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Billing

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Billing Invoice Accuracy											
Invoice Accuracy Interconnection	RETAIL	87162702	87943161	99.11%	607831	608103	99.96%			-69.8294	YES
Invoice Accuracy Resale	RETAIL	87162702	87943161	99.11%	658843	664617	99.13%			-1.6241	YES
Invoice Accuracy UNE	RETAIL	87162702	87943161	99.11%	4878966	4914117	99.28%			-39.5984	YES
Billing Invoice Timeliness											
Invoice Timeliness Interconnection CABS	RETAIL	5	1	4.62	40290	9400	4.29				YES
Invoice Timeliness Resale CRIS	RETAIL	5	1	4.77	6937	1713	4.05				YES
Invoice Timeliness UNE CRIS	RETAIL	5	1	4.77	8764	2511	3.49				YES
Mean Time to Deliver											
Mean Time to Deliver Usage - Regional	<= 6 Days				14276418738	7144852524	2				YES
Non-Recurring Charge Completeness											
Non-Recur Charge Completness Interconnection	90%				50235	50966	98.57%				YES
Non-Recur Charge Completness Resale	RETAIL	3172155	3842519	82.55%	53534	53918	99.29%				YES
Non-Recur Charge Completness UNE	90%				194722	196674	99.01%				YES
Percent Billing Errors Corrected in "X" Days											
% Billing Errors Corrected In X Days Interconnection	Diagnostic				47	48	97.92%				Diagnostic
% Billing Errors Corrected In X Days Resale	Diagnostic				54	54	100.00%				Diagnostic
% Billing Errors Corrected In X Days UNE	Diagnostic				6	6	100.00%				Diagnostic
Percent Usage Errors Corrected Within "X" Days											
% Daily Usage Feed Errs Corr In X Bus Days - Pack	Diagnostic										
% Daily Usage Feed Errs Corr In X Bus Days	Diagnostic										
Recurring Charge Completeness											
Recur Charge Completness Interconnection	90%				1105	1106	99.90%				YES
Recur Charge Completness Resale	RETAIL	2026128	2145182	94.45%	41247	41433	99.55%				YES
Recur Charge Completness UNE	90%				187314	188029	99.62%				YES
Usage Data Delivery Accuracy											
Usage Data Delivery Accuracy	Parity with Retail	164	164	100.00%	43718	43718	100.00%				YES
Usage Data Delivery Completeness											
Usage Completeness	98.00%				1190779560	1190808754	100.00%				YES
Usage Data Delivery Timeliness											
Usage Timeliness	95.00%				1186127865	1190808754	99.61%				YES

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Bona Fide

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Percent Quote Provided											
% Quotes Provided within X Business Days 10 Business Days	90%										
% Quotes Provided within X Business Days 30 Business Days	90%										
% Quotes Provided within X Business Days 60 Business Days	90%										
Percent Request Processed Within "X" Days											
% New Business Requests Processed within 30 days	90%										

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Change Management

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Associated Document Timeliness											
Associated Document Timeliness - Regional % Documentation Sent On Time	95.00%	1	1	100.00%							YES
Associated Document Timeliness - Regional % Documentation Sent On Time - Defects	95.00%		1								
Change Management Document											
Change Management Document - Regional											
Change Management Notice											
Change Management Notice - Regional											
Interface Outage Notification											
Interface Outage Notification - Regional CLEC Service Order TimeStamp	97.00%	0	0								
Interface Outage Notification - Regional Electronic Communications Trouble Analysis	97.00%	1	1	100.00%							YES
Interface Outage Notification - Regional Electronic Data Interchange	97.00%	1	1	100.00%							YES
Interface Outage Notification - Regional Local Exchange Navigation System	97.00%	3	3	100.00%							YES
Interface Outage Notification - Regional Telecommunications Access Gateway	97.00%	2	2	100.00%							YES
Interface Outage Notification - Regional Trouble Analysis Facilitation Interface	97.00%	0	0								
Notice Timeliness											
Notice Timeliness - Regional											
Number Of Defects In Production Releases											
Number of Defects In Production Releases - Regional Severity 1	0										
Number of Defects In Production Releases - Regional Severity 2	0						1				NO
Number of Defects In Production Releases - Regional Severity 3	0						5				NO
Percent Change Requests Accepted Or Rejected Within 10 Days											
% Change Requests Accepted or Rejected Within 10 Days - Regional	95.00%				4	4	100.00%				YES
Percent Change Requests Rejected											
% Change Requests Rejected - Regional	Diagnostic				2	4	50.00%				Diagnostic
Percent Of Change Requests Implemented Within 60 Weeks Of Prioritization											
% Change Requests Implemented Within 60 weeks Prioritization - Regional Type 4	95.00%				0	1	0.00%				NO
% Change Requests Implemented Within 60 weeks Prioritization - Regional Type 5	95.00%				5	10	50.00%				NO
Percent Software Errors Corrected In "X" Business Days											
% Software Errors Corrected in X Business Days - Regional Software Errors Correct in	95.00%				0	11	0.00%				NO
% Software Errors Corrected in X Business Days - Regional Software Errors Correct in	95.00%				1	17	5.88%				NO
% Software Errors Corrected in X Business Days - Regional Software Errors Correct in	95.00%				1	6	16.67%				NO
Software Validation											
Sofware Validation - Regional	95%										

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Collocation

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Arrangement Time											
Average Arrangement Time Physical Caged	90 Days										
Average Arrangement Time Physical Cageless	60 Days										
Average Arrangement Time Physical Cageless Extraordinary	90 Days				88	1	88				YES
Average Arrangement Time Physical Intermediate Augment	60 Days				87	2	44				YES
Average Arrangement Time Physical Major Augment	90 Days				84	1	84				YES
Average Arrangement Time Physical Minor Augment	45 Days										
Average Arrangement Time Physical Simple Augment	20 Days										
Average Arrangement Time Virtual Extraordinary	75 Days										
Average Arrangement Time Virtual Intermediate Augment	60 Days										
Average Arrangement Time Virtual Major Augment	75 Days										
Average Arrangement Time Virtual Minor Augment	45 Days										
Average Arrangement Time Virtual Ordinary	50 Days										
Average Arrangement Time Virtual Simple Augment	20 Days										
Average Response Time											
Average Response Time Physical Caged	20 Days										
Average Response Time Physical Cageless	20 Days				93	7	13				YES
Average Response Time Virtual	10 Days										
Percent Missed Due Date											
Percent Missed Due Dates Physical	5%				0	1	0.00%				YES
Percent Missed Due Dates Physical Augment	5%				0	3	0.00%				YES
Percent Missed Due Dates Virtual	5%										
Percent Missed Due Dates Virtual Augment	5%										

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Database Update

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Average Database Update Interval											
Average Database Update Interval Directory Assistance	Parity by Design	66.1	24	2.75	66	24	2.75				Parity by Design
Average Database Update Interval Directory Listings	Parity by Design	0.89	27	0.03	0.89	27	0.03				Parity by Design
Average Database Update Interval Line Information Database	Parity by Design	5.88	26	0.23	5.88	26	0.23				Parity by Design
Percent Database Update Accuracy											
% Database Accuracy - Regional Directory Assistance	95%				15	15	100.00%				YES
% Database Accuracy - Regional Directory Listings	95%				964	967	99.69%				YES
% Database Accuracy - Regional Line Information Database	95%				923	934	98.82%				YES
Percent Loaded by Effective Date											
% NXX/LRNs Loaded by LERG - Regional	100%				26	26	100.00%				YES

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Directory Assistance

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Directory Percent Answered Within "X" Seconds											
Speed to Answer Performance/% Answered Within "X" Seconds - DA % WITHIN 12 Se	Parity by Design						93.10%				Parity by Design
Directory Speed To Answer											
Speed to Answer Performance/Average Speed to Answer - DA	Parity by Design						3.6				Parity by Design

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E911

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
E911 Accuracy											
E911 Accuracy	Parity by Design				97175	99407	97.75%				Parity by Design
E911 Interval											
E911 Mean Interval	Parity by Design				33947	2019	0.28				Parity by Design
E911 Timeliness											
E911 Timeliness	Parity by Design				2019	2019	100.00%				Parity by Design

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Maintenance & Repair

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Average Answer Time											
Answer Time - Repair Center UNE / Retail Maintenance Center	Residence / Business Maintenance Center	95210398	1073395	88.7	1746648	81827	21.35				YES
Customer Trouble Report Rate											
Customer Trouble Report Rate 2W Analog Loop Design Dispatch	Retail Residence and Business Dispatch	15243	876357	1.74%	1	582	0.17%			2.8664	YES
Customer Trouble Report Rate 2W Analog Loop Design Non-Dispatch	Retail Residence and Business Dispatch	15243	876357	1.74%	0	582	0.00%			3.1806	YES
Customer Trouble Report Rate 2W Analog Loop Non-Design Dispatch	Retail Residence and Business (POTS) (Exclusion of Switch Based Feature Troubles)	15104	818419	1.85%	0	123	0.00%			1.5065	YES
Customer Trouble Report Rate 2W Analog Loop Non-Design Non-Dispatch	Retail Residence and Business (POTS) (Exclusion of Switch Based Feature Troubles)	5275	818419	0.64%	0	123	0.00%			0.8903	YES
Customer Trouble Report Rate Local Interconnection Trunks Dispatch	Local Interconnection Trunks	0	123320	0.00%	0	30606	0.00%				
Customer Trouble Report Rate Local Interconnection Trunks Non-Dispatch	Local Interconnection Trunks	1	123320	0.00%	73	30606	0.24%			-130.7128	NO
Customer Trouble Report Rate Local Transport (Unbundled Interoffice Transport) Dispa	Retail DS1/DS3 Interoffice	23	1209	1.90%	0	73	0.00%			1.1444	YES
Customer Trouble Report Rate Local Transport (Unbundled Interoffice Transport) Non-	Retail DS1/DS3 Interoffice	26	1209	2.15%	0	73	0.00%			1.2168	YES
Customer Trouble Report Rate Resale Business Dispatch	Retail Business	2219	242103	0.92%	35	4193	0.83%			0.5487	YES
Customer Trouble Report Rate Resale Business Non-Dispatch	Retail Business	966	242103	0.40%	9	4193	0.21%			1.8738	YES
Customer Trouble Report Rate Resale Centrex Dispatch	Retail Centrex	103	44596	0.23%	4	342	1.17%			-3.5981	NO
Customer Trouble Report Rate Resale Centrex Non-Dispatch	Retail Centrex	93	44596	0.21%	0	342	0.00%			0.8413	YES
Customer Trouble Report Rate Resale Design Dispatch	Retail Design	328	109233	0.30%	0	903	0.00%			1.6399	YES
Customer Trouble Report Rate Resale Design Non-Dispatch	Retail Design	410	109233	0.38%	1	903	0.11%			1.2925	YES
Customer Trouble Report Rate Resale ISDN Dispatch	Retail ISDN	38	5007	0.76%	0	82	0.00%			0.7825	YES
Customer Trouble Report Rate Resale ISDN Non-Dispatch	Retail ISDN	29	5007	0.58%	1	82	1.22%			-0.7557	YES
Customer Trouble Report Rate Resale PBX Dispatch	Retail PBX	48	26630	0.18%	0	638	0.00%			1.0598	YES
Customer Trouble Report Rate Resale PBX Non-Dispatch	Retail PBX	37	26630	0.14%	0	638	0.00%			0.9304	YES
Customer Trouble Report Rate Resale Residence and Business (POTS) Dispatch	Retail Residence and Business (POTS)	15136	818419	1.85%	272	12033	2.26%			-3.2914	NO
Customer Trouble Report Rate Resale Residence and Business (POTS) Non-Dispatch	Retail Residence and Business (POTS)	5737	818419	0.70%	28	12033	0.23%			6.0909	YES
Customer Trouble Report Rate Resale Residence Dispatch	Retail Residence	13024	634254	2.05%	241	8432	2.86%			-5.1228	NO
Customer Trouble Report Rate Resale Residence Non-Dispatch	Retail Residence	4854	634254	0.77%	19	8432	0.23%			5.6306	YES
Customer Trouble Report Rate UNE Combos - Other Dispatch	Retail Residence, Business and Design Dispatch	15571	985590	1.58%	16	982	1.63%			-0.1233	YES
Customer Trouble Report Rate UNE Combos - Other Non-Dispatch	Retail Residence, Business and Design Dispatch	15571	985590	1.58%	1	982	0.10%			3.6831	YES
Customer Trouble Report Rate UNE Digital Loop < DS1 Dispatch	Retail Digital Loop < DS1	440	222415	0.20%	7	711	0.98%			-4.7088	NO
Customer Trouble Report Rate UNE Digital Loop < DS1 Non-Dispatch	Retail Digital Loop < DS1	724	222415	0.33%	3	711	0.42%			-0.4499	YES
Customer Trouble Report Rate UNE Digital Loop >= DS1 Dispatch	Retail Digital Loop >= DS1	174	15688	1.11%	14	1396	1.00%			0.3613	YES
Customer Trouble Report Rate UNE Digital Loop >= DS1 Non-Dispatch	Retail Digital Loop >= DS1	171	15688	1.09%	3	1396	0.21%			3.0011	YES
Customer Trouble Report Rate UNE ISDN Dispatch	Retail ISDN-BRI	15	2491	0.60%	5	316	1.58%			-2.1151	NO
Customer Trouble Report Rate UNE ISDN Non-Dispatch	Retail ISDN-BRI	5	2491	0.20%	1	316	0.32%			-0.4326	YES
Customer Trouble Report Rate UNE Line Sharing Dispatch	ADSL Provided to Retail	385	160194	0.24%	3	404	0.74%			-2.0566	NO
Customer Trouble Report Rate UNE Line Sharing Non-Dispatch	ADSL Provided to Retail	588	160194	0.37%	3	404	0.74%			-1.2443	YES
Customer Trouble Report Rate UNE Loop + Port Combinations Dispatch	Retail Residence and Business	15243	876357	1.74%	2642	175635	1.50%			6.8187	YES
Customer Trouble Report Rate UNE Loop + Port Combinations Non-Dispatch	Retail Residence and Business	5820	876357	0.66%	410	175635	0.23%			20.2147	YES
Customer Trouble Report Rate UNE Other Design Dispatch	Retail Design	328	109233	0.30%	14	1348	1.04%			-4.9165	NO
Customer Trouble Report Rate UNE Other Design Non-Dispatch	Retail Design	410	109233	0.38%	1	1348	0.07%			1.7938	YES
Customer Trouble Report Rate UNE Other Non-Design Dispatch	Retail Residence and Business	15243	876357	1.74%	1	365	0.27%			2.1223	YES
Customer Trouble Report Rate UNE Other Non-Design Non-Dispatch	Retail Residence and Business	5820	876357	0.66%	1	365	0.27%			0.9144	YES
Customer Trouble Report Rate UNE Switch Ports Dispatch	Retail Residence and Business (POTS)	15136	818419	1.85%	9	468	1.92%			-0.1171	YES
Customer Trouble Report Rate UNE Switch Ports Non-Dispatch	Retail Residence and Business (POTS)	5737	818419	0.70%	5	468	1.07%			-0.949	YES
Customer Trouble Report Rate UNE xDSL (HDSL, ADSL, and UCL) Dispatch	ADSL Provided to Retail	385	160194	0.24%	2	444	0.45%			-0.9019	YES
Customer Trouble Report Rate UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch	ADSL Provided to Retail	588	160194	0.37%	4	444	0.90%			-1.8541	NO
M&R Interface Availability											
OSS Interface Availability (M&R) BOCRIS/CRIS BST & CLEC	>= 99.5 %			99.13%							NO
OSS Interface Availability (M&R) CLEC TAFI CLEC	>= 99.5 %						100.00%				YES
OSS Interface Availability (M&R) ECTA CLEC	>= 99.5 %						100.00%				YES
OSS Interface Availability (M&R) LMOS BST & CLEC	>= 99.5 %			100.00%							YES
OSS Interface Availability (M&R) LNP BST & CLEC	>= 99.5 %			100.00%							YES
OSS Interface Availability (M&R) MARCH BST & CLEC	>= 99.5 %			100.00%							YES
OSS Interface Availability (M&R) OSPCM BST & CLEC	>= 99.5 %			100.00%							YES
OSS Interface Availability (M&R) PREDICTOR BST & CLEC	>= 99.5 %			100.00%							YES
OSS Interface Availability (M&R) SOCS BST & CLEC	>= 99.5 %			99.92%							YES
OSS Interface Availability (M&R) TAFI BST	>= 99.5 %			100.00%							YES
Maintenance Average Duration											
Maintenance Avg Duration 2W Analog Loop Design Dispatch	Retail Residence and Business Dispatch	312402.27	15243	20.49	1.28	1	1.28	30.13		0.6376	YES
Maintenance Avg Duration 2W Analog Loop Design Non-Dispatch	Retail Residence and Business Dispatch	312402.27	15243	20.49				30.13			
Maintenance Avg Duration 2W Analog Loop Non-Design Dispatch	Retail Residence and Business (POTS) (Exclusion of Switch Based Feature Troubles)	310277.73	15104	20.54				30.22			
Maintenance Avg Duration 2W Analog Loop Non-Design Non-Dispatch	Retail Residence and Business (POTS) (Exclusion of Switch Based Feature Troubles)	50070.6	5275	9.49				17.48			
Maintenance Avg Duration Local Interconnection Trunks Dispatch	Local Interconnection Trunks										
Maintenance Avg Duration Local Interconnection Trunks Non-Dispatch	Local Interconnection Trunks	0.18	1	0.18	3.6	73	0.05	0			YES
Maintenance Avg Duration Local Transport (Unbundled Interoffice Transport) Dispatch	Retail DS1/DS3 Interoffice	104.35	23	4.54				3.2			
Maintenance Avg Duration Local Transport (Unbundled Interoffice Transport) Non-Disp	Retail DS1/DS3 Interoffice	46.33	26	1.78				3.63			
Maintenance Avg Duration Resale Business Dispatch	Retail Business	26372.06	2219	11.88	302.95	35	8.66	31.47		0.6022	YES
Maintenance Avg Duration Resale Business Non-Dispatch	Retail Business	4160.38	966	4.31	13.45	9	1.49	9.01		0.9324	YES
Maintenance Avg Duration Resale Centrex Dispatch	Retail Centrex	1255	103	12.18	64	4	16	16.79		-0.4458	YES
Maintenance Avg Duration Resale Centrex Non-Dispatch	Retail Centrex	316.87	93	3.41				4.33			
Maintenance Avg Duration Resale Design Dispatch	Retail Design	1778.8	328	5.42				4.12			
Maintenance Avg Duration Resale Design Non-Dispatch	Retail Design	1208.87	410	2.95	3.4	1	3.4	7.93		-0.0569	YES
Maintenance Avg Duration Resale ISDN Dispatch	Retail ISDN	226.65	38	5.96				3.45			
Maintenance Avg Duration Resale ISDN Non-Dispatch	Retail ISDN	66.73	29	2.3	3.4	1	3.4	5.92		-0.1826	YES
Maintenance Avg Duration Resale PBX Dispatch	Retail PBX	283.53	48	5.91				3.93			
Maintenance Avg Duration Resale PBX Non-Dispatch	Retail PBX	470.77	37	12.72				21.86			
Maintenance Avg Duration Resale Residence and Business (POTS) Dispatch	Retail Residence and Business (POTS)	311110.83	15136	20.55	4223.32	272	15.53	30.2		2.7216	YES
Maintenance Avg Duration Resale Residence and Business (POTS) Non-Dispatch	Retail Residence and Business (POTS)	53343.56	5737	9.3	111.27	28	3.97	16.99		1.6544	YES

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Maintenance Avg Duration Resale Residence Dispatch	Retail Residence	286030.21	13024	21.96	3984.37	241	16.53	29.65		2.817	YES
Maintenance Avg Duration Resale Residence Non-Dispatch	Retail Residence	49502.54	4854	10.2	97.82	19	5.15	17.89		1.2279	YES
Maintenance Avg Duration UNE Combos - Other Dispatch	Retail Residence, Business and Design Dispatch	314181.07	15571	20.18	73.83	16	4.61	29.89		2.0613	YES
Maintenance Avg Duration UNE Combos - Other Non-Dispatch	Retail Residence, Business and Design Dispatch	314181.07	15571	20.18	3.28	1	3.28	29.89		0.5651	YES
Maintenance Avg Duration UNE Digital Loop < DS1 Dispatch	Retail Digital Loop < DS1	18609.15	440	42.29	27.53	7	3.93	280.54		0.3589	YES
Maintenance Avg Duration UNE Digital Loop < DS1 Non-Dispatch	Retail Digital Loop < DS1	1691.27	724	2.34	14.72	3	4.91	9.9		-0.4484	YES
Maintenance Avg Duration UNE Digital Loop >= DS1 Dispatch	Retail Digital Loop >= DS1	961.73	174	5.53	97.58	14	6.97	4.49		-1.1574	YES
Maintenance Avg Duration UNE Digital Loop >= DS1 Non-Dispatch	Retail Digital Loop >= DS1	381.47	171	2.23	13.63	3	4.54	4.04		-0.9832	YES
Maintenance Avg Duration UNE ISDN Dispatch	Retail ISDN-BRI	91.85	15	6.12	20.45	5	4.09	2.91		1.3541	YES
Maintenance Avg Duration UNE ISDN Non-Dispatch	Retail ISDN-BRI	7.15	5	1.43	2.5	1	2.5	0.85		-1.1474	YES
Maintenance Avg Duration UNE Line Sharing Dispatch	ADSL Provided to Retail	18327.9	385	47.6	93.8	3	31.27	299.58		0.0941	YES
Maintenance Avg Duration UNE Line Sharing Non-Dispatch	ADSL Provided to Retail	1446.38	588	2.46	26.68	3	8.89	10.9		-1.02	YES
Maintenance Avg Duration UNE Loop + Port Combinations Dispatch	Retail Residence and Business	312402.27	15243	20.49	45193.69	2642	17.11	30.13		5.3375	YES
Maintenance Avg Duration UNE Loop + Port Combinations Non-Dispatch	Retail Residence and Business	53662.92	5820	9.22	2422.79	410	5.91	16.89		3.8369	YES
Maintenance Avg Duration UNE Other Design Dispatch	Retail Design	1778.8	328	5.42	97.58	14	6.97	4.12		-1.3757	YES
Maintenance Avg Duration UNE Other Design Non-Dispatch	Retail Design	1208.87	410	2.95	5.33	1	5.33	7.93		-0.3004	YES
Maintenance Avg Duration UNE Other Non-Design Dispatch	Retail Residence and Business	312402.27	15243	20.49	3.7	1	3.7	30.13		0.5574	YES
Maintenance Avg Duration UNE Other Non-Design Non-Dispatch	Retail Residence and Business	53662.92	5820	9.22	6.43	1	6.43	16.89		0.165	YES
Maintenance Avg Duration UNE Switch Ports Dispatch	Retail Residence and Business (POTS)	311110.83	15136	20.55	194.02	9	21.56	30.2		-0.0996	YES
Maintenance Avg Duration UNE Switch Ports Non-Dispatch	Retail Residence and Business (POTS)	53343.56	5737	9.3	36.62	5	7.32	16.99		0.2598	YES
Maintenance Avg Duration UNE xDSL (HDSL, ADSL, and UCL) Dispatch	ADSL Provided to Retail	18327.9	385	47.6	7.08	2	3.54	299.58		0.2075	YES
Maintenance Avg Duration UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch	ADSL Provided to Retail	1446.38	588	2.46	20.52	4	5.13	10.9		-0.4882	YES
Network Outage Notification											
Mean Time to Notify of Network Outages - Regional			0			0					
Out of Service > "X" Hours											
Out of Service >24 Hrs 2W Analog Loop Design Dispatch	Retail Residence and Business Dispatch	1034	9851	10.50%	0	1	0.00%			0.3424	YES
Out of Service >24 Hrs 2W Analog Loop Design Non-Dispatch	Retail Residence and Business Dispatch	1034	9851	10.50%							
Out of Service >24 Hrs 2W Analog Loop Non-Design Dispatch	Retail Residence and Business (POTS) (Exclusion of Switch Based Feature Troubles)	1026	9788	10.48%							
Out of Service >24 Hrs 2W Analog Loop Non-Design Non-Dispatch	Retail Residence and Business (POTS) (Exclusion of Switch Based Feature Troubles)	66	1864	3.54%							
Out of Service >24 Hrs Local Interconnection Trunks Dispatch	Local Interconnection Trunks										
Out of Service >24 Hrs Local Interconnection Trunks Non-Dispatch	Local Interconnection Trunks	0	1	0.00%	0	73	0.00%				YES
Out of Service >24 Hrs Local Transport (Unbundled Interoffice Transport) Dispatch	Retail DS1/DS3 Interoffice	0	23	0.00%							
Out of Service >24 Hrs Local Transport (Unbundled Interoffice Transport) Non-Dispatch	Retail DS1/DS3 Interoffice	0	26	0.00%							
Out of Service >24 Hrs Resale Business Dispatch	Retail Business	86	1348	6.38%	0	21	0.00%			1.1871	YES
Out of Service >24 Hrs Resale Business Non-Dispatch	Retail Business	9	394	2.28%	0	5	0.00%			0.3397	YES
Out of Service >24 Hrs Resale Centrex Dispatch	Retail Centrex	7	58	12.07%							
Out of Service >24 Hrs Resale Centrex Non-Dispatch	Retail Centrex	0	51	0.00%							
Out of Service >24 Hrs Resale Design Dispatch	Retail Design	2	328	0.61%							
Out of Service >24 Hrs Resale Design Non-Dispatch	Retail Design	8	410	1.95%	0	1	0.00%			0.1409	YES
Out of Service >24 Hrs Resale ISDN Dispatch	Retail ISDN	0	38	0.00%							
Out of Service >24 Hrs Resale ISDN Non-Dispatch	Retail ISDN	1	29	3.45%	0	1	0.00%			0.1858	YES
Out of Service >24 Hrs Resale PBX Dispatch	Retail PBX	0	48	0.00%							
Out of Service >24 Hrs Resale PBX Non-Dispatch	Retail PBX	7	31	22.58%							
Out of Service >24 Hrs Resale Residence and Business (POTS) Dispatch	Retail Residence and Business (POTS)	1027	9789	10.49%	17	210	8.10%			1.1211	YES
Out of Service >24 Hrs Resale Residence and Business (POTS) Non-Dispatch	Retail Residence and Business (POTS)	66	1865	3.54%	0	13	0.00%			0.6882	YES
Out of Service >24 Hrs Resale Residence Dispatch	Retail Residence	948	8503	11.15%	17	189	8.99%			0.9307	YES
Out of Service >24 Hrs Resale Residence Non-Dispatch	Retail Residence	57	1506	3.78%	0	8	0.00%			0.5595	YES
Out of Service >24 Hrs UNE Combos - Other Dispatch	Retail Residence, Business and Design Dispatch	1036	10179	10.18%	0	16	0.00%			1.3454	YES
Out of Service >24 Hrs UNE Combos - Other Non-Dispatch	Retail Residence, Business and Design Dispatch	1036	10179	10.18%	0	1	0.00%			0.3366	YES
Out of Service >24 Hrs UNE Digital Loop < DS1 Dispatch	Retail Digital Loop < DS1	162	440	36.82%	0	7	0.00%			2.0038	YES
Out of Service >24 Hrs UNE Digital Loop < DS1 Non-Dispatch	Retail Digital Loop < DS1	12	724	1.66%	0	3	0.00%			0.2244	YES
Out of Service >24 Hrs UNE Digital Loop >= DS1 Dispatch	Retail Digital Loop >= DS1	2	174	1.15%	1	14	7.14%			-2.024	NO
Out of Service >24 Hrs UNE Digital Loop >= DS1 Non-Dispatch	Retail Digital Loop >= DS1	1	171	0.58%	0	3	0.00%			0.1317	YES
Out of Service >24 Hrs UNE ISDN Dispatch	Retail ISDN-BRI	0	15	0.00%	0	5	0.00%				YES
Out of Service >24 Hrs UNE ISDN Non-Dispatch	Retail ISDN-BRI	0	5	0.00%	0	1	0.00%				YES
Out of Service >24 Hrs UNE Line Sharing Dispatch	ADSL Provided to Retail	162	385	42.08%							
Out of Service >24 Hrs UNE Line Sharing Non-Dispatch	ADSL Provided to Retail	12	588	2.04%							
Out of Service >24 Hrs UNE Loop + Port Combinations Dispatch	Retail Residence and Business	1034	9851	10.50%	136	1896	7.17%			4.3235	YES
Out of Service >24 Hrs UNE Loop + Port Combinations Non-Dispatch	Retail Residence and Business	66	1900	3.47%	4	208	1.92%			1.1595	YES
Out of Service >24 Hrs UNE Other Design Dispatch	Retail Design	2	328	0.61%	1	14	7.14%			-3.0751	NO
Out of Service >24 Hrs UNE Other Design Non-Dispatch	Retail Design	8	410	1.95%	0	1	0.00%			0.1409	YES
Out of Service >24 Hrs UNE Other Non-Design Dispatch	Retail Residence and Business	1034	9851	10.50%							
Out of Service >24 Hrs UNE Other Non-Design Non-Dispatch	Retail Residence and Business	66	1900	3.47%							
Out of Service >24 Hrs UNE Switch Ports Dispatch	Retail Residence and Business (POTS)	1027	9789	10.49%	1	5	20.00%			-0.6937	YES
Out of Service >24 Hrs UNE Switch Ports Non-Dispatch	Retail Residence and Business (POTS)	66	1865	3.54%	0	3	0.00%			0.3315	YES
Out of Service >24 Hrs UNE xDSL (HDSL, ADSL, and UCL) Dispatch	ADSL Provided to Retail	162	385	42.08%	0	2	0.00%			1.2023	YES
Out of Service >24 Hrs UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch	ADSL Provided to Retail	12	588	2.04%	0	4	0.00%			0.2877	YES
Percent Missed Repair Appointments											
Missed Repair Appmts 2W Analog Loop Design Dispatch	Retail Residence and Business Dispatch	1456	15243	9.55%	0	1	0.00%			0.325	YES
Missed Repair Appmts 2W Analog Loop Design Non-Dispatch	Retail Residence and Business Dispatch	1456	15243	9.55%							
Missed Repair Appmts 2W Analog Loop Non-Design Dispatch	Retail Residence and Business (POTS) (Exclusion of Switch Based Feature Troubles)	1424	15104	9.43%							
Missed Repair Appmts 2W Analog Loop Non-Design Non-Dispatch	Retail Residence and Business (POTS) (Exclusion of Switch Based Feature Troubles)	66	5275	1.25%							
Missed Repair Appmts Local Interconnection Trunks Dispatch	Local Interconnection Trunks										
Missed Repair Appmts Local Interconnection Trunks Non-Dispatch	Local Interconnection Trunks	0	1	0.00%	0	73	0.00%				YES
Missed Repair Appmts Local Transport (Unbundled Interoffice Transport) Dispatch	Retail DS1/DS3 Interoffice	0	23	0.00%							
Missed Repair Appmts Local Transport (Unbundled Interoffice Transport) Non-Dispatch	Retail DS1/DS3 Interoffice	0	26	0.00%							
Missed Repair Appmts Resale Business Dispatch	Retail Business	294	2219	13.25%	2	35	5.71%			1.3046	YES
Missed Repair Appmts Resale Business Non-Dispatch	Retail Business	30	966	3.11%	0	9	0.00%			0.5346	YES
Missed Repair Appmts Resale Centrex Dispatch	Retail Centrex	20	103	19.42%	1	4	25.00%			-0.2769	YES

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Missed Repair Appmts Resale Centrex Non-Dispatch	Retail Centrex	2	93	2.15%							
Missed Repair Appmts Resale Design Dispatch	Retail Design	2	328	0.61%							
Missed Repair Appmts Resale Design Non-Dispatch	Retail Design	8	410	1.95%	0	1	0.00%			0.1409	YES
Missed Repair Appmts Resale ISDN Dispatch	Retail ISDN	0	38	0.00%							
Missed Repair Appmts Resale ISDN Non-Dispatch	Retail ISDN	1	29	3.45%	0	1	0.00%			0.1858	YES
Missed Repair Appmts Resale PBX Dispatch	Retail PBX	2	48	4.17%							
Missed Repair Appmts Resale PBX Non-Dispatch	Retail PBX	7	37	18.92%							
Missed Repair Appmts Resale Residence and Business (POTS) Dispatch	Retail Residence and Business (POTS)	1434	15136	9.47%	20	272	7.35%			1.184	YES
Missed Repair Appmts Resale Residence and Business (POTS) Non-Dispatch	Retail Residence and Business (POTS)	88	5737	1.53%	0	28	0.00%			0.6588	YES
Missed Repair Appmts Resale Residence Dispatch	Retail Residence	1162	13024	8.92%	19	241	7.88%			0.5602	YES
Missed Repair Appmts Resale Residence Non-Dispatch	Retail Residence	60	4854	1.24%	0	19	0.00%			0.4867	YES
Missed Repair Appmts UNE Combos - Other Dispatch	Retail Residence, Business and Design Dispatch	1458	15571	9.36%	0	16	0.00%			1.285	YES
Missed Repair Appmts UNE Combos - Other Non-Dispatch	Retail Residence, Business and Design Dispatch	1458	15571	9.36%	0	1	0.00%			0.3214	YES
Missed Repair Appmts UNE Digital Loop < DS1 Dispatch	Retail Digital Loop < DS1	162	440	36.82%	0	7	0.00%			2.0038	YES
Missed Repair Appmts UNE Digital Loop < DS1 Non-Dispatch	Retail Digital Loop < DS1	12	724	1.66%	0	3	0.00%			0.2244	YES
Missed Repair Appmts UNE Digital Loop >= DS1 Dispatch	Retail Digital Loop >= DS1	2	174	1.15%	1	14	7.14%			-2.024	NO
Missed Repair Appmts UNE Digital Loop >= DS1 Non-Dispatch	Retail Digital Loop >= DS1	1	171	0.58%	0	3	0.00%			0.1317	YES
Missed Repair Appmts UNE ISDN Dispatch	Retail ISDN-BRI	0	15	0.00%	0	5	0.00%				YES
Missed Repair Appmts UNE ISDN Non-Dispatch	Retail ISDN-BRI	0	5	0.00%	0	1	0.00%				YES
Missed Repair Appmts UNE Line Sharing Dispatch	ADSL Provided to Retail	162	385	42.08%	1	3	33.33%			0.3056	YES
Missed Repair Appmts UNE Line Sharing Non-Dispatch	ADSL Provided to Retail	12	588	2.04%	0	3	0.00%			0.2494	YES
Missed Repair Appmts UNE Loop + Port Combinations Dispatch	Retail Residence and Business	1456	15243	9.55%	175	2642	6.62%			4.7272	YES
Missed Repair Appmts UNE Loop + Port Combinations Non-Dispatch	Retail Residence and Business	90	5820	1.55%	7	410	1.71%			-0.2552	YES
Missed Repair Appmts UNE Other Design Dispatch	Retail Design	2	328	0.61%	1	14	7.14%			-3.0751	NO
Missed Repair Appmts UNE Other Design Non-Dispatch	Retail Design	8	410	1.95%	0	1	0.00%			0.1409	YES
Missed Repair Appmts UNE Other Non-Design Dispatch	Retail Residence and Business	1456	15243	9.55%	0	1	0.00%			0.325	YES
Missed Repair Appmts UNE Other Non-Design Non-Dispatch	Retail Residence and Business	90	5820	1.55%	0	1	0.00%			0.1253	YES
Missed Repair Appmts UNE Switch Ports Dispatch	Retail Residence and Business (POTS)	1434	15136	9.47%	1	9	11.11%			-0.1676	YES
Missed Repair Appmts UNE Switch Ports Non-Dispatch	Retail Residence and Business (POTS)	88	5737	1.53%	0	5	0.00%			0.279	YES
Missed Repair Appmts UNE xDSL (HDSL, ADSL, and UCL) Dispatch	ADSL Provided to Retail	162	385	42.08%	0	2	0.00%			1.2023	YES
Missed Repair Appmts UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch	ADSL Provided to Retail	12	588	2.04%	0	4	0.00%			0.2877	YES
Percent Repeat Troubles within "X" days											
% Rpt Trbls w/in 30 days 2W Analog Loop Design Dispatch	Retail Residence and Business Dispatch	2773	15243	18.19%	0	1	0.00%			0.4715	YES
% Rpt Trbls w/in 30 days 2W Analog Loop Design Non-Dispatch	Retail Residence and Business Dispatch	2773	15243	18.19%							
% Rpt Trbls w/in 30 days 2W Analog Loop Non-Design Dispatch	Retail Residence and Business (POTS) (Exclusion of Switch Based Feature Troubles)	2750	15104	18.21%							
% Rpt Trbls w/in 30 days 2W Analog Loop Non-Design Non-Dispatch	Retail Residence and Business (POTS) (Exclusion of Switch Based Feature Troubles)	811	5275	15.37%							
% Rpt Trbls w/in 30 days Local Interconnection Trunks Dispatch	Local Interconnection Trunks										
% Rpt Trbls w/in 30 days Local Interconnection Trunks Non-Dispatch	Local Interconnection Trunks	0	1	0.00%	0	73	0.00%				YES
% Rpt Trbls w/in 30 days Local Transport (Unbundled Interoffice Transport) Dispatch	Retail DS1/DS3 Interoffice	5	23	21.74%							
% Rpt Trbls w/in 30 days Local Transport (Unbundled Interoffice Transport) Non-Dispat	Retail DS1/DS3 Interoffice	3	26	11.54%							
% Rpt Trbls w/in 30 days Resale Business Dispatch	Retail Business	305	2219	13.74%	1	35	2.86%			1.8561	YES
% Rpt Trbls w/in 30 days Resale Business Non-Dispatch	Retail Business	145	966	15.01%	0	9	0.00%			1.2549	YES
% Rpt Trbls w/in 30 days Resale Centrex Dispatch	Retail Centrex	14	103	13.59%	1	4	25.00%			-0.6532	YES
% Rpt Trbls w/in 30 days Resale Centrex Non-Dispatch	Retail Centrex	9	93	9.68%							
% Rpt Trbls w/in 30 days Resale Design Dispatch	Retail Design	56	328	17.07%							
% Rpt Trbls w/in 30 days Resale Design Non-Dispatch	Retail Design	71	410	17.32%	0	1	0.00%			0.4571	YES
% Rpt Trbls w/in 30 days Resale ISDN Dispatch	Retail ISDN	4	38	10.53%							
% Rpt Trbls w/in 30 days Resale ISDN Non-Dispatch	Retail ISDN	6	29	20.69%	0	1	0.00%			0.5022	YES
% Rpt Trbls w/in 30 days Resale PBX Dispatch	Retail PBX	2	48	4.17%							
% Rpt Trbls w/in 30 days Resale PBX Non-Dispatch	Retail PBX	6	37	16.22%							
% Rpt Trbls w/in 30 days Resale Residence and Business (POTS) Dispatch	Retail Residence and Business (POTS)	2759	15136	18.23%	39	272	14.34%			1.6469	YES
% Rpt Trbls w/in 30 days Resale Residence and Business (POTS) Non-Dispatch	Retail Residence and Business (POTS)	910	5737	15.86%	0	28	0.00%			2.2919	YES
% Rpt Trbls w/in 30 days Resale Residence Dispatch	Retail Residence	2468	13024	18.95%	39	241	16.18%			1.0861	YES
% Rpt Trbls w/in 30 days Resale Residence Non-Dispatch	Retail Residence	774	4854	15.95%	0	19	0.00%			1.8948	YES
% Rpt Trbls w/in 30 days UNE Combos - Other Dispatch	Retail Residence, Business and Design Dispatch	2829	15571	18.17%	1	16	6.25%			1.2358	YES
% Rpt Trbls w/in 30 days UNE Combos - Other Non-Dispatch	Retail Residence, Business and Design Dispatch	2829	15571	18.17%	0	1	0.00%			0.4712	YES
% Rpt Trbls w/in 30 days UNE Digital Loop < DS1 Dispatch	Retail Digital Loop < DS1	45	440	10.23%	0	7	0.00%			0.886	YES
% Rpt Trbls w/in 30 days UNE Digital Loop < DS1 Non-Dispatch	Retail Digital Loop < DS1	91	724	12.57%	0	3	0.00%			0.6554	YES
% Rpt Trbls w/in 30 days UNE Digital Loop >= DS1 Dispatch	Retail Digital Loop >= DS1	47	174	27.01%	3	14	21.43%			0.4526	YES
% Rpt Trbls w/in 30 days UNE Digital Loop >= DS1 Non-Dispatch	Retail Digital Loop >= DS1	34	171	19.88%	0	3	0.00%			0.8554	YES
% Rpt Trbls w/in 30 days UNE ISDN Dispatch	Retail ISDN-BRI	2	15	13.33%	0	5	0.00%			0.7596	YES
% Rpt Trbls w/in 30 days UNE ISDN Non-Dispatch	Retail ISDN-BRI	1	5	20.00%	0	1	0.00%			0.4564	YES
% Rpt Trbls w/in 30 days UNE Line Sharing Dispatch	ADSL Provided to Retail	41	385	10.65%	0	3	0.00%			0.5956	YES
% Rpt Trbls w/in 30 days UNE Line Sharing Non-Dispatch	ADSL Provided to Retail	68	588	11.56%	1	3	33.33%			-1.176	YES
% Rpt Trbls w/in 30 days UNE Loop + Port Combinations Dispatch	Retail Residence and Business	2773	15243	18.19%	340	2642	12.87%			6.5474	YES
% Rpt Trbls w/in 30 days UNE Loop + Port Combinations Non-Dispatch	Retail Residence and Business	919	5820	15.79%	65	410	15.85%			-0.034	YES
% Rpt Trbls w/in 30 days UNE Other Design Dispatch	Retail Design	56	328	17.07%	3	14	21.43%			-0.4241	YES
% Rpt Trbls w/in 30 days UNE Other Design Non-Dispatch	Retail Design	71	410	17.32%	0	1	0.00%			0.4571	YES
% Rpt Trbls w/in 30 days UNE Other Non-Design Dispatch	Retail Residence and Business	2773	15243	18.19%	0	1	0.00%			0.4715	YES
% Rpt Trbls w/in 30 days UNE Other Non-Design Non-Dispatch	Retail Residence and Business	919	5820	15.79%	0	1	0.00%			0.433	YES
% Rpt Trbls w/in 30 days UNE Switch Ports Dispatch	Retail Residence and Business (POTS)	2759	15136	18.23%	1	9	11.11%			0.5529	YES
% Rpt Trbls w/in 30 days UNE Switch Ports Non-Dispatch	Retail Residence and Business (POTS)	910	5737	15.86%	3	5	60.00%			-2.7004	NO
% Rpt Trbls w/in 30 days UNE xDSL (HDSL, ADSL, and UCL) Dispatch	ADSL Provided to Retail	41	385	10.65%	0	2	0.00%			0.487	YES
% Rpt Trbls w/in 30 days UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch	ADSL Provided to Retail	68	588	11.56%	0	4	0.00%			0.7208	YES
Response Interval											
OSS Response Interval (M&R) CRIS	> 10 Seconds	10599	1349203	0.79%	1434	217542	0.66%		0	6.1965	YES
OSS Response Interval (M&R) CRIS	> 0 - <= 10 Seconds	1338604	1349203	99.21%	216108	217542	99.34%		0	-6.1965	YES
OSS Response Interval (M&R) CRIS	> 0 - <= 4 Seconds	1289434	1349203	95.57%	207923	217542	95.58%		0	-0.174	YES
OSS Response Interval (M&R) DLETH	> 10 Seconds	9427	40249	23.42%	334	1919	17.40%		0.01	6.0803	YES
OSS Response Interval (M&R) DLETH	> 0 - <= 4 Seconds	1049	40249	2.61%	80	1919	4.17%		0	-4.1974	YES

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
OSS Response Interval (M&R) DLETH	> 0 - <= 10 Seconds	30822	40249	76.58%	1585	1919	82.60%		0.01	-6.0803	YES
OSS Response Interval (M&R) DLR	> 10 Seconds	8919	16144	55.25%	3990	6565	60.78%		0.01	-7.5982	NO
OSS Response Interval (M&R) DLR	> 0 - <= 4 Seconds	794	16144	4.92%	587	6565	8.94%		0	-12.7097	YES
OSS Response Interval (M&R) DLR	> 0 - <= 10 Seconds	7225	16144	44.75%	2575	6565	39.22%		0.01	7.5982	NO
OSS Response Interval (M&R) LMOS	> 10 Seconds	1727	1349141	0.13%	255	221676	0.12%		0	1.5834	YES
OSS Response Interval (M&R) LMOS	> 0 - <= 4 Seconds	1345614	1349141	99.74%	221173	221676	99.77%		0	-2.9496	YES
OSS Response Interval (M&R) LMOS	> 0 - <= 10 Seconds	1347414	1349141	99.87%	221421	221676	99.88%		0	-1.5834	YES
OSS Response Interval (M&R) LMOSUPD	> 10 Seconds	2753	787441	0.35%	597	84552	0.71%		0	-16.6876	NO
OSS Response Interval (M&R) LMOSUPD	> 0 - <= 4 Seconds	770944	787441	97.90%	82345	84552	97.39%		0	9.9405	NO
OSS Response Interval (M&R) LMOSUPD	> 0 - <= 10 Seconds	784688	787441	99.65%	83955	84552	99.29%		0	16.6876	NO
OSS Response Interval (M&R) MARCH	> 10 Seconds	3944	5113	77.14%	459	691	66.43%		0.02	6.2929	YES
OSS Response Interval (M&R) MARCH	> 0 - <= 10 Seconds	1169	5113	22.86%	232	691	33.57%		0.02	-6.2929	YES
OSS Response Interval (M&R) MARCH	> 0 - <= 4 Seconds	1169	5113	22.86%	232	691	33.57%		0.02	-6.2929	YES
OSS Response Interval (M&R) NIW	> 10 Seconds	367	5704	6.43%	0	965	0.00%		0.01	7.5337	YES
OSS Response Interval (M&R) NIW	> 0 - <= 10 Seconds	5337	5704	93.57%	965	965	100.00%		0.01	-7.5337	YES
OSS Response Interval (M&R) NIW	> 0 - <= 4 Seconds	4543	5704	79.65%	823	965	85.28%		0.01	-4.0237	YES
OSS Response Interval (M&R) OSPCM	> 10 Seconds	17	5010	0.34%	1	284	0.35%		0	-0.0361	YES
OSS Response Interval (M&R) OSPCM	> 0 - <= 4 Seconds	1399	5010	27.92%	76	284	26.76%		0.03	0.4252	YES
OSS Response Interval (M&R) OSPCM	> 0 - <= 10 Seconds	4993	5010	99.66%	283	284	99.65%		0	0.0361	YES
OSS Response Interval (M&R) PREDICTOR	> 10 Seconds	31071	33940	91.55%	4107	5186	79.19%		0	29.7835	YES
OSS Response Interval (M&R) PREDICTOR	> 0 - <= 10 Seconds	2869	33940	8.45%	1079	5186	20.81%		0	-29.7835	YES
OSS Response Interval (M&R) PREDICTOR	> 0 - <= 4 Seconds	2869	33940	8.45%	1079	5186	20.81%		0	-29.7835	YES
OSS Response Interval (M&R) SOCS	> 10 Seconds	125	234484	0.05%	16	31768	0.05%		0	0.2133	YES
OSS Response Interval (M&R) SOCS	> 0 - <= 4 Seconds	234113	234484	99.84%	31721	31768	99.85%		0	-0.4323	YES
OSS Response Interval (M&R) SOCS	> 0 - <= 10 Seconds	234359	234484	99.95%	31752	31768	99.95%		0	-0.2133	YES

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Operator Services

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Operator Percent Answered Within "X" Seconds											
Speed to Answer Performance/% Answered Within "X" Seconds - Toll % WITHIN 10 S	Parity by Design						76.60%				Parity by Design
Operator Speed To Answer											
Speed to Answer Performance/Average Speed to Answer - Toll	Parity by Design						6				Parity by Design

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Ordering

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Acknowledgement Completeness											
Acknowledge Message Completeness EDI	100%				318407	318407	100.00%				YES
Acknowledge Message Completeness TAG/LENS/XML	100%				291044	291044	100.00%				YES
Acknowledgement Timeliness											
Acknowledge Message Timeliness EDI	95%<= 30 Minutes				318407	318407	100.00%				YES
Acknowledge Message Timeliness TAG/LENS/XML	95%<= 30 Minutes				291041	291044	100.00%				YES
Firm Order Confirmation Reject Completeness											
FOC & Rej Resp Comp (Fully Mech) 2W Analog Loop Design	97%				11	11	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) 2W Analog Loop Non-Design	97%				22	22	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) 2W Analog Loop w/INP - Design											
FOC & Rej Resp Comp (Fully Mech) 2W Analog Loop w/INP - Non-Design											
FOC & Rej Resp Comp (Fully Mech) 2W Analog Loop w/LNP - Design											
FOC & Rej Resp Comp (Fully Mech) 2W Analog Loop w/LNP - Non-Design											
FOC & Rej Resp Comp (Fully Mech) INP (Standalone)											
FOC & Rej Resp Comp (Fully Mech) LNP (Standalone)	97%				805	807	99.75%				YES
FOC & Rej Resp Comp (Fully Mech) Local Interconnection Trunks											
FOC & Rej Resp Comp (Fully Mech) Local Transport (Unbundled Interoffice Transport)											
FOC & Rej Resp Comp (Fully Mech) Resale Business	97%				112	112	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) Resale Centrex											
FOC & Rej Resp Comp (Fully Mech) Resale Design											
FOC & Rej Resp Comp (Fully Mech) Resale ISDN											
FOC & Rej Resp Comp (Fully Mech) Resale PBX											
FOC & Rej Resp Comp (Fully Mech) Resale Residence	97%				2157	2159	99.91%				YES
FOC & Rej Resp Comp (Fully Mech) UNE Combos - Other											
FOC & Rej Resp Comp (Fully Mech) UNE ISDN	97%				28	28	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) UNE Line Sharing	97%				91	91	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) UNE Loop + Port Combinations	97%				23396	23396	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) UNE Other Design	97%				33	33	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) UNE Other Non-Design	97%				4332	4332	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) UNE Switch Ports											
FOC & Rej Resp Comp (Fully Mech) UNE xDSL (HDSL, ADSL, and UCL)	97%				22	22	100.00%				YES
FOC & Rej Resp Comp (Non Mech) 2W Analog Loop Design											
FOC & Rej Resp Comp (Non Mech) 2W Analog Loop Non-Design	97%				3	3	100.00%				YES
FOC & Rej Resp Comp (Non Mech) 2W Analog Loop w/INP - Design											
FOC & Rej Resp Comp (Non Mech) 2W Analog Loop w/INP - Non-Design											
FOC & Rej Resp Comp (Non Mech) 2W Analog Loop w/LNP - Design											
FOC & Rej Resp Comp (Non Mech) 2W Analog Loop w/LNP - Non-Design											
FOC & Rej Resp Comp (Non Mech) INP (Standalone)	97%				3	3	100.00%				YES
FOC & Rej Resp Comp (Non Mech) LNP (Standalone)	97%				48	49	97.96%				YES
FOC & Rej Resp Comp (Non Mech) Local Interconnection Trunks	97%				27	29	93.10%				NO
FOC & Rej Resp Comp (Non Mech) Local Transport (Unbundled Interoffice Transport)	97%				1	1	100.00%				YES
FOC & Rej Resp Comp (Non Mech) Resale Business	97%				41	42	97.62%				YES
FOC & Rej Resp Comp (Non Mech) Resale Centrex	97%				2	2	100.00%				YES
FOC & Rej Resp Comp (Non Mech) Resale Design	97%				5	5	100.00%				YES
FOC & Rej Resp Comp (Non Mech) Resale ISDN	97%				1	1	100.00%				YES
FOC & Rej Resp Comp (Non Mech) Resale PBX	97%				14	15	93.33%				NO
FOC & Rej Resp Comp (Non Mech) Resale Residence	97%				41	42	97.62%				YES
FOC & Rej Resp Comp (Non Mech) UNE Combos - Other	97%				35	35	100.00%				YES
FOC & Rej Resp Comp (Non Mech) UNE ISDN											
FOC & Rej Resp Comp (Non Mech) UNE Line Sharing											
FOC & Rej Resp Comp (Non Mech) UNE Loop + Port Combinations	97%				206	212	97.17%				YES
FOC & Rej Resp Comp (Non Mech) UNE Other Design	97%				26	26	100.00%				YES
FOC & Rej Resp Comp (Non Mech) UNE Other Non-Design	97%				131	133	98.50%				YES
FOC & Rej Resp Comp (Non Mech) UNE Switch Ports											
FOC & Rej Resp Comp (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)	97%				13	13	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) 2W Analog Loop Design	97%				2	2	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) 2W Analog Loop Non-Design	97%				8	8	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) 2W Analog Loop w/INP - Design											
FOC & Rej Resp Comp (Partial Mech) 2W Analog Loop w/INP - Non-Design											
FOC & Rej Resp Comp (Partial Mech) 2W Analog Loop w/LNP - Design											
FOC & Rej Resp Comp (Partial Mech) 2W Analog Loop w/LNP - Non-Design	97%				2	2	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) INP (Standalone)											
FOC & Rej Resp Comp (Partial Mech) LNP (Standalone)	97%				444	445	99.78%				YES
FOC & Rej Resp Comp (Partial Mech) Local Interconnection Trunks											
FOC & Rej Resp Comp (Partial Mech) Local Transport (Unbundled Interoffice Transport)											
FOC & Rej Resp Comp (Partial Mech) Resale Business	97%				129	129	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) Resale Centrex											
FOC & Rej Resp Comp (Partial Mech) Resale Design											
FOC & Rej Resp Comp (Partial Mech) Resale ISDN											
FOC & Rej Resp Comp (Partial Mech) Resale PBX											
FOC & Rej Resp Comp (Partial Mech) Resale Residence	97%				914	914	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) UNE Combos - Other	97%				24	24	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) UNE ISDN	97%				1	1	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) UNE Line Sharing	97%				79	79	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) UNE Loop + Port Combinations	97%				8832	8833	99.99%				YES
FOC & Rej Resp Comp (Partial Mech) UNE Other Design	97%				53	53	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) UNE Other Non-Design	97%				2714	2714	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) UNE Switch Ports											

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
FOC & Rej Resp Comp (Partial Mech) UNE xDSL (HDSL, ADSL, and UCL)	97%				4	4	100.00%				YES
Firm Order Confirmation Timeliness											
FOC Timeliness (Fully Mech) 2W Analog Loop Design	95% <= 3 Hours				11	11	100.00%				YES
FOC Timeliness (Fully Mech) 2W Analog Loop Non-Design	95% <= 3 Hours				22	22	100.00%				YES
FOC Timeliness (Fully Mech) 2W Analog Loop w/INP - Design											
FOC Timeliness (Fully Mech) 2W Analog Loop w/INP - Non-Design											
FOC Timeliness (Fully Mech) 2W Analog Loop w/LNP - Design											
FOC Timeliness (Fully Mech) 2W Analog Loop w/LNP - Non-Design											
FOC Timeliness (Fully Mech) INP (Standalone)											
FOC Timeliness (Fully Mech) LNP (Standalone)											
FOC Timeliness (Fully Mech) Local Interconnection Trunks	95% <= 3 Hours				765	766	99.87%				YES
FOC Timeliness (Fully Mech) Local Transport (Unbundled Interoffice Transport)											
FOC Timeliness (Fully Mech) Resale Business											
FOC Timeliness (Fully Mech) Resale Centrex	95% <= 3 Hours				108	112	96.43%				YES
FOC Timeliness (Fully Mech) Resale Design											
FOC Timeliness (Fully Mech) Resale ISDN											
FOC Timeliness (Fully Mech) Resale PBX											
FOC Timeliness (Fully Mech) Resale Residence											
FOC Timeliness (Fully Mech) UNE Combos - Other	95% <= 3 Hours				2149	2153	99.81%				YES
FOC Timeliness (Fully Mech) UNE EELs											
FOC Timeliness (Fully Mech) UNE ISDN											
FOC Timeliness (Fully Mech) UNE Line Sharing	95% <= 3 Hours				28	28	100.00%				YES
FOC Timeliness (Fully Mech) UNE Loop + Port Combinations	95% <= 3 Hours				88	91	96.70%				YES
FOC Timeliness (Fully Mech) UNE Other Design	95% <= 3 Hours				23033	23085	99.77%				YES
FOC Timeliness (Fully Mech) UNE Other Non-Design	95% <= 3 Hours				33	33	100.00%				YES
FOC Timeliness (Fully Mech) UNE Switch Ports	95% <= 3 Hours				4230	4243	99.69%				YES
FOC Timeliness (Fully Mech) UNE xDSL (HDSL, ADSL, and UCL)											
FOC Timeliness (Non Mech) 2W Analog Loop Design	95% <= 3 Hours				22	22	100.00%				YES
FOC Timeliness (Non Mech) 2W Analog Loop Non-Design											
FOC Timeliness (Non Mech) 2W Analog Loop w/INP - Design	95% <= 24 Hours				1	1	100.00%				YES
FOC Timeliness (Non Mech) 2W Analog Loop w/INP - Non-Design											
FOC Timeliness (Non Mech) 2W Analog Loop w/LNP - Design											
FOC Timeliness (Non Mech) 2W Analog Loop w/LNP - Non-Design											
FOC Timeliness (Non Mech) INP (Standalone)											
FOC Timeliness (Non Mech) LNP (Standalone)	95% <= 24 Hours				1	1	100.00%				YES
FOC Timeliness (Non Mech) Local Interconnection Trunks	95% <= 24 Hours				39	40	97.50%				YES
FOC Timeliness (Non Mech) Local Transport (Unbundled Interoffice Transport)	95% <= 10 Days				27	27	100.00%				YES
FOC Timeliness (Non Mech) Resale Business	95% <= 24 Hours				1	1	100.00%				YES
FOC Timeliness (Non Mech) Resale Centrex	95% <= 24 Hours				17	17	100.00%				YES
FOC Timeliness (Non Mech) Resale Design	95% <= 24 Hours				2	2	100.00%				YES
FOC Timeliness (Non Mech) Resale ISDN	95% <= 24 Hours				1	1	100.00%				YES
FOC Timeliness (Non Mech) Resale PBX	95% <= 24 Hours				2	2	100.00%				YES
FOC Timeliness (Non Mech) Resale Residence	95% <= 24 Hours				4	4	100.00%				YES
FOC Timeliness (Non Mech) UNE Combos - Other	95% <= 24 Hours				21	21	100.00%				YES
FOC Timeliness (Non Mech) UNE EELs	95% <= 24 Hours				26	26	100.00%				YES
FOC Timeliness (Non Mech) UNE ISDN	95% <= 24 Hours				26	26	100.00%				YES
FOC Timeliness (Non Mech) UNE Line Sharing	95% <= 24 Hours				1	1	100.00%				YES
FOC Timeliness (Non Mech) UNE Loop + Port Combinations											
FOC Timeliness (Non Mech) UNE Other Design	95% <= 24 Hours				109	111	98.20%				YES
FOC Timeliness (Non Mech) UNE Other Non-Design	95% <= 24 Hours				19	19	100.00%				YES
FOC Timeliness (Non Mech) UNE Switch Ports	95% <= 24 Hours				98	98	100.00%				YES
FOC Timeliness (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)											
FOC Timeliness (Partial Mech) 2W Analog Loop Design	95% <= 24 Hours				8	8	100.00%				YES
FOC Timeliness (Partial Mech) 2W Analog Loop Non-Design											
FOC Timeliness (Partial Mech) 2W Analog Loop w/INP - Design	90% <= 7 Hours				3	4	75.00%				NO
FOC Timeliness (Partial Mech) 2W Analog Loop w/INP - Non-Design											
FOC Timeliness (Partial Mech) 2W Analog Loop w/LNP - Design											
FOC Timeliness (Partial Mech) 2W Analog Loop w/LNP - Non-Design											
FOC Timeliness (Partial Mech) INP (Standalone)	90% <= 7 Hours				1	1	100.00%				YES
FOC Timeliness (Partial Mech) LNP (Standalone)											
FOC Timeliness (Partial Mech) Local Interconnection Trunks	90% <= 7 Hours				277	357	77.59%				NO
FOC Timeliness (Partial Mech) Local Transport (Unbundled Interoffice Transport)											
FOC Timeliness (Partial Mech) Resale Business											
FOC Timeliness (Partial Mech) Resale Centrex	90% <= 7 Hours				73	78	93.59%				YES
FOC Timeliness (Partial Mech) Resale Design											
FOC Timeliness (Partial Mech) Resale ISDN											
FOC Timeliness (Partial Mech) Resale PBX											
FOC Timeliness (Partial Mech) Resale Residence											
FOC Timeliness (Partial Mech) UNE Combos - Other	90% <= 7 Hours				388	436	88.99%				NO
FOC Timeliness (Partial Mech) UNE EELs	90% <= 7 Hours				11	21	52.38%				NO
FOC Timeliness (Partial Mech) UNE ISDN	90% <= 7 Hours				11	21	52.38%				NO
FOC Timeliness (Partial Mech) UNE Line Sharing	90% <= 7 Hours				1	1	100.00%				YES
FOC Timeliness (Partial Mech) UNE Loop + Port Combinations	90% <= 7 Hours				32	34	94.12%				YES
FOC Timeliness (Partial Mech) UNE Other Design	90% <= 7 Hours				4405	4531	97.22%				YES
FOC Timeliness (Partial Mech) UNE Other Non-Design	90% <= 7 Hours				32	40	80.00%				NO
FOC Timeliness (Partial Mech) UNE Switch Ports	90% <= 7 Hours				307	355	86.48%				NO
FOC Timeliness (Partial Mech) UNE xDSL (HDSL, ADSL, and UCL)	90% <= 7 Hours				2	2	100.00%				YES
Percent Flow-Through											
Achieved Flow Through Aggregate	Diagnostic				494922	556540	88.93%				Diagnostic
Achieved Flow Through Business	Diagnostic				7224	10594	68.19%				Diagnostic

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Achieved Flow Through Residence	Diagnostic				90906	105736	85.97%				Diagnostic
Achieved Flow Through Summary	Diagnostic				494922	556540	88.93%				Diagnostic
Achieved Flow Through UNE-L	Diagnostic				10203	14859	68.67%				Diagnostic
Achieved Flow Through UNE-P	Diagnostic				386589	425351	90.89%				Diagnostic
Flow Through Aggregate	Diagnostic				494922	504701	98.06%				Diagnostic
Flow Through Business	90%				7224	7843	92.11%				YES
Flow Through Residence	95%				90906	92021	98.79%				YES
Flow Through Summary	Diagnostic				494922	504701	98.06%				Diagnostic
Flow Through UNE-L	85%				10203	12140	84.04%				NO
Flow Through UNE-P	95%				386589	392697	98.44%				YES
LNP Flow Through Aggregate	85%				18000	18368	98.00%				YES
LNP Flow Through Summary	85%				18000	18368	98.00%				YES
Percent Rejected Service Request											
Percent Reject Service Request (Fully Mech) 2W Analog Loop Design	Diagnostic				0	11	0.00%				Diagnostic
Percent Reject Service Request (Fully Mech) 2W Analog Loop Non-Design	Diagnostic				0	22	0.00%				Diagnostic
Percent Reject Service Request (Fully Mech) 2W Analog Loop w/INP - Design											
Percent Reject Service Request (Fully Mech) 2W Analog Loop w/INP - Non-Design											
Percent Reject Service Request (Fully Mech) 2W Analog Loop w/LNP - Design											
Percent Reject Service Request (Fully Mech) 2W Analog Loop w/LNP - Non-Design											
Percent Reject Service Request (Fully Mech) INP (Standalone)											
Percent Reject Service Request (Fully Mech) LNP (Standalone)	Diagnostic				39	807	4.83%				Diagnostic
Percent Reject Service Request (Fully Mech) Local Interconnection Trunks											
Percent Reject Service Request (Fully Mech) Local Transport (Unbundled Interoffice Transport)											
Percent Reject Service Request (Fully Mech) Resale Business	Diagnostic				0	112	0.00%				Diagnostic
Percent Reject Service Request (Fully Mech) Resale Centrex											
Percent Reject Service Request (Fully Mech) Resale Design											
Percent Reject Service Request (Fully Mech) Resale ISDN											
Percent Reject Service Request (Fully Mech) Resale PBX											
Percent Reject Service Request (Fully Mech) Resale Residence	Diagnostic				5	2159	0.23%				Diagnostic
Percent Reject Service Request (Fully Mech) UNE Combos - Other											
Percent Reject Service Request (Fully Mech) UNE Digital Loop < DS1											
Percent Reject Service Request (Fully Mech) UNE Digital Loop >= DS1											
Percent Reject Service Request (Fully Mech) UNE EELs											
Percent Reject Service Request (Fully Mech) UNE ISDN	Diagnostic				0	28	0.00%				Diagnostic
Percent Reject Service Request (Fully Mech) UNE Line Sharing	Diagnostic				1	91	1.10%				Diagnostic
Percent Reject Service Request (Fully Mech) UNE Loop + Port Combinations	Diagnostic				328	23396	1.40%				Diagnostic
Percent Reject Service Request (Fully Mech) UNE Other Design	Diagnostic				0	33	0.00%				Diagnostic
Percent Reject Service Request (Fully Mech) UNE Other Non-Design	Diagnostic				2	4332	0.05%				Diagnostic
Percent Reject Service Request (Fully Mech) UNE Switch Ports											
Percent Reject Service Request (Fully Mech) UNE xDSL (HDSL, ADSL, and UCL)	Diagnostic				0	22	0.00%				Diagnostic
Percent Reject Service Request (Non Mech) 2W Analog Loop Design											
Percent Reject Service Request (Non Mech) 2W Analog Loop Non-Design	Diagnostic				3	3	100.00%				Diagnostic
Percent Reject Service Request (Non Mech) 2W Analog Loop w/INP - Design											
Percent Reject Service Request (Non Mech) 2W Analog Loop w/INP - Non-Design											
Percent Reject Service Request (Non Mech) 2W Analog Loop w/LNP - Design											
Percent Reject Service Request (Non Mech) 2W Analog Loop w/LNP - Non-Design											
Percent Reject Service Request (Non Mech) INP (Standalone)	Diagnostic				1	3	33.33%				Diagnostic
Percent Reject Service Request (Non Mech) LNP (Standalone)	Diagnostic				11	49	22.45%				Diagnostic
Percent Reject Service Request (Non Mech) Local Interconnection Trunks	Diagnostic				2	29	6.90%				Diagnostic
Percent Reject Service Request (Non Mech) Local Transport (Unbundled Interoffice Tra	Diagnostic				0	1	0.00%				Diagnostic
Percent Reject Service Request (Non Mech) Resale Business	Diagnostic				27	42	64.29%				Diagnostic
Percent Reject Service Request (Non Mech) Resale Centrex	Diagnostic				0	2	0.00%				Diagnostic
Percent Reject Service Request (Non Mech) Resale Design	Diagnostic				4	5	80.00%				Diagnostic
Percent Reject Service Request (Non Mech) Resale ISDN	Diagnostic				0	1	0.00%				Diagnostic
Percent Reject Service Request (Non Mech) Resale PBX	Diagnostic				10	15	66.67%				Diagnostic
Percent Reject Service Request (Non Mech) Resale Residence	Diagnostic				23	42	54.76%				Diagnostic
Percent Reject Service Request (Non Mech) UNE Combos - Other	Diagnostic				15	35	42.86%				Diagnostic
Percent Reject Service Request (Non Mech) UNE Digital Loop < DS1											
Percent Reject Service Request (Non Mech) UNE Digital Loop >= DS1											
Percent Reject Service Request (Non Mech) UNE EELs											
Percent Reject Service Request (Non Mech) UNE ISDN											
Percent Reject Service Request (Non Mech) UNE Line Sharing											
Percent Reject Service Request (Non Mech) UNE Loop + Port Combinations	Diagnostic				107	212	50.47%				Diagnostic
Percent Reject Service Request (Non Mech) UNE Other Design	Diagnostic				10	26	38.46%				Diagnostic
Percent Reject Service Request (Non Mech) UNE Other Non-Design	Diagnostic				30	133	22.56%				Diagnostic
Percent Reject Service Request (Non Mech) UNE Switch Ports											
Percent Reject Service Request (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)	Diagnostic				5	13	38.46%				Diagnostic
Percent Reject Service Request (Partial Mech) 2W Analog Loop Design	Diagnostic				2	2	100.00%				Diagnostic
Percent Reject Service Request (Partial Mech) 2W Analog Loop Non-Design	Diagnostic				4	8	50.00%				Diagnostic
Percent Reject Service Request (Partial Mech) 2W Analog Loop w/INP - Design											
Percent Reject Service Request (Partial Mech) 2W Analog Loop w/INP - Non-Design											
Percent Reject Service Request (Partial Mech) 2W Analog Loop w/LNP - Design											
Percent Reject Service Request (Partial Mech) 2W Analog Loop w/LNP - Non-Design	Diagnostic				1	2	50.00%				Diagnostic
Percent Reject Service Request (Partial Mech) INP (Standalone)											
Percent Reject Service Request (Partial Mech) LNP (Standalone)	Diagnostic				85	445	19.10%				Diagnostic
Percent Reject Service Request (Partial Mech) Local Interconnection Trunks											
Percent Reject Service Request (Partial Mech) Local Transport (Unbundled Interoffice Transport)											
Percent Reject Service Request (Partial Mech) Resale Business	Diagnostic				59	129	45.74%				Diagnostic
Percent Reject Service Request (Partial Mech) Resale Centrex											
Percent Reject Service Request (Partial Mech) Resale Design											

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Percent Reject Service Request (Partial Mech) Resale ISDN											
Percent Reject Service Request (Partial Mech) Resale PBX											
Percent Reject Service Request (Partial Mech) Resale Residence	Diagnostic				494	914	54.05%				Diagnostic
Percent Reject Service Request (Partial Mech) UNE Combos - Other	Diagnostic				3	24	12.50%				Diagnostic
Percent Reject Service Request (Partial Mech) UNE Digital Loop < DS1											
Percent Reject Service Request (Partial Mech) UNE Digital Loop >= DS1											
Percent Reject Service Request (Partial Mech) UNE EELs											
Percent Reject Service Request (Partial Mech) UNE ISDN	Diagnostic				0	1	0.00%				Diagnostic
Percent Reject Service Request (Partial Mech) UNE Line Sharing	Diagnostic				47	79	59.49%				Diagnostic
Percent Reject Service Request (Partial Mech) UNE Loop + Port Combinations	Diagnostic				4463	8833	50.53%				Diagnostic
Percent Reject Service Request (Partial Mech) UNE Other Design	Diagnostic				13	53	24.53%				Diagnostic
Percent Reject Service Request (Partial Mech) UNE Other Non-Design	Diagnostic				2360	2714	86.96%				Diagnostic
Percent Reject Service Request (Partial Mech) UNE Switch Ports											
Percent Reject Service Request (Partial Mech) UNE xDSL (HDSL, ADSL, and UCL)	Diagnostic				4	4	100.00%				Diagnostic
Reject Interval											
Reject Interval (Fully Mech) 2W Analog Loop Design											
Reject Interval (Fully Mech) 2W Analog Loop Non-Design											
Reject Interval (Fully Mech) 2W Analog Loop w/INP - Design											
Reject Interval (Fully Mech) 2W Analog Loop w/INP - Non-Design											
Reject Interval (Fully Mech) 2W Analog Loop w/LNP - Design											
Reject Interval (Fully Mech) 2W Analog Loop w/LNP - Non-Design											
Reject Interval (Fully Mech) INP (Standalone)											
Reject Interval (Fully Mech) LNP (Standalone)	97 % <= 1 Hour				37	39	94.87%				NO
Reject Interval (Fully Mech) Local Interconnection Trunks											
Reject Interval (Fully Mech) Local Transport (Unbundled Interoffice Transport)											
Reject Interval (Fully Mech) Resale Business											
Reject Interval (Fully Mech) Resale Centrex											
Reject Interval (Fully Mech) Resale Design											
Reject Interval (Fully Mech) Resale ISDN											
Reject Interval (Fully Mech) Resale PBX											
Reject Interval (Fully Mech) Resale Residence	97 % <= 1 Hour				4	5	80.00%				NO
Reject Interval (Fully Mech) UNE Combos - Other											
Reject Interval (Fully Mech) UNE ISDN											
Reject Interval (Fully Mech) UNE Line Sharing	97 % <= 1 Hour				0	1					NO
Reject Interval (Fully Mech) UNE Loop + Port Combinations	97 % <= 1 Hour				320	329	97.26%				YES
Reject Interval (Fully Mech) UNE Other Design											
Reject Interval (Fully Mech) UNE Other Non-Design	97 % <= 1 Hour				2	2	100.00%				YES
Reject Interval (Fully Mech) UNE Switch Ports											
Reject Interval (Fully Mech) UNE xDSL (HDSL, ADSL, and UCL)											
Reject Interval (Non Mech) 2W Analog Loop Design											
Reject Interval (Non Mech) 2W Analog Loop Non-Design	95 % <= 24 Hours				3	3	100.00%				YES
Reject Interval (Non Mech) 2W Analog Loop w/INP - Design											
Reject Interval (Non Mech) 2W Analog Loop w/INP - Non-Design											
Reject Interval (Non Mech) 2W Analog Loop w/LNP - Design											
Reject Interval (Non Mech) 2W Analog Loop w/LNP - Non-Design											
Reject Interval (Non Mech) INP (Standalone)											
Reject Interval (Non Mech) LNP (Standalone)	95 % <= 24 Hours				12	12	100.00%				YES
Reject Interval (Non Mech) Local Interconnection Trunks	85 % <= 4 Days				2	2	100.00%				YES
Reject Interval (Non Mech) Local Transport (Unbundled Interoffice Transport)											
Reject Interval (Non Mech) Resale Business	95 % <= 24 Hours				27	27	100.00%				YES
Reject Interval (Non Mech) Resale Centrex											
Reject Interval (Non Mech) Resale Design	95 % <= 24 Hours				4	4	100.00%				YES
Reject Interval (Non Mech) Resale ISDN											
Reject Interval (Non Mech) Resale PBX	95 % <= 24 Hours				10	10	100.00%				YES
Reject Interval (Non Mech) Resale Residence	95 % <= 24 Hours				23	23	100.00%				YES
Reject Interval (Non Mech) UNE Combos - Other	95 % <= 24 Hours				11	12	91.67%				NO
Reject Interval (Non Mech) UNE ISDN											
Reject Interval (Non Mech) UNE Line Sharing											
Reject Interval (Non Mech) UNE Loop + Port Combinations	95 % <= 24 Hours				105	105	100.00%				YES
Reject Interval (Non Mech) UNE Other Design	95 % <= 24 Hours				12	12	100.00%				YES
Reject Interval (Non Mech) UNE Other Non-Design	95 % <= 24 Hours				30	30	100.00%				YES
Reject Interval (Non Mech) UNE Switch Ports											
Reject Interval (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)	95 % <= 24 Hours				5	5	100.00%				YES
Reject Interval (Partial Mech) 2W Analog Loop Design	90 % <= 7 Hours				2	2	100.00%				YES
Reject Interval (Partial Mech) 2W Analog Loop Non-Design	90 % <= 7 Hours				4	4	100.00%				YES
Reject Interval (Partial Mech) 2W Analog Loop w/INP - Design											
Reject Interval (Partial Mech) 2W Analog Loop w/INP - Non-Design											
Reject Interval (Partial Mech) 2W Analog Loop w/LNP - Design											
Reject Interval (Partial Mech) 2W Analog Loop w/LNP - Non-Design	90 % <= 7 Hours				1	1	100.00%				YES
Reject Interval (Partial Mech) INP (Standalone)											
Reject Interval (Partial Mech) LNP (Standalone)	90 % <= 7 Hours				69	84	82.14%				NO
Reject Interval (Partial Mech) Local Interconnection Trunks											
Reject Interval (Partial Mech) Local Transport (Unbundled Interoffice Transport)											
Reject Interval (Partial Mech) Resale Business	90 % <= 7 Hours				56	58	96.55%				YES
Reject Interval (Partial Mech) Resale Centrex											
Reject Interval (Partial Mech) Resale Design											
Reject Interval (Partial Mech) Resale ISDN											
Reject Interval (Partial Mech) Resale PBX											
Reject Interval (Partial Mech) Resale Residence	90 % <= 7 Hours				475	496	95.77%				YES
Reject Interval (Partial Mech) UNE Combos - Other	90 % <= 7 Hours				3	3	100.00%				YES

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Ordering

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Reject Interval (Partial Mech) UNE ISDN											
Reject Interval (Partial Mech) UNE Line Sharing	90 % <= 7 Hours				43	48	89.58%				NO
Reject Interval (Partial Mech) UNE Loop + Port Combinations	90 % <= 7 Hours				4386	4463	98.27%				YES
Reject Interval (Partial Mech) UNE Other Design	90 % <= 7 Hours				11	13	84.62%				NO
Reject Interval (Partial Mech) UNE Other Non-Design	90 % <= 7 Hours				2312	2359	98.01%				YES
Reject Interval (Partial Mech) UNE Switch Ports											
Reject Interval (Partial Mech) UNE xDSL (HDSL, ADSL, and UCL)	90 % <= 7 Hours				2	6	33.33%				NO
Service Inquiry Firm Order Confirmation											
Service Inquiry w/ LSR FOC UNE xDSL (ADSL,HDSL,UCL)	95 % Returned <= 4 Business Days				1	1	100.00%				YES
Service Inquiry w/ LSR FOC UNE-UDF											
Service Inquiry w/ LSR FOC Unbundled Interoffice Transport											
Speed of Answer											
Speed of Answer in Ordering Center LOCAL CARRIER SERVICE CENTER	Retail Res / Bus Service Center	659056521	5296944	124.42	939122	29009	32.37				YES

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Pre-Ordering

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Average Response Time & Response Interval											
OSS Response Interval (Pre-Ordering) ATLAS-DID + 2 Secs RNS EDI											
OSS Response Interval (Pre-Ordering) ATLAS-DID + 2 Secs RNS TAG											
OSS Response Interval (Pre-Ordering) ATLAS-DID + 2 Secs ROS EDI											
OSS Response Interval (Pre-Ordering) ATLAS-DID + 2 Secs ROS TAG											
OSS Response Interval (Pre-Ordering) ATLAS-MLH RNS EDI											
OSS Response Interval (Pre-Ordering) ATLAS-MLH RNS TAG											
OSS Response Interval (Pre-Ordering) ATLAS-MLH ROS EDI											
OSS Response Interval (Pre-Ordering) ATLAS-MLH ROS TAG											
OSS Response Interval (Pre-Ordering) ATLAS-TN + 2 Secs RNS EDI	Diagnostic				75919	11357	6.68				Diagnostic
OSS Response Interval (Pre-Ordering) ATLAS-TN + 2 Secs RNS LENS		1972303	759945	2.6	112404	125387	0.9				YES
OSS Response Interval (Pre-Ordering) ATLAS-TN + 2 Secs RNS TAG		1972303	759945	2.6	40977	41150	1				YES
OSS Response Interval (Pre-Ordering) ATLAS-TN + 2 Secs ROS EDI	Diagnostic				75919	11357	6.68				Diagnostic
OSS Response Interval (Pre-Ordering) ATLAS-TN + 2 Secs ROS LENS		747228	314656	2.37	112404	125387	0.9				YES
OSS Response Interval (Pre-Ordering) ATLAS-TN + 2 Secs ROS TAG		747228	314656	2.37	40977	41150	1				YES
OSS Response Interval (Pre-Ordering) COFFI/USOC - OASISBIG + 2 Secs RNS LENS		13627784	5162532	2.64	45392	14306	3.17				NO
OSS Response Interval (Pre-Ordering) COFFI/USOC - OASISBIG + 2 Secs ROS LENS		2878333	897686	3.21	45392	14306	3.17				YES
OSS Response Interval (Pre-Ordering) CRSECSRL-CRSACCTS + 2 Secs RNS EDI	Diagnostic				1379893	289334	4.77				Diagnostic
OSS Response Interval (Pre-Ordering) CRSECSRL-CRSACCTS + 2 Secs RNS LENS		13172436	4650484	2.83	941653	793178	1.19				YES
OSS Response Interval (Pre-Ordering) CRSECSRL-CRSACCTS + 2 Secs RNS TAG		13172436	4650484	2.83	788438	450095	1.75				YES
OSS Response Interval (Pre-Ordering) CRSECSRL-CRSOCSR + 2 Secs ROS EDI	Diagnostic				1379893	289334	4.77				Diagnostic
OSS Response Interval (Pre-Ordering) CRSECSRL-CRSOCSR + 2 Secs ROS LENS		4852749	1913347	2.54	941653	793178	1.19				YES
OSS Response Interval (Pre-Ordering) CRSECSRL-CRSOCSR + 2 Secs ROS TAG		4852749	1913347	2.54	788438	450095	1.75				YES
OSS Response Interval (Pre-Ordering) DSAP-DDI + 2 Secs RNS EDI	Diagnostic				94863	564	168.2				Diagnostic
OSS Response Interval (Pre-Ordering) DSAP-DDI + 2 Secs RNS LENS		3353178	1342028	2.5	261774	283772	0.92				YES
OSS Response Interval (Pre-Ordering) DSAP-DDI + 2 Secs RNS TAG		3353178	1342028	2.5	15488	22285	0.7				YES
OSS Response Interval (Pre-Ordering) DSAP-DDI + 2 Secs ROS EDI	Diagnostic				94863	564	168.2				Diagnostic
OSS Response Interval (Pre-Ordering) DSAP-DDI + 2 Secs ROS LENS		743961	341254	2.18	261774	283772	0.92				YES
OSS Response Interval (Pre-Ordering) DSAP-DDI + 2 Secs ROS TAG		743961	341254	2.18	15488	22285	0.7				YES
OSS Response Interval (Pre-Ordering) OASISCAR RNS	Diagnostic	646570	2748310	0.24							Diagnostic
OSS Response Interval (Pre-Ordering) OASISLPC RNS	Diagnostic	677713	2943780	0.23							Diagnostic
OSS Response Interval (Pre-Ordering) OASISMTN RNS	Diagnostic	467082	3564257	0.13							Diagnostic
OSS Response Interval (Pre-Ordering) OASISMTN ROS	Diagnostic	18519	95424	0.19							Diagnostic
OSS Response Interval (Pre-Ordering) PSIMS/ORB - OASISBIG + 2 Secs RNS EDI											
OSS Response Interval (Pre-Ordering) PSIMS/ORB - OASISBIG + 2 Secs RNS LENS		13627784	5162532	2.64	11030	45380	0.24				YES
OSS Response Interval (Pre-Ordering) PSIMS/ORB - OASISBIG + 2 Secs RNS TAG		13627784	5162532	2.64	17579	1701	10.33				NO
OSS Response Interval (Pre-Ordering) PSIMS/ORB - OASISBIG + 2 Secs ROS EDI											
OSS Response Interval (Pre-Ordering) PSIMS/ORB - OASISBIG + 2 Secs ROS LENS		2878333	897686	3.21	11030	45380	0.24				YES
OSS Response Interval (Pre-Ordering) PSIMS/ORB - OASISBIG + 2 Secs ROS TAG		2878333	897686	3.21	17579	1701	10.33				NO
OSS Response Interval (Pre-Ordering) RSAG BY ADDR + 2 Secs RNS EDI	Diagnostic				252534	43806	5.76				Diagnostic
OSS Response Interval (Pre-Ordering) RSAG BY ADDR + 2 Secs RNS LENS		10455766	4017575	2.6	687956	656126	1.05				YES
OSS Response Interval (Pre-Ordering) RSAG BY ADDR + 2 Secs RNS TAG		10455766	4017575	2.6	292839	173076	1.69				YES
OSS Response Interval (Pre-Ordering) RSAG BY ADDR + 2 Secs ROS EDI	Diagnostic				252534	43806	5.76				Diagnostic
OSS Response Interval (Pre-Ordering) RSAG BY ADDR + 2 Secs ROS LENS		3825426	1105910	3.46	687956	656126	1.05				YES
OSS Response Interval (Pre-Ordering) RSAG BY ADDR + 2 Secs ROS TAG		3825426	1105910	3.46	292839	173076	1.69				YES
OSS Response Interval (Pre-Ordering) RSAG BY TN + 2 Secs RNS EDI	Diagnostic				850371	191285	4.45				Diagnostic
OSS Response Interval (Pre-Ordering) RSAG BY TN + 2 Secs RNS LENS		5989412	2605948	2.3	354805	399575	0.89				YES
OSS Response Interval (Pre-Ordering) RSAG BY TN + 2 Secs RNS TAG		5989412	2605948	2.3	222308	169602	1.31				YES
OSS Response Interval (Pre-Ordering) RSAG BY TN + 2 Secs ROS EDI	Diagnostic				850371	191285	4.45				Diagnostic
OSS Response Interval (Pre-Ordering) RSAG BY TN + 2 Secs ROS LENS		28119	10120	2.78	354805	399575	0.89				YES
OSS Response Interval (Pre-Ordering) RSAG BY TN + 2 Secs ROS TAG		28119	10120	2.78	222308	169602	1.31				YES
Electronic Response Time											
Electronic Loop Makeup	95%<= 1 Minute				741	747	99.20%				YES
Interface Availability											
OSS Interface Availability (Pre-Ordering) ATLAS/COFFI BST & CLEC	>= 99.5 %			99.93%							YES
OSS Interface Availability (Pre-Ordering) BOCRIS/CRIS BST & CLEC	>= 99.5 %			99.13%							NO
OSS Interface Availability (Pre-Ordering) BOCRIS BST & CLEC											
OSS Interface Availability (Pre-Ordering) DOE BST & CLEC	>= 99.5 %			100.00%							YES
OSS Interface Availability (Pre-Ordering) DOM CLEC	>= 99.5 %						100.00%				YES
OSS Interface Availability (Pre-Ordering) DSAP BST & CLEC	>= 99.5 %			99.91%							YES
OSS Interface Availability (Pre-Ordering) EDI CLEC	>= 99.5 %						99.50%				NO
OSS Interface Availability (Pre-Ordering) LENS CLEC	>= 99.5 %						99.54%				YES
OSS Interface Availability (Pre-Ordering) LEO CLEC	>= 99.5 %						100.00%				YES
OSS Interface Availability (Pre-Ordering) LESOG CLEC	>= 99.5 %						100.00%				YES
OSS Interface Availability (Pre-Ordering) LNP GATEWAY CLEC	>= 99.5 %						100.00%				YES
OSS Interface Availability (Pre-Ordering) PSIMS CLEC	>= 99.5 %						100.00%				YES
OSS Interface Availability (Pre-Ordering) ROS BST	>= 99.5 %			99.98%							YES
OSS Interface Availability (Pre-Ordering) RSAG BST & CLEC	>= 99.5 %			99.94%							YES
OSS Interface Availability (Pre-Ordering) SGG (COG) CLEC	>= 99.5 %						100.00%				YES
OSS Interface Availability (Pre-Ordering) SOCS BST & CLEC	>= 99.5 %										YES
OSS Interface Availability (Pre-Ordering) SOG CLEC	>= 99.5 %			99.92%							
OSS Interface Availability (Pre-Ordering) SONGS BST & CLEC	>= 99.5 %			99.96%							YES
OSS Interface Availability (Pre-Ordering) TAG CLEC	>= 99.5 %						99.29%				NO
Manual Response Time											
Manual Loop Makeup	95%<= 3 Business Days										

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Completion Attempts Without Notice											
Completion Attempts Without Notice 2W Analog Loop Design Dispatch	Diagnostic										
Completion Attempts Without Notice 2W Analog Loop Design Non-Dispatch	Diagnostic										
Completion Attempts Without Notice 2W Analog Loop Non-Design Dispatch	Diagnostic				0	5	0.00%				Diagnostic
Completion Attempts Without Notice 2W Analog Loop Non-Design Non-Dispatch	Diagnostic				0	3	0.00%				Diagnostic
Completion Attempts Without Notice 2W Analog Loop w/INP - Design Dispatch	Diagnostic										
Completion Attempts Without Notice 2W Analog Loop w/INP - Design Non-Dispatch	Diagnostic										
Completion Attempts Without Notice 2W Analog Loop w/INP - Non-Design Dispatch	Diagnostic										
Completion Attempts Without Notice 2W Analog Loop w/INP - Non-Design Non-Dispat	Diagnostic										
Completion Attempts Without Notice 2W Analog Loop w/LNP - Design Dispatch	Diagnostic										
Completion Attempts Without Notice 2W Analog Loop w/LNP - Design Non-Dispatch	Diagnostic										
Completion Attempts Without Notice 2W Analog Loop w/LNP - Non-Design Dispatch	Diagnostic										
Completion Attempts Without Notice 2W Analog Loop w/LNP - Non-Design Non-Dispat	Diagnostic										
Completion Attempts Without Notice INP (Standalone) Dispatch	Diagnostic										
Completion Attempts Without Notice INP (Standalone) Non-Dispatch	Diagnostic										
Completion Attempts Without Notice LNP (Standalone) Dispatch	Diagnostic				0	1	0.00%				Diagnostic
Completion Attempts Without Notice LNP (Standalone) Non-Dispatch	Diagnostic				142	719	19.75%				Diagnostic
Completion Attempts Without Notice Local Interconnection Trunks Dispatch	Diagnostic				0	6	0.00%				Diagnostic
Completion Attempts Without Notice Local Interconnection Trunks Non-Dispatch	Diagnostic										
Completion Attempts Without Notice Local Transport (Unbundled Interoffice Transport)	Diagnostic										
Completion Attempts Without Notice Local Transport (Unbundled Interoffice Transport)	Diagnostic										
Completion Attempts Without Notice Resale Business Dispatch	Diagnostic				1	16	6.25%				Diagnostic
Completion Attempts Without Notice Resale Business Non-Dispatch	Diagnostic				4	163	2.45%				Diagnostic
Completion Attempts Without Notice Resale Centrex Dispatch	Diagnostic										
Completion Attempts Without Notice Resale Centrex Non-Dispatch	Diagnostic				0	3	0.00%				Diagnostic
Completion Attempts Without Notice Resale Design Dispatch	Diagnostic										
Completion Attempts Without Notice Resale Design Non-Dispatch	Diagnostic										
Completion Attempts Without Notice Resale ISDN Dispatch	Diagnostic										
Completion Attempts Without Notice Resale ISDN Non-Dispatch	Diagnostic										
Completion Attempts Without Notice Resale PBX Dispatch	Diagnostic										
Completion Attempts Without Notice Resale PBX Non-Dispatch	Diagnostic										
Completion Attempts Without Notice Resale Residence Dispatch	Diagnostic				4	142	2.82%				Diagnostic
Completion Attempts Without Notice Resale Residence Non-Dispatch	Diagnostic				34	1834	1.85%				Diagnostic
Completion Attempts Without Notice UNE Combos - Other Dispatch	Diagnostic				7	27	25.93%				Diagnostic
Completion Attempts Without Notice UNE Combos - Other Non-Dispatch	Diagnostic										
Completion Attempts Without Notice UNE Digital Loop < DS1 Dispatch	Diagnostic				7	24	29.17%				Diagnostic
Completion Attempts Without Notice UNE Digital Loop < DS1 Non-Dispatch	Diagnostic										
Completion Attempts Without Notice UNE Digital Loop >= DS1 Dispatch	Diagnostic				4	36	11.11%				Diagnostic
Completion Attempts Without Notice UNE Digital Loop >= DS1 Non-Dispatch	Diagnostic				0	1	0.00%				Diagnostic
Completion Attempts Without Notice UNE ISDN Dispatch	Diagnostic				3	11	27.27%				Diagnostic
Completion Attempts Without Notice UNE ISDN Non-Dispatch	Diagnostic										
Completion Attempts Without Notice UNE Line Sharing Dispatch	Diagnostic				4	4	100.00%				Diagnostic
Completion Attempts Without Notice UNE Line Sharing Non-Dispatch	Diagnostic				48	56	85.71%				Diagnostic
Completion Attempts Without Notice UNE Loop + Port Combinations Dispatch	Diagnostic				40	755	5.30%				Diagnostic
Completion Attempts Without Notice UNE Loop + Port Combinations Non-Dispatch	Diagnostic				277	21203	1.31%				Diagnostic
Completion Attempts Without Notice UNE Other Design Dispatch	Diagnostic										
Completion Attempts Without Notice UNE Other Design Non-Dispatch	Diagnostic										
Completion Attempts Without Notice UNE Other Non-Design Dispatch	Diagnostic				3	19	15.79%				Diagnostic
Completion Attempts Without Notice UNE Other Non-Design Non-Dispatch	Diagnostic				2	20	10.00%				Diagnostic
Completion Attempts Without Notice UNE Switch Ports Dispatch	Diagnostic				0	7	0.00%				Diagnostic
Completion Attempts Without Notice UNE Switch Ports Non-Dispatch	Diagnostic				0	12	0.00%				Diagnostic
Completion Attempts Without Notice UNE xDSL (HDSL, ADSL, and UCL) Dispatch	Diagnostic				5	21	23.81%				Diagnostic
Completion Attempts Without Notice UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatc	Diagnostic										
Completion Notice Interval											
Avg Cmp Notice Intvl Mech 2W Analog Loop Design < 10 Circuits	Retail Residence and Business Dispatch	32512	5691	5.71				22.35			
Avg Cmp Notice Intvl Mech 2W Analog Loop Design >= 10 Circuits	Retail Residence and Business Dispatch	66	31	2.11				6.5			
Avg Cmp Notice Intvl Mech 2W Analog Loop Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	32353	5603	5.77	1	5	0.25	22.49		0.5488	YES
Avg Cmp Notice Intvl Mech 2W Analog Loop Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	65	26	2.51				7.05			
Avg Cmp Notice Intvl Mech 2W Analog Loop Non-Design Non-Dispatch (Dispatch In) <	Retail Residence and Business (POTS) Excluding Switch -Based Orders	45413	31493	1.44	1	2	0.46	32.53		0.0428	YES
Avg Cmp Notice Intvl Mech 2W Analog Loop Non-Design Non-Dispatch (Dispatch In) >	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Design < 10 Circuits	Retail Residence and Business Dispatch	32512	5691	5.71				22.35			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Design >= 10 Circuits	Retail Residence and Business Dispatch	66	31	2.11				6.5			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Non-Design Dispatch < 10 Circuit	Retail Residence and Business (POTS) Excluding Switch -Based Orders	32353	5603	5.77				22.49			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Non-Design Dispatch >= 10 Circu	Retail Residence and Business (POTS) Excluding Switch -Based Orders	65	26	2.51				7.05			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Non-Design Non-Dispatch (Dispat	Retail Residence and Business (POTS) Excluding Switch -Based Orders	45413	31493	1.44				32.53			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Non-Design Non-Dispatch (Dispat	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Design < 10 Circuits	Retail Residence and Business Dispatch	32512	5691	5.71				22.35			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Design >= 10 Circuits	Retail Residence and Business Dispatch	66	31	2.11				6.5			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Non-Design Dispatch < 10 Circus	Retail Residence and Business (POTS) Excluding Switch -Based Orders	32353	5603	5.77				22.49			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Non-Design Dispatch >= 10 Circ	Retail Residence and Business (POTS) Excluding Switch -Based Orders	65	26	2.51				7.05			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dispa	Retail Residence and Business (POTS) Excluding Switch -Based Orders	45413	31493	1.44				32.53			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dispa	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Avg Cmp Notice Intvl Mech INP (Standalone) < 10 Circuits	Retail Residence and Business (POTS)	144449	95804	1.51				29.38			
Avg Cmp Notice Intvl Mech INP (Standalone) >= 10 Circuits	Retail Residence and Business (POTS)	65	26	2.51				7.05			
Avg Cmp Notice Intvl Mech LNP (Standalone) < 10 Circuits	Retail Residence and Business (POTS)	144449	95804	1.51	229	693	0.33	29.38		1.0509	YES
Avg Cmp Notice Intvl Mech LNP (Standalone) >= 10 Circuits	Retail Residence and Business (POTS)	65	26	2.51				7.05			
Avg Cmp Notice Intvl Mech Local Interconnection Trunks	Local Interconnection Trunks										
Avg Cmp Notice Intvl Mech Local Transport (Unbundled Interoffice Transport) < 10 Circ	Retail DS1/DS3 Interoffice	1529	429	3.56				15.98			
Avg Cmp Notice Intvl Mech Local Transport (Unbundled Interoffice Transport) >= 10 C	Retail DS1/DS3 Interoffice										

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Avg Cmp Notice Intvl Mech Resale Business < 10 Circuits	Retail Business	30095	8420	3.57	307	168	1.83	88.81		0.2526	YES
Avg Cmp Notice Intvl Mech Resale Business >= 10 Circuits	Retail Business	163	33	4.94				13.8			
Avg Cmp Notice Intvl Mech Resale Centrex < 10 Circuits	Retail Centrex	927	319	2.91				15.56			
Avg Cmp Notice Intvl Mech Resale Centrex >= 10 Circuits	Retail Centrex	55	8	6.9				18.56			
Avg Cmp Notice Intvl Mech Resale Design < 10 Circuits	Retail Design	6577	307	21.42				78.45			
Avg Cmp Notice Intvl Mech Resale Design >= 10 Circuits	Retail Design	227	30	7.57				27.73			
Avg Cmp Notice Intvl Mech Resale ISDN < 10 Circuits	Retail ISDN	1135	130	8.73				25.41			
Avg Cmp Notice Intvl Mech Resale ISDN >= 10 Circuits	Retail ISDN	98	7	13.93				26.26			
Avg Cmp Notice Intvl Mech Resale PBX < 10 Circuits	Retail PBX	44	27	1.63				5.4			
Avg Cmp Notice Intvl Mech Resale PBX >= 10 Circuits	Retail PBX	0	2	0.23				0.31			
Avg Cmp Notice Intvl Mech Resale Residence < 10 Circuits	Retail Residence	116180	87793	1.32	1191	1942	0.61	13.68		2.2632	YES
Avg Cmp Notice Intvl Mech Resale Residence >= 10 Circuits	Retail Residence	1	6	0.1	0	2	0.02	0.21		0.5	YES
Avg Cmp Notice Intvl Mech UNE Combos - Other Dispatch < 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatched Out & Dispatched In)	37048	5939	6.24	16	15	1.07	25.47		0.7845	YES
Avg Cmp Notice Intvl Mech UNE Combos - Other Dispatch >= 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatched Out & Dispatched In)	95	55	1.73				6.24			
Avg Cmp Notice Intvl Mech UNE Combos - Other Non-Dispatch (Dispatch In) < 10 Circ	Retail Residence, Business and Design Dispatch (Including Dispatched Out & Dispatched In)	48722	31670	1.54				32.97			
Avg Cmp Notice Intvl Mech UNE Combos - Other Non-Dispatch (Dispatch In) >= 10 Cir	Retail Residence, Business and Design Dispatch (Including Dispatched Out & Dispatched In)	241	11	21.88				45.39			
Avg Cmp Notice Intvl Mech UNE Digital Loop < DS1 < 10 Circuits	Retail Digital Loop < DS1	43885	7831	5.6	0	24	0.02	34.28		0.7971	YES
Avg Cmp Notice Intvl Mech UNE Digital Loop < DS1 >= 10 Circuits	Retail Digital Loop < DS1	664	61	10.89				54.96			
Avg Cmp Notice Intvl Mech UNE Digital Loop >= DS1 < 10 Circuits	Retail Digital Loop >= DS1	1010	149	6.78	0	21	0.02	23.33		1.2428	YES
Avg Cmp Notice Intvl Mech UNE Digital Loop >= DS1 >= 10 Circuits	Retail Digital Loop >= DS1	98	7	13.93				26.26			
Avg Cmp Notice Intvl Mech UNE Enhanced Extended Link/Non-Switched Combination	Retail DS1/DS3	1529	429	3.56	16	15	1.07	15.98		0.5936	YES
Avg Cmp Notice Intvl Mech UNE Enhanced Extended Link/Non-Switched Combination	Retail DS1/DS3										
Avg Cmp Notice Intvl Mech UNE ISDN < 10 Circuits	Retail ISDN - BRI	159	39	4.07	0	11	0.02	12.23		0.972	YES
Avg Cmp Notice Intvl Mech UNE ISDN >= 10 Circuits	Retail ISDN - BRI										
Avg Cmp Notice Intvl Mech UNE Line Sharing < 10 Circuits	ADSL Provided to Retail	43650	7768	5.62	15	53	0.28	34.41		1.125	YES
Avg Cmp Notice Intvl Mech UNE Line Sharing >= 10 Circuits	ADSL Provided to Retail	664	41	16.19				66.65			
Avg Cmp Notice Intvl Mech UNE Line Splitting < 10 Circuits	ADSL Provided to Retail	43650	7768	5.62	6	18	0.35	34.41		0.6488	YES
Avg Cmp Notice Intvl Mech UNE Line Splitting >= 10 Circuits	ADSL Provided to Retail	664	41	16.19				66.65			
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Dispatch < 10 Circuits	Retail Residence and Business	32512	5691	5.71	1338	732	1.83	22.35		4.4274	YES
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Dispatch >= 10 Circuits	Retail Residence and Business	66	31	2.11	0	2	0.07	6.5		0.4315	YES
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Non-Dispatch (Dispatch In)	Retail Residence and Business	46708	31634	1.48	2515	5472	0.46	32.52		2.1357	YES
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Non-Dispatch (Dispatch In)	Retail Residence and Business	98	7	13.98				26.23			
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Non-Dispatch (Switch Base	Retail Residence and Business	67056	58888	1.14	12029	15615	0.77	28.09		1.4569	YES
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Non-Dispatch (Switch Base	Retail Residence and Business	0	1	0.38	0	1	0.27	0			YES
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Non-Dispatch < 10 Circuits	Retail Residence and Business	113764	90522	1.26	14544	21087	0.69	29.71		2.4958	YES
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Non-Dispatch >= 10 Circuit	Retail Residence and Business	98	8	12.28	0	1	0.27	24.76		0.4576	YES
Avg Cmp Notice Intvl Mech UNE Other Design < 10 Circuits	Retail Design	6577	307	21.42				78.45			
Avg Cmp Notice Intvl Mech UNE Other Design >= 10 Circuits	Retail Design	227	30	7.57				27.73			
Avg Cmp Notice Intvl Mech UNE Other Non-Design < 10 Circuits	Retail Residence and Business	146275	96213	1.52	6	20	0.32	29.35		0.1831	YES
Avg Cmp Notice Intvl Mech UNE Other Non-Design >= 10 Circuits	Retail Residence and Business	164	39	4.2				12.79			
Avg Cmp Notice Intvl Mech UNE Switch Ports < 10 Circuits	Retail Residence and Business (POTS)	144449	95804	1.51	3	13	0.25	29.38		0.1539	YES
Avg Cmp Notice Intvl Mech UNE Switch Ports >= 10 Circuits	Retail Residence and Business (POTS)	65	26	2.51				7.05			
Avg Cmp Notice Intvl Mech UNE UDC/IDSL < 10 Circuits	Retail ISDN - BRI	159	39	4.07	0	11	0.02	12.23		0.972	YES
Avg Cmp Notice Intvl Mech UNE UDC/IDSL >= 10 Circuits	Retail ISDN - BRI										
Avg Cmp Notice Intvl Mech UNE xDSL (HDSL, ADSL, and UCL) < 10 Circuits	ADSL Provided to Retail	43650	7768	5.62	0	13	0.02	34.41		0.5865	YES
Avg Cmp Notice Intvl Mech UNE xDSL (HDSL, ADSL, and UCL) >= 10 Circuits	ADSL Provided to Retail	664	41	16.19				66.65			
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop Design < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop Design >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop Non-Design Dispatch < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop Non-Design Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop Non-Design Non-Dispatch (Dispatch In) < 10 Circuits					0	1	0.02				Diagnostic
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/INP - Design < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/INP - Design >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/INP - Non-Design Dispatch < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/INP - Non-Design Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/INP - Non-Design Non-Dispatch (Dispatch In) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/INP - Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/LNP - Design < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/LNP - Design >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/LNP - Non-Design Dispatch < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/LNP - Non-Design Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dispatch In) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech INP (Standalone) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech INP (Standalone) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech LNP (Standalone) < 10 Circuits					63	28	2.24				Diagnostic
Avg Cmp Notice Intvl Non-Mech LNP (Standalone) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Local Interconnection Trunks					0	6	0.02				Diagnostic
Avg Cmp Notice Intvl Non-Mech Local Transport (Unbundled Interoffice Transport) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Local Transport (Unbundled Interoffice Transport) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale Business < 10 Circuits					292	12	24.29				Diagnostic
Avg Cmp Notice Intvl Non-Mech Resale Business >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale Centrex < 10 Circuits					32	3	10.61				Diagnostic
Avg Cmp Notice Intvl Non-Mech Resale Centrex >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale Design < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale Design >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale ISDN < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale ISDN >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale PBX < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale PBX >= 10 Circuits											

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Avg Cmp Notice Intvl Non-Mech Resale Residence < 10 Circuits					322	33	9.75				Diagnostic
Avg Cmp Notice Intvl Non-Mech Resale Residence >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Combos - Other Dispatch < 10 Circuits					282	14	20.14				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Combos - Other Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Combos - Other Non-Dispatch (Dispatch In) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Combos - Other Non-Dispatch (Dispatch In) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Digital Loop < DS1 < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Digital Loop < DS1 >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Digital Loop >= DS1 < 10 Circuits					340	18	18.88				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Digital Loop >= DS1 >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Enhanced Extended Link/Non-Switched Combination < 10 Circuits					282	14	20.14				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Enhanced Extended Link/Non-Switched Combination >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE ISDN < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE ISDN >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Line Sharing < 10 Circuits					1	7	0.21				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Line Sharing >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Line Splitting < 10 Circuits					369	20	18.45				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Line Splitting >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Dispatch < 10 Circuits					840	48	17.51				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Non-Dispatch (Dispatch In) < 10 Circuits					258	28	9.21				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Non-Dispatch (Dispatch In) >= 10 Circuits					2	1	1.68				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Non-Dispatch (Switch Based) < 10 Circuits					867	85	10.21				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Non-Dispatch (Switch Based) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Non-Dispatch < 10 Circuits					1125	113	9.96				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Non-Dispatch >= 10 Circuits					2	1	1.68				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Other Design < 10 Circuits					21	1	21.22				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Other Design >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Other Non-Design < 10 Circuits					369	20	18.45				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Other Non-Design >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Switch Ports < 10 Circuits					85	6	14.21				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Switch Ports >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE UDC/IDSL < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE UDC/IDSL >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE xDSL (HDSL, ADSL, and UCL) < 10 Circuits					146	8	18.25				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE xDSL (HDSL, ADSL, and UCL) >= 10 Circuits											
Coordinated Customer Conversion Interval											
CCC Interim Number Portability (INP) - Loop	95.00%										
CCC Local Number Portability (LNP) - Loop	95.00%										
Firm Order Completion Interval											
FOCI 2W Analog Loop Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) + One Day	29116	4522	6.44				9.41			
FOCI 2W Analog Loop Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) + One Day	85	18	4.72				2.54			
FOCI 2W Analog Loop Design Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS) + One Day	160596.67	82293	1.95				2.08			
FOCI 2W Analog Loop Design Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS) + One Day										
FOCI 2W Analog Loop Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	24594	4522	5.44	19.44	5	3.89	9.41		0.3682	YES
FOCI 2W Analog Loop Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	67	18	3.72				2.54			
FOCI 2W Analog Loop Non-Design Non-Dispatch (Dispatch In) < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	40365	23551	1.71	3	1	3	3.63		-0.3556	YES
FOCI 2W Analog Loop Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
FOCI 2W Analog Loop w/INP - Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) + One Day	29116	4522	6.44				9.41			
FOCI 2W Analog Loop w/INP - Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) + One Day	85	18	4.72				2.54			
FOCI 2W Analog Loop w/INP - Design Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS) + One Day	160596.67	82293	1.95				2.08			
FOCI 2W Analog Loop w/INP - Design Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS) + One Day										
FOCI 2W Analog Loop w/INP - Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	24594	4522	5.44				9.41			
FOCI 2W Analog Loop w/INP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	67	18	3.72				2.54			
FOCI 2W Analog Loop w/INP - Non-Design Non-Dispatch (Dispatch In) < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	40365	23551	1.71				3.63			
FOCI 2W Analog Loop w/INP - Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
FOCI 2W Analog Loop w/LNP - Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) + One Day	29116	4522	6.44				9.41			
FOCI 2W Analog Loop w/LNP - Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) + One Day	85	18	4.72				2.54			
FOCI 2W Analog Loop w/LNP - Design Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS) + One Day	160596.67	82293	1.95				2.08			
FOCI 2W Analog Loop w/LNP - Design Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS) + One Day										
FOCI 2W Analog Loop w/LNP - Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	24594	4522	5.44				9.41			
FOCI 2W Analog Loop w/LNP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	67	18	3.72				2.54			
FOCI 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dispatch In) < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	40365	23551	1.71				3.63			
FOCI 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
FOCI INP (Standalone) Dispatch < 10 Circuits	Retail Residence and Business (POTS)	24594	4522	5.44				9.41			
FOCI INP (Standalone) Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	67	18	3.72				2.54			
FOCI INP (Standalone) Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	78303.67	82293	0.95				2.08			
FOCI INP (Standalone) Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)										
FOCI LNP (Standalone) Dispatch < 10 Circuits	Retail Residence and Business (POTS)	24594	4522	5.44				9.41			
FOCI LNP (Standalone) Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	67	18	3.72				2.54			
FOCI LNP (Standalone) Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	78303.67	82293	0.95	567.16	718	0.79	2.08		2.0767	YES
FOCI LNP (Standalone) Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)										
FOCI Local Interconnection Trunks	Local Interconnection Trunks	690	31	22.26	54.52	5	10.9	24.11		0.9771	YES
FOCI Local Transport (Unbundled Interoffice Transport) Dispatch < 10 Circuits	Retail DS1/DS3 Interoffice	7228.33	378	19.12				8.97			
FOCI Local Transport (Unbundled Interoffice Transport) Dispatch >= 10 Circuits	Retail DS1/DS3 Interoffice										
FOCI Local Transport (Unbundled Interoffice Transport) Non-Dispatch < 10 Circuits	Retail DS1/DS3 Interoffice	1	1	1				0			
FOCI Local Transport (Unbundled Interoffice Transport) Non-Dispatch >= 10 Circuits	Retail DS1/DS3 Interoffice										
FOCI Resale Business Dispatch < 10 Circuits	Retail Business	7325.67	1409	5.2	22.09	8	2.76	15.6		0.4406	YES
FOCI Resale Business Dispatch >= 10 Circuits	Retail Business	253	19	13.32				17.63			
FOCI Resale Business Non-Dispatch < 10 Circuits	Retail Business	10270	6603	1.56	58.69	119	0.49	6.85		1.6755	YES

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
FOCI Resale Business Non-Dispatch >= 10 Circuits	Retail Business	69.33	7	9.9				17.78			
FOCI Resale Centrex Dispatch < 10 Circuits	Retail Centrex	425	78	5.45				9.29			
FOCI Resale Centrex Dispatch >= 10 Circuits	Retail Centrex	207	5	41.4				6.02			
FOCI Resale Centrex Non-Dispatch < 10 Circuits	Retail Centrex	1014.67	231	4.39	5.55	3	1.85	11.91		0.3674	YES
FOCI Resale Centrex Non-Dispatch >= 10 Circuits	Retail Centrex	95	2	47.5				2.12			
FOCI Resale Design Dispatch < 10 Circuits	Retail Design	1950.67	138	14.14				14.43			
FOCI Resale Design Dispatch >= 10 Circuits	Retail Design	113	7	16.14				7.17			
FOCI Resale Design Non-Dispatch < 10 Circuits	Retail Design	335.67	49	6.85				7.7			
FOCI Resale Design Non-Dispatch >= 10 Circuits	Retail Design	60	2	30				22.63			
FOCI Resale ISDN Dispatch < 10 Circuits	Retail ISDN	327.33	31	10.56				9.47			
FOCI Resale ISDN Dispatch >= 10 Circuits	Retail ISDN	29	1	29				0			
FOCI Resale ISDN Non-Dispatch < 10 Circuits	Retail ISDN	156	68	2.29				2.82			
FOCI Resale ISDN Non-Dispatch >= 10 Circuits	Retail ISDN	17.33	4	4.33				5.83			
FOCI Resale PBX Dispatch < 10 Circuits	Retail PBX	94.33	10	9.43				12.15			
FOCI Resale PBX Dispatch >= 10 Circuits	Retail PBX										
FOCI Resale PBX Non-Dispatch < 10 Circuits	Retail PBX	30.33	14	2.17				2.45			
FOCI Resale PBX Non-Dispatch >= 10 Circuits	Retail PBX	3	2	1.5				0.71			
FOCI Resale Residence Dispatch < 10 Circuits	Retail Residence	17699	3197	5.54	679.87	120	5.67	4.49		-0.3098	YES
FOCI Resale Residence Dispatch >= 10 Circuits	Retail Residence	21	4	5.25	19.01	2	9.51	0.5		-9.8287	NO
FOCI Resale Residence Non-Dispatch < 10 Circuits	Retail Residence	69207.67	75999	0.91	929.1	1735	0.54	1.01		15.2471	YES
FOCI Resale Residence Non-Dispatch >= 10 Circuits	Retail Residence										
FOCI UNE Combos - Other Dispatch < 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch In)	26975.33	4744	5.69	191.49	16	11.97	9.7		-2.5868	NO
FOCI UNE Combos - Other Dispatch >= 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch In)	387	30	12.9				14.64			
FOCI UNE Combos - Other Non-Dispatch (Dispatch In) < 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch In)	41161.33	23709	1.74				3.7			
FOCI UNE Combos - Other Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch In)	83	7	11.86				17.3			
FOCI UNE Digital Loop < DS1 Dispatch < 10 Circuits	Retail Digital Loop < DS1	16397	2770	5.92	132.58	17	7.8	13.16		-0.5868	YES
FOCI UNE Digital Loop < DS1 Dispatch >= 10 Circuits	Retail Digital Loop < DS1	185	45	4.11				4.46			
FOCI UNE Digital Loop < DS1 Non-Dispatch < 10 Circuits	Retail Digital Loop < DS1	9841.33	4950	1.99				1.89			
FOCI UNE Digital Loop < DS1 Non-Dispatch >= 10 Circuits	Retail Digital Loop < DS1										
FOCI UNE Digital Loop >= DS1 Dispatch < 10 Circuits	Retail Digital Loop >= DS1	427.33	41	10.42	119.59	20	5.98	8.1		2.011	YES
FOCI UNE Digital Loop >= DS1 Dispatch >= 10 Circuits	Retail Digital Loop >= DS1	29	1	29				0			
FOCI UNE Digital Loop >= DS1 Non-Dispatch < 10 Circuits	Retail Digital Loop >= DS1	217.67	82	2.65	6.23	1	6.23	3.38		-1.0496	YES
FOCI UNE Digital Loop >= DS1 Non-Dispatch >= 10 Circuits	Retail Digital Loop >= DS1	17.33	4	4.33				5.83			
FOCI UNE Enhanced Extended Link/Non-Switched Combination Dispatch < 10 Circuits	30 % within 5 Days				1	16	6.25%				NO
FOCI UNE Enhanced Extended Link/Non-Switched Combination Dispatch < 10 Circuits	70 % within 8 Days				8	16	50.00%				NO
FOCI UNE Enhanced Extended Link/Non-Switched Combination Dispatch >= 10 Circu	30 % within 5 Days										
FOCI UNE Enhanced Extended Link/Non-Switched Combination Dispatch >= 10 Circu	70 % within 8 Days										
FOCI UNE Enhanced Extended Link/Non-Switched Combination Non-Dispatch < 10 C	30 % within 5 Days										
FOCI UNE Enhanced Extended Link/Non-Switched Combination Non-Dispatch < 10 C	70 % within 8 Days										
FOCI UNE Enhanced Extended Link/Non-Switched Combination Non-Dispatch >= 10	30 % within 5 Days										
FOCI UNE Enhanced Extended Link/Non-Switched Combination Non-Dispatch >= 10	70 % within 8 Days										
FOCI UNE ISDN Dispatch < 10 Circuits	Retail ISDN - BRI	327.33	31	10.56	82.78	7	11.83	9.47		-0.3198	YES
FOCI UNE ISDN Dispatch >= 10 Circuits	Retail ISDN - BRI	29	1	29				0			
FOCI UNE ISDN Non-Dispatch < 10 Circuits	Retail ISDN - BRI	156	68	2.29				2.82			
FOCI UNE ISDN Non-Dispatch >= 10 Circuits	Retail ISDN - BRI	17.33	4	4.33				5.83			
FOCI UNE Line Sharing Dispatch < 10 Circuits	ADSL Provided to Retail	16149.67	2743	5.89	9	4	2.25	13.19		0.5511	YES
FOCI UNE Line Sharing Dispatch >= 10 Circuits	ADSL Provided to Retail	123	41	3				2.49			
FOCI UNE Line Sharing Non-Dispatch < 10 Circuits	ADSL Provided to Retail	9812.33	4933	1.99	112.33	49	2.29	1.89		-1.1175	YES
FOCI UNE Line Sharing Non-Dispatch >= 10 Circuits	ADSL Provided to Retail										
FOCI UNE Line Splitting Dispatch < 10 Circuits	ADSL Provided to Retail	16149.67	2743	5.89	28.3	13	2.18	13.19		1.0118	YES
FOCI UNE Line Splitting Dispatch >= 10 Circuits	ADSL Provided to Retail	123	41	3				2.49			
FOCI UNE Line Splitting Non-Dispatch < 10 Circuits	ADSL Provided to Retail	9812.33	4933	1.99	38.04	15	2.54	1.89		-1.1185	YES
FOCI UNE Line Splitting Non-Dispatch >= 10 Circuits	ADSL Provided to Retail										
FOCI UNE Loop + Port Combinations Dispatch < 10 Circuits	Retail Residence and Business	25024.67	4606	5.43	2816.09	586	4.81	9.41		1.521	YES
FOCI UNE Loop + Port Combinations Dispatch >= 10 Circuits	Retail Residence and Business	274	23	11.91	13	2	6.5	16.25		0.4517	YES
FOCI UNE Loop + Port Combinations Non-Dispatch (Dispatch In) < 10 Circuits	Retail Residence and Business	40876.33	23682	1.73	1774.99	1174	1.51	3.68		1.9442	YES
FOCI UNE Loop + Port Combinations Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Residence and Business	69	6	11.5				18.92			
FOCI UNE Loop + Port Combinations Non-Dispatch (Switch Based) < 10 Circuits	Retail Residence and Business	38601.33	58920	0.66	5624.89	15398	0.37	0.92		34.7663	YES
FOCI UNE Loop + Port Combinations Non-Dispatch (Switch Based) >= 10 Circuits	Retail Residence and Business	0.33	1	0.33	0.48	1	0.48	0			NO
FOCI UNE Loop + Port Combinations Non-Dispatch < 10 Circuits	Retail Residence and Business	79477.67	82602	0.96	7399.88	16572	0.45	2.17		27.8549	YES
FOCI UNE Loop + Port Combinations Non-Dispatch >= 10 Circuits	Retail Residence and Business	69.33	7	9.9	0.48	1	0.48	17.78		0.4957	YES
FOCI UNE Other Design Dispatch < 10 Circuits	Retail Design	1950.67	138	14.14				14.43			
FOCI UNE Other Design Dispatch >= 10 Circuits	Retail Design	113	7	16.14				7.17			
FOCI UNE Other Design Non-Dispatch < 10 Circuits	Retail Design	335.67	49	6.85				7.7			
FOCI UNE Other Design Non-Dispatch >= 10 Circuits	Retail Design	60	2	30				22.63			
FOCI UNE Other Non-Design Dispatch < 10 Circuits	Retail Residence and Business	25024.67	4606	5.43	38.32	15	2.55	9.41		1.1834	YES
FOCI UNE Other Non-Design Dispatch >= 10 Circuits	Retail Residence and Business	274	23	11.91				16.25			
FOCI UNE Other Non-Design Non-Dispatch < 10 Circuits	Retail Residence and Business	79477.67	82602	0.96	38.04	15	2.54	2.17		-2.8025	NO
FOCI UNE Other Non-Design Non-Dispatch >= 10 Circuits	Retail Residence and Business	69.33	7	9.9				17.78			
FOCI UNE Switch Ports Dispatch < 10 Circuits	Retail Residence and Business (POTS)	24594	4522	5.44	6.65	4	1.66	9.41		0.8017	YES
FOCI UNE Switch Ports Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	67	18	3.72				2.54			
FOCI UNE Switch Ports Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	78303.67	82293	0.95	11.33	10	1.13	2.08		-0.2771	YES
FOCI UNE Switch Ports Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)										
FOCI UNE UCL Non-Design Dispatch < 10 Circuits	5 Days				10.01	2	5.01				NO
FOCI UNE UCL Non-Design Dispatch >= 10 Circuits	5 Days										
FOCI UNE UCL Non-Design Non-Dispatch < 10 Circuits	5 Days										
FOCI UNE UCL Non-Design Non-Dispatch >= 10 Circuits	5 Days										
FOCI UNE UDC/IDSL Dispatch < 10 Circuits	Retail ISDN - BRI	115.33	18	6.41	82.78	7	11.83	5.12		-2.3747	NO
FOCI UNE UDC/IDSL Dispatch >= 10 Circuits	Retail ISDN - BRI										
FOCI UNE UDC/IDSL Non-Dispatch < 10 Circuits	Retail ISDN - BRI	20.33	10	2.03				2.54			
FOCI UNE UDC/IDSL Non-Dispatch >= 10 Circuits	Retail ISDN - BRI										

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
FOCI UNE xDSL With Conditioning Dispatch < 10 Circuits	12 Days										
FOCI UNE xDSL With Conditioning Dispatch >= 10 Circuits	12 Days										
FOCI UNE xDSL With Conditioning Non-Dispatch < 10 Circuits	12 Days										
FOCI UNE xDSL With Conditioning Non-Dispatch >= 10 Circuits	12 Days										
FOCI UNE xDSL Without Conditioning Dispatch < 10 Circuits	6 Days				74.54	15	4.97				YES
FOCI UNE xDSL Without Conditioning Dispatch >= 10 Circuits	6 Days										
FOCI UNE xDSL Without Conditioning Non-Dispatch < 10 Circuits	6 Days										
FOCI UNE xDSL Without Conditioning Non-Dispatch >= 10 Circuits	6 Days										
Held Order Interval											
Held Order Intvl & Mean 2W Analog Loop Design < 10 Circuits	Retail Residence and Business Dispatch	1420	33	43.03				93.6955			
Held Order Intvl & Mean 2W Analog Loop Design >= 10 Circuits	Retail Residence and Business Dispatch										
Held Order Intvl & Mean 2W Analog Loop Non-Design < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	1420	33	43.03				93.6955			
Held Order Intvl & Mean 2W Analog Loop Non-Design >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Held Order Intvl & Mean 2W Analog Loop w/INP - Design < 10 Circuits	Retail Residence and Business Dispatch	1420	33	43.03				93.6955			
Held Order Intvl & Mean 2W Analog Loop w/INP - Design >= 10 Circuits	Retail Residence and Business Dispatch										
Held Order Intvl & Mean 2W Analog Loop w/INP - Non-Design < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	1420	33	43.03				93.6955			
Held Order Intvl & Mean 2W Analog Loop w/INP - Non-Design >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Held Order Intvl & Mean 2W Analog Loop w/LNP - Design < 10 Circuits	Retail Residence and Business Dispatch	1420	33	43.03				93.6955			
Held Order Intvl & Mean 2W Analog Loop w/LNP - Design >= 10 Circuits	Retail Residence and Business Dispatch										
Held Order Intvl & Mean 2W Analog Loop w/LNP - Non-Design < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	1420	33	43.03				93.6955			
Held Order Intvl & Mean 2W Analog Loop w/LNP - Non-Design >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Held Order Intvl & Mean INP (Standalone) < 10 Circuits	Retail Residence and Business (POTS)	1420	33	43.03				93.6955			
Held Order Intvl & Mean INP (Standalone) >= 10 Circuits	Retail Residence and Business (POTS)										
Held Order Intvl & Mean LNP (Standalone) < 10 Circuits	Retail Residence and Business (POTS)	1420	33	43.03				93.6955			
Held Order Intvl & Mean LNP (Standalone) >= 10 Circuits	Retail Residence and Business (POTS)										
Held Order Intvl & Mean Local Interconnection Trunks	Local Interconnection Trunks										
Held Order Intvl & Mean Local Transport (Unbundled Interoffice Transport) < 10 Circuit	Retail DS1/DS3 Interoffice	4	1	4				0			
Held Order Intvl & Mean Local Transport (Unbundled Interoffice Transport) >= 10 Circu	Retail DS1/DS3 Interoffice										
Held Order Intvl & Mean Resale Business < 10 Circuits	Retail Business	84	4	21				16.2686			
Held Order Intvl & Mean Resale Business >= 10 Circuits	Retail Business										
Held Order Intvl & Mean Resale Centrex < 10 Circuits	Retail Centrex										
Held Order Intvl & Mean Resale Centrex >= 10 Circuits	Retail Centrex										
Held Order Intvl & Mean Resale Design < 10 Circuits	Retail Design	46	2	23				28.2843			
Held Order Intvl & Mean Resale Design >= 10 Circuits	Retail Design										
Held Order Intvl & Mean Resale ISDN < 10 Circuits	Retail ISDN										
Held Order Intvl & Mean Resale ISDN >= 10 Circuits	Retail ISDN										
Held Order Intvl & Mean Resale PBX < 10 Circuits	Retail PBX										
Held Order Intvl & Mean Resale PBX >= 10 Circuits	Retail PBX										
Held Order Intvl & Mean Resale Residence < 10 Circuits	Retail Residence	1336	29	46.07	229	5	45.8	99.6279	48.2432	0.0056	YES
Held Order Intvl & Mean Resale Residence >= 10 Circuits	Retail Residence										
Held Order Intvl & Mean UNE Combos - Other < 10 Circuits	Retail Residence, Business and Design Dispatch	1466	35	41.89				91.1494			
Held Order Intvl & Mean UNE Combos - Other >= 10 Circuits	Retail Residence, Business and Design Dispatch										
Held Order Intvl & Mean UNE Digital Loop < DS1 < 10 Circuits	Retail Digital Loop < DS1	103	11	9.36				7.2976			
Held Order Intvl & Mean UNE Digital Loop < DS1 >= 10 Circuits	Retail Digital Loop < DS1										
Held Order Intvl & Mean UNE Digital Loop >= DS1 < 10 Circuits	Retail Digital Loop >= DS1										
Held Order Intvl & Mean UNE Digital Loop >= DS1 >= 10 Circuits	Retail Digital Loop >= DS1										
Held Order Intvl & Mean UNE ISDN < 10 Circuits	Retail ISDN - BRI										
Held Order Intvl & Mean UNE ISDN >= 10 Circuits	Retail ISDN - BRI										
Held Order Intvl & Mean UNE Line Sharing < 10 Circuits	ADSL Provided to Retail	103	11	9.36				7.2976			
Held Order Intvl & Mean UNE Line Sharing >= 10 Circuits	ADSL Provided to Retail										
Held Order Intvl & Mean UNE Loop + Port Combinations < 10 Circuits	Retail Residence and Business	1420	33	43.03	139	4	34.75	93.6955	49.6058	0.1669	YES
Held Order Intvl & Mean UNE Loop + Port Combinations >= 10 Circuits	Retail Residence and Business										
Held Order Intvl & Mean UNE Other Design < 10 Circuits	Retail Design	46	2	23				28.2843			
Held Order Intvl & Mean UNE Other Design >= 10 Circuits	Retail Design										
Held Order Intvl & Mean UNE Other Non-Design < 10 Circuits	Retail Residence and Business	1420	33	43.03				93.6955			
Held Order Intvl & Mean UNE Other Non-Design >= 10 Circuits	Retail Residence and Business										
Held Order Intvl & Mean UNE Switch Ports < 10 Circuits	Retail Residence and Business (POTS)	1420	33	43.03				93.6955			
Held Order Intvl & Mean UNE Switch Ports >= 10 Circuits	Retail Residence and Business (POTS)										
Held Order Intvl & Mean UNE xDSL (HDSL, ADSL, and UCL) < 10 Circuits	ADSL Provided to Retail	103	11	9.36				7.2976			
Held Order Intvl & Mean UNE xDSL (HDSL, ADSL, and UCL) >= 10 Circuits	ADSL Provided to Retail										
Hot Cut Timeliness											
CCC - Hot Cuts Timeliness COORDINATED TIME SPECIFIC (SL1)	95.00 % On Time										
CCC - Hot Cuts Timeliness COORDINATED, NON-TIME SPECIFIC (SL2)	95.00 % On Time										
CCC - Hot Cuts Timeliness COORDINATED, NON-TIME SPECIFIC, (SL1)	95.00 % On Time										
CCC - Hot Cuts Timeliness COORDINATED, TIME SPECIFIC (SL2)	95.00 % On Time										
CCC - Hot Cuts Timeliness UNBUNDLED COPPER LOOP, COORDINATED, NON-TI	95.00 % On Time										
Jeopardy Notice Interval											
% Jeopardy (Mech) 2W Analog Loop Design	Retail Residence and Business Dispatch	390	5762	6.77%							
% Jeopardy (Mech) 2W Analog Loop Non-Design	Retail Residence and Business (POTS) Excluding Switch -Based Orders	387	95800	0.40%	0	7	0.00%				YES
% Jeopardy (Mech) 2W Analog Loop w/INP - Design	Retail Residence and Business Dispatch	390	5762	6.77%							
% Jeopardy (Mech) 2W Analog Loop w/INP - Non-Design	Retail Residence and Business (POTS) Excluding Switch -Based Orders	387	95800	0.40%							
% Jeopardy (Mech) 2W Analog Loop w/LNP - Design	Retail Residence and Business Dispatch	390	5762	6.77%							
% Jeopardy (Mech) 2W Analog Loop w/LNP - Non-Design	Retail Residence and Business (POTS) Excluding Switch -Based Orders	387	95800	0.40%							
% Jeopardy (Mech) INP (Standalone)	Retail Residence and Business (POTS)	387	95800	0.40%							
% Jeopardy (Mech) LNP (Standalone)	Retail Residence and Business (POTS)	387	95800	0.40%	0	693	0.00%				YES
% Jeopardy (Mech) Local Interconnection Trunks	Local Interconnection Trunks										
% Jeopardy (Mech) Local Transport (Unbundled Interoffice Transport)	Retail DS1/DS3 Interoffice	178	409	43.52%							
% Jeopardy (Mech) Resale Business	Retail Business	132	8471	1.56%	3	167	1.80%				YES
% Jeopardy (Mech) Resale Centrex	Retail Centrex	5	327	1.53%							

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
% Jeopardy (Mech) Resale Design	Retail Design	42	311	13.50%							
% Jeopardy (Mech) Resale ISDN	Retail ISDN	18	129	13.95%							
% Jeopardy (Mech) Resale PBX	Retail PBX	1	28	3.57%							
% Jeopardy (Mech) Resale Residence	Retail Residence	260	87750	0.30%	17	1947	0.87%				YES
% Jeopardy (Mech) UNE Combos - Other	Retail Residence, Business and Design Dispatch	431	6010	7.17%	11	15	73.33%				NO
% Jeopardy (Mech) UNE Digital Loop < DS1	Retail Digital Loop < DS1	418	7708	5.42%	3	23	13.04%				YES
% Jeopardy (Mech) UNE Digital Loop >= DS1	Retail Digital Loop >= DS1	27	163	16.56%	17	23	73.91%				NO
% Jeopardy (Mech) UNE ISDN	Retail ISDN - BRI	8	35	22.86%	3	11	27.27%				YES
% Jeopardy (Mech) UNE Line Sharing	ADSL Provided to Retail	408	7635	5.34%	1	53	1.89%				YES
% Jeopardy (Mech) UNE Loop + Port Combinations	Retail Residence and Business	392	96221	0.41%	61	21826	0.28%				YES
% Jeopardy (Mech) UNE Other Design	Retail Design	42	311	13.50%							
% Jeopardy (Mech) UNE Other Non-Design	Retail Residence and Business	392	96221	0.41%	0	20	0.00%				YES
% Jeopardy (Mech) UNE Switch Ports	Retail Residence and Business (POTS)	387	95800	0.40%	0	13	0.00%				YES
% Jeopardy (Mech) UNE xDSL (HDSL, ADSL, and UCL)	ADSL Provided to Retail	408	7635	5.34%	0	12	0.00%				YES
% Jeopardy (Non Mech) 2W Analog Loop Design	Diagnostic										
% Jeopardy (Non Mech) 2W Analog Loop Non-Design	Diagnostic				0	1	0.00%				Diagnostic
% Jeopardy (Non Mech) 2W Analog Loop w/INP - Design	Diagnostic										
% Jeopardy (Non Mech) 2W Analog Loop w/INP - Non-Design	Diagnostic										
% Jeopardy (Non Mech) 2W Analog Loop w/LNP - Design	Diagnostic										
% Jeopardy (Non Mech) 2W Analog Loop w/LNP - Non-Design	Diagnostic										
% Jeopardy (Non Mech) INP (Standalone)	Diagnostic										
% Jeopardy (Non Mech) LNP (Standalone)	Diagnostic				0	28	0.00%				Diagnostic
% Jeopardy (Non Mech) Local Interconnection Trunks	Diagnostic				0	4	0.00%				Diagnostic
% Jeopardy (Non Mech) Local Transport (Unbundled Interoffice Transport)	Diagnostic										
% Jeopardy (Non Mech) Resale Business	Diagnostic				0	12	0.00%				Diagnostic
% Jeopardy (Non Mech) Resale Centrex	Diagnostic				0	3	0.00%				Diagnostic
% Jeopardy (Non Mech) Resale Design	Diagnostic										
% Jeopardy (Non Mech) Resale ISDN	Diagnostic										
% Jeopardy (Non Mech) Resale PBX	Diagnostic										
% Jeopardy (Non Mech) Resale Residence	Diagnostic				1	32	3.13%				Diagnostic
% Jeopardy (Non Mech) UNE Combos - Other	Diagnostic				10	14	71.43%				Diagnostic
% Jeopardy (Non Mech) UNE Digital Loop < DS1	Diagnostic										
% Jeopardy (Non Mech) UNE Digital Loop >= DS1	Diagnostic				5	14	35.71%				Diagnostic
% Jeopardy (Non Mech) UNE ISDN	Diagnostic										
% Jeopardy (Non Mech) UNE Line Sharing	Diagnostic				0	7	0.00%				Diagnostic
% Jeopardy (Non Mech) UNE Loop + Port Combinations	Diagnostic				3	164	1.83%				Diagnostic
% Jeopardy (Non Mech) UNE Other Design	Diagnostic				0	1	0.00%				Diagnostic
% Jeopardy (Non Mech) UNE Other Non-Design	Diagnostic				0	19	0.00%				Diagnostic
% Jeopardy (Non Mech) UNE Switch Ports	Diagnostic				0	6	0.00%				Diagnostic
% Jeopardy (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)	Diagnostic				0	8	0.00%				Diagnostic
% Jeopardy within 48 Hours (Mech) 2W Analog Loop Design	95.00%										
% Jeopardy within 48 Hours (Mech) 2W Analog Loop Non-Design	95.00%										
% Jeopardy within 48 Hours (Mech) 2W Analog Loop w/INP - Design	95.00%										
% Jeopardy within 48 Hours (Mech) 2W Analog Loop w/INP - Non-Design	95.00%										
% Jeopardy within 48 Hours (Mech) 2W Analog Loop w/LNP - Design	95.00%										
% Jeopardy within 48 Hours (Mech) 2W Analog Loop w/LNP - Non-Design	95.00%										
% Jeopardy within 48 Hours (Mech) INP (Standalone)	95.00%										
% Jeopardy within 48 Hours (Mech) LNP (Standalone)	95.00%										
% Jeopardy within 48 Hours (Mech) Local Interconnection Trunks	95.00%										
% Jeopardy within 48 Hours (Mech) Local Transport (Unbundled Interoffice Transport)	95.00%										
% Jeopardy within 48 Hours (Mech) Resale Business	95.00%				3	3	100.00%				YES
% Jeopardy within 48 Hours (Mech) Resale Centrex	95.00%										
% Jeopardy within 48 Hours (Mech) Resale Design	95.00%										
% Jeopardy within 48 Hours (Mech) Resale ISDN	95.00%										
% Jeopardy within 48 Hours (Mech) Resale PBX	95.00%										
% Jeopardy within 48 Hours (Mech) Resale Residence	95.00%				15	15	100.00%				YES
% Jeopardy within 48 Hours (Mech) UNE Combos - Other	95.00%				10	11	90.91%				NO
% Jeopardy within 48 Hours (Mech) UNE Digital Loop < DS1	95.00%				2	2	100.00%				YES
% Jeopardy within 48 Hours (Mech) UNE Digital Loop >= DS1	95.00%				17	17	100.00%				YES
% Jeopardy within 48 Hours (Mech) UNE ISDN	95.00%				2	2	100.00%				YES
% Jeopardy within 48 Hours (Mech) UNE Line Sharing	95.00%				1	1	100.00%				YES
% Jeopardy within 48 Hours (Mech) UNE Loop + Port Combinations	95.00%				52	52	100.00%				YES
% Jeopardy within 48 Hours (Mech) UNE Other Design	95.00%										
% Jeopardy within 48 Hours (Mech) UNE Other Non-Design	95.00%										
% Jeopardy within 48 Hours (Mech) UNE Switch Ports	95.00%										
% Jeopardy within 48 Hours (Mech) UNE xDSL (HDSL, ADSL, and UCL)	95.00%										
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop Design	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop Non-Design	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop w/INP - Design	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop w/INP - Non-Design	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop w/LNP - Design	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop w/LNP - Non-Design	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) INP (Standalone)	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) LNP (Standalone)	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) Local Interconnection Trunks	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) Local Transport (Unbundled Interoffice Transp	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) Resale Business	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) Resale Centrex	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) Resale Design	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) Resale ISDN	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) Resale PBX	Diagnostic										

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
% Jeopardy within 48 Hours (Non Mech) Resale Residence	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) UNE Combos - Other	Diagnostic				9	13	69.23%				Diagnostic
% Jeopardy within 48 Hours (Non Mech) UNE Digital Loop < DS1	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) UNE Digital Loop >= DS1	Diagnostic				5	11	45.45%				Diagnostic
% Jeopardy within 48 Hours (Non Mech) UNE ISDN	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) UNE Line Sharing	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) UNE Loop + Port Combinations	Diagnostic				1	2	50.00%				Diagnostic
% Jeopardy within 48 Hours (Non Mech) UNE Other Design	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) UNE Other Non-Design	Diagnostic				0	1	0.00%				Diagnostic
% Jeopardy within 48 Hours (Non Mech) UNE Switch Ports	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)	Diagnostic										
Jeopardy Interval (Mech) 2W Analog Loop Design	48										
Jeopardy Interval (Mech) 2W Analog Loop Non-Design	48										
Jeopardy Interval (Mech) 2W Analog Loop w/INP - Design	48										
Jeopardy Interval (Mech) 2W Analog Loop w/INP - Non-Design	48										
Jeopardy Interval (Mech) 2W Analog Loop w/LNP - Design	48										
Jeopardy Interval (Mech) 2W Analog Loop w/LNP - Non-Design	48										
Jeopardy Interval (Mech) INP (Standalone)	48										
Jeopardy Interval (Mech) LNP (Standalone)	48										
Jeopardy Interval (Mech) Local Interconnection Trunks	48										
Jeopardy Interval (Mech) Local Transport (Unbundled Interoffice Transport)	48										
Jeopardy Interval (Mech) Resale Business	48				730.43	3	243.48				YES
Jeopardy Interval (Mech) Resale Centrex	48										
Jeopardy Interval (Mech) Resale Design	48										
Jeopardy Interval (Mech) Resale ISDN	48										
Jeopardy Interval (Mech) Resale PBX	48										
Jeopardy Interval (Mech) Resale Residence	48				2372.63	15	158.18				YES
Jeopardy Interval (Mech) UNE Combos - Other	48				3102.27	11	282.02				YES
Jeopardy Interval (Mech) UNE Digital Loop < DS1	48				720.48	2	360.24				YES
Jeopardy Interval (Mech) UNE Digital Loop >= DS1	48				3959.38	17	232.9				YES
Jeopardy Interval (Mech) UNE ISDN	48				720.48	2	360.24				YES
Jeopardy Interval (Mech) UNE Line Sharing	48				99.8	1	99.8				YES
Jeopardy Interval (Mech) UNE Loop + Port Combinations	48				7921.23	52	152.33				YES
Jeopardy Interval (Mech) UNE Other Design	48										
Jeopardy Interval (Mech) UNE Other Non-Design	48										
Jeopardy Interval (Mech) UNE Switch Ports	48										
Jeopardy Interval (Mech) UNE xDSL (HDSL, ADSL, and UCL)	48										
Jeopardy Interval (Non Mech) 2W Analog Loop Design	Diagnostic										
Jeopardy Interval (Non Mech) 2W Analog Loop Non-Design	Diagnostic										
Jeopardy Interval (Non Mech) 2W Analog Loop w/INP - Design	Diagnostic										
Jeopardy Interval (Non Mech) 2W Analog Loop w/INP - Non-Design	Diagnostic										
Jeopardy Interval (Non Mech) 2W Analog Loop w/LNP - Design	Diagnostic										
Jeopardy Interval (Non Mech) 2W Analog Loop w/LNP - Non-Design	Diagnostic										
Jeopardy Interval (Non Mech) INP (Standalone)	Diagnostic										
Jeopardy Interval (Non Mech) LNP (Standalone)	Diagnostic										
Jeopardy Interval (Non Mech) Local Interconnection Trunks	Diagnostic										
Jeopardy Interval (Non Mech) Local Transport (Unbundled Interoffice Transport)	Diagnostic										
Jeopardy Interval (Non Mech) Resale Business	Diagnostic										
Jeopardy Interval (Non Mech) Resale Centrex	Diagnostic										
Jeopardy Interval (Non Mech) Resale Design	Diagnostic										
Jeopardy Interval (Non Mech) Resale ISDN	Diagnostic										
Jeopardy Interval (Non Mech) Resale PBX	Diagnostic										
Jeopardy Interval (Non Mech) Resale Residence	Diagnostic										
Jeopardy Interval (Non Mech) UNE Combos - Other	Diagnostic				2660.6	13	204.66				Diagnostic
Jeopardy Interval (Non Mech) UNE Digital Loop < DS1	Diagnostic										
Jeopardy Interval (Non Mech) UNE Digital Loop >= DS1	Diagnostic				819.13	11	74.47				Diagnostic
Jeopardy Interval (Non Mech) UNE ISDN	Diagnostic										
Jeopardy Interval (Non Mech) UNE Line Sharing	Diagnostic										
Jeopardy Interval (Non Mech) UNE Loop + Port Combinations	Diagnostic				124.17	2	62.08				Diagnostic
Jeopardy Interval (Non Mech) UNE Other Design	Diagnostic										
Jeopardy Interval (Non Mech) UNE Other Non-Design	Diagnostic				0	1	0				Diagnostic
Jeopardy Interval (Non Mech) UNE Switch Ports	Diagnostic										
Jeopardy Interval (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)	Diagnostic										
LNP Apply Trigger											
LNP Percentage of Time BellSouth Applies the 10-Digit Trigger Prior to the LNP Order	96.50%				357	358	99.72%				YES
LNP Disconnect Timeliness Non Trigger											
LNP Average Disconnect Timeliness Interval & Disconnect Timeliness Interval Distribution Non Trigger LNP											
LNP Percent Out of Service - SMS											
LNP Percent Out of Service Less Than 60 Minutes LNP	96.50%				1795	1801	99.67%				YES
Order Completion Interval											
OCI 2W Analog Loop Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) + One Day	29116	4522	6.44				9.41			
OCI 2W Analog Loop Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) + One Day	85	18	4.72				2.54			
OCI 2W Analog Loop Design Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS) + One Day	160596.67	82293	1.95				2.08			
OCI 2W Analog Loop Design Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS) + One Day										
OCI 2W Analog Loop Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	24594	4522	5.44	19	5	3.8	9.41		0.389	YES
OCI 2W Analog Loop Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	67	18	3.72				2.54			
OCI 2W Analog Loop Non-Design Non-Dispatch (Dispatch In) < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	40365	23551	1.71	3	1	3	3.63		-0.3543	YES
OCI 2W Analog Loop Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders										

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
OCI 2W Analog Loop w/INP - Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) + One Day	29116	4522	6.44				9.41			
OCI 2W Analog Loop w/INP - Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) + One Day	85	18	4.72				2.54			
OCI 2W Analog Loop w/INP - Design Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS) + One Day	160596.67	82293	1.95				2.08			
OCI 2W Analog Loop w/INP - Design Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS) + One Day										
OCI 2W Analog Loop w/INP - Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	24594	4522	5.44				9.41			
OCI 2W Analog Loop w/INP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	67	18	3.72				2.54			
OCI 2W Analog Loop w/INP - Non-Design Non-Dispatch (Dispatch In) < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	40365	23551	1.71				3.63			
OCI 2W Analog Loop w/INP - Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
OCI 2W Analog Loop w/LNP - Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) + One Day	29116	4522	6.44				9.41			
OCI 2W Analog Loop w/LNP - Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) + One Day	85	18	4.72				2.54			
OCI 2W Analog Loop w/LNP - Design Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS) + One Day	160596.67	82293	1.95				2.08			
OCI 2W Analog Loop w/LNP - Design Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS) + One Day										
OCI 2W Analog Loop w/LNP - Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	24594	4522	5.44				9.41			
OCI 2W Analog Loop w/LNP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	67	18	3.72				2.54			
OCI 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dispatch In) < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	40365	23551	1.71				3.63			
OCI 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
OCI INP (Standalone) Dispatch < 10 Circuits	Retail Residence and Business (POTS)	24594	4522	5.44				9.41			
OCI INP (Standalone) Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	67	18	3.72				2.54			
OCI INP (Standalone) Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	78303.67	82293	0.95				2.08			
OCI INP (Standalone) Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)										
OCI LNP (Standalone) Dispatch < 10 Circuits	Retail Residence and Business (POTS)	24594	4522	5.44				9.41			
OCI LNP (Standalone) Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	67	18	3.72				2.54			
OCI LNP (Standalone) Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	78303.67	82293	0.95	536	718	0.75	2.08		2.6403	YES
OCI LNP (Standalone) Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)										
OCI Local Interconnection Trunks	Local Interconnection Trunks	690	31	22.26	51	5	10.2	24.11		1.0377	YES
OCI Local Transport (Unbundled Interoffice Transport) Dispatch < 10 Circuits	Retail DS1/DS3 Interoffice	7228.33	378	19.12				8.97			
OCI Local Transport (Unbundled Interoffice Transport) Dispatch >= 10 Circuits	Retail DS1/DS3 Interoffice										
OCI Local Transport (Unbundled Interoffice Transport) Non-Dispatch < 10 Circuits	Retail DS1/DS3 Interoffice	1	1	1				0			
OCI Local Transport (Unbundled Interoffice Transport) Non-Dispatch >= 10 Circuits	Retail DS1/DS3 Interoffice										
OCI Resale Business Dispatch < 10 Circuits	Retail Business	7325.67	1409	5.2	22	8	2.75	15.6		0.4428	YES
OCI Resale Business Dispatch >= 10 Circuits	Retail Business	253	19	13.32				17.63			
OCI Resale Business Non-Dispatch < 10 Circuits	Retail Business	10270	6603	1.56	51	119	0.43	6.85		1.773	YES
OCI Resale Business Non-Dispatch >= 10 Circuits	Retail Business	69.33	7	9.9				17.78			
OCI Resale Centrex Dispatch < 10 Circuits	Retail Centrex	425	78	5.45				9.29			
OCI Resale Centrex Dispatch >= 10 Circuits	Retail Centrex	207	5	41.4				6.02			
OCI Resale Centrex Non-Dispatch < 10 Circuits	Retail Centrex	1014.67	231	4.39	5	3	1.56	11.91		0.4098	YES
OCI Resale Centrex Non-Dispatch >= 10 Circuits	Retail Centrex	95	2	47.5				2.12			
OCI Resale Design Dispatch < 10 Circuits	Retail Design	1950.67	138	14.14				14.43			
OCI Resale Design Dispatch >= 10 Circuits	Retail Design	113	7	16.14				7.17			
OCI Resale Design Non-Dispatch < 10 Circuits	Retail Design	335.67	49	6.85				7.7			
OCI Resale Design Non-Dispatch >= 10 Circuits	Retail Design	60	2	30				22.63			
OCI Resale ISDN Dispatch < 10 Circuits	Retail ISDN	327.33	31	10.56				9.47			
OCI Resale ISDN Dispatch >= 10 Circuits	Retail ISDN	29	1	29				0			
OCI Resale ISDN Non-Dispatch < 10 Circuits	Retail ISDN	156	68	2.29				2.82			
OCI Resale ISDN Non-Dispatch >= 10 Circuits	Retail ISDN	17.33	4	4.33				5.83			
OCI Resale PBX Dispatch < 10 Circuits	Retail PBX	94.33	10	9.43				12.15			
OCI Resale PBX Dispatch >= 10 Circuits	Retail PBX										
OCI Resale PBX Non-Dispatch < 10 Circuits	Retail PBX	30.33	14	2.17				2.45			
OCI Resale PBX Non-Dispatch >= 10 Circuits	Retail PBX	3	2	1.5				0.71			
OCI Resale Residence Dispatch < 10 Circuits	Retail Residence	17699	3197	5.54	677	120	5.64	4.49		-0.2525	YES
OCI Resale Residence Dispatch >= 10 Circuits	Retail Residence	21	4	5.25	19	2	9.5	0.5		-9.815	NO
OCI Resale Residence Non-Dispatch < 10 Circuits	Retail Residence	69207.67	75999	0.91	869	1735	0.5	1.01		16.6471	YES
OCI Resale Residence Non-Dispatch >= 10 Circuits	Retail Residence										
OCI UNE Combos - Other Dispatch < 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch In)	26975.33	4744	5.69	189	16	11.81	9.7		-2.5226	NO
OCI UNE Combos - Other Dispatch >= 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch In)	387	30	12.9				14.64			
OCI UNE Combos - Other Non-Dispatch (Dispatch In) < 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch In)	41161.33	23709	1.74				3.7			
OCI UNE Combos - Other Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch In)	83	7	11.86				17.3			
OCI UNE Digital Loop < DS1 Dispatch < 10 Circuits	Retail Digital Loop < DS1	16397	2770	5.92	131	17	7.71	13.16		-0.5578	YES
OCI UNE Digital Loop < DS1 Dispatch >= 10 Circuits	Retail Digital Loop < DS1	185	45	4.11				4.46			
OCI UNE Digital Loop < DS1 Non-Dispatch < 10 Circuits	Retail Digital Loop < DS1	9841.33	4950	1.99				1.89			
OCI UNE Digital Loop < DS1 Non-Dispatch >= 10 Circuits	Retail Digital Loop < DS1										
OCI UNE Digital Loop >= DS1 Dispatch < 10 Circuits	Retail Digital Loop >= DS1	427.33	41	10.42	117	20	5.85	8.1		2.0696	YES
OCI UNE Digital Loop >= DS1 Dispatch >= 10 Circuits	Retail Digital Loop >= DS1	29	1	29				0			
OCI UNE Digital Loop >= DS1 Non-Dispatch < 10 Circuits	Retail Digital Loop >= DS1	217.67	82	2.65	6	1	6	3.38		-0.9827	YES
OCI UNE Digital Loop >= DS1 Non-Dispatch >= 10 Circuits	Retail Digital Loop >= DS1	17.33	4	4.33				5.83			
OCI UNE Enhanced Extended Link/Non-Switched Combination Dispatch < 10 Circuits	30 % within 5 Days				1	16	6.25%				NO
OCI UNE Enhanced Extended Link/Non-Switched Combination Dispatch < 10 Circuits	70 % within 8 Days				8	16	50.00%				NO
OCI UNE Enhanced Extended Link/Non-Switched Combination Dispatch >= 10 Circuits	30 % within 5 Days										
OCI UNE Enhanced Extended Link/Non-Switched Combination Dispatch >= 10 Circuits	70 % within 8 Days										
OCI UNE Enhanced Extended Link/Non-Switched Combination Non-Dispatch < 10 Circ	30 % within 5 Days										
OCI UNE Enhanced Extended Link/Non-Switched Combination Non-Dispatch < 10 Circ	70 % within 8 Days										
OCI UNE Enhanced Extended Link/Non-Switched Combination Non-Dispatch >= 10 C	30 % within 5 Days										
OCI UNE Enhanced Extended Link/Non-Switched Combination Non-Dispatch >= 10 C	70 % within 8 Days										
OCI UNE ISDN Dispatch < 10 Circuits	Retail ISDN - BRI	327.33	31	10.56	82	7	11.71	9.47		-0.2916	YES
OCI UNE ISDN Dispatch >= 10 Circuits	Retail ISDN - BRI	29	1	29				0			
OCI UNE ISDN Non-Dispatch < 10 Circuits	Retail ISDN - BRI	156	68	2.29				2.82			
OCI UNE ISDN Non-Dispatch >= 10 Circuits	Retail ISDN - BRI	17.33	4	4.33				5.83			
OCI UNE Line Sharing Dispatch < 10 Circuits	ADSL Provided to Retail	16149.67	2743	5.89	9	4	2.25	13.19		0.5511	YES
OCI UNE Line Sharing Dispatch >= 10 Circuits	ADSL Provided to Retail	123	41	3				2.49			
OCI UNE Line Sharing Non-Dispatch < 10 Circuits	ADSL Provided to Retail	9812.33	4933	1.99	112	49	2.29	1.89		-1.1175	YES
OCI UNE Line Sharing Non-Dispatch >= 10 Circuits	ADSL Provided to Retail										

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
OCI UNE Line Splitting Dispatch < 10 Circuits	ADSL Provided to Retail	16149.67	2743	5.89	26	13	2	13.19		1.0601	YES
OCI UNE Line Splitting Dispatch >= 10 Circuits	ADSL Provided to Retail	123	41	3				2.49			
OCI UNE Line Splitting Non-Dispatch < 10 Circuits	ADSL Provided to Retail	9812.33	4933	1.99	38	15	2.53	1.89		-1.1129	YES
OCI UNE Line Splitting Non-Dispatch >= 10 Circuits	ADSL Provided to Retail										
OCI UNE Loop + Port Combinations Dispatch < 10 Circuits	Retail Residence and Business	25024.67	4606	5.43	2804	586	4.79	9.41		1.5696	YES
OCI UNE Loop + Port Combinations Dispatch >= 10 Circuits	Retail Residence and Business	274	23	11.91	13	2	6.5	16.25		0.4518	YES
OCI UNE Loop + Port Combinations Non-Dispatch (Dispatch In) < 10 Circuits	Retail Residence and Business	40876.33	23682	1.73	1726	1174	1.47	3.68		2.3204	YES
OCI UNE Loop + Port Combinations Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Residence and Business	69	6	11.5				18.92			
OCI UNE Loop + Port Combinations Non-Dispatch (Switch Based) < 10 Circuits	Retail Residence and Business	38601.33	58920	0.66	5147	15398	0.33	0.92		38.4863	YES
OCI UNE Loop + Port Combinations Non-Dispatch (Switch Based) >= 10 Circuits	Retail Residence and Business	0.33	1	0.33	0	1	0.33	0			YES
OCI UNE Loop + Port Combinations Non-Dispatch < 10 Circuits	Retail Residence and Business	79477.67	82602	0.96	6874	16572	0.41	2.17		29.5702	YES
OCI UNE Loop + Port Combinations Non-Dispatch >= 10 Circuits	Retail Residence and Business	69.33	7	9.9	0	1	0.33	17.78		0.5036	YES
OCI UNE Other Design Dispatch < 10 Circuits	Retail Design	1950.67	138	14.14				14.43			
OCI UNE Other Design Dispatch >= 10 Circuits	Retail Design	113	7	16.14				7.17			
OCI UNE Other Design Non-Dispatch < 10 Circuits	Retail Design	335.67	49	6.85				7.7			
OCI UNE Other Design Non-Dispatch >= 10 Circuits	Retail Design	60	2	30				22.63			
OCI UNE Other Non-Design Dispatch < 10 Circuits	Retail Residence and Business	25024.67	4606	5.43	36	15	2.4	9.41		1.2469	YES
OCI UNE Other Non-Design Dispatch >= 10 Circuits	Retail Residence and Business	274	23	11.91				16.25			
OCI UNE Other Non-Design Non-Dispatch < 10 Circuits	Retail Residence and Business	79477.67	82602	0.96	38	15	2.53	2.17		-2.7976	NO
OCI UNE Other Non-Design Non-Dispatch >= 10 Circuits	Retail Residence and Business	69.33	7	9.9				17.78			
OCI UNE Switch Ports Dispatch < 10 Circuits	Retail Residence and Business (POTS)	24594	4522	5.44	6	4	1.58	9.41		0.8187	YES
OCI UNE Switch Ports Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	67	18	3.72				2.54			
OCI UNE Switch Ports Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	78303.67	82293	0.95	11	10	1.07	2.08		-0.1754	YES
OCI UNE Switch Ports Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)										
OCI UNE UCL Non-Design Dispatch < 10 Circuits	5 Days				10	2	5				YES
OCI UNE UCL Non-Design Dispatch >= 10 Circuits	5 Days										
OCI UNE UCL Non-Design Non-Dispatch < 10 Circuits	5 Days										
OCI UNE UCL Non-Design Non-Dispatch >= 10 Circuits	5 Days										
OCI UNE UDC/IDSL Dispatch < 10 Circuits	Retail ISDN - BRI	115.33	18	6.41	82	7	11.71	5.12		-2.3257	NO
OCI UNE UDC/IDSL Dispatch >= 10 Circuits	Retail ISDN - BRI										
OCI UNE UDC/IDSL Non-Dispatch < 10 Circuits	Retail ISDN - BRI	20.33	10	2.03				2.54			
OCI UNE UDC/IDSL Non-Dispatch >= 10 Circuits	Retail ISDN - BRI										
OCI UNE xDSL With Conditioning Dispatch < 10 Circuits	12 Days										
OCI UNE xDSL With Conditioning Dispatch >= 10 Circuits	12 Days										
OCI UNE xDSL With Conditioning Non-Dispatch < 10 Circuits	12 Days										
OCI UNE xDSL With Conditioning Non-Dispatch >= 10 Circuits	12 Days										
OCI UNE xDSL Without Conditioning Dispatch < 10 Circuits	6 Days				73	15	4.87				YES
OCI UNE xDSL Without Conditioning Dispatch >= 10 Circuits	6 Days										
OCI UNE xDSL Without Conditioning Non-Dispatch < 10 Circuits	6 Days										
OCI UNE xDSL Without Conditioning Non-Dispatch >= 10 Circuits	6 Days										
Percent Cooperative Testing											
% Cooperative Testing - xDSL ADSL	95%				13	13	100.00%				YES
% Cooperative Testing - xDSL HDSL	95%				1	1	100.00%				YES
% Cooperative Testing - xDSL UCL	95%										
Percent Missed Installation Appointments											
% Missed Installation Appmts 2W Analog Loop Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch	326	5691	5.73%							
% Missed Installation Appmts 2W Analog Loop Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	1	31	3.23%							
% Missed Installation Appmts 2W Analog Loop Design Non-Dispatch < 10 Circuits	Retail Residence and Business Dispatch	326	5691	5.73%							
% Missed Installation Appmts 2W Analog Loop Design Non-Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	1	31	3.23%							
% Missed Installation Appmts 2W Analog Loop Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	325	5603	5.80%	0	5	0.00%				YES
% Missed Installation Appmts 2W Analog Loop Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	1	26	3.85%							
% Missed Installation Appmts 2W Analog Loop Non-Design Non-Dispatch (Dispatch In)	Retail Residence and Business (POTS) Excluding Switch -Based Orders	5	31497	0.02%	0	3	0.00%				YES
% Missed Installation Appmts 2W Analog Loop Non-Design Non-Dispatch (Dispatch In)	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
% Missed Installation Appmts 2W Analog Loop w/INP - Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch	326	5691	5.73%							
% Missed Installation Appmts 2W Analog Loop w/INP - Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	1	31	3.23%							
% Missed Installation Appmts 2W Analog Loop w/INP - Design Non-Dispatch < 10 Circ	Retail Residence and Business Dispatch	326	5691	5.73%							
% Missed Installation Appmts 2W Analog Loop w/INP - Design Non-Dispatch >= 10 Cir	Retail Residence and Business Dispatch	1	31	3.23%							
% Missed Installation Appmts 2W Analog Loop w/INP - Non-Design Dispatch < 10 Circ	Retail Residence and Business (POTS) Excluding Switch -Based Orders	325	5603	5.80%							
% Missed Installation Appmts 2W Analog Loop w/INP - Non-Design Dispatch >= 10 Cir	Retail Residence and Business (POTS) Excluding Switch -Based Orders	1	26	3.85%							
% Missed Installation Appmts 2W Analog Loop w/INP - Non-Design Non-Dispatch (Disp	Retail Residence and Business (POTS) Excluding Switch -Based Orders	5	31497	0.02%							
% Missed Installation Appmts 2W Analog Loop w/INP - Non-Design Non-Dispatch (Disp	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
% Missed Installation Appmts 2W Analog Loop w/LNP - Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch	326	5691	5.73%							
% Missed Installation Appmts 2W Analog Loop w/LNP - Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	1	31	3.23%							
% Missed Installation Appmts 2W Analog Loop w/LNP - Design Non-Dispatch < 10 Circ	Retail Residence and Business Dispatch	326	5691	5.73%							
% Missed Installation Appmts 2W Analog Loop w/LNP - Design Non-Dispatch >= 10 Ci	Retail Residence and Business Dispatch	1	31	3.23%							
% Missed Installation Appmts 2W Analog Loop w/LNP - Non-Design Dispatch < 10 Circ	Retail Residence and Business (POTS) Excluding Switch -Based Orders	325	5603	5.80%							
% Missed Installation Appmts 2W Analog Loop w/LNP - Non-Design Dispatch >= 10 Ci	Retail Residence and Business (POTS) Excluding Switch -Based Orders	1	26	3.85%							
% Missed Installation Appmts 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dis	Retail Residence and Business (POTS) Excluding Switch -Based Orders	5	31497	0.02%							
% Missed Installation Appmts 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dis	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
% Missed Installation Appmts INP (Standalone) Dispatch < 10 Circuits	Retail Residence and Business (POTS)	325	5603	5.80%							
% Missed Installation Appmts INP (Standalone) Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	1	26	3.85%							
% Missed Installation Appmts INP (Standalone) Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	5	90268	0.01%							
% Missed Installation Appmts INP (Standalone) Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)										
% Missed Installation Appmts LNP (Standalone) Dispatch < 10 Circuits	Retail Residence and Business (POTS)	325	5603	5.80%	0	1	0.00%				YES
% Missed Installation Appmts LNP (Standalone) Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	1	26	3.85%							
% Missed Installation Appmts LNP (Standalone) Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	5	90268	0.01%	0	720	0.00%				YES
% Missed Installation Appmts LNP (Standalone) Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)										
% Missed Installation Appmts Local Interconnection Trunks Dispatch	Local Interconnection Trunks	7	59	11.86%	0	6	0.00%				YES
% Missed Installation Appmts Local Interconnection Trunks Non-Dispatch	Local Interconnection Trunks	2	4	50.00%							
% Missed Installation Appmts Local Transport (Unbundled Interoffice Transport) Dispatc	Retail DS1/DS3 Interoffice	4	426	0.94%							

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
% Missed Installation Appmts Local Transport (Unbundled Interoffice Transport) Dispatc	Retail DS1/DS3 Interoffice										
% Missed Installation Appmts Local Transport (Unbundled Interoffice Transport) Non-Di	Retail DS1/DS3 Interoffice	0	3	0.00%							
% Missed Installation Appmts Local Transport (Unbundled Interoffice Transport) Non-Di	Retail DS1/DS3 Interoffice										
% Missed Installation Appmts Resale Business Dispatch < 10 Circuits	Retail Business	35	1710	2.05%	2	17	11.76%			-1.3498	YES
% Missed Installation Appmts Resale Business Dispatch >= 10 Circuits	Retail Business	1	25	4.00%							
% Missed Installation Appmts Resale Business Non-Dispatch < 10 Circuits	Retail Business	0	6737	0.00%	0	163	0.00%				YES
% Missed Installation Appmts Resale Business Non-Dispatch >= 10 Circuits	Retail Business	0	8	0.00%							
% Missed Installation Appmts Resale Centrex Dispatch < 10 Circuits	Retail Centrex	1	82	1.22%							
% Missed Installation Appmts Resale Centrex Dispatch >= 10 Circuits	Retail Centrex	0	5	0.00%							
% Missed Installation Appmts Resale Centrex Non-Dispatch < 10 Circuits	Retail Centrex	0	237	0.00%	0	3	0.00%				YES
% Missed Installation Appmts Resale Centrex Non-Dispatch >= 10 Circuits	Retail Centrex	0	3	0.00%							
% Missed Installation Appmts Resale Design Dispatch < 10 Circuits	Retail Design	9	248	3.63%							
% Missed Installation Appmts Resale Design Dispatch >= 10 Circuits	Retail Design	0	24	0.00%							
% Missed Installation Appmts Resale Design Non-Dispatch < 10 Circuits	Retail Design	7	59	11.86%							
% Missed Installation Appmts Resale Design Non-Dispatch >= 10 Circuits	Retail Design	0	6	0.00%							
% Missed Installation Appmts Resale ISDN Dispatch < 10 Circuits	Retail ISDN	0	55	0.00%							
% Missed Installation Appmts Resale ISDN Dispatch >= 10 Circuits	Retail ISDN	0	2	0.00%							
% Missed Installation Appmts Resale ISDN Non-Dispatch < 10 Circuits	Retail ISDN	0	75	0.00%							
% Missed Installation Appmts Resale ISDN Non-Dispatch >= 10 Circuits	Retail ISDN	0	5	0.00%							
% Missed Installation Appmts Resale PBX Dispatch < 10 Circuits	Retail PBX	1	11	9.09%							
% Missed Installation Appmts Resale PBX Dispatch >= 10 Circuits	Retail PBX										
% Missed Installation Appmts Resale PBX Non-Dispatch < 10 Circuits	Retail PBX	1	16	6.25%							
% Missed Installation Appmts Resale PBX Non-Dispatch >= 10 Circuits	Retail PBX	0	2	0.00%							
% Missed Installation Appmts Resale Residence Dispatch < 10 Circuits	Retail Residence	291	3981	7.31%	9	140	6.43%			0.1409	YES
% Missed Installation Appmts Resale Residence Dispatch >= 10 Circuits	Retail Residence	0	6	0.00%	0	2	0.00%				YES
% Missed Installation Appmts Resale Residence Non-Dispatch < 10 Circuits	Retail Residence	5	83852	0.01%	1	1835	0.05%			-0.0582	YES
% Missed Installation Appmts Resale Residence Non-Dispatch >= 10 Circuits	Retail Residence										
% Missed Installation Appmts UNE Combos - Other Dispatch < 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch IN)	335	5939	5.64%	0	29	0.00%				YES
% Missed Installation Appmts UNE Combos - Other Dispatch >= 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch IN)	1	55	1.82%							
% Missed Installation Appmts UNE Combos - Other Non-Dispatch (Dispatch In) < 10 Ci	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch IN)	12	31674	0.04%							
% Missed Installation Appmts UNE Combos - Other Non-Dispatch (Dispatch In) >= 10 C	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch IN)	0	11	0.00%							
% Missed Installation Appmts UNE Digital Loop < DS1 Dispatch < 10 Circuits	Retail Digital Loop < DS1	111	2835	3.92%	3	24	12.50%			-0.8711	YES
% Missed Installation Appmts UNE Digital Loop < DS1 Dispatch >= 10 Circuits	Retail Digital Loop < DS1	0	59	0.00%							
% Missed Installation Appmts UNE Digital Loop < DS1 Non-Dispatch < 10 Circuits	Retail Digital Loop < DS1	10	4996	0.20%							
% Missed Installation Appmts UNE Digital Loop < DS1 Non-Dispatch >= 10 Circuits	Retail Digital Loop < DS1	0	2	0.00%							
% Missed Installation Appmts UNE Digital Loop >= DS1 Dispatch < 10 Circuits	Retail Digital Loop >= DS1	0	61	0.00%	1	38	2.63%				NO
% Missed Installation Appmts UNE Digital Loop >= DS1 Dispatch >= 10 Circuits	Retail Digital Loop >= DS1	0	2	0.00%							
% Missed Installation Appmts UNE Digital Loop >= DS1 Non-Dispatch < 10 Circuits	Retail Digital Loop >= DS1	1	88	1.14%	0	1	0.00%				YES
% Missed Installation Appmts UNE Digital Loop >= DS1 Non-Dispatch >= 10 Circuits	Retail Digital Loop >= DS1	0	5	0.00%							
% Missed Installation Appmts UNE Enhanced Extended Link/Non-Switched Combinatio	Retail DS1/DS3	4	426	0.94%	0	29	0.00%				YES
% Missed Installation Appmts UNE Enhanced Extended Link/Non-Switched Combinatio	Retail DS1/DS3										
% Missed Installation Appmts UNE Enhanced Extended Link/Non-Switched Combinatio	Retail DS1/DS3	0	3	0.00%							
% Missed Installation Appmts UNE Enhanced Extended Link/Non-Switched Combinatio	Retail DS1/DS3										
% Missed Installation Appmts UNE ISDN Dispatch < 10 Circuits	Retail ISDN - BRI	0	27	0.00%	2	11	18.18%				NO
% Missed Installation Appmts UNE ISDN Dispatch >= 10 Circuits	Retail ISDN - BRI										
% Missed Installation Appmts UNE ISDN Non-Dispatch < 10 Circuits	Retail ISDN - BRI	0	12	0.00%							
% Missed Installation Appmts UNE ISDN Non-Dispatch >= 10 Circuits	Retail ISDN - BRI										
% Missed Installation Appmts UNE Line Sharing Dispatch < 10 Circuits	ADSL Provided to Retail	110	2794	3.94%	0	4	0.00%				YES
% Missed Installation Appmts UNE Line Sharing Dispatch >= 10 Circuits	ADSL Provided to Retail	0	41	0.00%							
% Missed Installation Appmts UNE Line Sharing Non-Dispatch < 10 Circuits	ADSL Provided to Retail	10	4974	0.20%	0	56	0.00%				YES
% Missed Installation Appmts UNE Line Sharing Non-Dispatch >= 10 Circuits	ADSL Provided to Retail										
% Missed Installation Appmts UNE Line Splitting Dispatch < 10 Circuits	ADSL Provided to Retail	110	2794	3.94%	1	18	5.56%			-0.0829	YES
% Missed Installation Appmts UNE Line Splitting Dispatch >= 10 Circuits	ADSL Provided to Retail	0	41	0.00%							
% Missed Installation Appmts UNE Line Splitting Non-Dispatch < 10 Circuits	ADSL Provided to Retail	10	4974	0.20%	0	20	0.00%				YES
% Missed Installation Appmts UNE Line Splitting Non-Dispatch >= 10 Circuits	ADSL Provided to Retail										
% Missed Installation Appmts UNE Loop + Port Combinations Dispatch < 10 Circuits	Retail Residence and Business	326	5691	5.73%	37	780	4.74%			0.3125	YES
% Missed Installation Appmts UNE Loop + Port Combinations Dispatch >= 10 Circuits	Retail Residence and Business	1	31	3.23%	0	2	0.00%				YES
% Missed Installation Appmts UNE Loop + Port Combinations Non-Dispatch (Dispatch	Retail Residence and Business	5	31638	0.02%	2	5500	0.04%			-0.0293	YES
% Missed Installation Appmts UNE Loop + Port Combinations Non-Dispatch (Dispatch	Retail Residence and Business	0	7	0.00%	0	1	0.00%				YES
% Missed Installation Appmts UNE Loop + Port Combinations Non-Dispatch (Switch Ba	Retail Residence and Business	0	58951	0.00%	1	15717	0.01%				NO
% Missed Installation Appmts UNE Loop + Port Combinations Non-Dispatch (Switch Ba	Retail Residence and Business	0	1	0.00%	0	1	0.00%				YES
% Missed Installation Appmts UNE Loop + Port Combinations Non-Dispatch < 10 Circu	Retail Residence and Business	5	90589	0.01%	3	21217	0.01%			-0.022	YES
% Missed Installation Appmts UNE Loop + Port Combinations Non-Dispatch >= 10 Circ	Retail Residence and Business	0	8	0.00%	0	2	0.00%				YES
% Missed Installation Appmts UNE Other Design Dispatch < 10 Circuits	Retail Design	9	248	3.63%	0	1	0.00%				YES
% Missed Installation Appmts UNE Other Design Dispatch >= 10 Circuits	Retail Design	0	24	0.00%							
% Missed Installation Appmts UNE Other Design Non-Dispatch < 10 Circuits	Retail Design	7	59	11.86%							
% Missed Installation Appmts UNE Other Design Non-Dispatch >= 10 Circuits	Retail Design	0	6	0.00%							
% Missed Installation Appmts UNE Other Non-Design Dispatch < 10 Circuits	Retail Residence and Business	326	5691	5.73%	1	20	5.00%			0.0313	YES
% Missed Installation Appmts UNE Other Non-Design Dispatch >= 10 Circuits	Retail Residence and Business	1	31	3.23%							
% Missed Installation Appmts UNE Other Non-Design Non-Dispatch < 10 Circuits	Retail Residence and Business	5	90589	0.01%	0	20	0.00%				YES
% Missed Installation Appmts UNE Other Non-Design Non-Dispatch >= 10 Circuits	Retail Residence and Business	0	8	0.00%							
% Missed Installation Appmts UNE Switch Ports Dispatch < 10 Circuits	Retail Residence and Business (POTS)	325	5603	5.80%	0	7	0.00%				YES
% Missed Installation Appmts UNE Switch Ports Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	1	26	3.85%							
% Missed Installation Appmts UNE Switch Ports Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	5	90268	0.01%	0	12	0.00%				YES
% Missed Installation Appmts UNE Switch Ports Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)										
% Missed Installation Appmts UNE UDC/IDSL Dispatch < 10 Circuits	Retail ISDN - BRI	0	27	0.00%	2	11	18.18%				NO
% Missed Installation Appmts UNE UDC/IDSL Dispatch >= 10 Circuits	Retail ISDN - BRI										
% Missed Installation Appmts UNE UDC/IDSL Non-Dispatch < 10 Circuits	Retail ISDN - BRI	0	12	0.00%							
% Missed Installation Appmts UNE UDC/IDSL Non-Dispatch >= 10 Circuits	Retail ISDN - BRI										
% Missed Installation Appmts UNE xDSL (HDSL, ADSL, and UCL) Dispatch < 10 Circu	ADSL Provided to Retail	110	2794	3.94%	1	21	4.76%			-0.0595	YES
% Missed Installation Appmts UNE xDSL (HDSL, ADSL, and UCL) Dispatch >= 10 Circ	ADSL Provided to Retail	0	41	0.00%							

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
% Missed Installation Appmts UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch < 10	ADSL Provided to Retail	10	4974	0.20%							
% Missed Installation Appmts UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch >= 10	ADSL Provided to Retail										
Percent Provisioning Troubles											
% Prov. Trouble w/i 30 Days 2W Analog Loop Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch	477	5156	9.25%							
% Prov. Trouble w/i 30 Days 2W Analog Loop Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	4	19	21.05%							
% Prov. Trouble w/i 30 Days 2W Analog Loop Design Non-Dispatch < 10 Circuits	Retail Residence and Business Dispatch	477	5156	9.25%							
% Prov. Trouble w/i 30 Days 2W Analog Loop Design Non-Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	4	19	21.05%							
% Prov. Trouble w/i 30 Days 2W Analog Loop Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	475	5070	9.37%	1	4	25.00%			-1.0724	YES
% Prov. Trouble w/i 30 Days 2W Analog Loop Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	4	18	22.22%							
% Prov. Trouble w/i 30 Days 2W Analog Loop Non-Design Non-Dispatch (Dispatch In)	Retail Residence and Business (POTS) Excluding Switch -Based Orders	1705	31293	5.45%	1	5	20.00%			-1.4335	YES
% Prov. Trouble w/i 30 Days 2W Analog Loop Non-Design Non-Dispatch (Dispatch In)	Retail Residence and Business (POTS) Excluding Switch -Based Orders	0	2	0.00%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/INP - Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch	477	5156	9.25%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/INP - Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	4	19	21.05%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/INP - Design Non-Dispatch < 10 Circu	Retail Residence and Business Dispatch	477	5156	9.25%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/INP - Design Non-Dispatch >= 10 Circ	Retail Residence and Business Dispatch	4	19	21.05%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/INP - Non-Design Dispatch < 10 Circu	Retail Residence and Business (POTS) Excluding Switch -Based Orders	475	5070	9.37%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/INP - Non-Design Dispatch >= 10 Circ	Retail Residence and Business (POTS) Excluding Switch -Based Orders	4	18	22.22%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/INP - Non-Design Non-Dispatch (Disp	Retail Residence and Business (POTS) Excluding Switch -Based Orders	1705	31293	5.45%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/INP - Non-Design Non-Dispatch (Disp	Retail Residence and Business (POTS) Excluding Switch -Based Orders	0	2	0.00%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/LNP - Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch	477	5156	9.25%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/LNP - Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	4	19	21.05%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/LNP - Design Non-Dispatch < 10 Circu	Retail Residence and Business Dispatch	477	5156	9.25%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/LNP - Design Non-Dispatch >= 10 Cir	Retail Residence and Business Dispatch	4	19	21.05%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/LNP - Non-Design Dispatch < 10 Circu	Retail Residence and Business (POTS) Excluding Switch -Based Orders	475	5070	9.37%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/LNP - Non-Design Dispatch >= 10 Cir	Retail Residence and Business (POTS) Excluding Switch -Based Orders	4	18	22.22%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Disp	Retail Residence and Business (POTS) Excluding Switch -Based Orders	1705	31293	5.45%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Disp	Retail Residence and Business (POTS) Excluding Switch -Based Orders	0	2	0.00%							
% Prov. Trouble w/i 30 Days INP (Standalone) Dispatch < 10 Circuits	Retail Residence and Business (POTS)	475	5070	9.37%							
% Prov. Trouble w/i 30 Days INP (Standalone) Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	4	18	22.22%							
% Prov. Trouble w/i 30 Days INP (Standalone) Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	3613	86002	4.20%							
% Prov. Trouble w/i 30 Days INP (Standalone) Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	0	2	0.00%							
% Prov. Trouble w/i 30 Days LNP (Standalone) Dispatch < 10 Circuits	Retail Residence and Business (POTS)	475	5070	9.37%							
% Prov. Trouble w/i 30 Days LNP (Standalone) Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	4	18	22.22%							
% Prov. Trouble w/i 30 Days LNP (Standalone) Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	3613	86002	4.20%	0	619	0.00%			5.1914	YES
% Prov. Trouble w/i 30 Days LNP (Standalone) Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	0	2	0.00%							
% Prov. Trouble w/i 30 Days Local Interconnection Trunks	Local Interconnection Trunks	0	19	0.00%	0	13	0.00%				YES
% Prov. Trouble w/i 30 Days Local Transport (Unbundled Interoffice Transport) Dispatc	Retail DS1/DS3 Interoffice	0	220	0.00%	0	1	0.00%				YES
% Prov. Trouble w/i 30 Days Local Transport (Unbundled Interoffice Transport) Dispatc	Retail DS1/DS3 Interoffice										
% Prov. Trouble w/i 30 Days Local Transport (Unbundled Interoffice Transport) Non-Dis	Retail DS1/DS3 Interoffice	0	1	0.00%							
% Prov. Trouble w/i 30 Days Local Transport (Unbundled Interoffice Transport) Non-Dis	Retail DS1/DS3 Interoffice										
% Prov. Trouble w/i 30 Days Resale Business Dispatch < 10 Circuits	Retail Business	133	1518	8.76%	0	13	0.00%			1.1126	YES
% Prov. Trouble w/i 30 Days Resale Business Dispatch >= 10 Circuits	Retail Business	4	16	25.00%							
% Prov. Trouble w/i 30 Days Resale Business Non-Dispatch < 10 Circuits	Retail Business	379	6220	6.09%	5	88	5.68%			0.1602	YES
% Prov. Trouble w/i 30 Days Resale Business Non-Dispatch >= 10 Circuits	Retail Business	0	7	0.00%							
% Prov. Trouble w/i 30 Days Resale Centrex Dispatch < 10 Circuits	Retail Centrex	2	91	2.20%							
% Prov. Trouble w/i 30 Days Resale Centrex Dispatch >= 10 Circuits	Retail Centrex	0	2	0.00%							
% Prov. Trouble w/i 30 Days Resale Centrex Non-Dispatch < 10 Circuits	Retail Centrex	5	188	2.66%							
% Prov. Trouble w/i 30 Days Resale Centrex Non-Dispatch >= 10 Circuits	Retail Centrex										
% Prov. Trouble w/i 30 Days Resale Design Dispatch < 10 Circuits	Retail Design	10	168	5.95%							
% Prov. Trouble w/i 30 Days Resale Design Dispatch >= 10 Circuits	Retail Design	0	14	0.00%							
% Prov. Trouble w/i 30 Days Resale Design Non-Dispatch < 10 Circuits	Retail Design	1	84	1.19%							
% Prov. Trouble w/i 30 Days Resale Design Non-Dispatch >= 10 Circuits	Retail Design	1	9	11.11%							
% Prov. Trouble w/i 30 Days Resale ISDN Dispatch < 10 Circuits	Retail ISDN	2	42	4.76%							
% Prov. Trouble w/i 30 Days Resale ISDN Dispatch >= 10 Circuits	Retail ISDN	0	1	0.00%							
% Prov. Trouble w/i 30 Days Resale ISDN Non-Dispatch < 10 Circuits	Retail ISDN	1	42	2.38%							
% Prov. Trouble w/i 30 Days Resale ISDN Non-Dispatch >= 10 Circuits	Retail ISDN	1	5	20.00%							
% Prov. Trouble w/i 30 Days Resale PBX Dispatch < 10 Circuits	Retail PBX	0	2	0.00%							
% Prov. Trouble w/i 30 Days Resale PBX Dispatch >= 10 Circuits	Retail PBX	0	1	0.00%							
% Prov. Trouble w/i 30 Days Resale PBX Non-Dispatch < 10 Circuits	Retail PBX	0	38	0.00%							
% Prov. Trouble w/i 30 Days Resale PBX Non-Dispatch >= 10 Circuits	Retail PBX	0	3	0.00%							
% Prov. Trouble w/i 30 Days Resale Residence Dispatch < 10 Circuits	Retail Residence	344	3638	9.46%	16	168	9.52%			-0.0295	YES
% Prov. Trouble w/i 30 Days Resale Residence Dispatch >= 10 Circuits	Retail Residence	0	3	0.00%	0	1	0.00%				YES
% Prov. Trouble w/i 30 Days Resale Residence Non-Dispatch < 10 Circuits	Retail Residence	3240	80046	4.05%	118	1785	6.61%			-5.4343	NO
% Prov. Trouble w/i 30 Days Resale Residence Non-Dispatch >= 10 Circuits	Retail Residence										
% Prov. Trouble w/i 30 Days UNE Combos - Other Dispatch < 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out & Dispatch In)	487	5324	9.15%	0	21	0.00%			1.4512	YES
% Prov. Trouble w/i 30 Days UNE Combos - Other Dispatch >= 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out & Dispatch In)	4	33	12.12%							
% Prov. Trouble w/i 30 Days UNE Combos - Other Non-Dispatch (Dispatch In) < 10 Cir	Retail Residence, Business and Design Dispatch (Including Dispatch Out & Dispatch In)	1711	31428	5.44%	1	3	33.33%			-2.1289	NO
% Prov. Trouble w/i 30 Days UNE Combos - Other Non-Dispatch (Dispatch In) >= 10 C	Retail Residence, Business and Design Dispatch (Including Dispatch Out & Dispatch In)	1	13	7.69%							
% Prov. Trouble w/i 30 Days UNE Digital Loop < DS1 Dispatch < 10 Circuits	Retail Digital Loop < DS1	104	2537	4.10%	2	27	7.41%			-0.8624	YES
% Prov. Trouble w/i 30 Days UNE Digital Loop < DS1 Dispatch >= 10 Circuits	Retail Digital Loop < DS1	2	36	5.56%							
% Prov. Trouble w/i 30 Days UNE Digital Loop < DS1 Non-Dispatch < 10 Circuits	Retail Digital Loop < DS1	289	4831	5.98%							
% Prov. Trouble w/i 30 Days UNE Digital Loop < DS1 Non-Dispatch >= 10 Circuits	Retail Digital Loop < DS1	0	4	0.00%							
% Prov. Trouble w/i 30 Days UNE Digital Loop >= DS1 Dispatch < 10 Circuits	Retail Digital Loop >= DS1	5	64	7.81%	3	38	7.89%			-0.015	YES
% Prov. Trouble w/i 30 Days UNE Digital Loop >= DS1 Dispatch >= 10 Circuits	Retail Digital Loop >= DS1	0	1	0.00%							
% Prov. Trouble w/i 30 Days UNE Digital Loop >= DS1 Non-Dispatch < 10 Circuits	Retail Digital Loop >= DS1	1	77	1.30%	0	1	0.00%			0.114	YES
% Prov. Trouble w/i 30 Days UNE Digital Loop >= DS1 Non-Dispatch >= 10 Circuits	Retail Digital Loop >= DS1	1	5	20.00%							
% Prov. Trouble w/i 30 Days UNE ISDN Dispatch < 10 Circuits	Retail ISDN - BRI and PRI	2	42	4.76%	1	12	8.33%			-0.5123	YES
% Prov. Trouble w/i 30 Days UNE ISDN Dispatch >= 10 Circuits	Retail ISDN - BRI and PRI	0	1	0.00%							
% Prov. Trouble w/i 30 Days UNE ISDN Non-Dispatch < 10 Circuits	Retail ISDN - BRI and PRI	1	42	2.38%							
% Prov. Trouble w/i 30 Days UNE ISDN Non-Dispatch >= 10 Circuits	Retail ISDN - BRI and PRI	1	5	20.00%							

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
% Prov. Trouble w/i 30 Days UNE Line Sharing Dispatch < 10 Circuits	ADSL Provided to Retail	104	2495	4.17%	1	2	50.00%			-3.2417	NO
% Prov. Trouble w/i 30 Days UNE Line Sharing Dispatch >= 10 Circuits	ADSL Provided to Retail	2	29	6.90%							
% Prov. Trouble w/i 30 Days UNE Line Sharing Non-Dispatch < 10 Circuits	ADSL Provided to Retail	288	4800	6.00%	0	59	0.00%			1.9288	YES
% Prov. Trouble w/i 30 Days UNE Line Sharing Non-Dispatch >= 10 Circuits	ADSL Provided to Retail										
% Prov. Trouble w/i 30 Days UNE Loop + Port Combinations Dispatch < 10 Circuits	Retail Residence and Business	477	5156	9.25%	85	754	11.27%			-1.7897	NO
% Prov. Trouble w/i 30 Days UNE Loop + Port Combinations Dispatch >= 10 Circuits	Retail Residence and Business	4	19	21.05%							
% Prov. Trouble w/i 30 Days UNE Loop + Port Combinations Non-Dispatch (Dispatch In	Retail Residence and Business	1710	31388	5.45%	402	5841	6.88%			-4.4352	NO
% Prov. Trouble w/i 30 Days UNE Loop + Port Combinations Non-Dispatch (Dispatch In	Retail Residence and Business	0	7	0.00%							
% Prov. Trouble w/i 30 Days UNE Loop + Port Combinations Non-Dispatch (Switch Bas	Retail Residence and Business	1909	54878	3.48%	309	10590	2.92%			2.8834	YES
% Prov. Trouble w/i 30 Days UNE Loop + Port Combinations Non-Dispatch (Switch Bas	Retail Residence and Business										
% Prov. Trouble w/i 30 Days UNE Loop + Port Combinations Non-Dispatch < 10 Circuit	Retail Residence and Business	3619	86266	4.20%	711	16431	4.33%			-0.7737	YES
% Prov. Trouble w/i 30 Days UNE Loop + Port Combinations Non-Dispatch >= 10 Circu	Retail Residence and Business	0	7	0.00%							
% Prov. Trouble w/i 30 Days UNE Other Design Dispatch < 10 Circuits	Retail Design	10	168	5.95%	1	1	100.00%			-3.9631	NO
% Prov. Trouble w/i 30 Days UNE Other Design Dispatch >= 10 Circuits	Retail Design	0	14	0.00%							
% Prov. Trouble w/i 30 Days UNE Other Design Non-Dispatch < 10 Circuits	Retail Design	1	84	1.19%							
% Prov. Trouble w/i 30 Days UNE Other Design Non-Dispatch >= 10 Circuits	Retail Design	1	9	11.11%							
% Prov. Trouble w/i 30 Days UNE Other Non-Design Dispatch < 10 Circuits	Retail Residence and Business	477	5156	9.25%	0	8	0.00%			0.9024	YES
% Prov. Trouble w/i 30 Days UNE Other Non-Design Dispatch >= 10 Circuits	Retail Residence and Business	4	19	21.05%							
% Prov. Trouble w/i 30 Days UNE Other Non-Design Non-Dispatch < 10 Circuits	Retail Residence and Business	3619	86266	4.20%	1	17	5.88%			-0.347	YES
% Prov. Trouble w/i 30 Days UNE Other Non-Design Non-Dispatch >= 10 Circuits	Retail Residence and Business	0	7	0.00%							
% Prov. Trouble w/i 30 Days UNE Switch Ports Dispatch < 10 Circuits	Retail Residence and Business (POTS)	475	5070	9.37%	0	4	0.00%			0.6428	YES
% Prov. Trouble w/i 30 Days UNE Switch Ports Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	4	18	22.22%							
% Prov. Trouble w/i 30 Days UNE Switch Ports Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	3613	86002	4.20%	0	6	0.00%			0.5129	YES
% Prov. Trouble w/i 30 Days UNE Switch Ports Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	0	2	0.00%							
% Prov. Trouble w/i 30 Days UNE xDSL (HDSL, ADSL, and UCL) Dispatch < 10 Circuit	ADSL Provided to Retail	104	2495	4.17%	1	21	4.76%			-0.1355	YES
% Prov. Trouble w/i 30 Days UNE xDSL (HDSL, ADSL, and UCL) Dispatch >= 10 Circu	ADSL Provided to Retail	2	29	6.90%							
% Prov. Trouble w/i 30 Days UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch < 10 C	ADSL Provided to Retail	288	4800	6.00%	0	1	0.00%			0.2526	YES
% Prov. Trouble w/i 30 Days UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch >= 10	ADSL Provided to Retail										
Percent Troubles within 'X' Days											
Hot Cuts %Prov Trbl w/i 7 Days Design (SL2) Dispatch	<= 5 %										
Hot Cuts %Prov Trbl w/i 7 Days Design (SL2) Non-Dispatch	<= 5 %										
Hot Cuts %Prov Trbl w/i 7 Days Non-Design (SL1) Dispatch	<= 5 %										
Hot Cuts %Prov Trbl w/i 7 Days Non-Design (SL1) Non-Dispatch	<= 5 %										
Recovery Time											
CCC Avg Recovery Time Interim Number Portability (INP) - Loop	Diagnostic										
CCC Avg Recovery Time Local Number Portability (LNP) - Loop	Diagnostic										
Service Order Accuracy											
Service Order Accuracy Resale	95.00%				6612	6726	98.31%				YES
Service Order Accuracy UNE-P	95.00%				21967	22463	97.79%				YES
Service Order Accuracy UNE	95.00%				6478	6704	96.63%				YES

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Special Access - M & R

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Customer Trouble Report Rate - Failure Rate											
Customer Trouble Report Rate - Failure Rate Annualized Below DS3 (DS0 + DS1)	<= 10%	13	826	1.55%	478	18364	2.60%				Diagnostic
Customer Trouble Report Rate - Failure Rate Annualized DS3 and Above (DS3 + OCn)	<= 10%	1	40	1.26%	6	1329	0.46%				Diagnostic
Customer Trouble Report Rate - Failure Rate Annualized Special Access DS0	Diagnostic	4	100	3.99%	140	4089	3.43%				Diagnostic
Customer Trouble Report Rate - Failure Rate Annualized Special Access DS1	Diagnostic	9	726	1.21%	337	14276	2.36%				Diagnostic
Customer Trouble Report Rate - Failure Rate Annualized Special Access DS3 (Non-Op	Diagnostic	1	40	1.26%	6	1226	0.48%				Diagnostic
Customer Trouble Report Rate - Failure Rate Annualized Special Access DS3 (Optical	Diagnostic	0	0	0.00%	0	104	0.16%				Diagnostic
Customer Trouble Report Rate - Failure Rate Below DS3 (DS0 + DS1)	Diagnostic	10	1033	0.97%	423	18326	2.31%				Diagnostic
Customer Trouble Report Rate - Failure Rate DS3 and Above (DS3 + OCn)	Diagnostic	1	46	2.17%	13	1403	0.93%				Diagnostic
Customer Trouble Report Rate - Failure Rate Special Access DS0	Diagnostic	3	89	3.37%	108	3676	2.94%				Diagnostic
Customer Trouble Report Rate - Failure Rate Special Access DS1	Diagnostic	7	944	0.74%	315	14650	2.15%				Diagnostic
Customer Trouble Report Rate - Failure Rate Special Access DS3 (Non-Optical)	Diagnostic	1	46	2.17%	12	1300	0.92%				Diagnostic
Customer Trouble Report Rate - Failure Rate Special Access DS3 (Optical OCn)	Diagnostic	0	0	0.00%	1	103	0.97%				Diagnostic
Maintenance Average Duration (Mean Time to Restore)											
Maintenance Average Duration (Mean Time to Restore) (FOK-TOK) Below DS3 (DS0 +	Diagnostic	2.2	1	2.2	215.77	146	1.48				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (FOK-TOK) DS3 and Above (D	Diagnostic	0.33	1	0.33	0.33	1	0.33				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (FOK-TOK) Special Access DS	Diagnostic	2.2	1	2.2	51.4	35	1.47				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (FOK-TOK) Special Access DS	Diagnostic	0	0	0	164.37	111	1.48				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (FOK-TOK) Special Access DS	Diagnostic	0.33	1	0.33	0.33	1	0.33				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (FOK-TOK) Special Access DS	Diagnostic	0	0	0	0	0	0				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (OOS > 24) Below DS3 (DS0 +	Diagnostic	0	10	0.00%	1	423	0.24%				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (OOS > 24) DS3 and Above (D	Diagnostic	0	1	0.00%	0	13	0.00%				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (OOS > 24) Special Access DS	Diagnostic	0	3	0.00%	0	108	0.00%				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (OOS > 24) Special Access DS	Diagnostic	0	7	0.00%	1	315	0.32%				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (OOS > 24) Special Access DS	Diagnostic	0	1	0.00%	0	12	0.00%				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (OOS > 24) Special Access DS	Diagnostic	0	0	0.00%	0	1	0.00%				Diagnostic
Maintenance Average Duration (Mean Time to Restore) Below DS3 (DS0 + DS1)	<= 2 Hours	28.02	10	2.8	1211.73	423	2.86				Diagnostic
Maintenance Average Duration (Mean Time to Restore) DS3 and Above (DS3 + OCn)	<= 1 Hour	0.33	1	0.33	18.82	13	1.45				Diagnostic
Maintenance Average Duration (Mean Time to Restore) Special Access DS0	Diagnostic	10.98	3	3.66	280.07	108	2.59				Diagnostic
Maintenance Average Duration (Mean Time to Restore) Special Access DS1	Diagnostic	17.03	7	2.43	931.67	315	2.96				Diagnostic
Maintenance Average Duration (Mean Time to Restore) Special Access DS3 (Non-Opti	Diagnostic	0.33	1	0.33	18.8	12	1.57				Diagnostic
Maintenance Average Duration (Mean Time to Restore) Special Access DS3 (Optical O	Diagnostic	0	0	0	0.02	1	0.02				Diagnostic
Percent Repeat Troubles											
Percent Repeat Troubles Below DS3 (DS0 + DS1)	<= 6%	1	10	10.00%	65	423	15.37%				Diagnostic
Percent Repeat Troubles DS3 and Above (DS3 + OCn)	<= 3%	0	1	0.00%	1	13	7.69%				Diagnostic
Percent Repeat Troubles Special Access DS0	Diagnostic	1	3	33.33%	15	108	13.89%				Diagnostic
Percent Repeat Troubles Special Access DS1	Diagnostic	0	7	0.00%	50	315	15.87%				Diagnostic
Percent Repeat Troubles Special Access DS3 (Non-Optical)	Diagnostic	0	1	0.00%	1	12	8.33%				Diagnostic
Percent Repeat Troubles Special Access DS3 (Optical OCn)	Diagnostic	0	0	0.00%	0	1	0.00%				Diagnostic

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Special Access - Ordering

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
FOC Receipt Past Due											
FOC Receipt Past Due (With Open Query / Reject) Special Access DS0	Diagnostic				1	17	5.88%				Diagnostic
FOC Receipt Past Due (With Open Query / Reject) Special Access DS1	Diagnostic				14	137	10.22%				Diagnostic
FOC Receipt Past Due (With Open Query / Reject) Special Access DS3 (Non-Optical)	Diagnostic				1	9	11.11%				Diagnostic
FOC Receipt Past Due (With Open Query / Reject) Special Access DS3 (Optical OCn)											
FOC Receipt Past Due (Without Open Query / Reject) Special Access DS0	<= 2%				0	87	0.00%				Diagnostic
FOC Receipt Past Due (Without Open Query / Reject) Special Access DS1	<= 2%				7	370	1.89%				Diagnostic
FOC Receipt Past Due (Without Open Query / Reject) Special Access DS3 (Non-Optic	<= 2%				0	10	0.00%				Diagnostic
FOC Receipt Past Due (Without Open Query / Reject) Special Access DS3 (Optical OC	<= 2%										
Firm Order Confirmation Timeliness (FOC Receipt)											
Firm Order Confirmation Timeliness (FOC Receipt) Special Access DS0	>= 98% within 2 Business Days				36	104	34.62%				Diagnostic
Firm Order Confirmation Timeliness (FOC Receipt) Special Access DS1	>= 98% within 2 Business Days				199	512	38.87%				Diagnostic
Firm Order Confirmation Timeliness (FOC Receipt) Special Access DS3 (Non-Optical)	>= 98% within 5 Business Days				11	20	55.00%				Diagnostic
Firm Order Confirmation Timeliness (FOC Receipt) Special Access DS3 (Optical OCn)	>= 98% within 5 Business Days										
Offered Versus Requested Due Date											
Offered Versus Requested Due Date Special Access DS0	Diagnostic				90	96	93.75%				Diagnostic
Offered Versus Requested Due Date Special Access DS1	Diagnostic				433	454	95.37%				Diagnostic
Offered Versus Requested Due Date Special Access DS3 (Non-Optical)	Diagnostic				6	6	100.00%				Diagnostic
Offered Versus Requested Due Date Special Access DS3 (Optical OCn)											

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Special Access - Provisioning

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Average Interval - Requested/Offered/Installation											
Average Interval - Installed Below DS3 (DS0 + DS1)	Diagnostic	1153	58	19.88	8988	667	13.48				Diagnostic
Average Interval - Installed DS3 and Above (DS3 + OCn)	Diagnostic	0	0	0	142	12	11.83				Diagnostic
Average Interval - Installed Special Access DS0	Diagnostic	145	4	36.25	848	57	14.88				Diagnostic
Average Interval - Installed Special Access DS1	Diagnostic	1008	54	18.67	8140	610	13.34				Diagnostic
Average Interval - Installed Special Access DS3 (Non-Optical)	Diagnostic	0	0	0	136	11	12.36				Diagnostic
Average Interval - Installed Special Access DS3 (Optical OCn)	Diagnostic	0	0	0	6	1	6				Diagnostic
Average Interval - Offered Below DS3 (DS0 + DS1)	Diagnostic	1088	58	18.76	8676	667	13.01				Diagnostic
Average Interval - Offered DS3 and Above (DS3 + OCn)	Diagnostic	0	0	0	138	12	11.5				Diagnostic
Average Interval - Offered Special Access DS0	Diagnostic	139	4	34.75	824	57	14.46				Diagnostic
Average Interval - Offered Special Access DS1	Diagnostic	949	54	17.57	7852	610	12.87				Diagnostic
Average Interval - Offered Special Access DS3 (Non-Optical)	Diagnostic	0	0	0	134	11	12.18				Diagnostic
Average Interval - Offered Special Access DS3 (Optical OCn)	Diagnostic	0	0	0	4	1	4				Diagnostic
Average Interval - Requested Below DS3 (DS0 + DS1)	Diagnostic	1088	58	18.76	8569	667	12.85				Diagnostic
Average Interval - Requested DS3 and Above (DS3 + OCn)	Diagnostic	0	0	0	103	12	8.58				Diagnostic
Average Interval - Requested Special Access DS0	Diagnostic	139	4	34.75	785	57	13.77				Diagnostic
Average Interval - Requested Special Access DS1	Diagnostic	949	54	17.57	7784	610	12.76				Diagnostic
Average Interval - Requested Special Access DS3 (Non-Optical)	Diagnostic	0	0	0	99	11	9				Diagnostic
Average Interval - Requested Special Access DS3 (Optical OCn)	Diagnostic	0	0	0	4	1	4				Diagnostic
Days Late											
Days Late - Average Days Late Due To BST Facilities Below DS3 (DS0 + DS1)	Diagnostic										Diagnostic
Days Late - Average Days Late Due To BST Facilities DS3 and Above (DS3 + OCn)	Diagnostic										Diagnostic
Days Late - Average Days Late Due To BST Facilities Special Access DS0	Diagnostic										Diagnostic
Days Late - Average Days Late Due To BST Facilities Special Access DS1	Diagnostic										Diagnostic
Days Late - Average Days Late Due To BST Facilities Special Access DS3 (Non-Optical	Diagnostic										Diagnostic
Days Late - Average Days Late Due To BST Facilities Special Access DS3 (Optical OCn)											
Days Late Below DS3 (DS0 + DS1)	< 3 Days Late	8	2	4	73	15	4.87				Diagnostic
Days Late DS3 and Above (DS3 + OCn)	< 3 Days Late										Diagnostic
Days Late Special Access DS0	< 3 Days Late				23	4	5.75				Diagnostic
Days Late Special Access DS1	< 3 Days Late	8	2	4	50	11	4.55				Diagnostic
Days Late Special Access DS3 (Non-Optical)	< 3 Days Late										Diagnostic
Days Late Special Access DS3 (Optical OCn)	< 3 Days Late										
On-time Performance To FOC Due Date											
On-time Performance FOC Due Date (With CNR) Below DS3 (DS0 + DS1)	Diagnostic	40	58	68.97%	632	667	94.75%				Diagnostic
On-time Performance FOC Due Date (With CNR) DS3 and Above (DS3 + OCn)	Diagnostic				11	12	91.67%				Diagnostic
On-time Performance FOC Due Date (With CNR) Special Access DS0	95%	4	4	100.00%	52	57	91.23%				Diagnostic
On-time Performance FOC Due Date (With CNR) Special Access DS1	95%	36	54	66.67%	580	610	95.08%				Diagnostic
On-time Performance FOC Due Date (With CNR) Special Access DS3 (Non-Optical)	95%				10	11	90.91%				Diagnostic
On-time Performance FOC Due Date (With CNR) Special Access DS3 (Optical OCn)	95%				1	1	100.00%				Diagnostic
On-time Performance FOC Due Date (Without CNR) Below DS3 (DS0 + DS1)	Diagnostic	30	58	51.72%	592	667	88.76%				Diagnostic
On-time Performance FOC Due Date (Without CNR) DS3 and Above (DS3 + OCn)	Diagnostic				6	12	50.00%				Diagnostic
On-time Performance FOC Due Date (Without CNR) Special Access DS0	Diagnostic	2	4	50.00%	52	57	91.23%				Diagnostic
On-time Performance FOC Due Date (Without CNR) Special Access DS1	Diagnostic	28	54	51.85%	540	610	88.52%				Diagnostic
On-time Performance FOC Due Date (Without CNR) Special Access DS3 (Non-Optical	Diagnostic				6	11	54.55%				Diagnostic
On-time Performance FOC Due Date (Without CNR) Special Access DS3 (Optical OCn	Diagnostic					1					Diagnostic
Past Due Circuits											
Past Due Circuits - % Cancellations Below DS3 (DS0 + DS1)											
Past Due Circuits - % Cancellations DS3 and Above (DS3 + OCn)											
Past Due Circuits - % Cancellations Special Access DS0											
Past Due Circuits - % Cancellations Special Access DS1											
Past Due Circuits - % Cancellations Special Access DS3 (Non-Optical)											
Past Due Circuits - % Cancellations Special Access DS3 (Optical OCn)											
Past Due Circuits - BST Facilities Below DS3 (DS0 + DS1)											
Past Due Circuits - BST Facilities DS3 and Above (DS3 + OCn)											
Past Due Circuits - BST Facilities Special Access DS0											
Past Due Circuits - BST Facilities Special Access DS1											
Past Due Circuits - BST Facilities Special Access DS3 (Non-Optical)											
Past Due Circuits - BST Facilities Special Access DS3 (Optical OCn)											
Past Due Circuits - BST Reasons Below DS3 (DS0 + DS1)											
Past Due Circuits - BST Reasons DS3 and Above (DS3 + OCn)											
Past Due Circuits - BST Reasons Special Access DS0	<= 3%										
Past Due Circuits - BST Reasons Special Access DS1	<= 3%										
Past Due Circuits - BST Reasons Special Access DS3 (Non-Optical)	<= 3%										
Past Due Circuits - BST Reasons Special Access DS3 (Optical OCn)	<= 3%										
Past Due Circuits - IXC Reasons Below DS3 (DS0 + DS1)											
Past Due Circuits - IXC Reasons DS3 and Above (DS3 + OCn)											
Past Due Circuits - IXC Reasons Special Access DS0											
Past Due Circuits - IXC Reasons Special Access DS1											
Past Due Circuits - IXC Reasons Special Access DS3 (Non-Optical)											
Past Due Circuits - IXC Reasons Special Access DS3 (Optical OCn)											
Percent Provisioning Troubles (New Installation Trouble Report Rate)											
Percent Provisioning Troubles (New Installation Trouble Report Rate) Below DS3 (DS0	Diagnostic	0	13	0.00%	7	334	2.10%				Diagnostic
Percent Provisioning Troubles (New Installation Trouble Report Rate) DS3 and Above (	Diagnostic				0	12	0.00%				Diagnostic
Percent Provisioning Troubles (New Installation Trouble Report Rate) Special Access D	<= 1 %				0	32	0.00%				Diagnostic
Percent Provisioning Troubles (New Installation Trouble Report Rate) Special Access D	<= 1 %	0	13	0.00%	7	302	2.32%				Diagnostic
Percent Provisioning Troubles (New Installation Trouble Report Rate) Special Access D	<= 1 %				0	10	0.00%				Diagnostic
Percent Provisioning Troubles (New Installation Trouble Report Rate) Special Access D	<= 1 %				0	2	0.00%				Diagnostic

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Trunk Group Performance

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Trunk Group Performance Agg.											
Trunk Group Performance Trunk Group Performance Agg.	0						0				YES