

BellSouth Monthly State Summary
Kentucky, July 2005

Billing Invoice Accuracy

Invoice Accuracy Interconnection
Invoice Accuracy Resale
Invoice Accuracy UNE

Billing Invoice Timeliness

Invoice Timeliness Interconnection CABS
Invoice Timeliness Resale CRIS
Invoice Timeliness UNE CRIS

Mean Time to Deliver

Mean Time to Deliver Usage - Regional

Non-Recurring Charge Completeness

Non-Recur Charge Completeness Interconnection
Non-Recur Charge Completeness Resale
Non-Recur Charge Completeness UNE

Percent Billing Errors Corrected in "X" Days

% Billing Errors Corrected In X Days Interconnection
% Billing Errors Corrected In X Days Resale
% Billing Errors Corrected In X Days UNE

Percent Usage Errors Corrected Within "X" Days

% Daily Usage Feed Errs Corr In X Bus Days - Pack
% Daily Usage Feed Errs Corr In X Bus Days

Recurring Charge Completeness

Recur Charge Completeness Interconnection
Recur Charge Completeness Resale
Recur Charge Completeness UNE

Usage Data Delivery Accuracy

Usage Data Delivery Accuracy

Usage Data Delivery Completeness

Usage Completeness

Usage Data Delivery Timeliness

Usage Timeliness

Billing

Benchmark/
Analogue

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
87210781	87792308	99.34%	618327	620213	99.70%			-34.6605	YES
87210781	87792308	99.34%	1031734	1035172	99.67%			-41.1798	YES
87210781	87792308	99.34%	4737151	4737613	99.99%			-170.5816	YES
4	1	4.28	37760	9338	4.04				YES
5	1	4.61	5376	1747	3.08				YES
5	1	4.61	8190	2624	3.12				YES
			1997079774	980144425	2.04				YES
			6115	6475	94.44%				YES
4066725	4539096	89.59%	120613	121165	99.54%				YES
			190405	192303	99.01%				YES
			1	2	50.00%				Diagnostic
			72	72	100.00%				Diagnostic
			11	11	100.00%				Diagnostic
			2200	2201	99.96%				YES
2378682	2492928	95.42%	91840	92041	99.78%				YES
			145239	146172	99.36%				YES
215	215	100.00%	38843	38843	100.00%				YES
			980118131	980144425	100.00%				YES
			979320966	980144425	99.92%				YES

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Percent Quote Provided

% Quotes Provided within X Business Days 10 Business Days
% Quotes Provided within X Business Days 30 Business Days
% Quotes Provided within X Business Days 60 Business Days

Percent Request Processed Within "X" Days

% New Business Requests Processed within 30 days
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Bona Fide

Benchmark/
Analog

90%
90%
90%
90%

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity

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Change Management

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Associated Document Timeliness											
Associated Document Timeliness - Regional % Documentation Sent On Time	95.00%	1	1	100.00%							YES
Associated Document Timeliness - Regional % Documentation Sent On Time - Defects	95.00%		1								
Change Management Document											
Change Management Document - Regional											
Change Management Notice											
Change Management Notice - Regional											
Interface Outage Notification											
Interface Outage Notification - Regional CLEC Service Order TimeStamp	97.00%	0	0								
Interface Outage Notification - Regional Electronic Communications Trouble Analysis	97.00%	0	0								
Interface Outage Notification - Regional Electronic Data Interchange	97.00%	0	0								
Interface Outage Notification - Regional Local Exchange Navigation System	97.00%	4	4	100.00%							YES
Interface Outage Notification - Regional Telecommunications Access Gateway	97.00%	2	2	100.00%							YES
Interface Outage Notification - Regional Trouble Analysis Facilitation Interface	97.00%	1	1	100.00%							YES
Notice Timeliness											
Notice Timeliness - Regional											
Number Of Defects In Production Releases											
Number of Defects In Production Releases - Regional Severity 1	0										
Number of Defects In Production Releases - Regional Severity 2	0						3				NO
Number of Defects In Production Releases - Regional Severity 3	0										
Percent Change Requests Accepted Or Rejected Within 10 Days											
% Change Requests Accepted or Rejected Within 10 Days - Regional	95.00%				3	3	100.00%				YES
Percent Change Requests Rejected											
% Change Requests Rejected - Regional Cost											
% Change Requests Rejected - Regional Industry Direction											
% Change Requests Rejected - Regional Region											
% Change Requests Rejected - Regional Technical Feasibility											
Percent Of Change Requests Implemented Within 60 Weeks Of Prioritization											
% Change Requests Implemented Within 60 weeks Prioritization - Regional Type 4	95.00%				0	1	0.00%				NO
% Change Requests Implemented Within 60 weeks Prioritization - Regional Type 5	95.00%				6	7	85.71%				NO
Percent Software Errors Corrected in "X" Business Days											
% Software Errors Corrected in X Business Days - Regional Software Errors Correct in 1	95.00%				1	11	9.09%				NO
% Software Errors Corrected in X Business Days - Regional Software Errors Correct in 3	95.00%				0	15	0.00%				NO
% Software Errors Corrected in X Business Days - Regional Software Errors Correct in 4	95.00%				0	2	0.00%				NO
Software Validation											
Software Validation - Regional	95%				8.19%	100.00%	91.81%				NO

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Collocation

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Arrangement Time											
Average Arrangement Time Physical Caged	90 Days										
Average Arrangement Time Physical Cageless	60 Days				74	2	37				YES
Average Arrangement Time Physical Cageless Extraordinary	90 Days				173	2	87				YES
Average Arrangement Time Physical Intermediate Augment	60 Days										
Average Arrangement Time Physical Major Augment	90 Days				142	3	47				YES
Average Arrangement Time Physical Minor Augment	45 Days				42	1	42				YES
Average Arrangement Time Physical Simple Augment	20 Days										
Average Arrangement Time Virtual Extraordinary	75 Days										
Average Arrangement Time Virtual Intermediate Augment	60 Days										
Average Arrangement Time Virtual Major Augment	75 Days										
Average Arrangement Time Virtual Minor Augment	45 Days										
Average Arrangement Time Virtual Ordinary	50 Days										
Average Arrangement Time Virtual Simple Augment	20 Days										
Average Response Time											
Average Response Time Physical Caged	20 Days										
Average Response Time Physical Cageless	20 Days				20	1	20				YES
Average Response Time Virtual	10 Days										
Percent Missed Due Date											
Percent Missed Due Dates Physical	5%				0	4	0.00%				YES
Percent Missed Due Dates Physical Augment	5%				0	4	0.00%				YES
Percent Missed Due Dates Virtual	5%										
Percent Missed Due Dates Virtual Augment	5%										

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Average Database Update Interval

Average Database Update Interval Directory Assistance
Average Database Update Interval Directory Listings
Average Database Update Interval Line Information Database

Percent Database Update Accuracy

% Database Accuracy - Regional Directory Assistance
% Database Accuracy - Regional Directory Listings
% Database Accuracy - Regional Line Information Database

Percent Loaded by Effective Date

% NXX/LRNs Loaded by LERG - Regional

Database Update

**Benchmark/
Analog**

Parity by Design
 Parity by Design
 Parity by Design

95%
 95%
 95%

100%

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
67.87	25	2.71	67.75	25	2.71				Parity by Design
0.9	26	0.03	0.9	26	0.03				Parity by Design
32.33	14	2.31	32.32	14	2.31				Parity by Design
			561	567	98.94%				YES
			990	994	99.60%				YES
			1200	1204	99.67%				YES
			54	55	98.18%				NO

BellSouth Monthly State Summary
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Directory Percent Answered Within "X" Seconds
Speed to Answer Performance/% Answered Within "X" Seconds - DA % WITHIN 12 SE
Directory Speed To Answer
Speed to Answer Performance/Average Speed to Answer - DA

Directory Assistance

Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Parity by Design						88.30%				Parity by Design
Parity by Design						4.8				Parity by Design

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E911 Accuracy
E911 Accuracy
E911 Interval
E911 Mean Interval
E911 Timeliness
E911 Timeliness

E911

**Benchmark/
Analog**

Parity by Design

Parity by Design

Parity by Design

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
			76709	78542	97.67%				Parity by Design
			28559	1915	0.25				Parity by Design
			1915	1915	100.00%				Parity by Design

**BellSouth Monthly State Summary
Kentucky, July 2005**

Maintenance & Repair

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Maintenance Avg Duration Resale Residence Non-Dispatch	Retail Residence	115977.16	57077	20.32	967.32	79	12.24			2.002	YES
Maintenance Avg Duration UNE Combos - Other Dispatch	Retail Residence, Business and Design Dispatch	641397.05	22407	28.62	208.72	37	5.64	40.01		3.491	YES
Maintenance Avg Duration UNE Combos - Other Non-Dispatch	Retail Residence, Business and Design Dispatch	641397.05	22407	28.62	18.98	5	3.8	40.01		1.3873	YES
Maintenance Avg Duration UNE Digital Loop < DS1 Dispatch	Retail Digital Loop < DS1	21645.2	452	47.89	45.52	6	7.59	81.56		1.2024	YES
Maintenance Avg Duration UNE Digital Loop < DS1 Non-Dispatch	Retail Digital Loop < DS1	1785.63	962	1.86	0.53	2	0.27	7.42		0.3025	YES
Maintenance Avg Duration UNE Digital Loop >= DS1 Dispatch	Retail Digital Loop >= DS1	1386.32	250	5.55	233.88	42	5.57	3.66		-0.0383	YES
Maintenance Avg Duration UNE Digital Loop >= DS1 Non-Dispatch	Retail Digital Loop >= DS1	617.4	227	2.72	24.78	9	2.75	8.59		-0.0116	YES
Maintenance Avg Duration UNE ISDN Dispatch	Retail ISDN-BRI	97.67	9	10.85	23.83	3	7.94	13.91		0.3135	YES
Maintenance Avg Duration UNE ISDN Non-Dispatch	Retail ISDN-BRI	89.6	8	11.2	0.53	2	0.27	19.87		0.696	YES
Maintenance Avg Duration UNE Line Sharing Dispatch	ADSL Provided to Retail	21183.53	390	54.32	15.85	1	15.85	86.03		0.4466	YES
Maintenance Avg Duration UNE Line Sharing Non-Dispatch	ADSL Provided to Retail	1406.25	772	1.82							
Maintenance Avg Duration UNE Loop + Port Combinations Dispatch	Retail Residence and Business	638537.63	21983	29.05	42473.85	1694	25.07	40.27		3.9134	YES
Maintenance Avg Duration UNE Loop + Port Combinations Non-Dispatch	Retail Residence and Business	119466.44	6684	17.87	2541.42	203	12.52	33.7		2.23	YES
Maintenance Avg Duration UNE Other Design Dispatch	Retail Design	2859.42	424	6.74	230.13	41	5.61	6.91		1.0009	YES
Maintenance Avg Duration UNE Other Design Non-Dispatch	Retail Design	1523.93	535	2.85	22.57	8	2.82	6.9		0.0113	YES
Maintenance Avg Duration UNE Other Non-Design Dispatch	Retail Residence and Business	638537.63	21983	29.05				40.27			
Maintenance Avg Duration UNE Other Non-Design Non-Dispatch	Retail Residence and Business	119466.44	6684	17.87				33.7			
Maintenance Avg Duration UNE Switch Ports Dispatch	Retail Residence and Business (POTS)	636250.93	21821	29.16	18.68	1	18.68	40.38		0.2594	YES
Maintenance Avg Duration UNE Switch Ports Non-Dispatch	Retail Residence and Business (POTS)	118878.81	6608	17.99	10.73	1	10.73	33.71		0.2152	YES
Maintenance Avg Duration UNE xDSL (HDSL, ADSL, and UCL) Dispatch	ADSL Provided to Retail	21183.53	390	54.32	25.43	4	6.36	86.03		1.1052	YES
Maintenance Avg Duration UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch	ADSL Provided to Retail	1406.25	772	1.82	2.22	1	2.22	7.93		-0.0498	YES
Network Outage Notification											
Mean Time to Notify of Network Outages - Regional		203	1	203	201	1	201				YES
Out of Service > "X" Hours											
Out of Service >24 Hrs 2W Analog Loop Design Dispatch	Retail Residence and Business Dispatch	1940	14640	13.25%	0	3	0.00%			0.6769	YES
Out of Service >24 Hrs 2W Analog Loop Design Non-Dispatch	Retail Residence and Business Dispatch	1940	14640	13.25%	0	1	0.00%			0.3908	YES
Out of Service >24 Hrs 2W Analog Loop Non-Design Dispatch	Retail Residence and Business (POTS) (Exclusion of Switch Based Feature Troubles)	1931	14543	13.28%							
Out of Service >24 Hrs 2W Analog Loop Non-Design Non-Dispatch	Retail Residence and Business (POTS) (Exclusion of Switch Based Feature Troubles)	88	1601	5.50%							
Out of Service >24 Hrs Local Interconnection Trunks Dispatch	Local Interconnection Trunks										
Out of Service >24 Hrs Local Interconnection Trunks Non-Dispatch	Local Interconnection Trunks	0	4	0.00%	0	1	0.00%				YES
Out of Service >24 Hrs Local Transport (Unbundled Interoffice Transport) Dispatch	Retail DS1/DS3 Interoffice	2	36	5.56%							
Out of Service >24 Hrs Local Transport (Unbundled Interoffice Transport) Non-Dispatch	Retail DS1/DS3 Interoffice	0	75	0.00%							
Out of Service >24 Hrs Resale Business Dispatch	Retail Business	98	1577	6.21%	3	23	13.04%			-1.3469	YES
Out of Service >24 Hrs Resale Business Non-Dispatch	Retail Business	3	372	0.81%	0	5	0.00%			0.2003	YES
Out of Service >24 Hrs Resale Centrex Dispatch	Retail Centrex	8	91	8.79%							
Out of Service >24 Hrs Resale Centrex Non-Dispatch	Retail Centrex	1	41	2.44%							
Out of Service >24 Hrs Resale Design Dispatch	Retail Design	12	424	2.83%	1	2	50.00%			-4.0131	NO
Out of Service >24 Hrs Resale Design Non-Dispatch	Retail Design	7	535	1.31%							
Out of Service >24 Hrs Resale ISDN Dispatch	Retail ISDN	1	22	4.55%							
Out of Service >24 Hrs Resale ISDN Non-Dispatch	Retail ISDN	2	50	4.00%							
Out of Service >24 Hrs Resale PBX Dispatch	Retail PBX	5	51	9.80%	0	1	0.00%			0.3265	YES
Out of Service >24 Hrs Resale PBX Non-Dispatch	Retail PBX	2	53	3.77%							
Out of Service >24 Hrs Resale Residence and Business (POTS) Dispatch	Retail Residence and Business (POTS)	1932	14546	13.28%	61	447	13.65%			-0.2237	YES
Out of Service >24 Hrs Resale Residence and Business (POTS) Non-Dispatch	Retail Residence and Business (POTS)	88	1602	5.49%	0	49	0.00%			1.6624	YES
Out of Service >24 Hrs Resale Residence Dispatch	Retail Residence	1842	13063	14.10%	58	424	13.68%			0.2455	YES
Out of Service >24 Hrs Resale Residence Non-Dispatch	Retail Residence	86	1264	6.80%	0	44	0.00%			1.7619	YES
Out of Service >24 Hrs UNE Combos - Other Dispatch	Retail Residence, Business and Design Dispatch	1952	15064	12.96%	0	37	0.00%			2.3441	YES
Out of Service >24 Hrs UNE Combos - Other Non-Dispatch	Retail Residence, Business and Design Dispatch	1952	15064	12.96%	0	5	0.00%			0.8626	YES
Out of Service >24 Hrs UNE Digital Loop < DS1 Dispatch	Retail Digital Loop < DS1	199	452	44.03%	0	6	0.00%			2.1581	YES
Out of Service >24 Hrs UNE Digital Loop < DS1 Non-Dispatch	Retail Digital Loop < DS1	20	962	2.08%	0	2	0.00%			0.2059	YES
Out of Service >24 Hrs UNE Digital Loop >= DS1 Dispatch	Retail Digital Loop >= DS1	0	250	0.00%	0	42	0.00%				YES
Out of Service >24 Hrs UNE Digital Loop >= DS1 Non-Dispatch	Retail Digital Loop >= DS1	2	227	0.88%	0	9	0.00%			0.2774	YES
Out of Service >24 Hrs UNE ISDN Dispatch	Retail ISDN-BRI	1	9	11.11%	0	3	0.00%			0.5303	YES
Out of Service >24 Hrs UNE ISDN Non-Dispatch	Retail ISDN-BRI	2	8	25.00%	0	2	0.00%			0.7303	YES
Out of Service >24 Hrs UNE Line Sharing Dispatch	ADSL Provided to Retail	196	390	50.26%							
Out of Service >24 Hrs UNE Line Sharing Non-Dispatch	ADSL Provided to Retail	17	772	2.20%							
Out of Service >24 Hrs UNE Loop + Port Combinations Dispatch	Retail Residence and Business	1940	14640	13.25%	116	1158	10.02%			3.1247	YES
Out of Service >24 Hrs UNE Loop + Port Combinations Non-Dispatch	Retail Residence and Business	89	1636	5.44%	1	84	1.19%			1.6748	YES
Out of Service >24 Hrs UNE Other Design Dispatch	Retail Design	12	424	2.83%	0	41	0.00%			1.0435	YES
Out of Service >24 Hrs UNE Other Design Non-Dispatch	Retail Design	7	535	1.31%	0	8	0.00%			0.3233	YES
Out of Service >24 Hrs UNE Other Non-Design Dispatch	Retail Residence and Business	1940	14640	13.25%							
Out of Service >24 Hrs UNE Other Non-Design Non-Dispatch	Retail Residence and Business	89	1636	5.44%							
Out of Service >24 Hrs UNE Switch Ports Dispatch	Retail Residence and Business (POTS)	1932	14546	13.28%	0	1	0.00%			0.3913	YES
Out of Service >24 Hrs UNE Switch Ports Non-Dispatch	Retail Residence and Business (POTS)	88	1602	5.49%	0	1	0.00%			0.241	YES
Out of Service >24 Hrs UNE xDSL (HDSL, ADSL, and UCL) Dispatch	ADSL Provided to Retail	196	390	50.26%	0	4	0.00%			2.0001	YES
Out of Service >24 Hrs UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch	ADSL Provided to Retail	17	772	2.20%	0	1	0.00%			0.15	YES
Percent Missed Repair Appointments											
Missed Repair Appmts 2W Analog Loop Design Dispatch	Retail Residence and Business Dispatch	3468	21983	15.78%	0	3	0.00%			0.7496	YES
Missed Repair Appmts 2W Analog Loop Design Non-Dispatch	Retail Residence and Business Dispatch	3468	21983	15.78%	0	1	0.00%			0.4328	YES
Missed Repair Appmts 2W Analog Loop Non-Design Dispatch	Retail Residence and Business (POTS) (Exclusion of Switch Based Feature Troubles)	3418	21790	15.69%							
Missed Repair Appmts 2W Analog Loop Non-Design Non-Dispatch	Retail Residence and Business (POTS) (Exclusion of Switch Based Feature Troubles)	128	6096	2.10%							
Missed Repair Appmts Local Interconnection Trunks Dispatch	Local Interconnection Trunks										
Missed Repair Appmts Local Interconnection Trunks Non-Dispatch	Local Interconnection Trunks	0	4	0.00%	0	1	0.00%				YES
Missed Repair Appmts Local Transport (Unbundled Interoffice Transport) Dispatch	Retail DS1/DS3 Interoffice	2	36	5.56%							
Missed Repair Appmts Local Transport (Unbundled Interoffice Transport) Non-Dispatch	Retail DS1/DS3 Interoffice	0	75	0.00%							
Missed Repair Appmts Resale Business Dispatch	Retail Business	490	2726	17.98%	8	35	22.86%			-0.7474	YES
Missed Repair Appmts Resale Business Non-Dispatch	Retail Business	21	977	2.15%	0	7	0.00%			0.3907	YES
Missed Repair Appmts Resale Centrex Dispatch	Retail Centrex	31	153	20.26%							
Missed Repair Appmts Resale Centrex Non-Dispatch	Retail Centrex	5	83	6.02%							

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Maintenance & Repair

Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Missed Repair Appmts Resale Design Dispatch	12	424	2.53%	1	2	50.00%			-4.0131	NO
Missed Repair Appmts Resale Design Non-Dispatch	7	535	1.31%							
Missed Repair Appmts Resale ISDN Dispatch	1	22	4.55%							
Missed Repair Appmts Resale ISDN Non-Dispatch	2	50	4.00%							
Missed Repair Appmts Resale PBX Dispatch	11	57	19.30%	0	1	0.00%			0.4848	YES
Missed Repair Appmts Resale PBX Non-Dispatch	2	53	3.77%							
Missed Repair Appmts Resale Residence and Business (POTS) Dispatch	3431	21821	15.72%	69	591	11.68%			2.6677	YES
Missed Repair Appmts Resale Residence and Business (POTS) Non-Dispatch	150	6608	2.27%	0	86	0.00%			1.4042	YES
Missed Repair Appmts Resale Residence Dispatch	2978	19257	15.46%	61	556	10.97%			2.8889	YES
Missed Repair Appmts Resale Residence Non-Dispatch	194	5707	2.35%	0	79	0.00%			1.3688	YES
Missed Repair Appmts UNE Combos - Other Dispatch	3480	22407	15.53%	0	37	0.00%			2.6061	YES
Missed Repair Appmts UNE Combos - Other Non-Dispatch	3480	22407	15.53%	0	5	0.00%			0.9587	YES
Missed Repair Appmts UNE Digital Loop < DS1 Dispatch	199	452	44.03%	0	6	0.00%			2.1581	YES
Missed Repair Appmts UNE Digital Loop < DS1 Non-Dispatch	20	962	2.08%	0	2	0.00%			0.2059	YES
Missed Repair Appmts UNE Digital Loop >= DS1 Dispatch	0	250	0.00%	0	42	0.00%				YES
Missed Repair Appmts UNE Digital Loop >= DS1 Non-Dispatch	2	227	0.88%	0	9	0.00%			0.2774	YES
Missed Repair Appmts UNE ISDN Dispatch	1	9	11.11%	0	3	0.00%			0.5303	YES
Missed Repair Appmts UNE ISDN Non-Dispatch	2	8	25.00%	0	2	0.00%			0.7303	YES
Missed Repair Appmts UNE Line Sharing Dispatch	196	390	50.26%	0	1	0.00%			1.0039	YES
Missed Repair Appmts UNE Line Sharing Non-Dispatch	17	772	2.20%							
Missed Repair Appmts UNE Loop + Port Combinations Dispatch	3468	21983	15.78%	182	1694	10.74%			5.4748	YES
Missed Repair Appmts UNE Loop + Port Combinations Non-Dispatch	155	6684	2.32%	3	203	1.48%			0.7845	YES
Missed Repair Appmts UNE Other Design Dispatch	12	424	2.83%	0	41	0.00%			1.0435	YES
Missed Repair Appmts UNE Other Design Non-Dispatch	7	535	1.31%	0	8	0.00%			0.3233	YES
Missed Repair Appmts UNE Other Non-Design Dispatch	3468	21983	15.78%							
Missed Repair Appmts UNE Other Non-Design Non-Dispatch	155	6684	2.32%							
Missed Repair Appmts UNE Switch Ports Dispatch	3431	21821	15.72%	0	1	0.00%			0.4319	YES
Missed Repair Appmts UNE Switch Ports Non-Dispatch	150	6608	2.27%	0	1	0.00%			0.1524	YES
Missed Repair Appmts UNE xDSL (HDSL, ADSL, and UCL) Dispatch	196	390	50.26%	0	4	0.00%			2.0001	YES
Missed Repair Appmts UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch	17	772	2.20%	0	1	0.00%			0.15	YES

Percent Repeat Troubles within "X" days

% Rpt Trbls w/in 30 days 2W Analog Loop Design Dispatch	3953	21983	17.98%	0	3	0.00%			0.811	YES
% Rpt Trbls w/in 30 days 2W Analog Loop Design Non-Dispatch	3953	21983	17.98%	0	1	0.00%			0.4682	YES
% Rpt Trbls w/in 30 days 2W Analog Loop Non-Design Dispatch	3920	21790	17.99%							
% Rpt Trbls w/in 30 days 2W Analog Loop Non-Design Non-Dispatch	1051	6096	17.24%							
% Rpt Trbls w/in 30 days Local Interconnection Trunks Dispatch	1	4	25.00%	0	1	0.00%			0.5164	YES
% Rpt Trbls w/in 30 days Local Interconnection Trunks Non-Dispatch	7	36	19.44%							
% Rpt Trbls w/in 30 days Local Transport (Unbundled Interoffice Transport) Dispatch	16	75	21.33%							
% Rpt Trbls w/in 30 days Local Transport (Unbundled Interoffice Transport) Non-Dispatch	405	2726	14.86%	3	35	8.57%			1.0389	YES
% Rpt Trbls w/in 30 days Resale Business Dispatch	140	977	14.33%	2	7	28.57%			-1.0716	YES
% Rpt Trbls w/in 30 days Resale Business Non-Dispatch	20	153	13.07%							
% Rpt Trbls w/in 30 days Resale Centrex Dispatch	8	83	9.64%							
% Rpt Trbls w/in 30 days Resale Centrex Non-Dispatch	80	424	18.87%	1	2	50.00%			-1.1226	YES
% Rpt Trbls w/in 30 days Resale Design Dispatch	89	535	16.64%							
% Rpt Trbls w/in 30 days Resale ISDN Dispatch	1	22	4.55%							
% Rpt Trbls w/in 30 days Resale ISDN Non-Dispatch	4	50	8.00%							
% Rpt Trbls w/in 30 days Resale PBX Dispatch	2	57	3.51%	1	1	100.00%			-5.1986	NO
% Rpt Trbls w/in 30 days Resale PBX Non-Dispatch	3	53	5.66%							
% Rpt Trbls w/in 30 days Resale Residence and Business (POTS) Dispatch	3932	21821	18.02%	76	591	12.86%			3.2203	YES
% Rpt Trbls w/in 30 days Resale Residence and Business (POTS) Non-Dispatch	1152	6608	17.43%	11	86	12.79%			1.1275	YES
% Rpt Trbls w/in 30 days Resale Residence Dispatch	3548	19257	18.42%	73	556	13.13%			3.175	YES
% Rpt Trbls w/in 30 days Resale Residence Non-Dispatch	1018	5707	17.84%	9	79	11.39%			1.4862	YES
% Rpt Trbls w/in 30 days UNE Combos - Other Dispatch	4033	22407	18.00%	3	37	8.11%			1.5647	YES
% Rpt Trbls w/in 30 days UNE Combos - Other Non-Dispatch	4033	22407	18.00%	0	5	0.00%			1.0475	YES
% Rpt Trbls w/in 30 days UNE Digital Loop < DS1 Dispatch	47	452	10.40%	0	6	0.00%			0.829	YES
% Rpt Trbls w/in 30 days UNE Digital Loop < DS1 Non-Dispatch	101	962	10.50%	0	2	0.00%			0.4839	YES
% Rpt Trbls w/in 30 days UNE Digital Loop >= DS1 Dispatch	64	250	25.60%	6	42	14.29%			1.5546	YES
% Rpt Trbls w/in 30 days UNE Digital Loop >= DS1 Non-Dispatch	43	227	18.94%	0	9	0.00%			1.4223	YES
% Rpt Trbls w/in 30 days UNE ISDN Dispatch	1	9	11.11%	0	3	0.00%			0.5303	YES
% Rpt Trbls w/in 30 days UNE ISDN Non-Dispatch	0	8	0.00%	0	2	0.00%				YES
% Rpt Trbls w/in 30 days UNE Line Sharing Dispatch	40	390	10.26%	0	1	0.00%			0.3376	YES
% Rpt Trbls w/in 30 days UNE Line Sharing Non-Dispatch	73	772	9.46%							
% Rpt Trbls w/in 30 days UNE Loop + Port Combinations Dispatch	3953	21983	17.98%	245	1694	14.46%			3.6342	YES
% Rpt Trbls w/in 30 days UNE Loop + Port Combinations Non-Dispatch	1158	6684	17.32%	41	203	20.20%			-1.0652	YES
% Rpt Trbls w/in 30 days UNE Other Design Dispatch	80	424	18.87%	6	41	14.63%			0.8616	YES
% Rpt Trbls w/in 30 days UNE Other Design Non-Dispatch	89	535	16.64%	0	8	0.00%			1.2542	YES
% Rpt Trbls w/in 30 days UNE Other Non-Design Dispatch	3953	21983	17.98%							
% Rpt Trbls w/in 30 days UNE Other Non-Design Non-Dispatch	1158	6684	17.32%							
% Rpt Trbls w/in 30 days UNE Switch Ports Dispatch	3932	21821	18.02%	0	1	0.00%			0.4688	YES
% Rpt Trbls w/in 30 days UNE Switch Ports Non-Dispatch	1152	6608	17.43%	0	1	0.00%			0.4595	YES
% Rpt Trbls w/in 30 days UNE xDSL (HDSL, ADSL, and UCL) Dispatch	40	390	10.26%	0	4	0.00%			0.6727	YES
% Rpt Trbls w/in 30 days UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch	73	772	9.46%	0	1	0.00%			0.323	YES

Response Interval

OSS Response Interval (M&R) CRIS	> 10 Seconds	14510	1887026	0.77%	1744	220240	0.79%	0	-1.1657	YES
OSS Response Interval (M&R) CRIS	> 0 - <= 10 Seconds	1872516	1887026	99.23%	218496	220240	99.21%	0	1.1657	YES
OSS Response Interval (M&R) CRIS	> 0 - <= 4 Seconds	1811740	1887026	96.01%	212472	220240	96.47%	0	-10.4968	YES
OSS Response Interval (M&R) DLETH	> 10 Seconds	9007	47246	0.19%	555	4152	13.37%	0.01	8.96	YES
OSS Response Interval (M&R) DLETH	> 0 - <= 4 Seconds	12218	47246	25.86%	1172	4152	28.23%	0.01	-3.3396	YES
OSS Response Interval (M&R) DLETH	> 0 - <= 10 Seconds	38239	47246	80.94%	3597	4152	86.63%	0.01	-8.96	YES

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Maintenance & Repair

OSS Response Interval (M&R) DLR
> 10 Seconds
OSS Response Interval (M&R) DLR
> 0 - <= 4 Seconds
OSS Response Interval (M&R) DLR
> 10 Seconds
OSS Response Interval (M&R) LMOS
> 0 - <= 4 Seconds
OSS Response Interval (M&R) LMOS
> 0 - <= 10 Seconds
OSS Response Interval (M&R) LMOSUPD
> 10 Seconds
OSS Response Interval (M&R) LMOSUPD
> 0 - <= 4 Seconds
OSS Response Interval (M&R) LMOSUPD
> 10 Seconds
OSS Response Interval (M&R) LNP GATEWAY
> 0 - <= 10 Seconds
OSS Response Interval (M&R) LNP GATEWAY
> 0 - <= 4 Seconds
OSS Response Interval (M&R) LNP GATEWAY
> 10 Seconds
OSS Response Interval (M&R) MARCH
> 0 - <= 10 Seconds
OSS Response Interval (M&R) MARCH
> 0 - <= 4 Seconds
OSS Response Interval (M&R) NIW
> 10 Seconds
OSS Response Interval (M&R) NIW
> 0 - <= 10 Seconds
OSS Response Interval (M&R) NIW
> 0 - <= 4 Seconds
OSS Response Interval (M&R) OSPCM
> 10 Seconds
OSS Response Interval (M&R) OSPCM
> 0 - <= 4 Seconds
OSS Response Interval (M&R) OSPCM
> 0 - <= 10 Seconds
OSS Response Interval (M&R) PREDICTOR
> 10 Seconds
OSS Response Interval (M&R) PREDICTOR
> 0 - <= 10 Seconds
OSS Response Interval (M&R) PREDICTOR
> 0 - <= 4 Seconds
OSS Response Interval (M&R) SOCS
> 10 Seconds
OSS Response Interval (M&R) SOCS
> 0 - <= 4 Seconds
OSS Response Interval (M&R) SOCS
> 0 - <= 10 Seconds

**Benchmark/
Analog**

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
8913	15417	57.81%	5563	7849	70.88%		0.01	-19.0752	NO
873	15417	5.66%	454	7849	5.78%		0	-0.3794	YES
6504	15417	42.19%	2286	7849	29.12%		0.01	19.0752	NO
3024	1886829	0.16%	282	226149	0.12%		0	3.9962	YES
1879128	1886829	99.59%	225364	226149	99.65%		0	-4.3016	YES
1883805	1886829	99.84%	225867	226149	99.88%		0	-3.9962	YES
4394	1133683	0.39%	460	97936	0.46%		0	-3.4742	NO
1102117	1133683	97.22%	95327	97936	97.34%		0	-2.1971	YES
1129289	1133683	99.61%	97486	97936	99.54%		0	3.4742	NO
52	104528	0.05%	16	10951	0.15%		0	-4.3023	NO
104476	104528	99.95%	10935	10951	99.85%		0	4.3023	NO
104400	104528	99.88%	10919	10951	99.71%		0	4.8327	NO
4395	5700	77.11%	577	807	71.50%		0.02	3.5475	YES
1305	5700	22.89%	230	807	28.50%		0.02	-3.5475	YES
1305	5700	22.89%	230	807	28.50%		0.02	-3.5475	YES
517	10830	4.77%	2	1653	0.12%		0.01	8.2641	YES
10313	10830	95.23%	1651	1653	99.88%		0.01	-8.2641	YES
7722	10830	71.30%	990	1653	59.89%		0.01	9.5528	NO
42	6603	0.64%	3	286	1.05%		0	-0.8599	YES
2329	6603	35.27%	79	286	27.62%		0.03	2.6506	NO
6561	6603	99.36%	263	286	98.95%		0	0.8599	YES
26008	29091	89.40%	2763	3331	82.95%		0.01	11.4632	YES
3083	29091	10.60%	568	3331	17.05%		0.01	-11.4632	YES
3083	29091	10.60%	568	3331	17.05%		0.01	-11.4632	YES
135	231306	0.06%	1	19408	0.01%		0	2.9482	YES
230942	231306	99.84%	19396	19408	99.94%		0	-3.2252	YES
231171	231306	99.94%	19407	19408	99.99%		0	-2.9482	YES

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Operator Percent Answered Within "X" Seconds

Speed to Answer Performance-% Answered Within "X" Seconds - Toll % WITHIN 10 SE

Operator Speed To Answer

Speed to Answer Performance/Average Speed to Answer - Toll

Operator Services

Benchmark/
Analog

Parity by Design

Parity by Design

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
					81.00%				Parity by Design
					4.9				Parity by Design

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Ordering

Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Acknowledgement Completeness										
Acknowledge Message Completeness EDI				289867	289867	100.00%				YES
Acknowledge Message Completeness TAG/LENS/XML				248048	248048	100.00%				YES
Acknowledgement Timeliness										
Acknowledge Message Timeliness EDI		95%<= 30 Minutes		289867	289867	100.00%				YES
Acknowledge Message Timeliness TAG/LENS/XML		95%<= 30 Minutes		248048	248048	100.00%				YES
Firm Order Confirmation Reject Completeness										
FOC & Rej Resp Comp (Fully Mech) 2W Analog Loop Design				4	4	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) 2W Analog Loop Non-Design				18	19	94.74%				NO
FOC & Rej Resp Comp (Fully Mech) 2W Analog Loop w/INP - Design										
FOC & Rej Resp Comp (Fully Mech) 2W Analog Loop w/INP - Non-Design										
FOC & Rej Resp Comp (Fully Mech) 2W Analog Loop w/LNP - Design										
FOC & Rej Resp Comp (Fully Mech) 2W Analog Loop w/LNP - Non-Design										
FOC & Rej Resp Comp (Fully Mech) INP (Standalone)										
FOC & Rej Resp Comp (Fully Mech) LNP (Standalone)										
FOC & Rej Resp Comp (Fully Mech) Local Interconnection Trunks				1114	1119	99.55%				YES
FOC & Rej Resp Comp (Fully Mech) Local Transport (Unbundled Interoffice Transport)										
FOC & Rej Resp Comp (Fully Mech) Resale Business				87	87	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) Resale Centrex										
FOC & Rej Resp Comp (Fully Mech) Resale Design										
FOC & Rej Resp Comp (Fully Mech) Resale ISDN										
FOC & Rej Resp Comp (Fully Mech) Resale PBX										
FOC & Rej Resp Comp (Fully Mech) Resale Residence				2821	2821	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) UNE Combos - Other				4	4	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) UNE ISDN				16	16	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) UNE Line Sharing				129	129	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) UNE Loop + Port Combinations				5242	5242	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) UNE Other Design				28	28	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) UNE Other Non-Design				4587	4587	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) UNE Switch Ports										
FOC & Rej Resp Comp (Fully Mech) UNE xDSL (HDSL, ADSL, and UCL)				19	19	100.00%				YES
FOC & Rej Resp Comp (Non Mech) 2W Analog Loop Design										
FOC & Rej Resp Comp (Non Mech) 2W Analog Loop Non-Design				7	7	100.00%				YES
FOC & Rej Resp Comp (Non Mech) 2W Analog Loop w/INP - Design										
FOC & Rej Resp Comp (Non Mech) 2W Analog Loop w/INP - Non-Design										
FOC & Rej Resp Comp (Non Mech) 2W Analog Loop w/LNP - Design										
FOC & Rej Resp Comp (Non Mech) 2W Analog Loop w/LNP - Non-Design										
FOC & Rej Resp Comp (Non Mech) INP (Standalone)										
FOC & Rej Resp Comp (Non Mech) LNP (Standalone)				55	55	100.00%				YES
FOC & Rej Resp Comp (Non Mech) Local Interconnection Trunks				21	21	100.00%				YES
FOC & Rej Resp Comp (Non Mech) Local Transport (Unbundled Interoffice Transport)				1	1	100.00%				YES
FOC & Rej Resp Comp (Non Mech) Resale Business				35	35	100.00%				YES
FOC & Rej Resp Comp (Non Mech) Resale Centrex										
FOC & Rej Resp Comp (Non Mech) Resale Design				1	1	100.00%				YES
FOC & Rej Resp Comp (Non Mech) Resale ISDN				2	2	100.00%				YES
FOC & Rej Resp Comp (Non Mech) Resale PBX				11	11	100.00%				YES
FOC & Rej Resp Comp (Non Mech) Resale Residence				203	204	99.51%				YES
FOC & Rej Resp Comp (Non Mech) UNE Combos - Other				55	55	100.00%				YES
FOC & Rej Resp Comp (Non Mech) UNE ISDN				2	2	100.00%				YES
FOC & Rej Resp Comp (Non Mech) UNE Line Sharing										
FOC & Rej Resp Comp (Non Mech) UNE Loop + Port Combinations				71	73	97.26%				YES
FOC & Rej Resp Comp (Non Mech) UNE Other Design				11	11	100.00%				YES
FOC & Rej Resp Comp (Non Mech) UNE Other Non-Design				473	473	100.00%				YES
FOC & Rej Resp Comp (Non Mech) UNE Switch Ports										
FOC & Rej Resp Comp (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)				3	3	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) 2W Analog Loop Design										
FOC & Rej Resp Comp (Partial Mech) 2W Analog Loop Non-Design				2	2	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) 2W Analog Loop w/INP - Design										
FOC & Rej Resp Comp (Partial Mech) 2W Analog Loop w/INP - Non-Design										
FOC & Rej Resp Comp (Partial Mech) 2W Analog Loop w/LNP - Design										
FOC & Rej Resp Comp (Partial Mech) 2W Analog Loop w/LNP - Non-Design										
FOC & Rej Resp Comp (Partial Mech) INP (Standalone)										
FOC & Rej Resp Comp (Partial Mech) LNP (Standalone)				573	574	99.83%				YES
FOC & Rej Resp Comp (Partial Mech) Local Interconnection Trunks										
FOC & Rej Resp Comp (Partial Mech) Local Transport (Unbundled Interoffice Transport)										
FOC & Rej Resp Comp (Partial Mech) Resale Business				93	94	98.94%				YES
FOC & Rej Resp Comp (Partial Mech) Resale Centrex										
FOC & Rej Resp Comp (Partial Mech) Resale Design										
FOC & Rej Resp Comp (Partial Mech) Resale ISDN										
FOC & Rej Resp Comp (Partial Mech) Resale PBX										
FOC & Rej Resp Comp (Partial Mech) Resale Residence				3050	3052	99.93%				YES
FOC & Rej Resp Comp (Partial Mech) UNE Combos - Other				34	34	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) UNE ISDN				2	2	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) UNE Line Sharing				86	86	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) UNE Loop + Port Combinations				586	586	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) UNE Other Design				78	78	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) UNE Other Non-Design				2088	2088	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) UNE Switch Ports										

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Ordering

Benchmark/ Analog 97%
FOC & Rej Resp Comp (Partial Mech) UNE xDSL (HDSL, ADSL, and UCL)
Firm Order Confirmation Timeliness
FOC Timeliness (Fully Mech) 2W Analog Loop Design
FOC Timeliness (Fully Mech) 2W Analog Loop Non-Design
FOC Timeliness (Fully Mech) 2W Analog Loop w/INP - Design
FOC Timeliness (Fully Mech) 2W Analog Loop w/LNP - Design
FOC Timeliness (Fully Mech) 2W Analog Loop w/LNP - Non-Design
FOC Timeliness (Fully Mech) INP (Standalone)
FOC Timeliness (Fully Mech) LNP (Standalone)
FOC Timeliness (Fully Mech) Local Interconnection Trunks
FOC Timeliness (Fully Mech) Local Transport (Unbundled Interoffice Transport)
FOC Timeliness (Fully Mech) Resale Business
FOC Timeliness (Fully Mech) Resale Centrex
FOC Timeliness (Fully Mech) Resale Design
FOC Timeliness (Fully Mech) Resale ISDN
FOC Timeliness (Fully Mech) Resale PBX
FOC Timeliness (Fully Mech) Resale Residence
FOC Timeliness (Fully Mech) UNE Combos - Other
FOC Timeliness (Fully Mech) UNE EELs
FOC Timeliness (Fully Mech) UNE ISDN
FOC Timeliness (Fully Mech) UNE Line Sharing
FOC Timeliness (Fully Mech) UNE Loop + Port Combinations
FOC Timeliness (Fully Mech) UNE Other Design
FOC Timeliness (Fully Mech) UNE Other Non-Design
FOC Timeliness (Fully Mech) UNE Switch Ports
FOC Timeliness (Fully Mech) UNE xDSL (HDSL, ADSL, and UCL)
FOC Timeliness (Non Mech) 2W Analog Loop Design
FOC Timeliness (Non Mech) 2W Analog Loop Non-Design
FOC Timeliness (Non Mech) 2W Analog Loop w/INP - Design
FOC Timeliness (Non Mech) 2W Analog Loop w/LNP - Non-Design
FOC Timeliness (Non Mech) 2W Analog Loop w/LNP - Design
FOC Timeliness (Non Mech) 2W Analog Loop w/LNP - Non-Design
FOC Timeliness (Non Mech) INP (Standalone)
FOC Timeliness (Non Mech) LNP (Standalone)
FOC Timeliness (Non Mech) Local Interconnection Trunks
FOC Timeliness (Non Mech) Local Transport (Unbundled Interoffice Transport)
FOC Timeliness (Non Mech) Resale Business
FOC Timeliness (Non Mech) Resale Centrex
FOC Timeliness (Non Mech) Resale Design
FOC Timeliness (Non Mech) Resale ISDN
FOC Timeliness (Non Mech) Resale PBX
FOC Timeliness (Non Mech) Resale Residence
FOC Timeliness (Non Mech) UNE Combos - Other
FOC Timeliness (Non Mech) UNE EELs
FOC Timeliness (Non Mech) UNE ISDN
FOC Timeliness (Non Mech) UNE Line Sharing
FOC Timeliness (Non Mech) UNE Loop + Port Combinations
FOC Timeliness (Non Mech) UNE Other Design
FOC Timeliness (Non Mech) UNE Other Non-Design
FOC Timeliness (Non Mech) UNE Switch Ports
FOC Timeliness (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)
FOC Timeliness (Partial Mech) 2W Analog Loop Design
FOC Timeliness (Partial Mech) 2W Analog Loop Non-Design
FOC Timeliness (Partial Mech) 2W Analog Loop w/INP - Design
FOC Timeliness (Partial Mech) 2W Analog Loop w/LNP - Non-Design
FOC Timeliness (Partial Mech) 2W Analog Loop w/LNP - Design
FOC Timeliness (Partial Mech) 2W Analog Loop w/LNP - Non-Design
FOC Timeliness (Partial Mech) INP (Standalone)
FOC Timeliness (Partial Mech) LNP (Standalone)
FOC Timeliness (Partial Mech) Local Interconnection Trunks
FOC Timeliness (Partial Mech) Local Transport (Unbundled Interoffice Transport)
FOC Timeliness (Partial Mech) Resale Business
FOC Timeliness (Partial Mech) Resale Centrex
FOC Timeliness (Partial Mech) Resale Design
FOC Timeliness (Partial Mech) Resale ISDN
FOC Timeliness (Partial Mech) Resale PBX
FOC Timeliness (Partial Mech) Resale Residence
FOC Timeliness (Partial Mech) UNE Combos - Other
FOC Timeliness (Partial Mech) UNE EELs
FOC Timeliness (Partial Mech) UNE ISDN
FOC Timeliness (Partial Mech) UNE Line Sharing
FOC Timeliness (Partial Mech) UNE Loop + Port Combinations
FOC Timeliness (Partial Mech) UNE Other Design
FOC Timeliness (Partial Mech) UNE Other Non-Design
FOC Timeliness (Partial Mech) UNE Switch Ports
FOC Timeliness (Partial Mech) UNE xDSL (HDSL, ADSL, and UCL)
FOC Timeliness (Partial Mech) UNE xDSL (HDSL, ADSL, and UCL)
Percent Flow-Through
Achieved Flow Through Aggregate
Achieved Flow Through Business

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
		97%	4	4	100.00%				YES
		95% <= 3 Hours	4	4	100.00%				YES
		95% <= 3 Hours	18	18	100.00%				YES
		95% <= 3 Hours							
		95% <= 3 Hours							
		95% <= 3 Hours							
		95% <= 3 Hours	1028	1030	99.81%				YES
		95% <= 3 Hours							
		95% <= 3 Hours	79	85	92.94%				NO
		95% <= 3 Hours							
		95% <= 3 Hours							
		95% <= 3 Hours	2758	2801	98.46%				YES
		95% <= 3 Hours	4	4	100.00%				YES
		95% <= 3 Hours	4	4	100.00%				YES
		95% <= 3 Hours	15	16	93.75%				NO
		95% <= 3 Hours	126	129	97.67%				YES
		95% <= 3 Hours	5147	5239	98.24%				YES
		95% <= 3 Hours	27	28	96.43%				YES
		95% <= 3 Hours	4406	4585	96.10%				YES
		95% <= 3 Hours							
		95% <= 3 Hours	18	19	94.74%				NO
		95% <= 24 Hours							
		95% <= 24 Hours	3	3	100.00%				YES
		95% <= 24 Hours							
		95% <= 24 Hours							
		95% <= 24 Hours							
		95% <= 24 Hours	45	46	97.83%				YES
		95% <= 10 Days	20	20	100.00%				YES
		95% <= 24 Hours	1	1	100.00%				YES
		95% <= 24 Hours	18	18	100.00%				YES
		95% <= 24 Hours							
		95% <= 24 Hours	1	1	100.00%				YES
		95% <= 24 Hours	4	4	100.00%				YES
		95% <= 24 Hours	147	149	98.66%				YES
		95% <= 24 Hours	31	32	96.88%				YES
		95% <= 24 Hours	31	32	96.88%				YES
		95% <= 24 Hours	2	2	100.00%				YES
		95% <= 24 Hours							
		95% <= 24 Hours	33	33	100.00%				YES
		95% <= 24 Hours	11	11	100.00%				YES
		95% <= 24 Hours	261	262	99.62%				YES
		95% <= 24 Hours							
		95% <= 24 Hours	2	2	100.00%				YES
		90% <= 7 Hours	2	2	100.00%				YES
		90% <= 7 Hours							
		90% <= 7 Hours							
		90% <= 7 Hours							
		90% <= 7 Hours	437	439	99.54%				YES
		90% <= 7 Hours							
		90% <= 7 Hours							
		90% <= 7 Hours	59	63	93.65%				YES
		90% <= 7 Hours							
		90% <= 7 Hours							
		90% <= 7 Hours							
		90% <= 7 Hours	2149	2299	93.48%				YES
		90% <= 7 Hours	23	23	100.00%				YES
		90% <= 7 Hours	23	23	100.00%				YES
		90% <= 7 Hours	1	1	100.00%				YES
		90% <= 7 Hours	36	39	92.31%				YES
		90% <= 7 Hours	271	280	96.79%				YES
		90% <= 7 Hours	32	36	88.89%				NO
		90% <= 7 Hours	407	423	96.22%				YES
		90% <= 7 Hours							
		90% <= 7 Hours	3	5	60.00%				NO
		Diagnostic	234347	262079	89.42%				Diagnostic
		Diagnostic	6842	10119	67.62%				Diagnostic

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Ordering

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Achieved Flow Through Residence	Diagnostic				107662	122180	83.12%				Diagnostic
Achieved Flow Through Summary	Diagnostic				234347	262079	89.42%				Diagnostic
Achieved Flow Through UNE-L	Diagnostic				13724	17468	78.57%				Diagnostic
Achieved Flow Through UNE-P	Diagnostic				106119	112312	94.49%				Diagnostic
Flow Through Aggregate	Diagnostic				234347	241452	97.06%				Diagnostic
Flow Through Business	90%				6842	7462	91.69%				YES
Flow Through Residence	95%				107662	110967	97.02%				YES
Flow Through Summary	Diagnostic				234347	241452	97.06%				Diagnostic
Flow Through UNE-L	85%				13724	15488	88.61%				YES
Flow Through UNE-P	95%				106119	107535	98.68%				YES
LNP Flow Through Aggregate	85%				28393	28970	98.01%				YES
LNP Flow Through Summary	85%				28393	28970	98.01%				YES
Percent Rejected Service Request											
Percent Reject Service Request (Fully Mech) 2W Analog Loop Design	Diagnostic				0	4	0.00%				Diagnostic
Percent Reject Service Request (Fully Mech) 2W Analog Loop Non-Design	Diagnostic				0	19	0.00%				Diagnostic
Percent Reject Service Request (Fully Mech) 2W Analog Loop w/INP - Design											
Percent Reject Service Request (Fully Mech) 2W Analog Loop w/INP - Non-Design											
Percent Reject Service Request (Fully Mech) 2W Analog Loop w/LNP - Design											
Percent Reject Service Request (Fully Mech) 2W Analog Loop w/LNP - Non-Design											
Percent Reject Service Request (Fully Mech) INP (Standalone)											
Percent Reject Service Request (Fully Mech) LNP (Standalone)	Diagnostic				84	1119	7.51%				Diagnostic
Percent Reject Service Request (Fully Mech) Local Interconnection Trunks											
Percent Reject Service Request (Fully Mech) Local Transport (Unbundled Interoffice Transport)	Diagnostic				5	87	5.75%				Diagnostic
Percent Reject Service Request (Fully Mech) Resale Business											
Percent Reject Service Request (Fully Mech) Resale Centrex											
Percent Reject Service Request (Fully Mech) Resale Design											
Percent Reject Service Request (Fully Mech) Resale ISDN											
Percent Reject Service Request (Fully Mech) Resale PBX											
Percent Reject Service Request (Fully Mech) Resale Residence	Diagnostic				21	2821	0.74%				Diagnostic
Percent Reject Service Request (Fully Mech) UNE Combos - Other	Diagnostic				0	4	0.00%				Diagnostic
Percent Reject Service Request (Fully Mech) UNE Digital Loop < DS1											
Percent Reject Service Request (Fully Mech) UNE Digital Loop >= DS1											
Percent Reject Service Request (Fully Mech) UNE EELs											
Percent Reject Service Request (Fully Mech) UNE ISDN	Diagnostic				0	16	0.00%				Diagnostic
Percent Reject Service Request (Fully Mech) UNE Line Sharing	Diagnostic				0	129	0.00%				Diagnostic
Percent Reject Service Request (Fully Mech) UNE Loop + Port Combinations	Diagnostic				3	5242	0.06%				Diagnostic
Percent Reject Service Request (Fully Mech) UNE Other Design	Diagnostic				0	28	0.00%				Diagnostic
Percent Reject Service Request (Fully Mech) UNE Other Non-Design	Diagnostic				0	4587	0.00%				Diagnostic
Percent Reject Service Request (Fully Mech) UNE Switch Ports											
Percent Reject Service Request (Fully Mech) UNE xDSL (HDSL, ADSL, and UCL)	Diagnostic				0	19	0.00%				Diagnostic
Percent Reject Service Request (Non Mech) 2W Analog Loop Design											
Percent Reject Service Request (Non Mech) 2W Analog Loop Non-Design	Diagnostic				4	7	57.14%				Diagnostic
Percent Reject Service Request (Non Mech) 2W Analog Loop w/INP - Design											
Percent Reject Service Request (Non Mech) 2W Analog Loop w/INP - Non-Design											
Percent Reject Service Request (Non Mech) 2W Analog Loop w/LNP - Design											
Percent Reject Service Request (Non Mech) 2W Analog Loop w/LNP - Non-Design											
Percent Reject Service Request (Non Mech) INP (Standalone)	Diagnostic				16	55	29.09%				Diagnostic
Percent Reject Service Request (Non Mech) LNP (Standalone)	Diagnostic				1	21	4.76%				Diagnostic
Percent Reject Service Request (Non Mech) Local Interconnection Trunks	Diagnostic				0	1	0.00%				Diagnostic
Percent Reject Service Request (Non Mech) Local Transport (Unbundled Interoffice Tra	Diagnostic				18	35	51.43%				Diagnostic
Percent Reject Service Request (Non Mech) Resale Business											
Percent Reject Service Request (Non Mech) Resale Centrex											
Percent Reject Service Request (Non Mech) Resale Design	Diagnostic				1	1	100.00%				Diagnostic
Percent Reject Service Request (Non Mech) Resale ISDN	Diagnostic				1	2	50.00%				Diagnostic
Percent Reject Service Request (Non Mech) Resale PBX	Diagnostic				8	11	72.73%				Diagnostic
Percent Reject Service Request (Non Mech) Resale Residence	Diagnostic				60	204	29.41%				Diagnostic
Percent Reject Service Request (Non Mech) UNE Combos - Other	Diagnostic				26	55	47.27%				Diagnostic
Percent Reject Service Request (Non Mech) UNE Digital Loop < DS1											
Percent Reject Service Request (Non Mech) UNE Digital Loop >= DS1											
Percent Reject Service Request (Non Mech) UNE EELs											
Percent Reject Service Request (Non Mech) UNE ISDN	Diagnostic				0	2	0.00%				Diagnostic
Percent Reject Service Request (Non Mech) UNE Line Sharing											
Percent Reject Service Request (Non Mech) UNE Loop + Port Combinations	Diagnostic				40	73	54.79%				Diagnostic
Percent Reject Service Request (Non Mech) UNE Other Design	Diagnostic				2	11	18.18%				Diagnostic
Percent Reject Service Request (Non Mech) UNE Other Non-Design	Diagnostic				215	473	45.45%				Diagnostic
Percent Reject Service Request (Non Mech) UNE Switch Ports											
Percent Reject Service Request (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)	Diagnostic				1	3	33.33%				Diagnostic
Percent Reject Service Request (Partial Mech) 2W Analog Loop Design											
Percent Reject Service Request (Partial Mech) 2W Analog Loop Non-Design	Diagnostic				0	2	0.00%				Diagnostic
Percent Reject Service Request (Partial Mech) 2W Analog Loop w/INP - Design											
Percent Reject Service Request (Partial Mech) 2W Analog Loop w/INP - Non-Design											
Percent Reject Service Request (Partial Mech) 2W Analog Loop w/LNP - Design											
Percent Reject Service Request (Partial Mech) 2W Analog Loop w/LNP - Non-Design											
Percent Reject Service Request (Partial Mech) INP (Standalone)											
Percent Reject Service Request (Partial Mech) LNP (Standalone)	Diagnostic				131	574	22.82%				Diagnostic
Percent Reject Service Request (Partial Mech) Local Interconnection Trunks											
Percent Reject Service Request (Partial Mech) Local Transport (Unbundled Interoffice Transport)	Diagnostic				34	94	36.17%				Diagnostic
Percent Reject Service Request (Partial Mech) Resale Business											
Percent Reject Service Request (Partial Mech) Resale Centrex											
Percent Reject Service Request (Partial Mech) Resale Design											

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Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Percent Reject Service Request (Partial Mech) Resale ISDN										
Percent Reject Service Request (Partial Mech) Resale PBX										
Percent Reject Service Request (Partial Mech) Resale Residence				783	3052	25.66%				Diagnostic
Percent Reject Service Request (Partial Mech) UNE Combos - Other				10	34	29.41%				Diagnostic
Percent Reject Service Request (Partial Mech) UNE Digital Loop < DS1										
Percent Reject Service Request (Partial Mech) UNE Digital Loop >= DS1										
Percent Reject Service Request (Partial Mech) UNE EELs										
Percent Reject Service Request (Partial Mech) UNE ISDN				1	2	50.00%				Diagnostic
Percent Reject Service Request (Partial Mech) UNE Line Sharing					86	59.30%				Diagnostic
Percent Reject Service Request (Partial Mech) UNE Loop + Port Combinations				51	586	55.29%				Diagnostic
Percent Reject Service Request (Partial Mech) UNE Loop + Port Combinations				42	78	53.85%				Diagnostic
Percent Reject Service Request (Partial Mech) UNE Other Non-Design				1678	2088	80.36%				Diagnostic
Percent Reject Service Request (Partial Mech) UNE Switch Ports										
Percent Reject Service Request (Partial Mech) UNE xDSL (HDSL, ADSL, and UCL)				1	4	25.00%				Diagnostic
Reject Interval										
Reject Interval (Fully Mech) 2W Analog Loop Design										
Reject Interval (Fully Mech) 2W Analog Loop Non-Design										
Reject Interval (Fully Mech) 2W Analog Loop w/INP - Design										
Reject Interval (Fully Mech) 2W Analog Loop w/INP - Non-Design										
Reject Interval (Fully Mech) 2W Analog Loop w/LNP - Design										
Reject Interval (Fully Mech) 2W Analog Loop w/LNP - Non-Design										
Reject Interval (Fully Mech) INP (Standalone)										
Reject Interval (Fully Mech) LNP (Standalone)	97 % <= 1 Hour			84	84	100.00%				YES
Reject Interval (Fully Mech) Local Interconnection Trunks										
Reject Interval (Fully Mech) Local Transport (Unbundled Interoffice Transport)										
Reject Interval (Fully Mech) Resale Business	97 % <= 1 Hour			3	5	60.00%				NO
Reject Interval (Fully Mech) Resale Centrex										
Reject Interval (Fully Mech) Resale Design										
Reject Interval (Fully Mech) Resale ISDN										
Reject Interval (Fully Mech) Resale PBX										
Reject Interval (Fully Mech) Resale Residence	97 % <= 1 Hour			20	22	90.91%				NO
Reject Interval (Fully Mech) UNE Combos - Other										
Reject Interval (Fully Mech) UNE ISDN										
Reject Interval (Fully Mech) UNE Line Sharing										
Reject Interval (Fully Mech) UNE Loop + Port Combinations	97 % <= 1 Hour			3	3	100.00%				YES
Reject Interval (Fully Mech) UNE Other Design	97 % <= 1 Hour			0	1					NO
Reject Interval (Fully Mech) UNE Other Non-Design										
Reject Interval (Fully Mech) UNE Switch Ports										
Reject Interval (Fully Mech) UNE xDSL (HDSL, ADSL, and UCL)										
Reject Interval (Non Mech) 2W Analog Loop Design										
Reject Interval (Non Mech) 2W Analog Loop Non-Design	95 % <= 24 Hours			4	4	100.00%				YES
Reject Interval (Non Mech) 2W Analog Loop w/INP - Design										
Reject Interval (Non Mech) 2W Analog Loop w/INP - Non-Design										
Reject Interval (Non Mech) 2W Analog Loop w/LNP - Design										
Reject Interval (Non Mech) 2W Analog Loop w/LNP - Non-Design										
Reject Interval (Non Mech) INP (Standalone)										
Reject Interval (Non Mech) LNP (Standalone)	95 % <= 24 Hours			16	16	100.00%				YES
Reject Interval (Non Mech) Local Interconnection Trunks	85 % <= 4 Days			2	3	66.67%				NO
Reject Interval (Non Mech) Local Transport (Unbundled Interoffice Transport)										
Reject Interval (Non Mech) Resale Business	95 % <= 24 Hours			18	18	100.00%				YES
Reject Interval (Non Mech) Resale Centrex										
Reject Interval (Non Mech) Resale Design										
Reject Interval (Non Mech) Resale ISDN	95 % <= 24 Hours			1	1	100.00%				YES
Reject Interval (Non Mech) Resale PBX	95 % <= 24 Hours			8	8	100.00%				YES
Reject Interval (Non Mech) Resale Residence	95 % <= 24 Hours			60	61	98.36%				YES
Reject Interval (Non Mech) UNE Combos - Other	95 % <= 24 Hours			27	27	100.00%				YES
Reject Interval (Non Mech) UNE ISDN										
Reject Interval (Non Mech) UNE Line Sharing										
Reject Interval (Non Mech) UNE Loop + Port Combinations	95 % <= 24 Hours			40	40	100.00%				YES
Reject Interval (Non Mech) UNE Other Design	95 % <= 24 Hours			2	2	100.00%				YES
Reject Interval (Non Mech) UNE Other Non-Design	95 % <= 24 Hours			217	217	100.00%				YES
Reject Interval (Non Mech) UNE Switch Ports										
Reject Interval (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)	95 % <= 24 Hours			1	1	100.00%				YES
Reject Interval (Partial Mech) 2W Analog Loop Design										
Reject Interval (Partial Mech) 2W Analog Loop Non-Design										
Reject Interval (Partial Mech) 2W Analog Loop w/INP - Design										
Reject Interval (Partial Mech) 2W Analog Loop w/INP - Non-Design										
Reject Interval (Partial Mech) 2W Analog Loop w/LNP - Design										
Reject Interval (Partial Mech) 2W Analog Loop w/LNP - Non-Design										
Reject Interval (Partial Mech) INP (Standalone)										
Reject Interval (Partial Mech) LNP (Standalone)	90 % <= 7 Hours			128	129	99.22%				YES
Reject Interval (Partial Mech) Local Interconnection Trunks										
Reject Interval (Partial Mech) Local Transport (Unbundled Interoffice Transport)										
Reject Interval (Partial Mech) Resale Business	90 % <= 7 Hours			34	34	100.00%				YES
Reject Interval (Partial Mech) Resale Centrex										
Reject Interval (Partial Mech) Resale Design										
Reject Interval (Partial Mech) Resale ISDN										
Reject Interval (Partial Mech) Resale PBX										
Reject Interval (Partial Mech) Resale Residence	90 % <= 7 Hours			751	781	96.16%				YES
Reject Interval (Partial Mech) UNE Combos - Other	90 % <= 7 Hours			10	10	100.00%				YES

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Provisioning

Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Completion Attempts Without Notice										
Completion Attempts Without Notice 2W Analog Loop Design Dispatch										
Completion Attempts Without Notice 2W Analog Loop Design Non-Dispatch										
Completion Attempts Without Notice 2W Analog Loop Non-Design Dispatch				0	2	0.00%				Diagnostic
Completion Attempts Without Notice 2W Analog Loop Non-Design Non-Dispatch				0	4	0.00%				Diagnostic
Completion Attempts Without Notice 2W Analog Loop w/INP - Design Dispatch										
Completion Attempts Without Notice 2W Analog Loop w/INP - Design Non-Dispatch										
Completion Attempts Without Notice 2W Analog Loop w/INP - Non-Design Dispatch										
Completion Attempts Without Notice 2W Analog Loop w/INP - Non-Design Non-Dispatch										
Completion Attempts Without Notice 2W Analog Loop w/LNP - Design Dispatch										
Completion Attempts Without Notice 2W Analog Loop w/LNP - Design Non-Dispatch										
Completion Attempts Without Notice 2W Analog Loop w/LNP - Non-Design Dispatch										
Completion Attempts Without Notice 2W Analog Loop w/LNP - Non-Design Non-Dispatch										
Completion Attempts Without Notice INP (Standalone) Dispatch										
Completion Attempts Without Notice INP (Standalone) Non-Dispatch										
Completion Attempts Without Notice LNP (Standalone) Dispatch										
Completion Attempts Without Notice LNP (Standalone) Non-Dispatch				166	1190	13.95%				Diagnostic
Completion Attempts Without Notice Local Interconnection Trunks Dispatch				0	10	0.00%				Diagnostic
Completion Attempts Without Notice Local Interconnection Trunks Non-Dispatch										
Completion Attempts Without Notice Local Transport (Unbundled Interoffice Transport) I										
Completion Attempts Without Notice Local Transport (Unbundled Interoffice Transport) N										
Completion Attempts Without Notice Resale Business Dispatch				0	1	0.00%				Diagnostic
Completion Attempts Without Notice Resale Business Non-Dispatch				1	32	3.13%				Diagnostic
Completion Attempts Without Notice Resale Centrex Dispatch				1	105	0.95%				Diagnostic
Completion Attempts Without Notice Resale Centrex Non-Dispatch				0	1	0.00%				Diagnostic
Completion Attempts Without Notice Resale Design Dispatch				1	1	100.00%				Diagnostic
Completion Attempts Without Notice Resale Design Non-Dispatch				1	1	100.00%				Diagnostic
Completion Attempts Without Notice Resale ISDN Dispatch										
Completion Attempts Without Notice Resale ISDN Non-Dispatch										
Completion Attempts Without Notice Resale PBX Dispatch				1	1	100.00%				Diagnostic
Completion Attempts Without Notice Resale PBX Non-Dispatch				1	2	50.00%				Diagnostic
Completion Attempts Without Notice Resale Residence Dispatch				9	286	3.15%				Diagnostic
Completion Attempts Without Notice Resale Residence Non-Dispatch				369	3807	9.69%				Diagnostic
Completion Attempts Without Notice UNE Combos - Other Dispatch				4	24	16.67%				Diagnostic
Completion Attempts Without Notice UNE Combos - Other Non-Dispatch				0	1	0.00%				Diagnostic
Completion Attempts Without Notice UNE Digital Loop < DS1 Dispatch				4	14	28.57%				Diagnostic
Completion Attempts Without Notice UNE Digital Loop < DS1 Non-Dispatch				0	1	0.00%				Diagnostic
Completion Attempts Without Notice UNE Digital Loop >= DS1 Dispatch				3	54	5.56%				Diagnostic
Completion Attempts Without Notice UNE Digital Loop >= DS1 Non-Dispatch										
Completion Attempts Without Notice UNE ISDN Dispatch				4	9	44.44%				Diagnostic
Completion Attempts Without Notice UNE ISDN Non-Dispatch										
Completion Attempts Without Notice UNE Line Sharing Dispatch				5	5	100.00%				Diagnostic
Completion Attempts Without Notice UNE Line Sharing Non-Dispatch				89	100	89.00%				Diagnostic
Completion Attempts Without Notice UNE Loop + Port Combinations Dispatch				1	37	2.70%				Diagnostic
Completion Attempts Without Notice UNE Loop + Port Combinations Non-Dispatch				28	3626	0.77%				Diagnostic
Completion Attempts Without Notice UNE Other Design Dispatch										
Completion Attempts Without Notice UNE Other Design Non-Dispatch										
Completion Attempts Without Notice UNE Other Non-Design Dispatch				1	8	12.50%				Diagnostic
Completion Attempts Without Notice UNE Other Non-Design Non-Dispatch				0	6	0.00%				Diagnostic
Completion Attempts Without Notice UNE Switch Ports Dispatch				0	6	0.00%				Diagnostic
Completion Attempts Without Notice UNE Switch Ports Non-Dispatch				0	1	0.00%				Diagnostic
Completion Attempts Without Notice UNE xDSL (HDSL, ADSL, and UCL) Dispatch				0	5	0.00%				Diagnostic
Completion Attempts Without Notice UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch				0	1	0.00%				Diagnostic
Completion Notice Interval										
Avg Cmp Notice Intvl Mech 2W Analog Loop Design < 10 Circuits	Retail Residence and Business Dispatch	25091	5034	4.98			24.97			
Avg Cmp Notice Intvl Mech 2W Analog Loop Design >= 10 Circuits	Retail Residence and Business Dispatch	92	21	4.39			15.99			
Avg Cmp Notice Intvl Mech 2W Analog Loop Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	24873	4968	5.01	0	3	0.02		0.3446	YES
Avg Cmp Notice Intvl Mech 2W Analog Loop Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	92	21	4.39			15.99			
Avg Cmp Notice Intvl Mech 2W Analog Loop Non-Design Non-Dispatch (Dispatch In) <	Retail Residence and Business (POTS) Excluding Switch -Based Orders	44095	27031	1.63	0	4	0.02		0.1711	YES
Avg Cmp Notice Intvl Mech 2W Analog Loop Non-Design Non-Dispatch (Dispatch In) >=	Retail Residence and Business (POTS) Excluding Switch -Based Orders	25091	5034	4.98			24.97			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Design < 10 Circuits	Retail Residence and Business Dispatch	92	21	4.39			15.99			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Design >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	24873	4968	5.01			25.08			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	92	21	4.39			15.99			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	44095	27031	1.63			18.87			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Non-Design Non-Dispatch (Dispatch	Retail Residence and Business (POTS) Excluding Switch -Based Orders									
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Non-Design Non-Dispatch (Dispatch	Retail Residence and Business (POTS) Excluding Switch -Based Orders									
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Design < 10 Circuits	Retail Residence and Business Dispatch	25091	5034	4.98			24.97			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Design >= 10 Circuits	Retail Residence and Business Dispatch	92	21	4.39			15.99			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	24873	4968	5.01			25.08			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	92	21	4.39			15.99			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dispatch	Retail Residence and Business (POTS) Excluding Switch -Based Orders	44095	27031	1.63			18.87			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dispatch	Retail Residence and Business (POTS) Excluding Switch -Based Orders									
Avg Cmp Notice Intvl Mech INP (Standalone) < 10 Circuits	Retail Residence and Business (POTS)	138460	87052	1.59			16.56			
Avg Cmp Notice Intvl Mech INP (Standalone) >= 10 Circuits	Retail Residence and Business (POTS)	92	21	4.39			15.99			
Avg Cmp Notice Intvl Mech LNP (Standalone) < 10 Circuits	Retail Residence and Business (POTS)	138460	87052	1.59	778	1148	0.68		1.8545	YES
Avg Cmp Notice Intvl Mech LNP (Standalone) >= 10 Circuits	Retail Residence and Business (POTS)	92	21	4.39			15.99			
Avg Cmp Notice Intvl Mech Local Interconnection Trunks	Local Interconnection Trunks									
Avg Cmp Notice Intvl Mech Local Transport (Unbundled Interoffice Transport) < 10 Circ	Retail DS1/DS3 Interoffice	1536	199	7.72			32.21			
Avg Cmp Notice Intvl Mech Local Transport (Unbundled Interoffice Transport) >= 10 Circ	Retail DS1/DS3 Interoffice									

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Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Avg Cmp Notice Intvl Mech Resale Business < 10 Circuits	23876	7805	3.83	253	128	1.98	26.74		0.7759	
Avg Cmp Notice Intvl Mech Resale Business >= 10 Circuits	277	33	8.38				23.97			
Avg Cmp Notice Intvl Mech Resale Centrex < 10 Circuits	346	207	1.67	0	1	0.18	8.88		0.1672	YES
Avg Cmp Notice Intvl Mech Resale Centrex >= 10 Circuits	2	4	0.47				0.18			
Avg Cmp Notice Intvl Mech Resale Design < 10 Circuits	4244	551	7.7				48.73			
Avg Cmp Notice Intvl Mech Resale Design >= 10 Circuits	293	26	11.28				32.62			
Avg Cmp Notice Intvl Mech Resale ISDN < 10 Circuits	1579	88	17.95				47.15			
Avg Cmp Notice Intvl Mech Resale ISDN >= 10 Circuits	182	12	15.13				33.63			
Avg Cmp Notice Intvl Mech Resale PBX < 10 Circuits	62	27	2.28				5.95			
Avg Cmp Notice Intvl Mech Resale PBX >= 10 Circuits	1	3	0.36				0.07			
Avg Cmp Notice Intvl Mech Resale Residence < 10 Circuits	109832	79507	1.38	4436	4022	1.1	15.23		1.1315	YES
Avg Cmp Notice Intvl Mech Resale Residence >= 10 Circuits	0	7	0.02	0	3	0.02	0			YES
Avg Cmp Notice Intvl Mech UNE Combos - Other Dispatch < 10 Circuits	29073	5271	5.33	0	13	0.02	26.61		0.7185	YES
Avg Cmp Notice Intvl Mech UNE Combos - Other Dispatch >= 10 Circuits	365	39	9.37				28.86			
Avg Cmp Notice Intvl Mech UNE Combos - Other Non-Dispatch (Dispatch In) < 10 Circuits	45711	27179	1.68	0	1	0.02	19.6		0.085	YES
Avg Cmp Notice Intvl Mech UNE Combos - Other Non-Dispatch (Dispatch In) >= 10 Circuits	83	17	4.9				8.65			
Avg Cmp Notice Intvl Mech UNE Digital Loop < DS1 < 10 Circuits	43798	6930	6.32	0	11	0.02	29.36		0.7114	YES
Avg Cmp Notice Intvl Mech UNE Digital Loop < DS1 >= 10 Circuits	430	54	7.97				23.26			
Avg Cmp Notice Intvl Mech UNE Digital Loop >= DS1 < 10 Circuits	1735	385	4.51	15	33	0.46	24.58		0.9077	YES
Avg Cmp Notice Intvl Mech UNE Digital Loop >= DS1 >= 10 Circuits	183	15	12.2				30.42			
Avg Cmp Notice Intvl Mech UNE Enhanced Extended Link/Non-Switched Combination	1536	199	7.72	0	14	0.02	32.21		0.8646	YES
Avg Cmp Notice Intvl Mech UNE Enhanced Extended Link/Non-Switched Combination										
Avg Cmp Notice Intvl Mech UNE ISDN < 10 Circuits	346	30	11.53	0	8	0.02	25.81		1.1212	YES
Avg Cmp Notice Intvl Mech UNE ISDN >= 10 Circuits										
Avg Cmp Notice Intvl Mech UNE Line Sharing < 10 Circuits	43380	6853	6.33	28	96	0.3	29.47		1.9925	YES
Avg Cmp Notice Intvl Mech UNE Line Sharing >= 10 Circuits	157	34	4.62				7.44			
Avg Cmp Notice Intvl Mech UNE Line Splitting < 10 Circuits	43380	6853	6.33	2	6	0.3	29.47		0.5012	YES
Avg Cmp Notice Intvl Mech UNE Line Splitting >= 10 Circuits	157	34	4.62				7.44			
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Dispatch < 10 Circuits	25091	5034	4.98	64	35	1.81	24.97		0.7484	YES
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Dispatch >= 10 Circuits	92	21	4.39				15.99			
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Non-Dispatch (Dispatch In) < 10 Circuits	44602	27143	1.64	97	275	0.35	18.93		1.1257	YES
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Non-Dispatch (Dispatch In) >= 10 Circuits	65	13	4.97	0	1	0.42	8.82		0.4972	YES
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Non-Dispatch (Switch Base) < 10 Circuits	70015	55135	1.27	1244	3334	0.37	14.21		3.538	YES
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Non-Dispatch (Switch Base) >= 10 Circuits	120	6	19.99				48.04			
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Non-Dispatch < 10 Circuits	114618	82278	1.39	1341	3609	0.37	15.92		3.7724	YES
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Non-Dispatch >= 10 Circuits	185	19	9.71	0	1	0.42	27.28		0.3321	YES
Avg Cmp Notice Intvl Mech UNE Other Design < 10 Circuits	4244	551	7.7				48.73			
Avg Cmp Notice Intvl Mech UNE Other Design >= 10 Circuits	293	26	11.28				32.62			
Avg Cmp Notice Intvl Mech UNE Other Non-Design < 10 Circuits	139708	87312	1.6	2	11	0.17	16.6		0.2858	YES
Avg Cmp Notice Intvl Mech UNE Other Non-Design >= 10 Circuits	277	40	6.92				21.95			
Avg Cmp Notice Intvl Mech UNE Switch Ports < 10 Circuits	138460	87052	1.59	36	7	5.18	16.56		-0.5728	YES
Avg Cmp Notice Intvl Mech UNE Switch Ports >= 10 Circuits	92	21	4.39				15.99			
Avg Cmp Notice Intvl Mech UNE UDC/DSL < 10 Circuits	346	30	11.53	0	8	0.02	25.81		1.1212	YES
Avg Cmp Notice Intvl Mech UNE UDC/DSL >= 10 Circuits										
Avg Cmp Notice Intvl Mech UNE xDSL (HDSL, ADSL, and UCL) < 10 Circuits	43380	6853	6.33	0	3	0.02	29.47		0.371	YES
Avg Cmp Notice Intvl Mech UNE xDSL (HDSL, ADSL, and UCL) >= 10 Circuits	157	34	4.62				7.44			
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop Design < 10 Circuits										
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop Design >= 10 Circuits										
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop Non-Design Dispatch < 10 Circuits										
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop Non-Design Dispatch >= 10 Circuits										
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop Non-Design Non-Dispatch (Dispatch In) < 10 Circuits										
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits										
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/INP - Design < 10 Circuits										
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/INP - Design >= 10 Circuits										
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/INP - Non-Design Dispatch < 10 Circuits										
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/INP - Non-Design Dispatch >= 10 Circuits										
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/INP - Non-Design Non-Dispatch (Dispatch In) < 10 Circuits										
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/INP - Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits										
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/LNP - Design < 10 Circuits										
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/LNP - Design >= 10 Circuits										
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/LNP - Non-Design Dispatch < 10 Circuits										
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/LNP - Non-Design Dispatch >= 10 Circuits										
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dispatch In) < 10 Circuits										
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits										
Avg Cmp Notice Intvl Non-Mech INP (Standalone) < 10 Circuits										
Avg Cmp Notice Intvl Non-Mech INP (Standalone) >= 10 Circuits										
Avg Cmp Notice Intvl Non-Mech LNP (Standalone) < 10 Circuits				136	40	3.39				Diagnostic
Avg Cmp Notice Intvl Non-Mech LNP (Standalone) >= 10 Circuits				1	2	0.25				Diagnostic
Avg Cmp Notice Intvl Non-Mech Local Interconnection Trunks				128	10	12.8				Diagnostic
Avg Cmp Notice Intvl Non-Mech Local Transport (Unbundled Interoffice Transport) < 10 Circuits				32	2	16.12				Diagnostic
Avg Cmp Notice Intvl Non-Mech Local Transport (Unbundled Interoffice Transport) >= 10 Circuits										
Avg Cmp Notice Intvl Non-Mech Resale Business < 10 Circuits				204	13	15.66				Diagnostic
Avg Cmp Notice Intvl Non-Mech Resale Business >= 10 Circuits										
Avg Cmp Notice Intvl Non-Mech Resale Centrex < 10 Circuits										
Avg Cmp Notice Intvl Non-Mech Resale Centrex >= 10 Circuits										
Avg Cmp Notice Intvl Non-Mech Resale Design < 10 Circuits				15	1	15.1				Diagnostic
Avg Cmp Notice Intvl Non-Mech Resale Design >= 10 Circuits				22	1	21.78				Diagnostic
Avg Cmp Notice Intvl Non-Mech Resale ISDN < 10 Circuits										
Avg Cmp Notice Intvl Non-Mech Resale ISDN >= 10 Circuits										
Avg Cmp Notice Intvl Non-Mech Resale PBX < 10 Circuits				29	2	14.55				Diagnostic
Avg Cmp Notice Intvl Non-Mech Resale PBX >= 10 Circuits				22	1	21.78				Diagnostic

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Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Avg Cmp Notice Intvl Non-Mech Resale Residence < 10 Circuits				869	97	8.95				Diagnostic
Avg Cmp Notice Intvl Non-Mech Resale Residence >= 10 Circuits										
Avg Cmp Notice Intvl Non-Mech UNE Combos - Other Dispatch < 10 Circuits				184	11	16.74				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Combos - Other Dispatch >= 10 Circuits										
Avg Cmp Notice Intvl Non-Mech UNE Combos - Other Non-Dispatch (Dispatch In) < 10 Circuits										
Avg Cmp Notice Intvl Non-Mech UNE Combos - Other Non-Dispatch (Dispatch In) >= 10 Circuits										
Avg Cmp Notice Intvl Non-Mech UNE Digital Loop < DS1 < 10 Circuits				100	5	19.98				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Digital Loop < DS1 >= 10 Circuits										
Avg Cmp Notice Intvl Non-Mech UNE Digital Loop >= DS1 < 10 Circuits				361	22	16.43				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Digital Loop >= DS1 >= 10 Circuits										
Avg Cmp Notice Intvl Non-Mech UNE Enhanced Extended Link/Non-Switched Combination < 10 Circuits				184	11	16.74				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Enhanced Extended Link/Non-Switched Combination >= 10 Circuits										
Avg Cmp Notice Intvl Non-Mech UNE ISDN < 10 Circuits				17	1	16.5				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE ISDN >= 10 Circuits										
Avg Cmp Notice Intvl Non-Mech UNE Line Sharing < 10 Circuits				2	9	0.21				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Line Sharing >= 10 Circuits										
Avg Cmp Notice Intvl Non-Mech UNE Line Splitting < 10 Circuits										
Avg Cmp Notice Intvl Non-Mech UNE Line Splitting >= 10 Circuits										
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Dispatch < 10 Circuits				77	7	11				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Dispatch >= 10 Circuits										
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Non-Dispatch (Dispatch In) < 10 Circuits				29	4	7.23				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Non-Dispatch (Dispatch In) >= 10 Circuits										
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Non-Dispatch (Switch Based) < 10 Circuits				64	15	4.24				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Non-Dispatch (Switch Based) >= 10 Circuits										
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Non-Dispatch < 10 Circuits				93	19	4.87				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Non-Dispatch >= 10 Circuits										
Avg Cmp Notice Intvl Non-Mech UNE Other Design < 10 Circuits										
Avg Cmp Notice Intvl Non-Mech UNE Other Design >= 10 Circuits										
Avg Cmp Notice Intvl Non-Mech UNE Other Non-Design < 10 Circuits				51	3	17.04				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Other Non-Design >= 10 Circuits										
Avg Cmp Notice Intvl Non-Mech UNE Switch Ports < 10 Circuits										
Avg Cmp Notice Intvl Non-Mech UNE Switch Ports >= 10 Circuits										
Avg Cmp Notice Intvl Non-Mech UNE UDC/IDSL < 10 Circuits				17	1	16.5				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE UDC/IDSL >= 10 Circuits										
Avg Cmp Notice Intvl Non-Mech UNE xDSL (HDSL, ADSL, and UCL) < 10 Circuits				83	4	20.85				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE xDSL (HDSL, ADSL, and UCL) >= 10 Circuits										
Coordinated Customer Conversion Interval										
CCC Interim Number Portability (INP) - Loop			95.00%							
CCC Local Number Portability (LNP) - Loop			95.00%							
Firm Order Completion Interval										
FOCI 2W Analog Loop Design Dispatch < 10 Circuits				24333.33	3806	6.39			5.66	
FOCI 2W Analog Loop Design Dispatch >= 10 Circuits				90	13	6.92			3.33	
FOCI 2W Analog Loop Design Non-Dispatch < 10 Circuits				144293.67	74449	1.94			1.89	
FOCI 2W Analog Loop Design Non-Dispatch >= 10 Circuits										
FOCI 2W Analog Loop Non-Design Dispatch < 10 Circuits				20527.33	3806	5.39	5.01	1	5.01	5.66
FOCI 2W Analog Loop Non-Design Dispatch >= 10 Circuits				77	13	5.92			3.33	
FOCI 2W Analog Loop Non-Design Non-Dispatch (Dispatch In) < 10 Circuits				34257.67	19397	1.77	8.01	2	4	3.45
FOCI 2W Analog Loop Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits									-0.9187	YES
FOCI 2W Analog Loop Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits										
FOCI 2W Analog Loop w/INP - Design Dispatch < 10 Circuits				24333.33	3806	6.39			5.66	
FOCI 2W Analog Loop w/INP - Design Dispatch >= 10 Circuits				90	13	6.92			3.33	
FOCI 2W Analog Loop w/INP - Design Non-Dispatch < 10 Circuits				144293.67	74449	1.94			1.89	
FOCI 2W Analog Loop w/INP - Design Non-Dispatch >= 10 Circuits										
FOCI 2W Analog Loop w/INP - Non-Design Dispatch < 10 Circuits				20527.33	3806	5.39			5.66	
FOCI 2W Analog Loop w/INP - Non-Design Dispatch >= 10 Circuits				77	13	5.92			3.33	
FOCI 2W Analog Loop w/INP - Non-Design Non-Dispatch (Dispatch In) < 10 Circuits				34257.67	19397	1.77			3.45	
FOCI 2W Analog Loop w/INP - Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits										
FOCI 2W Analog Loop w/INP - Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits										
FOCI 2W Analog Loop w/LNP - Design Dispatch < 10 Circuits				24333.33	3806	6.39			5.66	
FOCI 2W Analog Loop w/LNP - Design Dispatch >= 10 Circuits				90	13	6.92			3.33	
FOCI 2W Analog Loop w/LNP - Design Non-Dispatch < 10 Circuits				144293.67	74449	1.94			1.89	
FOCI 2W Analog Loop w/LNP - Design Non-Dispatch >= 10 Circuits										
FOCI 2W Analog Loop w/LNP - Non-Design Dispatch < 10 Circuits				20527.33	3806	5.39			5.66	
FOCI 2W Analog Loop w/LNP - Non-Design Dispatch >= 10 Circuits				77	13	5.92			3.33	
FOCI 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dispatch In) < 10 Circuits				34257.67	19397	1.77			3.45	
FOCI 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits										
FOCI INP (Standalone) Dispatch < 10 Circuits				20527.33	3806	5.39			5.66	
FOCI INP (Standalone) Dispatch >= 10 Circuits				77	13	5.92			3.33	
FOCI INP (Standalone) Non-Dispatch < 10 Circuits				69844.67	74449	0.94			1.89	
FOCI INP (Standalone) Non-Dispatch >= 10 Circuits										
FOCI LNP (Standalone) Dispatch < 10 Circuits				20527.33	3806	5.39			5.66	
FOCI LNP (Standalone) Dispatch >= 10 Circuits				77	13	5.92			3.33	
FOCI LNP (Standalone) Non-Dispatch < 10 Circuits				69844.67	74449	0.94	799.15	1185	0.67	1.89
FOCI LNP (Standalone) Non-Dispatch >= 10 Circuits									4.7671	YES
FOCI Local Interconnection Trunks				333	12	27.75	84.35	9	9.37	16.05
FOCI Local Transport (Unbundled Interface Transport) Dispatch < 10 Circuits				2507	164	15.29			8.57	2.5973
FOCI Local Transport (Unbundled Interface Transport) Dispatch >= 10 Circuits										YES
FOCI Local Transport (Unbundled Interface Transport) Non-Dispatch < 10 Circuits				8	1	8	11.34	1	11.34	0
FOCI Local Transport (Unbundled Interface Transport) Non-Dispatch >= 10 Circuits										NO
FOCI Resale Business Dispatch < 10 Circuits				4906.33	1136	4.32			8.02	0.7479
FOCI Resale Business Dispatch >= 10 Circuits				45	6	7.5			3.99	YES
FOCI Resale Business Non-Dispatch < 10 Circuits				7745.67	6231	1.24	56.54	92	0.61	4.28
FOCI Resale Business Non-Dispatch >= 10 Circuits									1.399	YES

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Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
FOCI Resale Business Non-Dispatch >= 10 Circuits	139.67	17	8.22				13.16			
FOCI Resale Centrex Dispatch < 10 Circuits	253	58	4.36				4.14			
FOCI Resale Centrex Dispatch >= 10 Circuits	319.33	129	2.48	0.33	1	0.33	1.98		1.0804	YES
FOCI Resale Centrex Non-Dispatch < 10 Circuits	18	4	4.5				0.58			
FOCI Resale Centrex Non-Dispatch >= 10 Circuits	1796	151	11.89	4	1	4	12.66		0.6215	YES
FOCI Resale Design Dispatch < 10 Circuits	189	7	27				18.87			
FOCI Resale Design Dispatch >= 10 Circuits	1046.33	295	3.55				2.48			
FOCI Resale Design Non-Dispatch < 10 Circuits	30.33	5	6.07	3	1	3	7.91		0.354	YES
FOCI Resale Design Non-Dispatch >= 10 Circuits	236	17	13.88				13.09			
FOCI Resale ISDN Dispatch < 10 Circuits	97	46	2.11				2.77			
FOCI Resale ISDN Dispatch >= 10 Circuits	115.67	10	11.57				16.65			
FOCI Resale ISDN Non-Dispatch < 10 Circuits	81	8	10.13	4	1	4	4.19		1.3783	YES
FOCI Resale ISDN Non-Dispatch >= 10 Circuits										
FOCI Resale PBX Dispatch < 10 Circuits	35.33	15	2.36	0.33	1	0.33	3.32		0.5893	YES
FOCI Resale PBX Dispatch >= 10 Circuits	6	3	2	3	1	3	0			NO
FOCI Resale PBX Non-Dispatch < 10 Circuits	15870	2729	5.82	1410.52	253	5.58	4.21		0.8689	YES
FOCI Resale PBX Non-Dispatch >= 10 Circuits	32	7	4.57	14.46	3	4.82	2.07		-0.1739	YES
FOCI Resale Residence Dispatch < 10 Circuits	62488.33	68398	0.91	2384.75	3682	0.65	1.49		10.5366	YES
FOCI Resale Residence Dispatch >= 10 Circuits										
FOCI Resale Residence Non-Dispatch < 10 Circuits										
FOCI Resale Residence Non-Dispatch >= 10 Circuits	22572.33	4016	5.62	151.61	13	11.66	6.18		-3.5211	NO
FOCI UNE Combos - Other Dispatch < 10 Circuits	266	20	13.3				15.03			
FOCI UNE Combos - Other Dispatch >= 10 Circuits	34690.67	19518	1.78				3.45			
FOCI UNE Combos - Other Non-Dispatch (Dispatch In) < 10 Circuits										
FOCI UNE Combos - Other Non-Dispatch (Dispatch In) >= 10 Circuits	141	12	11.75				15.34			
FOCI UNE Digital Loop < DS1 Dispatch < 10 Circuits	8323.67	2296	3.63	99.68	12	8.31	5.89		-2.7465	NO
FOCI UNE Digital Loop < DS1 Dispatch >= 10 Circuits	282	39	7.23				12.22			
FOCI UNE Digital Loop >= DS1 Non-Dispatch < 10 Circuits	9581.33	4533	2.11	5.01	1	5.01	2.67		-1.0855	YES
FOCI UNE Digital Loop >= DS1 Non-Dispatch >= 10 Circuits	2.33	2	1.17				1.18			
FOCI UNE Digital Loop >= DS1 Dispatch < 10 Circuits	315	29	10.86	178.76	23	7.77	11.09		0.9982	YES
FOCI UNE Digital Loop >= DS1 Dispatch >= 10 Circuits										
FOCI UNE Digital Loop >= DS1 Non-Dispatch < 10 Circuits	1012	306	3.31				2.38			
FOCI UNE Digital Loop >= DS1 Non-Dispatch >= 10 Circuits	125.67	13	9.67				14.87			
FOCI UNE Enhanced Extended Link/Non-Switched Combination Dispatch < 10 Circuits				0	13	0.00%				NO
FOCI UNE Enhanced Extended Link/Non-Switched Combination Dispatch >= 10 Circuits				6	13	46.15%				NO
FOCI UNE Enhanced Extended Link/Non-Switched Combination Dispatch >= 10 Circuits										
FOCI UNE Enhanced Extended Link/Non-Switched Combination Dispatch >= 10 Circuits										
FOCI UNE Enhanced Extended Link/Non-Switched Combination Non-Dispatch < 10 Circuits										
FOCI UNE Enhanced Extended Link/Non-Switched Combination Non-Dispatch >= 10 Circuits										
FOCI UNE Enhanced Extended Link/Non-Switched Combination Non-Dispatch >= 10 C										
FOCI UNE ISDN Dispatch < 10 Circuits	236	17	13.88	73.23	7	10.46	13.09		0.5819	YES
FOCI UNE ISDN Dispatch >= 10 Circuits										
FOCI UNE ISDN Non-Dispatch < 10 Circuits	97	46	2.11				2.77			
FOCI UNE ISDN Non-Dispatch >= 10 Circuits	115.67	10	11.57				16.65			
FOCI UNE Line Sharing Dispatch < 10 Circuits	8047.67	2247	3.58	10	5	2	5.9		0.5987	YES
FOCI UNE Line Sharing Dispatch >= 10 Circuits	103	33	3.12				2.84			
FOCI UNE Line Sharing Non-Dispatch < 10 Circuits	9568.33	4515	2.12	217.67	91	2.39	2.67		-0.9639	YES
FOCI UNE Line Sharing Non-Dispatch >= 10 Circuits	2	1	2				0			
FOCI UNE Line Splitting Dispatch < 10 Circuits	8047.67	2247	3.58				5.9			
FOCI UNE Line Splitting Dispatch >= 10 Circuits	103	33	3.12				2.84			
FOCI UNE Line Splitting Non-Dispatch < 10 Circuits	9568.33	4515	2.12	11.26	5	2.25	2.67		-0.1119	YES
FOCI UNE Line Splitting Non-Dispatch >= 10 Circuits	2	1	2				0			
FOCI UNE Loop + Port Combinations Dispatch < 10 Circuits	20776.33	3865	5.38	144.19	31	4.65	5.64		0.712	YES
FOCI UNE Loop + Port Combinations Dispatch >= 10 Circuits	77	13	5.92				3.33			
FOCI UNE Loop + Port Combinations Non-Dispatch (Dispatch In) < 10 Circuits	34558.33	19496	1.77	175.35	103	1.7	3.44		0.2064	YES
FOCI UNE Loop + Port Combinations Non-Dispatch (Dispatch In) >= 10 Circuits	121	11	11				15.86			
FOCI UNE Loop + Port Combinations Non-Dispatch (Switch Based) < 10 Circuits	35675.67	55133	0.65	1169.05	3218	0.36	0.57		27.6267	YES
FOCI UNE Loop + Port Combinations Non-Dispatch (Switch Based) >= 10 Circuits	18.67	6	3.11				2.2			
FOCI UNE Loop + Port Combinations Non-Dispatch < 10 Circuits	70234	74629	0.94	1344.4	3321	0.4	1.89		15.9919	YES
FOCI UNE Loop + Port Combinations Non-Dispatch >= 10 Circuits	139.67	17	8.22				13.16			
FOCI UNE Other Design Dispatch < 10 Circuits	1796	151	11.89				12.66			
FOCI UNE Other Design Dispatch >= 10 Circuits	189	7	27				18.87			
FOCI UNE Other Design Non-Dispatch < 10 Circuits	1046.33	295	3.55				2.48			
FOCI UNE Other Design Non-Dispatch >= 10 Circuits	30.33	5	6.07				7.91			
FOCI UNE Other Non-Design Dispatch < 10 Circuits	20776.33	3865	5.38	27.27	5	5.45	5.64		-0.0315	YES
FOCI UNE Other Non-Design Dispatch >= 10 Circuits	77	13	5.92				3.33			
FOCI UNE Other Non-Design Non-Dispatch < 10 Circuits	70234	74629	0.94	11.26	5	2.25	1.89		-1.5513	YES
FOCI UNE Other Non-Design Non-Dispatch >= 10 Circuits	139.67	17	8.22				13.16			
FOCI UNE Switch Ports Dispatch < 10 Circuits	20527.33	3806	5.39	8.11	4	2.03	5.66		1.1887	YES
FOCI UNE Switch Ports Dispatch >= 10 Circuits	77	13	5.92				3.33			
FOCI UNE Switch Ports Non-Dispatch < 10 Circuits	69844.67	74449	0.94	0.45	1	0.45	1.89		0.2558	YES
FOCI UNE Switch Ports Non-Dispatch >= 10 Circuits										
FOCI UNE UCL Non-Design Dispatch < 10 Circuits				22.27	4	5.57				NO
FOCI UNE UCL Non-Design Dispatch >= 10 Circuits										
FOCI UNE UCL Non-Design Non-Dispatch < 10 Circuits										
FOCI UNE UCL Non-Design Non-Dispatch >= 10 Circuits										
FOCI UNE UDC/ISDL Dispatch < 10 Circuits										
FOCI UNE UDC/ISDL Dispatch >= 10 Circuits	113	12	9.42	73.23	7	10.46	3.18		-0.6917	YES
FOCI UNE UDC/ISDL Non-Dispatch < 10 Circuits							0.47			
FOCI UNE UDC/ISDL Non-Dispatch >= 10 Circuits	10	11	0.91							

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Benchmark/ Analog
FOCI UNE xDSL With Conditioning Dispatch < 10 Circuits
FOCI UNE xDSL With Conditioning Dispatch >= 10 Circuits
FOCI UNE xDSL With Conditioning Non-Dispatch < 10 Circuits
FOCI UNE xDSL With Conditioning Non-Dispatch >= 10 Circuits
FOCI UNE xDSL Without Conditioning Dispatch < 10 Circuits
FOCI UNE xDSL Without Conditioning Dispatch >= 10 Circuits
FOCI UNE xDSL Without Conditioning Non-Dispatch < 10 Circuits
FOCI UNE xDSL Without Conditioning Non-Dispatch >= 10 Circuits

Held Order Interval

Held Order Intvl & Mean 2W Analog Loop Design < 10 Circuits
Held Order Intvl & Mean 2W Analog Loop Design >= 10 Circuits
Held Order Intvl & Mean 2W Analog Loop Non-Design < 10 Circuits
Held Order Intvl & Mean 2W Analog Loop Non-Design >= 10 Circuits
Held Order Intvl & Mean 2W Analog Loop w/INP - Design < 10 Circuits
Held Order Intvl & Mean 2W Analog Loop w/INP - Design >= 10 Circuits
Held Order Intvl & Mean 2W Analog Loop w/INP - Non-Design < 10 Circuits
Held Order Intvl & Mean 2W Analog Loop w/INP - Non-Design >= 10 Circuits
Held Order Intvl & Mean 2W Analog Loop w/LNP - Design < 10 Circuits
Held Order Intvl & Mean 2W Analog Loop w/LNP - Design >= 10 Circuits
Held Order Intvl & Mean 2W Analog Loop w/LNP - Non-Design < 10 Circuits
Held Order Intvl & Mean 2W Analog Loop w/LNP - Non-Design >= 10 Circuits
Held Order Intvl & Mean INP (Standalone) < 10 Circuits
Held Order Intvl & Mean INP (Standalone) >= 10 Circuits
Held Order Intvl & Mean LNP (Standalone) < 10 Circuits
Held Order Intvl & Mean LNP (Standalone) >= 10 Circuits
Held Order Intvl & Mean Local Interconnection Trunks
Held Order Intvl & Mean Local Transport (Unbundled Interoffice Transport) < 10 Circuits
Held Order Intvl & Mean Local Transport (Unbundled Interoffice Transport) >= 10 Circuits
Held Order Intvl & Mean Resale Business < 10 Circuits
Held Order Intvl & Mean Resale Business >= 10 Circuits
Held Order Intvl & Mean Resale Centrex < 10 Circuits
Held Order Intvl & Mean Resale Centrex >= 10 Circuits
Held Order Intvl & Mean Resale Design < 10 Circuits
Held Order Intvl & Mean Resale Design >= 10 Circuits
Held Order Intvl & Mean Resale ISDN < 10 Circuits
Held Order Intvl & Mean Resale ISDN >= 10 Circuits
Held Order Intvl & Mean Resale PBX < 10 Circuits
Held Order Intvl & Mean Resale PBX >= 10 Circuits
Held Order Intvl & Mean Resale PBX >= 10 Circuits
Held Order Intvl & Mean Resale Resilience < 10 Circuits
Held Order Intvl & Mean Resale Resilience >= 10 Circuits
Held Order Intvl & Mean UNE Combos - Other < 10 Circuits
Held Order Intvl & Mean UNE Combos - Other >= 10 Circuits
Held Order Intvl & Mean UNE Digital Loop < DS1 < 10 Circuits
Held Order Intvl & Mean UNE Digital Loop < DS1 >= 10 Circuits
Held Order Intvl & Mean UNE Digital Loop >= DS1 < 10 Circuits
Held Order Intvl & Mean UNE Digital Loop >= DS1 >= 10 Circuits
Held Order Intvl & Mean UNE ISDN < 10 Circuits
Held Order Intvl & Mean UNE ISDN >= 10 Circuits
Held Order Intvl & Mean UNE Line Sharing < 10 Circuits
Held Order Intvl & Mean UNE Line Sharing >= 10 Circuits
Held Order Intvl & Mean UNE Loop + Port Combinations < 10 Circuits
Held Order Intvl & Mean UNE Loop + Port Combinations >= 10 Circuits
Held Order Intvl & Mean UNE Other Design < 10 Circuits
Held Order Intvl & Mean UNE Other Design >= 10 Circuits
Held Order Intvl & Mean UNE Other Non-Design < 10 Circuits
Held Order Intvl & Mean UNE Other Non-Design >= 10 Circuits
Held Order Intvl & Mean UNE Switch Ports < 10 Circuits
Held Order Intvl & Mean UNE Switch Ports >= 10 Circuits
Held Order Intvl & Mean UNE xDSL (HDSL, ADSL, and UCL) < 10 Circuits
Held Order Intvl & Mean UNE xDSL (HDSL, ADSL, and UCL) >= 10 Circuits

Hot Cut Timeliness

CCC - Hot Cuts Timeliness COORDINATED TIME SPECIFIC (SL1)
CCC - Hot Cuts Timeliness COORDINATED, NON-TIME SPECIFIC (SL2)
CCC - Hot Cuts Timeliness COORDINATED, NON-TIME SPECIFIC (SL1)
CCC - Hot Cuts Timeliness COORDINATED, TIME SPECIFIC (SL2)
CCC - Hot Cuts Timeliness UNBUNDLED COPPER LOOP, COORDINATED, NON-TIME

Jeopardy Notice Interval

% Jeopardy (Mech) 2W Analog Loop Design
% Jeopardy (Mech) 2W Analog Loop Non-Design
% Jeopardy (Mech) 2W Analog Loop w/INP - Design
% Jeopardy (Mech) 2W Analog Loop w/INP - Non-Design
% Jeopardy (Mech) 2W Analog Loop w/LNP - Design
% Jeopardy (Mech) 2W Analog Loop w/LNP - Non-Design
% Jeopardy (Mech) INP (Standalone)
% Jeopardy (Mech) LNP (Standalone)
% Jeopardy (Mech) Local Interconnection Trunks
% Jeopardy (Mech) Local Transport (Unbundled Interoffice Transport)
% Jeopardy (Mech) Resale Business
% Jeopardy (Mech) Resale Centrex

**Benchmark/
Analog**

12 Days
12 Days
12 Days
6 Days
6 Days
6 Days

Retail Residence and Business Dispatch
Retail Residence and Business Dispatch
Retail Residence and Business (POTS) Excluding Switch -Based Orders
Retail Residence and Business (POTS) Excluding Switch -Based Orders
Retail Residence and Business Dispatch
Retail Residence and Business Dispatch
Retail Residence and Business (POTS) Excluding Switch -Based Orders
Retail Residence and Business (POTS) Excluding Switch -Based Orders
Retail Residence and Business Dispatch
Retail Residence and Business Dispatch
Retail Residence and Business (POTS) Excluding Switch -Based Orders
Retail Residence and Business (POTS) Excluding Switch -Based Orders
Retail Residence and Business (POTS)
Retail Residence and Business (POTS)
Retail Residence and Business (POTS)
Retail Residence and Business (POTS)
Local Interconnection Trunks
Retail DS1/DS3 Interoffice
Retail DS1/DS3 Interoffice
Retail Business
Retail Business
Retail Centrex
Retail Centrex
Retail Design
Retail Design
Retail ISDN
Retail ISDN
Retail PBX
Retail PBX
Retail Resilience
Retail Resilience
Retail Residence, Business and Design Dispatch
Retail Residence, Business and Design Dispatch
Retail Digital Loop < DS1
Retail Digital Loop < DS1
Retail Digital Loop >= DS1
Retail Digital Loop >= DS1
Retail ISDN - BRI
Retail ISDN - BRI
ADSL Provided to Retail
ADSL Provided to Retail
Retail Residence and Business
Retail Residence and Business
Retail Design
Retail Design
Retail Residence and Business
Retail Residence and Business
Retail Residence and Business (POTS)
Retail Residence and Business (POTS)
ADSL Provided to Retail
ADSL Provided to Retail

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
			26.45	5	5.29				YES
			5.01	1	5.01				YES

1740	36	48.33				113.0555			
1721	35	49.17				114.5925			
1740	36	48.33				113.0555			
1721	35	49.17				114.5925			
1740	36	48.33				113.0555			
1721	35	49.17				114.5925			
1721	35	49.17				114.5925			
1721	35	49.17				114.5925			
106	4	26.5				31.607			
19	1	19				0			
38	3	12.67				0.5774			
1634	32	51.06	86	4	21.5	119.4358	63.3404	0.4667	YES
1778	39	45.59				108.9275			
177	10	17.7				22.8476			
177	10	17.7				22.8476			
1740	36	48.33				113.0555			
38	3	12.67				0.5774			
1740	36	48.33				113.0555			
1721	35	49.17				114.5925			
177	10	17.7				22.8476			

394	5219	7.55%							
395	86998	0.45%	0	7	0.00%				YES
394	5219	7.55%							
395	86998	0.45%							
394	5219	7.55%							
395	86998	0.45%							
395	86998	0.45%							
395	86998	0.45%	0	1145	0.00%				YES
110	200	55.00%							
114	7843	1.45%	4	129	3.10%			-0.2706	YES
2	211	0.95%	0	1	0.00%				YES

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Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
% Jeopardy (Mech) Resale Design	60	626	9.58%							
% Jeopardy (Mech) Resale ISDN	22	107	20.56%							
% Jeopardy (Mech) Resale PBX	3	35	8.57%							
% Jeopardy (Mech) Resale Residence	283	79431	0.36%	35	4038	0.87%			-0.4782	YES
% Jeopardy (Mech) UNE Combos - Other	454	5529	8.21%	10	15	66.67%			-6.6603	NO
% Jeopardy (Mech) UNE Digital Loop < DS1	215	6898	3.12%	1	11	9.09%			-0.343	YES
% Jeopardy (Mech) UNE Digital Loop >= DS1	39	395	9.87%	23	30	76.67%			-8.5167	NO
% Jeopardy (Mech) UNE ISDN	3	31	9.68%	1	7	14.29%			-0.135	YES
% Jeopardy (Mech) UNE Line Sharing	212	6790	3.12%	0	96	0.00%				YES
% Jeopardy (Mech) UNE Loop + Port Combinations	397	87274	0.45%	3	3645	0.08%			0.0955	YES
% Jeopardy (Mech) UNE Other Design	60	626	9.58%							
% Jeopardy (Mech) UNE Other Non-Design	397	87274	0.45%	0	11	0.00%				YES
% Jeopardy (Mech) UNE Switch Ports	395	86998	0.45%	0	7	0.00%				YES
% Jeopardy (Mech) UNE xDSL (HDSL, ADSL, and UCL)	212	6790	3.12%	0	4	0.00%				YES
% Jeopardy (Non Mech) 2W Analog Loop Design										
% Jeopardy (Non Mech) 2W Analog Loop Non-Design										
% Jeopardy (Non Mech) 2W Analog Loop w/INP - Design										
% Jeopardy (Non Mech) 2W Analog Loop w/INP - Non-Design										
% Jeopardy (Non Mech) 2W Analog Loop w/LNP - Design										
% Jeopardy (Non Mech) 2W Analog Loop w/LNP - Non-Design										
% Jeopardy (Non Mech) INP (Standalone)										
% Jeopardy (Non Mech) LNP (Standalone)				0	41	0.00%				Diagnostic
% Jeopardy (Non Mech) Local Interconnection Trunks				0	9	0.00%				Diagnostic
% Jeopardy (Non Mech) Local Transport (Unbundled Interoffice Transport)				0	2	0.00%				Diagnostic
% Jeopardy (Non Mech) Resale Business				1	14	7.14%				Diagnostic
% Jeopardy (Non Mech) Resale Centrex										
% Jeopardy (Non Mech) Resale Design				0	2	0.00%				Diagnostic
% Jeopardy (Non Mech) Resale ISDN										
% Jeopardy (Non Mech) Resale PBX				0	3	0.00%				Diagnostic
% Jeopardy (Non Mech) Resale Residence				0	99	0.00%				Diagnostic
% Jeopardy (Non Mech) UNE Combos - Other				9	12	75.00%				Diagnostic
% Jeopardy (Non Mech) UNE Digital Loop < DS1				0	4	0.00%				Diagnostic
% Jeopardy (Non Mech) UNE Digital Loop >= DS1				16	21	76.19%				Diagnostic
% Jeopardy (Non Mech) UNE ISDN				0	2	0.00%				Diagnostic
% Jeopardy (Non Mech) UNE Line Sharing				0	9	0.00%				Diagnostic
% Jeopardy (Non Mech) UNE Loop + Port Combinations				0	26	0.00%				Diagnostic
% Jeopardy (Non Mech) UNE Other Design										
% Jeopardy (Non Mech) UNE Other Non-Design				0	2	0.00%				Diagnostic
% Jeopardy (Non Mech) UNE Switch Ports										
% Jeopardy (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)				0	2	0.00%				Diagnostic
% Jeopardy within 48 Hours (Mech) 2W Analog Loop Design										
% Jeopardy within 48 Hours (Mech) 2W Analog Loop Non-Design										
% Jeopardy within 48 Hours (Mech) 2W Analog Loop w/INP - Design										
% Jeopardy within 48 Hours (Mech) 2W Analog Loop w/INP - Non-Design										
% Jeopardy within 48 Hours (Mech) 2W Analog Loop w/LNP - Design										
% Jeopardy within 48 Hours (Mech) 2W Analog Loop w/LNP - Non-Design										
% Jeopardy within 48 Hours (Mech) INP (Standalone)										
% Jeopardy within 48 Hours (Mech) LNP (Standalone)										
% Jeopardy within 48 Hours (Mech) Local Interconnection Trunks										
% Jeopardy within 48 Hours (Mech) Local Transport (Unbundled Interoffice Transport)										
% Jeopardy within 48 Hours (Mech) Resale Business				4	4	100.00%				YES
% Jeopardy within 48 Hours (Mech) Resale Centrex										
% Jeopardy within 48 Hours (Mech) Resale Design										
% Jeopardy within 48 Hours (Mech) Resale ISDN										
% Jeopardy within 48 Hours (Mech) Resale PBX										
% Jeopardy within 48 Hours (Mech) Resale Residence				29	29	100.00%				YES
% Jeopardy within 48 Hours (Mech) UNE Combos - Other				10	10	100.00%				YES
% Jeopardy within 48 Hours (Mech) UNE Digital Loop < DS1				1	1	100.00%				YES
% Jeopardy within 48 Hours (Mech) UNE Digital Loop >= DS1				23	23	100.00%				YES
% Jeopardy within 48 Hours (Mech) UNE ISDN				1	1	100.00%				YES
% Jeopardy within 48 Hours (Mech) UNE Line Sharing										
% Jeopardy within 48 Hours (Mech) UNE Loop + Port Combinations				3	3	100.00%				YES
% Jeopardy within 48 Hours (Mech) UNE Other Design										
% Jeopardy within 48 Hours (Mech) UNE Other Non-Design										
% Jeopardy within 48 Hours (Mech) UNE Switch Ports										
% Jeopardy within 48 Hours (Mech) UNE xDSL (HDSL, ADSL, and UCL)										
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop Design										
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop Non-Design										
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop w/INP - Design										
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop w/INP - Non-Design										
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop w/LNP - Design										
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop w/LNP - Non-Design										
% Jeopardy within 48 Hours (Non Mech) INP (Standalone)										
% Jeopardy within 48 Hours (Non Mech) LNP (Standalone)										
% Jeopardy within 48 Hours (Non Mech) Local Interconnection Trunks										
% Jeopardy within 48 Hours (Non Mech) Local Transport (Unbundled Interoffice Transport)										
% Jeopardy within 48 Hours (Non Mech) Resale Business				1	1	100.00%				Diagnostic
% Jeopardy within 48 Hours (Non Mech) Resale Centrex										
% Jeopardy within 48 Hours (Non Mech) Resale Design										
% Jeopardy within 48 Hours (Non Mech) Resale ISDN										
% Jeopardy within 48 Hours (Non Mech) Resale PBX										

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Benchmark/	BST	BST	BST	CLEC	CLEC	CLEC	Standard	Standard	Zscore	Equity
	Numerator	Volume	Measure	Numerator	Volume	Measure	Deviation	Error		
% Jeopardy within 48 Hours (Non Mech) Resale Residence				9	14	64.29%				Diagnostic
% Jeopardy within 48 Hours (Non Mech) UNE Combos - Other										
% Jeopardy within 48 Hours (Non Mech) UNE Digital Loop < DS1				16	20	80.00%				Diagnostic
% Jeopardy within 48 Hours (Non Mech) UNE Digital Loop >= DS1										
% Jeopardy within 48 Hours (Non Mech) UNE ISDN										
% Jeopardy within 48 Hours (Non Mech) UNE Line Sharing										
% Jeopardy within 48 Hours (Non Mech) UNE Loop + Port Combinations										
% Jeopardy within 48 Hours (Non Mech) UNE Other Design										
% Jeopardy within 48 Hours (Non Mech) UNE Other Non-Design				0	1	0.00%				Diagnostic
% Jeopardy within 48 Hours (Non Mech) UNE Switch Ports										
% Jeopardy within 48 Hours (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)										
Jeopardy Interval (Mech) 2W Analog Loop Design										
Jeopardy Interval (Mech) 2W Analog Loop Non-Design										
Jeopardy Interval (Mech) 2W Analog Loop w/INP - Design										
Jeopardy Interval (Mech) 2W Analog Loop w/INP - Non-Design										
Jeopardy Interval (Mech) 2W Analog Loop w/LNP - Design										
Jeopardy Interval (Mech) 2W Analog Loop w/LNP - Non-Design										
Jeopardy Interval (Mech) INP (Standalone)										
Jeopardy Interval (Mech) LNP (Standalone)										
Jeopardy Interval (Mech) Local Interconnection Trunks										
Jeopardy Interval (Mech) Local Transport (Unbundled Interoffice Transport)										
Jeopardy Interval (Mech) Resale Business				1480.07	4	370.02				YES
Jeopardy Interval (Mech) Resale Centrex										
Jeopardy Interval (Mech) Resale Design										
Jeopardy Interval (Mech) Resale ISDN										
Jeopardy Interval (Mech) Resale PBX										
Jeopardy Interval (Mech) Resale Residence										
Jeopardy Interval (Mech) UNE Combos - Other				4469.15	29	154.11				YES
Jeopardy Interval (Mech) UNE Digital Loop < DS1				3708.37	10	370.84				YES
Jeopardy Interval (Mech) UNE Digital Loop >= DS1				338.35	1	338.35				YES
Jeopardy Interval (Mech) UNE ISDN				5725.07	23	248.92				YES
Jeopardy Interval (Mech) UNE Line Sharing				338.35	1	338.35				YES
Jeopardy Interval (Mech) UNE Loop + Port Combinations										
Jeopardy Interval (Mech) UNE Other Design				520.88	3	173.63				YES
Jeopardy Interval (Mech) UNE Other Non-Design										
Jeopardy Interval (Mech) UNE Switch Ports										
Jeopardy Interval (Mech) UNE xDSL (HDSL, ADSL, and UCL)										
Jeopardy Interval (Non Mech) 2W Analog Loop Design										
Jeopardy Interval (Non Mech) 2W Analog Loop Non-Design										
Jeopardy Interval (Non Mech) 2W Analog Loop w/INP - Design										
Jeopardy Interval (Non Mech) 2W Analog Loop w/INP - Non-Design										
Jeopardy Interval (Non Mech) 2W Analog Loop w/LNP - Design										
Jeopardy Interval (Non Mech) 2W Analog Loop w/LNP - Non-Design										
Jeopardy Interval (Non Mech) INP (Standalone)										
Jeopardy Interval (Non Mech) LNP (Standalone)										
Jeopardy Interval (Non Mech) Local Interconnection Trunks										
Jeopardy Interval (Non Mech) Local Transport (Unbundled Interoffice Transport)										
Jeopardy Interval (Non Mech) Resale Business				341.43	1	341.43				Diagnostic
Jeopardy Interval (Non Mech) Resale Centrex										
Jeopardy Interval (Non Mech) Resale Design										
Jeopardy Interval (Non Mech) Resale ISDN										
Jeopardy Interval (Non Mech) Resale PBX										
Jeopardy Interval (Non Mech) Resale Residence										
Jeopardy Interval (Non Mech) UNE Combos - Other				2872.37	14	205.17				Diagnostic
Jeopardy Interval (Non Mech) UNE Digital Loop < DS1										
Jeopardy Interval (Non Mech) UNE Digital Loop >= DS1				3184.17	20	159.21				Diagnostic
Jeopardy Interval (Non Mech) UNE ISDN										
Jeopardy Interval (Non Mech) UNE Line Sharing										
Jeopardy Interval (Non Mech) UNE Loop + Port Combinations										
Jeopardy Interval (Non Mech) UNE Other Design										
Jeopardy Interval (Non Mech) UNE Other Non-Design				0	1	0				Diagnostic
Jeopardy Interval (Non Mech) UNE Switch Ports										
Jeopardy Interval (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)										
LNP Apply Trigger										
LNP Percentage of Time BellSouth Applies the 10-Digit Trigger Prior to the LNP Order	96.50%			1266	1277	99.14%				YES
LNP Disconnect Timeliness Non Trigger										
LNP Average Disconnect Timeliness Interval & Disconnect Timeliness Interval Distribut	95.00%			0	9	0.00%				NO
LNP Percent Out of Service - SMS										
LNP Percent Out of Service Less Than 60 Minutes LNP	96.50%			1446	1447	99.93%				YES
Order Completion Interval										
OCI 2W Analog Loop Design Dispatch < 10 Circuits				24333.33	3806	6.39		5.66		
OCI 2W Analog Loop Design Dispatch >= 10 Circuits				90	13	6.92		3.33		
OCI 2W Analog Loop Design Non-Dispatch < 10 Circuits				144293.67	74449	1.94		1.89		
OCI 2W Analog Loop Design Non-Dispatch >= 10 Circuits										
OCI 2W Analog Loop Non-Design Dispatch < 10 Circuits				20527.33	3806	5.39	5	1	5	5.66
OCI 2W Analog Loop Non-Design Dispatch >= 10 Circuits										
OCI 2W Analog Loop Non-Design Dispatch (Dispatch In) < 10 Circuits				77	13	5.92		3.33		
OCI 2W Analog Loop Non-Design Dispatch (Dispatch In) >= 10 Circuits				34257.67	19397	1.77	8	2	4	3.45
OCI 2W Analog Loop w/INP - Design Dispatch < 10 Circuits				24333.33	3806	6.39		5.66		

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		Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
OCI 2W Analog Loop w/INP - Design Dispatch >= 10 Circuits		Retail Residence and Business (POTS) + One Day	90	13	6.92				3.33			
OCI 2W Analog Loop w/INP - Design Dispatch < 10 Circuits		Retail Residence and Business (POTS) + One Day	144293.67	74449	1.94				1.89			
OCI 2W Analog Loop w/INP - Design Non-Dispatch >= 10 Circuits		Retail Residence and Business (POTS) + One Day										
OCI 2W Analog Loop w/INP - Design Non-Dispatch < 10 Circuits		Retail Residence and Business (POTS) + One Day										
OCI 2W Analog Loop w/INP - Non-Design Dispatch < 10 Circuits		Retail Residence and Business (POTS) Excluding Switch -Based Orders	20527.33	3806	5.39				5.66			
OCI 2W Analog Loop w/INP - Non-Design Dispatch >= 10 Circuits		Retail Residence and Business (POTS) Excluding Switch -Based Orders	77	13	5.92				3.33			
OCI 2W Analog Loop w/INP - Non-Design Non-Dispatch (Dispatch In) < 10 Circuits		Retail Residence and Business (POTS) Excluding Switch -Based Orders	34257.67	19397	1.77				3.45			
OCI 2W Analog Loop w/INP - Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits		Retail Residence and Business (POTS) Excluding Switch -Based Orders										
OCI 2W Analog Loop w/LNP - Design Dispatch < 10 Circuits		Retail Residence and Business (POTS) + One Day	24333.33	3806	6.39				5.66			
OCI 2W Analog Loop w/LNP - Design Dispatch >= 10 Circuits		Retail Residence and Business (POTS) + One Day	90	13	6.92				3.33			
OCI 2W Analog Loop w/LNP - Design Non-Dispatch >= 10 Circuits		Retail Residence and Business (POTS) + One Day	144293.67	74449	1.94				1.89			
OCI 2W Analog Loop w/LNP - Design Non-Dispatch < 10 Circuits		Retail Residence and Business (POTS) + One Day										
OCI 2W Analog Loop w/LNP - Non-Design Dispatch < 10 Circuits		Retail Residence and Business (POTS) Excluding Switch -Based Orders	20527.33	3806	5.39				5.66			
OCI 2W Analog Loop w/LNP - Non-Design Dispatch >= 10 Circuits		Retail Residence and Business (POTS) Excluding Switch -Based Orders	77	13	5.92				3.33			
OCI 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dispatch In) < 10 Circuits		Retail Residence and Business (POTS) Excluding Switch -Based Orders	34257.67	19397	1.77				3.45			
OCI 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits		Retail Residence and Business (POTS) Excluding Switch -Based Orders										
OCI INP (Standalone) Dispatch < 10 Circuits		Retail Residence and Business (POTS)	20527.33	3806	5.39				5.66			
OCI INP (Standalone) Dispatch >= 10 Circuits		Retail Residence and Business (POTS)	77	13	5.92				3.33			
OCI INP (Standalone) Non-Dispatch < 10 Circuits		Retail Residence and Business (POTS)	69844.67	74449	0.94				1.89			
OCI INP (Standalone) Non-Dispatch >= 10 Circuits		Retail Residence and Business (POTS)										
OCI LNP (Standalone) Dispatch < 10 Circuits		Retail Residence and Business (POTS)	20527.33	3806	5.39				5.66			
OCI LNP (Standalone) Dispatch >= 10 Circuits		Retail Residence and Business (POTS)	77	13	5.92				3.33			
OCI LNP (Standalone) Non-Dispatch < 10 Circuits		Retail Residence and Business (POTS)	69844.67	74449	0.94	760.67	1185	0.64	1.89		5.3542	YES
OCI LNP (Standalone) Non-Dispatch >= 10 Circuits		Retail Residence and Business (POTS)										
OCI Local Interconnection Trunks		Local Interconnection Trunks	333	12	27.75	78	9	8.67	16.05		2.697	YES
OCI Local Transport (Unbundled Interoffice Transport) Dispatch < 10 Circuits		Retail DS1/DS3 Interoffice	2507	164	15.29				8.57			
OCI Local Transport (Unbundled Interoffice Transport) Dispatch >= 10 Circuits		Retail DS1/DS3 Interoffice										
OCI Local Transport (Unbundled Interoffice Transport) Non-Dispatch < 10 Circuits		Retail DS1/DS3 Interoffice	8	1	8	11	1	11	0			NO
OCI Local Transport (Unbundled Interoffice Transport) Non-Dispatch >= 10 Circuits		Retail DS1/DS3 Interoffice										
OCI Resale Business Dispatch < 10 Circuits		Retail Business	4906.33	1136	4.32	65.33	22	2.97	8.02		0.7819	YES
OCI Resale Business Dispatch >= 10 Circuits		Retail Business	45	6	7.5				3.99			
OCI Resale Business Non-Dispatch < 10 Circuits		Retail Business	7745.67	6231	1.24	50.33	92	0.55	4.28		1.5491	YES
OCI Resale Business Non-Dispatch >= 10 Circuits		Retail Business	139.67	17	8.22				13.18			
OCI Resale Centrex Dispatch < 10 Circuits		Retail Centrex	253	58	4.36				4.14			
OCI Resale Centrex Dispatch >= 10 Circuits		Retail Centrex										
OCI Resale Centrex Non-Dispatch < 10 Circuits		Retail Centrex	319.33	129	2.48	0.33	1	0.33	1.98		1.0804	YES
OCI Resale Centrex Non-Dispatch >= 10 Circuits		Retail Centrex	18	4	4.5				0.58			
OCI Resale Design Dispatch < 10 Circuits		Retail Design	1796	151	11.89	4	1	4	12.66		0.6215	YES
OCI Resale Design Dispatch >= 10 Circuits		Retail Design	189	7	27				18.87			
OCI Resale Design Non-Dispatch < 10 Circuits		Retail Design	1046.33	295	3.55				2.48			
OCI Resale Design Non-Dispatch >= 10 Circuits		Retail Design	30.33	5	6.07	3	1	3	7.91		0.354	YES
OCI Resale ISDN Dispatch < 10 Circuits		Retail ISDN	236	17	13.88				13.09			
OCI Resale ISDN Dispatch >= 10 Circuits		Retail ISDN										
OCI Resale ISDN Non-Dispatch < 10 Circuits		Retail ISDN	97	46	2.11				2.77			
OCI Resale ISDN Non-Dispatch >= 10 Circuits		Retail ISDN	115.67	10	11.57				16.65			
OCI Resale PBX Dispatch < 10 Circuits		Retail PBX	81	8	10.13	4	1	4	4.19		1.3783	YES
OCI Resale PBX Dispatch >= 10 Circuits		Retail PBX										
OCI Resale PBX Non-Dispatch < 10 Circuits		Retail PBX	35.33	15	2.36	0.33	1	0.33	3.32		0.5893	YES
OCI Resale PBX Non-Dispatch >= 10 Circuits		Retail PBX	6	3	2	3	1	3	0			NO
OCI Resale Residence Dispatch < 10 Circuits		Retail Residence	15870	2729	5.82	1388	253	5.49	4.21		1.1911	YES
OCI Resale Residence Dispatch >= 10 Circuits		Retail Residence	32	7	4.57	14	3	4.67	2.07		-0.0667	YES
OCI Resale Residence Non-Dispatch < 10 Circuits		Retail Residence	62488.33	68398	0.91	2120.33	3682	0.58	1.49		13.3821	YES
OCI Resale Residence Non-Dispatch >= 10 Circuits		Retail Residence										
OCI UNE Combos - Other Dispatch < 10 Circuits		Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch In)	22572.33	4016	5.62	150	13	11.54	6.18		-3.4487	NO
OCI UNE Combos - Other Dispatch >= 10 Circuits		Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch In)	266	20	13.3				15.03			
OCI UNE Combos - Other Non-Dispatch (Dispatch In) < 10 Circuits		Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch In)	34690.67	19518	1.78				3.45			
OCI UNE Combos - Other Non-Dispatch (Dispatch In) >= 10 Circuits		Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch In)	141	12	11.75				15.34			
OCI UNE Digital Loop < DS1 Dispatch < 10 Circuits		Retail Digital Loop < DS1	8323.67	2296	3.63	98	12	8.17	5.89		-2.6644	NO
OCI UNE Digital Loop < DS1 Dispatch >= 10 Circuits		Retail Digital Loop < DS1	282	39	7.23				12.22			
OCI UNE Digital Loop >= DS1 Non-Dispatch < 10 Circuits		Retail Digital Loop < DS1	9581.33	4533	2.11	5	1	5	2.67		-1.0815	YES
OCI UNE Digital Loop >= DS1 Non-Dispatch >= 10 Circuits		Retail Digital Loop < DS1	2.33	2	1.17				1.18			
OCI UNE Digital Loop >= DS1 Dispatch < 10 Circuits		Retail Digital Loop >= DS1	315	29	10.86	173	23	7.52	11.09		1.0791	YES
OCI UNE Digital Loop >= DS1 Dispatch >= 10 Circuits		Retail Digital Loop >= DS1										
OCI UNE Digital Loop >= DS1 Non-Dispatch < 10 Circuits		Retail Digital Loop >= DS1	1012	306	3.31				2.38			
OCI UNE Digital Loop >= DS1 Non-Dispatch >= 10 Circuits		Retail Digital Loop >= DS1	125.67	13	9.67				14.87			
OCI UNE Enhanced Extended Link/Non-Switched Combination Dispatch < 10 Circuits		30 % within 5 Days				0	13	0.00%				NO
OCI UNE Enhanced Extended Link/Non-Switched Combination Dispatch < 10 Circuits		70 % within 8 Days				6	13	46.15%				NO
OCI UNE Enhanced Extended Link/Non-Switched Combination Dispatch >= 10 Circuits		30 % within 5 Days										
OCI UNE Enhanced Extended Link/Non-Switched Combination Dispatch >= 10 Circuits		70 % within 8 Days										
OCI UNE Enhanced Extended Link/Non-Switched Combination Non-Dispatch < 10 Circuits		30 % within 5 Days										
OCI UNE Enhanced Extended Link/Non-Switched Combination Non-Dispatch < 10 Circuits		70 % within 8 Days										
OCI UNE Enhanced Extended Link/Non-Switched Combination Non-Dispatch >= 10 Circuits		30 % within 5 Days										
OCI UNE Enhanced Extended Link/Non-Switched Combination Non-Dispatch >= 10 Circuits		70 % within 8 Days										
OCI UNE ISDN Dispatch < 10 Circuits		Retail ISDN - BRI	236	17	13.88	73	7	10.43	13.09		0.5875	YES
OCI UNE ISDN Dispatch >= 10 Circuits		Retail ISDN - BRI										
OCI UNE ISDN Non-Dispatch < 10 Circuits		Retail ISDN - BRI	97	46	2.11				2.77			
OCI UNE ISDN Non-Dispatch >= 10 Circuits		Retail ISDN - BRI	115.67	10	11.57				16.65			
OCI UNE Line Sharing Dispatch < 10 Circuits		ADSL Provided to Retail	8047.67	2247	3.58	10	5	2	5.9		0.5987	YES
OCI UNE Line Sharing Dispatch >= 10 Circuits		ADSL Provided to Retail	103	33	3.12				2.84			
OCI UNE Line Sharing Non-Dispatch < 10 Circuits		ADSL Provided to Retail	9568.33	4515	2.12	217.67	91	2.39	2.67		-0.9639	YES
OCI UNE Line Sharing Non-Dispatch >= 10 Circuits		ADSL Provided to Retail	2	1	2				0			
OCI UNE Line Splitting Dispatch < 10 Circuits		ADSL Provided to Retail	8047.67	2247	3.58				5.9			

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OCI UNE Line Splitting Dispatch >= 10 Circuits	9568.33	4515	2.12	11	5	2.2	2.67		-0.0675	YES
OCI UNE Line Splitting Non-Dispatch < 10 Circuits	2	1	2				0			
OCI UNE Line Splitting Non-Dispatch >= 10 Circuits	20776.33	3865	5.38	143.33	31	4.62	5.64		0.7391	YES
OCI UNE Loop + Port Combinations Dispatch < 10 Circuits	77	13	5.92				3.33			
OCI UNE Loop + Port Combinations Dispatch >= 10 Circuits	34558.33	19496	1.77	173.33	103	1.68	3.44		0.2639	YES
OCI UNE Loop + Port Combinations Non-Dispatch (Dispatch In) < 10 Circuits	121	11	11				15.86			
OCI UNE Loop + Port Combinations Non-Dispatch (Dispatch In) >= 10 Circuits	35675.67	55133	0.65	1125.33	3218	0.35	0.57		28.9493	YES
OCI UNE Loop + Port Combinations Non-Dispatch (Switch Based) < 10 Circuits	18.67	6	3.11				2.2			
OCI UNE Loop + Port Combinations Non-Dispatch (Switch Based) >= 10 Circuits	70234	74629	0.94	1298.67	3321	0.39	1.89		16.4025	YES
OCI UNE Loop + Port Combinations Non-Dispatch >= 10 Circuits	139.67	17	8.22				13.18			
OCI UNE Other Design Dispatch < 10 Circuits	1796	151	11.89				12.66			
OCI UNE Other Design Dispatch >= 10 Circuits	189	7	27				18.87			
OCI UNE Other Design Non-Dispatch < 10 Circuits	1046.33	295	3.55				2.48			
OCI UNE Other Design Non-Dispatch >= 10 Circuits	30.33	5	6.07				7.91			
OCI UNE Other Non-Design Dispatch < 10 Circuits	20776.33	3865	5.38	27	5	5.4	5.64		-0.0097	YES
OCI UNE Other Non-Design Dispatch >= 10 Circuits	77	13	5.92				3.33			
OCI UNE Other Non-Design Non-Dispatch < 10 Circuits	70234	74629	0.94	11	5	2.2	1.89		-1.4886	YES
OCI UNE Other Non-Design Non-Dispatch >= 10 Circuits	139.67	17	8.22				13.18			
OCI UNE Switch Ports Dispatch < 10 Circuits	20527.33	3806	5.39	7.33	4	1.83	5.66		1.2572	YES
OCI UNE Switch Ports Dispatch >= 10 Circuits	77	13	5.92				3.33			
OCI UNE Switch Ports Non-Dispatch < 10 Circuits	69844.67	74449	0.94	0.33	1	0.33	1.89		0.3201	YES
OCI UNE Switch Ports Non-Dispatch >= 10 Circuits										
OCI UNE UCL Non-Design Dispatch < 10 Circuits				22	4	5.5				NO
OCI UNE UCL Non-Design Dispatch >= 10 Circuits										
OCI UNE UCL Non-Design Non-Dispatch < 10 Circuits										
OCI UNE UCL Non-Design Non-Dispatch >= 10 Circuits										
OCI UNE UDC/DSL Dispatch < 10 Circuits	113	12	9.42	73	7	10.43	3.18		-0.67	YES
OCI UNE UDC/DSL Dispatch >= 10 Circuits										
OCI UNE UDC/DSL Non-Dispatch < 10 Circuits	10	11	0.91				0.47			
OCI UNE UDC/DSL Non-Dispatch >= 10 Circuits										
OCI UNE xDSL With Conditioning Dispatch < 10 Circuits										
OCI UNE xDSL With Conditioning Dispatch >= 10 Circuits										
OCI UNE xDSL With Conditioning Non-Dispatch < 10 Circuits										
OCI UNE xDSL With Conditioning Non-Dispatch >= 10 Circuits										
OCI UNE xDSL Without Conditioning Dispatch < 10 Circuits				25	5	5				YES
OCI UNE xDSL Without Conditioning Dispatch >= 10 Circuits										
OCI UNE xDSL Without Conditioning Non-Dispatch < 10 Circuits				5	1	5				YES
OCI UNE xDSL Without Conditioning Non-Dispatch >= 10 Circuits										

Percent Cooperative Testing

% Cooperative Testing - xDSL ADSL	95%			7	7	100.00%				YES
% Cooperative Testing - xDSL HDSL	95%									
% Cooperative Testing - xDSL UCL	95%									

Percent Missed Installation Appointments

% Missed Installation Appmts 2W Analog Loop Design Dispatch < 10 Circuits										
% Missed Installation Appmts 2W Analog Loop Design Dispatch >= 10 Circuits										
% Missed Installation Appmts 2W Analog Loop Design Non-Dispatch < 10 Circuits										
% Missed Installation Appmts 2W Analog Loop Design Non-Dispatch >= 10 Circuits										
% Missed Installation Appmts 2W Analog Loop Non-Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch									
% Missed Installation Appmts 2W Analog Loop Non-Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch									
% Missed Installation Appmts 2W Analog Loop Non-Design Non-Dispatch (Dispatch In)	Retail Residence and Business Dispatch									
% Missed Installation Appmts 2W Analog Loop Non-Design Non-Dispatch (Dispatch In)	Retail Residence and Business Dispatch									
% Missed Installation Appmts 2W Analog Loop w/INP - Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch									
% Missed Installation Appmts 2W Analog Loop w/INP - Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch									
% Missed Installation Appmts 2W Analog Loop w/INP - Design Non-Dispatch < 10 Circuits	Retail Residence and Business Dispatch									
% Missed Installation Appmts 2W Analog Loop w/INP - Design Non-Dispatch >= 10 Circuits	Retail Residence and Business Dispatch									
% Missed Installation Appmts 2W Analog Loop w/INP - Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch-Based Orders									
% Missed Installation Appmts 2W Analog Loop w/INP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch-Based Orders									
% Missed Installation Appmts 2W Analog Loop w/INP - Non-Design Non-Dispatch (Dispatch In)	Retail Residence and Business (POTS) Excluding Switch-Based Orders									
% Missed Installation Appmts 2W Analog Loop w/INP - Non-Design Non-Dispatch (Dispatch In)	Retail Residence and Business (POTS) Excluding Switch-Based Orders									
% Missed Installation Appmts 2W Analog Loop w/INP - Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch									
% Missed Installation Appmts 2W Analog Loop w/INP - Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch									
% Missed Installation Appmts 2W Analog Loop w/INP - Design Non-Dispatch < 10 Circuits	Retail Residence and Business Dispatch									
% Missed Installation Appmts 2W Analog Loop w/INP - Design Non-Dispatch >= 10 Circuits	Retail Residence and Business Dispatch									
% Missed Installation Appmts 2W Analog Loop w/INP - Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch-Based Orders									
% Missed Installation Appmts 2W Analog Loop w/INP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch-Based Orders									
% Missed Installation Appmts 2W Analog Loop w/INP - Non-Design Non-Dispatch (Dispatch In)	Retail Residence and Business (POTS) Excluding Switch-Based Orders									
% Missed Installation Appmts 2W Analog Loop w/INP - Non-Design Non-Dispatch (Dispatch In)	Retail Residence and Business (POTS) Excluding Switch-Based Orders									
% Missed Installation Appmts 2W Analog Loop w/INP - Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch									
% Missed Installation Appmts 2W Analog Loop w/INP - Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch									
% Missed Installation Appmts 2W Analog Loop w/INP - Design Non-Dispatch < 10 Circuits	Retail Residence and Business Dispatch									
% Missed Installation Appmts 2W Analog Loop w/INP - Design Non-Dispatch >= 10 Circuits	Retail Residence and Business Dispatch									
% Missed Installation Appmts 2W Analog Loop w/INP - Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch-Based Orders									
% Missed Installation Appmts 2W Analog Loop w/INP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch-Based Orders									
% Missed Installation Appmts 2W Analog Loop w/INP - Non-Design Non-Dispatch (Dispatch In)	Retail Residence and Business (POTS) Excluding Switch-Based Orders									
% Missed Installation Appmts 2W Analog Loop w/INP - Non-Design Non-Dispatch (Dispatch In)	Retail Residence and Business (POTS) Excluding Switch-Based Orders									
% Missed Installation Appmts INP (Standalone) Dispatch < 10 Circuits	Retail Residence and Business (POTS)									
% Missed Installation Appmts INP (Standalone) Dispatch >= 10 Circuits	Retail Residence and Business (POTS)									
% Missed Installation Appmts INP (Standalone) Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)									
% Missed Installation Appmts INP (Standalone) Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)									
% Missed Installation Appmts LNP (Standalone) Dispatch < 10 Circuits	Retail Residence and Business (POTS)									
% Missed Installation Appmts LNP (Standalone) Dispatch >= 10 Circuits	Retail Residence and Business (POTS)									
% Missed Installation Appmts LNP (Standalone) Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)									
% Missed Installation Appmts LNP (Standalone) Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)									
% Missed Installation Appmts Local Interconnection Trunks Dispatch	Local Interconnection Trunks									
% Missed Installation Appmts Local Interconnection Trunks Non-Dispatch	Local Interconnection Trunks									
% Missed Installation Appmts Local Transport (Unbundled Interoffice Transport) Dispatch	Retail DS1/DS3 Interoffice									
% Missed Installation Appmts Local Transport (Unbundled Interoffice Transport) Dispatch	Retail DS1/DS3 Interoffice									

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Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
% Missed Installation Appmts Local Transport (Unbundled Interoffice Transport) Non-Dis	0	2	0.00%	0	2	0.00%				
Retail DS1/DS3 Interoffice										
% Missed Installation Appmts Local Transport (Unbundled Interoffice Transport) Non-Dis	53	1424	3.72%	5	36	13.89%			-1.2856	YES
Retail Business										
% Missed Installation Appmts Resale Business Dispatch < 10 Circuits	1	14	7.14%							
Retail Business										
% Missed Installation Appmts Resale Business Non-Dispatch < 10 Circuits	1	6402	0.02%	0	105	0.00%				YES
Retail Business										
% Missed Installation Appmts Resale Business Non-Dispatch >= 10 Circuits	0	19	0.00%							
Retail Business										
% Missed Installation Appmts Resale Centrex Dispatch < 10 Circuits	1	66	1.52%							
Retail Centrex										
% Missed Installation Appmts Resale Centrex Dispatch >= 10 Circuits	0	141	0.00%	0	1	0.00%				YES
Retail Centrex										
% Missed Installation Appmts Resale Centrex Non-Dispatch >= 10 Circuits	0	4	0.00%							
Retail Centrex										
% Missed Installation Appmts Resale Design Dispatch < 10 Circuits	5	237	2.11%	0	1	0.00%				YES
Retail Design										
% Missed Installation Appmts Resale Design Dispatch >= 10 Circuits	0	18	0.00%							
Retail Design										
% Missed Installation Appmts Resale Design Non-Dispatch < 10 Circuits	0	314	0.00%							
Retail Design										
% Missed Installation Appmts Resale Design Non-Dispatch >= 10 Circuits	0	8	0.00%	0	1	0.00%				YES
Retail Design										
% Missed Installation Appmts Resale ISDN Dispatch < 10 Circuits	0	39	0.00%							
Retail ISDN										
% Missed Installation Appmts Resale ISDN Dispatch >= 10 Circuits	0									
Retail ISDN										
% Missed Installation Appmts Resale ISDN Non-Dispatch < 10 Circuits	0	49	0.00%							
Retail ISDN										
% Missed Installation Appmts Resale ISDN Non-Dispatch >= 10 Circuits	0	12	0.00%							
Retail ISDN										
% Missed Installation Appmts Resale PBX Dispatch < 10 Circuits	0	12	0.00%	0	1	0.00%				YES
Retail PBX										
% Missed Installation Appmts Resale PBX Dispatch >= 10 Circuits	0									
Retail PBX										
% Missed Installation Appmts Resale PBX Non-Dispatch < 10 Circuits	0	15	0.00%	0	1	0.00%				YES
Retail PBX										
% Missed Installation Appmts Resale PBX Non-Dispatch >= 10 Circuits	0	3	0.00%	0	1	0.00%				YES
Retail PBX										
% Missed Installation Appmts Resale Residence Dispatch < 10 Circuits	469	3611	12.99%	48	296	16.22%			-0.7292	YES
Retail Residence										
% Missed Installation Appmts Resale Residence Dispatch >= 10 Circuits	0	7	0.00%	0	3	0.00%				YES
Retail Residence										
% Missed Installation Appmts Resale Residence Non-Dispatch < 10 Circuits	5	75901	0.01%	3	3823	0.08%			-0.164	YES
Retail Residence										
% Missed Installation Appmts Resale Residence Non-Dispatch >= 10 Circuits	527	5272	10.00%	0	24	0.00%			0.3331	YES
Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch In)										
% Missed Installation Appmts UNE Combos - Other Dispatch < 10 Circuits	1	39	2.56%							
Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch In)										
% Missed Installation Appmts UNE Combos - Other Dispatch >= 10 Circuits	6	27179	0.02%	0	1	0.00%				YES
Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch In)										
% Missed Installation Appmts UNE Combos - Other Non-Dispatch (Dispatch In) < 10 Circuits	0	17	0.00%							
Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch In)										
% Missed Installation Appmts UNE Digital Loop < DS1 Dispatch < 10 Circuits	54	2355	2.29%	0	15	0.00%				YES
Retail Digital Loop < DS1										
% Missed Installation Appmts UNE Digital Loop < DS1 Dispatch >= 10 Circuits	0	50	0.00%							
Retail Digital Loop < DS1										
% Missed Installation Appmts UNE Digital Loop < DS1 Non-Dispatch < 10 Circuits	10	4575	0.22%	0	1	0.00%				YES
Retail Digital Loop < DS1										
% Missed Installation Appmts UNE Digital Loop < DS1 Non-Dispatch >= 10 Circuits	0	4	0.00%							
Retail Digital Loop < DS1										
% Missed Installation Appmts UNE Digital Loop >= DS1 Dispatch < 10 Circuits	1	68	1.47%	2	55	3.64%			-0.3931	YES
Retail Digital Loop >= DS1										
% Missed Installation Appmts UNE Digital Loop >= DS1 Dispatch >= 10 Circuits	0									
Retail Digital Loop >= DS1										
% Missed Installation Appmts UNE Digital Loop >= DS1 Non-Dispatch < 10 Circuits	0	317	0.00%							
Retail Digital Loop >= DS1										
% Missed Installation Appmts UNE Digital Loop >= DS1 Non-Dispatch >= 10 Circuits	0	15	0.00%							
Retail Digital Loop >= DS1										
% Missed Installation Appmts UNE Enhanced Extended Link/Non-Switched Combination	5	197	2.54%	0	24	0.00%			0.1559	YES
Retail DS1/DS3										
% Missed Installation Appmts UNE Enhanced Extended Link/Non-Switched Combination	0									
Retail DS1/DS3										
% Missed Installation Appmts UNE Enhanced Extended Link/Non-Switched Combination	0	2	0.00%	0	1	0.00%				YES
Retail DS1/DS3										
% Missed Installation Appmts UNE Enhanced Extended Link/Non-Switched Combination	0									
Retail DS1/DS3										
% Missed Installation Appmts UNE ISDN Dispatch < 10 Circuits	0	18	0.00%	0	9	0.00%				YES
Retail ISDN - BRI										
% Missed Installation Appmts UNE ISDN Dispatch >= 10 Circuits										
Retail ISDN - BRI										
% Missed Installation Appmts UNE ISDN Non-Dispatch < 10 Circuits	0	12	0.00%							
Retail ISDN - BRI										
% Missed Installation Appmts UNE ISDN Non-Dispatch >= 10 Circuits										
Retail ISDN - BRI										
% Missed Installation Appmts UNE Line Sharing Dispatch < 10 Circuits	54	2298	2.35%	0	5	0.00%				YES
ADSL Provided to Retail										
% Missed Installation Appmts UNE Line Sharing Dispatch >= 10 Circuits	0	33	0.00%							
ADSL Provided to Retail										
% Missed Installation Appmts UNE Line Sharing Non-Dispatch < 10 Circuits	10	4555	0.22%	0	100	0.00%				YES
ADSL Provided to Retail										
% Missed Installation Appmts UNE Line Sharing Non-Dispatch >= 10 Circuits	0	1	0.00%							
ADSL Provided to Retail										
% Missed Installation Appmts UNE Line Splitting Dispatch < 10 Circuits	54	2298	2.35%							
ADSL Provided to Retail										
% Missed Installation Appmts UNE Line Splitting Dispatch >= 10 Circuits	0	33	0.00%							
ADSL Provided to Retail										
% Missed Installation Appmts UNE Line Splitting Non-Dispatch < 10 Circuits	10	4555	0.22%	0	6	0.00%				YES
ADSL Provided to Retail										
% Missed Installation Appmts UNE Line Splitting Non-Dispatch >= 10 Circuits	0	1	0.00%							
ADSL Provided to Retail										
% Missed Installation Appmts UNE Loop + Port Combinations Dispatch < 10 Circuits	522	5035	10.37%	3	42	7.14%			0.2582	YES
Retail Residence and Business										
% Missed Installation Appmts UNE Loop + Port Combinations Dispatch >= 10 Circuits	1	21	4.76%							
Retail Residence and Business										
% Missed Installation Appmts UNE Loop + Port Combinations Non-Dispatch (Dispatch In) < 10 Circuits	6	27143	0.02%	1	279	0.36%			-0.2186	YES
Retail Residence and Business										
% Missed Installation Appmts UNE Loop + Port Combinations Non-Dispatch (Dispatch In) >= 10 Circuits	0	13	0.00%	0	1	0.00%				YES
Retail Residence and Business										
% Missed Installation Appmts UNE Loop + Port Combinations Non-Dispatch (Switch Bar) < 10 Circuits	0	55160	0.00%	0	3348	0.00%				YES
Retail Residence and Business										
% Missed Installation Appmts UNE Loop + Port Combinations Non-Dispatch (Switch Bar) >= 10 Circuits	0	6	0.00%							
Retail Residence and Business										
% Missed Installation Appmts UNE Loop + Port Combinations Non-Dispatch < 10 Circuits	6	82303	0.01%	1	3627	0.03%			-0.023	YES
Retail Residence and Business (POTS)										
% Missed Installation Appmts UNE Loop + Port Combinations Non-Dispatch >= 10 Circuits	0	19	0.00%	0	1	0.00%				YES
Retail Residence and Business (POTS)										
% Missed Installation Appmts UNE Other Design Dispatch < 10 Circuits	5	237	2.11%							
Retail Design										
% Missed Installation Appmts UNE Other Design Dispatch >= 10 Circuits	0	18	0.00%							
Retail Design										
% Missed Installation Appmts UNE Other Design Non-Dispatch < 10 Circuits	0	314	0.00%							
Retail Design										
% Missed Installation Appmts UNE Other Design Non-Dispatch >= 10 Circuits	0	8	0.00%							
Retail Design										
% Missed Installation Appmts UNE Other Non-Design Dispatch < 10 Circuits	522	5035	10.37%	1	8	12.50%			-0.0988	YES
Retail Residence and Business										
% Missed Installation Appmts UNE Other Non-Design Dispatch >= 10 Circuits	1	21	4.76%							
Retail Residence and Business										
% Missed Installation Appmts UNE Other Non-Design Non-Dispatch < 10 Circuits	6	82303	0.01%	0	6	0.00%				YES
Retail Residence and Business										
% Missed Installation Appmts UNE Other Non-Design Non-Dispatch >= 10 Circuits	0	19	0.00%							
Retail Residence and Business										
% Missed Installation Appmts UNE Switch Ports Dispatch < 10 Circuits	521	4969	10.49%	0	6	0.00%			0.342	YES
Retail Residence and Business (POTS)										
% Missed Installation Appmts UNE Switch Ports Dispatch >= 10 Circuits	1	21	4.76%							
Retail Residence and Business (POTS)										
% Missed Installation Appmts UNE Switch Ports Non-Dispatch < 10 Circuits	6	82109	0.01%	0	1	0.00%				YES
Retail Residence and Business (POTS)										
% Missed Installation Appmts UNE Switch Ports Non-Dispatch >= 10 Circuits										
Retail Residence and Business (POTS)										
% Missed Installation Appmts UNE UDC/ISDL Dispatch < 10 Circuits	0	18	0.00%	0	9	0.00%				YES
Retail ISDN - BRI										
% Missed Installation Appmts UNE UDC/ISDL Dispatch >= 10 Circuits					</					

BellSouth Monthly State Summary
Kentucky, July 2005

Provisioning

Table with columns: Benchmark/Analog, BST Numerator, BST Volume, BST Measure, CLEC Numerator, CLEC Volume, CLEC Measure, Standard Deviation, Standard Error, Zscore, Equity. Includes rows for 'Percent Provisioning Troubles' and various service categories like 'Retail Residence and Business Dispatch'.

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Provisioning

Benchmark/ Analog
% Prov. Trouble w/ 30 Days UNE Line Sharing Dispatch >= 10 Circuits
% Prov. Trouble w/ 30 Days UNE Line Sharing Non-Dispatch < 10 Circuits
% Prov. Trouble w/ 30 Days UNE Line Sharing Non-Dispatch >= 10 Circuits
% Prov. Trouble w/ 30 Days UNE Loop + Port Combinations Dispatch < 10 Circuits
% Prov. Trouble w/ 30 Days UNE Loop + Port Combinations Dispatch >= 10 Circuits
% Prov. Trouble w/ 30 Days UNE Loop + Port Combinations Non-Dispatch (Dispatch In)
% Prov. Trouble w/ 30 Days UNE Loop + Port Combinations Non-Dispatch (Dispatch In)
% Prov. Trouble w/ 30 Days UNE Loop + Port Combinations Non-Dispatch (Switch Bas)
% Prov. Trouble w/ 30 Days UNE Loop + Port Combinations Non-Dispatch (Switch Bas)
% Prov. Trouble w/ 30 Days UNE Loop + Port Combinations Non-Dispatch < 10 Circuits
% Prov. Trouble w/ 30 Days UNE Loop + Port Combinations Non-Dispatch >= 10 Circuits
% Prov. Trouble w/ 30 Days UNE Other Design Dispatch < 10 Circuits
% Prov. Trouble w/ 30 Days UNE Other Design Dispatch >= 10 Circuits
% Prov. Trouble w/ 30 Days UNE Other Design Non-Dispatch < 10 Circuits
% Prov. Trouble w/ 30 Days UNE Other Design Non-Dispatch >= 10 Circuits
% Prov. Trouble w/ 30 Days UNE Other Non-Design Dispatch < 10 Circuits
% Prov. Trouble w/ 30 Days UNE Other Non-Design Dispatch >= 10 Circuits
% Prov. Trouble w/ 30 Days UNE Other Non-Design Non-Dispatch < 10 Circuits
% Prov. Trouble w/ 30 Days UNE Other Non-Design Non-Dispatch >= 10 Circuits
% Prov. Trouble w/ 30 Days UNE Switch Ports Dispatch < 10 Circuits
% Prov. Trouble w/ 30 Days UNE Switch Ports Dispatch >= 10 Circuits
% Prov. Trouble w/ 30 Days UNE Switch Ports Non-Dispatch < 10 Circuits
% Prov. Trouble w/ 30 Days UNE Switch Ports Non-Dispatch >= 10 Circuits
% Prov. Trouble w/ 30 Days UNE xDSL (HDSL, ADSL, and UCL) Dispatch < 10 Circuits
% Prov. Trouble w/ 30 Days UNE xDSL (HDSL, ADSL, and UCL) Dispatch >= 10 Circuits
% Prov. Trouble w/ 30 Days UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch < 10 Circuits
% Prov. Trouble w/ 30 Days UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch >= 10 Circuits

Percent Troubles within 'X' Days	
Hot Cuts %Prov Trbl w/ 7 Days Design (SL2) Dispatch	
Hot Cuts %Prov Trbl w/ 7 Days Design (SL2) Non-Dispatch	
Hot Cuts %Prov Trbl w/ 7 Days Non-Design (SL1) Dispatch	
Hot Cuts %Prov Trbl w/ 7 Days Non-Design (SL1) Non-Dispatch	

Recovery Time	
CCC Avg Recovery Time Interim Number Portability (INP) - Loop	
CCC Avg Recovery Time Local Number Portability (LNP) - Loop	

Service Order Accuracy	
Service Order Accuracy Resale	
Service Order Accuracy UNE-P	
Service Order Accuracy UNE	

Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
ADSL Provided to Retail	1	17	5.88%	0	0	0.00%				YES
ADSL Provided to Retail	321	4854	6.61%	1	76	1.32%			1.8439	YES
ADSL Provided to Retail										
Retail Residence and Business	546	5290	10.32%	4	53	7.55%			0.6605	YES
Retail Residence and Business	3	34	8.82%	0	0	0.00%				YES
Retail Residence and Business	1991	30186	6.60%	14	385	3.64%			2.3247	YES
Retail Residence and Business	0	13	0.00%	0	0	0.00%				YES
Retail Residence and Business	2133	62174	3.43%	71	4006	1.77%			5.5894	YES
Retail Residence and Business	0	10	0.00%	0	0	0.00%				YES
Retail Residence and Business	4124	92360	4.47%	85	4391	1.94%			7.9288	YES
Retail Residence and Business	0	23	0.00%	0	0	0.00%				YES
Retail Design	10	198	5.03%	0	0	0.00%				YES
Retail Design	0	19	0.00%	0	0	0.00%				YES
Retail Design	7	257	2.72%	0	0	0.00%				YES
Retail Design	0	8	0.00%	0	0	0.00%				YES
Retail Residence and Business	546	5290	10.32%	0	8	0.00%			0.9588	YES
Retail Residence and Business	3	34	8.82%	0	0	0.00%				YES
Retail Residence and Business	4124	92360	4.47%	0	10	0.00%			0.6836	YES
Retail Residence and Business	0	23	0.00%	0	0	0.00%				YES
Retail Residence and Business (POTS)	543	5231	10.38%	0	0	0.00%				YES
Retail Residence and Business (POTS)	2	32	6.25%	0	0	0.00%				YES
Retail Residence and Business (POTS)	4116	92124	4.47%	0	10	0.00%			0.6838	YES
Retail Residence and Business (POTS)	0	1	0.00%	0	0	0.00%				YES
ADSL Provided to Retail	115	2446	4.70%	0	7	0.00%			0.5868	YES
ADSL Provided to Retail	1	17	5.88%	0	0	0.00%				YES
ADSL Provided to Retail	321	4854	6.61%	1	4	25.00%			-1.4792	YES
ADSL Provided to Retail										

<= 5 %										
<= 5 %										
<= 5 %				0	1	0.00%				YES
<= 5 %				0	1	0.00%				YES

Diagnostic										
Diagnostic										

95.00%				9354	9533	98.12%				YES
95.00%				13336	13624	97.89%				YES
95.00%				9043	9370	96.51%				YES

BellSouth Monthly State Summary
Kentucky, July 2005

Special Access - M & R

Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Customer Trouble Report Rate - Failure Rate										
Customer Trouble Report Rate - Failure Rate Annualized Below DS3 (DS0 + DS1)	<= 10%	13	874	1.54%	471	18316	2.57%			Diagnostic
Customer Trouble Report Rate - Failure Rate Annualized DS3 and Above (DS3 + OCn)	<= 10%	1	45	1.11%	6	1338	0.45%			Diagnostic
Customer Trouble Report Rate - Failure Rate Annualized Special Access DS0	Diagnostic	4	96	3.82%	135	3885	3.38%			Diagnostic
Customer Trouble Report Rate - Failure Rate Annualized Special Access DS1	Diagnostic	10	778	1.26%	336	14331	2.34%			Diagnostic
Customer Trouble Report Rate - Failure Rate Annualized Special Access DS3 (Non-Opt)	Diagnostic	1	44	1.13%	6	1234	0.48%			Diagnostic
Customer Trouble Report Rate - Failure Rate Annualized Special Access DS3 (Optical OCn)	Diagnostic	0	1	0.00%	0	104	0.13%			Diagnostic
Customer Trouble Report Rate - Failure Rate Below DS3 (DS0 + DS1)	Diagnostic	13	1131	1.15%	483	18045	2.68%			Diagnostic
Customer Trouble Report Rate - Failure Rate DS3 and Above (DS3 + OCn)	Diagnostic	2	90	2.22%	4	1405	0.28%			Diagnostic
Customer Trouble Report Rate - Failure Rate Special Access DS0	Diagnostic	2	73	2.74%	117	3423	3.42%			Diagnostic
Customer Trouble Report Rate - Failure Rate Special Access DS1	Diagnostic	11	1058	1.04%	366	14622	2.50%			Diagnostic
Customer Trouble Report Rate - Failure Rate Special Access DS3 (Non-Optical)	Diagnostic	2	85	2.35%	4	1301	0.31%			Diagnostic
Customer Trouble Report Rate - Failure Rate Special Access DS3 (Optical OCn)	Diagnostic	0	5	0.00%	0	104	0.00%			Diagnostic
Maintenance Average Duration (Mean Time to Restore)										
Maintenance Average Duration (Mean Time to Restore) (FOK-TOK) Below DS3 (DS0 + DS1)	Diagnostic	6.25	1	6.25	263.05	159	1.65			Diagnostic
Maintenance Average Duration (Mean Time to Restore) (FOK-TOK) DS3 and Above (DS3 + OCn)	Diagnostic	0	0	0	0	0	0			Diagnostic
Maintenance Average Duration (Mean Time to Restore) (FOK-TOK) Special Access DS0	Diagnostic	0	0	0	48.03	30	1.6			Diagnostic
Maintenance Average Duration (Mean Time to Restore) (FOK-TOK) Special Access DS1	Diagnostic	6.25	1	6.25	215.02	129	1.67			Diagnostic
Maintenance Average Duration (Mean Time to Restore) (FOK-TOK) Special Access DS3	Diagnostic	0	0	0	0	0	0			Diagnostic
Maintenance Average Duration (Mean Time to Restore) (FOK-TOK) Special Access DS3 (Optical OCn)	Diagnostic	0	13	0.00%	0	483	0.00%			Diagnostic
Maintenance Average Duration (Mean Time to Restore) (OOS > 24) Below DS3 (DS0 + DS1)	Diagnostic	0	2	0.00%	0	4	0.00%			Diagnostic
Maintenance Average Duration (Mean Time to Restore) (OOS > 24) DS3 and Above (DS3 + OCn)	Diagnostic	0	2	0.00%	0	117	0.00%			Diagnostic
Maintenance Average Duration (Mean Time to Restore) (OOS > 24) Special Access DS0	Diagnostic	0	2	0.00%	0	117	0.00%			Diagnostic
Maintenance Average Duration (Mean Time to Restore) (OOS > 24) Special Access DS1	Diagnostic	0	11	0.00%	0	366	0.00%			Diagnostic
Maintenance Average Duration (Mean Time to Restore) (OOS > 24) Special Access DS3	Diagnostic	0	2	0.00%	0	4	0.00%			Diagnostic
Maintenance Average Duration (Mean Time to Restore) (OOS > 24) Special Access DS3 (Optical OCn)	Diagnostic									
Maintenance Average Duration (Mean Time to Restore) Below DS3 (DS0 + DS1)	<= 2 Hours	61.6	13	4.74	1555.97	483	3.22			Diagnostic
Maintenance Average Duration (Mean Time to Restore) DS3 and Above (DS3 + OCn)	<= 1 Hour	6.45	2	3.23	3.4	4	0.85			Diagnostic
Maintenance Average Duration (Mean Time to Restore) Special Access DS0	Diagnostic	8.58	2	4.29	362.7	117	3.1			Diagnostic
Maintenance Average Duration (Mean Time to Restore) Special Access DS1	Diagnostic	53.02	11	4.82	1193.27	366	3.26			Diagnostic
Maintenance Average Duration (Mean Time to Restore) Special Access DS3 (Non-Optical)	Diagnostic	6.45	2	3.23	3.4	4	0.85			Diagnostic
Maintenance Average Duration (Mean Time to Restore) Special Access DS3 (Optical OCn)	Diagnostic									
Percent Repeat Troubles										
Percent Repeat Troubles Below DS3 (DS0 + DS1)	<= 6%	2	13	15.38%	79	483	16.36%			Diagnostic
Percent Repeat Troubles DS3 and Above (DS3 + OCn)	<= 3%	0	2	0.00%	1	4	25.00%			Diagnostic
Percent Repeat Troubles Special Access DS0	Diagnostic	0	2	0.00%	20	117	17.09%			Diagnostic
Percent Repeat Troubles Special Access DS1	Diagnostic	2	11	18.18%	59	366	16.12%			Diagnostic
Percent Repeat Troubles Special Access DS3 (Non-Optical)	Diagnostic	0	2	0.00%	1	4	25.00%			Diagnostic
Percent Repeat Troubles Special Access DS3 (Optical OCn)	Diagnostic									

BellSouth Monthly State Summary
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Special Access - Ordering

FOC Receipt Past Due

FOC Receipt Past Due (With Open Query / Reject) Special Access DS0
FOC Receipt Past Due (With Open Query / Reject) Special Access DS1
FOC Receipt Past Due (With Open Query / Reject) Special Access DS3 (Non-Optical)
FOC Receipt Past Due (With Open Query / Reject) Special Access DS3 (Optical OCn)
FOC Receipt Past Due (Without Open Query / Reject) Special Access DS0
FOC Receipt Past Due (Without Open Query / Reject) Special Access DS1
FOC Receipt Past Due (Without Open Query / Reject) Special Access DS3 (Non-Optical)
FOC Receipt Past Due (Without Open Query / Reject) Special Access DS3 (Optical OCn)

Benchmark/
Analog

Diagnostic
Diagnostic
Diagnostic

<= 2%
<= 2%
<= 2%
<= 2%

Firm Order Confirmation Timeliness (FOC Receipt)

Firm Order Confirmation Timeliness (FOC Receipt) Special Access DS0
Firm Order Confirmation Timeliness (FOC Receipt) Special Access DS1
Firm Order Confirmation Timeliness (FOC Receipt) Special Access DS3 (Non-Optical)
Firm Order Confirmation Timeliness (FOC Receipt) Special Access DS3 (Optical OCn)

>= 98% within 2 Business Days
>= 98% within 2 Business Days
>= 98% within 5 Business Days
>= 98% within 5 Business Days

Offered Versus Requested Due Date

Offered Versus Requested Due Date Special Access DS0
Offered Versus Requested Due Date Special Access DS1
Offered Versus Requested Due Date Special Access DS3 (Non-Optical)
Offered Versus Requested Due Date Special Access DS3 (Optical OCn)

Diagnostic
Diagnostic
Diagnostic

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
			3	31	9.68%				Diagnostic
			8	110	7.27%				Diagnostic
			1	53	1.89%				Diagnostic
			0	43	0.00%				Diagnostic
			3	255	1.18%				Diagnostic
			1	25	4.00%				Diagnostic
			19	73	26.03%				Diagnostic
			140	368	38.04%				Diagnostic
			39	77	50.65%				Diagnostic
			54	60	90.00%				Diagnostic
			298	313	95.21%				Diagnostic
			13	13	100.00%				Diagnostic

BellSouth Monthly State Summary
Kentucky, July 2005

Special Access - Provisioning

Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Average Interval - Requested/Offered/Installation										
Average Interval - Installed Below DS3 (DS0 + DS1)	210	26	8.08	4409	375	11.76				Diagnostic
Average Interval - Installed DS3 and Above (DS3 + OCn)	151	7	21.57	380	37	10.27				Diagnostic
Average Interval - Installed Special Access DS0	23	2	11.5	840	62	13.55				Diagnostic
Average Interval - Installed Special Access DS1	187	24	7.79	3569	313	11.4				Diagnostic
Average Interval - Installed Special Access DS3 (Non-Optical)	151	7	21.57	380	37	10.27				Diagnostic
Average Interval - Installed Special Access DS3 (Optical OCn)										
Average Interval - Offered Below DS3 (DS0 + DS1)	201	26	7.73	4023	375	10.73				Diagnostic
Average Interval - Offered DS3 and Above (DS3 + OCn)	143	7	20.43	293	37	7.92				Diagnostic
Average Interval - Offered Special Access DS0	19	2	9.5	713	62	11.5				Diagnostic
Average Interval - Offered Special Access DS1	182	24	7.58	3310	313	10.58				Diagnostic
Average Interval - Offered Special Access DS3 (Non-Optical)	143	7	20.43	293	37	7.92				Diagnostic
Average Interval - Offered Special Access DS3 (Optical OCn)										
Average Interval - Requested Below DS3 (DS0 + DS1)	202	26	7.77	3864	375	10.3				Diagnostic
Average Interval - Requested DS3 and Above (DS3 + OCn)	143	7	20.43	280	37	7.57				Diagnostic
Average Interval - Requested Special Access DS0	19	2	9.5	638	62	10.29				Diagnostic
Average Interval - Requested Special Access DS1	183	24	7.63	3226	313	10.31				Diagnostic
Average Interval - Requested Special Access DS3 (Non-Optical)	143	7	20.43	280	37	7.57				Diagnostic
Average Interval - Requested Special Access DS3 (Optical OCn)										
Days Late										
Days Late - Average Days Late Due To BST Facilities Below DS3 (DS0 + DS1)										Diagnostic
Days Late - Average Days Late Due To BST Facilities DS3 and Above (DS3 + OCn)										Diagnostic
Days Late - Average Days Late Due To BST Facilities Special Access DS0										Diagnostic
Days Late - Average Days Late Due To BST Facilities Special Access DS1										Diagnostic
Days Late - Average Days Late Due To BST Facilities Special Access DS3 (Non-Optical)										Diagnostic
Days Late - Average Days Late Due To BST Facilities Special Access DS3 (Optical OCn)										Diagnostic
Days Late Below DS3 (DS0 + DS1)				108	24	4.5				Diagnostic
Days Late DS3 and Above (DS3 + OCn)				12	4	3				Diagnostic
Days Late Special Access DS0				6	2	3				Diagnostic
Days Late Special Access DS1				102	22	4.64				Diagnostic
Days Late Special Access DS3 (Non-Optical)				12	4	3				Diagnostic
Days Late Special Access DS3 (Optical OCn)										
On-time Performance To FOC Due Date										
On-time Performance FOC Due Date (With CNR) Below DS3 (DS0 + DS1)	25	26	96.15%	337	375	89.87%				Diagnostic
On-time Performance FOC Due Date (With CNR) DS3 and Above (DS3 + OCn)	7	7	100.00%	33	37	89.19%				Diagnostic
On-time Performance FOC Due Date (With CNR) Special Access DS0	2	2	100.00%	59	62	95.16%				Diagnostic
On-time Performance FOC Due Date (With CNR) Special Access DS1	23	24	95.83%	278	313	88.82%				Diagnostic
On-time Performance FOC Due Date (With CNR) Special Access DS3 (Non-Optical)	7	7	100.00%	33	37	89.19%				Diagnostic
On-time Performance FOC Due Date (With CNR) Special Access DS3 (Optical OCn)										Diagnostic
On-time Performance FOC Due Date (Without CNR) Below DS3 (DS0 + DS1)	22	26	84.62%	292	375	77.87%				Diagnostic
On-time Performance FOC Due Date (Without CNR) DS3 and Above (DS3 + OCn)				14	37	37.84%				Diagnostic
On-time Performance FOC Due Date (Without CNR) Special Access DS0	1	2	50.00%	43	62	69.35%				Diagnostic
On-time Performance FOC Due Date (Without CNR) Special Access DS1	21	24	87.50%	249	313	79.55%				Diagnostic
On-time Performance FOC Due Date (Without CNR) Special Access DS3 (Non-Optical)										Diagnostic
On-time Performance FOC Due Date (Without CNR) Special Access DS3 (Optical OCn)				14	37	37.84%				Diagnostic
Past Due Circuits										
Past Due Circuits - % Cancellations Below DS3 (DS0 + DS1)										
Past Due Circuits - % Cancellations DS3 and Above (DS3 + OCn)										
Past Due Circuits - % Cancellations Special Access DS0										
Past Due Circuits - % Cancellations Special Access DS1										
Past Due Circuits - % Cancellations Special Access DS3 (Non-Optical)										
Past Due Circuits - % Cancellations Special Access DS3 (Optical OCn)										
Past Due Circuits - BST Facilities Below DS3 (DS0 + DS1)										
Past Due Circuits - BST Facilities DS3 and Above (DS3 + OCn)										
Past Due Circuits - BST Facilities Special Access DS0										
Past Due Circuits - BST Facilities Special Access DS1										
Past Due Circuits - BST Facilities Special Access DS3 (Non-Optical)										
Past Due Circuits - BST Facilities Special Access DS3 (Optical OCn)										
Past Due Circuits - BST Reasons Below DS3 (DS0 + DS1)										
Past Due Circuits - BST Reasons DS3 and Above (DS3 + OCn)										
Past Due Circuits - BST Reasons Special Access DS0	<= 3%									
Past Due Circuits - BST Reasons Special Access DS1	<= 3%									
Past Due Circuits - BST Reasons Special Access DS3 (Non-Optical)	<= 3%									
Past Due Circuits - BST Reasons Special Access DS3 (Optical OCn)	<= 3%									
Past Due Circuits - IXC Reasons Below DS3 (DS0 + DS1)										
Past Due Circuits - IXC Reasons DS3 and Above (DS3 + OCn)										
Past Due Circuits - IXC Reasons Special Access DS0										
Past Due Circuits - IXC Reasons Special Access DS1										
Past Due Circuits - IXC Reasons Special Access DS3 (Non-Optical)										
Past Due Circuits - IXC Reasons Special Access DS3 (Optical OCn)										
Percent Provisioning Troubles (New Installation Trouble Report Rate)										
Percent Provisioning Troubles (New Installation Trouble Report Rate) Below DS3 (DS0 + DS1)	0	19	0.00%	10	404	2.48%				Diagnostic
Percent Provisioning Troubles (New Installation Trouble Report Rate) DS3 and Above (DS3 + OCn)	0	2	0.00%	0	12	0.00%				Diagnostic
Percent Provisioning Troubles (New Installation Trouble Report Rate) Special Access DS0	<= 1%			2	62	3.23%				Diagnostic
Percent Provisioning Troubles (New Installation Trouble Report Rate) Special Access DS1	<= 1%	0	0.00%	8	342	2.34%				Diagnostic
Percent Provisioning Troubles (New Installation Trouble Report Rate) Special Access DS3 (Non-Optical)	<= 1%	0	0.00%	0	11	0.00%				Diagnostic
Percent Provisioning Troubles (New Installation Trouble Report Rate) Special Access DS3 (Optical OCn)	<= 1%			0	1	0.00%				Diagnostic

BellSouth Monthly State Summary
Kentucky, July 2005

Trunk Group Performance

Trunk Group Performance Agg.
Trunk Group Performance Trunk Group Performance Agg.

Benchmark/
Analog

0

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
					0				YES