

BellSouth Telecommunications, Inc.

601 W. Chestnut Street
Room 407
Louisville, KY 40203

Dorothy.Chambers@BellSouth.com

Dorothy J. Chambers

General Counsel/Kentucky

502 582 8219
Fax 502 582 1573

July 2, 2004

Ms. Beth O'Donnell
Executive Director
Public Service Commission
211 Sower Boulevard
P. O. Box 615
Frankfort, KY 40602

Re: Investigation Concerning the Propriety of InterLATA Services by BellSouth
Telecommunications, Inc. Pursuant to the Telecommunications Act of 1996
PSC 2001-00105

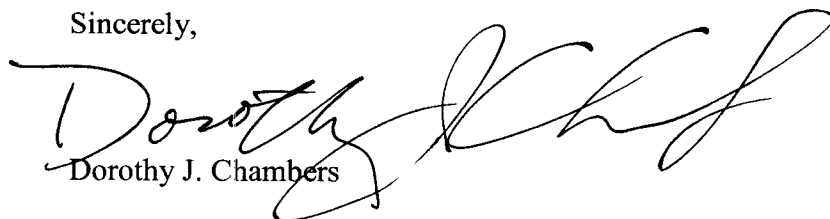
Dear Ms. O'Donnell:

The Commission's Order dated June 14, 2004, in this case required BellSouth to file, effective August 1, 2004, a tariff containing the same revisions as the then-current Georgia Performance Plan. In accordance with the Commission's Order, on July 1, 2004, BellSouth electronically filed the Kentucky SEEM Administrative Plan and the BellSouth Service Quality Measurement Plan (SQM) with Kentucky Performance Metrics as a tariff with an August 1, 2004 issue date.

Enclosed for filing in the above-captioned case is a copy of the letter transmitting the above-described tariff filing.

One paper copy of the filing is provided to the Commission and a copy is served on parties of record. Parties of Record also can access the information at the Commission's Electronic Filing Center located at <http://psc.ky.gov/efs/efsmain.aspx>.

Sincerely,



Dorothy J. Chambers

Enclosures

cc: Parties of Record

542835



BellSouth Telecommunications, Inc.
601 W. Chestnut Street
Room 410
Louisville, KY 40203

Joan.Coleman@bellsouth.com
jcoleman6@imcingular.com

Joan A. Coleman
Vice President
Regulatory & External Affairs

502-582-2167
Fax 502-582-2140

July 1, 2004

Elizabeth O'Donnell
Executive Director
Kentucky Public Service Commission
211 Sower Boulevard
P. O. Box 615
Frankfort, Kentucky 40602-0615

Dear Ms. O'Donnell:

In compliance with the Commission's June 14, 2004 Order in Case No. 2001-00105 BellSouth submits the attached documents in Section 10C of the Competitive Local Exchange Carrier Tariff. In its Order the Commission found that the Georgia Performance Plan, including future modifications made by the Georgia Commission, should be adopted for use in Kentucky. Should the Georgia Commission adopt any future modifications, BellSouth will update this tariff within 10 days. The following documents are included:

Attachment A	Executive Summary
Attachment B	Proposed Tariff
Attachment 1	BellSouth Service Quality Measurement Plan (SQM)
Attachment 2	Kentucky Self-Effectuating Enforcement Mechanism (SEEM) Administrative Plan

Should you or the staff have any questions concerning this filing or need additional information, Mike Hayden, of my staff, is familiar with this matter and can be reached on (502) 582-8180.

Very truly yours,

A handwritten signature in black ink, appearing to read "Joan A. Coleman".

Joan A. Coleman

EXECUTIVE SUMMARY

BellSouth Service Quality Measurement Plan (SQM)

The BellSouth Service Quality Measurement Plan (SQM) describes in detail the measurements produced to evaluate the quality of service delivered to BellSouth's customers both wholesale and retail. The SQM was developed to respond to the requirements of the Communications Act of 1996 Section 251 (96 Act) which required BellSouth to provide non-discriminatory access to Competitive Local Exchange Carriers (CLEC) and its Retail Customers. The reports produced by the SQM provide regulators, CLECs and BellSouth the information necessary to monitor the delivery of nondiscriminatory access.

This version of the Kentucky SQM reflects the Orders of the Georgia Public Service Commission, Docket 7872-U, issued on November 14, 2002, January 22, 2003 and July 3, 2003, as adopted by the Kentucky Public Service Commission, Case No. 2001-00105, in its Orders of May 11, 2004 and June 14, 2004.

The SQM and the reports flowing from it must change to reflect the dynamic requirements of the industry. New measurements are added as new products, systems, and processes are developed and fielded. New products and services are added as the markets for them develop and the processes stabilize. The measurements are also changed to reflect changes in systems, correct errors, and respond to both 3rd Party audit requirements and the Georgia PSC.

This document is intended for use by someone with knowledge of telecommunications industry, information technologies and a functional knowledge of the subject areas covered by the BellSouth Performance Measurements and the reports that flow from them.

Kentucky Self-Effectuating Enforcement Mechanism (SEEM) Administrative Plan

This Administrative Plan ("Plan") includes Service Quality Measurements ("SQM") with corresponding Self Effectuating Enforcement Mechanisms ("SEEM") to be implemented by BellSouth pursuant to the Orders issued by the Georgia Public Service Commission in Docket 7892-U.

In providing services pursuant to the Interconnection Agreements between BellSouth and each CLEC, BellSouth will report its performance to each CLEC in accordance with BellSouth's SQMs and applicable SEEM, which are posted on the Performance Measurement Reports website.



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jcoleman6@imcingular.com

Joan A. Coleman
Vice President
Regulatory & External Affairs

502-582-2167
Fax 502-582-2140

July 1, 2004

Elizabeth O'Donnell
Executive Director
Kentucky Public Service Commission
211 Sower Boulevard
P. O. Box 615
Frankfort, Kentucky 40602-0615

Dear Ms. O'Donnell:

Pursuant to the rules governing tariffs effective August, 2000, I hereby certify that I am the Regulatory Vice President of BellSouth Telecommunications, Inc., a utility furnishing telephone service within the Commonwealth of Kentucky, which on the first day of July, 2004, issued revised sheets of its Competitive Local Exchange Carrier Tariff to be effective August 1, 2004, and canceling the previously effective sheets as follows:

Competitive Local Exchange Carrier Tariff

Section 10C

Fifth Revised Page 1

On the first day of July 2004, notice to the public of the issuing of same was given in all respects as required by Section 2 of Regulation KAR 5:011.

Given under my hand this first day of July 2004.

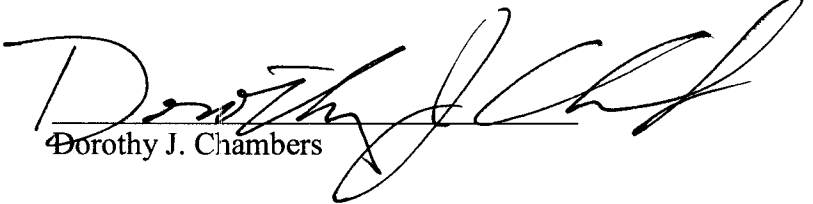
Very truly yours,

A handwritten signature in black ink, appearing to read "Joan A. Coleman", written over a circular stamp or seal.

Joan A. Coleman

CERTIFICATION

I hereby certify that the electronic version of this filing made with the Commission this 2nd day of July 2004 is a true and accurate copy of the documents filed herewith in paper form and the electronic version of the filing has been transmitted to the Commission. A paper copy of the Read1st document has been mailed to parties of record and an electronic copy has been served electronically on parties.


Dorothy J. Chambers

SERVICE LIST - PSC 2001-105

Hon. Martha M. Ross Bain
AT&T Communications
Suite 8100
1200 Peachtree Street, N.E.
Atlanta, GA 30309

Sonia Daniels
AT&T Communications
Suite 8100
1200 Peachtree Street, N.E.
Atlanta, GA 30309

Aurelie Djoumbissie
AT&T Communications
Suite 8100
1200 Peachtree Street, N.E.
Atlanta, GA 30309

Hon. John N. Hughes
Attorney at Law
124 West Todd Street
Frankfort, KY 40601
Counsel for Sprint

Hon. William R. Atkinson
Sprint Communications Co., LP
3065 Cumberland Blvd.
Mailstop: GAATLD0602
Atlanta, GA 30339

Hon. C. Kent Hatfield
Stoll, Keenon & Park
2650 Aegon Center
400 W. Market Street
Louisville, KY 40202
**Counsel for WorldCom, SECCA, Covad, &
AT&T**

Hon. Kennard Woods
WorldCom
Suite 3200
6 Concourse Parkway
Atlanta, GA 30328

Katherine K. Yunker
836 Euclid Avenue, Suite 301
P. O. Box 21784
Lexington, KY 40522-1784
**Counsel for LCI International Telecom
Corporation, d/b/a Qwest Communications
Services**

Kristin Smith
Dept. of Policy & Law
**LCI International Telecom Corporation d/b/a
Qwest Communications Services**
1801 California Street, 47th Floor
Denver, CO 80202

John E. Selent, Esq.
Dinsmore & Shohl LLP
1400 PNC Plaza
500 W. Jefferson Street
Louisville, KY 40202
Counsel for e.spire

Ms. Nanette Edwards
DeltaCom, Inc.
4092 S. Memorial Parkway
Huntsville, AL 35802

Mr. Andrew O. Isar
Miller Isar, Inc.
ASCENT (Assoc. of Communications
Enterprises)
7901 Skansie Avenue, Suite 240
Gig Harbor, WA 98335

Scott Beer
ICG Telecom Group, Inc.
P. O. Box 6742
161 Inverness Drive, West
Englewood, CO 80112

Ms. Wanda G. Montano
VP, Regulatory & Industry Affairs
US LEC Corporation
6801 Morrison Boulevard
Charlotte, NC. 28211

Hamilton Russell
NuVox Communications, Inc.
200 N. Main Street, Suite 303
Greenville, SC 29601