth, why are they not included in the FOC and Reject raw data files? Likewise, there are 4 LSR's that contain a "0" in the "RESP_CNT" field in the completeness raw data that are present in the combined FOC and Reject raw data file. If the 4 LSR's did receive either a FOC or Reject, why is there a "0" in the "RESP_CNT" field?

These issues do point to potential data integrity concerns in PMAP. Please provide a response to this issue by August 17, 2001. I would be more than willing to meet with BellSouth in an effort to clarify any assumptions made in this data analysis. Call me if you have any questions or concerns. I can be reached at 404-810-3914. I can be paged at 1-888-858-7243, pin number 115394.

Sincerely,

KC Timmons

Copy to: Denise Berger

Attachment

Suppl. Rebuttal Testimony of Sharon Norris KY Docket No. 2001-105 Exhibit SEN-8

KC Timmons Manager Supplier Performance Measurements Local Services – Southern Region Room 12227 Promenade I 1200 Peachtree St. NE Atlanta, GA 30309 404 810-3914

July 16, 2001

Jan Flint BellSouth Interconnection Services 1960 West Exchange Place, Suite 200 Tucker, Georgia 30084

Dear Jan:

The purpose of this letter is to ascertain why discrepancies exist between PMAP raw data and AT&T-generated Purchase Order Number (PON) specific data. Specifically, in May AT&T received confirmation on a significant number of Local Number Portability (LNP) PON's that do not appear in the May PMAP LNP raw data.

Attached are two lists of AT&T-generated LNP PON's that received a Firm Order Confirmation (FOC) during May 2001. Attachment 1 lists PON's for Operating Company Number (OCN) 7125 and Attachment 2 represents OCN 7421 PON's. I have compared these two lists to the May Ordering: LNP FOC Timeliness IntvI Distribution & FOC Avg IntvI raw data files for OCN's 7125 and 7421 respectively. None of the 406 PON's in these attachments are present in the PMAP LNP raw data. Why are the BellSouth-generated raw data files missing so many AT&T PON's that were FOC'd in May?

Before May 2001, BellSouth-generated LNP raw data was not available to the CLEC community. Now, there are significant data integrity concerns with the LNP raw data being provided in PMAP. The resolution of this discovery is a high priority for AT&T. Please provide a response to this issue by July 30, 2001. I would be more than willing to meet with BellSouth in an effort to reconcile the AT&T-generated data with the BellSouth-generated raw data. Call me if you have any questions or concerns. I can be reached at 404-810-3914. I can be paged at 1-888-858-7243, pin number 115394.

Sincerely,

KC Timmons

Copy to: Denise Berger

Attachment





AT&T Regional Account Team 770-492-7550 Fax 770-492-9412

Suppl. Rebuttal Testimony of Sharon Norris KY Docket No. 2001-105 Exhibit SEN-9

BeliSquit Interconnection Services 1980 West Exchange Place Suite 200 Tucker, GA. 30084

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August 8, 2001

Mr. K. C. Timmons AT&T Room 12227, Promenade I 1200 Peachtree Street, N.E. Atlanta, GA 30309

Dear K.C.:

This is in response to your July 16, 2001 letter requesting an explanation for AT&T's Local Number Portability (LNP) Purchase Order Numbers (PON) submitted in May 2001 for Operating Company Numbers (OCN), 7125 and 7421 not appearing in the May 2001 Performance Measurement Analysis Platform (PMAP) raw data.

BellSouth appreciates AT&T bringing these discrepancies to BellSouth's attention. BellSouth's preliminary investigation confirms that the PONs provided with your letter are missing from the LNP raw data files. At this time, BellSouth is unable to determine the cause of the PONs not appearing in the LNP raw data. The discrepancies that AT&T identified in its July 16, 2001 letter have been referred to the appropriate BellSouth analysts for resolution. As soon as BellSouth can determine the solution that will allow the data to appear in the raw data files and the date that the data will be available to AT&T, I will let you know.

In the meantime, if we need to discuss this issue further, prior to the data being made available, please cell me at 770 492-7575.

Sincerely,

an Ihant-

Jan Flint

Cc: Denise Berger Jan Burriss Phillip Porter