

**BellSouth Monthly State Summary**  
**Kentucky, August 2005**

**Billing Invoice Accuracy**

Invoice Accuracy Interconnection
Invoice Accuracy Resale
Invoice Accuracy UNE

**Billing Invoice Timeliness**

Invoice Timeliness Interconnection CABS
Invoice Timeliness Resale CRIS
Invoice Timeliness UNE CRIS

**Percent Billing Errors Corrected in "X" Days**

Percent Billing Requests (BAR) Responded to Within 45-Business Days
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**Usage Data Delivery Timeliness**

Usage Timeliness
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**Billing**

Benchmark/  
Analog

RETAIL  
RETAIL  
RETAIL

RETAIL  
RETAIL  
RETAIL

90%

95.00%

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
87894599	88742683	99.04%	608733	638721	95.30%			306.0758	NO
87894599	88742683	99.04%	1142936	1147594	99.59%			-60.1481	YES
87894599	88742683	99.04%	4519763	4520199	99.99%			-201.6619	YES
4	1	3.61	1638	492	3.33				YES
4	1	4.01	363	124	2.93				NO
4	1	4.01	492	186	2.65				NO
			292	292	100.00%				YES
			1078180912	1079357283	99.89%				YES

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**Change Management**

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
<b>Associated Document Timeliness</b>											
Associated Document Timeliness - Regional % Documentation Sent On Time	95.00%										
Associated Document Timeliness - Regional % Documentation Sent On Time - Defects	95.00%										
<b>Average Time to Implement Process Change Requests</b>											
Average Time To Implement Process Change Requests											
<b>Interface Outage Notification</b>											
Interface Outage Notification - Regional CLEC Service Order TimeStamp											
Interface Outage Notification - Regional Electronic Communications Trouble Analysis	97.00%	5	5	100.00%							YES
Interface Outage Notification - Regional Electronic Data Interchange	97.00%	2	2	100.00%							YES
Interface Outage Notification - Regional Local Exchange Navigation System	97.00%	3	3	100.00%							YES
Interface Outage Notification - Regional Telecommunications Access Gateway	97.00%	2	2	100.00%							YES
Interface Outage Notification - Regional Trouble Analysis Facilitation Interface	97.00%	1	1	100.00%							YES
<b>Notice Timeliness</b>											
Notice Timeliness - Regional											
<b>Number Of Defects In Production Releases</b>											
Number of Defects In Production Releases - Regional Severity 1	0										
Number of Defects In Production Releases - Regional Severity 2	0										
Number of Defects In Production Releases - Regional Severity 3	0										
Number of Defects In Production Releases - Regional Severity 4	0										
<b>Percent Change Requests Accepted Or Rejected Within 10 Days</b>											
% Change Requests Accepted or Rejected Within 10 Days - Regional	95.00%				4	4	100.00%				YES
<b>Percent Change Requests Rejected</b>											
% Change Requests Rejected - Regional Cost											
% Change Requests Rejected - Regional Industry Direction											
% Change Requests Rejected - Regional Region											
% Change Requests Rejected - Regional Technical Feasibility											
<b>Percent Of Change Requests Implemented Within 60 Weeks Of Prioritization</b>											
% Change Requests Implemented Within 60 weeks Prioritization - Regional Type 4	95.00%				0	1	0.00%				NO
% Change Requests Implemented Within 60 weeks Prioritization - Regional Type 4	95.00%				0	1	0.00%				NO
% Change Requests Implemented Within 60 weeks Prioritization - Regional Type 5											
% Change Requests Implemented Within 60 weeks Prioritization - Regional Type 5											
<b>Percent Software Errors Corrected in "X" Business Days</b>											
% Software Errors Corrected in X Business Days - Regional Software Errors Correct in 1	95.00%				0	9	0.00%				NO
% Software Errors Corrected in X Business Days - Regional Software Errors Correct in 3	95.00%				1	8	12.50%				NO
% Software Errors Corrected in X Business Days - Regional Software Errors Correct in 7	95.00%										
<b>Software Validation</b>											
Software Validation - Regional	95%										

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**Collocation**

**Arrangement Time**

Average Arrangement Time Physical Caged Augment	45 Days
Average Arrangement Time Physical Caged Augment Additional Space	90 Days
Average Arrangement Time Physical Caged Initial	90 Days
Average Arrangement Time Physical Cageless Augment	45 Days
Average Arrangement Time Physical Cageless Augment Additional Space	90 Days
Average Arrangement Time Physical Cageless Initial	90 Days
Average Arrangement Time Virtual Augment	60 Days
Average Arrangement Time Virtual Augment Additional Space	60 Days
Average Arrangement Time Virtual Initial	60 Days

**Average Response Time**

Average Response Time Physical Caged	15 Days
Average Response Time Physical Cageless	15 Days
Average Response Time Virtual	15 Days

**Percent Missed Due Date**

Percent Missed Due Dates Physical Caged Augment	5%
Percent Missed Due Dates Physical Caged Initial	5%
Percent Missed Due Dates Physical Cageless Augment	5%
Percent Missed Due Dates Physical Cageless Initial	5%
Percent Missed Due Dates Virtual Augment	5%
Percent Missed Due Dates Virtual Initial	5%

**Benchmark/  
Analog**

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
			54	1	54				YES
			32	3	11				YES
			0	1	0.00%				YES







**BellSouth Monthly State Summary**  
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**Ordering**

Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
<b>Acknowledgement Completeness</b>										
Acknowledge Message Completeness - AKC Acknowledgments			99.75%	590744	590744	100.00%				YES
<b>Firm Order Confirmation Reject Completeness</b>										
FOC & Rej Resp Comp Fully Mechanized			95%	15521	15600	99.49%				YES
FOC & Rej Resp Comp Fully Mechanized			97%							
FOC & Rej Resp Comp Local Interconnection Trunks			95%	27	28	96.43%				YES
FOC & Rej Resp Comp Non-Mechanized			95%	1027	1046	98.18%				YES
FOC & Rej Resp Comp Non-Mechanized			97%							
FOC & Rej Resp Comp Partially Mechanized			95%	8173	8202	99.65%				YES
FOC & Rej Resp Comp Partially Mechanized			97%							
<b>Firm Order Confirmation Timeliness</b>										
FOC Timeliness LNP (Standalone) Fully Mechanized			95% <= 3 Hours	1734	1734	100.00%				YES
FOC Timeliness LNP (Standalone) Non Mechanized			95% <= 24 Hours	33	33	100.00%				YES
FOC Timeliness LNP (Standalone) Partially Mechanized			95% <= 10 Hours	641	648	98.92%				YES
FOC Timeliness Local Interconnection Trunks Fully Mechanized										
FOC Timeliness Local Interconnection Trunks Non Mechanized			95% 0 - <= 5 Days	19	19	100.00%				YES
FOC Timeliness Local Interconnection Trunks Partially Mechanized										
FOC Timeliness Resale Business Fully Mechanized			95% <= 3 Hours	95	95	100.00%				YES
FOC Timeliness Resale Business Non Mechanized			95% <= 24 Hours	15	15	100.00%				YES
FOC Timeliness Resale Business Partially Mechanized			95% <= 10 Hours	72	75	96.00%				YES
FOC Timeliness Resale Design Fully Mechanized										
FOC Timeliness Resale Design Non Mechanized			95% <= 24 Hours	1	1	100.00%				YES
FOC Timeliness Resale Design Partially Mechanized										
FOC Timeliness Resale Residence Fully Mechanized			95% <= 3 Hours	3393	3405	99.65%				YES
FOC Timeliness Resale Residence Non Mechanized			95% <= 24 Hours	172	174	98.85%				YES
FOC Timeliness Resale Residence Partially Mechanized			95% <= 10 Hours	2761	2839	97.25%				YES
FOC Timeliness UNE Analog Loop w/LNP Fully Mechanized			95% <= 3 Hours	0	3					NO
FOC Timeliness UNE Analog Loop w/LNP Non Mechanized										
FOC Timeliness UNE Analog Loop w/LNP Partially Mechanized			95% <= 10 Hours	19	23	82.61%				NO
FOC Timeliness UNE Analog Loop Fully Mechanized			95% <= 3 Hours	47	47	100.00%				YES
FOC Timeliness UNE Analog Loop Non Mechanized			95% <= 24 Hours	6	6	100.00%				YES
FOC Timeliness UNE Analog Loop Partially Mechanized			95% <= 10 Hours	4	4	100.00%				YES
FOC Timeliness UNE Digital Loop >= DS1 Fully Mechanized			95% <= 3 Hours	37	38	97.37%				YES
FOC Timeliness UNE Digital Loop >= DS1 Non Mechanized			95% <= 24 Hours	34	34	100.00%				YES
FOC Timeliness UNE Digital Loop >= DS1 Partially Mechanized			95% <= 10 Hours	26	28	92.86%				NO
FOC Timeliness UNE EELS Fully Mechanized			95% <= 3 Hours	2	2	100.00%				YES
FOC Timeliness UNE EELS Non Mechanized			95% <= 24 Hours	44	44	100.00%				YES
FOC Timeliness UNE EELS Partially Mechanized			95% <= 10 Hours	31	31	100.00%				YES
FOC Timeliness UNE ISDN/UDC/DSL Fully Mechanized			95% <= 3 Hours	24	24	100.00%				YES
FOC Timeliness UNE ISDN/UDC/DSL Non Mechanized										
FOC Timeliness UNE ISDN/UDC/DSL Partially Mechanized										
FOC Timeliness UNE Line Splitting/Sharing Fully Mechanized			95% <= 3 Hours	163	163	100.00%				YES
FOC Timeliness UNE Line Splitting/Sharing Non Mechanized										
FOC Timeliness UNE Line Splitting/Sharing Partially Mechanized			95% <= 10 Hours	70	72	97.22%				YES
FOC Timeliness UNE Loop + Port Combinations Fully Mechanized			95% <= 3 Hours	4616	4621	99.89%				YES
FOC Timeliness UNE Loop + Port Combinations Non Mechanized			95% <= 24 Hours	31	31	100.00%				YES
FOC Timeliness UNE Loop + Port Combinations Partially Mechanized			95% <= 10 Hours	234	302	97.35%				YES
FOC Timeliness UNE Other Fully Mechanized			95% <= 3 Hours	5163	5165	99.96%				YES
FOC Timeliness UNE Other Non Mechanized			95% <= 24 Hours	274	274	100.00%				YES
FOC Timeliness UNE Other Partially Mechanized			95% <= 10 Hours	417	421	99.05%				YES
FOC Timeliness UNE xDSL (HDSL, ADSL, and UCL) Fully Mechanized			95% <= 3 Hours	28	28	100.00%				YES
FOC Timeliness UNE xDSL (HDSL, ADSL, and UCL) Non Mechanized			95% <= 24 Hours	22	23	95.65%				YES
FOC Timeliness UNE xDSL (HDSL, ADSL, and UCL) Partially Mechanized			95% <= 10 Hours	4	6	66.67%				NO
<b>Percent Flow-Through</b>										
Achieved Flow Through Aggregate			Diagnostic	256145	290112	88.29%				Diagnostic
Achieved Flow Through Business			Diagnostic	8746	14242	61.41%				Diagnostic
Achieved Flow Through Residence			Diagnostic	126155	143219	88.09%				Diagnostic
Achieved Flow Through Summary			Diagnostic	256145	290112	88.29%				Diagnostic
Achieved Flow Through UNE-L			Diagnostic	19005	27309	69.59%				Diagnostic
Achieved Flow Through UNE-P			Diagnostic	105171	111170	94.60%				Diagnostic
Flow Through Aggregate			Diagnostic	256145	265337	96.54%				Diagnostic
Flow Through Business			95%	8746	9372	93.32%				YES
Flow Through Residence			95%	126155	130157	96.83%				YES
Flow Through Summary			Diagnostic	256145	265337	96.54%				Diagnostic
Flow Through UNE-L			85%	19005	21996	86.40%				YES
Flow Through UNE-P			95%	105171	107517	97.82%				YES
LNP Flow Through Aggregate			95%	28475	29038	98.06%				YES
LNP Flow Through Summary			95%	28475	29038	98.06%				YES
<b>Reject Interval</b>										
Reject Interval Fully Mechanized			97% <= 1 Hour	194	194	100.00%				YES
Reject Interval LNP (Standalone)			97% <= 1 Hour							
Reject Interval LNP (Standalone)			90% <= 7 Hours							
Reject Interval LNP (Standalone)			95% <= 24 Hours							
Reject Interval Local Interconnection Trunks			85% <= 4 Days							
Reject Interval Non-Mechanized			95% <= 24 Hours	404	404	100.00%				YES
Reject Interval Partially Mechanized			95% <= 10 Hours	3834	3851	99.56%				YES
Reject Interval Resale Business			97% <= 1 Hour							

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Reject Interval Resale Business	95 % <= 24 Hours
Reject Interval Resale Business	90 % <= 7 Hours
Reject Interval Resale Design	95 % <= 24 Hours
Reject Interval Resale Residence	97 % <= 1 Hour
Reject Interval Resale Residence	90 % <= 7 Hours
Reject Interval Resale Residence	95 % <= 24 Hours
Reject Interval UNE Digital Loop >= DS1	97 % <= 1 Hour
Reject Interval UNE Digital Loop >= DS1	90 % <= 7 Hours
Reject Interval UNE Digital Loop >= DS1	95 % <= 24 Hours
Reject Interval UNE EELS	90 % <= 7 Hours
Reject Interval UNE EELS	95 % <= 24 Hours
Reject Interval UNE ISDN/UDC/DSL	97 % <= 1 Hour
Reject Interval UNE ISDN/UDC/DSL	90 % <= 7 Hours
Reject Interval UNE ISDN/UDC/DSL	95 % <= 24 Hours
Reject Interval UNE Loop + Port Combinations	97 % <= 1 Hour
Reject Interval UNE Loop + Port Combinations	90 % <= 7 Hours
Reject Interval UNE Loop + Port Combinations	95 % <= 24 Hours
Reject Interval UNE xDSL (HDSL, ADSL, and UCL)	97 % <= 1 Hour
Reject Interval UNE xDSL (HDSL, ADSL, and UCL)	90 % <= 7 Hours
Reject Interval UNE xDSL (HDSL, ADSL, and UCL)	95 % <= 24 Hours

**Speed of Answer**

Speed of Answer in Ordering Center LOCAL CARRIER SERVICE CENTER
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**Ordering**

**Benchmark/  
Analog**

95 % <= 24 Hours
90 % <= 7 Hours
95 % <= 24 Hours
97 % <= 1 Hour
90 % <= 7 Hours
95 % <= 24 Hours
97 % <= 1 Hour
90 % <= 7 Hours
95 % <= 24 Hours
90 % <= 7 Hours
95 % <= 24 Hours
97 % <= 1 Hour
90 % <= 7 Hours
95 % <= 24 Hours
97 % <= 1 Hour
90 % <= 7 Hours
95 % <= 24 Hours
97 % <= 1 Hour
90 % <= 7 Hours
95 % <= 24 Hours

Retail Business Service Center

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
26824320	467099	57.43	1178428	21367	55.15				YES





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OSS Interface Availability (Pre-Ordering) TAFI	BST
OSS Interface Availability (Pre-Ordering) TAG/XML	CLEC

**Pre-Ordering**

**Benchmark/  
 Analog**  
 >= 99.5 %  
 >= 99.5 %

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
		99.98%			100.00%				YES
									YES

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**Provisioning**

Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
<b>Completion Notice Interval</b>										
Avg Cmp Notice Intvl Mech LNP (Standalone)				117177	94706	1.24			0.8681	YES
Avg Cmp Notice Intvl Mech Local Interconnection Trunks										
Avg Cmp Notice Intvl Mech Resale Business				18910	9615	1.97			0.6517	YES
Avg Cmp Notice Intvl Mech Resale Design				3108	533	5.83				
Avg Cmp Notice Intvl Mech Resale Residence				100521	85455	1.18			-0.4154	YES
Avg Cmp Notice Intvl Mech UNE Analog Loop Design				29612	5947	4.98				
Avg Cmp Notice Intvl Mech UNE Analog Loop Non-Design				65885	35331	1.86			0.1423	YES
Avg Cmp Notice Intvl Mech UNE Analog Loop w/LNP Design				29612	5947	4.98				
Avg Cmp Notice Intvl Mech UNE Analog Loop w/LNP Non-Design				65885	35331	1.86			0.0561	YES
Avg Cmp Notice Intvl Mech UNE Digital Loop >= DS1				1478	242	6.11			1.1876	YES
Avg Cmp Notice Intvl Mech UNE EELs				1331	346	3.85			0.4547	YES
Avg Cmp Notice Intvl Mech UNE ISDN/UDC/IDSL				118	12	9.84			1.2187	YES
Avg Cmp Notice Intvl Mech UNE Line Splitting/Sharing				32755	9634	3.4			2.0102	YES
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations				119431	95070	1.26			0.7208	YES
Avg Cmp Notice Intvl Mech UNE Other Design										
Avg Cmp Notice Intvl Mech UNE Other Non-Design										Diagnostic
Avg Cmp Notice Intvl Mech UNE xDSL (HDSL, ADSL, and UCL)				32755	9634	3.4			0.8452	YES
Avg Cmp Notice Intvl Non-Mech LNP (Standalone)										Diagnostic
Avg Cmp Notice Intvl Non-Mech Local Interconnection Trunks										Diagnostic
Avg Cmp Notice Intvl Non-Mech Resale Business										Diagnostic
Avg Cmp Notice Intvl Non-Mech Resale Design										
Avg Cmp Notice Intvl Non-Mech Resale Residence										Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Analog Loop Design										
Avg Cmp Notice Intvl Non-Mech UNE Analog Loop Non-Design										
Avg Cmp Notice Intvl Non-Mech UNE Analog Loop w/LNP Design										Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Analog Loop w/LNP Non-Design										
Avg Cmp Notice Intvl Non-Mech UNE Digital Loop >= DS1										Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE EELs										Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE ISDN/UDC/IDSL										Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Line Splitting/Sharing										Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations										Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Other Design										Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Other Non-Design										Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE xDSL (HDSL, ADSL, and UCL)										Diagnostic
<b>Coordinated Customer Conversion Interval</b>										
CCC Coordinated Customer Conversions (LOOPS)			95% <= 15 Minutes							YES
<b>Held Order Interval</b>										
Held Order Intvl & Mean Local Interconnection Trunks										
Held Order Intvl & Mean Resale Business				124	3	41.33			54.4181	
Held Order Intvl & Mean Resale Design				10	1	10			0	
Held Order Intvl & Mean Resale Residence				1474	72	20.47			75.8943	44.7211
Held Order Intvl & Mean UNE Analog Loop Design				3216	152	21.16			74.252	-0.4814
Held Order Intvl & Mean UNE Analog Loop Non-Design				1598	75	21.31			74.9894	75.4876
Held Order Intvl & Mean UNE Digital Loop >= DS1										0.269
Held Order Intvl & Mean UNE EELs										YES
Held Order Intvl & Mean UNE ISDN/UDC/IDSL										
Held Order Intvl & Mean UNE Line Splitting/Sharing				217	13	16.69			12.1201	
Held Order Intvl & Mean UNE Loop + Port Combinations				1598	75	21.31			74.9894	44.1525
Held Order Intvl & Mean UNE Other Design										0.4297
Held Order Intvl & Mean UNE Other Non-Design										YES
Held Order Intvl & Mean UNE xDSL (HDSL, ADSL, and UCL)				217	13	16.69			12.1201	
<b>Hot Cut Timeliness</b>										
CCC - Hot Cuts Timeliness IDLC			IDLC							
CCC - Hot Cuts Timeliness Non-IDLC			Non-IDLC							YES
<b>Jeopardy Notice Interval</b>										
% Jeopardy within 48 Hours Local Interconnection Trunks			95.00%							
% Jeopardy within 48 Hours Resale Business			95.00%							NO
% Jeopardy within 48 Hours Resale Design			95.00%							66.67%
% Jeopardy within 48 Hours Resale Residence			95.00%							100.00%
% Jeopardy within 48 Hours UNE Analog Loop Design			95.00%							100.00%
% Jeopardy within 48 Hours UNE Analog Loop Non-Design			95.00%							100.00%
% Jeopardy within 48 Hours UNE Digital Loop >= DS1			95.00%							100.00%
% Jeopardy within 48 Hours UNE EELs			95.00%							100.00%
% Jeopardy within 48 Hours UNE ISDN/UDC/IDSL			95.00%							100.00%
% Jeopardy within 48 Hours UNE Line Splitting/Sharing			95.00%							100.00%
% Jeopardy within 48 Hours UNE Loop + Port Combinations			95.00%							100.00%
% Jeopardy within 48 Hours UNE Other Design			95.00%							100.00%
% Jeopardy within 48 Hours UNE Other Non-Design			95.00%							100.00%
% Jeopardy within 48 Hours UNE xDSL (HDSL, ADSL, and UCL)			95.00%							100.00%
% Jeopardy Local Interconnection Trunks				0	15	0.00%				0.00%
% Jeopardy Resale Business				120	9646	0.01%				0.01%
% Jeopardy Resale Design				58	563	0.10%				-0.174
% Jeopardy Resale Residence				236	85477	0.00%				0.01%
% Jeopardy UNE Analog Loop Design				362	6011	0.06%				-6.0547
% Jeopardy UNE Analog Loop Non-Design				350	35356	0.01%				0.04%
% Jeopardy UNE Digital Loop >= DS1				46	242	0.19%				0.59%

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Provisioning

	Benchmark/ Analog
% Jeopardy UNE EELs	
% Jeopardy UNE ISDN/UC/DSL	
% Jeopardy UNE Line Splitting/Sharing	
% Jeopardy UNE Loop + Port Combinations	
% Jeopardy UNE Other Design	
% Jeopardy UNE Other Non-Design	
% Jeopardy UNE xDSL (HDSL, ADSL, and UCL)	
<b>LNP Apply Trigger</b>	
LNP Percentage of Time BellSouth Applies the 10-Digit Trigger Prior to the LNP Order	95.00%
<b>LNP Disconnect Timeliness Non Trigger</b>	
LNP Average Disconnect Timeliness Interval & Disconnect Timeliness Interval Distributi	95.00%
<b>LNP Out of Service</b>	
LNP Percent Out of Service Less Than 60 Minutes LNP	96.50%
<b>Non-Coordinated Customer Conversions</b>	
Non-Coordinated Customer Conversions Non-Coordinated Conversions	95% Completed on Due Date with CLEC Notification
<b>Order Completion Interval</b>	
OCI LNP (Standalone) Dispatch <=6 Circuits	Retail Residence and Business (POTS)
OCI LNP (Standalone) Dispatch >=6 Circuits	Retail Residence and Business (POTS)
OCI LNP (Standalone) Non-Dispatch <=6 Circuits	Retail Residence and Business (POTS)
OCI LNP (Standalone) Non-Dispatch >=6 Circuits	Retail Residence and Business (POTS)
OCI Local Interconnection Trunks	Parity with Retail Trunks
OCI Resale Business Dispatch <=6 Circuits	Retail Business (Non-Design)
OCI Resale Business Dispatch >=6 Circuits	Retail Business (Non-Design)
OCI Resale Business Non-Dispatch <=6 Circuits	Retail Business (Non-Design)
OCI Resale Business Non-Dispatch >=6 Circuits	Retail Business (Non-Design)
OCI Resale Design Dispatch <=6 Circuits	Retail Design
OCI Resale Design Dispatch >=6 Circuits	Retail Design
OCI Resale Design Non-Dispatch <=6 Circuits	Retail Design
OCI Resale Design Non-Dispatch >=6 Circuits	Retail Design
OCI Resale Residence Dispatch <=6 Circuits	Retail Residence (Non-Design)
OCI Resale Residence Dispatch >=6 Circuits	Retail Residence (Non-Design)
OCI Resale Residence Non-Dispatch <=6 Circuits	Retail Residence (Non-Design)
OCI Resale Residence Non-Dispatch >=6 Circuits	Retail Residence (Non-Design)
OCI UNE Analog Loop Design Dispatch <=6 Circuits	Retail Residence, Business and Design (Dispatch) (Excluding Digital Loops)
OCI UNE Analog Loop Design Dispatch >=6 Circuits	Retail Residence, Business and Design (Dispatch) (Excluding Digital Loops)
OCI UNE Analog Loop Design Non-Dispatch <=6 Circuits	Retail Residence, Business and Design (Dispatch) (Excluding Digital Loops)
OCI UNE Analog Loop Design Non-Dispatch >=6 Circuits	Retail Residence, Business and Design (Dispatch) (Excluding Digital Loops)
OCI UNE Analog Loop Non-Design Dispatch <=6 Circuits	Retail Residence and Business (Dispatch)
OCI UNE Analog Loop Non-Design Dispatch >=6 Circuits	Retail Residence and Business (Dispatch)
OCI UNE Analog Loop Non-Design Non-Dispatch <=6 Circuits	Retail Residence and Business (Dispatch)
OCI UNE Analog Loop Non-Design Non-Dispatch >=6 Circuits	Retail Residence and Business (Dispatch)
OCI UNE Analog Loop w/LNP Design Dispatch <=6 Circuits	Retail Residence, Business and Design (Dispatch) (Excluding Digital Loops)
OCI UNE Analog Loop w/LNP Design Dispatch >=6 Circuits	Retail Residence, Business and Design (Dispatch) (Excluding Digital Loops)
OCI UNE Analog Loop w/LNP Design Non-Dispatch <=6 Circuits	Retail Residence, Business and Design (Dispatch) (Excluding Digital Loops)
OCI UNE Analog Loop w/LNP Design Non-Dispatch >=6 Circuits	Retail Residence, Business and Design (Dispatch) (Excluding Digital Loops)
OCI UNE Analog Loop w/LNP Non-Design Dispatch <=6 Circuits	Retail Residence and Business (Dispatch)
OCI UNE Analog Loop w/LNP Non-Design Dispatch >=6 Circuits	Retail Residence and Business (Dispatch)
OCI UNE Analog Loop w/LNP Non-Design Non-Dispatch <=6 Circuits	Retail Residence and Business (Dispatch)
OCI UNE Analog Loop w/LNP Non-Design Non-Dispatch >=6 Circuits	Retail Residence and Business (Dispatch)
OCI UNE Digital Loop >= DS1 Dispatch <=6 Circuits	Retail Digital Loop >= DS1
OCI UNE Digital Loop >= DS1 Dispatch >=6 Circuits	Retail Digital Loop >= DS1
OCI UNE Digital Loop >= DS1 Non-Dispatch <=6 Circuits	Retail Digital Loop >= DS1
OCI UNE Digital Loop >= DS1 Non-Dispatch >=6 Circuits	Retail Digital Loop >= DS1
OCI UNE EELs Dispatch <=6 Circuits	Retail DS1/DS3
OCI UNE EELs Dispatch >=6 Circuits	Retail DS1/DS3
OCI UNE EELs Non-Dispatch <=6 Circuits	Retail DS1/DS3
OCI UNE EELs Non-Dispatch >=6 Circuits	Retail DS1/DS3
OCI UNE ISDN/UC/DSL Dispatch <=6 Circuits	Retail ISDN - BRI
OCI UNE ISDN/UC/DSL Dispatch >=6 Circuits	Retail ISDN - BRI
OCI UNE ISDN/UC/DSL Non-Dispatch <=6 Circuits	Retail ISDN - BRI
OCI UNE ISDN/UC/DSL Non-Dispatch >=6 Circuits	Retail ISDN - BRI
OCI UNE Line Splitting/Sharing With Conditioning Dispatch <=6 Circuits	<= 12 Days
OCI UNE Line Splitting/Sharing With Conditioning Dispatch >=6 Circuits	<= 12 Days
OCI UNE Line Splitting/Sharing With Conditioning Non-Dispatch <=6 Circuits	<= 12 Days
OCI UNE Line Splitting/Sharing With Conditioning Non-Dispatch >=6 Circuits	<= 12 Days
OCI UNE Line Splitting/Sharing Without Conditioning Dispatch <=6 Circuits	ADSL Provided to Retail
OCI UNE Line Splitting/Sharing Without Conditioning Dispatch >=6 Circuits	ADSL Provided to Retail
OCI UNE Line Splitting/Sharing Without Conditioning Non-Dispatch <=6 Circuits	ADSL Provided to Retail
OCI UNE Line Splitting/Sharing Without Conditioning Non-Dispatch >=6 Circuits	ADSL Provided to Retail
OCI UNE Loop + Port Combinations Dispatch <=6 Circuits	Retail Residence and Business
OCI UNE Loop + Port Combinations Dispatch >=6 Circuits	Retail Residence and Business
OCI UNE Loop + Port Combinations Non-Dispatch (Dispatch In) <=6 Circuits	Retail Residence and Business
OCI UNE Loop + Port Combinations Non-Dispatch (Dispatch In) >=6 Circuits	Retail Residence and Business
OCI UNE Loop + Port Combinations Non-Dispatch (Switch Based) <=6 Circuits	Retail Residence and Business
OCI UNE Loop + Port Combinations Non-Dispatch (Switch Based) >=6 Circuits	Retail Residence and Business
OCI UNE Loop + Port Combinations Non-Dispatch <=6 Circuits	Retail Residence and Business
OCI UNE Loop + Port Combinations Non-Dispatch >=6 Circuits	Retail Residence and Business
OCI UNE Other Design Dispatch <=6 Circuits	Diagnostic

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
185	358	0.52%	17	21	0.81%			-2.6093	NO
0	15	0.00%	2	14	0.14%				NO
492	19128	0.03%	1	124	0.01%			1.238	YES
356	95123	0.00%	1	3478	0.00%			3.2775	YES
			0	2	0.00%				Diagnostic
			3	2020	0.00%				Diagnostic
492	19128	0.03%	0	26	0.00%				NO
			1532	1533	99.93%				YES
			0	1	0.00%				NO
			1533	1533	100.00%				YES
22436.33	4352	5.16				6.71			
346.33	52	6.66				11.92			
76200	81514	0.93	1121.67	1991	0.56	2.13		7.6898	YES
98	7	14	34	5	6.8	4.97		2.4758	YES
4469	1347	3.32	66	27	2.44	5.99		0.7502	YES
322.67	46	7.01				12.65			
9440.33	7736	1.22	56.33	121	0.47	6.27		1.3139	YES
301	27	11.15				14.58			
2038.33	241	8.46				7.05			
333	16	20.81				15.26			
489.67	112	4.37				7.51			
138	28	4.93				1.85			
18234.67	3089	5.9	1876	373	5.03	6.78		2.3499	YES
55	14	3.93	22	5	4.4	1.44		-0.6287	YES
67117.33	74001	0.91	2738.33	4553	0.6	0.94		21.224	YES
47001.33	9010	5.22				6.7			
815.33	126	6.47				10.97			
47001.33	9010	5.22				6.7			
815.33	126	6.47				10.97			
22703.67	4436	5.12	26	8	3.25	6.66		0.7929	YES
377.67	60	6.29				11.14			
22703.67	4436	5.12	24	8	3	6.66		0.899	YES
377.67	60	6.29				11.14			
47001.33	9010	5.22				6.7			
815.33	126	6.47				10.97			
47001.33	9010	5.22				6.7			
815.33	126	6.47				10.97			
22703.67	4436	5.12				6.66			
377.67	60	6.29				11.14			
22703.67	4436	5.12	7	2	3.5	6.66		0.3436	YES
377.67	60	6.29				11.14			
621.33	62	10.02	133	26	5.12	9.95		2.1098	YES
271	98	2.77	5	1	5	3.01		-0.7386	YES
394.33	37	10.66				12.13			
3390	270	12.56	107	13	8.23	9.66		1.577	YES
			13	1	13				
104	8	13	91	11	8.27	6.87		1.4817	YES
2.33	2	1.17	10	1	10	1.18		-6.1199	NO
9498	3006	3.16	12	5	2.4	5.31		0.3196	YES
88	32	2.75				2.31			
11486.67	6523	1.76	236.33	110	2.15	1.84		-2.4595	NO
22703.67	4436	5.12	142.67	43	3.32	6.66		1.7646	YES
377.67	60	6.29	2	1	2	11.14		0.3822	YES
40107	22243	1.8	203	173	1.17	3.64		2.2643	YES
300	24	12.5				14.93			
36450.67	59494	0.61	971.33	2898	0.34	0.94		15.5595	YES
1	3	0.33				0			
76557.67	81737	0.94	1174.33	3071	0.38	2.13		14.1617	YES
301	27	11.15				14.58			



**BellSouth Monthly State Summary**  
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**Provisioning**

Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
% Prov. Trouble w/ 30 Days LNP (Standalone) Non-Dispatch < 10 Circuits	4111	82109	5.01%	0	1188	0.00%			7.8564	YES
% Prov. Trouble w/ 30 Days LNP (Standalone) Non-Dispatch >= 10 Circuits	0	0	0.00%	0	2	0.00%				YES
% Prov. Trouble w/ 30 Days Local Interconnection Trunks	0	17	0.00%	0	10	0.00%				YES
% Prov. Trouble w/ 30 Days Local Transport (Unbundled Interoffice Transport) Dispatch	0	197	0.00%	0	0	0.00%				YES
% Prov. Trouble w/ 30 Days Local Transport (Unbundled Interoffice Transport) Dispatch										
% Prov. Trouble w/ 30 Days Local Transport (Unbundled Interoffice Transport) Non-Dispatch	0	2	0.00%	0	2	0.00%				YES
% Prov. Trouble w/ 30 Days Local Transport (Unbundled Interoffice Transport) Non-Dispatch										
% Prov. Trouble w/ 30 Days Resale Business Dispatch < 10 Circuits	167	1424	11.73%	6	36	16.67%			-0.9096	YES
% Prov. Trouble w/ 30 Days Resale Business Dispatch >= 10 Circuits	0	14	0.00%	0	0	0.00%				YES
% Prov. Trouble w/ 30 Days Resale Business Non-Dispatch < 10 Circuits	438	6402	6.84%	6	105	5.71%			0.4539	YES
% Prov. Trouble w/ 30 Days Resale Business Non-Dispatch >= 10 Circuits	0	19	0.00%	0	0	0.00%				YES
% Prov. Trouble w/ 30 Days Resale Centrex Dispatch < 10 Circuits	9	66	13.64%	0	0	0.00%				YES
% Prov. Trouble w/ 30 Days Resale Centrex Dispatch >= 10 Circuits										
% Prov. Trouble w/ 30 Days Resale Centrex Non-Dispatch < 10 Circuits	3	141	2.13%	0	1	0.00%			0.1469	YES
% Prov. Trouble w/ 30 Days Resale Centrex Non-Dispatch >= 10 Circuits	0	4	0.00%	0	0	0.00%				YES
% Prov. Trouble w/ 30 Days Resale Design Dispatch < 10 Circuits	15	237	6.33%	0	1	0.00%			0.2594	YES
% Prov. Trouble w/ 30 Days Resale Design Dispatch >= 10 Circuits	1	18	5.56%	0	0	0.00%				YES
% Prov. Trouble w/ 30 Days Resale Design Non-Dispatch < 10 Circuits	1	314	0.32%	0	0	0.00%				YES
% Prov. Trouble w/ 30 Days Resale Design Non-Dispatch >= 10 Circuits	0	8	0.00%	0	1	0.00%				YES
% Prov. Trouble w/ 30 Days Resale ISDN Dispatch < 10 Circuits	4	39	10.26%	0	0	0.00%				YES
% Prov. Trouble w/ 30 Days Resale ISDN Dispatch >= 10 Circuits										
% Prov. Trouble w/ 30 Days Resale ISDN Non-Dispatch < 10 Circuits	1	49	2.04%	0	0	0.00%				YES
% Prov. Trouble w/ 30 Days Resale ISDN Non-Dispatch >= 10 Circuits	0	12	0.00%	0	0	0.00%				YES
% Prov. Trouble w/ 30 Days Resale PBX Dispatch < 10 Circuits	0	12	0.00%	0	1	0.00%				YES
% Prov. Trouble w/ 30 Days Resale PBX Dispatch >= 10 Circuits										
% Prov. Trouble w/ 30 Days Resale PBX Non-Dispatch < 10 Circuits	0	15	0.00%	0	1	0.00%				YES
% Prov. Trouble w/ 30 Days Resale PBX Non-Dispatch >= 10 Circuits	0	3	0.00%	0	1	0.00%				YES
% Prov. Trouble w/ 30 Days Resale Residence Dispatch < 10 Circuits	432	3611	11.96%	30	296	10.14%			0.9318	YES
% Prov. Trouble w/ 30 Days Resale Residence Dispatch >= 10 Circuits	2	7	28.57%	0	3	0.00%			0.9165	YES
% Prov. Trouble w/ 30 Days Resale Residence Non-Dispatch < 10 Circuits	3677	75901	4.84%	286	3823	7.48%			-7.4085	NO
% Prov. Trouble w/ 30 Days Resale Residence Non-Dispatch >= 10 Circuits										
% Prov. Trouble w/ 30 Days UNE Combos - Other Dispatch < 10 Circuits	614	5272	11.65%	2	24	8.33%			0.5048	YES
% Prov. Trouble w/ 30 Days UNE Combos - Other Dispatch >= 10 Circuits	3	39	7.69%	0	0	0.00%				YES
% Prov. Trouble w/ 30 Days UNE Combos - Other Non-Dispatch (Dispatch In) < 10 Circuits	1934	27179	7.12%	0	1	0.00%			0.2768	YES
% Prov. Trouble w/ 30 Days UNE Combos - Other Non-Dispatch (Dispatch In) >= 10 Circuits	0	17	0.00%	0	0	0.00%				YES
% Prov. Trouble w/ 30 Days UNE Digital Loop < DS1 Dispatch < 10 Circuits	116	2355	4.93%	0	15	0.00%			0.8788	YES
% Prov. Trouble w/ 30 Days UNE Digital Loop < DS1 Dispatch >= 10 Circuits	1	50	2.00%	0	0	0.00%				YES
% Prov. Trouble w/ 30 Days UNE Digital Loop < DS1 Non-Dispatch < 10 Circuits	307	4575	6.71%	0	1	0.00%			0.2682	YES
% Prov. Trouble w/ 30 Days UNE Digital Loop < DS1 Non-Dispatch >= 10 Circuits	0	4	0.00%	0	0	0.00%				YES
% Prov. Trouble w/ 30 Days UNE Digital Loop >= DS1 Dispatch < 10 Circuits	4	68	5.88%	5	55	9.08%			-0.7519	YES
% Prov. Trouble w/ 30 Days UNE Digital Loop >= DS1 Dispatch >= 10 Circuits										
% Prov. Trouble w/ 30 Days UNE Digital Loop >= DS1 Non-Dispatch < 10 Circuits	2	317	0.63%	0	0	0.00%				YES
% Prov. Trouble w/ 30 Days UNE Digital Loop >= DS1 Non-Dispatch >= 10 Circuits	0	15	0.00%	0	0	0.00%				YES
% Prov. Trouble w/ 30 Days UNE ISDN Dispatch < 10 Circuits	4	39	10.26%	0	9	0.00%			0.9142	YES
% Prov. Trouble w/ 30 Days UNE ISDN Dispatch >= 10 Circuits										
% Prov. Trouble w/ 30 Days UNE ISDN Non-Dispatch < 10 Circuits	1	49	2.04%	0	0	0.00%				YES
% Prov. Trouble w/ 30 Days UNE ISDN Non-Dispatch >= 10 Circuits	0	12	0.00%	0	0	0.00%				YES
% Prov. Trouble w/ 30 Days UNE Line Sharing Dispatch < 10 Circuits	108	2298	4.70%	0	5	0.00%			0.496	YES
% Prov. Trouble w/ 30 Days UNE Line Sharing Dispatch >= 10 Circuits	0	33	0.00%	0	0	0.00%				YES
% Prov. Trouble w/ 30 Days UNE Line Sharing Non-Dispatch < 10 Circuits	307	4555	6.74%	1	100	1.00%			2.2647	YES
% Prov. Trouble w/ 30 Days UNE Line Sharing Non-Dispatch >= 10 Circuits	9	1	0.00%	0	0	0.00%				YES
% Prov. Trouble w/ 30 Days UNE Loop + Port Combinations Dispatch < 10 Circuits	599	5035	11.90%	3	42	7.14%			0.9477	YES
% Prov. Trouble w/ 30 Days UNE Loop + Port Combinations Dispatch >= 10 Circuits	2	21	9.52%	0	0	0.00%				YES
% Prov. Trouble w/ 30 Days UNE Loop + Port Combinations Non-Dispatch (Dispatch In)	1934	27143	7.13%	21	279	7.53%			-0.2595	YES
% Prov. Trouble w/ 30 Days UNE Loop + Port Combinations Non-Dispatch (Dispatch In)										
% Prov. Trouble w/ 30 Days UNE Loop + Port Combinations Non-Dispatch (Switch Base)	0	13	0.00%	0	1	0.00%				YES
% Prov. Trouble w/ 30 Days UNE Loop + Port Combinations Non-Dispatch (Switch Base)	2181	55160	3.95%	53	3348	1.58%			6.8353	YES
% Prov. Trouble w/ 30 Days UNE Loop + Port Combinations Non-Dispatch < 10 Circuits	0	6	0.00%	0	0	0.00%				YES
% Prov. Trouble w/ 30 Days UNE Loop + Port Combinations Non-Dispatch >= 10 Circuits	4115	82303	5.00%	74	3627	2.04%			8.0038	YES
% Prov. Trouble w/ 30 Days UNE Loop + Port Combinations Non-Dispatch >= 10 Circuits										
% Prov. Trouble w/ 30 Days UNE Other Design Dispatch < 10 Circuits	0	19	0.00%	0	1	0.00%				YES
% Prov. Trouble w/ 30 Days UNE Other Design Dispatch >= 10 Circuits	15	237	6.33%	0	0	0.00%				YES
% Prov. Trouble w/ 30 Days UNE Other Design Non-Dispatch < 10 Circuits	1	18	5.56%	0	0	0.00%				YES
% Prov. Trouble w/ 30 Days UNE Other Design Non-Dispatch >= 10 Circuits	1	314	0.32%	0	0	0.00%				YES
% Prov. Trouble w/ 30 Days UNE Other Non-Design Dispatch < 10 Circuits	1	8	0.00%	0	0	0.00%				YES
% Prov. Trouble w/ 30 Days UNE Other Non-Design Dispatch >= 10 Circuits	599	5035	11.90%	0	8	0.00%			1.0385	YES
% Prov. Trouble w/ 30 Days UNE Other Non-Design Non-Dispatch < 10 Circuits	2	21	9.52%	0	0	0.00%				YES
% Prov. Trouble w/ 30 Days UNE Other Non-Design Non-Dispatch >= 10 Circuits	4115	82303	5.00%	0	6	0.00%			0.5619	YES
% Prov. Trouble w/ 30 Days UNE Other Non-Design Non-Dispatch >= 10 Circuits										
% Prov. Trouble w/ 30 Days UNE Switch Ports Dispatch < 10 Circuits	590	4969	11.87%	0	6	0.00%			0.8986	YES
% Prov. Trouble w/ 30 Days UNE Switch Ports Dispatch >= 10 Circuits	2	21	9.52%	0	0	0.00%				YES
% Prov. Trouble w/ 30 Days UNE Switch Ports Non-Dispatch < 10 Circuits	4111	82109	5.01%	0	1	0.00%			0.2296	YES
% Prov. Trouble w/ 30 Days UNE Switch Ports Non-Dispatch >= 10 Circuits										
% Prov. Trouble w/ 30 Days UNE xDSL (HDSL, ADSL, and UCL) Dispatch < 10 Circuits	108	2298	4.70%	0	6	0.00%			0.5432	YES
% Prov. Trouble w/ 30 Days UNE xDSL (HDSL, ADSL, and UCL) Dispatch >= 10 Circuits	0	33	0.00%	0	0	0.00%				YES
% Prov. Trouble w/ 30 Days UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch < 10 Circuits	307	4555	6.74%	0	1	0.00%			0.2688	YES
% Prov. Trouble w/ 30 Days UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch >= 10 Circuits	0	1	0.00%	0	0	0.00%				YES

**Percent Troubles within X Days**

Hot Cuts %Prov Trbl w/ 7 Days Design (SL2) Dispatch	<= 5%
Hot Cuts %Prov Trbl w/ 7 Days Design (SL2) Non-Dispatch	<= 5%
Hot Cuts %Prov Trbl w/ 7 Days Non-Design (SL1) Dispatch	<= 5%
Hot Cuts %Prov Trbl w/ 7 Days Non-Design (SL1) Non-Dispatch	<= 5%

**BellSouth Monthly State Summary**  
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<b>Recovery Time</b>	
CCC Avg Recovery Time Coordinated Customer Conversions (LOOPS)	
<b>Service Order Accuracy</b>	
Service Order Accuracy Resale	
Service Order Accuracy UNE-P	
Service Order Accuracy UNE	

**Provisioning**

Benchmark/  
Analog

<= 5 Hours

95.00%

95.00%

95.00%

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
			8831	9038	97.71%				YES
			13320	13610	97.87%				YES
			7865	8172	96.24%				YES

**BellSouth Monthly State Summary**  
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**Special Access - M & R**

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
<b>Customer Trouble Report Rate - Failure Rate</b>											
Customer Trouble Report Rate - Failure Rate Annualized Below DS3 (DS0 + DS1)	<= 10%	14	886	1.55%	480	18306	2.62%				Diagnostic
Customer Trouble Report Rate - Failure Rate Annualized DS3 and Above (DS3 + OCn)	<= 10%	0	47	1.01%	6	1342	0.47%				Diagnostic
Customer Trouble Report Rate - Failure Rate Annualized Special Access DS0		4	95	3.79%	135	3957	3.41%				Diagnostic
Customer Trouble Report Rate - Failure Rate Annualized Special Access DS1	Diagnostic	10	791	1.28%	345	14348	2.41%				Diagnostic
Customer Trouble Report Rate - Failure Rate Annualized Special Access DS3 (Non-Opt)	Diagnostic	0	46	1.04%	6	1238	0.50%				Diagnostic
Customer Trouble Report Rate - Failure Rate Annualized Special Access DS3 (Optical OCn)	Diagnostic	0	1	0.00%	0	104	0.13%				Diagnostic
Customer Trouble Report Rate - Failure Rate Below DS3 (DS0 + DS1)	Diagnostic	20	1144	1.75%	687	18087	3.80%				Diagnostic
Customer Trouble Report Rate - Failure Rate DS3 and Above (DS3 + OCn)	Diagnostic	0	94	0.00%	14	1430	0.98%				Diagnostic
Customer Trouble Report Rate - Failure Rate Special Access DS0	Diagnostic	2	74	2.70%	132	3361	3.93%				Diagnostic
Customer Trouble Report Rate - Failure Rate Special Access DS1	Diagnostic	18	1070	1.68%	555	14726	3.77%				Diagnostic
Customer Trouble Report Rate - Failure Rate Special Access DS3 (Non-Optical)	Diagnostic	0	89	0.00%	14	1326	1.06%				Diagnostic
Customer Trouble Report Rate - Failure Rate Special Access DS3 (Optical OCn)	Diagnostic	0	5	0.00%	0	104	0.00%				Diagnostic
<b>Maintenance Average Duration (Mean Time to Restore)</b>											
Maintenance Average Duration (Mean Time to Restore) (FOK-TOK) Below DS3 (DS0 + DS1)	Diagnostic	7.17	3	2.39	311.53	205	1.52				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (FOK-TOK) DS3 and Above (DS3 + OCn)	Diagnostic	0	0	0	6.97	2	3.48				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (FOK-TOK) Special Access DS0	Diagnostic	0	0	0	33.3	31	1.07				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (FOK-TOK) Special Access DS1	Diagnostic	7.17	3	2.39	278.23	174	1.6				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (FOK-TOK) Special Access DS3	Diagnostic	0	0	0	6.97	2	3.48				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (FOK-TOK) Special Access DS3 (Optical OCn)	Diagnostic	0	20	0.00%	4	687	0.58%				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (OOS > 24) Below DS3 (DS0 + DS1)	Diagnostic	0	0	0.00%	0	14	0.00%				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (OOS > 24) DS3 and Above (DS3 + OCn)	Diagnostic	0	2	0.00%	0	132	0.00%				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (OOS > 24) Special Access DS0	Diagnostic	0	18	0.00%	4	555	0.72%				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (OOS > 24) Special Access DS1	Diagnostic	0	0	0.00%	0	14	0.00%				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (OOS > 24) Special Access DS3	Diagnostic										
Maintenance Average Duration (Mean Time to Restore) (OOS > 24) Special Access DS3 (Optical OCn)	Diagnostic										
Maintenance Average Duration (Mean Time to Restore) Below DS3 (DS0 + DS1)	<= 2 Hours	91.22	20	4.56	2383.62	687	3.47				Diagnostic
Maintenance Average Duration (Mean Time to Restore) DS3 and Above (DS3 + OCn)	<= 1 Hour	0	0	0	34.98	14	2.5				Diagnostic
Maintenance Average Duration (Mean Time to Restore) Special Access DS0	Diagnostic	12.02	2	6.01	450.98	132	3.42				Diagnostic
Maintenance Average Duration (Mean Time to Restore) Special Access DS1	Diagnostic	79.2	18	4.4	1932.63	555	3.48				Diagnostic
Maintenance Average Duration (Mean Time to Restore) Special Access DS3 (Non-Optical)	Diagnostic	0	0	0	34.98	14	2.5				Diagnostic
Maintenance Average Duration (Mean Time to Restore) Special Access DS3 (Optical OCn)											
<b>Percent Repeat Troubles</b>											
Percent Repeat Troubles Below DS3 (DS0 + DS1)	<= 6%	7	20	35.00%	119	687	17.32%				Diagnostic
Percent Repeat Troubles DS3 and Above (DS3 + OCn)	<= 3%	0	0	0.00%	0	14	0.00%				Diagnostic
Percent Repeat Troubles Special Access DS0		0	2	0.00%	46	132	12.12%				Diagnostic
Percent Repeat Troubles Special Access DS1	Diagnostic	7	18	38.89%	103	555	18.56%				Diagnostic
Percent Repeat Troubles Special Access DS3 (Non-Optical)	Diagnostic	0	0	0.00%	0	14	0.00%				Diagnostic
Percent Repeat Troubles Special Access DS3 (Optical OCn)											



**BellSouth Monthly State Summary**  
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**Special Access - Ordering**

Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
<b>FOC Receipt Past Due</b>										
FOC Receipt Past Due (With Open Query / Reject) Special Access DS0										
FOC Receipt Past Due (With Open Query / Reject) Special Access DS1										
FOC Receipt Past Due (With Open Query / Reject) Special Access DS3 (Non-Optical)										
FOC Receipt Past Due (With Open Query / Reject) Special Access DS3 (Optical OCn)										
FOC Receipt Past Due (Without Open Query / Reject) Special Access DS0										
FOC Receipt Past Due (Without Open Query / Reject) Special Access DS1			<= 2%							
FOC Receipt Past Due (Without Open Query / Reject) Special Access DS3 (Non-Optical)			<= 2%							
FOC Receipt Past Due (Without Open Query / Reject) Special Access DS3 (Optical OCn)			<= 2%							
<b>Firm Order Confirmation Timeliness (FOC Receipt)</b>										
Firm Order Confirmation Timeliness (FOC Receipt) Special Access DS0			>= 98% within 2 Business Days	7	77	9.09%				Diagnostic
Firm Order Confirmation Timeliness (FOC Receipt) Special Access DS1			>= 98% within 2 Business Days	151	540	27.96%				Diagnostic
Firm Order Confirmation Timeliness (FOC Receipt) Special Access DS3 (Non-Optical)			>= 98% within 5 Business Days	9	32	28.13%				Diagnostic
Firm Order Confirmation Timeliness (FOC Receipt) Special Access DS3 (Optical OCn)			>= 98% within 5 Business Days	0	8	0.00%				Diagnostic
<b>Offered Versus Requested Due Date</b>										
Offered Versus Requested Due Date Special Access DS0										
Offered Versus Requested Due Date Special Access DS1										
Offered Versus Requested Due Date Special Access DS3 (Non-Optical)										
Offered Versus Requested Due Date Special Access DS3 (Optical OCn)										

**BellSouth Monthly State Summary**  
**Kentucky, August 2005**

**Special Access - Provisioning**

Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
<b>Average Interval - Requested/Offered/Installation</b>										
Average Interval - Installed Below DS3 (DS0 + DS1)	231	20	11.55	5541	483	11.47				Diagnostic
Average Interval - Installed DS3 and Above (DS3 + OCn)	0	0	0	358	25	14.32				Diagnostic
Average Interval - Installed Special Access DS0	2	2	716	54	54	13.26				Diagnostic
Average Interval - Installed Special Access DS1	229	19	12.05	4825	429	11.25				Diagnostic
Average Interval - Installed Special Access DS3 (Non-Optical)	0	0	0	348	24	14.5				Diagnostic
Average Interval - Installed Special Access DS3 (Optical OCn)	0	0	0	10	1	10				Diagnostic
Average Interval - Offered Below DS3 (DS0 + DS1)	185	20	9.25	4891	483	10.13				Diagnostic
Average Interval - Offered DS3 and Above (DS3 + OCn)	0	0	0	336	25	13.44				Diagnostic
Average Interval - Offered Special Access DS0	1	1	1	563	54	10.43				Diagnostic
Average Interval - Offered Special Access DS1	184	19	9.68	4328	429	10.09				Diagnostic
Average Interval - Offered Special Access DS3 (Non-Optical)	0	0	0	329	24	13.71				Diagnostic
Average Interval - Offered Special Access DS3 (Optical OCn)	0	0	0	7	1	7				Diagnostic
Average Interval - Requested Below DS3 (DS0 + DS1)	184	20	9.2	4798	483	9.93				Diagnostic
Average Interval - Requested DS3 and Above (DS3 + OCn)	0	0	0	297	25	11.88				Diagnostic
Average Interval - Requested Special Access DS0	1	1	1	533	54	9.87				Diagnostic
Average Interval - Requested Special Access DS1	183	19	9.63	4265	429	9.94				Diagnostic
Average Interval - Requested Special Access DS3 (Non-Optical)	0	0	0	290	24	12.08				Diagnostic
Average Interval - Requested Special Access DS3 (Optical OCn)	0	0	0	7	1	7				Diagnostic
<b>Days Late</b>										
Days Late - Average Days Late Due To BST Facilities Below DS3 (DS0 + DS1)										Diagnostic
Days Late - Average Days Late Due To BST Facilities DS3 and Above (DS3 + OCn)										Diagnostic
Days Late - Average Days Late Due To BST Facilities Special Access DS0										Diagnostic
Days Late - Average Days Late Due To BST Facilities Special Access DS1										Diagnostic
Days Late - Average Days Late Due To BST Facilities Special Access DS3 (Non-Optical)										Diagnostic
Days Late - Average Days Late Due To BST Facilities Special Access DS3 (Optical OCn)										Diagnostic
Days Late Below DS3 (DS0 + DS1)	< 3 Days Late	12	3	4	312	39	8			Diagnostic
Days Late DS3 and Above (DS3 + OCn)	< 3 Days Late				3	1	3			Diagnostic
Days Late Special Access DS0	< 3 Days Late				13	2	6.5			Diagnostic
Days Late Special Access DS1	< 3 Days Late	12	3	4	299	37	8.08			Diagnostic
Days Late Special Access DS3 (Non-Optical)	< 3 Days Late				3	1	3			Diagnostic
Days Late Special Access DS3 (Optical OCn)	< 3 Days Late									Diagnostic
<b>On-time Performance To FOC Due Date</b>										
On-time Performance FOC Due Date (With CNR) Below DS3 (DS0 + DS1)	15	20	75.00%	430	483	89.03%				Diagnostic
On-time Performance FOC Due Date (With CNR) DS3 and Above (DS3 + OCn)				24	25	96.00%				Diagnostic
On-time Performance FOC Due Date (With CNR) Special Access DS0	98%	1	100.00%	52	54	98.30%				Diagnostic
On-time Performance FOC Due Date (With CNR) Special Access DS1	98%	14	73.68%	376	429	88.11%				Diagnostic
On-time Performance FOC Due Date (With CNR) Special Access DS3 (Non-Optical)	98%			23	24	95.83%				Diagnostic
On-time Performance FOC Due Date (With CNR) Special Access DS3 (Optical OCn)	98%			1	1	100.00%				Diagnostic
On-time Performance FOC Due Date (Without CNR) Below DS3 (DS0 + DS1)	4	20	20.00%	363	483	75.16%				Diagnostic
On-time Performance FOC Due Date (Without CNR) DS3 and Above (DS3 + OCn)				13	25	52.00%				Diagnostic
On-time Performance FOC Due Date (Without CNR) Special Access DS0		1		32	54	59.26%				Diagnostic
On-time Performance FOC Due Date (Without CNR) Special Access DS1	4	19	21.05%	331	429	77.16%				Diagnostic
On-time Performance FOC Due Date (Without CNR) Special Access DS3 (Non-Optical)				13	24	54.17%				Diagnostic
On-time Performance FOC Due Date (Without CNR) Special Access DS3 (Optical OCn)					1					Diagnostic
<b>Past Due Circuits</b>										
Past Due Circuits - % Cancellations Below DS3 (DS0 + DS1)										
Past Due Circuits - % Cancellations DS3 and Above (DS3 + OCn)										
Past Due Circuits - % Cancellations Special Access DS0										
Past Due Circuits - % Cancellations Special Access DS1										
Past Due Circuits - % Cancellations Special Access DS3 (Non-Optical)										
Past Due Circuits - % Cancellations Special Access DS3 (Optical OCn)										
Past Due Circuits - BST Facilities Below DS3 (DS0 + DS1)										
Past Due Circuits - BST Facilities DS3 and Above (DS3 + OCn)										
Past Due Circuits - BST Facilities Special Access DS0										
Past Due Circuits - BST Facilities Special Access DS1										
Past Due Circuits - BST Facilities Special Access DS3 (Non-Optical)										
Past Due Circuits - BST Facilities Special Access DS3 (Optical OCn)										
Past Due Circuits - BST Reasons Below DS3 (DS0 + DS1)										
Past Due Circuits - BST Reasons DS3 and Above (DS3 + OCn)	<= 3%									
Past Due Circuits - BST Reasons Special Access DS0	<= 3%									
Past Due Circuits - BST Reasons Special Access DS1	<= 3%									
Past Due Circuits - BST Reasons Special Access DS3 (Non-Optical)	<= 3%									
Past Due Circuits - BST Reasons Special Access DS3 (Optical OCn)	<= 3%									
Past Due Circuits - IXC Reasons Below DS3 (DS0 + DS1)										
Past Due Circuits - IXC Reasons DS3 and Above (DS3 + OCn)										
Past Due Circuits - IXC Reasons Special Access DS0										
Past Due Circuits - IXC Reasons Special Access DS1										
Past Due Circuits - IXC Reasons Special Access DS3 (Non-Optical)										
Past Due Circuits - IXC Reasons Special Access DS3 (Optical OCn)										
<b>Percent Provisioning Troubles (New Installation Trouble Report Rate)</b>										
Percent Provisioning Troubles (New Installation Trouble Report Rate) Below DS3 (DS0 + DS1)	0	26	0.00%	14	382	3.66%				Diagnostic
Percent Provisioning Troubles (New Installation Trouble Report Rate) DS3 and Above (DS3 + OCn)	0	7	0.00%	1	42	2.38%				Diagnostic
Percent Provisioning Troubles (New Installation Trouble Report Rate) Special Access DS0	<= 1%	0	0.00%	4	67	5.97%				Diagnostic
Percent Provisioning Troubles (New Installation Trouble Report Rate) Special Access DS1	<= 1%	0	0.00%	10	315	3.17%				Diagnostic
Percent Provisioning Troubles (New Installation Trouble Report Rate) Special Access DS3 (Non-Optical)	<= 1%	0	0.00%	1	42	2.38%				Diagnostic
Percent Provisioning Troubles (New Installation Trouble Report Rate) Special Access DS3 (Optical OCn)	<= 1%									Diagnostic

**BellSouth Monthly State Summary**  
**Kentucky, August 2005**

**Trunk Group Performance**

<u>Trunk Group Performance Agg.</u>
Trunk Group Performance Trunk Group Performance Agg.

Benchmark/  
Analog

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BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
					0				YES