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Billing

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Billing Invoice Accuracy											
Invoice Accuracy Interconnection	RETAIL	93837000	95173008	98.60%	648882	655589	98.98%			-26.11	YES
Invoice Accuracy Resale	RETAIL	93837000	95173008	98.60%	687882	691894	99.42%			-58.0472	YES
Invoice Accuracy UNE	RETAIL	93837000	95173008	98.60%	5190952	5191482	99.99%			-262.8199	YES
Billing Invoice Timeliness											
Invoice Timeliness Interconnection CABS	RETAIL	5	1	4.68	51470	12225	4.21				YES
Invoice Timeliness Resale CRIS	RETAIL	4	1	3.77	6094	1883	3.24				YES
Invoice Timeliness UNE CRIS	RETAIL	4	1	3.77	7459	2391	3.12				YES
Mean Time to Deliver											
Mean Time to Deliver Usage - Regional	Parity with Retail	1715	461	3.72	2574719663	1239862311	2.08				YES
Non-Recurring Charge Completeness											
Non-Recur Charge Completness Interconnection	90%				25829	26098	98.97%				YES
Non-Recur Charge Completness Resale	RETAIL	3562725	4108780	86.71%	56960	58304	97.70%			-27.9337	YES
Non-Recur Charge Completness UNE	90%				223378	225077	99.25%				YES
Recurring Charge Completeness											
Recur Charge Completness Interconnection	90%				3568	3576	99.76%				YES
Recur Charge Completness Resale	RETAIL	2756006	2992871	92.09%	46639	46907	99.43%			-16.3913	YES
Recur Charge Completness UNE	90%				310170	310852	99.78%				YES
Usage Data Delivery Accuracy											
Usage Data Delivery Accuracy	Parity with Retail	224	224	100.00%	39152	39152	100.00%				YES
Usage Data Delivery Completeness											
Usage Completeness	Parity with Retail	461	453	98.26%	1239817786	1239862311	100.00%			-2.8474	YES
Usage Data Delivery Timeliness											
Usage Timeliness	Parity with Retail	452	461	98.05%	1236915499	1239862311	99.76%			-2.6609	YES

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Bona Fide

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Percent Quote Provided											
% Quotes Provided within X Business Days 10 Business Days	90%										
% Quotes Provided within X Business Days 30 Business Days	90%										
% Quotes Provided within X Business Days 60 Business Days	90%										
Percent Request Processed Within "X" Days											
% New Business Requests Processed within 30 days	90%										

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Change Management

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Associated Document Timeliness											
Associated Document Timeliness - Regional % Documentation Sent On Time	95.00%										
Associated Document Timeliness - Regional % Documentation Sent On Time - Defects	95.00%										
Change Management Document											
Change Management Document - Regional											
Change Management Notice											
Change Management Notice - Regional											
Interface Outage Notification											
Interface Outage Notification - Regional CLEC Service Order TimeStamp	97.00%	0	0								
Interface Outage Notification - Regional Electronic Communications Trouble Analysis	97.00%	2	2	100.00%							YES
Interface Outage Notification - Regional Electronic Data Interchange	97.00%	0	0								
Interface Outage Notification - Regional Local Exchange Navigation System	97.00%	4	4	100.00%							YES
Interface Outage Notification - Regional Telecommunications Access Gateway	97.00%	0	0								
Interface Outage Notification - Regional Trouble Analysis Facilitation Interface	97.00%	0	0								
Notice Timeliness											
Notice Timeliness - Regional											
Number Of Defects In Production Releases											
Number of Defects In Production Releases - Regional Severity 1	0										
Number of Defects In Production Releases - Regional Severity 2	0										
Number of Defects In Production Releases - Regional Severity 3	0										
Percent Change Requests Accepted Or Rejected Within 10 Days											
% Change Requests Accepted or Rejected Within 10 Days - Regional	95.00%				11	11	100.00%				YES
Percent Change Requests Rejected											
% Change Requests Rejected - Regional	Diagnostic				1	11	9.09%				Diagnostic
Percent Of Change Requests Implemented Within 60 Weeks Of Prioritization											
% Change Requests Implemented Within 60 weeks Prioritization - Regional Type 4											
% Change Requests Implemented Within 60 weeks Prioritization - Regional Type 5	95.00%				1	1	100.00%				YES
Percent Software Errors Corrected in "X" Business Days											
% Software Errors Corrected in X Business Days - Regional Software Errors Correct in	95.00%				0	3	0.00%				NO
% Software Errors Corrected in X Business Days - Regional Software Errors Correct in	95.00%				0	2	0.00%				NO
% Software Errors Corrected in X Business Days - Regional Software Errors Correct in	95.00%										
Software Validation											
Sofware Validation - Regional	95%										

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Collocation

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Arrangement Time											
Average Arrangement Time Physical Caged	90 Days										
Average Arrangement Time Physical Cageless	60 Days				262	5	52				YES
Average Arrangement Time Physical Cageless Extraordinary	90 Days				176	2	88				YES
Average Arrangement Time Physical Intermediate Augment	60 Days										
Average Arrangement Time Physical Major Augment	90 Days										
Average Arrangement Time Physical Minor Augment	45 Days										
Average Arrangement Time Physical Simple Augment	20 Days										
Average Arrangement Time Virtual Extraordinary	75 Days										
Average Arrangement Time Virtual Intermediate Augment	60 Days										
Average Arrangement Time Virtual Major Augment	75 Days										
Average Arrangement Time Virtual Minor Augment	45 Days										
Average Arrangement Time Virtual Ordinary	50 Days										
Average Arrangement Time Virtual Simple Augment	20 Days										
Average Response Time											
Average Response Time Physical Caged	20 Days										
Average Response Time Physical Cageless	20 Days				15	1	15				YES
Average Response Time Virtual	10 Days				11	2	6				YES
Percent Missed Due Date											
Percent Missed Due Dates Physical	5%				0	7	0.00%				YES
Percent Missed Due Dates Physical Augment	5%										
Percent Missed Due Dates Virtual	5%										
Percent Missed Due Dates Virtual Augment	5%										

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Database Update

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Average Database Update Interval											
Average Database Update Interval Directory Assistance	Parity by Design	73.96	23	3.22	73.87	23	3.21				Parity by Design
Average Database Update Interval Directory Listings	Parity by Design	0.92	26	0.04	0.92	26	0.04				Parity by Design
Average Database Update Interval Line Information Database	Parity by Design	14.61	24	0.61	14.62	24	0.61				Parity by Design
Percent Database Update Accuracy											
% Database Accuracy Directory Assistance	95%				332	335	99.10%				YES
% Database Accuracy Directory Listings	95%				769	771	99.74%				YES
% Database Accuracy Line Information Database	95%				886	886	100.00%				YES
Percent Loaded by Effective Date											
% NXX/LRNs Loaded by LERG - Regional	100%				30	30	100.00%				YES

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Directory Assistance

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Directory Percent Answered Within "X" Seconds											
Speed to Answer Performance/% Answered Within "X" Seconds - DA % WITHIN 12 SE	Parity by Design						85.00%				Parity by Design
Directory Speed To Answer											
Speed to Answer Performance/Average Speed to Answer - DA	Parity by Design						5.63				Parity by Design

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E911

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
E911 Accuracy											
E911 Accuracy	Parity by Design				116736	118862	98.21%				Parity by Design
E911 Interval											
E911 Mean Interval	Parity by Design				90511	1929	0.78				Parity by Design
E911 Timeliness											
E911 Timeliness	Parity by Design				1929	1929	100.00%				Parity by Design

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Maintenance & Repair

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Average Answer Time											
Answer Time - Repair Center UNE / Retail Maintenance Center	Residence / Business Maintenance Center	79378476	1210099	65.6	1632042	88168	18.51				YES
Customer Trouble Report Rate											
Customer Trouble Report Rate 2W Analog Loop Design Dispatch	Retail Residence & Business Dispatch	22280	906984	2.46%	5	752	0.66%			3.1334	YES
Customer Trouble Report Rate 2W Analog Loop Design Non-Dispatch	Retail Residence & Business Dispatch	22280	906984	2.46%	0	752	0.00%			4.2962	YES
Customer Trouble Report Rate 2W Analog Loop Non-Design Dispatch	Retail Residence & Business (POTS) (Exclusion of Switch Based Feature Troubles)	22081	845677	2.61%	1	111	0.90%			1.115	YES
Customer Trouble Report Rate 2W Analog Loop Non-Design Non-Dispatch	Retail Residence & Business (POTS) (Exclusion of Switch Based Feature Troubles)	6788	845677	0.80%	0	111	0.00%			0.9438	YES
Customer Trouble Report Rate Local Interconnection Trunks Dispatch	Local Interconnection Trunks	2	110268	0.00%	0	28469	0.00%			0.6406	YES
Customer Trouble Report Rate Local Interconnection Trunks Non-Dispatch	Local Interconnection Trunks	7	110268	0.01%	1	28469	0.00%			0.5353	YES
Customer Trouble Report Rate Local Transport (Unbundled Interoffice Transport) Dispa	Retail DS1/DS3 Interoffice	31	1104	2.81%	0	65	0.00%			1.3129	YES
Customer Trouble Report Rate Local Transport (Unbundled Interoffice Transport) Non-	Retail DS1/DS3 Interoffice	45	1104	4.08%	0	65	0.00%			1.5818	YES
Customer Trouble Report Rate Resale Business Dispatch	Retail Business	2622	246793	1.06%	30	3737	0.80%			1.5284	YES
Customer Trouble Report Rate Resale Business Non-Dispatch	Retail Business	1070	246793	0.43%	13	3737	0.35%			0.7896	YES
Customer Trouble Report Rate Resale Centrex Dispatch	Retail Centrex	157	46847	0.34%	2	176	1.14%			-1.8327	NO
Customer Trouble Report Rate Resale Centrex Non-Dispatch	Retail Centrex	131	46847	0.28%	0	176	0.00%			0.7002	YES
Customer Trouble Report Rate Resale Design Dispatch	Retail Design	421	121793	0.35%	21	1408	1.49%			-7.2709	NO
Customer Trouble Report Rate Resale Design Non-Dispatch	Retail Design	453	121793	0.37%	13	1408	0.92%			-3.3729	NO
Customer Trouble Report Rate Resale ISDN Dispatch	Retail ISDN	49	7258	0.68%	0	107	0.00%			0.8437	YES
Customer Trouble Report Rate Resale ISDN Non-Dispatch	Retail ISDN	45	7258	0.62%	0	107	0.00%			0.8086	YES
Customer Trouble Report Rate Resale PBX Dispatch	Retail PBX	56	29032	0.19%	13	700	1.86%			-9.9069	NO
Customer Trouble Report Rate Resale PBX Non-Dispatch	Retail PBX	51	29032	0.18%	5	700	0.71%			-3.3598	NO
Customer Trouble Report Rate Resale Residence and Business (POTS) Dispatch	Retail Residence & Business (POTS)	22119	845677	2.62%	258	11295	2.28%			2.163	YES
Customer Trouble Report Rate Resale Residence and Business (POTS) Non-Dispatch	Retail Residence & Business (POTS)	7309	845677	0.86%	36	11295	0.32%			6.1954	YES
Customer Trouble Report Rate Resale Residence Dispatch	Retail Residence	19658	660191	2.98%	230	8036	2.86%			0.5964	YES
Customer Trouble Report Rate Resale Residence Non-Dispatch	Retail Residence	6382	660191	0.97%	24	8036	0.30%			6.0541	YES
Customer Trouble Report Rate UNE Combos - Other Dispatch	Retail Residence, Business and Design Dispatch	22701	1028777	2.21%	26	776	3.35%			-2.1444	NO
Customer Trouble Report Rate UNE Combos - Other Non-Dispatch	Retail Residence, Business and Design Dispatch	22701	1028777	2.21%	5	776	0.64%			2.9286	YES
Customer Trouble Report Rate UNE Digital Loop < DS1 Dispatch	Retail Digital Loop < DS1	310	168142	0.18%	9	753	1.20%			-6.4457	NO
Customer Trouble Report Rate UNE Digital Loop < DS1 Non-Dispatch	Retail Digital Loop < DS1	471	168142	0.28%	2	753	0.27%			0.0751	YES
Customer Trouble Report Rate UNE Digital Loop >= DS1 Dispatch	Retail Digital Loop >= DS1	248	22507	1.10%	37	1163	3.18%			-6.588	NO
Customer Trouble Report Rate UNE Digital Loop >= DS1 Non-Dispatch	Retail Digital Loop >= DS1	236	22507	1.05%	8	1163	0.69%			1.1713	YES
Customer Trouble Report Rate UNE ISDN Dispatch	Retail ISDN-BRI	15	2598	0.58%	4	358	1.12%			-1.2605	YES
Customer Trouble Report Rate UNE ISDN Non-Dispatch	Retail ISDN-BRI	16	2598	0.62%	2	358	0.56%			0.1293	YES
Customer Trouble Report Rate UNE Line Sharing Dispatch	ADSL Provided to Retail	241	102182	0.24%	3	686	0.44%			-1.0829	YES
Customer Trouble Report Rate UNE Line Sharing Non-Dispatch	ADSL Provided to Retail	341	102182	0.33%	3	686	0.44%			-0.4681	YES
Customer Trouble Report Rate UNE Loop + Port Combinations Dispatch	Retail Residence & Business	22280	906984	2.46%	3531	183893	1.92%			13.381	YES
Customer Trouble Report Rate UNE Loop + Port Combinations Non-Dispatch	Retail Residence & Business	7452	906984	0.82%	404	183893	0.22%			25.966	YES
Customer Trouble Report Rate UNE Other Design Dispatch	Retail Design	421	121793	0.35%	36	1169	3.08%			-15.8228	NO
Customer Trouble Report Rate UNE Other Design Non-Dispatch	Retail Design	453	121793	0.37%	8	1169	0.68%			-1.7431	NO
Customer Trouble Report Rate UNE Other Non-Design Dispatch	Retail Residence & Business	22280	906984	2.46%	0	185	0.00%			2.1316	YES
Customer Trouble Report Rate UNE Other Non-Design Non-Dispatch	Retail Residence & Business	7452	906984	0.82%	0	185	0.00%			1.2328	YES
Customer Trouble Report Rate UNE Switch Ports Dispatch	Retail Residence & Business (POTS)	22119	845677	2.62%	3	54	5.56%			-1.3358	YES
Customer Trouble Report Rate UNE Switch Ports Non-Dispatch	Retail Residence & Business (POTS)	7309	845677	0.86%	0	54	0.00%			0.6831	YES
Customer Trouble Report Rate UNE xDSL (HDSL, ADSL, and UCL) Dispatch	ADSL Provided to Retail	241	102182	0.24%	6	397	1.51%			-5.2228	NO
Customer Trouble Report Rate UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch	ADSL Provided to Retail	341	102182	0.33%	0	397	0.00%			1.1488	YES
M&R Interface Availability											
OSS Interface Availability (M&R) BOCRIS/CRIS BST & CLEC	>= 99.5 %			99.94%							YES
OSS Interface Availability (M&R) CLEC TAFI CLEC	>= 99.5 %						100.00%				YES
OSS Interface Availability (M&R) ECTA CLEC	>= 99.5 %						100.00%				YES
OSS Interface Availability (M&R) LMOS BST & CLEC	>= 99.5 %			100.00%							YES
OSS Interface Availability (M&R) LNP BST & CLEC	>= 99.5 %			100.00%							YES
OSS Interface Availability (M&R) MARCH BST & CLEC	>= 99.5 %			99.95%							YES
OSS Interface Availability (M&R) OSPCM BST & CLEC	>= 99.5 %			100.00%							YES
OSS Interface Availability (M&R) PREDICTOR BST & CLEC	>= 99.5 %			100.00%							YES
OSS Interface Availability (M&R) SOCS BST & CLEC	>= 99.5 %			99.94%							YES
OSS Interface Availability (M&R) TAFI BST	>= 99.5 %			100.00%							YES
Maintenance Average Duration											
Maintenance Avg Duration 2W Analog Loop Design Dispatch	Retail Residence & Business Dispatch	717216.39	22280	32.19	30.7	5	6.14	46.8		1.2445	YES
Maintenance Avg Duration 2W Analog Loop Design Non-Dispatch	Retail Residence & Business Dispatch	717216.39	22280	32.19				46.8			
Maintenance Avg Duration 2W Analog Loop Non-Design Dispatch	Retail Residence & Business (POTS) (Exclusion of Switch Based Feature Troubles)	713687.93	22081	32.32	4.8	1	4.8	46.94		0.5863	YES
Maintenance Avg Duration 2W Analog Loop Non-Design Non-Dispatch	Retail Residence & Business (POTS) (Exclusion of Switch Based Feature Troubles)	98210.97	6788	14.47				32.9			
Maintenance Avg Duration Local Interconnection Trunks Dispatch	Local Interconnection Trunks	1.9	2	0.95				0			
Maintenance Avg Duration Local Interconnection Trunks Non-Dispatch	Local Interconnection Trunks	2.67	7	0.38	2.67	1	2.67	0.41		-5.1542	NO
Maintenance Avg Duration Local Transport (Unbundled Interoffice Transport) Dispatch	Retail DS1/DS3 Interoffice	190.82	31	6.16				4.74			
Maintenance Avg Duration Local Transport (Unbundled Interoffice Transport) Non-Disp	Retail DS1/DS3 Interoffice	47.18	45	1.05				1.13			
Maintenance Avg Duration Resale Business Dispatch	Retail Business	34209.83	2622	13.05	406.93	30	13.56	17.5		-0.161	YES
Maintenance Avg Duration Resale Business Non-Dispatch	Retail Business	4278.03	1070	4	14.25	13	1.1	13.52		0.7691	YES
Maintenance Avg Duration Resale Centrex Dispatch	Retail Centrex	2200.02	157	14.01	40.75	2	20.38	21.34		-0.419	YES
Maintenance Avg Duration Resale Centrex Non-Dispatch	Retail Centrex	453.92	131	3.47				5.81			
Maintenance Avg Duration Resale Design Dispatch	Retail Design	2963.87	421	7.04	286.27	21	13.63	7.21		-4.0873	NO
Maintenance Avg Duration Resale Design Non-Dispatch	Retail Design	1100.92	453	2.43	19.2	13	1.48	3.67		0.9224	YES
Maintenance Avg Duration Resale ISDN Dispatch	Retail ISDN	344.03	49	7.02				4.42			
Maintenance Avg Duration Resale ISDN Non-Dispatch	Retail ISDN	136.58	45	3.04				2.94			
Maintenance Avg Duration Resale PBX Dispatch	Retail PBX	527.68	56	9.42	135.53	13	10.43	9.89		-0.3294	YES
Maintenance Avg Duration Resale PBX Non-Dispatch	Retail PBX	207.3	51	4.06	6.75	5	1.35	3.98		1.456	YES
Maintenance Avg Duration Resale Residence and Business (POTS) Dispatch	Retail Residence & Business (POTS)	714896.13	22119	32.32	5786.51	258	22.43	46.91		3.3673	YES
Maintenance Avg Duration Resale Residence and Business (POTS) Non-Dispatch	Retail Residence & Business (POTS)	100936.34	7309	13.81	275.14	36	7.64	31.97		1.1545	YES

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Maintenance Avg Duration Resale Residence Dispatch	Retail Residence	683006.56	19658	34.74	5420.33	230	23.57	48.85		3.4499	YES
Maintenance Avg Duration Resale Residence Non-Dispatch	Retail Residence	97119.06	6382	15.22	261.19	24	10.88	33.55		0.6319	YES
Maintenance Avg Duration UNE Combos - Other Dispatch	Retail Residence, Business and Design Dispatch	720180.25	22701	31.72	142.55	26	5.48	46.5		2.8758	YES
Maintenance Avg Duration UNE Combos - Other Non-Dispatch	Retail Residence, Business and Design Dispatch	720180.25	22701	31.72	6.87	5	1.37	46.5		1.4593	YES
Maintenance Avg Duration UNE Digital Loop < DS1 Dispatch	Retail Digital Loop < DS1	10561.93	310	34.07	59.15	9	6.57	52.13		1.56	YES
Maintenance Avg Duration UNE Digital Loop < DS1 Non-Dispatch	Retail Digital Loop < DS1	2531.9	471	5.38	5.73	2	2.87	19.6		0.1806	YES
Maintenance Avg Duration UNE Digital Loop >= DS1 Dispatch	Retail Digital Loop >= DS1	1574.78	248	6.35	195.4	37	5.28	5.29		1.1455	YES
Maintenance Avg Duration UNE Digital Loop >= DS1 Non-Dispatch	Retail Digital Loop >= DS1	434.25	236	1.84	18.82	8	2.35	2.53		-0.5638	YES
Maintenance Avg Duration UNE ISDN Dispatch	Retail ISDN-BRI	119.88	15	7.99	26.15	4	6.54	5.05		0.5119	YES
Maintenance Avg Duration UNE ISDN Non-Dispatch	Retail ISDN-BRI	45.48	16	2.84	5.73	2	2.87	3.16		-0.0101	YES
Maintenance Avg Duration UNE Line Sharing Dispatch	ADSL Provided to Retail	10132.7	241	42.04	55.6	3	18.53	56.62		0.7148	YES
Maintenance Avg Duration UNE Line Sharing Non-Dispatch	ADSL Provided to Retail	2341.35	341	6.87	101.73	3	33.91	22.84		-2.0419	NO
Maintenance Avg Duration UNE Loop + Port Combinations Dispatch	Retail Residence & Business	717216.39	22280	32.19	77057.14	3531	21.82	46.8		12.2298	YES
Maintenance Avg Duration UNE Loop + Port Combinations Non-Dispatch	Retail Residence & Business	101397.09	7452	13.61	3668.21	404	9.08	31.71		2.7949	YES
Maintenance Avg Duration UNE Other Design Dispatch	Retail Design	2963.87	421	7.04	193.23	36	5.37	7.21		1.3353	YES
Maintenance Avg Duration UNE Other Design Non-Dispatch	Retail Design	1100.92	453	2.43	18.82	8	2.35	3.67		0.0597	YES
Maintenance Avg Duration UNE Other Non-Design Dispatch	Retail Residence & Business	717216.39	22280	32.19				46.8			
Maintenance Avg Duration UNE Other Non-Design Non-Dispatch	Retail Residence & Business	101397.09	7452	13.61				31.71			
Maintenance Avg Duration UNE Switch Ports Dispatch	Retail Residence & Business (POTS)	714896.13	22119	32.32	39.23	3	13.08	46.91		0.7104	YES
Maintenance Avg Duration UNE Switch Ports Non-Dispatch	Retail Residence & Business (POTS)	100936.34	7309	13.81				31.97			
Maintenance Avg Duration UNE xDSL (HDSL, ADSL, and UCL) Dispatch	ADSL Provided to Retail	10132.7	241	42.04	35.17	6	5.86	56.62		1.5462	YES
Maintenance Avg Duration UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch	ADSL Provided to Retail	2341.35	341	6.87				22.84			
Network Outage Notification											
Mean Time to Notify of Network Outages - Regional		3419	2	1710	3260	2	1630				YES
Out of Service > "X" Hours											
Out of Service >24 Hrs 2W Analog Loop Design Dispatch	Retail Residence & Business Dispatch	2649	14961	17.71%	0	5	0.00%			1.037	YES
Out of Service >24 Hrs 2W Analog Loop Design Non-Dispatch	Retail Residence & Business Dispatch	2649	14961	17.71%							
Out of Service >24 Hrs 2W Analog Loop Non-Design Dispatch	Retail Residence & Business (POTS) (Exclusion of Switch Based Feature Troubles)	2637	14858	17.75%							
Out of Service >24 Hrs 2W Analog Loop Non-Design Non-Dispatch	Retail Residence & Business (POTS) (Exclusion of Switch Based Feature Troubles)	164	2570	6.38%							
Out of Service >24 Hrs Local Interconnection Trunks Dispatch	Local Interconnection Trunks	0	2	0.00%							
Out of Service >24 Hrs Local Interconnection Trunks Non-Dispatch	Local Interconnection Trunks	0	7	0.00%	0	1	0.00%				YES
Out of Service >24 Hrs Local Transport (Unbundled Interoffice Transport) Dispatch	Retail DS1/DS3 Interoffice	0	31	0.00%							
Out of Service >24 Hrs Local Transport (Unbundled Interoffice Transport) Non-Dispatch	Retail DS1/DS3 Interoffice	0	45	0.00%							
Out of Service >24 Hrs Resale Business Dispatch	Retail Business	118	1574	7.50%	0	17	0.00%			1.1675	YES
Out of Service >24 Hrs Resale Business Non-Dispatch	Retail Business	7	462	1.52%	0	8	0.00%			0.3478	YES
Out of Service >24 Hrs Resale Centrex Dispatch	Retail Centrex	9	103	8.74%							
Out of Service >24 Hrs Resale Centrex Non-Dispatch	Retail Centrex	1	78	1.28%							
Out of Service >24 Hrs Resale Design Dispatch	Retail Design	11	421	2.61%	2	21	9.52%			-1.9376	NO
Out of Service >24 Hrs Resale Design Non-Dispatch	Retail Design	4	453	0.88%	0	13	0.00%			0.3355	YES
Out of Service >24 Hrs Resale ISDN Dispatch	Retail ISDN	0	49	0.00%							
Out of Service >24 Hrs Resale ISDN Non-Dispatch	Retail ISDN	0	45	0.00%							
Out of Service >24 Hrs Resale PBX Dispatch	Retail PBX	5	52	9.62%	0	13	0.00%			1.0518	YES
Out of Service >24 Hrs Resale PBX Non-Dispatch	Retail PBX	0	37	0.00%	0	4	0.00%				YES
Out of Service >24 Hrs Resale Residence and Business (POTS) Dispatch	Retail Residence & Business (POTS)	2637	14858	17.75%	31	196	15.82%			0.7032	YES
Out of Service >24 Hrs Resale Residence and Business (POTS) Non-Dispatch	Retail Residence & Business (POTS)	164	2573	6.37%	0	18	0.00%			1.1031	YES
Out of Service >24 Hrs Resale Residence Dispatch	Retail Residence	2531	13387	18.91%	31	179	17.32%			0.539	YES
Out of Service >24 Hrs Resale Residence Non-Dispatch	Retail Residence	158	2187	7.22%	0	10	0.00%			0.8804	YES
Out of Service >24 Hrs UNE Combos - Other Dispatch	Retail Residence, Business and Design Dispatch	2660	15382	17.29%	0	26	0.00%			2.3296	YES
Out of Service >24 Hrs UNE Combos - Other Non-Dispatch	Retail Residence, Business and Design Dispatch	2660	15382	17.29%	0	5	0.00%			1.0223	YES
Out of Service >24 Hrs UNE Digital Loop < DS1 Dispatch	Retail Digital Loop < DS1	105	310	33.87%	0	9	0.00%			2.1165	YES
Out of Service >24 Hrs UNE Digital Loop < DS1 Non-Dispatch	Retail Digital Loop < DS1	29	471	6.16%	0	2	0.00%			0.3615	YES
Out of Service >24 Hrs UNE Digital Loop >= DS1 Dispatch	Retail Digital Loop >= DS1	3	248	1.21%	0	37	0.00%			0.6279	YES
Out of Service >24 Hrs UNE Digital Loop >= DS1 Non-Dispatch	Retail Digital Loop >= DS1	0	236	0.00%	0	8	0.00%				YES
Out of Service >24 Hrs UNE ISDN Dispatch	Retail ISDN-BRI	0	15	0.00%	0	4	0.00%				YES
Out of Service >24 Hrs UNE ISDN Non-Dispatch	Retail ISDN-BRI	0	16	0.00%	0	2	0.00%				YES
Out of Service >24 Hrs UNE Line Sharing Dispatch	ADSL Provided to Retail	104	241	43.15%							
Out of Service >24 Hrs UNE Line Sharing Non-Dispatch	ADSL Provided to Retail	29	341	8.50%							
Out of Service >24 Hrs UNE Loop + Port Combinations Dispatch	Retail Residence & Business	2649	14961	17.71%	318	2571	12.37%			6.5493	YES
Out of Service >24 Hrs UNE Loop + Port Combinations Non-Dispatch	Retail Residence & Business	165	2649	6.23%	8	201	3.98%			1.2718	YES
Out of Service >24 Hrs UNE Other Design Dispatch	Retail Design	11	421	2.61%	0	36	0.00%			0.9433	YES
Out of Service >24 Hrs UNE Other Design Non-Dispatch	Retail Design	4	453	0.88%	0	8	0.00%			0.2646	YES
Out of Service >24 Hrs UNE Other Non-Design Dispatch	Retail Residence & Business	2649	14961	17.71%							
Out of Service >24 Hrs UNE Other Non-Design Non-Dispatch	Retail Residence & Business	165	2649	6.23%							
Out of Service >24 Hrs UNE Switch Ports Dispatch	Retail Residence & Business (POTS)	2637	14858	17.75%	0	2	0.00%			0.6569	YES
Out of Service >24 Hrs UNE Switch Ports Non-Dispatch	Retail Residence & Business (POTS)	164	2573	6.37%							
Out of Service >24 Hrs UNE xDSL (HDSL, ADSL, and UCL) Dispatch	ADSL Provided to Retail	104	241	43.15%	0	6	0.00%			2.1081	YES
Out of Service >24 Hrs UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch	ADSL Provided to Retail	29	341	8.50%							
Percent Missed Repair Appointments											
Missed Repair Appmts 2W Analog Loop Design Dispatch	Retail Residence & Business Dispatch	3878	22280	17.41%	0	5	0.00%			1.0264	YES
Missed Repair Appmts 2W Analog Loop Design Non-Dispatch	Retail Residence & Business Dispatch	3878	22280	17.41%							
Missed Repair Appmts 2W Analog Loop Non-Design Dispatch	Retail Residence & Business (POTS) (Exclusion of Switch Based Feature Troubles)	3829	22081	17.34%	0	1	0.00%			0.458	YES
Missed Repair Appmts 2W Analog Loop Non-Design Non-Dispatch	Retail Residence & Business (POTS) (Exclusion of Switch Based Feature Troubles)	186	6788	2.74%							
Missed Repair Appmts Local Interconnection Trunks Dispatch	Local Interconnection Trunks	0	2	0.00%							
Missed Repair Appmts Local Interconnection Trunks Non-Dispatch	Local Interconnection Trunks	0	7	0.00%	0	1	0.00%				YES
Missed Repair Appmts Local Transport (Unbundled Interoffice Transport) Dispatch	Retail DS1/DS3 Interoffice	0	31	0.00%							
Missed Repair Appmts Local Transport (Unbundled Interoffice Transport) Non-Dispatch	Retail DS1/DS3 Interoffice	0	45	0.00%							
Missed Repair Appmts Resale Business Dispatch	Retail Business	461	2622	17.58%	4	30	13.33%			0.6079	YES
Missed Repair Appmts Resale Business Non-Dispatch	Retail Business	44	1070	4.11%	0	13	0.00%			0.7422	YES
Missed Repair Appmts Resale Centrex Dispatch	Retail Centrex	33	157	21.02%	0	2	0.00%			0.725	YES

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Missed Repair Appmts Resale Centrex Non-Dispatch	Retail Centrex	7	131	5.34%							
Missed Repair Appmts Resale Design Dispatch	Retail Design	11	421	2.61%	2	21	9.52%			-1.9376	NO
Missed Repair Appmts Resale Design Non-Dispatch	Retail Design	4	453	0.88%	0	13	0.00%			0.3355	YES
Missed Repair Appmts Resale ISDN Dispatch	Retail ISDN	0	49	0.00%							
Missed Repair Appmts Resale ISDN Non-Dispatch	Retail ISDN	0	45	0.00%							
Missed Repair Appmts Resale PBX Dispatch	Retail PBX	3	56	5.36%	0	13	0.00%			0.7728	YES
Missed Repair Appmts Resale PBX Non-Dispatch	Retail PBX	0	51	0.00%	0	5	0.00%				YES
Missed Repair Appmts Resale Residence and Business (POTS) Dispatch	Retail Residence & Business (POTS)	3844	22119	17.38%	32	258	12.40%			2.0969	YES
Missed Repair Appmts Resale Residence and Business (POTS) Non-Dispatch	Retail Residence & Business (POTS)	200	7309	2.74%	0	36	0.00%			1.0039	YES
Missed Repair Appmts Resale Residence Dispatch	Retail Residence	3417	19658	17.38%	28	230	12.17%			2.0723	YES
Missed Repair Appmts Resale Residence Non-Dispatch	Retail Residence	163	6382	2.55%	0	24	0.00%			0.7916	YES
Missed Repair Appmts UNE Combos - Other Dispatch	Retail Residence, Business and Design Dispatch	3889	22701	17.13%	0	26	0.00%			2.3171	YES
Missed Repair Appmts UNE Combos - Other Non-Dispatch	Retail Residence, Business and Design Dispatch	3889	22701	17.13%	0	5	0.00%			1.0166	YES
Missed Repair Appmts UNE Digital Loop < DS1 Dispatch	Retail Digital Loop < DS1	105	310	33.87%	0	9	0.00%			2.1165	YES
Missed Repair Appmts UNE Digital Loop < DS1 Non-Dispatch	Retail Digital Loop < DS1	29	471	6.16%	0	2	0.00%			0.3615	YES
Missed Repair Appmts UNE Digital Loop >= DS1 Dispatch	Retail Digital Loop >= DS1	3	248	1.21%	0	37	0.00%			0.6279	YES
Missed Repair Appmts UNE Digital Loop >= DS1 Non-Dispatch	Retail Digital Loop >= DS1	0	236	0.00%	0	8	0.00%				YES
Missed Repair Appmts UNE ISDN Dispatch	Retail ISDN-BRI	0	15	0.00%	0	4	0.00%				YES
Missed Repair Appmts UNE ISDN Non-Dispatch	Retail ISDN-BRI	0	16	0.00%	0	2	0.00%				YES
Missed Repair Appmts UNE Line Sharing Dispatch	ADSL Provided to Retail	104	241	43.15%	1	3	33.33%			0.3413	YES
Missed Repair Appmts UNE Line Sharing Non-Dispatch	ADSL Provided to Retail	29	341	8.50%	0	3	0.00%			0.5258	YES
Missed Repair Appmts UNE Loop + Port Combinations Dispatch	Retail Residence & Business	3878	22280	17.41%	335	3531	9.49%			11.5297	YES
Missed Repair Appmts UNE Loop + Port Combinations Non-Dispatch	Retail Residence & Business	207	7452	2.78%	10	404	2.48%			0.3604	YES
Missed Repair Appmts UNE Other Design Dispatch	Retail Design	11	421	2.61%	0	36	0.00%			0.9433	YES
Missed Repair Appmts UNE Other Design Non-Dispatch	Retail Design	4	453	0.88%	0	8	0.00%			0.2646	YES
Missed Repair Appmts UNE Other Non-Design Dispatch	Retail Residence & Business	3878	22280	17.41%							
Missed Repair Appmts UNE Other Non-Design Non-Dispatch	Retail Residence & Business	207	7452	2.78%							
Missed Repair Appmts UNE Switch Ports Dispatch	Retail Residence & Business (POTS)	3844	22119	17.38%	0	3	0.00%			0.7943	YES
Missed Repair Appmts UNE Switch Ports Non-Dispatch	Retail Residence & Business (POTS)	200	7309	2.74%							
Missed Repair Appmts UNE xDSL (HDSL, ADSL, and UCL) Dispatch	ADSL Provided to Retail	104	241	43.15%	0	6	0.00%			2.1081	YES
Missed Repair Appmts UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch	ADSL Provided to Retail	29	341	8.50%							
Percent Repeat Troubles within "X" days											
% Rpt Trbls w/in 30 days 2W Analog Loop Design Dispatch	Retail Residence & Business Dispatch	4017	22280	18.03%	0	5	0.00%			1.0486	YES
% Rpt Trbls w/in 30 days 2W Analog Loop Design Non-Dispatch	Retail Residence & Business Dispatch	4017	22280	18.03%							
% Rpt Trbls w/in 30 days 2W Analog Loop Non-Design Dispatch	Retail Residence & Business (POTS) (Exclusion of Switch Based Feature Troubles)	3978	22061	18.02%	0	1	0.00%			0.4688	YES
% Rpt Trbls w/in 30 days 2W Analog Loop Non-Design Non-Dispatch	Retail Residence & Business (POTS) (Exclusion of Switch Based Feature Troubles)	974	6788	14.35%							
% Rpt Trbls w/in 30 days Local Interconnection Trunks Dispatch	Local Interconnection Trunks	0	2	0.00%							
% Rpt Trbls w/in 30 days Local Interconnection Trunks Non-Dispatch	Local Interconnection Trunks	1	7	14.29%	0	1	0.00%			0.3819	YES
% Rpt Trbls w/in 30 days Local Transport (Unbundled Interoffice Transport) Dispatch	Retail DS1/DS3 Interoffice	8	31	25.81%							
% Rpt Trbls w/in 30 days Local Transport (Unbundled Interoffice Transport) Non-Dispat	Retail DS1/DS3 Interoffice	8	45	17.78%							
% Rpt Trbls w/in 30 days Resale Business Dispatch	Retail Business	383	2622	14.61%	3	30	10.00%			0.7104	YES
% Rpt Trbls w/in 30 days Resale Business Non-Dispatch	Retail Business	129	1070	12.06%	0	13	0.00%			1.3269	YES
% Rpt Trbls w/in 30 days Resale Centrex Dispatch	Retail Centrex	26	157	16.56%	0	2	0.00%			0.6261	YES
% Rpt Trbls w/in 30 days Resale Centrex Non-Dispatch	Retail Centrex	15	131	11.45%							
% Rpt Trbls w/in 30 days Resale Design Dispatch	Retail Design	89	421	21.14%	6	21	28.57%			-0.814	YES
% Rpt Trbls w/in 30 days Resale Design Non-Dispatch	Retail Design	70	453	15.45%	2	13	15.38%			0.0067	YES
% Rpt Trbls w/in 30 days Resale ISDN Dispatch	Retail ISDN	6	49	12.24%							
% Rpt Trbls w/in 30 days Resale ISDN Non-Dispatch	Retail ISDN	9	45	20.00%							
% Rpt Trbls w/in 30 days Resale PBX Dispatch	Retail PBX	6	56	10.71%	4	13	30.77%			-2.1062	NO
% Rpt Trbls w/in 30 days Resale PBX Non-Dispatch	Retail PBX	4	51	7.84%	1	5	20.00%			-0.9649	YES
% Rpt Trbls w/in 30 days Resale Residence and Business (POTS) Dispatch	Retail Residence & Business (POTS)	3991	22119	18.04%	32	258	12.40%			2.3423	YES
% Rpt Trbls w/in 30 days Resale Residence and Business (POTS) Non-Dispatch	Retail Residence & Business (POTS)	1073	7309	14.68%	2	36	5.56%			1.5432	YES
% Rpt Trbls w/in 30 days Resale Residence Dispatch	Retail Residence	3634	19658	18.49%	29	230	12.61%			2.2829	YES
% Rpt Trbls w/in 30 days Resale Residence Non-Dispatch	Retail Residence	960	6382	15.04%	2	24	8.33%			0.9177	YES
% Rpt Trbls w/in 30 days UNE Combos - Other Dispatch	Retail Residence, Business and Design Dispatch	4106	22701	18.09%	6	26	23.08%			-0.6606	YES
% Rpt Trbls w/in 30 days UNE Combos - Other Non-Dispatch	Retail Residence, Business and Design Dispatch	4106	22701	18.09%	2	5	40.00%			-1.2728	YES
% Rpt Trbls w/in 30 days UNE Digital Loop < DS1 Dispatch	Retail Digital Loop < DS1	34	310	10.97%	0	9	0.00%			1.038	YES
% Rpt Trbls w/in 30 days UNE Digital Loop < DS1 Non-Dispatch	Retail Digital Loop < DS1	68	471	14.44%	0	2	0.00%			0.5797	YES
% Rpt Trbls w/in 30 days UNE Digital Loop >= DS1 Dispatch	Retail Digital Loop >= DS1	67	248	27.02%	5	37	13.51%			1.7254	YES
% Rpt Trbls w/in 30 days UNE Digital Loop >= DS1 Non-Dispatch	Retail Digital Loop >= DS1	46	236	19.49%	2	8	25.00%			-0.3868	YES
% Rpt Trbls w/in 30 days UNE ISDN Dispatch	Retail ISDN-BRI	1	15	6.67%	0	4	0.00%			0.4749	YES
% Rpt Trbls w/in 30 days UNE ISDN Non-Dispatch	Retail ISDN-BRI	5	16	31.25%	0	2	0.00%			0.8989	YES
% Rpt Trbls w/in 30 days UNE Line Sharing Dispatch	ADSL Provided to Retail	24	241	9.96%	0	3	0.00%			0.5725	YES
% Rpt Trbls w/in 30 days UNE Line Sharing Non-Dispatch	ADSL Provided to Retail	53	341	15.54%	0	3	0.00%			0.7398	YES
% Rpt Trbls w/in 30 days UNE Loop + Port Combinations Dispatch	Retail Residence & Business	4017	22280	18.03%	392	3531	11.10%			9.9492	YES
% Rpt Trbls w/in 30 days UNE Loop + Port Combinations Non-Dispatch	Retail Residence & Business	1089	7452	14.61%	42	404	10.40%			2.3373	YES
% Rpt Trbls w/in 30 days UNE Other Design Dispatch	Retail Design	89	421	21.14%	5	36	13.89%			1.0227	YES
% Rpt Trbls w/in 30 days UNE Other Design Non-Dispatch	Retail Design	70	453	15.45%	2	8	25.00%			-0.7406	YES
% Rpt Trbls w/in 30 days UNE Other Non-Design Dispatch	Retail Residence & Business	4017	22280	18.03%							
% Rpt Trbls w/in 30 days UNE Other Non-Design Non-Dispatch	Retail Residence & Business	1089	7452	14.61%							
% Rpt Trbls w/in 30 days UNE Switch Ports Dispatch	Retail Residence & Business (POTS)	3991	22119	18.04%	0	3	0.00%			0.8126	YES
% Rpt Trbls w/in 30 days UNE Switch Ports Non-Dispatch	Retail Residence & Business (POTS)	1073	7309	14.68%							
% Rpt Trbls w/in 30 days UNE xDSL (HDSL, ADSL, and UCL) Dispatch	ADSL Provided to Retail	24	241	9.96%	0	6	0.00%			0.8047	YES
% Rpt Trbls w/in 30 days UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch	ADSL Provided to Retail	53	341	15.54%							
Response Interval											
OSS Response Interval (M&R) CRIS	> 10 Seconds	10096	1239196	0.81%	1302	239403	0.54%		0	13.4971	YES
OSS Response Interval (M&R) CRIS	> 0 - <= 10 Seconds	1229100	1239196	99.19%	238101	239403	99.46%		0	-13.4971	YES
OSS Response Interval (M&R) CRIS	> 0 - <= 4 Seconds	1186898	1239196	95.78%	229801	239403	95.99%		0	-4.6677	YES
OSS Response Interval (M&R) DLETH	> 10 Seconds	8823	42162	20.93%	270	1675	16.12%		0.01	4.7431	YES
OSS Response Interval (M&R) DLETH	> 0 - <= 4 Seconds	1463	42162	3.47%	90	1675	5.37%		0	-4.1738	YES

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
OSS Response Interval (M&R) DLETH	> 0 - <= 10 Seconds	33339	42162	79.07%	1405	1675	83.88%		0.01	-4.7431	YES
OSS Response Interval (M&R) DLR	> 10 Seconds	11235	22785	49.31%	3777	7266	51.98%		0.01	-3.9685	NO
OSS Response Interval (M&R) DLR	> 0 - <= 4 Seconds	1252	22785	5.49%	398	7266	5.48%		0	0.0563	YES
OSS Response Interval (M&R) DLR	> 0 - <= 10 Seconds	11550	22785	50.69%	3489	7266	48.02%		0.01	3.9685	NO
OSS Response Interval (M&R) LMOS	> 10 Seconds	1960	1239127	0.16%	311	242760	0.13%		0	3.4087	YES
OSS Response Interval (M&R) LMOS	> 0 - <= 4 Seconds	1235717	1239127	99.72%	242183	242760	99.76%		0	-3.226	YES
OSS Response Interval (M&R) LMOS	> 0 - <= 10 Seconds	1237167	1239127	99.84%	242449	242760	99.87%		0	-3.4087	YES
OSS Response Interval (M&R) LMOSUPD	> 10 Seconds	1142	864530	0.13%	270	96505	0.28%		0	-11.9804	NO
OSS Response Interval (M&R) LMOSUPD	> 0 - <= 4 Seconds	850399	864530	98.37%	94769	96505	98.20%		0	3.8188	NO
OSS Response Interval (M&R) LMOSUPD	> 0 - <= 10 Seconds	863388	864530	99.87%	96235	96505	99.72%		0	11.9804	NO
OSS Response Interval (M&R) LNP GATEWAY	> 10 Seconds	186	80001	0.23%	66	10761	0.61%		0	-7.701	NO
OSS Response Interval (M&R) LNP GATEWAY	> 0 - <= 10 Seconds	79815	80001	99.77%	10695	10761	99.39%		0	7.701	NO
OSS Response Interval (M&R) LNP GATEWAY	> 0 - <= 4 Seconds	79646	80001	99.56%	10644	10761	98.91%		0	9.4293	NO
OSS Response Interval (M&R) MARCH	> 10 Seconds	4431	5687	77.91%	491	750	65.47%		0.02	7.7244	YES
OSS Response Interval (M&R) MARCH	> 0 - <= 10 Seconds	1256	5687	22.09%	259	750	34.53%		0.02	-7.7244	YES
OSS Response Interval (M&R) MARCH	> 0 - <= 4 Seconds	1256	5687	22.09%	259	750	34.53%		0.02	-7.7244	YES
OSS Response Interval (M&R) NIW	> 10 Seconds	112	43565	0.26%	34	6987	0.49%		0	-3.5173	NO
OSS Response Interval (M&R) NIW	> 0 - <= 10 Seconds	43453	43565	99.74%	6953	6987	99.51%		0	3.5173	NO
OSS Response Interval (M&R) NIW	> 0 - <= 4 Seconds	38211	43565	87.71%	6102	6987	87.33%		0	0.8903	YES
OSS Response Interval (M&R) OSPCM	> 10 Seconds	9	5808	0.15%	1	393	0.25%		0	-0.4853	YES
OSS Response Interval (M&R) OSPCM	> 0 - <= 4 Seconds	2021	5808	34.80%	107	393	27.23%		0.02	3.0492	NO
OSS Response Interval (M&R) OSPCM	> 0 - <= 10 Seconds	5799	5808	99.85%	392	393	99.75%		0	0.4853	YES
OSS Response Interval (M&R) PREDICTOR	> 10 Seconds	32927	36729	89.65%	4603	6395	71.98%		0	42.8093	YES
OSS Response Interval (M&R) PREDICTOR	> 0 - <= 10 Seconds	3802	36729	10.35%	1792	6395	28.02%		0	-42.8093	YES
OSS Response Interval (M&R) PREDICTOR	> 0 - <= 4 Seconds	3802	36729	10.35%	1792	6395	28.02%		0	-42.8093	YES
OSS Response Interval (M&R) SOCS	> 10 Seconds	11	174125	0.01%	1	33530	0.00%		0	0.7036	YES
OSS Response Interval (M&R) SOCS	> 0 - <= 4 Seconds	174057	174125	99.96%	33515	33530	99.96%		0	0.4824	YES
OSS Response Interval (M&R) SOCS	> 0 - <= 10 Seconds	174114	174125	99.99%	33529	33530	100.00%		0	-0.7036	YES

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Miscellaneous

Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Trunk Group Performance										
The Number Of Consecutive Two Hour Periods When CLEC Blocking Exceeded BellSouth Blocking By More Than 0.5%						0.00%				YES

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Operator Services

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Operator Percent Answered Within "X" Seconds											
Speed to Answer Performance/% Answered Within "X" Seconds - Toll % WITHIN 10 S	Parity by Design						77.80%				Parity by Design
Operator Speed To Answer											
Speed to Answer Performance/Average Speed to Answer - Toll	Parity by Design						5.7				Parity by Design

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Ordering

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Acknowledgement Completeness											
Acknowledge Message Completeness EDI	100%				359425	359425	100.00%				YES
Acknowledge Message Completeness TAG/LENS/XML	100%				345354	345354	100.00%				YES
Acknowledgement Timeliness											
Acknowledge Message Timeliness EDI	95%<= 30 Minutes				359424	359425	100.00%				YES
Acknowledge Message Timeliness TAG/LENS/XML	95%<= 30 Minutes				345354	345354	100.00%				YES
Firm Order Confirmation Reject Completeness											
FOC & Rej Resp Comp (Fully Mech) 2W Analog Loop Design	95%				7	7	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) 2W Analog Loop Non-Design	95%				7	7	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) 2W Analog Loop w/INP - Design	95%										
FOC & Rej Resp Comp (Fully Mech) 2W Analog Loop w/INP - Non-Design	95%										
FOC & Rej Resp Comp (Fully Mech) 2W Analog Loop w/LNP - Design	95%										
FOC & Rej Resp Comp (Fully Mech) 2W Analog Loop w/LNP - Non-Design	95%										
FOC & Rej Resp Comp (Fully Mech) INP (Standalone)	95%										
FOC & Rej Resp Comp (Fully Mech) LNP (Standalone)	95%				616	619	99.52%				YES
FOC & Rej Resp Comp (Fully Mech) Local Interconnection Trunks	95%										
FOC & Rej Resp Comp (Fully Mech) Local Transport (Unbundled Interoffice Transport)	95%										
FOC & Rej Resp Comp (Fully Mech) Resale Business	95%				135	135	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) Resale Centrex	95%										
FOC & Rej Resp Comp (Fully Mech) Resale Design	95%										
FOC & Rej Resp Comp (Fully Mech) Resale ISDN	95%										
FOC & Rej Resp Comp (Fully Mech) Resale PBX	95%										
FOC & Rej Resp Comp (Fully Mech) Resale Residence	95%				2888	2892	99.86%				YES
FOC & Rej Resp Comp (Fully Mech) UNE Combos - Other	95%										
FOC & Rej Resp Comp (Fully Mech) UNE ISDN	95%				17	17	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) UNE Line Sharing	95%				107	107	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) UNE Loop + Port Combinations	95%				31286	31304	99.94%				YES
FOC & Rej Resp Comp (Fully Mech) UNE Other Design	95%				43	43	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) UNE Other Non-Design	95%				4549	4549	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) UNE Switch Ports	95%										
FOC & Rej Resp Comp (Fully Mech) UNE xDSL (HDSL, ADSL, and UCL)	95%				28	28	100.00%				YES
FOC & Rej Resp Comp (Non Mech) 2W Analog Loop Design	95%										
FOC & Rej Resp Comp (Non Mech) 2W Analog Loop Non-Design	95%				16	16	100.00%				YES
FOC & Rej Resp Comp (Non Mech) 2W Analog Loop w/INP - Design	95%										
FOC & Rej Resp Comp (Non Mech) 2W Analog Loop w/INP - Non-Design	95%										
FOC & Rej Resp Comp (Non Mech) 2W Analog Loop w/LNP - Design	95%										
FOC & Rej Resp Comp (Non Mech) 2W Analog Loop w/LNP - Non-Design	95%				1	1	100.00%				YES
FOC & Rej Resp Comp (Non Mech) INP (Standalone)	95%				3	3	100.00%				YES
FOC & Rej Resp Comp (Non Mech) LNP (Standalone)	95%				48	49	97.96%				YES
FOC & Rej Resp Comp (Non Mech) Local Interconnection Trunks	95%				25	25	100.00%				YES
FOC & Rej Resp Comp (Non Mech) Local Transport (Unbundled Interoffice Transport)	95%				11	11	100.00%				YES
FOC & Rej Resp Comp (Non Mech) Resale Business	95%				52	52	100.00%				YES
FOC & Rej Resp Comp (Non Mech) Resale Centrex	95%										
FOC & Rej Resp Comp (Non Mech) Resale Design	95%				1	1	100.00%				YES
FOC & Rej Resp Comp (Non Mech) Resale ISDN	95%				1	1	100.00%				YES
FOC & Rej Resp Comp (Non Mech) Resale PBX	95%				15	15	100.00%				YES
FOC & Rej Resp Comp (Non Mech) Resale Residence	95%				37	39	94.87%				NO
FOC & Rej Resp Comp (Non Mech) UNE Combos - Other	95%				31	31	100.00%				YES
FOC & Rej Resp Comp (Non Mech) UNE ISDN	95%										
FOC & Rej Resp Comp (Non Mech) UNE Line Sharing	95%				5	5	100.00%				YES
FOC & Rej Resp Comp (Non Mech) UNE Loop + Port Combinations	95%				308	323	95.36%				YES
FOC & Rej Resp Comp (Non Mech) UNE Other Design	95%				13	13	100.00%				YES
FOC & Rej Resp Comp (Non Mech) UNE Other Non-Design	95%				238	241	98.76%				YES
FOC & Rej Resp Comp (Non Mech) UNE Switch Ports	95%				1	3	33.33%				NO
FOC & Rej Resp Comp (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)	95%				5	5	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) 2W Analog Loop Design	95%				6	6	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) 2W Analog Loop Non-Design	95%				1	1	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) 2W Analog Loop w/INP - Design	95%										
FOC & Rej Resp Comp (Partial Mech) 2W Analog Loop w/INP - Non-Design	95%										
FOC & Rej Resp Comp (Partial Mech) 2W Analog Loop w/LNP - Design	95%										
FOC & Rej Resp Comp (Partial Mech) 2W Analog Loop w/LNP - Non-Design	95%				3	3	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) INP (Standalone)	95%										
FOC & Rej Resp Comp (Partial Mech) LNP (Standalone)	95%				273	273	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) Local Interconnection Trunks	95%										
FOC & Rej Resp Comp (Partial Mech) Local Transport (Unbundled Interoffice Transpor	95%										
FOC & Rej Resp Comp (Partial Mech) Resale Business	95%				182	183	99.45%				YES
FOC & Rej Resp Comp (Partial Mech) Resale Centrex	95%										
FOC & Rej Resp Comp (Partial Mech) Resale Design	95%										
FOC & Rej Resp Comp (Partial Mech) Resale ISDN	95%										
FOC & Rej Resp Comp (Partial Mech) Resale PBX	95%										
FOC & Rej Resp Comp (Partial Mech) Resale Residence	95%				598	600	99.67%				YES
FOC & Rej Resp Comp (Partial Mech) UNE Combos - Other	95%				20	20	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) UNE ISDN	95%										
FOC & Rej Resp Comp (Partial Mech) UNE Line Sharing	95%				34	34	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) UNE Loop + Port Combinations	95%				4580	4589	99.80%				YES
FOC & Rej Resp Comp (Partial Mech) UNE Other Design	95%				20	20	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) UNE Other Non-Design	95%				263	263	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) UNE Switch Ports	95%										

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
FOC & Rej Resp Comp (Partial Mech) UNE xDSL (HDSL, ADSL, and UCL)	95%				6	6	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) 2W Analog Loop Design	95%				7	7	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) 2W Analog Loop Non-Design	95%				7	7	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) 2W Analog Loop w/INP - Des	95%										
FOC & Rej Resp Comp Multiple Responses (Fully Mech) 2W Analog Loop w/INP - Non	95%										
FOC & Rej Resp Comp Multiple Responses (Fully Mech) 2W Analog Loop w/LNP - Des	95%										
FOC & Rej Resp Comp Multiple Responses (Fully Mech) 2W Analog Loop w/LNP - No	95%										
FOC & Rej Resp Comp Multiple Responses (Fully Mech) INP (Standalone)	95%										
FOC & Rej Resp Comp Multiple Responses (Fully Mech) LNP (Standalone)	95%				608	616	98.70%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) Local Interconnection Trunks	95%										
FOC & Rej Resp Comp Multiple Responses (Fully Mech) Local Transport (Unbundled I	95%										
FOC & Rej Resp Comp Multiple Responses (Fully Mech) Resale Business	95%				135	135	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) Resale Centrex	95%										
FOC & Rej Resp Comp Multiple Responses (Fully Mech) Resale Design	95%										
FOC & Rej Resp Comp Multiple Responses (Fully Mech) Resale ISDN	95%										
FOC & Rej Resp Comp Multiple Responses (Fully Mech) Resale PBX	95%										
FOC & Rej Resp Comp Multiple Responses (Fully Mech) Resale Residence	95%				2888	2888	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) UNE Combos - Other	95%										
FOC & Rej Resp Comp Multiple Responses (Fully Mech) UNE ISDN	95%				17	17	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) UNE Line Sharing	95%				107	107	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) UNE Loop + Port Combinatio	95%				31275	31286	99.96%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) UNE Other Design	95%				43	43	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) UNE Other Non-Design	95%				4548	4549	99.98%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) UNE Switch Ports	95%										
FOC & Rej Resp Comp Multiple Responses (Fully Mech) UNE xDSL (HDSL, ADSL, an	95%				27	28	96.43%				YES
FOC & Rej Resp Comp Multiple Responses (Non Mech) 2W Analog Loop Design	95%										
FOC & Rej Resp Comp Multiple Responses (Non Mech) 2W Analog Loop Non-Design	95%				16	16	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Non Mech) 2W Analog Loop w/INP - Des	95%										
FOC & Rej Resp Comp Multiple Responses (Non Mech) 2W Analog Loop w/INP - Non	95%										
FOC & Rej Resp Comp Multiple Responses (Non Mech) 2W Analog Loop w/LNP - Des	95%										
FOC & Rej Resp Comp Multiple Responses (Non Mech) 2W Analog Loop w/LNP - Non	95%				1	1	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Non Mech) INP (Standalone)	95%				2	3	66.67%				NO
FOC & Rej Resp Comp Multiple Responses (Non Mech) LNP (Standalone)	95%				46	48	95.83%				YES
FOC & Rej Resp Comp Multiple Responses (Non Mech) Local Interconnection Trunks	95%										
FOC & Rej Resp Comp Multiple Responses (Non Mech) Local Transport (Unbundled In	95%				10	11	90.91%				NO
FOC & Rej Resp Comp Multiple Responses (Non Mech) Resale Business	95%				44	52	84.62%				NO
FOC & Rej Resp Comp Multiple Responses (Non Mech) Resale Centrex	95%										
FOC & Rej Resp Comp Multiple Responses (Non Mech) Resale Design	95%				1	1	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Non Mech) Resale ISDN	95%				1	1	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Non Mech) Resale PBX	95%				14	15	93.33%				NO
FOC & Rej Resp Comp Multiple Responses (Non Mech) Resale Residence	95%				30	37	81.08%				NO
FOC & Rej Resp Comp Multiple Responses (Non Mech) UNE Combos - Other	95%				25	31	80.65%				NO
FOC & Rej Resp Comp Multiple Responses (Non Mech) UNE ISDN	95%										
FOC & Rej Resp Comp Multiple Responses (Non Mech) UNE Line Sharing	95%				5	5	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Non Mech) UNE Loop + Port Combinatio	95%				273	308	88.64%				NO
FOC & Rej Resp Comp Multiple Responses (Non Mech) UNE Other Design	95%				12	13	92.31%				NO
FOC & Rej Resp Comp Multiple Responses (Non Mech) UNE Other Non-Design	95%				228	238	95.80%				YES
FOC & Rej Resp Comp Multiple Responses (Non Mech) UNE Switch Ports	95%				0	1	0.00%				NO
FOC & Rej Resp Comp Multiple Responses (Non Mech) UNE xDSL (HDSL, ADSL, and	95%				5	5	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Partial Mech) 2W Analog Loop Design	95%				5	6	83.33%				NO
FOC & Rej Resp Comp Multiple Responses (Partial Mech) 2W Analog Loop Non-Desig	95%				1	1	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Partial Mech) 2W Analog Loop w/INP - De	95%										
FOC & Rej Resp Comp Multiple Responses (Partial Mech) 2W Analog Loop w/INP - No	95%										
FOC & Rej Resp Comp Multiple Responses (Partial Mech) 2W Analog Loop w/LNP - D	95%										
FOC & Rej Resp Comp Multiple Responses (Partial Mech) 2W Analog Loop w/LNP - N	95%				3	3	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Partial Mech) INP (Standalone)	95%										
FOC & Rej Resp Comp Multiple Responses (Partial Mech) LNP (Standalone)	95%				254	273	93.04%				NO
FOC & Rej Resp Comp Multiple Responses (Partial Mech) Local Interconnection Trunk	95%										
FOC & Rej Resp Comp Multiple Responses (Partial Mech) Local Transport (Unbundled	95%										
FOC & Rej Resp Comp Multiple Responses (Partial Mech) Resale Business	95%				148	182	81.32%				NO
FOC & Rej Resp Comp Multiple Responses (Partial Mech) Resale Centrex	95%										
FOC & Rej Resp Comp Multiple Responses (Partial Mech) Resale Design	95%										
FOC & Rej Resp Comp Multiple Responses (Partial Mech) Resale ISDN	95%										
FOC & Rej Resp Comp Multiple Responses (Partial Mech) Resale PBX	95%										
FOC & Rej Resp Comp Multiple Responses (Partial Mech) Resale Residence	95%				479	598	80.10%				NO
FOC & Rej Resp Comp Multiple Responses (Partial Mech) UNE Combos - Other	95%				17	20	85.00%				NO
FOC & Rej Resp Comp Multiple Responses (Partial Mech) UNE ISDN	95%										
FOC & Rej Resp Comp Multiple Responses (Partial Mech) UNE Line Sharing	95%				26	34	76.47%				NO
FOC & Rej Resp Comp Multiple Responses (Partial Mech) UNE Loop + Port Combinat	95%				3867	4580	84.43%				NO
FOC & Rej Resp Comp Multiple Responses (Partial Mech) UNE Other Design	95%				14	20	70.00%				NO
FOC & Rej Resp Comp Multiple Responses (Partial Mech) UNE Other Non-Design	95%				242	263	92.02%				NO
FOC & Rej Resp Comp Multiple Responses (Partial Mech) UNE Switch Ports	95%										
FOC & Rej Resp Comp Multiple Responses (Partial Mech) UNE xDSL (HDSL, ADSL, a	95%				4	6	66.67%				NO
Firm Order Confirmation Timeliness											
FOC Timeliness (Fully Mech) 2W Analog Loop Design	95% <= 3 Hours				7	7	100.00%				YES
FOC Timeliness (Fully Mech) 2W Analog Loop Non-Design	95% <= 3 Hours				7	7	100.00%				YES
FOC Timeliness (Fully Mech) 2W Analog Loop w/INP - Design											
FOC Timeliness (Fully Mech) 2W Analog Loop w/INP - Non-Design											
FOC Timeliness (Fully Mech) 2W Analog Loop w/LNP - Design											
FOC Timeliness (Fully Mech) 2W Analog Loop w/LNP - Non-Design											

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
FOC Timeliness (Fully Mech) INP (Standalone)											
FOC Timeliness (Fully Mech) LNP (Standalone)	95% <= 3 Hours				573	578	99.13%				YES
FOC Timeliness (Fully Mech) Local Interconnection Trunks											
FOC Timeliness (Fully Mech) Local Transport (Unbundled Interoffice Transport)											
FOC Timeliness (Fully Mech) Resale Business	95% <= 3 Hours				129	129	100.00%				YES
FOC Timeliness (Fully Mech) Resale Centrex											
FOC Timeliness (Fully Mech) Resale Design											
FOC Timeliness (Fully Mech) Resale ISDN											
FOC Timeliness (Fully Mech) Resale PBX											
FOC Timeliness (Fully Mech) Resale Residence	95% <= 3 Hours				2858	2858	100.00%				YES
FOC Timeliness (Fully Mech) UNE Combos - Other											
FOC Timeliness (Fully Mech) UNE ISDN	95% <= 3 Hours				17	17	100.00%				YES
FOC Timeliness (Fully Mech) UNE Line Sharing	95% <= 3 Hours				107	107	100.00%				YES
FOC Timeliness (Fully Mech) UNE Loop + Port Combinations	95% <= 3 Hours				29681	29692	99.96%				YES
FOC Timeliness (Fully Mech) UNE Other Design	95% <= 3 Hours				43	43	100.00%				YES
FOC Timeliness (Fully Mech) UNE Other Non-Design	95% <= 3 Hours				3983	3983	100.00%				YES
FOC Timeliness (Fully Mech) UNE Switch Ports											
FOC Timeliness (Fully Mech) UNE xDSL (HDSL, ADSL, and UCL)	95% <= 3 Hours				25	26	96.15%				YES
FOC Timeliness (Non Mech) 2W Analog Loop Design											
FOC Timeliness (Non Mech) 2W Analog Loop Non-Design	85% <= 36 Hours				8	8	100.00%				YES
FOC Timeliness (Non Mech) 2W Analog Loop w/INP - Design											
FOC Timeliness (Non Mech) 2W Analog Loop w/INP - Non-Design											
FOC Timeliness (Non Mech) 2W Analog Loop w/LNP - Design											
FOC Timeliness (Non Mech) 2W Analog Loop w/LNP - Non-Design											
FOC Timeliness (Non Mech) INP (Standalone)	85% <= 36 Hours				2	2	100.00%				YES
FOC Timeliness (Non Mech) LNP (Standalone)	85% <= 36 Hours				41	42	97.62%				YES
FOC Timeliness (Non Mech) Local Interconnection Trunks	95% <= 10 Days				21	21	100.00%				YES
FOC Timeliness (Non Mech) Local Transport (Unbundled Interoffice Transport)	85% <= 36 Hours				6	6	100.00%				YES
FOC Timeliness (Non Mech) Resale Business	85% <= 36 Hours				19	19	100.00%				YES
FOC Timeliness (Non Mech) Resale Centrex											
FOC Timeliness (Non Mech) Resale Design	85% <= 36 Hours				1	1	100.00%				YES
FOC Timeliness (Non Mech) Resale ISDN	85% <= 36 Hours				1	1	100.00%				YES
FOC Timeliness (Non Mech) Resale PBX	85% <= 36 Hours				7	7	100.00%				YES
FOC Timeliness (Non Mech) Resale Residence	85% <= 36 Hours				19	19	100.00%				YES
FOC Timeliness (Non Mech) UNE Combos - Other	85% <= 36 Hours				20	21	95.24%				YES
FOC Timeliness (Non Mech) UNE ISDN											
FOC Timeliness (Non Mech) UNE Line Sharing	85% <= 36 Hours				4	4	100.00%				YES
FOC Timeliness (Non Mech) UNE Loop + Port Combinations	85% <= 36 Hours				150	153	98.04%				YES
FOC Timeliness (Non Mech) UNE Other Design	85% <= 36 Hours				6	6	100.00%				YES
FOC Timeliness (Non Mech) UNE Other Non-Design	85% <= 36 Hours				209	214	97.66%				YES
FOC Timeliness (Non Mech) UNE Switch Ports											
FOC Timeliness (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)	85% <= 36 Hours				2	2	100.00%				YES
FOC Timeliness (Partial Mech) 2W Analog Loop Design	85% <= 10 Hours				4	4	100.00%				YES
FOC Timeliness (Partial Mech) 2W Analog Loop Non-Design											
FOC Timeliness (Partial Mech) 2W Analog Loop w/INP - Design											
FOC Timeliness (Partial Mech) 2W Analog Loop w/INP - Non-Design											
FOC Timeliness (Partial Mech) 2W Analog Loop w/LNP - Design											
FOC Timeliness (Partial Mech) 2W Analog Loop w/LNP - Non-Design	85% <= 10 Hours				2	2	100.00%				YES
FOC Timeliness (Partial Mech) INP (Standalone)											
FOC Timeliness (Partial Mech) LNP (Standalone)	85% <= 10 Hours				185	195	94.87%				YES
FOC Timeliness (Partial Mech) Local Interconnection Trunks											
FOC Timeliness (Partial Mech) Local Transport (Unbundled Interoffice Transport)											
FOC Timeliness (Partial Mech) Resale Business	85% <= 10 Hours				88	92	95.65%				YES
FOC Timeliness (Partial Mech) Resale Centrex											
FOC Timeliness (Partial Mech) Resale Design											
FOC Timeliness (Partial Mech) Resale ISDN											
FOC Timeliness (Partial Mech) Resale PBX											
FOC Timeliness (Partial Mech) Resale Residence	85% <= 10 Hours				267	289	92.39%				YES
FOC Timeliness (Partial Mech) UNE Combos - Other	85% <= 10 Hours				16	17	94.12%				YES
FOC Timeliness (Partial Mech) UNE ISDN											
FOC Timeliness (Partial Mech) UNE Line Sharing	85% <= 10 Hours				7	10	70.00%				NO
FOC Timeliness (Partial Mech) UNE Loop + Port Combinations	85% <= 10 Hours				2373	2465	96.27%				YES
FOC Timeliness (Partial Mech) UNE Other Design	85% <= 10 Hours				12	13	92.31%				YES
FOC Timeliness (Partial Mech) UNE Other Non-Design	85% <= 10 Hours				174	181	96.13%				YES
FOC Timeliness (Partial Mech) UNE Switch Ports											
FOC Timeliness (Partial Mech) UNE xDSL (HDSL, ADSL, and UCL)	85% <= 10 Hours				6	7	85.71%				YES
Percent Flow-Through											
Achieved Flow Through Aggregate	Diagnostic				686093	767409	89.40%				Diagnostic
Achieved Flow Through Business	Diagnostic				5410	8498	63.66%				Diagnostic
Achieved Flow Through Residence	Diagnostic				78300	87346	89.64%				Diagnostic
Achieved Flow Through Summary	Diagnostic				686093	767409	89.40%				Diagnostic
Achieved Flow Through UNE	Diagnostic				602383	671565	89.70%				Diagnostic
Flow Through Aggregate	Diagnostic				686093	707212	97.01%				Diagnostic
Flow Through Business	90%				5410	6263	86.38%				NO
Flow Through Residence	95%				78300	79382	98.64%				YES
Flow Through Summary	Diagnostic				686093	707212	97.01%				Diagnostic
Flow Through UNE	85%				602383	621567	96.91%				YES
LNP Flow Through Aggregate	85%				7146	7341	97.34%				YES
LNP Flow Through Summary	85%				7146	7341	97.34%				YES

Percent Rejected Service Request

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Percent Reject Service Request (Fully Mech) 2W Analog Loop Design	Diagnostic				0	7	0.00%				Diagnostic
Percent Reject Service Request (Fully Mech) 2W Analog Loop Non-Design	Diagnostic				0	7	0.00%				Diagnostic
Percent Reject Service Request (Fully Mech) 2W Analog Loop w/INP - Design											
Percent Reject Service Request (Fully Mech) 2W Analog Loop w/INP - Non-Design											
Percent Reject Service Request (Fully Mech) 2W Analog Loop w/LNP - Design											
Percent Reject Service Request (Fully Mech) 2W Analog Loop w/LNP - Non-Design											
Percent Reject Service Request (Fully Mech) INP (Standalone)											
Percent Reject Service Request (Fully Mech) LNP (Standalone)	Diagnostic				38	619	6.14%				Diagnostic
Percent Reject Service Request (Fully Mech) Local Interconnection Trunks											
Percent Reject Service Request (Fully Mech) Local Transport (Unbundled Interoffice Transport)											
Percent Reject Service Request (Fully Mech) Resale Business	Diagnostic				6	135	4.44%				Diagnostic
Percent Reject Service Request (Fully Mech) Resale Centrex											
Percent Reject Service Request (Fully Mech) Resale Design											
Percent Reject Service Request (Fully Mech) Resale ISDN											
Percent Reject Service Request (Fully Mech) Resale PBX											
Percent Reject Service Request (Fully Mech) Resale Residence	Diagnostic				30	2892	1.04%				Diagnostic
Percent Reject Service Request (Fully Mech) UNE Combos - Other											
Percent Reject Service Request (Fully Mech) UNE Digital Loop < DS1											
Percent Reject Service Request (Fully Mech) UNE Digital Loop >= DS1											
Percent Reject Service Request (Fully Mech) UNE ISDN	Diagnostic				0	17	0.00%				Diagnostic
Percent Reject Service Request (Fully Mech) UNE Line Sharing	Diagnostic				0	107	0.00%				Diagnostic
Percent Reject Service Request (Fully Mech) UNE Loop + Port Combinations	Diagnostic				1579	31304	5.04%				Diagnostic
Percent Reject Service Request (Fully Mech) UNE Other Design	Diagnostic				0	43	0.00%				Diagnostic
Percent Reject Service Request (Fully Mech) UNE Other Non-Design	Diagnostic				566	4549	12.44%				Diagnostic
Percent Reject Service Request (Fully Mech) UNE Switch Ports											
Percent Reject Service Request (Fully Mech) UNE xDSL (HDSL, ADSL, and UCL)	Diagnostic				2	28	7.14%				Diagnostic
Percent Reject Service Request (Non Mech) 2W Analog Loop Design											
Percent Reject Service Request (Non Mech) 2W Analog Loop Non-Design	Diagnostic				7	16	43.75%				Diagnostic
Percent Reject Service Request (Non Mech) 2W Analog Loop w/INP - Design											
Percent Reject Service Request (Non Mech) 2W Analog Loop w/INP - Non-Design											
Percent Reject Service Request (Non Mech) 2W Analog Loop w/LNP - Design											
Percent Reject Service Request (Non Mech) 2W Analog Loop w/LNP - Non-Design	Diagnostic				1	1	100.00%				Diagnostic
Percent Reject Service Request (Non Mech) INP (Standalone)	Diagnostic				1	3	33.33%				Diagnostic
Percent Reject Service Request (Non Mech) LNP (Standalone)	Diagnostic				7	49	14.29%				Diagnostic
Percent Reject Service Request (Non Mech) Local Interconnection Trunks	Diagnostic				10	25	40.00%				Diagnostic
Percent Reject Service Request (Non Mech) Local Transport (Unbundled Interoffice Tra	Diagnostic				6	11	54.55%				Diagnostic
Percent Reject Service Request (Non Mech) Resale Business	Diagnostic				36	52	69.23%				Diagnostic
Percent Reject Service Request (Non Mech) Resale Centrex											
Percent Reject Service Request (Non Mech) Resale Design	Diagnostic				0	1	0.00%				Diagnostic
Percent Reject Service Request (Non Mech) Resale ISDN	Diagnostic				0	1	0.00%				Diagnostic
Percent Reject Service Request (Non Mech) Resale PBX	Diagnostic				9	15	60.00%				Diagnostic
Percent Reject Service Request (Non Mech) Resale Residence	Diagnostic				23	39	58.97%				Diagnostic
Percent Reject Service Request (Non Mech) UNE Combos - Other	Diagnostic				12	31	38.71%				Diagnostic
Percent Reject Service Request (Non Mech) UNE Digital Loop < DS1											
Percent Reject Service Request (Non Mech) UNE Digital Loop >= DS1											
Percent Reject Service Request (Non Mech) UNE ISDN											
Percent Reject Service Request (Non Mech) UNE Line Sharing	Diagnostic				1	5	20.00%				Diagnostic
Percent Reject Service Request (Non Mech) UNE Loop + Port Combinations	Diagnostic				170	323	52.63%				Diagnostic
Percent Reject Service Request (Non Mech) UNE Other Design	Diagnostic				7	13	53.85%				Diagnostic
Percent Reject Service Request (Non Mech) UNE Other Non-Design	Diagnostic				33	241	13.69%				Diagnostic
Percent Reject Service Request (Non Mech) UNE Switch Ports	Diagnostic				1	3	33.33%				Diagnostic
Percent Reject Service Request (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)	Diagnostic				3	5	60.00%				Diagnostic
Percent Reject Service Request (Partial Mech) 2W Analog Loop Design	Diagnostic				3	6	50.00%				Diagnostic
Percent Reject Service Request (Partial Mech) 2W Analog Loop Non-Design	Diagnostic				1	1	100.00%				Diagnostic
Percent Reject Service Request (Partial Mech) 2W Analog Loop w/INP - Design											
Percent Reject Service Request (Partial Mech) 2W Analog Loop w/INP - Non-Design											
Percent Reject Service Request (Partial Mech) 2W Analog Loop w/LNP - Design											
Percent Reject Service Request (Partial Mech) 2W Analog Loop w/LNP - Non-Design	Diagnostic				1	3	33.33%				Diagnostic
Percent Reject Service Request (Partial Mech) INP (Standalone)											
Percent Reject Service Request (Partial Mech) LNP (Standalone)	Diagnostic				78	273	28.57%				Diagnostic
Percent Reject Service Request (Partial Mech) Local Interconnection Trunks											
Percent Reject Service Request (Partial Mech) Local Transport (Unbundled Interoffice Transport)											
Percent Reject Service Request (Partial Mech) Resale Business	Diagnostic				104	183	56.83%				Diagnostic
Percent Reject Service Request (Partial Mech) Resale Centrex											
Percent Reject Service Request (Partial Mech) Resale Design											
Percent Reject Service Request (Partial Mech) Resale ISDN											
Percent Reject Service Request (Partial Mech) Resale PBX											
Percent Reject Service Request (Partial Mech) Resale Residence	Diagnostic				341	600	56.83%				Diagnostic
Percent Reject Service Request (Partial Mech) UNE Combos - Other	Diagnostic				3	20	15.00%				Diagnostic
Percent Reject Service Request (Partial Mech) UNE Digital Loop < DS1											
Percent Reject Service Request (Partial Mech) UNE Digital Loop >= DS1											
Percent Reject Service Request (Partial Mech) UNE ISDN											
Percent Reject Service Request (Partial Mech) UNE Line Sharing	Diagnostic				29	34	85.29%				Diagnostic
Percent Reject Service Request (Partial Mech) UNE Loop + Port Combinations	Diagnostic				2436	4589	53.08%				Diagnostic
Percent Reject Service Request (Partial Mech) UNE Other Design	Diagnostic				9	20	45.00%				Diagnostic
Percent Reject Service Request (Partial Mech) UNE Other Non-Design	Diagnostic				89	263	33.84%				Diagnostic
Percent Reject Service Request (Partial Mech) UNE Switch Ports											
Percent Reject Service Request (Partial Mech) UNE xDSL (HDSL, ADSL, and UCL)	Diagnostic				1	6	16.67%				Diagnostic
Reject Interval											
Reject Interval (Fully Mech) 2W Analog Loop Design	97 % <= 1 Hour										

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Ordering

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Reject Interval (Fully Mech) 2W Analog Loop Non-Design	97 % <= 1 Hour										
Reject Interval (Fully Mech) 2W Analog Loop w/INP - Design	97 % <= 1 Hour										
Reject Interval (Fully Mech) 2W Analog Loop w/INP - Non-Design	97 % <= 1 Hour										
Reject Interval (Fully Mech) 2W Analog Loop w/LNP - Design	97 % <= 1 Hour										
Reject Interval (Fully Mech) 2W Analog Loop w/LNP - Non-Design	97 % <= 1 Hour										
Reject Interval (Fully Mech) INP (Standalone)	97 % <= 1 Hour										
Reject Interval (Fully Mech) LNP (Standalone)	97 % <= 1 Hour				38	38	100.00%				YES
Reject Interval (Fully Mech) Local Interconnection Trunks	85 % <= 4 Days										
Reject Interval (Fully Mech) Local Transport (Unbundled Interoffice Transport)	97 % <= 1 Hour										
Reject Interval (Fully Mech) Resale Business	97 % <= 1 Hour				6	6	100.00%				YES
Reject Interval (Fully Mech) Resale Centrex	97 % <= 1 Hour										
Reject Interval (Fully Mech) Resale Design	97 % <= 1 Hour										
Reject Interval (Fully Mech) Resale ISDN	97 % <= 1 Hour										
Reject Interval (Fully Mech) Resale PBX	97 % <= 1 Hour										
Reject Interval (Fully Mech) Resale Residence	97 % <= 1 Hour				30	30	100.00%				YES
Reject Interval (Fully Mech) UNE Combos - Other	97 % <= 1 Hour										
Reject Interval (Fully Mech) UNE ISDN	97 % <= 1 Hour										
Reject Interval (Fully Mech) UNE Line Sharing	97 % <= 1 Hour										
Reject Interval (Fully Mech) UNE Loop + Port Combinations	97 % <= 1 Hour				1552	1579	98.29%				YES
Reject Interval (Fully Mech) UNE Other Design	97 % <= 1 Hour										
Reject Interval (Fully Mech) UNE Other Non-Design	97 % <= 1 Hour				561	566	99.12%				YES
Reject Interval (Fully Mech) UNE Switch Ports	97 % <= 1 Hour										
Reject Interval (Fully Mech) UNE xDSL (HDSL, ADSL, and UCL)	97 % <= 1 Hour				2	2	100.00%				YES
Reject Interval (Non Mech) 2W Analog Loop Design	85 % <= 24 Hours										
Reject Interval (Non Mech) 2W Analog Loop Non-Design	85 % <= 24 Hours				7	7	100.00%				YES
Reject Interval (Non Mech) 2W Analog Loop w/INP - Design	85 % <= 24 Hours										
Reject Interval (Non Mech) 2W Analog Loop w/INP - Non-Design	85 % <= 24 Hours										
Reject Interval (Non Mech) 2W Analog Loop w/LNP - Design	85 % <= 24 Hours										
Reject Interval (Non Mech) 2W Analog Loop w/LNP - Non-Design	85 % <= 24 Hours				1	1	100.00%				YES
Reject Interval (Non Mech) INP (Standalone)	85 % <= 24 Hours				1	1	100.00%				YES
Reject Interval (Non Mech) LNP (Standalone)	85 % <= 24 Hours				7	7	100.00%				YES
Reject Interval (Non Mech) Local Interconnection Trunks	85 % <= 4 Days				11	11	100.00%				YES
Reject Interval (Non Mech) Local Transport (Unbundled Interoffice Transport)	85 % <= 24 Hours				6	6	100.00%				YES
Reject Interval (Non Mech) Resale Business	85 % <= 24 Hours				36	36	100.00%				YES
Reject Interval (Non Mech) Resale Centrex	85 % <= 24 Hours										
Reject Interval (Non Mech) Resale Design	85 % <= 24 Hours										
Reject Interval (Non Mech) Resale ISDN	85 % <= 24 Hours										
Reject Interval (Non Mech) Resale PBX	85 % <= 24 Hours				9	9	100.00%				YES
Reject Interval (Non Mech) Resale Residence	85 % <= 24 Hours				21	23	91.30%				YES
Reject Interval (Non Mech) UNE Combos - Other	85 % <= 24 Hours				12	12	100.00%				YES
Reject Interval (Non Mech) UNE ISDN	85 % <= 24 Hours										
Reject Interval (Non Mech) UNE Line Sharing	85 % <= 24 Hours				1	1	100.00%				YES
Reject Interval (Non Mech) UNE Loop + Port Combinations	85 % <= 24 Hours				171	173	98.84%				YES
Reject Interval (Non Mech) UNE Other Design	85 % <= 24 Hours				6	7	85.71%				YES
Reject Interval (Non Mech) UNE Other Non-Design	85 % <= 24 Hours				31	32	96.88%				YES
Reject Interval (Non Mech) UNE Switch Ports	85 % <= 24 Hours				1	1	100.00%				YES
Reject Interval (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)	85 % <= 24 Hours				3	3	100.00%				YES
Reject Interval (Partial Mech) 2W Analog Loop Design	85 % <= 10 Hours				3	3	100.00%				YES
Reject Interval (Partial Mech) 2W Analog Loop Non-Design	85 % <= 10 Hours				1	1	100.00%				YES
Reject Interval (Partial Mech) 2W Analog Loop w/INP - Design	85 % <= 10 Hours										
Reject Interval (Partial Mech) 2W Analog Loop w/INP - Non-Design	85 % <= 10 Hours										
Reject Interval (Partial Mech) 2W Analog Loop w/LNP - Design	85 % <= 10 Hours										
Reject Interval (Partial Mech) 2W Analog Loop w/LNP - Non-Design	85 % <= 10 Hours				1	1	100.00%				YES
Reject Interval (Partial Mech) INP (Standalone)	85 % <= 10 Hours										
Reject Interval (Partial Mech) LNP (Standalone)	85 % <= 10 Hours				70	77	90.91%				YES
Reject Interval (Partial Mech) Local Interconnection Trunks	85 % <= 4 Days										
Reject Interval (Partial Mech) Local Transport (Unbundled Interoffice Transport)	85 % <= 10 Hours										
Reject Interval (Partial Mech) Resale Business	85 % <= 10 Hours				103	104	99.04%				YES
Reject Interval (Partial Mech) Resale Centrex	85 % <= 10 Hours										
Reject Interval (Partial Mech) Resale Design	85 % <= 10 Hours										
Reject Interval (Partial Mech) Resale ISDN	85 % <= 10 Hours										
Reject Interval (Partial Mech) Resale PBX	85 % <= 10 Hours										
Reject Interval (Partial Mech) Resale Residence	85 % <= 10 Hours				336	342	98.25%				YES
Reject Interval (Partial Mech) UNE Combos - Other	85 % <= 10 Hours				3	3	100.00%				YES
Reject Interval (Partial Mech) UNE ISDN	85 % <= 10 Hours										
Reject Interval (Partial Mech) UNE Line Sharing	85 % <= 10 Hours				28	28	100.00%				YES
Reject Interval (Partial Mech) UNE Loop + Port Combinations	85 % <= 10 Hours				2409	2455	98.13%				YES
Reject Interval (Partial Mech) UNE Other Design	85 % <= 10 Hours				9	9	100.00%				YES
Reject Interval (Partial Mech) UNE Other Non-Design	85 % <= 10 Hours				85	85	100.00%				YES
Reject Interval (Partial Mech) UNE Switch Ports	85 % <= 10 Hours										
Reject Interval (Partial Mech) UNE xDSL (HDSL, ADSL, and UCL)	85 % <= 10 Hours				0	1					NO
Service Inquiry Firm Order Confirmation											
Service Inquiry w/ LSR FOC UNE xDSL (ADSL,HDSL,UCL)	95 % Returned <= 5 Business Days										
Service Inquiry w/ LSR FOC UNE-UDF	95 % Returned <= 5 Business Days										
Service Inquiry w/ LSR FOC Unbundled Interoffice Transport	95 % Returned <= 5 Business Days				1	1	100.00%				YES
Speed of Answer											
Speed of Answer in Ordering Center LOCAL CARRIER SERVICE CENTER	Retail Res / Bus Service Center	646237275	5497717	117.55	1830520	51666	35.43				YES

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Pre-Ordering

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Average Response Time & Response Interval											
OSS Response Interval (Pre-Ordering) ATLAS-DID + 2 Secs RNS EDI											
OSS Response Interval (Pre-Ordering) ATLAS-DID + 2 Secs RNS TAG											
OSS Response Interval (Pre-Ordering) ATLAS-DID + 2 Secs ROS EDI											
OSS Response Interval (Pre-Ordering) ATLAS-DID + 2 Secs ROS TAG											
OSS Response Interval (Pre-Ordering) ATLAS-TN + 2 Secs RNS EDI	Diagnostic				19910	7790	2.56				Diagnostic
OSS Response Interval (Pre-Ordering) ATLAS-TN + 2 Secs RNS LENS		2046493	770946	2.65	309955	141995	2.18				YES
OSS Response Interval (Pre-Ordering) ATLAS-TN + 2 Secs RNS TAG		2046493	770946	2.65	105235	85221	1.23				YES
OSS Response Interval (Pre-Ordering) ATLAS-TN + 2 Secs ROS EDI	Diagnostic				19910	7790	2.56				Diagnostic
OSS Response Interval (Pre-Ordering) ATLAS-TN + 2 Secs ROS LENS		776792	315707	2.46	309955	141995	2.18				YES
OSS Response Interval (Pre-Ordering) ATLAS-TN + 2 Secs ROS TAG		776792	315707	2.46	105235	85221	1.23				YES
OSS Response Interval (Pre-Ordering) COFFI/USOC - OASISBIG + 2 Secs RNS LENS		23661697	8678457	2.73	72356	21092	3.43				NO
OSS Response Interval (Pre-Ordering) COFFI/USOC - OASISBIG + 2 Secs ROS LENS		2258106	648342	3.48	72356	21092	3.43				YES
OSS Response Interval (Pre-Ordering) CRSECSRL-CRSACCTS + 2 Secs RNS EDI	Diagnostic				912935	344959	2.65				Diagnostic
OSS Response Interval (Pre-Ordering) CRSECSRL-CRSACCTS + 2 Secs RNS LENS		13977211	4725837	2.96	4181610	867030	4.82				NO
OSS Response Interval (Pre-Ordering) CRSECSRL-CRSACCTS + 2 Secs RNS TAG		13977211	4725837	2.96	1412920	859925	1.64				YES
OSS Response Interval (Pre-Ordering) CRSECSRL-CRSOCSR + 2 Secs ROS EDI	Diagnostic				912935	344959	2.65				Diagnostic
OSS Response Interval (Pre-Ordering) CRSECSRL-CRSOCSR + 2 Secs ROS LENS		3739010	1487154	2.51	4181610	867030	4.82				NO
OSS Response Interval (Pre-Ordering) CRSECSRL-CRSOCSR + 2 Secs ROS TAG		3739010	1487154	2.51	1412920	859925	1.64				YES
OSS Response Interval (Pre-Ordering) DSAP-DDI + 2 Secs RNS EDI	Diagnostic				1	1	1				Diagnostic
OSS Response Interval (Pre-Ordering) DSAP-DDI + 2 Secs RNS LENS		3849457	1444090	2.67	674741	341542	1.98				YES
OSS Response Interval (Pre-Ordering) DSAP-DDI + 2 Secs RNS TAG		3849457	1444090	2.67	34343	35524	0.97				YES
OSS Response Interval (Pre-Ordering) DSAP-DDI + 2 Secs ROS EDI	Diagnostic				1	1	1				Diagnostic
OSS Response Interval (Pre-Ordering) DSAP-DDI + 2 Secs ROS LENS		895383	378514	2.37	674741	341542	1.98				YES
OSS Response Interval (Pre-Ordering) DSAP-DDI + 2 Secs ROS TAG		895383	378514	2.37	34343	35524	0.97				YES
OSS Response Interval (Pre-Ordering) OASISCAR RNS	Diagnostic	640477	2952534	0.22							Diagnostic
OSS Response Interval (Pre-Ordering) OASISLPC RNS	Diagnostic	693509	3213664	0.22							Diagnostic
OSS Response Interval (Pre-Ordering) OASISMTN RNS	Diagnostic	422044	3237467	0.13							Diagnostic
OSS Response Interval (Pre-Ordering) OASISMTN ROS	Diagnostic	13892	84832	0.16							Diagnostic
OSS Response Interval (Pre-Ordering) PSIMS/ORB - OASISBIG + 2 Secs RNS EDI	Diagnostic				4	2	2				Diagnostic
OSS Response Interval (Pre-Ordering) PSIMS/ORB - OASISBIG + 2 Secs RNS LENS		23661697	8678457	2.73	108435	88180	1.23				YES
OSS Response Interval (Pre-Ordering) PSIMS/ORB - OASISBIG + 2 Secs RNS TAG		23661697	8678457	2.73	62219	2962	21.01				NO
OSS Response Interval (Pre-Ordering) PSIMS/ORB - OASISBIG + 2 Secs ROS EDI	Diagnostic				4	2	2				Diagnostic
OSS Response Interval (Pre-Ordering) PSIMS/ORB - OASISBIG + 2 Secs ROS LENS		2258106	648342	3.48	108435	88180	1.23				YES
OSS Response Interval (Pre-Ordering) PSIMS/ORB - OASISBIG + 2 Secs ROS TAG		2258106	648342	3.48	62219	2962	21.01				NO
OSS Response Interval (Pre-Ordering) RSAG BY ADDR + 2 Secs RNS EDI	Diagnostic				109099	43189	2.53				Diagnostic
OSS Response Interval (Pre-Ordering) RSAG BY ADDR + 2 Secs RNS LENS		10441109	4149773	2.52	645923	350010	1.85				YES
OSS Response Interval (Pre-Ordering) RSAG BY ADDR + 2 Secs RNS TAG		10441109	4149773	2.52	290386	211159	1.38				YES
OSS Response Interval (Pre-Ordering) RSAG BY ADDR + 2 Secs ROS EDI	Diagnostic				109099	43189	2.53				Diagnostic
OSS Response Interval (Pre-Ordering) RSAG BY ADDR + 2 Secs ROS LENS		5846119	948658	6.16	645923	350010	1.85				YES
OSS Response Interval (Pre-Ordering) RSAG BY ADDR + 2 Secs ROS TAG		5846119	948658	6.16	290386	211159	1.38				YES
OSS Response Interval (Pre-Ordering) RSAG BY TN + 2 Secs RNS EDI	Diagnostic				481866	234269	2.06				Diagnostic
OSS Response Interval (Pre-Ordering) RSAG BY TN + 2 Secs RNS LENS		5052608	2190596	2.31	1720680	548519	3.14				NO
OSS Response Interval (Pre-Ordering) RSAG BY TN + 2 Secs RNS TAG		5052608	2190596	2.31	328217	276429	1.19				YES
OSS Response Interval (Pre-Ordering) RSAG BY TN + 2 Secs ROS EDI	Diagnostic				481866	234269	2.06				Diagnostic
OSS Response Interval (Pre-Ordering) RSAG BY TN + 2 Secs ROS LENS		29685	10673	2.78	1720680	548519	3.14				NO
OSS Response Interval (Pre-Ordering) RSAG BY TN + 2 Secs ROS TAG		29685	10673	2.78	328217	276429	1.19				YES
Electronic Response Time											
Electronic Loop Makeup	95%<= 1 Minute				489	491	99.59%				YES
Interface Availability											
OSS Interface Availability (Pre-Ordering) ATLAS/COFFI BST & CLEC	>= 99.5 %			99.94%							YES
OSS Interface Availability (Pre-Ordering) BOCRIS/CRIS BST & CLEC	>= 99.5 %			99.94%							YES
OSS Interface Availability (Pre-Ordering) BOCRIS BST & CLEC											
OSS Interface Availability (Pre-Ordering) DOE BST & CLEC	>= 99.5 %			100.00%							YES
OSS Interface Availability (Pre-Ordering) DOM CLEC	>= 99.5 %						100.00%				YES
OSS Interface Availability (Pre-Ordering) DSAP BST & CLEC	>= 99.5 %			100.00%							YES
OSS Interface Availability (Pre-Ordering) EDI CLEC	>= 99.5 %						100.00%				YES
OSS Interface Availability (Pre-Ordering) LENS CLEC	>= 99.5 %						100.00%				YES
OSS Interface Availability (Pre-Ordering) LEO CLEC	>= 99.5 %						100.00%				YES
OSS Interface Availability (Pre-Ordering) LESOG CLEC	>= 99.5 %						100.00%				YES
OSS Interface Availability (Pre-Ordering) LNP GATEWAY CLEC	>= 99.5 %						100.00%				YES
OSS Interface Availability (Pre-Ordering) PSIMS CLEC	>= 99.5 %						100.00%				YES
OSS Interface Availability (Pre-Ordering) RSAG BST & CLEC	>= 99.5 %			99.93%							YES
OSS Interface Availability (Pre-Ordering) SGG (COG) CLEC	>= 99.5 %						100.00%				YES
OSS Interface Availability (Pre-Ordering) SOCS BST & CLEC	>= 99.5 %			99.94%							YES
OSS Interface Availability (Pre-Ordering) SOG CLEC											
OSS Interface Availability (Pre-Ordering) SONGS BST & CLEC	>= 99.5 %			99.86%							YES
OSS Interface Availability (Pre-Ordering) TAG CLEC	>= 99.5 %						100.00%				YES
Manual Response Time											
Manual Loop Makeup	95%<= 3 Business Days				3	3	100.00%				YES

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Provisioning

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Completion Attempts Without Notice											
Completion Attempts Without Notice 2W Analog Loop Design Dispatch	Diagnostic										
Completion Attempts Without Notice 2W Analog Loop Design Non-Dispatch	Diagnostic										
Completion Attempts Without Notice 2W Analog Loop Non-Design Dispatch	Diagnostic				0	2	0.00%				Diagnostic
Completion Attempts Without Notice 2W Analog Loop Non-Design Non-Dispatch	Diagnostic				0	1	0.00%				Diagnostic
Completion Attempts Without Notice 2W Analog Loop w/INP - Design Dispatch	Diagnostic										
Completion Attempts Without Notice 2W Analog Loop w/INP - Design Non-Dispatch	Diagnostic										
Completion Attempts Without Notice 2W Analog Loop w/INP - Non-Design Dispatch	Diagnostic										
Completion Attempts Without Notice 2W Analog Loop w/INP - Non-Design Non-Dispat	Diagnostic										
Completion Attempts Without Notice 2W Analog Loop w/LNP - Design Dispatch	Diagnostic										
Completion Attempts Without Notice 2W Analog Loop w/LNP - Design Non-Dispatch	Diagnostic										
Completion Attempts Without Notice 2W Analog Loop w/LNP - Non-Design Dispatch	Diagnostic										
Completion Attempts Without Notice 2W Analog Loop w/LNP - Non-Design Non-Dispat	Diagnostic				0	1	0.00%				Diagnostic
Completion Attempts Without Notice INP (Standalone) Dispatch	Diagnostic										
Completion Attempts Without Notice INP (Standalone) Non-Dispatch	Diagnostic										
Completion Attempts Without Notice LNP (Standalone) Dispatch	Diagnostic										
Completion Attempts Without Notice LNP (Standalone) Non-Dispatch	Diagnostic				6	655	0.92%				Diagnostic
Completion Attempts Without Notice Local Interconnection Trunks Dispatch	Diagnostic				0	22	0.00%				Diagnostic
Completion Attempts Without Notice Local Interconnection Trunks Non-Dispatch	Diagnostic										
Completion Attempts Without Notice Local Transport (Unbundled Interoffice Transport)	Diagnostic				1	4	25.00%				Diagnostic
Completion Attempts Without Notice Local Transport (Unbundled Interoffice Transport)	Diagnostic				0	2	0.00%				Diagnostic
Completion Attempts Without Notice Resale Business Dispatch	Diagnostic				4	17	23.53%				Diagnostic
Completion Attempts Without Notice Resale Business Non-Dispatch	Diagnostic				6	147	4.08%				Diagnostic
Completion Attempts Without Notice Resale Centrex Dispatch	Diagnostic										
Completion Attempts Without Notice Resale Centrex Non-Dispatch	Diagnostic										
Completion Attempts Without Notice Resale Design Dispatch	Diagnostic				0	3	0.00%				Diagnostic
Completion Attempts Without Notice Resale Design Non-Dispatch	Diagnostic				1	8	12.50%				Diagnostic
Completion Attempts Without Notice Resale ISDN Dispatch	Diagnostic										
Completion Attempts Without Notice Resale ISDN Non-Dispatch	Diagnostic										
Completion Attempts Without Notice Resale PBX Dispatch	Diagnostic										
Completion Attempts Without Notice Resale PBX Non-Dispatch	Diagnostic				1	2	50.00%				Diagnostic
Completion Attempts Without Notice Resale Residence Dispatch	Diagnostic				4	90	4.44%				Diagnostic
Completion Attempts Without Notice Resale Residence Non-Dispatch	Diagnostic				45	2326	1.93%				Diagnostic
Completion Attempts Without Notice UNE Combos - Other Dispatch	Diagnostic				2	18	11.11%				Diagnostic
Completion Attempts Without Notice UNE Combos - Other Non-Dispatch	Diagnostic				0	2	0.00%				Diagnostic
Completion Attempts Without Notice UNE Digital Loop < DS1 Dispatch	Diagnostic				1	5	20.00%				Diagnostic
Completion Attempts Without Notice UNE Digital Loop < DS1 Non-Dispatch	Diagnostic										
Completion Attempts Without Notice UNE Digital Loop >= DS1 Dispatch	Diagnostic				0	36	0.00%				Diagnostic
Completion Attempts Without Notice UNE Digital Loop >= DS1 Non-Dispatch	Diagnostic				0	4	0.00%				Diagnostic
Completion Attempts Without Notice UNE ISDN Dispatch	Diagnostic				1	3	33.33%				Diagnostic
Completion Attempts Without Notice UNE ISDN Non-Dispatch	Diagnostic										
Completion Attempts Without Notice UNE Line Sharing Dispatch	Diagnostic				2	2	100.00%				Diagnostic
Completion Attempts Without Notice UNE Line Sharing Non-Dispatch	Diagnostic				35	43	81.40%				Diagnostic
Completion Attempts Without Notice UNE Loop + Port Combinations Dispatch	Diagnostic				26	658	3.95%				Diagnostic
Completion Attempts Without Notice UNE Loop + Port Combinations Non-Dispatch	Diagnostic				268	25305	1.06%				Diagnostic
Completion Attempts Without Notice UNE Other Design Dispatch	Diagnostic										
Completion Attempts Without Notice UNE Other Design Non-Dispatch	Diagnostic										
Completion Attempts Without Notice UNE Other Non-Design Dispatch	Diagnostic				0	4	0.00%				Diagnostic
Completion Attempts Without Notice UNE Other Non-Design Non-Dispatch	Diagnostic				0	9	0.00%				Diagnostic
Completion Attempts Without Notice UNE Switch Ports Dispatch	Diagnostic										
Completion Attempts Without Notice UNE Switch Ports Non-Dispatch	Diagnostic				0	4	0.00%				Diagnostic
Completion Attempts Without Notice UNE xDSL (HDSL, ADSL, and UCL) Dispatch	Diagnostic				0	2	0.00%				Diagnostic
Completion Attempts Without Notice UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatc	Diagnostic										
Completion Notice Interval											
Avg Cmp Notice Intvl Mech 2W Analog Loop Design < 10 Circuits	Retail Residence and Business Dispatch	21652	5712	3.79	0	1	0.02	18.89		0.1998	YES
Avg Cmp Notice Intvl Mech 2W Analog Loop Design >= 10 Circuits	Retail Residence and Business Dispatch	234	19	12.31				29.21			
Avg Cmp Notice Intvl Mech 2W Analog Loop Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	21516	5641	3.81	0	2	0.02	18.99		0.2828	YES
Avg Cmp Notice Intvl Mech 2W Analog Loop Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	217	17	12.75				30.8			
Avg Cmp Notice Intvl Mech 2W Analog Loop Non-Design Non-Dispatch (Dispatch In) <	Retail Residence and Business (POTS) Excluding Switch -Based Orders	50562	32533	1.55	0	1	0.02	14.33		0.1073	YES
Avg Cmp Notice Intvl Mech 2W Analog Loop Non-Design Non-Dispatch (Dispatch In) >	Retail Residence and Business (POTS) Excluding Switch -Based Orders	0	1	0.22				0			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Design < 10 Circuits	Retail Residence and Business Dispatch	21652	5712	3.79				18.89			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Design >= 10 Circuits	Retail Residence and Business Dispatch	234	19	12.31				29.21			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Non-Design Dispatch < 10 Circuit	Retail Residence and Business (POTS) Excluding Switch -Based Orders	21516	5641	3.81				18.99			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Non-Design Dispatch >= 10 Circu	Retail Residence and Business (POTS) Excluding Switch -Based Orders	217	17	12.75				30.8			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Non-Design Non-Dispatch (Dispa	Retail Residence and Business (POTS) Excluding Switch -Based Orders	50562	32533	1.55				14.33			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Non-Design Non-Dispatch (Dispa	Retail Residence and Business (POTS) Excluding Switch -Based Orders	0	1	0.22				0			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Design < 10 Circuits	Retail Residence and Business Dispatch	21652	5712	3.79				18.89			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Design >= 10 Circuits	Retail Residence and Business Dispatch	234	19	12.31				29.21			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Non-Design Dispatch < 10 Circui	Retail Residence and Business (POTS) Excluding Switch -Based Orders	21516	5641	3.81				18.99			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Non-Design Dispatch >= 10 Circ	Retail Residence and Business (POTS) Excluding Switch -Based Orders	217	17	12.75				30.8			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dispa	Retail Residence and Business (POTS) Excluding Switch -Based Orders	50562	32533	1.55	0	1	0.02	14.33		0.1073	YES
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dispa	Retail Residence and Business (POTS) Excluding Switch -Based Orders	0	1	0.22				0			
Avg Cmp Notice Intvl Mech INP (Standalone) < 10 Circuits	Retail Residence and Business (POTS)	146154	104072	1.4				14.93			
Avg Cmp Notice Intvl Mech INP (Standalone) >= 10 Circuits	Retail Residence and Business (POTS)	217	18	12.05				30.02			
Avg Cmp Notice Intvl Mech LNP (Standalone) < 10 Circuits	Retail Residence and Business (POTS)	146154	104072	1.4	228	623	0.37	14.93		1.7294	YES
Avg Cmp Notice Intvl Mech LNP (Standalone) >= 10 Circuits	Retail Residence and Business (POTS)	217	18	12.05	0	1	0.48	30.02		0.375	YES
Avg Cmp Notice Intvl Mech Local Interconnection Trunks	Local Interconnection Trunks										
Avg Cmp Notice Intvl Mech Local Transport (Unbundled Interoffice Transport) < 10 Circ	Retail DS1/DS3 Interoffice	1087	255	4.26				20.42			
Avg Cmp Notice Intvl Mech Local Transport (Unbundled Interoffice Transport) >= 10 Ci	Retail DS1/DS3 Interoffice										

BellSouth Monthly State Summary
Kentucky, May 2004

Provisioning

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Avg Cmp Notice Intvl Mech Resale Business < 10 Circuits	Retail Business	16486	8767	1.88	358	155	2.31	15.36		-0.3439	YES
Avg Cmp Notice Intvl Mech Resale Business >= 10 Circuits	Retail Business	387	26	14.87				52.6			
Avg Cmp Notice Intvl Mech Resale Centrex < 10 Circuits	Retail Centrex	536	189	2.83				15.41			
Avg Cmp Notice Intvl Mech Resale Centrex >= 10 Circuits	Retail Centrex	18	3	5.92				9.75			
Avg Cmp Notice Intvl Mech Resale Design < 10 Circuits	Retail Design	3277	422	7.77				65.05			
Avg Cmp Notice Intvl Mech Resale Design >= 10 Circuits	Retail Design	998	65	15.35				37.63			
Avg Cmp Notice Intvl Mech Resale ISDN < 10 Circuits	Retail ISDN	1037	102	10.16				22.12			
Avg Cmp Notice Intvl Mech Resale ISDN >= 10 Circuits	Retail ISDN	1	3	0.21				0.22			
Avg Cmp Notice Intvl Mech Resale PBX < 10 Circuits	Retail PBX	169	27	6.26				15.16			
Avg Cmp Notice Intvl Mech Resale PBX >= 10 Circuits	Retail PBX	543	9	60.29				91.31			
Avg Cmp Notice Intvl Mech Resale Residence < 10 Circuits	Retail Residence	130358	95532	1.36	1410	2396	0.59	14.89		2.5193	YES
Avg Cmp Notice Intvl Mech Resale Residence >= 10 Circuits	Retail Residence	114	1	113.62				0			
Avg Cmp Notice Intvl Mech UNE Combos - Other Dispatch < 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatched Out & Dispatched In)	23192	6021	3.85	0	9	0.02	18.74		0.6137	YES
Avg Cmp Notice Intvl Mech UNE Combos - Other Dispatch >= 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatched Out & Dispatched In)	1064	70	15.2				35.58			
Avg Cmp Notice Intvl Mech UNE Combos - Other Non-Dispatch (Dispatch In) < 10 Circ	Retail Residence, Business and Design Dispatch (Including Dispatched Out & Dispatched In)	52545	32679	1.61	0	2	0.02	16.05		0.1402	YES
Avg Cmp Notice Intvl Mech UNE Combos - Other Non-Dispatch (Dispatch In) >= 10 Cir	Retail Residence, Business and Design Dispatch (Including Dispatched Out & Dispatched In)	434	21	20.64				63.76			
Avg Cmp Notice Intvl Mech UNE Digital Loop < DS1 < 10 Circuits	Retail Digital Loop < DS1	7923	4516	1.75	0	3	0.02	8.54		0.3523	YES
Avg Cmp Notice Intvl Mech UNE Digital Loop < DS1 >= 10 Circuits	Retail Digital Loop < DS1	85	33	2.57				8.13			
Avg Cmp Notice Intvl Mech UNE Digital Loop >= DS1 < 10 Circuits	Retail Digital Loop >= DS1	1022	177	5.77	1	38	0.02	22.33		1.4411	YES
Avg Cmp Notice Intvl Mech UNE Digital Loop >= DS1 >= 10 Circuits	Retail Digital Loop >= DS1	2	5	0.34				0.28			
Avg Cmp Notice Intvl Mech UNE ISDN < 10 Circuits	Retail ISDN - BRI	452	50	9.05	0	2	0.02	16.77		0.7469	YES
Avg Cmp Notice Intvl Mech UNE ISDN >= 10 Circuits	Retail ISDN - BRI										
Avg Cmp Notice Intvl Mech UNE Line Sharing < 10 Circuits	ADSL Provided to Retail	7390	4383	1.69				8.44			
Avg Cmp Notice Intvl Mech UNE Line Sharing >= 10 Circuits	ADSL Provided to Retail										
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Dispatch < 10 Circuits	Retail Residence and Business	21652	5712	3.79	693	636	1.09	18.89		3.4205	YES
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Dispatch >= 10 Circuits	Retail Residence and Business	234	19	12.31	0	1	0.02	29.21		0.4102	YES
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Non-Dispatch (Dispatch In)	Retail Residence and Business	50871	32624	1.56	7245	13817	0.52	14.33		7.1153	YES
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Non-Dispatch (Dispatch In)	Retail Residence and Business	266	8	33.29				93.14			
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Non-Dispatch (Switch Base	Retail Residence and Business	74321	65963	1.13	9003	11324	0.8	14.82		2.2	YES
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Non-Dispatch (Switch Base	Retail Residence and Business										
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Non-Dispatch < 10 Circuits	Retail Residence and Business	125192	98587	1.27	16249	25141	0.65	14.66		6.0199	YES
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Non-Dispatch >= 10 Circuit	Retail Residence and Business	266	8	33.29				93.14			
Avg Cmp Notice Intvl Mech UNE Other Design < 10 Circuits	Retail Design	3277	422	7.77				65.05			
Avg Cmp Notice Intvl Mech UNE Other Design >= 10 Circuits	Retail Design	998	65	15.35				37.63			
Avg Cmp Notice Intvl Mech UNE Other Non-Design < 10 Circuits	Retail Residence and Business	146844	104299	1.41	3	10	0.27	14.93		0.2402	YES
Avg Cmp Notice Intvl Mech UNE Other Non-Design >= 10 Circuits	Retail Residence and Business	500	27	18.52				54.97			
Avg Cmp Notice Intvl Mech UNE Switch Ports < 10 Circuits	Retail Residence and Business (POTS)	146154	104072	1.4	1	3	0.31	14.93		0.1268	YES
Avg Cmp Notice Intvl Mech UNE Switch Ports >= 10 Circuits	Retail Residence and Business (POTS)	217	18	12.05				30.02			
Avg Cmp Notice Intvl Mech UNE xDSL (HDSL, ADSL, and UCL) < 10 Circuits	ADSL Provided to Retail	7390	4383	1.69	0	1	0.02	8.44		0.1978	YES
Avg Cmp Notice Intvl Mech UNE xDSL (HDSL, ADSL, and UCL) >= 10 Circuits	ADSL Provided to Retail										
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop Design < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop Design >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop Non-Design Dispatch < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop Non-Design Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop Non-Design Non-Dispatch (Dispatch In) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/INP - Design < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/INP - Design >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/INP - Non-Design Dispatch < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/INP - Non-Design Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/INP - Non-Design Non-Dispatch (Dispatch In) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/INP - Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/LNP - Design < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/LNP - Design >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/LNP - Non-Design Dispatch < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/LNP - Non-Design Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dispatch In) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech INP (Standalone) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech INP (Standalone) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech LNP (Standalone) < 10 Circuits					85	29	2.25				Diagnostic
Avg Cmp Notice Intvl Non-Mech LNP (Standalone) >= 10 Circuits					14	2	7.09				Diagnostic
Avg Cmp Notice Intvl Non-Mech Local Interconnection Trunks					64	22	2.89				Diagnostic
Avg Cmp Notice Intvl Non-Mech Local Transport (Unbundled Interoffice Transport) < 10 Circuits					118	6	19.62				Diagnostic
Avg Cmp Notice Intvl Non-Mech Local Transport (Unbundled Interoffice Transport) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale Business < 10 Circuits					171	13	13.15				Diagnostic
Avg Cmp Notice Intvl Non-Mech Resale Business >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale Centrex < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale Centrex >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale Design < 10 Circuits					315	11	28.6				Diagnostic
Avg Cmp Notice Intvl Non-Mech Resale Design >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale ISDN < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale ISDN >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale PBX < 10 Circuits					36	2	18.14				Diagnostic
Avg Cmp Notice Intvl Non-Mech Resale PBX >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale Residence < 10 Circuits					218	27	8.07				Diagnostic
Avg Cmp Notice Intvl Non-Mech Resale Residence >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Combos - Other Dispatch < 10 Circuits					163	9	18.08				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Combos - Other Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Combos - Other Non-Dispatch (Dispatch In) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Combos - Other Non-Dispatch (Dispatch In) >= 10 Circuits											

BellSouth Monthly State Summary
Kentucky, May 2004

Provisioning

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Avg Cmp Notice Intvl Non-Mech UNE Digital Loop < DS1 < 10 Circuits					34	2	17.19				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Digital Loop < DS1 >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Digital Loop >= DS1 < 10 Circuits					58	3	19.21				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Digital Loop >= DS1 >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE ISDN < 10 Circuits					17	1	16.93				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE ISDN >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Line Sharing < 10 Circuits					14	45	0.31				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Line Sharing >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Dispatch < 10 Circuits					696	43	16.18				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Dispatch >= 10 Circuits					18	1	18.27				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Non-Dispatch (Dispatch In) < 10 Circuits					498	41	12.15				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Non-Dispatch (Dispatch In) >= 10 Circuits					14	1	14				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Non-Dispatch (Switch Based) < 10 Circuits					663	167	3.97				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Non-Dispatch (Switch Based) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Non-Dispatch < 10 Circuits					1161	208	5.58				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Non-Dispatch >= 10 Circuits					14	1	14				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Other Design < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Other Design >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Other Non-Design < 10 Circuits					64	3	21.21				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Other Non-Design >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Switch Ports < 10 Circuits					0	1	0.25				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Switch Ports >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE xDSL (HDSL, ADSL, and UCL) < 10 Circuits					17	1	17.45				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE xDSL (HDSL, ADSL, and UCL) >= 10 Circuits											
Coordinated Customer Conversion Interval											
CCC Interim Number Portability (INP) - Loop	95.00%										
CCC Local Number Portability (LNP) - Loop	95.00%										
Held Order Interval											
Held Order Intvl & Mean 2W Analog Loop Design < 10 Circuits Equipment	Retail Residence and Business Dispatch										
Held Order Intvl & Mean 2W Analog Loop Design < 10 Circuits Facilities	Retail Residence and Business Dispatch	1258	34	37				51.3302			
Held Order Intvl & Mean 2W Analog Loop Design < 10 Circuits Other	Retail Residence and Business Dispatch	313	38	8.24				18.328			
Held Order Intvl & Mean 2W Analog Loop Design >= 10 Circuits Equipment	Retail Residence and Business Dispatch										
Held Order Intvl & Mean 2W Analog Loop Design >= 10 Circuits Facilities	Retail Residence and Business Dispatch										
Held Order Intvl & Mean 2W Analog Loop Design >= 10 Circuits Other	Retail Residence and Business Dispatch										
Held Order Intvl & Mean 2W Analog Loop Non-Design < 10 Circuits Equipment	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Held Order Intvl & Mean 2W Analog Loop Non-Design < 10 Circuits Facilities	Retail Residence and Business (POTS) Excluding Switch -Based Orders	1258	34	37				51.3302			
Held Order Intvl & Mean 2W Analog Loop Non-Design < 10 Circuits Other	Retail Residence and Business (POTS) Excluding Switch -Based Orders	313	38	8.24				18.328			
Held Order Intvl & Mean 2W Analog Loop Non-Design >= 10 Circuits Equipment	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Held Order Intvl & Mean 2W Analog Loop Non-Design >= 10 Circuits Facilities	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Held Order Intvl & Mean 2W Analog Loop Non-Design >= 10 Circuits Other	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Held Order Intvl & Mean 2W Analog Loop w/INP - Design < 10 Circuits Equipment	Retail Residence and Business Dispatch										
Held Order Intvl & Mean 2W Analog Loop w/INP - Design < 10 Circuits Facilities	Retail Residence and Business Dispatch	1258	34	37				51.3302			
Held Order Intvl & Mean 2W Analog Loop w/INP - Design < 10 Circuits Other	Retail Residence and Business Dispatch	313	38	8.24				18.328			
Held Order Intvl & Mean 2W Analog Loop w/INP - Design >= 10 Circuits Equipment	Retail Residence and Business Dispatch										
Held Order Intvl & Mean 2W Analog Loop w/INP - Design >= 10 Circuits Facilities	Retail Residence and Business Dispatch										
Held Order Intvl & Mean 2W Analog Loop w/INP - Design >= 10 Circuits Other	Retail Residence and Business Dispatch										
Held Order Intvl & Mean 2W Analog Loop w/INP - Non-Design < 10 Circuits Equipment	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Held Order Intvl & Mean 2W Analog Loop w/INP - Non-Design < 10 Circuits Facilities	Retail Residence and Business (POTS) Excluding Switch -Based Orders	1258	34	37				51.3302			
Held Order Intvl & Mean 2W Analog Loop w/INP - Non-Design < 10 Circuits Other	Retail Residence and Business (POTS) Excluding Switch -Based Orders	313	38	8.24				18.328			
Held Order Intvl & Mean 2W Analog Loop w/INP - Non-Design >= 10 Circuits Equipme	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Held Order Intvl & Mean 2W Analog Loop w/INP - Non-Design >= 10 Circuits Facilities	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Held Order Intvl & Mean 2W Analog Loop w/INP - Non-Design >= 10 Circuits Other	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Held Order Intvl & Mean 2W Analog Loop w/LNP - Design < 10 Circuits Equipment	Retail Residence and Business Dispatch										
Held Order Intvl & Mean 2W Analog Loop w/LNP - Design < 10 Circuits Facilities	Retail Residence and Business Dispatch	1258	34	37				51.3302			
Held Order Intvl & Mean 2W Analog Loop w/LNP - Design < 10 Circuits Other	Retail Residence and Business Dispatch	313	38	8.24				18.328			
Held Order Intvl & Mean 2W Analog Loop w/LNP - Design >= 10 Circuits Equipment	Retail Residence and Business Dispatch										
Held Order Intvl & Mean 2W Analog Loop w/LNP - Design >= 10 Circuits Facilities	Retail Residence and Business Dispatch										
Held Order Intvl & Mean 2W Analog Loop w/LNP - Design >= 10 Circuits Other	Retail Residence and Business Dispatch										
Held Order Intvl & Mean 2W Analog Loop w/LNP - Non-Design < 10 Circuits Equipmer	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Held Order Intvl & Mean 2W Analog Loop w/LNP - Non-Design < 10 Circuits Facilities	Retail Residence and Business (POTS) Excluding Switch -Based Orders	1258	34	37				51.3302			
Held Order Intvl & Mean 2W Analog Loop w/LNP - Non-Design < 10 Circuits Other	Retail Residence and Business (POTS) Excluding Switch -Based Orders	313	38	8.24				18.328			
Held Order Intvl & Mean 2W Analog Loop w/LNP - Non-Design >= 10 Circuits Equipme	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Held Order Intvl & Mean 2W Analog Loop w/LNP - Non-Design >= 10 Circuits Facilities	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Held Order Intvl & Mean 2W Analog Loop w/LNP - Non-Design >= 10 Circuits Other	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Held Order Intvl & Mean INP (Standalone) < 10 Circuits Equipment	Retail Residence and Business (POTS)										
Held Order Intvl & Mean INP (Standalone) < 10 Circuits Facilities	Retail Residence and Business (POTS)	1258	34	37				51.3302			
Held Order Intvl & Mean INP (Standalone) < 10 Circuits Other	Retail Residence and Business (POTS)	313	38	8.24				18.328			
Held Order Intvl & Mean INP (Standalone) >= 10 Circuits Equipment	Retail Residence and Business (POTS)										
Held Order Intvl & Mean INP (Standalone) >= 10 Circuits Facilities	Retail Residence and Business (POTS)										
Held Order Intvl & Mean INP (Standalone) >= 10 Circuits Other	Retail Residence and Business (POTS)										
Held Order Intvl & Mean LNP (Standalone) < 10 Circuits Equipment	Retail Residence and Business (POTS)										
Held Order Intvl & Mean LNP (Standalone) < 10 Circuits Facilities	Retail Residence and Business (POTS)	1258	34	37				51.3302			
Held Order Intvl & Mean LNP (Standalone) < 10 Circuits Other	Retail Residence and Business (POTS)	313	38	8.24				18.328			
Held Order Intvl & Mean LNP (Standalone) >= 10 Circuits Equipment	Retail Residence and Business (POTS)										
Held Order Intvl & Mean LNP (Standalone) >= 10 Circuits Facilities	Retail Residence and Business (POTS)										
Held Order Intvl & Mean LNP (Standalone) >= 10 Circuits Other	Retail Residence and Business (POTS)										
Held Order Intvl & Mean Local Interconnection Trunks Equipment	Local Interconnection Trunks										
Held Order Intvl & Mean Local Interconnection Trunks Facilities	Local Interconnection Trunks										
Held Order Intvl & Mean Local Interconnection Trunks Other	Local Interconnection Trunks										
Held Order Intvl & Mean Local Transport (Unbundled Interoffice Transport) < 10 Circuit	Retail DS1/DS3 Interoffice										

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Held Order Intvl & Mean Local Transport (Unbundled Interoffice Transport) < 10 Circuit	Retail DS1/DS3 Interoffice	12	1	12				0			
Held Order Intvl & Mean Local Transport (Unbundled Interoffice Transport) < 10 Circuit	Retail DS1/DS3 Interoffice	48	1	48				0			
Held Order Intvl & Mean Local Transport (Unbundled Interoffice Transport) >= 10 Circu	Retail DS1/DS3 Interoffice										
Held Order Intvl & Mean Local Transport (Unbundled Interoffice Transport) >= 10 Circu	Retail DS1/DS3 Interoffice										
Held Order Intvl & Mean Local Transport (Unbundled Interoffice Transport) >= 10 Circu	Retail DS1/DS3 Interoffice										
Held Order Intvl & Mean Resale Business < 10 Circuits Equipment	Retail Business										
Held Order Intvl & Mean Resale Business < 10 Circuits Facilities	Retail Business	45	4	11.25				7.2744			
Held Order Intvl & Mean Resale Business < 10 Circuits Other	Retail Business	150	5	30				48.3942			
Held Order Intvl & Mean Resale Business >= 10 Circuits Equipment	Retail Business										
Held Order Intvl & Mean Resale Business >= 10 Circuits Facilities	Retail Business										
Held Order Intvl & Mean Resale Business >= 10 Circuits Other	Retail Business										
Held Order Intvl & Mean Resale Centrex < 10 Circuits Equipment	Retail Centrex										
Held Order Intvl & Mean Resale Centrex < 10 Circuits Facilities	Retail Centrex										
Held Order Intvl & Mean Resale Centrex < 10 Circuits Other	Retail Centrex										
Held Order Intvl & Mean Resale Centrex >= 10 Circuits Equipment	Retail Centrex										
Held Order Intvl & Mean Resale Centrex >= 10 Circuits Facilities	Retail Centrex										
Held Order Intvl & Mean Resale Centrex >= 10 Circuits Other	Retail Centrex										
Held Order Intvl & Mean Resale Design < 10 Circuits Equipment	Retail Design										
Held Order Intvl & Mean Resale Design < 10 Circuits Facilities	Retail Design										
Held Order Intvl & Mean Resale Design < 10 Circuits Other	Retail Design										
Held Order Intvl & Mean Resale Design >= 10 Circuits Equipment	Retail Design										
Held Order Intvl & Mean Resale Design >= 10 Circuits Facilities	Retail Design										
Held Order Intvl & Mean Resale Design >= 10 Circuits Other	Retail Design										
Held Order Intvl & Mean Resale ISDN < 10 Circuits Equipment	Retail ISDN										
Held Order Intvl & Mean Resale ISDN < 10 Circuits Facilities	Retail ISDN										
Held Order Intvl & Mean Resale ISDN < 10 Circuits Other	Retail ISDN										
Held Order Intvl & Mean Resale ISDN >= 10 Circuits Equipment	Retail ISDN										
Held Order Intvl & Mean Resale ISDN >= 10 Circuits Facilities	Retail ISDN										
Held Order Intvl & Mean Resale ISDN >= 10 Circuits Other	Retail ISDN										
Held Order Intvl & Mean Resale PBX < 10 Circuits Equipment	Retail PBX										
Held Order Intvl & Mean Resale PBX < 10 Circuits Facilities	Retail PBX										
Held Order Intvl & Mean Resale PBX < 10 Circuits Other	Retail PBX										
Held Order Intvl & Mean Resale PBX >= 10 Circuits Equipment	Retail PBX										
Held Order Intvl & Mean Resale PBX >= 10 Circuits Facilities	Retail PBX										
Held Order Intvl & Mean Resale PBX >= 10 Circuits Other	Retail PBX										
Held Order Intvl & Mean Resale Residence < 10 Circuits Equipment	Retail Residence										
Held Order Intvl & Mean Resale Residence < 10 Circuits Facilities	Retail Residence	1213	30	40.43	78	1	78	53.7502	54.6387	-0.6875	YES
Held Order Intvl & Mean Resale Residence < 10 Circuits Other	Retail Residence	163	33	4.94	6	1	6	3.2301	3.2787	-0.3235	YES
Held Order Intvl & Mean Resale Residence >= 10 Circuits Equipment	Retail Residence										
Held Order Intvl & Mean Resale Residence >= 10 Circuits Facilities	Retail Residence										
Held Order Intvl & Mean Resale Residence >= 10 Circuits Other	Retail Residence										
Held Order Intvl & Mean UNE Combos - Other < 10 Circuits Equipment	Retail Residence, Business and Design Dispatch										
Held Order Intvl & Mean UNE Combos - Other < 10 Circuits Facilities	Retail Residence, Business and Design Dispatch	1258	34	37				51.3302			
Held Order Intvl & Mean UNE Combos - Other < 10 Circuits Other	Retail Residence, Business and Design Dispatch	313	38	8.24	8	1	8	18.328	18.5676	0.0128	YES
Held Order Intvl & Mean UNE Combos - Other >= 10 Circuits Equipment	Retail Residence, Business and Design Dispatch										
Held Order Intvl & Mean UNE Combos - Other >= 10 Circuits Facilities	Retail Residence, Business and Design Dispatch										
Held Order Intvl & Mean UNE Combos - Other >= 10 Circuits Other	Retail Residence, Business and Design Dispatch										
Held Order Intvl & Mean UNE Digital Loop < DS1 < 10 Circuits Equipment	Retail Digital Loop < DS1										
Held Order Intvl & Mean UNE Digital Loop < DS1 < 10 Circuits Facilities	Retail Digital Loop < DS1	125	3	41.67				49.6924			
Held Order Intvl & Mean UNE Digital Loop < DS1 < 10 Circuits Other	Retail Digital Loop < DS1										
Held Order Intvl & Mean UNE Digital Loop < DS1 >= 10 Circuits Equipment	Retail Digital Loop < DS1										
Held Order Intvl & Mean UNE Digital Loop < DS1 >= 10 Circuits Facilities	Retail Digital Loop < DS1										
Held Order Intvl & Mean UNE Digital Loop < DS1 >= 10 Circuits Other	Retail Digital Loop < DS1										
Held Order Intvl & Mean UNE Digital Loop >= DS1 < 10 Circuits Equipment	Retail Digital Loop >= DS1										
Held Order Intvl & Mean UNE Digital Loop >= DS1 < 10 Circuits Facilities	Retail Digital Loop >= DS1										
Held Order Intvl & Mean UNE Digital Loop >= DS1 < 10 Circuits Other	Retail Digital Loop >= DS1										
Held Order Intvl & Mean UNE Digital Loop >= DS1 >= 10 Circuits Equipment	Retail Digital Loop >= DS1										
Held Order Intvl & Mean UNE Digital Loop >= DS1 >= 10 Circuits Facilities	Retail Digital Loop >= DS1										
Held Order Intvl & Mean UNE Digital Loop >= DS1 >= 10 Circuits Other	Retail Digital Loop >= DS1										
Held Order Intvl & Mean UNE ISDN < 10 Circuits Equipment	Retail ISDN - BRI										
Held Order Intvl & Mean UNE ISDN < 10 Circuits Facilities	Retail ISDN - BRI										
Held Order Intvl & Mean UNE ISDN < 10 Circuits Other	Retail ISDN - BRI										
Held Order Intvl & Mean UNE ISDN >= 10 Circuits Equipment	Retail ISDN - BRI										
Held Order Intvl & Mean UNE ISDN >= 10 Circuits Facilities	Retail ISDN - BRI										
Held Order Intvl & Mean UNE ISDN >= 10 Circuits Other	Retail ISDN - BRI										
Held Order Intvl & Mean UNE Line Sharing < 10 Circuits Equipment	ADSL Provided to Retail										
Held Order Intvl & Mean UNE Line Sharing < 10 Circuits Facilities	ADSL Provided to Retail	125	3	41.67				49.6924			
Held Order Intvl & Mean UNE Line Sharing < 10 Circuits Other	ADSL Provided to Retail										
Held Order Intvl & Mean UNE Line Sharing >= 10 Circuits Equipment	ADSL Provided to Retail										
Held Order Intvl & Mean UNE Line Sharing >= 10 Circuits Facilities	ADSL Provided to Retail										
Held Order Intvl & Mean UNE Line Sharing >= 10 Circuits Other	ADSL Provided to Retail										
Held Order Intvl & Mean UNE Loop + Port Combinations < 10 Circuits Equipment	Retail Residence and Business										
Held Order Intvl & Mean UNE Loop + Port Combinations < 10 Circuits Facilities	Retail Residence and Business	1258	34	37	62	4	15.5	51.3302	27.1328	0.7924	YES
Held Order Intvl & Mean UNE Loop + Port Combinations < 10 Circuits Other	Retail Residence and Business	313	38	8.24	19	2	9.5	18.328	13.2965	-0.095	YES
Held Order Intvl & Mean UNE Loop + Port Combinations >= 10 Circuits Equipment	Retail Residence and Business										
Held Order Intvl & Mean UNE Loop + Port Combinations >= 10 Circuits Facilities	Retail Residence and Business										
Held Order Intvl & Mean UNE Loop + Port Combinations >= 10 Circuits Other	Retail Residence and Business										
Held Order Intvl & Mean UNE Other Design < 10 Circuits Equipment	Retail Design										
Held Order Intvl & Mean UNE Other Design < 10 Circuits Facilities	Retail Design										
Held Order Intvl & Mean UNE Other Design < 10 Circuits Other	Retail Design										
Held Order Intvl & Mean UNE Other Design >= 10 Circuits Equipment	Retail Design										

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Held Order Intvl & Mean UNE Other Design >= 10 Circuits Facilities	Retail Design										
Held Order Intvl & Mean UNE Other Design >= 10 Circuits Other	Retail Design										
Held Order Intvl & Mean UNE Other Non-Design < 10 Circuits Equipment	Retail Residence and Business										
Held Order Intvl & Mean UNE Other Non-Design < 10 Circuits Facilities	Retail Residence and Business	1258	34	37				51.3302			
Held Order Intvl & Mean UNE Other Non-Design < 10 Circuits Other	Retail Residence and Business	313	38	8.24				18.328			
Held Order Intvl & Mean UNE Other Non-Design >= 10 Circuits Equipment	Retail Residence and Business										
Held Order Intvl & Mean UNE Other Non-Design >= 10 Circuits Facilities	Retail Residence and Business										
Held Order Intvl & Mean UNE Other Non-Design >= 10 Circuits Other	Retail Residence and Business										
Held Order Intvl & Mean UNE Switch Ports < 10 Circuits Equipment	Retail Residence and Business (POTS)										
Held Order Intvl & Mean UNE Switch Ports < 10 Circuits Facilities	Retail Residence and Business (POTS)	1258	34	37				51.3302			
Held Order Intvl & Mean UNE Switch Ports < 10 Circuits Other	Retail Residence and Business (POTS)	313	38	8.24				18.328			
Held Order Intvl & Mean UNE Switch Ports >= 10 Circuits Equipment	Retail Residence and Business (POTS)										
Held Order Intvl & Mean UNE Switch Ports >= 10 Circuits Facilities	Retail Residence and Business (POTS)										
Held Order Intvl & Mean UNE Switch Ports >= 10 Circuits Other	Retail Residence and Business (POTS)										
Held Order Intvl & Mean UNE xDSL (HDSL, ADSL, and UCL) < 10 Circuits Equipment	ADSL Provided to Retail										
Held Order Intvl & Mean UNE xDSL (HDSL, ADSL, and UCL) < 10 Circuits Facilities	ADSL Provided to Retail	125	3	41.67				49.6924			
Held Order Intvl & Mean UNE xDSL (HDSL, ADSL, and UCL) < 10 Circuits Other	ADSL Provided to Retail										
Held Order Intvl & Mean UNE xDSL (HDSL, ADSL, and UCL) >= 10 Circuits Equipmen	ADSL Provided to Retail										
Held Order Intvl & Mean UNE xDSL (HDSL, ADSL, and UCL) >= 10 Circuits Facilities	ADSL Provided to Retail										
Held Order Intvl & Mean UNE xDSL (HDSL, ADSL, and UCL) >= 10 Circuits Other	ADSL Provided to Retail										
Hot Cut Timeliness											
CCC - Hot Cuts Timeliness COORDINATED TIME SPECIFIC (SL1)	95.00 % On Time										
CCC - Hot Cuts Timeliness COORDINATED, NON-TIME SPECIFIC (SL2)	95.00 % On Time										
CCC - Hot Cuts Timeliness COORDINATED, NON-TIME SPECIFIC, (SL1)	95.00 % On Time										
CCC - Hot Cuts Timeliness COORDINATED, TIME SPECIFIC (SL2)	95.00 % On Time										
Jeopardy Notice Interval											
% Jeopardy (Mech) 2W Analog Loop Design	Retail Residence and Business Dispatch	501	5958	8.41%	0	1	0.00%				YES
% Jeopardy (Mech) 2W Analog Loop Non-Design	Retail Residence and Business (POTS) Excluding Switch -Based Orders	509	104192	0.49%	0	3	0.00%				YES
% Jeopardy (Mech) 2W Analog Loop w/INP - Design	Retail Residence and Business Dispatch	501	5958	8.41%							
% Jeopardy (Mech) 2W Analog Loop w/INP - Non-Design	Retail Residence and Business (POTS) Excluding Switch -Based Orders	509	104192	0.49%							
% Jeopardy (Mech) 2W Analog Loop w/LNP - Design	Retail Residence and Business Dispatch	501	5958	8.41%							
% Jeopardy (Mech) 2W Analog Loop w/LNP - Non-Design	Retail Residence and Business (POTS) Excluding Switch -Based Orders	509	104192	0.49%	0	1	0.00%				YES
% Jeopardy (Mech) INP (Standalone)	Retail Residence and Business (POTS)	509	104192	0.49%							
% Jeopardy (Mech) LNP (Standalone)	Retail Residence and Business (POTS)	509	104192	0.49%	0	624	0.00%				YES
% Jeopardy (Mech) Local Interconnection Trunks	Local Interconnection Trunks										
% Jeopardy (Mech) Local Transport (Unbundled Interoffice Transport)	Retail DS1/DS3 Interoffice	130	256	50.78%							
% Jeopardy (Mech) Resale Business	Retail Business	144	8877	1.62%	0	156	0.00%				YES
% Jeopardy (Mech) Resale Centrex	Retail Centrex	5	190	2.63%							
% Jeopardy (Mech) Resale Design	Retail Design	72	485	14.85%							
% Jeopardy (Mech) Resale ISDN	Retail ISDN	21	97	21.65%							
% Jeopardy (Mech) Resale PBX	Retail PBX	6	39	15.38%							
% Jeopardy (Mech) Resale Residence	Retail Residence	370	95551	0.39%	7	2398	0.29%				YES
% Jeopardy (Mech) UNE Combos - Other	Retail Residence, Business and Design Dispatch	571	6322	9.03%	7	11	63.64%				NO
% Jeopardy (Mech) UNE Digital Loop < DS1	Retail Digital Loop < DS1	72	4511	1.60%	2	3	66.67%				NO
% Jeopardy (Mech) UNE Digital Loop >= DS1	Retail Digital Loop >= DS1	44	169	26.04%	34	43	79.07%				NO
% Jeopardy (Mech) UNE ISDN	Retail ISDN - BRI	10	47	21.28%	2	2	100.00%				NO
% Jeopardy (Mech) UNE Line Sharing	ADSL Provided to Retail	62	4358	1.42%							
% Jeopardy (Mech) UNE Loop + Port Combinations	Retail Residence and Business	514	104428	0.49%	44	25791	0.17%				YES
% Jeopardy (Mech) UNE Other Design	Retail Design	72	485	14.85%							
% Jeopardy (Mech) UNE Other Non-Design	Retail Residence and Business	514	104428	0.49%	0	10	0.00%				YES
% Jeopardy (Mech) UNE Switch Ports	Retail Residence and Business (POTS)	509	104192	0.49%	0	3	0.00%				YES
% Jeopardy (Mech) UNE xDSL (HDSL, ADSL, and UCL)	ADSL Provided to Retail	62	4358	1.42%	0	1	0.00%				YES
% Jeopardy (Non Mech) 2W Analog Loop Design	Diagnostic										
% Jeopardy (Non Mech) 2W Analog Loop Non-Design	Diagnostic										
% Jeopardy (Non Mech) 2W Analog Loop w/INP - Design	Diagnostic										
% Jeopardy (Non Mech) 2W Analog Loop w/INP - Non-Design	Diagnostic										
% Jeopardy (Non Mech) 2W Analog Loop w/LNP - Design	Diagnostic										
% Jeopardy (Non Mech) 2W Analog Loop w/LNP - Non-Design	Diagnostic										
% Jeopardy (Non Mech) INP (Standalone)	Diagnostic										
% Jeopardy (Non Mech) LNP (Standalone)	Diagnostic				0	31	0.00%				Diagnostic
% Jeopardy (Non Mech) Local Interconnection Trunks	Diagnostic				0	16	0.00%				Diagnostic
% Jeopardy (Non Mech) Local Transport (Unbundled Interoffice Transport)	Diagnostic				0	6	0.00%				Diagnostic
% Jeopardy (Non Mech) Resale Business	Diagnostic				0	14	0.00%				Diagnostic
% Jeopardy (Non Mech) Resale Centrex	Diagnostic										
% Jeopardy (Non Mech) Resale Design	Diagnostic				0	11	0.00%				Diagnostic
% Jeopardy (Non Mech) Resale ISDN	Diagnostic										
% Jeopardy (Non Mech) Resale PBX	Diagnostic				0	2	0.00%				Diagnostic
% Jeopardy (Non Mech) Resale Residence	Diagnostic				1	28	3.57%				Diagnostic
% Jeopardy (Non Mech) UNE Combos - Other	Diagnostic				7	13	53.85%				Diagnostic
% Jeopardy (Non Mech) UNE Digital Loop < DS1	Diagnostic				0	2	0.00%				Diagnostic
% Jeopardy (Non Mech) UNE Digital Loop >= DS1	Diagnostic				2	3	66.67%				Diagnostic
% Jeopardy (Non Mech) UNE ISDN	Diagnostic				0	1	0.00%				Diagnostic
% Jeopardy (Non Mech) UNE Line Sharing	Diagnostic				0	47	0.00%				Diagnostic
% Jeopardy (Non Mech) UNE Loop + Port Combinations	Diagnostic				4	256	1.56%				Diagnostic
% Jeopardy (Non Mech) UNE Other Design	Diagnostic										
% Jeopardy (Non Mech) UNE Other Non-Design	Diagnostic				0	3	0.00%				Diagnostic
% Jeopardy (Non Mech) UNE Switch Ports	Diagnostic				0	1	0.00%				Diagnostic
% Jeopardy (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)	Diagnostic				0	1	0.00%				Diagnostic
% Jeopardy within 48 Hours (Mech) 2W Analog Loop Design	95.00%										
% Jeopardy within 48 Hours (Mech) 2W Analog Loop Non-Design	95.00%										

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% Jeopardy within 48 Hours (Mech) 2W Analog Loop w/INP - Design	95.00%										
% Jeopardy within 48 Hours (Mech) 2W Analog Loop w/INP - Non-Design	95.00%										
% Jeopardy within 48 Hours (Mech) 2W Analog Loop w/LNP - Design	95.00%										
% Jeopardy within 48 Hours (Mech) 2W Analog Loop w/LNP - Non-Design	95.00%										
% Jeopardy within 48 Hours (Mech) INP (Standalone)	95.00%										
% Jeopardy within 48 Hours (Mech) LNP (Standalone)	95.00%										
% Jeopardy within 48 Hours (Mech) Local Interconnection Trunks	95.00%										
% Jeopardy within 48 Hours (Mech) Local Transport (Unbundled Interoffice Transport)	95.00%										
% Jeopardy within 48 Hours (Mech) Resale Business	95.00%										
% Jeopardy within 48 Hours (Mech) Resale Centrex	95.00%										
% Jeopardy within 48 Hours (Mech) Resale Design	95.00%										
% Jeopardy within 48 Hours (Mech) Resale ISDN	95.00%										
% Jeopardy within 48 Hours (Mech) Resale PBX	95.00%										
% Jeopardy within 48 Hours (Mech) Resale Residence	95.00%				6	7	85.71%				NO
% Jeopardy within 48 Hours (Mech) UNE Combos - Other	95.00%				7	7	100.00%				YES
% Jeopardy within 48 Hours (Mech) UNE Digital Loop < DS1	95.00%				2	2	100.00%				YES
% Jeopardy within 48 Hours (Mech) UNE Digital Loop >= DS1	95.00%				34	34	100.00%				YES
% Jeopardy within 48 Hours (Mech) UNE ISDN	95.00%				2	2	100.00%				YES
% Jeopardy within 48 Hours (Mech) UNE Line Sharing	95.00%										
% Jeopardy within 48 Hours (Mech) UNE Loop + Port Combinations	95.00%				36	36	100.00%				YES
% Jeopardy within 48 Hours (Mech) UNE Other Design	95.00%										
% Jeopardy within 48 Hours (Mech) UNE Other Non-Design	95.00%										
% Jeopardy within 48 Hours (Mech) UNE Switch Ports	95.00%										
% Jeopardy within 48 Hours (Mech) UNE xDSL (HDSL, ADSL, and UCL)	95.00%										
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop Design	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop Non-Design	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop w/INP - Design	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop w/INP - Non-Design	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop w/LNP - Design	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop w/LNP - Non-Design	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) INP (Standalone)	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) LNP (Standalone)	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) Local Interconnection Trunks	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) Local Transport (Unbundled Interoffice Transp	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) Resale Business	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) Resale Centrex	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) Resale Design	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) Resale ISDN	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) Resale PBX	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) Resale Residence	Diagnostic				1	1	100.00%				Diagnostic
% Jeopardy within 48 Hours (Non Mech) UNE Combos - Other	Diagnostic				9	9	100.00%				Diagnostic
% Jeopardy within 48 Hours (Non Mech) UNE Digital Loop < DS1	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) UNE Digital Loop >= DS1	Diagnostic				2	2	100.00%				Diagnostic
% Jeopardy within 48 Hours (Non Mech) UNE ISDN	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) UNE Line Sharing	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) UNE Loop + Port Combinations	Diagnostic				5	5	100.00%				Diagnostic
% Jeopardy within 48 Hours (Non Mech) UNE Other Design	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) UNE Other Non-Design	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) UNE Switch Ports	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)	Diagnostic										
Jeopardy Interval (Mech) 2W Analog Loop Design	48										
Jeopardy Interval (Mech) 2W Analog Loop Non-Design	48										
Jeopardy Interval (Mech) 2W Analog Loop w/INP - Design	48										
Jeopardy Interval (Mech) 2W Analog Loop w/INP - Non-Design	48										
Jeopardy Interval (Mech) 2W Analog Loop w/LNP - Design	48										
Jeopardy Interval (Mech) 2W Analog Loop w/LNP - Non-Design	48										
Jeopardy Interval (Mech) INP (Standalone)	48										
Jeopardy Interval (Mech) LNP (Standalone)	48										
Jeopardy Interval (Mech) Local Interconnection Trunks	48										
Jeopardy Interval (Mech) Local Transport (Unbundled Interoffice Transport)	48										
Jeopardy Interval (Mech) Resale Business	48										
Jeopardy Interval (Mech) Resale Centrex	48										
Jeopardy Interval (Mech) Resale Design	48										
Jeopardy Interval (Mech) Resale ISDN	48										
Jeopardy Interval (Mech) Resale PBX	48										
Jeopardy Interval (Mech) Resale Residence	48				981.28	7	140.18				YES
Jeopardy Interval (Mech) UNE Combos - Other	48				2441.45	7	348.78				YES
Jeopardy Interval (Mech) UNE Digital Loop < DS1	48				688.8	2	344.4				YES
Jeopardy Interval (Mech) UNE Digital Loop >= DS1	48				9600.77	34	282.38				YES
Jeopardy Interval (Mech) UNE ISDN	48				688.8	2	344.4				YES
Jeopardy Interval (Mech) UNE Line Sharing	48										
Jeopardy Interval (Mech) UNE Loop + Port Combinations	48				5933.18	36	164.81				YES
Jeopardy Interval (Mech) UNE Other Design	48										
Jeopardy Interval (Mech) UNE Other Non-Design	48										
Jeopardy Interval (Mech) UNE Switch Ports	48										
Jeopardy Interval (Mech) UNE xDSL (HDSL, ADSL, and UCL)	48										
Jeopardy Interval (Non Mech) 2W Analog Loop Design	Diagnostic										
Jeopardy Interval (Non Mech) 2W Analog Loop Non-Design	Diagnostic										
Jeopardy Interval (Non Mech) 2W Analog Loop w/INP - Design	Diagnostic										
Jeopardy Interval (Non Mech) 2W Analog Loop w/INP - Non-Design	Diagnostic										
Jeopardy Interval (Non Mech) 2W Analog Loop w/LNP - Design	Diagnostic										

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Jeopardy Interval (Non Mech) 2W Analog Loop w/LNP - Non-Design	Diagnostic										
Jeopardy Interval (Non Mech) INP (Standalone)	Diagnostic										
Jeopardy Interval (Non Mech) LNP (Standalone)	Diagnostic										
Jeopardy Interval (Non Mech) Local Interconnection Trunks	Diagnostic										
Jeopardy Interval (Non Mech) Local Transport (Unbundled Interoffice Transport)	Diagnostic										
Jeopardy Interval (Non Mech) Resale Business	Diagnostic										
Jeopardy Interval (Non Mech) Resale Centrex	Diagnostic										
Jeopardy Interval (Non Mech) Resale Design	Diagnostic										
Jeopardy Interval (Non Mech) Resale ISDN	Diagnostic										
Jeopardy Interval (Non Mech) Resale PBX	Diagnostic										
Jeopardy Interval (Non Mech) Resale Residence	Diagnostic				144.22	1	144.22				Diagnostic
Jeopardy Interval (Non Mech) UNE Combos - Other	Diagnostic				3861.65	9	429.07				Diagnostic
Jeopardy Interval (Non Mech) UNE Digital Loop < DS1	Diagnostic										
Jeopardy Interval (Non Mech) UNE Digital Loop >= DS1	Diagnostic				1039.98	2	519.99				Diagnostic
Jeopardy Interval (Non Mech) UNE ISDN	Diagnostic										
Jeopardy Interval (Non Mech) UNE Line Sharing	Diagnostic										
Jeopardy Interval (Non Mech) UNE Loop + Port Combinations	Diagnostic				980.85	5	196.17				Diagnostic
Jeopardy Interval (Non Mech) UNE Other Design	Diagnostic										
Jeopardy Interval (Non Mech) UNE Other Non-Design	Diagnostic										
Jeopardy Interval (Non Mech) UNE Switch Ports	Diagnostic										
Jeopardy Interval (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)	Diagnostic										
LNP Disconnect Timeliness											
Disconnect Timeliness LNP	95.00%				560	699	80.11%				NO
LNP Missed Installation Appointments											
LNP % Missed Install Appmts LNP (Standalone) Dispatch < 10 Circuits	Retail Residence & Business (POTS)	760	5641	13.47%							
LNP % Missed Install Appmts LNP (Standalone) Dispatch >= 10 Circuits	Retail Residence & Business (POTS)	5	17	29.41%							
LNP % Missed Install Appmts LNP (Standalone) Non-Dispatch < 10 Circuits	Retail Residence & Business (POTS)	22	98450	0.02%	0	652	0.00%				YES
LNP % Missed Install Appmts LNP (Standalone) Non-Dispatch >= 10 Circuits	Retail Residence & Business (POTS)	0	1	0.00%	0	3	0.00%				YES
LNP Service Order Cycle Time											
LNP TSOCT Fully Mech LNP (Standalone) Dispatch < 10 Circuits	Diagnostic										
LNP TSOCT Fully Mech LNP (Standalone) Dispatch >= 10 Circuits	Diagnostic										
LNP TSOCT Fully Mech LNP (Standalone) Non-Dispatch < 10 Circuits	Diagnostic				268	532	0.5				Diagnostic
LNP TSOCT Fully Mech LNP (Standalone) Non-Dispatch >= 10 Circuits	Diagnostic										
LNP TSOCT Non-Mech LNP (Standalone) Dispatch < 10 Circuits	Diagnostic										
LNP TSOCT Non-Mech LNP (Standalone) Dispatch >= 10 Circuits	Diagnostic										
LNP TSOCT Non-Mech LNP (Standalone) Non-Dispatch < 10 Circuits	Diagnostic				24	27	0.88				Diagnostic
LNP TSOCT Non-Mech LNP (Standalone) Non-Dispatch >= 10 Circuits	Diagnostic										
LNP TSOCT Partial Mech LNP (Standalone) Dispatch < 10 Circuits	Diagnostic										
LNP TSOCT Partial Mech LNP (Standalone) Dispatch >= 10 Circuits	Diagnostic										
LNP TSOCT Partial Mech LNP (Standalone) Non-Dispatch < 10 Circuits	Diagnostic				52	79	0.66				Diagnostic
LNP TSOCT Partial Mech LNP (Standalone) Non-Dispatch >= 10 Circuits	Diagnostic										
Order Completion Interval											
OCI 2W Analog Loop Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch	27324.33	4760	5.74				12.39			
OCI 2W Analog Loop Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	111	12	9.25				6.69			
OCI 2W Analog Loop Design Non-Dispatch < 10 Circuits	Retail Residence and Business Dispatch	27324.33	4760	5.74				12.39			
OCI 2W Analog Loop Design Non-Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	111	12	9.25				6.69			
OCI 2W Analog Loop Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	27040	4695	5.76	8	2	4	12.46		0.1997	YES
OCI 2W Analog Loop Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	102	10	10.2				6.97			
OCI 2W Analog Loop Non-Design Non-Dispatch (Dispatch In) < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	50764.67	27618	1.84				5.04			
OCI 2W Analog Loop Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	1	1	1				0			
OCI 2W Analog Loop w/INP - Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch	27324.33	4760	5.74				12.39			
OCI 2W Analog Loop w/INP - Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	111	12	9.25				6.69			
OCI 2W Analog Loop w/INP - Design Non-Dispatch < 10 Circuits	Retail Residence and Business Dispatch	27324.33	4760	5.74				12.39			
OCI 2W Analog Loop w/INP - Design Non-Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	111	12	9.25				6.69			
OCI 2W Analog Loop w/INP - Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	27040	4695	5.76				12.46			
OCI 2W Analog Loop w/INP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	102	10	10.2				6.97			
OCI 2W Analog Loop w/INP - Non-Design Non-Dispatch (Dispatch In) < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	50764.67	27618	1.84				5.04			
OCI 2W Analog Loop w/INP - Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	1	1	1				0			
OCI 2W Analog Loop w/LNP - Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch	27324.33	4760	5.74				12.39			
OCI 2W Analog Loop w/LNP - Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	111	12	9.25				6.69			
OCI 2W Analog Loop w/LNP - Design Non-Dispatch < 10 Circuits	Retail Residence and Business Dispatch	27324.33	4760	5.74				12.39			
OCI 2W Analog Loop w/LNP - Design Non-Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	111	12	9.25				6.69			
OCI 2W Analog Loop w/LNP - Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	27040	4695	5.76				12.46			
OCI 2W Analog Loop w/LNP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	102	10	10.2				6.97			
OCI 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dispatch In) < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	50764.67	27618	1.84				5.04			
OCI 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	1	1	1				0			
OCI INP (Standalone) Dispatch < 10 Circuits	Retail Residence and Business (POTS)	27040	4695	5.76				12.46			
OCI INP (Standalone) Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	102	10	10.2				6.97			
OCI INP (Standalone) Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	90063	93486	0.96				2.83			
OCI INP (Standalone) Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	1	1	1				0			
OCI LNP (Standalone) Dispatch < 10 Circuits	Retail Residence and Business (POTS)	27040	4695	5.76				12.46			
OCI LNP (Standalone) Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	102	10	10.2				6.97			
OCI LNP (Standalone) Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	90063	93486	0.96	277	650	0.43	2.83		4.8228	YES
OCI LNP (Standalone) Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	1	1	1	11	1	11	0			NO
OCI Local Interconnection Trunks	Local Interconnection Trunks	871	30	29.03	241	16	15.06	11.03		4.0923	YES
OCI Local Transport (Unbundled Interoffice Transport) Dispatch < 10 Circuits	Retail DS1/DS3 Interoffice	5504	225	24.46	18	2	9	21.74		1.0012	YES
OCI Local Transport (Unbundled Interoffice Transport) Dispatch >= 10 Circuits	Retail DS1/DS3 Interoffice										
OCI Local Transport (Unbundled Interoffice Transport) Non-Dispatch < 10 Circuits	Retail DS1/DS3 Interoffice				9	1	9				

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
OCI Local Transport (Unbundled Interoffice Transport) Non-Dispatch >= 10 Circuits	Retail DS1/DS3 Interoffice										
OCI Resale Business Dispatch < 10 Circuits	Retail Business	7274	1225	5.94	34	11	3.09	22.51		0.4177	YES
OCI Resale Business Dispatch >= 10 Circuits	Retail Business	109	11	9.91				6.59			
OCI Resale Business Non-Dispatch < 10 Circuits	Retail Business	12777	7198	1.78	50	116	0.43	9.58		1.4986	YES
OCI Resale Business Non-Dispatch >= 10 Circuits	Retail Business	27	8	3.38				1.77			
OCI Resale Centrex Dispatch < 10 Circuits	Retail Centrex	301.33	67	4.5				5.11			
OCI Resale Centrex Dispatch >= 10 Circuits	Retail Centrex	9	2	4.5				0.71			
OCI Resale Centrex Non-Dispatch < 10 Circuits	Retail Centrex	197	114	1.73				1.88			
OCI Resale Centrex Non-Dispatch >= 10 Circuits	Retail Centrex	4	1	4				0			
OCI Resale Design Dispatch < 10 Circuits	Retail Design	2676	197	13.58				13.19			
OCI Resale Design Dispatch >= 10 Circuits	Retail Design	479.33	33	14.53				9.94			
OCI Resale Design Non-Dispatch < 10 Circuits	Retail Design	434.33	101	4.3	6	4	1.42	4.32		1.3107	YES
OCI Resale Design Non-Dispatch >= 10 Circuits	Retail Design	31	5	6.2				3.49			
OCI Resale ISDN Dispatch < 10 Circuits	Retail ISDN	548.33	40	13.71				9.65			
OCI Resale ISDN Dispatch >= 10 Circuits	Retail ISDN										
OCI Resale ISDN Non-Dispatch < 10 Circuits	Retail ISDN	78.33	21	3.73				6.17			
OCI Resale ISDN Non-Dispatch >= 10 Circuits	Retail ISDN	6	2	3				2.83			
OCI Resale PBX Dispatch < 10 Circuits	Retail PBX	33	5	6.6				4.72			
OCI Resale PBX Dispatch >= 10 Circuits	Retail PBX										
OCI Resale PBX Non-Dispatch < 10 Circuits	Retail PBX	45	18	2.5	2	1	2	2.63		0.1854	YES
OCI Resale PBX Non-Dispatch >= 10 Circuits	Retail PBX	28	6	4.67				1.51			
OCI Resale Residence Dispatch < 10 Circuits	Retail Residence	20050.33	3535	5.67	351	78	4.5	5.59		1.8306	YES
OCI Resale Residence Dispatch >= 10 Circuits	Retail Residence	2	1	2				0			
OCI Resale Residence Non-Dispatch < 10 Circuits	Retail Residence	77588	86437	0.9	977	2238	0.44	0.99		21.8033	YES
OCI Resale Residence Non-Dispatch >= 10 Circuits	Retail Residence										
OCI UNE Combos - Other Dispatch < 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch In)	30000.33	4957	6.05	115	10	11.5	12.52		-1.3751	YES
OCI UNE Combos - Other Dispatch >= 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch In)	590.33	45	13.12				9.41			
OCI UNE Combos - Other Non-Dispatch (Dispatch In) < 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch In)	51335.67	27751	1.85	24	2	12	5.03		-2.8509	NO
OCI UNE Combos - Other Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch In)	54	12	4.5				2.94			
OCI UNE Digital Loop < DS1 Dispatch < 10 Circuits	Retail Digital Loop < DS1	4282.67	704	6.08	45	5	9	12.71		-0.5114	YES
OCI UNE Digital Loop < DS1 Dispatch >= 10 Circuits	Retail Digital Loop < DS1	196.33	10	19.63				16.18			
OCI UNE Digital Loop < DS1 Non-Dispatch < 10 Circuits	Retail Digital Loop < DS1	18580.33	3744	4.96				2.07			
OCI UNE Digital Loop < DS1 Non-Dispatch >= 10 Circuits	Retail Digital Loop < DS1	12	1	12				0			
OCI UNE Digital Loop >= DS1 Dispatch < 10 Circuits	Retail Digital Loop >= DS1	773.67	63	12.28	67	11	6.09	7.96		2.3784	YES
OCI UNE Digital Loop >= DS1 Dispatch >= 10 Circuits	Retail Digital Loop >= DS1										
OCI UNE Digital Loop >= DS1 Non-Dispatch < 10 Circuits	Retail Digital Loop >= DS1	275	53	5.19	10	1	10	5.69		-0.8376	YES
OCI UNE Digital Loop >= DS1 Non-Dispatch >= 10 Circuits	Retail Digital Loop >= DS1	13	4	3.25				1.71			
OCI UNE ISDN Dispatch < 10 Circuits	Retail ISDN - BRI	362	29	12.48	35	3	11.67	7		0.1921	YES
OCI UNE ISDN Dispatch >= 10 Circuits	Retail ISDN - BRI										
OCI UNE ISDN Non-Dispatch < 10 Circuits	Retail ISDN - BRI	7.33	6	1.22				1.87			
OCI UNE ISDN Non-Dispatch >= 10 Circuits	Retail ISDN - BRI										
OCI UNE Line Sharing Dispatch < 10 Circuits	ADSL Provided to Retail	3729.67	653	5.71	5	2	2.5	12.99		0.3492	YES
OCI UNE Line Sharing Dispatch >= 10 Circuits	ADSL Provided to Retail										
OCI UNE Line Sharing Non-Dispatch < 10 Circuits	ADSL Provided to Retail	18443	3685	5	88	38	2.32	2.05		8.0428	YES
OCI UNE Line Sharing Non-Dispatch >= 10 Circuits	ADSL Provided to Retail										
OCI UNE Loop + Port Combinations Dispatch < 10 Circuits	Retail Residence and Business	27324.33	4760	5.74	2788	502	5.55	12.39		0.321	YES
OCI UNE Loop + Port Combinations Dispatch >= 10 Circuits	Retail Residence and Business	111	12	9.25	6	1	6	6.69		0.4668	YES
OCI UNE Loop + Port Combinations Non-Dispatch (Dispatch In) < 10 Circuits	Retail Residence and Business	51041.67	27703	1.84	3290	1166	2.82	5.03		-6.5104	NO
OCI UNE Loop + Port Combinations Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Residence and Business	27	8	3.38				1.77			
OCI UNE Loop + Port Combinations Non-Dispatch (Switch Based) < 10 Circuits	Retail Residence and Business	39323.33	65932	0.6	3752	11143	0.34	0.53		47.9315	YES
OCI UNE Loop + Port Combinations Non-Dispatch (Switch Based) >= 10 Circuits	Retail Residence and Business										
OCI UNE Loop + Port Combinations Non-Dispatch < 10 Circuits	Retail Residence and Business	90365	93635	0.97	7042	12309	0.57	2.83		14.4789	YES
OCI UNE Loop + Port Combinations Non-Dispatch >= 10 Circuits	Retail Residence and Business	27	8	3.38				1.77			
OCI UNE Other Design Dispatch < 10 Circuits	Retail Design	2676	197	13.58				13.19			
OCI UNE Other Design Dispatch >= 10 Circuits	Retail Design	479.33	33	14.53				9.94			
OCI UNE Other Design Non-Dispatch < 10 Circuits	Retail Design	434.33	101	4.3				4.32			
OCI UNE Other Design Non-Dispatch >= 10 Circuits	Retail Design	31	5	6.2				3.49			
OCI UNE Other Non-Design Dispatch < 10 Circuits	Retail Residence and Business	27324.33	4760	5.74	11	4	2.75	12.39		0.4825	YES
OCI UNE Other Non-Design Dispatch >= 10 Circuits	Retail Residence and Business	111	12	9.25				6.69			
OCI UNE Other Non-Design Non-Dispatch < 10 Circuits	Retail Residence and Business	90365	93635	0.97	13	5	2.6	2.83		-1.2915	YES
OCI UNE Other Non-Design Non-Dispatch >= 10 Circuits	Retail Residence and Business	27	8	3.38				1.77			
OCI UNE Switch Ports Dispatch < 10 Circuits	Retail Residence and Business (POTS)	27040	4695	5.76				12.46			
OCI UNE Switch Ports Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	102	10	10.2				6.97			
OCI UNE Switch Ports Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	90063	93486	0.96	1	4	0.33	2.83		0.4452	YES
OCI UNE Switch Ports Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	1	1	1				0			
OCI UNE xDSL With Conditioning Dispatch < 10 Circuits	14										
OCI UNE xDSL With Conditioning Dispatch >= 10 Circuits	14										
OCI UNE xDSL With Conditioning Non-Dispatch < 10 Circuits	14										
OCI UNE xDSL With Conditioning Non-Dispatch >= 10 Circuits	14										
OCI UNE xDSL Without Conditioning Dispatch < 10 Circuits	7				10	2	5				YES
OCI UNE xDSL Without Conditioning Dispatch >= 10 Circuits	7										
OCI UNE xDSL Without Conditioning Non-Dispatch < 10 Circuits	7										
OCI UNE xDSL Without Conditioning Non-Dispatch >= 10 Circuits	7										
Percent Cooperative Testing											
% Cooperative Testing - xDSL ADSL	95%				9	9	100.00%				YES
% Cooperative Testing - xDSL HDSL	95%										
% Cooperative Testing - xDSL UCL	95%										
Percent Missed Installation Appointments											
% Missed Installation Appmts 2W Analog Loop Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch	765	5712	13.39%	0	1	0.00%				YES
% Missed Installation Appmts 2W Analog Loop Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	5	19	26.32%							

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
% Missed Installation Appmts 2W Analog Loop Design Non-Dispatch < 10 Circuits	Retail Residence and Business Dispatch	765	5712	13.39%							
% Missed Installation Appmts 2W Analog Loop Design Non-Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	5	19	26.32%							
% Missed Installation Appmts 2W Analog Loop Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	760	5641	13.47%	0	2	0.00%				YES
% Missed Installation Appmts 2W Analog Loop Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	5	17	29.41%							
% Missed Installation Appmts 2W Analog Loop Non-Design Non-Dispatch (Dispatch In)	Retail Residence and Business (POTS) Excluding Switch -Based Orders	19	32533	0.06%	0	1	0.00%				YES
% Missed Installation Appmts 2W Analog Loop Non-Design Non-Dispatch (Dispatch In)	Retail Residence and Business (POTS) Excluding Switch -Based Orders	0	1	0.00%							
% Missed Installation Appmts 2W Analog Loop w/INP - Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch	765	5712	13.39%							
% Missed Installation Appmts 2W Analog Loop w/INP - Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	5	19	26.32%							
% Missed Installation Appmts 2W Analog Loop w/INP - Design Non-Dispatch < 10 Circ	Retail Residence and Business Dispatch	765	5712	13.39%							
% Missed Installation Appmts 2W Analog Loop w/INP - Design Non-Dispatch >= 10 Cir	Retail Residence and Business Dispatch	5	19	26.32%							
% Missed Installation Appmts 2W Analog Loop w/INP - Non-Design Dispatch < 10 Circ	Retail Residence and Business (POTS) Excluding Switch -Based Orders	760	5641	13.47%							
% Missed Installation Appmts 2W Analog Loop w/INP - Non-Design Dispatch >= 10 Cir	Retail Residence and Business (POTS) Excluding Switch -Based Orders	5	17	29.41%							
% Missed Installation Appmts 2W Analog Loop w/INP - Non-Design Non-Dispatch (Disp	Retail Residence and Business (POTS) Excluding Switch -Based Orders	19	32533	0.06%							
% Missed Installation Appmts 2W Analog Loop w/INP - Non-Design Non-Dispatch (Disp	Retail Residence and Business (POTS) Excluding Switch -Based Orders	0	1	0.00%							
% Missed Installation Appmts 2W Analog Loop w/LNP - Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch	765	5712	13.39%							
% Missed Installation Appmts 2W Analog Loop w/LNP - Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	5	19	26.32%							
% Missed Installation Appmts 2W Analog Loop w/LNP - Design Non-Dispatch < 10 Circ	Retail Residence and Business Dispatch	765	5712	13.39%							
% Missed Installation Appmts 2W Analog Loop w/LNP - Design Non-Dispatch >= 10 Ci	Retail Residence and Business Dispatch	5	19	26.32%							
% Missed Installation Appmts 2W Analog Loop w/LNP - Non-Design Dispatch < 10 Circ	Retail Residence and Business (POTS) Excluding Switch -Based Orders	760	5641	13.47%							
% Missed Installation Appmts 2W Analog Loop w/LNP - Non-Design Dispatch >= 10 Ci	Retail Residence and Business (POTS) Excluding Switch -Based Orders	5	17	29.41%							
% Missed Installation Appmts 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dis	Retail Residence and Business (POTS) Excluding Switch -Based Orders	19	32533	0.06%	0	1	0.00%				YES
% Missed Installation Appmts 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dis	Retail Residence and Business (POTS) Excluding Switch -Based Orders	0	1	0.00%							
% Missed Installation Appmts INP (Standalone) Dispatch < 10 Circuits	Retail Residence and Business (POTS)	760	5641	13.47%							
% Missed Installation Appmts INP (Standalone) Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	5	17	29.41%							
% Missed Installation Appmts INP (Standalone) Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	22	98450	0.02%							
% Missed Installation Appmts INP (Standalone) Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	0	1	0.00%							
% Missed Installation Appmts LNP (Standalone) Dispatch < 10 Circuits	Retail Residence and Business (POTS)	760	5641	13.47%							
% Missed Installation Appmts LNP (Standalone) Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	5	17	29.41%							
% Missed Installation Appmts LNP (Standalone) Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	22	98450	0.02%	0	652	0.00%				YES
% Missed Installation Appmts LNP (Standalone) Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	0	1	0.00%	0	3	0.00%				YES
% Missed Installation Appmts Local Interconnection Trunks Dispatch	Local Interconnection Trunks	7	38	18.42%	0	22	0.00%				YES
% Missed Installation Appmts Local Interconnection Trunks Non-Dispatch	Local Interconnection Trunks	0	1	0.00%							
% Missed Installation Appmts Local Transport (Unbundled Interoffice Transport) Dispatc	Retail DS1/DS3 Interoffice	16	258	6.20%	1	4	25.00%			-0.7562	YES
% Missed Installation Appmts Local Transport (Unbundled Interoffice Transport) Dispatc	Retail DS1/DS3 Interoffice										
% Missed Installation Appmts Local Transport (Unbundled Interoffice Transport) Non-Di	Retail DS1/DS3 Interoffice				0	2	0.00%				
% Missed Installation Appmts Local Transport (Unbundled Interoffice Transport) Non-Di	Retail DS1/DS3 Interoffice										
% Missed Installation Appmts Resale Business Dispatch < 10 Circuits	Retail Business	142	1466	9.69%	4	18	22.22%			-0.836	YES
% Missed Installation Appmts Resale Business Dispatch >= 10 Circuits	Retail Business	5	18	27.78%							
% Missed Installation Appmts Resale Business Non-Dispatch < 10 Circuits	Retail Business	8	7333	0.11%	0	150	0.00%				YES
% Missed Installation Appmts Resale Business Non-Dispatch >= 10 Circuits	Retail Business	0	8	0.00%							
% Missed Installation Appmts Resale Centrex Dispatch < 10 Circuits	Retail Centrex	5	74	6.76%							
% Missed Installation Appmts Resale Centrex Dispatch >= 10 Circuits	Retail Centrex	0	2	0.00%							
% Missed Installation Appmts Resale Centrex Non-Dispatch < 10 Circuits	Retail Centrex	0	115	0.00%							
% Missed Installation Appmts Resale Centrex Non-Dispatch >= 10 Circuits	Retail Centrex	0	1	0.00%							
% Missed Installation Appmts Resale Design Dispatch < 10 Circuits	Retail Design	40	313	12.78%	0	3	0.00%				YES
% Missed Installation Appmts Resale Design Dispatch >= 10 Circuits	Retail Design	0	52	0.00%							
% Missed Installation Appmts Resale Design Non-Dispatch < 10 Circuits	Retail Design	1	113	0.88%	0	8	0.00%				YES
% Missed Installation Appmts Resale Design Non-Dispatch >= 10 Circuits	Retail Design	0	14	0.00%							
% Missed Installation Appmts Resale ISDN Dispatch < 10 Circuits	Retail ISDN	4	76	5.26%							
% Missed Installation Appmts Resale ISDN Dispatch >= 10 Circuits	Retail ISDN										
% Missed Installation Appmts Resale ISDN Non-Dispatch < 10 Circuits	Retail ISDN	0	25	0.00%							
% Missed Installation Appmts Resale ISDN Non-Dispatch >= 10 Circuits	Retail ISDN	0	3	0.00%							
% Missed Installation Appmts Resale PBX Dispatch < 10 Circuits	Retail PBX	2	8	25.00%							
% Missed Installation Appmts Resale PBX Dispatch >= 10 Circuits	Retail PBX	0	3	0.00%							
% Missed Installation Appmts Resale PBX Non-Dispatch < 10 Circuits	Retail PBX	0	19	0.00%	0	2	0.00%				YES
% Missed Installation Appmts Resale PBX Non-Dispatch >= 10 Circuits	Retail PBX	0	7	0.00%							
% Missed Installation Appmts Resale Residence Dispatch < 10 Circuits	Retail Residence	623	4246	14.67%	11	92	11.96%			0.2524	YES
% Missed Installation Appmts Resale Residence Dispatch >= 10 Circuits	Retail Residence	0	1	0.00%							
% Missed Installation Appmts Resale Residence Non-Dispatch < 10 Circuits	Retail Residence	14	91272	0.02%	1	2331	0.04%			-0.0215	YES
% Missed Installation Appmts Resale Residence Non-Dispatch >= 10 Circuits	Retail Residence										
% Missed Installation Appmts UNE Combos - Other Dispatch < 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch IN)	805	6025	13.36%	1	18	5.56%			0.2293	YES
% Missed Installation Appmts UNE Combos - Other Dispatch >= 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch IN)	5	71	7.04%							
% Missed Installation Appmts UNE Combos - Other Non-Dispatch (Dispatch In) < 10 Ci	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch IN)	20	32679	0.06%	0	2	0.00%				YES
% Missed Installation Appmts UNE Combos - Other Non-Dispatch (Dispatch In) >= 10 C	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch IN)	0	21	0.00%							
% Missed Installation Appmts UNE Digital Loop < DS1 Dispatch < 10 Circuits	Retail Digital Loop < DS1	41	749	5.47%	0	5	0.00%				YES
% Missed Installation Appmts UNE Digital Loop < DS1 Dispatch >= 10 Circuits	Retail Digital Loop < DS1	0	25	0.00%							
% Missed Installation Appmts UNE Digital Loop < DS1 Non-Dispatch < 10 Circuits	Retail Digital Loop < DS1	3	3766	0.08%							
% Missed Installation Appmts UNE Digital Loop < DS1 Non-Dispatch >= 10 Circuits	Retail Digital Loop < DS1	0	8	0.00%							
% Missed Installation Appmts UNE Digital Loop >= DS1 Dispatch < 10 Circuits	Retail Digital Loop >= DS1	10	115	8.70%	4	37	10.81%			-0.1269	YES
% Missed Installation Appmts UNE Digital Loop >= DS1 Dispatch >= 10 Circuits	Retail Digital Loop >= DS1										
% Missed Installation Appmts UNE Digital Loop >= DS1 Non-Dispatch < 10 Circuits	Retail Digital Loop >= DS1	0	62	0.00%	0	4	0.00%				YES
% Missed Installation Appmts UNE Digital Loop >= DS1 Non-Dispatch >= 10 Circuits	Retail Digital Loop >= DS1	0	5	0.00%							
% Missed Installation Appmts UNE ISDN Dispatch < 10 Circuits	Retail ISDN - BRI	3	43	6.98%	0	3	0.00%				YES
% Missed Installation Appmts UNE ISDN Dispatch >= 10 Circuits	Retail ISDN - BRI										
% Missed Installation Appmts UNE ISDN Non-Dispatch < 10 Circuits	Retail ISDN - BRI	0	6	0.00%							
% Missed Installation Appmts UNE ISDN Non-Dispatch >= 10 Circuits	Retail ISDN - BRI										
% Missed Installation Appmts UNE Line Sharing Dispatch < 10 Circuits	ADSL Provided to Retail	38	677	5.61%	0	2	0.00%				YES
% Missed Installation Appmts UNE Line Sharing Dispatch >= 10 Circuits	ADSL Provided to Retail										
% Missed Installation Appmts UNE Line Sharing Non-Dispatch < 10 Circuits	ADSL Provided to Retail	3	3706	0.08%	0	43	0.00%				YES
% Missed Installation Appmts UNE Line Sharing Non-Dispatch >= 10 Circuits	ADSL Provided to Retail										
% Missed Installation Appmts UNE Loop + Port Combinations Dispatch < 10 Circuits	Retail Residence and Business	765	5712	13.39%	98	679	14.43%			-0.2847	YES

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
% Missed Installation Appmts UNE Loop + Port Combinations Dispatch >= 10 Circuits	Retail Residence and Business	5	19	26.32%	0	2	0.00%				YES
% Missed Installation Appmts UNE Loop + Port Combinations Non-Dispatch (Dispatch	Retail Residence and Business	19	32624	0.06%	5	13858	0.04%			0.0183	YES
% Missed Installation Appmts UNE Loop + Port Combinations Non-Dispatch (Dispatch	Retail Residence and Business	0	8	0.00%	0	1	0.00%				YES
% Missed Installation Appmts UNE Loop + Port Combinations Non-Dispatch (Switch Be	Retail Residence and Business	3	65981	0.00%	0	11489	0.00%				YES
% Missed Installation Appmts UNE Loop + Port Combinations Non-Dispatch (Switch Be	Retail Residence and Business										
% Missed Installation Appmts UNE Loop + Port Combinations Non-Dispatch < 10 Circu	Retail Residence and Business	22	98605	0.02%	5	25347	0.02%			0.0035	YES
% Missed Installation Appmts UNE Loop + Port Combinations Non-Dispatch >= 10 Circ	Retail Residence and Business	0	8	0.00%	0	1	0.00%				YES
% Missed Installation Appmts UNE Other Design Dispatch < 10 Circuits	Retail Design	40	313	12.78%							
% Missed Installation Appmts UNE Other Design Dispatch >= 10 Circuits	Retail Design	0	52	0.00%							
% Missed Installation Appmts UNE Other Design Non-Dispatch < 10 Circuits	Retail Design	1	113	0.88%							
% Missed Installation Appmts UNE Other Design Non-Dispatch >= 10 Circuits	Retail Design	0	14	0.00%							
% Missed Installation Appmts UNE Other Non-Design Dispatch < 10 Circuits	Retail Residence and Business	765	5712	13.39%	0	4	0.00%				YES
% Missed Installation Appmts UNE Other Non-Design Dispatch >= 10 Circuits	Retail Residence and Business	5	19	26.32%							
% Missed Installation Appmts UNE Other Non-Design Non-Dispatch < 10 Circuits	Retail Residence and Business	22	98605	0.02%	0	9	0.00%				YES
% Missed Installation Appmts UNE Other Non-Design Non-Dispatch >= 10 Circuits	Retail Residence and Business	0	8	0.00%							
% Missed Installation Appmts UNE Switch Ports Dispatch < 10 Circuits	Retail Residence and Business (POTS)	760	5641	13.47%							
% Missed Installation Appmts UNE Switch Ports Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	5	17	29.41%							
% Missed Installation Appmts UNE Switch Ports Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	22	98450	0.02%	0	4	0.00%				YES
% Missed Installation Appmts UNE Switch Ports Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	0	1	0.00%							
% Missed Installation Appmts UNE xDSL (HDSL, ADSL, and UCL) Dispatch < 10 Circu	ADSL Provided to Retail	38	677	5.61%	0	2	0.00%				YES
% Missed Installation Appmts UNE xDSL (HDSL, ADSL, and UCL) Dispatch >= 10 Circ	ADSL Provided to Retail										
% Missed Installation Appmts UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch < 10	ADSL Provided to Retail	3	3706	0.08%							
% Missed Installation Appmts UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch >= 10	ADSL Provided to Retail										
Percent Provisioning Troubles											
% Prov. Trouble w/i 30 Days 2W Analog Loop Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch	705	6544	10.77%	0	3	0.00%			0.6017	YES
% Prov. Trouble w/i 30 Days 2W Analog Loop Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	3	25	12.00%							
% Prov. Trouble w/i 30 Days 2W Analog Loop Design Non-Dispatch < 10 Circuits	Retail Residence and Business Dispatch	705	6544	10.77%							
% Prov. Trouble w/i 30 Days 2W Analog Loop Design Non-Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	3	25	12.00%							
% Prov. Trouble w/i 30 Days 2W Analog Loop Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	703	6481	10.85%	0	1	0.00%			0.3488	YES
% Prov. Trouble w/i 30 Days 2W Analog Loop Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	2	20	10.00%							
% Prov. Trouble w/i 30 Days 2W Analog Loop Non-Design Non-Dispatch (Dispatch In)	Retail Residence and Business (POTS) Excluding Switch -Based Orders	2140	35873	5.97%	0	1	0.00%			0.2519	YES
% Prov. Trouble w/i 30 Days 2W Analog Loop Non-Design Non-Dispatch (Dispatch In)	Retail Residence and Business (POTS) Excluding Switch -Based Orders	0	2	0.00%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/INP - Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch	705	6544	10.77%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/INP - Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	3	25	12.00%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/INP - Design Non-Dispatch < 10 Circu	Retail Residence and Business Dispatch	705	6544	10.77%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/INP - Design Non-Dispatch >= 10 Circ	Retail Residence and Business Dispatch	3	25	12.00%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/INP - Non-Design Dispatch < 10 Circu	Retail Residence and Business (POTS) Excluding Switch -Based Orders	703	6481	10.85%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/INP - Non-Design Dispatch >= 10 Circ	Retail Residence and Business (POTS) Excluding Switch -Based Orders	2	20	10.00%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/INP - Non-Design Non-Dispatch (Disp	Retail Residence and Business (POTS) Excluding Switch -Based Orders	2140	35873	5.97%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/INP - Non-Design Non-Dispatch (Disp	Retail Residence and Business (POTS) Excluding Switch -Based Orders	0	2	0.00%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/LNP - Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch	705	6544	10.77%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/LNP - Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	3	25	12.00%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/LNP - Design Non-Dispatch < 10 Circ	Retail Residence and Business Dispatch	705	6544	10.77%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/LNP - Design Non-Dispatch >= 10 Cir	Retail Residence and Business Dispatch	3	25	12.00%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/LNP - Non-Design Dispatch < 10 Circ	Retail Residence and Business (POTS) Excluding Switch -Based Orders	703	6481	10.85%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/LNP - Non-Design Dispatch >= 10 Cir	Retail Residence and Business (POTS) Excluding Switch -Based Orders	2	20	10.00%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Disp	Retail Residence and Business (POTS) Excluding Switch -Based Orders	2140	35873	5.97%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Disp	Retail Residence and Business (POTS) Excluding Switch -Based Orders	0	2	0.00%							
% Prov. Trouble w/i 30 Days INP (Standalone) Dispatch < 10 Circuits	Retail Residence and Business (POTS)	703	6481	10.85%							
% Prov. Trouble w/i 30 Days INP (Standalone) Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	2	20	10.00%							
% Prov. Trouble w/i 30 Days INP (Standalone) Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	4792	120414	3.98%	0	1	0.00%			0.2036	YES
% Prov. Trouble w/i 30 Days INP (Standalone) Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	0	3	0.00%							
% Prov. Trouble w/i 30 Days LNP (Standalone) Dispatch < 10 Circuits	Retail Residence and Business (POTS)	703	6481	10.85%	0	1	0.00%			0.3488	YES
% Prov. Trouble w/i 30 Days LNP (Standalone) Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	2	20	10.00%							
% Prov. Trouble w/i 30 Days LNP (Standalone) Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	4792	120414	3.98%	0	599	0.00%			4.9702	YES
% Prov. Trouble w/i 30 Days LNP (Standalone) Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	0	3	0.00%	0	5	0.00%				YES
% Prov. Trouble w/i 30 Days Local Interconnection Trunks	Local Interconnection Trunks	0	42	0.00%	0	2	0.00%				YES
% Prov. Trouble w/i 30 Days Local Transport (Unbundled Interoffice Transport) Dispatc	Retail DS1/DS3 Interoffice	0	209	0.00%	0	1	0.00%				YES
% Prov. Trouble w/i 30 Days Local Transport (Unbundled Interoffice Transport) Dispatc	Retail DS1/DS3 Interoffice										
% Prov. Trouble w/i 30 Days Local Transport (Unbundled Interoffice Transport) Non-Dis	Retail DS1/DS3 Interoffice										
% Prov. Trouble w/i 30 Days Local Transport (Unbundled Interoffice Transport) Non-Dis	Retail DS1/DS3 Interoffice										
% Prov. Trouble w/i 30 Days Resale Business Dispatch < 10 Circuits	Retail Business	172	1693	10.16%	1	14	7.14%			0.3721	YES
% Prov. Trouble w/i 30 Days Resale Business Dispatch >= 10 Circuits	Retail Business	3	25	12.00%							
% Prov. Trouble w/i 30 Days Resale Business Non-Dispatch < 10 Circuits	Retail Business	382	6451	5.92%	4	152	2.63%			1.6986	YES
% Prov. Trouble w/i 30 Days Resale Business Non-Dispatch >= 10 Circuits	Retail Business	0	19	0.00%							
% Prov. Trouble w/i 30 Days Resale Centrex Dispatch < 10 Circuits	Retail Centrex	2	61	3.28%							
% Prov. Trouble w/i 30 Days Resale Centrex Dispatch >= 10 Circuits	Retail Centrex	1	5	20.00%							
% Prov. Trouble w/i 30 Days Resale Centrex Non-Dispatch < 10 Circuits	Retail Centrex	10	206	4.85%							
% Prov. Trouble w/i 30 Days Resale Centrex Non-Dispatch >= 10 Circuits	Retail Centrex	0	3	0.00%							
% Prov. Trouble w/i 30 Days Resale Design Dispatch < 10 Circuits	Retail Design	11	315	3.49%	0	2	0.00%			0.2682	YES
% Prov. Trouble w/i 30 Days Resale Design Dispatch >= 10 Circuits	Retail Design	0	32	0.00%							
% Prov. Trouble w/i 30 Days Resale Design Non-Dispatch < 10 Circuits	Retail Design	1	74	1.35%	0	2	0.00%			0.1633	YES
% Prov. Trouble w/i 30 Days Resale Design Non-Dispatch >= 10 Circuits	Retail Design	0	20	0.00%							
% Prov. Trouble w/i 30 Days Resale ISDN Dispatch < 10 Circuits	Retail ISDN	7	57	12.28%							
% Prov. Trouble w/i 30 Days Resale ISDN Dispatch >= 10 Circuits	Retail ISDN										
% Prov. Trouble w/i 30 Days Resale ISDN Non-Dispatch < 10 Circuits	Retail ISDN	0	51	0.00%							
% Prov. Trouble w/i 30 Days Resale ISDN Non-Dispatch >= 10 Circuits	Retail ISDN	0	11	0.00%							
% Prov. Trouble w/i 30 Days Resale PBX Dispatch < 10 Circuits	Retail PBX	0	7	0.00%							
% Prov. Trouble w/i 30 Days Resale PBX Dispatch >= 10 Circuits	Retail PBX	0	2	0.00%							
% Prov. Trouble w/i 30 Days Resale PBX Non-Dispatch < 10 Circuits	Retail PBX	0	52	0.00%	0	3	0.00%				YES

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
% Prov. Trouble w/i 30 Days Resale PBX Non-Dispatch >= 10 Circuits	Retail PBX	0	6	0.00%							
% Prov. Trouble w/i 30 Days Resale Residence Dispatch < 10 Circuits	Retail Residence	533	4851	10.99%	15	114	13.16%			-0.7325	YES
% Prov. Trouble w/i 30 Days Resale Residence Dispatch >= 10 Circuits	Retail Residence										
% Prov. Trouble w/i 30 Days Resale Residence Non-Dispatch < 10 Circuits	Retail Residence	4420	114260	3.87%	104	3649	2.85%			3.14	YES
% Prov. Trouble w/i 30 Days Resale Residence Non-Dispatch >= 10 Circuits	Retail Residence	0	1	0.00%							
% Prov. Trouble w/i 30 Days UNE Combos - Other Dispatch < 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out & Dispatch In)	716	6859	10.44%	5	28	17.86%			-1.2812	YES
% Prov. Trouble w/i 30 Days UNE Combos - Other Dispatch >= 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out & Dispatch In)	3	57	5.26%							
% Prov. Trouble w/i 30 Days UNE Combos - Other Non-Dispatch (Dispatch In) < 10 Cir	Retail Residence, Business and Design Dispatch (Including Dispatch Out & Dispatch In)	2147	36050	5.96%							
% Prov. Trouble w/i 30 Days UNE Combos - Other Non-Dispatch (Dispatch In) >= 10 C	Retail Residence, Business and Design Dispatch (Including Dispatch Out & Dispatch In)	0	36	0.00%							
% Prov. Trouble w/i 30 Days UNE Digital Loop < DS1 Dispatch < 10 Circuits	Retail Digital Loop < DS1	29	1029	2.82%	0	5	0.00%			0.3799	YES
% Prov. Trouble w/i 30 Days UNE Digital Loop < DS1 Dispatch >= 10 Circuits	Retail Digital Loop < DS1	0	18	0.00%							
% Prov. Trouble w/i 30 Days UNE Digital Loop < DS1 Non-Dispatch < 10 Circuits	Retail Digital Loop < DS1	91	1402	6.49%							
% Prov. Trouble w/i 30 Days UNE Digital Loop < DS1 Non-Dispatch >= 10 Circuits	Retail Digital Loop < DS1	0	15	0.00%							
% Prov. Trouble w/i 30 Days UNE Digital Loop >= DS1 Dispatch < 10 Circuits	Retail Digital Loop >= DS1	4	92	4.35%	2	38	5.26%			-0.2328	YES
% Prov. Trouble w/i 30 Days UNE Digital Loop >= DS1 Dispatch >= 10 Circuits	Retail Digital Loop >= DS1										
% Prov. Trouble w/i 30 Days UNE Digital Loop >= DS1 Non-Dispatch < 10 Circuits	Retail Digital Loop >= DS1	1	52	1.92%	0	3	0.00%			0.2358	YES
% Prov. Trouble w/i 30 Days UNE Digital Loop >= DS1 Non-Dispatch >= 10 Circuits	Retail Digital Loop >= DS1	0	11	0.00%							
% Prov. Trouble w/i 30 Days UNE ISDN Dispatch < 10 Circuits	Retail ISDN - BRI	6	35	17.14%	0	3	0.00%			0.7561	YES
% Prov. Trouble w/i 30 Days UNE ISDN Dispatch >= 10 Circuits	Retail ISDN - BRI										
% Prov. Trouble w/i 30 Days UNE ISDN Non-Dispatch < 10 Circuits	Retail ISDN - BRI	0	27	0.00%							
% Prov. Trouble w/i 30 Days UNE ISDN Non-Dispatch >= 10 Circuits	Retail ISDN - BRI										
% Prov. Trouble w/i 30 Days UNE Line Sharing Dispatch < 10 Circuits	ADSL Provided to Retail	22	963	2.28%							
% Prov. Trouble w/i 30 Days UNE Line Sharing Dispatch >= 10 Circuits	ADSL Provided to Retail										
% Prov. Trouble w/i 30 Days UNE Line Sharing Non-Dispatch < 10 Circuits	ADSL Provided to Retail	91	1354	6.72%	1	34	2.94%			0.8694	YES
% Prov. Trouble w/i 30 Days UNE Line Sharing Non-Dispatch >= 10 Circuits	ADSL Provided to Retail										
% Prov. Trouble w/i 30 Days UNE Loop + Port Combinations Dispatch < 10 Circuits	Retail Residence and Business	705	6544	10.77%	85	927	9.17%			1.4741	YES
% Prov. Trouble w/i 30 Days UNE Loop + Port Combinations Dispatch >= 10 Circuits	Retail Residence and Business	3	25	12.00%	0	1	0.00%			0.3621	YES
% Prov. Trouble w/i 30 Days UNE Loop + Port Combinations Non-Dispatch (Dispatch In	Retail Residence and Business	2146	36017	5.96%	554	15119	3.66%			10.0007	YES
% Prov. Trouble w/i 30 Days UNE Loop + Port Combinations Non-Dispatch (Dispatch In	Retail Residence and Business	0	17	0.00%	0	4	0.00%				YES
% Prov. Trouble w/i 30 Days UNE Loop + Port Combinations Non-Dispatch (Switch Bas	Retail Residence and Business	2656	84694	3.14%	320	11956	2.68%			2.6987	YES
% Prov. Trouble w/i 30 Days UNE Loop + Port Combinations Non-Dispatch (Switch Bas	Retail Residence and Business	0	3	0.00%							
% Prov. Trouble w/i 30 Days UNE Loop + Port Combinations Non-Dispatch < 10 Circuit	Retail Residence and Business	4802	120711	3.98%	874	27075	3.23%			5.7068	YES
% Prov. Trouble w/i 30 Days UNE Loop + Port Combinations Non-Dispatch >= 10 Circu	Retail Residence and Business	0	20	0.00%	0	4	0.00%				YES
% Prov. Trouble w/i 30 Days UNE Other Design Dispatch < 10 Circuits	Retail Design	11	315	3.49%							
% Prov. Trouble w/i 30 Days UNE Other Design Dispatch >= 10 Circuits	Retail Design	0	32	0.00%							
% Prov. Trouble w/i 30 Days UNE Other Design Non-Dispatch < 10 Circuits	Retail Design	1	74	1.35%							
% Prov. Trouble w/i 30 Days UNE Other Design Non-Dispatch >= 10 Circuits	Retail Design	0	20	0.00%							
% Prov. Trouble w/i 30 Days UNE Other Non-Design Dispatch < 10 Circuits	Retail Residence and Business	705	6544	10.77%	0	4	0.00%			0.6947	YES
% Prov. Trouble w/i 30 Days UNE Other Non-Design Dispatch >= 10 Circuits	Retail Residence and Business	3	25	12.00%							
% Prov. Trouble w/i 30 Days UNE Other Non-Design Non-Dispatch < 10 Circuits	Retail Residence and Business	4802	120711	3.98%	0	13	0.00%			0.7338	YES
% Prov. Trouble w/i 30 Days UNE Other Non-Design Non-Dispatch >= 10 Circuits	Retail Residence and Business	0	20	0.00%							
% Prov. Trouble w/i 30 Days UNE Switch Ports Dispatch < 10 Circuits	Retail Residence and Business (POTS)	703	6481	10.85%							
% Prov. Trouble w/i 30 Days UNE Switch Ports Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	2	20	10.00%							
% Prov. Trouble w/i 30 Days UNE Switch Ports Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	4792	120414	3.98%	1	2	50.00%			-3.3294	NO
% Prov. Trouble w/i 30 Days UNE Switch Ports Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	0	3	0.00%							
% Prov. Trouble w/i 30 Days UNE xDSL (HDSL, ADSL, and UCL) Dispatch < 10 Circuit	ADSL Provided to Retail	22	963	2.28%	0	2	0.00%			0.216	YES
% Prov. Trouble w/i 30 Days UNE xDSL (HDSL, ADSL, and UCL) Dispatch >= 10 Circu	ADSL Provided to Retail										
% Prov. Trouble w/i 30 Days UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch < 10 C	ADSL Provided to Retail	91	1354	6.72%							
% Prov. Trouble w/i 30 Days UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch >= 10	ADSL Provided to Retail										
Percent Troubles within 'X' Days											
Hot Cuts %Prov Trbl w/i 7 Days Design (SL2) Dispatch	<= 5 %										
Hot Cuts %Prov Trbl w/i 7 Days Design (SL2) Non-Dispatch	<= 5 %										
Hot Cuts %Prov Trbl w/i 7 Days Non-Design (SL1) Dispatch	<= 5 %										
Hot Cuts %Prov Trbl w/i 7 Days Non-Design (SL1) Non-Dispatch	<= 5 %										
Recovery Time											
CCC Avg Recovery Time Interim Number Portability (INP) - Loop	Diagnostic										
CCC Avg Recovery Time Local Number Portability (LNP) - Loop	Diagnostic										
Service Order Accuracy											
Service Order Accuracy Resale	95.00%				4444	4623	96.13%				YES
Service Order Accuracy UNE-P	95.00%				56350	58416	96.46%				YES
Service Order Accuracy UNE	95.00%				3120	3238	96.36%				YES
Service Order Cycle Time											
TSOCT Fully Mech 2W Analog Loop Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech 2W Analog Loop Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech 2W Analog Loop Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech 2W Analog Loop Design Non-Dispatch >= 10 Circuits	Diagnostic				7	2	3.71				Diagnostic
TSOCT Fully Mech 2W Analog Loop Non-Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech 2W Analog Loop Non-Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech 2W Analog Loop Non-Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech 2W Analog Loop Non-Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech 2W Analog Loop w/LNP - Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech 2W Analog Loop w/LNP - Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech 2W Analog Loop w/LNP - Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech 2W Analog Loop w/LNP - Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech 2W Analog Loop w/LNP - Non-Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech 2W Analog Loop w/LNP - Non-Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch >= 10 Circuits	Diagnostic										

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
TSOCT Fully Mech INP (Standalone) Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech INP (Standalone) Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech INP (Standalone) Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech INP (Standalone) Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech LNP (Standalone) Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech LNP (Standalone) Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech LNP (Standalone) Non-Dispatch < 10 Circuits	Diagnostic				268	532	0.5				Diagnostic
TSOCT Fully Mech LNP (Standalone) Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech Local Interconnection Trunks	Diagnostic										
TSOCT Fully Mech Local Transport (Unbundled Interoffice Transport) Dispatch < 10 Ci	Diagnostic										
TSOCT Fully Mech Local Transport (Unbundled Interoffice Transport) Dispatch >= 10 C	Diagnostic										
TSOCT Fully Mech Local Transport (Unbundled Interoffice Transport) Non-Dispatch < 1	Diagnostic										
TSOCT Fully Mech Local Transport (Unbundled Interoffice Transport) Non-Dispatch >=	Diagnostic										
TSOCT Fully Mech Resale Business Dispatch < 10 Circuits	Diagnostic				9	3	2.92				Diagnostic
TSOCT Fully Mech Resale Business Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale Business Non-Dispatch < 10 Circuits	Diagnostic				17	35	0.49				Diagnostic
TSOCT Fully Mech Resale Business Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale Centrex Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale Centrex Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale Centrex Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale Centrex Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale ISDN Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale ISDN Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale ISDN Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale ISDN Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale PBX Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale PBX Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale PBX Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale PBX Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale Residence Dispatch < 10 Circuits	Diagnostic				323	65	4.97				Diagnostic
TSOCT Fully Mech Resale Residence Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale Residence Non-Dispatch < 10 Circuits	Diagnostic				986	1973	0.5				Diagnostic
TSOCT Fully Mech Resale Residence Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Combos - Other Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Combos - Other Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Combos - Other Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Combos - Other Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Digital Loop < DS1 Dispatch < 10 Circuits	Diagnostic				24	2	12.04				Diagnostic
TSOCT Fully Mech UNE Digital Loop < DS1 Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Digital Loop < DS1 Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Digital Loop < DS1 Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Digital Loop >= DS1 Dispatch < 10 Circuits	Diagnostic				56	8	7.06				Diagnostic
TSOCT Fully Mech UNE Digital Loop >= DS1 Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Digital Loop >= DS1 Non-Dispatch < 10 Circuits	Diagnostic				11	1	11.02				Diagnostic
TSOCT Fully Mech UNE Digital Loop >= DS1 Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE ISDN Dispatch < 10 Circuits	Diagnostic				24	2	12.04				Diagnostic
TSOCT Fully Mech UNE ISDN Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE ISDN Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE ISDN Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Line Sharing Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Line Sharing Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Line Sharing Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Line Sharing Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Loop + Port Combinations Dispatch < 10 Circuits	Diagnostic				2401	417	5.76				Diagnostic
TSOCT Fully Mech UNE Loop + Port Combinations Dispatch >= 10 Circuits	Diagnostic				6	1	5.74				Diagnostic
TSOCT Fully Mech UNE Loop + Port Combinations Non-Dispatch < 10 Circuits	Diagnostic				7170	11015	0.65				Diagnostic
TSOCT Fully Mech UNE Loop + Port Combinations Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Other Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Other Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Other Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Other Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Other Non-Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Other Non-Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Other Non-Design Non-Dispatch < 10 Circuits	Diagnostic				12	4	2.96				Diagnostic
TSOCT Fully Mech UNE Other Non-Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Switch Ports Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Switch Ports Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Switch Ports Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Switch Ports Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE xDSL (HDSL, ADSL, and UCL) Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE xDSL (HDSL, ADSL, and UCL) Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop Design Non-Dispatch >= 10 Circuits	Diagnostic										

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
TSOCT Non-Mech 2W Analog Loop Non-Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop Non-Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop Non-Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop Non-Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop w/LNP - Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop w/LNP - Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop w/LNP - Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop w/LNP - Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop w/LNP - Non-Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop w/LNP - Non-Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech INP (Standalone) Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech INP (Standalone) Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech INP (Standalone) Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech INP (Standalone) Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech LNP (Standalone) Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech LNP (Standalone) Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech LNP (Standalone) Non-Dispatch < 10 Circuits	Diagnostic				24	27	0.88				Diagnostic
TSOCT Non-Mech LNP (Standalone) Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech Local Interconnection Trunks	Diagnostic				275	16	17.22				Diagnostic
TSOCT Non-Mech Local Transport (Unbundled Interoffice Transport) Dispatch < 10 Ci	Diagnostic				6	1	5.86				Diagnostic
TSOCT Non-Mech Local Transport (Unbundled Interoffice Transport) Dispatch >= 10 C	Diagnostic										
TSOCT Non-Mech Local Transport (Unbundled Interoffice Transport) Non-Dispatch < 1	Diagnostic				9	1	9.25				Diagnostic
TSOCT Non-Mech Local Transport (Unbundled Interoffice Transport) Non-Dispatch >=	Diagnostic										
TSOCT Non-Mech Resale Business Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale Business Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale Business Non-Dispatch < 10 Circuits	Diagnostic				1	2	0.33				Diagnostic
TSOCT Non-Mech Resale Business Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale Centrex Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale Centrex Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale Centrex Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale Centrex Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale Design Non-Dispatch < 10 Circuits	Diagnostic				5	1	5.03				Diagnostic
TSOCT Non-Mech Resale Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale ISDN Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale ISDN Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale ISDN Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale ISDN Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale PBX Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale PBX Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale PBX Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale PBX Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale Residence Dispatch < 10 Circuits	Diagnostic				19	4	4.75				Diagnostic
TSOCT Non-Mech Resale Residence Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale Residence Non-Dispatch < 10 Circuits	Diagnostic				3	1	3.34				Diagnostic
TSOCT Non-Mech Resale Residence Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Combos - Other Dispatch < 10 Circuits	Diagnostic				36	3	12.01				Diagnostic
TSOCT Non-Mech UNE Combos - Other Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Combos - Other Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Combos - Other Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Digital Loop < DS1 Dispatch < 10 Circuits	Diagnostic				5	1	5.14				Diagnostic
TSOCT Non-Mech UNE Digital Loop < DS1 Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Digital Loop < DS1 Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Digital Loop < DS1 Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Digital Loop >= DS1 Dispatch < 10 Circuits	Diagnostic				8	1	7.78				Diagnostic
TSOCT Non-Mech UNE Digital Loop >= DS1 Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Digital Loop >= DS1 Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Digital Loop >= DS1 Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE ISDN Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE ISDN Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE ISDN Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE ISDN Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Line Sharing Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Line Sharing Dispatch >= 10 Circuits	Diagnostic				8	3	2.55				Diagnostic
TSOCT Non-Mech UNE Line Sharing Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Line Sharing Non-Dispatch >= 10 Circuits	Diagnostic				69	12	5.74				Diagnostic
TSOCT Non-Mech UNE Loop + Port Combinations Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Loop + Port Combinations Dispatch >= 10 Circuits	Diagnostic				41	35	1.17				Diagnostic
TSOCT Non-Mech UNE Loop + Port Combinations Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Loop + Port Combinations Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Other Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Other Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Other Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Other Design Non-Dispatch >= 10 Circuits	Diagnostic				12	3	3.89				Diagnostic
TSOCT Non-Mech UNE Other Non-Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Other Non-Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Other Non-Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Other Non-Design Non-Dispatch >= 10 Circuits	Diagnostic										

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
TSOCT Non-Mech UNE Switch Ports Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Switch Ports Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Switch Ports Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Switch Ports Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE xDSL (HDSL, ADSL, and UCL) Dispatch < 10 Circuits	Diagnostic				5	1	5.14				Diagnostic
TSOCT Non-Mech UNE xDSL (HDSL, ADSL, and UCL) Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop Non-Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop Non-Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop Non-Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop Non-Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop w/LNP - Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop w/LNP - Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop w/LNP - Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop w/LNP - Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop w/LNP - Non-Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop w/LNP - Non-Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch >= 10 Circui	Diagnostic										
TSOCT Partial Mech INP (Standalone) Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech INP (Standalone) Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech INP (Standalone) Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech INP (Standalone) Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech LNP (Standalone) Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech LNP (Standalone) Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech LNP (Standalone) Non-Dispatch < 10 Circuits	Diagnostic				52	79	0.66				Diagnostic
TSOCT Partial Mech LNP (Standalone) Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech Local Interconnection Trunks	Diagnostic										
TSOCT Partial Mech Local Transport (Unbundled Interoffice Transport) Dispatch < 10 C	Diagnostic										
TSOCT Partial Mech Local Transport (Unbundled Interoffice Transport) Dispatch >= 10	Diagnostic										
TSOCT Partial Mech Local Transport (Unbundled Interoffice Transport) Non-Dispatch <	Diagnostic										
TSOCT Partial Mech Local Transport (Unbundled Interoffice Transport) Non-Dispatch >	Diagnostic										
TSOCT Partial Mech Resale Business Dispatch < 10 Circuits	Diagnostic				16	4	3.97				Diagnostic
TSOCT Partial Mech Resale Business Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Business Non-Dispatch < 10 Circuits	Diagnostic				76	67	1.14				Diagnostic
TSOCT Partial Mech Resale Business Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Centrex Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Centrex Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Centrex Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Centrex Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale ISDN Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale ISDN Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale ISDN Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale ISDN Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale PBX Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale PBX Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale PBX Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale PBX Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Residence Dispatch < 10 Circuits	Diagnostic				23	4	5.86				Diagnostic
TSOCT Partial Mech Resale Residence Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Residence Non-Dispatch < 10 Circuits	Diagnostic				217	206	1.05				Diagnostic
TSOCT Partial Mech Resale Residence Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Combos - Other Dispatch < 10 Circuits	Diagnostic				64	5	12.72				Diagnostic
TSOCT Partial Mech UNE Combos - Other Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Combos - Other Non-Dispatch < 10 Circuits	Diagnostic				26	2	13.06				Diagnostic
TSOCT Partial Mech UNE Combos - Other Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Digital Loop < DS1 Dispatch < 10 Circuits	Diagnostic				11	1	11.1				Diagnostic
TSOCT Partial Mech UNE Digital Loop < DS1 Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Digital Loop < DS1 Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Digital Loop < DS1 Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Digital Loop >= DS1 Dispatch < 10 Circuits	Diagnostic				15	2	7.55				Diagnostic
TSOCT Partial Mech UNE Digital Loop >= DS1 Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Digital Loop >= DS1 Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Digital Loop >= DS1 Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE ISDN Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE ISDN Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE ISDN Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE ISDN Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Line Sharing Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Line Sharing Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Line Sharing Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Line Sharing Non-Dispatch >= 10 Circuits	Diagnostic										

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
TSOCT Partial Mech UNE Loop + Port Combinations Dispatch < 10 Circuits	Diagnostic				243	43	5.64				Diagnostic
TSOCT Partial Mech UNE Loop + Port Combinations Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Loop + Port Combinations Non-Dispatch < 10 Circuits	Diagnostic				1268	927	1.37				Diagnostic
TSOCT Partial Mech UNE Loop + Port Combinations Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Other Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Other Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Other Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Other Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Other Non-Design Dispatch < 10 Circuits	Diagnostic				6	1	5.96				Diagnostic
TSOCT Partial Mech UNE Other Non-Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Other Non-Design Non-Dispatch < 10 Circuits	Diagnostic				2	1	2.35				Diagnostic
TSOCT Partial Mech UNE Other Non-Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Switch Ports Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Switch Ports Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Switch Ports Non-Dispatch < 10 Circuits	Diagnostic				6	3	1.84				Diagnostic
TSOCT Partial Mech UNE Switch Ports Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE xDSL (HDSL, ADSL, and UCL) Dispatch < 10 Circuits	Diagnostic				11	1	11.1				Diagnostic
TSOCT Partial Mech UNE xDSL (HDSL, ADSL, and UCL) Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch >= 10 Circuits	Diagnostic										