

**Bellsouth Monthly State Summary
Kentucky, July 2004**

| |
|---|
| Billing Invoice Accuracy |
| Invoice Accuracy Interconnection |
| Invoice Accuracy Resale |
| Invoice Accuracy UNE |
| Billing Invoice Timeliness |
| Invoice Timeliness Interconnection CABS |
| Invoice Timeliness Resale CRIS |
| Invoice Timeliness UNE CRIS |
| Mean Time to Deliver |
| Mean Time to Deliver Usage - Regional |
| Non-Recurring Charge Completeness |
| Non-Recur Charge Completeness Interconnection |
| Non-Recur Charge Completeness Resale |
| Non-Recur Charge Completeness UNE |
| Recurring Charge Completeness |
| Recur Charge Completeness Interconnection |
| Recur Charge Completeness Resale |
| Recur Charge Completeness UNE |
| Usage Data Delivery Accuracy |
| Usage Data Delivery Completeness |
| Usage Completeness |
| Usage Data Delivery Timeliness |
| Usage Timeliness |

Billing

**Benchmark/
Analog**

| BST Numerator | BST Volume | BST Measure | CLEC Numerator | CLEC Volume | CLEC Measure | Standard Deviation | Standard Error | Zscore | Equity |
|---------------|------------|-------------|----------------|-------------|--------------|--------------------|----------------|-----------|--------|
| 89543434 | 90081711 | 99.40% | 742487 | 743269 | 99.98% | | | -53.6592 | YES |
| 89543434 | 90081711 | 99.40% | 864246 | 667231 | 99.54% | | | -148.5886 | YES |
| 89543434 | 90081711 | 99.40% | 5227866 | 5232197 | 99.92% | | | | YES |
| 5 | 1 | 4.96 | 50200 | 11089 | 4.22 | | | | YES |
| 4 | 1 | 4.19 | 7468 | 2465 | 3.04 | | | | YES |
| 3426 | 456 | 7.51 | 2967792180 | 1333293025 | 2.15 | | | | YES |
| 3794872 | 4344439 | 87.35% | 42319 | 42996 | 98.43% | | | | YES |
| | | | 53398 | 53717 | 99.40% | | | | YES |
| | | | 227527 | 228733 | 99.47% | | | | YES |
| 2852641 | 3065999 | 94.02% | 1987 | 1972 | 99.78% | | | | YES |
| | | | 52716 | 53053 | 99.38% | | | | YES |
| | | | 280477 | 282783 | 99.18% | | | | YES |
| 217 | 217 | 100.00% | 42141 | 42141 | 100.00% | | | | YES |
| 456 | 446 | 97.81% | 1333248284 | 1333293025 | 100.00% | | | -3.1927 | YES |
| 261 | 456 | 57.24% | 1326393360 | 1333293025 | 99.63% | | | -18.2982 | YES |

BellSouth Monthly State Summary
Kentucky, July 2004

| Percent Quote Provided | |
|---|--|
| % Quotes Provided within X Business Days 10 Business Days | |
| % Quotes Provided within X Business Days 30 Business Days | |
| % Quotes Provided within X Business Days 60 Business Days | |
| Percent Request Processed Within "X" Days | |
| % New Business Requests Processed within 30 days | |

Bona Fide

| Benchmark/ Analog | 90% | 90% | 90% | 90% |
|----------------------|-----|-----|-----|-----|
| | | | | |

| BST Numerator | BST Volume | BST Measure | CLEC Numerator | CLEC Volume | CLEC Measure | Standard Deviation | Standard Error | Zscore | Equity |
|---------------|------------|-------------|----------------|-------------|--------------|--------------------|----------------|--------|--------|
| | | | | | | | | | |

**BellSouth Monthly State Summary
Kentucky, July 2004**

Change Management

| Associated Document Timeliness | Benchmark/Analog | BST Numerator | BST Volume | BST Measure | CLEC Numerator | CLEC Volume | CLEC Measure | Standard Deviation | Standard Error | Zscore | Equity |
|--|------------------|---------------|------------|-------------|----------------|-------------|--------------|--------------------|----------------|--------|------------|
| Associated Document Timeliness - Regional % Documentation Sent On Time | 95.00% | 1 | 1 | 100.00% | | | | | | | YES |
| Associated Document Timeliness - Regional % Documentation Sent On Time - Defects | 95.00% | | | | | | | | | | |
| Change Management Document - Regional | | | | | | | | | | | |
| Change Management Document - Regional | | | | | | | | | | | |
| Change Management Notice - Regional | | | | | | | | | | | |
| Change Management Notice - Regional | | | | | | | | | | | |
| Interface Outage Notification - Regional CLEC Service Order Time Stamp | 97.00% | 0 | 0 | | | | | | | | |
| Interface Outage Notification - Regional Electronic Communications Trouble Analysis | 97.00% | 2 | 2 | 100.00% | | | | | | | YES |
| Interface Outage Notification - Regional Electronic Data Interchange | 97.00% | 6 | 6 | 100.00% | | | | | | | YES |
| Interface Outage Notification - Regional Local Exchange Navigation System | 97.00% | 0 | 0 | | | | | | | | |
| Interface Outage Notification - Regional Telecommunications Access Gateway | 97.00% | 0 | 0 | | | | | | | | |
| Interface Outage Notification - Regional Trouble Analysis Facilitation Interface | | | | | | | | | | | |
| Notice Timeliness - Regional | | | | | | | | | | | |
| Notice Timeliness - Regional | | | | | | | | | | | |
| Number Of Defects In Production Releases | 0 | | | | | | | | | | |
| Number Of Defects In Production Releases - Regional Severity 1 | 0 | | | | | | 1 | | | | NO |
| Number Of Defects In Production Releases - Regional Severity 2 | 0 | | | | | | 2 | | | | NO |
| Percent Change Requests Accepted Or Rejected Within 10 Days - Regional | 95.00% | | | | 2 | 2 | 100.00% | | | | YES |
| Percent Change Requests Accepted Or Rejected Within 10 Days - Regional | | | | | | | | | | | |
| Percent Change Requests Rejected - Regional | | | | | | | | | | | |
| Percent Of Change Requests Implemented Within 60 Weeks Of Prioritization | Diagnostic | | | | 2 | 2 | 100.00% | | | | Diagnostic |
| Change Requests Implemented Within 60 weeks Prioritization - Regional Type 3 | | | | | | | | | | | |
| Change Requests Implemented Within 60 weeks Prioritization - Regional Type 3 | | | | | | | | | | | |
| Percent Software Errors Corrected In "X" Business Days | 95.00% | | | | 1 | 8 | 12.50% | | | | NO |
| Percent Software Errors Corrected In "X" Business Days - Regional Software Errors Correct In | 95.00% | | | | 3 | 12 | 25.00% | | | | NO |
| Percent Software Errors Corrected In "X" Business Days - Regional Software Errors Correct In | 95.00% | | | | 0 | 1 | 0.00% | | | | NO |
| Software Validation | | | | | | | | | | | |
| Software Validation - Regional | 95% | | | | 0.00% | 100.00% | 100.00% | | | | YES |

**BellSouth Monthly State Summary
Kentucky, July 2004**

Collocation

Benchmark/
Analog

| Arrangement Time | BST Numerator | BST Volume | BST Measure | CLEC Numerator | CLEC Volume | CLEC Measure | Standard Deviation | Standard Error | Zscore | Equity |
|---|---------------|------------|-------------|----------------|-------------|--------------|--------------------|----------------|--------|--------|
| Average Arrangement Time Physical Capless | | | | | | | | | | |
| Average Arrangement Time Physical Capless Extraordinary | | | | | | | | | | |
| Average Arrangement Time Physical Intermediate Augment | | | | | | | | | | |
| Average Arrangement Time Physical Major Augment | | | | | | | | | | |
| Average Arrangement Time Physical Minor Augment | | | | | | | | | | |
| Average Arrangement Time Physical Simple Augment | | | | | | | | | | |
| Average Arrangement Time Virtual Capless | | | | | | | | | | |
| Average Arrangement Time Virtual Intermediate Augment | | | | | | | | | | |
| Average Arrangement Time Virtual Major Augment | | | | | | | | | | |
| Average Arrangement Time Virtual Minor Augment | | | | | | | | | | |
| Average Arrangement Time Virtual Ordinary | | | | | | | | | | |
| Average Arrangement Time Virtual Simple Augment | | | | | | | | | | |
| Average Response Time Physical Capless | | | | | | | | | | |
| Average Response Time Physical Capless Extraordinary | | | | | | | | | | |
| Average Response Time Physical Intermediate Augment | | | | | | | | | | |
| Average Response Time Physical Major Augment | | | | | | | | | | |
| Average Response Time Physical Minor Augment | | | | | | | | | | |
| Average Response Time Physical Simple Augment | | | | | | | | | | |
| Average Response Time Virtual Capless | | | | | | | | | | |
| Average Response Time Virtual Intermediate Augment | | | | | | | | | | |
| Average Response Time Virtual Major Augment | | | | | | | | | | |
| Average Response Time Virtual Minor Augment | | | | | | | | | | |
| Average Response Time Virtual Ordinary | | | | | | | | | | |
| Average Response Time Virtual Simple Augment | | | | | | | | | | |
| Percent Missed Due Date Physical Capless | | | | | | | | | | |
| Percent Missed Due Date Physical Capless Extraordinary | | | | | | | | | | |
| Percent Missed Due Date Physical Intermediate Augment | | | | | | | | | | |
| Percent Missed Due Date Physical Major Augment | | | | | | | | | | |
| Percent Missed Due Date Physical Minor Augment | | | | | | | | | | |
| Percent Missed Due Date Physical Simple Augment | | | | | | | | | | |
| Percent Missed Due Date Virtual Capless | | | | | | | | | | |
| Percent Missed Due Date Virtual Intermediate Augment | | | | | | | | | | |
| Percent Missed Due Date Virtual Major Augment | | | | | | | | | | |
| Percent Missed Due Date Virtual Minor Augment | | | | | | | | | | |
| Percent Missed Due Date Virtual Ordinary | | | | | | | | | | |
| Percent Missed Due Date Virtual Simple Augment | | | | | | | | | | |

| Benchmark/ Analog | BST Numerator | BST Volume | BST Measure | CLEC Numerator | CLEC Volume | CLEC Measure | Standard Deviation | Standard Error | Zscore | Equity |
|----------------------|---------------|------------|-------------|----------------|-------------|--------------|--------------------|----------------|--------|--------|
| 90 Days | | | | | | | | | | |
| 90 Days | | | | | | | | | | |
| 90 Days | | | | | | | | | | |
| 90 Days | | | | | | | | | | |
| 90 Days | | | | | | | | | | |
| 45 Days | | | | | | | | | | |
| 45 Days | | | | | | | | | | |
| 45 Days | | | | | | | | | | |
| 45 Days | | | | | | | | | | |
| 45 Days | | | | | | | | | | |
| 75 Days | | | | | | | | | | |
| 75 Days | | | | | | | | | | |
| 75 Days | | | | | | | | | | |
| 75 Days | | | | | | | | | | |
| 75 Days | | | | | | | | | | |
| 45 Days | | | | | | | | | | |
| 45 Days | | | | | | | | | | |
| 45 Days | | | | | | | | | | |
| 20 Days | | | | | | | | | | |
| 20 Days | | | | | | | | | | |
| 20 Days | | | | | | | | | | |
| 20 Days | | | | | | | | | | |
| 20 Days | | | | | | | | | | |
| 5% | | | | | | | | | | |
| 5% | | | | | | | | | | |
| 5% | | | | | | | | | | |
| 5% | | | | | | | | | | |
| 5% | | | | | | | | | | |

**BellSouth Monthly State Summary
Kentucky, July 2004**

| | |
|--|--|
| Average Database Update Interval | |
| Average Database Update Interval Directory Assistance | |
| Average Database Update Interval Directory Listings | |
| Average Database Update Interval Line Information Database | |
| Percent Database Update Accuracy | |
| % Database Accuracy Directory Assistance | |
| % Database Accuracy Directory Listings | |
| % Database Accuracy Line Information Database | |
| Percent Loaded by Effective Date | |
| % MAXLURNS Loaded by LERG - Regional | |

Database Update

**Benchmark/
Analog**

| | |
|-----------------|------|
| Party by Design | 85% |
| Party by Design | 95% |
| Party by Design | 95% |
| | 85% |
| | 95% |
| | 95% |
| | 100% |

| BST Numerator | BST Volume | BST Measure | CLEC Numerator | CLEC Volume | CLEC Measure | Standard Deviation | Standard Error | Zscore | Equity |
|---------------|------------|-------------|----------------|-------------|--------------|--------------------|----------------|--------|-----------------|
| 85.71 | 26 | 0.3 | 85.21 | 26 | 3.28 | | | | Party by Design |
| 0.98 | 27 | 0.3 | 0.47 | 26 | 0.18 | | | | Party by Design |
| 4.66 | 26 | 0.18 | 4.67 | 26 | 0.18 | | | | Party by Design |
| | | | 351 | 354 | 99.15% | | | | YES |
| | | | 888 | 887 | 99.89% | | | | YES |
| | | | 886 | 886 | 100.00% | | | | YES |
| | | | 27 | 27 | 100.00% | | | | YES |

**BellSouth Monthly State Summary
Kentucky, July 2004**

Directory Percent Answered Within "X" Seconds
Speed to Answer Performance % Answered Within "X" Seconds - DA % WITHIN 12 SE

Directory Speed To Answer
Speed to Answer Performance/Average Speed to Answer - DA

Directory Assistance

| Benchmark/ Analog | BST Numerator | BST Volume | BST Measure | CLEC Numerator | CLEC Volume | CLEC Measure | Standard Deviation | Standard Error | Zscore | Equity |
|----------------------|------------------|---------------|----------------|-------------------|----------------|-----------------|-----------------------|-------------------|--------|-----------------|
| Party by Design | | | | | | 37.40% | | | | Party by Design |
| Party by Design | | | | | | 5 | | | | Party by Design |

BellSouth Monthly State Summary
Kentucky, July 2004

| |
|---------------------------|
| ES11 Accuracy |
| ES11 Interval |
| ES11 Mean Interval |
| ES11 Timeliness |

ES11

**Benchmark/
Analog**

| |
|-----------------|
| Party by Design |
| Party by Design |
| Party by Design |

| BST Numerator | BST Volume | BST Measure | CLEC Numerator | CLEC Volume | CLEC Measure | Standard Deviation | Standard Error | Zscore | Equity |
|---------------|------------|-------------|----------------|-------------|--------------|--------------------|----------------|--------|-----------------|
| 104307 | 108401 | 96.03% | 248843 | 1916 | 2.16 | | | | Party by Design |
| 1916 | 1916 | 100.00% | | | | | | | Party by Design |
| | | | | | | | | | Party by Design |

BellSouth Monthly State Summary
Kentucky, July 2004

Maintenance & Repair

| Average Answer Time | Answer Time - Repair Center | LINE / Retail Maintenance Center |
|---|-----------------------------|----------------------------------|
| Customer Trouble Report Rate | | |
| Customer Trouble Report Rate 2W Analog Loop Design Dispatch | | |
| Customer Trouble Report Rate 2W Analog Loop Non-Dispatch | | |
| Customer Trouble Report Rate 2W Analog Loop Non-Design Dispatch | | |
| Customer Trouble Report Rate 2W Analog Loop Non-Design Non-Dispatch | | |
| Customer Trouble Report Rate Local Interconnection Trunks Dispatch | | |
| Customer Trouble Report Rate Local Interconnection Trunks Non-Dispatch | | |
| Customer Trouble Report Rate Local Transport (Unbundled Interoffice Transport) Dispatch | | |
| Customer Trouble Report Rate Local Transport (Unbundled Interoffice Transport) Non-Dispatch | | |
| Customer Trouble Report Rate Resale Business Dispatch | | |
| Customer Trouble Report Rate Resale Business Non-Dispatch | | |
| Customer Trouble Report Rate Resale Business Non-Design Dispatch | | |
| Customer Trouble Report Rate Resale Business Non-Design Non-Dispatch | | |
| Customer Trouble Report Rate Resale Design Dispatch | | |
| Customer Trouble Report Rate Resale Design Non-Dispatch | | |
| Customer Trouble Report Rate Resale ISDN Dispatch | | |
| Customer Trouble Report Rate Resale ISDN Non-Dispatch | | |
| Customer Trouble Report Rate Resale PBX Dispatch | | |
| Customer Trouble Report Rate Resale PBX Non-Dispatch | | |
| Customer Trouble Report Rate Resale Resistance and Business (POTS) Dispatch | | |
| Customer Trouble Report Rate Resale Resistance and Business (POTS) Non-Dispatch | | |
| Customer Trouble Report Rate Resale Resistance Dispatch | | |
| Customer Trouble Report Rate Resale Resistance Non-Dispatch | | |
| Customer Trouble Report Rate Line Combos - Other Dispatch | | |
| Customer Trouble Report Rate Line Combos - Other Non-Dispatch | | |
| Customer Trouble Report Rate Line Digital Loop < DSI Dispatch | | |
| Customer Trouble Report Rate Line Digital Loop < DSI Non-Dispatch | | |
| Customer Trouble Report Rate Line Digital Loop >= DSI Dispatch | | |
| Customer Trouble Report Rate Line Digital Loop >= DSI Non-Dispatch | | |
| Customer Trouble Report Rate Line ISDN Dispatch | | |
| Customer Trouble Report Rate Line ISDN Non-Dispatch | | |
| Customer Trouble Report Rate Line ISDN Non-Dispatch | | |
| Customer Trouble Report Rate Line Sharing Non-Dispatch | | |
| Customer Trouble Report Rate Line Sharing Non-Dispatch | | |
| Customer Trouble Report Rate Line Loop + Port Combinations Dispatch | | |
| Customer Trouble Report Rate Line Loop + Port Combinations Non-Dispatch | | |
| Customer Trouble Report Rate Line Other Design Dispatch | | |
| Customer Trouble Report Rate Line Other Design Non-Dispatch | | |
| Customer Trouble Report Rate Line Other Non-Design Dispatch | | |
| Customer Trouble Report Rate Line Other Non-Design Non-Dispatch | | |
| Customer Trouble Report Rate Line Switch Ports Dispatch | | |
| Customer Trouble Report Rate Line Switch Ports Non-Dispatch | | |
| Customer Trouble Report Rate Line Switch Ports Non-Dispatch | | |
| Customer Trouble Report Rate Line UDSL (DSL, ADSL, and UCL) Dispatch | | |
| Customer Trouble Report Rate Line UDSL (DSL, ADSL, and UCL) Non-Dispatch | | |

| Benchmark/Analog | BST Numerator | BST Volume | BST Measure | CLEC Numerator | CLEC Volume | CLEC Measure | Standard Deviation | Standard Error | Zscore | Equity |
|---|---------------|------------|-------------|----------------|-------------|--------------|--------------------|----------------|----------|--------|
| Retail Residance & Business Dispatch | 28922 | 894613 | 3.23% | 10 | 718 | 1.35% | | | 2.7412 | YES |
| Retail Residance & Business Dispatch | 28922 | 894613 | 3.23% | 0 | 718 | 0.00% | | | 4.816 | YES |
| Retail Residance & Business (POTS) (Exclusion of Switch Based Feature Troubles) | 28719 | 833358 | 3.45% | 2 | 130 | 1.54% | | | 1.1716 | YES |
| Retail Residance & Business (POTS) (Exclusion of Switch Based Feature Troubles) | 872 | 119847 | 0.7% | 0 | 30 | 0.00% | | | 1.1248 | YES |
| Local Interconnection Trunks | 1 | 119847 | 0.00% | 0 | 30 | 0.00% | | | 0.1526 | YES |
| Local Interconnection Trunks | 43 | 1110 | 3.87% | 0 | 64 | 0.00% | | | 0.1526 | YES |
| Retail DS1/DS3 Interoffice | 3069 | 245613 | 1.25% | 40 | 327 | 1.05% | | | 2.7531 | NO |
| Retail DS1/DS3 Interoffice | 1194 | 245613 | 0.47% | 16 | 327 | 0.42% | | | 1.2221 | YES |
| Retail Business | 167 | 46891 | 0.36% | 5 | 214 | 2.34% | | | 0.9979 | YES |
| Retail Business | 85 | 46891 | 0.19% | 2 | 214 | 0.93% | | | -4.8432 | NO |
| Retail Centerx | 625 | 119581 | 0.48% | 14 | 1381 | 1.01% | | | -2.5165 | NO |
| Retail Design | 38 | 7200 | 0.32% | 0 | 102 | 1.23% | | | -2.981 | NO |
| Retail Design | 23 | 7200 | 0.32% | 0 | 102 | 0.00% | | | 0.7286 | YES |
| Retail ISDN | 60 | 26433 | 0.23% | 7 | 672 | 1.04% | | | 0.8958 | YES |
| Retail ISDN | 43 | 26433 | 0.15% | 1 | 672 | 0.15% | | | -0.0163 | YES |
| Retail PBX | 28748 | 833358 | 3.45% | 318 | 10420 | 3.03% | | | 2.2778 | YES |
| Retail Residance & Business (POTS) | 8722 | 833358 | 1.05% | 29 | 10420 | 0.28% | | | 7.4186 | YES |
| Retail Residance & Business (POTS) | 25853 | 849000 | 3.06% | 281 | 7074 | 3.97% | | | 0.047 | YES |
| Retail Residance | 7649 | 849000 | 1.18% | 15 | 7074 | 0.21% | | | -0.1007 | YES |
| Retail Residance | 1014184 | 172960 | 2.91% | 25 | 843 | 2.97% | | | 4.1401 | YES |
| Retail Residance and Design Dispatch | 479 | 172960 | 0.28% | 4 | 743 | 0.47% | | | -3.4555 | NO |
| Retail Residance and Design Non-Dispatch | 435 | 172960 | 0.25% | 4 | 743 | 0.54% | | | -6.8708 | NO |
| Retail Digital Loop < DSI | 327 | 22504 | 1.45% | 44 | 1233 | 3.57% | | | -1.9502 | YES |
| Retail Digital Loop >= DSI | 218 | 22504 | 0.97% | 5 | 1233 | 0.41% | | | -2.0272 | NO |
| Retail Digital Loop >= DSI | 19 | 2599 | 0.73% | 3 | 349 | 1.72% | | | -1.9428 | YES |
| Retail ISDN-URI | 391 | 108511 | 0.36% | 3 | 573 | 0.85% | | | 0.0449 | YES |
| ADSL Provided to Retail | 283 | 108511 | 0.26% | 2 | 573 | 0.35% | | | -1.2284 | YES |
| ADSL Provided to Retail | 4874 | 168875 | 3.23% | 48 | 168875 | 0.52% | | | 16.8452 | YES |
| Retail Design | 8412 | 8412 | 100.00% | 49 | 1570 | 1.23% | | | 23.1526 | YES |
| Retail Residance & Business | 555 | 119581 | 0.46% | 4 | 1233 | 0.40% | | | -15.9655 | NO |
| Retail Design | 455 | 119581 | 0.38% | 2 | 1233 | 0.83% | | | 1.6778 | YES |
| Retail Residance & Business | 28922 | 894613 | 3.23% | 5 | 215 | 0.23% | | | 1.6551 | YES |
| Retail Residance & Business | 8412 | 894613 | 0.96% | 6 | 83 | 7.00% | | | -1.8537 | NO |
| Retail Residance & Business | 28748 | 833358 | 3.45% | 6 | 83 | 0.20% | | | 0.932 | YES |
| Retail Residance & Business (POTS) | 8722 | 833358 | 1.05% | 0 | 83 | 0.00% | | | 0.3485 | YES |
| Retail Residance & Business (POTS) | 391 | 108511 | 0.36% | 1 | 382 | 0.26% | | | 0.3485 | YES |
| ADSL Provided to Retail | 283 | 108511 | 0.26% | 1 | 382 | 0.26% | | | 0.0221 | YES |

| Benchmark/Analog | BST Numerator | BST Volume | BST Measure | CLEC Numerator | CLEC Volume | CLEC Measure | Standard Deviation | Standard Error | Zscore | Equity |
|---|---------------|------------|-------------|----------------|-------------|--------------|--------------------|----------------|---------|--------|
| Retail Residance & Business Dispatch | 974030.21 | 28922 | 33.68 | 72.27 | 10 | 7.23 | 53.83 | | 1.5535 | YES |
| Retail Residance & Business Dispatch | 974030.21 | 28922 | 33.68 | 2 | 10 | 0.22 | 53.83 | | 0.4159 | YES |
| Retail Residance & Business (POTS) (Exclusion of Switch Based Feature Troubles) | 968320.3 | 28719 | 33.72 | 35.97 | 2 | 17.98 | 33.39 | | | |
| Retail Residance & Business (POTS) (Exclusion of Switch Based Feature Troubles) | 129515.92 | 8712 | 15.47 | | | | | | | |
| Local Interconnection Trunks | 0.03 | 1 | 0.03 | | | | | | | |
| Local Interconnection Trunks | 279.47 | 43 | 6.43 | | | | | | | |
| Retail DS1/DS3 Interoffice | 46.2 | 53 | 0.87 | | | | | | | |
| Retail DS1/DS3 Interoffice | 46270.82 | 3069 | 15.06 | 27.62 | 8 | 3.45 | 4.29 | | -6.4295 | NO |
| Retail Business | 45703.95 | 1194 | 3.93 | 310.97 | 40 | 7.77 | 1.06 | | 2.0163 | YES |
| Retail Business | 4301.9 | 68 | 1.62 | 23.72 | 18 | 1.48 | 9.51 | | 1.0209 | YES |
| Retail Centerx | 3437.68 | 625 | 6.19 | 35.07 | 5 | 7.01 | 25.06 | | 0.8955 | YES |
| Retail Design | 1484.33 | 455 | 3.26 | 83.63 | 14 | 6.68 | 8.58 | | 0.8514 | YES |
| Retail Design | 330.4 | 38 | 8.89 | 27.65 | 17 | 1.63 | 8.44 | | 0.2911 | YES |
| Retail ISDN | 110.65 | 23 | 4.82 | | | | | | 0.71848 | YES |
| Retail ISDN | 769.22 | 80 | 9.62 | 49.15 | 7 | 7.02 | 12 | | 0.5482 | YES |
| Retail PBX | 476.13 | 43 | 11.07 | 4.57 | 1 | 4.57 | 15.91 | | 0.4042 | YES |
| Retail Residance & Business (POTS) | 971009.07 | 28748 | 33.78 | 6705.74 | 316 | 21.22 | 53.95 | | 4.1146 | YES |
| Retail Residance & Business (POTS) | 12584.105 | 8722 | 14.78 | 121.32 | 29 | 4.39 | 32.47 | | 1.721 | YES |

| M&R Interface Availability | 100.00% | 100.00% |
|---|---------|---------|
| OSS Interface Availability (M&R) BOORIS/CRIS - BST & CLEC | | 100.00% |
| OSS Interface Availability (M&R) CLEC TAFI - CLEC | | 100.00% |
| OSS Interface Availability (M&R) LMS - BST & CLEC | | 100.00% |
| OSS Interface Availability (M&R) LMS - BST & CLEC | | 100.00% |
| OSS Interface Availability (M&R) MARCH - BST & CLEC | | 100.00% |
| OSS Interface Availability (M&R) OSPOM - BST & CLEC | | 100.00% |
| OSS Interface Availability (M&R) PREDICTOR - BST & CLEC | | 100.00% |
| OSS Interface Availability (M&R) SOCS - BST & CLEC | | 100.00% |
| OSS Interface Availability (M&R) TAFI - BST | | 100.00% |

| Maintenance Average Duration | 100.00% | 100.00% |
|---|---------|---------|
| Maintenance Avg Duration 2W Analog Loop Design Dispatch | | 100.00% |
| Maintenance Avg Duration 2W Analog Loop Design Non-Dispatch | | 100.00% |
| Maintenance Avg Duration 2W Analog Loop Non-Design Dispatch | | 100.00% |
| Maintenance Avg Duration 2W Analog Loop Non-Design Non-Dispatch | | 100.00% |
| Maintenance Avg Duration Local Interconnection Trunks Dispatch | | 100.00% |
| Maintenance Avg Duration Local Interconnection Trunks Non-Dispatch | | 100.00% |
| Maintenance Avg Duration Local Transport (Unbundled Interoffice Transport) Dispatch | | 100.00% |
| Maintenance Avg Duration Local Transport (Unbundled Interoffice Transport) Non-Dispatch | | 100.00% |
| Maintenance Avg Duration Resale Business Dispatch | | 100.00% |
| Maintenance Avg Duration Resale Business Non-Dispatch | | 100.00% |
| Maintenance Avg Duration Resale Business Non-Design Dispatch | | 100.00% |
| Maintenance Avg Duration Resale Business Non-Design Non-Dispatch | | 100.00% |
| Maintenance Avg Duration Resale Design Dispatch | | 100.00% |
| Maintenance Avg Duration Resale Design Non-Dispatch | | 100.00% |
| Maintenance Avg Duration Resale ISDN Dispatch | | 100.00% |
| Maintenance Avg Duration Resale ISDN Non-Dispatch | | 100.00% |
| Maintenance Avg Duration Resale PBX Dispatch | | 100.00% |
| Maintenance Avg Duration Resale PBX Non-Dispatch | | 100.00% |
| Maintenance Avg Duration Resale Resistance and Business (POTS) Dispatch | | 100.00% |
| Maintenance Avg Duration Resale Resistance and Business (POTS) Non-Dispatch | | 100.00% |

BellSouth Monthly State Summary
Kentucky, July 2004

Maintenance & Repair

| Bechmark/ | BST | BST | Volume | BST | CLEC | CLEC | CLEC | Standard | Standard | Equity |
|--|-----------|--------|--------|------|-----------|--------|---------|-----------|----------|--------|
| Measure | Numerator | Volume | Volume | Rate | Numerator | Volume | Rate | Deviation | Error | Score |
| Missed Repair Appoints Resale Centrex Non-Dispatch | 14 | 66 | 6.82% | 0 | 0 | 14 | 0.00% | | | YES |
| Missed Repair Appoints Resale Design Dispatch | 6 | 555 | 2.52% | 0 | 0 | 14 | 0.00% | | | YES |
| Missed Repair Appoints Resale Design Non-Dispatch | 11 | 455 | 2.42% | 0 | 0 | 17 | 0.00% | | | YES |
| Missed Repair Appoints Resale ISDN Dispatch | 3 | 36 | 7.89% | 0 | 0 | | | | | YES |
| Missed Repair Appoints Resale ISDN Non-Dispatch | 2 | 23 | 6.70% | 0 | 0 | | | | | YES |
| Missed Repair Appoints Resale PBX Dispatch | 7 | 80 | 6.75% | 0 | 0 | 7 | 0.00% | | | YES |
| Missed Repair Appoints Resale PBX Non-Dispatch | 4 | 43 | 6.30% | 0 | 0 | 1 | 0.00% | | | YES |
| Missed Repair Appoints Resale Business (POTS) Dispatch | 529 | 28748 | 18.54% | 30 | 316 | 316 | 9.45% | | | YES |
| Missed Repair Appoints Resale Business (POTS) Non-Dispatch | 419 | 23 | 4.31% | 1 | 20 | 20 | 3.45% | | | YES |
| Missed Repair Appoints Resale Business (POTS) Non-Dispatch | 231 | 7646 | 6.71% | 7 | 7 | 15 | 6.57% | | | YES |
| Missed Repair Appoints Resale Business (POTS) Non-Dispatch | 532 | 29477 | 18.26% | 0 | 25 | 4 | 0.00% | | | YES |
| Missed Repair Appoints Resale Business (POTS) Non-Dispatch | 151 | 479 | 31.52% | 0 | 7 | 4 | 0.00% | | | YES |
| Missed Repair Appoints Resale Business (POTS) Non-Dispatch | 15 | 435 | 3.45% | 0 | 44 | 4 | 0.00% | | | YES |
| Missed Repair Appoints Resale Business (POTS) Non-Dispatch | 3 | 218 | 1.36% | 2 | 5 | 5 | 20.00% | | | NO |
| Missed Repair Appoints Resale Business (POTS) Non-Dispatch | 3 | 18 | 15.79% | 0 | 6 | 6 | 0.00% | | | YES |
| Missed Repair Appoints Resale Business (POTS) Non-Dispatch | 147 | 301 | 37.00% | 0 | 3 | 3 | 0.00% | | | YES |
| Missed Repair Appoints Resale Business (POTS) Non-Dispatch | 12 | 283 | 4.24% | 0 | 3 | 3 | 0.00% | | | YES |
| Missed Repair Appoints Resale Business (POTS) Non-Dispatch | 5368 | 28922 | 18.56% | 543 | 4674 | 4 | 11.87% | | | YES |
| Missed Repair Appoints Resale Business (POTS) Non-Dispatch | 289 | 8912 | 3.05% | 2 | 44 | 4 | 4.55% | | | YES |
| Missed Repair Appoints Resale Business (POTS) Non-Dispatch | 14 | 455 | 2.42% | 2 | 5 | 5 | 20.00% | | | NO |
| Missed Repair Appoints Resale Business (POTS) Non-Dispatch | 5866 | 28922 | 18.56% | 2 | 2 | 2 | 100.00% | | | NO |
| Missed Repair Appoints Resale Business (POTS) Non-Dispatch | 289 | 8912 | 3.05% | 1 | 6 | 6 | 16.87% | | | YES |
| Missed Repair Appoints Resale Business (POTS) Non-Dispatch | 7 | 462 | 7.82% | 1 | 1 | 1 | 0.00% | | | YES |
| Missed Repair Appoints Resale Business (POTS) Non-Dispatch | 147 | 301 | 37.00% | 0 | 1 | 1 | 0.00% | | | YES |
| Missed Repair Appoints Resale Business (POTS) Non-Dispatch | 12 | 283 | 4.24% | 0 | 0 | 0 | 0.00% | | | YES |

| Bechmark/ | BST | BST | Volume | BST | CLEC | CLEC | CLEC | Standard | Standard | Equity |
|---------------------------------|-----------|--------|--------|------|-----------|--------|---------|-----------|----------|--------|
| Measure | Numerator | Volume | Volume | Rate | Numerator | Volume | Rate | Deviation | Error | Score |
| Retail Resale & Business (POTS) | 529 | 28748 | 18.54% | 30 | 316 | 316 | 9.45% | | | YES |
| Retail Resale & Business (POTS) | 419 | 23 | 4.31% | 1 | 20 | 20 | 3.45% | | | YES |
| Retail Resale & Business (POTS) | 231 | 7646 | 6.71% | 7 | 7 | 15 | 6.57% | | | YES |
| Retail Resale & Business (POTS) | 532 | 29477 | 18.26% | 0 | 25 | 4 | 0.00% | | | YES |
| Retail Resale & Business (POTS) | 151 | 479 | 31.52% | 0 | 7 | 4 | 0.00% | | | YES |
| Retail Resale & Business (POTS) | 15 | 435 | 3.45% | 0 | 44 | 4 | 0.00% | | | YES |
| Retail Resale & Business (POTS) | 3 | 218 | 1.36% | 2 | 5 | 5 | 20.00% | | | NO |
| Retail Resale & Business (POTS) | 3 | 18 | 15.79% | 0 | 6 | 6 | 0.00% | | | YES |
| Retail Resale & Business (POTS) | 147 | 301 | 37.00% | 0 | 3 | 3 | 0.00% | | | YES |
| Retail Resale & Business (POTS) | 12 | 283 | 4.24% | 0 | 3 | 3 | 0.00% | | | YES |
| Retail Resale & Business (POTS) | 5368 | 28922 | 18.56% | 543 | 4674 | 4 | 11.87% | | | YES |
| Retail Resale & Business (POTS) | 289 | 8912 | 3.05% | 2 | 44 | 4 | 4.55% | | | YES |
| Retail Resale & Business (POTS) | 14 | 455 | 2.42% | 2 | 5 | 5 | 20.00% | | | NO |
| Retail Resale & Business (POTS) | 5866 | 28922 | 18.56% | 2 | 2 | 2 | 100.00% | | | NO |
| Retail Resale & Business (POTS) | 289 | 8912 | 3.05% | 1 | 6 | 6 | 16.87% | | | YES |
| Retail Resale & Business (POTS) | 7 | 462 | 7.82% | 1 | 1 | 1 | 0.00% | | | YES |
| Retail Resale & Business (POTS) | 147 | 301 | 37.00% | 0 | 1 | 1 | 0.00% | | | YES |
| Retail Resale & Business (POTS) | 12 | 283 | 4.24% | 0 | 0 | 0 | 0.00% | | | YES |

Response Interval

| | | | | | | | | | |
|----------------------------------|---------|---------|--------|--------|--------|--------|------|----------|-----|
| OSS Response Interval (M&R) CRIS | 15214 | 1914753 | 0.79% | 1514 | 285043 | 0.63% | 0 | 14.787 | YES |
| OSS Response Interval (M&R) CRIS | 1896539 | 1914753 | 99.21% | 283529 | 285043 | 98.47% | 0 | -14.787 | YES |
| OSS Response Interval (M&R) CRIS | 182057 | 1914753 | 9.51% | 273963 | 285043 | 96.12% | 0 | -23.964 | YES |
| OSS Response Interval (M&R) CRIS | 10628 | 48228 | 22.45% | 219 | 1728 | 12.66% | 0.01 | 9.5481 | YES |
| OSS Response Interval (M&R) CRIS | 1402 | 48228 | 2.91% | 137 | 1728 | 7.84% | 0 | -12.2228 | YES |

Percent Repair Troubles within *X* days

| | | | | | | | | |
|---|------|-------|--------|----|-----|--------|---------|-----|
| % Rpt. Trbls win 30 days Analog Loop Design Dispatch | 527 | 28922 | 19.11% | 0 | 10 | 0.00% | 1.5368 | YES |
| % Rpt. Trbls win 30 days Analog Loop Design Non-Dispatch | 2922 | 28922 | 16.11% | 0 | 2 | 0.00% | 0.8879 | YES |
| % Rpt. Trbls win 30 days 2W Analog Loop Non-Design Dispatch | 506 | 6112 | 16.88% | 0 | 0 | 0.00% | 0.8879 | YES |
| % Rpt. Trbls win 30 days 2W Analog Loop Non-Design Non-Dispatch | 1353 | 6112 | 16.88% | 0 | 0 | 0.00% | 0.8879 | YES |
| % Rpt. Trbls win 30 days Local Interconnection Trunks Dispatch | 0 | 1 | 0.00% | 0 | 0 | 0.00% | -0.3513 | YES |
| % Rpt. Trbls win 30 days Local Interconnection Trunks Non-Dispatch | 14 | 43 | 32.96% | 4 | 8 | 50.00% | 1.4259 | YES |
| % Rpt. Trbls win 30 days Local Transport (Unbundled Interface) Dispatch | 23 | 53 | 43.40% | 3 | 40 | 7.56% | 1.643 | YES |
| % Rpt. Trbls win 30 days Local Transport (Unbundled Interface) Non-Dispatch | 484 | 3069 | 15.77% | 3 | 16 | 20.00% | -0.4447 | YES |
| % Rpt. Trbls win 30 days Resale Business Dispatch | 170 | 1164 | 14.60% | 0 | 5 | 20.00% | 0.172 | YES |
| % Rpt. Trbls win 30 days Resale Business Non-Dispatch | 22 | 167 | 13.17% | 0 | 2 | 0.00% | -0.8652 | YES |
| % Rpt. Trbls win 30 days Resale PBX Dispatch | 139 | 565 | 23.54% | 4 | 11 | 23.53% | -0.864 | YES |
| % Rpt. Trbls win 30 days Resale PBX Non-Dispatch | 71 | 455 | 15.60% | 4 | 17 | 23.53% | -0.864 | YES |
| % Rpt. Trbls win 30 days Resale ISDN Dispatch | 2 | 38 | 8.70% | 2 | 7 | 28.57% | -0.7363 | YES |
| % Rpt. Trbls win 30 days Resale ISDN Non-Dispatch | 2 | 23 | 8.70% | 2 | 1 | 0.00% | 0.4359 | YES |
| % Rpt. Trbls win 30 days Resale ISDN Non-Dispatch | 14 | 43 | 16.28% | 0 | 1 | 0.00% | 3.9118 | YES |
| % Rpt. Trbls win 30 days Resale ISDN Non-Dispatch | 5505 | 28748 | 19.15% | 33 | 316 | 10.44% | 1.9639 | YES |
| % Rpt. Trbls win 30 days Resale ISDN Non-Dispatch | 1495 | 8722 | 17.14% | 1 | 29 | 3.45% | 3.5657 | YES |
| % Rpt. Trbls win 30 days Resale ISDN Non-Dispatch | 2443 | 2893 | 19.51% | 31 | 281 | 11.05% | 1.0867 | YES |
| % Rpt. Trbls win 30 days Resale ISDN Non-Dispatch | 5565 | 29477 | 19.19% | 4 | 15 | 6.07% | 0.4046 | YES |
| % Rpt. Trbls win 30 days Resale ISDN Non-Dispatch | 5656 | 29477 | 19.19% | 4 | 23 | 0.00% | 0.7923 | YES |
| % Rpt. Trbls win 30 days Resale ISDN Non-Dispatch | 40 | 479 | 8.35% | 0 | 7 | 0.00% | 0.8485 | YES |
| % Rpt. Trbls win 30 days Resale ISDN Non-Dispatch | 67 | 435 | 15.40% | 0 | 4 | 20.45% | 1.0838 | YES |
| % Rpt. Trbls win 30 days Resale ISDN Non-Dispatch | 92 | 318 | 28.13% | 9 | 44 | 20.00% | -0.1497 | YES |
| % Rpt. Trbls win 30 days Resale ISDN Non-Dispatch | 38 | 219 | 17.43% | 0 | 6 | 0.00% | 0.7324 | YES |
| % Rpt. Trbls win 30 days Resale ISDN Non-Dispatch | 2 | 19 | 10.53% | 0 | 6 | 0.00% | 0.5084 | YES |
| % Rpt. Trbls win 30 days Resale ISDN Non-Dispatch | 29 | 381 | 10.00% | 0 | 2 | 0.00% | 0.3993 | YES |
| % Rpt. Trbls win 30 days Resale ISDN Non-Dispatch | 2 | 381 | 0.52% | 0 | 2 | 0.00% | 0.7591 | YES |
| % Rpt. Trbls win 30 days Resale ISDN Non-Dispatch | 1564 | 8912 | 17.07% | 69 | 481 | 15.00% | 1.9434 | YES |
| % Rpt. Trbls win 30 days Resale ISDN Non-Dispatch | 129 | 455 | 23.24% | 9 | 44 | 20.45% | -0.4218 | YES |
| % Rpt. Trbls win 30 days Resale ISDN Non-Dispatch | 555 | 1560 | 15.60% | 1 | 5 | 20.00% | -1.1111 | YES |
| % Rpt. Trbls win 30 days Resale ISDN Non-Dispatch | 5627 | 28922 | 19.11% | 1 | 2 | 50.00% | -0.8829 | YES |
| % Rpt. Trbls win 30 days Resale ISDN Non-Dispatch | 1504 | 8612 | 17.07% | 2 | 6 | 33.33% | 0.2827 | YES |
| % Rpt. Trbls win 30 days Resale ISDN Non-Dispatch | 5505 | 28748 | 19.15% | 2 | 1 | 0.00% | 0.4398 | YES |
| % Rpt. Trbls win 30 days Resale ISDN Non-Dispatch | 1495 | 8722 | 17.14% | 0 | 1 | 0.00% | 0.2827 | YES |
| % Rpt. Trbls win 30 days Resale ISDN Non-Dispatch | 29 | 381 | 7.62% | 0 | 1 | 0.00% | 0.4398 | YES |
| % Rpt. Trbls win 30 days Resale ISDN Non-Dispatch | 46 | 283 | 16.25% | 0 | 1 | 0.00% | 0.4398 | YES |

BellSouth Monthly State Summary
Kentucky, July 2004

Maintenance & Repair

| Benchmark/Analog | BST Numerator | BST Volume | BST Measure | CLEC Numerator | CLEC Volume | CLEC Measure | Standard Deviation | Standard Error | Z-score | Equity |
|-----------------------------------|---------------|------------|-------------|----------------|-------------|--------------|--------------------|----------------|----------|--------|
| OSS Response Interval (MAR) DLTH | 10916 | 21787 | 49.64% | 4865 | 8413 | 58.03% | | 0.01 | -13.1207 | YES |
| OSS Response Interval (MAR) DLR | 1524 | 21787 | 6.98% | 358 | 8413 | 4.13% | | 0 | -8.963 | NO |
| OSS Response Interval (MAR) DLX | 10971 | 21787 | 50.36% | 3528 | 8413 | 41.84% | | 0.01 | 13.1207 | NO |
| OSS Response Interval (MAR) LMO5 | 2714 | 1914659 | 0.14% | 259 | 289351 | 0.09% | | 0 | 6.8612 | YES |
| OSS Response Interval (MAR) LMO6 | 1908543 | 1914659 | 99.70% | 289351 | 289351 | 99.75% | | 0 | -4.3138 | YES |
| OSS Response Interval (MAR) LMO8 | 1911945 | 1914659 | 99.86% | 289351 | 289351 | 99.81% | | 0 | -6.8612 | YES |
| OSS Response Interval (MAR) LMO9 | 2568 | 1195505 | 0.21% | 389 | 123563 | 0.31% | | 0 | -7.281 | NO |
| OSS Response Interval (MAR) LMO10 | 1167831 | 1195505 | 97.69% | 120372 | 123563 | 97.40% | | 0 | 5.719 | NO |
| OSS Response Interval (MAR) LMO11 | 1162437 | 1195505 | 97.29% | 120372 | 123563 | 96.99% | | 0 | 7.281 | NO |
| OSS Response Interval (MAR) LMO12 | 102505 | 102740 | 99.86% | 12125 | 12140 | 99.84% | | 0 | -0.0678 | YES |
| OSS Response Interval (MAR) LMO13 | 102380 | 102740 | 99.65% | 12086 | 12140 | 99.65% | | 0 | 1.6648 | NO |
| OSS Response Interval (MAR) LMO14 | 4992 | 6349 | 73.90% | 483 | 821 | 58.83% | | 0.02 | 9.2526 | YES |
| OSS Response Interval (MAR) LMO15 | 1857 | 6349 | 26.10% | 318 | 821 | 41.17% | | 0.02 | -9.2526 | YES |
| OSS Response Interval (MAR) LMO16 | 3109 | 6349 | 46.10% | 318 | 821 | 41.17% | | 0.02 | -9.2526 | YES |
| OSS Response Interval (MAR) LMO17 | 44698 | 47805 | 93.50% | 86 | 6964 | 1.23% | | 0 | 18.6579 | YES |
| OSS Response Interval (MAR) LMO18 | 36594 | 47805 | 76.55% | 6878 | 6964 | 98.77% | | 0 | -16.6579 | YES |
| OSS Response Interval (MAR) LMO19 | 218 | 47805 | 0.46% | 598 | 6964 | 8.59% | | 0.01 | -10.3659 | YES |
| OSS Response Interval (MAR) LMO20 | 6213 | 6232 | 99.70% | 1 | 502 | 0.20% | | 0 | 0.3657 | YES |
| OSS Response Interval (MAR) LMO21 | 33436 | 37387 | 89.43% | 4554 | 502 | 90.67% | | 0 | 6.3657 | YES |
| OSS Response Interval (MAR) LMO22 | 3951 | 37387 | 10.57% | 1807 | 6361 | 28.41% | | 0 | -42.7848 | YES |
| OSS Response Interval (MAR) LMO23 | 3951 | 37387 | 10.57% | 1807 | 6361 | 28.41% | | 0 | -42.7848 | YES |
| OSS Response Interval (MAR) LMO24 | 13 | 242521 | 0.01% | 1 | 34150 | 0.00% | | 0 | 0.5748 | YES |
| OSS Response Interval (MAR) LMO25 | 242357 | 242521 | 99.53% | 34124 | 34150 | 99.92% | | 0 | 0.5665 | YES |
| OSS Response Interval (MAR) LMO26 | 242508 | 242521 | 99.59% | 34149 | 34150 | 100.00% | | 0 | -0.5748 | YES |

| Benchmark/Analog | BST Numerator | BST Volume | BST Measure | CLEC Numerator | CLEC Volume | CLEC Measure | Standard Deviation | Standard Error | Z-score | Equity |
|-----------------------------------|---------------|------------|-------------|----------------|-------------|--------------|--------------------|----------------|----------|--------|
| OSS Response Interval (MAR) LMO27 | 102505 | 102740 | 99.86% | 12125 | 12140 | 99.84% | | 0 | -0.0678 | YES |
| OSS Response Interval (MAR) LMO28 | 102380 | 102740 | 99.65% | 12086 | 12140 | 99.65% | | 0 | 1.6648 | NO |
| OSS Response Interval (MAR) LMO29 | 4992 | 6349 | 73.90% | 483 | 821 | 58.83% | | 0.02 | 9.2526 | YES |
| OSS Response Interval (MAR) LMO30 | 1857 | 6349 | 26.10% | 318 | 821 | 41.17% | | 0.02 | -9.2526 | YES |
| OSS Response Interval (MAR) LMO31 | 3109 | 6349 | 46.10% | 318 | 821 | 41.17% | | 0.02 | -9.2526 | YES |
| OSS Response Interval (MAR) LMO32 | 44698 | 47805 | 93.50% | 86 | 6964 | 1.23% | | 0 | 18.6579 | YES |
| OSS Response Interval (MAR) LMO33 | 36594 | 47805 | 76.55% | 6878 | 6964 | 98.77% | | 0 | -16.6579 | YES |
| OSS Response Interval (MAR) LMO34 | 218 | 47805 | 0.46% | 598 | 6964 | 8.59% | | 0.01 | -10.3659 | YES |
| OSS Response Interval (MAR) LMO35 | 6213 | 6232 | 99.70% | 1 | 502 | 0.20% | | 0 | 0.3657 | YES |
| OSS Response Interval (MAR) LMO36 | 33436 | 37387 | 89.43% | 4554 | 502 | 90.67% | | 0 | 6.3657 | YES |
| OSS Response Interval (MAR) LMO37 | 3951 | 37387 | 10.57% | 1807 | 6361 | 28.41% | | 0 | -42.7848 | YES |
| OSS Response Interval (MAR) LMO38 | 3951 | 37387 | 10.57% | 1807 | 6361 | 28.41% | | 0 | -42.7848 | YES |
| OSS Response Interval (MAR) LMO39 | 13 | 242521 | 0.01% | 1 | 34150 | 0.00% | | 0 | 0.5748 | YES |
| OSS Response Interval (MAR) LMO40 | 242357 | 242521 | 99.53% | 34124 | 34150 | 99.92% | | 0 | 0.5665 | YES |
| OSS Response Interval (MAR) LMO41 | 242508 | 242521 | 99.59% | 34149 | 34150 | 100.00% | | 0 | -0.5748 | YES |

BellSouth Monthly State Summary
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Trunk Group Performance

The Number Of Consecutive Two Hour Periods When CLEC Blocking Exceeded BellSouth Blocking By More Than 0.5%

Miscellaneous

| Benchmark/ Analog | BST Numerator | BST Volume | BST Measure | CLEC Numerator | CLEC Volume | CLEC Measure | Standard Deviation | Standard Error | Zscore | Equity |
|----------------------|------------------|---------------|----------------|-------------------|----------------|-----------------|-----------------------|-------------------|--------|--------|
| | | | | | | 0.00% | | | | YES |

**BellSouth Monthly State Summary
Kentucky, July 2004**

Operator Percent Answered Within "X" Seconds
Speed to Answer Performance%, Answered Within "X" Seconds - Toll % WITHIN 10 S

Operator Speed To Answer
Speed to Answer Performance/Average Speed to Answer - Toll

Operator Services

Benchmark/
Analog
Partly by Design
Partly by Design

| BST Numerator | BST Volume | BST Measure | CLEC Numerator | CLEC Volume | CLEC Measure | Standard Deviation | Standard Error | Zscore | Equity |
|------------------|---------------|----------------|-------------------|----------------|-----------------|-----------------------|-------------------|--------|------------------|
| | | | | | 78.20% | | | | Partly by Design |
| | | | | | 5.6 | | | | Partly by Design |

Bellsouth Monthly State Summary
Kentucky, July 2004

Ordering

Benchmark/
Analog

| BST Numerator | BST Volume | BST Measure | CLEC Numerator | CLEC Volume | CLEC Measure | Standard Deviation | Standard Error | Zscore | Equity |
|---------------|------------|-------------|----------------|-------------|--------------|--------------------|----------------|--------|--------|
| 392418 | 361578 | 100% | 392418 | 361578 | 100.00% | | | | YES |
| 361578 | | 100% | 361578 | | 100.00% | | | | NO |

85% or 30 Minutes
85% or 30 Minutes

| BST Numerator | BST Volume | BST Measure | CLEC Numerator | CLEC Volume | CLEC Measure | Standard Deviation | Standard Error | Zscore | Equity |
|---------------|------------|-------------|----------------|-------------|--------------|--------------------|----------------|--------|--------|
| 392418 | 361578 | 100.00% | 392418 | 361578 | 100.00% | | | | YES |
| 361578 | | 100.00% | 361578 | | 100.00% | | | | YES |

| Ordering | BST Numerator | BST Volume | BST Measure | CLEC Numerator | CLEC Volume | CLEC Measure | Standard Deviation | Standard Error | Zscore | Equity |
|----------|---------------|------------|-------------|----------------|-------------|--------------|--------------------|----------------|--------|--------|
| 95% | | | | | | | | | | |
| 96% | | | | | | | | | | |
| 97% | | | | | | | | | | |
| 98% | | | | | | | | | | |
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| 100% | | | | | | | | | | |
| 101% | | | | | | | | | | |
| 102% | | | | | | | | | | |
| 103% | | | | | | | | | | |
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| 164% | | | | | | | | | | |
| 165% | | | | | | | | | | |
| 166% | | | | | | | | | | |
| 167% | | | | | | | | | | |
| 168% | | | | | | | | | | |
| 169% | | | | | | | | | | |
| 170% | | | | | | | | | | |
| 171% | | | | | | | | | | |
| 172% | | | | | | | | | | |
| 173% | | | | | | | | | | |
| 174% | | | | | | | | | | |
| 175% | | | | | | | | | | |
| 176% | | | | | | | | | | |
| 177% | | | | | | | | | | |
| 178% | | | | | | | | | | |
| 179% | | | | | | | | | | |
| 180% | | | | | | | | | | |
| 181% | | | | | | | | | | |
| 182% | | | | | | | | | | |
| 183% | | | | | | | | | | |
| 184% | | | | | | | | | | |
| 185% | | | | | | | | | | |
| 186% | | | | | | | | | | |
| 187% | | | | | | | | | | |
| 188% | | | | | | | | | | |
| 189% | | | | | | | | | | |
| 190% | | | | | | | | | | |
| 191% | | | | | | | | | | |
| 192% | | | | | | | | | | |
| 193% | | | | | | | | | | |
| 194% | | | | | | | | | | |
| 195% | | | | | | | | | | |
| 196% | | | | | | | | | | |
| 197% | | | | | | | | | | |
| 198% | | | | | | | | | | |
| 199% | | | | | | | | | | |
| 200% | | | | | | | | | | |

Bellsouth Monthly State Summary Kentucky, July 2004

Ordering

| | Benchmark/Analog | BST Measure | BST Volume | BST Numerator | CLEC Numerator | CLEC Denominator | CLEC % | Standard Deviation | Standard Error | Z-score | Equity |
|--|---|-------------|------------|---------------|----------------|------------------|--------|--------------------|----------------|---------|--------|
| | FOC & Ret Resp Comp (Partial Mech) UNE XDSL (HDSL, ADSL, and UCL) | | | 3 | 5 | 100.00% | | | | | YES |
| | FOC & Ret Resp Comp Multiple Responses (Fully Mech) 2W Analog Loop Design | | | 5 | 5 | 100.00% | | | | | YES |
| | FOC & Ret Resp Comp Multiple Responses (Fully Mech) 2W Analog Loop Non-Design | | | 31 | 31 | 100.00% | | | | | YES |
| | FOC & Ret Resp Comp Multiple Responses (Fully Mech) 2W Analog Loop w/NP - Design | | | 31 | 31 | 100.00% | | | | | YES |
| | FOC & Ret Resp Comp Multiple Responses (Fully Mech) 2W Analog Loop w/NP - Non-Design | | | 31 | 31 | 100.00% | | | | | YES |
| | FOC & Ret Resp Comp Multiple Responses (Fully Mech) 2W Analog Loop w/LNP - Design | | | 428 | 428 | 100.00% | | | | | YES |
| | FOC & Ret Resp Comp Multiple Responses (Fully Mech) 2W Analog Loop w/LNP - Non-Design | | | 87 | 87 | 100.00% | | | | | YES |
| | FOC & Ret Resp Comp Multiple Responses (Fully Mech) Local Interconnection Trunk | | | 2208 | 2208 | 100.00% | | | | | YES |
| | FOC & Ret Resp Comp Multiple Responses (Fully Mech) Local Interconnection Trunk (Unbundled) | | | 1 | 1 | 100.00% | | | | | YES |
| | FOC & Ret Resp Comp Multiple Responses (Fully Mech) Resale Business | | | 171 | 171 | 100.00% | | | | | YES |
| | FOC & Ret Resp Comp Multiple Responses (Fully Mech) Resale Design | | | 30840 | 30840 | 98.47% | | | | | YES |
| | FOC & Ret Resp Comp Multiple Responses (Fully Mech) UNE Other | | | 78 | 78 | 98.73% | | | | | YES |
| | FOC & Ret Resp Comp Multiple Responses (Fully Mech) UNE Other Non-Design | | | 5512 | 5512 | 99.89% | | | | | YES |
| | FOC & Ret Resp Comp Multiple Responses (Fully Mech) UNE Switch Ports | | | 31 | 31 | 100.00% | | | | | YES |
| | FOC & Ret Resp Comp Multiple Responses (Fully Mech) UNE Switch Ports (Unbundled) | | | 7 | 7 | 100.00% | | | | | YES |
| | FOC & Ret Resp Comp Multiple Responses (Fully Mech) UNE SDSL, ADSL, and UCL | | | 8 | 9 | 88.89% | | | | | NO |
| | FOC & Ret Resp Comp Multiple Responses (Non Mech) 2W Analog Loop Non-Design | | | 4 | 6 | 66.67% | | | | | NO |
| | FOC & Ret Resp Comp Multiple Responses (Non Mech) 2W Analog Loop w/NP - Design | | | 61 | 62 | 98.39% | | | | | YES |
| | FOC & Ret Resp Comp Multiple Responses (Non Mech) 2W Analog Loop w/NP - Non-Design | | | 11 | 13 | 84.62% | | | | | YES |
| | FOC & Ret Resp Comp Multiple Responses (Non Mech) Local Interconnection Trunk | | | 2 | 2 | 100.00% | | | | | YES |
| | FOC & Ret Resp Comp Multiple Responses (Non Mech) Local Interconnection Trunk (Unbundled) | | | 34 | 39 | 87.18% | | | | | NO |
| | FOC & Ret Resp Comp Multiple Responses (Non Mech) Resale Business | | | 1 | 2 | 50.00% | | | | | NO |
| | FOC & Ret Resp Comp Multiple Responses (Non Mech) Resale Design | | | 4 | 5 | 80.00% | | | | | NO |
| | FOC & Ret Resp Comp Multiple Responses (Non Mech) Resale PBX | | | 15 | 15 | 100.00% | | | | | YES |
| | FOC & Ret Resp Comp Multiple Responses (Non Mech) Resale SDSL | | | 14 | 14 | 100.00% | | | | | YES |
| | FOC & Ret Resp Comp Multiple Responses (Non Mech) Resale SDSL and UCL | | | 38 | 48 | 79.17% | | | | | NO |
| | FOC & Ret Resp Comp Multiple Responses (Non Mech) UNE SDSL, ADSL, and UCL | | | 5 | 5 | 100.00% | | | | | YES |
| | FOC & Ret Resp Comp Multiple Responses (Non Mech) UNE Loop - Port Combination | | | 268 | 316 | 90.51% | | | | | NO |
| | FOC & Ret Resp Comp Multiple Responses (Non Mech) UNE Other Design | | | 27 | 32 | 84.38% | | | | | NO |
| | FOC & Ret Resp Comp Multiple Responses (Non Mech) UNE Other Non-Design | | | 228 | 240 | 94.17% | | | | | NO |
| | FOC & Ret Resp Comp Multiple Responses (Non Mech) UNE Switch Ports | | | 1 | 1 | 100.00% | | | | | YES |
| | FOC & Ret Resp Comp Multiple Responses (Partial Mech) UNE XDSL, ADSL, and UCL | | | 3 | 4 | 75.00% | | | | | NO |
| | FOC & Ret Resp Comp Multiple Responses (Partial Mech) 2W Analog Loop Design | | | 2 | 2 | 100.00% | | | | | YES |
| | FOC & Ret Resp Comp Multiple Responses (Partial Mech) 2W Analog Loop Non-Design | | | 1 | 2 | 50.00% | | | | | NO |
| | FOC & Ret Resp Comp Multiple Responses (Partial Mech) 2W Analog Loop w/NP - Design | | | 143 | 152 | 94.08% | | | | | NO |
| | FOC & Ret Resp Comp Multiple Responses (Partial Mech) 2W Analog Loop w/NP - Non-Design | | | 95 | 127 | 74.80% | | | | | NO |
| | FOC & Ret Resp Comp Multiple Responses (Partial Mech) Local Interconnection Trunk | | | 660 | 630 | 79.52% | | | | | NO |
| | FOC & Ret Resp Comp Multiple Responses (Partial Mech) Local Interconnection Trunk (Unbundled) | | | 8 | 14 | 57.14% | | | | | NO |
| | FOC & Ret Resp Comp Multiple Responses (Partial Mech) Resale Business | | | 52 | 61 | 85.25% | | | | | NO |
| | FOC & Ret Resp Comp Multiple Responses (Partial Mech) Resale Design | | | 3850 | 483 | 84.02% | | | | | NO |
| | FOC & Ret Resp Comp Multiple Responses (Partial Mech) Resale PBX | | | 31 | 31 | 100.00% | | | | | NO |
| | FOC & Ret Resp Comp Multiple Responses (Partial Mech) UNE Other Design | | | 578 | 600 | 96.33% | | | | | YES |
| | FOC & Ret Resp Comp Multiple Responses (Partial Mech) UNE Other Non-Design | | | 2 | 3 | 66.67% | | | | | NO |
| | FOC & Ret Resp Comp Multiple Responses (Partial Mech) UNE Switch Ports | | | 5 | 5 | 100.00% | | | | | YES |
| | FOC & Ret Resp Comp Multiple Responses (Partial Mech) UNE SDSL, ADSL, and UCL | | | 31 | 31 | 100.00% | | | | | YES |
| | FOC Timelessness (Fully Mech) 2W Analog Loop Design | | | 5 | 5 | 100.00% | | | | | YES |
| | FOC Timelessness (Fully Mech) 2W Analog Loop Non-Design | | | 31 | 31 | 100.00% | | | | | YES |
| | FOC Timelessness (Fully Mech) 2W Analog Loop w/NP - Design | | | | | | | | | | |
| | FOC Timelessness (Fully Mech) 2W Analog Loop w/NP - Non-Design | | | | | | | | | | |
| | FOC Timelessness (Fully Mech) 2W Analog Loop w/LNP - Design | | | | | | | | | | |
| | FOC Timelessness (Fully Mech) 2W Analog Loop w/LNP - Non-Design | | | | | | | | | | |
| | Firm Order Confirmation Time/iness | | | | | | | | | | |
| | 95% or 3 Hour | | | | | | | | | | |
| | 96% or 3 Hour | | | | | | | | | | |

BellSouth Monthly State Summary Kentucky, July 2004

Ordering

| Benchmark/ Analog | BST Numerator | BST Volume | BST Measure | CLEC Numerator | CLEC Volume | CLEC Measure | Standard Deviation | Standard Error | Z-scores | Equity |
|----------------------|------------------|---------------|----------------|-------------------|----------------|-----------------|-----------------------|-------------------|----------|--------|
| 85% <= 3 Hours | 409 | | | 409 | 409 | 100.00% | | | | YES |
| 85% <= 3 Hours | 86 | | | 86 | 86 | 100.00% | | | | YES |
| 85% <= 3 Hours | 2191 | | | 2191 | 2191 | 100.00% | | | | YES |
| 85% <= 3 Hours | 17 | | | 17 | 17 | 100.00% | | | | YES |
| 85% <= 3 Hours | 121 | | | 119 | 121 | 98.35% | | | | YES |
| 85% <= 3 Hours | 25300 | | | 25300 | 25346 | 99.84% | | | | YES |
| 85% <= 3 Hours | 73 | | | 73 | 73 | 100.00% | | | | YES |
| 85% <= 3 Hours | 4910 | | | 4910 | 4915 | 99.90% | | | | YES |
| 85% <= 3 Hours | 28 | | | 28 | 28 | 100.00% | | | | YES |
| 85% <= 3 Hours | 2 | | | 2 | 2 | 100.00% | | | | YES |
| 85% <= 3 Hours | 4 | | | 4 | 4 | 100.00% | | | | YES |
| 85% <= 36 Hours | 3 | | | 3 | 3 | 100.00% | | | | YES |
| 85% <= 36 Hours | 46 | | | 46 | 46 | 100.00% | | | | YES |
| 85% <= 36 Hours | 13 | | | 13 | 13 | 100.00% | | | | YES |
| 85% <= 36 Hours | 2 | | | 2 | 2 | 100.00% | | | | YES |
| 85% <= 36 Hours | 19 | | | 19 | 19 | 100.00% | | | | YES |
| 85% <= 36 Hours | 3 | | | 3 | 3 | 100.00% | | | | YES |
| 85% <= 36 Hours | 6 | | | 6 | 6 | 100.00% | | | | YES |
| 85% <= 36 Hours | 8 | | | 8 | 8 | 100.00% | | | | YES |
| 85% <= 36 Hours | 23 | | | 23 | 24 | 95.83% | | | | YES |
| 85% <= 36 Hours | 2 | | | 2 | 2 | 100.00% | | | | YES |
| 85% <= 36 Hours | 152 | | | 152 | 152 | 100.00% | | | | YES |
| 85% <= 36 Hours | 20 | | | 20 | 20 | 100.00% | | | | YES |
| 85% <= 36 Hours | 221 | | | 221 | 222 | 99.55% | | | | YES |
| 85% <= 10 Hours | 1 | | | 1 | 1 | 100.00% | | | | YES |
| 85% <= 10 Hours | 1 | | | 1 | 1 | 100.00% | | | | YES |
| 85% <= 10 Hours | 89 | | | 89 | 108 | 91.67% | | | | YES |
| 85% <= 10 Hours | 58 | | | 58 | 60 | 96.67% | | | | YES |
| 85% <= 10 Hours | 332 | | | 332 | 347 | 95.66% | | | | YES |
| 85% <= 10 Hours | 12 | | | 12 | 12 | 100.00% | | | | YES |
| 85% <= 10 Hours | 12 | | | 12 | 12 | 100.00% | | | | YES |
| 85% <= 10 Hours | 2485 | | | 2485 | 2551 | 97.41% | | | | YES |
| 85% <= 10 Hours | 28 | | | 28 | 28 | 100.00% | | | | YES |
| 85% <= 10 Hours | 443 | | | 443 | 449 | 98.66% | | | | YES |
| 85% <= 10 Hours | 3 | | | 3 | 3 | 100.00% | | | | YES |

| | | | | | | | | | | |
|------------|--------|--|--|--------|--|--------|--|--|--|------------|
| Diagnostic | 70203 | | | 623218 | | 89.01% | | | | Diagnostic |
| Diagnostic | 7619 | | | 5094 | | 65.15% | | | | Diagnostic |
| Diagnostic | 78577 | | | 68493 | | 87.17% | | | | Diagnostic |
| Diagnostic | 70203 | | | 623218 | | 89.01% | | | | Diagnostic |
| Diagnostic | 613807 | | | 548631 | | 89.54% | | | | Diagnostic |
| Diagnostic | 639765 | | | 623218 | | 97.41% | | | | Diagnostic |
| Diagnostic | 5783 | | | 5094 | | 88.09% | | | | NO |
| Diagnostic | 88.09% | | | 623218 | | 98.02% | | | | YES |
| Diagnostic | 88.02% | | | 548631 | | 97.46% | | | | YES |
| Diagnostic | 6617 | | | 6623 | | 97.76% | | | | YES |
| Diagnostic | 6617 | | | 6623 | | 97.75% | | | | YES |

| | | | | | | | | | | |
|---|-----------------|-------|--|-------|-------|---------|--|--|--|-----|
| FOC Timeliness (Full Mech) LNP (Standalone) | 85% <= 3 Hours | 409 | | 409 | 409 | 100.00% | | | | YES |
| FOC Timeliness (Full Mech) LNP (Standalone) | 85% <= 3 Hours | 86 | | 86 | 86 | 100.00% | | | | YES |
| FOC Timeliness (Full Mech) Local Interconnection Trunks | 85% <= 3 Hours | 2191 | | 2191 | 2191 | 100.00% | | | | YES |
| FOC Timeliness (Full Mech) Local Interconnection Trunks | 85% <= 3 Hours | 17 | | 17 | 17 | 100.00% | | | | YES |
| FOC Timeliness (Full Mech) Resale Business | 85% <= 3 Hours | 121 | | 119 | 121 | 98.35% | | | | YES |
| FOC Timeliness (Full Mech) Resale Business | 85% <= 3 Hours | 25300 | | 25300 | 25346 | 99.84% | | | | YES |
| FOC Timeliness (Full Mech) Resale Business | 85% <= 3 Hours | 73 | | 73 | 73 | 100.00% | | | | YES |
| FOC Timeliness (Full Mech) Resale Business | 85% <= 3 Hours | 4910 | | 4910 | 4915 | 99.90% | | | | YES |
| FOC Timeliness (Full Mech) Resale Business - Other | 85% <= 3 Hours | 28 | | 28 | 28 | 100.00% | | | | YES |
| FOC Timeliness (Full Mech) Resale Business - Other | 85% <= 3 Hours | 2 | | 2 | 2 | 100.00% | | | | YES |
| FOC Timeliness (Full Mech) Resale Business - Other | 85% <= 3 Hours | 4 | | 4 | 4 | 100.00% | | | | YES |
| FOC Timeliness (Full Mech) Resale Business - Other | 85% <= 36 Hours | 3 | | 3 | 3 | 100.00% | | | | YES |
| FOC Timeliness (Full Mech) Resale Business - Other | 85% <= 36 Hours | 46 | | 46 | 46 | 100.00% | | | | YES |
| FOC Timeliness (Full Mech) Resale Business - Other | 85% <= 36 Hours | 13 | | 13 | 13 | 100.00% | | | | YES |
| FOC Timeliness (Full Mech) Resale Business - Other | 85% <= 36 Hours | 2 | | 2 | 2 | 100.00% | | | | YES |
| FOC Timeliness (Full Mech) Resale Business - Other | 85% <= 36 Hours | 19 | | 19 | 19 | 100.00% | | | | YES |
| FOC Timeliness (Full Mech) Resale Business - Other | 85% <= 36 Hours | 3 | | 3 | 3 | 100.00% | | | | YES |
| FOC Timeliness (Full Mech) Resale Business - Other | 85% <= 36 Hours | 6 | | 6 | 6 | 100.00% | | | | YES |
| FOC Timeliness (Full Mech) Resale Business - Other | 85% <= 36 Hours | 8 | | 8 | 8 | 100.00% | | | | YES |
| FOC Timeliness (Full Mech) Resale Business - Other | 85% <= 36 Hours | 23 | | 23 | 24 | 95.83% | | | | YES |
| FOC Timeliness (Full Mech) Resale Business - Other | 85% <= 36 Hours | 2 | | 2 | 2 | 100.00% | | | | YES |
| FOC Timeliness (Full Mech) Resale Business - Other | 85% <= 36 Hours | 152 | | 152 | 152 | 100.00% | | | | YES |
| FOC Timeliness (Full Mech) Resale Business - Other | 85% <= 36 Hours | 20 | | 20 | 20 | 100.00% | | | | YES |
| FOC Timeliness (Full Mech) Resale Business - Other | 85% <= 36 Hours | 221 | | 221 | 222 | 99.55% | | | | YES |
| FOC Timeliness (Full Mech) Resale Business - Other | 85% <= 10 Hours | 1 | | 1 | 1 | 100.00% | | | | YES |
| FOC Timeliness (Full Mech) Resale Business - Other | 85% <= 10 Hours | 1 | | 1 | 1 | 100.00% | | | | YES |
| FOC Timeliness (Full Mech) Resale Business - Other | 85% <= 10 Hours | 89 | | 89 | 108 | 91.67% | | | | YES |
| FOC Timeliness (Full Mech) Resale Business - Other | 85% <= 10 Hours | 58 | | 58 | 60 | 96.67% | | | | YES |
| FOC Timeliness (Full Mech) Resale Business - Other | 85% <= 10 Hours | 332 | | 332 | 347 | 95.66% | | | | YES |
| FOC Timeliness (Full Mech) Resale Business - Other | 85% <= 10 Hours | 12 | | 12 | 12 | 100.00% | | | | YES |
| FOC Timeliness (Full Mech) Resale Business - Other | 85% <= 10 Hours | 12 | | 12 | 12 | 100.00% | | | | YES |
| FOC Timeliness (Full Mech) Resale Business - Other | 85% <= 10 Hours | 2485 | | 2485 | 2551 | 97.41% | | | | YES |
| FOC Timeliness (Full Mech) Resale Business - Other | 85% <= 10 Hours | 28 | | 28 | 28 | 100.00% | | | | YES |
| FOC Timeliness (Full Mech) Resale Business - Other | 85% <= 10 Hours | 443 | | 443 | 449 | 98.66% | | | | YES |
| FOC Timeliness (Full Mech) Resale Business - Other | 85% <= 10 Hours | 3 | | 3 | 3 | 100.00% | | | | YES |

| Percent Flow Through | | | | | | | | | | |
|---------------------------------|-----|--------|--|--------|--|--------|--|--|--|------------|
| Achieved Flow Through Aggregate | 85% | 70203 | | 623218 | | 89.01% | | | | Diagnostic |
| Achieved Flow Through Business | 85% | 7619 | | 5094 | | 65.15% | | | | Diagnostic |
| Achieved Flow Through Residence | 85% | 78577 | | 68493 | | 87.17% | | | | Diagnostic |
| Achieved Flow Through Summary | 85% | 70203 | | 623218 | | 89.01% | | | | Diagnostic |
| Achieved Flow Through UNE | 85% | 613807 | | 548631 | | 89.54% | | | | Diagnostic |
| Flow Through Aggregate | 85% | 639765 | | 623218 | | 97.41% | | | | Diagnostic |
| Flow Through Business | 85% | 5783 | | 5094 | | 88.09% | | | | NO |
| Flow Through Residence | 85% | 88.09% | | 623218 | | 98.02% | | | | YES |
| Flow Through Summary | 85% | 88.02% | | 548631 | | 97.46% | | | | YES |
| LNP Flow Through Aggregate | 85% | 6617 | | 6623 | | 97.76% | | | | YES |
| LNP Flow Through Summary | 85% | 6617 | | 6623 | | 97.75% | | | | YES |

Beilsouth Monthly State Summary
Kentucky, July 2004

Ordering

| Project Interval | BST Numerator | BST Volume | BST Measure | CLEC Numerator | CLEC Volume | CLEC Measure | Standard Deviation | Standard Error | Zscore | Equity |
|---|---------------|------------|-------------|----------------|-------------|--------------|--------------------|----------------|--------|------------|
| Percent Reject Service Request (Fully Mech) 2W Analog Loop Design | 0 | 31 | | 0 | 31 | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Fully Mech) 2W Analog Loop w/NP - Design | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Fully Mech) 2W Analog Loop w/NP - Non-Design | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Fully Mech) 2W Analog Loop w/NP - Non-Design | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Fully Mech) 2W Analog Loop w/NP - Design | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Fully Mech) 2W Analog Loop w/NP - Non-Design | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Fully Mech) LNP (Standalone) | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Fully Mech) LNP (Standalone) | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Fully Mech) LNP (Standalone) | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Fully Mech) LNP (Standalone) | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Fully Mech) Local Transport (Unbundled Interface) | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Fully Mech) Resale Centrix | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Fully Mech) Resale ISDN | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Fully Mech) Resale PBX | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Fully Mech) Resale Residenc | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Fully Mech) UNE Combos - Other | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Fully Mech) UNE Digital Loop < DS1 | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Fully Mech) UNE ISDN | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Fully Mech) UNE Line Sharing | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Fully Mech) UNE Loop * Port Combinations | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Fully Mech) UNE Other Design | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Fully Mech) UNE Other Non-Design | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Fully Mech) UNE Switch Ports | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Fully Mech) UNE xDSL (HDSL, ADSL, and UCL) | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Non Mech) 2W Analog Loop Design | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Non Mech) 2W Analog Loop w/NP - Design | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Non Mech) 2W Analog Loop w/NP - Non-Design | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Non Mech) 2W Analog Loop w/NP - Design | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Non Mech) 2W Analog Loop w/NP - Non-Design | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Non Mech) LNP (Standalone) | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Non Mech) LNP (Standalone) | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Non Mech) Local Interconnection Trunks | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Non Mech) Local Transport (Unbundled Interface) Tr | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Non Mech) Resale Business | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Non Mech) Resale Centrix | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Non Mech) Resale ISDN | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Non Mech) Resale PBX | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Non Mech) Resale Residenc | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Non Mech) UNE Combos - Other | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Non Mech) UNE Digital Loop < DS1 | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Non Mech) UNE Digital Loop >= DS1 | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Non Mech) UNE ISDN | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Non Mech) UNE Line Sharing | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Non Mech) UNE Loop * Port Combinations | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Non Mech) UNE Other Design | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Non Mech) UNE Other Non-Design | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Non Mech) UNE Switch Ports | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Non Mech) UNE xDSL (HDSL, ADSL, and UCL) | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Partial Mech) 2W Analog Loop Design | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Partial Mech) 2W Analog Loop w/NP - Design | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Partial Mech) 2W Analog Loop w/NP - Non-Design | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Partial Mech) LNP (Standalone) | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Partial Mech) LNP (Standalone) | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Partial Mech) Local Interconnection Trunks | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Partial Mech) Local Transport (Unbundled Interface) | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Partial Mech) Resale Centrix | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Partial Mech) Resale ISDN | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Partial Mech) Resale PBX | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Partial Mech) Resale Residenc | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Partial Mech) UNE Combos - Other | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Partial Mech) UNE Digital Loop < DS1 | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Partial Mech) UNE Digital Loop >= DS1 | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Partial Mech) UNE ISDN | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Partial Mech) UNE Line Sharing | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Partial Mech) UNE Loop * Port Combinations | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Partial Mech) UNE Other Design | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Partial Mech) UNE Other Non-Design | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Partial Mech) UNE Switch Ports | | | | | | 0.00% | | | | Diagnostic |
| Percent Reject Service Request (Partial Mech) UNE xDSL (HDSL, ADSL, and UCL) | | | | | | 0.00% | | | | Diagnostic |

Bellsouth Monthly State Summary
Kentucky, July 2004

**Benchmark/
Analog**

| | | | | | | | |
|--|------|-----|-------|--|--|--|------------|
| Avg Cmp Noise Invl Non-Mech UNE Digital Loop < DS1 > < 10 Circuits | 173 | 10 | 17.32 | | | | |
| Avg Cmp Noise Invl Non-Mech UNE Digital Loop < DS1 > > 10 Circuits | | | | | | | Diagnostic |
| Avg Cmp Noise Invl Non-Mech UNE Digital Loop < DS1 > < 10 Circuits | 21 | 65 | 0.33 | | | | Diagnostic |
| Avg Cmp Noise Invl Non-Mech UNE Digital Loop < DS1 > > 10 Circuits | | | | | | | Diagnostic |
| Avg Cmp Noise Invl Non-Mech UNE ISDN < 10 Circuits | 1028 | 57 | 18.04 | | | | Diagnostic |
| Avg Cmp Noise Invl Non-Mech UNE ISDN > 10 Circuits | | | | | | | Diagnostic |
| Avg Cmp Noise Invl Non-Mech UNE Line Sharing < 10 Circuits | 650 | 45 | 14.45 | | | | Diagnostic |
| Avg Cmp Noise Invl Non-Mech UNE Line Sharing > 10 Circuits | | | | | | | Diagnostic |
| Avg Cmp Noise Invl Non-Mech UNE Loop + Port Combinations Non-Dispatch (Dispatch In) < 10 Circuits | 14 | 1 | 14 | | | | Diagnostic |
| Avg Cmp Noise Invl Non-Mech UNE Loop + Port Combinations Non-Dispatch (Dispatch In) > 10 Circuits | | | | | | | Diagnostic |
| Avg Cmp Noise Invl Non-Mech UNE Loop + Port Combinations Non-Dispatch (Switch Based) < 10 Circuits | 463 | 206 | 2.25 | | | | Diagnostic |
| Avg Cmp Noise Invl Non-Mech UNE Loop + Port Combinations Non-Dispatch (Switch Based) > 10 Circuits | | | | | | | Diagnostic |
| Avg Cmp Noise Invl Non-Mech UNE Loop + Port Combinations Non-Dispatch (Other) < 10 Circuits | 1113 | 251 | 4.43 | | | | Diagnostic |
| Avg Cmp Noise Invl Non-Mech UNE Loop + Port Combinations Non-Dispatch (Other) > 10 Circuits | | | | | | | Diagnostic |
| Avg Cmp Noise Invl Non-Mech UNE Other Design < 10 Circuits | 14 | 1 | 14 | | | | Diagnostic |
| Avg Cmp Noise Invl Non-Mech UNE Other Design > 10 Circuits | | | | | | | Diagnostic |
| Avg Cmp Noise Invl Non-Mech UNE Other Non-Design < 10 Circuits | 105 | 6 | 17.47 | | | | Diagnostic |
| Avg Cmp Noise Invl Non-Mech UNE Other Non-Design > 10 Circuits | | | | | | | Diagnostic |
| Avg Cmp Noise Invl Non-Mech UNE Switch Ports < 10 Circuits | | | | | | | Diagnostic |
| Avg Cmp Noise Invl Non-Mech UNE Switch Ports > 10 Circuits | | | | | | | Diagnostic |
| Avg Cmp Noise Invl Non-Mech UNE ADSL (DSL and UCL) < 10 Circuits | | | | | | | Diagnostic |
| Avg Cmp Noise Invl Non-Mech UNE ADSL (DSL and UCL) > 10 Circuits | | | | | | | Diagnostic |

95.00%
95.00%

Coordinated Customer Conversion Interval

CCC Local Number Portability (LNP) - Loop

Held Order Interval

| | | | | | | | | | | |
|--|------|----|-------|--|--|--|--|--|--|---|
| Held Order Invl & Mean ZW Analog Loop Design < 10 Circuits Equipment | 1986 | 56 | 35.46 | | | | | | | Retail Residence and Business Dispatch |
| Held Order Invl & Mean ZW Analog Loop Design < 10 Circuits Facilities | | | | | | | | | | Retail Residence and Business Dispatch |
| Held Order Invl & Mean ZW Analog Loop Design < 10 Circuits Other | 380 | 28 | 13.57 | | | | | | | Retail Residence and Business Dispatch |
| Held Order Invl & Mean ZW Analog Loop Design > 10 Circuits Equipment | | | | | | | | | | Retail Residence and Business Dispatch |
| Held Order Invl & Mean ZW Analog Loop Design > 10 Circuits Facilities | | | | | | | | | | Retail Residence and Business Dispatch |
| Held Order Invl & Mean ZW Analog Loop Design > 10 Circuits Other | | | | | | | | | | Retail Residence and Business Dispatch |
| Held Order Invl & Mean ZW Analog Loop Non-Design < 10 Circuits Equipment | 1986 | 56 | 35.46 | | | | | | | Retail Residence and Business (POTS) Excluding Switch -Based Orders |
| Held Order Invl & Mean ZW Analog Loop Non-Design < 10 Circuits Facilities | | | | | | | | | | Retail Residence and Business (POTS) Excluding Switch -Based Orders |
| Held Order Invl & Mean ZW Analog Loop Non-Design < 10 Circuits Other | 377 | 27 | 13.96 | | | | | | | Retail Residence and Business (POTS) Excluding Switch -Based Orders |
| Held Order Invl & Mean ZW Analog Loop Non-Design > 10 Circuits Equipment | | | | | | | | | | Retail Residence and Business (POTS) Excluding Switch -Based Orders |
| Held Order Invl & Mean ZW Analog Loop Non-Design > 10 Circuits Facilities | | | | | | | | | | Retail Residence and Business (POTS) Excluding Switch -Based Orders |
| Held Order Invl & Mean ZW Analog Loop Non-Design > 10 Circuits Other | | | | | | | | | | Retail Residence and Business (POTS) Excluding Switch -Based Orders |
| Held Order Invl & Mean ZW Analog Loop w/NP - Design < 10 Circuits Equipment | 1986 | 56 | 35.46 | | | | | | | Retail Residence and Business Dispatch |
| Held Order Invl & Mean ZW Analog Loop w/NP - Design < 10 Circuits Facilities | | | | | | | | | | Retail Residence and Business Dispatch |
| Held Order Invl & Mean ZW Analog Loop w/NP - Design < 10 Circuits Other | 380 | 28 | 13.57 | | | | | | | Retail Residence and Business Dispatch |
| Held Order Invl & Mean ZW Analog Loop w/NP - Design > 10 Circuits Equipment | | | | | | | | | | Retail Residence and Business Dispatch |
| Held Order Invl & Mean ZW Analog Loop w/NP - Design > 10 Circuits Facilities | | | | | | | | | | Retail Residence and Business Dispatch |
| Held Order Invl & Mean ZW Analog Loop w/NP - Design > 10 Circuits Other | | | | | | | | | | Retail Residence and Business Dispatch |
| Held Order Invl & Mean ZW Analog Loop w/NP - Non-Design < 10 Circuits Equipment | 1986 | 56 | 35.46 | | | | | | | Retail Residence and Business (POTS) Excluding Switch -Based Orders |
| Held Order Invl & Mean ZW Analog Loop w/NP - Non-Design < 10 Circuits Facilities | | | | | | | | | | Retail Residence and Business (POTS) Excluding Switch -Based Orders |
| Held Order Invl & Mean ZW Analog Loop w/NP - Non-Design < 10 Circuits Other | 377 | 27 | 13.96 | | | | | | | Retail Residence and Business (POTS) Excluding Switch -Based Orders |
| Held Order Invl & Mean ZW Analog Loop w/NP - Non-Design > 10 Circuits Equipment | | | | | | | | | | Retail Residence and Business (POTS) Excluding Switch -Based Orders |
| Held Order Invl & Mean ZW Analog Loop w/NP - Non-Design > 10 Circuits Facilities | | | | | | | | | | Retail Residence and Business (POTS) Excluding Switch -Based Orders |
| Held Order Invl & Mean ZW Analog Loop w/NP - Non-Design > 10 Circuits Other | | | | | | | | | | Retail Residence and Business (POTS) Excluding Switch -Based Orders |
| Held Order Invl & Mean NP (Standalone) < 10 Circuits Equipment | 1986 | 56 | 35.46 | | | | | | | Retail Residence and Business (POTS) |
| Held Order Invl & Mean NP (Standalone) < 10 Circuits Facilities | | | | | | | | | | Retail Residence and Business (POTS) |
| Held Order Invl & Mean NP (Standalone) < 10 Circuits Other | 377 | 27 | 13.96 | | | | | | | Retail Residence and Business (POTS) |
| Held Order Invl & Mean NP (Standalone) > 10 Circuits Equipment | | | | | | | | | | Retail Residence and Business (POTS) |
| Held Order Invl & Mean NP (Standalone) > 10 Circuits Facilities | | | | | | | | | | Retail Residence and Business (POTS) |
| Held Order Invl & Mean NP (Standalone) > 10 Circuits Other | | | | | | | | | | Retail Residence and Business (POTS) |
| Held Order Invl & Mean Local Interconnection Trunks Equipment | 1986 | 56 | 35.46 | | | | | | | Local Interconnection Trunks |
| Held Order Invl & Mean Local Interconnection Trunks Facilities | | | | | | | | | | Local Interconnection Trunks |
| Held Order Invl & Mean Local Interconnection Trunks Other | 377 | 27 | 13.96 | | | | | | | Local Interconnection Trunks |
| Held Order Invl & Mean Local Interconnection Trunks Transport < 10 Circuits | | | | | | | | | | Local Interconnection Trunks |
| Held Order Invl & Mean Local Interconnection Trunks Transport > 10 Circuits | | | | | | | | | | Local Interconnection Trunks |
| Held Order Invl & Mean Local Interconnection Trunks Other | | | | | | | | | | Local Interconnection Trunks |
| Held Order Invl & Mean Local Interconnection Trunks Transport < 10 Circuits | | | | | | | | | | Local Interconnection Trunks |
| Held Order Invl & Mean Local Interconnection Trunks Transport > 10 Circuits | | | | | | | | | | Local Interconnection Trunks |
| Held Order Invl & Mean Local Interconnection Trunks Other | | | | | | | | | | Local Interconnection Trunks |

BellSouth Monthly State Summary
Kentucky, July 2004

Provisioning

| Benchmark/Analog | BST Numerator | BST Volume | BST Measure | CLEC Numerator | CLEC Volume | CLEC Measure | Standard Deviation | Standard Error | Z-score | Equity |
|---|---------------|------------|-------------|----------------|-------------|--------------|--------------------|----------------|----------|--------|
| OCI Local Transport (Unbundled Interface Transport) Non-Dispatch >= 10 Circuits | 5900 | 1232 | 4.55 | 44 | 14 | 3.17 | 6.34 | | 0.8094 | YES |
| OCI Resale Business Dispatch >= 10 Circuits | 114.33 | 19 | 6.02 | | | | 4.4 | | | YES |
| OCI Resale Business Non-Dispatch < 10 Circuits | 12017 | 9540 | 1.29 | 96 | 104 | 0.83 | 3.4 | | 1.0756 | YES |
| OCI Resale Business Non-Dispatch >= 10 Circuits | 54.33 | 20 | 2.72 | | | | 3.48 | | | |
| OCI Resale Centrex Dispatch < 10 Circuits | 493.67 | 101 | 4.89 | | | | 4.76 | | | |
| OCI Resale Centrex Dispatch >= 10 Circuits | 19 | 2 | 9.5 | | | | 0.71 | | | |
| OCI Resale Centrex Non-Dispatch < 10 Circuits | 3568.33 | 3057 | 1.17 | | | | 0.99 | | | |
| OCI Resale Centrex Non-Dispatch >= 10 Circuits | 14 | 4 | 3.5 | | | | 8.1 | | -0.1644 | YES |
| OCI Resale Design Dispatch < 10 Circuits | 1745.33 | 42 | 12.29 | 52 | 4 | 13 | 5.98 | | | YES |
| OCI Resale Design Dispatch >= 10 Circuits | 638 | 130 | 4.91 | 55 | 16 | 3.42 | 5.6 | | 1.0042 | YES |
| OCI Resale Design Non-Dispatch < 10 Circuits | 97.33 | 12 | 8.11 | | | | 3.81 | | -0.2194 | YES |
| OCI Resale ISDN Dispatch < 10 Circuits | 221 | 23 | 9.61 | 11 | 1 | 11 | 6.21 | | | YES |
| OCI Resale ISDN Dispatch >= 10 Circuits | 106.87 | 52 | 2.05 | | | | 3.44 | | | |
| OCI Resale ISDN Non-Dispatch < 10 Circuits | 96.33 | 6 | 6.06 | | | | 4.56 | | | |
| OCI Resale ISDN Non-Dispatch >= 10 Circuits | 36 | 4 | 9 | | | | 4.97 | | | |
| OCI Resale PBX Dispatch < 10 Circuits | 1 | 1 | 1.52 | 10 | 1 | 10 | 0 | | -5.553 | NO |
| OCI Resale PBX Dispatch >= 10 Circuits | 22 | 21 | 1.05 | | | | 3.76 | | | |
| OCI Resale PBX Non-Dispatch < 10 Circuits | 53 | 2 | 26.5 | | | | 1.95 | | 1.5055 | YES |
| OCI Resale PBX Non-Dispatch >= 10 Circuits | 2856.33 | 3166 | 7.22 | 408 | 65 | 6.25 | 5.15 | | 16.2046 | YES |
| OCI Resale Residenc Non-Dispatch < 10 Circuits | 18 | 2 | 9 | | | | 1.41 | | | |
| OCI Resale Residenc Non-Dispatch >= 10 Circuits | 75430.67 | 89516 | 0.84 | 850 | 1708 | 0.49 | 0.9 | | -3.3137 | NO |
| OCI Resale Residenc Other Dispatch < 10 Circuits | 30211.67 | 4540 | 6.85 | 193 | 17 | 11.35 | 5.84 | | -4.2907 | NO |
| OCI Resale Residenc Other Dispatch >= 10 Circuits | 181.33 | 27 | 7.09 | | | | 2.41 | | | |
| OCI Resale Residenc Other Non-Dispatch < 10 Circuits | 42723.33 | 25510 | 1.87 | 12 | 1 | 12 | 4.03 | | | YES |
| OCI Resale Residenc Other Non-Dispatch >= 10 Circuits | 148 | 21 | 7.05 | | | | 3.76 | | | |
| OCI Resale Digital Loop < DS1 Dispatch < 10 Circuits | 8210.87 | 931 | 8.81 | 13 | 1 | 13 | 4.97 | | -1.1444 | YES |
| OCI Resale Digital Loop < DS1 Dispatch >= 10 Circuits | 16388.33 | 675 | 2.42 | | | | 1.53 | | | |
| OCI Resale Digital Loop < DS1 Non-Dispatch < 10 Circuits | 66 | 6 | 11 | | | | 0 | | 2.9939 | YES |
| OCI Resale Digital Loop < DS1 Non-Dispatch >= 10 Circuits | 416 | 42 | 9.9 | 112 | 18 | 6.22 | 4.37 | | | |
| OCI Resale Digital Loop >= DS1 Dispatch < 10 Circuits | 336.67 | 89 | 3.78 | 18 | 4 | 4.5 | 4.88 | | -0.2874 | YES |
| OCI Resale Digital Loop >= DS1 Non-Dispatch < 10 Circuits | 63.67 | 11 | 5.79 | 13 | 1 | 13 | 6.41 | | -0.5315 | YES |
| OCI Resale ISDN Dispatch < 10 Circuits | 171 | 18 | 9.5 | | | | 0.63 | | | |
| OCI Resale ISDN Dispatch >= 10 Circuits | 8.33 | 13 | 0.64 | | | | 7.99 | | 0.0828 | YES |
| OCI Resale ISDN Non-Dispatch < 10 Circuits | 5968.33 | 1565 | 3.88 | 24 | 7 | 3.43 | 0.66 | | 0.6435 | YES |
| OCI Resale ISDN Non-Dispatch >= 10 Circuits | 30 | 14 | 2.14 | | | | 1.46 | | | |
| OCI Resale Line Sharing Dispatch < 10 Circuits | 18100.67 | 6691 | 2.41 | 123 | 54 | 2.28 | 5.84 | | 1.2477 | YES |
| OCI Resale Line Sharing Non-Dispatch < 10 Circuits | 29466.33 | 4398 | 6.47 | 3681 | 597 | 6.17 | 4.28 | | | |
| OCI Resale Line Sharing Non-Dispatch >= 10 Circuits | 132.33 | 21 | 6.3 | | | | 2.37 | | | |
| OCI Resale Loop * Port Combinations Dispatch >= 10 Circuits | 42181.33 | 25429 | 1.68 | 2947 | 1127 | 2.61 | 0.5 | | -13.2552 | NO |
| OCI Resale Loop * Port Combinations Non-Dispatch < 10 Circuits | 4526.33 | 7427 | 6 | 4155 | 12113 | 0.34 | 0 | | 55.789 | YES |
| OCI Resale Loop * Port Combinations Non-Dispatch >= 10 Circuits | 3.33 | 10 | 0.33 | | | | 0 | | | |
| OCI Resale Loop * Port Combinations Non-Dispatch < 10 Circuits | 8747.67 | 98856 | 0.88 | 7082 | 13240 | 0.53 | 1.36 | | 27.8686 | YES |
| OCI Resale Loop * Port Combinations Non-Dispatch >= 10 Circuits | 54.33 | 20 | 2.72 | 2 | 4 | 0.5 | 3.48 | | 1.1619 | YES |
| OCI Resale Other Design Dispatch < 10 Circuits | 1745.33 | 142 | 12.29 | | | | 6.5 | | | |
| OCI Resale Other Design Dispatch >= 10 Circuits | 59 | 6 | 9.83 | | | | 5.88 | | | |
| OCI Resale Other Design Non-Dispatch < 10 Circuits | 638 | 130 | 4.91 | | | | 3.81 | | | |
| OCI Resale Other Design Non-Dispatch >= 10 Circuits | 97.33 | 12 | 8.11 | 4 | 3 | 1.33 | 5.64 | | 1.5787 | YES |
| OCI Resale Other Non-Design Dispatch < 10 Circuits | 29466.33 | 4398 | 6.47 | | | | 4.28 | | -3.205 | NO |
| OCI Resale Other Non-Design Dispatch >= 10 Circuits | 132.33 | 21 | 6.3 | | | | 3.48 | | | |
| OCI Resale Other Non-Design Non-Dispatch < 10 Circuits | 812.33 | 98545 | 0.82 | 21 | 8 | 2.33 | 5.65 | | | |
| OCI Resale Other Non-Design Non-Dispatch >= 10 Circuits | 54.33 | 20 | 2.72 | | | | 4.37 | | | |
| OCI Resale Switch Ports Dispatch >= 10 Circuits | 28013.67 | 4296 | 6.52 | | | | 1.36 | | 0.6802 | YES |
| OCI Resale Switch Ports Non-Dispatch < 10 Circuits | 113.33 | 19 | 5.96 | 1 | 3 | 0.33 | 1.36 | | | |
| OCI Resale Switch Ports Non-Dispatch >= 10 Circuits | 83757.67 | 85727 | 0.87 | | | | 0 | | | |
| OCI Resale Switch With Conditioning Dispatch < 10 Circuits | 2.67 | 8 | 0.33 | | | | 0 | | | |
| OCI Resale Switch With Conditioning Dispatch >= 10 Circuits | | | | | | | | | | |
| OCI Resale Switch With Conditioning Non-Dispatch < 10 Circuits | | | | | | | | | | |
| OCI Resale Switch With Conditioning Non-Dispatch >= 10 Circuits | | | | | | | | | | |
| Percent Cooperative Testing | | | | | | | | | | |
| % Cooperative Testing - XDSL ADSL | | | | | | | | | | YES |
| % Cooperative Testing - XDSL HDSL | | | | | | | | | | |
| % Cooperative Testing - XDSL UCL | | | | | | | | | | |
| Percent Missed Installation Appointments | | | | | | | | | | |
| % Missed Installation Appmts ZW Analog Loop Design Dispatch < 10 Circuits | 1228 | 5422 | 22.85% | 0 | 2 | 0.03% | | | | YES |
| % Missed Installation Appmts ZW Analog Loop Design Dispatch >= 10 Circuits | 3 | 23 | 13.04% | | | | | | | |

| | |
|---|---------|
| 6 | 100.00% |
| 6 | 100.00% |

| | |
|--------|--------|
| 22.85% | 13.04% |
| 22.85% | 13.04% |

Retal Residence and Business Dispatch
 Retal Residence and Business Dispatch

Bellsouth Monthly State Summary
Kentucky, July 2004

Provisioning

| BST Measure | BST Numerator | BST Volume | BST Measure | CLEC Numerator | CLEC Volume | CLEC Measure | Standard Deviation | Standard Error | Zscore | Equity |
|--|---------------|------------|--|----------------|-------------|--------------|--------------------|----------------|--------|---------|
| % Missed Installation Appointments Analog Loop Design Non-Dispatch < 10 Circuits | 1228 | 23 | Retail Residence and Business Dispatch | | | | | | | |
| % Missed Installation Appointments Analog Loop Design Non-Dispatch < 10 Circuits | 1223 | 21 | Retail Residence and Business Dispatch | | | | | | | |
| % Missed Installation Appointments Analog Loop Design Non-Dispatch < 10 Circuits | 3 | 5309 | Retail Residence and Business Dispatch | 0 | 16 | 0.00% | | | | YES |
| % Missed Installation Appointments Analog Loop Design Non-Dispatch < 10 Circuits | 17 | 31048 | Retail Residence and Business Dispatch | 0 | 3 | 0.00% | | | | YES |
| % Missed Installation Appointments Analog Loop Design Non-Dispatch < 10 Circuits | 1228 | 5422 | Retail Residence and Business Dispatch | | | | | | | |
| % Missed Installation Appointments Analog Loop Design Non-Dispatch < 10 Circuits | 3 | 23 | Retail Residence and Business Dispatch | | | | | | | |
| % Missed Installation Appointments Analog Loop Design Non-Dispatch < 10 Circuits | 1228 | 5422 | Retail Residence and Business Dispatch | | | | | | | |
| % Missed Installation Appointments Analog Loop Design Non-Dispatch < 10 Circuits | 3 | 23 | Retail Residence and Business Dispatch | | | | | | | |
| % Missed Installation Appointments Analog Loop Design Non-Dispatch < 10 Circuits | 1223 | 5309 | Retail Residence and Business Dispatch | 0 | 1 | 0.00% | | | | YES |
| % Missed Installation Appointments Analog Loop Design Non-Dispatch < 10 Circuits | 3 | 23 | Retail Residence and Business Dispatch | | | | | | | |
| % Missed Installation Appointments Analog Loop Design Non-Dispatch < 10 Circuits | 17 | 31048 | Retail Residence and Business Dispatch | | | | | | | |
| % Missed Installation Appointments Analog Loop Design Non-Dispatch < 10 Circuits | 1223 | 5309 | Retail Residence and Business Dispatch | | | | | | | |
| % Missed Installation Appointments Analog Loop Design Non-Dispatch < 10 Circuits | 24 | 101567 | Retail Residence and Business Dispatch | | | | | | | |
| % Missed Installation Appointments Analog Loop Design Non-Dispatch < 10 Circuits | 0 | 8 | Retail Residence and Business Dispatch | | | | | | | |
| % Missed Installation Appointments Analog Loop Design Non-Dispatch < 10 Circuits | 1223 | 5309 | Retail Residence and Business Dispatch | | | | | | | |
| % Missed Installation Appointments Analog Loop Design Non-Dispatch < 10 Circuits | 3 | 21 | Retail Residence and Business Dispatch | 0 | 451 | 0.00% | | | | YES |
| % Missed Installation Appointments Analog Loop Design Non-Dispatch < 10 Circuits | 24 | 101567 | Retail Residence and Business Dispatch | 0 | 1 | 0.00% | | | | YES |
| % Missed Installation Appointments Analog Loop Design Non-Dispatch < 10 Circuits | 0 | 8 | Retail Residence and Business Dispatch | 0 | 1 | 25.00% | | | | YES |
| % Missed Installation Appointments Analog Loop Design Non-Dispatch < 10 Circuits | 2 | 51 | Retail Residence and Business Dispatch | 1 | 4 | 25.00% | | | | -1.3568 |
| % Missed Installation Appointments Analog Loop Design Non-Dispatch < 10 Circuits | 26 | 298 | Local Interconnection Trunk Dispatch | | | | | | | |
| % Missed Installation Appointments Analog Loop Design Non-Dispatch < 10 Circuits | 1 | 3 | Retail DS1/DS3 Interface | 0 | 1 | 0.00% | | | | YES |
| % Missed Installation Appointments Analog Loop Design Non-Dispatch < 10 Circuits | 187 | 1477 | Retail DS1/DS3 Interface | 4 | 21 | 19.05% | | | | YES |
| % Missed Installation Appointments Analog Loop Design Non-Dispatch < 10 Circuits | 3 | 21 | Retail Business | | | | | | | |
| % Missed Installation Appointments Analog Loop Design Non-Dispatch < 10 Circuits | 6 | 6440 | Retail Business | | | | | | | |
| % Missed Installation Appointments Analog Loop Design Non-Dispatch < 10 Circuits | 0 | 115 | Retail Business | 0 | 124 | 0.00% | | | | YES |
| % Missed Installation Appointments Analog Loop Design Non-Dispatch < 10 Circuits | 0 | 115 | Retail Business | | | | | | | |
| % Missed Installation Appointments Analog Loop Design Non-Dispatch < 10 Circuits | 0 | 3692 | Retail Business | | | | | | | |
| % Missed Installation Appointments Analog Loop Design Non-Dispatch < 10 Circuits | 25 | 22 | Retail Business | 1 | 5 | 20.00% | | | | YES |
| % Missed Installation Appointments Analog Loop Design Non-Dispatch < 10 Circuits | 4 | 22 | Retail Design | | | | | | | |
| % Missed Installation Appointments Analog Loop Design Non-Dispatch < 10 Circuits | 2 | 142 | Retail Design | 0 | 19 | 0.00% | | | | YES |
| % Missed Installation Appointments Analog Loop Design Non-Dispatch < 10 Circuits | 2 | 22 | Retail Design | | | | | | | |
| % Missed Installation Appointments Analog Loop Design Non-Dispatch < 10 Circuits | 6 | 49 | Retail Design | 0 | 1 | 0.00% | | | | YES |
| % Missed Installation Appointments Analog Loop Design Non-Dispatch < 10 Circuits | 0 | 53 | Retail ISDN | | | | | | | |
| % Missed Installation Appointments Analog Loop Design Non-Dispatch < 10 Circuits | 0 | 7 | Retail ISDN | | | | | | | |
| % Missed Installation Appointments Analog Loop Design Non-Dispatch < 10 Circuits | 0 | 4 | Retail PBX | | | | | | | |
| % Missed Installation Appointments Analog Loop Design Non-Dispatch < 10 Circuits | 0 | 2 | Retail PBX | | | | | | | |
| % Missed Installation Appointments Analog Loop Design Non-Dispatch < 10 Circuits | 0 | 22 | Retail PBX | 0 | 1 | 0.00% | | | | YES |
| % Missed Installation Appointments Analog Loop Design Non-Dispatch < 10 Circuits | 1061 | 3945 | Retail PBX | 13 | 75 | 17.33% | | | | YES |
| % Missed Installation Appointments Analog Loop Design Non-Dispatch < 10 Circuits | 0 | 2 | Retail Residence | | | | | | | |
| % Missed Installation Appointments Analog Loop Design Non-Dispatch < 10 Circuits | 10 | 65282 | Retail Residence | 0 | 1819 | 0.00% | | | | YES |
| % Missed Installation Appointments Analog Loop Design Non-Dispatch < 10 Circuits | 1263 | 5650 | Retail Residence | 2 | 23 | 8.70% | | | | YES |
| % Missed Installation Appointments Analog Loop Design Non-Dispatch < 10 Circuits | 7 | 45 | Retail Residence | 0 | 1 | 0.00% | | | | YES |
| % Missed Installation Appointments Analog Loop Design Non-Dispatch < 10 Circuits | 19 | 31351 | Retail Residence | 0 | 3 | 0.00% | | | | YES |
| % Missed Installation Appointments Analog Loop Design Non-Dispatch < 10 Circuits | 89 | 1894 | Retail Residence | 0 | 3 | 0.00% | | | | YES |
| % Missed Installation Appointments Analog Loop Design Non-Dispatch < 10 Circuits | 3 | 25 | Retail Digital Loop < DS1 | | | | | | | |
| % Missed Installation Appointments Analog Loop Design Non-Dispatch < 10 Circuits | 2 | 13 | Retail Digital Loop < DS1 | | | | | | | |
| % Missed Installation Appointments Analog Loop Design Non-Dispatch < 10 Circuits | 6 | 78 | Retail Digital Loop < DS1 | 6 | 41 | 14.63% | | | | YES |
| % Missed Installation Appointments Analog Loop Design Non-Dispatch < 10 Circuits | 0 | 93 | Retail Digital Loop < DS1 | 1 | 5 | 20.00% | | | | NO |
| % Missed Installation Appointments Analog Loop Design Non-Dispatch < 10 Circuits | 0 | 12 | Retail Digital Loop < DS1 | 0 | 3 | 0.00% | | | | YES |
| % Missed Installation Appointments Analog Loop Design Non-Dispatch < 10 Circuits | 3 | 29 | Retail ISDN - BRI | | | | | | | |
| % Missed Installation Appointments Analog Loop Design Non-Dispatch < 10 Circuits | 0 | 14 | Retail ISDN - BRI | | | | | | | |
| % Missed Installation Appointments Analog Loop Design Non-Dispatch < 10 Circuits | 84 | 1938 | ADSL Provided to Retail | 1 | 7 | 14.29% | | | | YES |
| % Missed Installation Appointments Analog Loop Design Non-Dispatch < 10 Circuits | 1 | 14 | ADSL Provided to Retail | | | | | | | |
| % Missed Installation Appointments Analog Loop Design Non-Dispatch < 10 Circuits | 2 | 6121 | ADSL Provided to Retail | 0 | 82 | 0.00% | | | | YES |
| % Missed Installation Appointments Analog Loop Design Non-Dispatch < 10 Circuits | 1228 | 5422 | Retail Residence and Business | 142 | 830 | 17.11% | | | | 1.4833 |

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Table with 3 columns: Benchmark/Category, Description (e.g., % Prov. Trouble w/ 30 Days Resale PBX Non-Dispatch >= 10 Circuits), and Value.

Provisioning

Table with 10 columns: Benchmark/Category, BST Numerator, BST Volume, BST Measure, CLEC Numerator, CLEC Volume, CLEC Measure, Standard Deviation, Standard Error, Zscore, Equity. Rows include Real Res, Real Design, Real Res and Design, and Real Res and Design Dispatch.

Percent Troubles within 'X' Days

Table with 2 columns: Description (e.g., Hot Calls %Prov. Ttr w/ 7 Days Design (SL2) Dispatch) and Value.

Recovery Time

Table with 2 columns: Description (e.g., CCC Avg Recovery Time Interim Number Portability (INP) - Loop) and Value.

Service Order Accuracy

Table with 2 columns: Description (e.g., Service Order Accuracy: Resale) and Value.

Service Order Cycle Time

Table with 2 columns: Description (e.g., TSOCCT Fully Mech 2W Analog Loop Design Dispatch < 10 Circuits) and Value.

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Provisioning

| Benchmark/Analog | BST Numerator | BST Volume | BST Measure | CLEC Numerator | CLEC Volume | CLEC Measure | Standard Deviation | Standard Error | Zscore | Equity |
|--|---------------|------------|-------------|----------------|-------------|--------------|--------------------|----------------|--------|--------|
| TSOCT Non-Mech ZW Analog Loop Non-Design Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech Loop Non-Design Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech ZW Analog Loop Non-Design Non-Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech ZW Analog Loop Non-Design Non-Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech ZW Analog Loop w/NP - Design Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech ZW Analog Loop w/NP - Design Non-Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech ZW Analog Loop w/NP - Design Non-Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech ZW Analog Loop w/NP - Non-Design Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech ZW Analog Loop w/NP - Non-Design Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech ZW Analog Loop w/NP - Non-Design Non-Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech ZW Analog Loop w/NP - Non-Design Non-Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech Local Interconnection Trunks | | | | | | | | | | |
| TSOCT Non-Mech Local Interconnection Trunks Non-Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech Local Interconnection Trunks Non-Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech Local Transport (Unbundled Interface Transport) Non-Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech Local Transport (Unbundled Interface Transport) Non-Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech Local Transport (Unbundled Interface Transport) Non-Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech Local Transport (Unbundled Interface Transport) Non-Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech Resale Business Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech Resale Business Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech Resale Business Non-Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech Resale Business Non-Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech Resale Centrex Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech Resale Centrex Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech Resale Centrex Non-Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech Resale Centrex Non-Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech Resale Design Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech Resale Design Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech Resale Design Non-Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech Resale Design Non-Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech Resale ISDN Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech Resale ISDN Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech Resale PBX Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech Resale PBX Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech Resale PBX Non-Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech Resale PBX Non-Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech Resale Residance Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech Resale Residance Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech Resale Residance Non-Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech Resale Residance Non-Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech UNE Combos - Other Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech UNE Combos - Other Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech UNE Combos - Other Non-Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech UNE Combos - Other Non-Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech UNE Digital Loop < DS1 Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech UNE Digital Loop < DS1 Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech UNE Digital Loop < DS1 Non-Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech UNE Digital Loop < DS1 Non-Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech UNE Digital Loop >= DS1 Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech UNE Digital Loop >= DS1 Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech UNE Digital Loop >= DS1 Non-Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech UNE Digital Loop >= DS1 Non-Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech UNE ISDN Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech UNE ISDN Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech UNE SDN Non-Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech UNE SDN Non-Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech UNE Line Sharing Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech UNE Line Sharing Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech UNE Line Sharing Non-Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech UNE Line Sharing Non-Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech UNE Loop * Port Combinations Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech UNE Loop * Port Combinations Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech UNE Loop * Port Combinations Non-Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech UNE Loop * Port Combinations Non-Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech UNE Other Design Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech UNE Other Design Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech UNE Other Design Non-Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech UNE Other Design Non-Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech UNE Other Non-Design Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech UNE Other Non-Design Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech UNE Other Non-Design Non-Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech UNE Other Non-Design Non-Dispatch < 10 Circuits | | | | | | | | | | |

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Provisioning

| Benchmark/ Analog | BST Numerator | BST Volume | BST Measure | CLEC Numerator | CLEC Volume | CLEC Measure | Standard Deviation | Standard Error | Zscore | Equity |
|--|------------------|---------------|----------------|-------------------|----------------|-----------------|-----------------------|-------------------|--------|--------|
| TSOCT Non-Mech UNE Switch Pairs Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech UNE Switch Pairs Non-Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech UNE Switch Pairs Non-Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech UNE XDSL (HDSL, ADSL, and UCL) Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech UNE XDSL (HDSL, ADSL, and UCL) Non-Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Non-Mech UNE XDSL (HDSL, ADSL, and UCL) Non-Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech ZW Analog Loop Design Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech ZW Analog Loop Design Non-Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech ZW Analog Loop Design Non-Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech ZW Analog Loop Non-Design Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech ZW Analog Loop Non-Design Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech ZW Analog Loop Non-Design Non-Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech ZW Analog Loop Non-Design Non-Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech ZW Analog Loop w/ NP - Design Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech ZW Analog Loop w/ NP - Design Non-Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech ZW Analog Loop w/ NP - Design Non-Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech ZW Analog Loop w/ NP - Non-Design Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech ZW Analog Loop w/ NP - Non-Design Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech ZW Analog Loop w/ NP - Non-Design Non-Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech ZW Analog Loop w/ NP - Non-Design Non-Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech INP (Standalone) Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech INP (Standalone) Non-Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech INP (Standalone) Non-Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech Local Transport (Unbundled Interface Transport) Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech Local Transport (Unbundled Interface Transport) Non-Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech Local Transport (Unbundled Interface Transport) Non-Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech Local Transport (Unbundled Interface Transport) Non-Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech Local Transport (Unbundled Interface Transport) Non-Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech Resale Business Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech Resale Business Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech Resale Business Non-Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech Resale Business Non-Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech Resale Centrex Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech Resale Centrex Non-Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech Resale Centrex Non-Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech Resale Design Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech Resale Design Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech Resale Design Non-Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech Resale Design Non-Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech Resale ISDN Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech Resale ISDN Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech Resale ISDN Non-Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech Resale ISDN Non-Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech Resale PBX Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech Resale PBX Non-Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech Resale PBX Non-Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech Resale Resale Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech Resale Resale Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech Resale Resale Non-Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech Resale Resale Non-Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech UNE Combos - Other Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech UNE Combos - Other Non-Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech UNE Combos - Other Non-Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech UNE Digital Loop < DS1 Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech UNE Digital Loop < DS1 Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech UNE Digital Loop < DS1 Non-Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech UNE Digital Loop < DS1 Non-Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech UNE Digital Loop >= DS1 Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech UNE Digital Loop >= DS1 Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech UNE Digital Loop >= DS1 Non-Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech UNE Digital Loop >= DS1 Non-Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech UNE ISDN Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech UNE ISDN Non-Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech UNE ISDN Non-Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech UNE Line Sharing Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech UNE Line Sharing Dispatch >= 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech UNE Line Sharing Non-Dispatch < 10 Circuits | | | | | | | | | | |
| TSOCT Partial Mech UNE Line Sharing Non-Dispatch >= 10 Circuits | | | | | | | | | | |

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| TSOCT Partial Mech UNE Loop + Port Combinations Dispatch < 10 Circuits |
| TSOCT Partial Mech UNE Loop + Port Combinations Dispatch >= 10 Circuits |
| TSOCT Partial Mech UNE Loop + Port Combinations Non-Dispatch < 10 Circuits |
| TSOCT Partial Mech UNE Loop + Port Combinations Non-Dispatch >= 10 Circuits |
| TSOCT Partial Mech UNE Other Design Dispatch < 10 Circuits |
| TSOCT Partial Mech UNE Other Design Dispatch >= 10 Circuits |
| TSOCT Partial Mech UNE Other Design Non-Dispatch < 10 Circuits |
| TSOCT Partial Mech UNE Other Design Non-Dispatch >= 10 Circuits |
| TSOCT Partial Mech UNE Other Non-Design Dispatch < 10 Circuits |
| TSOCT Partial Mech UNE Other Non-Design Dispatch >= 10 Circuits |
| TSOCT Partial Mech UNE Other Non-Design Non-Dispatch < 10 Circuits |
| TSOCT Partial Mech UNE Other Non-Design Non-Dispatch >= 10 Circuits |
| TSOCT Partial Mech UNE Switch Ports Dispatch < 10 Circuits |
| TSOCT Partial Mech UNE Switch Ports Dispatch >= 10 Circuits |
| TSOCT Partial Mech UNE Switch Ports Non-Dispatch < 10 Circuits |
| TSOCT Partial Mech UNE Switch Ports Non-Dispatch >= 10 Circuits |
| TSOCT Partial Mech UNE ADSL (HDSL, ADSL, and UCL) Dispatch < 10 Circuits |
| TSOCT Partial Mech UNE ADSL (HDSL, ADSL, and UCL) Dispatch >= 10 Circuits |
| TSOCT Partial Mech UNE ADSL (HDSL, ADSL, and UCL) Non-Dispatch < 10 Circuits |
| TSOCT Partial Mech UNE ADSL (HDSL, ADSL, and UCL) Non-Dispatch >= 10 Circuits |

Provisioning

| Benchmark/ Analog | BST Numerator | BST Volume | BST Measure | CLEC Numerator | CLEC Volume | CLEC Measure | Standard Deviation | Standard Error | Z score | Equity |
|----------------------|------------------|---------------|----------------|-------------------|----------------|-----------------|-----------------------|-------------------|---------|------------|
| Diagnostic | | | | 259 | 51 | 5.08 | | | | Diagnostic |
| Diagnostic | | | | 946 | 821 | 1.93 | | | | Diagnostic |
| Diagnostic | | | | 3 | 3 | 0.84 | | | | Diagnostic |
| Diagnostic | | | | | | | | | | |
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| Diagnostic | | | | | | | | | | |
| Diagnostic | | | | | | | | | | |
| Diagnostic | | | | 6 | 2 | 2.83 | | | | Diagnostic |
| Diagnostic | | | | | | | | | | |
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| Diagnostic | | | | | | | | | | |
| Diagnostic | | | | 3 | 3 | 1.06 | | | | Diagnostic |
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