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January 29, 2013

Mr. Jeff Derouen Executive Director Kentucky Public Service Commission 211 Sower Boulevard P. O. Box 615 Frankfort, KY 40602

> RE: Investigation Concerning the Propriety of Provision of InterLATA Services by BellSouth Telecommunications, Inc. Pursuant to the Telecommunication Act of 1996 PSC 2001-00105

Petition of BellSouth Telecommunications, Inc. for the Establishment of a New Performance Plan PSC 2004-00391

Dear Mr. Derouen:

Under the Administrative Provisions of the SQM Plan, notice is hereby provided that AT&T has recently implemented certain system changes in the Southeast region. Specifically, as of August 31, AT&T retired the Loop Maintenance Operations System ("LMOS") interface that stores the assignment and selected account information for use by downstream OSS and AT&T personnel during provisioning and maintenance activities. As a result of the retirement of LMOS, this completes the migration to the Work Force Administration/Control ("WFA/C") System interface. Also included in this migration is the Network and Services Database ("NSDB") which serves as the database for WFA/C and is a central database for customer circuit and services information. Interested parties, including Competitive Local Exchange Carriers ("CLECs"), have been advised of this change through standard CLEC communications, including monthly Change Control Process ("CCP") meetings and the attached Accessible Letter ("AL"): CLECSE11-230 (dated December 12, 2011) is included as **Attachment I.**

Although this OSS change does not substantively change the SQM Plan, the SQM Plan documentation must be updated to accurately reflect the retirement of the LMOS interface. Accordingly, AT&T has made minor, administrative updates to the SQM Plan documentation. For the Commission's convenience, a red-lined version of the pages of the SQM Plan which have been updated are included in this filing as **Attachment II**. The updated SQM Plan will be available for review at the following

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website: <u>http://pmap.wholesale.att.com/content/documentation.aspx</u>. It is important to note that from a performance measurement perspective, the migration to the WFA/C interface will have **no impact** on the creation or review of trouble tickets within measures currently contained in the SQM Plan.

The attached certificate of service certifies that this filing was filed electronically today and a copy of the Read1st document has been served by email on parties of record. Parties of record can access the information at the Commission's Electronic Filing Center located at http://psc.ky.gov/efs/efsmain.aspx.

Please let me know if you have any questions.

Sincerely,

Marytheyer

Mary K. Keyer

Enclosures

cc: Parties of Record

1054777

CERTIFICATION

I hereby certify that the electronic version of this filing made with the Commission this 29th day of January 2013 is a true and accurate copy of the documents filed herewith in paper form on January 29, 2013, and the electronic version of the filing has been transmitted to the Commission. A copy of the Read1st document has been served electronically on all parties of record.

Marytheyer

Mary K. Keyer

COMBINED SERVICE LIST - PSC 2001-105 AND 2004-00391

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