

**Bellsouth Monthly State Summary**  
**Kentucky, February 2004**

Billing Invoice Accuracy
Invoice Accuracy Interconnection
Invoice Accuracy Retail
Invoice Accuracy UNE
Billing Invoice Timeliness
Invoice Timeliness Interconnection CAS
Invoice Timeliness Retail CRIS
Invoice Timeliness UNE CRIS
Mean Time to Deliver
Mean Time to Deliver Usage - Retail
Non-Recurring Charge Completeness
Non-Retail Charge Completeness Interconnection
Non-Retail Charge Completeness Retail
Non-Retail Charge Completeness UNE
Recurring Charge Completeness
Retail Charge Completeness Interconnection
Retail Charge Completeness Retail
Retail Charge Completeness UNE
Usage Date Delivery Accuracy
Usage Date Delivery Accuracy
Usage Date Delivery Completeness
Usage Completeness
Usage Date Delivery Timeliness
Usage Timeliness

**Billing**

Benchmark/Analogy	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
RETAL	94304647	9572167	95.30%	658245	648243	95.74%			46.431	YES
RETAL	94304651	9572167	98.31%	934919	806543	95.63%			-40.9106	YES
RETAL	94304447	9572167	93.53%	817888	8102805	85.93%			-188.1866	YES
RETAL	4	1	3.89	5165	1876	3.6				YES
RETAL	4	1	3.78	9217	1892	3.18				YES
RETAL	4	1	3.78	785	2492	3.19				YES
Party with Retail	2445	555	4.4	2348374493	1117568153	2.1				YES
90%				2826	23815	95.25%				YES
RETAL	4480018	6468367	82.42%	99319	103668	95.90%			46.2777	YES
90%				28940	27129	93.34%				YES
90%	2726206	2673185	94.85%	770	778	95.05%				YES
90%				7282	85013	94.95%			27.0641	NO
90%				304911	306831	97.45%				YES
Party with Retail	226	226	100.00%	37828	37568	100.00%				YES
Party with Retail	555	542	97.65%	111754868	1117568153	99.36%			-3.8173	YES
Party with Retail	532	555	96.85%	1112897044	1117568153	99.64%			-4.4782	YES

**BellSouth Monthly State Summary  
Kentucky, February 2004**

Percent Queue Provided
% Queue Provided within X Business Days (0 Business Days)
% Queue Provided within X Business Days (30 Business Days)
% Queue Provided within X Business Days (60 Business Days)
Percent Requested Processes Within X Y Days
% Most Requested Processes Processed within 30 days

**Bona Fide**

Benchmark/ Analog
97%
98%
99%
97%

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Score	Equity
			1	1	100.00%				YES





**Bellsouth Monthly State Summary  
Kentucky, February 2004**

**Database Update**

Benchmark/ Analog
Perch by Design
Perch by Design
Perch by Design

Average Database Update Interval
Average Database Update Interval Directory Assistance
Average Database Update Interval Directory Listing
Average Database Update Interval Information Database
Percent Database Update Accuracy
% Database Accuracy Directory Assistance
% Database Accuracy Directory Listing
% Database Accuracy Information Database
Percent Loaded by Effective Date
% INFORMATION Loaded BY LERSO - Regional

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Zscore	Equity
71.37	24	2.97	71.25	24	2.97			Perch by Design
0.92	24	0.04	0.92	24	0.04			Perch by Design
16.18	23	0.7	16.18	23	0.7			Perch by Design
			369	370	95.27%			YES
			773	773	99.87%			YES
			1105	1197	92.31%			YES
			2	2	100.00%			YES

**Bellsouth Monthly State Summary  
Kentucky, February 2004**

Direction Percent Answered Within 'X' Seconds  
Speed to Answer Performance<sup>SM</sup> Answered Within 'X' Seconds - DA % WITHIN 12 SECS  
Directory Speed to Answer  
Speed to Answer Performance Average Speed to Answer - CA

**Directory Assistance**

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
					63.10%				Party by Design
					3.72				Party by Design

Benchmark/  
Analog  
Party by Design  
Party by Design

**Bellsouth Monthly State Summary  
Kentucky, February 2004**

ES11 Accuracy
ES11 Accuracy
ES11 Integrity
ES11 Mean Transfer
ES11 Timeliness
ES11 Unfairness

**ES11**

Benchmark/  
Analog

Party by Design  
Party by Design  
Party by Design

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
10722	111098	96.51%	10435	1856	0.63				Party by Design
			1856	1849	100.00%				Party by Design







BellSouth Monthly State Summary  
Kentucky, February 2004

Maintenance & Repair

Benchmark/Analysis	BST Numerator	BST Volume	BST Measures	CLEC Numerator	CLEC Volume	CLEC Measures	Standard Deviation	Standard Error	Z-Score	Significance
Missed Repair: Approx Retail Business Dispatch	24	374	7.0%	1	13	0.8%			-1.002	YES
Missed Repair: Approx Retail Center Dispatch	19	117	16.24%	0	1	0.0%			0.334	YES
Missed Repair: Approx Retail Center Non-Dispatch	6	51	6.9%	0	1	0.0%			0.167	YES
Missed Repair: Approx Retail Design Dispatch	1	261	1.9%	0	3	0.0%			0.147	YES
Missed Repair: Approx Retail Design Non-Dispatch	1	375	0.27%	0	6	0.0%			0.147	YES
Missed Repair: Approx Retail SDN Dispatch	1	24	4.17%	0	2	0.0%			0.207	YES
Missed Repair: Approx Retail SDN Non-Dispatch	0	32	0.0%	0	2	0.0%			0.207	YES
Missed Repair: Approx Retail PSX Dispatch	1	13	7.69%	0	1	0.0%			0.207	YES
Missed Repair: Approx Retail PSX Non-Dispatch	0	15	0.0%	0	1	0.0%			0.207	YES
Missed Repair: Approx Retail Business (POIS) Dispatch	1529	13497	12.05%	15	263	7.1%			2.339	YES
Missed Repair: Approx Retail Business (POIS) Non-Dispatch	33	5416	1.5%	13	54	1.5%			-2.262	YES
Missed Repair: Approx Retail Business and Business (POIS) Non-Dispatch	1395	11720	11.91%	14	216	6.6%			2.412	YES
Missed Repair: Approx Retail Residual Dispatch	65	4632	1.4%	0	35	0.0%			0.7418	YES
Missed Repair: Approx Retail Residual Non-Dispatch	1651	13873	11.9%	0	9	0.0%			1.102	YES
Missed Repair: Approx Retail Combo - Other Dispatch	1651	13873	11.9%	0	4	0.0%			0.748	YES
Missed Repair: Approx Retail Combo - Other Non-Dispatch	12	213	2.2%	0	2	0.0%			0.336	YES
Missed Repair: Approx Retail Digital Loop > 100' Dispatch	0	213	0.0%	0	2	0.0%			0.336	YES
Missed Repair: Approx Retail Digital Loop > 100' Non-Dispatch	0	133	0.0%	0	2	0.0%			0.336	YES
Missed Repair: Approx Retail Digital Loop > 150' Dispatch	0	133	0.0%	0	2	0.0%			0.336	YES
Missed Repair: Approx Retail Digital Loop > 150' Non-Dispatch	0	139	0.0%	0	2	0.0%			0.336	YES
Missed Repair: Approx Retail SDN Dispatch	1	11	9.09%	0	2	0.0%			0.4114	YES
Missed Repair: Approx Retail SDN Non-Dispatch	0	19	0.0%	0	3	0.0%			0.4114	YES
Missed Repair: Approx Retail PSX Dispatch	69	268	25.75%	1	8	12.5%			0.9444	YES
Missed Repair: Approx Retail PSX Non-Dispatch	12	313	3.8%	0	1	0.0%			0.1953	YES
Missed Repair: Approx Retail PSX Combo - Other Dispatch	106	5217	12.07%	62	2504	8.2%			0.748	YES
Missed Repair: Approx Retail PSX Combo - Other Non-Dispatch	3	5871	1.1%	0	6	0.0%			0.1607	YES
Missed Repair: Approx Retail PSX Other Dispatch	1	375	0.27%	0	7	0.0%			0.1607	YES
Missed Repair: Approx Retail PSX Other Non-Dispatch	1640	13677	12.0%	0	2	0.0%			0.1607	YES
Missed Repair: Approx Retail PSX Other Combo - Other Dispatch	69	511	13.5%	0	1	0.0%			0.2703	YES
Missed Repair: Approx Retail PSX Other Combo - Other Non-Dispatch	1529	13497	12.05%	0	1	0.0%			0.2703	YES
Missed Repair: Approx Retail PSX Other Dispatch	53	5416	1.5%	0	1	0.0%			0.1607	YES
Missed Repair: Approx Retail PSX Other Non-Dispatch	12	313	3.8%	0	1	0.0%			0.1953	YES

Benchmark/Analysis	BST Numerator	BST Volume	BST Measures	CLEC Numerator	CLEC Volume	CLEC Measures	Standard Deviation	Standard Error	Z-Score	Significance
Percent Repeat Troubles within 30 days	254	13677	18.5%	0	9	0.0%			1.441	YES
% EQ: Tris with 30 days 2W/Analog Loop Dispatch	254	13677	18.5%	0	9	0.0%			1.441	YES
% EQ: Tris with 30 days 2W/Analog Loop Non-Dispatch	230	13663	16.8%	0	3	0.0%			0.339	YES
% EQ: Tris with 30 days 2W/Digital Loop Dispatch	167	4916	15.61%	0	3	0.0%			0.339	YES
% EQ: Tris with 30 days 2W/Digital Loop Non-Dispatch	6	14	42.86%	0	10	0.0%				
% EQ: Tris with 30 days Local Interconnection Trunks Dispatch	17	17	100%	11	46	22.5%			2.521	NO
% EQ: Tris with 30 days Local Interconnection Trunks Non-Dispatch	103	877	12.44%	0	4	0.0%			1.673	YES
% EQ: Tris with 30 days Local Interconnection Trunks (Unbundled Interoffice Transport) Non-Dispatch	10	117	8.54%	0	1	0.0%			0.3044	YES
% EQ: Tris with 30 days Retail Center Dispatch	9	91	9.89%	0	1	0.0%			0.3044	YES
% EQ: Tris with 30 days Retail Center Non-Dispatch	57	261	21.84%	0	2	0.0%			0.1003	YES
% EQ: Tris with 30 days Retail Design Dispatch	58	375	15.47%	2	6	22.0%			-0.7375	YES
% EQ: Tris with 30 days Retail Design Non-Dispatch	3	24	12.50%	0	2	0.0%			0.1607	YES
% EQ: Tris with 30 days Retail SDN Dispatch	4	36	11.11%	0	2	0.0%			0.1607	YES
% EQ: Tris with 30 days Retail SDN Non-Dispatch	2	19	10.53%	1	2	50.0%			-1.283	YES
% EQ: Tris with 30 days Retail PSX Dispatch	2405	13697	18.86%	31	263	12.2%			2.662	YES
% EQ: Tris with 30 days Retail PSX Non-Dispatch	2295	6416	15.97%	6	52	11.5%			0.8594	YES
% EQ: Tris with 30 days Retail Residual Dispatch	665	4632	14.36%	21	216	5.7%			3.6184	YES
% EQ: Tris with 30 days Retail Residual Non-Dispatch	754	19673	16.49%	3	36	7.6%			1.4744	YES
% EQ: Tris with 30 days Retail Combo - Other Dispatch	2511	19673	18.61%	2	9	22.2%			-0.2693	YES
% EQ: Tris with 30 days Retail Combo - Other Non-Dispatch	2511	19673	18.61%	0	4	0.0%			0.9588	YES
% EQ: Tris with 30 days Retail Digital Loop > 100' Dispatch	67	445	15.06%	0	2	0.0%			0.7418	YES
% EQ: Tris with 30 days Retail Digital Loop > 100' Non-Dispatch	139	139	26.60%	6	22	27.2%			-0.1366	YES
% EQ: Tris with 30 days Retail Digital Loop > 150' Dispatch	27	199	13.57%	0	7	0.0%			0.3003	YES
% EQ: Tris with 30 days Retail Digital Loop > 150' Non-Dispatch	1	11	9.09%	0	2	0.0%			0.4114	YES
% EQ: Tris with 30 days Retail PSX Dispatch	3	15	19.79%	0	3	0.0%			0.687	YES
% EQ: Tris with 30 days Retail PSX Non-Dispatch	19	259	6.72%	1	6	19.9%			-0.684	YES
% EQ: Tris with 30 days Retail PSX Combo - Other Dispatch	39	313	12.46%	0	1	0.0%			0.3787	YES
% EQ: Tris with 30 days Retail PSX Combo - Other Non-Dispatch	154	1617	11.78%	24	224	11.3%			0.8582	YES
% EQ: Tris with 30 days Retail PSX Other Dispatch	67	261	25.67%	6	22	27.2%			-0.1366	YES
% EQ: Tris with 30 days Retail PSX Other Non-Dispatch	59	375	15.47%	0	7	0.0%			1.1213	YES
% EQ: Tris with 30 days Retail PSX Other Combo - Other Dispatch	2654	13677	19.76%	0	1	0.0%			0.482	YES
% EQ: Tris with 30 days Retail PSX Other Combo - Other Non-Dispatch	2645	13497	19.64%	0	1	0.0%			0.482	YES
% EQ: Tris with 30 days Retail PSX Other Dispatch	665	4632	14.36%	0	1	0.0%			0.482	YES
% EQ: Tris with 30 days Retail PSX Other Non-Dispatch	16	249	6.43%	0	1	0.0%			0.482	YES

Benchmark/Analysis	BST Numerator	BST Volume	BST Measures	CLEC Numerator	CLEC Volume	CLEC Measures	Standard Deviation	Standard Error	Z-Score	Significance
Percent Repeat Troubles within 30 days	254	13677	18.5%	0	9	0.0%			1.441	YES
% EQ: Tris with 30 days 2W/Analog Loop Dispatch	254	13677	18.5%	0	9	0.0%			1.441	YES
% EQ: Tris with 30 days 2W/Analog Loop Non-Dispatch	230	13663	16.8%	0	3	0.0%			0.339	YES
% EQ: Tris with 30 days 2W/Digital Loop Dispatch	167	4916	15.61%	0	3	0.0%			0.339	YES
% EQ: Tris with 30 days 2W/Digital Loop Non-Dispatch	6	14	42.86%	0	10	0.0%				
% EQ: Tris with 30 days Local Interconnection Trunks Dispatch	17	17	100%	11	46	22.5%			2.521	NO
% EQ: Tris with 30 days Local Interconnection Trunks Non-Dispatch	103	877	12.44%	0	4	0.0%			1.673	YES
% EQ: Tris with 30 days Local Interconnection Trunks (Unbundled Interoffice Transport) Non-Dispatch	10	117	8.54%	0	1	0.0%			0.3044	YES
% EQ: Tris with 30 days Retail Center Dispatch	9	91	9.89%	0	1	0.0%			0.3044	YES
% EQ: Tris with 30 days Retail Center Non-Dispatch	57	261	21.84%	0	2	0.0%			0.1003	YES
% EQ: Tris with 30 days Retail Design Dispatch	58	375	15.47%	2	6	22.0%			-0.7375	YES
% EQ: Tris with 30 days Retail Design Non-Dispatch	3	24	12.50%	0	2	0.0%			0.1607	YES
% EQ: Tris with 30 days Retail SDN Dispatch	4	36	11.11%	0	2	0.0%			0.1607	YES
% EQ: Tris with 30 days Retail SDN Non-Dispatch	2	19	10.53%	1	2	50.0%			-1.283	YES
% EQ: Tris with 30 days Retail PSX Dispatch	2405	13697	18.86%	31	263	12.2%			2.662	YES
% EQ: Tris with 30 days Retail PSX Non-Dispatch	2295	6416	15.97%	6	52	11.5%			0.8594	YES
% EQ: Tris with 30 days Retail Residual Dispatch	665	4632	14.36%	21	216	5.7%			3.6184	YES
% EQ: Tris with 30 days Retail Residual Non-Dispatch	754	19673	16.49%	3	36	7.6%			1.4744	YES
% EQ: Tris with 30 days Retail Combo - Other Dispatch	2511	19673	18.61%	2	9	22.2%			-0.2693	YES
% EQ: Tris with 30 days Retail Combo - Other Non-Dispatch	2511	19673	18.61%	0	4	0.0%			0.9588	YES
% EQ: Tris with 30 days Retail Digital Loop > 100' Dispatch	67	445	15.06%	0	2	0.0%			0.7418	YES
% EQ: Tris with 30 days Retail Digital Loop > 100' Non-Dispatch	139	139	26.60%	6	22	27.2%			-0.1366	YES
% EQ: Tris with 30 days Retail Digital Loop > 150' Dispatch	27	199	13.57%	0	7	0.0%			0.3003	YES
% EQ: Tris with 30 days Retail Digital Loop > 150' Non-Dispatch	1	11	9.09%	0	2	0.0%			0.4114	YES
% EQ: Tris with 30 days Retail PSX Dispatch	3	15	19.79%	0	3	0.0%			0.687	YES
% EQ: Tris with 30 days Retail PSX Non-Dispatch	19	259	6.72%	1	6	19.9%			-0.684	YES
% EQ: Tris with 30 days Retail PSX Combo - Other Dispatch	39	313	12.46%	0	1	0.0%			0.3787	YES
% EQ: Tris with 30 days Retail PSX Combo - Other Non-Dispatch	154	1617	11.78%	24	224	11.3%			0.8582	YES
% EQ: Tris with 30 days Retail PSX Other Dispatch	67	261	25.67%	6	22	27.2%			-0.1366	YES
% EQ: Tris with 30 days Retail PSX Other Non-Dispatch	59	375	15.47%	0	7	0.0%			1.1213	YES
% EQ: Tris with 30 days Retail PSX Other Combo - Other Dispatch	2654	13677	19.76%	0	1	0.0%			0.482	YES
% EQ: Tris with 30 days Retail PSX Other Combo - Other Non-Dispatch	2645	13497	19.64%	0	1	0.0%			0.482	YES
% EQ: Tris with 30 days Retail PSX Other Dispatch	665	4632	14.36%	0	1	0.0%			0.482	YES
% EQ: Tris with 30 days Retail PSX Other Non-Dispatch	16	249	6.43%	0	1	0.0%			0.482	YES

Benchmark/Analysis	BST Numerator	BST Volume	BST Measures	CLEC Numerator	CLEC Volume	CLEC Measures	Standard Deviation	Standard Error	Z-Score	Significance
Percent Repeat Troubles within 30 days	254	13677	18.5%	0	9	0.0%			1.441	YES
% EQ: Tris with 30 days 2W/Analog Loop Dispatch	254	13677	18.5%	0	9	0.0%			1.441	YES
% EQ: Tris with 30 days 2W/Analog Loop Non-Dispatch	230	13663	16.8%	0	3	0.0%			0.339	YES
% EQ: Tris with 30 days 2W/Digital Loop Dispatch	167	4916	15.61%	0	3	0.0%			0.339	YES
% EQ: Tris with 30 days 2W/Digital Loop Non-Dispatch	6	14	42.86%	0	10	0.0%				
% EQ: Tris with 30 days Local Interconnection Trunks Dispatch	17	17	100%	11	46	22.5%			2.521	NO
% EQ: Tris with 30 days Local Interconnection Trunks Non-Dispatch	103	877	12.44%	0	4	0.0%			1.673	YES
% EQ: Tris with 30 days Local Interconnection Trunks (Unbundled Interoffice Transport) Non-Dispatch	10	117	8.54%	0	1	0.0%			0.3044	YES





**BellSouth Monthly State Summary**  
**Kentucky, February 2004**

Operator Percent Answered (With 30 Seconds Speed To Answer Performance) % Answered Within 30 Seconds - 1.6 % WITHIN 30 SEC  
 Operator Speed To Answer Speed To Answer Per 100mg Average Speed To Answer - 08

**Operator Services**

Benchmark/  
 Analog  
 Party by Design  
 Party by Design

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
					79.25%				Party by Design
					5.82				Party by Design













**BellSouth Monthly State Summary  
Kentucky, February 2004**

Service Inquiry w/LSR FOC/LINE LDF  
Service Inquiry w/LSR FOC/LIN/whiskered Interoffice Transport  
Speed of Answer  
Speed of Answer in Onnet/Local Carrier Service Center

**Ordering**

Benchmark/  
Analog  
IS & Returned <= 5 Business Days  
IS & Returned <= 5 Business Days  
Real Time / Bus Service Center

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
74871404E	6902911	128.5	4871428	37322	81.49				YES















Bellsouth Monthly State Summary  
Kentucky, February 2004

Provisioning  
Benchmark/  
Analog

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	ENLY
Avg Ctrb Nbrs Per Non-Mech Line	330	Residuals Non-Design > 10 Circuits	330	15	10.34				Diagnostic
Avg Ctrb Nbrs Per Non-Mech Line	22	Combs - Other Design > 10 Circuits	22	1	22.02				Diagnostic
Avg Ctrb Nbrs Per Non-Mech Line	22	Combs - Other Non-Design (Design In) < 10 Circuits	22	1	22.02				Diagnostic
Avg Ctrb Nbrs Per Non-Mech Line	15	Combs - Other Non-Design (Design In) > 10 Circuits	15	1	17.95				Diagnostic
Avg Ctrb Nbrs Per Non-Mech Line	31	Combs - Other Non-Design (Switch Based) < 10 Circuits	31	2	15.63				Diagnostic
Avg Ctrb Nbrs Per Non-Mech Line	0	Combs - Other Non-Design (Switch Based) > 10 Circuits	0	1	0.02				Diagnostic
Avg Ctrb Nbrs Per Non-Mech Line	0	Design Non-Design (Design In) < 10 Circuits	0	1	0.02				Diagnostic
Avg Ctrb Nbrs Per Non-Mech Line	12	Design Non-Design (Design In) > 10 Circuits	12	40	0.51				Diagnostic
Avg Ctrb Nbrs Per Non-Mech Line	1151	Design Non-Design (Design In) < 10 Circuits	1151	59	19.61				Diagnostic
Avg Ctrb Nbrs Per Non-Mech Line	695	Design Non-Design (Design In) > 10 Circuits	695	37	26.53				Diagnostic
Avg Ctrb Nbrs Per Non-Mech Line	15	Design Non-Design (Switch Based) < 10 Circuits	15	159	9.23				Diagnostic
Avg Ctrb Nbrs Per Non-Mech Line	23	Design Non-Design (Switch Based) > 10 Circuits	23	2	14				Diagnostic
Avg Ctrb Nbrs Per Non-Mech Line	46	Port Combinations Non-Design < 10 Circuits	46	3	15.49				Diagnostic
Avg Ctrb Nbrs Per Non-Mech Line	20	Port Combinations Non-Design > 10 Circuits	20	1	19.72				Diagnostic
Avg Ctrb Nbrs Per Non-Mech Line	17	Port Combinations Non-Design (Design In) < 10 Circuits	17	1	17.05				Diagnostic
Avg Ctrb Nbrs Per Non-Mech Line	14	Port Combinations Non-Design (Design In) > 10 Circuits	14	1	14				Diagnostic
Avg Ctrb Nbrs Per Non-Mech Line	14	Switch Ports Non-Design < 10 Circuits	14	1	14				Diagnostic
Avg Ctrb Nbrs Per Non-Mech Line	18	Switch Ports Non-Design > 10 Circuits	18	1	17.95				Diagnostic
Avg Ctrb Nbrs Per Non-Mech Line	158	Switch Ports Non-Design (Design In) < 10 Circuits	158	1	158				Diagnostic
Avg Ctrb Nbrs Per Non-Mech Line	17	Switch Ports Non-Design (Design In) > 10 Circuits	17	1	17.05				Diagnostic
Avg Ctrb Nbrs Per Non-Mech Line	14	Switch Ports Non-Design (Switch Based) < 10 Circuits	14	1	14				Diagnostic
Avg Ctrb Nbrs Per Non-Mech Line	14	Switch Ports Non-Design (Switch Based) > 10 Circuits	14	1	14				Diagnostic
Avg Ctrb Nbrs Per Non-Mech Line	158	Switch Ports Non-Design (Switch Based) < 10 Circuits	158	1	158				Diagnostic
Avg Ctrb Nbrs Per Non-Mech Line	17	Switch Ports Non-Design (Switch Based) > 10 Circuits	17	1	17.05				Diagnostic
Avg Ctrb Nbrs Per Non-Mech Line	14	USL and USLX (Design In) < 10 Circuits	14	1	14				Diagnostic
Avg Ctrb Nbrs Per Non-Mech Line	14	USL and USLX (Design In) > 10 Circuits	14	1	14				Diagnostic
Avg Ctrb Nbrs Per Non-Mech Line	158	USL and USLX (Switch Based) < 10 Circuits	158	1	158				Diagnostic
Avg Ctrb Nbrs Per Non-Mech Line	17	USL and USLX (Switch Based) > 10 Circuits	17	1	17.05				Diagnostic



















**BellSouth Monthly State Summary**  
Kentucky, February 2004

Benchmark/Analog	BST Numerator	BST Volumes	BST Measure	CLEC Numerator	CLEC Volumes	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
% Prov. Trouble w/ 30 Days Resale (SOL) Dispatch < 10 Circuits	0	35	0.00%							
% Prov. Trouble w/ 30 Days Resale (SOL) Dispatch > 10 Circuits	1	60	1.67%	0	4	0.00%			0.2621	YES
% Prov. Trouble w/ 30 Days Resale (SOL) Non-Dispatch < 10 Circuits	0	2	0.00%							
% Prov. Trouble w/ 30 Days Resale (SOL) Non-Dispatch > 10 Circuits	0	4	0.00%							
% Prov. Trouble w/ 30 Days Resale (PRX) Dispatch < 10 Circuits	0	2	0.00%							
% Prov. Trouble w/ 30 Days Resale (PRX) Dispatch > 10 Circuits	0	27	0.00%	0	2	0.00%				YES
% Prov. Trouble w/ 30 Days Resale (PRX) Non-Dispatch < 10 Circuits	0	2	0.00%							
% Prov. Trouble w/ 30 Days Resale (PRX) Non-Dispatch > 10 Circuits	0	353	2.18%	7	111	6.31%			1.0179	YES
% Prov. Trouble w/ 30 Days Resale (Remotes) Dispatch < 10 Circuits	358	11852	3.12%	104	2435	11.97%			-2.2627	NO
% Prov. Trouble w/ 30 Days Resale (Remotes) Non-Dispatch < 10 Circuits	660	6036	9.29%	3	26	0.00%			-0.4024	YES
% Prov. Trouble w/ 30 Days Resale (Remotes) Non-Dispatch > 10 Circuits	5	51	9.00%							
% Prov. Trouble w/ 30 Days LNE (Circuits - Other) Dispatch < 10 Circuits	1560	30044	5.89%	0	2	0.00%			0.3442	YES
% Prov. Trouble w/ 30 Days LNE (Circuits - Other) Non-Dispatch (Dispatch In) < 10 Circuits	1	13	7.69%							
% Prov. Trouble w/ 30 Days LNE (Circuits - Other) Non-Dispatch (Dispatch In) > 10 Circuits	75	1610	4.86%	0	6	0.00%			0.5404	YES
% Prov. Trouble w/ 30 Days LNE (Digital Loop - DS1) Dispatch < 10 Circuits	164	2481	6.61%							
% Prov. Trouble w/ 30 Days LNE (Digital Loop - DS1) Dispatch > 10 Circuits	0	16	0.00%							
% Prov. Trouble w/ 30 Days LNE (Digital Loop - DS1) Non-Dispatch < 10 Circuits	3	65	4.41%	3	26	11.94%			-1.6061	YES
% Prov. Trouble w/ 30 Days LNE (Digital Loop - DS1) Non-Dispatch > 10 Circuits	0	82	0.00%	0	1	0.00%				YES
% Prov. Trouble w/ 30 Days LNE (Digital Loop - DS1) Non-Dispatch (Dispatch In) < 10 Circuits	0	2	0.00%							
% Prov. Trouble w/ 30 Days LNE (Digital Loop - DS1) Non-Dispatch (Dispatch In) > 10 Circuits	0	26	0.00%	0	6	0.00%				YES
% Prov. Trouble w/ 30 Days LNE (SOL) Dispatch < 10 Circuits	1	20	5.00%							
% Prov. Trouble w/ 30 Days LNE (SOL) Non-Dispatch < 10 Circuits	74	1563	4.73%	0	2	0.00%			0.3161	YES
% Prov. Trouble w/ 30 Days LNE (SOL) Non-Dispatch > 10 Circuits	163	2441	6.89%	4	75	5.33%			0.4583	YES
% Prov. Trouble w/ 30 Days LNE (SOL) Non-Dispatch (Dispatch In) < 10 Circuits	649	5635	9.34%	62	670	9.26%			0.4036	YES
% Prov. Trouble w/ 30 Days LNE (SOL) Non-Dispatch (Dispatch In) > 10 Circuits	17	117	2.41%						-1.5066	YES
% Prov. Trouble w/ 30 Days LNE (SOL) Non-Dispatch (Dispatch In) Non-Dispatch < 10 Circuits	1630	34580	5.00%	459	16442	10.00%			11.5723	YES
% Prov. Trouble w/ 30 Days LNE (SOL) Non-Dispatch (Dispatch In) Non-Dispatch > 10 Circuits	0	4	0.00%							YES
% Prov. Trouble w/ 30 Days LNE (SOL) Non-Dispatch (Dispatch In) Non-Dispatch (Dispatch In) < 10 Circuits	2426	50135	2.85%	295	11413	2.32%			2.3064	YES
% Prov. Trouble w/ 30 Days LNE (SOL) Non-Dispatch (Dispatch In) Non-Dispatch (Dispatch In) > 10 Circuits	4386	126125	3.51%	723	26580	2.75%			6.2771	YES
% Prov. Trouble w/ 30 Days LNE (SOL) Non-Dispatch (Dispatch In) Non-Dispatch (Dispatch In) Non-Dispatch < 10 Circuits	0	39	0.00%	0	7	0.00%				YES
% Prov. Trouble w/ 30 Days LNE (SOL) Non-Dispatch (Dispatch In) Non-Dispatch (Dispatch In) Non-Dispatch > 10 Circuits	0	34	0.00%	0	1	0.00%			0.1517	YES
% Prov. Trouble w/ 30 Days LNE (SOL) Non-Dispatch (Dispatch In) Non-Dispatch (Dispatch In) Non-Dispatch (Dispatch In) < 10 Circuits	1	9	11.11%							
% Prov. Trouble w/ 30 Days LNE (SOL) Non-Dispatch (Dispatch In) Non-Dispatch (Dispatch In) Non-Dispatch (Dispatch In) > 10 Circuits	549	5536	9.74%	0	1	0.00%			0.3365	YES
% Prov. Trouble w/ 30 Days LNE (SOL) Non-Dispatch (Dispatch In) Non-Dispatch (Dispatch In) Non-Dispatch (Dispatch In) Non-Dispatch < 10 Circuits	5	17	29.41%							
% Prov. Trouble w/ 30 Days LNE (SOL) Non-Dispatch (Dispatch In) Non-Dispatch (Dispatch In) Non-Dispatch (Dispatch In) Non-Dispatch > 10 Circuits	4386	126125	3.51%							
% Prov. Trouble w/ 30 Days LNE (SOL) Non-Dispatch (Dispatch In) Non-Dispatch (Dispatch In) Non-Dispatch (Dispatch In) Non-Dispatch (Dispatch In) < 10 Circuits	42	6526	0.00%	1	1	100.00%			-3.0320	NO
% Prov. Trouble w/ 30 Days LNE (SOL) Non-Dispatch (Dispatch In) Non-Dispatch (Dispatch In) Non-Dispatch (Dispatch In) Non-Dispatch (Dispatch In) > 10 Circuits	12	12	16.67%							
% Prov. Trouble w/ 30 Days LNE (SOL) Non-Dispatch (Dispatch In) Non-Dispatch (Dispatch In) Non-Dispatch (Dispatch In) Non-Dispatch (Dispatch In) < 10 Circuits	4379	124669	3.51%	0	1	0.00%			0.1506	YES
% Prov. Trouble w/ 30 Days LNE (SOL) Non-Dispatch (Dispatch In) Non-Dispatch (Dispatch In) Non-Dispatch (Dispatch In) Non-Dispatch (Dispatch In) > 10 Circuits	74	1563	4.73%							
% Prov. Trouble w/ 30 Days LNE (SOL) Non-Dispatch (Dispatch In) Non-Dispatch (Dispatch In) Non-Dispatch (Dispatch In) Non-Dispatch (Dispatch In) < 10 Circuits	163	2441	6.89%							

**Provisioning**

Benchmark/Analog	BST Numerator	BST Volumes	BST Measure	CLEC Numerator	CLEC Volumes	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Repair SDH	0	35	0.00%							
Repair SDH	1	60	1.67%	0	4	0.00%			0.2621	YES
Repair SDH	0	2	0.00%							
Repair SDH	0	4	0.00%							
Repair PRX	0	2	0.00%							
Repair PRX	0	27	0.00%	0	2	0.00%				YES
Repair PRX	0	2	0.00%							
Repair PRX	0	353	2.18%	7	111	6.31%			1.0179	YES
Repair Residences	358	11852	3.12%	104	2435	11.97%			-2.2627	NO
Repair Residences	660	6036	9.29%	3	26	0.00%			-0.4024	YES
Repair Residences	5	51	9.00%							
Repair Residences	1560	30044	5.89%	0	2	0.00%			0.3442	YES
Repair Residences	1	13	7.69%							
Repair Residences	75	1610	4.86%	0	6	0.00%			0.5404	YES
Repair Residences	164	2481	6.61%							
Repair Residences	0	16	0.00%							
Repair Residences	3	65	4.41%	3	26	11.94%			-1.6061	YES
Repair Residences	0	82	0.00%	0	1	0.00%				YES
Repair Residences	0	2	0.00%							
Repair Residences	0	26	0.00%	0	6	0.00%				YES
Repair SDH - 8R1	1	20	5.00%							
Repair SDH - 8R1	74	1563	4.73%	0	2	0.00%			0.3161	YES
Repair SDH - 8R1	163	2441	6.89%	4	75	5.33%			0.4583	YES
Repair SDH - 8R1	649	5635	9.34%	62	670	9.26%			0.4036	YES
Repair SDH - 8R1	17	117	2.41%						-1.5066	YES
Repair SDH - 8R1	1630	34580	5.00%	459	16442	10.00%			11.5723	YES
Repair SDH - 8R1	0	4	0.00%							YES
Repair SDH - 8R1	2426	50135	2.85%	295	11413	2.32%			2.3064	YES
Repair SDH - 8R1	4386	126125	3.51%	723	26580	2.75%			6.2771	YES
Repair SDH - 8R1	0	39	0.00%	0	7	0.00%				YES
Repair SDH - 8R1	0	34	0.00%	0	1	0.00%			0.1517	YES
Repair SDH - 8R1	1	9	11.11%							
Repair SDH - 8R1	549	5536	9.74%	0	1	0.00%			0.3365	YES
Repair SDH - 8R1	5	17	29.41%							
Repair SDH - 8R1	4386	126125	3.51%							
Repair SDH - 8R1	42	6526	0.00%	1	1	100.00%			-3.0320	NO
Repair SDH - 8R1	12	12	16.67%							
Repair SDH - 8R1	4379	124669	3.51%	0	1	0.00%			0.1506	YES
Repair SDH - 8R1	74	1563	4.73%							
Repair SDH - 8R1	163	2441	6.89%							

Benchmark/Analog	BST Numerator	BST Volumes	BST Measure	CLEC Numerator	CLEC Volumes	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Repair Residences and Business (PO1S)	0	35	0.00%							
Repair Residences and Business (PO1S)	1	60	1.67%	0	4	0.00%			0.2621	YES
Repair Residences and Business (PO1S)	0	2	0.00%							
Repair Residences and Business (PO1S)	0	4	0.00%							
Repair Residences and Business (PO1S)	0	2	0.00%							
Repair Residences and Business (PO1S)	0	27	0.00%	0	2	0.00%				YES
Repair Residences and Business (PO1S)	0	2	0.00%							
Repair Residences and Business (PO1S)	0	353	2.18%	7	111	6.31%			1.0179	YES
Repair Residences and Business (PO1S)	358	11852	3.12%	104	2435	11.97%			-2.2627	NO
Repair Residences and Business (PO1S)	660	6036	9.29%	3	26	0.00%			-0.4024	YES
Repair Residences and Business (PO1S)	5	51	9.00%							
Repair Residences and Business (PO1S)	1560	30044	5.89%	0	2	0.00%			0.3442	YES
Repair Residences and Business (PO1S)	1	13	7.69%							
Repair Residences and Business (PO1S)	75	1610	4.86%	0	6	0.00%			0.5404	YES
Repair Residences and Business (PO1S)	164	2481	6.61%							
Repair Residences and Business (PO1S)	0	16	0.00%							
Repair Residences and Business (PO1S)	3	65	4.41%	3	26	11.94%			-1.6061	YES
Repair Residences and Business (PO1S)	0	82	0.00%	0	1	0.00%				YES
Repair Residences and Business (PO1S)	0	2	0.00%							
Repair Residences and Business (PO1S)	0	26	0.00%	0	6	0.00%				YES
Repair Residences and Business (PO1S)	1	20	5.00%							
Repair Residences and Business (PO1S)	74	1563	4.73%	0	2	0.00%			0.3161	YES
Repair Residences and Business (PO1S)	163	2441	6.89%	4	75	5.33%			0.4583	YES
Repair Residences and Business (PO1S)	649	5635	9.34%	62	670	9.26%			0.4036	YES
Repair Residences and Business (PO1S)	17	117	2.41%						-1.5066	YES
Repair Residences and Business (PO1S)	1630	34580	5.00%	459	16442	10.00%			11.5723	YES
Repair Residences and Business (PO1S)	0	4	0.00%							YES
Repair Residences and Business (PO1S)	2426	50135	2.85%	295	11413	2.32%			2.3064	YES
Repair Residences and Business (PO1S)	4386	126125	3.51%	723	26580	2.75%			6.2771	YES
Repair Residences and Business (PO1S)	0	39	0.00%	0	7	0.00%				YES
Repair Residences and Business (PO1S)	0	34	0.00%	0	1	0.00%			0.1517	YES
Repair Residences and Business (PO1S)	1	9	11.11%							
Repair Residences and Business (PO1S)	549	5536	9.74%	0	1	0.00%			0.3365	YES
Repair Residences and Business (PO1S)	5	17	29.41%							
Repair Residences and Business (PO1S)	4386	126125	3.51%							
Repair Residences and Business (PO1S)	42	6526	0.00%	1	1	100.00%			-3.0320	NO
Repair Residences and Business (PO1S)	12	12	16.67%							







