

**Bellsouth Monthly State Summary
Kentucky, April 2005**

Billing

Benchmark/ Analog	Billing
Billing Invoice Accuracy	
Invoice Interconnection	RETAL
Invoice Accuracy Retale	RETAL
Invoice Accuracy UNE	RETAL
Billing Invoice Timeliness	
Invoice Interconnection	RETAL
Invoice Interconnection CARS	RETAL
Invoice Interconnection CARS	RETAL
Invoice Interconnection CARS	RETAL
Invoice Interconnection UNE	RETAL
Mean Time to Deliver	
Mean Time to Deliver Usage - Regional	<= 6 Days
Non-Recurring Charge Completeness	
Non-Recur Charge Completeness Interconnection	90%
Non-Recur Charge Completeness Retale	RETAL
Non-Recur Charge Completeness UNE	90%
Percent Billing Errors Corrected in X Days	
% Billing Errors Corrected in X Days Interconnection	Diagnostic
% Billing Errors Corrected in X Days Retale	Diagnostic
% Billing Errors Corrected in X Days UNE	Diagnostic
Percent Usage Errors Corrected Within X Days	
% Daily Usage Feed Errors Cor in X Days Retal	Diagnostic
% Daily Usage Feed Errors Cor in X Days UNE	Diagnostic
Recurring Charge Completeness	
Recur Charge Completeness Interconnection	90%
Recur Charge Completeness Retale	RETAL
Recur Charge Completeness UNE	90%
Usage Data Delivery Accuracy	
Usage Data Delivery Accuracy	Party with Retail
Usage Completeness	98.00%
Usage Data Delivery Timeliness	
Usage Timeliness	95.00%

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
88119638	89013383	99.00%	603825	608984	99.25%			-19.8869	YES
88119638	89013383	99.00%	669105	668911	99.43%			-35.5653	YES
88119638	89013383	99.00%	5172865	5176079	99.95%			-213.3188	YES
4	1	4.03	34928	9383	3.74				YES
4	1	3.81	4670	1741	2.88				YES
4	1	3.81	7394	2589	2.88				YES
			1289731796	6471684288	1.99				YES
			44095	44837	98.32%				YES
3382492	4250062	79.59%	55096	66311	99.44%				YES
			201937	204291	98.85%				YES
			44	44	100.00%				Diagnostic
			89	89	100.00%				Diagnostic
			12	12	100.00%				Diagnostic
			2853	2853	98.95%				YES
2485256	2571799	98.52%	4502	4502	99.49%				YES
			212560	212560	99.72%				YES
159	159	100.00%	40965	40965	100.00%				YES
			107859102	1078597378	99.59%				YES
			107870793	1078597378	99.83%				YES

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Percent Quotes Provided	
% Quotes Provided within X Business Days	10 Business Days
% Quotes Provided within X Business Days	30 Business Days
% Quotes Provided within X Business Days	60 Business Days
Percent Request Processed Within X* Days	
% New Business Requests Processed Within 30 days	

Bona Fide

Benchmark/ Analogy	90%
	80%
	50%
	80%

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity

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Change Management

Associated Document Timeliness - Regional % Documentation Sent On Time		Associated Document Timeliness - Regional % Documentation Sent On Time - Defects		Benchmarks/		Analogs		BST		CLEC		Standard		Standard		Zscore		Equity	
BSI	Numerator	BSI	Volume	BSI	Measure	CLEC	Numerator	CLEC	Volume	CLEC	Measure	Standard	Deviation	Standard	Error	Zscore			
Associated Document Timeliness - Regional % Documentation Sent On Time																			
Associated Document Timeliness - Regional % Documentation Sent On Time - Defects																			
Change Management Document																			
Change Management Document - Regional																			
Change Management Notice																			
Change Management Notice - Regional																			
Interface Outage Notification																			
Interface Outage Notification - Regional CLEC Service Order TimeSlamp																			
Interface Outage Notification - Regional Electronic Communications Trouble Analysis																			
Interface Outage Notification - Regional Local Exchange Navigation System																			
Interface Outage Notification - Regional Local Exchange Navigation System																			
Interface Outage Notification - Regional Telecommunications Access Gateway																			
Interface Outage Notification - Regional Trouble Analysis Facilitation Interface																			
Notice Timeliness - Regional																			
Number Of Defects In Production Release																			
Number Of Defects In Production Release - Regional Severity 1																			
Number Of Defects In Production Release - Regional Severity 2																			
Number Of Defects In Production Release - Regional Severity 3																			
Percent Change Requests Accepted Or Rejected Within 10 Days																			
Percent Change Requests Accepted Or Rejected Within 10 Days - Regional																			
Percent Of Change Requests Implemented Within 60 Weeks Of Prioritization																			
Percent Of Change Requests Implemented Within 60 Weeks Of Prioritization - Regional Type 4																			
Percent Of Change Requests Implemented Within 60 Weeks Of Prioritization - Regional Type 5																			
Percent Software Errors Corrected In X Business Days																			
Percent Software Errors Corrected In X Business Days - Regional Software Errors Corrected In																			
Percent Software Errors Corrected In X Business Days - Regional Software Errors Corrected In																			
Percent Software Errors Corrected In X Business Days - Regional Software Errors Corrected In																			
Software Validation - Regional																			
Software Validation - Regional																			

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Arrangement Time	
Average Arrangement Time Physical Caret	60 Days
Average Arrangement Time Physical Careless	60 Days
Average Arrangement Time Physical Intermediate	60 Days
Average Arrangement Time Physical Minor	60 Days
Average Arrangement Time Physical Simple	60 Days
Average Arrangement Time Physical Extraordinary	60 Days
Average Arrangement Time Virtual Intermediate	60 Days
Average Arrangement Time Virtual Minor	60 Days
Average Arrangement Time Virtual Simple	60 Days
Average Arrangement Time Virtual Extraordinary	60 Days
Average Arrangement Time Virtual Major	60 Days
Average Arrangement Time Virtual Ordinary	60 Days
Average Arrangement Time Virtual Simple	60 Days

Average Response Time	
Average Response Time Physical Caret	20 Days
Average Response Time Physical Careless	20 Days
Average Response Time Physical	10 Days

Percent Missed Due Date	
Percent Missed Due Dates Physical	5%
Percent Missed Due Dates Virtual	5%
Percent Missed Due Dates Virtual Alignment	5%

Collocation

Benchmark/ Analogy	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
60 Days										
60 Days										
60 Days										
60 Days										
45 Days										
20 Days										
75 Days										
60 Days										
60 Days										
45 Days										
20 Days										
20 Days										

91	5	.18								YES
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0	1	0.00%								YES
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Database Update

Average Database Update Interval	
Average Database Update Interval Directory Assistance	
Average Database Update Interval Directory Listings	
Average Database Update Interval Line Information Database	
Percent Database Update Accuracy	
% Database Accuracy - Regional Directory Assistance	
% Database Accuracy - Regional Directory Listings	
% Database Accuracy - Regional Line Information Database	
Percent Loaded by Effective Date	
% NXX/LRNs Loaded by LERG - Regional	

Benchmark/ Metric	Party by Design Party by Design
Party by Design	95%
Party by Design	95%
Party by Design	95%
	100%

SST Numerator	SST Volume	SST Measure	CLEC		Standard Deviation	Standard Error	Zscore	Equity
			Numerator	Volume				
60.85	26	2.34	60.75	26	2.34			Party by Design
0.83	26	0.03	0.83	26	0.03			Party by Design
9.29	19	0.49	9.29	19	0.49			Party by Design
			376	379	89.21%			YES
			922	929	99.25%			YES
			1047	1053	99.43%			YES
			15	16	83.75%			NO

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Directory Assistance

Directory Answered Within 30 Seconds
 Speed To Answer Performance/Answered Within 30 Seconds - DA % WITHIN 12 S@
 Directory Speed To Answer
 Speed To Answer Performance/Average Speed To Answer - DA

Benchmark/
 Analog
 Partly by Design

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
		90.70%							Partly By Design
		4.2							Partly By Design

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E911 Accuracy
E911 Interval
E911 Mean Interval
E911 Timeliness

E911

Benchmark/
Analogy
Party by Design
Party by Design
Party by Design

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
74771	72857	94.82%							Party by Design
28738	1983	0.24							Party by Design
1983	1983	100.00%							Party by Design

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Maintenance & Repair

Benchmark/ Analysis	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
OSS Response Interval (MAR) DLETH	28955	31747	77.06%	145	1950	85.13%		0	56.873	YES
OSS Response Interval (MAR) DLR	8516	15992	53.35%	551	1655	68.71%		0	-137.047	YES
OSS Response Interval (MAR) DLR	1358	15992	48.37%	5504	5955	88.07%		0	-55.873	YES
OSS Response Interval (MAR) LMO5	2094	1313456	0.16%	221	207999	0.11%		0	5.5904	YES
OSS Response Interval (MAR) LMO5	1392985	1313456	99.84%	207482	207999	99.75%		0	-4.8273	YES
OSS Response Interval (MAR) LMO5SUPD	1311372	1313456	99.84%	207778	207999	99.85%		0	-5.9504	YES
OSS Response Interval (MAR) LMO5SUPD	1468	763928	0.19%	284	81063	0.35%		0	-10.2243	NO
OSS Response Interval (MAR) LMP GATEWAY	770045	763928	99.61%	80779	81063	97.69%		0	8.9313	NO
OSS Response Interval (MAR) LMP GATEWAY	43	71820	0.06%	3	8229	0.04%		0	0.2263	NO
OSS Response Interval (MAR) LMP GATEWAY	71877	71820	99.94%	8226	8229	99.94%		0	-0.0002	YES
OSS Response Interval (MAR) MARCH	1626	17920	9.09%	425	4229	9.84%		0	-1.5745	YES
OSS Response Interval (MAR) MARCH	1157	4795	24.18%	448	660	67.88%		0.02	-4.4668	YES
OSS Response Interval (MAR) MARCH	1157	4795	24.18%	212	660	32.12%		0.02	-4.4668	YES
OSS Response Interval (MAR) NMW	978	15017	6.51%	0	2156	0.00%		0.01	-11.4603	YES
OSS Response Interval (MAR) NMW	14039	15017	93.49%	2156	2156	100.00%		0	-11.4603	YES
OSS Response Interval (MAR) OSPCM	12429	15017	82.77%	1790	2156	82.56%		0.01	0.2897	YES
OSS Response Interval (MAR) OSPCM	41	8482	0.63%	2	372	0.54%		0	0.2897	YES
OSS Response Interval (MAR) OSPCM	1895	8482	26.09%	108	372	28.51%		0	-1.2286	YES
OSS Response Interval (MAR) PREDICTOR	5421	8482	59.31%	310	372	83.47%		0	-27.222	YES
OSS Response Interval (MAR) PREDICTOR	2084	30355	6.87%	513	4273	78.83%		0	-27.222	YES
OSS Response Interval (MAR) PREDICTOR	2084	30355	6.87%	513	4273	21.31%		0	-27.222	YES
OSS Response Interval (MAR) SOCS	585	194094	0.07%	7	22655	0.03%		0	-2.9275	YES
OSS Response Interval (MAR) SOCS	132	194094	0.07%	7	22655	0.03%		0	-1.4272	YES
OSS Response Interval (MAR) SOCS	193766	194094	99.83%	22626	22655	99.87%		0	-2.0275	YES
OSS Response Interval (MAR) SOCS	193862	194094	99.93%	22648	22655	99.97%		0	-2.0275	YES

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Operator Services

Operator Percent Answered Within 'X' Seconds
Speed to Answer Performance: % Answered Within 'X' Seconds - 1 of % WITHIN 10 S
Operator Speed To Answer
Speed to Answer Performance/Average Speed to Answer - Toll

Benchmark
Analogy
Plan by Design
Plan by Design

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
		77.10%							Plan by Design
		5.9							Plan by Design

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Ordering

Ordering	Benchmark/ Analysis	95% <= 30 Minutes	95% <= 30 Minutes	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Acknowledgment Completion	EDI	100%		289539	289539	100.00%	289539	289539	100.00%				NO
Acknowledgment Completion	TAGLENSXML	100%		284732	284732	100.00%	284732	284732	100.00%				YES
Acknowledgment Message Timeliness	EDI	95%	95%	289539	289539	99.99%	289539	289539	99.99%				YES
Acknowledgment Message Timeliness	TAGLENSXML	95%	95%	284732	284732	100.00%	284732	284732	100.00%				YES
Form Order Confirmation Request Completions													
FOC & Rel Resp Comp (Full Mech) 2V Analog Loop Design		97%		5	5	100.00%							YES
FOC & Rel Resp Comp (Full Mech) 2V Analog Loop w/INP - Design		97%		18	18	100.00%							YES
FOC & Rel Resp Comp (Full Mech) 2V Analog Loop w/INP - Design		97%		18	18	100.00%							YES
FOC & Rel Resp Comp (Full Mech) 2V Analog Loop w/INP - Non-Design		97%		1	1	100.00%							YES
FOC & Rel Resp Comp (Full Mech) 2V Analog Loop w/INP - Design		97%		571	588	97.11%							YES
FOC & Rel Resp Comp (Full Mech) 2V Analog Loop w/INP - Non-Design		97%		77	77	100.00%							YES
FOC & Rel Resp Comp (Full Mech) Local Interconnection Trunks		97%		2259	2259	100.00%							YES
FOC & Rel Resp Comp (Full Mech) Local Interconnection Trunks		97%		30	30	100.00%							YES
FOC & Rel Resp Comp (Full Mech) Local Interconnection Trunks		97%		48	48	93.75%							NO
FOC & Rel Resp Comp (Full Mech) Resale PBX		97%		18248	18248	98.85%							YES
FOC & Rel Resp Comp (Full Mech) Resale PBX		97%		13	13	100.00%							YES
FOC & Rel Resp Comp (Full Mech) Resale PBX - Other		97%		4063	4113	98.78%							YES
FOC & Rel Resp Comp (Full Mech) UNE Loop + Port Combinations		97%		26	27	96.30%							NO
FOC & Rel Resp Comp (Full Mech) UNE Loop + Port Combinations		97%		2	2	100.00%							YES
FOC & Rel Resp Comp (Full Mech) UNE Loop + Port Combinations		97%		31	31	100.00%							YES
FOC & Rel Resp Comp (Full Mech) UNE Loop + Port Combinations		97%		28	28	100.00%							YES
FOC & Rel Resp Comp (Full Mech) UNE Loop + Port Combinations		97%		2	2	100.00%							YES
FOC & Rel Resp Comp (Full Mech) UNE Loop + Port Combinations		97%		30	32	93.75%							NO
FOC & Rel Resp Comp (Full Mech) UNE Switch Ports		97%		14	15	93.33%							NO
FOC & Rel Resp Comp (Full Mech) UNE Switch Ports		97%		28	28	100.00%							YES
FOC & Rel Resp Comp (Full Mech) UNE Switch Ports		97%		16	18	100.00%							YES
FOC & Rel Resp Comp (Full Mech) UNE Switch Ports		97%		3	4	75.00%							NO
FOC & Rel Resp Comp (Full Mech) UNE Switch Ports		97%		163	166	98.19%							YES
FOC & Rel Resp Comp (Full Mech) UNE Switch Ports		97%		23	23	100.00%							YES
FOC & Rel Resp Comp (Full Mech) UNE Switch Ports		97%		196	187	99.47%							YES
FOC & Rel Resp Comp (Full Mech) UNE Switch Ports		97%		1	1	100.00%							YES
FOC & Rel Resp Comp (Full Mech) UNE Switch Ports		97%		2	1	100.00%							YES
FOC & Rel Resp Comp (Full Mech) UNE Switch Ports		97%		7	7	100.00%							YES
FOC & Rel Resp Comp (Full Mech) Local Interconnection Trunks		97%		202	203	99.51%							YES
FOC & Rel Resp Comp (Full Mech) Local Interconnection Trunks		97%		133	133	100.00%							YES
FOC & Rel Resp Comp (Full Mech) Resale Business		97%		978	978	100.00%							YES
FOC & Rel Resp Comp (Full Mech) Resale Business		97%		29	29	100.00%							YES
FOC & Rel Resp Comp (Full Mech) Resale Business		97%		2	2	100.00%							YES
FOC & Rel Resp Comp (Full Mech) Resale Business		97%		6	6	100.00%							YES
FOC & Rel Resp Comp (Full Mech) Resale Business		97%		350	350	98.82%							YES
FOC & Rel Resp Comp (Full Mech) Resale Business		97%		52	52	100.00%							YES
FOC & Rel Resp Comp (Full Mech) Resale Business		97%		223	2257	98.05%							YES

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Ordering

Table with columns for Item Order Confirmation, Timeliness, and various service categories like FOC Timeliness (Full Mesh), FOC Timeliness (Full Mesh) 2V Analog Loop, etc.

Table with columns for Benchmark/Analogy %, 95% <= 3 Hours, 95% <= 24 Hours, 95% <= 10 Days, etc.

Table with columns for BST Numerator, BST Volume, BST Measure, CLEC Numerator, CLEC Volume, CLEC Measure, Standard Deviation, Standard Error, Zscore, and Equity YES/NO.

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Ordering

Request	Request	Request	Request	Request	Request	Request	Request	Request	Request
Percent Request Service Request (Partial Mesh) Resale ISDN	Percent Request Service Request (Partial Mesh) Resale PBX	Percent Request Service Request (Partial Mesh) Resale Residence	Percent Request Service Request (Partial Mesh) UNE Combos - Other	Percent Request Service Request (Partial Mesh) UNE Digital Loop < DS1	Percent Request Service Request (Partial Mesh) UNE Digital Loop >= DS1	Percent Request Service Request (Partial Mesh) UNE EELS	Percent Request Service Request (Partial Mesh) UNE ISDN	Percent Request Service Request (Partial Mesh) UNE Line Sharing	Percent Request Service Request (Partial Mesh) UNE Loop & Part Combinations
Percent Request Service Request (Partial Mesh) UNE Other Non-Design	Percent Request Service Request (Partial Mesh) UNE Switch Ports	Percent Request Service Request (Partial Mesh) UNE Switch Ports	Percent Request Service Request (Partial Mesh) UNE Switch Ports	Percent Request Service Request (Partial Mesh) UNE Switch Ports	Percent Request Service Request (Partial Mesh) UNE Switch Ports	Percent Request Service Request (Partial Mesh) UNE Switch Ports	Percent Request Service Request (Partial Mesh) UNE Switch Ports	Percent Request Service Request (Partial Mesh) UNE Switch Ports	Percent Request Service Request (Partial Mesh) UNE Switch Ports
Percent Request Service Request (Partial Mesh) UNE Switch Ports	Percent Request Service Request (Partial Mesh) UNE Switch Ports	Percent Request Service Request (Partial Mesh) UNE Switch Ports	Percent Request Service Request (Partial Mesh) UNE Switch Ports	Percent Request Service Request (Partial Mesh) UNE Switch Ports	Percent Request Service Request (Partial Mesh) UNE Switch Ports	Percent Request Service Request (Partial Mesh) UNE Switch Ports	Percent Request Service Request (Partial Mesh) UNE Switch Ports	Percent Request Service Request (Partial Mesh) UNE Switch Ports	Percent Request Service Request (Partial Mesh) UNE Switch Ports

Ordering	Ordering	Ordering	Ordering	Ordering	Ordering	Ordering	Ordering	Ordering	Ordering
Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic
Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic
Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic

Ordering	Ordering	Ordering	Ordering	Ordering	Ordering	Ordering	Ordering	Ordering	Ordering	Ordering	Ordering	Ordering	Ordering	Ordering	Ordering	Ordering
95 % <= 24 Hours	95 % <= 24 Hours	95 % <= 24 Hours	95 % <= 24 Hours	95 % <= 24 Hours	95 % <= 24 Hours	95 % <= 24 Hours	95 % <= 24 Hours	95 % <= 24 Hours	95 % <= 24 Hours	95 % <= 24 Hours	95 % <= 24 Hours	95 % <= 24 Hours	95 % <= 24 Hours	95 % <= 24 Hours	95 % <= 24 Hours	95 % <= 24 Hours
95 % <= 24 Hours	95 % <= 24 Hours	95 % <= 24 Hours	95 % <= 24 Hours	95 % <= 24 Hours	95 % <= 24 Hours	95 % <= 24 Hours	95 % <= 24 Hours	95 % <= 24 Hours	95 % <= 24 Hours	95 % <= 24 Hours	95 % <= 24 Hours	95 % <= 24 Hours	95 % <= 24 Hours	95 % <= 24 Hours	95 % <= 24 Hours	95 % <= 24 Hours
95 % <= 24 Hours	95 % <= 24 Hours	95 % <= 24 Hours	95 % <= 24 Hours	95 % <= 24 Hours	95 % <= 24 Hours	95 % <= 24 Hours	95 % <= 24 Hours	95 % <= 24 Hours	95 % <= 24 Hours	95 % <= 24 Hours	95 % <= 24 Hours	95 % <= 24 Hours	95 % <= 24 Hours	95 % <= 24 Hours	95 % <= 24 Hours	95 % <= 24 Hours

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Selected Interval (Partial Month) LINE ISDN
Selected Interval (Partial Month) LINE Time Sharing
Selected Interval (Partial Month) LINE Loop + Port Combinations
Selected Interval (Partial Month) LINE Other Services
Selected Interval (Partial Month) LINE Switch Ports
Selected Interval (Partial Month) LINE ADSL, HDSL, and UCL
Service Inquiry Form Order Confirmation
Service Inquiry w/ SR FOC LINE XDSL (ADSL, HDSL, UCL)
Service Inquiry w/ SR FOC LINE UCL
Service Inquiry w/ SR FOC Unbundled Interoffice Transport
Speed of Answer in Ordering Center LOCAL CARRIER SERVICE CENTER

Ordering

Benchmark/ Analog
90 % <= 7 Hours
90 % <= 7 Hours
90 % <= 7 Hours
90 % <= 7 Hours
90 % <= 7 Hours
90 % <= 7 Hours

95 % Delivered <= 4 Business Days

Retail Res / Bus Service Center

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
42	2013	100.00%	1	1	100.00%				YES
1976	2013	89.29%	1	1	100.00%				YES
1881	1881	99.47%	1	1	100.00%				YES
9	11	81.82%	1	1	100.00%				NO
0	1		1	1					NO
622534842	4770825	130.48	938009	22985	41.94				YES

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Provisioning

	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Quality
Avg Comp Notice Intvl Mech Resale Business < 10 Circuits	21968	8098	2.72	148	117	0.92	10.77	0.59	0.503	YES
Avg Comp Notice Intvl Mech Resale Business >= 10 Circuits	231	31	7.44	0	1	0.92	10.77	0.59	0.3694	YES
Avg Comp Notice Intvl Mech Resale Centrex < 10 Circuits	375	246	0.72	0	0	0.02	6.83	0		
Avg Comp Notice Intvl Mech Resale Centrex >= 10 Circuits	36771	346	11.19	0	0	0.02	59.95	0		
Avg Comp Notice Intvl Mech Resale Design < 10 Circuits	21	32	0.66	0	0	0.02	20.72	0		
Avg Comp Notice Intvl Mech Resale Design >= 10 Circuits	87	92	8.5	0	0	0.02	32.05	0		
Avg Comp Notice Intvl Mech Resale ISDN < 10 Circuits	280	2	12.72	0	0	0.02	21.95	0		
Avg Comp Notice Intvl Mech Resale ISDN >= 10 Circuits	0	2	0.23	0	0	0.02	0.19	0		
Avg Comp Notice Intvl Mech Resale PBX < 10 Circuits	96995	88417	1.1	1185	1889	0.8	10.9	0.1582	1.582	YES
Avg Comp Notice Intvl Mech Resale PBX >= 10 Circuits	17	11	5.71	0	0	0.02	0.19	0		
Avg Comp Notice Intvl Mech Resale Residence < 10 Circuits	30013	582	1.04	0	10	0.02	28.37	0.2969	0.2969	YES
Avg Comp Notice Intvl Mech Resale Residence >= 10 Circuits	30192	271	1.04	0	10	0.02	12.24	0.5558	0.5558	YES
Avg Comp Notice Intvl Mech UNE Combos - Other Dispatch < 10 Circuits	55	12	7.06	11.71	11.71	0.02	11.71			
Avg Comp Notice Intvl Mech UNE Combos - Other Non-Dispatch (Dispatch In) < 10 Circuits	29810	6725	4.4	1	29	0.02	18.71	1.2712	1.2712	YES
Avg Comp Notice Intvl Mech UNE Combos - Other Non-Dispatch (Dispatch In) >= 10 Circuits	100	60	1.66	0	26	0.02	4.5	1.0286	1.0286	YES
Avg Comp Notice Intvl Mech UNE Digital Loop < DS1 < 10 Circuits	503	160	3.14	0	26	0.02	14.37	0.3096	0.3096	YES
Avg Comp Notice Intvl Mech UNE Digital Loop < DS1 >= 10 Circuits	67	3	29.06	0	10	0.02	32.06			
Avg Comp Notice Intvl Mech UNE Enhanced Extended Lmt/Non-Switched Combination	3031	394	7.69	0	10	0.02	19.79			
Avg Comp Notice Intvl Mech UNE ISDN < 10 Circuits	328	38	8.66	0	10	0.02	15.79	1.5399	1.5399	YES
Avg Comp Notice Intvl Mech UNE ISDN >= 10 Circuits	23156	6655	4.38	9	38	0.26	18.56	1.3313	1.3313	YES
Avg Comp Notice Intvl Mech UNE Line Sharing < 10 Circuits	99	34	2.92	1	4	0.33	5.86	0.4366	0.4366	YES
Avg Comp Notice Intvl Mech UNE Line Sharing >= 10 Circuits	29156	6659	4.38	1	4	0.33	18.56			
Avg Comp Notice Intvl Mech UNE Shared Line Services	99	34	2.92	1	4	0.33	5.86			
Avg Comp Notice Intvl Mech UNE Switch Ports < 10 Circuits	27043	5247	5.15	578	581	0.99	15.72	4.1318	4.1318	YES
Avg Comp Notice Intvl Mech UNE Switch Ports >= 10 Circuits	159	35	4.54	1.01	4	0.21	15.72	3.0724	3.0724	YES
Avg Comp Notice Intvl Mech UNE Loop + Port Combinations Non-Dispatch (Dispatch In)	29300	29014	1.01	2284	4824	0.41	31.67			
Avg Comp Notice Intvl Mech UNE Loop + Port Combinations Non-Dispatch (Dispatch In)	65	6	1.16	5398	10174	0.53	19.55	2.277	2.277	YES
Avg Comp Notice Intvl Mech UNE Loop + Port Combinations Non-Dispatch (Switch Bar)	81949	81256	7.87	7652	14988	0.51	13.22	3.2802	3.2802	YES
Avg Comp Notice Intvl Mech UNE Loop + Port Combinations Non-Dispatch (Switch Bar)	88	7	12.6	0	7	0.02	24.07			
Avg Comp Notice Intvl Mech UNE Loop + Port Combinations Non-Dispatch (Switch Bar)	3871	346	11.19	0	19	0.02	69.06			
Avg Comp Notice Intvl Mech UNE UDC/DSL < 10 Circuits	21	32	0.66	3	17	0.15	3.92	0.2315	0.2315	YES
Avg Comp Notice Intvl Mech UNE UDC/DSL >= 10 Circuits	118933	96503	0.86	0	0	0.02	17.78			
Avg Comp Notice Intvl Mech UNE Other Non-Design < 10 Circuits	247	42	5.89	5	10	0.49	17.72	0.1314	0.1314	YES
Avg Comp Notice Intvl Mech UNE Other Non-Design >= 10 Circuits	116342	86214	4.23	0	0	0.02	15.51			
Avg Comp Notice Intvl Mech UNE Switch Ports < 10 Circuits	160	39	8.66	0	10	0.02	15.78	1.5399	1.5399	YES
Avg Comp Notice Intvl Mech UNE Switch Ports >= 10 Circuits	329	39	8.66	0	10	0.02	15.78			
Avg Comp Notice Intvl Mech UNE UDC/DSL < 10 Circuits	29156	6658	4.38	0	19	0.02	18.56	1.0227	1.0227	YES
Avg Comp Notice Intvl Mech UNE UDC/DSL >= 10 Circuits	99	34	2.92	0	16	0.15	5.86			

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
FOCI Resale Business Non-Dispatch >= 10 Circuits	Retail Business	19	6	3.17	0.33	1	0.33	3.25		0.0927	YES
FOCI Resale Carrier Dispatch < 10 Circuits	Retail Center	319.33	83	3.66				0.74			
FOCI Resale Carrier Non-Dispatch >= 10 Circuits	Retail Center	19.33	154	0.92	1	1	1	2.06		0.1362	YES
FOCI Resale Carrier Non-Dispatch < 10 Circuits	Retail Center	19.33	154	1.28				19.04			
FOCI Resale Design Dispatch < 10 Circuits	Retail Design	2396	128	18.64				7.96		2.3178	YES
FOCI Resale Design Non-Dispatch >= 10 Circuits	Retail Design	137	10	13.7				7.57			
FOCI Resale Design Non-Dispatch < 10 Circuits	Retail Design	1032	80	12.9	0.67	2	0.33	1.41			
FOCI Resale ISDN Dispatch < 10 Circuits	Retail Design	534	37	14.43				13.04			
FOCI Resale ISDN Non-Dispatch >= 10 Circuits	Retail ISDN	112	32	3.5				6.62			
FOCI Resale ISDN Non-Dispatch < 10 Circuits	Retail ISDN	4.33	2	2.75				2.56			
FOCI Resale PBX Dispatch >= 10 Circuits	Retail PBX	45	2	22.5				20.51			
FOCI Resale PBX Non-Dispatch < 10 Circuits	Retail PBX	17.67	12	1.47	0.33	1	0.33	1.61			YES
FOCI Resale PBX Non-Dispatch >= 10 Circuits	Retail PBX	1469.67	2762	5.32	613.47	64	6.53	3.76		-3.0836	NO
FOCI Resale Reservations Dispatch >= 10 Circuits	Retail Reservations	37	9	4.11	0.33	1	0.33	1.62		2.2175	YES
FOCI Resale Reservations Non-Dispatch >= 10 Circuits	Retail Reservations	66252.67	77406	0.86	940.41	1800	0.51	0.9		16.1933	YES
FOCI Resale Reservations Non-Dispatch < 10 Circuits	Retail Reservations	23569	4222	5.66	76.71	9	8.41	11.16		-0.7614	YES
FOCI Resale Other Dispatch >= 10 Circuits	Retail Reservations	320	36	8.89				6.7			
FOCI Resale Other Dispatch < 10 Circuits	Retail Reservations	369.33	2763	1.76				4.96			
FOCI Resale Other Non-Dispatch >= 10 Circuits	Retail Reservations	9446.67	2152	4.39	152.23	22	6.92	7		-1.6866	NO
FOCI Resale Other Non-Dispatch < 10 Circuits	Retail Reservations	216	40	5.4				5.51			
FOCI Resale Digital Loop < DS1 Dispatch < 10 Circuits	Retail Digital Loop < DS1	9760.33	4478	2.19	15.14	3	5.06	2.43		-2.0355	NO
FOCI Resale Digital Loop < DS1 Non-Dispatch >= 10 Circuits	Retail Digital Loop < DS1	442	1	2				0			
FOCI Resale Digital Loop < DS1 Non-Dispatch < 10 Circuits	Retail Digital Loop < DS1	442	31	14.26	98.27	18	5.46	14.09		2.1073	YES
FOCI Resale Digital Loop >= DS1 Dispatch >= 10 Circuits	Retail Digital Loop >= DS1	644.67	61	10.43				8.8			
FOCI Resale Digital Loop >= DS1 Non-Dispatch < 10 Circuits	Retail Digital Loop >= DS1	4.33	2	2.17				2.69			
FOCI Resale Digital Loop >= DS1 Non-Dispatch >= 10 Circuits	Retail Digital Loop >= DS1				0	9	0.00%				NO
FOCI Resale Enhanced LUN/Non-Switched Combination Dispatch < 10 Circuits	Retail Enhanced LUN/Non-Switched Combination Dispatch < 10 Circuits				5	9	55.56%				NO
FOCI Resale Enhanced LUN/Non-Switched Combination Dispatch >= 10 Circuits	Retail Enhanced LUN/Non-Switched Combination Dispatch >= 10 Circuits										
FOCI Resale Enhanced LUN/Non-Switched Combination Non-Dispatch < 10 Circuits	Retail Enhanced LUN/Non-Switched Combination Non-Dispatch < 10 Circuits										
FOCI Resale Enhanced LUN/Non-Switched Combination Non-Dispatch >= 10 Circuits	Retail Enhanced LUN/Non-Switched Combination Non-Dispatch >= 10 Circuits										
FOCI Resale Enhanced LUN/Non-Switched Combination Non-Dispatch < 10 Circuits	Retail Enhanced LUN/Non-Switched Combination Non-Dispatch < 10 Circuits										
FOCI Resale Enhanced LUN/Non-Switched Combination Non-Dispatch >= 10 Circuits	Retail Enhanced LUN/Non-Switched Combination Non-Dispatch >= 10 Circuits										
FOCI Resale Enhanced LUN/Non-Switched Combination Non-Dispatch < 10 Circuits	Retail Enhanced LUN/Non-Switched Combination Non-Dispatch < 10 Circuits										
FOCI Resale Enhanced LUN/Non-Switched Combination Non-Dispatch >= 10 Circuits	Retail Enhanced LUN/Non-Switched Combination Non-Dispatch >= 10 Circuits										
FOCI Resale ISDN Dispatch >= 10 Circuits	Retail ISDN	534	37	14.43	76.25	7	10.66	13.04		0.6589	YES
FOCI Resale ISDN Non-Dispatch < 10 Circuits	Retail ISDN	112	32	3.5				6.52			
FOCI Resale ISDN Non-Dispatch >= 10 Circuits	Retail ISDN	4.33	2	2.17				2.59			
FOCI Resale Line Splicing Dispatch >= 10 Circuits	ADSL Provided to Retail	6094.67	2121	4.29	15	8	2.5	6.96		0.6296	YES
FOCI Resale Line Splicing Non-Dispatch < 10 Circuits	ADSL Provided to Retail	112	33	3.39				2.89			
FOCI Resale Line Splicing Non-Dispatch >= 10 Circuits	ADSL Provided to Retail	9741	4464	2.18	69.67	31	2.26	2.43		-0.148	YES
FOCI Resale Line Splicing Non-Dispatch < 10 Circuits	ADSL Provided to Retail	2	1	2				0			
FOCI Resale Line Splicing Non-Dispatch >= 10 Circuits	ADSL Provided to Retail	6094.67	2121	4.29	8.49	6	1.7	6.0		0.8314	YES
FOCI Resale Line Splicing Non-Dispatch < 10 Circuits	ADSL Provided to Retail	112	33	3.39	8.01	3	2.67	2.83		-0.347	YES
FOCI Resale Line Splicing Non-Dispatch >= 10 Circuits	ADSL Provided to Retail	9741	4464	2.18				2.43			
FOCI Resale Loop + Port Combinations Dispatch < 10 Circuits	Retail Reservations and Business	2163	4694	5.17	2124.07	460	4.62	10.57		1.0618	YES
FOCI Resale Loop + Port Combinations Dispatch >= 10 Circuits	Retail Reservations and Business	183	28	6.54	20.1	4	5.02	5.56		0.5091	YES
FOCI Resale Loop + Port Combinations Non-Dispatch < 10 Circuits	Retail Reservations and Business	38154.33	21464	1.78	15615.53	980	1.58	4.96		1.1948	YES
FOCI Resale Loop + Port Combinations Non-Dispatch >= 10 Circuits	Retail Reservations and Business	18	3	6				2			
FOCI Resale Loop + Port Combinations Non-Dispatch < 10 Circuits	Retail Reservations and Business	38273.67	62242	0.81	3447.66	9910	0.95	0.91		48.666	YES
FOCI Resale Loop + Port Combinations Non-Dispatch >= 10 Circuits	Retail Reservations and Business	1	3	0.33	4899.18	10860	0.46	0		17.1462	YES
FOCI Resale Other Dispatch < 10 Circuits	Retail Design	76408	83706	0.91				3.56			
FOCI Resale Other Dispatch >= 10 Circuits	Retail Design	19	6	11.7				19.04			
FOCI Resale Other Non-Dispatch < 10 Circuits	Retail Design	2396	128	13.7				7.06			
FOCI Resale Other Non-Dispatch >= 10 Circuits	Retail Design	1032	80	12.9				7.57			
FOCI Resale Other Design Non-Dispatch < 10 Circuits	Retail Reservations and Business	2163	4694	5.17	69.77	17	4.1	10.57		0.4148	YES
FOCI Resale Other Design Non-Dispatch >= 10 Circuits	Retail Reservations and Business	183	28	6.54				5.55			
FOCI Resale Other Non-Dispatch < 10 Circuits	Retail Reservations and Business	76408	83706	0.91	13.1	4	3.27	2.6		-1.818	NO
FOCI Resale Other Non-Dispatch >= 10 Circuits	Retail Reservations and Business	18	6	3.17				3.38			
FOCI Resale Switch Ports Non-Dispatch < 10 Circuits	Retail Reservations and Business (POT5)	20946.67	4011	5.2	2.71	5	0.54	0.76		0.976	YES
FOCI Resale Switch Ports Non-Dispatch >= 10 Circuits	Retail Reservations and Business (POT5)	178	27	6.52				5.66			
FOCI Resale Switch Ports Non-Dispatch < 10 Circuits	Retail Reservations and Business (POT5)	78116	8312	0.81	7.46	12	0.62	2.6		0.3893	YES
FOCI Resale Switch Ports Non-Dispatch >= 10 Circuits	Retail Reservations and Business (POT5)	14	2	7				1.41			
FOCI Resale UCD/DSL Dispatch < 10 Circuits	5 Days	308	27	11.44				5.09			
FOCI Resale UCD/DSL Dispatch >= 10 Circuits	Retail ISDN - BRI	7.67	6	1.28	76.25	7	10.89	6.31		0.2064	YES
FOCI Resale UCD/DSL Non-Dispatch < 10 Circuits	Retail ISDN - BRI							1.04			
FOCI Resale UCD/DSL Non-Dispatch >= 10 Circuits	Retail ISDN - BRI										

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Provisioning	Benchmark/ Analog
% Jeopardy (Mech) Resale Design	
% Jeopardy (Mech) Resale ISDN	
% Jeopardy (Mech) Resale PBX	
% Jeopardy (Mech) Resale Residence	
% Jeopardy (Mech) UNE Combos - Other	
% Jeopardy (Mech) UNE Digital Loop < DS1	
% Jeopardy (Mech) UNE Digital Loop >= DS1	
% Jeopardy (Mech) UNE ISDN	
% Jeopardy (Mech) UNE Line Sharing	
% Jeopardy (Mech) UNE Loop - Port Combinations	
% Jeopardy (Mech) UNE Other Design	
% Jeopardy (Mech) UNE Switch Ports	
% Jeopardy (Mech) UNE XDSL (HDSL, ADSL, and UCL)	
% Jeopardy (Non Mech) 2W Analog Loop Non-Design	
% Jeopardy (Non Mech) 2W Analog Loop w/NP - Design	
% Jeopardy (Non Mech) 2W Analog Loop w/NP - Non-Design	
% Jeopardy (Non Mech) 2W Analog Loop w/ NP - Design	
% Jeopardy (Non Mech) 2W Analog Loop w/ NP - Non-Design	
% Jeopardy (Non Mech) INP (Standalone)	
% Jeopardy (Non Mech) Local Interconnection Trunks	
% Jeopardy (Non Mech) Local Transport (Unbundled Interface Transport)	
% Jeopardy (Non Mech) Resale Design	
% Jeopardy (Non Mech) Resale ISDN	
% Jeopardy (Non Mech) Resale PBX	
% Jeopardy (Non Mech) Resale Residence	
% Jeopardy (Non Mech) UNE Combos - Other	
% Jeopardy (Non Mech) UNE Digital Loop < DS1	
% Jeopardy (Non Mech) UNE Digital Loop >= DS1	
% Jeopardy (Non Mech) UNE ISDN	
% Jeopardy (Non Mech) UNE Line Sharing	
% Jeopardy (Non Mech) UNE Loop - Port Combinations	
% Jeopardy (Non Mech) UNE Other Design	
% Jeopardy (Non Mech) UNE Switch Ports	
% Jeopardy (Non Mech) UNE XDSL (HDSL, ADSL, and UCL)	
% Jeopardy within 48 Hours (Mech) 2W Analog Loop Non-Design	
% Jeopardy within 48 Hours (Mech) 2W Analog Loop w/NP - Design	
% Jeopardy within 48 Hours (Mech) 2W Analog Loop w/NP - Non-Design	
% Jeopardy within 48 Hours (Mech) 2W Analog Loop w/ NP - Design	
% Jeopardy within 48 Hours (Mech) 2W Analog Loop w/ NP - Non-Design	
% Jeopardy within 48 Hours (Mech) INP (Standalone)	
% Jeopardy within 48 Hours (Mech) Local Interconnection Trunks	
% Jeopardy within 48 Hours (Mech) Local Transport (Unbundled Interface Transport)	
% Jeopardy within 48 Hours (Mech) Resale Design	
% Jeopardy within 48 Hours (Mech) Resale ISDN	
% Jeopardy within 48 Hours (Mech) Resale PBX	
% Jeopardy within 48 Hours (Mech) Resale Residence	
% Jeopardy within 48 Hours (Mech) UNE Combos - Other	
% Jeopardy within 48 Hours (Mech) UNE Digital Loop < DS1	
% Jeopardy within 48 Hours (Mech) UNE Digital Loop >= DS1	
% Jeopardy within 48 Hours (Mech) UNE ISDN	
% Jeopardy within 48 Hours (Mech) UNE Line Sharing	
% Jeopardy within 48 Hours (Mech) UNE Loop - Port Combinations	
% Jeopardy within 48 Hours (Mech) UNE Other Design	
% Jeopardy within 48 Hours (Mech) UNE Switch Ports	
% Jeopardy within 48 Hours (Mech) UNE XDSL (HDSL, ADSL, and UCL)	
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop Non-Design	
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop w/NP - Design	
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop w/NP - Non-Design	
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop w/ NP - Design	
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop w/ NP - Non-Design	
% Jeopardy within 48 Hours (Non Mech) INP (Standalone)	
% Jeopardy within 48 Hours (Non Mech) Local Interconnection Trunks	
% Jeopardy within 48 Hours (Non Mech) Local Transport (Unbundled Interface Transport)	
% Jeopardy within 48 Hours (Non Mech) Resale Design	
% Jeopardy within 48 Hours (Non Mech) Resale ISDN	
% Jeopardy within 48 Hours (Non Mech) Resale PBX	

Retail Residence, Business and Design (Duplex)
Retail ISDN
Retail PBX
Retail Residence
Retail Digital Loop < DS1
Retail Digital Loop >= DS1
Retail ISDN - BRI
ADSL, Provisioned as Retail
Retail Residence and Business
Retail Design
Retail Residence and Business (Pro's)
Retail Residence and Business (Pro's)
ADSL
ADSL

Provisioning	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
% Jeopardy (Mech) Resale Design		48	362	13.63%							
% Jeopardy (Mech) Resale ISDN		1	26	7.69%							
% Jeopardy (Mech) Resale PBX		278	88242	0.32%	10	1976	0.51%				YES
% Jeopardy (Mech) Resale Residence		451	5557	8.12%	9	11	81.82%				NO
% Jeopardy (Mech) UNE Combos - Other		279	6706	4.15%	3	28	10.71%				YES
% Jeopardy (Mech) UNE Digital Loop < DS1		3	153	21.57%	16	24	66.67%				NO
% Jeopardy (Mech) UNE Digital Loop >= DS1		2	42	4.76%	3	9	33.33%				YES
% Jeopardy (Mech) UNE ISDN		2	6611	4.19%	1	36	2.78%				YES
% Jeopardy (Mech) UNE Line Sharing		405	96376	0.82%	47	15917	0.30%				YES
% Jeopardy (Mech) UNE Loop - Port Combinations		49	362	13.63%							YES
% Jeopardy (Mech) UNE Other Design		406	66283	0.42%	0	10	0.00%				YES
% Jeopardy (Mech) UNE Switch Ports		277	6611	4.19%	0	19	0.00%				YES
% Jeopardy (Non Mech) 2W Analog Loop Non-Design											
% Jeopardy (Non Mech) 2W Analog Loop w/NP - Design											
% Jeopardy (Non Mech) 2W Analog Loop w/NP - Non-Design											
% Jeopardy (Non Mech) 2W Analog Loop w/ NP - Design											
% Jeopardy (Non Mech) 2W Analog Loop w/ NP - Non-Design											
% Jeopardy (Non Mech) INP (Standalone)											
% Jeopardy (Non Mech) Local Interconnection Trunks											
% Jeopardy (Non Mech) Local Transport (Unbundled Interface Transport)											
% Jeopardy (Non Mech) Resale Design											
% Jeopardy (Non Mech) Resale ISDN											
% Jeopardy (Non Mech) Resale PBX											
% Jeopardy (Non Mech) Resale Residence											
% Jeopardy (Non Mech) UNE Combos - Other											
% Jeopardy (Non Mech) UNE Digital Loop < DS1											
% Jeopardy (Non Mech) UNE Digital Loop >= DS1											
% Jeopardy (Non Mech) UNE ISDN											
% Jeopardy (Non Mech) UNE Line Sharing											
% Jeopardy (Non Mech) UNE Loop - Port Combinations											
% Jeopardy (Non Mech) UNE Other Design											
% Jeopardy (Non Mech) UNE Switch Ports											
% Jeopardy (Non Mech) UNE XDSL (HDSL, ADSL, and UCL)											
% Jeopardy within 48 Hours (Mech) 2W Analog Loop Non-Design											
% Jeopardy within 48 Hours (Mech) 2W Analog Loop w/NP - Design											
% Jeopardy within 48 Hours (Mech) 2W Analog Loop w/NP - Non-Design											
% Jeopardy within 48 Hours (Mech) 2W Analog Loop w/ NP - Design											
% Jeopardy within 48 Hours (Mech) 2W Analog Loop w/ NP - Non-Design											
% Jeopardy within 48 Hours (Mech) INP (Standalone)											
% Jeopardy within 48 Hours (Mech) Local Interconnection Trunks											
% Jeopardy within 48 Hours (Mech) Local Transport (Unbundled Interface Transport)											
% Jeopardy within 48 Hours (Mech) Resale Design											
% Jeopardy within 48 Hours (Mech) Resale ISDN											
% Jeopardy within 48 Hours (Mech) Resale PBX											
% Jeopardy within 48 Hours (Mech) Resale Residence											
% Jeopardy within 48 Hours (Mech) UNE Combos - Other											
% Jeopardy within 48 Hours (Mech) UNE Digital Loop < DS1											
% Jeopardy within 48 Hours (Mech) UNE Digital Loop >= DS1											
% Jeopardy within 48 Hours (Mech) UNE ISDN											
% Jeopardy within 48 Hours (Mech) UNE Line Sharing											
% Jeopardy within 48 Hours (Mech) UNE Loop - Port Combinations											
% Jeopardy within 48 Hours (Mech) UNE Other Design											
% Jeopardy within 48 Hours (Mech) UNE Switch Ports											
% Jeopardy within 48 Hours (Mech) UNE XDSL (HDSL, ADSL, and UCL)											
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop Non-Design											
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop w/NP - Design											
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop w/NP - Non-Design											
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop w/ NP - Design											
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop w/ NP - Non-Design											
% Jeopardy within 48 Hours (Non Mech) INP (Standalone)											
% Jeopardy within 48 Hours (Non Mech) Local Interconnection Trunks											
% Jeopardy within 48 Hours (Non Mech) Local Transport (Unbundled Interface Transport)											
% Jeopardy within 48 Hours (Non Mech) Resale Design											
% Jeopardy within 48 Hours (Non Mech) Resale ISDN											
% Jeopardy within 48 Hours (Non Mech) Resale PBX											

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% Jeopardy within 48 Hours (Non Mech) Resale Residence
% Jeopardy within 48 Hours (Non Mech) Line Combos - Other
% Jeopardy within 48 Hours (Non Mech) Line Digital Loop < DS1
% Jeopardy within 48 Hours (Non Mech) Line Digital Loop >= DS1
% Jeopardy within 48 Hours (Non Mech) Line ISDN
% Jeopardy within 48 Hours (Non Mech) Line Line Sharing
% Jeopardy within 48 Hours (Non Mech) Line Loop * Port Combinations
% Jeopardy within 48 Hours (Non Mech) Line Other Design
% Jeopardy within 48 Hours (Non Mech) Line Switch Ports
% Jeopardy within 48 Hours (Non Mech) Line XDSL (HDSL, ADSL, and UCL)
Jeopardy Interval (Mech) 2W Analog Loop Non-Design
Jeopardy Interval (Mech) 2W Analog Loop w/NP - Design
Jeopardy Interval (Mech) 2W Analog Loop w/NP - Non-Design
Jeopardy Interval (Mech) 2W Analog Loop w/LNP - Non-Design
Jeopardy Interval (Mech) LNP (Standalone)
Jeopardy Interval (Mech) Local Interconnection Trunks
Jeopardy Interval (Mech) Local Transport (Unbundled Interface Transport)
Jeopardy Interval (Mech) Resale Business
Jeopardy Interval (Mech) Resale Center
Jeopardy Interval (Mech) Resale Design
Jeopardy Interval (Mech) Resale PBX
Jeopardy Interval (Mech) Resale Resistance
Jeopardy Interval (Mech) Line Digital Loop < DS1
Jeopardy Interval (Mech) Line Digital Loop >= DS1
Jeopardy Interval (Mech) Line ISDN
Jeopardy Interval (Mech) Line Line Sharing
Jeopardy Interval (Mech) Line Loop * Port Combinations
Jeopardy Interval (Mech) Line Other Design
Jeopardy Interval (Mech) Line Switch Ports
Jeopardy Interval (Mech) Line XDSL (HDSL, ADSL, and UCL)
Jeopardy Interval (Non Mech) 2W Analog Loop Non-Design
Jeopardy Interval (Non Mech) 2W Analog Loop w/NP - Design
Jeopardy Interval (Non Mech) 2W Analog Loop w/NP - Non-Design
Jeopardy Interval (Non Mech) 2W Analog Loop w/LNP - Design
Jeopardy Interval (Non Mech) 2W Analog Loop w/LNP - Non-Design
Jeopardy Interval (Non Mech) LNP (Standalone)
Jeopardy Interval (Non Mech) Local Interconnection Trunks
Jeopardy Interval (Non Mech) Local Transport (Unbundled Interface Transport)
Jeopardy Interval (Non Mech) Resale Business
Jeopardy Interval (Non Mech) Resale Center
Jeopardy Interval (Non Mech) Resale Design
Jeopardy Interval (Non Mech) Resale ISDN
Jeopardy Interval (Non Mech) Resale PBX
Jeopardy Interval (Non Mech) Resale Resistance
Jeopardy Interval (Non Mech) Line Digital Loop < DS1
Jeopardy Interval (Non Mech) Line Digital Loop >= DS1
Jeopardy Interval (Non Mech) Line ISDN
Jeopardy Interval (Non Mech) Line Line Sharing
Jeopardy Interval (Non Mech) Line Loop * Port Combinations
Jeopardy Interval (Non Mech) Line Other Design
Jeopardy Interval (Non Mech) Line Switch Ports
Jeopardy Interval (Non Mech) Line XDSL (HDSL, ADSL, and UCL)

LNP Apply Trigger

LNP Percentage of Time Backout Applies the 10-Digit Trigger Prior to the LNP Order
--

LNP Disconnect Timeliness Non Trigger

LNP Average Disconnect Timeliness Interval & Disconnect Timeliness Interval Distribution
--

LNP Percent Out of Service - SMS

LNP Percent Out of Service Less Than 60 Minutes LNP

Order Completion Interval

OCI 2W Analog Loop Design Dispatch < 10 Circuits
OCI 2W Analog Loop Design Dispatch >= 10 Circuits
OCI 2W Analog Loop Design Non-Dispatch < 10 Circuits
OCI 2W Analog Loop Design Non-Dispatch >= 10 Circuits
OCI 2W Analog Loop Non-Design Dispatch < 10 Circuits
OCI 2W Analog Loop Non-Design Dispatch >= 10 Circuits
OCI 2W Analog Loop Non-Design Non-Dispatch < 10 Circuits
OCI 2W Analog Loop Non-Design Non-Dispatch >= 10 Circuits

Benchmark/ Analog	Diagnostic	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Entity
Diagnostic	48	1	6	16.67%	1	6	16.67%	10.96			Diagnostic
Diagnostic	48	1	2	50.00%	2	2	100.00%	7.41			Diagnostic
Diagnostic	48	12	17	70.59%	17	17	100.00%	10.66		0.428	YES
Diagnostic	48	3	3	100.00%	3	3	100.00%	5.66			Diagnostic
Diagnostic	48	1	1	100.00%	1	1	100.00%	4.96			Diagnostic
Diagnostic	48	1	2	50.00%	2	2	100.00%	1.41		-0.662	YES
Diagnostic	48	1	8	12.50%	8	8	100.00%				
Diagnostic	48	2568	63	4.03%	2568	63	4.03%				
Diagnostic	48	1042	3	0.29%	1042	3	0.29%				
Diagnostic	48	3671	22	0.60%	3671	22	0.60%				
Diagnostic	48	1974	3	0.15%	1974	3	0.15%				
Diagnostic	48	7056	82	1.16%	7056	82	1.16%				
Diagnostic	48	772	5	0.65%	772	5	0.65%				
Diagnostic	48	1132	97	8.53%	1132	97	8.53%				
Diagnostic	48	2568	63	4.03%	2568	63	4.03%				
Diagnostic	48	1042	3	0.29%	1042	3	0.29%				
Diagnostic	48	3671	22	0.60%	3671	22	0.60%				
Diagnostic	48	1974	3	0.15%	1974	3	0.15%				
Diagnostic	48	7056	82	1.16%	7056	82	1.16%				
Diagnostic	48	148	28	18.92%	148	28	18.92%				
Diagnostic	48	2797	17	0.61%	2797	17	0.61%				
Diagnostic	48	173	32	18.49%	173	32	18.49%				
Diagnostic	48	2354	97	4.12%	2354	97	4.12%				
Diagnostic	48	1160	92	7.93%	1160	92	7.93%				
Diagnostic	48	124	1	0.81%	124	1	0.81%				
Diagnostic	48	173	22	12.71%	173	22	12.71%				
Diagnostic	48	855	857	99.77%	855	857	99.77%				YES
Diagnostic	48	0	1	0.00%	0	1	0.00%				NO
Diagnostic	48	1396	1406	99.44%	1396	1406	99.44%				YES
Diagnostic	48	24857	67	0.27%	24857	67	0.27%				
Diagnostic	48	203	27	13.30%	203	27	13.30%				
Diagnostic	48	15962	8	0.05%	15962	8	0.05%				
Diagnostic	48	2098	67	3.19%	2098	67	3.19%				
Diagnostic	48	176	27	15.34%	176	27	15.34%				
Diagnostic	48	37608	33	0.09%	37608	33	0.09%				
Diagnostic	48	14	2	14.29%	14	2	14.29%				

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	Benchmark/ Analysis	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
OCI 2M Analog Loop w/MP - Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) - One Day	2467.67	4011	6.2				10.66			
OCI 2M Analog Loop w/MP - Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) - One Day	203	27	7.52				5.96			
OCI 2M Analog Loop w/MP - Design Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS) - One Day	1596.28	63512	1.91				2.6			
OCI 2M Analog Loop w/MP - Design Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS) - One Day	16	2	8				1.41			
OCI 2M Analog Loop w/MP - Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Special-Service Orders	20046.67	4011	6.2				10.66			
OCI 2M Analog Loop w/MP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Special-Service Orders	3179.33	2786	6.92				5.96			
OCI 2M Analog Loop w/MP - Non-Design Non-Dispatch (Dispatch (N)) < 10 Circuits	Retail Residence and Business (POTS) Excluding Special-Service Orders	14	2	7				1.41			
OCI 2M Analog Loop w/MP - Non-Design Non-Dispatch (Dispatch (N)) >= 10 Circuits	Retail Residence and Business (POTS) Excluding Special-Service Orders	2467.67	4011	6.2				10.66			
OCI 2M Analog Loop w/MP - Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) - One Day	203	27	7.52				5.96			
OCI 2M Analog Loop w/MP - Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) - One Day	1596.28	63512	1.91				2.6			
OCI 2M Analog Loop w/MP - Design Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS) - One Day	16	2	8				1.41			
OCI 2M Analog Loop w/MP - Design Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS) - One Day	20046.67	4011	5.2				10.66			
OCI 2M Analog Loop w/MP - Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Special-Service Orders	176	27	6.52				5.96			
OCI 2M Analog Loop w/MP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Special-Service Orders	76116	83512	0.91				5.96			
OCI 2M Analog Loop w/MP - Non-Design Non-Dispatch (Dispatch (N)) < 10 Circuits	Retail Residence and Business (POTS) Excluding Special-Service Orders	14	2	7				1.41			
OCI 2M Analog Loop w/MP - Non-Design Non-Dispatch (Dispatch (N)) >= 10 Circuits	Retail Residence and Business (POTS) Excluding Special-Service Orders	423	18	28.06				18.35			
OCI Local Transport (Unbundled Interface) Dispatch < 10 Circuits	Retail Residence and Business (POTS)	1751.33	345	20.75				9.9			
OCI Local Transport (Unbundled Interface) Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	6412.33	1332	4.86				17.72			
OCI Local Transport (Unbundled Interface) Transport Dispatch < 10 Circuits	Retail Residence and Business (POTS)	146	19	7.66				6.39			
OCI Local Transport (Unbundled Interface) Transport Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	10155.33	6300	1.61				8.91			
OCI Resale Business Dispatch < 10 Circuits	Retail Business	19	6	3.17				3.35			
OCI Resale Business Dispatch >= 10 Circuits	Retail Business	319.33	63	3.85				3.72			
OCI Resale PBX Dispatch < 10 Circuits	Retail PBX	191.33	154	4.5				2.65			
OCI Resale PBX Dispatch >= 10 Circuits	Retail PBX	18.54	128	1.82				1.82			
OCI Resale Design Dispatch < 10 Circuits	Retail Design	2386	10	18.64				13.04			
OCI Resale Design Dispatch >= 10 Circuits	Retail Design	10322	90	12.9				7.57			
OCI Resale ISDN Dispatch < 10 Circuits	Retail ISDN	534	37	14.43				13.04			
OCI Resale ISDN Dispatch >= 10 Circuits	Retail ISDN	112	32	3.5				6.52			
OCI Resale ISDN Non-Dispatch < 10 Circuits	Retail ISDN	41	2	22.5				20.51			
OCI Resale ISDN Non-Dispatch >= 10 Circuits	Retail ISDN	45	2	22.5				20.51			
OCI Resale PBX Dispatch < 10 Circuits	Retail PBX	17.67	12	1.47				1.61			
OCI Resale PBX Dispatch >= 10 Circuits	Retail PBX	14690.67	2762	5.32				3.76			
OCI Resale Residency Dispatch < 10 Circuits	Retail Residency	37	9	4.11				1.62			
OCI Resale Residency Dispatch >= 10 Circuits	Retail Residency	66252.67	77406	0.86				0.9			
OCI Resale Residency Non-Dispatch < 10 Circuits	Retail Residency	23649	4322	5.65				11.16			
OCI Resale Residency Non-Dispatch >= 10 Circuits	Retail Residency	36396.33	21463	1.76				4.86			
OCI Local Transport - Other Non-Dispatch (Dispatch (N)) < 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch (N) and Dispatch (N))	18	3	6				2			
OCI Local Transport - Other Non-Dispatch (Dispatch (N)) >= 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch (N) and Dispatch (N))	8449.67	2152	4.39				6.86			
OCI Line Digital Loop < DST Dispatch < 10 Circuits	Retail Digital Loop - DST	216	40	5.4				5.51			
OCI Line Digital Loop < DST Non-Dispatch < 10 Circuits	Retail Digital Loop - DST	9790.33	4476	2.19				2.43			
OCI Line Digital Loop < DST Non-Dispatch >= 10 Circuits	Retail Digital Loop - DST	2	1	2				0			
OCI Line Digital Loop >= DST Dispatch < 10 Circuits	Retail Digital Loop >= DST	442	31	14.26				14.09			
OCI Line Digital Loop >= DST Dispatch >= 10 Circuits	Retail Digital Loop >= DST	8441.67	61	10.43				8.8			
OCI Line Digital Loop >= DST Non-Dispatch < 10 Circuits	Retail Digital Loop >= DST	433	2	2.17				2.99			
OCI Line Digital Loop >= DST Non-Dispatch >= 10 Circuits	Retail Digital Loop >= DST										
OCI Line Enhanced Extended Link/NON-Switched Combination Dispatch < 10 Circuits	30 % within 5 Days			0				0.07%			NO
OCI Line Enhanced Extended Link/NON-Switched Combination Dispatch >= 10 Circuits	30 % within 5 Days			6				66.67%			NO
OCI Line Enhanced Extended Link/NON-Switched Combination Dispatch < 10 Circuits	70 % within 8 Days										
OCI Line Enhanced Extended Link/NON-Switched Combination Dispatch >= 10 Circuits	70 % within 8 Days										
OCI Line Enhanced Extended Link/NON-Switched Combination Non-Dispatch < 10 Circuits	30 % within 8 Days										
OCI Line Enhanced Extended Link/NON-Switched Combination Non-Dispatch < 10 Circuits	70 % within 8 Days										
OCI Line Enhanced Extended Link/NON-Switched Combination Non-Dispatch >= 10 Circuits	30 % within 8 Days										
OCI Line Enhanced Extended Link/NON-Switched Combination Non-Dispatch >= 10 Circuits	70 % within 8 Days										
OCI Line ISDN Dispatch < 10 Circuits	Retail ISDN - BSI	534	37	14.43				13.04			YES
OCI Line ISDN Non-Dispatch < 10 Circuits	Retail ISDN - BSI	112	32	3.5				6.52			
OCI Line ISDN Non-Dispatch >= 10 Circuits	Retail ISDN - BSI	433	2	2.17				2.99			
OCI Line Line Sharing Dispatch < 10 Circuits	AGSL Provided to Retail	9004.67	2121	4.29				6.86			YES
OCI Line Line Sharing Dispatch >= 10 Circuits	AGSL Provided to Retail	112	33	3.39				2.89			
OCI Line Line Sharing Non-Dispatch < 10 Circuits	AGSL Provided to Retail	9741	4464	2.18				2.43			YES
OCI Line Line Sharing Non-Dispatch >= 10 Circuits	AGSL Provided to Retail	2	1	2				0			

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
% Missed Installation Appointments Local Transport (Unbundled Interoffice Transport) Non-Design	Rural Design	28	1864	4.53%	2	21	9.52%			-1.1897	YES
% Missed Installation Appointments Local Transport (Unbundled Interoffice Transport) Non-Design	Rural Design	6	192	4.83%	0	106	0.00%			0.2462	YES
% Missed Installation Appointments Business Dispatch >= 10 Circuits	Rural Business	0	6423	0.00%	0	1	0.00%			0.0000	YES
% Missed Installation Appointments Business Dispatch < 10 Circuits	Rural Business	0	90	0.00%	0	1	0.00%			0.0000	YES
% Missed Installation Appointments Resale Business Non-Dispatch >= 10 Circuits	Rural Center	0	2	0.00%	0	1	0.00%			0.0000	YES
% Missed Installation Appointments Resale Business Non-Dispatch < 10 Circuits	Rural Center	0	156	0.00%	0	1	0.00%			0.0000	YES
% Missed Installation Appointments Resale Design Dispatch >= 10 Circuits	Rural Center	6	221	2.71%	0	2	0.00%			0.0000	YES
% Missed Installation Appointments Resale Design Dispatch < 10 Circuits	Rural Center	1	24	0.00%	0	2	0.00%			0.0000	YES
% Missed Installation Appointments Resale Design Non-Dispatch >= 10 Circuits	Rural Design	0	126	0.00%	0	2	0.00%			0.0000	YES
% Missed Installation Appointments Resale Design Non-Dispatch < 10 Circuits	Rural Design	0	54	0.00%	0	0	0.00%			0.0000	YES
% Missed Installation Appointments Resale ISDN Dispatch < 10 Circuits	Rural ISDN	0	38	0.00%	0	0	0.00%			0.0000	YES
% Missed Installation Appointments Resale ISDN Non-Dispatch >= 10 Circuits	Rural ISDN	0	3	0.00%	0	0	0.00%			0.0000	YES
% Missed Installation Appointments Resale ISDN Non-Dispatch < 10 Circuits	Rural ISDN	0	9	0.00%	0	0	0.00%			0.0000	YES
% Missed Installation Appointments Resale PBX Dispatch >= 10 Circuits	Rural PBX	0	14	0.00%	0	1	0.00%			0.0000	YES
% Missed Installation Appointments Resale PBX Dispatch < 10 Circuits	Rural PBX	0	12	0.00%	0	1	0.00%			0.0000	YES
% Missed Installation Appointments Resale PBX Non-Dispatch >= 10 Circuits	Rural PBX	26	3252	0.69%	8	107	2.67%			0.8699	YES
% Missed Installation Appointments Resale PBX Non-Dispatch < 10 Circuits	Rural PBX	4	6496	0.00%	0	193	0.00%			0.0000	YES
% Missed Installation Appointments Resale Residency Non-Dispatch >= 10 Circuits	Rural Residency	0	0	0.00%	0	0	0.00%			0.0000	YES
% Missed Installation Appointments Resale Residency Non-Dispatch < 10 Circuits	Rural Residency	0	0	0.00%	0	0	0.00%			0.0000	YES
% Missed Installation Appointments Resale Residency Dispatch >= 10 Circuits	Rural Residency	316	5469	5.78%	1	21	4.76%			0.9615	YES
% Missed Installation Appointments Resale Residency Dispatch < 10 Circuits	Rural Residency	2	59	3.39%	0	0	0.00%			0.0000	YES
% Missed Installation Appointments Resale Residency Non-Dispatch >= 10 Circuits	Rural Residency	4	28052	0.01%	0	6	0.00%			0.2016	YES
% Missed Installation Appointments Resale Residency Non-Dispatch < 10 Circuits	Rural Residency	0	12	0.00%	0	27	0.00%			0.0000	YES
% Missed Installation Appointments Digital Loop >= DST1 Dispatch >= 10 Circuits	Rural Digital Loop >= DST1	2	2206	3.84%	0	5	0.60%			0.0000	YES
% Missed Installation Appointments Digital Loop < DST1 Dispatch < 10 Circuits	Rural Digital Loop < DST1	4	431	3.72%	0	47	2.13%			0.0000	NO
% Missed Installation Appointments Digital Loop >= DST1 Non-Dispatch >= 10 Circuits	Rural Digital Loop >= DST1	0	51	0.00%	1	4	0.00%			0.0000	YES
% Missed Installation Appointments Digital Loop < DST1 Non-Dispatch < 10 Circuits	Rural Digital Loop < DST1	0	109	0.00%	0	3	0.00%			0.0000	YES
% Missed Installation Appointments Digital Loop >= DST1 Non-Dispatch >= 10 Circuits	Rural Digital Loop >= DST1	0	3	0.00%	1	21	4.76%			-0.1897	YES
% Missed Installation Appointments Digital Loop < DST1 Non-Dispatch < 10 Circuits	Rural Digital Loop < DST1	10	394	2.54%	0	0	0.00%			0.0000	YES
% Missed Installation Appointments Enhanced Extended Link/Non-Switched Commands	Rural DS1/DS3	0	32	0.00%	0	8	0.60%			0.0000	YES
% Missed Installation Appointments Enhanced Extended Link/Non-Switched Commands	Rural DS1/DS3	0	0	0.00%	0	2	0.00%			0.0000	YES
% Missed Installation Appointments Enhanced Extended Link/Non-Switched Commands	Rural ISDN - 8RI	0	6	0.00%	0	6	0.00%			0.0000	YES
% Missed Installation Appointments Enhanced Extended Link/Non-Switched Commands	Rural ISDN - 8RI	0	2159	4.03%	0	6	0.00%			0.0018	YES
% Missed Installation Appointments Enhanced Extended Link/Non-Switched Commands	Rural ISDN - 8RI	2	33	6.06%	0	4	25.00%			-0.7196	YES
% Missed Installation Appointments Enhanced Extended Link/Non-Switched Commands	Rural ISDN - 8RI	4	499	0.99%	0	32	0.00%			-0.0594	YES
% Missed Installation Appointments Enhanced Extended Link/Non-Switched Commands	Rural ISDN - 8RI	67	2159	4.03%	0	7	0.00%			0.0000	YES
% Missed Installation Appointments Enhanced Extended Link/Non-Switched Commands	Rural ISDN - 8RI	4	439	0.62%	0	4	0.00%			0.0000	YES
% Missed Installation Appointments Enhanced Extended Link/Non-Switched Commands	Rural ISDN - 8RI	0	1	0.00%	0	0	0.00%			0.0000	YES
% Missed Installation Appointments Enhanced Extended Link/Non-Switched Commands	Rural ISDN - 8RI	310	5248	5.91%	37	627	5.90%			0.0018	YES
% Missed Installation Appointments Enhanced Extended Link/Non-Switched Commands	Rural ISDN - 8RI	2	35	5.71%	1	4	25.00%			-0.7196	YES
% Missed Installation Appointments Enhanced Extended Link/Non-Switched Commands	Rural ISDN - 8RI	3	29017	0.01%	2	4847	0.04%			-0.0594	YES
% Missed Installation Appointments Enhanced Extended Link/Non-Switched Commands	Rural ISDN - 8RI	0	4	0.00%	0	1088	0.00%			0.0000	YES
% Missed Installation Appointments Enhanced Extended Link/Non-Switched Commands	Rural ISDN - 8RI	1	3	0.00%	0	0	0.00%			0.0000	YES
% Missed Installation Appointments Enhanced Extended Link/Non-Switched Commands	Rural ISDN - 8RI	4	91283	0.00%	2	15035	0.01%			-0.0263	YES
% Missed Installation Appointments Enhanced Extended Link/Non-Switched Commands	Rural ISDN - 8RI	0	221	2.72%	0	0	0.00%			0.0000	YES
% Missed Installation Appointments Enhanced Extended Link/Non-Switched Commands	Rural ISDN - 8RI	0	24	0.00%	0	0	0.00%			0.0000	YES
% Missed Installation Appointments Enhanced Extended Link/Non-Switched Commands	Rural ISDN - 8RI	1	126	0.79%	0	0	0.00%			0.0000	YES
% Missed Installation Appointments Enhanced Extended Link/Non-Switched Commands	Rural ISDN - 8RI	0	8	0.00%	2	20	10.00%			-0.2999	YES
% Missed Installation Appointments Enhanced Extended Link/Non-Switched Commands	Rural ISDN - 8RI	310	5248	5.91%	0	5	0.00%			0.0000	YES
% Missed Installation Appointments Enhanced Extended Link/Non-Switched Commands	Rural ISDN - 8RI	2	35	5.71%	0	5	0.00%			0.0000	YES
% Missed Installation Appointments Enhanced Extended Link/Non-Switched Commands	Rural ISDN - 8RI	4	91283	0.00%	0	5	0.00%			0.0000	YES
% Missed Installation Appointments Enhanced Extended Link/Non-Switched Commands	Rural ISDN - 8RI	0	7	0.00%	0	5	0.00%			0.0000	YES
% Missed Installation Appointments Enhanced Extended Link/Non-Switched Commands	Rural ISDN - 8RI	310	5159	6.01%	0	5	0.00%			0.0000	YES
% Missed Installation Appointments Enhanced Extended Link/Non-Switched Commands	Rural ISDN - 8RI	2	4	0.00%	0	13	0.00%			0.0000	YES
% Missed Installation Appointments Enhanced Extended Link/Non-Switched Commands	Rural ISDN - 8RI	0	91063	0.00%	0	0	0.00%			0.0000	YES
% Missed Installation Appointments Enhanced Extended Link/Non-Switched Commands	Rural ISDN - 8RI	0	32	0.00%	0	8	0.00%			0.0000	YES
% Missed Installation Appointments Enhanced Extended Link/Non-Switched Commands	Rural ISDN - 8RI	0	6	0.00%	0	2	0.00%			0.0000	YES
% Missed Installation Appointments Enhanced Extended Link/Non-Switched Commands	Rural ISDN - 8RI	87	2159	4.03%	0	23	0.00%			0.2866	YES
% Missed Installation Appointments Enhanced Extended Link/Non-Switched Commands	Rural ISDN - 8RI	2	33	6.06%	0	0	0.00%			0.0000	YES

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Category	Measure	Target
Percent Troubles within 'X' Days	% Prov. Trouble w/ 30 Days UNE Line Sharing Dispatch < 10 Circuits	<= 5 %
	% Prov. Trouble w/ 30 Days UNE Line Sharing Dispatch >= 10 Circuits	<= 5 %
	% Prov. Trouble w/ 30 Days UNE Line Sharing Non-Dispatch < 10 Circuits	<= 5 %
	% Prov. Trouble w/ 30 Days UNE Line Sharing Non-Dispatch >= 10 Circuits	<= 5 %
	% Prov. Trouble w/ 30 Days UNE Loop + Port Combinations Dispatch < 10 Circuits	<= 5 %
	% Prov. Trouble w/ 30 Days UNE Loop + Port Combinations Dispatch >= 10 Circuits	<= 5 %
	% Prov. Trouble w/ 30 Days UNE Loop + Port Combinations Non-Dispatch < 10 Circuits	<= 5 %
	% Prov. Trouble w/ 30 Days UNE Loop + Port Combinations Non-Dispatch >= 10 Circuits	<= 5 %
	% Prov. Trouble w/ 30 Days UNE Loop + Port Combinations Non-Dispatch (Switch Back)	<= 5 %
	% Prov. Trouble w/ 30 Days UNE Loop + Port Combinations Non-Dispatch (Switch Back)	<= 5 %
	% Prov. Trouble w/ 30 Days UNE Loop + Port Combinations Non-Dispatch (Switch Back)	<= 5 %
	% Prov. Trouble w/ 30 Days UNE Loop + Port Combinations Non-Dispatch (Switch Back)	<= 5 %
Recovery Time	COC And Recovery Time Intern Number Portability (INP) - Loop	Diagnostic
	COC And Recovery Time Local Number Portability (LNP) - Loop	Diagnostic
	Service Order Accuracy	98.50%
	Service Order Accuracy Resize	95.00%
	Service Order Accuracy UNE-P	95.00%
	Service Order Accuracy UNE	95.00%

Category	Measure	Target
Benchmarks/Analogy	ASIS Provisioned to Retail	ASIS Provisioned to Retail
	ASIS Provisioned to Retail	ASIS Provisioned to Retail
	ASIS Provisioned to Retail	ASIS Provisioned to Retail
	ASIS Provisioned to Retail	ASIS Provisioned to Retail
	ASIS Provisioned to Retail	ASIS Provisioned to Retail
	ASIS Provisioned to Retail	ASIS Provisioned to Retail
	ASIS Provisioned to Retail	ASIS Provisioned to Retail
	ASIS Provisioned to Retail	ASIS Provisioned to Retail
	ASIS Provisioned to Retail	ASIS Provisioned to Retail
	ASIS Provisioned to Retail	ASIS Provisioned to Retail
	ASIS Provisioned to Retail	ASIS Provisioned to Retail
	ASIS Provisioned to Retail	ASIS Provisioned to Retail

BST	Volume	Measure	CLEC	CLEC	CLEC	Standard	Standard	Zscore	Equity
Number	Volume	Measure	Numerator	Volume	Measure	Deviation	Error		
121	4974	6.11%	0	4	0.00%			0.252	YES
304	4874	6.11%	2	56	3.57%			0.7892	YES
590	5591	10.37%	86	780	11.03%			-0.5657	YES
7	31	22.58%	0	2	0.00%			0.7403	YES
1918	31638	6.07%	340	5500	6.18%			-0.3396	YES
0	7	0.00%	0	1	0.00%			7.7684	YES
2019	58951	8.42%	39	1571	2.66%			7.374	YES
380	50489	0.00%	69	2121	3.20%			3.202	YES
11	6	4.44%	0	2	0.00%			0.215	YES
1	24	4.17%	0	1	0.00%				
2	59	3.99%							
1	6	16.67%		20	0.00%			1.5183	YES
590	5591	10.37%	0	20	0.00%			-0.1432	YES
7	31	22.58%	1	20	5.00%			0.9011	YES
3818	90599	4.35%		7	0.00%				
0	50	0.07%	0	7	0.00%			-0.675	YES
3532	26	15.38%		12	6.33%				
121	4974	4.33%	1	21	4.78%			-0.0967	YES
1	41	2.44%							
304	4874	6.11%							

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Special Access - M & R

Customer/Trouble Report Rate - Failure Rate	BST	BST	BST	CLEC	CLEC	CLEC	Standard	Standard	Zscore	Equity
	Numerator	Volume	Measure	Numerator	Volume	Measure	Deviation	Error		
Customer/Trouble Report Rate - Failure Rate Annualized Below DS1 (DS0 + DS1)	13	837	1.59%	474	18362	2.59%				Diagnostic
Customer/Trouble Report Rate - Failure Rate Annualized DS3 and Above (DS3 + OCN)	0	40	1.7%	6	133	0.45%				Diagnostic
Customer/Trouble Report Rate - Failure Rate Annualized Special Access DS0	0	147	3.8%	1	25	2.2%				Diagnostic
Customer/Trouble Report Rate - Failure Rate Annualized Special Access DS1 (Non-OCN)	0	737	1.8%	336	14298	2.2%				Diagnostic
Customer/Trouble Report Rate - Failure Rate Annualized Special Access DS3 (Optical)	0	40	1.18%	8	1229	0.48%				Diagnostic
Customer/Trouble Report Rate - Failure Rate Below DS3 (DS0 + DS1)	22	1039	2.12%	411	18320	2.24%				Diagnostic
Customer/Trouble Report Rate - Failure Rate DS3 and Above (DS3 + OCN)	0	53	0.00%	4	1398	0.29%				Diagnostic
Customer/Trouble Report Rate - Failure Rate Special Access DS0	3	91	3.00%	103	3613	2.85%				Diagnostic
Customer/Trouble Report Rate - Failure Rate Special Access DS1	19	948	2.00%	308	14707	2.05%				Diagnostic
Customer/Trouble Report Rate - Failure Rate Special Access DS3 (Optical OCN)	0	51	0.00%	4	1291	0.31%				Diagnostic
Customer/Trouble Report Rate - Failure Rate Special Access DS3 (Optical OCN)	0	2	0.00%	0	107	0.00%				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (FOK-TOK) Below DS3 (DS0 + DS1)	15	4	0.38	198.77	125	1.49				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (FOK-TOK) DS3 and Above (DS3 + OCN)	0	0	0	0	0	0				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (FOK-TOK) Special Access DS0	0	0	0	62.03	28	2.22				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (FOK-TOK) Special Access DS1	15	4	0.38	124.73	97	1.29				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (FOK-TOK) Special Access DS3	0	0	0	0	0	0				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (FOK-TOK) Special Access DS3 (Optical OCN)	0	22	0.00%	0	411	0.00%				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (OCN) Below DS3 (DS0 + DS1)	0	0	0.00%	0	4	0.00%				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (OCN) DS3 and Above (DS3 + OCN)	0	3	0.00%	0	103	0.00%				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (OCN) Special Access DS0	0	19	0.00%	0	308	0.00%				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (OCN) Special Access DS1	0	0	0.00%	0	4	0.00%				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (OCN) Special Access DS3	63.45	22	2.88	1282.73	411	3.12				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (OCN) Special Access DS3 (Optical OCN)	0	0	0	12.53	4	3.13				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (Special Access DS3) (Optical OCN)	7.45	3	2.46	24.97	103	3.13				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (Special Access DS3) (Optical OCN)	60	13	2.16	12.53	308	3.12				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (Special Access DS3) (Optical OCN)	0	0	0	12.53	4	3.13				Diagnostic
Percent Repeat Troubles										
Percent Repeat Troubles Below DS3 (DS0 + DS1)	3	22	13.64%	65	411	15.82%				Diagnostic
Percent Repeat Troubles DS3 and Above (DS3 + OCN)	0	3	0.00%	14	103	13.59%				Diagnostic
Percent Repeat Troubles Special Access DS1	3	19	15.79%	51	308	16.56%				Diagnostic
Percent Repeat Troubles Special Access DS3 (Optical OCN)	0	0	0.00%	2	4	50.00%				Diagnostic

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Special Access - Ordering

FOC Receipt Past Due (With Open Query / Reject) Special Access DS0	FOC Receipt Past Due (With Open Query / Reject) Special Access DS1	FOC Receipt Past Due (With Open Query / Reject) Special Access DS3 (Non-Optical)	FOC Receipt Past Due (With Open Query / Reject) Special Access DS3 (Optical OCN)	FOC Receipt Past Due (Without Open Query / Reject) Special Access DS0	FOC Receipt Past Due (Without Open Query / Reject) Special Access DS1	FOC Receipt Past Due (Without Open Query / Reject) Special Access DS3 (Non-Optical)	FOC Receipt Past Due (Without Open Query / Reject) Special Access DS3 (Optical OCN)
Firm Order Confirmation Timeliness (FOC Receipt)							
Firm Order Confirmation Timeliness (FOC Receipt) Special Access DS0	Firm Order Confirmation Timeliness (FOC Receipt) Special Access DS1	Firm Order Confirmation Timeliness (FOC Receipt) Special Access DS3 (Non-Optical)	Firm Order Confirmation Timeliness (FOC Receipt) Special Access DS3 (Optical OCN)				
Offered Versus Requested Due Date							
Offered Versus Requested Due Date Special Access DS0	Offered Versus Requested Due Date Special Access DS1	Offered Versus Requested Due Date Special Access DS3 (Non-Optical)	Offered Versus Requested Due Date Special Access DS3 (Optical OCN)				

Benchmark/ Analog	Diagnostic
Diagnostic	>= 80% within 2 Business Days
Diagnostic	>= 80% within 2 Business Days
Diagnostic	>= 80% within 5 Business Days
Diagnostic	>= 80% within 5 Business Days

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
0	15	0.00%	0	15	0.00%				Diagnostic
3	104	2.88%	3	104	2.88%				Diagnostic
2	41	4.89%	2	41	4.89%				Diagnostic
0	54	0.00%	0	54	0.00%				Diagnostic
6	10	10.00%	6	10	10.00%				Diagnostic
1	10	10.00%	1	10	10.00%				Diagnostic
0	3	0.00%	0	3	0.00%				Diagnostic
15	100	15.00%	15	100	15.00%				Diagnostic
111	413	26.89%	111	413	26.89%				Diagnostic
52	8	650.00%	52	8	650.00%				Diagnostic
3	3	100.00%	3	3	100.00%				Diagnostic
94	95	98.95%	94	95	98.95%				Diagnostic
335	353	94.90%	335	353	94.90%				Diagnostic
9	9	100.00%	9	9	100.00%				Diagnostic
1	1	100.00%	1	1	100.00%				Diagnostic

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Special Access - Provisioning

Average Interval - Requested/On/Off/Installation	
Average Interval - Installed Below DS3 (DS0 * DS1)	
Average Interval - Installed DS3 and Above (DS3 * OCN)	
Average Interval - Installed Special Access DS0	
Average Interval - Installed Special Access DS1	
Average Interval - Installed Special Access DS3 (Non-Optical)	
Average Interval - Installed Special Access DS3 (Optical OCN)	
Average Interval - Offered Below DS3 (DS0 * DS1)	
Average Interval - Offered DS3 and Above (DS3 * OCN)	
Average Interval - Offered Special Access DS1	
Average Interval - Offered Special Access DS3 (Non-Optical)	
Average Interval - Offered Special Access DS3 (Optical OCN)	
Average Interval - Requested Below DS3 (DS0 * DS1)	
Average Interval - Requested DS3 and Above (DS3 * OCN)	
Average Interval - Requested Special Access DS1	
Average Interval - Requested Special Access DS3 (Non-Optical)	
Average Interval - Requested Special Access DS3 (Optical OCN)	

Days Late	
Days Late - Average Days Late Due to BSI Facilities Below DS3 (DS0 * DS1)	
Days Late - Average Days Late Due to BSI Facilities DS3 and Above (DS3 * OCN)	
Days Late - Average Days Late Due to BSI Facilities Special Access DS0	
Days Late - Average Days Late Due to BSI Facilities Special Access DS1	
Days Late - Average Days Late Due to BSI Facilities Special Access DS3 (Non-Optical)	
Days Late - Average Days Late Due to BSI Facilities Special Access DS3 (Optical OCN)	
Days Late - Above DS3 (DS0 * DS1)	
Days Late - Above DS3 and Above (DS3 * OCN)	
Days Late Special Access DS1	
Days Late Special Access DS3 (Non-Optical)	
Days Late Special Access DS3 (Optical OCN)	

On-line Performance to FOC Due Date	
On-line Performance FOC Due Date (With CNR) Below DS3 (DS0 * DS1)	
On-line Performance FOC Due Date (With CNR) DS3 and Above (DS3 * OCN)	
On-line Performance FOC Due Date (With CNR) Special Access DS0	
On-line Performance FOC Due Date (With CNR) Special Access DS1	
On-line Performance FOC Due Date (With CNR) Special Access DS3 (Non-Optical)	
On-line Performance FOC Due Date (With CNR) Special Access DS3 (Optical OCN)	
On-line Performance FOC Due Date (Without CNR) Below DS3 (DS0 * DS1)	
On-line Performance FOC Due Date (Without CNR) DS3 and Above (DS3 * OCN)	
On-line Performance FOC Due Date (Without CNR) Special Access DS1	
On-line Performance FOC Due Date (Without CNR) Special Access DS3 (Non-Optical)	
On-line Performance FOC Due Date (Without CNR) Special Access DS3 (Optical OCN)	

Past Due Circuits	
Past Due Circuits - % Cancellations Below DS3 (DS0 * DS1)	
Past Due Circuits - % Cancellations DS3 and Above (DS3 * OCN)	
Past Due Circuits - % Cancellations Special Access DS0	
Past Due Circuits - % Cancellations Special Access DS1	
Past Due Circuits - % Cancellations Special Access DS3 (Non-Optical)	
Past Due Circuits - % Cancellations Special Access DS3 (Optical OCN)	
Past Due Circuits - BSI Facilities Below DS3 (DS0 * DS1)	
Past Due Circuits - BSI Facilities DS3 and Above (DS3 * OCN)	
Past Due Circuits - BSI Facilities Special Access DS1	
Past Due Circuits - BSI Facilities Special Access DS3 (Non-Optical)	
Past Due Circuits - BSI Facilities Special Access DS3 (Optical OCN)	
Past Due Circuits - BSI Facilities Below DS3 (DS0 * DS1)	
Past Due Circuits - BSI Facilities DS3 and Above (DS3 * OCN)	
Past Due Circuits - BSI Facilities Special Access DS1	
Past Due Circuits - BSI Facilities Special Access DS3 (Non-Optical)	
Past Due Circuits - BSI Facilities Special Access DS3 (Optical OCN)	
Past Due Circuits - IXC Reasons Below DS3 (DS0 * DS1)	
Past Due Circuits - IXC Reasons DS3 and Above (DS3 * OCN)	
Past Due Circuits - IXC Reasons Special Access DS1	
Past Due Circuits - IXC Reasons Special Access DS3 (Non-Optical)	
Past Due Circuits - IXC Reasons Special Access DS3 (Optical OCN)	

Percent Provisioning Troubles (New Installation Trouble Report Rate)	
Percent Provisioning Troubles (New Installation Trouble Report Rate) DS3 (DS0)	
Percent Provisioning Troubles (New Installation Trouble Report Rate) DS3 and Above (DS3 * OCN)	
Percent Provisioning Troubles (New Installation Trouble Report Rate) Special Access DS0	
Percent Provisioning Troubles (New Installation Trouble Report Rate) Special Access DS1	
Percent Provisioning Troubles (New Installation Trouble Report Rate) Special Access DS3 (Non-Optical)	
Percent Provisioning Troubles (New Installation Trouble Report Rate) Special Access DS3 (Optical OCN)	

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
90	12	7.5	10307	632	16.31				Diagnostic
32	4	8	165	9	18.33				Diagnostic
5	1	6	1850	108	15.29				Diagnostic
85	11	7.73	9657	524	16.92				Diagnostic
32	4	8	165	9	18.33				Diagnostic
113	12	9.42	10904	632	15.83				Diagnostic
24	4	6	148	9	16.44				Diagnostic
5	1	5	1635	108	15.14				Diagnostic
108	11	9.82	8369	524	15.97				Diagnostic
24	4	6	148	9	16.44				Diagnostic
66	12	7.17	9690	632	15.65				Diagnostic
24	4	6	133	9	14.78				Diagnostic
1	1	7.72	6392	524	15.83				Diagnostic
82	11	7.72	8369	524	15.83				Diagnostic
24	4	6	133	9	14.78				Diagnostic

Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic
<3 Days Late	211	31	6.81						Diagnostic
<3 Days Late	13	4	1.3						Diagnostic
<3 Days Late	28	4	7						Diagnostic
<3 Days Late	183	27	6.78						Diagnostic
<3 Days Late	13	1	1.3						Diagnostic

Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic
12	12	100.00%	591	632	93.51%				Diagnostic
4	4	100.00%	8	9	89.99%				Diagnostic
1	1	100.00%	104	108	95.37%				Diagnostic
11	11	100.00%	481	524	91.8%				Diagnostic
4	4	100.00%	100.00%	9	89.99%				Diagnostic
12	12	100.00%	545	632	86.23%				Diagnostic
4	4	100.00%	101	108	93.52%				Diagnostic
1	1	100.00%	444	524	84.73%				Diagnostic
11	11	100.00%	4	9	44.44%				Diagnostic

Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic
1	48	2.08%	9	601	1.50%				Diagnostic
0	4	0.00%	2	15	13.33%				Diagnostic
1	44	2.27%	5	548	7.55%				Diagnostic
			1	12	0.91%				Diagnostic
			1	3	8.33%				Diagnostic
					33.33%				Diagnostic

Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic
<1%									Diagnostic
<1%									Diagnostic
<1%									Diagnostic
<1%									Diagnostic

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Trunk Group Performance

Trunk Group Performance Aggr
 Trunk Group Performance Trunk Group Performance Aggr

Benchmark/
 Analog 0

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
					0				YES