#### **COMMISSIONERS:**

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DEC 1 5 2010

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# Georgia Public Serbice Commission

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In Re:

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## ORDER ON MOTION TO APPROVE MODIFICATIONS TO PERFORMANCE MEASUREMENT PLAN

## Background

On August 30, 2010, BellSouth Telecommunications, Inc. d/b/a AT&T Georgia ("AT&T Georgia") filed with the Georgia Public Service Commission ("Commission") its Motion to Approve Modifications to Performance Measurement Plan ("Motion"). In its Motion, AT&T Georgia requests that the Commission approve a revised Service Quality Measurement Plan and Georgia Self-Effectuating Enforcement Mechanism Administrative Plan (collectively, "proposed SQM/SEEM Plan"). SOM/SEEM Plan is the product of the annual review completed by the Florida Public Service Commission. During the review process, AT&T and CompSouth entered into a settlement agreement to resolve certain issues. AT&T also entered into separate settlement agreements with Saturn Telecommunications Services, Inc. and the Florida Cable Telecommunications Association. AT&T Georgia states that it has incorporated all of the changes as appropriate into its proposed SQM/SEEM Plan filed with its Motion.

The proposed SQM/SEEM Plan deviates from the current version in several ways. First, the revised plan eliminates Tier 2 remedy payments to the State, but increases the Tier 1 remedy payments to competitive local exchange carriers ("CLECs"). Second, the revised plan eliminates fines for late payments, reposting reports, and late posting of reports. Third, the revised plan includes miscellaneous changes, such as administrative changes (e.g., changing "BellSouth" to "AT&T"), the addition of the ability to make administrative changes to the plan without formal approval by the Commission, elimination of the annual review, and restructuring the SQM plan to be independent from

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the SEEM plan. Finally, AT&T Georgia stated that it was continuing to work with the parties in Florida to develop a new diagnostic measurement, and that it would update the plan when the measurement was completed.

On September 3, 2010, AT&T Georgia filed a revised version of the August 3 filing in order to correct an error in the labeling of the exhibits and to include an additional document to Exhibit D that was inadvertently omitted.

On October 18, 2010, AT&T Georgia updated the proposed SQM/SEEM plan with the new diagnostic measure (P-13F: [SIR]: Short Interval 10-Digit Trigger Readiness) that was developed in the Florida proceeding.

## **Staff Recommendation**

The Staff reviewed the proposed SQM/SEEM plan filed by AT&T Georgia and recommended two changes. First, on page 29 of the SQM document, Staff recommended restoring the benchmark for UNE xDSL, which was deleted by AT&T Georgia in its filing. Second, the page numbers for the items listed in the table of contents should be updated to correspond to the page numbers on which those items appear. With those changes, the Staff recommended that the Commission approve the plan and direct AT&T Georgia to file a clean version of the SQM/SEEM plan within ten days from the date of the Commission order.

## WHEREFORE, it is

**ORDERED**, that the proposed SQM/SEEM plan, as modified herein, is hereby approved.

**ORDERED FURTHER**, that AT&T Georgia is directed to file a clean version of the SQM/SEEM plan that complies with the terms and conditions set forth above within ten days of the effective date of this Order.

**ORDERED FURTHER**, that a motion for reconsideration, rehearing, oral argument, or any other motion shall not stay the effective date of this Order, unless otherwise ordered by the Commission.

**ORDERED FURTHER**, that jurisdiction over this matter is expressly retained for the purpose of entering such further Order(s) as this Commission may deem just and proper.

Commission Order

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