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Billing

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Billing Invoice Accuracy											
Invoice Accuracy Interconnection	RETAIL	94088921	94572795	99.49%	615109	654196	94.03%			617.1994	NO
Invoice Accuracy Resale	RETAIL	94088921	94572795	99.49%	734523	736170	99.78%			-34.4896	YES
Invoice Accuracy UNE	RETAIL	94088921	94572795	99.49%	5031983	5032911	99.98%			-151.1102	YES
Billing Invoice Timeliness											
Invoice Timeliness Interconnection CABS	RETAIL	5	1	4.71	62213	14304	4.35				YES
Invoice Timeliness Resale CRIS	RETAIL	4	1	4.3	6476	1913	3.39				YES
Invoice Timeliness UNE CRIS	RETAIL	4	1	4.3	7863	2395	3.28				YES
Mean Time to Deliver											
Mean Time to Deliver Usage - Regional	Parity with Retail	1861	561	3.32	2837613762	1339737318	2.12				YES
Non-Recurring Charge Completeness											
Non-Recur Charge Completness Interconnection	90%				17663	18012	98.06%				YES
Non-Recur Charge Completness Resale	RETAIL	3362233	3931992	85.51%	70732	71090	99.50%			-39.8101	YES
Non-Recur Charge Completness UNE	90%				201440	202222	99.61%				YES
Recurring Charge Completeness											
Recur Charge Completness Interconnection	90%				897	915	98.10%				YES
Recur Charge Completness Resale	RETAIL	2557440	2761048	92.63%	52700	53024	99.39%			-15.968	YES
Recur Charge Completness UNE	90%				278060	278949	99.68%				YES
Usage Data Delivery Accuracy											
Usage Data Delivery Accuracy	Parity with Retail	242	242	100.00%	43291	43291	100.00%				YES
Usage Data Delivery Completeness											
Usage Completeness	Parity with Retail	561	561	100.00%	1339273979	1339737318	99.97%				NO
Usage Data Delivery Timeliness											
Usage Timeliness	Parity with Retail	558	561	99.47%	1336129583	1339737318	99.73%			-0.9622	YES

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Bona Fide

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Percent Quote Provided											
% Quotes Provided within X Business Days 10 Business Days	90%										
% Quotes Provided within X Business Days 30 Business Days	90%										
% Quotes Provided within X Business Days 60 Business Days	90%										
Percent Request Processed Within "X" Days											
% New Business Requests Processed within 30 days	90%										

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Change Management

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Associated Document Timeliness											
Associated Document Timeliness - Regional % Documentation Sent On Time	95.00%										
Associated Document Timeliness - Regional % Documentation Sent On Time - Defects	95.00%										
Change Management Document											
Change Management Document - Regional											
Interface Outage Notification											
Interface Outage Notification - Regional	97.00%	10	10	100.00%							YES
Number Of Defects In Production Releases											
Number of Defects In Production Releases - Regional Severity 1	0										
Number of Defects In Production Releases - Regional Severity 2	0						3				NO
Number of Defects In Production Releases - Regional Severity 3	0						2				NO
Percent Change Requests Accepted Or Rejected Within 10 Days											
% Change Requests Accepted or Rejected Within 10 Days - Regional	95.00%				3	3	100.00%				YES
Percent Change Requests Rejected											
% Change Requests Rejected - Regional	Diagnostic				3	3	100.00%				Diagnostic
Percent Software Errors Corrected in "X" Business Days											
% Software Errors Corrected in X Business Days - Regional Software Errors Correct in	95.00%				2	5	40.00%				NO
% Software Errors Corrected in X Business Days - Regional Software Errors Correct in	95.00%				12	29	41.38%				NO
% Software Errors Corrected in X Business Days - Regional Software Errors Correct in	95.00%				1	3	33.33%				NO
Software Validation											
Sofware Validation - Regional	95%				2.14%	100.00%	97.86%				YES

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Collocation

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Arrangement Time											
Average Arrangement Time Physical Caged	90 Days										
Average Arrangement Time Physical Cageless	60 Days										
Average Arrangement Time Physical Cageless Extraordinary	90 Days										
Average Arrangement Time Physical Intermediate Augment	60 Days										
Average Arrangement Time Physical Major Augment	90 Days				60	1	60				YES
Average Arrangement Time Physical Minor Augment	45 Days										
Average Arrangement Time Physical Simple Augment	20 Days				20	1	20				YES
Average Arrangement Time Virtual Extraordinary	75 Days										
Average Arrangement Time Virtual Intermediate Augment	60 Days										
Average Arrangement Time Virtual Major Augment	75 Days										
Average Arrangement Time Virtual Minor Augment	45 Days										
Average Arrangement Time Virtual Ordinary	50 Days										
Average Arrangement Time Virtual Simple Augment	20 Days										
Average Response Time											
Average Response Time Physical Caged	20 Days				6	1	6				YES
Average Response Time Physical Cageless	20 Days				48	4	12				YES
Average Response Time Virtual	10 Days										
Percent Missed Due Date											
Percent Missed Due Dates Physical	5%										
Percent Missed Due Dates Physical Augment	5%				0	2	0.00%				YES
Percent Missed Due Dates Virtual	5%										
Percent Missed Due Dates Virtual Augment	5%										

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Database Update

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Average Database Update Interval											
Average Database Update Interval Directory Assistance	Parity by Design	83	27	3.07	82.87	27	3.07				Parity by Design
Average Database Update Interval Directory Listings	Parity by Design	1.02	27	0.04	1.02	27	0.04				Parity by Design
Average Database Update Interval Line Information Database	Parity by Design	26.44	24	1.1	26.44	24	1.1				Parity by Design
Percent Database Update Accuracy											
% Database Accuracy Directory Assistance	95%				392	394	99.49%				YES
% Database Accuracy Directory Listings	95%				1196	1200	99.67%				YES
% Database Accuracy Line Information Database	95%				1168	1168	100.00%				YES
Percent Loaded by Effective Date											
% NXX/LRNs Loaded by LERG - Regional	100%				14	14	100.00%				YES

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Directory Assistance

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Directory Percent Answered Within "X" Seconds											
Speed to Answer Performance/% Answered Within "X" Seconds - DA % WITHIN 12 SE	Parity by Design						88.60%				Parity by Design
Directory Speed To Answer											
Speed to Answer Performance/Average Speed to Answer - DA	Parity by Design						4.8				Parity by Design

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E911

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
E911 Accuracy											
E911 Accuracy	Parity by Design				122871	125443	97.95%				Parity by Design
E911 Interval											
E911 Mean Interval	Parity by Design				106966	2009	0.89				Parity by Design
E911 Timeliness											
E911 Timeliness	Parity by Design				2009	2009	100.00%				Parity by Design

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Maintenance & Repair

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Average Answer Time											
Answer Time - Repair Center UNE / Retail Maintenance Center	Residence / Business Maintenance Center	37593725	1582144	23.76	2235245	90544	24.69				NO
Customer Trouble Report Rate											
Customer Trouble Report Rate 2W Analog Loop Design Dispatch	Retail Residence & Business Dispatch	15904	928307	1.71%	0	814	0.00%			3.7328	YES
Customer Trouble Report Rate 2W Analog Loop Design Non-Dispatch	Retail Residence & Business Dispatch	15904	928307	1.71%	2	814	0.25%			3.1974	YES
Customer Trouble Report Rate 2W Analog Loop Non-Design Dispatch	Retail Residence & Business (POTS) (Exclusion of Switch Based Feature Troubles)	15749	860231	1.83%	0	101	0.00%			1.3597	YES
Customer Trouble Report Rate 2W Analog Loop Non-Design Non-Dispatch	Retail Residence & Business (POTS) (Exclusion of Switch Based Feature Troubles)	5471	860231	0.64%	1	101	0.99%			-0.4462	YES
Customer Trouble Report Rate Local Interconnection Trunks Dispatch	Local Interconnection Trunks	0	108301	0.00%	0	26062	0.00%				
Customer Trouble Report Rate Local Interconnection Trunks Non-Dispatch	Local Interconnection Trunks	3	108301	0.00%	2	26062	0.01%			-1.3505	YES
Customer Trouble Report Rate Local Transport (Unbundled Interoffice Transport) Dispa	Retail DS1/DS3 Interoffice	26	1094	2.38%	0	53	0.00%			1.0961	YES
Customer Trouble Report Rate Local Transport (Unbundled Interoffice Transport) Non-I	Retail DS1/DS3 Interoffice	20	1094	1.83%	0	53	0.00%			0.9613	YES
Customer Trouble Report Rate Resale Business Dispatch	Retail Business	2164	255686	0.85%	22	3668	0.60%			1.6117	YES
Customer Trouble Report Rate Resale Business Non-Dispatch	Retail Business	938	255686	0.37%	13	3668	0.35%			0.1235	YES
Customer Trouble Report Rate Resale Centrex Dispatch	Retail Centrex	132	52946	0.25%	0	176	0.00%			0.6613	YES
Customer Trouble Report Rate Resale Centrex Non-Dispatch	Retail Centrex	101	52946	0.19%	0	176	0.00%			0.5785	YES
Customer Trouble Report Rate Resale Design Dispatch	Retail Design	338	121485	0.28%	8	1551	0.52%			-1.7826	NO
Customer Trouble Report Rate Resale Design Non-Dispatch	Retail Design	341	121485	0.28%	5	1551	0.32%			-0.3079	YES
Customer Trouble Report Rate Resale ISDN Dispatch	Retail ISDN	26	7244	0.36%	0	115	0.00%			0.6374	YES
Customer Trouble Report Rate Resale ISDN Non-Dispatch	Retail ISDN	32	7244	0.44%	0	115	0.00%			0.7072	YES
Customer Trouble Report Rate Resale PBX Dispatch	Retail PBX	57	29894	0.19%	4	724	0.55%			-2.203	NO
Customer Trouble Report Rate Resale PBX Non-Dispatch	Retail PBX	36	29894	0.12%	1	724	0.14%			-0.1356	YES
Customer Trouble Report Rate Resale Residence and Business (POTS) Dispatch	Retail Residence & Business (POTS)	15776	860231	1.83%	276	11922	2.32%			-3.8526	NO
Customer Trouble Report Rate Resale Residence and Business (POTS) Non-Dispatch	Retail Residence & Business (POTS)	6029	860231	0.70%	43	11922	0.36%			4.4064	YES
Customer Trouble Report Rate Resale Residence Dispatch	Retail Residence	13740	672621	2.04%	254	8754	2.90%			-5.5856	NO
Customer Trouble Report Rate Resale Residence Non-Dispatch	Retail Residence	5183	672621	0.77%	30	8754	0.34%			4.5311	YES
Customer Trouble Report Rate UNE Combos - Other Dispatch	Retail Residence, Business and Design Dispatch	16242	1049792	1.55%	16	724	2.21%			-1.4332	YES
Customer Trouble Report Rate UNE Combos - Other Non-Dispatch	Retail Residence, Business and Design Dispatch	16242	1049792	1.55%	3	724	0.41%			2.4497	YES
Customer Trouble Report Rate UNE Digital Loop < DS1 Dispatch	Retail Digital Loop < DS1	293	158433	0.18%	3	769	0.39%			-1.3199	YES
Customer Trouble Report Rate UNE Digital Loop < DS1 Non-Dispatch	Retail Digital Loop < DS1	411	158433	0.26%	4	769	0.52%			-1.4162	YES
Customer Trouble Report Rate UNE Digital Loop >= DS1 Dispatch	Retail Digital Loop >= DS1	176	22108	0.80%	25	1120	2.23%			-5.2549	NO
Customer Trouble Report Rate UNE Digital Loop >= DS1 Non-Dispatch	Retail Digital Loop >= DS1	122	22108	0.55%	6	1120	0.54%			0.0709	YES
Customer Trouble Report Rate UNE ISDN Dispatch	Retail ISDN-BRI	9	2639	0.34%	2	374	0.53%			-0.6004	YES
Customer Trouble Report Rate UNE ISDN Non-Dispatch	Retail ISDN-BRI	21	2639	0.80%	3	374	0.80%			-0.013	YES
Customer Trouble Report Rate UNE Line Sharing Dispatch	ADSL Provided to Retail	234	92860	0.25%	3	732	0.41%			-0.8474	YES
Customer Trouble Report Rate UNE Line Sharing Non-Dispatch	ADSL Provided to Retail	277	92860	0.30%	2	732	0.27%			0.1237	YES
Customer Trouble Report Rate UNE Loop + Port Combinations Dispatch	Retail Residence & Business	15904	928307	1.71%	2743	178545	1.54%			5.2305	YES
Customer Trouble Report Rate UNE Loop + Port Combinations Non-Dispatch	Retail Residence & Business	6121	928307	0.66%	453	178545	0.25%			19.3315	YES
Customer Trouble Report Rate UNE Other Design Dispatch	Retail Design	338	121485	0.28%	25	1126	2.22%			-12.2977	NO
Customer Trouble Report Rate UNE Other Design Non-Dispatch	Retail Design	341	121485	0.28%	6	1126	0.53%			-1.5898	YES
Customer Trouble Report Rate UNE Other Non-Design Dispatch	Retail Residence & Business	15904	928307	1.71%	0	160	0.00%			1.6555	YES
Customer Trouble Report Rate UNE Other Non-Design Non-Dispatch	Retail Residence & Business	6121	928307	0.66%	0	160	0.00%			1.027	YES
Customer Trouble Report Rate UNE Switch Ports Dispatch	Retail Residence & Business (POTS)	15776	860231	1.83%	0	26	0.00%			0.6905	YES
Customer Trouble Report Rate UNE Switch Ports Non-Dispatch	Retail Residence & Business (POTS)	6029	860231	0.70%	0	26	0.00%			0.4269	YES
Customer Trouble Report Rate UNE xDSL (HDSL, ADSL, and UCL) Dispatch	ADSL Provided to Retail	234	92860	0.25%	1	397	0.25%			0.0004	YES
Customer Trouble Report Rate UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch	ADSL Provided to Retail	277	92860	0.30%	1	397	0.25%			0.1689	YES
M&R Interface Availability											
OSS Interface Availability (M&R) BOCRIS/CRIS BST & CLEC	>= 99.5 %			100.00%							YES
OSS Interface Availability (M&R) CLEC TAFI CLEC	>= 99.5 %						100.00%				YES
OSS Interface Availability (M&R) ECTA CLEC	>= 99.5 %						99.64%				YES
OSS Interface Availability (M&R) LMOS BST & CLEC	>= 99.5 %			100.00%							YES
OSS Interface Availability (M&R) LNP BST & CLEC	>= 99.5 %			99.83%							YES
OSS Interface Availability (M&R) MARCH BST & CLEC	>= 99.5 %			100.00%							YES
OSS Interface Availability (M&R) OSPCM BST & CLEC	>= 99.5 %			100.00%							YES
OSS Interface Availability (M&R) PREDICTOR BST & CLEC	>= 99.5 %			99.90%							YES
OSS Interface Availability (M&R) SOCS BST & CLEC	>= 99.5 %			100.00%							YES
OSS Interface Availability (M&R) TAFI BST	>= 99.5 %			100.00%							YES
Maintenance Average Duration											
Maintenance Avg Duration 2W Analog Loop Design Dispatch	Retail Residence & Business Dispatch	389242.49	15904	24.47				34.66			
Maintenance Avg Duration 2W Analog Loop Design Non-Dispatch	Retail Residence & Business Dispatch	389242.49	15904	24.47	6.72	2	3.36	34.66		0.8616	YES
Maintenance Avg Duration 2W Analog Loop Non-Design Dispatch	Retail Residence & Business (POTS) (Exclusion of Switch Based Feature Troubles)	386785.69	15749	24.56				34.71			
Maintenance Avg Duration 2W Analog Loop Non-Design Non-Dispatch	Retail Residence & Business (POTS) (Exclusion of Switch Based Feature Troubles)	56847.52	5471	10.39	16.52	1	16.52	22.59		-0.2712	YES
Maintenance Avg Duration Local Interconnection Trunks Dispatch	Local Interconnection Trunks										
Maintenance Avg Duration Local Interconnection Trunks Non-Dispatch	Local Interconnection Trunks	5.05	3	1.68	6.88	2	3.44	2.34		-0.8217	YES
Maintenance Avg Duration Local Transport (Unbundled Interoffice Transport) Dispatch	Retail DS1/DS3 Interoffice	143.27	26	5.51				4.57			
Maintenance Avg Duration Local Transport (Unbundled Interoffice Transport) Non-Disp	Retail DS1/DS3 Interoffice	28.4	20	1.42				2.29			
Maintenance Avg Duration Resale Business Dispatch	Retail Business	24813.84	2164	11.47	349.95	22	15.91	15.34		-1.3504	YES
Maintenance Avg Duration Resale Business Non-Dispatch	Retail Business	2940.9	938	3.14	45.45	13	3.5	10.04		-0.1287	YES
Maintenance Avg Duration Resale Centrex Dispatch	Retail Centrex	1356.95	132	10.28				11.75			
Maintenance Avg Duration Resale Centrex Non-Dispatch	Retail Centrex	307.08	101	3.04				4.73			
Maintenance Avg Duration Resale Design Dispatch	Retail Design	1964.57	338	5.81	51.62	8	6.45	5.85		-0.3056	YES
Maintenance Avg Duration Resale Design Non-Dispatch	Retail Design	1220.8	341	3.58	11.62	5	2.32	8.74		0.3192	YES
Maintenance Avg Duration Resale ISDN Dispatch	Retail ISDN	91.65	26	3.53				2.62			
Maintenance Avg Duration Resale ISDN Non-Dispatch	Retail ISDN	106.95	32	3.34				3.42			
Maintenance Avg Duration Resale PBX Dispatch	Retail PBX	444.37	57	7.8	43.13	4	10.78	7.98		-0.7237	YES
Maintenance Avg Duration Resale PBX Non-Dispatch	Retail PBX	352.12	36	9.78	0.85	1	0.85	15.56		0.5662	YES
Maintenance Avg Duration Resale Residence and Business (POTS) Dispatch	Retail Residence & Business (POTS)	387923.67	15776	24.59	5049.05	276	18.29	34.76		2.9834	YES
Maintenance Avg Duration Resale Residence and Business (POTS) Non-Dispatch	Retail Residence & Business (POTS)	58969.59	6029	9.78	165.27	43	3.84	21.75		1.7839	YES

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Maintenance Avg Duration Resale Residence Dispatch	Retail Residence	364428.65	13740	26.52	4699.1	254	18.5	36.36		3.4841	YES
Maintenance Avg Duration Resale Residence Non-Dispatch	Retail Residence	56228.72	5183	10.85	119.82	30	3.99	22.89		1.6352	YES
Maintenance Avg Duration UNE Combos - Other Dispatch	Retail Residence, Business and Design Dispatch	391207.06	16242	24.09	95.92	16	5.99	34.41		2.1021	YES
Maintenance Avg Duration UNE Combos - Other Non-Dispatch	Retail Residence, Business and Design Dispatch	391207.06	16242	24.09	9	3	3	34.41		1.0614	YES
Maintenance Avg Duration UNE Digital Loop < DS1 Dispatch	Retail Digital Loop < DS1	5780.77	293	19.73	29.97	3	9.99	34.24		0.4902	YES
Maintenance Avg Duration UNE Digital Loop < DS1 Non-Dispatch	Retail Digital Loop < DS1	1068.8	411	2.6	8.88	4	2.22	11.6		0.0651	YES
Maintenance Avg Duration UNE Digital Loop >= DS1 Dispatch	Retail Digital Loop >= DS1	908.05	176	5.16	123.38	25	4.94	5.01		0.2093	YES
Maintenance Avg Duration UNE Digital Loop >= DS1 Non-Dispatch	Retail Digital Loop >= DS1	214.6	122	1.76	8.5	6	1.42	3.82		0.2143	YES
Maintenance Avg Duration UNE ISDN Dispatch	Retail ISDN-BRI	27.43	9	3.05	24.83	2	12.42	1.49		-8.0163	NO
Maintenance Avg Duration UNE ISDN Non-Dispatch	Retail ISDN-BRI	87.03	21	4.14	6.17	3	2.06	3.9		0.8678	YES
Maintenance Avg Duration UNE Line Sharing Dispatch	ADSL Provided to Retail	5497.12	234	23.49	50.1	3	16.7	37.31		0.3133	YES
Maintenance Avg Duration UNE Line Sharing Non-Dispatch	ADSL Provided to Retail	875.13	277	3.16	25.38	2	12.69	14.02		-0.9582	YES
Maintenance Avg Duration UNE Loop + Port Combinations Dispatch	Retail Residence & Business	389242.49	15904	24.47	51284.71	2743	18.7	34.66		8.0639	YES
Maintenance Avg Duration UNE Loop + Port Combinations Non-Dispatch	Retail Residence & Business	59169.62	6121	9.67	2683.32	453	5.92	21.61		3.5575	YES
Maintenance Avg Duration UNE Other Design Dispatch	Retail Design	1964.57	338	5.81	123.38	25	4.94	5.85		0.7231	YES
Maintenance Avg Duration UNE Other Design Non-Dispatch	Retail Design	1220.8	341	3.58	8.5	6	1.42	8.74		0.6011	YES
Maintenance Avg Duration UNE Other Non-Design Dispatch	Retail Residence & Business	389242.49	15904	24.47				34.66			
Maintenance Avg Duration UNE Other Non-Design Non-Dispatch	Retail Residence & Business	59169.62	6121	9.67				21.61			
Maintenance Avg Duration UNE Switch Ports Dispatch	Retail Residence & Business (POTS)	38792.67	15776	24.59				34.76			
Maintenance Avg Duration UNE Switch Ports Non-Dispatch	Retail Residence & Business (POTS)	58969.59	6029	9.78				21.75			
Maintenance Avg Duration UNE xDSL (HDSL, ADSL, and UCL) Dispatch	ADSL Provided to Retail	5497.12	234	23.49	5.13	1	5.13	37.31		0.4911	YES
Maintenance Avg Duration UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch	ADSL Provided to Retail	875.13	277	3.16	2.72	1	2.72	14.02		0.0315	YES
Network Outage Notification											
Mean Time to Notify of Network Outages - Regional			0			0					
Out of Service > "X" Hours											
Out of Service >24 Hrs 2W Analog Loop Design Dispatch	Retail Residence & Business Dispatch	1295	10059	12.87%							
Out of Service >24 Hrs 2W Analog Loop Design Non-Dispatch	Retail Residence & Business Dispatch	1295	10059	12.87%	0	2	0.00%			0.5436	YES
Out of Service >24 Hrs 2W Analog Loop Non-Design Dispatch	Retail Residence & Business (POTS) (Exclusion of Switch Based Feature Troubles)	1292	9984	12.94%							
Out of Service >24 Hrs 2W Analog Loop Non-Design Non-Dispatch	Retail Residence & Business (POTS) (Exclusion of Switch Based Feature Troubles)	93	1690	5.50%							
Out of Service >24 Hrs Local Interconnection Trunks Dispatch	Local Interconnection Trunks										
Out of Service >24 Hrs Local Interconnection Trunks Non-Dispatch	Local Interconnection Trunks	0	3	0.00%	0	2	0.00%				YES
Out of Service >24 Hrs Local Transport (Unbundled Interoffice Transport) Dispatch	Retail DS1/DS3 Interoffice	1	26	3.85%							
Out of Service >24 Hrs Local Transport (Unbundled Interoffice Transport) Non-Dispatch	Retail DS1/DS3 Interoffice	0	20	0.00%							
Out of Service >24 Hrs Resale Business Dispatch	Retail Business	73	1242	5.88%	1	17	5.88%			-0.0008	YES
Out of Service >24 Hrs Resale Business Non-Dispatch	Retail Business	4	310	1.29%	0	9	0.00%			0.3381	YES
Out of Service >24 Hrs Resale Centrex Dispatch	Retail Centrex	4	81	4.94%							
Out of Service >24 Hrs Resale Centrex Non-Dispatch	Retail Centrex	0	51	0.00%							
Out of Service >24 Hrs Resale Design Dispatch	Retail Design	9	338	2.66%	1	8	12.50%			-1.7082	NO
Out of Service >24 Hrs Resale Design Non-Dispatch	Retail Design	7	341	2.05%	0	5	0.00%			0.3214	YES
Out of Service >24 Hrs Resale ISDN Dispatch	Retail ISDN	0	26	0.00%							
Out of Service >24 Hrs Resale ISDN Non-Dispatch	Retail ISDN	0	32	0.00%							
Out of Service >24 Hrs Resale PBX Dispatch	Retail PBX	3	54	5.56%	1	4	25.00%			-1.6382	YES
Out of Service >24 Hrs Resale PBX Non-Dispatch	Retail PBX	3	31	9.68%	0	1	0.00%			0.3222	YES
Out of Service >24 Hrs Resale Residence and Business (POTS) Dispatch	Retail Residence & Business (POTS)	1292	9985	12.94%	19	214	8.88%			1.7513	YES
Out of Service >24 Hrs Resale Residence and Business (POTS) Non-Dispatch	Retail Residence & Business (POTS)	93	1690	5.50%	0	22	0.00%			1.1246	YES
Out of Service >24 Hrs Resale Residence Dispatch	Retail Residence	1222	8817	13.86%	18	197	9.14%			1.8973	YES
Out of Service >24 Hrs Resale Residence Non-Dispatch	Retail Residence	89	1417	6.28%	0	13	0.00%			0.9291	YES
Out of Service >24 Hrs UNE Combos - Other Dispatch	Retail Residence, Business and Design Dispatch	1304	10397	12.54%	0	16	0.00%			1.5136	YES
Out of Service >24 Hrs UNE Combos - Other Non-Dispatch	Retail Residence, Business and Design Dispatch	1304	10397	12.54%	0	3	0.00%			0.6558	YES
Out of Service >24 Hrs UNE Digital Loop < DS1 Dispatch	Retail Digital Loop < DS1	57	293	19.45%	0	3	0.00%			0.8469	YES
Out of Service >24 Hrs UNE Digital Loop < DS1 Non-Dispatch	Retail Digital Loop < DS1	6	411	1.46%	0	4	0.00%			0.2423	YES
Out of Service >24 Hrs UNE Digital Loop >= DS1 Dispatch	Retail Digital Loop >= DS1	3	176	1.70%	0	25	0.00%			0.6161	YES
Out of Service >24 Hrs UNE Digital Loop >= DS1 Non-Dispatch	Retail Digital Loop >= DS1	0	122	0.00%	0	6	0.00%				YES
Out of Service >24 Hrs UNE ISDN Dispatch	Retail ISDN-BRI	0	9	0.00%	0	2	0.00%				YES
Out of Service >24 Hrs UNE ISDN Non-Dispatch	Retail ISDN-BRI	0	21	0.00%	0	3	0.00%				YES
Out of Service >24 Hrs UNE Line Sharing Dispatch	ADSL Provided to Retail	56	234	23.93%							
Out of Service >24 Hrs UNE Line Sharing Non-Dispatch	ADSL Provided to Retail	6	277	2.17%							
Out of Service >24 Hrs UNE Loop + Port Combinations Dispatch	Retail Residence & Business	1295	10059	12.87%	161	1886	8.54%			5.1613	YES
Out of Service >24 Hrs UNE Loop + Port Combinations Non-Dispatch	Retail Residence & Business	93	1727	5.39%	6	219	2.74%			1.6338	YES
Out of Service >24 Hrs UNE Other Design Dispatch	Retail Design	9	338	2.66%	0	25	0.00%			0.798	YES
Out of Service >24 Hrs UNE Other Design Non-Dispatch	Retail Design	7	341	2.05%	0	6	0.00%			0.3515	YES
Out of Service >24 Hrs UNE Other Non-Design Dispatch	Retail Residence & Business	1295	10059	12.87%							
Out of Service >24 Hrs UNE Other Non-Design Non-Dispatch	Retail Residence & Business	93	1727	5.39%							
Out of Service >24 Hrs UNE Switch Ports Dispatch	Retail Residence & Business (POTS)	1292	9985	12.94%							
Out of Service >24 Hrs UNE Switch Ports Non-Dispatch	Retail Residence & Business (POTS)	93	1690	5.50%							
Out of Service >24 Hrs UNE xDSL (HDSL, ADSL, and UCL) Dispatch	ADSL Provided to Retail	56	234	23.93%	0	1	0.00%			0.5597	YES
Out of Service >24 Hrs UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch	ADSL Provided to Retail	6	277	2.17%	0	1	0.00%			0.1485	YES
Percent Missed Repair Appointments											
Missed Repair Apprmts 2W Analog Loop Design Dispatch	Retail Residence & Business Dispatch	1766	15904	11.10%							
Missed Repair Apprmts 2W Analog Loop Design Non-Dispatch	Retail Residence & Business Dispatch	1766	15904	11.10%	0	2	0.00%			0.4998	YES
Missed Repair Apprmts 2W Analog Loop Non-Design Dispatch	Retail Residence & Business (POTS) (Exclusion of Switch Based Feature Troubles)	1744	15749	11.07%							
Missed Repair Apprmts 2W Analog Loop Non-Design Non-Dispatch	Retail Residence & Business (POTS) (Exclusion of Switch Based Feature Troubles)	87	5471	1.59%	0	1	0.00%			0.1271	YES
Missed Repair Apprmts Local Interconnection Trunks Dispatch	Local Interconnection Trunks										
Missed Repair Apprmts Local Interconnection Trunks Non-Dispatch	Local Interconnection Trunks	0	3	0.00%	0	2	0.00%				YES
Missed Repair Apprmts Local Transport (Unbundled Interoffice Transport) Dispatch	Retail DS1/DS3 Interoffice	1	26	3.85%							
Missed Repair Apprmts Local Transport (Unbundled Interoffice Transport) Non-Dispatch	Retail DS1/DS3 Interoffice	0	20	0.00%							
Missed Repair Apprmts Resale Business Dispatch	Retail Business	267	2164	12.34%	1	22	4.55%			1.1058	YES
Missed Repair Apprmts Resale Business Non-Dispatch	Retail Business	24	938	2.56%	1	13	7.69%			-1.1642	YES
Missed Repair Apprmts Resale Centrex Dispatch	Retail Centrex	14	132	10.61%							

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Missed Repair Appmts Resale Centrex Non-Dispatch	Retail Centrex	3	101	2.97%							
Missed Repair Appmts Resale Design Dispatch	Retail Design	9	338	2.66%	1	8	12.50%			-1.7082	NO
Missed Repair Appmts Resale Design Non-Dispatch	Retail Design	7	341	2.05%	0	5	0.00%			0.3214	YES
Missed Repair Appmts Resale ISDN Dispatch	Retail ISDN	0	26	0.00%							
Missed Repair Appmts Resale ISDN Non-Dispatch	Retail ISDN	0	32	0.00%							
Missed Repair Appmts Resale PBX Dispatch	Retail PBX	2	57	3.51%	1	4	25.00%			-2.2581	NO
Missed Repair Appmts Resale PBX Non-Dispatch	Retail PBX	3	36	8.33%	0	1	0.00%			0.2974	YES
Missed Repair Appmts Resale Residence and Business (POTS) Dispatch	Retail Residence & Business (POTS)	1754	15776	11.12%	17	276	6.16%			2.598	YES
Missed Repair Appmts Resale Residence and Business (POTS) Non-Dispatch	Retail Residence & Business (POTS)	98	6029	1.63%	1	43	2.33%			-0.3618	YES
Missed Repair Appmts Resale Residence Dispatch	Retail Residence	1499	13740	10.91%	16	254	6.30%			2.3354	YES
Missed Repair Appmts Resale Residence Non-Dispatch	Retail Residence	77	5183	1.49%	0	30	0.00%			0.6707	YES
Missed Repair Appmts UNE Combos - Other Dispatch	Retail Residence, Business and Design Dispatch	1775	16242	10.93%	0	16	0.00%			1.4004	YES
Missed Repair Appmts UNE Combos - Other Non-Dispatch	Retail Residence, Business and Design Dispatch	1775	16242	10.93%	0	3	0.00%			0.6066	YES
Missed Repair Appmts UNE Digital Loop < DS1 Dispatch	Retail Digital Loop < DS1	57	293	19.45%	0	3	0.00%			0.8469	YES
Missed Repair Appmts UNE Digital Loop < DS1 Non-Dispatch	Retail Digital Loop < DS1	6	411	1.46%	0	4	0.00%			0.2423	YES
Missed Repair Appmts UNE Digital Loop >= DS1 Dispatch	Retail Digital Loop >= DS1	3	176	1.70%	0	25	0.00%			0.6161	YES
Missed Repair Appmts UNE Digital Loop >= DS1 Non-Dispatch	Retail Digital Loop >= DS1	0	122	0.00%	0	6	0.00%				YES
Missed Repair Appmts UNE ISDN Dispatch	Retail ISDN-BRI	0	9	0.00%	0	2	0.00%				YES
Missed Repair Appmts UNE ISDN Non-Dispatch	Retail ISDN-BRI	0	21	0.00%	0	3	0.00%				YES
Missed Repair Appmts UNE Line Sharing Dispatch	ADSL Provided to Retail	56	234	23.93%	0	3	0.00%			0.9653	YES
Missed Repair Appmts UNE Line Sharing Non-Dispatch	ADSL Provided to Retail	6	277	2.17%	0	2	0.00%			0.2097	YES
Missed Repair Appmts UNE Loop + Port Combinations Dispatch	Retail Residence & Business	1766	15904	11.10%	172	2743	6.27%			7.4413	YES
Missed Repair Appmts UNE Loop + Port Combinations Non-Dispatch	Retail Residence & Business	101	6121	1.65%	8	453	1.32%			0.5248	YES
Missed Repair Appmts UNE Other Design Dispatch	Retail Design	9	338	2.66%	0	25	0.00%			0.798	YES
Missed Repair Appmts UNE Other Design Non-Dispatch	Retail Design	7	341	2.05%	0	6	0.00%			0.3515	YES
Missed Repair Appmts UNE Other Non-Design Dispatch	Retail Residence & Business	1766	15904	11.10%							
Missed Repair Appmts UNE Other Non-Design Non-Dispatch	Retail Residence & Business	101	6121	1.65%							
Missed Repair Appmts UNE Switch Ports Dispatch	Retail Residence & Business (POTS)	1754	15776	11.12%							
Missed Repair Appmts UNE Switch Ports Non-Dispatch	Retail Residence & Business (POTS)	98	6029	1.63%							
Missed Repair Appmts UNE xDSL (HDSL, ADSL, and UCL) Dispatch	ADSL Provided to Retail	56	234	23.93%	0	1	0.00%			0.5597	YES
Missed Repair Appmts UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch	ADSL Provided to Retail	6	277	2.17%	0	1	0.00%			0.1485	YES
Percent Repeat Troubles within "X" days											
% Rpt Trbls w/in 30 days 2W Analog Loop Design Dispatch	Retail Residence & Business Dispatch	2898	15904	18.22%							
% Rpt Trbls w/in 30 days 2W Analog Loop Design Non-Dispatch	Retail Residence & Business Dispatch	2898	15904	18.22%	0	2	0.00%			0.6675	YES
% Rpt Trbls w/in 30 days 2W Analog Loop Non-Design Dispatch	Retail Residence & Business (POTS) (Exclusion of Switch Based Feature Troubles)	2870	15749	18.22%							
% Rpt Trbls w/in 30 days 2W Analog Loop Non-Design Non-Dispatch	Retail Residence & Business (POTS) (Exclusion of Switch Based Feature Troubles)	839	5471	15.34%	0	1	0.00%			0.4256	YES
% Rpt Trbls w/in 30 days Local Interconnection Trunks Dispatch	Local Interconnection Trunks										
% Rpt Trbls w/in 30 days Local Interconnection Trunks Non-Dispatch	Local Interconnection Trunks	0	3	0.00%	0	2	0.00%				YES
% Rpt Trbls w/in 30 days Local Transport (Unbundled Interoffice Transport) Dispatch	Retail DS1/DS3 Interoffice	12	26	46.15%							
% Rpt Trbls w/in 30 days Local Transport (Unbundled Interoffice Transport) Non-Dispat	Retail DS1/DS3 Interoffice	2	20	10.00%							
% Rpt Trbls w/in 30 days Resale Business Dispatch	Retail Business	277	2164	12.80%	1	22	4.55%			1.1531	YES
% Rpt Trbls w/in 30 days Resale Business Non-Dispatch	Retail Business	112	938	11.94%	1	13	7.69%			0.4691	YES
% Rpt Trbls w/in 30 days Resale Centrex Dispatch	Retail Centrex	17	132	12.88%							
% Rpt Trbls w/in 30 days Resale Centrex Non-Dispatch	Retail Centrex	13	101	12.87%							
% Rpt Trbls w/in 30 days Resale Design Dispatch	Retail Design	69	338	20.41%	1	8	12.50%			0.5489	YES
% Rpt Trbls w/in 30 days Resale Design Non-Dispatch	Retail Design	50	341	14.66%	1	5	20.00%			-0.3349	YES
% Rpt Trbls w/in 30 days Resale ISDN Dispatch	Retail ISDN	4	26	15.38%							
% Rpt Trbls w/in 30 days Resale ISDN Non-Dispatch	Retail ISDN	3	32	9.38%							
% Rpt Trbls w/in 30 days Resale PBX Dispatch	Retail PBX	5	57	8.77%	1	4	25.00%			-1.1091	YES
% Rpt Trbls w/in 30 days Resale PBX Non-Dispatch	Retail PBX	5	36	13.89%	1	1	100.00%			-2.4561	NO
% Rpt Trbls w/in 30 days Resale Residence and Business (POTS) Dispatch	Retail Residence & Business (POTS)	2881	15776	18.26%	12	276	4.35%			5.9314	YES
% Rpt Trbls w/in 30 days Resale Residence and Business (POTS) Non-Dispatch	Retail Residence & Business (POTS)	922	6029	15.29%	3	43	6.98%			1.5097	YES
% Rpt Trbls w/in 30 days Resale Residence Dispatch	Retail Residence	2621	13740	19.08%	11	254	4.33%			5.9266	YES
% Rpt Trbls w/in 30 days Resale Residence Non-Dispatch	Retail Residence	821	5183	15.84%	2	30	6.67%			1.3722	YES
% Rpt Trbls w/in 30 days UNE Combos - Other Dispatch	Retail Residence, Business and Design Dispatch	2967	16242	18.27%	2	16	12.50%			0.5968	YES
% Rpt Trbls w/in 30 days UNE Combos - Other Non-Dispatch	Retail Residence, Business and Design Dispatch	2967	16242	18.27%	0	3	0.00%			0.8188	YES
% Rpt Trbls w/in 30 days UNE Digital Loop < DS1 Dispatch	Retail Digital Loop < DS1	30	293	10.24%	0	3	0.00%			0.582	YES
% Rpt Trbls w/in 30 days UNE Digital Loop < DS1 Non-Dispatch	Retail Digital Loop < DS1	59	411	14.36%	1	4	25.00%			-0.6042	YES
% Rpt Trbls w/in 30 days UNE Digital Loop >= DS1 Dispatch	Retail Digital Loop >= DS1	44	176	25.00%	4	25	16.00%			0.9725	YES
% Rpt Trbls w/in 30 days UNE Digital Loop >= DS1 Non-Dispatch	Retail Digital Loop >= DS1	22	122	18.03%	0	6	0.00%			1.1217	YES
% Rpt Trbls w/in 30 days UNE ISDN Dispatch	Retail ISDN-BRI	1	9	11.11%	0	2	0.00%			0.4523	YES
% Rpt Trbls w/in 30 days UNE ISDN Non-Dispatch	Retail ISDN-BRI	2	21	9.52%	1	3	33.33%			-1.3141	YES
% Rpt Trbls w/in 30 days UNE Line Sharing Dispatch	ADSL Provided to Retail	20	234	8.55%	0	3	0.00%			0.5261	YES
% Rpt Trbls w/in 30 days UNE Line Sharing Non-Dispatch	ADSL Provided to Retail	43	277	15.52%	0	2	0.00%			0.6041	YES
% Rpt Trbls w/in 30 days UNE Loop + Port Combinations Dispatch	Retail Residence & Business	2898	15904	18.22%	326	2743	11.88%			7.9402	YES
% Rpt Trbls w/in 30 days UNE Loop + Port Combinations Non-Dispatch	Retail Residence & Business	933	6121	15.24%	63	453	13.91%			0.763	YES
% Rpt Trbls w/in 30 days UNE Other Design Dispatch	Retail Design	69	338	20.41%	4	25	16.00%			0.5284	YES
% Rpt Trbls w/in 30 days UNE Other Design Non-Dispatch	Retail Design	50	341	14.66%	0	6	0.00%			1.0065	YES
% Rpt Trbls w/in 30 days UNE Other Non-Design Dispatch	Retail Residence & Business	2898	15904	18.22%							
% Rpt Trbls w/in 30 days UNE Other Non-Design Non-Dispatch	Retail Residence & Business	933	6121	15.24%							
% Rpt Trbls w/in 30 days UNE Switch Ports Dispatch	Retail Residence & Business (POTS)	2881	15776	18.26%							
% Rpt Trbls w/in 30 days UNE Switch Ports Non-Dispatch	Retail Residence & Business (POTS)	922	6029	15.29%							
% Rpt Trbls w/in 30 days UNE xDSL (HDSL, ADSL, and UCL) Dispatch	ADSL Provided to Retail	20	234	8.55%	0	1	0.00%			0.3051	YES
% Rpt Trbls w/in 30 days UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch	ADSL Provided to Retail	43	277	15.52%	0	1	0.00%			0.4279	YES
Response Interval											
OSS Response Interval (M&R) CRIS	> 10 Seconds	10155	1192914	0.85%	1253	225737	0.56%		0	14.047	YES
OSS Response Interval (M&R) CRIS	> 0 - <= 10 Seconds	1182759	1192914	99.15%	224484	225737	99.44%		0	-14.047	YES
OSS Response Interval (M&R) CRIS	> 0 - <= 4 Seconds	1137233	1192914	95.33%	216303	225737	95.82%		0	-10.0882	YES
OSS Response Interval (M&R) DLETH	> 10 Seconds	10552	43286	24.38%	336	2343	14.34%		0.01	11.0209	YES
OSS Response Interval (M&R) DLETH	> 0 - <= 4 Seconds	908	43286	2.10%	117	2343	4.99%		0	-9.5271	YES

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
OSS Response Interval (M&R) DLETH	> 0 - <= 10 Seconds	32734	43286	75.62%	2007	2343	85.66%		0.01	-11.0209	YES
OSS Response Interval (M&R) DLR	> 10 Seconds	12396	24744	50.10%	5406	9043	59.78%		0.01	-15.7617	NO
OSS Response Interval (M&R) DLR	> 0 - <= 4 Seconds	1022	24744	4.13%	379	9043	4.19%		0	-0.2486	YES
OSS Response Interval (M&R) DLR	> 0 - <= 10 Seconds	12348	24744	49.90%	3637	9043	40.22%		0.01	15.7617	NO
OSS Response Interval (M&R) LMOS	> 10 Seconds	1965	1192866	0.16%	276	230488	0.12%		0	4.8752	YES
OSS Response Interval (M&R) LMOS	> 0 - <= 4 Seconds	1189416	1192866	99.71%	229975	230488	99.78%		0	-5.4547	YES
OSS Response Interval (M&R) LMOS	> 0 - <= 10 Seconds	1190901	1192866	99.84%	230212	230488	99.88%		0	-4.8752	YES
OSS Response Interval (M&R) LMOSUPD	> 10 Seconds	1626	806061	0.20%	305	91815	0.33%		0	-8.3483	NO
OSS Response Interval (M&R) LMOSUPD	> 0 - <= 4 Seconds	793206	806061	98.41%	89948	91815	97.97%		0	10.0527	NO
OSS Response Interval (M&R) LMOSUPD	> 0 - <= 10 Seconds	804435	806061	99.80%	91510	91815	99.67%		0	8.3483	NO
OSS Response Interval (M&R) LNP GATEWAY	> 10 Seconds	143	76971	0.19%	30	9220	0.33%		0	-2.9415	NO
OSS Response Interval (M&R) LNP GATEWAY	> 0 - <= 10 Seconds	76828	76971	99.81%	9190	9220	99.67%		0	2.9415	NO
OSS Response Interval (M&R) LNP GATEWAY	> 0 - <= 4 Seconds	76681	76971	99.62%	9169	9220	99.45%		0	2.6124	NO
OSS Response Interval (M&R) MARCH	> 10 Seconds	4480	6396	70.04%	519	859	60.42%		0.02	5.7822	YES
OSS Response Interval (M&R) MARCH	> 0 - <= 10 Seconds	1916	6396	29.96%	340	859	39.58%		0.02	-5.7822	YES
OSS Response Interval (M&R) MARCH	> 0 - <= 4 Seconds	1916	6396	29.96%	340	859	39.58%		0.02	-5.7822	YES
OSS Response Interval (M&R) NIW	> 10 Seconds	351	44817	0.78%	51	6950	0.73%		0	0.4345	YES
OSS Response Interval (M&R) NIW	> 0 - <= 10 Seconds	44466	44817	99.22%	6899	6950	99.27%		0	-0.4345	YES
OSS Response Interval (M&R) NIW	> 0 - <= 4 Seconds	33570	44817	74.90%	5169	6950	74.37%		0.01	0.9491	YES
OSS Response Interval (M&R) OSPCM	> 10 Seconds	16	5585	0.29%	1	351	0.28%		0	0.0054	YES
OSS Response Interval (M&R) OSPCM	> 0 - <= 4 Seconds	1620	5585	29.01%	104	351	29.63%		0.02	-0.2496	YES
OSS Response Interval (M&R) OSPCM	> 0 - <= 10 Seconds	5569	5585	99.71%	350	351	99.72%		0	-0.0054	YES
OSS Response Interval (M&R) PREDICTOR	> 10 Seconds	39353	44567	88.30%	5730	7621	75.19%		0	32.915	YES
OSS Response Interval (M&R) PREDICTOR	> 0 - <= 10 Seconds	5214	44567	11.70%	1891	7621	24.81%		0	-32.915	YES
OSS Response Interval (M&R) PREDICTOR	> 0 - <= 4 Seconds	5214	44567	11.70%	1891	7621	24.81%		0	-32.915	YES
OSS Response Interval (M&R) SOCS	> 10 Seconds	10	197119	0.01%	2	35236	0.01%		0	-0.1464	YES
OSS Response Interval (M&R) SOCS	> 0 - <= 4 Seconds	196992	197119	99.94%	35210	35236	99.93%		0	0.6378	YES
OSS Response Interval (M&R) SOCS	> 0 - <= 10 Seconds	197109	197119	99.99%	35234	35236	99.99%		0	0.1464	YES

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Miscellaneous

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Trunk Group Performance											
The Number Of Consecutive Two Hour Periods When CLEC Blocking Exceeded BellSouth Blocking By More Than 0.5%							0.00%				YES
Service Order Accuracy											
PERCENT PROVISIONING ORDER ACCURACY- RESALE RESIDENCE - < 10 Circuits Dispatch	>=95%						96.90%				YES
PERCENT PROVISIONING ORDER ACCURACY- RESALE RESIDENCE - ≥ 10 Circuits Dispatch	>=95%						100.00%				Yes
PERCENT PROVISIONING ORDER ACCURACY- RESALE RESIDENCE - < 10 Circuits Non-Dispatch	>=95%						98.92%				YES
PERCENT PROVISIONING ORDER ACCURACY- RESALE RESIDENCE - ≥ 10 Circuits Non-Dispatch	>=95%										
PERCENT PROVISIONING ORDER ACCURACY- RESALE BUSINESS - < 10 Circuits Dispatch	>=95%						99.50%				YES
PERCENT PROVISIONING ORDER ACCURACY- RESALE BUSINESS - ≥ 10 Circuits Dispatch	>=95%						85.71%				NO
PERCENT PROVISIONING ORDER ACCURACY- RESALE BUSINESS - < 10 Circuits Non-Dispatch	>=95%						100.00%				YES
PERCENT PROVISIONING ORDER ACCURACY- RESALE BUSINESS - ≥ 10 Circuits Non-Dispatch	>=95%						100.00%				YES
PERCENT PROVISIONING ORDER ACCURACY- RESALE DESIGN (SPECIALS) - < 10 Circuits Dispatch	>=95%						95.45%				Yes
PERCENT PROVISIONING ORDER ACCURACY- RESALE DESIGN (SPECIALS) - ≥ 10 Circuits Dispatch	>=95%						66.67%				No
PERCENT PROVISIONING ORDER ACCURACY-RESALE DESIGN (SPECIALS) - < 10 Circuits Non-Dispatch	>=95%						100.00%				YES
PERCENT PROVISIONING ORDER ACCURACY-RESALE DESIGN (SPECIALS) - ≥ 10 Circuits Non-Dispatch	>=95%						20.00%				NO
PERCENT PROVISIONING ORDER ACCURACY- UNE SPECIALS (DESIGN) - < 10 Circuits Dispatch	>=95%						100.00%				YES
PERCENT PROVISIONING ORDER ACCURACY- UNE SPECIALS (DESIGN) - ≥ 10 Circuits Dispatch	>=95%						84.62%				NO
PERCENT PROVISIONING ORDER ACCURACY- UNE SPECIALS (DESIGN) - < 10 Circuits Non-Dispatch	>=95%						89.47%				No
PERCENT PROVISIONING ORDER ACCURACY- UNE SPECIALS (DESIGN) - ≥ 10 Circuits Non-Dispatch	>=95%						88.00%				No
PERCENT PROVISIONING ORDER ACCURACY- UNE (NON-DESIGN) - < 10 Circuits Dispatch	>=95%						97.50%				YES
PERCENT PROVISIONING ORDER ACCURACY- UNE (NON-DESIGN) - ≥ 10 Circuits Dispatch	>=95%						95.15%				YES
PERCENT PROVISIONING ORDER ACCURACY- UNE (NON-DESIGN) - < 10 Circuits Non-Dispatch	>=95%						98.40%				YES
PERCENT PROVISIONING ORDER ACCURACY- UNE (NON-DESIGN) - ≥ 10 Circuits Non-Dispatch	>=95%						100.00%				YES
PERCENT PROVISIONING ORDER ACCURACY- LOCAL INTERCONNECTION TRUNKS - < 10 Circuits Dispatch	>=95%						100.00%				YES
PERCENT PROVISIONING ORDER ACCURACY- LOCAL INTERCONNECTION TRUNKS - ≥ 10 Circuits Dispatch	>=95%						100.00%				YES
PERCENT PROVISIONING ORDER ACCURACY- LOCAL INTERCONNECTION TRUNKS - < 10 Circuits Non-Dispatch	>=95%						100.00%				YES
PERCENT PROVISIONING ORDER ACCURACY- LOCAL INTERCONNECTION TRUNKS - ≥ 10 Circuits Non-Dispatch	>=95%						100.00%				YES

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Operator Services

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Operator Percent Answered Within "X" Seconds											
Speed to Answer Performance/% Answered Within "X" Seconds - Toll % WITHIN 10 S	Parity by Design						79.40%				Parity by Design
Operator Speed To Answer											
Speed to Answer Performance/Average Speed to Answer - Toll	Parity by Design						5.3				Parity by Design

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Ordering

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Acknowledgement Completeness											
Acknowledge Message Completeness EDI	100%				404072	404072	100.00%				YES
Acknowledge Message Completeness TAG/LENS/XML	100%				340485	340485	100.00%				YES
Acknowledgement Timeliness											
Acknowledge Message Timeliness EDI	95%<= 30 Minutes				404072	404072	100.00%				YES
Acknowledge Message Timeliness TAG/LENS/XML	95%<= 30 Minutes				340451	340485	99.99%				YES
Firm Order Confirmation Reject Completeness											
FOC & Rej Resp Comp (Fully Mech) 2W Analog Loop Design	95%				2	2	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) 2W Analog Loop Non-Design	95%				16	16	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) 2W Analog Loop w/INP - Design	95%										
FOC & Rej Resp Comp (Fully Mech) 2W Analog Loop w/INP - Non-Design	95%										
FOC & Rej Resp Comp (Fully Mech) 2W Analog Loop w/LNP - Design	95%										
FOC & Rej Resp Comp (Fully Mech) 2W Analog Loop w/LNP - Non-Design	95%										
FOC & Rej Resp Comp (Fully Mech) INP (Standalone)	95%										
FOC & Rej Resp Comp (Fully Mech) LNP (Standalone)	95%				876	878	99.77%				YES
FOC & Rej Resp Comp (Fully Mech) Local Interconnection Trunks	95%										
FOC & Rej Resp Comp (Fully Mech) Local Transport (Unbundled Interoffice Transport)	95%										
FOC & Rej Resp Comp (Fully Mech) Resale Business	95%				150	150	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) Resale Centrex	95%										
FOC & Rej Resp Comp (Fully Mech) Resale Design	95%										
FOC & Rej Resp Comp (Fully Mech) Resale ISDN	95%										
FOC & Rej Resp Comp (Fully Mech) Resale PBX	95%										
FOC & Rej Resp Comp (Fully Mech) Resale Residence	95%				2997	3000	99.90%				YES
FOC & Rej Resp Comp (Fully Mech) UNE Combos - Other	95%				2	2	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) UNE ISDN	95%				19	19	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) UNE Line Sharing	95%				62	62	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) UNE Loop + Port Combinations	95%				36396	36412	99.96%				YES
FOC & Rej Resp Comp (Fully Mech) UNE Other Design	95%				53	53	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) UNE Other Non-Design	95%				2186	2377	91.96%				NO
FOC & Rej Resp Comp (Fully Mech) UNE Switch Ports	95%										
FOC & Rej Resp Comp (Fully Mech) UNE xDSL (HDSL, ADSL, and UCL)	95%				22	22	100.00%				YES
FOC & Rej Resp Comp (Non Mech) 2W Analog Loop Design	95%										
FOC & Rej Resp Comp (Non Mech) 2W Analog Loop Non-Design	95%				1	1	100.00%				YES
FOC & Rej Resp Comp (Non Mech) 2W Analog Loop w/INP - Design	95%										
FOC & Rej Resp Comp (Non Mech) 2W Analog Loop w/INP - Non-Design	95%										
FOC & Rej Resp Comp (Non Mech) 2W Analog Loop w/LNP - Design	95%										
FOC & Rej Resp Comp (Non Mech) 2W Analog Loop w/LNP - Non-Design	95%										
FOC & Rej Resp Comp (Non Mech) INP (Standalone)	95%				8	8	100.00%				YES
FOC & Rej Resp Comp (Non Mech) LNP (Standalone)	95%				120	142	84.51%				NO
FOC & Rej Resp Comp (Non Mech) Local Interconnection Trunks	95%				20	36	55.56%				NO
FOC & Rej Resp Comp (Non Mech) Local Transport (Unbundled Interoffice Transport)	95%										
FOC & Rej Resp Comp (Non Mech) Resale Business	95%				29	29	100.00%				YES
FOC & Rej Resp Comp (Non Mech) Resale Centrex	95%										
FOC & Rej Resp Comp (Non Mech) Resale Design	95%				14	15	93.33%				NO
FOC & Rej Resp Comp (Non Mech) Resale ISDN	95%										
FOC & Rej Resp Comp (Non Mech) Resale PBX	95%				13	13	100.00%				YES
FOC & Rej Resp Comp (Non Mech) Resale Residence	95%				48	49	97.96%				YES
FOC & Rej Resp Comp (Non Mech) UNE Combos - Other	95%				39	39	100.00%				YES
FOC & Rej Resp Comp (Non Mech) UNE ISDN	95%										
FOC & Rej Resp Comp (Non Mech) UNE Line Sharing	95%										
FOC & Rej Resp Comp (Non Mech) UNE Loop + Port Combinations	95%				330	342	96.49%				YES
FOC & Rej Resp Comp (Non Mech) UNE Other Design	95%				6	6	100.00%				YES
FOC & Rej Resp Comp (Non Mech) UNE Other Non-Design	95%				149	153	97.39%				YES
FOC & Rej Resp Comp (Non Mech) UNE Switch Ports	95%										
FOC & Rej Resp Comp (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)	95%										
FOC & Rej Resp Comp (Partial Mech) 2W Analog Loop Design	95%				8	8	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) 2W Analog Loop Non-Design	95%										
FOC & Rej Resp Comp (Partial Mech) 2W Analog Loop w/INP - Design	95%										
FOC & Rej Resp Comp (Partial Mech) 2W Analog Loop w/INP - Non-Design	95%										
FOC & Rej Resp Comp (Partial Mech) 2W Analog Loop w/LNP - Design	95%										
FOC & Rej Resp Comp (Partial Mech) 2W Analog Loop w/LNP - Non-Design	95%				1	1	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) INP (Standalone)	95%										
FOC & Rej Resp Comp (Partial Mech) LNP (Standalone)	95%				238	239	99.58%				YES
FOC & Rej Resp Comp (Partial Mech) Local Interconnection Trunks	95%										
FOC & Rej Resp Comp (Partial Mech) Local Transport (Unbundled Interoffice Transpor	95%										
FOC & Rej Resp Comp (Partial Mech) Resale Business	95%				146	147	99.32%				YES
FOC & Rej Resp Comp (Partial Mech) Resale Centrex	95%										
FOC & Rej Resp Comp (Partial Mech) Resale Design	95%										
FOC & Rej Resp Comp (Partial Mech) Resale ISDN	95%										
FOC & Rej Resp Comp (Partial Mech) Resale PBX	95%										
FOC & Rej Resp Comp (Partial Mech) Resale Residence	95%				478	478	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) UNE Combos - Other	95%				10	10	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) UNE ISDN	95%				2	2	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) UNE Line Sharing	95%				43	43	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) UNE Loop + Port Combinations	95%				5135	5144	99.83%				YES
FOC & Rej Resp Comp (Partial Mech) UNE Other Design	95%				9	9	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) UNE Other Non-Design	95%				151	175	86.29%				NO
FOC & Rej Resp Comp (Partial Mech) UNE Switch Ports	95%										

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Ordering

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
FOC & Rej Resp Comp (Partial Mech) UNE xDSL (HDSL, ADSL, and UCL)	95%				6	6	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) 2W Analog Loop Design	95%				2	2	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) 2W Analog Loop Non-Design	95%				16	16	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) 2W Analog Loop w/INP - Des	95%										
FOC & Rej Resp Comp Multiple Responses (Fully Mech) 2W Analog Loop w/INP - Non	95%										
FOC & Rej Resp Comp Multiple Responses (Fully Mech) 2W Analog Loop w/LNP - Des	95%										
FOC & Rej Resp Comp Multiple Responses (Fully Mech) 2W Analog Loop w/LNP - Non	95%										
FOC & Rej Resp Comp Multiple Responses (Fully Mech) INP (Standalone)	95%										
FOC & Rej Resp Comp Multiple Responses (Fully Mech) LNP (Standalone)	95%				874	876	99.77%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) Local Interconnection Trunks	95%										
FOC & Rej Resp Comp Multiple Responses (Fully Mech) Local Transport (Unbundled I	95%										
FOC & Rej Resp Comp Multiple Responses (Fully Mech) Resale Business	95%				149	150	99.33%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) Resale Centrex	95%										
FOC & Rej Resp Comp Multiple Responses (Fully Mech) Resale Design	95%										
FOC & Rej Resp Comp Multiple Responses (Fully Mech) Resale ISDN	95%										
FOC & Rej Resp Comp Multiple Responses (Fully Mech) Resale PBX	95%										
FOC & Rej Resp Comp Multiple Responses (Fully Mech) Resale Residence	95%				2997	2997	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) UNE Combos - Other	95%				2	2	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) UNE ISDN	95%				19	19	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) UNE Line Sharing	95%				62	62	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) UNE Loop + Port Combinatio	95%				36388	36396	99.98%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) UNE Other Design	95%				53	53	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) UNE Other Non-Design	95%				2186	2186	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) UNE Switch Ports	95%										
FOC & Rej Resp Comp Multiple Responses (Fully Mech) UNE xDSL (HDSL, ADSL, an	95%				22	22	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Non Mech) 2W Analog Loop Design	95%										
FOC & Rej Resp Comp Multiple Responses (Non Mech) 2W Analog Loop Non-Design	95%				1	1	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Non Mech) 2W Analog Loop w/INP - Desi	95%										
FOC & Rej Resp Comp Multiple Responses (Non Mech) 2W Analog Loop w/INP - Non	95%										
FOC & Rej Resp Comp Multiple Responses (Non Mech) 2W Analog Loop w/LNP - Des	95%										
FOC & Rej Resp Comp Multiple Responses (Non Mech) 2W Analog Loop w/LNP - Non	95%										
FOC & Rej Resp Comp Multiple Responses (Non Mech) INP (Standalone)	95%				7	8	87.50%				NO
FOC & Rej Resp Comp Multiple Responses (Non Mech) LNP (Standalone)	95%				108	120	90.00%				NO
FOC & Rej Resp Comp Multiple Responses (Non Mech) Local Interconnection Trunks	95%										
FOC & Rej Resp Comp Multiple Responses (Non Mech) Local Transport (Unbundled In	95%										
FOC & Rej Resp Comp Multiple Responses (Non Mech) Resale Business	95%				26	29	89.66%				NO
FOC & Rej Resp Comp Multiple Responses (Non Mech) Resale Centrex	95%										
FOC & Rej Resp Comp Multiple Responses (Non Mech) Resale Design	95%				14	14	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Non Mech) Resale ISDN	95%										
FOC & Rej Resp Comp Multiple Responses (Non Mech) Resale PBX	95%				11	13	84.62%				NO
FOC & Rej Resp Comp Multiple Responses (Non Mech) Resale Residence	95%				43	48	89.58%				NO
FOC & Rej Resp Comp Multiple Responses (Non Mech) UNE Combos - Other	95%				33	39	84.62%				NO
FOC & Rej Resp Comp Multiple Responses (Non Mech) UNE ISDN	95%										
FOC & Rej Resp Comp Multiple Responses (Non Mech) UNE Line Sharing	95%										
FOC & Rej Resp Comp Multiple Responses (Non Mech) UNE Loop + Port Combination	95%				304	330	92.12%				NO
FOC & Rej Resp Comp Multiple Responses (Non Mech) UNE Other Design	95%				5	6	83.33%				NO
FOC & Rej Resp Comp Multiple Responses (Non Mech) UNE Other Non-Design	95%				140	149	93.96%				NO
FOC & Rej Resp Comp Multiple Responses (Non Mech) UNE Switch Ports	95%										
FOC & Rej Resp Comp Multiple Responses (Non Mech) UNE xDSL (HDSL, ADSL, and	95%										
FOC & Rej Resp Comp Multiple Responses (Partial Mech) 2W Analog Loop Design	95%				7	8	87.50%				NO
FOC & Rej Resp Comp Multiple Responses (Partial Mech) 2W Analog Loop Non-Desig	95%										
FOC & Rej Resp Comp Multiple Responses (Partial Mech) 2W Analog Loop w/INP - De	95%										
FOC & Rej Resp Comp Multiple Responses (Partial Mech) 2W Analog Loop w/INP - No	95%										
FOC & Rej Resp Comp Multiple Responses (Partial Mech) 2W Analog Loop w/LNP - D	95%										
FOC & Rej Resp Comp Multiple Responses (Partial Mech) 2W Analog Loop w/LNP - N	95%				1	1	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Partial Mech) INP (Standalone)	95%										
FOC & Rej Resp Comp Multiple Responses (Partial Mech) LNP (Standalone)	95%				206	238	86.55%				NO
FOC & Rej Resp Comp Multiple Responses (Partial Mech) Local Interconnection Trunk	95%										
FOC & Rej Resp Comp Multiple Responses (Partial Mech) Local Transport (Unbundled	95%										
FOC & Rej Resp Comp Multiple Responses (Partial Mech) Resale Business	95%				127	146	86.99%				NO
FOC & Rej Resp Comp Multiple Responses (Partial Mech) Resale Centrex	95%										
FOC & Rej Resp Comp Multiple Responses (Partial Mech) Resale Design	95%										
FOC & Rej Resp Comp Multiple Responses (Partial Mech) Resale ISDN	95%										
FOC & Rej Resp Comp Multiple Responses (Partial Mech) Resale PBX	95%										
FOC & Rej Resp Comp Multiple Responses (Partial Mech) Resale Residence	95%				418	478	87.45%				NO
FOC & Rej Resp Comp Multiple Responses (Partial Mech) UNE Combos - Other	95%				10	10	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Partial Mech) UNE ISDN	95%				2	2	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Partial Mech) UNE Line Sharing	95%				29	43	67.44%				NO
FOC & Rej Resp Comp Multiple Responses (Partial Mech) UNE Loop + Port Combinati	95%				4570	5135	89.00%				NO
FOC & Rej Resp Comp Multiple Responses (Partial Mech) UNE Other Design	95%				6	9	66.67%				NO
FOC & Rej Resp Comp Multiple Responses (Partial Mech) UNE Other Non-Design	95%				143	151	94.70%				NO
FOC & Rej Resp Comp Multiple Responses (Partial Mech) UNE Switch Ports	95%										
FOC & Rej Resp Comp Multiple Responses (Partial Mech) UNE xDSL (HDSL, ADSL, a	95%				6	6	100.00%				YES
Firm Order Confirmation Timeliness											
FOC Timeliness (Fully Mech) 2W Analog Loop Design	95% <= 3 Hours				2	2	100.00%				YES
FOC Timeliness (Fully Mech) 2W Analog Loop Non-Design	95% <= 3 Hours				16	16	100.00%				YES
FOC Timeliness (Fully Mech) 2W Analog Loop w/INP - Design											
FOC Timeliness (Fully Mech) 2W Analog Loop w/INP - Non-Design											
FOC Timeliness (Fully Mech) 2W Analog Loop w/LNP - Non-Design											
FOC Timeliness (Fully Mech) INP (Standalone)											

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
FOC Timeliness (Fully Mech) LNP (Standalone)	95% <= 3 Hours				820	820	100.00%				YES
FOC Timeliness (Fully Mech) Local Interconnection Trunks											
FOC Timeliness (Fully Mech) Local Transport (Unbundled Interoffice Transport)											
FOC Timeliness (Fully Mech) Resale Business	95% <= 3 Hours				114	114	100.00%				YES
FOC Timeliness (Fully Mech) Resale Centrex											
FOC Timeliness (Fully Mech) Resale Design											
FOC Timeliness (Fully Mech) Resale ISDN											
FOC Timeliness (Fully Mech) Resale PBX											
FOC Timeliness (Fully Mech) Resale Residence	95% <= 3 Hours				2671	2672	99.96%				YES
FOC Timeliness (Fully Mech) UNE ISDN	95% <= 3 Hours				16	16	100.00%				YES
FOC Timeliness (Fully Mech) UNE Line Sharing	95% <= 3 Hours				40	41	97.56%				YES
FOC Timeliness (Fully Mech) UNE Loop + Port Combinations	95% <= 3 Hours				32575	32769	99.41%				YES
FOC Timeliness (Fully Mech) UNE Other Design	95% <= 3 Hours				48	48	100.00%				YES
FOC Timeliness (Fully Mech) UNE Other Non-Design	95% <= 3 Hours				1740	1744	99.77%				YES
FOC Timeliness (Fully Mech) UNE Switch Ports											
FOC Timeliness (Fully Mech) UNE xDSL (HDSL, ADSL, and UCL)	95% <= 3 Hours				19	19	100.00%				YES
FOC Timeliness (Non Mech) 2W Analog Loop w/INP - Design											
FOC Timeliness (Non Mech) 2W Analog Loop w/INP - Non-Design											
FOC Timeliness (Non Mech) 2W Analog Loop w/LNP - Design											
FOC Timeliness (Non Mech) 2W Analog Loop w/LNP - Non-Design											
FOC Timeliness (Non Mech) INP (Standalone)	85% <= 36 Hours				4	4	100.00%				YES
FOC Timeliness (Non Mech) LNP (Standalone)	85% <= 36 Hours				90	90	100.00%				YES
FOC Timeliness (Non Mech) Local Interconnection Trunks	95% <= 10 Days				7	7	100.00%				YES
FOC Timeliness (Non Mech) Local Transport (Unbundled Interoffice Transport)											
FOC Timeliness (Non Mech) Resale Business	85% <= 36 Hours				9	9	100.00%				YES
FOC Timeliness (Non Mech) Resale Design	85% <= 36 Hours				5	5	100.00%				YES
FOC Timeliness (Non Mech) Resale PBX	85% <= 36 Hours				3	3	100.00%				YES
FOC Timeliness (Non Mech) Resale Residence	85% <= 36 Hours				31	32	96.88%				YES
FOC Timeliness (Non Mech) UNE Combos - Other	85% <= 36 Hours				23	24	95.83%				YES
FOC Timeliness (Non Mech) UNE ISDN											
FOC Timeliness (Non Mech) UNE Loop + Port Combinations	85% <= 36 Hours				156	156	100.00%				YES
FOC Timeliness (Non Mech) UNE Other Design	85% <= 36 Hours				2	2	100.00%				YES
FOC Timeliness (Non Mech) UNE Other Non-Design	85% <= 36 Hours				104	105	99.05%				YES
FOC Timeliness (Non Mech) UNE Switch Ports											
FOC Timeliness (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)											
FOC Timeliness (Partial Mech) 2W Analog Loop Design	85% <= 10 Hours				7	7	100.00%				YES
FOC Timeliness (Partial Mech) 2W Analog Loop w/INP - Design											
FOC Timeliness (Partial Mech) 2W Analog Loop w/INP - Non-Design											
FOC Timeliness (Partial Mech) 2W Analog Loop w/LNP - Design											
FOC Timeliness (Partial Mech) INP (Standalone)											
FOC Timeliness (Partial Mech) LNP (Standalone)	85% <= 10 Hours				178	189	94.18%				YES
FOC Timeliness (Partial Mech) Local Interconnection Trunks											
FOC Timeliness (Partial Mech) Local Transport (Unbundled Interoffice Transport)											
FOC Timeliness (Partial Mech) Resale Business	85% <= 10 Hours				74	77	96.10%				YES
FOC Timeliness (Partial Mech) Resale Centrex											
FOC Timeliness (Partial Mech) Resale Design											
FOC Timeliness (Partial Mech) Resale ISDN											
FOC Timeliness (Partial Mech) Resale PBX											
FOC Timeliness (Partial Mech) Resale Residence	85% <= 10 Hours				293	313	93.61%				YES
FOC Timeliness (Partial Mech) UNE Combos - Other	85% <= 10 Hours				10	10	100.00%				YES
FOC Timeliness (Partial Mech) UNE ISDN	85% <= 10 Hours				2	2	100.00%				YES
FOC Timeliness (Partial Mech) UNE Line Sharing	85% <= 10 Hours				29	35	82.86%				NO
FOC Timeliness (Partial Mech) UNE Loop + Port Combinations	85% <= 10 Hours				3081	3242	95.03%				YES
FOC Timeliness (Partial Mech) UNE Other Design	85% <= 10 Hours				4	6	66.67%				NO
FOC Timeliness (Partial Mech) UNE Other Non-Design	85% <= 10 Hours				107	112	95.54%				YES
FOC Timeliness (Partial Mech) UNE Switch Ports											
FOC Timeliness (Partial Mech) UNE xDSL (HDSL, ADSL, and UCL)	85% <= 10 Hours				6	6	100.00%				YES
Percent Flow-Through											
Achieved Flow Through Aggregate	Diagnostic				681170	779274	87.41%				Diagnostic
Achieved Flow Through Business	Diagnostic				5499	8540	64.39%				Diagnostic
Achieved Flow Through Residence	Diagnostic				83851	94810	88.44%				Diagnostic
Achieved Flow Through Summary	Diagnostic				681170	779274	87.41%				Diagnostic
Achieved Flow Through UNE	Diagnostic				591820	675924	87.56%				Diagnostic
Flow Through Aggregate	Diagnostic				681170	713080	95.53%				Diagnostic
Flow Through Business	90%				5499	6162	89.24%				NO
Flow Through Residence	95%				83851	85280	98.32%				YES
Flow Through Summary	Diagnostic				681170	713080	95.53%				Diagnostic
Flow Through UNE	85%				591820	621638	95.20%				YES
LNP Flow Through Aggregate	85%				6540	7008	93.32%				YES
LNP Flow Through Summary	85%				6540	7008	93.32%				YES
Percent Rejected Service Request											
Percent Reject Service Request (Fully Mech) 2W Analog Loop Design	Diagnostic				0	2	0.00%				Diagnostic
Percent Reject Service Request (Fully Mech) 2W Analog Loop Non-Design	Diagnostic				0	16	0.00%				Diagnostic
Percent Reject Service Request (Fully Mech) 2W Analog Loop w/INP - Design											
Percent Reject Service Request (Fully Mech) 2W Analog Loop w/INP - Non-Design											
Percent Reject Service Request (Fully Mech) 2W Analog Loop w/LNP - Design											
Percent Reject Service Request (Fully Mech) 2W Analog Loop w/LNP - Non-Design											
Percent Reject Service Request (Fully Mech) INP (Standalone)											
Percent Reject Service Request (Fully Mech) LNP (Standalone)	Diagnostic				56	878	6.38%				Diagnostic
Percent Reject Service Request (Fully Mech) Local Interconnection Trunks											

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Ordering

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Percent Reject Service Request (Fully Mech) Local Transport (Unbundled Interoffice Transport)											
Percent Reject Service Request (Fully Mech) Resale Business	Diagnostic				36	150	24.00%				Diagnostic
Percent Reject Service Request (Fully Mech) Resale Centrex											
Percent Reject Service Request (Fully Mech) Resale Design											
Percent Reject Service Request (Fully Mech) Resale ISDN											
Percent Reject Service Request (Fully Mech) Resale PBX											
Percent Reject Service Request (Fully Mech) Resale Residence	Diagnostic				325	3000	10.83%				Diagnostic
Percent Reject Service Request (Fully Mech) UNE Combos - Other	Diagnostic				2	2	100.00%				Diagnostic
Percent Reject Service Request (Fully Mech) UNE Digital Loop < DS1											
Percent Reject Service Request (Fully Mech) UNE Digital Loop >= DS1											
Percent Reject Service Request (Fully Mech) UNE ISDN	Diagnostic				3	19	15.79%				Diagnostic
Percent Reject Service Request (Fully Mech) UNE Line Sharing	Diagnostic				21	62	33.87%				Diagnostic
Percent Reject Service Request (Fully Mech) UNE Loop + Port Combinations	Diagnostic				3629	36412	9.97%				Diagnostic
Percent Reject Service Request (Fully Mech) UNE Other Design	Diagnostic				5	53	9.43%				Diagnostic
Percent Reject Service Request (Fully Mech) UNE Other Non-Design	Diagnostic				442	2377	18.59%				Diagnostic
Percent Reject Service Request (Fully Mech) UNE Switch Ports											
Percent Reject Service Request (Fully Mech) UNE xDSL (HDSL, ADSL, and UCL)	Diagnostic				3	22	13.64%				Diagnostic
Percent Reject Service Request (Non Mech) 2W Analog Loop Design											
Percent Reject Service Request (Non Mech) 2W Analog Loop Non-Design	Diagnostic				1	1	100.00%				Diagnostic
Percent Reject Service Request (Non Mech) 2W Analog Loop w/INP - Design											
Percent Reject Service Request (Non Mech) 2W Analog Loop w/INP - Non-Design											
Percent Reject Service Request (Non Mech) 2W Analog Loop w/LNP - Design											
Percent Reject Service Request (Non Mech) 2W Analog Loop w/LNP - Non-Design											
Percent Reject Service Request (Non Mech) INP (Standalone)	Diagnostic				3	8	37.50%				Diagnostic
Percent Reject Service Request (Non Mech) LNP (Standalone)	Diagnostic				47	142	33.10%				Diagnostic
Percent Reject Service Request (Non Mech) Local Interconnection Trunks	Diagnostic				15	36	41.67%				Diagnostic
Percent Reject Service Request (Non Mech) Local Transport (Unbundled Interoffice Transport)											
Percent Reject Service Request (Non Mech) Resale Business	Diagnostic				19	29	65.52%				Diagnostic
Percent Reject Service Request (Non Mech) Resale Centrex											
Percent Reject Service Request (Non Mech) Resale Design	Diagnostic				8	15	53.33%				Diagnostic
Percent Reject Service Request (Non Mech) Resale ISDN											
Percent Reject Service Request (Non Mech) Resale PBX	Diagnostic				9	13	69.23%				Diagnostic
Percent Reject Service Request (Non Mech) Resale Residence	Diagnostic				20	49	40.82%				Diagnostic
Percent Reject Service Request (Non Mech) UNE Combos - Other	Diagnostic				18	39	46.15%				Diagnostic
Percent Reject Service Request (Non Mech) UNE Digital Loop < DS1											
Percent Reject Service Request (Non Mech) UNE Digital Loop >= DS1											
Percent Reject Service Request (Non Mech) UNE ISDN											
Percent Reject Service Request (Non Mech) UNE Line Sharing											
Percent Reject Service Request (Non Mech) UNE Loop + Port Combinations	Diagnostic				185	342	54.09%				Diagnostic
Percent Reject Service Request (Non Mech) UNE Other Design	Diagnostic				5	6	83.33%				Diagnostic
Percent Reject Service Request (Non Mech) UNE Other Non-Design	Diagnostic				48	153	31.37%				Diagnostic
Percent Reject Service Request (Non Mech) UNE Switch Ports											
Percent Reject Service Request (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)											
Percent Reject Service Request (Partial Mech) 2W Analog Loop Design	Diagnostic				2	8	25.00%				Diagnostic
Percent Reject Service Request (Partial Mech) 2W Analog Loop Non-Design											
Percent Reject Service Request (Partial Mech) 2W Analog Loop w/INP - Design											
Percent Reject Service Request (Partial Mech) 2W Analog Loop w/INP - Non-Design											
Percent Reject Service Request (Partial Mech) 2W Analog Loop w/LNP - Design											
Percent Reject Service Request (Partial Mech) 2W Analog Loop w/LNP - Non-Design	Diagnostic				0	1	0.00%				Diagnostic
Percent Reject Service Request (Partial Mech) INP (Standalone)											
Percent Reject Service Request (Partial Mech) LNP (Standalone)	Diagnostic				53	239	22.18%				Diagnostic
Percent Reject Service Request (Partial Mech) Local Interconnection Trunks											
Percent Reject Service Request (Partial Mech) Local Transport (Unbundled Interoffice Transport)											
Percent Reject Service Request (Partial Mech) Resale Business	Diagnostic				76	147	51.70%				Diagnostic
Percent Reject Service Request (Partial Mech) Resale Centrex											
Percent Reject Service Request (Partial Mech) Resale Design											
Percent Reject Service Request (Partial Mech) Resale ISDN											
Percent Reject Service Request (Partial Mech) Resale PBX											
Percent Reject Service Request (Partial Mech) Resale Residence	Diagnostic				204	478	42.68%				Diagnostic
Percent Reject Service Request (Partial Mech) UNE Combos - Other	Diagnostic				0	10	0.00%				Diagnostic
Percent Reject Service Request (Partial Mech) UNE Digital Loop < DS1											
Percent Reject Service Request (Partial Mech) UNE Digital Loop >= DS1											
Percent Reject Service Request (Partial Mech) UNE ISDN	Diagnostic				0	2	0.00%				Diagnostic
Percent Reject Service Request (Partial Mech) UNE Line Sharing	Diagnostic				18	43	41.86%				Diagnostic
Percent Reject Service Request (Partial Mech) UNE Loop + Port Combinations	Diagnostic				2200	5144	42.77%				Diagnostic
Percent Reject Service Request (Partial Mech) UNE Other Design	Diagnostic				5	9	55.56%				Diagnostic
Percent Reject Service Request (Partial Mech) UNE Other Non-Design	Diagnostic				44	175	25.14%				Diagnostic
Percent Reject Service Request (Partial Mech) UNE Switch Ports											
Percent Reject Service Request (Partial Mech) UNE xDSL (HDSL, ADSL, and UCL)	Diagnostic				0	6	0.00%				Diagnostic
Reject Interval											
Reject Interval (Fully Mech) 2W Analog Loop Design	97 % <= 1 Hour										
Reject Interval (Fully Mech) 2W Analog Loop Non-Design	97 % <= 1 Hour										
Reject Interval (Fully Mech) 2W Analog Loop w/INP - Design	97 % <= 1 Hour										
Reject Interval (Fully Mech) 2W Analog Loop w/INP - Non-Design	97 % <= 1 Hour										
Reject Interval (Fully Mech) 2W Analog Loop w/LNP - Design	97 % <= 1 Hour										
Reject Interval (Fully Mech) 2W Analog Loop w/LNP - Non-Design	97 % <= 1 Hour										
Reject Interval (Fully Mech) INP (Standalone)	97 % <= 1 Hour										
Reject Interval (Fully Mech) LNP (Standalone)	97 % <= 1 Hour				56	56	100.00%				YES
Reject Interval (Fully Mech) Local Interconnection Trunks	85 % <= 4 Days										
Reject Interval (Fully Mech) Local Transport (Unbundled Interoffice Transport)	97 % <= 1 Hour										

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Reject Interval (Fully Mech) Resale Business	97 % <= 1 Hour				36	36	100.00%				YES
Reject Interval (Fully Mech) Resale Centrex	97 % <= 1 Hour										
Reject Interval (Fully Mech) Resale Design	97 % <= 1 Hour										
Reject Interval (Fully Mech) Resale ISDN	97 % <= 1 Hour										
Reject Interval (Fully Mech) Resale PBX	97 % <= 1 Hour										
Reject Interval (Fully Mech) Resale Residence	97 % <= 1 Hour				325	325	100.00%				YES
Reject Interval (Fully Mech) UNE Combos - Other	97 % <= 1 Hour				2	2	100.00%				YES
Reject Interval (Fully Mech) UNE ISDN	97 % <= 1 Hour				3	3	100.00%				YES
Reject Interval (Fully Mech) UNE Line Sharing	97 % <= 1 Hour				19	21	90.48%				NO
Reject Interval (Fully Mech) UNE Loop + Port Combinations	97 % <= 1 Hour				3595	3629	99.06%				YES
Reject Interval (Fully Mech) UNE Other Design	97 % <= 1 Hour				5	5	100.00%				YES
Reject Interval (Fully Mech) UNE Other Non-Design	97 % <= 1 Hour				440	442	99.55%				YES
Reject Interval (Fully Mech) UNE Switch Ports	97 % <= 1 Hour										
Reject Interval (Fully Mech) UNE xDSL (HDSL, ADSL, and UCL)	97 % <= 1 Hour				3	3	100.00%				YES
Reject Interval (Non Mech) 2W Analog Loop Design	85 % <= 24 Hours										
Reject Interval (Non Mech) 2W Analog Loop Non-Design	85 % <= 24 Hours				1	1	100.00%				YES
Reject Interval (Non Mech) 2W Analog Loop w/INP - Design	85 % <= 24 Hours										
Reject Interval (Non Mech) 2W Analog Loop w/INP - Non-Design	85 % <= 24 Hours										
Reject Interval (Non Mech) 2W Analog Loop w/LNP - Design	85 % <= 24 Hours										
Reject Interval (Non Mech) 2W Analog Loop w/LNP - Non-Design	85 % <= 24 Hours										
Reject Interval (Non Mech) INP (Standalone)	85 % <= 24 Hours				3	3	100.00%				YES
Reject Interval (Non Mech) LNP (Standalone)	85 % <= 24 Hours				46	46	100.00%				YES
Reject Interval (Non Mech) Local Interconnection Trunks	85 % <= 4 Days				15	15	100.00%				YES
Reject Interval (Non Mech) Local Transport (Unbundled Interoffice Transport)	85 % <= 24 Hours										
Reject Interval (Non Mech) Resale Business	85 % <= 24 Hours				19	19	100.00%				YES
Reject Interval (Non Mech) Resale Centrex	85 % <= 24 Hours										
Reject Interval (Non Mech) Resale Design	85 % <= 24 Hours				8	8	100.00%				YES
Reject Interval (Non Mech) Resale ISDN	85 % <= 24 Hours										
Reject Interval (Non Mech) Resale PBX	85 % <= 24 Hours				9	9	100.00%				YES
Reject Interval (Non Mech) Resale Residence	85 % <= 24 Hours				20	20	100.00%				YES
Reject Interval (Non Mech) UNE Combos - Other	85 % <= 24 Hours				15	18	83.33%				NO
Reject Interval (Non Mech) UNE ISDN	85 % <= 24 Hours										
Reject Interval (Non Mech) UNE Line Sharing	85 % <= 24 Hours										
Reject Interval (Non Mech) UNE Loop + Port Combinations	85 % <= 24 Hours				179	180	99.44%				YES
Reject Interval (Non Mech) UNE Other Design	85 % <= 24 Hours				5	5	100.00%				YES
Reject Interval (Non Mech) UNE Other Non-Design	85 % <= 24 Hours				46	47	97.87%				YES
Reject Interval (Non Mech) UNE Switch Ports	85 % <= 24 Hours										
Reject Interval (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)	85 % <= 24 Hours										
Reject Interval (Partial Mech) 2W Analog Loop Design	85 % <= 10 Hours				2	2	100.00%				YES
Reject Interval (Partial Mech) 2W Analog Loop Non-Design	85 % <= 10 Hours										
Reject Interval (Partial Mech) 2W Analog Loop w/INP - Design	85 % <= 10 Hours										
Reject Interval (Partial Mech) 2W Analog Loop w/INP - Non-Design	85 % <= 10 Hours										
Reject Interval (Partial Mech) 2W Analog Loop w/LNP - Design	85 % <= 10 Hours										
Reject Interval (Partial Mech) 2W Analog Loop w/LNP - Non-Design	85 % <= 10 Hours										
Reject Interval (Partial Mech) INP (Standalone)	85 % <= 10 Hours										
Reject Interval (Partial Mech) LNP (Standalone)	85 % <= 10 Hours				50	54	92.59%				YES
Reject Interval (Partial Mech) Local Interconnection Trunks	85 % <= 4 Days										
Reject Interval (Partial Mech) Local Transport (Unbundled Interoffice Transport)	85 % <= 10 Hours										
Reject Interval (Partial Mech) Resale Business	85 % <= 10 Hours				74	76	97.37%				YES
Reject Interval (Partial Mech) Resale Centrex	85 % <= 10 Hours										
Reject Interval (Partial Mech) Resale Design	85 % <= 10 Hours										
Reject Interval (Partial Mech) Resale ISDN	85 % <= 10 Hours										
Reject Interval (Partial Mech) Resale PBX	85 % <= 10 Hours										
Reject Interval (Partial Mech) Resale Residence	85 % <= 10 Hours				196	208	94.23%				YES
Reject Interval (Partial Mech) UNE Combos - Other	85 % <= 10 Hours										
Reject Interval (Partial Mech) UNE ISDN	85 % <= 10 Hours										
Reject Interval (Partial Mech) UNE Line Sharing	85 % <= 10 Hours				19	19	100.00%				YES
Reject Interval (Partial Mech) UNE Loop + Port Combinations	85 % <= 10 Hours				2101	2182	96.29%				YES
Reject Interval (Partial Mech) UNE Other Design	85 % <= 10 Hours				5	5	100.00%				YES
Reject Interval (Partial Mech) UNE Other Non-Design	85 % <= 10 Hours				45	48	93.75%				YES
Reject Interval (Partial Mech) UNE Switch Ports	85 % <= 10 Hours										
Reject Interval (Partial Mech) UNE xDSL (HDSL, ADSL, and UCL)	85 % <= 10 Hours				0	1					NO
Service Inquiry Firm Order Confirmation											
Service Inquiry w/ LSR FOC UNE xDSL (ADSL,HDSL,UCL)	95 % Returned <= 5 Business Days										
Service Inquiry w/ LSR FOC UNE-UDF	95 % Returned <= 5 Business Days										
Service Inquiry w/ LSR FOC Unbundled Interoffice Transport	95 % Returned <= 5 Business Days										
Speed of Answer											
Speed of Answer in Ordering Center LOCAL CARRIER SERVICE CENTER	Retail Res / Bus Service Center	578032670	6539734	88.39	8620627	61813	139.92				NO

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Pre-Ordering

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Average Response Time & Response Interval											
OSS Response Interval (Pre-Ordering) ATLAS-DID + 2 Secs RNS EDI											
OSS Response Interval (Pre-Ordering) ATLAS-DID + 2 Secs RNS TAG	Diagnostic				402	341	1.18				Diagnostic
OSS Response Interval (Pre-Ordering) ATLAS-DID + 2 Secs ROS EDI											
OSS Response Interval (Pre-Ordering) ATLAS-DID + 2 Secs ROS TAG	Diagnostic				402	341	1.18				Diagnostic
OSS Response Interval (Pre-Ordering) ATLAS-MLH RNS EDI											
OSS Response Interval (Pre-Ordering) ATLAS-MLH RNS TAG											
OSS Response Interval (Pre-Ordering) ATLAS-MLH ROS EDI											
OSS Response Interval (Pre-Ordering) ATLAS-MLH ROS TAG											
OSS Response Interval (Pre-Ordering) ATLAS-TN + 2 Secs RNS EDI	Diagnostic				22941	8342	2.75				Diagnostic
OSS Response Interval (Pre-Ordering) ATLAS-TN + 2 Secs RNS LENS		2199505	833146	2.64	310016	150493	2.06				YES
OSS Response Interval (Pre-Ordering) ATLAS-TN + 2 Secs RNS TAG		2199505	833146	2.64	114316	74231	1.54				YES
OSS Response Interval (Pre-Ordering) ATLAS-TN + 2 Secs ROS EDI	Diagnostic				22941	8342	2.75				Diagnostic
OSS Response Interval (Pre-Ordering) ATLAS-TN + 2 Secs ROS LENS		910941	377984	2.41	310016	150493	2.06				YES
OSS Response Interval (Pre-Ordering) ATLAS-TN + 2 Secs ROS TAG		910941	377984	2.41	114316	74231	1.54				YES
OSS Response Interval (Pre-Ordering) COFFI/USOC - OASISBIG + 2 Secs RNS LENS		26804948	10470683	2.56	67002	20873	3.21				NO
OSS Response Interval (Pre-Ordering) COFFI/USOC - OASISBIG + 2 Secs ROS LENS		2306841	690671	3.34	67002	20873	3.21				YES
OSS Response Interval (Pre-Ordering) CRSECSRL-CRSACCTS + 2 Secs RNS EDI											
OSS Response Interval (Pre-Ordering) CRSECSRL-CRSACCTS + 2 Secs RNS LENS		16264784	5667172	2.87	3864896	913687	4.23				NO
OSS Response Interval (Pre-Ordering) CRSECSRL-CRSACCTS + 2 Secs RNS TAG		16264784	5667172	2.87	1221512	778033	1.57				YES
OSS Response Interval (Pre-Ordering) CRSECSRL-CRSOCSR + 2 Secs ROS EDI											
OSS Response Interval (Pre-Ordering) CRSECSRL-CRSOCSR + 2 Secs ROS LENS		3825412	1536310	2.49	3864896	913687	4.23				NO
OSS Response Interval (Pre-Ordering) CRSECSRL-CRSOCSR + 2 Secs ROS TAG		3825412	1536310	2.49	1221512	778033	1.57				YES
OSS Response Interval (Pre-Ordering) DSAP-DDI + 2 Secs RNS EDI	Diagnostic				2225	812	2.74				Diagnostic
OSS Response Interval (Pre-Ordering) DSAP-DDI + 2 Secs RNS LENS		4336245	1707183	2.54	558944	356015	1.57				YES
OSS Response Interval (Pre-Ordering) DSAP-DDI + 2 Secs RNS TAG		4336245	1707183	2.54	52788	34057	1.55				YES
OSS Response Interval (Pre-Ordering) DSAP-DDI + 2 Secs ROS EDI	Diagnostic				2225	812	2.74				Diagnostic
OSS Response Interval (Pre-Ordering) DSAP-DDI + 2 Secs ROS LENS		974809	411312	2.37	558944	356015	1.57				YES
OSS Response Interval (Pre-Ordering) DSAP-DDI + 2 Secs ROS TAG		974809	411312	2.37	52788	34057	1.55				YES
OSS Response Interval (Pre-Ordering) PSIMS/ORB - OASISBIG + 2 Secs RNS EDI											
OSS Response Interval (Pre-Ordering) PSIMS/ORB - OASISBIG + 2 Secs RNS LENS		26804948	10470683	2.56	83590	90859	0.92				YES
OSS Response Interval (Pre-Ordering) PSIMS/ORB - OASISBIG + 2 Secs RNS TAG		26804948	10470683	2.56	1223	283	4.32				NO
OSS Response Interval (Pre-Ordering) PSIMS/ORB - OASISBIG + 2 Secs ROS EDI											
OSS Response Interval (Pre-Ordering) PSIMS/ORB - OASISBIG + 2 Secs ROS LENS		2306841	690671	3.34	83590	90859	0.92				YES
OSS Response Interval (Pre-Ordering) PSIMS/ORB - OASISBIG + 2 Secs ROS TAG		2306841	690671	3.34	1223	283	4.32				NO
OSS Response Interval (Pre-Ordering) RSAG BY ADDR + 2 Secs RNS EDI	Diagnostic				79089	29845	2.65				Diagnostic
OSS Response Interval (Pre-Ordering) RSAG BY ADDR + 2 Secs RNS LENS		12129228	4851691	2.5	675050	397088	1.7				YES
OSS Response Interval (Pre-Ordering) RSAG BY ADDR + 2 Secs RNS TAG		12129228	4851691	2.5	227036	177372	1.28				YES
OSS Response Interval (Pre-Ordering) RSAG BY ADDR + 2 Secs ROS EDI	Diagnostic				79089	29845	2.65				Diagnostic
OSS Response Interval (Pre-Ordering) RSAG BY ADDR + 2 Secs ROS LENS		6309432	1006289	6.27	675050	397088	1.7				YES
OSS Response Interval (Pre-Ordering) RSAG BY ADDR + 2 Secs ROS TAG		6309432	1006289	6.27	227036	177372	1.28				YES
OSS Response Interval (Pre-Ordering) RSAG BY TN + 2 Secs RNS EDI	Diagnostic				818320	258962	3.16				Diagnostic
OSS Response Interval (Pre-Ordering) RSAG BY TN + 2 Secs RNS LENS		5715074	2463394	2.32	1979316	507517	3.9				NO
OSS Response Interval (Pre-Ordering) RSAG BY TN + 2 Secs RNS TAG		5715074	2463394	2.32	267044	278171	0.96				YES
OSS Response Interval (Pre-Ordering) RSAG BY TN + 2 Secs ROS EDI	Diagnostic				818320	258962	3.16				Diagnostic
OSS Response Interval (Pre-Ordering) RSAG BY TN + 2 Secs ROS LENS		33922	12202	2.78	1979316	507517	3.9				NO
OSS Response Interval (Pre-Ordering) RSAG BY TN + 2 Secs ROS TAG		33922	12202	2.78	267044	278171	0.96				YES
Electronic Response Time											
Electronic Loop Makeup	95%<= 1 Minute				493	497	99.20%				YES
Interface Availability											
OSS Interface Availability (Pre-Ordering) ATLAS/COFFI BST & CLEC	>= 99.5 %			100.00%							YES
OSS Interface Availability (Pre-Ordering) BOCRIS/CRIS BST & CLEC	>= 99.5 %			100.00%							YES
OSS Interface Availability (Pre-Ordering) BOCRIS BST & CLEC											
OSS Interface Availability (Pre-Ordering) DOM CLEC	>= 99.5 %						100.00%				YES
OSS Interface Availability (Pre-Ordering) DSAP BST & CLEC	>= 99.5 %			100.00%							YES
OSS Interface Availability (Pre-Ordering) EDI CLEC	>= 99.5 %						100.00%				YES
OSS Interface Availability (Pre-Ordering) LENS CLEC	>= 99.5 %						99.99%				YES
OSS Interface Availability (Pre-Ordering) LEO CLEC	>= 99.5 %						100.00%				YES
OSS Interface Availability (Pre-Ordering) LESOG CLEC	>= 99.5 %						100.00%				YES
OSS Interface Availability (Pre-Ordering) LNP GATEWAY CLEC	>= 99.5 %						99.63%				YES
OSS Interface Availability (Pre-Ordering) PSIMS CLEC	>= 99.5 %						100.00%				YES
OSS Interface Availability (Pre-Ordering) RSAG BST & CLEC	>= 99.5 %			100.00%							YES
OSS Interface Availability (Pre-Ordering) SGG (COG) CLEC	>= 99.5 %						99.88%				YES
OSS Interface Availability (Pre-Ordering) SOCS BST & CLEC	>= 99.5 %			100.00%							YES
OSS Interface Availability (Pre-Ordering) SOG CLEC	>= 99.5 %						99.88%				YES
OSS Interface Availability (Pre-Ordering) SONGS BST & CLEC	>= 99.5 %			100.00%							YES
OSS Interface Availability (Pre-Ordering) TAG CLEC	>= 99.5 %						100.00%				YES
Manual Response Time											
Manual Loop Makeup	95%<= 3 Business Days				1	1	100.00%				YES

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Provisioning

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Completion Attempts Without Notice											
Completion Attempts Without Notice 2W Analog Loop Design Dispatch	Diagnostic				0	1	0.00%				Diagnostic
Completion Attempts Without Notice 2W Analog Loop Design Non-Dispatch	Diagnostic										
Completion Attempts Without Notice 2W Analog Loop Non-Design Dispatch	Diagnostic				0	4	0.00%				Diagnostic
Completion Attempts Without Notice 2W Analog Loop Non-Design Non-Dispatch	Diagnostic				0	3	0.00%				Diagnostic
Completion Attempts Without Notice 2W Analog Loop w/INP - Design Dispatch	Diagnostic										
Completion Attempts Without Notice 2W Analog Loop w/INP - Design Non-Dispatch	Diagnostic										
Completion Attempts Without Notice 2W Analog Loop w/INP - Non-Design Dispatch	Diagnostic										
Completion Attempts Without Notice 2W Analog Loop w/INP - Non-Design Non-Dispat	Diagnostic										
Completion Attempts Without Notice 2W Analog Loop w/LNP - Design Dispatch	Diagnostic										
Completion Attempts Without Notice 2W Analog Loop w/LNP - Design Non-Dispatch	Diagnostic										
Completion Attempts Without Notice 2W Analog Loop w/LNP - Non-Design Dispatch	Diagnostic										
Completion Attempts Without Notice 2W Analog Loop w/LNP - Non-Design Non-Dispat	Diagnostic				0	1	0.00%				Diagnostic
Completion Attempts Without Notice INP (Standalone) Dispatch	Diagnostic										
Completion Attempts Without Notice INP (Standalone) Non-Dispatch	Diagnostic										
Completion Attempts Without Notice LNP (Standalone) Dispatch	Diagnostic										
Completion Attempts Without Notice LNP (Standalone) Non-Dispatch	Diagnostic				11	911	1.21%				Diagnostic
Completion Attempts Without Notice Local Interconnection Trunks Dispatch	Diagnostic				0	6	0.00%				Diagnostic
Completion Attempts Without Notice Local Interconnection Trunks Non-Dispatch	Diagnostic										
Completion Attempts Without Notice Local Transport (Unbundled Interoffice Transport)	Diagnostic										
Completion Attempts Without Notice Local Transport (Unbundled Interoffice Transport)	Diagnostic										
Completion Attempts Without Notice Resale Business Dispatch	Diagnostic				3	26	11.54%				Diagnostic
Completion Attempts Without Notice Resale Business Non-Dispatch	Diagnostic				16	151	10.60%				Diagnostic
Completion Attempts Without Notice Resale Centrex Dispatch	Diagnostic										
Completion Attempts Without Notice Resale Centrex Non-Dispatch	Diagnostic										
Completion Attempts Without Notice Resale Design Dispatch	Diagnostic				0	2	0.00%				Diagnostic
Completion Attempts Without Notice Resale Design Non-Dispatch	Diagnostic				0	3	0.00%				Diagnostic
Completion Attempts Without Notice Resale ISDN Dispatch	Diagnostic										
Completion Attempts Without Notice Resale ISDN Non-Dispatch	Diagnostic										
Completion Attempts Without Notice Resale PBX Dispatch	Diagnostic										
Completion Attempts Without Notice Resale PBX Non-Dispatch	Diagnostic				0	2	0.00%				Diagnostic
Completion Attempts Without Notice Resale Residence Dispatch	Diagnostic				4	144	2.78%				Diagnostic
Completion Attempts Without Notice Resale Residence Non-Dispatch	Diagnostic				39	2154	1.81%				Diagnostic
Completion Attempts Without Notice UNE Combos - Other Dispatch	Diagnostic				1	15	6.67%				Diagnostic
Completion Attempts Without Notice UNE Combos - Other Non-Dispatch	Diagnostic										
Completion Attempts Without Notice UNE Digital Loop < DS1 Dispatch	Diagnostic				0	9	0.00%				Diagnostic
Completion Attempts Without Notice UNE Digital Loop < DS1 Non-Dispatch	Diagnostic				0	1	0.00%				Diagnostic
Completion Attempts Without Notice UNE Digital Loop >= DS1 Dispatch	Diagnostic				0	28	0.00%				Diagnostic
Completion Attempts Without Notice UNE Digital Loop >= DS1 Non-Dispatch	Diagnostic										
Completion Attempts Without Notice UNE ISDN Dispatch	Diagnostic				0	9	0.00%				Diagnostic
Completion Attempts Without Notice UNE ISDN Non-Dispatch	Diagnostic				0	1	0.00%				Diagnostic
Completion Attempts Without Notice UNE Line Sharing Dispatch	Diagnostic				4	5	80.00%				Diagnostic
Completion Attempts Without Notice UNE Line Sharing Non-Dispatch	Diagnostic				38	41	92.68%				Diagnostic
Completion Attempts Without Notice UNE Loop + Port Combinations Dispatch	Diagnostic				13	1026	1.27%				Diagnostic
Completion Attempts Without Notice UNE Loop + Port Combinations Non-Dispatch	Diagnostic				293	29976	0.98%				Diagnostic
Completion Attempts Without Notice UNE Other Design Dispatch	Diagnostic				0	1	0.00%				Diagnostic
Completion Attempts Without Notice UNE Other Design Non-Dispatch	Diagnostic										
Completion Attempts Without Notice UNE Other Non-Design Dispatch	Diagnostic				0	2	0.00%				Diagnostic
Completion Attempts Without Notice UNE Other Non-Design Non-Dispatch	Diagnostic										
Completion Attempts Without Notice UNE Switch Ports Dispatch	Diagnostic				0	3	0.00%				Diagnostic
Completion Attempts Without Notice UNE Switch Ports Non-Dispatch	Diagnostic				0	4	0.00%				Diagnostic
Completion Attempts Without Notice UNE xDSL (HDSL, ADSL, and UCL) Dispatch	Diagnostic										
Completion Attempts Without Notice UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatc	Diagnostic										
Completion Notice Interval											
Avg Cmp Notice Intvl Mech 2W Analog Loop Design < 10 Circuits	Retail Residence and Business Dispatch	34755	6711	5.18	0	1	0.02	20.92		0.2467	YES
Avg Cmp Notice Intvl Mech 2W Analog Loop Design >= 10 Circuits	Retail Residence and Business Dispatch	41	32	1.28				3.73			
Avg Cmp Notice Intvl Mech 2W Analog Loop Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	34745	6623	5.25	0	4	0.02	21.05		0.4967	YES
Avg Cmp Notice Intvl Mech 2W Analog Loop Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	41	31	1.32				3.78			
Avg Cmp Notice Intvl Mech 2W Analog Loop Non-Design Non-Dispatch (Dispatch In) <	Retail Residence and Business (POTS) Excluding Switch -Based Orders	40196	35069	1.15	0	3	0.02	14.18		0.138	YES
Avg Cmp Notice Intvl Mech 2W Analog Loop Non-Design Non-Dispatch (Dispatch In) >	Retail Residence and Business (POTS) Excluding Switch -Based Orders	0	1	0.3				0			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Design < 10 Circuits	Retail Residence and Business Dispatch	34755	6711	5.18				20.92			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Design >= 10 Circuits	Retail Residence and Business Dispatch	41	32	1.28				3.73			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Non-Design Dispatch < 10 Circuit	Retail Residence and Business (POTS) Excluding Switch -Based Orders	34745	6623	5.25				21.05			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Non-Design Dispatch >= 10 Circu	Retail Residence and Business (POTS) Excluding Switch -Based Orders	41	31	1.32				3.78			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Non-Design Non-Dispatch (Dispa	Retail Residence and Business (POTS) Excluding Switch -Based Orders	40196	35069	1.15				14.18			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Non-Design Non-Dispatch (Dispa	Retail Residence and Business (POTS) Excluding Switch -Based Orders	0	1	0.3				0			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Design < 10 Circuits	Retail Residence and Business Dispatch	34755	6711	5.18				20.92			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Design >= 10 Circuits	Retail Residence and Business Dispatch	41	32	1.28				3.73			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Non-Design Dispatch < 10 Circui	Retail Residence and Business (POTS) Excluding Switch -Based Orders	34745	6623	5.25				21.05			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Non-Design Dispatch >= 10 Circ	Retail Residence and Business (POTS) Excluding Switch -Based Orders	41	31	1.32				3.78			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dispa	Retail Residence and Business (POTS) Excluding Switch -Based Orders	40196	35069	1.15	0	1	0.02	14.18		0.0797	YES
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dispa	Retail Residence and Business (POTS) Excluding Switch -Based Orders	0	1	0.3				0			
Avg Cmp Notice Intvl Mech INP (Standalone) < 10 Circuits	Retail Residence and Business (POTS)	153553	123241	1.25				17.05			
Avg Cmp Notice Intvl Mech INP (Standalone) >= 10 Circuits	Retail Residence and Business (POTS)	42	34	1.23				3.62			
Avg Cmp Notice Intvl Mech LNP (Standalone) < 10 Circuits	Retail Residence and Business (POTS)	153553	123241	1.25	350	856	0.41	17.05		1.4324	YES
Avg Cmp Notice Intvl Mech LNP (Standalone) >= 10 Circuits	Retail Residence and Business (POTS)	42	34	1.23	0	1	0.3	3.62		0.2538	YES
Avg Cmp Notice Intvl Mech Local Interconnection Trunks	Local Interconnection Trunks										
Avg Cmp Notice Intvl Mech Local Transport (Unbundled Interoffice Transport) < 10 Circ	Retail DS1/DS3 Interoffice	805	250	3.22				26.28			
Avg Cmp Notice Intvl Mech Local Transport (Unbundled Interoffice Transport) >= 10 Ci	Retail DS1/DS3 Interoffice										

BellSouth Monthly State Summary
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Provisioning

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Avg Cmp Notice Intvl Mech Resale Business < 10 Circuits	Retail Business	21947	9640	2.28	393	166	2.37	33.4		-0.0351	YES
Avg Cmp Notice Intvl Mech Resale Business >= 10 Circuits	Retail Business	101	40	2.53				5.76			
Avg Cmp Notice Intvl Mech Resale Centrex < 10 Circuits	Retail Centrex	116	274	0.42				1.6			
Avg Cmp Notice Intvl Mech Resale Centrex >= 10 Circuits	Retail Centrex	38	6	6.29				9.66			
Avg Cmp Notice Intvl Mech Resale Design < 10 Circuits	Retail Design	1510	306	4.93				15.71			
Avg Cmp Notice Intvl Mech Resale Design >= 10 Circuits	Retail Design	258	60	4.3				14.49			
Avg Cmp Notice Intvl Mech Resale ISDN < 10 Circuits	Retail ISDN	620	97	6.39				15.36			
Avg Cmp Notice Intvl Mech Resale ISDN >= 10 Circuits	Retail ISDN	21	8	2.63				6.65			
Avg Cmp Notice Intvl Mech Resale PBX < 10 Circuits	Retail PBX	448	29	15.45				28.53			
Avg Cmp Notice Intvl Mech Resale PBX >= 10 Circuits	Retail PBX	192	11	17.49				29.66			
Avg Cmp Notice Intvl Mech Resale Residence < 10 Circuits	Retail Residence	131766	113928	1.16	1740	2178	0.8	14.83		1.1145	YES
Avg Cmp Notice Intvl Mech Resale Residence >= 10 Circuits	Retail Residence	0	8	0.02				0			
Avg Cmp Notice Intvl Mech UNE Combos - Other Dispatch < 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatched Out & Dispatched In)	36109	6969	5.18	0	5	0.02	20.76		0.556	YES
Avg Cmp Notice Intvl Mech UNE Combos - Other Dispatch >= 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatched Out & Dispatched In)	295	77	3.83				13			
Avg Cmp Notice Intvl Mech UNE Combos - Other Non-Dispatch (Dispatch In) < 10 Circ	Retail Residence, Business and Design Dispatch (Including Dispatched Out & Dispatched In)	40312	35204	1.15				14.15			
Avg Cmp Notice Intvl Mech UNE Combos - Other Non-Dispatch (Dispatch In) >= 10 Cir	Retail Residence, Business and Design Dispatch (Including Dispatched Out & Dispatched In)	63	27	2.32				5.97			
Avg Cmp Notice Intvl Mech UNE Digital Loop < DS1 < 10 Circuits	Retail Digital Loop < DS1	12742	3116	4.09	0	10	0.02	18.74		0.6862	YES
Avg Cmp Notice Intvl Mech UNE Digital Loop < DS1 >= 10 Circuits	Retail Digital Loop < DS1	41	42	0.97				4.12			
Avg Cmp Notice Intvl Mech UNE Digital Loop >= DS1 < 10 Circuits	Retail Digital Loop >= DS1	425	132	3.22	0	25	0.02	13.35		1.0996	YES
Avg Cmp Notice Intvl Mech UNE Digital Loop >= DS1 >= 10 Circuits	Retail Digital Loop >= DS1	21	8	2.63				6.65			
Avg Cmp Notice Intvl Mech UNE ISDN < 10 Circuits	Retail ISDN - BRI	358	42	8.52	0	10	0.02	13.48		1.7924	YES
Avg Cmp Notice Intvl Mech UNE ISDN >= 10 Circuits	Retail ISDN - BRI										
Avg Cmp Notice Intvl Mech UNE Line Sharing < 10 Circuits	ADSL Provided to Retail	12210	3025	4.04				18.85			
Avg Cmp Notice Intvl Mech UNE Line Sharing >= 10 Circuits	ADSL Provided to Retail										
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Dispatch < 10 Circuits	Retail Residence and Business	34755	6711	5.18	1646	980	1.68	20.92		4.8917	YES
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Dispatch >= 10 Circuits	Retail Residence and Business	41	32	1.28	0	5	0.03	3.73		0.6933	YES
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Non-Dispatch (Dispatch In)	Retail Residence and Business	40262	35178	1.14	8742	16249	0.54	14.16		4.5171	YES
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Non-Dispatch (Dispatch In)	Retail Residence and Business	59	12	4.91				8.42			
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Non-Dispatch (Switch Base	Retail Residence and Business	78697	81679	0.96	10052	13556	0.74	17.74		1.3491	YES
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Non-Dispatch (Switch Base	Retail Residence and Business	2	4	0.41				0.11			
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Non-Dispatch < 10 Circuits	Retail Residence and Business	118959	116857	1.02	18793	29805	0.63	16.74		3.5657	YES
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Non-Dispatch >= 10 Circuit	Retail Residence and Business	61	16	3.78				7.49			
Avg Cmp Notice Intvl Mech UNE Other Design < 10 Circuits	Retail Design	1510	306	4.93				15.71			
Avg Cmp Notice Intvl Mech UNE Other Design >= 10 Circuits	Retail Design	258	60	4.3				14.49			
Avg Cmp Notice Intvl Mech UNE Other Non-Design < 10 Circuits	Retail Residence and Business	153713	123568	1.24				17.02			
Avg Cmp Notice Intvl Mech UNE Other Non-Design >= 10 Circuits	Retail Residence and Business	101	48	2.11				5.34			
Avg Cmp Notice Intvl Mech UNE Switch Ports < 10 Circuits	Retail Residence and Business (POTS)	153553	123241	1.25	0	3	0.03	17.05		0.1238	YES
Avg Cmp Notice Intvl Mech UNE Switch Ports >= 10 Circuits	Retail Residence and Business (POTS)	42	34	1.23				3.62			
Avg Cmp Notice Intvl Mech UNE xDSL (HDSL, ADSL, and UCL) < 10 Circuits	ADSL Provided to Retail	12210	3025	4.04				18.85			
Avg Cmp Notice Intvl Mech UNE xDSL (HDSL, ADSL, and UCL) >= 10 Circuits	ADSL Provided to Retail										
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop Design < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop Design >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop Non-Design Dispatch < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop Non-Design Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop Non-Design Non-Dispatch (Dispatch In) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/INP - Design < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/INP - Design >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/INP - Non-Design Dispatch < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/INP - Non-Design Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/INP - Non-Design Non-Dispatch (Dispatch In) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/INP - Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/LNP - Design < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/LNP - Design >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/LNP - Non-Design Dispatch < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/LNP - Non-Design Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dispatch In) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech INP (Standalone) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech INP (Standalone) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech LNP (Standalone) < 10 Circuits					222	53	4.18				Diagnostic
Avg Cmp Notice Intvl Non-Mech LNP (Standalone) >= 10 Circuits					0	1	0.28				Diagnostic
Avg Cmp Notice Intvl Non-Mech Local Interconnection Trunks					148	6	24.71				Diagnostic
Avg Cmp Notice Intvl Non-Mech Local Transport (Unbundled Interoffice Transport) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Local Transport (Unbundled Interoffice Transport) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale Business < 10 Circuits					83	12	6.88				Diagnostic
Avg Cmp Notice Intvl Non-Mech Resale Business >= 10 Circuits					14	1	14				Diagnostic
Avg Cmp Notice Intvl Non-Mech Resale Centrex < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale Centrex >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale Design < 10 Circuits					96	5	19.17				Diagnostic
Avg Cmp Notice Intvl Non-Mech Resale Design >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale ISDN < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale ISDN >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale PBX < 10 Circuits					22	1	21.92				Diagnostic
Avg Cmp Notice Intvl Non-Mech Resale PBX >= 10 Circuits					14	1	14				Diagnostic
Avg Cmp Notice Intvl Non-Mech Resale Residence < 10 Circuits					1028	130	7.91				Diagnostic
Avg Cmp Notice Intvl Non-Mech Resale Residence >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Combos - Other Dispatch < 10 Circuits					201	11	18.24				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Combos - Other Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Combos - Other Non-Dispatch (Dispatch In) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Combos - Other Non-Dispatch (Dispatch In) >= 10 Circuits											

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Kentucky, March 2004

Provisioning

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Avg Cmp Notice Intvl Non-Mech UNE Digital Loop < DS1 < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Digital Loop < DS1 >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Digital Loop >= DS1 < 10 Circuits					85	4	21.29				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Digital Loop >= DS1 >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE ISDN < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE ISDN >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Line Sharing < 10 Circuits					12	46	0.26				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Line Sharing >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Dispatch < 10 Circuits					984	63	15.62				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Dispatch >= 10 Circuits					15	1	15.05				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Non-Dispatch (Dispatch In) < 10 Circuits					619	50	12.37				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Non-Dispatch (Dispatch In) >= 10 Circuits					34	6	5.67				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Non-Dispatch (Switch Based) < 10 Circuits					1019	185	5.51				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Non-Dispatch (Switch Based) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Non-Dispatch < 10 Circuits					1638	235	6.97				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Non-Dispatch >= 10 Circuits					34	6	5.67				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Other Design < 10 Circuits					17	1	16.67				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Other Design >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Other Non-Design < 10 Circuits					42	2	21.22				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Other Non-Design >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Switch Ports < 10 Circuits					77	4	19.16				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Switch Ports >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE xDSL (HDSL, ADSL, and UCL) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE xDSL (HDSL, ADSL, and UCL) >= 10 Circuits											
Coordinated Customer Conversion Interval											
CCC Interim Number Portability (INP) - Loop	95.00%										
CCC Local Number Portability (LNP) - Loop	95.00%										
Held Order Interval											
Held Order Intvl & Mean 2W Analog Loop Design < 10 Circuits Equipment	Retail Residence and Business Dispatch										
Held Order Intvl & Mean 2W Analog Loop Design < 10 Circuits Facilities	Retail Residence and Business Dispatch	1192	35	34.06				35.0377			
Held Order Intvl & Mean 2W Analog Loop Design < 10 Circuits Other	Retail Residence and Business Dispatch	168	11	15.27				21.1002			
Held Order Intvl & Mean 2W Analog Loop Design >= 10 Circuits Equipment	Retail Residence and Business Dispatch										
Held Order Intvl & Mean 2W Analog Loop Design >= 10 Circuits Facilities	Retail Residence and Business Dispatch										
Held Order Intvl & Mean 2W Analog Loop Design >= 10 Circuits Other	Retail Residence and Business Dispatch										
Held Order Intvl & Mean 2W Analog Loop Non-Design < 10 Circuits Equipment	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Held Order Intvl & Mean 2W Analog Loop Non-Design < 10 Circuits Facilities	Retail Residence and Business (POTS) Excluding Switch -Based Orders	1192	35	34.06				35.0377			
Held Order Intvl & Mean 2W Analog Loop Non-Design < 10 Circuits Other	Retail Residence and Business (POTS) Excluding Switch -Based Orders	168	11	15.27				21.1002			
Held Order Intvl & Mean 2W Analog Loop Non-Design >= 10 Circuits Equipment	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Held Order Intvl & Mean 2W Analog Loop Non-Design >= 10 Circuits Facilities	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Held Order Intvl & Mean 2W Analog Loop Non-Design >= 10 Circuits Other	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Held Order Intvl & Mean 2W Analog Loop w/INP - Design < 10 Circuits Equipment	Retail Residence and Business Dispatch										
Held Order Intvl & Mean 2W Analog Loop w/INP - Design < 10 Circuits Facilities	Retail Residence and Business Dispatch	1192	35	34.06				35.0377			
Held Order Intvl & Mean 2W Analog Loop w/INP - Design < 10 Circuits Other	Retail Residence and Business Dispatch	168	11	15.27				21.1002			
Held Order Intvl & Mean 2W Analog Loop w/INP - Design >= 10 Circuits Equipment	Retail Residence and Business Dispatch										
Held Order Intvl & Mean 2W Analog Loop w/INP - Design >= 10 Circuits Facilities	Retail Residence and Business Dispatch										
Held Order Intvl & Mean 2W Analog Loop w/INP - Design >= 10 Circuits Other	Retail Residence and Business Dispatch										
Held Order Intvl & Mean 2W Analog Loop w/INP - Non-Design < 10 Circuits Equipmen	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Held Order Intvl & Mean 2W Analog Loop w/INP - Non-Design < 10 Circuits Facilities	Retail Residence and Business (POTS) Excluding Switch -Based Orders	1192	35	34.06				35.0377			
Held Order Intvl & Mean 2W Analog Loop w/INP - Non-Design < 10 Circuits Other	Retail Residence and Business (POTS) Excluding Switch -Based Orders	168	11	15.27				21.1002			
Held Order Intvl & Mean 2W Analog Loop w/INP - Non-Design >= 10 Circuits Equipme	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Held Order Intvl & Mean 2W Analog Loop w/INP - Non-Design >= 10 Circuits Facilities	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Held Order Intvl & Mean 2W Analog Loop w/INP - Non-Design >= 10 Circuits Other	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Held Order Intvl & Mean 2W Analog Loop w/LNP - Design < 10 Circuits Equipment	Retail Residence and Business Dispatch										
Held Order Intvl & Mean 2W Analog Loop w/LNP - Design < 10 Circuits Facilities	Retail Residence and Business Dispatch	1192	35	34.06				35.0377			
Held Order Intvl & Mean 2W Analog Loop w/LNP - Design < 10 Circuits Other	Retail Residence and Business Dispatch	168	11	15.27				21.1002			
Held Order Intvl & Mean 2W Analog Loop w/LNP - Design >= 10 Circuits Equipment	Retail Residence and Business Dispatch										
Held Order Intvl & Mean 2W Analog Loop w/LNP - Design >= 10 Circuits Facilities	Retail Residence and Business Dispatch										
Held Order Intvl & Mean 2W Analog Loop w/LNP - Design >= 10 Circuits Other	Retail Residence and Business Dispatch										
Held Order Intvl & Mean 2W Analog Loop w/LNP - Non-Design < 10 Circuits Equipmer	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Held Order Intvl & Mean 2W Analog Loop w/LNP - Non-Design < 10 Circuits Facilities	Retail Residence and Business (POTS) Excluding Switch -Based Orders	1192	35	34.06				35.0377			
Held Order Intvl & Mean 2W Analog Loop w/LNP - Non-Design < 10 Circuits Other	Retail Residence and Business (POTS) Excluding Switch -Based Orders	168	11	15.27				21.1002			
Held Order Intvl & Mean 2W Analog Loop w/LNP - Non-Design >= 10 Circuits Equipme	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Held Order Intvl & Mean 2W Analog Loop w/LNP - Non-Design >= 10 Circuits Facilities	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Held Order Intvl & Mean 2W Analog Loop w/LNP - Non-Design >= 10 Circuits Other	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Held Order Intvl & Mean INP (Standalone) < 10 Circuits Equipment	Retail Residence and Business (POTS)										
Held Order Intvl & Mean INP (Standalone) < 10 Circuits Facilities	Retail Residence and Business (POTS)	1192	35	34.06				35.0377			
Held Order Intvl & Mean INP (Standalone) < 10 Circuits Other	Retail Residence and Business (POTS)	168	11	15.27				21.1002			
Held Order Intvl & Mean INP (Standalone) >= 10 Circuits Equipment	Retail Residence and Business (POTS)										
Held Order Intvl & Mean INP (Standalone) >= 10 Circuits Facilities	Retail Residence and Business (POTS)										
Held Order Intvl & Mean INP (Standalone) >= 10 Circuits Other	Retail Residence and Business (POTS)										
Held Order Intvl & Mean LNP (Standalone) < 10 Circuits Equipment	Retail Residence and Business (POTS)										
Held Order Intvl & Mean LNP (Standalone) < 10 Circuits Facilities	Retail Residence and Business (POTS)	1192	35	34.06				35.0377			
Held Order Intvl & Mean LNP (Standalone) < 10 Circuits Other	Retail Residence and Business (POTS)	168	11	15.27				21.1002			
Held Order Intvl & Mean LNP (Standalone) >= 10 Circuits Equipment	Retail Residence and Business (POTS)										
Held Order Intvl & Mean LNP (Standalone) >= 10 Circuits Facilities	Retail Residence and Business (POTS)										
Held Order Intvl & Mean LNP (Standalone) >= 10 Circuits Other	Retail Residence and Business (POTS)										
Held Order Intvl & Mean Local Interconnection Trunks Equipment	Local Interconnection Trunks										
Held Order Intvl & Mean Local Interconnection Trunks Facilities	Local Interconnection Trunks										
Held Order Intvl & Mean Local Interconnection Trunks Other	Local Interconnection Trunks										
Held Order Intvl & Mean Local Transport (Unbundled Interoffice Transport) < 10 Circuit	Retail DS1/DS3 Interoffice										

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Held Order Intvl & Mean Local Transport (Unbundled Interoffice Transport) < 10 Circuit	Retail DS1/DS3 Interoffice	6	1	6				0			
Held Order Intvl & Mean Local Transport (Unbundled Interoffice Transport) < 10 Circuit	Retail DS1/DS3 Interoffice										
Held Order Intvl & Mean Local Transport (Unbundled Interoffice Transport) >= 10 Circu	Retail DS1/DS3 Interoffice										
Held Order Intvl & Mean Local Transport (Unbundled Interoffice Transport) >= 10 Circu	Retail DS1/DS3 Interoffice										
Held Order Intvl & Mean Local Transport (Unbundled Interoffice Transport) >= 10 Circu	Retail DS1/DS3 Interoffice										
Held Order Intvl & Mean Resale Business < 10 Circuits Equipment	Retail Business										
Held Order Intvl & Mean Resale Business < 10 Circuits Facilities	Retail Business	28	1	28				0			
Held Order Intvl & Mean Resale Business < 10 Circuits Other	Retail Business	55	1	55				0			
Held Order Intvl & Mean Resale Business >= 10 Circuits Equipment	Retail Business										
Held Order Intvl & Mean Resale Business >= 10 Circuits Facilities	Retail Business										
Held Order Intvl & Mean Resale Business >= 10 Circuits Other	Retail Business										
Held Order Intvl & Mean Resale Centrex < 10 Circuits Equipment	Retail Centrex										
Held Order Intvl & Mean Resale Centrex < 10 Circuits Facilities	Retail Centrex										
Held Order Intvl & Mean Resale Centrex < 10 Circuits Other	Retail Centrex										
Held Order Intvl & Mean Resale Centrex >= 10 Circuits Equipment	Retail Centrex										
Held Order Intvl & Mean Resale Centrex >= 10 Circuits Facilities	Retail Centrex										
Held Order Intvl & Mean Resale Centrex >= 10 Circuits Other	Retail Centrex										
Held Order Intvl & Mean Resale Design < 10 Circuits Equipment	Retail Design										
Held Order Intvl & Mean Resale Design < 10 Circuits Facilities	Retail Design	155	3	51.67				9.2376			
Held Order Intvl & Mean Resale Design < 10 Circuits Other	Retail Design	4	2	2				0			
Held Order Intvl & Mean Resale Design >= 10 Circuits Equipment	Retail Design										
Held Order Intvl & Mean Resale Design >= 10 Circuits Facilities	Retail Design										
Held Order Intvl & Mean Resale Design >= 10 Circuits Other	Retail Design										
Held Order Intvl & Mean Resale ISDN < 10 Circuits Equipment	Retail ISDN										
Held Order Intvl & Mean Resale ISDN < 10 Circuits Facilities	Retail ISDN	155	3	51.67				9.2376			
Held Order Intvl & Mean Resale ISDN < 10 Circuits Other	Retail ISDN										
Held Order Intvl & Mean Resale ISDN >= 10 Circuits Equipment	Retail ISDN										
Held Order Intvl & Mean Resale ISDN >= 10 Circuits Facilities	Retail ISDN										
Held Order Intvl & Mean Resale ISDN >= 10 Circuits Other	Retail ISDN										
Held Order Intvl & Mean Resale PBX < 10 Circuits Equipment	Retail PBX										
Held Order Intvl & Mean Resale PBX < 10 Circuits Facilities	Retail PBX										
Held Order Intvl & Mean Resale PBX < 10 Circuits Other	Retail PBX										
Held Order Intvl & Mean Resale PBX >= 10 Circuits Equipment	Retail PBX										
Held Order Intvl & Mean Resale PBX >= 10 Circuits Facilities	Retail PBX										
Held Order Intvl & Mean Resale PBX >= 10 Circuits Other	Retail PBX										
Held Order Intvl & Mean Resale Residence < 10 Circuits Equipment	Retail Residence										
Held Order Intvl & Mean Resale Residence < 10 Circuits Facilities	Retail Residence	1164	34	34.24	32	2	16	35.5486	25.8654	0.705	YES
Held Order Intvl & Mean Resale Residence < 10 Circuits Other	Retail Residence	113	10	11.3				17.3721			
Held Order Intvl & Mean Resale Residence >= 10 Circuits Equipment	Retail Residence										
Held Order Intvl & Mean Resale Residence >= 10 Circuits Facilities	Retail Residence										
Held Order Intvl & Mean Resale Residence >= 10 Circuits Other	Retail Residence										
Held Order Intvl & Mean UNE Combos - Other < 10 Circuits Equipment	Retail Residence, Business and Design Dispatch										
Held Order Intvl & Mean UNE Combos - Other < 10 Circuits Facilities	Retail Residence, Business and Design Dispatch	1347	38	35.45				33.9982			
Held Order Intvl & Mean UNE Combos - Other < 10 Circuits Other	Retail Residence, Business and Design Dispatch	172	13	13.23				19.8962			
Held Order Intvl & Mean UNE Combos - Other >= 10 Circuits Equipment	Retail Residence, Business and Design Dispatch										
Held Order Intvl & Mean UNE Combos - Other >= 10 Circuits Facilities	Retail Residence, Business and Design Dispatch										
Held Order Intvl & Mean UNE Combos - Other >= 10 Circuits Other	Retail Residence, Business and Design Dispatch										
Held Order Intvl & Mean UNE Digital Loop < DS1 < 10 Circuits Equipment	Retail Digital Loop < DS1										
Held Order Intvl & Mean UNE Digital Loop < DS1 < 10 Circuits Facilities	Retail Digital Loop < DS1	288	10	28.8				18.8727			
Held Order Intvl & Mean UNE Digital Loop < DS1 < 10 Circuits Other	Retail Digital Loop < DS1										
Held Order Intvl & Mean UNE Digital Loop < DS1 >= 10 Circuits Equipment	Retail Digital Loop < DS1										
Held Order Intvl & Mean UNE Digital Loop < DS1 >= 10 Circuits Facilities	Retail Digital Loop < DS1										
Held Order Intvl & Mean UNE Digital Loop < DS1 >= 10 Circuits Other	Retail Digital Loop < DS1										
Held Order Intvl & Mean UNE Digital Loop >= DS1 < 10 Circuits Equipment	Retail Digital Loop >= DS1										
Held Order Intvl & Mean UNE Digital Loop >= DS1 < 10 Circuits Facilities	Retail Digital Loop >= DS1										
Held Order Intvl & Mean UNE Digital Loop >= DS1 < 10 Circuits Other	Retail Digital Loop >= DS1										
Held Order Intvl & Mean UNE Digital Loop >= DS1 >= 10 Circuits Equipment	Retail Digital Loop >= DS1										
Held Order Intvl & Mean UNE Digital Loop >= DS1 >= 10 Circuits Facilities	Retail Digital Loop >= DS1										
Held Order Intvl & Mean UNE Digital Loop >= DS1 >= 10 Circuits Other	Retail Digital Loop >= DS1										
Held Order Intvl & Mean UNE ISDN < 10 Circuits Equipment	Retail ISDN - BRI										
Held Order Intvl & Mean UNE ISDN < 10 Circuits Facilities	Retail ISDN - BRI	155	3	51.67				9.2376			
Held Order Intvl & Mean UNE ISDN < 10 Circuits Other	Retail ISDN - BRI										
Held Order Intvl & Mean UNE ISDN >= 10 Circuits Equipment	Retail ISDN - BRI										
Held Order Intvl & Mean UNE ISDN >= 10 Circuits Facilities	Retail ISDN - BRI										
Held Order Intvl & Mean UNE ISDN >= 10 Circuits Other	Retail ISDN - BRI										
Held Order Intvl & Mean UNE Line Sharing < 10 Circuits Equipment	ADSL Provided to Retail										
Held Order Intvl & Mean UNE Line Sharing < 10 Circuits Facilities	ADSL Provided to Retail	133	7	19				11.5036			
Held Order Intvl & Mean UNE Line Sharing < 10 Circuits Other	ADSL Provided to Retail										
Held Order Intvl & Mean UNE Line Sharing >= 10 Circuits Equipment	ADSL Provided to Retail										
Held Order Intvl & Mean UNE Line Sharing >= 10 Circuits Facilities	ADSL Provided to Retail										
Held Order Intvl & Mean UNE Line Sharing >= 10 Circuits Other	ADSL Provided to Retail										
Held Order Intvl & Mean UNE Loop + Port Combinations < 10 Circuits Equipment	Retail Residence and Business										
Held Order Intvl & Mean UNE Loop + Port Combinations < 10 Circuits Facilities	Retail Residence and Business	1192	35	34.06	119	6	19.83	35.0377	15.4817	0.9188	YES
Held Order Intvl & Mean UNE Loop + Port Combinations < 10 Circuits Other	Retail Residence and Business	168	11	15.27	2	2	1	21.1002	16.2198	0.88	YES
Held Order Intvl & Mean UNE Loop + Port Combinations >= 10 Circuits Equipment	Retail Residence and Business										
Held Order Intvl & Mean UNE Loop + Port Combinations >= 10 Circuits Facilities	Retail Residence and Business										
Held Order Intvl & Mean UNE Loop + Port Combinations >= 10 Circuits Other	Retail Residence and Business										
Held Order Intvl & Mean UNE Other Design < 10 Circuits Equipment	Retail Design										
Held Order Intvl & Mean UNE Other Design < 10 Circuits Facilities	Retail Design	155	3	51.67				9.2376			
Held Order Intvl & Mean UNE Other Design < 10 Circuits Other	Retail Design	4	2	2				0			
Held Order Intvl & Mean UNE Other Design >= 10 Circuits Equipment	Retail Design										

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Held Order Intvl & Mean UNE Other Design >= 10 Circuits Facilities	Retail Design										
Held Order Intvl & Mean UNE Other Design >= 10 Circuits Other	Retail Design										
Held Order Intvl & Mean UNE Other Non-Design < 10 Circuits Equipment	Retail Residence and Business										
Held Order Intvl & Mean UNE Other Non-Design < 10 Circuits Facilities	Retail Residence and Business	1192	35	34.06				35.0377			
Held Order Intvl & Mean UNE Other Non-Design < 10 Circuits Other	Retail Residence and Business	168	11	15.27				21.1002			
Held Order Intvl & Mean UNE Other Non-Design >= 10 Circuits Equipment	Retail Residence and Business										
Held Order Intvl & Mean UNE Other Non-Design >= 10 Circuits Facilities	Retail Residence and Business										
Held Order Intvl & Mean UNE Other Non-Design >= 10 Circuits Other	Retail Residence and Business										
Held Order Intvl & Mean UNE Switch Ports < 10 Circuits Equipment	Retail Residence and Business (POTS)										
Held Order Intvl & Mean UNE Switch Ports < 10 Circuits Facilities	Retail Residence and Business (POTS)	1192	35	34.06				35.0377			
Held Order Intvl & Mean UNE Switch Ports < 10 Circuits Other	Retail Residence and Business (POTS)	168	11	15.27				21.1002			
Held Order Intvl & Mean UNE Switch Ports >= 10 Circuits Equipment	Retail Residence and Business (POTS)										
Held Order Intvl & Mean UNE Switch Ports >= 10 Circuits Facilities	Retail Residence and Business (POTS)										
Held Order Intvl & Mean UNE Switch Ports >= 10 Circuits Other	Retail Residence and Business (POTS)										
Held Order Intvl & Mean UNE xDSL (HDSL, ADSL, and UCL) < 10 Circuits Equipment	ADSL Provided to Retail										
Held Order Intvl & Mean UNE xDSL (HDSL, ADSL, and UCL) < 10 Circuits Facilities	ADSL Provided to Retail	133	7	19				11.5036			
Held Order Intvl & Mean UNE xDSL (HDSL, ADSL, and UCL) < 10 Circuits Other	ADSL Provided to Retail										
Held Order Intvl & Mean UNE xDSL (HDSL, ADSL, and UCL) >= 10 Circuits Equipmen	ADSL Provided to Retail										
Held Order Intvl & Mean UNE xDSL (HDSL, ADSL, and UCL) >= 10 Circuits Facilities	ADSL Provided to Retail										
Held Order Intvl & Mean UNE xDSL (HDSL, ADSL, and UCL) >= 10 Circuits Other	ADSL Provided to Retail										
Hot Cut Timeliness											
CCC - Hot Cuts Timeliness COORDINATED TIME SPECIFIC (SL1)	95.00 % On Time										
CCC - Hot Cuts Timeliness COORDINATED, NON-TIME SPECIFIC (SL2)	95.00 % On Time										
CCC - Hot Cuts Timeliness COORDINATED, NON-TIME SPECIFIC, (SL1)	95.00 % On Time										
CCC - Hot Cuts Timeliness COORDINATED, TIME SPECIFIC (SL2)	95.00 % On Time										
Jeopardy Notice Interval											
% Jeopardy (Mech) 2W Analog Loop Design	Retail Residence and Business Dispatch	608	6847	8.88%	0	1	0.00%				YES
% Jeopardy (Mech) 2W Analog Loop Non-Design	Retail Residence and Business (POTS) Excluding Switch -Based Orders	613	123425	0.50%	0	7	0.00%				YES
% Jeopardy (Mech) 2W Analog Loop w/INP - Design	Retail Residence and Business Dispatch	608	6847	8.88%							
% Jeopardy (Mech) 2W Analog Loop w/INP - Non-Design	Retail Residence and Business (POTS) Excluding Switch -Based Orders	613	123425	0.50%							
% Jeopardy (Mech) 2W Analog Loop w/LNP - Design	Retail Residence and Business Dispatch	608	6847	8.88%							
% Jeopardy (Mech) 2W Analog Loop w/LNP - Non-Design	Retail Residence and Business (POTS) Excluding Switch -Based Orders	613	123425	0.50%	0	1	0.00%				YES
% Jeopardy (Mech) INP (Standalone)	Retail Residence and Business (POTS)	613	123425	0.50%							
% Jeopardy (Mech) LNP (Standalone)	Retail Residence and Business (POTS)	613	123425	0.50%	0	857	0.00%				YES
% Jeopardy (Mech) Local Interconnection Trunks	Local Interconnection Trunks										
% Jeopardy (Mech) Local Transport (Unbundled Interoffice Transport)	Retail DS1/DS3 Interoffice	159	259	61.39%							
% Jeopardy (Mech) Resale Business	Retail Business	244	9726	2.51%	0	169	0.00%				YES
% Jeopardy (Mech) Resale Centrex	Retail Centrex	7	286	2.45%							
% Jeopardy (Mech) Resale Design	Retail Design	36	399	9.02%							
% Jeopardy (Mech) Resale ISDN	Retail ISDN	11	100	11.00%							
% Jeopardy (Mech) Resale PBX	Retail PBX	4	40	10.00%							
% Jeopardy (Mech) Resale Residence	Retail Residence	376	114046	0.33%	16	2179	0.73%				YES
% Jeopardy (Mech) UNE Combos - Other	Retail Residence, Business and Design Dispatch	644	7189	8.96%	4	6	66.67%				NO
% Jeopardy (Mech) UNE Digital Loop < DS1	Retail Digital Loop < DS1	141	3144	4.48%	3	11	27.27%				NO
% Jeopardy (Mech) UNE Digital Loop >= DS1	Retail Digital Loop >= DS1	19	133	14.29%	14	25	56.00%				NO
% Jeopardy (Mech) UNE ISDN	Retail ISDN - BRI	3	42	7.14%	3	11	27.27%				YES
% Jeopardy (Mech) UNE Line Sharing	ADSL Provided to Retail	138	3018	4.57%							
% Jeopardy (Mech) UNE Loop + Port Combinations	Retail Residence and Business	620	123772	0.50%	63	30848	0.20%				YES
% Jeopardy (Mech) UNE Other Design	Retail Design	36	399	9.02%							
% Jeopardy (Mech) UNE Other Non-Design	Retail Residence and Business	620	123772	0.50%							
% Jeopardy (Mech) UNE Switch Ports	Retail Residence and Business (POTS)	613	123425	0.50%	0	3	0.00%				YES
% Jeopardy (Mech) UNE xDSL (HDSL, ADSL, and UCL)	ADSL Provided to Retail	138	3018	4.57%							
% Jeopardy (Non Mech) 2W Analog Loop Design	Diagnostic										
% Jeopardy (Non Mech) 2W Analog Loop Non-Design	Diagnostic										
% Jeopardy (Non Mech) 2W Analog Loop w/INP - Design	Diagnostic										
% Jeopardy (Non Mech) 2W Analog Loop w/INP - Non-Design	Diagnostic										
% Jeopardy (Non Mech) 2W Analog Loop w/LNP - Design	Diagnostic										
% Jeopardy (Non Mech) 2W Analog Loop w/LNP - Non-Design	Diagnostic										
% Jeopardy (Non Mech) INP (Standalone)	Diagnostic										
% Jeopardy (Non Mech) LNP (Standalone)	Diagnostic				0	54	0.00%				Diagnostic
% Jeopardy (Non Mech) Local Interconnection Trunks	Diagnostic				0	5	0.00%				Diagnostic
% Jeopardy (Non Mech) Local Transport (Unbundled Interoffice Transport)	Diagnostic										
% Jeopardy (Non Mech) Resale Business	Diagnostic				0	12	0.00%				Diagnostic
% Jeopardy (Non Mech) Resale Centrex	Diagnostic										
% Jeopardy (Non Mech) Resale Design	Diagnostic				2	5	40.00%				Diagnostic
% Jeopardy (Non Mech) Resale ISDN	Diagnostic										
% Jeopardy (Non Mech) Resale PBX	Diagnostic				0	2	0.00%				Diagnostic
% Jeopardy (Non Mech) Resale Residence	Diagnostic				0	129	0.00%				Diagnostic
% Jeopardy (Non Mech) UNE Combos - Other	Diagnostic				3	10	30.00%				Diagnostic
% Jeopardy (Non Mech) UNE Digital Loop < DS1	Diagnostic										
% Jeopardy (Non Mech) UNE Digital Loop >= DS1	Diagnostic				1	2	50.00%				Diagnostic
% Jeopardy (Non Mech) UNE ISDN	Diagnostic										
% Jeopardy (Non Mech) UNE Line Sharing	Diagnostic				1	46	2.17%				Diagnostic
% Jeopardy (Non Mech) UNE Loop + Port Combinations	Diagnostic				8	304	2.63%				Diagnostic
% Jeopardy (Non Mech) UNE Other Design	Diagnostic				1	1	100.00%				Diagnostic
% Jeopardy (Non Mech) UNE Other Non-Design	Diagnostic				0	2	0.00%				Diagnostic
% Jeopardy (Non Mech) UNE Switch Ports	Diagnostic				0	4	0.00%				Diagnostic
% Jeopardy (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)	Diagnostic										
% Jeopardy within 48 Hours (Mech) 2W Analog Loop Design	95.00%										
% Jeopardy within 48 Hours (Mech) 2W Analog Loop Non-Design	95.00%										

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% Jeopardy within 48 Hours (Mech) 2W Analog Loop w/INP - Design	95.00%										
% Jeopardy within 48 Hours (Mech) 2W Analog Loop w/INP - Non-Design	95.00%										
% Jeopardy within 48 Hours (Mech) 2W Analog Loop w/LNP - Design	95.00%										
% Jeopardy within 48 Hours (Mech) 2W Analog Loop w/LNP - Non-Design	95.00%										
% Jeopardy within 48 Hours (Mech) INP (Standalone)	95.00%										
% Jeopardy within 48 Hours (Mech) LNP (Standalone)	95.00%										
% Jeopardy within 48 Hours (Mech) Local Interconnection Trunks	95.00%										
% Jeopardy within 48 Hours (Mech) Local Transport (Unbundled Interoffice Transport)	95.00%										
% Jeopardy within 48 Hours (Mech) Resale Business	95.00%										
% Jeopardy within 48 Hours (Mech) Resale Centrex	95.00%										
% Jeopardy within 48 Hours (Mech) Resale Design	95.00%										
% Jeopardy within 48 Hours (Mech) Resale ISDN	95.00%										
% Jeopardy within 48 Hours (Mech) Resale PBX	95.00%										
% Jeopardy within 48 Hours (Mech) Resale Residence	95.00%				9	9	100.00%				YES
% Jeopardy within 48 Hours (Mech) UNE Combos - Other	95.00%				4	4	100.00%				YES
% Jeopardy within 48 Hours (Mech) UNE Digital Loop < DS1	95.00%				3	3	100.00%				YES
% Jeopardy within 48 Hours (Mech) UNE Digital Loop >= DS1	95.00%				14	14	100.00%				YES
% Jeopardy within 48 Hours (Mech) UNE ISDN	95.00%				3	3	100.00%				YES
% Jeopardy within 48 Hours (Mech) UNE Line Sharing	95.00%										
% Jeopardy within 48 Hours (Mech) UNE Loop + Port Combinations	95.00%				48	48	100.00%				YES
% Jeopardy within 48 Hours (Mech) UNE Other Design	95.00%										
% Jeopardy within 48 Hours (Mech) UNE Other Non-Design	95.00%										
% Jeopardy within 48 Hours (Mech) UNE Switch Ports	95.00%										
% Jeopardy within 48 Hours (Mech) UNE xDSL (HDSL, ADSL, and UCL)	95.00%										
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop Design	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop Non-Design	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop w/INP - Design	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop w/INP - Non-Design	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop w/LNP - Design	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop w/LNP - Non-Design	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) INP (Standalone)	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) LNP (Standalone)	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) Local Interconnection Trunks	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) Local Transport (Unbundled Interoffice Transp	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) Resale Business	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) Resale Centrex	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) Resale Design	Diagnostic				2	2	100.00%				Diagnostic
% Jeopardy within 48 Hours (Non Mech) Resale ISDN	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) Resale PBX	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) Resale Residence	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) UNE Combos - Other	Diagnostic				3	3	100.00%				Diagnostic
% Jeopardy within 48 Hours (Non Mech) UNE Digital Loop < DS1	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) UNE Digital Loop >= DS1	Diagnostic				1	1	100.00%				Diagnostic
% Jeopardy within 48 Hours (Non Mech) UNE ISDN	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) UNE Line Sharing	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) UNE Loop + Port Combinations	Diagnostic				6	6	100.00%				Diagnostic
% Jeopardy within 48 Hours (Non Mech) UNE Other Design	Diagnostic				1	1	100.00%				Diagnostic
% Jeopardy within 48 Hours (Non Mech) UNE Other Non-Design	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) UNE Switch Ports	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)	Diagnostic										
Jeopardy Interval (Mech) 2W Analog Loop Design	48										
Jeopardy Interval (Mech) 2W Analog Loop Non-Design	48										
Jeopardy Interval (Mech) 2W Analog Loop w/INP - Design	48										
Jeopardy Interval (Mech) 2W Analog Loop w/INP - Non-Design	48										
Jeopardy Interval (Mech) 2W Analog Loop w/LNP - Design	48										
Jeopardy Interval (Mech) 2W Analog Loop w/LNP - Non-Design	48										
Jeopardy Interval (Mech) INP (Standalone)	48										
Jeopardy Interval (Mech) LNP (Standalone)	48										
Jeopardy Interval (Mech) Local Interconnection Trunks	48										
Jeopardy Interval (Mech) Local Transport (Unbundled Interoffice Transport)	48										
Jeopardy Interval (Mech) Resale Business	48										
Jeopardy Interval (Mech) Resale Centrex	48										
Jeopardy Interval (Mech) Resale Design	48										
Jeopardy Interval (Mech) Resale ISDN	48										
Jeopardy Interval (Mech) Resale PBX	48										
Jeopardy Interval (Mech) Resale Residence	48				1702.07	9	189.12				YES
Jeopardy Interval (Mech) UNE Combos - Other	48				1478.65	4	369.66				YES
Jeopardy Interval (Mech) UNE Digital Loop < DS1	48				1020.03	3	340.01				YES
Jeopardy Interval (Mech) UNE Digital Loop >= DS1	48				3481.12	14	248.65				YES
Jeopardy Interval (Mech) UNE ISDN	48				1020.03	3	340.01				YES
Jeopardy Interval (Mech) UNE Line Sharing	48										
Jeopardy Interval (Mech) UNE Loop + Port Combinations	48				7742.52	48	161.3				YES
Jeopardy Interval (Mech) UNE Other Design	48										
Jeopardy Interval (Mech) UNE Other Non-Design	48										
Jeopardy Interval (Mech) UNE Switch Ports	48										
Jeopardy Interval (Mech) UNE xDSL (HDSL, ADSL, and UCL)	48										
Jeopardy Interval (Non Mech) 2W Analog Loop Design	Diagnostic										
Jeopardy Interval (Non Mech) 2W Analog Loop Non-Design	Diagnostic										
Jeopardy Interval (Non Mech) 2W Analog Loop w/INP - Design	Diagnostic										
Jeopardy Interval (Non Mech) 2W Analog Loop w/INP - Non-Design	Diagnostic										
Jeopardy Interval (Non Mech) 2W Analog Loop w/LNP - Design	Diagnostic										

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Jeopardy Interval (Non Mech) 2W Analog Loop w/LNP - Non-Design	Diagnostic										
Jeopardy Interval (Non Mech) INP (Standalone)	Diagnostic										
Jeopardy Interval (Non Mech) LNP (Standalone)	Diagnostic										
Jeopardy Interval (Non Mech) Local Interconnection Trunks	Diagnostic										
Jeopardy Interval (Non Mech) Local Transport (Unbundled Interoffice Transport)	Diagnostic										
Jeopardy Interval (Non Mech) Resale Business	Diagnostic										
Jeopardy Interval (Non Mech) Resale Centrex	Diagnostic										
Jeopardy Interval (Non Mech) Resale Design	Diagnostic				632.05	2	316.03				Diagnostic
Jeopardy Interval (Non Mech) Resale ISDN	Diagnostic										
Jeopardy Interval (Non Mech) Resale PBX	Diagnostic										
Jeopardy Interval (Non Mech) Resale Residence	Diagnostic										
Jeopardy Interval (Non Mech) UNE Combos - Other	Diagnostic				944.58	3	314.86				Diagnostic
Jeopardy Interval (Non Mech) UNE Digital Loop < DS1	Diagnostic										
Jeopardy Interval (Non Mech) UNE Digital Loop >= DS1	Diagnostic				170.03	1	170.03				Diagnostic
Jeopardy Interval (Non Mech) UNE ISDN	Diagnostic										
Jeopardy Interval (Non Mech) UNE Line Sharing	Diagnostic										
Jeopardy Interval (Non Mech) UNE Loop + Port Combinations	Diagnostic				856.62	6	142.6				Diagnostic
Jeopardy Interval (Non Mech) UNE Other Design	Diagnostic				53.23	1	53.23				Diagnostic
Jeopardy Interval (Non Mech) UNE Other Non-Design	Diagnostic										
Jeopardy Interval (Non Mech) UNE Switch Ports	Diagnostic										
Jeopardy Interval (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)	Diagnostic										
LNP Disconnect Timeliness											
Disconnect Timeliness LNP	95.00%				975	1179	82.70%				NO
LNP Missed Installation Appointments											
LNP % Missed Install Appmts LNP (Standalone) Dispatch < 10 Circuits	Retail Residence & Business (POTS)	832	6627	12.55%							
LNP % Missed Install Appmts LNP (Standalone) Dispatch >= 10 Circuits	Retail Residence & Business (POTS)	3	31	9.68%							
LNP % Missed Install Appmts LNP (Standalone) Non-Dispatch < 10 Circuits	Retail Residence & Business (POTS)	35	116723	0.03%	0	909	0.00%				YES
LNP % Missed Install Appmts LNP (Standalone) Non-Dispatch >= 10 Circuits	Retail Residence & Business (POTS)	0	4	0.00%	0	2	0.00%				YES
LNP Service Order Cycle Time											
LNP TSOCT Fully Mech LNP (Standalone) Dispatch < 10 Circuits	Diagnostic										
LNP TSOCT Fully Mech LNP (Standalone) Dispatch >= 10 Circuits	Diagnostic										
LNP TSOCT Fully Mech LNP (Standalone) Non-Dispatch < 10 Circuits	Diagnostic				451	771	0.59				Diagnostic
LNP TSOCT Fully Mech LNP (Standalone) Non-Dispatch >= 10 Circuits	Diagnostic										
LNP TSOCT Non-Mech LNP (Standalone) Dispatch < 10 Circuits	Diagnostic										
LNP TSOCT Non-Mech LNP (Standalone) Dispatch >= 10 Circuits	Diagnostic										
LNP TSOCT Non-Mech LNP (Standalone) Non-Dispatch < 10 Circuits	Diagnostic				45	50	0.9				Diagnostic
LNP TSOCT Non-Mech LNP (Standalone) Non-Dispatch >= 10 Circuits	Diagnostic										
LNP TSOCT Partial Mech LNP (Standalone) Dispatch < 10 Circuits	Diagnostic										
LNP TSOCT Partial Mech LNP (Standalone) Dispatch >= 10 Circuits	Diagnostic										
LNP TSOCT Partial Mech LNP (Standalone) Non-Dispatch < 10 Circuits	Diagnostic				98	79	1.24				Diagnostic
LNP TSOCT Partial Mech LNP (Standalone) Non-Dispatch >= 10 Circuits	Diagnostic				6	1	6.2				Diagnostic
Order Completion Interval											
OCI 2W Analog Loop Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch	29820.67	5550	5.37				6.2			
OCI 2W Analog Loop Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	158	25	6.32				7.52			
OCI 2W Analog Loop Design Non-Dispatch < 10 Circuits	Retail Residence and Business Dispatch	29820.67	5550	5.37				6.2			
OCI 2W Analog Loop Design Non-Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	158	25	6.32				7.52			
OCI 2W Analog Loop Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	29474.67	5469	5.39	19	4	4.75	6.22		0.2055	YES
OCI 2W Analog Loop Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	158	25	6.32				7.52			
OCI 2W Analog Loop Non-Design Non-Dispatch (Dispatch In) < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	50745.67	29384	1.73	6	2	3	3.61		-0.4986	YES
OCI 2W Analog Loop Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
OCI 2W Analog Loop w/INP - Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch	29820.67	5550	5.37				6.2			
OCI 2W Analog Loop w/INP - Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	158	25	6.32				7.52			
OCI 2W Analog Loop w/INP - Design Non-Dispatch < 10 Circuits	Retail Residence and Business Dispatch	29820.67	5550	5.37				6.2			
OCI 2W Analog Loop w/INP - Design Non-Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	158	25	6.32				7.52			
OCI 2W Analog Loop w/INP - Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	29474.67	5469	5.39				6.22			
OCI 2W Analog Loop w/INP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	158	25	6.32				7.52			
OCI 2W Analog Loop w/INP - Non-Design Non-Dispatch (Dispatch In) < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	50745.67	29384	1.73				3.61			
OCI 2W Analog Loop w/INP - Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
OCI 2W Analog Loop w/LNP - Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch	29820.67	5550	5.37				6.2			
OCI 2W Analog Loop w/LNP - Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	158	25	6.32				7.52			
OCI 2W Analog Loop w/LNP - Design Non-Dispatch < 10 Circuits	Retail Residence and Business Dispatch	29820.67	5550	5.37				6.2			
OCI 2W Analog Loop w/LNP - Design Non-Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	158	25	6.32				7.52			
OCI 2W Analog Loop w/LNP - Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	29474.67	5469	5.39				6.22			
OCI 2W Analog Loop w/LNP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	158	25	6.32				7.52			
OCI 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dispatch In) < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	50745.67	29384	1.73				3.61			
OCI 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
OCI INP (Standalone) Dispatch < 10 Circuits	Retail Residence and Business (POTS)	29474.67	5469	5.39				6.22			
OCI INP (Standalone) Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	158	25	6.32				7.52			
OCI INP (Standalone) Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	98245.33	110992	0.89				1.98			
OCI INP (Standalone) Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	1	3	0.33				0			
OCI LNP (Standalone) Dispatch < 10 Circuits	Retail Residence and Business (POTS)	29474.67	5469	5.39				6.22			
OCI LNP (Standalone) Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	158	25	6.32				7.52			
OCI LNP (Standalone) Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	98245.33	110992	0.89	506	907	0.56	1.98		4.9522	YES
OCI LNP (Standalone) Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	1	3	0.33	1	1	1	0			NO
OCI Local Interconnection Trunks	Local Interconnection Trunks	487	23	21.17	45	3	15	11.68		0.8611	YES
OCI Local Transport (Unbundled Interoffice Transport) Dispatch < 10 Circuits	Retail DS1/DS3 Interoffice	3042.33	219	13.89				9.12			
OCI Local Transport (Unbundled Interoffice Transport) Dispatch >= 10 Circuits	Retail DS1/DS3 Interoffice										
OCI Local Transport (Unbundled Interoffice Transport) Non-Dispatch < 10 Circuits	Retail DS1/DS3 Interoffice	13	1	13				0			

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
OCI Local Transport (Unbundled Interoffice Transport) Non-Dispatch >= 10 Circuits	Retail DS1/DS3 Interoffice										
OCI Resale Business Dispatch < 10 Circuits	Retail Business	7645.67	1621	4.72	41	21	1.95	9.12		1.3807	YES
OCI Resale Business Dispatch >= 10 Circuits	Retail Business	120	19	6.32				8.54			
OCI Resale Business Non-Dispatch < 10 Circuits	Retail Business	11477.33	7566	1.52	91	131	0.7	6.83		1.3617	YES
OCI Resale Business Non-Dispatch >= 10 Circuits	Retail Business	32	16	2	1	1	1	1.98		0.4906	YES
OCI Resale Centrex Dispatch < 10 Circuits	Retail Centrex	355	82	4.33				4.68			
OCI Resale Centrex Dispatch >= 10 Circuits	Retail Centrex										
OCI Resale Centrex Non-Dispatch < 10 Circuits	Retail Centrex	346.67	185	1.87				3.19			
OCI Resale Centrex Non-Dispatch >= 10 Circuits	Retail Centrex	15	5	3				2.12			
OCI Resale Design Dispatch < 10 Circuits	Retail Design	2309.67	157	14.71				10.51			
OCI Resale Design Dispatch >= 10 Circuits	Retail Design	814	27	30.15				21.75			
OCI Resale Design Non-Dispatch < 10 Circuits	Retail Design	256.67	35	7.33	1	1	1	5.8		1.0772	YES
OCI Resale Design Non-Dispatch >= 10 Circuits	Retail Design	47.33	7	6.76				6.99			
OCI Resale ISDN Dispatch < 10 Circuits	Retail ISDN	420.33	31	13.56				9.85			
OCI Resale ISDN Dispatch >= 10 Circuits	Retail ISDN	14	2	7				0			
OCI Resale ISDN Non-Dispatch < 10 Circuits	Retail ISDN	117.67	40	2.94				4.09			
OCI Resale ISDN Non-Dispatch >= 10 Circuits	Retail ISDN	13.67	6	2.28				2.2			
OCI Resale PBX Dispatch < 10 Circuits	Retail PBX	164	9	18.22				8.53			
OCI Resale PBX Dispatch >= 10 Circuits	Retail PBX	69	4	17.25				7.09			
OCI Resale PBX Non-Dispatch < 10 Circuits	Retail PBX	36.33	17	2.14	1	1	1	2.77		0.3984	YES
OCI Resale PBX Non-Dispatch >= 10 Circuits	Retail PBX	29.33	4	7.33	1	1	1	9.42		0.6016	YES
OCI Resale Residence Dispatch < 10 Circuits	Retail Residence	22175	3929	5.64	752	122	6.16	4.45		-1.2646	YES
OCI Resale Residence Dispatch >= 10 Circuits	Retail Residence	38	6	6.33				2.88			
OCI Resale Residence Non-Dispatch < 10 Circuits	Retail Residence	87248.67	103663	0.84	1119	2034	0.55	0.89		14.5815	YES
OCI Resale Residence Non-Dispatch >= 10 Circuits	Retail Residence										
OCI UNE Combos - Other Dispatch < 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch In)	32130.33	5707	5.63	134	12	11.17	6.54		-2.9303	NO
OCI UNE Combos - Other Dispatch >= 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch In)	972	52	18.69				20.31			
OCI UNE Combos - Other Non-Dispatch (Dispatch In) < 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch In)	51300	29507	1.74				3.62			
OCI UNE Combos - Other Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch In)	77.67	18	4.31				4.85			
OCI UNE Digital Loop < DS1 Dispatch < 10 Circuits	Retail Digital Loop < DS1	5684.33	1233	4.61	100	9	11.11	8.69		-2.2355	NO
OCI UNE Digital Loop < DS1 Dispatch >= 10 Circuits	Retail Digital Loop < DS1	710	18	39.44				20.64			
OCI UNE Digital Loop < DS1 Non-Dispatch < 10 Circuits	Retail Digital Loop < DS1	4739	1802	2.63	12	1	12	2.76		-3.3896	NO
OCI UNE Digital Loop < DS1 Non-Dispatch >= 10 Circuits	Retail Digital Loop < DS1	20.33	5	4.07				3.65			
OCI UNE Digital Loop >= DS1 Dispatch < 10 Circuits	Retail Digital Loop >= DS1	703.33	44	15.98	61	10	6.1	13.6		2.0751	YES
OCI UNE Digital Loop >= DS1 Dispatch >= 10 Circuits	Retail Digital Loop >= DS1	14	2	7				0			
OCI UNE Digital Loop >= DS1 Non-Dispatch < 10 Circuits	Retail Digital Loop >= DS1	250.67	46	5.45				5.57			
OCI UNE Digital Loop >= DS1 Non-Dispatch >= 10 Circuits	Retail Digital Loop >= DS1	13.67	6	2.28				2.2			
OCI UNE ISDN Dispatch < 10 Circuits	Retail ISDN - BRI	215.33	20	10.77	100	9	11.11	6.62		-0.1296	YES
OCI UNE ISDN Dispatch >= 10 Circuits	Retail ISDN - BRI										
OCI UNE ISDN Non-Dispatch < 10 Circuits	Retail ISDN - BRI	43	14	3.07	12	1	12	3.85		-2.243	NO
OCI UNE ISDN Non-Dispatch >= 10 Circuits	Retail ISDN - BRI										
OCI UNE Line Sharing Dispatch < 10 Circuits	ADSL Provided to Retail	5095	1186	4.3	10	4	2.5	8.63		0.4154	YES
OCI UNE Line Sharing Dispatch >= 10 Circuits	ADSL Provided to Retail										
OCI UNE Line Sharing Non-Dispatch < 10 Circuits	ADSL Provided to Retail	4694.33	1783	2.63	99	38	2.61	2.76		0.061	YES
OCI UNE Line Sharing Non-Dispatch >= 10 Circuits	ADSL Provided to Retail										
OCI UNE Loop + Port Combinations Dispatch < 10 Circuits	Retail Residence and Business	29820.67	5550	5.37	4520	815	5.55	6.2		-0.7416	YES
OCI UNE Loop + Port Combinations Dispatch >= 10 Circuits	Retail Residence and Business	158	25	6.32	48	4	12	7.52		-1.4035	YES
OCI UNE Loop + Port Combinations Non-Dispatch (Dispatch In) < 10 Circuits	Retail Residence and Business	51175.67	29491	1.74	4211	1478	2.85	3.62		-11.5575	NO
OCI UNE Loop + Port Combinations Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Residence and Business	30.33	11	2.76				1.96			
OCI UNE Loop + Port Combinations Non-Dispatch (Switch Based) < 10 Circuits	Retail Residence and Business	47550.33	81738	0.58	4406	13104	0.34	0.55		47.4701	YES
OCI UNE Loop + Port Combinations Non-Dispatch (Switch Based) >= 10 Circuits	Retail Residence and Business	1.67	5	0.33				0			
OCI UNE Loop + Port Combinations Non-Dispatch < 10 Circuits	Retail Residence and Business	98726	111229	0.89	8617	14582	0.59	1.99		16.9542	YES
OCI UNE Loop + Port Combinations Non-Dispatch >= 10 Circuits	Retail Residence and Business	32	16	2				1.98			
OCI UNE Other Design Dispatch < 10 Circuits	Retail Design	2309.67	157	14.71	3	1	3	10.51		1.1103	YES
OCI UNE Other Design Dispatch >= 10 Circuits	Retail Design	814	27	30.15				21.75			
OCI UNE Other Design Non-Dispatch < 10 Circuits	Retail Design	256.67	35	7.33				5.8			
OCI UNE Other Design Non-Dispatch >= 10 Circuits	Retail Design	47.33	7	6.76				6.99			
OCI UNE Other Non-Design Dispatch < 10 Circuits	Retail Residence and Business	29820.67	5550	5.37	2	2	1	6.2		0.9972	YES
OCI UNE Other Non-Design Dispatch >= 10 Circuits	Retail Residence and Business	158	25	6.32				7.52			
OCI UNE Other Non-Design Non-Dispatch < 10 Circuits	Retail Residence and Business	98726	111229	0.89				1.99			
OCI UNE Other Non-Design Non-Dispatch >= 10 Circuits	Retail Residence and Business	32	16	2				1.98			
OCI UNE Switch Ports Dispatch < 10 Circuits	Retail Residence and Business (POTS)	29474.67	5469	5.39	3	3	1	6.22		1.2221	YES
OCI UNE Switch Ports Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	158	25	6.32				7.52			
OCI UNE Switch Ports Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	98245.33	110992	0.89	1	3	0.33	1.98		0.4822	YES
OCI UNE Switch Ports Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	1	3	0.33				0			
OCI UNE xDSL With Conditioning Dispatch < 10 Circuits	14										
OCI UNE xDSL With Conditioning Dispatch >= 10 Circuits	14										
OCI UNE xDSL With Conditioning Non-Dispatch < 10 Circuits	14										
OCI UNE xDSL With Conditioning Non-Dispatch >= 10 Circuits	14										
OCI UNE xDSL Without Conditioning Dispatch < 10 Circuits	7										
OCI UNE xDSL Without Conditioning Dispatch >= 10 Circuits	7										
OCI UNE xDSL Without Conditioning Non-Dispatch < 10 Circuits	7										
OCI UNE xDSL Without Conditioning Non-Dispatch >= 10 Circuits	7										
Percent Cooperative Testing											
% Cooperative Testing - xDSL ADSL	95%				14	14	100.00%				YES
% Cooperative Testing - xDSL HDSL	95%										
% Cooperative Testing - xDSL UCL	95%										
Percent Missed Installation Appointments											
% Missed Installation Apprmts 2W Analog Loop Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch	836	6715	12.45%	0	1	0.00%				YES
% Missed Installation Apprmts 2W Analog Loop Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	4	32	12.50%							

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
% Missed Installation Appmts 2W Analog Loop Design Non-Dispatch < 10 Circuits	Retail Residence and Business Dispatch	836	6715	12.45%							
% Missed Installation Appmts 2W Analog Loop Design Non-Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	4	32	12.50%							
% Missed Installation Appmts 2W Analog Loop Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	832	6627	12.55%	0	4	0.00%				YES
% Missed Installation Appmts 2W Analog Loop Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	3	31	9.68%							
% Missed Installation Appmts 2W Analog Loop Non-Design Non-Dispatch (Dispatch In)	Retail Residence and Business (POTS) Excluding Switch -Based Orders	34	35070	0.10%	0	3	0.00%				YES
% Missed Installation Appmts 2W Analog Loop Non-Design Non-Dispatch (Dispatch In)	Retail Residence and Business (POTS) Excluding Switch -Based Orders	0	1	0.00%							
% Missed Installation Appmts 2W Analog Loop w/INP - Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch	836	6715	12.45%							
% Missed Installation Appmts 2W Analog Loop w/INP - Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	4	32	12.50%							
% Missed Installation Appmts 2W Analog Loop w/INP - Design Non-Dispatch < 10 Circ	Retail Residence and Business Dispatch	836	6715	12.45%							
% Missed Installation Appmts 2W Analog Loop w/INP - Design Non-Dispatch >= 10 Cir	Retail Residence and Business Dispatch	4	32	12.50%							
% Missed Installation Appmts 2W Analog Loop w/INP - Non-Design Dispatch < 10 Circ	Retail Residence and Business (POTS) Excluding Switch -Based Orders	832	6627	12.55%							
% Missed Installation Appmts 2W Analog Loop w/INP - Non-Design Dispatch >= 10 Cir	Retail Residence and Business (POTS) Excluding Switch -Based Orders	3	31	9.68%							
% Missed Installation Appmts 2W Analog Loop w/INP - Non-Design Non-Dispatch (Disp	Retail Residence and Business (POTS) Excluding Switch -Based Orders	34	35070	0.10%							
% Missed Installation Appmts 2W Analog Loop w/INP - Non-Design Non-Dispatch (Disp	Retail Residence and Business (POTS) Excluding Switch -Based Orders	0	1	0.00%							
% Missed Installation Appmts 2W Analog Loop w/LNP - Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch	836	6715	12.45%							
% Missed Installation Appmts 2W Analog Loop w/LNP - Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	4	32	12.50%							
% Missed Installation Appmts 2W Analog Loop w/LNP - Design Non-Dispatch < 10 Circ	Retail Residence and Business Dispatch	836	6715	12.45%							
% Missed Installation Appmts 2W Analog Loop w/LNP - Design Non-Dispatch >= 10 Ci	Retail Residence and Business Dispatch	4	32	12.50%							
% Missed Installation Appmts 2W Analog Loop w/LNP - Non-Design Dispatch < 10 Circ	Retail Residence and Business (POTS) Excluding Switch -Based Orders	832	6627	12.55%							
% Missed Installation Appmts 2W Analog Loop w/LNP - Non-Design Dispatch >= 10 Ci	Retail Residence and Business (POTS) Excluding Switch -Based Orders	3	31	9.68%							
% Missed Installation Appmts 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dis	Retail Residence and Business (POTS) Excluding Switch -Based Orders	34	35070	0.10%	1	1	100.00%			-31.639	NO
% Missed Installation Appmts 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dis	Retail Residence and Business (POTS) Excluding Switch -Based Orders	0	1	0.00%							
% Missed Installation Appmts INP (Standalone) Dispatch < 10 Circuits	Retail Residence and Business (POTS)	832	6627	12.55%							
% Missed Installation Appmts INP (Standalone) Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	3	31	9.68%							
% Missed Installation Appmts INP (Standalone) Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	35	116723	0.03%							
% Missed Installation Appmts INP (Standalone) Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	0	4	0.00%							
% Missed Installation Appmts LNP (Standalone) Dispatch < 10 Circuits	Retail Residence and Business (POTS)	832	6627	12.55%							
% Missed Installation Appmts LNP (Standalone) Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	3	31	9.68%							
% Missed Installation Appmts LNP (Standalone) Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	35	116723	0.03%	0	909	0.00%				YES
% Missed Installation Appmts LNP (Standalone) Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	0	4	0.00%	0	2	0.00%				YES
% Missed Installation Appmts Local Interconnection Trunks Dispatch	Local Interconnection Trunks	2	29	6.90%	1	6	16.67%				YES
% Missed Installation Appmts Local Interconnection Trunks Non-Dispatch	Local Interconnection Trunks										
% Missed Installation Appmts Local Transport (Unbundled Interoffice Transport) Dispatc	Retail DS1/DS3 Interoffice	12	249	4.82%							
% Missed Installation Appmts Local Transport (Unbundled Interoffice Transport) Dispatc	Retail DS1/DS3 Interoffice										
% Missed Installation Appmts Local Transport (Unbundled Interoffice Transport) Non-Di	Retail DS1/DS3 Interoffice	1	1	100.00%							
% Missed Installation Appmts Local Transport (Unbundled Interoffice Transport) Non-Di	Retail DS1/DS3 Interoffice										
% Missed Installation Appmts Resale Business Dispatch < 10 Circuits	Retail Business	156	1937	8.05%	2	27	7.41%			0.0334	YES
% Missed Installation Appmts Resale Business Dispatch >= 10 Circuits	Retail Business	4	24	16.67%							
% Missed Installation Appmts Resale Business Non-Dispatch < 10 Circuits	Retail Business	15	7723	0.19%	1	151	0.66%			-0.1029	YES
% Missed Installation Appmts Resale Business Non-Dispatch >= 10 Circuits	Retail Business	0	17	0.00%	0	1	0.00%				YES
% Missed Installation Appmts Resale Centrex Dispatch < 10 Circuits	Retail Centrex	4	89	4.49%							
% Missed Installation Appmts Resale Centrex Dispatch >= 10 Circuits	Retail Centrex	1	1	100.00%							
% Missed Installation Appmts Resale Centrex Non-Dispatch < 10 Circuits	Retail Centrex	0	185	0.00%							
% Missed Installation Appmts Resale Centrex Non-Dispatch >= 10 Circuits	Retail Centrex	0	5	0.00%							
% Missed Installation Appmts Resale Design Dispatch < 10 Circuits	Retail Design	23	259	8.88%	0	2	0.00%				YES
% Missed Installation Appmts Resale Design Dispatch >= 10 Circuits	Retail Design	4	45	8.89%							
% Missed Installation Appmts Resale Design Non-Dispatch < 10 Circuits	Retail Design	1	48	2.08%	0	3	0.00%				YES
% Missed Installation Appmts Resale Design Non-Dispatch >= 10 Circuits	Retail Design	1	15	6.67%							
% Missed Installation Appmts Resale ISDN Dispatch < 10 Circuits	Retail ISDN	4	54	7.41%							
% Missed Installation Appmts Resale ISDN Dispatch >= 10 Circuits	Retail ISDN	0	2	0.00%							
% Missed Installation Appmts Resale ISDN Non-Dispatch < 10 Circuits	Retail ISDN	1	43	2.33%							
% Missed Installation Appmts Resale ISDN Non-Dispatch >= 10 Circuits	Retail ISDN	0	6	0.00%							
% Missed Installation Appmts Resale PBX Dispatch < 10 Circuits	Retail PBX	1	12	8.33%							
% Missed Installation Appmts Resale PBX Dispatch >= 10 Circuits	Retail PBX	1	7	14.29%							
% Missed Installation Appmts Resale PBX Non-Dispatch < 10 Circuits	Retail PBX	1	18	5.56%	0	1	0.00%				YES
% Missed Installation Appmts Resale PBX Non-Dispatch >= 10 Circuits	Retail PBX	0	4	0.00%	0	1	0.00%				YES
% Missed Installation Appmts Resale Residence Dispatch < 10 Circuits	Retail Residence	680	4778	14.23%	10	149	6.71%			0.6757	YES
% Missed Installation Appmts Resale Residence Dispatch >= 10 Circuits	Retail Residence	0	8	0.00%							
% Missed Installation Appmts Resale Residence Non-Dispatch < 10 Circuits	Retail Residence	21	109239	0.02%	1	2159	0.05%			-0.0191	YES
% Missed Installation Appmts Resale Residence Non-Dispatch >= 10 Circuits	Retail Residence										
% Missed Installation Appmts UNE Combos - Other Dispatch < 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch IN)	859	6974	12.32%	0	16	0.00%				YES
% Missed Installation Appmts UNE Combos - Other Dispatch >= 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch IN)	8	77	10.39%							
% Missed Installation Appmts UNE Combos - Other Non-Dispatch (Dispatch In) < 10 Ci	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch IN)	36	35205	0.10%							
% Missed Installation Appmts UNE Combos - Other Non-Dispatch (Dispatch In) >= 10 C	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch IN)	1	27	3.70%							
% Missed Installation Appmts UNE Digital Loop < DS1 Dispatch < 10 Circuits	Retail Digital Loop < DS1	49	1283	3.82%	0	9	0.00%				YES
% Missed Installation Appmts UNE Digital Loop < DS1 Dispatch >= 10 Circuits	Retail Digital Loop < DS1	1	31	3.23%							
% Missed Installation Appmts UNE Digital Loop < DS1 Non-Dispatch < 10 Circuits	Retail Digital Loop < DS1	5	1833	0.27%	0	1	0.00%				YES
% Missed Installation Appmts UNE Digital Loop < DS1 Non-Dispatch >= 10 Circuits	Retail Digital Loop < DS1	1	11	9.09%							
% Missed Installation Appmts UNE Digital Loop >= DS1 Dispatch < 10 Circuits	Retail Digital Loop >= DS1	7	78	8.97%	3	29	10.34%			-0.0695	YES
% Missed Installation Appmts UNE Digital Loop >= DS1 Dispatch >= 10 Circuits	Retail Digital Loop >= DS1	0	2	0.00%							
% Missed Installation Appmts UNE Digital Loop >= DS1 Non-Dispatch < 10 Circuits	Retail Digital Loop >= DS1	1	54	1.85%							
% Missed Installation Appmts UNE Digital Loop >= DS1 Non-Dispatch >= 10 Circuits	Retail Digital Loop >= DS1	0	6	0.00%							
% Missed Installation Appmts UNE ISDN Dispatch < 10 Circuits	Retail ISDN - BRI	1	27	3.70%	0	9	0.00%				YES
% Missed Installation Appmts UNE ISDN Dispatch >= 10 Circuits	Retail ISDN - BRI										
% Missed Installation Appmts UNE ISDN Non-Dispatch < 10 Circuits	Retail ISDN - BRI	0	15	0.00%	0	1	0.00%				YES
% Missed Installation Appmts UNE ISDN Non-Dispatch >= 10 Circuits	Retail ISDN - BRI										
% Missed Installation Appmts UNE Line Sharing Dispatch < 10 Circuits	ADSL Provided to Retail	43	1214	3.54%	1	5	20.00%			-0.8802	YES
% Missed Installation Appmts UNE Line Sharing Dispatch >= 10 Circuits	ADSL Provided to Retail										
% Missed Installation Appmts UNE Line Sharing Non-Dispatch < 10 Circuits	ADSL Provided to Retail	5	1811	0.28%	0	41	0.00%				YES
% Missed Installation Appmts UNE Line Sharing Non-Dispatch >= 10 Circuits	ADSL Provided to Retail										
% Missed Installation Appmts UNE Loop + Port Combinations Dispatch < 10 Circuits	Retail Residence and Business	836	6715	12.45%	93	1043	8.92%			0.979	YES

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
% Missed Installation Appmts UNE Loop + Port Combinations Dispatch >= 10 Circuits	Retail Residence and Business	4	32	12.50%	2	6	33.33%			-0.7274	YES
% Missed Installation Appmts UNE Loop + Port Combinations Non-Dispatch (Dispatch I	Retail Residence and Business	35	35179	0.10%	5	16299	0.03%			0.0457	YES
% Missed Installation Appmts UNE Loop + Port Combinations Non-Dispatch (Dispatch I	Retail Residence and Business	0	12	0.00%	0	6	0.00%				YES
% Missed Installation Appmts UNE Loop + Port Combinations Non-Dispatch (Switch Ba	Retail Residence and Business	1	81783	0.00%	0	13743	0.00%				YES
% Missed Installation Appmts UNE Loop + Port Combinations Non-Dispatch (Switch Ba	Retail Residence and Business	0	5	0.00%							
% Missed Installation Appmts UNE Loop + Port Combinations Non-Dispatch < 10 Circu	Retail Residence and Business	36	116962	0.03%	5	30042	0.02%			0.0169	YES
% Missed Installation Appmts UNE Loop + Port Combinations Non-Dispatch >= 10 Circ	Retail Residence and Business	0	17	0.00%	0	6	0.00%				YES
% Missed Installation Appmts UNE Other Design Dispatch < 10 Circuits	Retail Design	23	259	8.88%	0	1	0.00%				YES
% Missed Installation Appmts UNE Other Design Dispatch >= 10 Circuits	Retail Design	4	45	8.89%							
% Missed Installation Appmts UNE Other Design Non-Dispatch < 10 Circuits	Retail Design	1	48	2.08%							
% Missed Installation Appmts UNE Other Design Non-Dispatch >= 10 Circuits	Retail Design	1	15	6.67%							
% Missed Installation Appmts UNE Other Non-Design Dispatch < 10 Circuits	Retail Residence and Business	836	6715	12.45%	0	2	0.00%				YES
% Missed Installation Appmts UNE Other Non-Design Dispatch >= 10 Circuits	Retail Residence and Business	4	32	12.50%							
% Missed Installation Appmts UNE Other Non-Design Non-Dispatch < 10 Circuits	Retail Residence and Business	36	116962	0.03%							
% Missed Installation Appmts UNE Other Non-Design Non-Dispatch >= 10 Circuits	Retail Residence and Business	0	17	0.00%							
% Missed Installation Appmts UNE Switch Ports Dispatch < 10 Circuits	Retail Residence and Business (POTS)	832	6627	12.55%	0	3	0.00%				YES
% Missed Installation Appmts UNE Switch Ports Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	3	31	9.68%							
% Missed Installation Appmts UNE Switch Ports Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	35	116723	0.03%	0	4	0.00%				YES
% Missed Installation Appmts UNE Switch Ports Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	0	4	0.00%							
% Missed Installation Appmts UNE xDSL (HDSL, ADSL, and UCL) Dispatch < 10 Circu	ADSL Provided to Retail	43	1214	3.54%							
% Missed Installation Appmts UNE xDSL (HDSL, ADSL, and UCL) Dispatch >= 10 Circ	ADSL Provided to Retail										
% Missed Installation Appmts UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch < 10	ADSL Provided to Retail	5	1811	0.28%							
% Missed Installation Appmts UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch >= 10	ADSL Provided to Retail										
Percent Provisioning Troubles											
% Prov. Trouble w/i 30 Days 2W Analog Loop Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch	548	5680	9.65%							
% Prov. Trouble w/i 30 Days 2W Analog Loop Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	3	21	14.29%							
% Prov. Trouble w/i 30 Days 2W Analog Loop Design Non-Dispatch < 10 Circuits	Retail Residence and Business Dispatch	548	5680	9.65%							
% Prov. Trouble w/i 30 Days 2W Analog Loop Design Non-Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	3	21	14.29%							
% Prov. Trouble w/i 30 Days 2W Analog Loop Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	544	5592	9.73%	2	8	25.00%			-1.4566	YES
% Prov. Trouble w/i 30 Days 2W Analog Loop Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	3	17	17.65%							
% Prov. Trouble w/i 30 Days 2W Analog Loop Non-Design Non-Dispatch (Dispatch In)	Retail Residence and Business (POTS) Excluding Switch -Based Orders	1750	32681	5.35%	1	5	20.00%			-1.4545	YES
% Prov. Trouble w/i 30 Days 2W Analog Loop Non-Design Non-Dispatch (Dispatch In)	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
% Prov. Trouble w/i 30 Days 2W Analog Loop w/INP - Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch	548	5680	9.65%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/INP - Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	3	21	14.29%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/INP - Design Non-Dispatch < 10 Circu	Retail Residence and Business Dispatch	548	5680	9.65%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/INP - Design Non-Dispatch >= 10 Circ	Retail Residence and Business Dispatch	3	21	14.29%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/INP - Non-Design Dispatch < 10 Circu	Retail Residence and Business (POTS) Excluding Switch -Based Orders	544	5592	9.73%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/INP - Non-Design Dispatch >= 10 Circ	Retail Residence and Business (POTS) Excluding Switch -Based Orders	3	17	17.65%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/INP - Non-Design Non-Dispatch (Disp	Retail Residence and Business (POTS) Excluding Switch -Based Orders	1750	32681	5.35%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/INP - Non-Design Non-Dispatch (Disp	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
% Prov. Trouble w/i 30 Days 2W Analog Loop w/LNP - Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch	548	5680	9.65%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/LNP - Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	3	21	14.29%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/LNP - Design Non-Dispatch < 10 Circu	Retail Residence and Business Dispatch	548	5680	9.65%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/LNP - Design Non-Dispatch >= 10 Cir	Retail Residence and Business Dispatch	3	21	14.29%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/LNP - Non-Design Dispatch < 10 Circu	Retail Residence and Business (POTS) Excluding Switch -Based Orders	544	5592	9.73%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/LNP - Non-Design Dispatch >= 10 Cir	Retail Residence and Business (POTS) Excluding Switch -Based Orders	3	17	17.65%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Disp	Retail Residence and Business (POTS) Excluding Switch -Based Orders	1750	32681	5.35%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Disp	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
% Prov. Trouble w/i 30 Days INP (Standalone) Dispatch < 10 Circuits	Retail Residence and Business (POTS)	544	5592	9.73%							
% Prov. Trouble w/i 30 Days INP (Standalone) Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	3	17	17.65%							
% Prov. Trouble w/i 30 Days INP (Standalone) Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	3848	106749	3.60%							
% Prov. Trouble w/i 30 Days INP (Standalone) Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)										
% Prov. Trouble w/i 30 Days LNP (Standalone) Dispatch < 10 Circuits	Retail Residence and Business (POTS)	544	5592	9.73%							
% Prov. Trouble w/i 30 Days LNP (Standalone) Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	3	17	17.65%							
% Prov. Trouble w/i 30 Days LNP (Standalone) Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	3848	106749	3.60%	0	827	0.00%			5.5397	YES
% Prov. Trouble w/i 30 Days LNP (Standalone) Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)				0	2	0.00%				
% Prov. Trouble w/i 30 Days Local Interconnection Trunks	Local Interconnection Trunks	0	14	0.00%	0	8	0.00%				YES
% Prov. Trouble w/i 30 Days Local Transport (Unbundled Interoffice Transport) Dispatc	Retail DS1/DS3 Interoffice	0	252	0.00%							
% Prov. Trouble w/i 30 Days Local Transport (Unbundled Interoffice Transport) Dispatc	Retail DS1/DS3 Interoffice										
% Prov. Trouble w/i 30 Days Local Transport (Unbundled Interoffice Transport) Non-Dis	Retail DS1/DS3 Interoffice	0	1	0.00%							
% Prov. Trouble w/i 30 Days Local Transport (Unbundled Interoffice Transport) Non-Dis	Retail DS1/DS3 Interoffice										
% Prov. Trouble w/i 30 Days Resale Business Dispatch < 10 Circuits	Retail Business	159	1634	9.73%	4	89	4.49%			1.6232	YES
% Prov. Trouble w/i 30 Days Resale Business Dispatch >= 10 Circuits	Retail Business	3	20	15.00%							
% Prov. Trouble w/i 30 Days Resale Business Non-Dispatch < 10 Circuits	Retail Business	375	7991	4.69%	10	117	8.55%			-1.957	NO
% Prov. Trouble w/i 30 Days Resale Business Non-Dispatch >= 10 Circuits	Retail Business	1	13	7.69%							
% Prov. Trouble w/i 30 Days Resale Centrex Dispatch < 10 Circuits	Retail Centrex	4	84	4.76%							
% Prov. Trouble w/i 30 Days Resale Centrex Dispatch >= 10 Circuits	Retail Centrex	0	4	0.00%							
% Prov. Trouble w/i 30 Days Resale Centrex Non-Dispatch < 10 Circuits	Retail Centrex	2	112	1.79%							
% Prov. Trouble w/i 30 Days Resale Centrex Non-Dispatch >= 10 Circuits	Retail Centrex	1	1	100.00%							
% Prov. Trouble w/i 30 Days Resale Design Dispatch < 10 Circuits	Retail Design	4	300	1.33%	0	1	0.00%			0.1161	YES
% Prov. Trouble w/i 30 Days Resale Design Dispatch >= 10 Circuits	Retail Design	0	43	0.00%							
% Prov. Trouble w/i 30 Days Resale Design Non-Dispatch < 10 Circuits	Retail Design	1	101	0.99%	1	3	33.33%			-5.5758	NO
% Prov. Trouble w/i 30 Days Resale Design Non-Dispatch >= 10 Circuits	Retail Design	0	14	0.00%							
% Prov. Trouble w/i 30 Days Resale ISDN Dispatch < 10 Circuits	Retail ISDN	0	44	0.00%							
% Prov. Trouble w/i 30 Days Resale ISDN Dispatch >= 10 Circuits	Retail ISDN										
% Prov. Trouble w/i 30 Days Resale ISDN Non-Dispatch < 10 Circuits	Retail ISDN	0	51	0.00%							
% Prov. Trouble w/i 30 Days Resale ISDN Non-Dispatch >= 10 Circuits	Retail ISDN	0	6	0.00%							
% Prov. Trouble w/i 30 Days Resale PBX Dispatch < 10 Circuits	Retail PBX	0	4	0.00%							
% Prov. Trouble w/i 30 Days Resale PBX Dispatch >= 10 Circuits	Retail PBX										
% Prov. Trouble w/i 30 Days Resale PBX Non-Dispatch < 10 Circuits	Retail PBX	0	27	0.00%	0	1	0.00%				YES

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
% Prov. Trouble w/i 30 Days Resale PBX Non-Dispatch >= 10 Circuits	Retail PBX	0	7	0.00%							
% Prov. Trouble w/i 30 Days Resale Residence Dispatch < 10 Circuits	Retail Residence	389	4046	9.61%	10	167	5.99%			1.5579	YES
% Prov. Trouble w/i 30 Days Resale Residence Dispatch >= 10 Circuits	Retail Residence	0	1	0.00%							
% Prov. Trouble w/i 30 Days Resale Residence Non-Dispatch < 10 Circuits	Retail Residence	3475	98941	3.51%	135	2425	5.57%			-5.4306	NO
% Prov. Trouble w/i 30 Days Resale Residence Non-Dispatch >= 10 Circuits	Retail Residence										
% Prov. Trouble w/i 30 Days UNE Combos - Other Dispatch < 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out & Dispatch In)	552	5980	9.23%	1	21	4.76%			0.7062	YES
% Prov. Trouble w/i 30 Days UNE Combos - Other Dispatch >= 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out & Dispatch In)	3	64	4.69%							
% Prov. Trouble w/i 30 Days UNE Combos - Other Non-Dispatch (Dispatch In) < 10 Cir	Retail Residence, Business and Design Dispatch (Including Dispatch Out & Dispatch In)	1751	32814	5.34%	0	1	0.00%			0.2374	YES
% Prov. Trouble w/i 30 Days UNE Combos - Other Non-Dispatch (Dispatch In) >= 10 C	Retail Residence, Business and Design Dispatch (Including Dispatch Out & Dispatch In)	0	20	0.00%							
% Prov. Trouble w/i 30 Days UNE Digital Loop < DS1 Dispatch < 10 Circuits	Retail Digital Loop < DS1	45	1128	3.99%	0	3	0.00%			0.3526	YES
% Prov. Trouble w/i 30 Days UNE Digital Loop < DS1 Dispatch >= 10 Circuits	Retail Digital Loop < DS1	0	19	0.00%							
% Prov. Trouble w/i 30 Days UNE Digital Loop < DS1 Non-Dispatch < 10 Circuits	Retail Digital Loop < DS1	102	1703	5.99%							
% Prov. Trouble w/i 30 Days UNE Digital Loop < DS1 Non-Dispatch >= 10 Circuits	Retail Digital Loop < DS1	0	13	0.00%							
% Prov. Trouble w/i 30 Days UNE Digital Loop >= DS1 Dispatch < 10 Circuits	Retail Digital Loop >= DS1	2	53	3.77%	0	40	0.00%			0.9455	YES
% Prov. Trouble w/i 30 Days UNE Digital Loop >= DS1 Dispatch >= 10 Circuits	Retail Digital Loop >= DS1										
% Prov. Trouble w/i 30 Days UNE Digital Loop >= DS1 Non-Dispatch < 10 Circuits	Retail Digital Loop >= DS1	0	96	0.00%	0	1	0.00%				YES
% Prov. Trouble w/i 30 Days UNE Digital Loop >= DS1 Non-Dispatch >= 10 Circuits	Retail Digital Loop >= DS1	0	6	0.00%							
% Prov. Trouble w/i 30 Days UNE ISDN Dispatch < 10 Circuits	Retail ISDN - BRI	0	22	0.00%	0	2	0.00%				YES
% Prov. Trouble w/i 30 Days UNE ISDN Dispatch >= 10 Circuits	Retail ISDN - BRI										
% Prov. Trouble w/i 30 Days UNE ISDN Non-Dispatch < 10 Circuits	Retail ISDN - BRI	0	15	0.00%							
% Prov. Trouble w/i 30 Days UNE ISDN Non-Dispatch >= 10 Circuits	Retail ISDN - BRI										
% Prov. Trouble w/i 30 Days UNE Line Sharing Dispatch < 10 Circuits	ADSL Provided to Retail	44	1079	4.08%	0	3	0.00%			0.3566	YES
% Prov. Trouble w/i 30 Days UNE Line Sharing Dispatch >= 10 Circuits	ADSL Provided to Retail										
% Prov. Trouble w/i 30 Days UNE Line Sharing Non-Dispatch < 10 Circuits	ADSL Provided to Retail	102	1667	6.12%	2	40	5.00%			0.2917	YES
% Prov. Trouble w/i 30 Days UNE Line Sharing Non-Dispatch >= 10 Circuits	ADSL Provided to Retail										
% Prov. Trouble w/i 30 Days UNE Loop + Port Combinations Dispatch < 10 Circuits	Retail Residence and Business	548	5680	9.65%	55	744	7.39%			1.9593	YES
% Prov. Trouble w/i 30 Days UNE Loop + Port Combinations Dispatch >= 10 Circuits	Retail Residence and Business	3	21	14.29%	1	5	20.00%			-0.3282	YES
% Prov. Trouble w/i 30 Days UNE Loop + Port Combinations Non-Dispatch (Dispatch In	Retail Residence and Business	1751	32783	5.34%	606	21534	2.81%			12.8124	YES
% Prov. Trouble w/i 30 Days UNE Loop + Port Combinations Non-Dispatch (Dispatch In	Retail Residence and Business	0	6	0.00%	0	1	0.00%				YES
% Prov. Trouble w/i 30 Days UNE Loop + Port Combinations Non-Dispatch (Switch Bas	Retail Residence and Business	2099	74149	2.83%	378	15080	2.51%			2.1879	YES
% Prov. Trouble w/i 30 Days UNE Loop + Port Combinations Non-Dispatch (Switch Bas	Retail Residence and Business	1	7	14.29%	0	2	0.00%			0.5092	YES
% Prov. Trouble w/i 30 Days UNE Loop + Port Combinations Non-Dispatch < 10 Circuit	Retail Residence and Business	3850	106932	3.60%	984	36614	2.69%			8.0929	YES
% Prov. Trouble w/i 30 Days UNE Loop + Port Combinations Non-Dispatch >= 10 Circu	Retail Residence and Business	1	13	7.69%	0	3	0.00%			0.4507	YES
% Prov. Trouble w/i 30 Days UNE Other Design Dispatch < 10 Circuits	Retail Design	4	300	1.33%	0	1	0.00%			0.1161	YES
% Prov. Trouble w/i 30 Days UNE Other Design Dispatch >= 10 Circuits	Retail Design	0	43	0.00%							
% Prov. Trouble w/i 30 Days UNE Other Design Non-Dispatch < 10 Circuits	Retail Design	1	101	0.99%							
% Prov. Trouble w/i 30 Days UNE Other Design Non-Dispatch >= 10 Circuits	Retail Design	0	14	0.00%							
% Prov. Trouble w/i 30 Days UNE Other Non-Design Dispatch < 10 Circuits	Retail Residence and Business	548	5680	9.65%	0	1	0.00%			0.3267	YES
% Prov. Trouble w/i 30 Days UNE Other Non-Design Dispatch >= 10 Circuits	Retail Residence and Business	3	21	14.29%							
% Prov. Trouble w/i 30 Days UNE Other Non-Design Non-Dispatch < 10 Circuits	Retail Residence and Business	3850	106932	3.60%	0	1	0.00%			0.1933	YES
% Prov. Trouble w/i 30 Days UNE Other Non-Design Non-Dispatch >= 10 Circuits	Retail Residence and Business	1	13	7.69%							
% Prov. Trouble w/i 30 Days UNE Switch Ports Dispatch < 10 Circuits	Retail Residence and Business (POTS)	544	5592	9.73%	0	1	0.00%			0.3282	YES
% Prov. Trouble w/i 30 Days UNE Switch Ports Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	3	17	17.65%							
% Prov. Trouble w/i 30 Days UNE Switch Ports Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	3848	106749	3.60%	0	1	0.00%			0.1934	YES
% Prov. Trouble w/i 30 Days UNE Switch Ports Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)										
% Prov. Trouble w/i 30 Days UNE xDSL (HDSL, ADSL, and UCL) Dispatch < 10 Circuit	ADSL Provided to Retail	44	1079	4.08%	0	1	0.00%			0.2061	YES
% Prov. Trouble w/i 30 Days UNE xDSL (HDSL, ADSL, and UCL) Dispatch >= 10 Circu	ADSL Provided to Retail										
% Prov. Trouble w/i 30 Days UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch < 10 C	ADSL Provided to Retail	102	1667	6.12%							
% Prov. Trouble w/i 30 Days UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch >= 10	ADSL Provided to Retail										
Percent Troubles within 'X' Days											
Hot Cuts %Prov Trbl w/i 7 Days Design (SL2) Dispatch	<= 5 %										
Hot Cuts %Prov Trbl w/i 7 Days Design (SL2) Non-Dispatch	<= 5 %										
Hot Cuts %Prov Trbl w/i 7 Days Non-Design (SL1) Dispatch	<= 5 %										
Hot Cuts %Prov Trbl w/i 7 Days Non-Design (SL1) Non-Dispatch	<= 5 %										
Recovery Time											
CCC Avg Recovery Time Local Number Portability (LNP) - Loop	Diagnostic										
CCC Avg Recovery Time Local Number Portability (LNP) - Standalone	Diagnostic										
Service Order Cycle Time											
TSOCT Fully Mech 2W Analog Loop Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech 2W Analog Loop Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech 2W Analog Loop Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech 2W Analog Loop Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech 2W Analog Loop Non-Design Dispatch < 10 Circuits	Diagnostic				19	4	4.63				Diagnostic
TSOCT Fully Mech 2W Analog Loop Non-Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech 2W Analog Loop Non-Design Non-Dispatch < 10 Circuits	Diagnostic				6	2	3.01				Diagnostic
TSOCT Fully Mech 2W Analog Loop Non-Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech 2W Analog Loop w/LNP - Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech 2W Analog Loop w/LNP - Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech 2W Analog Loop w/LNP - Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech 2W Analog Loop w/LNP - Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech 2W Analog Loop w/LNP - Non-Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech 2W Analog Loop w/LNP - Non-Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech INP (Standalone) Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech INP (Standalone) Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech INP (Standalone) Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech INP (Standalone) Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech LNP (Standalone) Dispatch < 10 Circuits	Diagnostic										

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
TSOCT Fully Mech LNP (Standalone) Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech LNP (Standalone) Non-Dispatch < 10 Circuits	Diagnostic				451	771	0.59				Diagnostic
TSOCT Fully Mech LNP (Standalone) Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech Local Interconnection Trunks	Diagnostic										
TSOCT Fully Mech Local Transport (Unbundled Interoffice Transport) Dispatch < 10 Ci	Diagnostic										
TSOCT Fully Mech Local Transport (Unbundled Interoffice Transport) Dispatch >= 10 C	Diagnostic										
TSOCT Fully Mech Local Transport (Unbundled Interoffice Transport) Non-Dispatch < 1	Diagnostic										
TSOCT Fully Mech Local Transport (Unbundled Interoffice Transport) Non-Dispatch >=	Diagnostic										
TSOCT Fully Mech Resale Business Dispatch < 10 Circuits	Diagnostic				24	10	2.38				Diagnostic
TSOCT Fully Mech Resale Business Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale Business Non-Dispatch < 10 Circuits	Diagnostic				31	49	0.63				Diagnostic
TSOCT Fully Mech Resale Business Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale Centrex Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale Centrex Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale Centrex Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale Centrex Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale ISDN Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale ISDN Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale ISDN Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale ISDN Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale PBX Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale PBX Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale PBX Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale PBX Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale Residence Dispatch < 10 Circuits	Diagnostic				701	109	6.43				Diagnostic
TSOCT Fully Mech Resale Residence Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale Residence Non-Dispatch < 10 Circuits	Diagnostic				975	1677	0.58				Diagnostic
TSOCT Fully Mech Resale Residence Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Combos - Other Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Combos - Other Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Combos - Other Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Combos - Other Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Digital Loop < DS1 Dispatch < 10 Circuits	Diagnostic				87	8	10.91				Diagnostic
TSOCT Fully Mech UNE Digital Loop < DS1 Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Digital Loop < DS1 Non-Dispatch < 10 Circuits	Diagnostic				12	1	12				Diagnostic
TSOCT Fully Mech UNE Digital Loop < DS1 Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Digital Loop >= DS1 Dispatch < 10 Circuits	Diagnostic				65	10	6.47				Diagnostic
TSOCT Fully Mech UNE Digital Loop >= DS1 Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Digital Loop >= DS1 Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Digital Loop >= DS1 Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE ISDN Dispatch < 10 Circuits	Diagnostic				87	8	10.91				Diagnostic
TSOCT Fully Mech UNE ISDN Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE ISDN Non-Dispatch < 10 Circuits	Diagnostic				12	1	12				Diagnostic
TSOCT Fully Mech UNE ISDN Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Line Sharing Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Line Sharing Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Line Sharing Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Line Sharing Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Loop + Port Combinations Dispatch < 10 Circuits	Diagnostic				4017	703	5.71				Diagnostic
TSOCT Fully Mech UNE Loop + Port Combinations Dispatch >= 10 Circuits	Diagnostic				43	3	14.36				Diagnostic
TSOCT Fully Mech UNE Loop + Port Combinations Non-Dispatch < 10 Circuits	Diagnostic				7823	11556	0.68				Diagnostic
TSOCT Fully Mech UNE Loop + Port Combinations Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Other Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Other Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Other Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Other Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Other Non-Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Other Non-Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Other Non-Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Other Non-Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Switch Ports Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Switch Ports Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Switch Ports Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Switch Ports Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE xDSL (HDSL, ADSL, and UCL) Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE xDSL (HDSL, ADSL, and UCL) Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop Non-Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop Non-Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop Non-Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop Non-Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop w/LNP - Design Dispatch < 10 Circuits	Diagnostic										

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
TSOCT Non-Mech 2W Analog Loop w/LNP - Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop w/LNP - Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop w/LNP - Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop w/LNP - Non-Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop w/LNP - Non-Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech INP (Standalone) Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech INP (Standalone) Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech INP (Standalone) Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech INP (Standalone) Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech LNP (Standalone) Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech LNP (Standalone) Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech LNP (Standalone) Non-Dispatch < 10 Circuits	Diagnostic				45	50	0.9				Diagnostic
TSOCT Non-Mech LNP (Standalone) Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech Local Interconnection Trunks	Diagnostic				50	3	16.63				Diagnostic
TSOCT Non-Mech Local Transport (Unbundled Interoffice Transport) Dispatch < 10 Cir	Diagnostic										
TSOCT Non-Mech Local Transport (Unbundled Interoffice Transport) Dispatch >= 10 C	Diagnostic										
TSOCT Non-Mech Local Transport (Unbundled Interoffice Transport) Non-Dispatch < 1	Diagnostic										
TSOCT Non-Mech Local Transport (Unbundled Interoffice Transport) Non-Dispatch >=	Diagnostic										
TSOCT Non-Mech Resale Business Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale Business Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale Business Non-Dispatch < 10 Circuits	Diagnostic				2	3	0.6				Diagnostic
TSOCT Non-Mech Resale Business Non-Dispatch >= 10 Circuits	Diagnostic				3	1	3.14				Diagnostic
TSOCT Non-Mech Resale Centrex Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale Centrex Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale Centrex Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale Centrex Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale Design Non-Dispatch < 10 Circuits	Diagnostic				3	1	2.88				Diagnostic
TSOCT Non-Mech Resale Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale ISDN Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale ISDN Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale ISDN Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale ISDN Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale PBX Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale PBX Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale PBX Non-Dispatch < 10 Circuits	Diagnostic				3	1	2.88				Diagnostic
TSOCT Non-Mech Resale PBX Non-Dispatch >= 10 Circuits	Diagnostic				3	1	3.14				Diagnostic
TSOCT Non-Mech Resale Residence Dispatch < 10 Circuits	Diagnostic				36	7	5.08				Diagnostic
TSOCT Non-Mech Resale Residence Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale Residence Non-Dispatch < 10 Circuits	Diagnostic				24	16	1.5				Diagnostic
TSOCT Non-Mech Resale Residence Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Combos - Other Dispatch < 10 Circuits	Diagnostic				90	7	12.85				Diagnostic
TSOCT Non-Mech UNE Combos - Other Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Combos - Other Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Combos - Other Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Digital Loop < DS1 Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Digital Loop < DS1 Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Digital Loop < DS1 Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Digital Loop < DS1 Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Digital Loop >= DS1 Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Digital Loop >= DS1 Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Digital Loop >= DS1 Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Digital Loop >= DS1 Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE ISDN Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE ISDN Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE ISDN Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE ISDN Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Line Sharing Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Line Sharing Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Line Sharing Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Line Sharing Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Loop + Port Combinations Dispatch < 10 Circuits	Diagnostic				139	35	3.97				Diagnostic
TSOCT Non-Mech UNE Loop + Port Combinations Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Loop + Port Combinations Non-Dispatch < 10 Circuits	Diagnostic				94	53	1.78				Diagnostic
TSOCT Non-Mech UNE Loop + Port Combinations Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Other Design Dispatch < 10 Circuits	Diagnostic				4	1	4.05				Diagnostic
TSOCT Non-Mech UNE Other Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Other Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Other Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Other Non-Design Dispatch < 10 Circuits	Diagnostic				4	2	1.81				Diagnostic
TSOCT Non-Mech UNE Other Non-Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Other Non-Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Other Non-Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Switch Ports Dispatch < 10 Circuits	Diagnostic				7	3	2.38				Diagnostic
TSOCT Non-Mech UNE Switch Ports Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Switch Ports Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Switch Ports Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE xDSL (HDSL, ADSL, and UCL) Dispatch < 10 Circuits	Diagnostic										

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
TSOCT Non-Mech UNE xDSL (HDSL, ADSL, and UCL) Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop Non-Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop Non-Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop Non-Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop Non-Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop w/LNP - Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop w/LNP - Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop w/LNP - Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop w/LNP - Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop w/LNP - Non-Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop w/LNP - Non-Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch >= 10 Circui	Diagnostic										
TSOCT Partial Mech INP (Standalone) Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech INP (Standalone) Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech INP (Standalone) Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech INP (Standalone) Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech LNP (Standalone) Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech LNP (Standalone) Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech LNP (Standalone) Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech LNP (Standalone) Non-Dispatch >= 10 Circuits	Diagnostic				79	78	1.02				Diagnostic
TSOCT Partial Mech Local Interconnection Trunks	Diagnostic				6	1	6.2				Diagnostic
TSOCT Partial Mech Local Transport (Unbundled Interoffice Transport) Dispatch < 10 C	Diagnostic										
TSOCT Partial Mech Local Transport (Unbundled Interoffice Transport) Dispatch >= 10	Diagnostic										
TSOCT Partial Mech Local Transport (Unbundled Interoffice Transport) Non-Dispatch <	Diagnostic										
TSOCT Partial Mech Local Transport (Unbundled Interoffice Transport) Non-Dispatch >	Diagnostic										
TSOCT Partial Mech Resale Business Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Business Dispatch >= 10 Circuits	Diagnostic				10	6	1.64				Diagnostic
TSOCT Partial Mech Resale Business Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Business Non-Dispatch >= 10 Circuits	Diagnostic				56	43	1.3				Diagnostic
TSOCT Partial Mech Resale Centrex Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Centrex Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Centrex Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Centrex Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale ISDN Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale ISDN Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale ISDN Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale ISDN Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale PBX Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale PBX Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale PBX Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale PBX Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Residence Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Residence Dispatch >= 10 Circuits	Diagnostic				17	3	5.56				Diagnostic
TSOCT Partial Mech Resale Residence Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Residence Non-Dispatch >= 10 Circuits	Diagnostic				245	212	1.16				Diagnostic
TSOCT Partial Mech UNE Combos - Other Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Combos - Other Dispatch >= 10 Circuits	Diagnostic				50	4	12.52				Diagnostic
TSOCT Partial Mech UNE Combos - Other Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Combos - Other Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Digital Loop < DS1 Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Digital Loop < DS1 Dispatch >= 10 Circuits	Diagnostic				13	1	12.91				Diagnostic
TSOCT Partial Mech UNE Digital Loop < DS1 Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Digital Loop < DS1 Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Digital Loop >= DS1 Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Digital Loop >= DS1 Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Digital Loop >= DS1 Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Digital Loop >= DS1 Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE ISDN Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE ISDN Dispatch >= 10 Circuits	Diagnostic				13	1	12.91				Diagnostic
TSOCT Partial Mech UNE ISDN Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE ISDN Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Line Sharing Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Line Sharing Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Line Sharing Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Line Sharing Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Loop + Port Combinations Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Loop + Port Combinations Dispatch >= 10 Circuits	Diagnostic				328	64	5.12				Diagnostic
TSOCT Partial Mech UNE Loop + Port Combinations Non-Dispatch < 10 Circuits	Diagnostic				6	1	6.09				Diagnostic
TSOCT Partial Mech UNE Loop + Port Combinations Non-Dispatch >= 10 Circuits	Diagnostic				1769	1276	1.39				Diagnostic
TSOCT Partial Mech UNE Other Design Dispatch < 10 Circuits	Diagnostic										

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
TSOCT Partial Mech UNE Other Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Other Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Other Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Other Non-Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Other Non-Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Other Non-Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Other Non-Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Switch Ports Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Switch Ports Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Switch Ports Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Switch Ports Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE xDSL (HDSL, ADSL, and UCL) Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE xDSL (HDSL, ADSL, and UCL) Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch >= 10 Circuits	Diagnostic										