

**BellSouth Monthly State Summary  
Kentucky, May 2005**

**Billing**

Billing Invoice Accuracy	Benchmark/ Analogy	BST	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Invoice Accuracy Interconnection	RETM	88907972	89184980	98.57%	603254	604657	99.77%			-78.0219	YES
Invoice Accuracy Resale	RETM	88907972	89184980	98.57%	789747	791650	99.63%			-78.1282	YES
Invoice Accuracy UNE	RETM	88907972	89184980	98.57%	4889317	4894064	100.00%			-258.4175	YES
<b>Billing Invoice Timeliness</b>											
Invoice Timeliness Interconnection	CABS										
Invoice Timeliness Resale	CRIS										
Invoice Timeliness UNE	CRIS										
<b>Mean Time to Deliver Usage - Regional</b>											
	RETM			3.95	34366	9537	3.6				YES
	RETM			4.61	4698	1723	2.72				YES
	RETM			4.81	7354	2695	2.8				YES
<b>Non-Recurring Charge Completeness</b>											
Non-Recur Charge Completeness Interconnection	80%	3063183	3512865	87.20%	152067	15815	96.45%				YES
Non-Recur Charge Completeness Resale	80%				67835	98100	99.53%				YES
Non-Recur Charge Completeness UNE	80%				181543	189971	97.62%				YES
<b>Percent Billing Errors Corrected in "X" Days</b>											
% Billing Errors Corrected in X Days Interconnection	Diagnostic			13	19	19	68.42%				Diagnostic
% Billing Errors Corrected in X Days Resale	Diagnostic			107	107	100.00%					Diagnostic
% Billing Errors Corrected in X Days UNE	Diagnostic			9	13	69.23%					Diagnostic
<b>Percent Usage Errors Corrected Within "X" Days</b>											
% Daily Usage Feed Errs Corr in X Bus Days	Diagnostic										
% Daily Usage Feed Errs Corr in X Day Usage	Diagnostic										
<b>Recurring Charge Completeness</b>											
Recur Charge Completeness Interconnection	80%	2324524	2492569	93.33%	2393	2398	99.38%				YES
Recur Charge Completeness Resale	80%				72651	72832	99.81%				YES
Recur Charge Completeness UNE	80%				161832	163301	98.10%				YES
<b>Usage Data Delivery Accuracy</b>											
Usage Data Delivery Accuracy	Party with Feed	188	188	100.00%	41452	41452	100.00%				YES
<b>Usage Data Delivery Completeness</b>											
Usage Data Delivery Completeness	80.00%				1138170465	1138335402	99.98%				YES
<b>Usage Data Delivery Timeliness</b>											
Usage Timeliness	95.00%				1138577854	1138335402	99.76%				YES

**BellSouth Monthly State Summary  
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Percent Quota Provided	
% Quotes Provided within X Business Days 10 Business Days	
% Quotes Provided within X Business Days 30 Business Days	
% Quotes Provided within X Business Days 60 Business Days	
Percent Request Processed Within X* Days	
% New Business Requests Processed within 30 days	

**Bona Fide**

Benchmark/ Analogy	80%
	80%
	80%
	80%

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity

**BellSouth Monthly State Summary  
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**Change Management**

Associated Document	Timeliness - Regional	% Documentation Sent On Time	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Associated Document	Timeliness - Regional	% Documentation Sent On Time	95.00%										
Associated Document	Timeliness - Regional	% Documentation Sent On Time - Defects	95.00%										
Change Management Document	Regional												
Change Management Document	Regional												
Change Management Notice	Regional												
Change Management Notice	Regional												
Interface Outage Notification	Regional	CLEC Service Order TimeStamp	97.00%	1	1	100.00%							YES
Interface Outage Notification	Regional	Electronic Communications Trouble Analysis	97.00%	2	2	100.00%							YES
Interface Outage Notification	Regional	Electronic Data Interchange	97.00%	1	1	100.00%							YES
Interface Outage Notification	Regional	Local Exchange Navigation System	97.00%	6	6	100.00%							YES
Interface Outage Notification	Regional	Telecommunications Access Gateway	97.00%	2	2	100.00%							YES
Interface Outage Notification	Regional	Trouble Analysis Facilitation Interface	97.00%	0	0								
Notice Timeliness	Regional												
Notice Timeliness	Regional												
Number of Defects in Production Release	Regional	Severity 1	0										
Number of Defects in Production Release	Regional	Severity 2	0										
Number of Defects in Production Release	Regional	Severity 3	0										
Percent Change Requests Accepted Or Rejected Within 10 Days	Regional												
Percent Change Requests Accepted Or Rejected Within 10 Days	Regional												
Percent of Change Requests Implemented Within 60 Weeks of Prioritization	Regional		95.00%				0	1	0.00%				NO
Percent of Change Requests Implemented Within 60 Weeks of Prioritization	Regional												
Percent Change Requests Implemented Within 60 Weeks of Prioritization	Regional	Type 4	95.00%				0	7	0.00%				NO
Percent Change Requests Implemented Within 60 Weeks of Prioritization	Regional	Type 5	95.00%				2	16	12.50%				NO
Percent Software Errors Corrected in X Business Days	Regional		95.00%				0	2	0.00%				NO
Percent Software Errors Corrected in X Business Days	Regional		95.00%				0	2	0.00%				NO
Software Validation	Regional		95%										

**BellSouth Monthly State Summary  
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**Collocation**

Arrangement/Time	Benchmark/ Analogy	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Score	Equity
Average Arrangement Time Physical Capd	60 Days				113	2	57				YES
Average Arrangement Time Physical Capelless	60 Days										
Average Arrangement Time Physical Capelless Extraordinary	60 Days										
Average Arrangement Time Physical Intermediate Alignment	60 Days				53	1	53				YES
Average Arrangement Time Physical Major Alignment	60 Days										
Average Arrangement Time Physical Minor Alignment	45 Days										
Average Arrangement Time Physical Simple Alignment	20 Days										
Average Arrangement Time Physical Extraordinary	20 Days										
Average Arrangement Time Physical Extraordinary	60 Days										
Average Arrangement Time Virtual Ordinary	75 Days										
Average Arrangement Time Virtual Minor Alignment	45 Days										
Average Arrangement Time Virtual Ordinary	50 Days										
Average Arrangement Time Virtual Simple Alignment	20 Days										
Average Response Time											
Average Response Time Physical Capd	20 Days										
Average Response Time Physical Capelless	20 Days										
Average Response Time Virtual	10 Days										
Average Response Time Virtual					44	7	6				YES
Percent Missed Due Date											
Percent Missed Due Dates Physical	5%				0	2	0.02%				YES
Percent Missed Due Dates Physical Alignment	5%				0	1	0.02%				YES
Percent Missed Due Dates Virtual	5%										
Percent Missed Due Dates Virtual Alignment	5%										

**BellSouth Monthly State Summary  
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<b>Average Database Update Interval</b>	
Average Database Update Interval Director Assistance	
Average Database Update Interval Director Listings	
Average Database Update Interval Line Information Database	
<b>Percent Database Update Accuracy</b>	
% Database Accuracy - Regional Director Assistance	85%
% Database Accuracy - Regional Director Listings	86%
% Database Accuracy - Regional Line Information Database	85%
<b>Percent Logged by Effective Date</b>	
% NXCLTRNS Logged by LTRG - Regional	100%

**Database Update**

<b>Benchmark/ Analogy</b>	<b>Partly by Design</b>
	Partly by Design
	Partly by Design

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
73.27	23	3.19	73.17	23	3.18				Partly by Design
0.79	26	0.03	0.79	26	0.03				Partly by Design
5.89	27	0.22	5.89	27	0.22				Partly by Design
			335	342	97.95%				YES
			939	946	99.78%				YES
			1020	1020	100.00%				YES
			39	41	95.12%				NO

**BellSouth Monthly State Summary  
Kentucky, May 2005**

**Directory Assistance**

Directory Answer Answered Within 30 Seconds  
Speed to Answer Performance/Answered Within 30 Seconds - DA % WITHIN 12 S

Benchmark/  
Analog

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
		89.80%							Party by Design
		4.4							Party by Design

Directory Speed To Answer  
Speed to Answer Performance/Average Speed to Answer - DA

Party by Design

**BeltSouth Monthly State Summary**  
**Kentucky, May 2005**

<b>E911 Accuracy</b>
<b>E911 Inbound</b>
<b>E911 Inbound General</b>
<b>E911 Timeliness</b>
<b>E911 Timeliness</b>

**E911**

<b>Benchmark Analog</b>
<b>Party by Design</b>
<b>Party by Design</b>
<b>Party by Design</b>

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
81771	84028	96.34%	1985	1985	100.00%				Party by Design
34040	1985	0.29	1985	1985	100.00%				Party by Design
1985	1985	100.00%							Party by Design







# BellSouth Monthly State Summary Kentucky, May 2005

## Maintenance & Repair

Response Interval	MAR1	CRIS
> 10 Seconds		
> 0 - <= 10 Seconds		
> 0 - <= 4 Seconds		
> 0 - <= 4 Seconds		

Response Interval	MAR1	CRIS
> 10 Seconds		
> 0 - <= 10 Seconds		
> 0 - <= 4 Seconds		
> 0 - <= 4 Seconds		

Response Interval	MAR1	CRIS
> 10 Seconds		
> 0 - <= 10 Seconds		
> 0 - <= 4 Seconds		
> 0 - <= 4 Seconds		

Response Interval	MAR1	CRIS
> 10 Seconds		
> 0 - <= 10 Seconds		
> 0 - <= 4 Seconds		
> 0 - <= 4 Seconds		

Response Interval	MAR1	CRIS
> 10 Seconds		
> 0 - <= 10 Seconds		
> 0 - <= 4 Seconds		
> 0 - <= 4 Seconds		

Response Interval	MAR1	CRIS
> 10 Seconds		
> 0 - <= 10 Seconds		
> 0 - <= 4 Seconds		
> 0 - <= 4 Seconds		

Response Interval	MAR1	CRIS
> 10 Seconds		
> 0 - <= 10 Seconds		
> 0 - <= 4 Seconds		
> 0 - <= 4 Seconds		

Response Interval	MAR1	CRIS
> 10 Seconds		
> 0 - <= 10 Seconds		
> 0 - <= 4 Seconds		
> 0 - <= 4 Seconds		



**BellSouth Monthly State Summary  
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**Operator Services**

Operator Percent Answered Within "X" Seconds  
 Speed to Answer Performance/% Answered Within "X" Seconds - Tol % WITHIN TOS  
 Operator Speed To Answer  
 Speed to Answer Performance/Average Speed to Answer - Tol

Benchmark/  
Analog  
Party by Design  
Party by Design

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
		80.10%							Party by Design
		5.1							Party by Design











# BellSouth Monthly State Summary

## Kentucky, May 2005

Reject Interval (Partial Month) UNE: ISDN
Reject Interval (Partial Month) UNE: Line Sharing
Reject Interval (Partial Month) UNE: Loop + Port Combinations
Reject Interval (Partial Month) UNE: Other Design
Reject Interval (Partial Month) UNE: Other Non-Design
Reject Interval (Partial Month) UNE: ADSL (HDSL, ADSL, and UCL)
Reject Interval (Partial Month) UNE: ADSL (HDSL, ADSL, and UCL)

Service Inquiry From Order Confirmation
Service Inquiry w/ LSR FOC UNE: ADSL (HDSL, UCL)
Service Inquiry w/ LSR FOC UNE: UCL
Service Inquiry w/ LSR FOC Unbundled Interface: Transport

Speed of Answer
Speed of Answer in Ordering Center LOCAL CARRIER SERVICE CENTER

### Ordering

Benchmark/ Analog
90 % cct 7 hours
90 % cct 7 hours
90 % cct 7 hours
90 % cct 7 hours
90 % cct 7 hours
90 % cct 7 hours

95 % Reorder -- 4 Business Days

Retail Rate / Base Service Center

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
31	32	100.00%	1	1	100.00%				YES
2472	2498	98.92%	20	20	95.00%				YES
18	20	90.00%	1442	1443	99.93%				YES
4	4	100.00%	4	4	100.00%				YES
953488923	4781238	117.85	1170412	2128	55.14				YES





### BeltSouth Monthly State Summary Kentucky, May 2005

### Provisioning

Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Avg Comp Notice Intv Non-Mech Resale Business < 10 Circuits	21268	8227	2.59	329	137	2.4	2.6	0.092	0.092	YES
Avg Comp Notice Intv Non-Mech Resale Business < 10 Circuits	149	50	2.96	0	0	0.02	15.87			
Avg Comp Notice Intv Non-Mech Resale Business < 10 Circuits	533	211	3.23	0	0	0.02	14.11			
Avg Comp Notice Intv Non-Mech Resale Business < 10 Circuits	2768	231	11.98	0	0	0.02	92.3			
Avg Comp Notice Intv Non-Mech Resale Design < 10 Circuits	1231	21	58.63	0	0	0.02	268.25			
Avg Comp Notice Intv Non-Mech Resale Design < 10 Circuits	590	75	7.86	0	0	0.02	27.01			
Avg Comp Notice Intv Non-Mech Resale ISDN >= 10 Circuits	1	7	0.14	0	0	0.02	0.17			
Avg Comp Notice Intv Non-Mech Resale ISDN >= 10 Circuits	6	5	0.24	0	0	0.02	0.21			
Avg Comp Notice Intv Non-Mech Resale PBX < 10 Circuits	3	27	0.25	0	0	0.02	0.31			
Avg Comp Notice Intv Non-Mech Resale PBX >= 10 Circuits	99784	84956	1.17	3375	3716	0.91	1.48		1.388	YES
Avg Comp Notice Intv Non-Mech Resale Residence < 10 Circuits	0	9	0.05	0	0	0.02	0.05		0.5	YES
Avg Comp Notice Intv Non-Mech Resale Residence < 10 Circuits	3022	5436	28.55	0	8	0.02	29.98		0.524	YES
Avg Comp Notice Intv Non-Mech Resale Residence < 10 Circuits	34709	30907	1.13	0	0	0.02	117.56			
Avg Comp Notice Intv Non-Mech Resale ISDN < 10 Circuits	2	9	0.21	0	0	0.02	12.83			
Avg Comp Notice Intv Non-Mech Resale ISDN < 10 Circuits	35487	6444	5.51	0	22	0.02	0.17		0.8518	YES
Avg Comp Notice Intv Non-Mech Resale ISDN < 10 Circuits	114	45	2.53	0	0	0.02	30.18			
Avg Comp Notice Intv Non-Mech Resale Digital Loop < DS1 < 10 Circuits	710	106	6.69	1	39	0.02	7.38		1.5056	YES
Avg Comp Notice Intv Non-Mech Resale Digital Loop < DS1 < 10 Circuits	1	7	0.14	0	8	0.02	23.68		0.8518	YES
Avg Comp Notice Intv Non-Mech Resale Digital Loop >= DS1 >= 10 Circuits	1295	271	4.78	0	0	0.02	24.12		0.5505	YES
Avg Comp Notice Intv Non-Mech Resale Digital Loop >= DS1 >= 10 Circuits	80	38	2.1	0	11	0.02	6.34		0.9583	YES
Avg Comp Notice Intv Non-Mech Resale Digital Loop >= DS1 >= 10 Circuits	35403	6386	5.54	6	23	0.27	30.31		0.8329	YES
Avg Comp Notice Intv Non-Mech Resale Digital Loop >= DS1 >= 10 Circuits	114	35	3.25	1	4	0.31	8.26		0.3453	YES
Avg Comp Notice Intv Non-Mech Resale Digital Loop >= DS1 >= 10 Circuits	35403	6386	5.54	1	4	0.31	30.31		0.3453	YES
Avg Comp Notice Intv Non-Mech Resale Digital Loop >= DS1 >= 10 Circuits	114	35	3.25	1	4	0.31	8.26		0.3453	YES
Avg Comp Notice Intv Non-Mech Resale Digital Loop >= DS1 >= 10 Circuits	29160	5256	5.55	528	327	1.61	29.63		2.3302	YES
Avg Comp Notice Intv Non-Mech Resale Digital Loop >= DS1 >= 10 Circuits	138	28	4.97	0	0	0.02	1.8		3.2205	YES
Avg Comp Notice Intv Non-Mech Resale Digital Loop >= DS1 >= 10 Circuits	33144	30780	1.08	1637	3484	0.47	10.52		0.8329	YES
Avg Comp Notice Intv Non-Mech Resale Digital Loop >= DS1 >= 10 Circuits	2	8	0.23	0	0	0.02	0.23		3.3996	YES
Avg Comp Notice Intv Non-Mech Resale Digital Loop >= DS1 >= 10 Circuits	58738	5717	1.06	5229	9110	0.57	11.86		3.3996	YES
Avg Comp Notice Intv Non-Mech Resale Digital Loop >= DS1 >= 10 Circuits	9192	8227	1.06	6967	12604	0.54	11.42		4.6015	YES
Avg Comp Notice Intv Non-Mech Resale Digital Loop >= DS1 >= 10 Circuits	109	31	0.33	0	0	0.02	0.14			
Avg Comp Notice Intv Non-Mech Resale Digital Loop >= DS1 >= 10 Circuits	2769	231	11.99	0	0	0.02	92.3			
Avg Comp Notice Intv Non-Mech Resale Digital Loop >= DS1 >= 10 Circuits	1231	21	58.63	2	8	0.22	268.25		0.2324	YES
Avg Comp Notice Intv Non-Mech Resale Digital Loop >= DS1 >= 10 Circuits	121063	93163	1.3	120071	92505	1.29	13.78		0.2324	YES
Avg Comp Notice Intv Non-Mech Resale Digital Loop >= DS1 >= 10 Circuits	149	59	2.53	421	8	62.65	17.2		-1.19447	NO
Avg Comp Notice Intv Non-Mech Resale Digital Loop >= DS1 >= 10 Circuits	120071	92505	1.29	120071	92505	1.29	12.82		0.9583	YES
Avg Comp Notice Intv Non-Mech Resale Digital Loop >= DS1 >= 10 Circuits	80	28	2.9	0	11	0.02	6.34			
Avg Comp Notice Intv Non-Mech Resale Digital Loop >= DS1 >= 10 Circuits	114	35	3.25	0	11	0.02	30.31		0.8518	YES
Avg Comp Notice Intv Non-Mech Resale Digital Loop >= DS1 >= 10 Circuits	114	35	3.25	0	11	0.02	30.31		0.8518	YES







**BellSouth Monthly State Summary**  
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**Provisioning**

Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
% Jeopardy (Mech) Resale Design	39	300	13.00%							
% Jeopardy (Mech) Resale ISDN	7	78	8.97%							
% Jeopardy (Mech) Resale PBX	20	8576	0.23%							
% Jeopardy (Mech) Resale Residences	443	5611	7.69%							
% Jeopardy (Mech) UNE Combos - Other	289	6485	4.15%							
% Jeopardy (Mech) UNE Digital Loop < DS1	36	118	30.51%							
% Jeopardy (Mech) UNE Loop >= DS1	0	35	0.00%							
% Jeopardy (Mech) UNE ISDN	289	6423	4.19%							
% Jeopardy (Mech) UNE Line Sharing	39	92430	0.44%							
% Jeopardy (Mech) UNE Loop + Port Combinations	407	300	13.00%							
% Jeopardy (Mech) UNE Other Design	407	92430	0.44%							
% Jeopardy (Mech) UNE Other Non-Design	406	81725	4.44%							
% Jeopardy (Mech) UNE Switch Ports	289	6423	4.19%							
% Jeopardy (Non Mech) ZW Analog Loop Design										
% Jeopardy (Non Mech) ZW Analog Loop Non-Design										
% Jeopardy (Non Mech) ZW Analog Loop w/NP - Non-Design										
% Jeopardy (Non Mech) ZW Analog Loop w/NP - Design										
% Jeopardy (Non Mech) Local Interconnection Trunks										
% Jeopardy (Non Mech) Local Transport (Unbundled Interface Transport)										
% Jeopardy (Non Mech) Resale Business										
% Jeopardy (Non Mech) Resale Carrier										
% Jeopardy (Non Mech) Resale ISDN										
% Jeopardy (Non Mech) Resale PBX										
% Jeopardy (Non Mech) Resale Residences										
% Jeopardy (Non Mech) UNE Combos - Other										
% Jeopardy (Non Mech) UNE Digital Loop < DS1										
% Jeopardy (Non Mech) UNE Digital Loop >= DS1										
% Jeopardy (Non Mech) UNE ISDN										
% Jeopardy (Non Mech) UNE Line Sharing										
% Jeopardy (Non Mech) UNE Loop + Port Combinations										
% Jeopardy (Non Mech) UNE Other Design										
% Jeopardy (Non Mech) UNE Other Non-Design										
% Jeopardy (Non Mech) UNE Switch Ports										
% Jeopardy (Non Mech) ZW Analog Loop Design										
% Jeopardy (Non Mech) ZW Analog Loop Non-Design										
% Jeopardy (Non Mech) ZW Analog Loop w/NP - Design										
% Jeopardy (Non Mech) ZW Analog Loop w/NP - Non-Design										
% Jeopardy (Non Mech) Local Interconnection Trunks										
% Jeopardy (Non Mech) Local Transport (Unbundled Interface Transport)										
% Jeopardy (Non Mech) Resale Business										
% Jeopardy (Non Mech) Resale Carrier										
% Jeopardy (Non Mech) Resale ISDN										
% Jeopardy (Non Mech) Resale PBX										
% Jeopardy (Non Mech) Resale Residences										
% Jeopardy (Non Mech) UNE Combos - Other										
% Jeopardy (Non Mech) UNE Digital Loop < DS1										
% Jeopardy (Non Mech) UNE Digital Loop >= DS1										
% Jeopardy (Non Mech) UNE ISDN										
% Jeopardy (Non Mech) UNE Line Sharing										
% Jeopardy (Non Mech) UNE Loop + Port Combinations										
% Jeopardy (Non Mech) UNE Other Design										
% Jeopardy (Non Mech) UNE Other Non-Design										
% Jeopardy (Non Mech) UNE Switch Ports										
% Jeopardy (Non Mech) ZW Analog Loop Design										
% Jeopardy (Non Mech) ZW Analog Loop Non-Design										
% Jeopardy (Non Mech) ZW Analog Loop w/NP - Design										
% Jeopardy (Non Mech) ZW Analog Loop w/NP - Non-Design										
% Jeopardy (Non Mech) Local Interconnection Trunks										
% Jeopardy (Non Mech) Local Transport (Unbundled Interface Transport)										
% Jeopardy (Non Mech) Resale Business										
% Jeopardy (Non Mech) Resale Carrier										
% Jeopardy (Non Mech) Resale ISDN										
% Jeopardy (Non Mech) Resale PBX										
% Jeopardy (Non Mech) Resale Residences										
% Jeopardy (Non Mech) UNE Combos - Other										
% Jeopardy (Non Mech) UNE Digital Loop < DS1										
% Jeopardy (Non Mech) UNE Digital Loop >= DS1										
% Jeopardy (Non Mech) UNE ISDN										
% Jeopardy (Non Mech) UNE Line Sharing										
% Jeopardy (Non Mech) UNE Loop + Port Combinations										
% Jeopardy (Non Mech) UNE Other Design										
% Jeopardy (Non Mech) UNE Other Non-Design										
% Jeopardy (Non Mech) UNE Switch Ports										
% Jeopardy (Non Mech) ZW Analog Loop Design										
% Jeopardy (Non Mech) ZW Analog Loop Non-Design										
% Jeopardy (Non Mech) ZW Analog Loop w/NP - Design										
% Jeopardy (Non Mech) ZW Analog Loop w/NP - Non-Design										
% Jeopardy (Non Mech) Local Interconnection Trunks										
% Jeopardy (Non Mech) Local Transport (Unbundled Interface Transport)										
% Jeopardy (Non Mech) Resale Business										
% Jeopardy (Non Mech) Resale Carrier										
% Jeopardy (Non Mech) Resale ISDN										
% Jeopardy (Non Mech) Resale PBX										



BellSouth Monthly State Summary  
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Provisioning

Benchmark/Analogy	Diagnostic
% Jeopardy within 48 Hours (Non Mech) Resale Residence	Diagnostic
% Jeopardy within 48 Hours (Non Mech) Resale Business	Diagnostic
% Jeopardy within 48 Hours (Non Mech) Resale Other	Diagnostic
% Jeopardy within 48 Hours (Non Mech) Line Digital Loop < DS1	Diagnostic
% Jeopardy within 48 Hours (Non Mech) Line Digital Loop >= DS1	Diagnostic
% Jeopardy within 48 Hours (Non Mech) Line DSX	Diagnostic
% Jeopardy within 48 Hours (Non Mech) Line Sharing	Diagnostic
% Jeopardy within 48 Hours (Non Mech) Line Loop + Port Combinations	Diagnostic
% Jeopardy within 48 Hours (Non Mech) Line Other Non-Design	Diagnostic
% Jeopardy within 48 Hours (Non Mech) Line Switch Ports	Diagnostic
% Jeopardy within 48 Hours (Non Mech) Line ADSL (HDSL, ADSL, and UCL)	Diagnostic
% Jeopardy Interval (Mech) 2W Analog Loop Non-Design	Diagnostic
% Jeopardy Interval (Mech) 2W Analog Loop w/NP - Design	Diagnostic
% Jeopardy Interval (Mech) 2W Analog Loop w/NP - Non-Design	Diagnostic
% Jeopardy Interval (Mech) NTP (Standalone)	Diagnostic
% Jeopardy Interval (Mech) Local Interconnection Trunks	Diagnostic
% Jeopardy Interval (Mech) Local Interconnection Trunks (Unbundled Interface Transport)	Diagnostic
% Jeopardy Interval (Mech) Resale Carrier	Diagnostic
% Jeopardy Interval (Mech) Resale SDN	Diagnostic
% Jeopardy Interval (Mech) Resale SBN	Diagnostic
% Jeopardy Interval (Mech) Resale Residence	Diagnostic
% Jeopardy Interval (Mech) Line Digital Loop < DS1	Diagnostic
% Jeopardy Interval (Mech) Line Digital Loop >= DS1	Diagnostic
% Jeopardy Interval (Mech) Line SDN	Diagnostic
% Jeopardy Interval (Mech) Line Loop + Port Combinations	Diagnostic
% Jeopardy Interval (Mech) Line Other Design	Diagnostic
% Jeopardy Interval (Mech) Line Switch Ports	Diagnostic
% Jeopardy Interval (Mech) Line DSL (HDSL, ADSL, and UCL)	Diagnostic
% Jeopardy Interval (Non Mech) 2W Analog Loop Non-Design	Diagnostic
% Jeopardy Interval (Non Mech) 2W Analog Loop w/NP - Design	Diagnostic
% Jeopardy Interval (Non Mech) 2W Analog Loop w/NP - Non-Design	Diagnostic
% Jeopardy Interval (Non Mech) 2W Analog Loop w/NP - Design	Diagnostic
% Jeopardy Interval (Non Mech) 2W Analog Loop w/NP - Non-Design	Diagnostic
% Jeopardy Interval (Non Mech) NTP (Standalone)	Diagnostic
% Jeopardy Interval (Non Mech) Local Interconnection Trunks	Diagnostic
% Jeopardy Interval (Non Mech) Local Interconnection Trunks (Unbundled Interface Transport)	Diagnostic
% Jeopardy Interval (Non Mech) Resale Business	Diagnostic
% Jeopardy Interval (Non Mech) Resale Carrier	Diagnostic
% Jeopardy Interval (Non Mech) Resale SDN	Diagnostic
% Jeopardy Interval (Non Mech) Resale SBN	Diagnostic
% Jeopardy Interval (Non Mech) Resale Residence	Diagnostic
% Jeopardy Interval (Non Mech) Line Digital Loop < DS1	Diagnostic
% Jeopardy Interval (Non Mech) Line Digital Loop >= DS1	Diagnostic
% Jeopardy Interval (Non Mech) Line SDN	Diagnostic
% Jeopardy Interval (Non Mech) Line Loop + Port Combinations	Diagnostic
% Jeopardy Interval (Non Mech) Line Other Design	Diagnostic
% Jeopardy Interval (Non Mech) Line Switch Ports	Diagnostic
% Jeopardy Interval (Non Mech) Line DSL (HDSL, ADSL, and UCL)	Diagnostic

Benchmark/Analogy	Diagnostic
% LNP Percentage of Time BellSouth Applies the 10-Digit Trigger Prior to the LNP Order	96.50%
LNP Disconnect Timeliness Non Trigger	96.50%
LNP Average Disconnect Timeliness Interval & Disconnected Timeliness Interval Distribution	96.50%
LNP Percent Out of Service - SMS	96.50%
LNP Percent Out of Service - SMS	96.50%
Order Completion Interval	
OCI 2W Analog Loop Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) - One Day
OCI 2W Analog Loop Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) - One Day
OCI 2W Analog Loop Design Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS) - One Day
OCI 2W Analog Loop Design Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS) - One Day
OCI 2W Analog Loop Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) - One Day
OCI 2W Analog Loop Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) - One Day
OCI 2W Analog Loop Non-Design Non-Dispatch (in) < 10 Circuits	Retail Residence and Business (POTS) - One Day
OCI 2W Analog Loop Non-Design Non-Dispatch (in) >= 10 Circuits	Retail Residence and Business (POTS) - One Day

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Entity
1	1	100.00%	1	1	100.00%	0.00%	0.00	0	Diagnostic
2	2	100.00%	2	2	100.00%	0.00%	0.00	0	Diagnostic
19	25	76.00%	19	25	76.00%	3.56	0.71	0.2831	YES
1	1	100.00%	1	1	100.00%	0.00%	0.00	0	Diagnostic
2	4	50.00%	2	4	50.00%	3.56	0.71	-0.3507	YES
1	1	100.00%	1	1	100.00%	0.00%	0.00	0	Diagnostic
77.3	1	77.3	77.3	1	77.3	3.56	0.71	0.1441	YES
2809.88	21	133.8	2809.88	21	133.8	3.56	0.71	0.1441	YES
2047.55	7	292.51	2047.55	7	292.51	3.56	0.71	0.1441	YES
1959.98	5	393.99	1959.98	5	393.99	3.56	0.71	0.1441	YES
5359.13	27	198.49	5359.13	27	198.49	3.56	0.71	0.1441	YES
1699.86	8	339.89	1699.86	8	339.89	3.56	0.71	0.1441	YES
2372.58	15	158.17	2372.58	15	158.17	3.56	0.71	0.1441	YES
1376.68	3	458.89	1376.68	3	458.89	3.56	0.71	0.1441	Diagnostic
50.23	1	50.23	50.23	1	50.23	3.56	0.71	0.1441	Diagnostic
927.67	8	115.96	927.67	8	115.96	3.56	0.71	0.1441	Diagnostic
540.35	2	270.18	540.35	2	270.18	3.56	0.71	0.1441	Diagnostic
4246.2	25	169.85	4246.2	25	169.85	3.56	0.71	0.1441	Diagnostic
364.35	1	364.35	364.35	1	364.35	3.56	0.71	0.1441	Diagnostic
319.35	4	79.84	319.35	4	79.84	3.56	0.71	0.1441	Diagnostic
176	1	176	176	1	176	3.56	0.71	0.1441	Diagnostic
858	879	97.61%	858	879	97.61%	3.56	0.71	0.1441	YES
11	11	100.00%	11	11	100.00%	0.00%	0.00	0	YES
1801	1875	96.05%	1801	1875	96.05%	3.56	0.71	0.1441	NO
25993.67	4137	6.28	25993.67	4137	6.28	3.56	0.71	0.1441	YES
101.33	18	5.63	101.33	18	5.63	3.56	0.71	0.1441	YES
158443.33	77483	1.99	158443.33	77483	1.99	3.56	0.71	0.1441	YES
6	6	0	6	6	0	3.56	0.71	0.1441	YES
2145.87	417	5.28	2145.87	417	5.28	3.56	0.71	0.1441	YES
83.33	18	4.63	83.33	18	4.63	3.56	0.71	0.1441	YES
41241.67	20318	2.03	41241.67	20318	2.03	3.56	0.71	0.1441	YES
5	5	0	5	5	0	3.56	0.71	0.1441	YES









**BellSouth Monthly State Summary  
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**Provisioning**

Category	Measure	Value	Target
Percent Troubles within 'X' Days	% Prov. Trouble w/ 30 Days UNE Line Sharing Dispatch < 10 Circuits	45.1%	<= 5%
	% Prov. Trouble w/ 30 Days UNE Line Sharing Dispatch >= 10 Circuits	54.9%	<= 5%
	% Prov. Trouble w/ 30 Days UNE Line Sharing Non-Dispatch < 10 Circuits	45.1%	<= 5%
	% Prov. Trouble w/ 30 Days UNE Line Sharing Non-Dispatch >= 10 Circuits	54.9%	<= 5%
	% Prov. Trouble w/ 30 Days UNE Line Sharing Non-Dispatch < 10 Circuits	45.1%	<= 5%
	% Prov. Trouble w/ 30 Days UNE Line Sharing Non-Dispatch >= 10 Circuits	54.9%	<= 5%
	% Prov. Trouble w/ 30 Days UNE Loop + Port Combinations Non-Dispatch < 10 Circuits	45.1%	<= 5%
	% Prov. Trouble w/ 30 Days UNE Loop + Port Combinations Non-Dispatch >= 10 Circuits	54.9%	<= 5%
	% Prov. Trouble w/ 30 Days UNE Loop + Port Combinations Non-Dispatch (Switch Bas	45.1%	<= 5%
	% Prov. Trouble w/ 30 Days UNE Loop + Port Combinations Non-Dispatch (Switch Bas	54.9%	<= 5%
Recovery Time	CCC And Recovery Time Intern Number Portability (INP) - Loop	55.0%	55.0%
	CCC And Recovery Time Local Number Portability (LNP) - Loop	55.0%	55.0%
	Service Order Accuracy Resale	55.0%	55.0%
	Service Order Accuracy Resale	55.0%	55.0%
	Service Order Accuracy UNE-P	55.0%	55.0%
	Service Order Accuracy UNE	55.0%	55.0%

Benchmark/Analogy	Measure	Value	Target
ADSL Provided to Retail	ADSL Provided to Retail	45.1%	<= 5%
ADSL Provided to Retail	ADSL Provided to Retail	54.9%	<= 5%
ADSL Provided to Retail	ADSL Provided to Retail	45.1%	<= 5%
ADSL Provided to Retail	ADSL Provided to Retail	54.9%	<= 5%
ADSL Provided to Retail	ADSL Provided to Retail	45.1%	<= 5%
ADSL Provided to Retail	ADSL Provided to Retail	54.9%	<= 5%
ADSL Provided to Retail	ADSL Provided to Retail	45.1%	<= 5%
ADSL Provided to Retail	ADSL Provided to Retail	54.9%	<= 5%
ADSL Provided to Retail	ADSL Provided to Retail	45.1%	<= 5%
ADSL Provided to Retail	ADSL Provided to Retail	54.9%	<= 5%

BST	Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
98	2159	4.00%	0	8	0.00%				
23	433	5.57%	1	32	3.13%			0.5587	YES
20	128	0.00%	0	0	0.00%			-1.2473	YES
520	5248	9.91%	72	627	11.48%			0.7735	YES
5	35	14.29%	0	4	5.74%			-0.4675	YES
1818	29017	5.57%	278	4847	5.74%			5.3347	YES
0	4	0.00%	219	10188	2.15%			3.5714	YES
1568	62286	3.14%	0	0	0.00%				
1	3	33.33%	497	15035	3.31%				
3573	91283	3.92%	0	0	0.00%				
1	21	4.76%	0	0	0.00%				
20	221	9.05%	0	0	0.00%				
0	128	0.00%	0	0	0.00%				
0	8	0.00%	0	20	0.00%			1.4803	YES
520	5248	9.91%	0	0	0.00%			-1.8543	NO
5	35	14.29%	1	5	20.00%			0.7461	YES
3574	91283	3.92%	0	5	0.00%			0.728	YES
1	7	14.29%	0	0	0.00%				
518	5159	10.00%	0	5	0.00%				
3	34	8.82%	0	13	0.00%				
308	91283	3.26%	0	0	0.00%			0.8634	YES
0	2	0.00%	0	23	0.00%				
88	2159	4.06%	0	0	0.00%				
3	33	9.09%	0	0	0.00%				
241	4499	5.36%	0	3	0.00%			0.4119	YES
0	1	0.00%	0	0	0.00%				

Category	Measure	Value	Target
Recovery Time	CCC And Recovery Time Intern Number Portability (INP) - Loop	55.0%	55.0%
	CCC And Recovery Time Local Number Portability (LNP) - Loop	55.0%	55.0%
Service Order Accuracy	Service Order Accuracy Resale	55.0%	55.0%
	Service Order Accuracy UNE-P	55.0%	55.0%
Service Order Accuracy	Service Order Accuracy UNE	55.0%	55.0%
	Service Order Accuracy UNE	55.0%	55.0%

**BellSouth Monthly State Summary**  
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**Special Access - M & R**

Customer Trouble Report Rate - Failure Rate	Benchmark/ Ranking	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Customer Trouble Report Rate - Failure Rate Annualized Below DS3 (DS0 + DS1) <= 10%	<= 10%	13	850	1.58%	471	18345	2.59%				Diagnostic
Customer Trouble Report Rate - Failure Rate Annualized DS3 and Above (DS3 + OCN)	<= 10%	0	42	1.08%	6	1334	0.46%				Diagnostic
Customer Trouble Report Rate - Failure Rate Annualized Special Access DS0	Diagnostic	4	99	4.01%	137	4039	2.32%				Diagnostic
Customer Trouble Report Rate - Failure Rate Annualized Special Access DS1	Diagnostic	0	751	1.26%	84	1230	0.45%				Diagnostic
Customer Trouble Report Rate - Failure Rate Annualized Special Access DS3 (Non-Optical)	Diagnostic	0	1	0.00%	0	104	0.14%				Diagnostic
Customer Trouble Report Rate - Failure Rate Annualized Special Access DS3 (Optical)	Diagnostic	16	1088	1.47%	403	18027	2.24%				Diagnostic
Customer Trouble Report Rate - Failure Rate DS3 and Above (DS3 + OCN)	Diagnostic	4	62	0.60%	8	1344	0.60%				Diagnostic
Customer Trouble Report Rate - Failure Rate Special Access DS0	Diagnostic	12	1014	5.81%	101	3585	2.83%				Diagnostic
Customer Trouble Report Rate - Failure Rate Special Access DS1	Diagnostic	0	57	1.18%	302	1462	2.09%				Diagnostic
Customer Trouble Report Rate - Failure Rate Special Access DS3 (Non-Optical)	Diagnostic	0	5	0.00%	8	1241	0.84%				Diagnostic
Customer Trouble Report Rate - Failure Rate Special Access DS3 (Optical OCN)	Diagnostic	0	5	0.00%	0	103	0.00%				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (FCK-TOK) Below DS3 (DS0 + DS1) <= 1 Hour	Diagnostic	8.25	7	1.18	214.82	144	1.49				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (FCK-TOK) DS3 and Above (DS3 + OCN)	Diagnostic	0	2	0	0.27	1	0.27				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (FCK-TOK) Special Access DS	Diagnostic	1.03	2	0.52	67.1	31	2.16				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (FCK-TOK) Special Access DS	Diagnostic	7.22	5	1.44	147.72	113	1.31				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (FCK-TOK) Special Access DS	Diagnostic	0	0	0	0.27	1	0.27				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (OOS > 24) Below DS3 (DS0 + DS1) <= 2 Hours	Diagnostic	0	16	0.00%	1	403	0.25%				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (OOS > 24) DS3 and Above (DS3 + OCN)	Diagnostic	0	0	0.00%	0	8	0.00%				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (OOS > 24) Special Access DS	Diagnostic	0	4	0.00%	1	101	0.99%				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (OOS > 24) Special Access DS	Diagnostic	0	12	0.00%	0	302	0.00%				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (OOS > 24) Special Access DS	Diagnostic	0	0	0.00%	0	8	0.00%				Diagnostic
Maintenance Average Duration (Mean Time to Restore) Below DS3 (DS0 + DS1) <= 1 Hour	Diagnostic	32.62	16	2.04	1244.07	403	3.09				Diagnostic
Maintenance Average Duration (Mean Time to Restore) DS3 and Above (DS3 + OCN)	Diagnostic	5.9	4	1.48	91.08	8	1.14				Diagnostic
Maintenance Average Duration (Mean Time to Restore) Special Access DS0	Diagnostic	26.72	12	2.23	341.83	101	3.44				Diagnostic
Maintenance Average Duration (Mean Time to Restore) Special Access DS1	Diagnostic	0	0	0	862.83	302	2.84				Diagnostic
Maintenance Average Duration (Mean Time to Restore) Special Access DS3 (Non-Optical)	Diagnostic	0	0	0	8.08	8	1.14				Diagnostic
Maintenance Average Duration (Mean Time to Restore) Special Access DS3 (Optical OCN)	Diagnostic	0	0	0	0.00	8	1.14				Diagnostic
Percent Repeat Troubles Below DS3 (DS0 + DS1) <= 8%	<= 8%	6	16	37.50%	56	403	13.93%				Diagnostic
Percent Repeat Troubles DS3 and Above (DS3 + OCN) <= 3%	<= 3%	0	0	0.00%	1	8	12.50%				Diagnostic
Percent Repeat Troubles Special Access DS0	Diagnostic	1	4	23.00%	4	16	15.62%				Diagnostic
Percent Repeat Troubles Special Access DS1	Diagnostic	5	12	28.57%	48	302	15.56%				Diagnostic
Percent Repeat Troubles Special Access DS3 (Non-Optical)	Diagnostic	0	0	0.00%	1	8	12.50%				Diagnostic
Percent Repeat Troubles Special Access DS3 (Optical OCN)	Diagnostic	0	0	0.00%	0	8	12.50%				Diagnostic

**BellSouth Monthly State Summary  
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**Special Access - Ordering**

FOC Receipt	Part Due	With Open Query / Reject	Special Access DS0
FOC Receipt	Part Due	With Open Query / Reject	Special Access DS0
FOC Receipt	Part Due	With Open Query / Reject	Special Access DS1
FOC Receipt	Part Due	With Open Query / Reject	Special Access DS3 (Non-Optical)
FOC Receipt	Part Due	With Open Query / Reject	Special Access DS3 (Optical OCN)
FOC Receipt	Part Due	With Open Query / Reject	Special Access DS0
FOC Receipt	Part Due	With Open Query / Reject	Special Access DS1
FOC Receipt	Part Due	With Open Query / Reject	Special Access DS3 (Optical OCN)
FOC Receipt	Part Due	With Open Query / Reject	Special Access DS3 (Optical OCN)
<b>Firm Order Confirmation Timeliness (FOC Receipt)</b>			
Firm Order Confirmation	Timeliness	(FOC Receipt)	Special Access DS0
Firm Order Confirmation	Timeliness	(FOC Receipt)	Special Access DS1
Firm Order Confirmation	Timeliness	(FOC Receipt)	Special Access DS3 (Non-Optical)
Firm Order Confirmation	Timeliness	(FOC Receipt)	Special Access DS3 (Optical OCN)
<b>Offered Versus Requested Due Date</b>			
Offered Versus Requested	Due Date	Special Access DS0	
Offered Versus Requested	Due Date	Special Access DS1	
Offered Versus Requested	Due Date	Special Access DS3 (Non-Optical)	
Offered Versus Requested	Due Date	Special Access DS3 (Optical OCN)	

Benchmark/ Analog	Diagnostic
>= 86% within 2 Business Days	Diagnostic
>= 86% within 2 Business Days	Diagnostic
>= 87% within 3 Business Days	Diagnostic
<= 7%	Diagnostic

BST Number	BST Volume	BST Measure	CLEC Number	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
2	32	8.25%	17	101	18.83%				Diagnostic
11	120	8.17%	56	313	31.31%				Diagnostic
0	9	0.00%	8	18	44.44%				Diagnostic
0	72	0.00%	0	4	0.00%				Diagnostic
3	197	1.52%	0	0	0.00%				Diagnostic
0	9	0.00%	0	2	0.00%				Diagnostic
84	64	88.24%	28	27	96.65%				Diagnostic
0	6	100.00%	0	0	100.00%				Diagnostic



**BellSouth Monthly State Summary**  
**Kentucky, May 2005**

**Special Access - Provisioning**

Average Interval - Requested/Of/Failed/Installation	
Average Interval - Installed Below DS3 (DS0 + DS1)	
Average Interval - Installed DS3 and Above (DS3 + OCN)	
Average Interval - Installed Special Access DS0	
Average Interval - Installed Special Access DS1	
Average Interval - Installed Special Access DS3 (Non-Optical)	
Average Interval - Installed Special Access DS3 (Optical OCN)	
Average Interval - Offered DS3 and Above (DS3 + OCN)	
Average Interval - Offered Special Access DS0	
Average Interval - Offered Special Access DS1	
Average Interval - Offered Special Access DS3 (Non-Optical)	
Average Interval - Offered Special Access DS3 (Optical OCN)	
Average Interval - Requested Below DS3 (DS0 + DS1)	
Average Interval - Requested DS3 and Above (DS3 + OCN)	
Average Interval - Requested Special Access DS0	
Average Interval - Requested Special Access DS1 (Non-Optical)	
Average Interval - Requested Special Access DS1 (Optical OCN)	

Days Late	
Days Late - Average Days Late Due To BSL Facilities Below DS3 (DS0 + DS1)	
Days Late - Average Days Late Due To BSL Facilities DS3 and Above (DS3 + OCN)	
Days Late - Average Days Late Due To BSL Facilities Special Access DS0	
Days Late - Average Days Late Due To BSL Facilities Special Access DS1	
Days Late - Average Days Late Due To BSL Facilities Special Access DS3 (Non-Optical)	
Days Late - Average Days Late Due To BSL Facilities Special Access DS3 (Optical OCN)	
Days Late Below DS3 (DS0 + DS1)	
Days Late DS3 and Above (DS3 + OCN)	
Days Late Special Access DS0	
Days Late Special Access DS1 (Non-Optical)	
Days Late Special Access DS3 (Optical OCN)	

On-line Performance To FOC Due Date	
On-line Performance FOC Due Date (With CNR) Below DS3 (DS0 + DS1)	
On-line Performance FOC Due Date (With CNR) DS3 and Above (DS3 + OCN)	
On-line Performance FOC Due Date (With CNR) Special Access DS0	
On-line Performance FOC Due Date (With CNR) Special Access DS1	
On-line Performance FOC Due Date (With CNR) Special Access DS3 (Non-Optical)	
On-line Performance FOC Due Date (With CNR) Special Access DS3 (Optical OCN)	
On-line Performance FOC Due Date (Without CNR) Below DS3 (DS0 + DS1)	
On-line Performance FOC Due Date (Without CNR) DS3 and Above (DS3 + OCN)	
On-line Performance FOC Due Date (Without CNR) Special Access DS0	
On-line Performance FOC Due Date (Without CNR) Special Access DS1	
On-line Performance FOC Due Date (Without CNR) Special Access DS3 (Non-Optical)	
On-line Performance FOC Due Date (Without CNR) Special Access DS3 (Optical OCN)	

Past Due Circuits	
Past Due Circuits - % Cancellations Below DS3 (DS0 + DS1)	
Past Due Circuits - % Cancellations DS3 and Above (DS3 + OCN)	
Past Due Circuits - % Cancellations Special Access DS0	
Past Due Circuits - % Cancellations Special Access DS1	
Past Due Circuits - % Cancellations Special Access DS3 (Non-Optical)	
Past Due Circuits - % Cancellations Special Access DS3 (Optical OCN)	
Past Due Circuits - BSL Facilities Below DS3 (DS0 + DS1)	
Past Due Circuits - BSL Facilities DS3 and Above (DS3 + OCN)	
Past Due Circuits - BSL Facilities Special Access DS0	
Past Due Circuits - BSL Facilities Special Access DS1	
Past Due Circuits - BSL Facilities Special Access DS3 (Non-Optical)	
Past Due Circuits - BSL Facilities Special Access DS3 (Optical OCN)	
Past Due Circuits - BSL Reasons Below DS3 (DS0 + DS1)	
Past Due Circuits - BSL Reasons DS3 and Above (DS3 + OCN)	
Past Due Circuits - BSL Reasons Special Access DS0	
Past Due Circuits - BSL Reasons Special Access DS1	
Past Due Circuits - BSL Reasons Special Access DS3 (Non-Optical)	
Past Due Circuits - BSL Reasons Special Access DS3 (Optical OCN)	
Past Due Circuits - XC Reasons Below DS3 (DS0 + DS1)	
Past Due Circuits - XC Reasons DS3 and Above (DS3 + OCN)	
Past Due Circuits - XC Reasons Special Access DS0	
Past Due Circuits - XC Reasons Special Access DS1	
Past Due Circuits - XC Reasons Special Access DS3 (Non-Optical)	
Past Due Circuits - XC Reasons Special Access DS3 (Optical OCN)	

Percent Provisioning Troubles (New Installation Trouble Report Rate)	
Percent Provisioning Troubles (New Installation Trouble Report Rate) Below DS3 (DS0 + DS1)	
Percent Provisioning Troubles (New Installation Trouble Report Rate) DS3 and Above	
Percent Provisioning Troubles (New Installation Trouble Report Rate) Special Access D	
Percent Provisioning Troubles (New Installation Trouble Report Rate) Special Access DS0	
Percent Provisioning Troubles (New Installation Trouble Report Rate) Special Access DS1	
Percent Provisioning Troubles (New Installation Trouble Report Rate) Special Access DS3 (Non-Optical)	
Percent Provisioning Troubles (New Installation Trouble Report Rate) Special Access DS3 (Optical OCN)	

Benchmark/Analysis	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Diagnostic	255	49	5.2	5370	486	11.05				Diagnostic
Diagnostic	48	5	9.8	109	51	10.27				Diagnostic
Diagnostic	0	0	0	467	435	10.67				Diagnostic
Diagnostic	255	49	5.2	5370	486	11.05				Diagnostic
Diagnostic	0	0	0	105	8	13.13				Diagnostic
Diagnostic	0	0	0	4	2	2				Diagnostic
Diagnostic	245	49	5	5070	486	10.43				Diagnostic
Diagnostic	41	5	8.2	91	10	9.1				Diagnostic
Diagnostic	0	0	0	700	51	13.73				Diagnostic
Diagnostic	245	49	5	4370	435	10.05				Diagnostic
Diagnostic	41	5	8.2	89	8	11.13				Diagnostic
Diagnostic	0	0	0	2	2	4.2				Diagnostic
Diagnostic	259	49	5.29	72	48	10.18				Diagnostic
Diagnostic	41	0	0	676	10	7.5				Diagnostic
Diagnostic	259	49	5.29	4271	51	13.25				Diagnostic
Diagnostic	41	5	8.2	73	8	9.62				Diagnostic
Diagnostic	0	0	0	2	2	9.13				Diagnostic

Benchmark/Analysis	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Diagnostic	48	5	97.93%	447	486	61.93%				Diagnostic
Diagnostic	5	5	100.00%	8	51	66.08%				Diagnostic
Diagnostic	48	49	97.96%	398	435	61.45%				Diagnostic
Diagnostic	5	5	100.00%	7	8	67.50%				Diagnostic
Diagnostic	46	49	93.89%	391	486	80.45%				Diagnostic
Diagnostic	1	5	20.00%	31	10	30.00%				Diagnostic
Diagnostic	46	49	93.89%	380	435	82.75%				Diagnostic
Diagnostic	1	5	20.00%	3	8	37.50%				Diagnostic

Benchmark/Analysis	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Diagnostic	48	49	97.96%	447	486	61.93%				Diagnostic
Diagnostic	5	5	100.00%	8	51	66.08%				Diagnostic
Diagnostic	48	49	97.96%	398	435	61.45%				Diagnostic
Diagnostic	5	5	100.00%	7	8	67.50%				Diagnostic
Diagnostic	46	49	93.89%	391	486	80.45%				Diagnostic
Diagnostic	1	5	20.00%	31	10	30.00%				Diagnostic
Diagnostic	46	49	93.89%	380	435	82.75%				Diagnostic
Diagnostic	1	5	20.00%	3	8	37.50%				Diagnostic

Benchmark/Analysis	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Diagnostic	0	12	0.00%	27	648	4.16%				Diagnostic
Diagnostic	0	5	0.00%	0	12	0.00%				Diagnostic
Diagnostic	0	11	0.00%	5	110	4.55%				Diagnostic
Diagnostic	0	5	0.00%	22	539	4.09%				Diagnostic
Diagnostic	0	5	0.00%	0	12	0.00%				Diagnostic

Benchmark/Analysis	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Diagnostic	0	12	0.00%	27	648	4.16%				Diagnostic
Diagnostic	0	5	0.00%	0	12	0.00%				Diagnostic
Diagnostic	0	11	0.00%	5	110	4.55%				Diagnostic
Diagnostic	0	5	0.00%	22	539	4.09%				Diagnostic
Diagnostic	0	5	0.00%	0	12	0.00%				Diagnostic

**BellSouth Monthly State Summary  
Kentucky, May 2005**

**Trunk Group Performance**

Trunk Group Performance Agg  
Trunk Group Performance Agg

Benchmark/  
Analog  
0

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
					0				YES