



Accessible

Date: **December 8, 2008**

Number: **CLECSES08-**

Effective Date:

Category: **All**

Subject: **System Outage Notification**

Related Letters: **NA**

Attachment: **Yes**

States Impacted: **Alabama, Georgia, Florida, Kentucky, Louisiana, Tennessee, Mississippi, North Carolina, South Carolina,**

Issuing ILECS: **AT&T Alabama, AT&T Georgia, AT&T Florida, AT&T Kentucky, AT&T Louisiana, AT&T Tennessee, AT&T Mississippi, AT&T North Carolina, AT&T South Carolina (collectively referred to for purposes of this Accessible Letter as "AT&T Southeast Region")**

Response Deadline: **NA**

Contact: **Change Management Point of Contact at attcmp@att.com**

Conference Call/Meeting: **Conference Call**

Date/Time: **Monday, December 8, 2008
11:00 AM Central**

Bridge: **1-510-452-6490
Access Code: 2778383#**

RSVP to:

By: **NA**

This accessible letter is to provide current status of the power outage caused by a water main break outside the St. Louis data center (801 Chestnut Street). Water flooded the building switch gear forcing a shutdown of commercial and generator power to the entire building. A variety of Retail and Wholesale applications, affecting both local and access services, are currently impacted in all regions.

AT&T is working to resolve this issue. Power has been restored and we are in the process of recovering and validating our systems as quickly as possible.

Wholesale areas that are impacted include the following:

- LSR processing in the AT&T Connecticut, AT&T Midwest Region, AT&T Southeast Region, AT&T Missouri, AT&T Oklahoma, AT&T Kansas, and AT&T Arkansas.
- ASR processing in AT&T Connecticut, AT&T Missouri, AT&T Oklahoma, AT&T Kansas, and AT&T Arkansas.
- Billing claims processing in all AT&T regions.
- Trouble reporting in AT&T Missouri, AT&T Oklahoma, AT&T Kansas, and AT&T Arkansas.

The system outage broadcast notification system was also impacted; in order to notify CLECs as soon as possible, AT&T provided notice via the CMP Point of Contact List and CLEC User Forum Executive Steering Committee List following AT&T's assessment of the outage and its impact.

AT&T will host a conference call at 11:00 AM Central to provide current a status of our efforts. The conference call details are listed above.

Direct any questions to the CMP mailbox at attcmp@att.com.