

**Bellsouth Monthly State Summary
Kentucky, June 2005**

Billing

Benchmark/ Analog	RETAIL	RETAIL	RETAIL
Billing Invoice Accuracy			
Invoice Accuracy Interconnection	96.719291	872724170	99.36%
Invoice Accuracy Baseline	96.719291	872724170	99.36%
Invoice Accuracy UNE	96.719291	872724170	99.36%
Billing Invoice Timeliness			
Invoice Timeliness Interconnection	96.719291	872724170	99.36%
Invoice Timeliness Baseline	96.719291	872724170	99.36%
Invoice Timeliness UNE	96.719291	872724170	99.36%
Mean Time to Deliver			
Mean Time to Deliver Usage - Regional	96.719291	872724170	99.36%
Non-Recurring Charge Completeness			
Non-Recur Charge Completeness Interconnection	96.719291	872724170	99.36%
Non-Recur Charge Completeness Resale	96.719291	872724170	99.36%
Non-Recur Charge Completeness UNE	96.719291	872724170	99.36%
Percent Billing Errors Corrected in 'X' Days			
% Billing Errors Corrected in X Days Interconnection	96.719291	872724170	99.36%
% Billing Errors Corrected in X Days Resale	96.719291	872724170	99.36%
% Billing Errors Corrected in X Days UNE	96.719291	872724170	99.36%
Percent Usage Errors Corrected Within 'X' Days			
% Err Usage Errors Corr In X Bus Days	96.719291	872724170	99.36%
% Daily Usage Feed Errs Corr In X Bus Days	96.719291	872724170	99.36%
Recurring Charge Completeness			
Recur Charge Completeness Interconnection	96.719291	872724170	99.36%
Recur Charge Completeness Resale	96.719291	872724170	99.36%
Recur Charge Completeness UNE	96.719291	872724170	99.36%
Usage Data Delivery Accuracy			
Usage Data Delivery Accuracy	96.719291	872724170	99.36%
Usage Data Delivery Completeness			
Usage Completeness	96.719291	872724170	99.36%
Usage Data Delivery Timeliness			
Usage Timeliness	96.719291	872724170	99.36%

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
96.719291	872724170	99.36%	663503	663945	99.86%			-62.7317	YES
96.719291	872724170	99.36%	963971	957446	99.64%			-34.0429	YES
96.719291	872724170	99.36%	4811058	4814422	99.93%			-152.0851	YES
4	1	4.31	36009	9531	3.74				YES
4	1	3.88	4875	1730	2.88				YES
4	1	3.88	7997	2605	3.07				YES
			1285591783	6476143890	1.95				YES
			42212	42802	89.32%				YES
3132542	3971725	80.92%	128049	78932	99.74%				YES
			207381	210535	99.45%				YES
			6	6	100.00%				Diagnostic
			14	14	100.00%				Diagnostic
			7	9	77.78%				Diagnostic
2373328	2538198	93.62%	1899	1899	100.00%				YES
			101468	101725	99.75%				YES
			150177	150969	99.48%				YES
230	230	100.00%	42658	42658	100.00%				YES
			10793948260	10793572415	100.00%				YES
			1076247405	10793572415	99.80%				YES

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Percent Quote Provided

% Quotes Provided within X Business Days 10 Business Days	
% Quotes Provided within X Business Days 30 Business Days	
% Quotes Provided within X Business Days 60 Business Days	
Percent Request Processed Within X* Days	
% New Business Requests Processed within 30 days	

Bona Fide

Benchmark/ Analogy	80%
	90%
	80%
	90%

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity

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Change Management

Associated Document Title	Regional % Documentation Sent On Time	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Associated Document Timeliness - Regional % Documentation Sent On Time	95.00%											
Associated Document Timeliness - Regional % Documentation Sent On Time - Defects	95.00%											
Change Management Document												
Change Management Document - Regional												
Change Management Notice												
Change Management Notice - Regional												
Interface Outage Notification												
Interface Outage Notification - Regional CLEC Service Order TimeStamp	97.00%		0	0								
Interface Outage Notification - Regional Electronic Communications Trouble Analysis	97.00%		1	1	100.00%							YES
Interface Outage Notification - Regional Electronic Data Interchange	97.00%		0	0								
Interface Outage Notification - Regional Local Exchange Navigation System	97.00%		0	0								
Interface Outage Notification - Regional Telecommunications Access Gateway	97.00%		0	0								
Interface Outage Notification - Regional Trouble Analysis Facilitation Interface	97.00%		0	0								
Notice Timeliness												
Notice Timeliness - Regional	99.00%		1	1	100.00%							YES
Number of Defects in Production Releases												
Number of Defects in Production Releases - Regional Severity 1	0											
Number of Defects in Production Releases - Regional Severity 2	0											
Number of Defects in Production Releases - Regional Severity 3	0											
Percent Change Requests Accepted Or Rejected Within 10 Days												
% Change Requests Accepted Or Rejected Within 10 Days	95.00%		1	1	100.00%							YES
Percent Of Change Requests Implemented Within 60 Weeks Of Prioritization												
% Change Requests Implemented Within 60 weeks Prioritization - Regional Type 5	95.00%		0	1	0.00%							NO
Percent Software Errors Corrected In X Business Days												
% Software Errors Corrected In X Business Days - Regional Software Errors Correct In	95.00%		0	6	0.00%							NO
% Software Errors Corrected In X Business Days - Regional Software Errors Correct In	95.00%		0	13	0.00%							NO
% Software Errors Corrected In X Business Days - Regional Software Errors Correct In	95.00%		0	2	0.00%							NO
Software Validation												
Software Validation - Regional	95%											

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Collocation

Arrangement Time	
Average Arrangement Time Physical Caped	80 Days
Average Arrangement Time Physical Capless	60 Days
Average Arrangement Time Physical Capless Extraordinary	60 Days
Average Arrangement Time Physical Intermediate	60 Days
Average Arrangement Time Physical Major	60 Days
Average Arrangement Time Physical Minor	60 Days
Average Arrangement Time Physical Simple	60 Days
Average Arrangement Time Physical Simple Extraordinary	60 Days
Average Arrangement Time Virtual Intermediate	75 Days
Average Arrangement Time Virtual Major	75 Days
Average Arrangement Time Virtual Minor	45 Days
Average Arrangement Time Virtual Ordinary	50 Days
Average Arrangement Time Virtual Simple	20 Days
Average Response Time	
Average Response Time Physical Caped	20 Days
Average Response Time Physical Capless	20 Days
Average Response Time Virtual	10 Days
Percent Missed Due Date	
Percent Missed Due Dates Physical	5%
Percent Missed Due Dates Physical Arrangement	5%
Percent Missed Due Dates Virtual	5%
Percent Missed Due Dates Virtual Arrangement	5%

**Benchmark/
Analog**

80 Days	5%
60 Days	5%
60 Days	5%
60 Days	5%
60 Days	5%
60 Days	5%
60 Days	5%
60 Days	5%
75 Days	5%
75 Days	5%
45 Days	5%
50 Days	5%
20 Days	5%
20 Days	5%
20 Days	5%
10 Days	5%

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
118	2	59							YES
55	3	18							YES
0	2	0.00%							YES
0	3	0.00%							YES
26	2	13							YES

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Database Update

Average Database Update Interval	
Average Database Update Interval Directory Assistance	
Average Database Update Interval Directory Listings	
Average Database Update Interval Line Information Database	

Benchmark/
Analog

Party by Design
Party by Design

55%
95%
95%
100%

Percent Database Update Accuracy	
% Database Accuracy - Regional Directory Assistance	
% Database Accuracy - Regional Directory Listings	
% Database Accuracy - Regional Line Information Database	

Percent Loaded by Effective Date

% NOVELS Loaded by LEISG - Regional

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
103.07	26	3.96	102.93	26	3.96				Party by Design
0.75	26	0.03	0.75	26	0.03				Party by Design
6.28	26	0.24	6.28	26	0.24				Party by Design
			324	331	97.89%				YES
			1056	1056	99.06%				YES
			1054	1054	100.00%				YES
			113	122	82.82%				NO

**BellSouth Monthly State Summary
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Directory/Percent Answered Within "X" Seconds
Speed to Answer/Performance%, Answered Within "X" Seconds - DA % WITHIN 12 S

Directory Speed To Answer
Speed to Answer/Performance/Average Speed to Answer - DA

Directory Assistance

Benchmark/
Analogy
Party by Design
Party by Design

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
		89.00%					4.6		Party By Design
									Party By Design

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E911 Accuracy
E911 Answer
E911 Answer Interval
E911 Timeliness
E911 Timeliness

E911

Benchmark/
Analogy
Party by Design

Benchmark/
Analogy
Party by Design

Benchmark/
Analogy
Party by Design

BST	BST	BST	CLEC	CLEC	CLEC	Standard	Standard	Zscore	Equity
Numerator	Volume	Measure	Numerator	Volume	Measure	Deviation	Error		
			83730	85354	98.10%				Party by Design
			35615	1924	0.31				Party by Design
			1924	1924	100.00%				Party by Design

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Maintenance & Repair

	Benchmark/ Analogy	BST		CLEC		CLEC		Standard Deviation	Standard Error	Zscore	Equity
		Numerator	Volume	Numerator	Volume	Measure	Measure				
OSS Response Interval (MAR) DLTH	> 0 - <= 10 Seconds	33881	43329	79.38%	1621	1887	86.90%		0	-3.99	NO
OSS Response Interval (MAR) DLR	> 10 Seconds	9694	19152	47.11%	523	787	64.21%		0.01	16.1094	YES
OSS Response Interval (MAR) DLX	> 0 - <= 10 Seconds	646	15152	4.270%	419	767	34.34%		0	-90.2208	YES
OSS Response Interval (MAR) DLOS	> 0 - <= 4 Seconds	2213	18683345	0.13%	209	229838	53.65%		0.01	-18.1084	YES
OSS Response Interval (MAR) LYOS	> 0 - <= 10 Seconds	1661132	16613345	99.76%	229838	229838	99.81%		0	5.1915	YES
OSS Response Interval (MAR) LMO	> 0 - <= 10 Seconds	1661132	16613345	99.87%	229829	229838	99.81%		0	-3.987	YES
OSS Response Interval (MAR) LMO SUPD	> 10 Seconds	1637	1006671	0.16%	282	94836	0.30%		0	-8.885	NO
OSS Response Interval (MAR) LMO SUPD	> 0 - <= 4 Seconds	988962	1006671	98.15%	82865	94835	97.92%		0	4.999	NO
OSS Response Interval (MAR) LMO SUPD	> 0 - <= 10 Seconds	1006504	1006671	99.84%	84553	94835	99.17%		0	8.885	YES
OSS Response Interval (MAR) LMP GATEWAY	> 0 - <= 10 Seconds	23	98254	0.02%	11347	11746	97.01%		0	-0.86	NO
OSS Response Interval (MAR) LMP GATEWAY	> 0 - <= 10 Seconds	98251	98254	99.89%	11328	11746	96.44%		0	0.9859	YES
OSS Response Interval (MAR) LMP GATEWAY	> 10 Seconds	4182	5464	76.54%	486	689	69.82%		0.02	4.1177	YES
OSS Response Interval (MAR) LMP GATEWAY	> 0 - <= 4 Seconds	1282	5464	23.46%	213	689	30.47%		0.02	-4.1177	YES
OSS Response Interval (MAR) LMP GATEWAY	> 0 - <= 10 Seconds	42	1254	3.35%	0	219	0.00%		0.02	2.5418	YES
OSS Response Interval (MAR) LMP GATEWAY	> 10 Seconds	1212	1254	96.65%	219	219	100.00%		0.01	-2.5418	YES
OSS Response Interval (MAR) NMW	> 0 - <= 4 Seconds	896	1254	70.65%	219	219	54.17%		0.03	4.7857	YES
OSS Response Interval (MAR) NMW	> 10 Seconds	22	6678	0.33%	2	334	0.61%		0	-0.8364	NO
OSS Response Interval (MAR) OSPCM	> 0 - <= 4 Seconds	2154	6678	32.26%	105	334	31.44%		0.03	0.8364	YES
OSS Response Interval (MAR) OSPCM	> 10 Seconds	6562	6678	82.87%	3072	3722	81.25%		0.01	13.9882	YES
OSS Response Interval (MAR) PREDICTOR	> 0 - <= 10 Seconds	5478	31271	11.12%	689	3722	18.75%		0.01	-13.9882	YES
OSS Response Interval (MAR) PREDICTOR	> 10 Seconds	3478	31271	11.12%	689	3722	18.75%		0.01	-13.9882	YES
OSS Response Interval (MAR) SOCS	> 0 - <= 4 Seconds	120	233562	0.05%	5	20695	0.02%		0	-1.856	YES
OSS Response Interval (MAR) SOCS	> 10 Seconds	233186	233562	99.84%	20877	20695	99.81%		0	-2.3565	YES
OSS Response Interval (MAR) SOCS	> 0 - <= 10 Seconds	233442	233562	99.95%	20860	20695	99.89%		0	-1.856	YES

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Operator Services

Operator Percent Answered Within 'X' Seconds
 Speed to Answer Performance/Answered Within 'X' Seconds - Tol % WITHIN 10 S
 Operator Speed To Answer
 Speed to Answer Performance/Average Speed to Answer - Tol

Benchmark/
 Analog
 Party by Design

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
					80.50%				Party by Design
					5				Party by Design

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Ordering

Ordering	Benchmark/ Analysis	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Acknowledgment Completeness - EDI	100%				287354	287354	100.00%				YES
Acknowledgment Message Completeness - TAGLENS/MAL	100%	270354	270354	100.00%	270354	270354	100.00%				YES
Acknowledgment Message Timeliness - TAGLENS/MAL	95% <= 30 Minutes 95% <= 30 Minutes	287354	287354	100.00%	287354	287354	100.00%				YES
Firm Order Confirmation Request Completions											
FOC & Rel Resp Comp (Fully Match) 2V Analog Loop Non-Design	97%	9	9	100.00%							YES
FOC & Rel Resp Comp (Fully Match) 2V Analog Loop w/INP - Design	97%	31	31	100.00%							YES
FOC & Rel Resp Comp (Fully Match) 2V Analog Loop w/INP - Non-Design											
FOC & Rel Resp Comp (Fully Match) 2V Analog Loop w/INP - Port Combinations	97%	1	1	100.00%							YES
FOC & Rel Resp Comp (Fully Match) 2V Analog Loop w/INP - Non-Design											
FOC & Rel Resp Comp (Fully Match) INP (Standalone)	97%	1353	1358	99.83%							YES
FOC & Rel Resp Comp (Fully Match) Local Interconnection Trunks											
FOC & Rel Resp Comp (Fully Match) Local Transport (Unbundled Interface Transport)	97%	98	98	100.00%							YES
FOC & Rel Resp Comp (Fully Match) Resale Business											
FOC & Rel Resp Comp (Fully Match) Resale Centrex											
FOC & Rel Resp Comp (Fully Match) Resale PBX											
FOC & Rel Resp Comp (Fully Match) Resale ISDN											
FOC & Rel Resp Comp (Fully Match) Resale PBX	97%	2838	2838	100.00%							YES
FOC & Rel Resp Comp (Fully Match) Resale ISDN	97%	2	2	100.00%							YES
FOC & Rel Resp Comp (Fully Match) Resale PBX	97%	13	13	100.00%							YES
FOC & Rel Resp Comp (Fully Match) Resale ISDN	97%	97	97	100.00%							YES
FOC & Rel Resp Comp (Fully Match) Resale PBX	97%	6036	6036	100.00%							YES
FOC & Rel Resp Comp (Fully Match) Resale ISDN	97%	4389	4389	100.00%							YES
FOC & Rel Resp Comp (Fully Match) Resale PBX	97%	4389	4389	100.00%							YES
FOC & Rel Resp Comp (Fully Match) Resale ISDN	97%	22	22	100.00%							YES
FOC & Rel Resp Comp (Fully Match) Local Interconnection Trunks											
FOC & Rel Resp Comp (Fully Match) Local Transport (Unbundled Interface Transport)	97%	8	8	100.00%							YES
FOC & Rel Resp Comp (Non Match) 2V Analog Loop w/INP - Design											
FOC & Rel Resp Comp (Non Match) 2V Analog Loop w/INP - Non-Design	97%	5	5	100.00%							YES
FOC & Rel Resp Comp (Non Match) 2V Analog Loop w/INP - Port Combinations	97%	75	76	98.68%							YES
FOC & Rel Resp Comp (Non Match) 2V Analog Loop w/INP - Non-Design	97%	20	20	100.00%							YES
FOC & Rel Resp Comp (Non Match) INP (Standalone)	97%	3	3	100.00%							YES
FOC & Rel Resp Comp (Non Match) Local Interconnection Trunks											
FOC & Rel Resp Comp (Non Match) Local Transport (Unbundled Interface Transport)	97%	34	34	100.00%							YES
FOC & Rel Resp Comp (Non Match) Resale Business	97%	7	7	100.00%							YES
FOC & Rel Resp Comp (Non Match) Resale Centrex											
FOC & Rel Resp Comp (Non Match) Resale PBX	97%	6	6	100.00%							YES
FOC & Rel Resp Comp (Non Match) Resale ISDN	97%	42	43	97.67%							YES
FOC & Rel Resp Comp (Non Match) Resale PBX	97%	52	52	100.00%							YES
FOC & Rel Resp Comp (Non Match) Resale ISDN	97%	2	2	100.00%							YES
FOC & Rel Resp Comp (Non Match) Resale PBX	97%	26	26	100.00%							YES
FOC & Rel Resp Comp (Non Match) Resale ISDN	97%	26	26	100.00%							YES
FOC & Rel Resp Comp (Non Match) Resale PBX	97%	742	742	100.00%							YES
FOC & Rel Resp Comp (Non Match) Resale ISDN	97%	4	4	100.00%							YES
FOC & Rel Resp Comp (Non Match) Resale PBX	97%	2	2	100.00%							YES
FOC & Rel Resp Comp (Non Match) Resale ISDN	97%	1	1	100.00%							YES
FOC & Rel Resp Comp (Non Match) Local Interconnection Trunks											
FOC & Rel Resp Comp (Non Match) Local Transport (Unbundled Interface Transport)	97%	103	103	100.00%							YES
FOC & Rel Resp Comp (Partial Match) Resale Business											
FOC & Rel Resp Comp (Partial Match) Resale Centrex											
FOC & Rel Resp Comp (Partial Match) Resale PBX	97%	3407	3410	99.91%							YES
FOC & Rel Resp Comp (Partial Match) Resale ISDN	97%	30	2	100.00%							YES
FOC & Rel Resp Comp (Partial Match) Resale PBX	97%	53	53	100.00%							YES
FOC & Rel Resp Comp (Partial Match) Resale ISDN	97%	892	892	100.00%							YES
FOC & Rel Resp Comp (Partial Match) Resale PBX	97%	892	892	100.00%							YES
FOC & Rel Resp Comp (Partial Match) Resale ISDN	97%	1892	1892	100.00%							YES

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Ordering

From Order Confirmation Timelines	Benchmark/ Analogy g/y
FOC 8: Rpt Reap Comp (Partial Mech) UNE ADSL (HDSL, ADSL, and UCL)	95% <= 3 Hours
FOC Timeliness (Full Mech) ZV Analog Loop Design	95% <= 3 Hours
FOC Timeliness (Full Mech) ZV Analog Loop w/NP - Design	95% <= 3 Hours
FOC Timeliness (Full Mech) ZV Analog Loop w/NP - Design	95% <= 3 Hours
FOC Timeliness (Full Mech) ZV Analog Loop w/NP - Non-Design	95% <= 3 Hours
FOC Timeliness (Full Mech) ZV Analog Loop w/NP - Design	95% <= 3 Hours
FOC Timeliness (Full Mech) ZV Analog Loop w/NP - Non-Design	95% <= 3 Hours
FOC Timeliness (Full Mech) UNE Standalone	95% <= 3 Hours
FOC Timeliness (Full Mech) UNE Standalone	95% <= 3 Hours
FOC Timeliness (Full Mech) Local Interconnection Trunks	95% <= 3 Hours
FOC Timeliness (Full Mech) Local Interconnection Trunks	95% <= 3 Hours
FOC Timeliness (Full Mech) Resale Business	95% <= 3 Hours
FOC Timeliness (Full Mech) Resale Business	95% <= 3 Hours
FOC Timeliness (Full Mech) Resale ISDN	95% <= 3 Hours
FOC Timeliness (Full Mech) Resale ISDN	95% <= 3 Hours
FOC Timeliness (Full Mech) Resale PBX	95% <= 3 Hours
FOC Timeliness (Full Mech) Resale PBX	95% <= 3 Hours
FOC Timeliness (Full Mech) UNE Combos - Other	95% <= 3 Hours
FOC Timeliness (Full Mech) UNE Combos - Other	95% <= 3 Hours
FOC Timeliness (Full Mech) UNE EELS	95% <= 3 Hours
FOC Timeliness (Full Mech) UNE EELS	95% <= 3 Hours
FOC Timeliness (Full Mech) UNE Loop 2 Port Combinations	95% <= 3 Hours
FOC Timeliness (Full Mech) UNE Loop 2 Port Combinations	95% <= 3 Hours
FOC Timeliness (Full Mech) UNE Other Design	95% <= 3 Hours
FOC Timeliness (Full Mech) UNE Other Design	95% <= 3 Hours
FOC Timeliness (Full Mech) UNE Switch Ports	95% <= 3 Hours
FOC Timeliness (Full Mech) UNE Switch Ports	95% <= 3 Hours
FOC Timeliness (Non Mech) UNE ADSL (HDSL, ADSL, and UCL)	95% <= 24 Hours
FOC Timeliness (Non Mech) ZV Analog Loop Design	95% <= 24 Hours
FOC Timeliness (Non Mech) ZV Analog Loop Non-Design	95% <= 24 Hours
FOC Timeliness (Non Mech) ZV Analog Loop w/NP - Design	95% <= 24 Hours
FOC Timeliness (Non Mech) ZV Analog Loop w/NP - Design	95% <= 24 Hours
FOC Timeliness (Non Mech) ZV Analog Loop w/NP - Non-Design	95% <= 24 Hours
FOC Timeliness (Non Mech) UNE Standalone	95% <= 24 Hours
FOC Timeliness (Non Mech) UNE Standalone	95% <= 24 Hours
FOC Timeliness (Non Mech) Local Interconnection Trunks	95% <= 24 Hours
FOC Timeliness (Non Mech) Local Interconnection Trunks	95% <= 24 Hours
FOC Timeliness (Non Mech) Local Transport (Unbundled Interoffice Transport)	95% <= 24 Hours
FOC Timeliness (Non Mech) Local Transport (Unbundled Interoffice Transport)	95% <= 24 Hours
FOC Timeliness (Non Mech) Resale Business	95% <= 24 Hours
FOC Timeliness (Non Mech) Resale Business	95% <= 24 Hours
FOC Timeliness (Non Mech) Resale Center	95% <= 24 Hours
FOC Timeliness (Non Mech) Resale Center	95% <= 24 Hours
FOC Timeliness (Non Mech) Resale ISDN	95% <= 24 Hours
FOC Timeliness (Non Mech) Resale ISDN	95% <= 24 Hours
FOC Timeliness (Non Mech) Resale PBX	95% <= 24 Hours
FOC Timeliness (Non Mech) Resale PBX	95% <= 24 Hours
FOC Timeliness (Non Mech) UNE Combos - Other	95% <= 24 Hours
FOC Timeliness (Non Mech) UNE Combos - Other	95% <= 24 Hours
FOC Timeliness (Non Mech) UNE EELS	95% <= 24 Hours
FOC Timeliness (Non Mech) UNE EELS	95% <= 24 Hours
FOC Timeliness (Non Mech) UNE Loop 2 Port Combinations	95% <= 24 Hours
FOC Timeliness (Non Mech) UNE Loop 2 Port Combinations	95% <= 24 Hours
FOC Timeliness (Non Mech) UNE Other Design	95% <= 24 Hours
FOC Timeliness (Non Mech) UNE Other Design	95% <= 24 Hours
FOC Timeliness (Non Mech) UNE Standalone	95% <= 24 Hours
FOC Timeliness (Non Mech) UNE Standalone	95% <= 24 Hours
FOC Timeliness (Partial Mech) ZV Analog Loop w/NP - Design	95% <= 24 Hours
FOC Timeliness (Partial Mech) ZV Analog Loop w/NP - Design	95% <= 24 Hours
FOC Timeliness (Partial Mech) ZV Analog Loop w/NP - Non-Design	95% <= 24 Hours
FOC Timeliness (Partial Mech) ZV Analog Loop w/NP - Non-Design	95% <= 24 Hours
FOC Timeliness (Partial Mech) ZV Analog Loop w/NP - Design	95% <= 24 Hours
FOC Timeliness (Partial Mech) ZV Analog Loop w/NP - Design	95% <= 24 Hours
FOC Timeliness (Partial Mech) Resale Business	95% <= 24 Hours
FOC Timeliness (Partial Mech) Resale Business	95% <= 24 Hours
FOC Timeliness (Partial Mech) Resale Center	95% <= 24 Hours
FOC Timeliness (Partial Mech) Resale Center	95% <= 24 Hours
FOC Timeliness (Partial Mech) Resale ISDN	95% <= 24 Hours
FOC Timeliness (Partial Mech) Resale ISDN	95% <= 24 Hours
FOC Timeliness (Partial Mech) Resale PBX	95% <= 24 Hours
FOC Timeliness (Partial Mech) Resale PBX	95% <= 24 Hours
FOC Timeliness (Partial Mech) UNE Combos - Other	95% <= 24 Hours
FOC Timeliness (Partial Mech) UNE Combos - Other	95% <= 24 Hours
FOC Timeliness (Partial Mech) UNE EELS	95% <= 24 Hours
FOC Timeliness (Partial Mech) UNE EELS	95% <= 24 Hours
FOC Timeliness (Partial Mech) UNE Loop 2 Port Combinations	95% <= 24 Hours
FOC Timeliness (Partial Mech) UNE Loop 2 Port Combinations	95% <= 24 Hours
FOC Timeliness (Partial Mech) UNE Other Design	95% <= 24 Hours
FOC Timeliness (Partial Mech) UNE Other Design	95% <= 24 Hours
FOC Timeliness (Partial Mech) UNE Switch Ports	95% <= 24 Hours
FOC Timeliness (Partial Mech) UNE Switch Ports	95% <= 24 Hours
FOC Timeliness (Partial Mech) UNE ADSL (HDSL, ADSL, and UCL)	95% <= 24 Hours
FOC Timeliness (Partial Mech) UNE ADSL (HDSL, ADSL, and UCL)	95% <= 24 Hours

Achieved Flow Through Aggregate	Diagnostic
254289	89.75%
11959	89.51%

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity NO
9	2894	98.62%	9	2890	100.00%				YES
30	13	96.77%	31	2	100.00%				YES
1	1	100.00%	1	1	100.00%				YES
1183	1184	99.82%	1184	1184	99.82%				YES
97	96	98.84%	96	96	98.84%				YES
2894	2890	98.62%	2890	2890	98.62%				YES
2	2	100.00%	2	2	100.00%				YES
13	13	100.00%	13	13	100.00%				YES
95	97	97.84%	97	97	97.84%				YES
6035	6036	99.98%	6036	6036	99.98%				YES
38	38	100.00%	38	38	100.00%				YES
4421	4424	99.93%	4424	4424	99.93%				YES
22	22	100.00%	22	22	100.00%				YES
2	2	100.00%	2	2	100.00%				YES
3	3	100.00%	3	3	100.00%				YES
56	56	100.00%	56	56	100.00%				YES
21	21	100.00%	21	21	100.00%				YES
2	2	100.00%	2	2	100.00%				YES
1	1	100.00%	1	1	100.00%				YES
3	3	100.00%	3	3	100.00%				YES
3	3	100.00%	3	3	100.00%				YES
33	34	97.06%	33	34	97.06%				YES
33	33	100.00%	33	33	100.00%				YES
33	33	100.00%	33	33	100.00%				YES
2	2	100.00%	2	2	100.00%				YES
16	16	100.00%	16	16	100.00%				YES
19	19	100.00%	19	19	100.00%				YES
423	423	100.00%	423	423	100.00%				YES
4	4	100.00%	4	4	100.00%				YES
1	1	100.00%	1	1	100.00%				YES
2	2	100.00%	2	2	100.00%				YES
413	422	97.87%	422	422	97.87%				YES
59	65	90.77%	65	65	90.77%				YES
2443	2443	91.25%	2443	2443	91.25%				YES
23	23	100.00%	23	23	100.00%				YES
23	23	100.00%	23	23	100.00%				YES
1	1	100.00%	1	1	100.00%				YES
17	17	100.00%	17	17	100.00%				YES
510	527	96.77%	527	527	96.77%				YES
22	24	91.67%	24	24	91.67%				YES
331	336	98.51%	336	336	98.51%				YES
8	9	88.89%	9	9	88.89%				NO

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Ordering

Item	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Achieved Flow Through Residence	Diagnostic	112985	172647	66.13%	0	9	0.00%				Diagnostic
Achieved Flow Through Summary	Diagnostic	254289	283272	89.78%	0	31	0.00%				Diagnostic
Achieved Flow Through UNE-P	Diagnostic	171440	129412	76.80%	0	1	0.00%				Diagnostic
Flow Through Aggregate	Diagnostic	254289	280159	94.57%	0	2	0.00%				Diagnostic
Flow Through Business	Diagnostic	8320	8873	93.77%	0	0	0.00%				Diagnostic
Flow Through Summary	Diagnostic	112485	115406	97.48%	0	4	0.02%				Diagnostic
Flow Through UNE-P	Diagnostic	254289	260159	97.74%	0	2	0.00%				Diagnostic
Flow Through UNE-P	Diagnostic	12034	13129	91.65%	0	1	0.00%				Diagnostic
Flow Through Aggregate	Diagnostic	121440	122751	99.93%	0	2	0.00%				Diagnostic
Flow Through Summary	Diagnostic	27287	27855	97.83%	0	7	0.00%				Diagnostic
Flow Through Aggregate	Diagnostic	27287	27855	97.83%	0	7	0.00%				Diagnostic
Percent Rejected Service Request	Diagnostic	0	9	0.00%	0	2838	0.32%				Diagnostic
Percent Rejected Service Request (Fully Mesh) 2V Analog Loop Design	Diagnostic	0	31	0.00%	0	2	0.00%				Diagnostic
Percent Rejected Service Request (Fully Mesh) 2V Analog Loop w/NP - Design	Diagnostic	0	1	0.00%	0	1358	12.44%				Diagnostic
Percent Rejected Service Request (Fully Mesh) 2V Analog Loop w/NP - Non-Design	Diagnostic	189	1358	12.44%	0	0	0.00%				Diagnostic
Percent Rejected Service Request (Fully Mesh) 2V Analog Loop w/UNE-P - Design	Diagnostic	112485	1358	3.06%	3	98	3.06%				Diagnostic
Percent Rejected Service Request (Fully Mesh) 2V Analog Loop w/UNE-P - Non-Design	Diagnostic	0	0	0.00%	0	0	0.00%				Diagnostic
Percent Rejected Service Request (Fully Mesh) LNP (Standalone)	Diagnostic	0	13	0.00%	0	97	1.03%				Diagnostic
Percent Rejected Service Request (Fully Mesh) LNP (Standalone) - Other	Diagnostic	1	97	1.03%	1	6056	6.00%				Diagnostic
Percent Rejected Service Request (Fully Mesh) UNE Digital Loop <= DS1	Diagnostic	0	0	0.00%	0	489	0.00%				Diagnostic
Percent Rejected Service Request (Fully Mesh) UNE Digital Loop >= DS1	Diagnostic	0	0	0.00%	0	0	0.00%				Diagnostic
Percent Rejected Service Request (Fully Mesh) UNE ISDN	Diagnostic	0	22	0.00%	0	0	0.00%				Diagnostic
Percent Rejected Service Request (Fully Mesh) UNE Loop + Port Combinations	Diagnostic	0	0	0.00%	0	0	0.00%				Diagnostic
Percent Rejected Service Request (Fully Mesh) UNE Loop + Port Combinations - Design	Diagnostic	0	7	81.50%	0	8	81.50%				Diagnostic
Percent Rejected Service Request (Fully Mesh) UNE Loop + Port Combinations - Non-Design	Diagnostic	0	0	0.00%	0	0	0.00%				Diagnostic
Percent Rejected Service Request (Fully Mesh) UNE Other Design	Diagnostic	0	0	0.00%	0	0	0.00%				Diagnostic
Percent Rejected Service Request (Fully Mesh) UNE Other Non-Design	Diagnostic	0	0	0.00%	0	0	0.00%				Diagnostic
Percent Rejected Service Request (Fully Mesh) UNE Switch Ports	Diagnostic	0	22	0.00%	0	0	0.00%				Diagnostic
Percent Rejected Service Request (Fully Mesh) UNE *DSL, ADSL, and UCL	Diagnostic	3	6	50.00%	3	14	31.95%				Diagnostic
Percent Rejected Service Request (Non Mesh) Resale Design	Diagnostic	14	43	32.56%	14	43	32.56%				Diagnostic
Percent Rejected Service Request (Non Mesh) Resale PBX	Diagnostic	21	82	46.82%	21	82	46.82%				Diagnostic
Percent Rejected Service Request (Non Mesh) Resale Other	Diagnostic	0	0	0.00%	0	2	0.00%				Diagnostic
Percent Rejected Service Request (Non Mesh) UNE Digital Loop <= DS1	Diagnostic	0	2	0.00%	0	2	0.00%				Diagnostic
Percent Rejected Service Request (Non Mesh) UNE Digital Loop >= DS1	Diagnostic	0	0	0.00%	0	0	0.00%				Diagnostic
Percent Rejected Service Request (Non Mesh) UNE ISDN	Diagnostic	12	26	46.15%	12	26	46.15%				Diagnostic
Percent Rejected Service Request (Non Mesh) UNE Loop + Port Combinations	Diagnostic	11	26	42.31%	11	26	42.31%				Diagnostic
Percent Rejected Service Request (Non Mesh) UNE Loop + Port Combinations - Design	Diagnostic	344	742	46.36%	344	742	46.36%				Diagnostic
Percent Rejected Service Request (Non Mesh) UNE Loop + Port Combinations - Non-Design	Diagnostic	0	0	0.00%	0	4	0.02%				Diagnostic
Percent Rejected Service Request (Partial Mesh) 2V Analog Loop Design	Diagnostic	0	4	100.00%	0	2	100.00%				Diagnostic
Percent Rejected Service Request (Partial Mesh) 2V Analog Loop w/NP - Design	Diagnostic	0	1	0.00%	0	1	0.00%				Diagnostic
Percent Rejected Service Request (Partial Mesh) 2V Analog Loop w/NP - Non-Design	Diagnostic	0	0	0.00%	0	0	0.00%				Diagnostic
Percent Rejected Service Request (Partial Mesh) LNP (Standalone)	Diagnostic	0	2	0.00%	0	2	0.00%				Diagnostic
Percent Rejected Service Request (Partial Mesh) LNP (Standalone) - Other	Diagnostic	76	488	15.57%	76	488	15.57%				Diagnostic
Percent Rejected Service Request (Partial Mesh) Local Interconnection Trunks	Diagnostic	0	0	0.00%	0	0	0.00%				Diagnostic
Percent Rejected Service Request (Partial Mesh) Local Transport (Unbundled Interface - Transport)	Diagnostic	46	103	44.66%	46	103	44.66%				Diagnostic

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Ordering

Percent Reject Service Request (Partial Mech) Resale ISDN
Percent Reject Service Request (Partial Mech) Resale PBX
Percent Reject Service Request (Partial Mech) Resale Residence
Percent Reject Service Request (Partial Mech) UNE Campus - Other
Percent Reject Service Request (Partial Mech) UNE Campus - ST
Percent Reject Service Request (Partial Mech) UNE Dial Loop -> OS1
Percent Reject Service Request (Partial Mech) UNE EELs
Percent Reject Service Request (Partial Mech) UNE ISDN
Percent Reject Service Request (Partial Mech) UNE Line Sharing
Percent Reject Service Request (Partial Mech) UNE Loop + Port Combinations
Percent Reject Service Request (Partial Mech) UNE Other Design
Percent Reject Service Request (Partial Mech) UNE Other Non-Design
Percent Reject Service Request (Partial Mech) UNE Switch Ports
Percent Reject Service Request (Partial Mech) UNE XDSL (HDSL, ADSL, and UCL)

Benchmark/Analysis	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Diagnostic	834	3410	24.46%							Diagnostic
Diagnostic	7	30	23.33%							Diagnostic
Diagnostic										Diagnostic
Diagnostic	1	2	50.00%							Diagnostic
Diagnostic	36	53	67.92%							Diagnostic
Diagnostic	365	692	43.95%							Diagnostic
Diagnostic	18	31	48.39%							Diagnostic
Diagnostic	1539	1892	81.28%							Diagnostic
Diagnostic	6	13	61.54%							Diagnostic

Reject Interval (Fully Mech) 2V Analog Loop Design
Reject Interval (Fully Mech) 2V Analog Loop Non-Design
Reject Interval (Fully Mech) 2V Analog Loop w/INP - Design
Reject Interval (Fully Mech) 2V Analog Loop w/INP - Non-Design
Reject Interval (Fully Mech) 2V Analog Loop w/INP - Design
Reject Interval (Fully Mech) 2V Analog Loop w/INP - Non-Design
Reject Interval (Fully Mech) LMP (Stations)
Reject Interval (Fully Mech) LMP (Stations)
Reject Interval (Fully Mech) Local Interconnection Trunks
Reject Interval (Fully Mech) Local Interconnection Trunks
Reject Interval (Fully Mech) Local Transport (Unbundled Interoffice Transport)
Reject Interval (Fully Mech) Local Transport (Unbundled Interoffice Transport)
Reject Interval (Fully Mech) Resale Centrex
Reject Interval (Fully Mech) Resale Design
Reject Interval (Fully Mech) Resale ISDN
Reject Interval (Fully Mech) Resale PBX
Reject Interval (Fully Mech) UNE Campus - Other
Reject Interval (Fully Mech) UNE Campus - Other
Reject Interval (Fully Mech) UNE Line Sharing
Reject Interval (Fully Mech) UNE Loop + Port Combinations
Reject Interval (Fully Mech) UNE Other Design
Reject Interval (Fully Mech) UNE Other Non-Design
Reject Interval (Fully Mech) UNE Switch Ports
Reject Interval (Fully Mech) XDSL (HDSL, ADSL, and UCL)
Reject Interval (Non Mech) 2V Analog Loop Design
Reject Interval (Non Mech) 2V Analog Loop Non-Design
Reject Interval (Non Mech) 2V Analog Loop w/INP - Design
Reject Interval (Non Mech) 2V Analog Loop w/INP - Non-Design
Reject Interval (Non Mech) 2V Analog Loop w/INP - Design
Reject Interval (Non Mech) 2V Analog Loop w/INP - Non-Design
Reject Interval (Non Mech) LMP (Stations)
Reject Interval (Non Mech) Local Interconnection Trunks
Reject Interval (Non Mech) Local Interconnection Trunks
Reject Interval (Non Mech) Local Transport (Unbundled Interoffice Transport)
Reject Interval (Non Mech) Resale Centrex
Reject Interval (Non Mech) Resale Design
Reject Interval (Non Mech) Resale ISDN
Reject Interval (Non Mech) Resale PBX
Reject Interval (Non Mech) UNE Campus - Other
Reject Interval (Non Mech) UNE Campus - Other
Reject Interval (Non Mech) UNE Line Sharing
Reject Interval (Non Mech) UNE Loop + Port Combinations
Reject Interval (Non Mech) UNE Other Design
Reject Interval (Non Mech) UNE Other Non-Design
Reject Interval (Non Mech) UNE Switch Ports
Reject Interval (Non Mech) XDSL (HDSL, ADSL, and UCL)

	97 % <= 1 Hour			189	189	100.00%				YES
	97 % <= 1 Hour			3	3	100.00%				YES
	97 % <= 1 Hour			9	10	90.00%				NO
	97 % <= 1 Hour			0	1					NO
	95 % <= 24 Hours			6	6	100.00%				YES
	95 % <= 24 Hours			3	3	100.00%				YES
	95 % <= 24 Hours			2	2	100.00%				YES
	95 % <= 24 Hours			2	2	100.00%				YES
	95 % <= 24 Hours			19	19	100.00%				YES
	95 % <= 24 Hours			4	4	100.00%				YES
	95 % <= 24 Hours			3	3	100.00%				YES
	95 % <= 24 Hours			15	15	100.00%				YES
	95 % <= 24 Hours			22	22	100.00%				YES
	97 % <= 24 Hours			12	12	100.00%				YES
	95 % <= 24 Hours			10	11	90.91%				NO
	95 % <= 24 Hours			339	340	99.71%				YES
	90 % <= 7 Hours			2	2	100.00%				YES
	90 % <= 7 Hours			73	78	93.59%				YES
	90 % <= 7 Hours			46	46	100.00%				YES
	90 % <= 7 Hours			782	836	93.54%				YES
	90 % <= 7 Hours			7	7	100.00%				YES

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Refined Interval (Partial Mech) JUNE ISDN
Refined Interval (Partial Mech) JUNE Line Sharing
Refined Interval (Partial Mech) JUNE Loop X Port Combinations
Refined Interval (Partial Mech) JUNE Other Design
Refined Interval (Partial Mech) JUNE Other Non-Design
Refined Interval (Partial Mech) JUNE Switch Ports
Refined Interval (Partial Mech) JUNE ADSL (HDSL, ADSL, and UCL)
Services Inquiry Firm Order Confirmation
Service Inquiry w/ LSR FOC JUNE KDSL (ADSL, HDSL, UCL)
Service Inquiry w/ LSR FOC JUNE UDF
Service Inquiry w/ LSR FOC Unbundled Interfaces Transport
Speed of Answer
Speed of Answer in Ordering Center LOCAL CARRIER SERVICE CENTER

Ordering

Benchmark/
Analog
50 % <= 7 Hours
50 % <= 7 Hours
50 % <= 7 Hours
50 % <= 7 Hours
50 % <= 7 Hours
50 % <= 7 Hours

Refill Row / Bas Service Center

BST	BST	BST	CLEC	CLEC	CLEC	Standard	Standard	Zscore	Equity
Numerator	Volume	Measure	Numerator	Volume	Measure	Deviation	Error		
			1	1	100.00%				YES
			37	37	100.00%				YES
			39	18	94.44%				YES
			1535	1537	99.87%				YES
			7	8	87.50%				NO
797266362	4945070	161.23	1220520	22745	53.98				YES

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Provisioning

Benchmark/ Analysis	Count	Volume	Measure	CLEC Numerical	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Avg Cmp Notice Invl Mech Resale Business < 10 Circuits	10841	7945	2.12	224	133	1.89	13.75	0.79	0.3251	YES
Avg Cmp Notice Invl Mech Resale Business >= 10 Circuits	563	262	2.16	0	0	0.02	10.96	0.02	0.9691	YES
Avg Cmp Notice Invl Mech Resale Center < 10 Circuits	7	21	0.31	0	0	0.02	62.99	0.02	1.5076	YES
Avg Cmp Notice Invl Mech Resale Center >= 10 Circuits	3428	456	7.52	0	15	0.02	24.78	0.02	0.8235	YES
Avg Cmp Notice Invl Mech Resale Design < 10 Circuits	103	27	3.8	0	0	0.02	15.91	0.02	1.4103	YES
Avg Cmp Notice Invl Mech Resale Design >= 10 Circuits	853	75	11.37	0	0	0.02	27.06	0.02	3.1795	YES
Avg Cmp Notice Invl Mech Resale ISDN < 10 Circuits	1	3	0.16	0	0	0.02	0.16	0.02	3.7871	YES
Avg Cmp Notice Invl Mech Resale ISDN >= 10 Circuits	198	21	8.96	0	0	0.02	19.36	0.02	0.711	YES
Avg Cmp Notice Invl Mech Resale PBX < 10 Circuits	0	0	0.02	0	0	0.02	0.02	0.02	0.9691	YES
Avg Cmp Notice Invl Mech Resale PBX >= 10 Circuits	11875	8944	1.28	438	4491	0.97	13.62	0.79	1.7324	YES
Avg Cmp Notice Invl Mech Resale Residencs < 10 Circuits	39047	5489	5.29	0	15	0.02	24.78	0.02	0.8235	YES
Avg Cmp Notice Invl Mech Resale Residencs >= 10 Circuits	189	53	3.56	0	0	0.02	10.96	0.02	0.9691	YES
Avg Cmp Notice Invl Mech UNE Combs - Other Non-Dispatch (Dispatch In) < 10 Circ	43263	30215	1.43	0	0	0.02	15.91	0.02	1.4103	YES
Avg Cmp Notice Invl Mech UNE Combs - Other Non-Dispatch (Dispatch In) >= 10 Cir	75	20	3.74	0	15	0.02	15.98	0.02	0.836	YES
Avg Cmp Notice Invl Mech UNE Digital Loop < DS1 < 10 Circuits	4464	734	6.06	0	0	0.02	7.7	0.02	1.0398	YES
Avg Cmp Notice Invl Mech UNE Digital Loop >= DS1 >= 10 Circuits	124	40	3.09	1	30	0.02	10.97	0.02	1.2835	YES
Avg Cmp Notice Invl Mech UNE Enhanced Extended (Inv/Non-Switched Combination	652	301	2.17	0	15	0.02	15.78	0.02	0.9691	YES
Avg Cmp Notice Invl Mech UNE Enhanced Extended (Inv/Non-Switched Combination	1	3	0.18	0	0	0.02	0.18	0.02	0.9691	YES
Avg Cmp Notice Invl Mech UNE ISDN < 10 Circuits	1283	237	5.41	0	4	0.02	28.81	0.02	1.7324	YES
Avg Cmp Notice Invl Mech UNE ISDN >= 10 Circuits	443	29	15.26	0	4	0.02	28.81	0.02	0.9691	YES
Avg Cmp Notice Invl Mech UNE Line Sharing < 10 Circuits	43906	7300	6	21	74	0.29	27.89	0.06	1.3461	YES
Avg Cmp Notice Invl Mech UNE Line Sharing >= 10 Circuits	84	17	5.52	3	10	0.33	27.89	0.06	0.8428	YES
Avg Cmp Notice Invl Mech UNE Line Splitting < 10 Circuits	43906	7300	6	3	10	0.33	27.89	0.06	1.3461	YES
Avg Cmp Notice Invl Mech UNE Line Splitting >= 10 Circuits	84	17	5.52	4	43	0.1	24.92	0.06	1.4103	YES
Avg Cmp Notice Invl Mech UNE Loop + Port Combinations Dispatch < 10 Circuits	27564	5290	5.21	0	0	0.02	12.13	0.02	3.1795	YES
Avg Cmp Notice Invl Mech UNE Loop + Port Combinations Dispatch >= 10 Circuits	1358	34	4.63	138	384	0.36	12.13	0.04	1.4103	YES
Avg Cmp Notice Invl Mech UNE Loop + Port Combinations Non-Dispatch (Dispatch In)	43263	30785	1.28	0	0	0.02	15.91	0.02	1.4103	YES
Avg Cmp Notice Invl Mech UNE Loop + Port Combinations Non-Dispatch (Dispatch In)	6304	8214	1.01	1488	3921	0.36	12.13	0.04	3.1795	YES
Avg Cmp Notice Invl Mech UNE Loop + Port Combinations Non-Dispatch (Switch) Bus	3	10	0.32	0	0	0.02	0.18	0.02	0.9691	YES
Avg Cmp Notice Invl Mech UNE Loop + Port Combinations Non-Dispatch < 10 Circit	104532	92399	1.13	1626	4305	0.38	12.78	0.06	3.7871	YES
Avg Cmp Notice Invl Mech UNE Loop + Port Combinations Non-Dispatch >= 10 Circit	7	23	0.29	0	0	0.02	0.16	0.02	0.9691	YES
Avg Cmp Notice Invl Mech UNE Other Design < 10 Circuits	3428	456	7.52	0	0	0.02	62.99	0.02	1.5076	YES
Avg Cmp Notice Invl Mech UNE Other Design >= 10 Circuits	103	27	3.8	3	11	0.3	14.6	0.06	0.9691	YES
Avg Cmp Notice Invl Non-Mech 2V Analog Loop Non-Design Dispatch < 10 Circuits	123716	97589	1.28	0	0	0.02	13.74	0.02	1.4103	YES
Avg Cmp Notice Invl Non-Mech 2V Analog Loop Non-Design Dispatch >= 10 Circuits	154	52	2.96	16	10	1.64	13.74	0.06	-0.9659	YES
Avg Cmp Notice Invl Non-Mech 2V Analog Loop Non-Design Non-Dispatch (Dispatch In) < 10 Circuits	154	52	2.96	16	10	1.64	13.74	0.06	-0.9659	YES
Avg Cmp Notice Invl Non-Mech 2V Analog Loop Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits	317	33	4.76	0	4	0.02	12.77	0.02	0.9691	YES
Avg Cmp Notice Invl Non-Mech 2V Analog Loop w/IMP - Design < 10 Circuits	443	29	15.26	0	4	0.02	28.81	0.02	0.9691	YES
Avg Cmp Notice Invl Non-Mech 2V Analog Loop w/IMP - Design >= 10 Circuits	43906	7300	6	0	11	0.02	27.89	0.06	0.711	YES
Avg Cmp Notice Invl Non-Mech 2V Analog Loop w/IMP - Non-Design Dispatch < 10 Circuits	10841	7945	2.12	0	0	0.02	13.75	0.02	1.4103	YES
Avg Cmp Notice Invl Non-Mech 2V Analog Loop w/IMP - Non-Design Dispatch >= 10 Circuits	563	262	2.16	0	0	0.02	10.96	0.02	0.9691	YES
Avg Cmp Notice Invl Non-Mech 2V Analog Loop w/IMP - Non-Design Non-Dispatch (Dispatch In) < 10 Circuits	7	21	0.31	0	0	0.02	62.99	0.02	1.5076	YES
Avg Cmp Notice Invl Non-Mech 2V Analog Loop w/IMP - Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits	3428	456	7.52	0	0	0.02	24.78	0.02	0.8235	YES
Avg Cmp Notice Invl Non-Mech 2V Analog Loop w/IMP - Design < 10 Circuits	103	27	3.8	0	0	0.02	15.91	0.02	1.4103	YES
Avg Cmp Notice Invl Non-Mech 2V Analog Loop w/IMP - Design >= 10 Circuits	853	75	11.37	0	0	0.02	27.06	0.02	3.1795	YES
Avg Cmp Notice Invl Non-Mech 2V Analog Loop w/IMP - Non-Design Dispatch < 10 Circuits	1	3	0.16	0	0	0.02	0.16	0.02	0.9691	YES
Avg Cmp Notice Invl Non-Mech 2V Analog Loop w/IMP - Non-Design Dispatch >= 10 Circuits	198	21	8.96	0	0	0.02	19.36	0.02	0.711	YES
Avg Cmp Notice Invl Non-Mech 2V Analog Loop w/IMP - Non-Design Non-Dispatch (Dispatch In) < 10 Circuits	0	0	0.02	0	0	0.02	0.02	0.02	0.9691	YES
Avg Cmp Notice Invl Non-Mech 2V Analog Loop w/IMP - Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits	11875	8944	1.28	438	4491	0.97	13.62	0.79	1.7324	YES
Avg Cmp Notice Invl Non-Mech Local Interconnection Trunks	39047	5489	5.29	0	15	0.02	24.78	0.02	0.8235	YES
Avg Cmp Notice Invl Non-Mech Local Interconnection Trunks	189	53	3.56	0	0	0.02	10.96	0.02	0.9691	YES
Avg Cmp Notice Invl Non-Mech Resale Business < 10 Circuits	75	20	3.74	0	15	0.02	7.7	0.02	1.0398	YES
Avg Cmp Notice Invl Non-Mech Resale Business >= 10 Circuits	4464	734	6.06	0	0	0.02	15.98	0.02	0.836	YES
Avg Cmp Notice Invl Non-Mech Resale Center < 10 Circuits	124	40	3.09	1	30	0.02	10.97	0.02	1.2835	YES
Avg Cmp Notice Invl Non-Mech Resale Center >= 10 Circuits	652	301	2.17	0	15	0.02	15.78	0.02	0.9691	YES
Avg Cmp Notice Invl Non-Mech Resale ISDN < 10 Circuits	1	3	0.18	0	0	0.02	0.18	0.02	0.9691	YES
Avg Cmp Notice Invl Non-Mech Resale ISDN >= 10 Circuits	1283	237	5.41	0	4	0.02	28.81	0.02	1.7324	YES
Avg Cmp Notice Invl Non-Mech Resale PBX < 10 Circuits	443	29	15.26	0	4	0.02	28.81	0.02	0.9691	YES
Avg Cmp Notice Invl Non-Mech Resale PBX >= 10 Circuits	43906	7300	6	0	11	0.02	27.89	0.06	0.711	YES

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Provisioning

Benchmark/Analogy	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
% Missed Installation Appoints Local Transport (Unbundled Interface Transport) Dispatch										
% Missed Installation Appoints Local Transport (Unbundled Interface Transport) Non-D										
% Missed Installation Appoints Local Transport (Unbundled Interface Transport) Non-D										
% Missed Installation Appoints Resale Business Dispatch < 10 Circuits	32	1456	2.14%	3	33	9.09%			-1.1396	YES
% Missed Installation Appoints Resale Business Dispatch < 10 Circuits	22	6476	0.00%	0	120	0.00%				YES
% Missed Installation Appoints Resale Business Dispatch < 10 Circuits	0	23	0.00%	0	1	0.00%				YES
% Missed Installation Appoints Resale Business Dispatch < 10 Circuits	0	62	0.00%	0	2	0.00%				YES
% Missed Installation Appoints Resale Center Dispatch >= 10 Circuits	0	2	0.00%	0	7	0.00%				YES
% Missed Installation Appoints Resale Center Dispatch >= 10 Circuits	0	200	0.00%	0	7	0.00%				YES
% Missed Installation Appoints Resale Center Non-Dispatch >= 10 Circuits	0	199	0.00%	0	7	0.00%				YES
% Missed Installation Appoints Resale Design Dispatch >= 10 Circuits	6	199	3.02%	0	3	0.00%				YES
% Missed Installation Appoints Resale Design Dispatch >= 10 Circuits	0	19	0.00%	0	3	0.00%				YES
% Missed Installation Appoints Resale Design Non-Dispatch >= 10 Circuits	0	29	0.00%	0	3	0.00%				YES
% Missed Installation Appoints Resale ISDN Dispatch >= 10 Circuits	1	28	3.57%	0	3	0.00%				YES
% Missed Installation Appoints Resale ISDN Dispatch >= 10 Circuits	0	47	0.00%	0	3	0.00%				YES
% Missed Installation Appoints Resale ISDN Non-Dispatch >= 10 Circuits	0	3	0.00%	0	3	0.00%				YES
% Missed Installation Appoints Resale ISDN Non-Dispatch >= 10 Circuits	0	7	0.00%	0	3	0.00%				YES
% Missed Installation Appoints Resale PBX Dispatch < 10 Circuits	0	14	0.00%	0	1	0.00%				YES
% Missed Installation Appoints Resale PBX Dispatch < 10 Circuits	0	1	0.00%	0	1	0.00%				YES
% Missed Installation Appoints Resale PBX Non-Dispatch < 10 Circuits	318	315	0.00%	41	383	10.70%			-0.627	YES
% Missed Installation Appoints Resale PBX Non-Dispatch < 10 Circuits	7	12	0.00%	0	5	0.00%			-0.5829	YES
% Missed Installation Appoints Resale Residence Dispatch < 10 Circuits	0	65981	0.01%	10	431	0.24%				YES
% Missed Installation Appoints Resale Residence Dispatch < 10 Circuits	357	5489	6.50%	0	26	0.00%			0.2935	YES
% Missed Installation Appoints Resale Residence Dispatch < 10 Circuits	0	53	0.00%	0	1	0.00%				YES
% Missed Installation Appoints Resale Residence Dispatch < 10 Circuits	9	30216	0.03%	0	1	0.00%				YES
% Missed Installation Appoints Resale Residence Dispatch < 10 Circuits	0	20	0.00%	0	13	0.00%			0.2118	YES
% Missed Installation Appoints Resale Residence Dispatch < 10 Circuits	107	2473	4.33%	0	4	0.00%				YES
% Missed Installation Appoints Resale Residence Dispatch < 10 Circuits	1	34	2.94%	0	4	0.00%				YES
% Missed Installation Appoints Resale Residence Dispatch < 10 Circuits	0	481	0.00%	1	48	2.17%				NO
% Missed Installation Appoints Resale Residence Dispatch < 10 Circuits	0	80	0.00%	0	2	0.00%				YES
% Missed Installation Appoints Resale Residence Dispatch < 10 Circuits	0	241	0.00%	0	2	0.00%				YES
% Missed Installation Appoints Resale Residence Dispatch < 10 Circuits	0	3	0.00%	0	26	0.00%			0.1074	YES
% Missed Installation Appoints Resale Residence Dispatch < 10 Circuits	3	237	1.27%	0	1	0.00%				YES
% Missed Installation Appoints Resale ISDN Dispatch < 10 Circuits	1	13	7.69%	0	6	0.00%				YES
% Missed Installation Appoints Resale ISDN Dispatch < 10 Circuits	0	16	0.00%	0	3	0.00%				YES
% Missed Installation Appoints Resale ISDN Non-Dispatch < 10 Circuits	108	2446	4.33%	0	76	0.00%				YES
% Missed Installation Appoints Resale ISDN Non-Dispatch < 10 Circuits	6	17	5.88%	0	10	0.00%				YES
% Missed Installation Appoints Resale ISDN Non-Dispatch < 10 Circuits	108	2446	4.33%	0	10	0.00%				YES
% Missed Installation Appoints Resale ISDN Non-Dispatch < 10 Circuits	6	4654	0.12%	0	10	0.00%				YES
% Missed Installation Appoints Resale ISDN Non-Dispatch < 10 Circuits	108	2446	4.33%	0	10	0.00%				YES
% Missed Installation Appoints Resale ISDN Non-Dispatch < 10 Circuits	6	4654	0.12%	0	10	0.00%				YES
% Missed Installation Appoints Resale ISDN Non-Dispatch < 10 Circuits	351	5590	6.64%	2	53	3.17%			0.2282	YES
% Missed Installation Appoints Resale ISDN Non-Dispatch < 10 Circuits	9	30196	0.03%	0	385	0.00%				YES
% Missed Installation Appoints Resale ISDN Non-Dispatch < 10 Circuits	0	34	0.00%	0	8	0.00%			0.2964	YES
% Missed Installation Appoints Resale ISDN Non-Dispatch < 10 Circuits	9	13	0.00%	0	10	0.00%				YES
% Missed Installation Appoints Resale ISDN Non-Dispatch < 10 Circuits	0	82174	0.00%	0	408	0.00%				YES
% Missed Installation Appoints Resale ISDN Non-Dispatch < 10 Circuits	0	10	0.00%	0	4391	0.00%				YES
% Missed Installation Appoints Resale ISDN Non-Dispatch < 10 Circuits	9	82390	0.01%	0	5	0.00%				YES
% Missed Installation Appoints Resale ISDN Non-Dispatch < 10 Circuits	9	13	0.00%	0	5	0.00%				YES
% Missed Installation Appoints Resale ISDN Non-Dispatch < 10 Circuits	0	257	0.00%	0	8	0.00%				YES
% Missed Installation Appoints Resale ISDN Non-Dispatch < 10 Circuits	0	8	0.00%	0	8	0.00%				YES
% Missed Installation Appoints Resale ISDN Non-Dispatch < 10 Circuits	351	5280	6.64%	0	6	0.00%			0.2964	YES
% Missed Installation Appoints Resale ISDN Non-Dispatch < 10 Circuits	9	34	0.00%	0	10	0.00%				YES
% Missed Installation Appoints Resale ISDN Non-Dispatch < 10 Circuits	9	82360	0.01%	0	5	0.00%				YES
% Missed Installation Appoints Resale ISDN Non-Dispatch < 10 Circuits	350	5231	6.69%	0	10	0.00%				YES
% Missed Installation Appoints Resale ISDN Non-Dispatch < 10 Circuits	0	82124	0.01%	0	5	0.00%				YES
% Missed Installation Appoints Resale ISDN Non-Dispatch < 10 Circuits	0	1	0.00%	0	5	0.00%				YES
% Missed Installation Appoints Resale ISDN Non-Dispatch < 10 Circuits	1	13	7.69%	0	5	0.00%				YES
% Missed Installation Appoints Resale ISDN Non-Dispatch < 10 Circuits	0	16	0.00%	0	7	0.00%			0.212	YES
% Missed Installation Appoints Resale ISDN Non-Dispatch < 10 Circuits	108	2446	4.33%	0	7	0.00%				YES
% Missed Installation Appoints Resale ISDN Non-Dispatch < 10 Circuits	1	17	5.88%	0	10	0.00%				YES

Bellsouth Monthly State Summary
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Special Access - M & R

Customer Trouble Report Rate - Failure Rate	Benchmark/Analogy	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Customer Trouble Report Rate - Failure Rate Annualized Below DS3 (DS0 + DS1)	<= 10%	13	862	1.56%	470	10329	2.57%				Diagnostic
Customer Trouble Report Rate - Failure Rate Annualized DS3 and Above DS3 + Ocn	<= 10%	0	43	1.00%	6	1335	0.46%				Diagnostic
Customer Trouble Report Rate - Failure Rate Annualized DS3 and Above DS3 + Ocn	Diagnostic	4	97	3.96%	136	4011	3.39%				Diagnostic
Customer Trouble Report Rate - Failure Rate Annualized Special Access DS1	Diagnostic	10	785	1.27%	335	14317	2.34%				Diagnostic
Customer Trouble Report Rate - Failure Rate Annualized Special Access DS1	Diagnostic	0	42	0.0%	0	1524	0.14%				Diagnostic
Customer Trouble Report Rate - Failure Rate Annualized Special Access DS3 (Optical)	Diagnostic	10	1192	1.35%	469	10022	2.61%				Diagnostic
Customer Trouble Report Rate - Failure Rate Below DS3 (DS0 + DS1)	Diagnostic	0	70	0.00%	6	1359	0.44%				Diagnostic
Customer Trouble Report Rate - Failure Rate DS3 and Above (DS3 + Ocn)	Diagnostic	15	74	0.00%	124	3467	3.59%				Diagnostic
Customer Trouble Report Rate - Failure Rate Special Access DS1	Diagnostic	15	1035	1.45%	345	14535	2.37%				Diagnostic
Customer Trouble Report Rate - Failure Rate Special Access DS3 (Non-Optical)	Diagnostic	0	65	0.00%	6	1253	0.48%				Diagnostic
Customer Trouble Report Rate - Failure Rate Special Access DS3 (Optical Ocn)	Diagnostic	0	5	0.00%	0	106	0.00%				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (FOK-1OK) Below DS3 (DS0 + DS1)	Diagnostic	1.98	6	0.33%	170.9	131	1.3%				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (FOK-1OK) Special Access DS	Diagnostic	0	0	0.00%	0	0	0.00%				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (FOK-1OK) Special Access DS	Diagnostic	0	97	0.00%	36.97	23	1.61%				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (FOK-1OK) Special Access DS	Diagnostic	1.98	6	0.33%	133.93	108	1.24%				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (FOK-1OK) Special Access DS	Diagnostic	0	0	0.00%	0	0	0.00%				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (OOS > 24) Below DS3 (DS0 + DS1)	Diagnostic	0	15	0.00%	6	469	1.28%				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (OOS > 24) Special Access DS	Diagnostic	0	0	0.00%	4	124	3.23%				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (OOS > 24) Special Access DS	Diagnostic	0	15	0.00%	2	345	0.56%				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (OOS > 24) Special Access DS	Diagnostic	0	0	0.00%	0	6	0.00%				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (OOS > 24) Special Access DS	Diagnostic	58.47	15	3.9%	1571.42	489	3.35%				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (OOS > 24) Special Access DS	Diagnostic	0	0	0.00%	24.4	6	4.07%				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (OOS > 24) Special Access DS	Diagnostic	58.47	15	3.9%	416.85	124	3.36%				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (OOS > 24) Special Access DS	Diagnostic	0	0	0.00%	154.57	345	3.35%				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (OOS > 24) Special Access DS	Diagnostic	0	0	0.00%	24.4	6	4.07%				Diagnostic
Percent Repeat Troubles Below DS3 (DS0 + DS1)	<= 8%	4	15	26.67%	74	469	15.78%				Diagnostic
Percent Repeat Troubles Below DS3 (DS0 + DS1)	<= 3%	0	0	0.00%	22	6	0.00%				Diagnostic
Percent Repeat Troubles Special Access DS1	Diagnostic	0	15	26.07%	72	124	15.07%				Diagnostic
Percent Repeat Troubles Special Access DS3 (Non-Optical)	Diagnostic	0	0	0.00%	0	6	0.00%				Diagnostic
Percent Repeat Troubles Special Access DS3 (Optical Ocn)	Diagnostic	0	0	0.00%	0	0	0.00%				Diagnostic

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Special Access - Ordering

FOC Receipt Past Due (With Open Query / Reject) Special Access DS0
FOC Receipt Past Due (With Open Query / Reject) Special Access DS1
FOC Receipt Past Due (With Open Query / Reject) Special Access DS3 (Non-Optical)
FOC Receipt Past Due (With Open Query / Reject) Special Access DS3 (Optical OCN)
FOC Receipt Past Due (Without Open Query / Reject) Special Access DS0
FOC Receipt Past Due (Without Open Query / Reject) Special Access DS1
FOC Receipt Past Due (Without Open Query / Reject) Special Access DS3 (Non-Optical)
FOC Receipt Past Due (Without Open Query / Reject) Special Access DS3 (Optical OCN)
Firm Order Confirmation Timeliness (FOC Receipt)
Firm Order Confirmation Timeliness (FOC Receipt) Special Access DS0
Firm Order Confirmation Timeliness (FOC Receipt) Special Access DS1 (Non-Optical)
Firm Order Confirmation Timeliness (FOC Receipt) Special Access DS3 (Non-Optical)
Firm Order Confirmation Timeliness (FOC Receipt) Special Access DS3 (Optical OCN)
Offered Versus Requested Data Date
Offered Versus Requested Data Date Special Access DS0
Offered Versus Requested Data Date Special Access DS1
Offered Versus Requested Data Date Special Access DS3 (Non-Optical)
Offered Versus Requested Data Date Special Access DS3 (Optical OCN)

Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Diagnostic	0	31	0.00%	0	31	0.00%				Diagnostic
Diagnostic	10	121	8.26%	2	11	18.18%				Diagnostic
Diagnostic	2	11	18.18%	0	50	0.00%				Diagnostic
<= 2%	7	287	2.72%	1	20	5.00%				Diagnostic
<= 2%	1	20	5.00%	1	20	5.00%				Diagnostic
<= 2%	1	20	5.00%	1	20	5.00%				Diagnostic
>= 80% within 2 Business Days	22	82	23.81%	0	0	0.00%				Diagnostic
>= 85% within 2 Business Days	17	28	60.71%	0	0	0.00%				Diagnostic
>= 85% within 5 Business Days	0	2	0.00%	0	2	0.00%				Diagnostic
>= 80% within 5 Business Days	70	81	86.42%	261	269	80.31%				Diagnostic
Diagnostic	8	8	88.89%	8	8	88.89%				Diagnostic

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Special Access - Provisioning

Average Interval - Requested/Offered/Installation	
Average Interval - Installed Below DS3 (DS0 + DS1)	Diagnostic
Average Interval - Installed DS3 and Above (DS3 + OCN)	Diagnostic
Average Interval - Installed Special Access DS0	Diagnostic
Average Interval - Installed Special Access DS1 (Non-Optical)	Diagnostic
Average Interval - Installed Special Access DS3 (Optical OCN)	Diagnostic
Average Interval - Offered Below DS3 (DS0 + DS1)	Diagnostic
Average Interval - Offered DS3 and Above (DS3 + OCN)	Diagnostic
Average Interval - Offered Special Access DS1	Diagnostic
Average Interval - Offered Special Access DS3 (Non-Optical)	Diagnostic
Average Interval - Offered Special Access DS3 (Optical OCN)	Diagnostic
Average Interval - Requested Below DS3 (DS0 + DS1)	Diagnostic
Average Interval - Requested DS3 and Above (DS3 + OCN)	Diagnostic
Average Interval - Requested Special Access DS0	Diagnostic
Average Interval - Requested Special Access DS1 (Non-Optical)	Diagnostic
Average Interval - Requested Special Access DS3 (Optical OCN)	Diagnostic

Days Late	
Days Late - Average Days Late Due to BSI T Facilities Below DS3 (DS0 + DS1)	Diagnostic
Days Late - Average Days Late Due to BSI T Facilities DS3 and Above (DS3 + OCN)	Diagnostic
Days Late - Average Days Late Due to BSI T Facilities Special Access DS0	Diagnostic
Days Late - Average Days Late Due to BSI T Facilities Special Access DS1 (Non-Optical)	Diagnostic
Days Late - Average Days Late Due to BSI T Facilities Special Access DS3 (Optical OCN)	Diagnostic
Days Late Below DS3 (DS0 + DS1)	Diagnostic
Days Late DS3 and Above (DS3 + OCN)	Diagnostic
Days Late Special Access DS0	Diagnostic
Days Late Special Access DS1	Diagnostic
Days Late Special Access DS3 (Optical OCN)	Diagnostic

On-time Performance to FOC Due Date	
On-time Performance FOC Due Date (With CNR) Below DS3 (DS0 + DS1)	Diagnostic
On-time Performance FOC Due Date (With CNR) DS3 and Above (DS3 + OCN)	Diagnostic
On-time Performance FOC Due Date (With CNR) Special Access DS0	Diagnostic
On-time Performance FOC Due Date (With CNR) Special Access DS1	Diagnostic
On-time Performance FOC Due Date (With CNR) Special Access DS3 (Optical OCN)	Diagnostic
On-time Performance FOC Due Date (Without CNR) Special Access DS0	Diagnostic
On-time Performance FOC Due Date (Without CNR) Special Access DS1	Diagnostic
On-time Performance FOC Due Date (Without CNR) Special Access DS3 (Optical OCN)	Diagnostic
On-time Performance FOC Due Date (Without CNR) Special Access DS3 (Optical OCN)	Diagnostic

Part Due Circuits	
Part Due Circuits - % Cancellations Below DS3 (DS0 + DS1)	Diagnostic
Part Due Circuits - % Cancellations DS3 and Above (DS3 + OCN)	Diagnostic
Part Due Circuits - % Cancellations Special Access DS0	Diagnostic
Part Due Circuits - % Cancellations Special Access DS1	Diagnostic
Part Due Circuits - % Cancellations Special Access DS3 (Optical OCN)	Diagnostic
Part Due Circuits - % Cancellations Special Access DS3 (Optical OCN)	Diagnostic
Part Due Circuits - BSI Facilities Below DS3 (DS0 + DS1)	Diagnostic
Part Due Circuits - BSI Facilities DS3 and Above (DS3 + OCN)	Diagnostic
Part Due Circuits - BSI Facilities Special Access DS0	Diagnostic
Part Due Circuits - BSI Facilities Special Access DS1 (Non-Optical)	Diagnostic
Part Due Circuits - BSI Facilities Special Access DS3 (Optical OCN)	Diagnostic
Part Due Circuits - BSI Facilities Special Access DS3 (Optical OCN)	Diagnostic
Part Due Circuits - BSI Reasons Below DS3 (DS0 + DS1)	Diagnostic
Part Due Circuits - BSI Reasons DS3 and Above (DS3 + OCN)	Diagnostic
Part Due Circuits - BSI Reasons Special Access DS0	Diagnostic
Part Due Circuits - BSI Reasons Special Access DS1	Diagnostic
Part Due Circuits - BSI Reasons Special Access DS3 (Optical OCN)	Diagnostic
Part Due Circuits - BSI Reasons Special Access DS3 (Optical OCN)	Diagnostic
Part Due Circuits - IXC Reasons DS3 and Above (DS3 + OCN)	Diagnostic
Part Due Circuits - IXC Reasons DS3 (Optical OCN)	Diagnostic
Part Due Circuits - IXC Reasons Special Access DS1	Diagnostic
Part Due Circuits - IXC Reasons Special Access DS3 (Optical OCN)	Diagnostic

Percent Provisioning Troubles (New Installation Trouble Report Rate)	
Percent Provisioning Troubles (New Installation Trouble Report Rate) DS3 (DS0 + DS1)	Diagnostic
Percent Provisioning Troubles (New Installation Trouble Report Rate) DS3 and Above	Diagnostic
Percent Provisioning Troubles (New Installation Trouble Report Rate) Special Access DS0	Diagnostic
Percent Provisioning Troubles (New Installation Trouble Report Rate) Special Access DS1	Diagnostic
Percent Provisioning Troubles (New Installation Trouble Report Rate) Special Access DS3	Diagnostic
Percent Provisioning Troubles (New Installation Trouble Report Rate) Special Access DS3	Diagnostic

Benchmark/Analogy	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Diagnostic	226	22	10.27	4623	428	10.8				Diagnostic
Diagnostic	32	1	32	157	12	15.7				Diagnostic
Diagnostic	0	0	0	602	62	14.55				Diagnostic
Diagnostic	226	22	10.27	3721	398	10.8				Diagnostic
Diagnostic	32	1	32	14	1	14				Diagnostic
Diagnostic	202	22	9.18	4332	428	10.12				Diagnostic
Diagnostic	0	0	0	144	62	14.4				Diagnostic
Diagnostic	202	22	9.18	3482	396	13.71				Diagnostic
Diagnostic	0	1	0	142	9	15.78				Diagnostic
Diagnostic	202	22	9.18	4151	428	9.72				Diagnostic
Diagnostic	28	1	28	144	12	12.48				Diagnostic
Diagnostic	202	22	9.18	3382	396	9.19				Diagnostic
Diagnostic	20	1	20	142	9	15.78				Diagnostic
Diagnostic	0	0	0	2	1	2				Diagnostic

Benchmark/Analogy	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Diagnostic	7	22	31.82%	369	428	90.89%				Diagnostic
Diagnostic	1	1	100.00%	9	10	90.00%				Diagnostic
Diagnostic	7	22	31.82%	359	428	83.15%				Diagnostic
Diagnostic	1	1	100.00%	30	30	100.00%				Diagnostic
Diagnostic	86	1	86%	1	1	100.00%				Diagnostic
Diagnostic	5	22	22.73%	358	428	83.84%				Diagnostic
Diagnostic	1	1	100.00%	6	10	60.00%				Diagnostic
Diagnostic	5	22	22.73%	301	366	82.24%				Diagnostic
Diagnostic	1	1	100.00%	6	9	66.67%				Diagnostic

Benchmark/Analogy	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Diagnostic	4	4	2.5	206	29	7.17				Diagnostic
Diagnostic	4	4	2.5	4	4	4				Diagnostic
Diagnostic	10	4	2.5	33	3	11				Diagnostic
Diagnostic	10	4	2.5	175	26	6.73				Diagnostic
Diagnostic	4	4	2.5	4	1	4				Diagnostic

Benchmark/Analogy	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Diagnostic	4	49	8.16%	15	433	3.31%				Diagnostic
Diagnostic	4	49	8.16%	2	32	6.25%				Diagnostic
Diagnostic	4	49	8.16%	13	421	3.09%				Diagnostic
Diagnostic	0	0	0.00%	0	15	0.00%				Diagnostic
Diagnostic	0	0	0.00%	0	4	0.00%				Diagnostic

Benchmark/Analogy	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Diagnostic	4	49	8.16%	15	433	3.31%				Diagnostic
Diagnostic	4	49	8.16%	2	32	6.25%				Diagnostic
Diagnostic	4	49	8.16%	13	421	3.09%				Diagnostic
Diagnostic	0	0	0.00%	0	15	0.00%				Diagnostic
Diagnostic	0	0	0.00%	0	4	0.00%				Diagnostic

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Trunk Group Performance

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 Trunk Group Performance Trunk Group Performance Agg

Benchmark/
 Analog
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BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
					0				YES