

**Bellsouth Monthly State Summary
Kentucky, September 2004**

Billing Invoice Accuracy	Invoice Accuracy Interconnection	
	Invoice Accuracy Resale	
	Invoice Accuracy UNE	
Billing Invoice Timeliness	Invoice Timeliness Interconnection - CABS	
	Invoice Timeliness Resale - CRIS	
	Invoice Timeliness UNE - CRIS	
Mean Time to Deliver	Mean Time to Deliver Usage - Regional	
Non-Recurring Charge Completeness	Non-Recur Charge Completeness Interconnection	
	Non-Recur Charge Completeness Resale	
	Non-Recur Charge Completeness UNE	
Percent Billing Errors Corrected in "X" Days	% Billing Errors Corrected in X Days Interconnection	
	% Billing Errors Corrected in X Days Resale	
	% Billing Errors Corrected in X Days UNE	
Percent Usage Errors Corrected Within "X" Days	% Daily Usage Feed Errs Corr In X Bus Days - Pack	
	% Daily Usage Feed Errs Corr In X Bus Days	
Recurring Charge Completeness	Recur Charge Completeness Interconnection	
	Recur Charge Completeness Resale	
	Recur Charge Completeness UNE	
Usage Data Delivery Accuracy	Usage Data Delivery Accuracy	
Usage Data Delivery Completeness	Usage Completeness	
Usage Data Delivery Timeliness	Usage Timeliness	

Billing

Benchmark/
Rating

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
91017091	91602583	99.36%	553497	558700	99.07%			27.3191	NO
91017091	91602583	99.36%	649185	651111	99.70%			-34.6499	YES
91017091	91602583	99.36%	5067068	5072823	99.89%			-144.7273	YES
5	1	4.76	459885	10693	4.33				YES
5	1	5.07	6722	1845	3.84				YES
5	1	5.07	9184	2550	3.59				YES
			2618224446	1227492492	2.3				YES
90%			21923	22501	97.43%				YES
90%	398273	84.56%	36344	54758	89.24%				YES
			192435	184417	98.95%				YES
Diagnostic			37	39	94.87%				Diagnostic
Diagnostic			24	22	109.09%				Diagnostic
Diagnostic			22	23	95.65%				Diagnostic
Diagnostic			40	40	100.00%				Diagnostic
Diagnostic			40	40	100.00%				Diagnostic
90%			1982	1989	99.66%				YES
90%	3200307	95.08%	45285	45411	99.72%				YES
			228249	229224	99.57%				YES
209	209	100.00%	39996	40746	98.16%				NO
94.00%			1222915136	1227492492	99.63%				YES
95.00%			1220978733	1227492492	99.47%				YES

**BellSouth Monthly State Summary
Kentucky, September 2004**

Collocation

Benchmark/
Atalog

Arrangement Time	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Average Arrangement Time Physical Caped										
Average Arrangement Time Physical Capless										
Average Arrangement Time Physical Capless Extraordinary										
Average Arrangement Time Physical Intermediate Augment										
Average Arrangement Time Physical Major Augment										
Average Arrangement Time Physical Minor Augment										
Average Arrangement Time Physical Simple Augment										
Average Arrangement Time Virtual Extraordinary										
Average Arrangement Time Virtual Intermediate Augment										
Average Arrangement Time Virtual Major Augment										
Average Arrangement Time Virtual Minor Augment										
Average Arrangement Time Virtual Simple Augment										
Average Response Time										
Average Response Time Physical Caped										
Average Response Time Physical Capless										
Average Response Time Virtual										
Percent Missed Due Date										
Percent Missed Due Dates Physical										
Percent Missed Due Dates Physical Augment										
Percent Missed Due Dates Virtual										
Percent Missed Due Dates Virtual Augment										

Benchmark/ Atalog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
90 Days										
60 Days										
30 Days										
90 Days										
60 Days										
30 Days										
90 Days										
60 Days										
30 Days										
90 Days										
60 Days										
30 Days										
90 Days										
60 Days										
30 Days										
20 Days										
20 Days										
20 Days										
10 Days										
5%										
5%										
5%										

**BellSouth Monthly State Summary
Kentucky, September 2004**

Average Database Update Interval	
Average Database Update Interval Directory Assistance	
Average Database Update Interval Directory Listings	
Average Database Update Interval Line Information Database	
Percent Database Update Accuracy	
% Database Accuracy - Regional Directory Assistance	96%
% Database Accuracy - Regional Directory Listings	96%
% Database Accuracy - Regional Line Information Database	95%
Percent Loaded by Effective Date	
% NXX/LRNs Loaded by LERG - Regional	100%

Database Update

Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Partly by Design	84.24	25	3.37	84.1	25	3.36				Partly by Design
Partly by Design	0.6	26	0.03	0.6	26	0.03				Partly by Design
Partly by Design	13.93	23	0.61	13.93	23	0.61				Partly by Design
96%				428	430	99.53%				YES
96%				839	847	99.06%				YES
95%				1002	1008	99.40%				YES
100%				17	17	100.00%				YES

**BellSouth Monthly State Summary
Kentucky, September 2004**

Directory Percent Answered Within "X" Seconds
Speed to Answer Performance: Answered Within "X" Seconds - DA % WITHIN T2 S1

Directory Speed To Answer
Speed to Answer Performance: Average Speed to Answer - DA

Directory Assistance

Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Party by Design						87.80%				Party by Design
Party by Design						4.9				Party by Design

BellSouth Monthly State Summary
Kentucky, September 2004

E911 Accuracy
E911 Interval
E911 Mean Interval
E911 Timeliness
E911 Timeliness

E911

**Benchmark/
Analog**

Party by Design
 Party by Design
 Party by Design

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
92808	96800	96.75%	96800	96800	96.75%				Party by Design
96564	1974	0.82	96564	1974	0.82				Party by Design
1974	1974	100.00%	1974	1974	100.00%				Party by Design

**BellSouth Monthly State Summary
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Maintenance & Repair

Benchmark/ Analog	RST Numerator	RST Volume	RST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Missed Repair Aggrmts Resale Centrix Non-Dispatch	2	67	2.99%	0	4	0.00%			0.4738	YES
Missed Repair Aggrmts Resale Design Dispatch	7	438	1.60%	0	7	0.00%			0.3345	YES
Missed Repair Aggrmts Resale ISDN Non-Dispatch	0	30	0.00%							
Missed Repair Aggrmts Resale ISDN Dispatch	0	20	0.00%							
Missed Repair Aggrmts Resale PBX Dispatch	13	81	16.05%							
Missed Repair Aggrmts Resale PBX Non-Dispatch	2	49	4.05%							
Missed Repair Aggrmts Resale Resale Business (POTS)	203	1782	11.37%	40	279	14.34%			0.7648	YES
Missed Repair Aggrmts Resale Resale Business (POTS)	5692	47827	11.92%	25	170	14.34%			-4.3984	NO
Missed Repair Aggrmts Resale Resale Business (POTS)	2427	15577	15.56%	25	217	11.11%			2.3481	NO
Missed Repair Aggrmts Resale Resale Business (POTS)	124	5104	2.43%	0	13	0.00%			1.6741	YES
Missed Repair Aggrmts Resale Resale Business (POTS)	2882	18121	15.90%	0	3	0.00%			0.7532	YES
Missed Repair Aggrmts Resale Resale Business (POTS)	128	345	37.10%	0	7	0.00%			2.0117	YES
Missed Repair Aggrmts Resale Resale Business (POTS)	15	402	3.98%	0	1	0.00%			0.2033	YES
Missed Repair Aggrmts Resale Resale Business (POTS)	3	149	2.01%	0	24	0.00%			0.6517	YES
Missed Repair Aggrmts Resale Resale Business (POTS)	0	182	0.00%	0	4	0.00%				YES
Missed Repair Aggrmts Resale Resale Business (POTS)	0	15	0.00%	0	5	0.00%				YES
Missed Repair Aggrmts Resale Resale Business (POTS)	0	1	0.00%	0	1	0.00%				YES
Missed Repair Aggrmts Resale Resale Business (POTS)	127	288	44.10%	0	1	0.00%			1.078	YES
Missed Repair Aggrmts Resale Resale Business (POTS)	14	268	5.22%	0	1	0.00%			0.243	YES
Missed Repair Aggrmts Resale Resale Business (POTS)	2884	17786	16.10%	316	3053	10.35%			7.6835	YES
Missed Repair Aggrmts Resale Resale Business (POTS)	144	6046	2.38%	6	374	1.60%			0.6569	YES
Missed Repair Aggrmts Resale Resale Business (POTS)	18	335	5.37%	0	24	0.00%			1.1277	YES
Missed Repair Aggrmts Resale Resale Business (POTS)	7	438	1.60%	0	4	0.00%			0.2537	YES
Missed Repair Aggrmts Resale Resale Business (POTS)	2884	17786	16.10%	0	4	0.00%			0.8737	YES
Missed Repair Aggrmts Resale Resale Business (POTS)	144	6046	2.38%	0	4	0.00%			0.1569	YES
Missed Repair Aggrmts Resale Resale Business (POTS)	132	5892	2.21%	0	2	0.00%			1.2517	YES
Missed Repair Aggrmts Resale Resale Business (POTS)	127	288	44.10%	0	2	0.00%				YES
Missed Repair Aggrmts Resale Resale Business (POTS)	14	268	5.22%	0	2	0.00%				YES

Benchmark/ Analog	RST Numerator	RST Volume	RST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Retail Residence and Business Dispatch	3208	17788	18.05%							
Retail Residence and Business Dispatch	3176	17713	18.12%							
Retail Residence and Business Dispatch	3367	17613	19.12%	0	1	0.00%			0.4861	YES
Retail Residence and Business Dispatch	937	5556	16.85%							
Local Interconnection Trunks	0	1	0.00%							
Local Interconnection Trunks	8	22	36.36%							
Retail DS1/DS3 Interoffice	9	29	31.03%							
Retail DS1/DS3 Interoffice	304	2209	13.76%	5	47	10.64%			0.6151	YES
Retail Business	134	942	14.23%	0	6	0.00%			0.9944	YES
Retail Business	6	67	8.95%	1	5	20.00%			-0.4493	YES
Retail Center	58	335	17.31%	2	4	50.00%			1.1178	NO
Retail Design	78	438	17.81%	1	7	14.29%			0.2417	YES
Retail ISDN	4	30	13.33%							
Retail ISDN	10	61	12.35%							
Retail PBX	3	49	6.12%							
Retail Residence and Business (POTS)	3177	17542	19.14%	27	279	9.68%			3.9959	YES
Retail Residence and Business (POTS)	1018	5892	17.02%	0	24	0.00%			2.2145	YES
Retail Residence and Business (POTS)	890	5104	17.83%	23	237	8.70%			3.8852	YES
Retail Residence and Business (POTS)	3454	18121	19.06%	0	18	30.77%			1.9653	YES
Retail Residence and Business (POTS)	3454	18121	19.06%	0	13	0.00%			0.8403	YES
Retail Digital Loop < DS1	33	345	9.57%	1	3	0.00%			-0.4204	YES
Retail Digital Loop < DS1	65	402	16.17%	0	1	0.00%			0.4388	YES
Retail Digital Loop < DS1	37	149	24.83%	1	24	4.17%			2.1747	YES
Retail Digital Loop >= DS1	39	182	21.43%	0	4	0.00%			1.0332	YES
Retail ISDN BRI	0	15	0.00%	1	5	20.00%				NO
Retail ISDN BRI	0	7	0.00%	0	1	0.00%				YES
Retail ISDN BRI	0	288	0.00%	0	1	0.00%			0.7275	YES
Retail ISDN BRI	43	268	16.05%	0	5	0.00%			0.4383	YES
Retail ISDN BRI	3398	17786	19.06%	401	3953	13.02%			7.1339	YES
Retail Residence and Business	1024	6046	16.84%	49	1024	13.10%			1.6243	YES
Retail Design	58	335	17.31%	1	24	4.17%			0.8267	YES
Retail Design	78	438	17.81%	0	4	0.00%				YES
Retail Residence and Business	3196	17786	19.05%	3396	4	0.00%			0.0773	YES
Retail Residence and Business	1024	6046	16.84%	0	4	0.00%			0.4529	YES
Retail Residence and Business (POTS)	3177	17542	19.14%	0	1	0.00%			0.4625	YES
Retail Residence and Business (POTS)	1018	5892	17.02%	0	1	0.00%				YES
Retail ISDN	43	288	9.12%	0	2	0.00%				YES
Retail ISDN	43	288	16.04%	0	2	0.00%				YES

Benchmark/ Analog	RST Numerator	RST Volume	RST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Retail Residence and Business (POTS)	19054	2319717	0.82%	2506	338920	0.74%			0	4.9396
Retail Residence and Business (POTS)	2302663	2319717	99.18%	396414	338920	99.26%			0	-4.9396
Retail Residence and Business (POTS)	2282859	2319717	98.00%	328232	338920	96.28%			0	-0.7079
Retail Residence and Business (POTS)	1491	44598	3.34%	78	1084	7.15%			0.01	8.1717
Retail Residence and Business (POTS)	1491	44598	3.34%	78	1084	7.15%			0.01	-8.1717

> 10 Seconds
 > 0 - <= 10 Seconds
 > 1 - < 10 Seconds
 > 0 - <= 4 Seconds

BellSouth Monthly State Summary
Kentucky, September 2004

Trunk Group Performance

The Number Of Consecutive Two Hour Periods When CLEC Blocking Exceeded BellSouth Blocking By More Than 0.5%

Miscellaneous

Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
						0.00%				YES

**BellSouth Monthly State Summary
Kentucky, September 2004**

Operator Percent Answered Within "x" Seconds
Speed to Answer Performance/Answered Within "x" Seconds - Toll % WITHIN 10 S

Operator Speed to Answer
Speed to Answer Performance/Average Speed to Answer - Toll

Operator Services

Benchmark/
Analog

Party by Design

Party by Design

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
					77.50%				Party by Design
					5.6				Party by Design

BellSouth Monthly State Summary
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Ordering

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
95% <= 3 Hours			3	3	100.00%				YES
95% <= 3 Hours			14	14	100.00%				YES
95% <= 3 Hours			636	636	100.00%				YES
95% <= 3 Hours			97	97	100.00%				YES
95% <= 3 Hours			1957	1960	99.85%				YES
95% <= 3 Hours			24	24	100.00%				YES
95% <= 3 Hours			130	133	97.74%				YES
95% <= 3 Hours			23466	23727	98.90%				YES
95% <= 3 Hours			82	82	100.00%				YES
95% <= 3 Hours			3664	3670	99.84%				YES
95% <= 3 Hours			11	11	100.00%				YES
95% <= 3 Hours			2	2	100.00%				YES
95% <= 3 Hours			7	7	100.00%				YES
95% <= 24 Hours			3	3	100.00%				YES
95% <= 24 Hours			3	3	100.00%				YES
95% <= 24 Hours			19	19	100.00%				YES
95% <= 10 Days			28	28	100.00%				YES
95% <= 24 Hours			17	17	100.00%				YES
95% <= 24 Hours			1	1	100.00%				YES
95% <= 24 Hours			2	2	100.00%				YES
95% <= 24 Hours			1	1	100.00%				YES
95% <= 24 Hours			10	10	100.00%				YES
95% <= 24 Hours			10	10	100.00%				YES
95% <= 24 Hours			38	38	97.44%				YES
95% <= 24 Hours			39	39	97.44%				YES
95% <= 24 Hours			6	6	100.00%				YES
95% <= 24 Hours			174	175	99.43%				YES
95% <= 24 Hours			12	12	100.00%				YES
95% <= 24 Hours			131	133	98.50%				YES
95% <= 24 Hours			3	3	100.00%				YES
95% <= 7 Hours			240	252	95.24%				YES
95% <= 7 Hours			49	55	89.09%				NO
95% <= 7 Hours			254	292	86.99%				NO
95% <= 7 Hours			30	31	96.77%				YES
95% <= 7 Hours			30	31	96.77%				YES
95% <= 7 Hours			5	6	63.33%				NO
95% <= 7 Hours			1807	1939	93.19%				YES
95% <= 7 Hours			9	11	81.82%				NO
95% <= 7 Hours			149	160	83.13%				YES
95% <= 7 Hours			4	5	80.00%				NO
Diagnostic			521283	594411	89.19%				Diagnostic
Diagnostic			9113	7679	86.58%				Diagnostic

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
95% <= 3 Hours			3	3	100.00%				YES
95% <= 3 Hours			14	14	100.00%				YES
95% <= 3 Hours			636	636	100.00%				YES
95% <= 3 Hours			97	97	100.00%				YES
95% <= 3 Hours			1957	1960	99.85%				YES
95% <= 3 Hours			24	24	100.00%				YES
95% <= 3 Hours			130	133	97.74%				YES
95% <= 3 Hours			23466	23727	98.90%				YES
95% <= 3 Hours			82	82	100.00%				YES
95% <= 3 Hours			3664	3670	99.84%				YES
95% <= 3 Hours			11	11	100.00%				YES
95% <= 3 Hours			2	2	100.00%				YES
95% <= 3 Hours			7	7	100.00%				YES
95% <= 24 Hours			3	3	100.00%				YES
95% <= 24 Hours			3	3	100.00%				YES
95% <= 24 Hours			19	19	100.00%				YES
95% <= 10 Days			28	28	100.00%				YES
95% <= 24 Hours			17	17	100.00%				YES
95% <= 24 Hours			1	1	100.00%				YES
95% <= 24 Hours			2	2	100.00%				YES
95% <= 24 Hours			1	1	100.00%				YES
95% <= 24 Hours			10	10	100.00%				YES
95% <= 24 Hours			10	10	100.00%				YES
95% <= 24 Hours			38	38	97.44%				YES
95% <= 24 Hours			39	39	97.44%				YES
95% <= 24 Hours			6	6	100.00%				YES
95% <= 24 Hours			174	175	99.43%				YES
95% <= 24 Hours			12	12	100.00%				YES
95% <= 24 Hours			131	133	98.50%				YES
95% <= 24 Hours			3	3	100.00%				YES
95% <= 7 Hours			240	252	95.24%				YES
95% <= 7 Hours			49	55	89.09%				NO
95% <= 7 Hours			254	292	86.99%				NO
95% <= 7 Hours			30	31	96.77%				YES
95% <= 7 Hours			30	31	96.77%				YES
95% <= 7 Hours			5	6	63.33%				NO
95% <= 7 Hours			1807	1939	93.19%				YES
95% <= 7 Hours			9	11	81.82%				NO
95% <= 7 Hours			149	160	83.13%				YES
95% <= 7 Hours			4	5	80.00%				NO
Diagnostic			521283	594411	89.19%				Diagnostic
Diagnostic			9113	7679	86.58%				Diagnostic

**BellSouth Monthly State Summary
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Reject Interval (Partial Mech) LINE ISDN
Reject Interval (Partial Mech) LINE Loop Sharing
Reject Interval (Partial Mech) LINE Loop + Port Combinations
Reject Interval (Partial Mech) LINE Other Design
Reject Interval (Partial Mech) LINE Non-Design
Reject Interval (Partial Mech) LINE Switch Ports
Reject Interval (Partial Mech) LINE xDSL (HDSL, ADSL, and UCL)

Service Inquiry Firm Order Confirmation
Service Inquiry w/ LSR FOC ULINE xDSL (ADSL/HDSL/UCL)
Service Inquiry w/ LSR FOC ULINE UDF
Service Inquiry w/ LSR FOC Unbundled Interoffice Transport

Speed of Answer
Speed of Answer in Ordering Center LOCAL CARRIER SERVICE CENTER

Ordering

Benchmark/
90 % <= 7 Hours
90 % <= 7 Hours
90 % <= 7 Hours
90 % <= 7 Hours
90 % <= 7 Hours
90 % <= 7 Hours

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Z-score	Equity
57	57	100.00%	57	57	100.00%				YES
2025	2113	95.84%	2025	2113	95.84%				YES
21	23	91.30%	21	23	91.30%				YES
348	352	98.86%	348	352	98.86%				YES
3	5	60.00%	3	5	60.00%				NO

Local Res / Bus Service Center

63857053	5572839	114.23	1294750	41968	30.85				YES
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BellSouth Monthly State Summary
Kentucky, September 2004

Provisioning

Benchmark/Analogy	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Z-scores	Equity
FOCI Resale Business Non-Dispatch >= 10 Circuits	92	27	3.41							
FOCI Resale Business Non-Dispatch < 10 Circuits	427	100	4.27							
FOCI Resale Business Non-Dispatch >= 10 Circuits	40	5	8							
FOCI Resale Business Non-Dispatch < 10 Circuits	575	269	2.14							
FOCI Resale Business Non-Dispatch >= 10 Circuits	31	12	2.56							
FOCI Resale Business Non-Dispatch < 10 Circuits	1914	137	13.97							
FOCI Resale Business Non-Dispatch >= 10 Circuits	184	15	10.22							
FOCI Resale Business Non-Dispatch < 10 Circuits	23	25	4.56							
FOCI Resale Business Non-Dispatch >= 10 Circuits	354	31	11.42							
FOCI Resale ISDN Dispatch >= 10 Circuits	48	30	1.6							
FOCI Resale ISDN Non-Dispatch < 10 Circuits	60	14	4.33							
FOCI Resale ISDN Non-Dispatch >= 10 Circuits	18	3	6							
FOCI Resale PBX Dispatch < 10 Circuits	33	1	33							
FOCI Resale PBX Dispatch >= 10 Circuits	58	15	3.89							
FOCI Resale PBX Non-Dispatch < 10 Circuits	11	33	2.83							
FOCI Resale PBX Non-Dispatch >= 10 Circuits	203	323	6.31							
FOCI Resale Residance Dispatch >= 10 Circuits	71703	84687	0.85							
FOCI Resale Residance Non-Dispatch < 10 Circuits	29726	67	4825							
FOCI Resale Residance Non-Dispatch >= 10 Circuits	295	33	8.94							
FOCI Resale Residance Non-Dispatch < 10 Circuits	40563	25433	1.6							
FOCI Resale Residance Non-Dispatch >= 10 Circuits	109	29	3.76							
FOCI Resale Residance Non-Dispatch < 10 Circuits	14291	67	2133							
FOCI Resale Residance Non-Dispatch >= 10 Circuits	89	15	5.83							
FOCI Resale Residance Non-Dispatch < 10 Circuits	122	67	1.8							
FOCI Resale Residance Non-Dispatch >= 10 Circuits	3	34	10.88							
FOCI Resale Residance Non-Dispatch < 10 Circuits	370	43	2.12							
FOCI Resale Residance Non-Dispatch >= 10 Circuits	60	14	4.33							
FOCI Resale Residance Non-Dispatch < 10 Circuits	91	33	2.72							
FOCI Resale Residance Non-Dispatch >= 10 Circuits	0	11	0.00%							
FOCI Resale Residance Non-Dispatch < 10 Circuits	3	11	27.27%							
FOCI Resale Residance Non-Dispatch >= 10 Circuits	0	1	0.00%							
FOCI Resale Residance Non-Dispatch < 10 Circuits	0	1	0.00%							
FOCI Resale Residance Non-Dispatch >= 10 Circuits	13925	2100	6.63							
FOCI Resale Residance Non-Dispatch < 10 Circuits	27	13	2.09							
FOCI Resale Residance Non-Dispatch >= 10 Circuits	12715	33	4521							
FOCI Resale Residance Non-Dispatch < 10 Circuits	354	31	11.42							
FOCI Resale Residance Non-Dispatch >= 10 Circuits	48	30	1.6							
FOCI Resale Residance Non-Dispatch < 10 Circuits	60	14	4.33							
FOCI Resale Residance Non-Dispatch >= 10 Circuits	13925	2100	6.63							
FOCI Resale Residance Non-Dispatch < 10 Circuits	12175	33	4521							
FOCI Resale Residance Non-Dispatch >= 10 Circuits	13925	2100	6.63							
FOCI Resale Residance Non-Dispatch < 10 Circuits	27	13	2.09							
FOCI Resale Residance Non-Dispatch >= 10 Circuits	12715	33	4521							
FOCI Resale Residance Non-Dispatch < 10 Circuits	27812	67	4688							
FOCI Resale Residance Non-Dispatch >= 10 Circuits	111	15	7.4							
FOCI Resale Residance Non-Dispatch < 10 Circuits	40372	25400	1.59							
FOCI Resale Residance Non-Dispatch >= 10 Circuits	40222	33	65782							
FOCI Resale Residance Non-Dispatch < 10 Circuits	80594	33	3							
FOCI Resale Residance Non-Dispatch >= 10 Circuits	92	27	3.41							
FOCI Resale Residance Non-Dispatch < 10 Circuits	194	18	10.22							
FOCI Resale Residance Non-Dispatch >= 10 Circuits	251	55	4.56							
FOCI Resale Residance Non-Dispatch < 10 Circuits	18	5	3.6							
FOCI Resale Residance Non-Dispatch >= 10 Circuits	27812	67	4688							
FOCI Resale Residance Non-Dispatch < 10 Circuits	80594	33	3							
FOCI Resale Residance Non-Dispatch >= 10 Circuits	62	27	3.41							
FOCI Resale Residance Non-Dispatch < 10 Circuits	27812	67	4688							
FOCI Resale Residance Non-Dispatch >= 10 Circuits	71	10	7.1							
FOCI Resale Residance Non-Dispatch < 10 Circuits	80005	67	90881							
FOCI Resale Residance Non-Dispatch >= 10 Circuits	289	28	10.35							
FOCI Resale Residance Non-Dispatch < 10 Circuits	8	10	0.87							

BellSouth Monthly State Summary
Kentucky, September 2004

Provisioning

Benchmark/Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Z-score	Equity
% Jeopardy (Mech) Resale ISDN	13	104	12.50%	0	0	0.00%				
% Jeopardy (Mech) Resale PBX	0	23	0.00%	0	0	0.00%				
% Jeopardy (Mech) Resale PEX	313	65431	0.33%	4	1718	0.23%				YES
% Jeopardy (Mech) Resale Residence	525	6173	8.50%	8	12	66.67%				NO
% Jeopardy (Mech) UNE Combos - Other	392	6715	5.84%	1	19	5.26%				YES
% Jeopardy (Mech) UNE Digital Loop < DS1	36	202	17.82%	20	31	64.52%				NO
% Jeopardy (Mech) UNE Digital Loop >= DS1	3	40	7.50%	1	7	14.29%				YES
% Jeopardy (Mech) UNE Line Sharing	299	8519	5.88%	2	51	3.92%				YES
% Jeopardy (Mech) UNE Loop + Port Combinations	43	4134	11.95%	35	20304	0.17%				YES
% Jeopardy (Mech) UNE Other Design	478	103754	0.46%	0	24	0.00%				YES
% Jeopardy (Mech) UNE Switch Ports	386	6619	5.85%	0	12	0.00%				YES
% Jeopardy (Non Mech) 2W Analog Loop Design				0	1	0.00%				Diagnostic
% Jeopardy (Non Mech) 2W Analog Loop Non-Design										
% Jeopardy (Non Mech) 2W Analog Loop w/INP - Design										
% Jeopardy (Non Mech) 2W Analog Loop w/INP - Non-Design										
% Jeopardy (Non Mech) 2W Analog Loop w/LNP - Design										
% Jeopardy (Non Mech) 2W Analog Loop w/LNP - Non-Design										
% Jeopardy (Non Mech) Local Interconnection Trunks										
% Jeopardy (Non Mech) Local Transport (Unbundled Interoffice Transport)										
% Jeopardy (Non Mech) Resale Business										
% Jeopardy (Non Mech) Resale Centrex										
% Jeopardy (Non Mech) Resale Design										
% Jeopardy (Non Mech) Resale ISDN										
% Jeopardy (Non Mech) Resale PBX										
% Jeopardy (Non Mech) Resale Residence										
% Jeopardy (Non Mech) UNE Combos - Other										
% Jeopardy (Non Mech) UNE Digital Loop < DS1										
% Jeopardy (Non Mech) UNE Digital Loop >= DS1										
% Jeopardy (Non Mech) UNE ISDN										
% Jeopardy (Non Mech) UNE Line Sharing										
% Jeopardy (Non Mech) UNE Loop + Port Combinations										
% Jeopardy (Non Mech) UNE Other Design										
% Jeopardy (Non Mech) UNE Switch Ports										
% Jeopardy (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)										
% Jeopardy within 48 Hours (Mech) Local Transport (Unbundled Interoffice Transport)										
% Jeopardy within 48 Hours (Mech) Local Transport (Unbundled Interoffice Transport)										
% Jeopardy within 48 Hours (Mech) Resale Business										
% Jeopardy within 48 Hours (Mech) Resale Centrex										
% Jeopardy within 48 Hours (Mech) Resale Design										
% Jeopardy within 48 Hours (Mech) Resale ISDN										
% Jeopardy within 48 Hours (Mech) Resale PBX										
% Jeopardy within 48 Hours (Mech) Resale Residence										
% Jeopardy within 48 Hours (Mech) UNE Combos - Other										
% Jeopardy within 48 Hours (Mech) UNE Digital Loop < DS1										
% Jeopardy within 48 Hours (Mech) UNE Digital Loop >= DS1										
% Jeopardy within 48 Hours (Mech) UNE ISDN										
% Jeopardy within 48 Hours (Mech) UNE Line Sharing										
% Jeopardy within 48 Hours (Mech) UNE Loop + Port Combinations										
% Jeopardy within 48 Hours (Mech) UNE Other Design										
% Jeopardy within 48 Hours (Mech) UNE Switch Ports										
% Jeopardy within 48 Hours (Mech) UNE xDSL (HDSL, ADSL, and UCL)										
% Jeopardy within 48 Hours (Non Mech) Local Transport (Unbundled Interoffice Transport)										
% Jeopardy within 48 Hours (Non Mech) Local Transport (Unbundled Interoffice Transport)										
% Jeopardy within 48 Hours (Non Mech) Resale Business										
% Jeopardy within 48 Hours (Non Mech) Resale Centrex										
% Jeopardy within 48 Hours (Non Mech) Resale Design										
% Jeopardy within 48 Hours (Non Mech) Resale ISDN										
% Jeopardy within 48 Hours (Non Mech) Resale PBX										
% Jeopardy within 48 Hours (Non Mech) Resale Residence										
% Jeopardy within 48 Hours (Non Mech) UNE Combos - Other										
% Jeopardy within 48 Hours (Non Mech) UNE Digital Loop < DS1										
% Jeopardy within 48 Hours (Non Mech) UNE Digital Loop >= DS1										
% Jeopardy within 48 Hours (Non Mech) UNE ISDN										
% Jeopardy within 48 Hours (Non Mech) UNE Line Sharing										
% Jeopardy within 48 Hours (Non Mech) UNE Loop + Port Combinations										
% Jeopardy within 48 Hours (Non Mech) UNE Other Design										
% Jeopardy within 48 Hours (Non Mech) UNE Switch Ports										
% Jeopardy within 48 Hours (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)										
% Jeopardy within 48 Hours (Non Mech) Local Transport (Unbundled Interoffice Transport)										
% Jeopardy within 48 Hours (Non Mech) Local Transport (Unbundled Interoffice Transport)										
% Jeopardy within 48 Hours (Non Mech) Resale Business										
% Jeopardy within 48 Hours (Non Mech) Resale Centrex										
% Jeopardy within 48 Hours (Non Mech) Resale Design										
% Jeopardy within 48 Hours (Non Mech) Resale ISDN										
% Jeopardy within 48 Hours (Non Mech) Resale PBX										
% Jeopardy within 48 Hours (Non Mech) Resale Residence										
% Jeopardy within 48 Hours (Non Mech) UNE Combos - Other										
% Jeopardy within 48 Hours (Non Mech) UNE Digital Loop < DS1										
% Jeopardy within 48 Hours (Non Mech) UNE Digital Loop >= DS1										
% Jeopardy within 48 Hours (Non Mech) UNE ISDN										
% Jeopardy within 48 Hours (Non Mech) UNE Line Sharing										
% Jeopardy within 48 Hours (Non Mech) UNE Loop + Port Combinations										
% Jeopardy within 48 Hours (Non Mech) UNE Other Design										
% Jeopardy within 48 Hours (Non Mech) UNE Switch Ports										
% Jeopardy within 48 Hours (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)										
% Jeopardy within 48 Hours (Non Mech) Local Transport (Unbundled Interoffice Transport)										
% Jeopardy within 48 Hours (Non Mech) Local Transport (Unbundled Interoffice Transport)										
% Jeopardy within 48 Hours (Non Mech) Resale Business										
% Jeopardy within 48 Hours (Non Mech) Resale Centrex										
% Jeopardy within 48 Hours (Non Mech) Resale Design										
% Jeopardy within 48 Hours (Non Mech) Resale ISDN										
% Jeopardy within 48 Hours (Non Mech) Resale PBX										
% Jeopardy within 48 Hours (Non Mech) Resale Residence										
% Jeopardy within 48 Hours (Non Mech) UNE Combos - Other										
% Jeopardy within 48 Hours (Non Mech) UNE Digital Loop < DS1										
% Jeopardy within 48 Hours (Non Mech) UNE Digital Loop >= DS1										
% Jeopardy within 48 Hours (Non Mech) UNE ISDN										
% Jeopardy within 48 Hours (Non Mech) UNE Line Sharing										
% Jeopardy within 48 Hours (Non Mech) UNE Loop + Port Combinations										
% Jeopardy within 48 Hours (Non Mech) UNE Other Design										
% Jeopardy within 48 Hours (Non Mech) UNE Switch Ports										
% Jeopardy within 48 Hours (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)										
% Jeopardy within 48 Hours (Non Mech) Local Transport (Unbundled Interoffice Transport)										
% Jeopardy within 48 Hours (Non Mech) Local Transport (Unbundled Interoffice Transport)										
% Jeopardy within 48 Hours (Non Mech) Resale Business										
% Jeopardy within 48 Hours (Non Mech) Resale Centrex										
% Jeopardy within 48 Hours (Non Mech) Resale Design										
% Jeopardy within 48 Hours (Non Mech) Resale ISDN										
% Jeopardy within 48 Hours (Non Mech) Resale PBX										
% Jeopardy within 48 Hours (Non Mech) Resale Residence										
% Jeopardy within 48 Hours (Non Mech) UNE Combos - Other										
% Jeopardy within 48 Hours (Non Mech) UNE Digital Loop < DS1										
% Jeopardy within 48 Hours (Non Mech) UNE Digital Loop >= DS1										
% Jeopardy within 48 Hours (Non Mech) UNE ISDN										
% Jeopardy within 48 Hours (Non Mech) UNE Line Sharing										
% Jeopardy within 48 Hours (Non Mech) UNE Loop + Port Combinations										
% Jeopardy within 48 Hours (Non Mech) UNE Other Design										
% Jeopardy within 48 Hours (Non Mech) UNE Switch Ports										
% Jeopardy within 48 Hours (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)										
% Jeopardy within 48 Hours (Non Mech) Local Transport (Unbundled Interoffice Transport)										
% Jeopardy within 48 Hours (Non Mech) Local Transport (Unbundled Interoffice Transport)										
% Jeopardy within 48 Hours (Non Mech) Resale Business										
% Jeopardy within 48 Hours (Non Mech) Resale Centrex										
% Jeopardy within 48 Hours (Non Mech) Resale Design										
% Jeopardy within 48 Hours (Non Mech) Resale ISDN										
% Jeopardy within 48 Hours (Non Mech) Resale PBX										
% Jeopardy within 48 Hours (Non Mech) Resale Residence										
% Jeopardy within 48 Hours (Non Mech) UNE Combos - Other										
% Jeopardy within 48 Hours (Non Mech) UNE Digital Loop < DS1										
% Jeopardy within 48 Hours (Non Mech) UNE Digital Loop >= DS1										
% Jeopardy within 48 Hours (Non Mech) UNE ISDN										
% Jeopardy within 48 Hours (Non Mech) UNE Line Sharing										
% Jeopardy within 48 Hours (Non Mech) UNE Loop + Port Combinations										
% Jeopardy within 48 Hours (Non Mech) UNE Other Design										
% Jeopardy within 48 Hours (Non Mech) UNE Switch Ports										
% Jeopardy within 48 Hours (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)										
% Jeopardy within 48 Hours (Non Mech) Local Transport (Unbundled Interoffice Transport)										
% Jeopardy within 48 Hours (Non Mech) Local Transport (Unbundled Interoffice Transport)										
% Jeopardy within 48 Hours (Non Mech) Resale Business										
% Jeopardy within 48 Hours (Non Mech) Resale Centrex										
% Jeopardy within 48 Hours (Non Mech) Resale Design										
% Jeopardy within 48 Hours (Non Mech) Resale ISDN										
% Jeopardy within 48 Hours (Non Mech) Resale PBX										
% Jeopardy within 48 Hours (Non Mech) Resale Residence										
% Jeopardy within 48 Hours (Non Mech) UNE Combos - Other										
% Jeopardy within 48 Hours (Non Mech) UNE Digital Loop < DS1										
% Jeopardy within 48 Hours (Non Mech) UNE Digital Loop >= DS1										
% Jeopardy within 48 Hours (Non Mech) UNE ISDN										
% Jeopardy within 48 Hours (Non Mech) UNE Line Sharing										
% Jeopardy within 48 Hours (Non Mech) UNE Loop + Port Combinations										

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Provisioning	Benchmark/ Metric	BST Volume	BST Measure	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
OCLINE Line Spilling Dispatch >= 10 Circuits	ANSI Provided to Retail	121,753,33	2.69	38	2.25	0.28		0.4008	YES
OCLINE Line Spilling Non-Dispatch < 10 Circuits	ANSI Provided to Retail					4.5			YES
OCLINE Line Spilling Non-Dispatch >= 10 Circuits	ANSI Provided to Retail					4.5			YES
OCLINE Loop + Port Combinations Dispatch < 10 Circuits	Retail Residence and Business	27812,67	5.93	2518	4.86	8.44		2.7424	YES
OCLINE Loop + Port Combinations Dispatch >= 10 Circuits	Retail Residence and Business	111	7.4	8	8	5.99		-0.0971	YES
OCLINE Loop + Port Combinations Non-Dispatch (Dispatch In) < 10 Circuits	Retail Residence and Business	40372	1.59	1584	1.73	1.89		-2.2507	NO
OCLINE Loop + Port Combinations Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Residence and Business	81	3.79	13	4.33	4.67		-0.1863	YES
OCLINE Loop + Port Combinations Non-Dispatch (Switch Based) < 10 Circuits	Retail Residence and Business	40222,33	0.61	4101	0.34	0.56		48.4087	YES
OCLINE Loop + Port Combinations Non-Dispatch (Switch Based) >= 10 Circuits	Retail Residence and Business	3	0.33			0			YES
OCLINE Loop + Port Combinations Non-Dispatch < 10 Circuits	Retail Residence and Business	8551,33	91.72	5685	0.44	1.19		39.5107	YES
OCLINE Loop + Port Combinations Non-Dispatch >= 10 Circuits	Retail Residence and Business	62	0.86	13	4.33	4.53		-0.3358	YES
OCLINE Other Design Dispatch < 10 Circuits	Retail Design	184	13.97			7.13			YES
OCLINE Other Design Dispatch >= 10 Circuits	Retail Design	18	10.22			5.03			YES
OCLINE Other Design Non-Dispatch < 10 Circuits	Retail Design	251	4.56			1.14			YES
OCLINE Other Design Non-Dispatch >= 10 Circuits	Retail Design	18	3.6			8.44		1.6387	YES
OCLINE Other Non-Design Dispatch < 10 Circuits	Retail Residence and Business	27812,67	5.93	19	1.76	6.44			YES
OCLINE Other Non-Design Dispatch >= 10 Circuits	Retail Residence and Business	111	7.4	38	2.25	5.99		-4.7502	NO
OCLINE Other Non-Design Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	80594,33	0.88			1.19			YES
OCLINE Other Non-Design Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	82	3.41			4.53			YES
OCLINE Switch Ports Dispatch < 10 Circuits	Retail Residence and Business (POTS)	2153,87	4984			8.51			YES
OCLINE Switch Ports Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	7	3.97			6.28			YES
OCLINE Switch Ports Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	80026,87	0.88			1.18			YES
OCLINE Switch Ports Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)								
OCLINE UCL Non-Design Dispatch < 10 Circuits									
OCLINE UCL Non-Design Dispatch >= 10 Circuits									
OCLINE UCL Non-Design Non-Dispatch < 10 Circuits									
OCLINE UCL Non-Design Non-Dispatch >= 10 Circuits									
OCLINE UDC/DSL Dispatch < 10 Circuits									
OCLINE UDC/DSL Dispatch >= 10 Circuits									
OCLINE UDC/DSL Non-Dispatch < 10 Circuits									
OCLINE UDC/DSL Non-Dispatch >= 10 Circuits									
OCLINE XDSL Min. Conditioning Dispatch < 10 Circuits									
OCLINE XDSL Min. Conditioning Dispatch >= 10 Circuits									
OCLINE XDSL Min. Conditioning Non-Dispatch < 10 Circuits									
OCLINE XDSL Min. Conditioning Non-Dispatch >= 10 Circuits									
OCLINE XDSL Without Conditioning Dispatch < 10 Circuits									
OCLINE XDSL Without Conditioning Dispatch >= 10 Circuits									
OCLINE XDSL Without Conditioning Non-Dispatch < 10 Circuits									
OCLINE XDSL Without Conditioning Non-Dispatch >= 10 Circuits									

Percent Cooperative Testing

% Cooperative Testing - XDSL ADSL	95%
% Cooperative Testing - XDSL HDSL	95%
% Cooperative Testing - XDSL VCL	95%

Percent Missed Installation Appointments

% Missed Installation Appointments ZW Analog Loop Design Dispatch < 10 Circuits	688	5821	11.82%						
% Missed Installation Appointments ZW Analog Loop Design Dispatch >= 10 Circuits	2	26	7.69%						
% Missed Installation Appointments ZW Analog Loop Design Non-Dispatch < 10 Circuits	688	5821	11.82%						
% Missed Installation Appointments ZW Analog Loop Design Non-Dispatch >= 10 Circuits	2	26	7.69%						
% Missed Installation Appointments ZW Analog Loop Non-Design Dispatch < 10 Circuits	684	5721	11.96%						
% Missed Installation Appointments ZW Analog Loop Non-Design Dispatch >= 10 Circuits	6	21	9.52%						
% Missed Installation Appointments ZW Analog Loop Non-Design Non-Dispatch (Dispatch In) < 10 Circuits	2	32134	0.02%						
% Missed Installation Appointments ZW Analog Loop Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits	688	5821	11.82%						
% Missed Installation Appointments ZW Analog Loop w/ NP - Design Dispatch < 10 Circuits	2	26	7.69%						
% Missed Installation Appointments ZW Analog Loop w/ NP - Design Dispatch >= 10 Circuits	688	5821	11.82%						
% Missed Installation Appointments ZW Analog Loop w/ NP - Design Non-Dispatch < 10 Circuits	2	26	7.69%						
% Missed Installation Appointments ZW Analog Loop w/ NP - Design Non-Dispatch >= 10 Circuits	684	5721	11.96%						
% Missed Installation Appointments ZW Analog Loop w/ NP - Non-Design Dispatch < 10 Circuits	2	21	9.52%						
% Missed Installation Appointments ZW Analog Loop w/ NP - Non-Design Dispatch >= 10 Circuits	6	21	9.52%						
% Missed Installation Appointments ZW Analog Loop w/ NP - Non-Design Non-Dispatch (Dispatch In) < 10 Circuits	2	32134	0.02%						
% Missed Installation Appointments ZW Analog Loop w/ NP - Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits	684	5721	11.96%						
% Missed Installation Appointments ZW Standalone Dispatch < 10 Circuits	2	26	7.69%						
% Missed Installation Appointments ZW Standalone Dispatch >= 10 Circuits	688	5821	11.82%						
% Missed Installation Appointments ZW Standalone Non-Dispatch < 10 Circuits	2	26	7.69%						
% Missed Installation Appointments ZW Standalone Non-Dispatch >= 10 Circuits	684	5721	11.96%						
% Missed Installation Appointments LNP (Standalone) Dispatch < 10 Circuits	2	21	9.52%						
% Missed Installation Appointments LNP (Standalone) Dispatch >= 10 Circuits	6	97766	0.01%						
% Missed Installation Appointments LNP (Standalone) Non-Dispatch < 10 Circuits	4	27	14.81%						
% Missed Installation Appointments LNP (Standalone) Non-Dispatch >= 10 Circuits	0	2	0.00%						
% Missed Installation Appointments Local Interconnection Trunks Dispatch	11	232	4.74%						
% Missed Installation Appointments Local Interconnection Trunks Non-Dispatch									
% Missed Installation Appointments Local Transport (Unbonded Interoffice Transport) Dispatch									
% Missed Installation Appointments Local Transport (Unbonded Interoffice Transport) Non-Dispatch									

Provisioning

Benchmark/ Metric	BST Volume	BST Measure	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Retail Residence and Business Dispatch	688	5821	11.82%					
Retail Residence and Business Non-Dispatch	2	26	7.69%					
Retail Residence and Business (POTS) Excluding Switch-Based Orders	684	5721	11.96%					
Retail Residence and Business (POTS) Excluding Switch-Based Orders	6	21	9.52%					
Retail Residence and Business (POTS) Excluding Switch-Based Orders	2	21	9.52%					
Retail Residence and Business (POTS) Excluding Switch-Based Orders	6	32134	0.02%					
Retail Residence and Business (POTS) Excluding Switch-Based Orders	688	5821	11.82%					
Retail Residence and Business (POTS) Excluding Switch-Based Orders	2	26	7.69%					
Retail Residence and Business (POTS) Excluding Switch-Based Orders	688	5821	11.82%					
Retail Residence and Business (POTS) Excluding Switch-Based Orders	2	26	7.69%					
Retail Residence and Business (POTS) Excluding Switch-Based Orders	684	5721	11.96%					
Retail Residence and Business (POTS) Excluding Switch-Based Orders	2	21	9.52%					
Retail Residence and Business (POTS) Excluding Switch-Based Orders	6	32134	0.02%					
Retail Residence and Business (POTS) Excluding Switch-Based Orders	688	5821	11.82%					
Retail Residence and Business (POTS) Excluding Switch-Based Orders	2	26	7.69%					
Retail Residence and Business (POTS) Excluding Switch-Based Orders	688	5821	11.82%					
Retail Residence and Business (POTS) Excluding Switch-Based Orders	2	26	7.69%					
Retail Residence and Business (POTS) Excluding Switch-Based Orders	684	5721	11.96%					
Retail Residence and Business (POTS) Excluding Switch-Based Orders	2	21	9.52%					
Retail Residence and Business (POTS) Excluding Switch-Based Orders	6	32134	0.02%					
Retail Residence and Business (POTS) Excluding Switch-Based Orders	684	5721	11.96%					
Retail Residence and Business (POTS) Excluding Switch-Based Orders	2	21	9.52%					
Retail Residence and Business (POTS) Excluding Switch-Based Orders	6	97766	0.01%					
Retail Residence and Business (POTS) Excluding Switch-Based Orders	4	27	14.81%					
Retail Residence and Business (POTS) Excluding Switch-Based Orders	0	2	0.00%					
Retail Residence and Business (POTS) Excluding Switch-Based Orders	11	232	4.74%					

Benchmark/ Metric	BST Volume	BST Measure	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity	
Retail ISDN - BRN	269	26	10.35			2.71		-0.2609	YES
Retail ISDN - BRN	8,87	10	0.87			0.82			YES

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Provisioning

Benchmark/Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Z-score	Equity
% Missed Installation Appointments Local Transport (Unbundled Interfaces, Transport Non-Circuits)	92	1821	5.84%	1	17	5.88%			-0.0154	YES
% Missed Installation Appointments Local Transport (Non-Circuits)	0	22	0.00%	0	0	0.00%				YES
% Missed Installation Appointments Resale Business Dispatch >= 10 Circuits	3	6598	0.05%	0	128	0.00%				YES
% Missed Installation Appointments Resale Business Non-Dispatch >= 10 Circuits	4	105	3.81%	0	0	0.00%				
% Missed Installation Appointments Resale Centrex Dispatch < 10 Circuits	0	269	0.00%	0	0	0.00%				
% Missed Installation Appointments Resale Centrex Non-Dispatch < 10 Circuits	4	218	1.83%	0	0	0.00%				
% Missed Installation Appointments Resale Design Dispatch < 10 Circuits	0	70	0.00%	0	7	0.00%				YES
% Missed Installation Appointments Resale Design Non-Dispatch < 10 Circuits	0	8	0.00%	0	0	0.00%				
% Missed Installation Appointments Resale ISDN Dispatch < 10 Circuits	0	56	0.00%	0	0	0.00%				
% Missed Installation Appointments Resale ISDN Non-Dispatch < 10 Circuits	0	36	0.00%	0	0	0.00%				
% Missed Installation Appointments Resale PBX Dispatch < 10 Circuits	0	15	0.00%	0	0	0.00%				
% Missed Installation Appointments Resale PBX Non-Dispatch < 10 Circuits	0	1	0.00%	0	1	0.00%				YES
% Missed Installation Appointments Resale Resale Dispatch < 10 Circuits	0	16	0.00%	0	0	0.00%				YES
% Missed Installation Appointments Resale Resale Non-Dispatch < 10 Circuits	56	4200	14.15%	13	180	13.00%			0.1543	YES
% Missed Installation Appointments Resale Resale Dispatch >= 10 Circuits	3	91475	0.00%	1	1630	0.06%			-0.0626	YES
% Missed Installation Appointments Resale Resale Non-Dispatch >= 10 Circuits	692	6040	11.46%	2	25	8.00%			0.1533	YES
% Missed Installation Appointments UNE Combos - Other Dispatch < 10 Circuits	6	33	0.02%	0	1	0.00%				YES
% Missed Installation Appointments UNE Combos - Other Non-Dispatch Dispatch (In) < 10 Circuits	10	226	4.85%	1	19	5.26%			-0.0326	YES
% Missed Installation Appointments UNE Digital Loop < DS1 Dispatch < 10 Circuits	5	4577	0.11%	0	1	0.00%				YES
% Missed Installation Appointments UNE Digital Loop < DS1 Non-Dispatch < 10 Circuits	0	2	0.00%	0	0	0.00%				YES
% Missed Installation Appointments UNE Digital Loop >= DS1 Dispatch < 10 Circuits	0	66	0.00%	0	47	0.00%			0.118	YES
% Missed Installation Appointments UNE Digital Loop >= DS1 Non-Dispatch < 10 Circuits	0	57	0.00%	0	0	0.00%				
% Missed Installation Appointments UNE Enhanced Extended Un/Non-Switched Combinations Dispatch < 10 Circuits	0	15	0.00%	2	25	8.00%				
% Missed Installation Appointments UNE Enhanced Extended Un/Non-Switched Combinations Non-Dispatch < 10 Circuits	0	0	0.00%	0	1	0.00%				
% Missed Installation Appointments UNE ISDN Dispatch >= 10 Circuits	0	35	0.00%	0	6	0.00%				YES
% Missed Installation Appointments UNE ISDN Non-Dispatch < 10 Circuits	0	10	0.00%	0	0	0.00%				
% Missed Installation Appointments UNE Line Sharing Dispatch < 10 Circuits	101	2148	4.70%	1	8	12.50%			-0.9667	YES
% Missed Installation Appointments UNE Line Sharing Non-Dispatch < 10 Circuits	5	4552	0.11%	0	52	0.00%				YES
% Missed Installation Appointments UNE Line Splitting Dispatch >= 10 Circuits	0	0	0.00%	2	11	18.18%				
% Missed Installation Appointments UNE Line Splitting Non-Dispatch >= 10 Circuits	0	0	0.00%	0	23	0.00%				
% Missed Installation Appointments UNE Loop + Port Combinations Dispatch >= 10 Circuits	688	5821	11.82%	51	719	7.00%			1.2648	YES
% Missed Installation Appointments UNE Loop + Port Combinations Non-Dispatch >= 10 Circuits	2	28	7.69%	1	1	100.00%			-3.2404	NO
% Missed Installation Appointments UNE Loop + Port Combinations Dispatch (Dispatch)	6	32720	0.02%	1	7236	0.01%			0.0047	YES
% Missed Installation Appointments UNE Loop + Port Combinations Non-Dispatch (Dispatch)	0	25	0.00%	0	5	0.00%				YES
% Missed Installation Appointments UNE Loop + Port Combinations Non-Dispatch (Switch Bl)	0	3	0.00%	0	0	0.00%				YES
% Missed Installation Appointments UNE Loop + Port Combinations Non-Dispatch (Switch Bl)	0	9823	0.00%	1	19770	0.01%			0.0018	YES
% Missed Installation Appointments UNE Loop + Port Combinations Non-Dispatch >= 10 Circuits	4	218	0.00%	0	5	0.00%				YES
% Missed Installation Appointments UNE Other Design Dispatch < 10 Circuits	0	70	0.00%	0	0	0.00%				
% Missed Installation Appointments UNE Other Design Non-Dispatch < 10 Circuits	0	8	0.00%	0	0	0.00%				
% Missed Installation Appointments UNE Other Non-Design Dispatch >= 10 Circuits	688	5821	11.82%	2	12	16.67%			-0.7121	YES
% Missed Installation Appointments UNE Other Non-Design Non-Dispatch >= 10 Circuits	6	98073	0.01%	0	23	0.00%				YES
% Missed Installation Appointments UNE Switch Ports Dispatch < 10 Circuits	59	271	9.93%	0	0	0.00%				
% Missed Installation Appointments UNE Switch Ports Non-Dispatch >= 10 Circuits	6	97765	0.01%	0	6	0.00%				
% Missed Installation Appointments UNE UDC/DSL Dispatch < 10 Circuits	0	0	0.00%	0	0	0.00%				
% Missed Installation Appointments UNE UDC/DSL Non-Dispatch < 10 Circuits	0	0	0.00%	0	0	0.00%				
% Missed Installation Appointments UNE XDSL (HDSL, ADSL, and UCL) Dispatch < 10 Circuits	101	2148	4.70%	1	13	7.69%			-0.1406	YES
% Missed Installation Appointments UNE XDSL (HDSL, ADSL, and UCL) Non-Dispatch < 10 Circuits	9	4552	0.11%	0	1	0.00%				YES

BellSouth Monthly State Summary
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Special Access - M & R

Benchmark/
Analysis

Customer Trouble Report Rate - Failure Rate	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Customer Trouble Report Rate - Failure Rate Annualized Below DS3 (DS0 + DS1)	12	758	1.54%	480	18353	2.61%				Diagnostic
Customer Trouble Report Rate - Failure Rate Annualized Below DS3 (DS0 + DS1) <= 10%	0	36	0.70%	6	1307	0.45%				Diagnostic
Customer Trouble Report Rate - Failure Rate Annualized DS3 and Above (DS3 + OCn)	4	106	3.94%	142	4243	3.35%				Diagnostic
Customer Trouble Report Rate - Failure Rate Annualized Special Access DS0	7	650	1.14%	538	14110	2.39%				Diagnostic
Customer Trouble Report Rate - Failure Rate Annualized Special Access DS1 (Non-Optical)	0	26	0.70%	6	733	0.80%				Diagnostic
Customer Trouble Report Rate - Failure Rate Annualized Special Access DS3 (Repeat)	0	912	1.21%	375	18331	2.65%				Diagnostic
Customer Trouble Report Rate - Failure Rate Below DS3 (DS0 + DS1)	0	43	0.00%	5	1332	0.38%				Diagnostic
Customer Trouble Report Rate - Failure Rate DS3 and Above (DS3 + OCn)	6	114	4.39%	114	3940	2.89%				Diagnostic
Customer Trouble Report Rate - Failure Rate Special Access DS0	5	798	0.75%	261	14291	1.83%				Diagnostic
Customer Trouble Report Rate - Failure Rate Special Access DS3 (Non-Optical)	0	43	0.00%	5	1228	0.41%				Diagnostic
Customer Trouble Report Rate - Failure Rate Special Access DS3 (Optical OCn)	0	0	0.00%	0	104	0.00%				Diagnostic
Maintenance Average Duration (Mean Time to Restore)										
Maintenance Average Duration (Mean Time to Restore) [FOK: TOK] Below DS3 (DS0 + DS1)	8.98	0	1.12	205.63	124	1.66				Diagnostic
Maintenance Average Duration (Mean Time to Restore) [FOK: TOK] DS3 and Above (DS3 + OCn)	0	0	0	0	0	0				Diagnostic
Maintenance Average Duration (Mean Time to Restore) [FOK: TOK] Special Access DS	0.52	5	0.1	48.57	37	1.31				Diagnostic
Maintenance Average Duration (Mean Time to Restore) [FOK: TOK] Special Access DS	8.47	3	2.82	156.97	87	1.8				Diagnostic
Maintenance Average Duration (Mean Time to Restore) [FOK: TOK] Special Access DS	0	0	0	0	0	0				Diagnostic
Maintenance Average Duration (Mean Time to Restore) [FOK: TOK] Special Access DS	0	11	0.00%	3	375	0.80%				Diagnostic
Maintenance Average Duration (Mean Time to Restore) [FOK: TOK] Special Access DS	0	6	0.00%	3	134	0.53%				Diagnostic
Maintenance Average Duration (Mean Time to Restore) [FOK: TOK] Special Access DS	0	5	0.00%	0	261	0.00%				Diagnostic
Maintenance Average Duration (Mean Time to Restore) [FOK: TOK] Special Access DS	0	0	0.00%	0	5	0.00%				Diagnostic
Maintenance Average Duration (Mean Time to Restore) [OOS > 24] Special Access DS	25.3	11	2.3	1390.73	375	3.71				Diagnostic
Maintenance Average Duration (Mean Time to Restore) Below DS3 (DS0 + DS1)	0	0	0	3.69	5	0.74				Diagnostic
Maintenance Average Duration (Mean Time to Restore) DS3 and Above (DS3 + OCn)	0.52	5	0.1	404.38	114	3.55				Diagnostic
Maintenance Average Duration (Mean Time to Restore) Special Access DS0	24.78	6	4.13	986.35	261	3.78				Diagnostic
Maintenance Average Duration (Mean Time to Restore) Special Access DS3 (Non-Optical)	0	0	0	3.68	5	0.74				Diagnostic
Maintenance Average Duration (Mean Time to Restore) Special Access DS3 (Optical OCn)	0	0	0	0	0	0				Diagnostic
Percent Repeat Troubles										
Percent Repeat Troubles Below DS3 (DS0 + DS1)	2	11	18.18%	58	375	15.47%				Diagnostic
Percent Repeat Troubles DS3 and Above (DS3 + OCn)	0	0	0.00%	0	5	0.00%				Diagnostic
Percent Repeat Troubles Special Access DS0	0	5	0.00%	19	114	16.67%				Diagnostic
Percent Repeat Troubles Special Access DS3 (Non-Optical)	0	3	33.33%	39	261	14.94%				Diagnostic
Percent Repeat Troubles Special Access DS3 (Optical OCn)	0	0	0.00%	0	5	0.00%				Diagnostic

**BellSouth Monthly State Summary
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Special Access - Ordering

FOC Receipt Past Due
FOC Receipt Past Due (With Open Query / Reject) Special Access DS0
FOC Receipt Past Due (With Open Query / Reject) Special Access DS1
FOC Receipt Past Due (With Open Query / Reject) Special Access DS3 (Non-Optical)
FOC Receipt Past Due (With Open Query / Reject) Special Access DS3 (Optical OCn)
FOC Receipt Past Due (Without Open Query / Reject) Special Access DS0
FOC Receipt Past Due (Without Open Query / Reject) Special Access DS1
FOC Receipt Past Due (Without Open Query / Reject) Special Access DS3 (Non-Optical)
FOC Receipt Past Due (Without Open Query / Reject) Special Access DS3 (Optical OCn)
Firm Order Confirmation Timeliness (FOC Receipt)
Firm Order Confirmation Timeliness (FOC Receipt) Special Access DS0
Firm Order Confirmation Timeliness (FOC Receipt) Special Access DS1
Firm Order Confirmation Timeliness (FOC Receipt) Special Access DS3 (Non-Optical)
Firm Order Confirmation Timeliness (FOC Receipt) Special Access DS3 (Optical OCn)
Offered Versus Requested Due Date
Offered Versus Requested Due Date Special Access DS0
Offered Versus Requested Due Date Special Access DS1
Offered Versus Requested Due Date Special Access DS3 (Non-Optical)
Offered Versus Requested Due Date Special Access DS3 (Optical OCn)

**Benchmark/
Analog**

Diagnostic
Diagnostic
Diagnostic
≤ 2%
≤ 2%
≤ 2%
≤ 2%

≥ 95% within 2 Business Days
≥ 95% within 2 Business Days
≥ 95% within 5 Business Days
≥ 95% within 5 Business Days

Diagnostic
Diagnostic

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
1	21		1	21	4.75%				Diagnostic
6	145		6	145	4.14%				Diagnostic
0	24		0	24	0.00%				Diagnostic
0	48		0	48	0.00%				Diagnostic
4	226		4	226	1.77%				Diagnostic
2	16		2	16	12.50%				Diagnostic
8	73		8	73	10.93%				Diagnostic
127	381		127	381	33.33%				Diagnostic
21	41		21	41	51.22%				Diagnostic
56	62		56	62	90.32%				Diagnostic
76	97		76	97	78.35%				Diagnostic
13	13		13	13	100.00%				Diagnostic

**BellSouth Monthly State Summary
Kentucky, September 2004**

Special Access - Provisioning

Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Average Interval - Requested/Offered/Installation										
Average Interval - Installed Below DS3 (DS0 + DS1)	100	10	10	3762	332	11.33				Diagnostic
Average Interval - Installed Above (DS3 + OCn)	22	2	11	817	66	13.52				Diagnostic
Average Interval - Installed Special Access DS0	76	6	9.75	2945	267	11.03				Diagnostic
Average Interval - Installed Special Access DS3 (Non-Optical)	0	0	0	268	21	12.76				Diagnostic
Average Interval - Installed Special Access DS3 (Optical OCn)	0	0	0	43	2	21.5				Diagnostic
Average Interval - Offered Below DS3 (DS0 + DS1)	76	10	7.9	3660	332	11.02				Diagnostic
Average Interval - Offered DS3 and Above (DS3 + OCn)	20	2	10	349	23	15.17				Diagnostic
Average Interval - Offered Special Access DS0	59	8	7.38	788	65	12.12				Diagnostic
Average Interval - Offered Special Access DS1	85	0	0	2872	267	10.78				Diagnostic
Average Interval - Offered Special Access DS3 (Non-Optical)	0	0	0	307	21	14.52				Diagnostic
Average Interval - Offered Special Access DS3 (Optical OCn)	76	10	7.6	3562	332	11.73				Diagnostic
Average Interval - Requested DS3 and Above (DS3 + OCn)	17	2	8.5	751	65	11.55				Diagnostic
Average Interval - Requested Special Access DS1	59	8	7.38	2911	267	10.53				Diagnostic
Average Interval - Requested Special Access DS3 (Non-Optical)	0	0	0	243	21	11.57				Diagnostic
Average Interval - Requested Special Access DS3 (Optical OCn)	0	0	0	31	2	15.5				Diagnostic
Days Late										
Days Late - Average Days Late Due To BSL Facilities Below DS3 (DS0 + DS1)										Diagnostic
Days Late - Average Days Late Due To BSL Facilities DS3 and Above (DS3 + OCn)										Diagnostic
Days Late - Average Days Late Due To BSL Facilities Special Access DS0										Diagnostic
Days Late - Average Days Late Due To BSL Facilities Special Access DS1										Diagnostic
Days Late - Average Days Late Due To BSL Facilities Special Access DS3 (Non-Optical)										Diagnostic
Days Late - Average Days Late Due To BSL Facilities Special Access DS3 (Optical OCn)										Diagnostic
Days Late Below DS3 (DS0 + DS1)										Diagnostic
Days Late DS3 and Above (DS3 + OCn)										Diagnostic
Days Late Special Access DS0										Diagnostic
Days Late Special Access DS1										Diagnostic
Days Late Special Access DS3 (Non-Optical)										Diagnostic
Days Late Special Access DS3 (Optical OCn)										Diagnostic
On-time Performance to FOC Due Date										
On-time Performance FOC Due Date (With CNR) Below DS3 (DS0 + DS1)	7	10	70.00%	303	332	61.27%				Diagnostic
On-time Performance FOC Due Date (With CNR) DS3 and Above (DS3 + OCn)	2	2	100.00%	23	23	100.00%				Diagnostic
On-time Performance FOC Due Date (With CNR) Special Access DS0	5	8	62.50%	56	65	86.15%				Diagnostic
On-time Performance FOC Due Date (With CNR) Special Access DS1				247	267	92.51%				Diagnostic
On-time Performance FOC Due Date (With CNR) Special Access DS3 (Non-Optical)				21	21	100.00%				Diagnostic
On-time Performance FOC Due Date (With CNR) Special Access DS3 (Optical OCn)				2	2	100.00%				Diagnostic
On-time Performance FOC Due Date (Without CNR) Below DS3 (DS0 + DS1)	5	10	50.00%	279	332	84.04%				Diagnostic
On-time Performance FOC Due Date (Without CNR) DS3 and Above (DS3 + OCn)	1	2	50.00%	54	23	95.65%				Diagnostic
On-time Performance FOC Due Date (Without CNR) Special Access DS0	4	8	50.00%	225	65	83.08%				Diagnostic
On-time Performance FOC Due Date (Without CNR) Special Access DS1				41	21	84.77%				Diagnostic
On-time Performance FOC Due Date (Without CNR) Special Access DS3 (Non-Optical)				1	2	50.00%				Diagnostic
On-time Performance FOC Due Date (Without CNR) Special Access DS3 (Optical OCn)										Diagnostic
Past Due Circuits										
Past Due Circuits - % Cancellations Below DS3 (DS0 + DS1)										
Past Due Circuits - % Cancellations DS3 and Above (DS3 + OCn)										
Past Due Circuits - % Cancellations Special Access DS0										
Past Due Circuits - % Cancellations Special Access DS1										
Past Due Circuits - % Cancellations Special Access DS3 (Non-Optical)										
Past Due Circuits - % Cancellations Special Access DS3 (Optical OCn)										
Past Due Circuits - BSL Facilities Below DS3 (DS0 + DS1)										
Past Due Circuits - BSL Facilities DS3 and Above (DS3 + OCn)										
Past Due Circuits - BSL Facilities Special Access DS0										
Past Due Circuits - BSL Facilities Special Access DS1										
Past Due Circuits - BSL Facilities Special Access DS3 (Non-Optical)										
Past Due Circuits - BSL Facilities Special Access DS3 (Optical OCn)										
Past Due Circuits - BSL Reasons Below DS3 (DS0 + DS1)										<= 3%
Past Due Circuits - BSL Reasons DS3 and Above (DS3 + OCn)										<= 3%
Past Due Circuits - BSL Reasons Special Access DS0										<= 3%
Past Due Circuits - BSL Reasons Special Access DS1										<= 3%
Past Due Circuits - BSL Reasons Special Access DS3 (Non-Optical)										<= 3%
Past Due Circuits - BSL Reasons Special Access DS3 (Optical OCn)										<= 3%
Past Due Circuits - JXC Reasons Below DS3 (DS0 + DS1)										
Past Due Circuits - JXC Reasons DS3 and Above (DS3 + OCn)										
Past Due Circuits - JXC Reasons Special Access DS0										
Past Due Circuits - JXC Reasons Special Access DS1										
Past Due Circuits - JXC Reasons Special Access DS3 (Non-Optical)										
Past Due Circuits - JXC Reasons Special Access DS3 (Optical OCn)										
Percent Provisioning Troubles (New Installation Trouble Report Rate)										
Percent Provisioning Troubles (New Installation Trouble Report Rate) Below DS3 (DS0 + DS1)										<= 1%
Percent Provisioning Troubles (New Installation Trouble Report Rate) DS3 and Above (DS3 + OCn)										<= 1%
Percent Provisioning Troubles (New Installation Trouble Report Rate) Special Access DS0										<= 1%
Percent Provisioning Troubles (New Installation Trouble Report Rate) Special Access DS1										<= 1%
Percent Provisioning Troubles (New Installation Trouble Report Rate) Special Access DS3 (Non-Optical)										<= 1%
Percent Provisioning Troubles (New Installation Trouble Report Rate) Special Access DS3 (Optical OCn)										<= 1%