



Mary K. Keyer
General Attorney
Kentucky Legal Department

AT&T Kentucky
601 W. Chestnut Street
Room 407
Louisville, KY 40203

T 502-582-8219
F 502-582-1573
mary.keyer@att.com

July 8, 2010

Mr. Jeff Derouen
Executive Director
Public Service Commission
211 Sower Boulevard
P. O. Box 615
Frankfort, KY 40602

Re: Investigation Concerning the Propriety of InterLATA Services by BellSouth
Telecommunications, Inc. Pursuant to the Telecommunications Act of 1996
PSC 2001-00105

Petition of BellSouth Telecommunications, Inc. for the Establishment of a New
Performance Plan
PSC 2004-00391

Dear Mr. Derouen:

AT&T has recently implemented certain system changes in the Southeast region. Specifically, AT&T retired the Local Exchange Navigation System ("LENS") interface for pre-order transaction and Local Service Request ("LSR") supplements as of July 3, 2010. As a result of the retirement of LENS, this completes the migration to the Local Service Request Exchange ("LEX") System interface. Interested parties, including Competitive Local Exchange Carriers ("CLECs"), have been advised of this change through standard CLEC communications, including monthly Change Control Process ("CCP") meetings and the following Accessible Letter ("AL"): CLECS10-038 (dated April 21, 2010). The AL is available for review at the following web site: <https://clec.att.com/clec/acclatters/home.cfm?curMonth=yes>

Although this OSS change does not substantively change the Service Quality Measurement Plan and SEEM Administrative Plan (collectively, "SQM/SEEM Plan"), the SQM/SEEM Plan documentation must be updated to accurately reflect the retirement of the LENS interface. Accordingly, AT&T has made minor, administrative updates to the SQM/SEEM Plan documentation. For the Commission's convenience, a red-lined version of the pages of the SQM/SEEM Plan which have been updated are included in this filing. The updated SQM/SEEM Plan will be available for review at the following website: <http://pmap.wholesale.att.com/content/documentation.aspx>. It is important to note that from a performance measurement perspective, the migration to the LEX interface will have **no impact** on the calculation of the OSS measures currently contained in the SQM/SEEM Plan. That is, AT&T will continue to report system response times provided to CLECs via the SQM measure known as OSS-1 [ARI]: OSS Response Interval, and will continue to report the availability of access to the systems as part of the SQM measure known as OSS-2 [IA]: OSS Interface Availability. The method of calculation for the OSS-1 and OSS-2 metrics will not change and the results will continue to be reported on a monthly basis.

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The attached certificate of service certifies that this filing was filed electronically today and a copy of the Read1st document has been served by email on parties of record. Parties of record can access the information at the Commission's Electronic Filing Center located at <http://psc.ky.gov/efs/efsmain.aspx>.

Please let me know if you have any questions.

Sincerely,


Mary K. Keyer

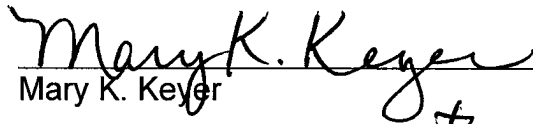
Enclosures

cc: Parties of Record

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CERTIFICATION

I hereby certify that the electronic version of this filing made with the Commission this 8th day of July 2010 is a true and accurate copy of the documents filed herewith in paper form on July 8, 2010, and the electronic version of the filing has been transmitted to the Commission. A copy of the Read1st document has been served electronically on all parties of record.


Mary K. Keyer

COMBINED SERVICE LIST – PSC 2001-105 AND 2004-00391

Honorable William R. Atkinson
Sprint Communications Company L.P.
Southeast Division
233 Peachtree Street, N.E.
Suite 2200
Atlanta, GA 30303
bill.atkinson@sprint.com

Honorable Jonathon N. Amlung
1000 Republic Building
429 W. Muhammad Ali Blvd.
Louisville, KY 40202-2347
Jonathon@amlung.com

Honorable Donna McNulty
MCI WorldCom
6 Concourse Parkway, Suite 3200
Atlanta, GA 30328
donna.mcnulty@mci.com

Tony Mastando
ITC^ DeltaCom Communications, Inc.
7037 Old Madison Pike, Suite 400
Huntsville, AL 35806
tony.mastando@itcdeltacom.com

Honorable C. Kent Hatfield
Honorable Douglas F. Brent
Stoll, Keenon & Park, LLP
2650 AEGON Center
400 West Market Street
Louisville, KY 40202
Kent.hatfield@skofirm.com
douglas.brent@skofirm.com

Honorable Dennis G. Howard II
Assistant Attorney General
Office of the Attorney General
Utility & Rate Intervention Division
1024 Capital Center Drive, Suite 200
Frankfort, KY 40601-8204
dennis.howard@ag.ky.gov

Jim Bellina
Dialog Telecommunications, Inc.
756 Tyvola Road, Suite 100
Charlotte, NC 28217
jjim@calldialog.com

Honorable John N. Hughes
124 West Todd Street
Frankfort, KY 40601
jnhughes@fewpb.net

Honorable Eric N. Ison
Hon. Quint McTyeire
Greenebaum Doll & McDonald PLLC
3300 National City Tower
101 South Fifth Street
Louisville, KY 40202-3197
eli@gdm.com,
hnm@gdm.com

Honorable Wanda G. Montano
Mr. Bryan Antley
US LEC of North Carolina, LLC
Morrocroft III
6801 Morrison Blvd.
Charlotte, NC 28211
wmontano@uslec.com
bantley@uslec.com

Honorable John E. Selent
Dinsmore & Shohl, LLP
1400 PNC Plaza
500 West Jefferson Street
Louisville, KY 40202
john.selent@dinslaw.com

Honorable Katherine K. Yunker
Yunker & Associates
P. O. Box 21784
Lexington, KY 40522-1784
yunker@desuetude.com

Liz Thacker
SouthEast Telephone, Inc.
106 Power Drive
P. O. Box 1001
Pikeville, KY 41502-1001
Liz.thacker@setel.com

Katherine Mudge
Covad Communications Company
7000 N. Mopac Expressway, 2nd Floor
Austin, TX 78731
kmudge@covad.com

Barbara Brohl
Qwest Communications Services
1801 California Street, 10th Floor
Denver, CO 80202
Barbara.brohl@qwest.com

Mary Campbell
NuVox Communications
2 North Main Street
Greenville, SC 29601
mcampbell@nuvox.com

Susan Berlin, Esq.
NuVox Communications
2 North Main Street
Greenville, SC 29601
SBerlin@nuvox.com

Mr. Andrew O. Isar
Miller Isar, Inc.
ASCENT (Assoc. of Communications
Enterprises)
7901 Skansie Avenue, Suite 240
Gig Harbor, WA 98335
aisar@millerisar.com