KENTUCKY SEEM ADMINISTRATIVE PLAN

Kentucky Plan Version 3.0405

Effective Date: November 14, 2009May 29, 2010

Note: This SEEM Administrative Plan version is issued to reflect the OSS architecture changes implemented on November 14, 2009 May 29, 2010.

Appendix B SEEM Submetrics

B.2 Tier 2 Submetrics

Item No.	SQM Ref	Tier 2 Submetric			
1	ARI	OSS-1 OSS Response Interval (Pre-Ordering/Ordering) – LENS/Enhanced Verigate			
2	ARI	OSS-1 OSS Response Interval (Pre-Ordering/Ordering) – LEX			
3	ARI	OSS-1 OSS Response Interval (Pre-Ordering/Ordering) — TAG/XML/XML Gateway			
4	ARI	OSS-1 OSS Response Interval (Maintenance & Repair)			
5	IA	OSS-2 OSS Interface Availability – (Pre-Ordering/Ordering) – Regional per OSS Interface			
6	IA	OSS-2 OSS Interface Availability – (Maintenance & Repair) – Regional per OSS Interface			
7	LMT	PO-2 Loop Makeup – Response Time – Electronic - Loop			
8	AKC	O-2 Acknowledgement Message Completeness - Acknowledgments			
9	FT	O-3 Percent Flow-Through Service Requests – Business			
10	FT	O-3 Percent Flow-Through Service Requests – LNP			
11	FT	O-3 Percent Flow-Through Service Requests – Residence			
12	FT	O-3 Percent Flow-Through Service Requests – UNE-L (includes UNE-L with LNP)			
13	FT	O-3 Percent Flow-Through Service Requests – UNE-P			
14	RI	O-8 Reject Interval – Fully Mechanized			
15	RI	O-8 Reject Interval – Partially Mechanized			
16	RI	O-8 Reject Interval – Non Mechanized			
17	FOCT	O-9 Firm Order Confirmation Timeliness - Fully Mechanized			
18	FOCT	O-9 Firm Order Confirmation Timeliness - Partially Mechanized			
19	FOCT	O-9 Firm Order Confirmation Timeliness - Non Mechanized			
20	FOCT	O-9 Firm Order Confirmation Timeliness – Local Interconnection Trunks			
21	FOCC	O-11 FOC & Reject Response Completeness – Fully Mechanized			
22	FOCC	O-11 FOC & Reject Response Completeness – Partially Mechanized			
23	FOCC	O-11 FOC & Reject Response Completeness – Non Mechanized			

- and the actual performance result.
- 6. Calculate the Total Affected Volume by multiplying the Volume Proportion from step 5 by the Total CLEC1 Volume.
- 7. Calculate the payment to CLEC1 by multiplying the result of step 6 by the appropriate dollar amount from the fee schedule. CLEC1 payment = Affected Volume_{CLEC1} * \$\$ from Fee Schedule * multiplier. For the example that follows assume CLEC aggregate failure.

E.4.1 Example: CLEC-1 Reject Interval – Fully Mechanized

Submeasure Category = Ordering Failure Month = Month 1 CLEC Aggregate Result = Failed

	n _C	Benchmark	Reject Interval	Volume Proportion	Affected Volume
State	600	97% <= 1 hour	95% <= 1 hour	.02	12

Payout for CLEC1 is (12 units) * (\$20/unit) * (2.5 factor) = \$600

E.5 Tier 2 Calculations For Benchmarks

Tier 2 calculations for benchmark measures are the same as the Tier 1 benchmark calculations, except they are based on the CLEC aggregate performance and the CLEC aggregate data will have failed for three (3) consecutive months.

E.6 Regional and State Coefficients

This section describes the method of calculating regional and state coefficients.

E.6.1 AKC

• Acknowledgement Completeness (AKC_EDI & AKC-TAGXML Gateway)

Regional Coefficient Formula (Tier 1)

Coefficient = (A+B) / (C+D) where:

- A= number of valid FOC transactions of the CLEC in the state (fully & partially mechanized)
- B = number of valid RI transactions of the CLEC in the state (fully & partially mechanized)