

**BellSouth Monthly State Summary**  
**Kentucky, August 2004**

**Billing**

Billing Invoice Accuracy		Benchmark/ Analysis
Invoice Accuracy Interconnection	RETAIL	
Invoice Accuracy Resale	RETAIL	
Invoice Accuracy UNE	RETAIL	
<b>Billing Invoice Timeliness</b>		
Invoice Timeliness Interconnection	CABS	
Invoice Timeliness Resale	CRIS	
Invoice Timeliness UNE	CRIS	
<b>Mean Time to Deliver</b>		
Mean Time to Deliver Usage - Regional	cc @ 60ps	
<b>Non-Recurring Charge Completeness</b>		
Non-Recur Charge Completeness Interconnection	80%	
Non-Recur Charge Completeness Resale	RETAIL	
Non-Recur Charge Completeness UNE	80%	
<b>Percent Billing Errors Corrected in "X" Days</b>		
% Billing Errors Corrected in X Days Interconnection	Diagnostic	
% Billing Errors Corrected in X Days Resale	Diagnostic	
% Billing Errors Corrected in X Days UNE	Diagnostic	
<b>Percent Usage Errors Corrected Within "X" Days</b>		
% Day Usage Feed Errs Corr in X Bus Days - Pack		
% Day Usage Feed Errs Corr in X Bus Days		
<b>Recurring Charge Completeness</b>		
Recur Charge Completeness Interconnection	80%	
Recur Charge Completeness Resale	RETAIL	
Recur Charge Completeness UNE	80%	
<b>Usage Data Delivery Accuracy</b>		
Usage Data Delivery Accuracy	Party web read	
Usage Data Delivery Completeness	98.00%	
Usage Data Delivery Timeliness	94.00%	

BST	BST	BST	CLEC	CLEC	CLEC	Standard	Standard	Zscore	Equity
Number	Volume	Measure	Number	Volume	Measure	Deviation	Error		
86518975	87456946	98.93%	579704	581552	98.88%			-55.6812	YES
86518975	87456946	98.93%	669640	671927	99.67%			-59.2167	YES
86518975	87456946	98.93%	527977	528276	99.84%			-220.3835	YES
4	1	3.6	35175	10625	3.31				YES
4	1	4.29	5662	1862	3.06				YES
4	1	4.29	6608	2440	2.71				YES
			298765928	1382518371	2.13				YES
			33288	33645	98.97%				YES
3617090	4281126	84.49%	59761	60659	98.67%				YES
			233818	236149	99.01%				YES
			21	21	100.00%				Diagnostic
			65	65	100.00%				Diagnostic
			37	37	100.00%				Diagnostic
<b>Summary</b>									
228	228	100.00%	44069	44089	100.00%				YES
			1382267703	1382518371	99.96%				YES
			1390149710	1392518371	99.83%				YES
<b>Party web read</b>									
29468724	2811579	94.21%	3078	3078	98.65%				YES
			59183	60701	96.47%				YES
			302434	304082	96.46%				YES

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**Percent Quote Provided**

% Quotes Provided within X Business Days 10 Business Days	
% Quotes Provided within X Business Days 30 Business Days	
% Quotes Provided within X Business Days 60 Business Days	
<b>Percent Request Processed Within "X" Days</b>	
% New Business Requests Processed within 30 days	

**Bona Fide**

Benchmark/Analogy	90%
	90%
	90%

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity

**BellSouth Monthly State Summary  
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**Change Management**

Associated Document Title	Regional % Documentation Sent On Time	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Associated Document Timeliness - Regional % Documentation Sent On Time	96.00%											
Associated Document Timeliness - Regional % Documentation Sent On Time - Defects	96.00%											
Change Management Document												
Change Management Document - Regional												
Change Management Notice												
Change Management Notice - Regional												
Interface Outage Notification												
Interface Outage Notification - Regional CLEC Service Order Timestamp	97.00%		0	0								
Interface Outage Notification - Regional Electronic Communications Trouble Analysis	97.00%		0	0								
Interface Outage Notification - Regional Electronic Data Interchange	97.00%		5	5	100.00%							YES
Interface Outage Notification - Regional Local Exchange Navigation System	97.00%		1	1	100.00%							YES
Interface Outage Notification - Regional Telecommunications Access Gateway	97.00%		0	0								
Interface Outage Notification - Regional Trouble Analysis Facilitation Interface	97.00%											
Notice Timeliness												
Notice Timeliness - Regional												
Number of Defects in Production Releases												
Number of Defects in Production Releases - Regional Severity 1	0											
Number of Defects in Production Releases - Regional Severity 2	0											
Number of Defects in Production Releases - Regional Severity 3	0											
Percent Change Requests Accepted Or Rejected Within 10 Days												
Percent Change Requests Accepted Or Rejected Within 10 Days - Regional	96.00%											
Percent Change Requests Rejected												
Percent Change Requests Rejected - Regional												
Percent of Change Requests Implemented Within 60 Weeks Of Prioritization												
Percent of Change Requests Implemented Within 60 Weeks Of Prioritization - Regional Type 4	96.00%											
Percent of Change Requests Implemented Within 60 Weeks Of Prioritization - Regional Type 5	96.00%											
Percent Software Errors Corrected In X Business Days												
Percent Software Errors Corrected In X Business Days - Regional Software Errors Corrected In 1 Business Day	96.00%											
Percent Software Errors Corrected In X Business Days - Regional Software Errors Corrected In 2 Business Days	96.00%											
Percent Software Errors Corrected In X Business Days - Regional Software Errors Corrected In 3 Business Days	96.00%											
Software Validation												
Software Validation - Regional	95%											

**BellSouth Monthly State Summary**  
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**Collocation**

Arrangement Time	Physical Caged	Physical Cagedless	Physical Cagedless Extrajurisdiction	Physical Intermediate	Physical Major	Physical Minor	Physical Simple	Virtual Extrajurisdiction	Virtual Intermediate	Virtual Major	Virtual Minor	Virtual Ordinary	Virtual Simple
Average Arrangement Time Physical Caged	60 Days												
Average Arrangement Time Physical Cagedless	60 Days												
Average Arrangement Time Physical Cagedless Extrajurisdiction	60 Days												
Average Arrangement Time Physical Intermediate	60 Days												
Average Arrangement Time Physical Major	60 Days												
Average Arrangement Time Physical Minor	60 Days												
Average Arrangement Time Physical Simple	60 Days												
Average Arrangement Time Virtual Extrajurisdiction	60 Days												
Average Arrangement Time Virtual Intermediate	60 Days												
Average Arrangement Time Virtual Major	60 Days												
Average Arrangement Time Virtual Minor	60 Days												
Average Arrangement Time Virtual Ordinary	60 Days												
Average Arrangement Time Virtual Simple	60 Days												

Average Response Time	Physical Caged	Physical Cagedless	Virtual
Average Response Time Physical Caged	20 Days		
Average Response Time Physical Cagedless	20 Days		
Average Response Time Virtual	10 Days		

Arrangement Time	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Average Arrangement Time Physical Caged										
Average Arrangement Time Physical Cagedless										
Average Arrangement Time Physical Cagedless Extrajurisdiction										
Average Arrangement Time Physical Intermediate										
Average Arrangement Time Physical Major										
Average Arrangement Time Physical Minor										
Average Arrangement Time Physical Simple										
Average Arrangement Time Virtual Extrajurisdiction										
Average Arrangement Time Virtual Intermediate										
Average Arrangement Time Virtual Major										
Average Arrangement Time Virtual Minor										
Average Arrangement Time Virtual Ordinary										
Average Arrangement Time Virtual Simple										
Average Response Time Physical Caged										
Average Response Time Physical Cagedless										
Average Response Time Virtual										

Percent Missed Due Date	Physical Caged	Physical Cagedless	Virtual
Percent Missed Due Dates Physical Caged	5%		
Percent Missed Due Dates Physical Cagedless	5%		
Percent Missed Due Dates Virtual	5%		

Percent Missed Due Date	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Percent Missed Due Dates Physical Caged										
Percent Missed Due Dates Physical Cagedless										
Percent Missed Due Dates Virtual										

**BellSouth Monthly State Summary  
Kentucky, August 2004**

**Database Update**

Average Database Update Interval	
Average Database Update Interval Directory Assistance	
Average Database Update Interval Directory Listings	
Average Database Update Interval Line Information Database	

Benchmark/ Analogy	
Party by Design	85%
Party by Design	83%
Party by Design	85%

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
92.95	26	3.58	92.78	26	3.57				Party by Design
0.93	26	0.04	0.93	26	0.04				Party by Design
16.89	25	0.88	16.92	25	0.88				Party by Design
			405	406	99.75%				YES
			649	651	99.76%				YES
			972	977	99.49%				YES
			25	25	100.00%				YES

Percent Loaded by Effective Date

% NXXLRNIs Loaded by LERG - Regional

100%

**BellSouth Monthly State Summary**  
**Kentucky, August 2004**

**Directory Assistance**

Directory Percent Answered Within 30 Seconds  
 Speed to Answer Performance % Answered Within 30 Seconds - DA % WITHIN 12 SE  
 Directory Speed To Answer  
 Speed to Answer Performance/Average Speed to Answer - DA

Benchmark/  
 Analog  
 Partly by Design  
 Partly by Design

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
					67.60%				Partly by Design
					4.9				Partly by Design

**BellSouth Monthly State Summary**  
**Kentucky, August 2004**

ES11 Accuracy
ES11 Interval
ES11 Mean Interval
ES11 Timeliness

**ES11**  
**Benchmark/**  
**Analogy**  
 Party by Design  
 Party by Design  
 Party by Design

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
108241	108782	97.65%							Party by Design
128933	1992	1.05							Party by Design
1992	1992	100.00%							Party by Design











# BellSouth Monthly State Summary Kentucky, August 2004

**Trunk Group Performance**  
The Number Of Connections That Have Exceeded Worst CLEC Billing Escalated BellSouth Billing By More Than 0.5%

## Miscellaneous

Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
						0.00%				YES

**BeltSouth Monthly State Summary**  
**Kentucky, August 2004**

**Operator Services**

**Operator Percent Answered Within "X" Seconds**  
**Speed to Answer Performance% Answered Within "X" Seconds - Toll % WITHIN 10 S**  
**Operator Speed To Answer**  
**Speed to Answer Performance/Average Speed to Answer - Toll**

**Benchmark/**  
**Analogy**  
**Party by Design**  
**Party by Design**

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
		81.10%							Party by Design
		4.9							Party by Design

**BellSouth Monthly State Summary**  
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Adnowledgment Completeness	EDI
Adnowledge Message Completeness	FAGI ENLSYKML
Adnowledge Message Timeliness	FAGI ENLSYKML

<b>Firm Order Confirmation Reject Completeness</b>	
FOC & Rel Resp Comp (Full Mech) 2W Amdtd Loop Design	97%
FOC & Rel Resp Comp (Full Mech) 2W Amdtd Loop Non-Design	97%
FOC & Rel Resp Comp (Full Mech) 2W Amdtd Loop w/IMP - Design	97%
FOC & Rel Resp Comp (Full Mech) 2W Amdtd Loop w/IMP - Non-Design	97%
FOC & Rel Resp Comp (Full Mech) 2W Amdtd Loop w/LNP - Design	97%
FOC & Rel Resp Comp (Full Mech) 2W Amdtd Loop w/LNP - Non-Design	97%
FOC & Rel Resp Comp (Full Mech) Local Interconnection	97%
FOC & Rel Resp Comp (Full Mech) Local Interconnection Trunks	97%
FOC & Rel Resp Comp (Full Mech) Local Transport (Unbundled Interface Transport)	97%
FOC & Rel Resp Comp (Full Mech) Resale Business	97%
FOC & Rel Resp Comp (Full Mech) Resale Centerx	97%
FOC & Rel Resp Comp (Full Mech) Resale ISDN	97%
FOC & Rel Resp Comp (Full Mech) Resale PBX	97%
FOC & Rel Resp Comp (Full Mech) Resale Residence	97%
FOC & Rel Resp Comp (Full Mech) Resale Services - Other	97%
FOC & Rel Resp Comp (Full Mech) LINE ISDN	97%
FOC & Rel Resp Comp (Full Mech) LINE Loop * Part Combinations	97%
FOC & Rel Resp Comp (Full Mech) LINE Other Design	97%
FOC & Rel Resp Comp (Full Mech) LINE Other Non-Design	97%
FOC & Rel Resp Comp (Full Mech) LINE Switch Ports	97%
FOC & Rel Resp Comp (Full Mech) LINE XDSL (HDSL, ADSL, and UCL)	97%
FOC & Rel Resp Comp (Non Mech) 2W Amdtd Loop Design	97%
FOC & Rel Resp Comp (Non Mech) 2W Amdtd Loop Non-Design	97%
FOC & Rel Resp Comp (Non Mech) 2W Amdtd Loop w/IMP - Design	97%
FOC & Rel Resp Comp (Non Mech) 2W Amdtd Loop w/IMP - Non-Design	97%
FOC & Rel Resp Comp (Non Mech) 2W Amdtd Loop w/LNP - Design	97%
FOC & Rel Resp Comp (Non Mech) 2W Amdtd Loop w/LNP - Non-Design	97%
FOC & Rel Resp Comp (Non Mech) NTP (Standard)	97%
FOC & Rel Resp Comp (Non Mech) Local Interconnection	97%
FOC & Rel Resp Comp (Non Mech) Local Interconnection Trunks	97%
FOC & Rel Resp Comp (Non Mech) Local Transport (Unbundled Interface Transport)	97%
FOC & Rel Resp Comp (Non Mech) Resale Business	97%
FOC & Rel Resp Comp (Non Mech) Resale Centerx	97%
FOC & Rel Resp Comp (Non Mech) Resale ISDN	97%
FOC & Rel Resp Comp (Non Mech) Resale PBX	97%
FOC & Rel Resp Comp (Non Mech) Resale Residence	97%
FOC & Rel Resp Comp (Non Mech) Resale Services - Other	97%
FOC & Rel Resp Comp (Non Mech) LINE ISDN	97%
FOC & Rel Resp Comp (Non Mech) LINE Loop * Part Combinations	97%
FOC & Rel Resp Comp (Non Mech) LINE Other Design	97%
FOC & Rel Resp Comp (Non Mech) LINE Other Non-Design	97%
FOC & Rel Resp Comp (Non Mech) LINE Switch Ports	97%
FOC & Rel Resp Comp (Non Mech) LINE XDSL (HDSL, ADSL, and UCL)	97%
FOC & Rel Resp Comp (Partial Mech) 2W Amdtd Loop Design	97%
FOC & Rel Resp Comp (Partial Mech) 2W Amdtd Loop Non-Design	97%
FOC & Rel Resp Comp (Partial Mech) 2W Amdtd Loop w/IMP - Design	97%
FOC & Rel Resp Comp (Partial Mech) 2W Amdtd Loop w/IMP - Non-Design	97%
FOC & Rel Resp Comp (Partial Mech) 2W Amdtd Loop w/LNP - Design	97%
FOC & Rel Resp Comp (Partial Mech) 2W Amdtd Loop w/LNP - Non-Design	97%
FOC & Rel Resp Comp (Partial Mech) NTP (Standard)	97%
FOC & Rel Resp Comp (Partial Mech) Local Interconnection	97%
FOC & Rel Resp Comp (Partial Mech) Local Interconnection Trunks	97%
FOC & Rel Resp Comp (Partial Mech) Local Transport (Unbundled Interface Transport)	97%
FOC & Rel Resp Comp (Partial Mech) Resale Business	97%
FOC & Rel Resp Comp (Partial Mech) Resale Centerx	97%
FOC & Rel Resp Comp (Partial Mech) Resale ISDN	97%
FOC & Rel Resp Comp (Partial Mech) Resale PBX	97%
FOC & Rel Resp Comp (Partial Mech) Resale Residence	97%
FOC & Rel Resp Comp (Partial Mech) Resale Services - Other	97%
FOC & Rel Resp Comp (Partial Mech) LINE ISDN	97%
FOC & Rel Resp Comp (Partial Mech) LINE Loop * Part Combinations	97%
FOC & Rel Resp Comp (Partial Mech) LINE Other Design	97%
FOC & Rel Resp Comp (Partial Mech) LINE Other Non-Design	97%
FOC & Rel Resp Comp (Partial Mech) LINE Switch Ports	97%

**Ordering**

Benchmark/Analogy	95%-30 Months
	93%-30 Months

Ordering	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
FOC & Rel Resp Comp (Full Mech) 2W Amdtd Loop Design	4	4	100.00%	334425	334425	100.00%				YES
FOC & Rel Resp Comp (Full Mech) 2W Amdtd Loop Non-Design	22	22	100.00%	332223	332223	100.00%				YES
FOC & Rel Resp Comp (Full Mech) 2W Amdtd Loop w/IMP - Design	1	1	100.00%							YES
FOC & Rel Resp Comp (Full Mech) 2W Amdtd Loop w/IMP - Non-Design	720	723	99.59%							YES
FOC & Rel Resp Comp (Full Mech) Local Interconnection	118	118	100.00%							YES
FOC & Rel Resp Comp (Full Mech) Local Interconnection Trunks										
FOC & Rel Resp Comp (Full Mech) Local Transport (Unbundled Interface Transport)										
FOC & Rel Resp Comp (Full Mech) Resale Business	2026	2026	100.00%							YES
FOC & Rel Resp Comp (Full Mech) Resale Centerx	3	3	100.00%							YES
FOC & Rel Resp Comp (Full Mech) Resale ISDN	21	21	100.00%							YES
FOC & Rel Resp Comp (Full Mech) Resale PBX	128	128	100.00%							YES
FOC & Rel Resp Comp (Full Mech) Resale Residence	27489	27489	100.00%							YES
FOC & Rel Resp Comp (Full Mech) Resale Services - Other	4142	4142	100.00%							YES
FOC & Rel Resp Comp (Full Mech) LINE ISDN	22	22	100.00%							YES
FOC & Rel Resp Comp (Full Mech) LINE Loop * Part Combinations	12	12	100.00%							YES
FOC & Rel Resp Comp (Full Mech) LINE Other Design										
FOC & Rel Resp Comp (Full Mech) LINE Other Non-Design										
FOC & Rel Resp Comp (Full Mech) LINE Switch Ports										
FOC & Rel Resp Comp (Full Mech) LINE XDSL (HDSL, ADSL, and UCL)										
FOC & Rel Resp Comp (Non Mech) 2W Amdtd Loop Design	2	2	100.00%							YES
FOC & Rel Resp Comp (Non Mech) 2W Amdtd Loop Non-Design	87	87	100.00%							YES
FOC & Rel Resp Comp (Non Mech) 2W Amdtd Loop w/IMP - Design	19	21	90.48%							NO
FOC & Rel Resp Comp (Non Mech) 2W Amdtd Loop w/IMP - Non-Design	1	1	100.00%							YES
FOC & Rel Resp Comp (Non Mech) 2W Amdtd Loop w/LNP - Design	38	41	87.80%							NO
FOC & Rel Resp Comp (Non Mech) 2W Amdtd Loop w/LNP - Non-Design	5	6	83.33%							NO
FOC & Rel Resp Comp (Non Mech) NTP (Standard)	8	10	80.00%							NO
FOC & Rel Resp Comp (Non Mech) Local Interconnection	18	22	81.82%							NO
FOC & Rel Resp Comp (Non Mech) Local Interconnection Trunks	28	28	100.00%							YES
FOC & Rel Resp Comp (Non Mech) Local Transport (Unbundled Interface Transport)										
FOC & Rel Resp Comp (Non Mech) Resale Business	3	3	100.00%							YES
FOC & Rel Resp Comp (Non Mech) Resale Centerx	306	322	95.03%							NO
FOC & Rel Resp Comp (Non Mech) Resale ISDN	22	22	100.00%							YES
FOC & Rel Resp Comp (Non Mech) Resale PBX	242	242	100.00%							YES
FOC & Rel Resp Comp (Non Mech) Resale Residence										
FOC & Rel Resp Comp (Non Mech) Resale Services - Other	3	3	100.00%							YES
FOC & Rel Resp Comp (Non Mech) LINE ISDN	4	4	100.00%							YES
FOC & Rel Resp Comp (Non Mech) LINE Loop * Part Combinations										
FOC & Rel Resp Comp (Non Mech) LINE Other Design										
FOC & Rel Resp Comp (Non Mech) LINE Other Non-Design										
FOC & Rel Resp Comp (Non Mech) LINE Switch Ports										
FOC & Rel Resp Comp (Non Mech) LINE XDSL (HDSL, ADSL, and UCL)										
FOC & Rel Resp Comp (Partial Mech) 2W Amdtd Loop Design	389	370	95.12%							YES
FOC & Rel Resp Comp (Partial Mech) 2W Amdtd Loop Non-Design										
FOC & Rel Resp Comp (Partial Mech) 2W Amdtd Loop w/IMP - Design										
FOC & Rel Resp Comp (Partial Mech) 2W Amdtd Loop w/IMP - Non-Design										
FOC & Rel Resp Comp (Partial Mech) 2W Amdtd Loop w/LNP - Design										
FOC & Rel Resp Comp (Partial Mech) 2W Amdtd Loop w/LNP - Non-Design										
FOC & Rel Resp Comp (Partial Mech) NTP (Standard)										
FOC & Rel Resp Comp (Partial Mech) Local Interconnection										
FOC & Rel Resp Comp (Partial Mech) Local Interconnection Trunks										
FOC & Rel Resp Comp (Partial Mech) Local Transport (Unbundled Interface Transport)										
FOC & Rel Resp Comp (Partial Mech) Resale Business	116	118	100.00%							YES
FOC & Rel Resp Comp (Partial Mech) Resale Centerx										
FOC & Rel Resp Comp (Partial Mech) Resale ISDN										
FOC & Rel Resp Comp (Partial Mech) Resale PBX	864	864	100.00%							YES
FOC & Rel Resp Comp (Partial Mech) Resale Residence	26	26	100.00%							YES
FOC & Rel Resp Comp (Partial Mech) Resale Services - Other	2	2	100.00%							YES
FOC & Rel Resp Comp (Partial Mech) LINE ISDN	83	83	100.00%							YES
FOC & Rel Resp Comp (Partial Mech) LINE Loop * Part Combinations	4386	4387	99.99%							YES
FOC & Rel Resp Comp (Partial Mech) LINE Other Design	18	18	100.00%							YES
FOC & Rel Resp Comp (Partial Mech) LINE Other Non-Design	68	68	100.00%							YES









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Reject Interval (Partial Month) LINE ISDN
Reject Interval (Partial Month) LINE Line String
Reject Interval (Partial Month) LINE Loop 7 Port Combinations
Reject Interval (Partial Month) LINE Loop 7 Port Combinations
Reject Interval (Partial Month) LINE Other Non-Design
Reject Interval (Partial Month) LINE Other Non-Design
Reject Interval (Partial Month) LINE Switch Ports
Reject Interval (Partial Month) LINE ADSL (HDSL, ADSL, and UCL)
Reject Interval (Partial Month) LINE ADSL (HDSL, ADSL, and UCL)

**Ordering**  
Benchmark/  
Analog  
90 %  $\leq$  7 Hours  
90 %  $\leq$  7 Hours  
90 %  $\leq$  7 Hours  
90 %  $\leq$  7 Hours  
90 %  $\leq$  7 Hours  
90 %  $\leq$  7 Hours

95 % Released  $\leq$  4 Business Days  
Read Raw / Bus Service Center

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
0	76	07.13%	0	76	07.13%				YES
2087	2177	98.59%	8	9	88.89%				NO
411	414	99.28%	4	4	100.00%				YES
0	1		0	1					NO
507727214	6091938	83.48	1332038	48422	28.95				YES







# BellSouth Monthly State Summary Kentucky, August 2004

## Provisioning

Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Avg Cmp Notice Inv Non-Mech Reside Residence < 10 Circuits	122	27	4.5	122	27	4.5	6.31	0.928	0.928	Diagnostic
Avg Cmp Notice Inv Non-Mech Reside Residence >= 10 Circuits	281	15	18.76	281	15	18.76	10.51	1.83	1.83	Diagnostic
Avg Cmp Notice Inv Non-Mech UNE Common - Other Dispatch >= 10 Circuits										
Avg Cmp Notice Inv Non-Mech UNE Common - Other Dispatch < 10 Circuits										
Avg Cmp Notice Inv Non-Mech UNE Common - Other Non-Dispatch (Dispatch In) < 10 Circuits	16	1	16.05	16	1	16.05	10.51	1.83	1.83	Diagnostic
Avg Cmp Notice Inv Non-Mech UNE Common - Other Non-Dispatch (Dispatch In) >= 10 Circuits	107	7	15.3	107	7	15.3	10.51	1.83	1.83	Diagnostic
Avg Cmp Notice Inv Non-Mech UNE Digital Loop < DS1 < 10 Circuits	281	15	18.76	281	15	18.76	10.51	1.83	1.83	Diagnostic
Avg Cmp Notice Inv Non-Mech UNE Digital Loop >= DS1 < 10 Circuits										
Avg Cmp Notice Inv Non-Mech UNE Digital Loop >= DS1 >= 10 Circuits										
Avg Cmp Notice Inv Non-Mech UNE Enhanced Extended Link/Non-Switched Combination < 10 Circuits	22	74	0.3	22	74	0.3	6.31	0.928	0.928	Diagnostic
Avg Cmp Notice Inv Non-Mech UNE Enhanced Extended Link/Non-Switched Combination >= 10 Circuits	214	11	19.41	214	11	19.41	10.51	1.83	1.83	Diagnostic
Avg Cmp Notice Inv Non-Mech UNE ISDN < 10 Circuits										
Avg Cmp Notice Inv Non-Mech UNE ISDN >= 10 Circuits										
Avg Cmp Notice Inv Non-Mech UNE Line Sharing < 10 Circuits										
Avg Cmp Notice Inv Non-Mech UNE Line Sharing >= 10 Circuits										
Avg Cmp Notice Inv Non-Mech UNE Line Splicing < 10 Circuits										
Avg Cmp Notice Inv Non-Mech UNE Line Splicing >= 10 Circuits										
Avg Cmp Notice Inv Non-Mech UNE Loop * Port Combinations Dispatch < 10 Circuits										
Avg Cmp Notice Inv Non-Mech UNE Loop * Port Combinations Dispatch >= 10 Circuits										
Avg Cmp Notice Inv Non-Mech UNE Loop * Port Combinations Non-Dispatch (Dispatch In) < 10 Circuits	766	58	13.21	766	58	13.21	10.51	1.83	1.83	Diagnostic
Avg Cmp Notice Inv Non-Mech UNE Loop * Port Combinations Non-Dispatch (Dispatch In) >= 10 Circuits	0	1	0.02	0	1	0.02	10.51	1.83	1.83	Diagnostic
Avg Cmp Notice Inv Non-Mech UNE Loop * Port Combinations Non-Dispatch (Switch Based) < 10 Circuits	609	37	16.45	609	37	16.45	10.51	1.83	1.83	Diagnostic
Avg Cmp Notice Inv Non-Mech UNE Loop * Port Combinations Non-Dispatch (Switch Based) >= 10 Circuits	14	1	2.43	14	1	2.43	10.51	1.83	1.83	Diagnostic
Avg Cmp Notice Inv Non-Mech UNE Loop * Port Combinations Non-Dispatch < 10 Circuits	547	25	2.43	547	25	2.43	10.51	1.83	1.83	Diagnostic
Avg Cmp Notice Inv Non-Mech UNE Loop * Port Combinations Non-Dispatch >= 10 Circuits	1198	282	4.41	1198	282	4.41	10.51	1.83	1.83	Diagnostic
Avg Cmp Notice Inv Non-Mech UNE Other Design < 10 Circuits	14	1	14	14	1	14	10.51	1.83	1.83	Diagnostic
Avg Cmp Notice Inv Non-Mech UNE Other Design >= 10 Circuits	214	11	19.41	214	11	19.41	10.51	1.83	1.83	Diagnostic
Avg Cmp Notice Inv Non-Mech UNE Other Non-Design < 10 Circuits										
Avg Cmp Notice Inv Non-Mech UNE Other Non-Design >= 10 Circuits										
Avg Cmp Notice Inv Non-Mech UNE Switch Ports >= 10 Circuits										
Avg Cmp Notice Inv Non-Mech UNE Switch Ports < 10 Circuits										
Avg Cmp Notice Inv Non-Mech UNE UCC/DSL < 10 Circuits										
Avg Cmp Notice Inv Non-Mech UNE UCC/DSL >= 10 Circuits										
Avg Cmp Notice Inv Non-Mech UNE ADSL, ADSL and DSL < 10 Circuits										
Avg Cmp Notice Inv Non-Mech UNE ADSL, ADSL and DSL >= 10 Circuits										

Coordinated Customer Conversion Interval	65.00%	66.00%
CCC Intern Number Portability (INP) - Loop		
CCC Local Number Portability (LNP) - Loop		

Firm Order Completion Interval	65.00%	66.00%								
FOCI 2M Analog Loop Design Dispatch < 10 Circuits	36597.67	5015	7.3			6.31				
FOCI 2M Analog Loop Design Dispatch >= 10 Circuits	238	17	14.06			10.51				
FOCI 2M Analog Loop Design Non-Dispatch < 10 Circuits	178711	93586	1.91			1.83				
FOCI 2M Analog Loop Design Non-Dispatch >= 10 Circuits	4	1	4			0				
FOCI 2M Analog Loop Non-Design Dispatch < 10 Circuits	31582.67	5015	6.3			6.31				0.928
FOCI 2M Analog Loop Non-Design Dispatch >= 10 Circuits	4462.33	2873	13.06			10.51				
FOCI 2M Analog Loop Non-Design Non-Dispatch (Dispatch In) < 10 Circuits	36597.67	5015	7.3			6.31				
FOCI 2M Analog Loop Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits	238	17	14.06			10.51				
FOCI 2M Analog Loop Non-Design Non-Dispatch (Dispatch In) < 10 Circuits	178711	93586	1.91			1.83				
FOCI 2M Analog Loop Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits	4	1	4			0				
FOCI 2M Analog Loop with NP - Design Dispatch < 10 Circuits	31582.67	5015	6.3			6.31				
FOCI 2M Analog Loop with NP - Design Dispatch >= 10 Circuits	222	17	13.06			10.51				
FOCI 2M Analog Loop with NP - Non-Design Dispatch < 10 Circuits	4462.33	28933	1.73			3.24				
FOCI 2M Analog Loop with NP - Non-Design Dispatch >= 10 Circuits	36597.67	5015	7.3			6.31				
FOCI 2M Analog Loop with NP - Non-Design Non-Dispatch (Dispatch In) < 10 Circuits	36597.67	5015	7.3			6.31				
FOCI 2M Analog Loop with NP - Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits	238	17	14.06			10.51				
FOCI 2M Analog Loop with NP - Design Non-Dispatch < 10 Circuits	178711	93586	1.91			1.83				
FOCI 2M Analog Loop with NP - Design Non-Dispatch >= 10 Circuits	4	1	4			0				
FOCI 2M Analog Loop with NP - Non-Design Non-Dispatch < 10 Circuits	31582.67	5015	6.3			6.31				
FOCI 2M Analog Loop with NP - Non-Design Non-Dispatch (Dispatch In) < 10 Circuits	222	17	13.06			10.51				
FOCI 2M Analog Loop with NP - Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits	4462.33	28933	1.73			3.24				
FOCI 2M Analog Loop with NP - Non-Design Non-Dispatch (Dispatch In) < 10 Circuits	36597.67	5015	7.3			6.31				
FOCI 2M Analog Loop with NP - Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits	238	17	14.06			10.51				
FOCI 2M Standalone Dispatch < 10 Circuits	422	17	13.06			10.51				
FOCI 2M Standalone Dispatch >= 10 Circuits	623	93586	0.91			1.83				
FOCI 2M Standalone Non-Dispatch < 10 Circuits	31582.67	5015	6.3			6.31				
FOCI 2M Standalone Non-Dispatch >= 10 Circuits	222	17	13.06			10.51				
FOCI Local Interconnection Trunks	6470.33	1339	4.83			8.12				
FOCI Local Transport (Unbundled Interoffice Transport) Dispatch < 10 Circuits	222	17	13.06			10.51				
FOCI Local Transport (Unbundled Interoffice Transport) Non-Dispatch < 10 Circuits	95113	93586	0.91			1.83				
FOCI Local Transport (Unbundled Interoffice Transport) Non-Dispatch >= 10 Circuits	1048	77	13.62			8.62				
FOCI Local Transport (Unbundled Interoffice Transport) Dispatch < 10 Circuits	2839	207	13.71			9.18				
FOCI Local Transport (Unbundled Interoffice Transport) Dispatch >= 10 Circuits	77	2	38.5			5.08				
FOCI Local Transport (Unbundled Interoffice Transport) Non-Dispatch < 10 Circuits	6470.33	1339	4.83			8.12				
FOCI Local Transport (Unbundled Interoffice Transport) Non-Dispatch >= 10 Circuits	222	19	11.68			10.6				
FOCI Resale Business Dispatch < 10 Circuits	10594.33	6716	1.58			6.94				
FOCI Resale Business Dispatch >= 10 Circuits										
FOCI Resale Business Non-Dispatch < 10 Circuits										
FOCI Resale Business Non-Dispatch >= 10 Circuits										







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Provisioning

Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
% Jeopardy (Non Mech) Resale ISDN	18	128	14.29%	0	1	0.00%				Diagnostic
% Jeopardy (Mech) Resale PBX	10	53	18.67%	0	1	0.00%				Diagnostic
% Jeopardy (Mech) Resale Resurgence	340	99382	0.34%	7	1728	0.41%				YES
% Jeopardy (Mech) UNE Combos - Other	572	8750	8.47%	9	10	90.00%				NO
% Jeopardy (Mech) UNE Digital Loop < DS1	332	6594	4.82%	1	9	11.11%				YES
% Jeopardy (Mech) UNE Digital Loop >= DS1	8	42	29.67%	23	34	67.65%				NO
% Jeopardy (Mech) UNE ISDN	3	1787	4.77%	0	3	0.00%				YES
% Jeopardy (Mech) UNE Line Sharing	323	6777	4.77%	0	3	0.00%				YES
% Jeopardy (Mech) UNE Loop - Port Combinations	517	107910	0.48%	60	23040	0.26%				YES
% Jeopardy (Mech) UNE Other Non-Design	59	364	16.21%	0	22	0.00%				YES
% Jeopardy (Mech) UNE XDSL (HDSL, ADSL, and UCL)	517	107910	0.48%	0	22	0.00%				YES
% Jeopardy (Non Mech) ZW Analog Loop Design	500	107384	0.47%	0	2	0.00%				YES
% Jeopardy (Non Mech) ZW Analog Loop w/VP - Design	323	6777	4.77%	0	2	0.00%				YES
% Jeopardy (Non Mech) ZW Analog Loop w/VP - Non-Design										
% Jeopardy (Non Mech) Local Interconnection Trunks										
% Jeopardy (Non Mech) Local Transport (Unbundled Interface Transport)										
% Jeopardy (Non Mech) Resale Business										
% Jeopardy (Non Mech) Resale Design										
% Jeopardy (Non Mech) Resale PBX										
% Jeopardy (Non Mech) Resale ISDN										
% Jeopardy (Non Mech) Resale Resurgence										
% Jeopardy (Non Mech) UNE Combos - Other										
% Jeopardy (Non Mech) UNE Digital Loop < DS1										
% Jeopardy (Non Mech) UNE Digital Loop >= DS1										
% Jeopardy (Non Mech) UNE ISDN										
% Jeopardy (Non Mech) UNE Line Sharing										
% Jeopardy (Non Mech) UNE Loop - Port Combinations										
% Jeopardy (Non Mech) UNE Other Non-Design										
% Jeopardy (Non Mech) XDSL (HDSL, ADSL, and UCL)										
% Jeopardy within 48 Hours (Mech) ZW Analog Loop Design										
% Jeopardy within 48 Hours (Mech) ZW Analog Loop w/VP - Design										
% Jeopardy within 48 Hours (Mech) ZW Analog Loop w/VP - Non-Design										
% Jeopardy within 48 Hours (Mech) Local Interconnection Trunks										
% Jeopardy within 48 Hours (Mech) Local Transport (Unbundled Interface Transport)										
% Jeopardy within 48 Hours (Mech) Resale Business										
% Jeopardy within 48 Hours (Mech) Resale Design										
% Jeopardy within 48 Hours (Mech) Resale PBX										
% Jeopardy within 48 Hours (Mech) Resale ISDN										
% Jeopardy within 48 Hours (Mech) Resale Resurgence										
% Jeopardy within 48 Hours (Mech) UNE Combos - Other										
% Jeopardy within 48 Hours (Mech) UNE Digital Loop < DS1										
% Jeopardy within 48 Hours (Mech) UNE Digital Loop >= DS1										
% Jeopardy within 48 Hours (Mech) UNE ISDN										
% Jeopardy within 48 Hours (Mech) UNE Line Sharing										
% Jeopardy within 48 Hours (Mech) UNE Loop - Port Combinations										
% Jeopardy within 48 Hours (Mech) UNE Other Non-Design										
% Jeopardy within 48 Hours (Mech) XDSL (HDSL, ADSL, and UCL)										
% Jeopardy within 48 Hours (Non Mech) ZW Analog Loop Design										
% Jeopardy within 48 Hours (Non Mech) ZW Analog Loop w/VP - Design										
% Jeopardy within 48 Hours (Non Mech) ZW Analog Loop w/VP - Non-Design										
% Jeopardy within 48 Hours (Non Mech) Local Interconnection Trunks										
% Jeopardy within 48 Hours (Non Mech) Local Transport (Unbundled Interface Transport)										
% Jeopardy within 48 Hours (Non Mech) Resale Business										
% Jeopardy within 48 Hours (Non Mech) Resale Design										
% Jeopardy within 48 Hours (Non Mech) Resale PBX										
% Jeopardy within 48 Hours (Non Mech) Resale ISDN										
% Jeopardy within 48 Hours (Non Mech) Resale Resurgence										
% Jeopardy within 48 Hours (Non Mech) UNE Combos - Other										
% Jeopardy within 48 Hours (Non Mech) UNE Digital Loop < DS1										
% Jeopardy within 48 Hours (Non Mech) UNE Digital Loop >= DS1										
% Jeopardy within 48 Hours (Non Mech) UNE ISDN										
% Jeopardy within 48 Hours (Non Mech) UNE Line Sharing										
% Jeopardy within 48 Hours (Non Mech) UNE Loop - Port Combinations										
% Jeopardy within 48 Hours (Non Mech) UNE Other Non-Design										
% Jeopardy within 48 Hours (Non Mech) XDSL (HDSL, ADSL, and UCL)										



## BellSouth Monthly State Summary Kentucky, August 2004

### Provisioning

OC	Description	Benchmark/ Analysis	Numerator	BST		Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard	Standard Error	Zscore	Equity
				Volume	Value								
OC1	2W Airtel Loop w/LP - Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch-Based Orders	3	5/15	2	3	0	0	0	6.31	0		
OC2	2W Airtel Loop w/LP - Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) - One Day	3667	5/15	1/1	14.06	10.81	10.81	10.81	1.83	0		
OC3	2W Airtel Loop w/LP - Design Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS) - One Day	178711	82568	1	1.91	1	1	1	0	0		
OC4	2W Airtel Loop w/LP - Design Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS) - One Day	4	5/15	1	6.3	6.31	6.31	6.31	0	0		
OC5	2W Airtel Loop w/LP - Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch-Based Orders	31582	67	17	13.06	10.51	10.51	10.51	3.24	0		
OC6	2W Airtel Loop w/LP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch-Based Orders	222	5/15	1	1.73	3.24	3.24	3.24	0	0		
OC7	2W Airtel Loop w/LP - Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch-Based Orders	44925	33	25933	173	1	1	1	0	0		
OC8	2W Airtel Loop w/LP - Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) - One Day	3	5/15	1	7.3	6.31	6.31	6.31	0	0		
OC9	2W Airtel Loop w/LP - Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) - One Day	38597	67	5075	14.06	10.81	10.81	10.81	1.83	0		
OC10	2W Airtel Loop w/LP - Design Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS) - One Day	1739	17	1	14.06	10.81	10.81	10.81	1.83	0		
OC11	2W Airtel Loop w/LP - Design Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS) - One Day	1739	17	1	14.06	10.81	10.81	10.81	1.83	0		
OC12	2W Airtel Loop w/LP - Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch-Based Orders	31582	67	5015	6.3	6.31	6.31	6.31	0	0		
OC13	2W Airtel Loop w/LP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch-Based Orders	222	17	1	13.06	10.51	10.51	10.51	3.24	0		
OC14	2W Airtel Loop w/LP - Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch-Based Orders	44925	33	25933	173	1	1	1	0	0		
OC15	2W Airtel Loop w/LP - Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch-Based Orders	3	5/15	1	6.3	6.31	6.31	6.31	0	0		
OC16	2W Airtel Loop w/LP - Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) - One Day	31582	67	17	13.06	10.51	10.51	10.51	3.24	0		
OC17	2W Airtel Loop w/LP - Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) - One Day	222	17	1	6.3	6.31	6.31	6.31	0	0		
OC18	2W Airtel Loop w/LP - Design Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS) - One Day	38597	67	1	14.06	10.81	10.81	10.81	1.83	0		
OC19	2W Airtel Loop w/LP - Design Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS) - One Day	1739	17	1	14.06	10.81	10.81	10.81	1.83	0		
OC20	2W Airtel Loop w/LP - Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch-Based Orders	31582	67	5015	6.3	6.31	6.31	6.31	0	0		
OC21	2W Airtel Loop w/LP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch-Based Orders	222	17	1	13.06	10.51	10.51	10.51	3.24	0		
OC22	2W Airtel Loop w/LP - Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch-Based Orders	44925	33	25933	173	1	1	1	0	0		
OC23	2W Airtel Loop w/LP - Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch-Based Orders	3	5/15	1	6.3	6.31	6.31	6.31	0	0		
OC24	2W Airtel Loop w/LP - Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) - One Day	31582	67	17	13.06	10.51	10.51	10.51	3.24	0		
OC25	2W Airtel Loop w/LP - Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) - One Day	222	17	1	6.3	6.31	6.31	6.31	0	0		
OC26	2W Airtel Loop w/LP - Design Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS) - One Day	38597	67	1	14.06	10.81	10.81	10.81	1.83	0		
OC27	2W Airtel Loop w/LP - Design Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS) - One Day	1739	17	1	14.06	10.81	10.81	10.81	1.83	0		
OC28	Local Interconnection Trunks	Local Interconnection Trunks	1049	17	207	13.62	341	761	10.81	0	0	6.9385	YES
OC29	Local Transport (Unbundled Interface Transport) Dispatch < 10 Circuits	Retail DS1/DS3 Services	77	2	2	38.5	2	5	5	3.54			
OC30	Local Transport (Unbundled Interface Transport) Dispatch >= 10 Circuits	Retail DS1/DS3 Services	6470.33	1339	4.83	27	10	2.7	8.12	0.8273		YES	
OC31	Local Transport (Unbundled Interface Transport) Non-Dispatch < 10 Circuits	Retail DS1/DS3 Services	110564.33	6715	1.56	73	133	0.55	6.04	1.9407		YES	
OC32	Local Transport (Unbundled Interface Transport) Non-Dispatch >= 10 Circuits	Retail DS1/DS3 Services	60.33	18	3.74				6.51				
OC33	Retail Business Dispatch < 10 Circuits	Retail Business	370.67	99	3.74				2.11				
OC34	Retail Business Dispatch >= 10 Circuits	Retail Business	565	5	4.6				2.7				
OC35	Retail Carrier Dispatch < 10 Circuits	Retail Carrier	23	23	1.96				4.64				
OC36	Retail Carrier Dispatch >= 10 Circuits	Retail Carrier	6	3	2				7.7				
OC37	Retail Design Dispatch < 10 Circuits	Retail Design	1707.33	144	11.86				9				
OC38	Retail Design Dispatch >= 10 Circuits	Retail Design	194	14	11				6.52				
OC39	Retail Design Non-Dispatch < 10 Circuits	Retail Design	287	41	5.73				16.91				
OC40	Retail Design Non-Dispatch >= 10 Circuits	Retail Design	61.33	15.33	12.15				5.87				
OC41	Retail ISDN Dispatch < 10 Circuits	Retail ISDN	316	28	12				0				
OC42	Retail ISDN Dispatch >= 10 Circuits	Retail ISDN	12	1	1.2				2.15				
OC43	Retail ISDN Non-Dispatch < 10 Circuits	Retail ISDN	99	64	1.55				3.19				
OC44	Retail ISDN Non-Dispatch >= 10 Circuits	Retail ISDN	50.33	11	4.58				7.8				
OC45	Retail PFX Dispatch < 10 Circuits	Retail PFX	73.33	11	6.67				2.83				
OC46	Retail PFX Dispatch >= 10 Circuits	Retail PFX	10	24	5				2.15				
OC47	Retail PFX Non-Dispatch < 10 Circuits	Retail PFX	40	24	1.67				1.51				
OC48	Retail PFX Non-Dispatch >= 10 Circuits	Retail PFX	51.33	11.67	12.93				2.96				
OC49	Retail Resale Dispatch < 10 Circuits	Retail Resale	42.99	37.99	6.02				2.96				
OC50	Retail Resale Dispatch >= 10 Circuits	Retail Resale	23	3	7.67				0.81				
OC51	Retail Residence Dispatch < 10 Circuits	Retail Residence	75219.67	87285	0.86				13.962				
OC52	Retail Residence Dispatch >= 10 Circuits	Retail Residence	33816.67	5252	6.4				11.9837				
OC53	Retail Residence Non-Dispatch < 10 Circuits	Retail Residence	399	36	11.08				8.66				
OC54	Retail Residence Non-Dispatch >= 10 Circuits	Retail Residence	45767	26135	1.75				3.27				
OC55	Retail Corbs - Other Non-Dispatch (Dispatch In) < 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch In)	120.33	16	7.52				10.54				
OC56	Retail Corbs - Other Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch In)	1030.67	2024	5.01				7.99				
OC57	Retail Digital Loop < 10 Circuits	Retail Digital Loop (DS1)	1030.67	62	10.33				6.21				
OC58	Retail Digital Loop >= 10 Circuits	Retail Digital Loop (DS1)	63	17	4.88				3.02				
OC59	Retail Digital Loop < 10 Circuits	Retail Digital Loop (DS1)	12	45.8	2.89				13				
OC60	Retail Digital Loop >= 10 Circuits	Retail Digital Loop (DS1)	314	30	10.47				3.9				
OC61	Retail Digital Loop < 10 Circuits	Retail Digital Loop (DS1)	12	1	1.2				4.83				
OC62	Retail Digital Loop >= 10 Circuits	Retail Digital Loop (DS1)	196	52	3.77				7.8				
OC63	Retail Digital Loop < 10 Circuits	Retail Digital Loop (DS1)	50.33	11	4.58				45.45%				
OC64	Retail Digital Loop >= 10 Circuits	Retail Digital Loop (DS1)	316	28	12.15				5.87				
OC65	Retail ISDN Dispatch < 10 Circuits	Retail ISDN - BR1	12	1	1.2				0				
OC66	Retail ISDN Dispatch >= 10 Circuits	Retail ISDN - BR1	99	64	1.55				3.18				
OC67	Retail ISDN Non-Dispatch < 10 Circuits	Retail ISDN - BR1	50.33	13	4.58				7.8				
OC68	Retail ISDN Non-Dispatch >= 10 Circuits	Retail ISDN - BR1	6734.67	1882	4.89				7.96				
OC69	Retail Line Sharing Dispatch < 10 Circuits	Retail Line Sharing	12	14	2.6				4.4				
OC70	Retail Line Sharing Dispatch >= 10 Circuits	Retail Line Sharing	12289.33	4724	2.99				0.4137				







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Category	Count	Percentage
% Prov. Trouble w/ 30 Days UNE	1638	3.42%
% Prov. Trouble w/ 30 Days UNE Non-Dispatch >= 10 Circuits	142	0.00%
% Prov. Trouble w/ 30 Days UNE Non-Dispatch < 10 Circuits	1496	3.39%
% Prov. Trouble w/ 30 Days UNE Line Sharing Non-Dispatch >= 10 Circuits	632	11.66%
% Prov. Trouble w/ 30 Days UNE Line Sharing Non-Dispatch < 10 Circuits	228	4.72%
% Prov. Trouble w/ 30 Days UNE Loop + Port Combinations Dispatch >= 10 Circuits	7	0.00%
% Prov. Trouble w/ 30 Days UNE Loop + Port Combinations Dispatch < 10 Circuits	23	0.05%
% Prov. Trouble w/ 30 Days UNE Loop + Port Combinations Non-Dispatch >= 10 Circuits	2436	5.13%
% Prov. Trouble w/ 30 Days UNE Loop + Port Combinations Non-Dispatch < 10 Circuits	11	0.00%
% Prov. Trouble w/ 30 Days UNE Loop + Port Combinations Non-Dispatch Switch Bas	2933	6.23%
% Prov. Trouble w/ 30 Days UNE Loop + Port Combinations Non-Dispatch Switch Bas	10	0.00%
% Prov. Trouble w/ 30 Days UNE Loop + Port Combinations Non-Dispatch Switch Bas	539	11.52%
% Prov. Trouble w/ 30 Days UNE Loop + Port Combinations Non-Dispatch Switch Bas	228	4.95%
% Prov. Trouble w/ 30 Days UNE Other Design Dispatch >= 10 Circuits	12	0.00%
% Prov. Trouble w/ 30 Days UNE Other Design Dispatch < 10 Circuits	4	0.00%
% Prov. Trouble w/ 30 Days UNE Other Design Non-Dispatch >= 10 Circuits	142	3.06%
% Prov. Trouble w/ 30 Days UNE Other Design Non-Dispatch < 10 Circuits	22	0.00%
% Prov. Trouble w/ 30 Days UNE Other Non-Design Dispatch >= 10 Circuits	632	11.66%
% Prov. Trouble w/ 30 Days UNE Other Non-Design Dispatch < 10 Circuits	7	0.00%
% Prov. Trouble w/ 30 Days UNE Other Non-Design Non-Dispatch >= 10 Circuits	104722	22.53%
% Prov. Trouble w/ 30 Days UNE Other Non-Design Non-Dispatch < 10 Circuits	21	0.00%
% Prov. Trouble w/ 30 Days UNE Switch Ports Non-Dispatch >= 10 Circuits	92	0.00%
% Prov. Trouble w/ 30 Days UNE Switch Ports Non-Dispatch < 10 Circuits	529	11.41%
% Prov. Trouble w/ 30 Days UNE Switch Ports Non-Dispatch >= 10 Circuits	551	11.87%
% Prov. Trouble w/ 30 Days UNE Switch Ports Non-Dispatch < 10 Circuits	8	0.00%
% Prov. Trouble w/ 30 Days UNE XDSL (HDSL, ADSL, and UCL) Dispatch >= 10 Circuits	90	0.00%
% Prov. Trouble w/ 30 Days UNE XDSL (HDSL, ADSL, and UCL) Dispatch < 10 Circuits	14	0.00%
% Prov. Trouble w/ 30 Days UNE XDSL (HDSL, ADSL, and UCL) Non-Dispatch >= 10 Circuits	226	4.89%
% Prov. Trouble w/ 30 Days UNE XDSL (HDSL, ADSL, and UCL) Non-Dispatch < 10 Circuits	6721	14.41%

**Percent Troubles within 'X' Days**

Category	Count	Percentage
Hot Cuts %Prov. Trbl w/ 7 Days Design (SL2) Dispatch	4	0.00%
Hot Cuts %Prov. Trbl w/ 7 Days Design (SL2) Non-Dispatch	22	0.00%
Hot Cuts %Prov. Trbl w/ 7 Days Non-Design (SL1) Dispatch	632	11.66%
Hot Cuts %Prov. Trbl w/ 7 Days Non-Design (SL1) Non-Dispatch	7	0.00%

**Recovery Time**

Category	Count	Percentage
CCC Avg Recovery Time Interim Number Portability (INP) - Loop	0	0.00%
CCC Avg Recovery Time Local Number Portability (LNP) - Loop	0	0.00%

**Service Order Accuracy**

Category	Count	Percentage
Manual Service Order Accuracy - Regional Local Interconnection Trunk Dispatch < 10 Circuits	95.00%	
Manual Service Order Accuracy - Regional Local Interconnection Trunk Dispatch >= 10 Circuits	95.00%	
Manual Service Order Accuracy - Regional Local Interconnection Trunks Non-Dispatch	95.00%	
Manual Service Order Accuracy - Regional Resale Business Dispatch < 10 Circuits	95.00%	
Manual Service Order Accuracy - Regional Resale Business Dispatch >= 10 Circuits	95.00%	
Manual Service Order Accuracy - Regional Resale Business Non-Dispatch < 10 Circuits	95.00%	
Manual Service Order Accuracy - Regional Resale Business Non-Dispatch >= 10 Circuits	95.00%	
Manual Service Order Accuracy - Regional Resale Design Dispatch < 10 Circuits	95.00%	
Manual Service Order Accuracy - Regional Resale Design Dispatch >= 10 Circuits	95.00%	
Manual Service Order Accuracy - Regional Resale Design Non-Dispatch < 10 Circuits	95.00%	
Manual Service Order Accuracy - Regional Resale Design Non-Dispatch >= 10 Circuits	95.00%	
Manual Service Order Accuracy - Regional Resale Residence Dispatch < 10 Circuits	95.00%	
Manual Service Order Accuracy - Regional Resale Residence Dispatch >= 10 Circuits	95.00%	
Manual Service Order Accuracy - Regional Resale Residence Non-Dispatch < 10 Circuits	95.00%	
Manual Service Order Accuracy - Regional Resale Residence Non-Dispatch >= 10 Circuits	95.00%	
Manual Service Order Accuracy - Regional UNE Design Dispatch < 10 Circuits	95.00%	
Manual Service Order Accuracy - Regional UNE Design Dispatch >= 10 Circuits	95.00%	
Manual Service Order Accuracy - Regional UNE Design Non-Dispatch < 10 Circuits	95.00%	
Manual Service Order Accuracy - Regional UNE Design Non-Dispatch >= 10 Circuits	95.00%	
Manual Service Order Accuracy - Regional UNE Non-Design Dispatch < 10 Circuits	95.00%	
Manual Service Order Accuracy - Regional UNE Non-Design Dispatch >= 10 Circuits	95.00%	
Manual Service Order Accuracy - Regional UNE Non-Design Non-Dispatch < 10 Circuits	95.00%	
Manual Service Order Accuracy - Regional UNE Non-Design Non-Dispatch >= 10 Circuits	95.00%	

Benchmark/Analysis	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Read ISDN - 80	50	1638	3.42%	0	7	0.00%			0.4867	YES
ADSL Provided to Retail	0	14	0.00%	1	62	1.61%			0.7808	YES
ADSL Provided to Retail	228	6721	3.95%	64	830	10.12%			1.284	YES
Retail Resistance and Business	632	5422	11.66%	547	12050	4.54%			11.3192	YES
Retail Resistance and Business	7	23	30.43%	0	1	0.00%			4.7782	YES
Retail Resistance and Business	2436	31258	7.79%	397	12529	3.09%			8.4888	YES
Retail Resistance and Business	0	11	0.00%	1	3	33.33%			NO	NO
Retail Resistance and Business	10	10	100%	924	24519	23.80%				
Retail Resistance and Business	539	10472	0.00%	1	4	25.00%				
Retail Design	12	228	5.26%	0	0	0.00%				
Retail Design	4	142	2.82%	0	0	0.00%				
Retail Design	1	22	4.55%	0	4	0.00%			0.7292	YES
Retail Resistance and Business	632	5422	11.66%	0	10	0.00%			0.7351	YES
Retail Resistance and Business	7	23	30.43%	0	0	0.00%				
Retail Resistance and Business	5399	104722	5.13%	0	0	0.00%				
Retail Resistance and Business	0	21	0.00%	0	3	0.00%			0.4084	YES
Retail Resistance and Business	92	529	17.20%	0	0	0.00%				
Retail Resistance and Business	551	101587	5.27%	0	0	0.00%				
Retail Resistance and Business	8	8	100%	0	0	0.00%				
Retail Resistance and Business	90	1638	3.42%	0	0	0.00%				
Retail Resistance and Business	0	14	0.00%	0	0	0.00%				
Retail Resistance and Business	226	6721	3.96%	0	0	0.00%				

<= 5 %  
<= 5 %  
<= 5 %  
<= 5 %

Diagnostic  
Diagnose

Category	Count	Percentage		
Manual Service Order Accuracy - Regional Local Interconnection Trunk Dispatch < 10 Circuits	64	64	100.00%	YES
Manual Service Order Accuracy - Regional Local Interconnection Trunk Dispatch >= 10 Circuits	73	73	100.00%	YES
Manual Service Order Accuracy - Regional Local Interconnection Trunks Non-Dispatch	19	19	100.00%	YES
Manual Service Order Accuracy - Regional Resale Business Dispatch < 10 Circuits	63	63	100.00%	YES
Manual Service Order Accuracy - Regional Resale Business Dispatch >= 10 Circuits	180	196	96.77%	YES
Manual Service Order Accuracy - Regional Resale Business Non-Dispatch < 10 Circuits	4	4	100.00%	YES
Manual Service Order Accuracy - Regional Resale Business Non-Dispatch >= 10 Circuits	264	272	97.09%	YES
Manual Service Order Accuracy - Regional Resale Design Dispatch < 10 Circuits	3	3	60.00%	NO
Manual Service Order Accuracy - Regional Resale Design Dispatch >= 10 Circuits	65	96	98.21%	YES
Manual Service Order Accuracy - Regional Resale Design Non-Dispatch < 10 Circuits	210	215	97.67%	YES
Manual Service Order Accuracy - Regional Resale Design Non-Dispatch >= 10 Circuits	2	2	100.00%	YES
Manual Service Order Accuracy - Regional Resale Residence Dispatch < 10 Circuits	256	256	100.00%	YES
Manual Service Order Accuracy - Regional Resale Residence Dispatch >= 10 Circuits	9	9	100.00%	YES
Manual Service Order Accuracy - Regional Resale Residence Non-Dispatch < 10 Circuits	165	165	100.00%	YES
Manual Service Order Accuracy - Regional Resale Residence Non-Dispatch >= 10 Circuits	236	236	100.00%	YES
Manual Service Order Accuracy - Regional UNE Design Dispatch < 10 Circuits	7	7	100.00%	YES
Manual Service Order Accuracy - Regional UNE Design Dispatch >= 10 Circuits	292	292	100.00%	YES
Manual Service Order Accuracy - Regional UNE Design Non-Dispatch < 10 Circuits	15	15	97.14%	YES
Manual Service Order Accuracy - Regional UNE Design Non-Dispatch >= 10 Circuits	218	218	97.48%	YES
Manual Service Order Accuracy - Regional UNE Non-Design Dispatch < 10 Circuits	109	113	96.46%	YES
Manual Service Order Accuracy - Regional UNE Non-Design Dispatch >= 10 Circuits	262	263	99.62%	YES
Manual Service Order Accuracy - Regional UNE Non-Design Non-Dispatch < 10 Circuits	45	46	97.83%	YES

**BellSouth Monthly State Summary**  
**Kentucky, August 2004**

**Special Access - M & R**

Customer / Trouble Report Rate - Failure Rate	Benchmark	BST	BST	BST	CLEC	CLEC	CLEC	Standard	Standard	Score	Equity
		Numerator	Volume	Measure	Numerator	Volume	Measure	Deviation	Error		
Customer / Trouble Report Rate - Failure Rate Annualized Below DS3 (DS0 + DS1)	<= 10%	12	744	1.58%	489	1834	2.85%				Diagnostic
Customer / Trouble Report Rate - Failure Rate Annualized DS3 and Above (DS3 + OCh)	<= 10%	0	35	0.78%	6	1304	0.41%				Diagnostic
Customer / Trouble Report Rate - Failure Rate Annualized Special Access DS0	Diagnostic	4	107	3.98%	145	4270	2.35%				Diagnostic
Customer / Trouble Report Rate - Failure Rate Annualized Special Access DS1	Diagnostic	8	637	0.16%	38	1201	0.51%				Diagnostic
Customer / Trouble Report Rate - Failure Rate Annualized Special Access DS1 (Non-Opt)	Diagnostic	0	0	0.00%	0	103	0.00%				Diagnostic
Customer / Trouble Report Rate - Failure Rate Annualized Special Access DS3 (Optical OCh)	Diagnostic	20	904	2.21%	512	18293	2.86%				Diagnostic
Customer / Trouble Report Rate - Failure Rate DS3 and Above (DS3 + OCh)	Diagnostic	3	43	0.00%	5	1324	0.38%				Diagnostic
Customer / Trouble Report Rate - Failure Rate Special Access DS1	Diagnostic	0	112	2.85%	183	4000	4.08%				Diagnostic
Customer / Trouble Report Rate - Failure Rate Special Access DS3 (Optical OCh)	Diagnostic	17	792	2.15%	349	14293	2.44%				Diagnostic
Customer / Trouble Report Rate - Failure Rate Special Access DS3 (Optical OCh)	Diagnostic	0	43	0.00%	5	1222	0.41%				Diagnostic
Customer / Trouble Report Rate - Failure Rate Special Access DS3 (Optical OCh)	Diagnostic	0	0	0.00%	0	102	0.00%				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (FOK-1OK) Below DS3 (DS0 + DS1)	Diagnostic	5.03	4	1.38	254.77	139	1.83				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (FOK-1OK) DS3 and Above (DS3 + OCh)	Diagnostic	0	0	0	0	0	0				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (FOK-1OK) Special Access DS0	Diagnostic	2.65	1	2.65	108.12	51	2.12				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (FOK-1OK) Special Access DS1	Diagnostic	2.38	3	0.79	148.65	88	1.67				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (FOK-1OK) Special Access DS3 (Optical OCh)	Diagnostic	0	0	0	0	0	0				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (FOK-1OK) Special Access DS3 (Optical OCh)	Diagnostic	0	20	0.00%	1	512	0.20%				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (COOS > 24) Below DS3 (DS0 + DS1)	Diagnostic	0	0	0.00%	0	5	0.00%				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (COOS > 24) DS3 and Above (DS3 + OCh)	Diagnostic	0	3	0.00%	1	163	0.61%				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (COOS > 24) Special Access DS0	Diagnostic	0	17	0.00%	0	349	0.00%				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (COOS > 24) Special Access DS1	Diagnostic	0	0	0.00%	0	5	0.00%				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (COOS > 24) Special Access DS3 (Optical OCh)	Diagnostic	0	20	4.5	1569.18	512	3.1				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (COOS > 24) Special Access DS3 (Optical OCh)	Diagnostic	0	0	0	9	6	1.8				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (COOS > 24) Special Access DS3 (Optical OCh)	Diagnostic	5.25	3	1.75	489.25	163	2.92				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (COOS > 24) Special Access DS3 (Optical OCh)	Diagnostic	84.82	17	4.99	1128.83	349	3.24				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (COOS > 24) Special Access DS3 (Optical OCh)	Diagnostic	0	0	0	9	5	1.0				Diagnostic
Percent Repeat Troubles	<= 6%	4	20	20.00%	111	512	21.69%				Diagnostic
Percent Repeat Troubles Below DS3 (DS0 + DS1)	<= 3%	0	0	0.00%	0	3	0.00%				Diagnostic
Percent Repeat Troubles DS3 and Above (DS3 + OCh)	Diagnostic	1	3	33.33%	20	13	14.82%				Diagnostic
Percent Repeat Troubles Special Access DS0	Diagnostic	0	13	17.65%	84	349	24.07%				Diagnostic
Percent Repeat Troubles Special Access DS1 (Non-Optical)	Diagnostic	0	0	0.00%	0	5	0.00%				Diagnostic
Percent Repeat Troubles Special Access DS3 (Optical OCh)	Diagnostic	0	0	0.00%	0	5	0.00%				Diagnostic



**BellSouth Monthly State Summary**  
**Kentucky, August 2004**

**Special Access - Ordering**

Benchmark/ Analysis	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Diagnostic	3	24	8.33%	2	117	2.56%				Diagnostic
Diagnostic	0	14	0.00%	0	1	0.00%				Diagnostic
Diagnostic	0	55	1.82%	1	5	1.82%				Diagnostic
Diagnostic	3	218	1.38%	3	17	11.76%				Diagnostic
Diagnostic	2	17	0.00%	0	1	0.00%				Diagnostic
Diagnostic	12	80	15.00%	12	359	28.41%				Diagnostic
Diagnostic	102	359	64.29%	18	2	0.00%				Diagnostic
Diagnostic	0	2	0.00%	0	2	0.00%				Diagnostic
Diagnostic	67	72	93.06%	263	285	92.28%				Diagnostic
Diagnostic	9	9	100.00%	9	9	100.00%				Diagnostic

>= 84% with 2 Business Days  
 >= 84% with 2 Business Days  
 >= 84% with 5 Business Days  
 >= 84% with 5 Business Days

Diagnostic  
 Diagnostic

**FOC Receipt Part Due**

FOC Receipt Part Due (With Open Query / Rejected) Special Access DSO
FOC Receipt Part Due (With Open Query / Rejected) Special Access DSO
FOC Receipt Part Due (With Open Query / Rejected) Special Access DSO (Non-Optical)
FOC Receipt Part Due (With Open Query / Rejected) Special Access DSO (Optical OCN)
FOC Receipt Part Due (Without Open Query / Rejected) Special Access DSO
FOC Receipt Part Due (Without Open Query / Rejected) Special Access DSO
FOC Receipt Part Due (Without Open Query / Rejected) Special Access DSO (Non-Optical)
FOC Receipt Part Due (Without Open Query / Rejected) Special Access DSO (Optical OCN)

**Firm Order Confirmation Timeliness (FOC Receipt)**

Firm Order Confirmation Timeliness (FOC Receipt) Special Access DSO
Firm Order Confirmation Timeliness (FOC Receipt) Special Access DSO
Firm Order Confirmation Timeliness (FOC Receipt) Special Access DSO (Non-Optical)
Firm Order Confirmation Timeliness (FOC Receipt) Special Access DSO (Optical OCN)

**Offered Versus Requested Due Date**

Offered Versus Requested Due Date Special Access DSO
Offered Versus Requested Due Date Special Access DSO
Offered Versus Requested Due Date Special Access DSO (Non-Optical)
Offered Versus Requested Due Date Special Access DSO (Optical OCN)

BellSouth Monthly State Summary  
Kentucky, August 2004

Special Access - Provisioning

Average Interval - Installed Below DS3 (DS0 + DS1)	
Average Interval - Installed DS3 and Above (DS3 + OCN)	
Average Interval - Installed Special Access DS0	
Average Interval - Installed Special Access DS1 (Non-Optical)	
Average Interval - Installed Special Access DS3 (Optical OCN)	
Average Interval - Offered Below DS3 (DS0 + DS1)	
Average Interval - Offered DS3 and Above (DS3 + OCN)	
Average Interval - Offered Special Access DS1	
Average Interval - Offered Special Access DS3 (Non-Optical)	
Average Interval - Offered Special Access DS3 (Optical OCN)	
Average Interval - Requested Below DS3 (DS0 + DS1)	
Average Interval - Requested DS3 and Above (DS3 + OCN)	
Average Interval - Requested Special Access DS1	
Average Interval - Requested Special Access DS3 (Non-Optical)	
Average Interval - Requested Special Access DS3 (Optical OCN)	

Days Late - Average Days Late Due To BSL Facilities Below DS3 (DS0 + DS1)	
Days Late - Average Days Late Due To BSL Facilities DS3 and Above (DS3 + OCN)	
Days Late - Average Days Late Due To BSL Facilities Special Access DS0	
Days Late - Average Days Late Due To BSL Facilities Special Access DS1	
Days Late - Average Days Late Due To BSL Facilities Special Access DS3 (Optical OCN)	
Days Late Below DS3 (DS0 + DS1)	
Days Late DS3 and Above (DS3 + OCN)	
Days Late Special Access DS1	
Days Late Special Access DS3 (Non-Optical)	
Days Late Special Access DS3 (Optical OCN)	

On-line Performance To FOC Due Date	
On-line Performance FOC Due Date (With CNRI) Below DS3 (DS0 + DS1)	
On-line Performance FOC Due Date (With CNRI) DS3 and Above (DS3 + OCN)	
On-line Performance FOC Due Date (With CNRI) Special Access DS0	
On-line Performance FOC Due Date (With CNRI) Special Access DS1	
On-line Performance FOC Due Date (With CNRI) Special Access DS3 (Non-Optical)	
On-line Performance FOC Due Date (With CNRI) Special Access DS3 (Optical OCN)	
On-line Performance FOC Due Date (Without CNRI) Below DS3 (DS0 + DS1)	
On-line Performance FOC Due Date (Without CNRI) DS3 and Above (DS3 + OCN)	
On-line Performance FOC Due Date (Without CNRI) Special Access DS1	
On-line Performance FOC Due Date (Without CNRI) Special Access DS3 (Non-Optical)	
On-line Performance FOC Due Date (Without CNRI) Special Access DS3 (Optical OCN)	

Past Due Circuits - BSL Facilities Below DS3 (DS0 + DS1)	
Past Due Circuits - BSL Facilities DS3 and Above (DS3 + OCN)	
Past Due Circuits - BSL Facilities Special Access DS0	
Past Due Circuits - BSL Facilities Special Access DS1	
Past Due Circuits - BSL Facilities Special Access DS3 (Non-Optical)	
Past Due Circuits - BSL Facilities Special Access DS3 (Optical OCN)	
Past Due Circuits - BSL Reasons Below DS3 (DS0 + DS1)	
Past Due Circuits - BSL Reasons DS3 and Above (DS3 + OCN)	
Past Due Circuits - BSL Reasons Special Access DS0	
Past Due Circuits - BSL Reasons Special Access DS1	
Past Due Circuits - BSL Reasons Special Access DS3 (Non-Optical)	
Past Due Circuits - BSL Reasons Special Access DS3 (Optical OCN)	
Past Due Circuits - IXC Reasons Below DS3 (DS0 + DS1)	
Past Due Circuits - IXC Reasons DS3 and Above (DS3 + OCN)	
Past Due Circuits - IXC Reasons Special Access DS1	
Past Due Circuits - IXC Reasons Special Access DS3 (Non-Optical)	
Past Due Circuits - IXC Reasons Special Access DS3 (Optical OCN)	

Benchmark/Analysis	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Diagnostic	27	4	6.75	4004	396	10.37				Diagnostic
Diagnostic	0	0	0	276	47	16.24				Diagnostic
Diagnostic	0	0	0	631	15	14.02				Diagnostic
Diagnostic	27	4	6.75	3373	341	9.99				Diagnostic
Diagnostic	0	0	0	298	15	17.2				Diagnostic
Diagnostic	26	4	6.50	19	32	9.8				Diagnostic
Diagnostic	0	0	0	263	17	15.47				Diagnostic
Diagnostic	25	4	6.25	588	45	12.58				Diagnostic
Diagnostic	0	0	0	3210	341	9.41				Diagnostic
Diagnostic	0	0	0	245	15	16.33				Diagnostic
Diagnostic	0	0	0	18	2	8				Diagnostic
Diagnostic	25	4	6.25	3658	396	9.48				Diagnostic
Diagnostic	0	0	0	241	17	14.18				Diagnostic
Diagnostic	0	0	0	534	45	11.87				Diagnostic
Diagnostic	25	4	6.25	3124	341	9.16				Diagnostic
Diagnostic	0	0	0	237	12	14.6				Diagnostic
Diagnostic	0	0	0	4	2	2				Diagnostic

Diagnostic	<3 Days Late	147	21	7						Diagnostic
Diagnostic	<3 Days Late	7	2	3.5						Diagnostic
Diagnostic	<3 Days Late	59	6	7.38						Diagnostic
Diagnostic	<3 Days Late	88	13	6.77						Diagnostic
Diagnostic	<3 Days Late	7	2	3.5						Diagnostic

Diagnostic	3	4	75.00%	341	396	88.34%				Diagnostic
Diagnostic				15	17	88.24%				Diagnostic
Diagnostic				37	45	82.22%				Diagnostic
Diagnostic	3	4	75.00%	304	341	89.15%				Diagnostic
Diagnostic				13	15	86.67%				Diagnostic
Diagnostic				15	17	88.24%				Diagnostic
Diagnostic	2	4	50.00%	264	399	76.17%				Diagnostic
Diagnostic				14	17	82.35%				Diagnostic
Diagnostic				30	45	66.67%				Diagnostic
Diagnostic	2	4	50.00%	264	341	77.42%				Diagnostic
Diagnostic				12	15	80.00%				Diagnostic
Diagnostic				2	2	100.00%				Diagnostic

Diagnostic	0	0	0.00%	0	3	0.00%				Diagnostic
Diagnostic				0	3	0.00%				Diagnostic
Diagnostic	0	0	0.00%	0	3	100.00%				Diagnostic
Diagnostic				3	3	100.00%				Diagnostic
Diagnostic	0	0	0.00%	0	3	0.00%				Diagnostic
Diagnostic				0	3	0.00%				Diagnostic
Diagnostic	0	0	0.00%	0	3	0.00%				Diagnostic
Diagnostic				0	3	0.00%				Diagnostic