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December 21, 2007

Ms. Beth O'Donnell Executive Director Public Service Commission 211 Sower Blvd. P. O. Box 615 Frankfort, KY 40602

Re:

Investigation Concerning the Propriety of InterLATA Services by BellSouth Telecommunications, Inc. Pursuant to the Telecommunications Act of

1996

PSC 2001-00105

Petition of BellSouth Telecommunications, Inc. for the Establishment of a New Performance Plan PSC 2004-00391

Dear Ms. O'Donnell:

In the Southeast region, AT&T is in the process of replacing certain maintenance and repair-related electronic interfaces. Specifically, AT&T is migrating the functionality provided by the Electronic Communications Trouble Administration (ECTA) and the Circuit Provisioning Status System – Trouble Administration (CPSS-TA) platforms to an interface known as WHSL eRepair. As indicated in the attached carrier notifications (Carrier Notification SN91087018, and Attachments 2 and 3), interested parties, including Competitive Local Exchange Carriers ("CLECs"), Interexchange Carriers ("IXCs") and Wireless Service Providers ("WSPs") have been advised of this migration since January 2007, and should be aware of the specifics involved in the migration to WHSL eRepair. In sum, the interface migration is underway and is scheduled to be completed by June 1, 2008.

From a performance measurement perspective, the migration of the ECTA interface to WHSL eRepair will have no impact on the calculation of the Service Quality Measurement (SQM) identified as OSS-2 [IA]: OSS Interface Availability (Pre-Ordering/Ordering/Maintenance & Repair). As before, this measure will continue to measure OSS interface availability on a monthly basis. That said, for a brief period of time (November 2007 data month through May 2008 data month), AT&T will report OSS availability results for both ECTA and WHSL eRepair. Beginning with the June 2008 data month, only WHSL eRepair results will be reported. To memorialize the migration to WHSL eRepair in the SQM plan, requires an update to one aspect of the current SQM plan — Appendix C, OSS Table 2. Accordingly, for the Commission's convenience, a red-line version of the updated version of Appendix C, OSS Table 2 is

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included. The updated version of this table will be posted on AT&T's performance measurement website.

The attached certificate of service certifies that this filing was filed electronically today and a copy of the Read1st document has been served by email on parties of record. Parties of record can access the information at the Commission's Electronic Filing Center located at http://psc.ky.gov/efs/efsmain.aspx.

Sincerely,

Mary K. Keyer

General Counsel/Kentucky

Enclosures

cc: Parties of Record

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CERTIFICATION

I hereby certify that the electronic version of this filing made with the Commission this 21st day of December 2007 is a true and accurate copy of the documents filed herewith in paper form on December 21, 2007, and the electronic version of the filing has been transmitted to the Commission. A copy of the Read1st document has been served electronically on all parties of record.

Mary K. Kever

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