

Bellsouth Monthly State Summary Kentucky, January 2004

Billing

Billing Invoice Accuracy	Invoice Accuracy Interconnection	Invoice Accuracy Resale	Invoice Accuracy UNE	Party with Retail	Benchmark/Analogy	BSIT Numerator	BSIT Volume	BSIT Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Billing Invoice Accuracy															
Invoice Accuracy Interconnection	97243115	98023737	99.31%	3.21	2447533815	1128765388	2.17							-59.033	YES
Invoice Accuracy Resale	97243115	98023737	99.31%	3.21	2447533815	1128765388	2.17							-47.1571	YES
Invoice Accuracy UNE	97243115	98023737	99.31%	3.21	2447533815	1128765388	2.17							-159.3484	YES
Billing Invoice Timeliness															
Invoice Timeliness Interconnection - CABS	97243115	98023737	4.99	71206	15009	4.74									YES
Invoice Timeliness Resale - CRIS	97243115	98023737	4.54	6492	1916	3.39									YES
Invoice Timeliness UNE - CRIS	97243115	98023737	4.54	11372	2328	4.88									NO
Mean Time to Deliver															
Mean Time to Deliver Usage - Regional	2965	811	3.21	2447533815	1128765388	2.17									YES
Non-Recurring Charge Completeness															
Non-Recur Charge Completeness Interconnection	5392820	5839811	92.95%	30749	37256	98.37%								-21.5837	YES
Non-Recur Charge Completeness Resale	5392820	5839811	92.95%	91021	98380	99.57%									YES
Non-Recur Charge Completeness UNE	5392820	5839811	92.95%	163037	164065	99.37%									YES
Recurring Charge Completeness															
Recur Charge Completeness Interconnection	2313055	2425871	96.35%	1204	1207	99.80%								-9.0213	YES
Recur Charge Completeness Resale	2313055	2425871	96.35%	48813	48813	99.39%									YES
Recur Charge Completeness UNE	2313055	2425871	96.35%	208936	208935	99.98%									YES
Usage Data Delivery Accuracy															
Usage Data Delivery Accuracy	298	298	100.00%	38965	38965	100.00%									YES
Usage Data Delivery Completeness															
Usage Data Delivery Completeness	811	811	100.00%	1128519604	1128765388	99.98%									NO
Usage Data Delivery Timeliness															
Usage Data Delivery Timeliness	810	811	99.89%	1123677490	1128765388	99.55%								2.6801	NO

BellSouth Monthly State Summary
Kentucky, January 2004

Percent Quote Provided

% Quotes Provided within X Business Days 10 Business Days	
% Quotes Provided within X Business Days 30 Business Days	
% Quotes Provided within X Business Days 60 Business Days	
Percent Request Processed Within "X" Days	
% New Business Requests Processed within 30 days	

Bona Fide

Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
90%										
90%										
90%										
	1	1	100.00%							YES

BellSouth Monthly State Summary
Kentucky, January 2004

Change Management

Associated Document	Timeliness	Regional % Documentation Sent On Time	Benchmark/ Analogy	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Score	Equity
Associated Document	Timeliness - Regional % Documentation Sent On Time	95.00%	95.00%										
Associated Document	Timeliness - Regional % Documentation Sent On Time - Defects	95.00%											
Change Management Document	Change Management Document - Regional												
Change Management Document	Change Management Document - Regional												
Change Management Notice	Change Management Notice - Regional												
Interface Outage Notification	Interface Outage Notification - Regional												
Interface Outage Notification	Interface Outage Notification - Regional												
Notice Timeliness	Notice Timeliness - Regional	97.00%											
Notice Timeliness	Notice Timeliness - Regional												
Number of Defects in Production Releases	Number of Defects in Production Releases - Regional Severity 1	0											
Number of Defects in Production Releases	Number of Defects in Production Releases - Regional Severity 1	0											
Number of Defects in Production Releases	Number of Defects in Production Releases - Regional Severity 2	0											
Number of Defects in Production Releases	Number of Defects in Production Releases - Regional Severity 3	0											
Percent Change Requests Accepted Or Rejected Within 10 Days	% Change Requests Accepted or Rejected Within 10 Days - Regional	95.00%											
Percent Change Requests Accepted Or Rejected Within 10 Days	% Change Requests Accepted or Rejected Within 10 Days - Regional												
Percent Change Requests Rejected	% Change Requests Rejected - Regional	0%											
Percent Change Requests Rejected	% Change Requests Rejected - Regional												
Percent Of Change Requests Implemented Within 60 Weeks Of Prioritization	% Change Requests Implemented Within 60 weeks Prioritization - Regional Type 4	95.00%											
Percent Of Change Requests Implemented Within 60 Weeks Of Prioritization	% Change Requests Implemented Within 60 weeks Prioritization - Regional Type 4												
Percent Of Change Requests Implemented Within 60 Weeks Of Prioritization	% Change Requests Implemented Within 60 weeks Prioritization - Regional Type 5	95.00%											
Percent Of Change Requests Implemented Within 60 Weeks Of Prioritization	% Change Requests Implemented Within 60 weeks Prioritization - Regional Type 5												
Percent Software Errors Corrected In X Business Days	% Software Errors Corrected in X Business Days - Regional Software Errors Corrected in	95.00%											
Percent Software Errors Corrected In X Business Days	% Software Errors Corrected in X Business Days - Regional Software Errors Corrected in												
Percent Software Errors Corrected In X Business Days	% Software Errors Corrected in X Business Days - Regional Software Errors Corrected in	95.00%											
Percent Software Errors Corrected In X Business Days	% Software Errors Corrected in X Business Days - Regional Software Errors Corrected in												
Software Validation	Software Validation - Regional	95%											
Software Validation	Software Validation - Regional												

**BellSouth Monthly State Summary
Kentucky, January 2004**

Database Update

Average Database Update Interval	
Average Database Update Interval Directory Assistance	95%
Average Database Update Interval Directory Listings	95%
Average Database Update Interval Line Information Database	95%
Percent Database Update Accuracy	
% Database Accuracy Directory Assistance	95%
% Database Accuracy Directory Listings	95%
% Database Accuracy Line Information Database	95%
Percent Loaded by Effective Date	
% XXXLRTNs Loaded by LERS - Regional	100%

Benchmark/ Analog	Party by Design
	95%
	95%
	95%

BSIT Numerator	BSIT Volume	BSIT Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
78.73	27	2.92	78.61	27	2.91				Party by Design
0.96	27	0.04	0.96	27	0.04				Party by Design
30.03	21	1.43	30.02	21	1.43				Party by Design
			297	297	100.00%				YES
			703	704	99.86%				YES
			1140	1140	100.00%				YES
			9	9	100.00%				YES

BellSouth Monthly State Summary
Kentucky, January 2004

Directory Assistance

Directory Percent Answered Within X" Seconds
 Speed to Answer Performance/ Answered Within X" Seconds - DA & WITHIN 12 SB
 Directory Speed To Answer
 Speed to Answer Performance/Average Speed to Answer - DA

Benchmark/
 Analog
 Party by Design

BSI Numerator	BSI Volume	BSI Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
					74.10%				Party by Design
					8.31				Party by Design

BellSouth Monthly State Summary
Kentucky, January 2004

E911 Accuracy
E911 Interval
E911 Mean Interval
E911 Timeliness
E911 Timeliness

E911

Benchmark/
 Analog
 Party by Design
 Party by Design
 Party by Design

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
108413	109223	97.43%							Party by Design
72738	1931	0.83							Party by Design
1931	1931	100.00%							Party by Design

BeltSouth Monthly State Summary
Kentucky, January 2004

Maintenance & Repair

Benchmark/
Analysis

Residence / Business Maintenance Center

Average Answer Time

Customer / Trouble Report Rate

Customer / Trouble Report Rate 2V Analog Loop Design Dispatch
Customer / Trouble Report Rate 2V Analog Loop Design Non-Dispatch
Customer / Trouble Report Rate 2V Analog Loop Non-Dispatch Dispatch
Customer / Trouble Report Rate 2V Analog Loop Non-Dispatch Non-Dispatch
Customer / Trouble Report Rate Local Interconnection Trunks Dispatch
Customer / Trouble Report Rate Local Interconnection Trunks Non-Dispatch
Customer / Trouble Report Rate Local Transport (Unbundled Interface) Transport Dispatch
Customer / Trouble Report Rate Local Transport (Unbundled Interface) Transport Non-Dispatch
Customer / Trouble Report Rate Local Transport (Unbundled Interface) Transport Non-Dispatch
Customer / Trouble Report Rate Resale Business Dispatch
Customer / Trouble Report Rate Resale Business Non-Dispatch
Customer / Trouble Report Rate Resale Context Non-Dispatch
Customer / Trouble Report Rate Resale Context Non-Dispatch
Customer / Trouble Report Rate Resale Design Dispatch
Customer / Trouble Report Rate Resale Design Non-Dispatch
Customer / Trouble Report Rate Resale SION Dispatch
Customer / Trouble Report Rate Resale SION Non-Dispatch
Customer / Trouble Report Rate Resale PBX Dispatch
Customer / Trouble Report Rate Resale PBX Non-Dispatch
Customer / Trouble Report Rate Resale PBX Non-Dispatch
Customer / Trouble Report Rate Resale Residence Business (POTS) Dispatch
Customer / Trouble Report Rate Resale Residence Business (POTS) Non-Dispatch
Customer / Trouble Report Rate Resale Residence Business (POTS) Non-Dispatch
Customer / Trouble Report Rate Resale Residence Non-Dispatch
Customer / Trouble Report Rate UPE Combos - Other Dispatch
Customer / Trouble Report Rate UPE Combos - Other Non-Dispatch
Customer / Trouble Report Rate UPE Digital Loop < DS1 Dispatch
Customer / Trouble Report Rate UPE Digital Loop < DS1 Non-Dispatch
Customer / Trouble Report Rate UPE Digital Loop >= DS1 Dispatch
Customer / Trouble Report Rate UPE Digital Loop >= DS1 Non-Dispatch
Customer / Trouble Report Rate UPE ISDN Dispatch
Customer / Trouble Report Rate UPE ISDN Non-Dispatch
Customer / Trouble Report Rate UPE Line Sharing Dispatch
Customer / Trouble Report Rate UPE Line Sharing Non-Dispatch
Customer / Trouble Report Rate UPE Loop * Part Combinations Dispatch
Customer / Trouble Report Rate UPE Loop * Part Combinations Non-Dispatch
Customer / Trouble Report Rate UPE Other Design Dispatch
Customer / Trouble Report Rate UPE Other Design Non-Dispatch
Customer / Trouble Report Rate UPE Other Design Non-Dispatch
Customer / Trouble Report Rate UPE Switch Ports Dispatch
Customer / Trouble Report Rate UPE Switch Ports Non-Dispatch
Customer / Trouble Report Rate UPE Switch Ports Non-Dispatch
Customer / Trouble Report Rate UPE XDSL (HDSL, ADSL, and UCL) Dispatch
Customer / Trouble Report Rate UPE XDSL (HDSL, ADSL, and UCL) Non-Dispatch

M&P Interface Availability

OSI Interface Availability (MARI) BOCA/SIC/IS/ BST & CLEC
OSI Interface Availability (MARI) CLEC TARI/ CLEC
OSI Interface Availability (MARI) EGTA/ CLEC
OSI Interface Availability (MARI) LIMOS/ BST & CLEC
OSI Interface Availability (MARI) LMP/ BST & CLEC
OSI Interface Availability (MARI) MARCH/ BST & CLEC
OSI Interface Availability (MARI) OSRPCN/ BST & CLEC
OSI Interface Availability (MARI) PREDICTOR/ BST & CLEC
OSI Interface Availability (MARI) SPCS/ BST & CLEC
OSI Interface Availability (MARI) TARI/ BST

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
15530	647800	1.68%	4	899	0.74%			2.8573	YES
15246	631700	1.29%	5	599	0.00%			3.8657	YES
15736	878196	0.66%	0	218	0.30%			0.9653	YES
5736	105897	0.00%	0	27452	0.00%			1.1633	YES
3	105897	0.00%	0	27452	0.00%			0.7752	YES
11	1111	0.99%	0	53	0.00%			0.7077	YES
18	1111	1.62%	1	53	1.95%			-0.149	YES
2098	200550	0.81%	55	3869	1.49%			-4.5087	NO
1092	200550	0.40%	28	3689	0.76%			-3.9719	NO
12	200550	0.21%	1	198	0.13%			-0.917	YES
94	53581	0.71%	3	178	0.09%			0.5171	YES
96	121565	0.26%	0	306	0.29%			0.6526	YES
961	121565	0.50%	5	1719	1.71%			-2.0716	YES
29	7280	0.40%	2	133	1.50%			0.2758	YES
31	7280	0.43%	0	133	0.00%			0.2558	NO
46	30451	0.15%	3	767	0.39%			-1.7047	NO
38	30451	0.12%	0	767	0.00%			0.5626	NO
15809	878196	1.80%	264	12322	2.14%			-2.8125	NO
1236	878196	0.71%	613	9170	0.24%			-2.0753	NO
1632	630750	0.71%	10	656	1.42%			6.4481	YES
16236	1069155	1.52%	4	695	2.016%			2.0168	YES
16236	1069155	0.28%	5	788	0.63%			-2.0775	YES
390	151313	0.31%	2	788	0.25%			0.2884	YES
471	151313	0.61%	15	1080	1.39%			-3.1845	NO
132	21567	0.72%	6	1080	0.66%			0.6326	NO
196	2674	0.78%	5	355	1.30%			-1.1663	YES
20	2674	0.74%	0	355	0.09%			1.5664	YES
793	85524	0.38%	4	772	0.82%			-0.8754	YES
333	85524	0.38%	4	772	0.29%			0.9677	YES
15530	547600	1.68%	2215	162801	1.36%			1.97249	YES
6344	547600	0.67%	385	162801	0.24%			-1.7656	NO
306	121565	0.25%	15	1080	1.38%			-1.5382	YES
361	121565	0.30%	6	1086	0.00%			1.5382	YES
19530	547600	1.68%	0	146	0.00%			-0.0228	NO
6344	547600	0.67%	1	146	0.68%			-3.4462	NO
6238	878196	0.80%	1	4	25.00%			0.1193	YES
283	85524	0.34%	0	405	0.00%			0.1786	YES
333	85524	0.39%	2	405	0.45%			-0.5388	YES

94.90%	100.00%	99.87%
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BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
422186.4	15590	26.5	18.3	4	4.58			1.0737	YES
422186.4	15590	26.5	40.84	4	40.84			0.2914	YES
619410.12	15745	26.57	36.25	2	18.13				YES
69232.45	5738	11.91			29.91				YES
158.02	3	52.68			89.81				YES
65.17	1	26.03	0.03	1	1.62			0.6498	YES
2573.83	18	12.27	697.45	55	7.82			-0.1418	YES
2573.83	1052	2.97	179.82	28	6.4			-0.5591	YES
1908.73	112	16.13	4.47	1	20.75			0.5591	YES
202.6	90	2.92			8.81				YES
1568.67	306	5.12	20.4	3	6.8			-0.4853	YES
2003.58	361	4.87	4.88	5	5.63			0.7482	YES
220.95	29	7.62	14.88	2	7.44			0.0179	YES
201.58	41	6.63	5.72	3	5.21			-4.0135	NO
420243.85	38	5.32			6.21				YES
7198.83	15609	26.89	1439.06	264	16.74			3.8332	YES
	6238	11.41	311.5	61	5.11			1.85	YES

BellSouth Monthly State Summary

Kentucky, January 2004

Trunk Group Performance

The Number of Conversations Two Hour Period When CLEC Billing Exceeded BellSouth Billing by More Than 0.5%

Service Order Accuracy
PERCENT PROVISIONING ORDER ACCURACY-RESALE RESIDENCE - < 10 Circuits Dispatch
PERCENT PROVISIONING ORDER ACCURACY-RESALE RESIDENCE - 2 10 Circuits Dispatch
PERCENT PROVISIONING ORDER ACCURACY-RESALE RESIDENCE - < 10 Circuits Non-Dispatch
PERCENT PROVISIONING ORDER ACCURACY-RESALE RESIDENCE - 2 10 Circuits Non-Dispatch
PERCENT PROVISIONING ORDER ACCURACY-RESALE BUSINESS - < 10 Circuits Dispatch
PERCENT PROVISIONING ORDER ACCURACY-RESALE BUSINESS - 2 10 Circuits Dispatch
PERCENT PROVISIONING ORDER ACCURACY-RESALE BUSINESS - < 10 Circuits Non-Dispatch
PERCENT PROVISIONING ORDER ACCURACY-RESALE BUSINESS - 2 10 Circuits Non-Dispatch
PERCENT PROVISIONING ORDER ACCURACY-RESALE DESIGN (SPECIALS) - < 10 Circuits Dispatch
PERCENT PROVISIONING ORDER ACCURACY-RESALE DESIGN (SPECIALS) - 2 10 Circuits Dispatch
PERCENT PROVISIONING ORDER ACCURACY-RESALE DESIGN (SPECIALS) - < 10 Circuits Non-Dispatch
PERCENT PROVISIONING ORDER ACCURACY-RESALE DESIGN (SPECIALS) - 2 10 Circuits Non-Dispatch
PERCENT PROVISIONING ORDER ACCURACY-LINE SPECIALS (DESIGN) - < 10 Circuits Dispatch
PERCENT PROVISIONING ORDER ACCURACY-LINE SPECIALS (DESIGN) - 2 10 Circuits Dispatch
PERCENT PROVISIONING ORDER ACCURACY-LINE SPECIALS (DESIGN) - < 10 Circuits Non-Dispatch
PERCENT PROVISIONING ORDER ACCURACY-LINE SPECIALS (DESIGN) - 2 10 Circuits Non-Dispatch
PERCENT PROVISIONING ORDER ACCURACY-LINE (NON-DESIGN) - < 10 Circuits Dispatch
PERCENT PROVISIONING ORDER ACCURACY-LINE (NON-DESIGN) - 2 10 Circuits Dispatch
PERCENT PROVISIONING ORDER ACCURACY-LINE (NON-DESIGN) - < 10 Circuits Non-Dispatch
PERCENT PROVISIONING ORDER ACCURACY-LINE (NON-DESIGN) - 2 10 Circuits Non-Dispatch
PERCENT PROVISIONING ORDER ACCURACY-LOCAL INTERCONNECTION TRUNKS - < 10 Circuits Dispatch
PERCENT PROVISIONING ORDER ACCURACY-LOCAL INTERCONNECTION TRUNKS - 2 10 Circuits Dispatch
PERCENT PROVISIONING ORDER ACCURACY-LOCAL INTERCONNECTION TRUNKS - < 10 Circuits Non-Dispatch
PERCENT PROVISIONING ORDER ACCURACY-LOCAL INTERCONNECTION TRUNKS - 2 10 Circuits Non-Dispatch

Miscellaneous

Benchmark/Analogy	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
>=95%						97.87%				YES
>=95%						100.00%				YES
>=95%						99.72%				YES
>=95%						100.00%				YES
>=95%						100.00%				YES
>=95%						98.13%				YES
>=95%						94.83%				NO
>=95%						100.00%				YES
>=95%						100.00%				YES
>=95%						100.00%				YES
>=95%						88.18%				NO
>=95%						100.00%				YES
>=95%						100.00%				YES
>=95%						95.24%				YES
>=95%						99.58%				YES
>=95%						96.33%				YES
>=95%						99.64%				YES
>=95%						100.00%				YES
>=95%						100.00%				YES
>=95%						100.00%				YES
>=95%						100.00%				YES

BellSouth Monthly State Summary
Kentucky, January 2004

Operator Services

Operator Percent Answered Within "x" Seconds
 Speed to Answer Performance % Answered Within "x" Seconds - Total % WITHIN 10 S
 Operator Speed To Answer
 Speed to Answer Performance/Average Speed to Answer - Tol

Benchmark/
 Analog
 Party by Design

BSI Numerator	BSI Volume	BSI Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
					78.50%				Party by Design
					55				Party by Design

Ballsouth Monthly State Summary
Kentucky, January 2004

Ordering	Benchmark/ Analysis	BST Volume	BST Measure	CLEC Number	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
FOC & Rel Resp Comp Multiple Responses (Full Mech) ZV Analoq Loop Design	95%	3	3192	3	3192	100.00%				YES
FOC & Rel Resp Comp Multiple Responses (Full Mech) ZV Analoq Loop Non-Design	95%	12	100.00%	12	100.00%	100.00%				YES
FOC & Rel Resp Comp Multiple Responses (Full Mech) ZV Analoq Loop w/ NP - N	95%	15	100.00%	15	100.00%	100.00%				YES
FOC & Rel Resp Comp Multiple Responses (Full Mech) ZV Analoq Loop w/ NP - D	95%	1	100.00%	1	100.00%	100.00%				YES
FOC & Rel Resp Comp Multiple Responses (Full Mech) ZV Analoq Loop w/ NP - HD	95%	1	100.00%	1	100.00%	100.00%				YES
FOC & Rel Resp Comp Multiple Responses (Full Mech) ULP (Standard)	95%	1222	99.92%	1223	99.92%					YES
FOC & Rel Resp Comp Multiple Responses (Full Mech) Local Interconnection Tunks	95%	138	100.00%	138	100.00%					YES
FOC & Rel Resp Comp Multiple Responses (Full Mech) Resale Business	95%	1	100.00%	1	100.00%					YES
FOC & Rel Resp Comp Multiple Responses (Full Mech) Resale Contrax	95%	1	100.00%	1	100.00%					YES
FOC & Rel Resp Comp Multiple Responses (Full Mech) Resale ISDN	95%	1	100.00%	1	100.00%					YES
FOC & Rel Resp Comp Multiple Responses (Full Mech) Resale PBX	95%	1	100.00%	1	100.00%					YES
FOC & Rel Resp Comp Multiple Responses (Full Mech) Resale Other	95%	1	100.00%	1	100.00%					YES
FOC & Rel Resp Comp Multiple Responses (Full Mech) ULP + Port Combinat	95%	3202	99.99%	3202	99.99%					YES
FOC & Rel Resp Comp Multiple Responses (Full Mech) ULP + Port Combinat	95%	1176	100.00%	1176	100.00%					YES
FOC & Rel Resp Comp Multiple Responses (Full Mech) ULP + Port Combinat	95%	1176	100.00%	1176	100.00%					YES
FOC & Rel Resp Comp Multiple Responses (Full Mech) ULP + Port Combinat	95%	24	100.00%	24	100.00%					YES
FOC & Rel Resp Comp Multiple Responses (Full Mech) ULP + Port Combinat	95%	6	100.00%	6	100.00%					YES
FOC & Rel Resp Comp Multiple Responses (Full Mech) ULP + Port Combinat	95%	2	100.00%	2	100.00%					YES
FOC & Rel Resp Comp Multiple Responses (Full Mech) ULP + Port Combinat	95%	4	100.00%	4	100.00%					YES
FOC & Rel Resp Comp Multiple Responses (Full Mech) ULP + Port Combinat	95%	114	99.13%	115	99.13%					YES
FOC & Rel Resp Comp Multiple Responses (Full Mech) Local Interconnection Tunks	95%	40	100.00%	40	100.00%					YES
FOC & Rel Resp Comp Multiple Responses (Full Mech) Local Interconnection Tunks	95%	4	100.00%	4	100.00%					YES
FOC & Rel Resp Comp Multiple Responses (Full Mech) Local Interconnection Tunks	95%	14	93.35%	15	93.35%					NO
FOC & Rel Resp Comp Multiple Responses (Full Mech) Local Interconnection Tunks	95%	1	100.00%	1	100.00%					YES
FOC & Rel Resp Comp Multiple Responses (Full Mech) Local Interconnection Tunks	95%	33	100.00%	33	100.00%					YES
FOC & Rel Resp Comp Multiple Responses (Full Mech) Local Interconnection Tunks	95%	40	87.58%	41	87.58%					YES
FOC & Rel Resp Comp Multiple Responses (Full Mech) Local Interconnection Tunks	95%	399	96.84%	412	96.84%					YES
FOC & Rel Resp Comp Multiple Responses (Full Mech) Local Interconnection Tunks	95%	257	96.67%	256	96.67%					NO
FOC & Rel Resp Comp Multiple Responses (Full Mech) Local Interconnection Tunks	95%	12	85.71%	14	85.71%					NO
FOC & Rel Resp Comp Multiple Responses (Full Mech) Local Interconnection Tunks	95%	2	100.00%	2	100.00%					YES
FOC & Rel Resp Comp Multiple Responses (Full Mech) Local Interconnection Tunks	95%	1	50.00%	2	50.00%					NO
FOC & Rel Resp Comp Multiple Responses (Full Mech) Local Interconnection Tunks	95%	404	97.12%	418	97.12%					YES
FOC & Rel Resp Comp Multiple Responses (Full Mech) Local Interconnection Tunks	95%	95	86.73%	99	86.73%					NO
FOC & Rel Resp Comp Multiple Responses (Full Mech) Local Interconnection Tunks	95%	535	90.83%	569	90.83%					NO
FOC & Rel Resp Comp Multiple Responses (Full Mech) Local Interconnection Tunks	95%	6	85.71%	7	85.71%					NO
FOC & Rel Resp Comp Multiple Responses (Full Mech) Local Interconnection Tunks	95%	2	100.00%	2	100.00%					YES
FOC & Rel Resp Comp Multiple Responses (Full Mech) Local Interconnection Tunks	95%	18	21.21%	69	21.21%					NO
FOC & Rel Resp Comp Multiple Responses (Full Mech) Local Interconnection Tunks	95%	4276	51.45%	4664	51.45%					YES
FOC & Rel Resp Comp Multiple Responses (Full Mech) Local Interconnection Tunks	95%	19	86.15%	231	86.15%					NO
FOC & Rel Resp Comp Multiple Responses (Full Mech) Local Interconnection Tunks	95%	2	66.67%	3	66.67%					NO

Ordering	Benchmark/ Analysis	BST Volume	BST Measure	CLEC Number	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
95% <= 2 Hour		8	100.00%	8	100.00%					YES
95% <= 3 Hour		15	100.00%	15	100.00%					YES
95% <= 4 Hour		1	100.00%	1	100.00%					YES

Bellsouth Monthly State Summary
Kentucky, January 2004

Ordering

Ordering	Benchmark/ Analysis	Ordering	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
FOC Timeliness (Full Mech) NLP (Standalone)	95% <= 3 Hours		1188	1188	100.00%			100.00%				YES
FOC Timeliness (Full Mech) Local Interconnection Trunks	95% <= 3 Hours		111	111	100.00%			100.00%				YES
FOC Timeliness (Full Mech) Local Transport (Unbundled Interoffice Transport)	95% <= 3 Hours											
FOC Timeliness (Full Mech) Resale Center												
FOC Timeliness (Full Mech) Resale Design												
FOC Timeliness (Full Mech) Resale ISDN												
FOC Timeliness (Full Mech) Resale PBX												
FOC Timeliness (Full Mech) Resale Residence												
FOC Timeliness (Full Mech) UNE Combos - Other												
FOC Timeliness (Full Mech) UNE ISDN												
FOC Timeliness (Full Mech) UNE Line Sharing												
FOC Timeliness (Full Mech) UNE Other Combinations												
FOC Timeliness (Full Mech) UNE Other Design												
FOC Timeliness (Full Mech) UNE Other Non-Design												
FOC Timeliness (Full Mech) UNE Switch Ports												
FOC Timeliness (Non Mech) ZV Analog Loop Design	95% <= 3 Hours		16	16	100.00%			100.00%				YES
FOC Timeliness (Non Mech) ZV Analog Loop Non-Design	95% <= 36 Hours		3	4	75.00%		1	100.00%				NO
FOC Timeliness (Non Mech) ZV Analog Loop w/NLP - Design	95% <= 36 Hours		1	1	100.00%			100.00%				YES
FOC Timeliness (Non Mech) ZV Analog Loop w/NLP - Non-Design	95% <= 36 Hours											
FOC Timeliness (Non Mech) ZV Analog Loop w/NLP - Design	95% <= 36 Hours											
FOC Timeliness (Non Mech) ZV Analog Loop w/NLP - Non-Design	95% <= 36 Hours											
FOC Timeliness (Non Mech) Local Interconnection Trunks	95% <= 10 Days											
FOC Timeliness (Non Mech) Local Transport (Unbundled Interoffice Transport)												
FOC Timeliness (Non Mech) Resale Business	95% <= 36 Hours		18	18	100.00%			100.00%				YES
FOC Timeliness (Non Mech) Resale Center	95% <= 36 Hours		4	4	100.00%			100.00%				YES
FOC Timeliness (Non Mech) Resale Design	95% <= 36 Hours		9	10	90.00%			90.00%				YES
FOC Timeliness (Non Mech) Resale ISDN	95% <= 36 Hours		2	3	66.67%			66.67%				NO
FOC Timeliness (Non Mech) Resale Residence	95% <= 36 Hours		20	20	100.00%			100.00%				YES
FOC Timeliness (Non Mech) Resale Business - Other	95% <= 36 Hours		30	32	93.75%			93.75%				YES
FOC Timeliness (Non Mech) UNE ISDN												
FOC Timeliness (Non Mech) UNE Line Sharing	95% <= 36 Hours		205	205	100.00%			100.00%				YES
FOC Timeliness (Non Mech) UNE Loop + Port Combinations	95% <= 36 Hours		8	9	88.89%			88.89%				YES
FOC Timeliness (Non Mech) UNE Other Design	95% <= 36 Hours		232	239	96.12%			96.12%				YES
FOC Timeliness (Non Mech) UNE Other Non-Design	95% <= 10 Hours											
FOC Timeliness (Non Mech) UNE Switch Ports	95% <= 10 Hours		14	15	93.33%			93.33%				YES
FOC Timeliness (Non Mech) ZV Analog Loop Design	95% <= 10 Hours		1	1	100.00%			100.00%				YES
FOC Timeliness (Non Mech) ZV Analog Loop Non-Design												
FOC Timeliness (Non Mech) ZV Analog Loop w/NLP - Design												
FOC Timeliness (Non Mech) ZV Analog Loop w/NLP - Non-Design												
FOC Timeliness (Non Mech) ZV Analog Loop w/NLP - Design	95% <= 10 Hours		1	1	100.00%			100.00%				YES
FOC Timeliness (Non Mech) ZV Analog Loop w/NLP - Non-Design	95% <= 10 Hours		297	305	97.05%			97.05%				YES
FOC Timeliness (Non Mech) NLP (Standalone)												
FOC Timeliness (Non Mech) NLP (Standalone)												
FOC Timeliness (Non Mech) Local Interconnection Trunks												
FOC Timeliness (Non Mech) Local Transport (Unbundled Interoffice Transport)												
FOC Timeliness (Non Mech) Resale Business	95% <= 10 Hours		55	60	91.67%			91.67%				YES
FOC Timeliness (Non Mech) Resale Design												
FOC Timeliness (Non Mech) Resale ISDN												
FOC Timeliness (Non Mech) Resale PBX												
FOC Timeliness (Non Mech) Resale Residence	95% <= 10 Hours		376	400	94.00%			94.00%				YES
FOC Timeliness (Non Mech) UNE Combos - Other	95% <= 10 Hours		5	5	100.00%			100.00%				YES
FOC Timeliness (Non Mech) UNE ISDN	95% <= 10 Hours		16	16	100.00%			100.00%				YES
FOC Timeliness (Non Mech) UNE Line Sharing	95% <= 10 Hours		16	16	100.00%			100.00%				YES
FOC Timeliness (Non Mech) UNE Other Combinations	95% <= 10 Hours		2745	2658	96.01%			96.01%				YES
FOC Timeliness (Non Mech) UNE Other Design	95% <= 10 Hours		17	18	94.44%			94.44%				YES
FOC Timeliness (Non Mech) UNE Other Non-Design	95% <= 10 Hours		192	175	92.57%			92.57%				YES
FOC Timeliness (Non Mech) UNE Switch Ports												
FOC Timeliness (Non Mech) UNE XDSL (HDSL, ADSL, and UCL)	95% <= 10 Hours		2	2	100.00%			100.00%				YES
Percent Flow Through												
Achieved Flow Through Aggregate	Diagnostic		649721	727476	89.31%			89.31%				Diagnostic
Achieved Flow Through Business	Diagnostic		4759	7125	66.79%			66.79%				Diagnostic
Achieved Flow Through Residence	Diagnostic		80031	91723	86.13%			86.13%				Diagnostic
Achieved Flow Through Summary	Diagnostic		649721	727476	89.31%			89.31%				Diagnostic
Flow Through Aggregate	Diagnostic		649721	679678	89.74%			89.74%				Diagnostic
Flow Through Business	Diagnostic		649721	675792	89.14%			89.14%				Diagnostic
Flow Through Residence	Diagnostic		649721	675792	89.14%			89.14%				Diagnostic
Flow Through Summary	Diagnostic		649721	675792	89.14%			89.14%				Diagnostic
NLP Flow Through Aggregate	Diagnostic		564331	596539	96.14%			96.14%				Diagnostic
NLP Flow Through Business	Diagnostic		11156	11953	96.14%			96.14%				Diagnostic
NLP Flow Through Residence	Diagnostic		11156	11953	96.14%			96.14%				Diagnostic
NLP Flow Through Summary	Diagnostic		11156	11953	96.14%			96.14%				Diagnostic

Ballsouth Monthly State Summary
Kentucky, January 2004

Ordering

Reject Interval	Reject Interval (Full Mech)	ZV Analog Loop Design	Benchmark/ Analog Diagnostic	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Percent Reject Service Request (Full Mech) ZV Analog Loop Design			Diagnostic	6	12	6	12	50.00%				Diagnostic
Percent Reject Service Request (Full Mech) ZV Analog Loop Non-Design			Diagnostic	0	75	0	75	0.00%				Diagnostic
Percent Reject Service Request (Full Mech) ZV Analog Loop w/VP - Design			Diagnostic	0	0	0	0	0.00%				Diagnostic
Percent Reject Service Request (Full Mech) ZV Analog Loop w/VP - Non-Design			Diagnostic	0	1	0	1	0.00%				Diagnostic
Percent Reject Service Request (Full Mech) ZV Analog Loop w/VP - Non-Design			Diagnostic	35	1224	35	1224	2.85%				Diagnostic
Percent Reject Service Request (Full Mech) LNP (Standalone)			Diagnostic	21	138	21	138	13.57%				Diagnostic
Percent Reject Service Request (Full Mech) Local Interconnection Trunks			Diagnostic	279	3156	279	3156	8.73%				Diagnostic
Percent Reject Service Request (Full Mech) Resale Business			Diagnostic	1	1	1	1	100.00%				Diagnostic
Percent Reject Service Request (Full Mech) Resale ISDN			Diagnostic	1	21	1	21	4.75%				Diagnostic
Percent Reject Service Request (Full Mech) Resale Centrix			Diagnostic	10	18	10	18	8.1%				Diagnostic
Percent Reject Service Request (Full Mech) Resale ISDN			Diagnostic	202	328	202	328	8.1%				Diagnostic
Percent Reject Service Request (Full Mech) UNE Loop - Port Combinations			Diagnostic	5	53	5	53	9.43%				Diagnostic
Percent Reject Service Request (Full Mech) UNE Other Non-Design			Diagnostic	143	1811	143	1811	7.48%				Diagnostic
Percent Reject Service Request (Full Mech) UNE Switch Ports			Diagnostic	8	24	8	24	33.33%				Diagnostic
Percent Reject Service Request (Full Mech) UNE ADSL, ADSL, and UCL			Diagnostic	2	6	2	6	33.33%				Diagnostic
Percent Reject Service Request (Non Mech) ZV Analog Loop Non-Design			Diagnostic	1	2	1	2	50.00%				Diagnostic
Percent Reject Service Request (Non Mech) ZV Analog Loop w/VP - Design			Diagnostic	2	4	2	4	50.00%				Diagnostic
Percent Reject Service Request (Non Mech) ZV Analog Loop w/VP - Non-Design			Diagnostic	27	116	27	116	23.28%				Diagnostic
Percent Reject Service Request (Non Mech) LNP (Standalone)			Diagnostic	9	21	9	21	42.86%				Diagnostic
Percent Reject Service Request (Non Mech) Local Interconnection Trunks			Diagnostic	21	41	21	41	51.22%				Diagnostic
Percent Reject Service Request (Non Mech) Resale Business			Diagnostic	0	0	0	0	0.00%				Diagnostic
Percent Reject Service Request (Non Mech) Resale Centrix			Diagnostic	7	15	7	15	46.67%				Diagnostic
Percent Reject Service Request (Non Mech) Resale ISDN			Diagnostic	4	7	4	7	57.14%				Diagnostic
Percent Reject Service Request (Non Mech) Resale Business			Diagnostic	16	45	16	45	35.56%				Diagnostic
Percent Reject Service Request (Non Mech) UNE Digital Loop < DS1			Diagnostic	10	41	10	41	24.39%				Diagnostic
Percent Reject Service Request (Non Mech) UNE Digital Loop >= DS1			Diagnostic	21	41	21	41	51.22%				Diagnostic
Percent Reject Service Request (Non Mech) UNE Line Sharing			Diagnostic	211	435	211	435	48.51%				Diagnostic
Percent Reject Service Request (Non Mech) UNE Loop - Port Combinations			Diagnostic	8	17	8	17	47.06%				Diagnostic
Percent Reject Service Request (Non Mech) UNE Other Non-Design			Diagnostic	37	212	37	212	13.60%				Diagnostic
Percent Reject Service Request (Non Mech) UNE ADSL, ADSL, and UCL			Diagnostic	2	14	2	14	14.29%				Diagnostic
Percent Reject Service Request (Partial Mech) ZV Analog Loop Non-Design			Diagnostic	1	2	1	2	50.00%				Diagnostic
Percent Reject Service Request (Partial Mech) ZV Analog Loop w/VP - Design			Diagnostic	1	2	1	2	50.00%				Diagnostic
Percent Reject Service Request (Partial Mech) ZV Analog Loop w/VP - Non-Design			Diagnostic	115	417	115	417	27.58%				Diagnostic
Percent Reject Service Request (Partial Mech) ZV Analog Loop w/VP - Non-Design			Diagnostic	51	98	51	98	52.04%				Diagnostic
Percent Reject Service Request (Partial Mech) LNP (Standalone)			Diagnostic	224	590	224	590	37.97%				Diagnostic
Percent Reject Service Request (Partial Mech) Resale Business			Diagnostic	2	7	2	7	28.57%				Diagnostic
Percent Reject Service Request (Partial Mech) Resale Centrix			Diagnostic	0	2	0	2	0.00%				Diagnostic
Percent Reject Service Request (Partial Mech) Resale ISDN			Diagnostic	59	89	59	89	66.18%				Diagnostic
Percent Reject Service Request (Partial Mech) Resale Business			Diagnostic	2151	4586	2151	4586	45.90%				Diagnostic
Percent Reject Service Request (Partial Mech) UNE Loop - Port Combinations			Diagnostic	6	24	6	24	25.00%				Diagnostic
Percent Reject Service Request (Partial Mech) UNE Other Non-Design			Diagnostic	67	250	67	250	26.80%				Diagnostic
Percent Reject Service Request (Partial Mech) UNE Switch Ports			Diagnostic	1	3	1	3	33.33%				Diagnostic
Percent Reject Service Request (Partial Mech) UNE ADSL, ADSL, and UCL			Diagnostic	6	6	6	6	100.00%				Diagnostic

Bellsouth Monthly State Summary
Kentucky, January 2004

Provisioning

	Benchmark/ Analogy	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Avg Cmp Notice Invl Mech 2Vv Analog Loop w/NP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (P07S) Excluding Switch - Shared Orders	3	34882	1.59	0	12	0.24	0.54	24.21		
Avg Cmp Notice Invl Mech 2Vv Analog Loop w/NP - Non-Design Non-Dispatch Dispatch	Retail Residence and Business (P07S) Excluding Switch - Shared Orders	59067	89248	1.02	0	0	0.24	18.95			
Avg Cmp Notice Invl Mech 2Vv Analog Loop w/NP - Non-Design Non-Dispatch Dispatch	Retail Residence and Business (P07S) Excluding Switch - Shared Orders	91763	124830	1.21	0	0	0.24	20.95			
Avg Cmp Notice Invl Mech 2Vv Analog Loop w/NP - Non-Design Non-Dispatch Dispatch	Retail Residence and Business (P07S) Excluding Switch - Shared Orders	150850	124830	1.21	0	0	0.24	20.95			
Avg Cmp Notice Invl Mech 2Vv Analog Loop w/NP - Non-Design Non-Dispatch Dispatch	Retail Residence and Business (P07S) Excluding Switch - Shared Orders	0	0	0.12	0	0	0.02	0		0.196	YES
Avg Cmp Notice Invl Mech 2Vv Analog Loop w/NP - Non-Design Non-Dispatch Dispatch	Retail Residence and Business (P07S) Excluding Switch - Shared Orders	30816	5634	5.47	0	1	0.02	27.82			
Avg Cmp Notice Invl Mech 2Vv Analog Loop w/NP - Non-Design Non-Dispatch Dispatch	Retail Residence and Business (P07S) Excluding Switch - Shared Orders	23	17	1.35	0	0	0.24	4.73			
Avg Cmp Notice Invl Mech 2Vv Analog Loop w/NP - Design Non-Dispatch Dispatch	Retail Residence and Business (P07S) Excluding Switch - Shared Orders	59099	34690	1.71	0	0	0.24	24.24			
Avg Cmp Notice Invl Mech 2Vv Analog Loop w/NP - Design Non-Dispatch Dispatch	Retail Residence and Business (P07S) Excluding Switch - Shared Orders	1	4	0.33	0	0	0.24	0.21			
Avg Cmp Notice Invl Mech 2Vv Analog Loop w/NP - Design Non-Dispatch Dispatch	Retail Residence and Business (P07S) Excluding Switch - Shared Orders	92454	90987	1.03	0	0	0.24	19.01			
Avg Cmp Notice Invl Mech 2Vv Analog Loop w/NP - Design Non-Dispatch Dispatch	Retail Residence and Business (P07S) Excluding Switch - Shared Orders	153453	12327	0.27	0	0	0.24	0.18			
Avg Cmp Notice Invl Mech 2Vv Analog Loop w/NP - Design Non-Dispatch Dispatch	Retail Residence and Business (P07S) Excluding Switch - Shared Orders	30700	5535	5.55	0	0	0.24	28.05			
Avg Cmp Notice Invl Mech 2Vv Analog Loop w/NP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (P07S) Excluding Switch - Shared Orders	3	12	0.24	0	0	0.24	0.54			
Avg Cmp Notice Invl Mech 2Vv Analog Loop w/NP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (P07S) Excluding Switch - Shared Orders	59067	34882	1.89	0	1	0.02	24.21		0.0693	YES
Avg Cmp Notice Invl Mech 2Vv Analog Loop w/NP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (P07S) Excluding Switch - Shared Orders	0	1	1.02	0	0	0.24	0		0.058	YES
Avg Cmp Notice Invl Mech 2Vv Analog Loop w/NP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (P07S) Excluding Switch - Shared Orders	150850	124830	1.21	0	0	0.24	20.95			
Avg Cmp Notice Invl Mech 2Vv Analog Loop w/NP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (P07S) Excluding Switch - Shared Orders	30700	5535	5.47	0	0	0.24	28.05			
Avg Cmp Notice Invl Mech 2Vv Analog Loop w/NP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (P07S) Excluding Switch - Shared Orders	59067	34882	1.69	0	0	0.24	24.21			
Avg Cmp Notice Invl Mech 2Vv Analog Loop w/NP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (P07S) Excluding Switch - Shared Orders	91763	89248	1.02	0	0	0.24	18.95			
Avg Cmp Notice Invl Mech 2Vv Analog Loop w/NP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (P07S) Excluding Switch - Shared Orders	0	1	1.21	0	1	0.02	0			
Avg Cmp Notice Invl Mech 2Vv Analog Loop w/NP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (P07S) Excluding Switch - Shared Orders	150850	124830	1.21	0	0	0.24	20.95			
Avg Cmp Notice Invl Mech 2Vv Analog Loop w/NP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (P07S) Excluding Switch - Shared Orders	30700	5535	5.47	0	0	0.24	28.05			
Avg Cmp Notice Invl Mech 2Vv Analog Loop w/NP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (P07S) Excluding Switch - Shared Orders	59067	34882	1.69	201	190	1.06	24.21		0.3808	YES
Avg Cmp Notice Invl Mech 2Vv Analog Loop w/NP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (P07S) Excluding Switch - Shared Orders	91763	89248	1.02	532	1056	0.5	18.95		0.693	YES
Avg Cmp Notice Invl Mech 2Vv Analog Loop w/NP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (P07S) Excluding Switch - Shared Orders	0	1	1.21	733	1256	0.56	20.95		1.072	YES
Avg Cmp Notice Invl Mech 2Vv Analog Loop w/NP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (P07S) Excluding Switch - Shared Orders	0	1	0.12	0	0	0.24	0			
Avg Cmp Notice Invl Mech 2Vv Analog Loop w/NP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (P07S) Excluding Switch - Shared Orders	1090	244	4.35	0	0	0.24	24.4			
Avg Cmp Notice Invl Mech 2Vv Analog Loop w/NP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (P07S) Excluding Switch - Shared Orders	137	1	137.33	0	0	0.24	0			
Avg Cmp Notice Invl Mech 2Vv Analog Loop w/NP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (P07S) Excluding Switch - Shared Orders	4899	1701	2.89	102	32	3.19	15.91		-0.1097	YES
Avg Cmp Notice Invl Mech 2Vv Analog Loop w/NP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (P07S) Excluding Switch - Shared Orders	11396	3310	3.51	22	43	0.42	30.61		0.2475	YES
Avg Cmp Notice Invl Mech 2Vv Analog Loop w/NP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (P07S) Excluding Switch - Shared Orders	13292	4943	2.69	59	81	0.73	41.6		0.4202	YES
Avg Cmp Notice Invl Mech 2Vv Analog Loop w/NP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (P07S) Excluding Switch - Shared Orders	25108	8253	0.27	0	134	0.61	37.58		0.7477	YES
Avg Cmp Notice Invl Mech 2Vv Analog Loop w/NP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (P07S) Excluding Switch - Shared Orders	126	7	3.04	0	1	0.27	0.18		0.1809	YES
Avg Cmp Notice Invl Mech 2Vv Analog Loop w/NP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (P07S) Excluding Switch - Shared Orders	20	5	1.23	0	0	0.24	3.96			
Avg Cmp Notice Invl Mech 2Vv Analog Loop w/NP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (P07S) Excluding Switch - Shared Orders	88	70	3.99	0	0	0.24	8.74			
Avg Cmp Notice Invl Mech 2Vv Analog Loop w/NP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (P07S) Excluding Switch - Shared Orders	70	10	0.25	0	0	0.24	3.59			
Avg Cmp Notice Invl Mech 2Vv Analog Loop w/NP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (P07S) Excluding Switch - Shared Orders	570	115	5.02	0	0	0.24	48.3			
Avg Cmp Notice Invl Mech 2Vv Analog Loop w/NP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (P07S) Excluding Switch - Shared Orders	667	185	3.61	0	0	0.24	36.56			
Avg Cmp Notice Invl Mech 2Vv Analog Loop w/NP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (P07S) Excluding Switch - Shared Orders	7051	399	17.67	1	0	0.24	125.14			
Avg Cmp Notice Invl Mech 2Vv Analog Loop w/NP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (P07S) Excluding Switch - Shared Orders	1244	34	36.59	0	0	0.24	172.74			
Avg Cmp Notice Invl Mech 2Vv Analog Loop w/NP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (P07S) Excluding Switch - Shared Orders	2620	54	52.22	0	0	0.24	141			
Avg Cmp Notice Invl Mech 2Vv Analog Loop w/NP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (P07S) Excluding Switch - Shared Orders	48	9	5.47	0	0	0.24	15.23			
Avg Cmp Notice Invl Mech 2Vv Analog Loop w/NP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (P07S) Excluding Switch - Shared Orders	788	40	19.69	0	0	0.24	80.91			
Avg Cmp Notice Invl Mech 2Vv Analog Loop w/NP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (P07S) Excluding Switch - Shared Orders	3608	54	38.38	0	0	0.24	119.74			
Avg Cmp Notice Invl Mech 2Vv Analog Loop w/NP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (P07S) Excluding Switch - Shared Orders	48	8	5.47	0	0	0.24	15.23			
Avg Cmp Notice Invl Mech 2Vv Analog Loop w/NP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (P07S) Excluding Switch - Shared Orders	771	55	14.01	0	0	0.24	28.47			
Avg Cmp Notice Invl Mech 2Vv Analog Loop w/NP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (P07S) Excluding Switch - Shared Orders	659	30	22.31	0	0	0.24	53.78			
Avg Cmp Notice Invl Mech 2Vv Analog Loop w/NP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (P07S) Excluding Switch - Shared Orders	110	2	0.47	0	0	0.24	0.02			
Avg Cmp Notice Invl Mech 2Vv Analog Loop w/NP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (P07S) Excluding Switch - Shared Orders	779	30	3.66	0	0	0.24	17.6			
Avg Cmp Notice Invl Mech 2Vv Analog Loop w/NP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (P07S) Excluding Switch - Shared Orders	1	63	12.99	0	0	0.24	40.77			
Avg Cmp Notice Invl Mech 2Vv Analog Loop w/NP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (P07S) Excluding Switch - Shared Orders	1	2	0.47	0	0	0.24	0.02			

BellSouth Monthly State Summary
Kentucky, January 2004

Provisioning

Category	Item	Analogy	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
% Misdial Installation Appoints	% Misdial Installation Appoints 3XX Avarad Loop w/ AP	Retail Residence and Business (PO19) Excludes Switch State Order	775	5536	14.00%	0	1	0.00%				YES
	% Misdial Installation Appoints 3XX Avarad Loop w/ AP Non-Design Non-Dispatch (DS)	Retail Residence and Business (PO19)	3	12	25.00%	0	1	0.00%				YES
	% Misdial Installation Appoints INP (Standardize) Non-Dispatch < 10 Circuits	Retail Residence and Business (PO19)	30	124868	0.00%	0	1	0.00%				YES
	% Misdial Installation Appoints INP (Standardize) Non-Dispatch > 10 Circuits	Retail Residence and Business (PO19)	0	1	0.00%	0	1	0.00%				YES
	% Misdial Installation Appoints LMP (Standardize) Dispatch < 10 Circuits	Retail Residence and Business (PO19)	775	5536	14.00%	0	1	0.00%				YES
	% Misdial Installation Appoints LMP (Standardize) Dispatch > 10 Circuits	Retail Residence and Business (PO19)	3	12	25.00%	0	1	0.00%				YES
	% Misdial Installation Appoints LMP (Standardize) Non-Dispatch < 10 Circuits	Retail Residence and Business (PO19)	30	124868	0.00%	0	1	0.00%				YES
	% Misdial Installation Appoints LMP (Standardize) Non-Dispatch > 10 Circuits	Retail Residence and Business (PO19)	0	1	0.00%	0	1	0.00%				YES
	% Misdial Installation Appoints LMP (Standardize) Non-Dispatch < 10 Circuits	Retail Residence and Business (PO19)	30	124868	0.00%	0	1	0.00%				YES
	% Misdial Installation Appoints LMP (Standardize) Non-Dispatch > 10 Circuits	Retail Residence and Business (PO19)	0	1	0.00%	0	1	0.00%				YES
% Misdial Installation Appoints Local Interconnection Points Dispatch	% Misdial Installation Appoints Local Interconnection Points Dispatch	Local Interconnection Points	2	33	6.06%	4	12	33.33%				YES
	% Misdial Installation Appoints Local Transport Unbundled Interface Transport Dispatch	Retail OS1/OS3 Interface	8	244	3.25%							YES
	% Misdial Installation Appoints Local Transport Unbundled Interface Transport Dispatch	Retail OS1/OS3 Interface	0	1	0.00%							YES
	% Misdial Installation Appoints Local Transport Unbundled Interface Transport Non-D	Retail OS1/OS3 Interface	157	1702	9.22%	4	37	10.81%			-0.1083	YES
	% Misdial Installation Appoints Resale Business Dispatch < 10 Circuits	Retail Business	2	13	15.38%	1	1	100.00%			-1.9149	NO
	% Misdial Installation Appoints Resale Business Dispatch > 10 Circuits	Retail Business	17	8273	0.21%	0	150	0.00%				YES
	% Misdial Installation Appoints Resale Business Non-Dispatch < 10 Circuits	Retail Business	1	102	1.02%	0	1	0.00%				YES
	% Misdial Installation Appoints Resale Business Non-Dispatch > 10 Circuits	Retail Business	0	5	0.00%	0	1	0.00%				YES
	% Misdial Installation Appoints Resale Center Non-Dispatch < 10 Circuits	Retail Center	185	1466	0.00%	0	2	0.00%				YES
	% Misdial Installation Appoints Resale Center Non-Dispatch > 10 Circuits	Retail Center	0	3	0.00%	0	2	0.00%				YES
% Misdial Installation Appoints Resale Design Dispatch < 10 Circuits	% Misdial Installation Appoints Resale Design Dispatch < 10 Circuits	Retail Design	53	399	13.28%							YES
	% Misdial Installation Appoints Resale Design Dispatch > 10 Circuits	Retail Design	6	34	14.71%							YES
	% Misdial Installation Appoints Resale Design Non-Dispatch < 10 Circuits	Retail Design	10	94	10.84%	0	7	0.00%				YES
	% Misdial Installation Appoints Resale Design Non-Dispatch > 10 Circuits	Retail Design	0	9	0.00%							YES
	% Misdial Installation Appoints Resale SON Dispatch < 10 Circuits	Retail SON	3	55	5.45%							YES
	% Misdial Installation Appoints Resale SON Dispatch > 10 Circuits	Retail SON	1	60	1.67%	0	4	0.00%				YES
	% Misdial Installation Appoints Resale SON Non-Dispatch < 10 Circuits	Retail SON	1	2	50.00%							YES
	% Misdial Installation Appoints Resale SON Non-Dispatch > 10 Circuits	Retail SON	1	4	25.00%							YES
	% Misdial Installation Appoints Resale PBX Dispatch < 10 Circuits	Retail PBX	0	2	0.00%	0	2	0.00%				YES
	% Misdial Installation Appoints Resale PBX Non-Dispatch < 10 Circuits	Retail PBX	4	27	14.81%	0	2	0.00%				YES
% Misdial Installation Appoints Resale PBX Non-Dispatch > 10 Circuits	% Misdial Installation Appoints Resale PBX Non-Dispatch > 10 Circuits	Retail PBX	2	2	0.00%	8	111	7.21%			0.6615	YES
	% Misdial Installation Appoints Resale Residence Dispatch < 10 Circuits	Retail Residence	621	3833	15.79%							YES
	% Misdial Installation Appoints Resale Residence Dispatch > 10 Circuits	Retail Residence	14	43	25.00%	1	2435	0.04%			-0.0267	YES
	% Misdial Installation Appoints Resale Residence Non-Dispatch < 10 Circuits	Retail Residence	1	118892	0.01%							YES
	% Misdial Installation Appoints Resale Residence Non-Dispatch > 10 Circuits	Retail Residence	831	6624	13.77%	3	26	11.54%			0.1121	YES
	% Misdial Installation Appoints UNE Combos - Other Dispatch < 10 Circuits	Retail Residence and Design Dispatch (Including Dispatch Out and Dispatch In)	8	51	15.69%							YES
	% Misdial Installation Appoints UNE Combos - Other Dispatch > 10 Circuits	Retail Residence and Design Dispatch (Including Dispatch Out and Dispatch In)	37	35044	0.11%	1	2	50.00%			-15.1599	NO
	% Misdial Installation Appoints UNE Digital Loop < DS1 Dispatch < 10 Circuits	Retail Residence Business and Design Dispatch (Including Dispatch Out and Dispatch In)	1	13	7.69%							YES
	% Misdial Installation Appoints UNE Digital Loop < DS1 Dispatch > 10 Circuits	Retail Digital Loop < DS1	100	1610	6.21%	1	6	16.67%			0.431	YES
	% Misdial Installation Appoints UNE Digital Loop < DS1 Non-Dispatch < 10 Circuits	Retail Digital Loop < DS1	4	19	21.05%							YES
% Misdial Installation Appoints UNE Digital Loop < DS1 Non-Dispatch > 10 Circuits	% Misdial Installation Appoints UNE Digital Loop < DS1 Non-Dispatch > 10 Circuits	Retail Digital Loop < DS1	12	2481	0.48%							YES
	% Misdial Installation Appoints UNE Digital Loop < DS1 Non-Dispatch < 10 Circuits	Retail Digital Loop < DS1	0	6	0.00%	5	26	19.23%			-0.5022	YES
	% Misdial Installation Appoints UNE Digital Loop < DS1 Non-Dispatch > 10 Circuits	Retail Digital Loop < DS1	7	66	10.29%							YES
	% Misdial Installation Appoints UNE Digital Loop >= DS1 Non-Dispatch < 10 Circuits	Retail Digital Loop >= DS1	1	82	1.22%	0	1	0.00%				YES
	% Misdial Installation Appoints UNE Digital Loop >= DS1 Non-Dispatch > 10 Circuits	Retail Digital Loop >= DS1	1	2	50.00%	1	6	16.67%				NO
	% Misdial Installation Appoints UNE ISDN Dispatch < 10 Circuits	Retail ISDN - BRI	0	26	0.00%	1	6	16.67%				NO
	% Misdial Installation Appoints UNE ISDN Dispatch > 10 Circuits	Retail ISDN - BRI	0	20	0.00%							NO
	% Misdial Installation Appoints UNE ISDN Non-Dispatch < 10 Circuits	Retail ISDN - BRI	97	1633	6.21%	0	2	0.00%				YES
	% Misdial Installation Appoints UNE Line Steering Dispatch < 10 Circuits	ADS Provided to Retail	12	2441	0.49%	0	75	0.00%				YES
	% Misdial Installation Appoints UNE Line Steering Dispatch > 10 Circuits	ADS Provided to Retail	78	5635	13.81%	49	670	7.31%			1.2779	YES
% Misdial Installation Appoints UNE Loop + Port Combinations Dispatch < 10 Circuits	% Misdial Installation Appoints UNE Loop + Port Combinations Dispatch < 10 Circuits	Retail Residence and Business	3	17	17.65%	0	1	0.00%				YES
	% Misdial Installation Appoints UNE Loop + Port Combinations Dispatch > 10 Circuits	Retail Residence and Business	31	3490	0.09%	3	1542	0.02%			0.0385	YES
	% Misdial Installation Appoints UNE Loop + Port Combinations Non-Dispatch (Dispatch)	Retail Residence and Business	0	4	25.00%	0	6	0.00%				YES
	% Misdial Installation Appoints UNE Loop + Port Combinations Non-Dispatch (Dispatch)	Retail Residence and Business	0	90135	0.00%	0	11416	0.00%				YES
	% Misdial Installation Appoints UNE Loop + Port Combinations Non-Dispatch (Switch B)	Retail Residence and Business	31	3	0.00%	0	1	0.00%			0.0143	YES
	% Misdial Installation Appoints UNE Loop + Port Combinations Non-Dispatch (Switch B)	Retail Residence and Business	1	125175	0.00%	3	2690	0.01%				YES
	% Misdial Installation Appoints UNE Loop + Port Combinations Non-Dispatch < 10 Circuits	Retail Digital Loop < DS1	53	39	14.62%	0	7	0.00%				YES
	% Misdial Installation Appoints UNE Other Design Dispatch < 10 Circuits	Retail Design	5	34	14.71%							YES
	% Misdial Installation Appoints UNE Other Design Non-Dispatch < 10 Circuits	Retail Design	10	94	10.84%							YES
	% Misdial Installation Appoints UNE Other Non-Design Dispatch < 10 Circuits	Retail Residence and Business	3	17	17.65%	0	1	0.00%				YES
% Misdial Installation Appoints UNE Other Non-Design Dispatch > 10 Circuits	% Misdial Installation Appoints UNE Other Non-Design Dispatch > 10 Circuits	Retail Residence and Business	78	5635	13.81%							YES
	% Misdial Installation Appoints UNE Other Non-Design Non-Dispatch < 10 Circuits	Retail Residence and Business	3	17	17.65%							YES
	% Misdial Installation Appoints UNE Other Non-Design Non-Dispatch > 10 Circuits	Retail Residence and Business	31	3490	0.09%							YES
	% Misdial Installation Appoints UNE Switch Ports Dispatch < 10 Circuits	Retail Residence and Business (PO19)	1	7	14.29%	1	1	100.00%			-2.417	NO
	% Misdial Installation Appoints UNE Switch Ports Dispatch > 10 Circuits	Retail Residence and Business (PO19)	78	536	14.00%							NO
	% Misdial Installation Appoints UNE Switch Ports Non-Dispatch < 10 Circuits	Retail Residence and Business (PO19)	30	124868	0.02%	0	1	0.00%				YES
	% Misdial Installation Appoints UNE Switch Ports Non-Dispatch > 10 Circuits	Retail Residence and Business (PO19)	0	1	0.00%							YES
	% Misdial Installation Appoints UNE ADSL, ADSL+, and UCLL Dispatch < 10 Circuits	ADSL Provided to Retail	97	1593	5.21%							YES

BellSouth Monthly State Summary
Kentucky, January 2004

Provisioning	Volume	Measure	Standard Deviation	Standard Error	Zscore	Equity
% Prov. Trouble w/ 30 Days UNE ISDN Non-Dispatch < 10 Circuits	1800	3.69%	0.00%	0.13	0.2765	YES
% Prov. Trouble w/ 30 Days UNE Fire Sharing Dispatch < 10 Circuits	1	0.00%	0.00%	0.02	0.988	YES
% Prov. Trouble w/ 30 Days UNE Line Sharing Non-Dispatch < 10 Circuits	2376	6.14%	4.65%	0.02	-0.8163	YES
% Prov. Trouble w/ 30 Days UNE Line Sharing Non-Dispatch >= 10 Circuits	5817	9.23%	10.26%	0.01	1.1206	YES
% Prov. Trouble w/ 30 Days UNE Loop + Port Combinations Dispatch < 10 Circuits	31	22.58%	0.00%	0.2	6.2543	YES
% Prov. Trouble w/ 30 Days UNE Loop + Port Combinations Non-Dispatch (Dispatch 1)	39402	4.86%	3.40%	0	2.1945	YES
% Prov. Trouble w/ 30 Days UNE Loop + Port Combinations Non-Dispatch (Dispatch 1)	6	0.00%	0.00%	0	2.1945	YES
% Prov. Trouble w/ 30 Days UNE Loop + Port Combinations Non-Dispatch (Switch B)	81232	2.63%	2.20%	0	3.5034	YES
% Prov. Trouble w/ 30 Days UNE Loop + Port Combinations Non-Dispatch (Switch B)	120634	3.28%	2.96%	19750		YES
% Prov. Trouble w/ 30 Days UNE Loop + Port Combinations Non-Dispatch (Switch B)	8	0.00%	0.00%	4		YES
% Prov. Trouble w/ 30 Days UNE Other Design Dispatch < 10 Circuits	487	3.49%	0.00%			
% Prov. Trouble w/ 30 Days UNE Other Design Dispatch >= 10 Circuits	51	0.00%	0.00%			
% Prov. Trouble w/ 30 Days UNE Other Design Dispatch < 10 Circuits	7	0.00%	0.00%			
% Prov. Trouble w/ 30 Days UNE Other Design Dispatch >= 10 Circuits	5917	9.23%	9.23%			
% Prov. Trouble w/ 30 Days UNE Other Non-Design Dispatch < 10 Circuits	31	22.58%	0.00%			
% Prov. Trouble w/ 30 Days UNE Other Non-Design Dispatch >= 10 Circuits	120634	3.28%	3.28%			
% Prov. Trouble w/ 30 Days UNE Switch Parts Non-Dispatch < 10 Circuits	537	9.23%	9.23%			
% Prov. Trouble w/ 30 Days UNE Switch Parts Non-Dispatch >= 10 Circuits	7	0.00%	0.00%			
% Prov. Trouble w/ 30 Days UNE Switch Parts Non-Dispatch < 10 Circuits	4064	3.36%	3.36%			
% Prov. Trouble w/ 30 Days UNE Switch Parts Non-Dispatch >= 10 Circuits	534	9.32%	9.32%			
% Prov. Trouble w/ 30 Days UNE Switch Parts Non-Dispatch < 10 Circuits	7	0.00%	0.00%			
% Prov. Trouble w/ 30 Days UNE Switch Parts Non-Dispatch >= 10 Circuits	4048	3.36%	3.36%			
% Prov. Trouble w/ 30 Days UNE XDSL (HDSL, ADSL, and UCL) Dispatch < 10 Circuits	1800	3.69%	0.00%	0.18	0.1966	YES
% Prov. Trouble w/ 30 Days UNE XDSL (HDSL, ADSL, and UCL) Dispatch >= 10 Circuits	1	0.00%	0.00%			
% Prov. Trouble w/ 30 Days UNE XDSL (HDSL, ADSL, and UCL) Non-Dispatch < 10 Circuits	146	6.14%	6.14%			
% Prov. Trouble w/ 30 Days UNE XDSL (HDSL, ADSL, and UCL) Non-Dispatch >= 10 Circuits	2376	6.14%	6.14%			

Provisioning

Benchmark/Analogy	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Read Dist. - Bell	59	1800	3.69%	0	2	0.00%				
ADSL Provided to Retail	0	1	0.00%	6	129	4.65%				
ADSL Provided to Retail	146	2376	6.14%	6	129	4.65%				
ADSL Provided to Retail	537	5817	9.23%	60	566	10.26%				
Retail Residence and Business	31	31	22.58%	364	5	0.00%				
Retail Residence and Business	1915	39402	4.86%	364	10721	3.40%				
Retail Residence and Business	0	6	0.00%	204	3	0.00%				
Retail Residence and Business	2139	81232	2.63%	929	629	2.20%				
Retail Residence and Business	4064	120634	3.28%	528	19750	2.96%				
Retail Residence and Business	0	8	0.00%	0	4	0.00%				
Retail Design	17	487	3.49%	0		0.00%				
Retail Design	0	51	0.00%	0		0.00%				
Retail Design	1	7	0.00%	0		0.00%				
Retail Design	0	5917	9.23%	0		0.00%				
Retail Residence and Business	7	31	22.58%	0		0.00%				
Retail Residence and Business	4064	120634	3.28%	0		0.00%				
Retail Residence and Business (NOTS)	534	5727	9.32%	0		0.00%				
Retail Residence and Business (NOTS)	7	30	23.33%	0		0.00%				
Retail Residence and Business (NOTS)	4048	120634	3.36%	0		0.00%				
Retail Residence and Business (NOTS)	59	1800	3.69%	0	1	0.00%				
Retail ADSL Provided to Retail	0	1	0.00%	0	1	0.00%				
Retail ADSL Provided to Retail	146	2376	6.14%	0	89	6.11				

Service Order Cycle Time

TSOCT Fully Mech ZVY Analog Loop Design Dispatch < 10 Circuits	Diagnostic
TSOCT Fully Mech ZVY Analog Loop Design Dispatch >= 10 Circuits	Diagnostic
TSOCT Fully Mech ZVY Analog Loop Design Non-Dispatch < 10 Circuits	Diagnostic
TSOCT Fully Mech ZVY Analog Loop Design Non-Dispatch >= 10 Circuits	Diagnostic
TSOCT Fully Mech ZVY Analog Loop Non-Design Dispatch < 10 Circuits	Diagnostic
TSOCT Fully Mech ZVY Analog Loop Non-Design Dispatch >= 10 Circuits	Diagnostic
TSOCT Fully Mech ZVY Analog Loop Non-Design Non-Dispatch < 10 Circuits	Diagnostic
TSOCT Fully Mech ZVY Analog Loop Non-Design Non-Dispatch >= 10 Circuits	Diagnostic
TSOCT Fully Mech ZVY Analog Loop w/LNP - Design Dispatch < 10 Circuits	Diagnostic
TSOCT Fully Mech ZVY Analog Loop w/LNP - Design Dispatch >= 10 Circuits	Diagnostic
TSOCT Fully Mech ZVY Analog Loop w/LNP - Design Non-Dispatch < 10 Circuits	Diagnostic
TSOCT Fully Mech ZVY Analog Loop w/LNP - Design Non-Dispatch >= 10 Circuits	Diagnostic
TSOCT Fully Mech ZVY Analog Loop w/LNP - Non-Design Dispatch < 10 Circuits	Diagnostic
TSOCT Fully Mech ZVY Analog Loop w/LNP - Non-Design Dispatch >= 10 Circuits	Diagnostic
TSOCT Fully Mech ZVY Analog Loop w/LNP - Non-Design Non-Dispatch < 10 Circuits	Diagnostic
TSOCT Fully Mech ZVY Analog Loop w/LNP - Non-Design Non-Dispatch >= 10 Circuits	Diagnostic
TSOCT Fully Mech Local Interconnection Times	Diagnostic
TSOCT Fully Mech Local Interconnection Times	Diagnostic
TSOCT Fully Mech Local Transport (Unbundled Interface) Dispatch < 10 Circuits	Diagnostic
TSOCT Fully Mech Local Transport (Unbundled Interface) Dispatch >= 10 Circuits	Diagnostic
TSOCT Fully Mech Local Transport (Unbundled Interface) Non-Dispatch < 10 Circuits	Diagnostic
TSOCT Fully Mech Local Transport (Unbundled Interface) Non-Dispatch >= 10 Circuits	Diagnostic
TSOCT Fully Mech Resale Business Dispatch < 10 Circuits	Diagnostic
TSOCT Fully Mech Resale Business Dispatch >= 10 Circuits	Diagnostic
TSOCT Fully Mech Resale Business Non-Dispatch < 10 Circuits	Diagnostic
TSOCT Fully Mech Resale Business Non-Dispatch >= 10 Circuits	Diagnostic
TSOCT Fully Mech Resale Center Dispatch < 10 Circuits	Diagnostic
TSOCT Fully Mech Resale Center Dispatch >= 10 Circuits	Diagnostic
TSOCT Fully Mech Resale Center Non-Dispatch < 10 Circuits	Diagnostic
TSOCT Fully Mech Resale Center Non-Dispatch >= 10 Circuits	Diagnostic
TSOCT Fully Mech Resale ISDN Dispatch < 10 Circuits	Diagnostic
TSOCT Fully Mech Resale ISDN Dispatch >= 10 Circuits	Diagnostic
TSOCT Fully Mech Resale ISDN Non-Dispatch < 10 Circuits	Diagnostic
TSOCT Fully Mech Resale ISDN Non-Dispatch >= 10 Circuits	Diagnostic
TSOCT Fully Mech Resale PBX Dispatch < 10 Circuits	Diagnostic
TSOCT Fully Mech Resale PBX Dispatch >= 10 Circuits	Diagnostic
TSOCT Fully Mech Resale PBX Non-Dispatch < 10 Circuits	Diagnostic
TSOCT Fully Mech Resale PBX Non-Dispatch >= 10 Circuits	Diagnostic

