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Billing

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Billing Invoice Accuracy											
Invoice Accuracy Interconnection	RETAIL	86815794	87298328	99.45%	605221	605684	99.92%			-49.8369	YES
Invoice Accuracy Resale	RETAIL	86815794	87298328	99.45%	638083	638333	99.96%			-55.1532	YES
Invoice Accuracy UNE	RETAIL	86815794	87298328	99.45%	4991480	4992900	99.97%			-153.6832	YES
Billing Invoice Timeliness											
Invoice Timeliness Interconnection CABS	RETAIL	5	1	4.74	43094	10182	4.23				YES
Invoice Timeliness Resale CRIS	RETAIL	4	1	3.97	5611	1793	3.13				YES
Invoice Timeliness UNE CRIS	RETAIL	4	1	3.97	7640	2494	3.06				YES
Mean Time to Deliver											
Mean Time to Deliver Usage - Regional	<= 6 Days				14769595296	7123749684	2.07				YES
Non-Recurring Charge Completeness											
Non-Recur Charge Completness Interconnection	90%				50983	51490	99.02%				YES
Non-Recur Charge Completness Resale	RETAIL	3260697	3686177	88.46%	55884	57027	98.00%				YES
Non-Recur Charge Completness UNE	90%				209790	215864	97.19%				YES
Percent Billing Errors Corrected in "X" Days											
% Billing Errors Corrected In X Days Interconnection	Diagnostic				106	107	99.07%				Diagnostic
% Billing Errors Corrected In X Days Resale	Diagnostic				52	52	100.00%				Diagnostic
% Billing Errors Corrected In X Days UNE	Diagnostic				36	36	100.00%				Diagnostic
Percent Usage Errors Corrected Within "X" Days											
% Daily Usage Feed Errs Corr In X Bus Days - Pack	Diagnostic										
% Daily Usage Feed Errs Corr In X Bus Days	Diagnostic										
Recurring Charge Completeness											
Recur Charge Completness Interconnection	90%				2027	2031	99.84%				YES
Recur Charge Completness Resale	RETAIL	2266327	2368883	95.67%	47026	47094	99.86%				YES
Recur Charge Completness UNE	90%				190092	190646	99.71%				YES
Usage Data Delivery Accuracy											
Usage Data Delivery Accuracy	Parity with Retail	161	161	100.00%	41529	41529	100.00%				YES
Usage Data Delivery Completeness											
Usage Completeness	98.00%				1187240803	1187291614	100.00%				YES
Usage Data Delivery Timeliness											
Usage Timeliness	95.00%				1185869801	1187291614	99.88%				YES

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Bona Fide

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Percent Quote Provided											
% Quotes Provided within X Business Days 10 Business Days	90%										
% Quotes Provided within X Business Days 30 Business Days	90%										
% Quotes Provided within X Business Days 60 Business Days	90%										
Percent Request Processed Within "X" Days											
% New Business Requests Processed within 30 days	90%										

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Change Management

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Associated Document Timeliness											
Associated Document Timeliness - Regional % Documentation Sent On Time	95.00%										
Associated Document Timeliness - Regional % Documentation Sent On Time - Defects	95.00%										
Change Management Document											
Change Management Document - Regional											
Change Management Notice											
Change Management Notice - Regional											
Interface Outage Notification											
Interface Outage Notification - Regional CLEC Service Order TimeStamp	97.00%	0	0								
Interface Outage Notification - Regional Electronic Communications Trouble Analysis	97.00%	2	2	100.00%							YES
Interface Outage Notification - Regional Electronic Data Interchange	97.00%	0	0								
Interface Outage Notification - Regional Local Exchange Navigation System	97.00%	2	2	100.00%							YES
Interface Outage Notification - Regional Telecommunications Access Gateway	97.00%	0	0								
Interface Outage Notification - Regional Trouble Analysis Facilitation Interface	97.00%	0	0								
Notice Timeliness											
Notice Timeliness - Regional											
Number Of Defects In Production Releases											
Number of Defects In Production Releases - Regional Severity 1	0										
Number of Defects In Production Releases - Regional Severity 2	0										
Number of Defects In Production Releases - Regional Severity 3	0						1				NO
Percent Change Requests Accepted Or Rejected Within 10 Days											
% Change Requests Accepted or Rejected Within 10 Days - Regional	95.00%				1	1	100.00%				YES
Percent Change Requests Rejected											
% Change Requests Rejected - Regional	Diagnostic				0	1	0.00%				Diagnostic
Percent Of Change Requests Implemented Within 60 Weeks Of Prioritization											
% Change Requests Implemented Within 60 weeks Prioritization - Regional Type 4											
% Change Requests Implemented Within 60 weeks Prioritization - Regional Type 5	95.00%				0	1	0.00%				NO
Percent Software Errors Corrected in "X" Business Days											
% Software Errors Corrected in X Business Days - Regional Software Errors Correct in	95.00%				3	15	20.00%				NO
% Software Errors Corrected in X Business Days - Regional Software Errors Correct in	95.00%				4	15	26.67%				NO
% Software Errors Corrected in X Business Days - Regional Software Errors Correct in	95.00%				0	3	0.00%				NO
Software Validation											
Sofware Validation - Regional	95%										

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Collocation

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Arrangement Time											
Average Arrangement Time Physical Caged	90 Days										
Average Arrangement Time Physical Cageless	60 Days				169	3	56				YES
Average Arrangement Time Physical Cageless Extraordinary	90 Days										
Average Arrangement Time Physical Intermediate Augment	60 Days										
Average Arrangement Time Physical Major Augment	90 Days										
Average Arrangement Time Physical Minor Augment	45 Days										
Average Arrangement Time Physical Simple Augment	20 Days										
Average Arrangement Time Virtual Extraordinary	75 Days										
Average Arrangement Time Virtual Intermediate Augment	60 Days										
Average Arrangement Time Virtual Major Augment	75 Days										
Average Arrangement Time Virtual Minor Augment	45 Days										
Average Arrangement Time Virtual Ordinary	50 Days										
Average Arrangement Time Virtual Simple Augment	20 Days										
Average Response Time											
Average Response Time Physical Caged	20 Days										
Average Response Time Physical Cageless	20 Days				27	3	9				YES
Average Response Time Virtual	10 Days										
Percent Missed Due Date											
Percent Missed Due Dates Physical	5%				0	3	0.00%				YES
Percent Missed Due Dates Physical Augment	5%										
Percent Missed Due Dates Virtual	5%										
Percent Missed Due Dates Virtual Augment	5%										

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Database Update

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Average Database Update Interval											
Average Database Update Interval Directory Assistance	Parity by Design	73.23	25	2.93	65.67	25	2.63				Parity by Design
Average Database Update Interval Directory Listings	Parity by Design	0.57	27	0.02	0.57	27	0.02				Parity by Design
Average Database Update Interval Line Information Database	Parity by Design	25.08	23	1.09	25.07	23	1.09				Parity by Design
Percent Database Update Accuracy											
% Database Accuracy - Regional Directory Assistance	95%				365	373	97.86%				YES
% Database Accuracy - Regional Directory Listings	95%				890	898	99.11%				YES
% Database Accuracy - Regional Line Information Database	95%				950	955	99.48%				YES
Percent Loaded by Effective Date											
% NXX/LRNs Loaded by LERG - Regional	100%				122	125	97.60%				NO

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Directory Assistance

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Directory Percent Answered Within "X" Seconds											
Speed to Answer Performance/% Answered Within "X" Seconds - DA % WITHIN 12 SE	Parity by Design						87.00%				Parity by Design
Directory Speed To Answer											
Speed to Answer Performance/Average Speed to Answer - DA	Parity by Design						5.1				Parity by Design

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E911

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
E911 Accuracy											
E911 Accuracy	Parity by Design				90640	93724	96.71%				Parity by Design
E911 Interval											
E911 Mean Interval	Parity by Design				247530	2101	1.96				Parity by Design
E911 Timeliness											
E911 Timeliness	Parity by Design				2101	2101	100.00%				Parity by Design

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Maintenance & Repair

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Average Answer Time											
Answer Time - Repair Center UNE / Retail Maintenance Center	Residence / Business Maintenance Center	132605422	1107838	119.7	2063790	78195	26.39				YES
Customer Trouble Report Rate											
Customer Trouble Report Rate 2W Analog Loop Design Dispatch	Retail Residence and Business Dispatch	18870	881137	2.14%	0	649	0.00%			3.7267	YES
Customer Trouble Report Rate 2W Analog Loop Design Non-Dispatch	Retail Residence and Business Dispatch	18870	881137	2.14%	1	649	0.15%			3.4586	YES
Customer Trouble Report Rate 2W Analog Loop Non-Design Dispatch	Retail Residence and Business (POTS) (Exclusion of Switch Based Feature Troubles)	18709	822801	2.27%	1	120	0.83%			1.0464	YES
Customer Trouble Report Rate 2W Analog Loop Non-Design Non-Dispatch	Retail Residence and Business (POTS) (Exclusion of Switch Based Feature Troubles)	5863	822801	0.71%	0	120	0.00%			0.9246	YES
Customer Trouble Report Rate Local Interconnection Trunks Dispatch	Local Interconnection Trunks	0	118310	0.00%	0	29557	0.00%				
Customer Trouble Report Rate Local Interconnection Trunks Non-Dispatch	Local Interconnection Trunks	4	118310	0.00%	0	29557	0.00%			0.8942	YES
Customer Trouble Report Rate Local Transport (Unbundled Interoffice Transport) Dispa	Retail DS1/DS3 Interoffice	29	1199	2.42%	0	68	0.00%			1.2476	YES
Customer Trouble Report Rate Local Transport (Unbundled Interoffice Transport) Non-	Retail DS1/DS3 Interoffice	44	1199	3.67%	1	68	1.47%			0.9209	YES
Customer Trouble Report Rate Resale Business Dispatch	Retail Business	2225	242389	0.92%	38	4146	0.92%			0.0093	YES
Customer Trouble Report Rate Resale Business Non-Dispatch	Retail Business	947	242389	0.39%	9	4146	0.22%			1.7734	YES
Customer Trouble Report Rate Resale Centrex Dispatch	Retail Centrex	127	44977	0.28%	4	299	1.34%			-3.4231	NO
Customer Trouble Report Rate Resale Centrex Non-Dispatch	Retail Centrex	104	44977	0.23%	0	299	0.00%			0.8287	YES
Customer Trouble Report Rate Resale Design Dispatch	Retail Design	317	110344	0.29%	0	924	0.00%			1.6225	YES
Customer Trouble Report Rate Resale Design Non-Dispatch	Retail Design	334	110344	0.30%	0	924	0.00%			1.6654	YES
Customer Trouble Report Rate Resale ISDN Dispatch	Retail ISDN	15	5105	0.29%	0	78	0.00%			0.4751	YES
Customer Trouble Report Rate Resale ISDN Non-Dispatch	Retail ISDN	29	5105	0.57%	0	78	0.00%			0.6606	YES
Customer Trouble Report Rate Resale PBX Dispatch	Retail PBX	52	26936	0.19%	2	639	0.31%			-0.682	YES
Customer Trouble Report Rate Resale PBX Non-Dispatch	Retail PBX	22	26936	0.08%	0	639	0.00%			0.714	YES
Customer Trouble Report Rate Resale Residence and Business (POTS) Dispatch	Retail Residence and Business (POTS)	18734	822801	2.28%	260	11348	2.29%			-0.1002	YES
Customer Trouble Report Rate Resale Residence and Business (POTS) Non-Dispatch	Retail Residence and Business (POTS)	6469	822801	0.79%	42	11348	0.37%			4.965	YES
Customer Trouble Report Rate Resale Residence Dispatch	Retail Residence	16645	638748	2.61%	228	7751	2.94%			-1.8197	NO
Customer Trouble Report Rate Resale Residence Non-Dispatch	Retail Residence	5624	638748	0.88%	33	7751	0.43%			4.2408	YES
Customer Trouble Report Rate UNE Combos - Other Dispatch	Retail Residence, Business and Design Dispatch	19187	991481	1.94%	15	947	1.58%			0.7766	YES
Customer Trouble Report Rate UNE Combos - Other Non-Dispatch	Retail Residence, Business and Design Dispatch	19187	991481	1.94%	3	947	0.32%			3.5784	YES
Customer Trouble Report Rate UNE Digital Loop < DS1 Dispatch	Retail Digital Loop < DS1	425	201909	0.21%	3	709	0.42%			-1.2319	YES
Customer Trouble Report Rate UNE Digital Loop < DS1 Non-Dispatch	Retail Digital Loop < DS1	653	201909	0.32%	2	709	0.28%			0.1932	YES
Customer Trouble Report Rate UNE Digital Loop >= DS1 Dispatch	Retail Digital Loop >= DS1	160	15497	1.03%	24	1337	1.80%			-2.6331	NO
Customer Trouble Report Rate UNE Digital Loop >= DS1 Non-Dispatch	Retail Digital Loop >= DS1	169	15497	1.09%	4	1337	0.30%			2.6586	YES
Customer Trouble Report Rate UNE ISDN Dispatch	Retail ISDN-BRI	7	2548	0.27%	2	322	0.62%			-1.1174	YES
Customer Trouble Report Rate UNE ISDN Non-Dispatch	Retail ISDN-BRI	6	2548	0.24%	1	322	0.31%			-0.2616	YES
Customer Trouble Report Rate UNE Line Sharing Dispatch	ADSL Provided to Retail	377	138655	0.27%	5	458	1.09%			-3.3591	NO
Customer Trouble Report Rate UNE Line Sharing Non-Dispatch	ADSL Provided to Retail	557	138655	0.40%	1	458	0.22%			0.6182	YES
Customer Trouble Report Rate UNE Loop + Port Combinations Dispatch	Retail Residence and Business	18870	881137	2.14%	2966	173860	1.71%			11.3423	YES
Customer Trouble Report Rate UNE Loop + Port Combinations Non-Dispatch	Retail Residence and Business	6571	881137	0.75%	438	173860	0.25%			21.7904	YES
Customer Trouble Report Rate UNE Other Design Dispatch	Retail Design	317	110344	0.29%	23	1327	1.73%			-9.7687	NO
Customer Trouble Report Rate UNE Other Design Non-Dispatch	Retail Design	334	110344	0.30%	4	1327	0.30%			0.0083	YES
Customer Trouble Report Rate UNE Other Non-Design Dispatch	Retail Residence and Business	18870	881137	2.14%	0	309	0.00%			2.572	YES
Customer Trouble Report Rate UNE Other Non-Design Non-Dispatch	Retail Residence and Business	6571	881137	0.75%	0	309	0.00%			1.5177	YES
Customer Trouble Report Rate UNE Switch Ports Dispatch	Retail Residence and Business (POTS)	18734	822801	2.28%	3	187	1.60%			0.6095	YES
Customer Trouble Report Rate UNE Switch Ports Non-Dispatch	Retail Residence and Business (POTS)	6469	822801	0.79%	1	187	0.53%			0.3878	YES
Customer Trouble Report Rate UNE xDSL (HDSL, ADSL, and UCL) Dispatch	ADSL Provided to Retail	377	138655	0.27%	2	398	0.50%			-0.8811	YES
Customer Trouble Report Rate UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch	ADSL Provided to Retail	557	138655	0.40%	1	398	0.25%			0.4729	YES
M&R Interface Availability											
OSS Interface Availability (M&R) BOCRIS/CRIS BST & CLEC	>= 99.5 %			100.00%							YES
OSS Interface Availability (M&R) CLEC TAFI CLEC	>= 99.5 %						100.00%				YES
OSS Interface Availability (M&R) ECTA CLEC	>= 99.5 %						100.00%				YES
OSS Interface Availability (M&R) LMOS BST & CLEC	>= 99.5 %			100.00%							YES
OSS Interface Availability (M&R) LNP BST & CLEC	>= 99.5 %			100.00%							YES
OSS Interface Availability (M&R) MARCH BST & CLEC	>= 99.5 %			100.00%							YES
OSS Interface Availability (M&R) OSPCM BST & CLEC	>= 99.5 %			99.82%							YES
OSS Interface Availability (M&R) PREDICTOR BST & CLEC	>= 99.5 %			100.00%							YES
OSS Interface Availability (M&R) SOCS BST & CLEC	>= 99.5 %			100.00%							YES
OSS Interface Availability (M&R) TAFI BST	>= 99.5 %			99.96%							YES
Maintenance Average Duration											
Maintenance Avg Duration 2W Analog Loop Design Dispatch	Retail Residence and Business Dispatch	870693.03	18870	46.14				73.56			
Maintenance Avg Duration 2W Analog Loop Design Non-Dispatch	Retail Residence and Business Dispatch	870693.03	18870	46.14	0.7	1	0.7	73.56		0.6178	YES
Maintenance Avg Duration 2W Analog Loop Non-Design Dispatch	Retail Residence and Business (POTS) (Exclusion of Switch Based Feature Troubles)	867498.81	18709	46.37	19.38	1	19.38	73.79		0.3657	YES
Maintenance Avg Duration 2W Analog Loop Non-Design Non-Dispatch	Retail Residence and Business (POTS) (Exclusion of Switch Based Feature Troubles)	127778.1	5863	21.79				47.46			
Maintenance Avg Duration Local Interconnection Trunks Dispatch	Local Interconnection Trunks										
Maintenance Avg Duration Local Interconnection Trunks Non-Dispatch	Local Interconnection Trunks	48.52	4	12.13				13.68			
Maintenance Avg Duration Local Transport (Unbundled Interoffice Transport) Dispatch	Retail DS1/DS3 Interoffice	176.85	29	6.1				6.36			
Maintenance Avg Duration Local Transport (Unbundled Interoffice Transport) Non-Disp	Retail DS1/DS3 Interoffice	73.05	44	1.66	1.17	1	1.17	2.21		0.2206	YES
Maintenance Avg Duration Resale Business Dispatch	Retail Business	40448.08	2225	18.18	717.52	38	18.88	36.15		-0.1189	YES
Maintenance Avg Duration Resale Business Non-Dispatch	Retail Business	4522.76	947	4.78	11.92	9	1.32	9.29		1.1098	YES
Maintenance Avg Duration Resale Centrex Dispatch	Retail Centrex	1878.17	127	14.79	136.78	4	34.2	21.4		-1.7855	NO
Maintenance Avg Duration Resale Centrex Non-Dispatch	Retail Centrex	523.17	104	5.03				11.11			
Maintenance Avg Duration Resale Design Dispatch	Retail Design	2558.72	317	8.07				11.34			
Maintenance Avg Duration Resale Design Non-Dispatch	Retail Design	1077.32	334	3.23				6.06			
Maintenance Avg Duration Resale ISDN Dispatch	Retail ISDN	95.58	15	6.37				3.32			
Maintenance Avg Duration Resale ISDN Non-Dispatch	Retail ISDN	97.7	29	3.37				4.35			
Maintenance Avg Duration Resale PBX Dispatch	Retail PBX	717.35	52	13.8	7.72	2	3.86	19.97		0.6904	YES
Maintenance Avg Duration Resale PBX Non-Dispatch	Retail PBX	196.97	22	8.95				14.91			
Maintenance Avg Duration Resale Residence and Business (POTS) Dispatch	Retail Residence and Business (POTS)	868540.62	18734	46.36	7312.48	260	28.12	73.75		3.9597	YES
Maintenance Avg Duration Resale Residence and Business (POTS) Non-Dispatch	Retail Residence and Business (POTS)	134362.23	6469	20.77	332.72	42	7.92	45.51		1.8239	YES

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Maintenance Avg Duration Resale Residence Dispatch	Retail Residence	830244.95	16645	49.88	6739.47	228	29.56	76.42		3.9877	YES
Maintenance Avg Duration Resale Residence Non-Dispatch	Retail Residence	130375	5624	23.18	320.8	33	9.72	48.22		1.5989	YES
Maintenance Avg Duration UNE Combos - Other Dispatch	Retail Residence, Business and Design Dispatch	873251.75	19187	45.51	89.37	15	5.96	73.12		2.0943	YES
Maintenance Avg Duration UNE Combos - Other Non-Dispatch	Retail Residence, Business and Design Dispatch	873251.75	19187	45.51	15.52	3	5.17	73.12		0.9555	YES
Maintenance Avg Duration UNE Digital Loop < DS1 Dispatch	Retail Digital Loop < DS1	25603.87	425	60.24	8.6	3	2.87	103.5		0.9568	YES
Maintenance Avg Duration UNE Digital Loop < DS1 Non-Dispatch	Retail Digital Loop < DS1	3043.33	653	4.66	1.85	2	0.93	21.09		0.2501	YES
Maintenance Avg Duration UNE Digital Loop >= DS1 Dispatch	Retail Digital Loop >= DS1	953.17	160	5.96	126	24	5.25	4.43		0.7286	YES
Maintenance Avg Duration UNE Digital Loop >= DS1 Non-Dispatch	Retail Digital Loop >= DS1	359.25	169	2.13	4.88	4	1.22	3.37		0.5314	YES
Maintenance Avg Duration UNE ISDN Dispatch	Retail ISDN-BRI	47.03	7	6.72	6.58	2	3.29	3.56		1.1997	YES
Maintenance Avg Duration UNE ISDN Non-Dispatch	Retail ISDN-BRI	13.42	6	2.24	1.05	1	1.05	1.9		0.5783	YES
Maintenance Avg Duration UNE Line Sharing Dispatch	ADSL Provided to Retail	25237.4	377	66.94	466.57	5	93.31	108.04		-0.5422	YES
Maintenance Avg Duration UNE Line Sharing Non-Dispatch	ADSL Provided to Retail	2775.8	557	4.98	5.02	1	5.02	22.75		-0.0015	YES
Maintenance Avg Duration UNE Loop + Port Combinations Dispatch	Retail Residence and Business	870693.03	18870	46.14	90500.93	2966	30.51	73.56		10.7572	YES
Maintenance Avg Duration UNE Loop + Port Combinations Non-Dispatch	Retail Residence and Business	134897.76	6571	20.53	5742.24	438	13.11	45.21		3.3251	YES
Maintenance Avg Duration UNE Other Design Dispatch	Retail Design	2558.72	317	8.07	121.47	23	5.28	11.34		1.14	YES
Maintenance Avg Duration UNE Other Design Non-Dispatch	Retail Design	1077.32	334	3.23	4.88	4	1.22	6.06		0.6574	YES
Maintenance Avg Duration UNE Other Non-Design Dispatch	Retail Residence and Business	870693.03	18870	46.14				73.56			
Maintenance Avg Duration UNE Other Non-Design Non-Dispatch	Retail Residence and Business	134897.76	6571	20.53				45.21			
Maintenance Avg Duration UNE Switch Ports Dispatch	Retail Residence and Business (POTS)	868540.62	18734	46.36	329.87	3	109.96	73.75		-1.4933	YES
Maintenance Avg Duration UNE Switch Ports Non-Dispatch	Retail Residence and Business (POTS)	134362.23	6469	20.77	5.1	1	5.1	45.51		0.3443	YES
Maintenance Avg Duration UNE xDSL (HDSL, ADSL, and UCL) Dispatch	ADSL Provided to Retail	25237.4	377	66.94	6.55	2	3.28	108.04		0.8312	YES
Maintenance Avg Duration UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch	ADSL Provided to Retail	2775.8	557	4.98	0.8	1	0.8	22.75		0.1837	YES
Network Outage Notification											
Mean Time to Notify of Network Outages - Regional		455	2	228	437	2	219				YES
Out of Service > "X" Hours											
Out of Service >24 Hrs 2W Analog Loop Design Dispatch	Retail Residence and Business Dispatch	2166	12158	17.82%							
Out of Service >24 Hrs 2W Analog Loop Design Non-Dispatch	Retail Residence and Business Dispatch	2166	12158	17.82%	0	1	0.00%			0.4656	YES
Out of Service >24 Hrs 2W Analog Loop Non-Design Dispatch	Retail Residence and Business (POTS) (Exclusion of Switch Based Feature Troubles)	2161	12088	17.88%							
Out of Service >24 Hrs 2W Analog Loop Non-Design Non-Dispatch	Retail Residence and Business (POTS) (Exclusion of Switch Based Feature Troubles)	161	2080	7.74%							
Out of Service >24 Hrs Local Interconnection Trunks Dispatch	Local Interconnection Trunks										
Out of Service >24 Hrs Local Interconnection Trunks Non-Dispatch	Local Interconnection Trunks	1	4	25.00%							
Out of Service >24 Hrs Local Transport (Unbundled Interoffice Transport) Dispatch	Retail DS1/DS3 Interoffice	1	29	3.45%							
Out of Service >24 Hrs Local Transport (Unbundled Interoffice Transport) Non-Dispatch	Retail DS1/DS3 Interoffice	0	44	0.00%	0	1	0.00%				YES
Out of Service >24 Hrs Resale Business Dispatch	Retail Business	153	1292	11.84%	3	27	11.11%			0.1163	YES
Out of Service >24 Hrs Resale Business Non-Dispatch	Retail Business	17	398	4.27%	0	9	0.00%			0.6267	YES
Out of Service >24 Hrs Resale Centrex Dispatch	Retail Centrex	5	65	7.69%	0	1	0.00%			0.2865	YES
Out of Service >24 Hrs Resale Centrex Non-Dispatch	Retail Centrex	2	64	3.13%							
Out of Service >24 Hrs Resale Design Dispatch	Retail Design	15	317	4.73%							
Out of Service >24 Hrs Resale Design Non-Dispatch	Retail Design	7	334	2.10%							
Out of Service >24 Hrs Resale ISDN Dispatch	Retail ISDN	0	14	0.00%							
Out of Service >24 Hrs Resale ISDN Non-Dispatch	Retail ISDN	0	29	0.00%							
Out of Service >24 Hrs Resale PBX Dispatch	Retail PBX	4	48	8.33%	0	1	0.00%			0.2984	YES
Out of Service >24 Hrs Resale PBX Non-Dispatch	Retail PBX	4	21	19.05%							
Out of Service >24 Hrs Resale Residence and Business (POTS) Dispatch	Retail Residence and Business (POTS)	2161	12089	17.88%	40	209	19.14%			-0.4725	YES
Out of Service >24 Hrs Resale Residence and Business (POTS) Non-Dispatch	Retail Residence and Business (POTS)	161	2082	7.73%	0	25	0.00%			1.4389	YES
Out of Service >24 Hrs Resale Residence Dispatch	Retail Residence	2013	10866	18.53%	37	184	20.11%			-0.5481	YES
Out of Service >24 Hrs Resale Residence Non-Dispatch	Retail Residence	146	1745	8.37%	0	16	0.00%			1.2032	YES
Out of Service >24 Hrs UNE Combos - Other Dispatch	Retail Residence, Business and Design Dispatch	2181	12475	17.48%	0	15	0.00%			1.7816	YES
Out of Service >24 Hrs UNE Combos - Other Non-Dispatch	Retail Residence, Business and Design Dispatch	2181	12475	17.48%	0	3	0.00%			0.7972	YES
Out of Service >24 Hrs UNE Digital Loop < DS1 Dispatch	Retail Digital Loop < DS1	194	424	45.75%	0	3	0.00%			1.5851	YES
Out of Service >24 Hrs UNE Digital Loop < DS1 Non-Dispatch	Retail Digital Loop < DS1	26	653	3.98%	0	2	0.00%			0.2875	YES
Out of Service >24 Hrs UNE Digital Loop >= DS1 Dispatch	Retail Digital Loop >= DS1	1	160	0.63%	0	24	0.00%			0.3623	YES
Out of Service >24 Hrs UNE Digital Loop >= DS1 Non-Dispatch	Retail Digital Loop >= DS1	0	169	0.00%	0	4	0.00%				YES
Out of Service >24 Hrs UNE ISDN Dispatch	Retail ISDN-BRI	0	6	0.00%	0	2	0.00%				YES
Out of Service >24 Hrs UNE ISDN Non-Dispatch	Retail ISDN-BRI	0	6	0.00%	0	1	0.00%				YES
Out of Service >24 Hrs UNE Line Sharing Dispatch	ADSL Provided to Retail	193	377	51.19%							
Out of Service >24 Hrs UNE Line Sharing Non-Dispatch	ADSL Provided to Retail	25	557	4.49%							
Out of Service >24 Hrs UNE Loop + Port Combinations Dispatch	Retail Residence and Business	2166	12158	17.82%	274	2144	12.78%			5.6183	YES
Out of Service >24 Hrs UNE Loop + Port Combinations Non-Dispatch	Retail Residence and Business	163	2143	7.61%	11	239	4.60%			1.6614	YES
Out of Service >24 Hrs UNE Other Design Dispatch	Retail Design	15	317	4.73%	0	23	0.00%			1.032	YES
Out of Service >24 Hrs UNE Other Design Non-Dispatch	Retail Design	7	334	2.10%	0	4	0.00%			0.2909	YES
Out of Service >24 Hrs UNE Other Non-Design Dispatch	Retail Residence and Business	2166	12158	17.82%							
Out of Service >24 Hrs UNE Other Non-Design Non-Dispatch	Retail Residence and Business	163	2143	7.61%							
Out of Service >24 Hrs UNE Switch Ports Dispatch	Retail Residence and Business (POTS)	2161	12089	17.88%	1	1	100.00%			-2.1433	NO
Out of Service >24 Hrs UNE Switch Ports Non-Dispatch	Retail Residence and Business (POTS)	161	2082	7.73%	0	1	0.00%			0.2894	YES
Out of Service >24 Hrs UNE xDSL (HDSL, ADSL, and UCL) Dispatch	ADSL Provided to Retail	193	377	51.19%	0	2	0.00%			1.4446	YES
Out of Service >24 Hrs UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch	ADSL Provided to Retail	25	557	4.49%	0	1	0.00%			0.2166	YES
Percent Missed Repair Appointments											
Missed Repair Appmts 2W Analog Loop Design Dispatch	Retail Residence and Business Dispatch	3928	18870	20.82%							
Missed Repair Appmts 2W Analog Loop Design Non-Dispatch	Retail Residence and Business Dispatch	3928	18870	20.82%	0	1	0.00%			0.5127	YES
Missed Repair Appmts 2W Analog Loop Non-Design Dispatch	Retail Residence and Business (POTS) (Exclusion of Switch Based Feature Troubles)	3890	18709	20.79%	0	1	0.00%			0.5123	YES
Missed Repair Appmts 2W Analog Loop Non-Design Non-Dispatch	Retail Residence and Business (POTS) (Exclusion of Switch Based Feature Troubles)	186	5863	3.17%							
Missed Repair Appmts Local Interconnection Trunks Dispatch	Local Interconnection Trunks										
Missed Repair Appmts Local Interconnection Trunks Non-Dispatch	Local Interconnection Trunks	1	4	25.00%							
Missed Repair Appmts Local Transport (Unbundled Interoffice Transport) Dispatch	Retail DS1/DS3 Interoffice	1	29	3.45%							
Missed Repair Appmts Local Transport (Unbundled Interoffice Transport) Non-Dispatch	Retail DS1/DS3 Interoffice	0	44	0.00%	0	1	0.00%				YES
Missed Repair Appmts Resale Business Dispatch	Retail Business	555	2225	24.94%	10	38	26.32%			-0.1938	YES
Missed Repair Appmts Resale Business Non-Dispatch	Retail Business	34	947	3.59%	0	9	0.00%			0.5762	YES
Missed Repair Appmts Resale Centrex Dispatch	Retail Centrex	25	127	19.69%	1	4	25.00%			-0.2632	YES

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Missed Repair Appmts Resale Centrex Non-Dispatch	Retail Centrex	6	104	5.77%							
Missed Repair Appmts Resale Design Dispatch	Retail Design	15	317	4.73%							
Missed Repair Appmts Resale Design Non-Dispatch	Retail Design	7	334	2.10%							
Missed Repair Appmts Resale ISDN Dispatch	Retail ISDN	0	15	0.00%							
Missed Repair Appmts Resale ISDN Non-Dispatch	Retail ISDN	0	29	0.00%							
Missed Repair Appmts Resale PBX Dispatch	Retail PBX	8	52	15.38%	0	2	0.00%			0.5918	YES
Missed Repair Appmts Resale PBX Non-Dispatch	Retail PBX	5	22	22.73%							
Missed Repair Appmts Resale Residence and Business (POTS) Dispatch	Retail Residence and Business (POTS)	3899	18734	20.81%	44	260	16.92%			1.5342	YES
Missed Repair Appmts Resale Residence and Business (POTS) Non-Dispatch	Retail Residence and Business (POTS)	205	6469	3.17%	0	42	0.00%			1.1686	YES
Missed Repair Appmts Resale Residence Dispatch	Retail Residence	3373	16645	20.26%	35	228	15.35%			1.8332	YES
Missed Repair Appmts Resale Residence Non-Dispatch	Retail Residence	178	5624	3.17%	0	33	0.00%			1.0355	YES
Missed Repair Appmts UNE Combos - Other Dispatch	Retail Residence, Business and Design Dispatch	3943	19187	20.55%	0	15	0.00%			1.969	YES
Missed Repair Appmts UNE Combos - Other Non-Dispatch	Retail Residence, Business and Design Dispatch	3943	19187	20.55%	0	3	0.00%			0.8808	YES
Missed Repair Appmts UNE Digital Loop < DS1 Dispatch	Retail Digital Loop < DS1	194	425	45.65%	0	3	0.00%			1.5817	YES
Missed Repair Appmts UNE Digital Loop < DS1 Non-Dispatch	Retail Digital Loop < DS1	26	653	3.98%	0	2	0.00%			0.2875	YES
Missed Repair Appmts UNE Digital Loop >= DS1 Dispatch	Retail Digital Loop >= DS1	1	160	0.63%	0	24	0.00%			0.3623	YES
Missed Repair Appmts UNE Digital Loop >= DS1 Non-Dispatch	Retail Digital Loop >= DS1	0	169	0.00%	0	4	0.00%				YES
Missed Repair Appmts UNE ISDN Dispatch	Retail ISDN-BRI	0	7	0.00%	0	2	0.00%				YES
Missed Repair Appmts UNE ISDN Non-Dispatch	Retail ISDN-BRI	0	6	0.00%	0	1	0.00%				YES
Missed Repair Appmts UNE Line Sharing Dispatch	ADSL Provided to Retail	193	377	51.19%	0	5	0.00%			2.2751	YES
Missed Repair Appmts UNE Line Sharing Non-Dispatch	ADSL Provided to Retail	25	557	4.49%	0	1	0.00%			0.2166	YES
Missed Repair Appmts UNE Loop + Port Combinations Dispatch	Retail Residence and Business	3928	16870	20.82%	374	2966	12.61%			10.2336	YES
Missed Repair Appmts UNE Loop + Port Combinations Non-Dispatch	Retail Residence and Business	212	6571	3.23%	12	438	2.74%			0.558	YES
Missed Repair Appmts UNE Other Design Dispatch	Retail Design	15	317	4.73%	0	23	0.00%			1.032	YES
Missed Repair Appmts UNE Other Design Non-Dispatch	Retail Design	7	334	2.10%	0	4	0.00%			0.2909	YES
Missed Repair Appmts UNE Other Non-Design Dispatch	Retail Residence and Business	3928	18870	20.82%							
Missed Repair Appmts UNE Other Non-Design Non-Dispatch	Retail Residence and Business	212	6571	3.23%							
Missed Repair Appmts UNE Switch Ports Dispatch	Retail Residence and Business (POTS)	3899	18734	20.81%	1	3	33.33%			-0.5342	YES
Missed Repair Appmts UNE Switch Ports Non-Dispatch	Retail Residence and Business (POTS)	205	6469	3.17%	0	1	0.00%			0.1809	YES
Missed Repair Appmts UNE xDSL (HDSL, ADSL, and UCL) Dispatch	ADSL Provided to Retail	193	377	51.19%	0	2	0.00%			1.4446	YES
Missed Repair Appmts UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch	ADSL Provided to Retail	25	557	4.49%	0	1	0.00%			0.2166	YES
Percent Repeat Troubles within "X" days											
% Rpt Trbls w/in 30 days 2W Analog Loop Design Dispatch	Retail Residence and Business Dispatch	3763	18870	19.94%							
% Rpt Trbls w/in 30 days 2W Analog Loop Design Non-Dispatch	Retail Residence and Business Dispatch	3763	18870	19.94%	0	1	0.00%			0.4991	YES
% Rpt Trbls w/in 30 days 2W Analog Loop Non-Design Dispatch	Retail Residence and Business (POTS) (Exclusion of Switch Based Feature Troubles)	3745	18709	20.02%	0	1	0.00%			0.5003	YES
% Rpt Trbls w/in 30 days 2W Analog Loop Non-Design Non-Dispatch	Retail Residence and Business (POTS) (Exclusion of Switch Based Feature Troubles)	950	5863	16.20%							
% Rpt Trbls w/in 30 days Local Interconnection Trunks Dispatch	Local Interconnection Trunks										
% Rpt Trbls w/in 30 days Local Interconnection Trunks Non-Dispatch	Local Interconnection Trunks	0	4	0.00%							
% Rpt Trbls w/in 30 days Local Transport (Unbundled Interoffice Transport) Dispatch	Retail DS1/DS3 Interoffice	6	29	20.69%							
% Rpt Trbls w/in 30 days Local Transport (Unbundled Interoffice Transport) Non-Dispat	Retail DS1/DS3 Interoffice	12	44	27.27%	0	1	0.00%			0.6055	YES
% Rpt Trbls w/in 30 days Resale Business Dispatch	Retail Business	293	2225	13.17%	4	38	10.53%			0.4776	YES
% Rpt Trbls w/in 30 days Resale Business Non-Dispatch	Retail Business	148	947	15.63%	0	9	0.00%			1.2851	YES
% Rpt Trbls w/in 30 days Resale Centrex Dispatch	Retail Centrex	14	127	11.02%	0	4	0.00%			0.6931	YES
% Rpt Trbls w/in 30 days Resale Centrex Non-Dispatch	Retail Centrex	23	104	22.12%							
% Rpt Trbls w/in 30 days Resale Design Dispatch	Retail Design	72	317	22.71%							
% Rpt Trbls w/in 30 days Resale Design Non-Dispatch	Retail Design	53	334	15.87%							
% Rpt Trbls w/in 30 days Resale ISDN Dispatch	Retail ISDN	3	15	20.00%							
% Rpt Trbls w/in 30 days Resale ISDN Non-Dispatch	Retail ISDN	2	29	6.90%							
% Rpt Trbls w/in 30 days Resale PBX Dispatch	Retail PBX	4	52	7.69%	0	2	0.00%			0.4006	YES
% Rpt Trbls w/in 30 days Resale PBX Non-Dispatch	Retail PBX	2	22	9.09%							
% Rpt Trbls w/in 30 days Resale Residence and Business (POTS) Dispatch	Retail Residence and Business (POTS)	3749	18734	20.01%	28	260	10.77%			3.6994	YES
% Rpt Trbls w/in 30 days Resale Residence and Business (POTS) Non-Dispatch	Retail Residence and Business (POTS)	1056	6469	16.32%	3	42	7.14%			1.6047	YES
% Rpt Trbls w/in 30 days Resale Residence Dispatch	Retail Residence	3470	16645	20.85%	24	228	10.53%			3.8104	YES
% Rpt Trbls w/in 30 days Resale Residence Non-Dispatch	Retail Residence	930	5624	16.54%	3	33	9.09%			1.1479	YES
% Rpt Trbls w/in 30 days UNE Combos - Other Dispatch	Retail Residence, Business and Design Dispatch	3835	19187	19.99%	2	15	13.33%			0.6442	YES
% Rpt Trbls w/in 30 days UNE Combos - Other Non-Dispatch	Retail Residence, Business and Design Dispatch	3835	19187	19.99%	1	3	33.33%			-0.578	YES
% Rpt Trbls w/in 30 days UNE Digital Loop < DS1 Dispatch	Retail Digital Loop < DS1	46	425	10.82%	1	3	33.33%			-1.2505	YES
% Rpt Trbls w/in 30 days UNE Digital Loop < DS1 Non-Dispatch	Retail Digital Loop < DS1	69	653	10.57%	0	2	0.00%			0.4854	YES
% Rpt Trbls w/in 30 days UNE Digital Loop >= DS1 Dispatch	Retail Digital Loop >= DS1	52	160	32.50%	3	24	12.50%			1.9507	YES
% Rpt Trbls w/in 30 days UNE Digital Loop >= DS1 Non-Dispatch	Retail Digital Loop >= DS1	33	169	19.53%	1	4	25.00%			-0.2729	YES
% Rpt Trbls w/in 30 days UNE ISDN Dispatch	Retail ISDN-BRI	0	7	0.00%	1	2	50.00%				NO
% Rpt Trbls w/in 30 days UNE ISDN Non-Dispatch	Retail ISDN-BRI	0	6	0.00%	0	1	0.00%				YES
% Rpt Trbls w/in 30 days UNE Line Sharing Dispatch	ADSL Provided to Retail	39	377	10.34%	0	5	0.00%			0.7546	YES
% Rpt Trbls w/in 30 days UNE Line Sharing Non-Dispatch	ADSL Provided to Retail	61	557	10.95%	0	1	0.00%			0.3504	YES
% Rpt Trbls w/in 30 days UNE Loop + Port Combinations Dispatch	Retail Residence and Business	3763	18870	19.94%	403	2966	13.59%			8.0514	YES
% Rpt Trbls w/in 30 days UNE Loop + Port Combinations Non-Dispatch	Retail Residence and Business	1078	6571	16.41%	44	438	10.05%			3.48	YES
% Rpt Trbls w/in 30 days UNE Other Design Dispatch	Retail Design	72	317	22.71%	3	23	13.04%			1.0687	YES
% Rpt Trbls w/in 30 days UNE Other Design Non-Dispatch	Retail Design	53	334	15.87%	1	4	25.00%			-0.4969	YES
% Rpt Trbls w/in 30 days UNE Other Non-Design Dispatch	Retail Residence and Business	3763	18870	19.94%							
% Rpt Trbls w/in 30 days UNE Other Non-Design Non-Dispatch	Retail Residence and Business	1078	6571	16.41%							
% Rpt Trbls w/in 30 days UNE Switch Ports Dispatch	Retail Residence and Business (POTS)	3749	18734	20.01%	0	3	0.00%			0.8663	YES
% Rpt Trbls w/in 30 days UNE Switch Ports Non-Dispatch	Retail Residence and Business (POTS)	1056	6469	16.32%	0	1	0.00%			0.4417	YES
% Rpt Trbls w/in 30 days UNE xDSL (HDSL, ADSL, and UCL) Dispatch	ADSL Provided to Retail	39	377	10.34%	0	2	0.00%			0.4791	YES
% Rpt Trbls w/in 30 days UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch	ADSL Provided to Retail	61	557	10.95%	0	1	0.00%			0.3504	YES
Response Interval											
OSS Response Interval (M&R) CRIS	> 10 Seconds	11628	1385909	0.84%	1452	232004	0.63%		0	10.4183	YES
OSS Response Interval (M&R) CRIS	> 0 - <= 10 Seconds	1374281	1385909	99.16%	230552	232004	99.37%		0	-10.4183	YES
OSS Response Interval (M&R) CRIS	> 0 - <= 4 Seconds	1326011	1385909	95.68%	223192	232004	96.20%		0	-11.4813	YES
OSS Response Interval (M&R) DLETH	> 10 Seconds	9175	39178	23.42%	674	4208	16.02%		0.01	10.7738	YES
OSS Response Interval (M&R) DLETH	> 0 - <= 4 Seconds	955	39178	2.44%	111	4208	2.64%		0	-0.8004	YES

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
OSS Response Interval (M&R) DLETH	> 0 - <= 10 Seconds	30003	39178	76.58%	3534	4208	83.98%		0.01	-10.7738	YES
OSS Response Interval (M&R) DLR	> 10 Seconds	9038	17907	50.47%	3785	6258	60.48%		0.01	-13.6348	NO
OSS Response Interval (M&R) DLR	> 0 - <= 4 Seconds	872	17907	4.87%	379	6258	6.06%		0	-3.7545	YES
OSS Response Interval (M&R) DLR	> 0 - <= 10 Seconds	8869	17907	49.53%	2473	6258	39.52%		0.01	13.6348	NO
OSS Response Interval (M&R) LMOS	> 10 Seconds	1834	1385864	0.13%	247	235724	0.10%		0	3.4018	YES
OSS Response Interval (M&R) LMOS	> 0 - <= 4 Seconds	1381987	1385864	99.72%	235181	235724	99.77%		0	-4.1979	YES
OSS Response Interval (M&R) LMOS	> 0 - <= 10 Seconds	1384030	1385864	99.87%	235477	235724	99.90%		0	-3.4018	YES
OSS Response Interval (M&R) LMOSUPD	> 10 Seconds	5246	825912	0.64%	1129	91580	1.23%		0	-21.5989	NO
OSS Response Interval (M&R) LMOSUPD	> 0 - <= 4 Seconds	802065	825912	97.11%	88172	91580	96.28%		0	14.3	NO
OSS Response Interval (M&R) LMOSUPD	> 0 - <= 10 Seconds	820666	825912	99.36%	90451	91580	98.77%		0	21.5989	NO
OSS Response Interval (M&R) LNP GATEWAY	> 10 Seconds	142	78240	0.18%	18	9735	0.18%		0	-0.0745	YES
OSS Response Interval (M&R) LNP GATEWAY	> 0 - <= 10 Seconds	78098	78240	99.82%	9717	9735	99.82%		0	0.0745	YES
OSS Response Interval (M&R) LNP GATEWAY	> 0 - <= 4 Seconds	77982	78240	99.67%	9706	9735	99.70%		0	-0.5171	YES
OSS Response Interval (M&R) MARCH	> 10 Seconds	3774	4829	78.15%	425	642	66.20%		0.02	6.8863	YES
OSS Response Interval (M&R) MARCH	> 0 - <= 10 Seconds	1055	4829	21.85%	217	642	33.80%		0.02	-6.8863	YES
OSS Response Interval (M&R) MARCH	> 0 - <= 4 Seconds	1055	4829	21.85%	217	642	33.80%		0.02	-6.8863	YES
OSS Response Interval (M&R) NIW	> 10 Seconds	4707	41511	11.34%	12	6151	0.20%		0	25.725	YES
OSS Response Interval (M&R) NIW	> 0 - <= 10 Seconds	36804	41511	88.66%	6139	6151	99.80%		0	-25.725	YES
OSS Response Interval (M&R) NIW	> 0 - <= 4 Seconds	36071	41511	86.90%	6120	6151	99.50%		0	-27.3311	YES
OSS Response Interval (M&R) OSPCM	> 10 Seconds	11	4108	0.27%	1	260	0.38%		0	-0.3536	YES
OSS Response Interval (M&R) OSPCM	> 0 - <= 4 Seconds	1265	4108	30.79%	87	260	33.46%		0.03	-0.9037	YES
OSS Response Interval (M&R) OSPCM	> 0 - <= 10 Seconds	4097	4108	99.73%	259	260	99.62%		0	0.3536	YES
OSS Response Interval (M&R) PREDICTOR	> 10 Seconds	27552	30858	89.29%	3602	4639	77.65%		0	23.9005	YES
OSS Response Interval (M&R) PREDICTOR	> 0 - <= 10 Seconds	3306	30858	10.71%	1037	4639	22.35%		0	-23.9005	YES
OSS Response Interval (M&R) PREDICTOR	> 0 - <= 4 Seconds	3306	30858	10.71%	1037	4639	22.35%		0	-23.9005	YES
OSS Response Interval (M&R) SOCS	> 10 Seconds	63	211665	0.03%	7	27787	0.03%		0	0.4154	YES
OSS Response Interval (M&R) SOCS	> 0 - <= 4 Seconds	211259	211665	99.81%	27740	27787	99.83%		0	-0.812	YES
OSS Response Interval (M&R) SOCS	> 0 - <= 10 Seconds	211602	211665	99.97%	27780	27787	99.97%		0	-0.4154	YES

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Operator Services

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Operator Percent Answered Within "X" Seconds											
Speed to Answer Performance/% Answered Within "X" Seconds - Toll % WITHIN 10 S	Parity by Design						78.10%				Parity by Design
Operator Speed To Answer											
Speed to Answer Performance/Average Speed to Answer - Toll	Parity by Design						5.6				Parity by Design

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Ordering

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Acknowledgement Completeness											
Acknowledge Message Completeness EDI	100%				306811	306811	100.00%				YES
Acknowledge Message Completeness TAG/LENS/XML	100%				277747	277747	100.00%				YES
Acknowledgement Timeliness											
Acknowledge Message Timeliness EDI	95%<= 30 Minutes				306811	306811	100.00%				YES
Acknowledge Message Timeliness TAG/LENS/XML	95%<= 30 Minutes				277747	277747	100.00%				YES
Firm Order Confirmation Reject Completeness											
FOC & Rej Resp Comp (Fully Mech) 2W Analog Loop Design	97%				4	4	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) 2W Analog Loop Non-Design	97%				24	24	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) 2W Analog Loop w/INP - Design											
FOC & Rej Resp Comp (Fully Mech) 2W Analog Loop w/INP - Non-Design											
FOC & Rej Resp Comp (Fully Mech) 2W Analog Loop w/LNP - Design											
FOC & Rej Resp Comp (Fully Mech) 2W Analog Loop w/LNP - Non-Design											
FOC & Rej Resp Comp (Fully Mech) INP (Standalone)											
FOC & Rej Resp Comp (Fully Mech) LNP (Standalone)	97%				637	640	99.53%				YES
FOC & Rej Resp Comp (Fully Mech) Local Interconnection Trunks											
FOC & Rej Resp Comp (Fully Mech) Local Transport (Unbundled Interoffice Transport)											
FOC & Rej Resp Comp (Fully Mech) Resale Business	97%				75	75	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) Resale Centrex											
FOC & Rej Resp Comp (Fully Mech) Resale Design											
FOC & Rej Resp Comp (Fully Mech) Resale ISDN											
FOC & Rej Resp Comp (Fully Mech) Resale PBX											
FOC & Rej Resp Comp (Fully Mech) Resale Residence	97%				2170	2170	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) UNE Combos - Other	97%				2	2	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) UNE ISDN	97%				20	20	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) UNE Line Sharing	97%				73	73	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) UNE Loop + Port Combinations	97%				20604	20614	99.95%				YES
FOC & Rej Resp Comp (Fully Mech) UNE Other Design	97%				27	27	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) UNE Other Non-Design	97%				4596	4596	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) UNE Switch Ports											
FOC & Rej Resp Comp (Fully Mech) UNE xDSL (HDSL, ADSL, and UCL)	97%				18	18	100.00%				YES
FOC & Rej Resp Comp (Non Mech) 2W Analog Loop Design	97%				5	5	100.00%				YES
FOC & Rej Resp Comp (Non Mech) 2W Analog Loop Non-Design	97%				9	9	100.00%				YES
FOC & Rej Resp Comp (Non Mech) 2W Analog Loop w/INP - Design											
FOC & Rej Resp Comp (Non Mech) 2W Analog Loop w/INP - Non-Design											
FOC & Rej Resp Comp (Non Mech) 2W Analog Loop w/LNP - Design											
FOC & Rej Resp Comp (Non Mech) 2W Analog Loop w/LNP - Non-Design											
FOC & Rej Resp Comp (Non Mech) INP (Standalone)	97%				0	1	0.00%				NO
FOC & Rej Resp Comp (Non Mech) LNP (Standalone)	97%				36	36	100.00%				YES
FOC & Rej Resp Comp (Non Mech) Local Interconnection Trunks	97%				47	48	97.92%				YES
FOC & Rej Resp Comp (Non Mech) Local Transport (Unbundled Interoffice Transport)											
FOC & Rej Resp Comp (Non Mech) Resale Business	97%				38	38	100.00%				YES
FOC & Rej Resp Comp (Non Mech) Resale Centrex	97%				2	2	100.00%				YES
FOC & Rej Resp Comp (Non Mech) Resale Design											
FOC & Rej Resp Comp (Non Mech) Resale ISDN	97%				1	1	100.00%				YES
FOC & Rej Resp Comp (Non Mech) Resale PBX	97%				7	7	100.00%				YES
FOC & Rej Resp Comp (Non Mech) Resale Residence	97%				7	8	87.50%				NO
FOC & Rej Resp Comp (Non Mech) UNE Combos - Other	97%				60	60	100.00%				YES
FOC & Rej Resp Comp (Non Mech) UNE ISDN	97%				2	2	100.00%				YES
FOC & Rej Resp Comp (Non Mech) UNE Line Sharing	97%				16	16	100.00%				YES
FOC & Rej Resp Comp (Non Mech) UNE Loop + Port Combinations	97%				261	271	96.31%				NO
FOC & Rej Resp Comp (Non Mech) UNE Other Design	97%				30	30	100.00%				YES
FOC & Rej Resp Comp (Non Mech) UNE Other Non-Design	97%				270	273	98.90%				YES
FOC & Rej Resp Comp (Non Mech) UNE Switch Ports											
FOC & Rej Resp Comp (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)	97%				16	16	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) 2W Analog Loop Design	97%				1	1	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) 2W Analog Loop Non-Design	97%				2	2	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) 2W Analog Loop w/INP - Design											
FOC & Rej Resp Comp (Partial Mech) 2W Analog Loop w/INP - Non-Design											
FOC & Rej Resp Comp (Partial Mech) 2W Analog Loop w/LNP - Design											
FOC & Rej Resp Comp (Partial Mech) 2W Analog Loop w/LNP - Non-Design	97%				1	1	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) INP (Standalone)											
FOC & Rej Resp Comp (Partial Mech) LNP (Standalone)	97%				355	357	99.44%				YES
FOC & Rej Resp Comp (Partial Mech) Local Interconnection Trunks											
FOC & Rej Resp Comp (Partial Mech) Local Transport (Unbundled Interoffice Transport)											
FOC & Rej Resp Comp (Partial Mech) Resale Business	97%				111	111	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) Resale Centrex											
FOC & Rej Resp Comp (Partial Mech) Resale Design											
FOC & Rej Resp Comp (Partial Mech) Resale ISDN											
FOC & Rej Resp Comp (Partial Mech) Resale PBX											
FOC & Rej Resp Comp (Partial Mech) Resale Residence	97%				761	761	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) UNE Combos - Other	97%				27	27	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) UNE ISDN	97%				3	3	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) UNE Line Sharing	97%				78	78	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) UNE Loop + Port Combinations	97%				4247	4249	99.95%				YES
FOC & Rej Resp Comp (Partial Mech) UNE Other Design	97%				15	15	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) UNE Other Non-Design	97%				1397	1397	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) UNE Switch Ports											

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
FOC & Rej Resp Comp (Partial Mech) UNE xDSL (HDSL, ADSL, and UCL)	97%				6	6	100.00%				YES
Firm Order Confirmation Timeliness											
FOC Timeliness (Fully Mech) 2W Analog Loop Design	95% <= 3 Hours				4	4	100.00%				YES
FOC Timeliness (Fully Mech) 2W Analog Loop Non-Design	95% <= 3 Hours				24	24	100.00%				YES
FOC Timeliness (Fully Mech) 2W Analog Loop w/INP - Design											
FOC Timeliness (Fully Mech) 2W Analog Loop w/INP - Non-Design											
FOC Timeliness (Fully Mech) 2W Analog Loop w/LNP - Design											
FOC Timeliness (Fully Mech) 2W Analog Loop w/LNP - Non-Design											
FOC Timeliness (Fully Mech) INP (Standalone)											
FOC Timeliness (Fully Mech) LNP (Standalone)	95% <= 3 Hours				590	590	100.00%				YES
FOC Timeliness (Fully Mech) Local Interconnection Trunks											
FOC Timeliness (Fully Mech) Local Transport (Unbundled Interoffice Transport)											
FOC Timeliness (Fully Mech) Resale Business	95% <= 3 Hours				72	74	97.30%				YES
FOC Timeliness (Fully Mech) Resale Centrex											
FOC Timeliness (Fully Mech) Resale Design											
FOC Timeliness (Fully Mech) Resale ISDN											
FOC Timeliness (Fully Mech) Resale PBX											
FOC Timeliness (Fully Mech) Resale Residence	95% <= 3 Hours				2158	2160	99.91%				YES
FOC Timeliness (Fully Mech) UNE Combos - Other	95% <= 3 Hours				2	2	100.00%				YES
FOC Timeliness (Fully Mech) UNE EELs	95% <= 3 Hours				2	2	100.00%				YES
FOC Timeliness (Fully Mech) UNE ISDN	95% <= 3 Hours				20	20	100.00%				YES
FOC Timeliness (Fully Mech) UNE Line Sharing	95% <= 3 Hours				72	73	98.63%				YES
FOC Timeliness (Fully Mech) UNE Loop + Port Combinations	95% <= 3 Hours				20261	20278	99.92%				YES
FOC Timeliness (Fully Mech) UNE Other Design	95% <= 3 Hours				27	27	100.00%				YES
FOC Timeliness (Fully Mech) UNE Other Non-Design	95% <= 3 Hours				4594	4594	100.00%				YES
FOC Timeliness (Fully Mech) UNE Switch Ports											
FOC Timeliness (Fully Mech) UNE xDSL (HDSL, ADSL, and UCL)	95% <= 3 Hours				17	17	100.00%				YES
FOC Timeliness (Non Mech) 2W Analog Loop Design	95% <= 24 Hours				4	4	100.00%				YES
FOC Timeliness (Non Mech) 2W Analog Loop Non-Design	95% <= 24 Hours				7	7	100.00%				YES
FOC Timeliness (Non Mech) 2W Analog Loop w/INP - Design											
FOC Timeliness (Non Mech) 2W Analog Loop w/INP - Non-Design											
FOC Timeliness (Non Mech) 2W Analog Loop w/LNP - Design											
FOC Timeliness (Non Mech) 2W Analog Loop w/LNP - Non-Design											
FOC Timeliness (Non Mech) INP (Standalone)											
FOC Timeliness (Non Mech) LNP (Standalone)	95% <= 24 Hours				26	27	96.30%				YES
FOC Timeliness (Non Mech) Local Interconnection Trunks	95% <= 10 Days				40	40	100.00%				YES
FOC Timeliness (Non Mech) Local Transport (Unbundled Interoffice Transport)											
FOC Timeliness (Non Mech) Resale Business	95% <= 24 Hours				21	21	100.00%				YES
FOC Timeliness (Non Mech) Resale Centrex	95% <= 24 Hours				1	1	100.00%				YES
FOC Timeliness (Non Mech) Resale Design											
FOC Timeliness (Non Mech) Resale ISDN	95% <= 24 Hours				1	1	100.00%				YES
FOC Timeliness (Non Mech) Resale PBX	95% <= 24 Hours				1	1	100.00%				YES
FOC Timeliness (Non Mech) Resale Residence	95% <= 24 Hours				2	2	100.00%				YES
FOC Timeliness (Non Mech) UNE Combos - Other	95% <= 24 Hours				30	30	100.00%				YES
FOC Timeliness (Non Mech) UNE EELs	95% <= 24 Hours				30	30	100.00%				YES
FOC Timeliness (Non Mech) UNE ISDN											
FOC Timeliness (Non Mech) UNE Line Sharing	95% <= 24 Hours				4	4	100.00%				YES
FOC Timeliness (Non Mech) UNE Loop + Port Combinations	95% <= 24 Hours				129	130	99.23%				YES
FOC Timeliness (Non Mech) UNE Other Design	95% <= 24 Hours				13	13	100.00%				YES
FOC Timeliness (Non Mech) UNE Other Non-Design	95% <= 24 Hours				205	206	99.51%				YES
FOC Timeliness (Non Mech) UNE Switch Ports											
FOC Timeliness (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)	95% <= 24 Hours				13	13	100.00%				YES
FOC Timeliness (Partial Mech) 2W Analog Loop Design											
FOC Timeliness (Partial Mech) 2W Analog Loop Non-Design	90% <= 7 Hours				2	2	100.00%				YES
FOC Timeliness (Partial Mech) 2W Analog Loop w/INP - Design											
FOC Timeliness (Partial Mech) 2W Analog Loop w/INP - Non-Design											
FOC Timeliness (Partial Mech) 2W Analog Loop w/LNP - Design											
FOC Timeliness (Partial Mech) 2W Analog Loop w/LNP - Non-Design	90% <= 7 Hours				1	1	100.00%				YES
FOC Timeliness (Partial Mech) INP (Standalone)											
FOC Timeliness (Partial Mech) LNP (Standalone)	90% <= 7 Hours				224	256	87.50%				NO
FOC Timeliness (Partial Mech) Local Interconnection Trunks											
FOC Timeliness (Partial Mech) Local Transport (Unbundled Interoffice Transport)											
FOC Timeliness (Partial Mech) Resale Business	90% <= 7 Hours				63	67	94.03%				YES
FOC Timeliness (Partial Mech) Resale Centrex											
FOC Timeliness (Partial Mech) Resale Design											
FOC Timeliness (Partial Mech) Resale ISDN											
FOC Timeliness (Partial Mech) Resale PBX											
FOC Timeliness (Partial Mech) Resale Residence	90% <= 7 Hours				349	394	88.58%				NO
FOC Timeliness (Partial Mech) UNE Combos - Other	90% <= 7 Hours				21	22	95.45%				YES
FOC Timeliness (Partial Mech) UNE EELs	90% <= 7 Hours				21	22	95.45%				YES
FOC Timeliness (Partial Mech) UNE ISDN	90% <= 7 Hours				2	2	100.00%				YES
FOC Timeliness (Partial Mech) UNE Line Sharing	90% <= 7 Hours				28	28	100.00%				YES
FOC Timeliness (Partial Mech) UNE Loop + Port Combinations	90% <= 7 Hours				1924	2036	94.50%				YES
FOC Timeliness (Partial Mech) UNE Other Design	90% <= 7 Hours				7	9	77.78%				NO
FOC Timeliness (Partial Mech) UNE Other Non-Design	90% <= 7 Hours				412	418	98.56%				YES
FOC Timeliness (Partial Mech) UNE Switch Ports											
FOC Timeliness (Partial Mech) UNE xDSL (HDSL, ADSL, and UCL)	90% <= 7 Hours				1	4	25.00%				NO
Percent Flow-Through											
Achieved Flow Through Aggregate	Diagnostic				489911	549360	89.18%				Diagnostic
Achieved Flow Through Business	Diagnostic				5630	8612	65.37%				Diagnostic

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Achieved Flow Through Residence	Diagnostic				75767	88057	86.04%				Diagnostic
Achieved Flow Through Summary	Diagnostic				489911	549360	89.18%				Diagnostic
Achieved Flow Through UNE-L	Diagnostic				10783	14773	72.99%				Diagnostic
Achieved Flow Through UNE-P	Diagnostic				397731	437918	90.82%				Diagnostic
Flow Through Aggregate	Diagnostic				489911	499660	98.05%				Diagnostic
Flow Through Business	90%				5630	6181	91.09%				YES
Flow Through Residence	95%				75767	76768	98.70%				YES
Flow Through Summary	Diagnostic				489911	499660	98.05%				Diagnostic
Flow Through UNE-L	85%				10783	12005	89.82%				YES
Flow Through UNE-P	95%				397731	404706	98.28%				YES
LNP Flow Through Aggregate	85%				12429	13176	94.33%				YES
LNP Flow Through Summary	85%				12429	13176	94.33%				YES
Percent Rejected Service Request											
Percent Reject Service Request (Fully Mech) 2W Analog Loop Design	Diagnostic				0	4	0.00%				Diagnostic
Percent Reject Service Request (Fully Mech) 2W Analog Loop Non-Design	Diagnostic				0	24	0.00%				Diagnostic
Percent Reject Service Request (Fully Mech) 2W Analog Loop w/INP - Design											
Percent Reject Service Request (Fully Mech) 2W Analog Loop w/INP - Non-Design											
Percent Reject Service Request (Fully Mech) 2W Analog Loop w/LNP - Design											
Percent Reject Service Request (Fully Mech) 2W Analog Loop w/LNP - Non-Design											
Percent Reject Service Request (Fully Mech) INP (Standalone)					47	640	7.34%				Diagnostic
Percent Reject Service Request (Fully Mech) LNP (Standalone)	Diagnostic										
Percent Reject Service Request (Fully Mech) Local Interconnection Trunks											
Percent Reject Service Request (Fully Mech) Local Transport (Unbundled Interoffice Transport)											
Percent Reject Service Request (Fully Mech) Resale Business	Diagnostic				5	75	6.67%				Diagnostic
Percent Reject Service Request (Fully Mech) Resale Centrex											
Percent Reject Service Request (Fully Mech) Resale Design											
Percent Reject Service Request (Fully Mech) Resale ISDN											
Percent Reject Service Request (Fully Mech) Resale PBX											
Percent Reject Service Request (Fully Mech) Resale Residence	Diagnostic				14	2170	0.65%				Diagnostic
Percent Reject Service Request (Fully Mech) UNE Combos - Other	Diagnostic				0	2	0.00%				Diagnostic
Percent Reject Service Request (Fully Mech) UNE Digital Loop < DS1											
Percent Reject Service Request (Fully Mech) UNE Digital Loop >= DS1											
Percent Reject Service Request (Fully Mech) UNE EELs											
Percent Reject Service Request (Fully Mech) UNE ISDN	Diagnostic				0	20	0.00%				Diagnostic
Percent Reject Service Request (Fully Mech) UNE Line Sharing	Diagnostic				1	73	1.37%				Diagnostic
Percent Reject Service Request (Fully Mech) UNE Loop + Port Combinations	Diagnostic				363	20614	1.76%				Diagnostic
Percent Reject Service Request (Fully Mech) UNE Other Design	Diagnostic				0	27	0.00%				Diagnostic
Percent Reject Service Request (Fully Mech) UNE Other Non-Design	Diagnostic				2	4596	0.04%				Diagnostic
Percent Reject Service Request (Fully Mech) UNE Switch Ports											
Percent Reject Service Request (Fully Mech) UNE xDSL (HDSL, ADSL, and UCL)	Diagnostic				1	18	5.56%				Diagnostic
Percent Reject Service Request (Non Mech) 2W Analog Loop Design	Diagnostic				3	5	60.00%				Diagnostic
Percent Reject Service Request (Non Mech) 2W Analog Loop Non-Design	Diagnostic				3	9	33.33%				Diagnostic
Percent Reject Service Request (Non Mech) 2W Analog Loop w/INP - Design											
Percent Reject Service Request (Non Mech) 2W Analog Loop w/INP - Non-Design											
Percent Reject Service Request (Non Mech) 2W Analog Loop w/LNP - Design											
Percent Reject Service Request (Non Mech) 2W Analog Loop w/LNP - Non-Design											
Percent Reject Service Request (Non Mech) INP (Standalone)	Diagnostic				0	1	0.00%				Diagnostic
Percent Reject Service Request (Non Mech) LNP (Standalone)	Diagnostic				10	36	27.78%				Diagnostic
Percent Reject Service Request (Non Mech) Local Interconnection Trunks	Diagnostic				3	48	6.25%				Diagnostic
Percent Reject Service Request (Non Mech) Local Transport (Unbundled Interoffice Transport)											
Percent Reject Service Request (Non Mech) Resale Business	Diagnostic				16	38	42.11%				Diagnostic
Percent Reject Service Request (Non Mech) Resale Centrex	Diagnostic				1	2	50.00%				Diagnostic
Percent Reject Service Request (Non Mech) Resale Design											
Percent Reject Service Request (Non Mech) Resale ISDN	Diagnostic				0	1	0.00%				Diagnostic
Percent Reject Service Request (Non Mech) Resale PBX	Diagnostic				6	7	85.71%				Diagnostic
Percent Reject Service Request (Non Mech) Resale Residence	Diagnostic				5	8	62.50%				Diagnostic
Percent Reject Service Request (Non Mech) UNE Combos - Other	Diagnostic				34	60	56.67%				Diagnostic
Percent Reject Service Request (Non Mech) UNE Digital Loop < DS1											
Percent Reject Service Request (Non Mech) UNE Digital Loop >= DS1											
Percent Reject Service Request (Non Mech) UNE EELs											
Percent Reject Service Request (Non Mech) UNE ISDN	Diagnostic				2	2	100.00%				Diagnostic
Percent Reject Service Request (Non Mech) UNE Line Sharing	Diagnostic				12	16	75.00%				Diagnostic
Percent Reject Service Request (Non Mech) UNE Loop + Port Combinations	Diagnostic				140	271	51.66%				Diagnostic
Percent Reject Service Request (Non Mech) UNE Other Design	Diagnostic				18	30	60.00%				Diagnostic
Percent Reject Service Request (Non Mech) UNE Other Non-Design	Diagnostic				68	273	24.91%				Diagnostic
Percent Reject Service Request (Non Mech) UNE Switch Ports											
Percent Reject Service Request (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)	Diagnostic				3	16	18.75%				Diagnostic
Percent Reject Service Request (Partial Mech) 2W Analog Loop Design	Diagnostic				1	1	100.00%				Diagnostic
Percent Reject Service Request (Partial Mech) 2W Analog Loop Non-Design	Diagnostic				0	2	0.00%				Diagnostic
Percent Reject Service Request (Partial Mech) 2W Analog Loop w/INP - Design											
Percent Reject Service Request (Partial Mech) 2W Analog Loop w/INP - Non-Design											
Percent Reject Service Request (Partial Mech) 2W Analog Loop w/LNP - Design											
Percent Reject Service Request (Partial Mech) 2W Analog Loop w/LNP - Non-Design	Diagnostic				0	1	0.00%				Diagnostic
Percent Reject Service Request (Partial Mech) INP (Standalone)											
Percent Reject Service Request (Partial Mech) LNP (Standalone)	Diagnostic				106	357	29.69%				Diagnostic
Percent Reject Service Request (Partial Mech) Local Interconnection Trunks											
Percent Reject Service Request (Partial Mech) Local Transport (Unbundled Interoffice Transport)											
Percent Reject Service Request (Partial Mech) Resale Business	Diagnostic				51	111	45.95%				Diagnostic
Percent Reject Service Request (Partial Mech) Resale Centrex											
Percent Reject Service Request (Partial Mech) Resale Design											

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Percent Reject Service Request (Partial Mech) Resale ISDN											
Percent Reject Service Request (Partial Mech) Resale PBX											
Percent Reject Service Request (Partial Mech) Resale Residence	Diagnostic				380	761	49.93%				Diagnostic
Percent Reject Service Request (Partial Mech) UNE Combos - Other	Diagnostic				6	27	22.22%				Diagnostic
Percent Reject Service Request (Partial Mech) UNE Digital Loop < DS1											
Percent Reject Service Request (Partial Mech) UNE Digital Loop >= DS1											
Percent Reject Service Request (Partial Mech) UNE EELs											
Percent Reject Service Request (Partial Mech) UNE ISDN	Diagnostic				1	3	33.33%				Diagnostic
Percent Reject Service Request (Partial Mech) UNE Line Sharing	Diagnostic				50	78	64.10%				Diagnostic
Percent Reject Service Request (Partial Mech) UNE Loop + Port Combinations	Diagnostic				2333	4249	54.91%				Diagnostic
Percent Reject Service Request (Partial Mech) UNE Other Design	Diagnostic				8	15	53.33%				Diagnostic
Percent Reject Service Request (Partial Mech) UNE Other Non-Design	Diagnostic				977	1397	69.94%				Diagnostic
Percent Reject Service Request (Partial Mech) UNE Switch Ports											
Percent Reject Service Request (Partial Mech) UNE xDSL (HDSL, ADSL, and UCL)	Diagnostic				5	6	83.33%				Diagnostic
Reject Interval											
Reject Interval (Fully Mech) 2W Analog Loop Design											
Reject Interval (Fully Mech) 2W Analog Loop Non-Design											
Reject Interval (Fully Mech) 2W Analog Loop w/INP - Design											
Reject Interval (Fully Mech) 2W Analog Loop w/INP - Non-Design											
Reject Interval (Fully Mech) 2W Analog Loop w/LNP - Design											
Reject Interval (Fully Mech) 2W Analog Loop w/LNP - Non-Design											
Reject Interval (Fully Mech) INP (Standalone)											
Reject Interval (Fully Mech) LNP (Standalone)	97 % <= 1 Hour				47	47	100.00%				YES
Reject Interval (Fully Mech) Local Interconnection Trunks											
Reject Interval (Fully Mech) Local Transport (Unbundled Interoffice Transport)											
Reject Interval (Fully Mech) Resale Business	97 % <= 1 Hour				3	5	60.00%				NO
Reject Interval (Fully Mech) Resale Centrex											
Reject Interval (Fully Mech) Resale Design											
Reject Interval (Fully Mech) Resale ISDN											
Reject Interval (Fully Mech) Resale PBX											
Reject Interval (Fully Mech) Resale Residence	97 % <= 1 Hour				7	14	50.00%				NO
Reject Interval (Fully Mech) UNE Combos - Other											
Reject Interval (Fully Mech) UNE ISDN											
Reject Interval (Fully Mech) UNE Line Sharing	97 % <= 1 Hour				0	1					NO
Reject Interval (Fully Mech) UNE Loop + Port Combinations	97 % <= 1 Hour				304	364	83.52%				NO
Reject Interval (Fully Mech) UNE Other Design											
Reject Interval (Fully Mech) UNE Other Non-Design	97 % <= 1 Hour				2	2	100.00%				YES
Reject Interval (Fully Mech) UNE Switch Ports											
Reject Interval (Fully Mech) UNE xDSL (HDSL, ADSL, and UCL)	97 % <= 1 Hour				1	1	100.00%				YES
Reject Interval (Non Mech) 2W Analog Loop Design	95 % <= 24 Hours				3	3	100.00%				YES
Reject Interval (Non Mech) 2W Analog Loop Non-Design	95 % <= 24 Hours				3	3	100.00%				YES
Reject Interval (Non Mech) 2W Analog Loop w/INP - Design											
Reject Interval (Non Mech) 2W Analog Loop w/INP - Non-Design											
Reject Interval (Non Mech) 2W Analog Loop w/LNP - Design											
Reject Interval (Non Mech) 2W Analog Loop w/LNP - Non-Design											
Reject Interval (Non Mech) INP (Standalone)											
Reject Interval (Non Mech) LNP (Standalone)	95 % <= 24 Hours				9	10	90.00%				NO
Reject Interval (Non Mech) Local Interconnection Trunks	85 % <= 4 Days				3	5	60.00%				NO
Reject Interval (Non Mech) Local Transport (Unbundled Interoffice Transport)											
Reject Interval (Non Mech) Resale Business	95 % <= 24 Hours				14	16	87.50%				NO
Reject Interval (Non Mech) Resale Centrex	95 % <= 24 Hours				1	1	100.00%				YES
Reject Interval (Non Mech) Resale Design											
Reject Interval (Non Mech) Resale ISDN											
Reject Interval (Non Mech) Resale PBX	95 % <= 24 Hours				4	6	66.67%				NO
Reject Interval (Non Mech) Resale Residence	95 % <= 24 Hours				5	5	100.00%				YES
Reject Interval (Non Mech) UNE Combos - Other	95 % <= 24 Hours				32	35	91.43%				NO
Reject Interval (Non Mech) UNE ISDN	95 % <= 24 Hours				2	2	100.00%				YES
Reject Interval (Non Mech) UNE Line Sharing	95 % <= 24 Hours				12	12	100.00%				YES
Reject Interval (Non Mech) UNE Loop + Port Combinations	95 % <= 24 Hours				138	139	99.28%				YES
Reject Interval (Non Mech) UNE Other Design	95 % <= 24 Hours				18	18	100.00%				YES
Reject Interval (Non Mech) UNE Other Non-Design	95 % <= 24 Hours				69	69	100.00%				YES
Reject Interval (Non Mech) UNE Switch Ports											
Reject Interval (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)	95 % <= 24 Hours				3	3	100.00%				YES
Reject Interval (Partial Mech) 2W Analog Loop Design	90 % <= 7 Hours				1	1	100.00%				YES
Reject Interval (Partial Mech) 2W Analog Loop Non-Design											
Reject Interval (Partial Mech) 2W Analog Loop w/INP - Design											
Reject Interval (Partial Mech) 2W Analog Loop w/INP - Non-Design											
Reject Interval (Partial Mech) 2W Analog Loop w/LNP - Design											
Reject Interval (Partial Mech) 2W Analog Loop w/LNP - Non-Design											
Reject Interval (Partial Mech) INP (Standalone)											
Reject Interval (Partial Mech) LNP (Standalone)	90 % <= 7 Hours				99	103	96.12%				YES
Reject Interval (Partial Mech) Local Interconnection Trunks											
Reject Interval (Partial Mech) Local Transport (Unbundled Interoffice Transport)											
Reject Interval (Partial Mech) Resale Business	90 % <= 7 Hours				47	49	95.92%				YES
Reject Interval (Partial Mech) Resale Centrex											
Reject Interval (Partial Mech) Resale Design											
Reject Interval (Partial Mech) Resale ISDN											
Reject Interval (Partial Mech) Resale PBX											
Reject Interval (Partial Mech) Resale Residence	90 % <= 7 Hours				360	378	95.24%				YES
Reject Interval (Partial Mech) UNE Combos - Other	90 % <= 7 Hours				6	6	100.00%				YES

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Ordering

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Reject Interval (Partial Mech) UNE ISDN	90 % <= 7 Hours				1	1	100.00%				YES
Reject Interval (Partial Mech) UNE Line Sharing	90 % <= 7 Hours				50	50	100.00%				YES
Reject Interval (Partial Mech) UNE Loop + Port Combinations	90 % <= 7 Hours				2291	2340	97.91%				YES
Reject Interval (Partial Mech) UNE Other Design	90 % <= 7 Hours				9	9	100.00%				YES
Reject Interval (Partial Mech) UNE Other Non-Design	90 % <= 7 Hours				972	972	100.00%				YES
Reject Interval (Partial Mech) UNE Switch Ports											
Reject Interval (Partial Mech) UNE xDSL (HDSL, ADSL, and UCL)	90 % <= 7 Hours				5	5	100.00%				YES
Service Inquiry Firm Order Confirmation											
Service Inquiry w/ LSR FOC UNE xDSL (ADSL,HDSL,UCL)	95 % Returned <= 4 Business Days				12	12	100.00%				YES
Service Inquiry w/ LSR FOC UNE-UDF											
Service Inquiry w/ LSR FOC Unbundled Interoffice Transport											
Speed of Answer											
Speed of Answer in Ordering Center LOCAL CARRIER SERVICE CENTER	Retail Res / Bus Service Center	619273693	5134636	120.61	1008542	30277	33.31				YES

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Pre-Ordering

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Average Response Time & Response Interval											
OSS Response Interval (Pre-Ordering) ATLAS-DID + 2 Secs RNS EDI											
OSS Response Interval (Pre-Ordering) ATLAS-DID + 2 Secs RNS TAG											
OSS Response Interval (Pre-Ordering) ATLAS-DID + 2 Secs ROS EDI											
OSS Response Interval (Pre-Ordering) ATLAS-DID + 2 Secs ROS TAG											
OSS Response Interval (Pre-Ordering) ATLAS-MLH RNS EDI											
OSS Response Interval (Pre-Ordering) ATLAS-MLH RNS TAG											
OSS Response Interval (Pre-Ordering) ATLAS-MLH ROS EDI											
OSS Response Interval (Pre-Ordering) ATLAS-MLH ROS TAG											
OSS Response Interval (Pre-Ordering) ATLAS-TN + 2 Secs RNS EDI	Diagnostic				19459	9592	2.03				Diagnostic
OSS Response Interval (Pre-Ordering) ATLAS-TN + 2 Secs RNS LENS		1880543	732811	2.57	153451	126912	1.21				YES
OSS Response Interval (Pre-Ordering) ATLAS-TN + 2 Secs RNS TAG		1880543	732811	2.57	59841	80431	0.74				YES
OSS Response Interval (Pre-Ordering) ATLAS-TN + 2 Secs ROS EDI	Diagnostic				19459	9592	2.03				Diagnostic
OSS Response Interval (Pre-Ordering) ATLAS-TN + 2 Secs ROS LENS		594411	243062	2.45	153451	126912	1.21				YES
OSS Response Interval (Pre-Ordering) ATLAS-TN + 2 Secs ROS TAG		594411	243062	2.45	59841	80431	0.74				YES
OSS Response Interval (Pre-Ordering) COFFI/USOC - OASISBIG + 2 Secs RNS LENS		20970078	7981885	2.63	80064	22202	3.61				NO
OSS Response Interval (Pre-Ordering) COFFI/USOC - OASISBIG + 2 Secs ROS LENS		2231096	673283	3.31	80064	22202	3.61				NO
OSS Response Interval (Pre-Ordering) CRSECSRL-CRSACCTS + 2 Secs RNS EDI	Diagnostic				614445	188567	3.26				Diagnostic
OSS Response Interval (Pre-Ordering) CRSECSRL-CRSACCTS + 2 Secs RNS LENS		12510798	4430204	2.82	1230154	693080	1.77				YES
OSS Response Interval (Pre-Ordering) CRSECSRL-CRSACCTS + 2 Secs RNS TAG		12510798	4430204	2.82	609818	450725	1.35				YES
OSS Response Interval (Pre-Ordering) CRSECSRL-CRSOCSR + 2 Secs ROS EDI	Diagnostic				614445	188567	3.26				Diagnostic
OSS Response Interval (Pre-Ordering) CRSECSRL-CRSOCSR + 2 Secs ROS LENS		3733158	1451875	2.57	1230154	693080	1.77				YES
OSS Response Interval (Pre-Ordering) CRSECSRL-CRSOCSR + 2 Secs ROS TAG		3733158	1451875	2.57	609818	450725	1.35				YES
OSS Response Interval (Pre-Ordering) DSAP-DDI + 2 Secs RNS EDI											
OSS Response Interval (Pre-Ordering) DSAP-DDI + 2 Secs RNS LENS		3171005	1275474	2.49	215731	272400	0.79				YES
OSS Response Interval (Pre-Ordering) DSAP-DDI + 2 Secs RNS TAG		3171005	1275474	2.49	17941	26828	0.67				YES
OSS Response Interval (Pre-Ordering) DSAP-DDI + 2 Secs ROS EDI											
OSS Response Interval (Pre-Ordering) DSAP-DDI + 2 Secs ROS LENS		582692	264609	2.2	215731	272400	0.79				YES
OSS Response Interval (Pre-Ordering) DSAP-DDI + 2 Secs ROS TAG		582692	264609	2.2	17941	26828	0.67				YES
OSS Response Interval (Pre-Ordering) OASISCAR RNS	Diagnostic	588876	2668049	0.22							Diagnostic
OSS Response Interval (Pre-Ordering) OASISLPC RNS	Diagnostic	635661	2871992	0.22							Diagnostic
OSS Response Interval (Pre-Ordering) OASISMTN RNS	Diagnostic	453376	2890044	0.16							Diagnostic
OSS Response Interval (Pre-Ordering) OASISMTN ROS	Diagnostic	15606	72208	0.22							Diagnostic
OSS Response Interval (Pre-Ordering) PSIMS/ORB - OASISBIG + 2 Secs RNS EDI											
OSS Response Interval (Pre-Ordering) PSIMS/ORB - OASISBIG + 2 Secs RNS LENS		20970078	7981885	2.63	39447	65527	0.6				YES
OSS Response Interval (Pre-Ordering) PSIMS/ORB - OASISBIG + 2 Secs RNS TAG		20970078	7981885	2.63	269252	4955	54.34				NO
OSS Response Interval (Pre-Ordering) PSIMS/ORB - OASISBIG + 2 Secs ROS EDI											
OSS Response Interval (Pre-Ordering) PSIMS/ORB - OASISBIG + 2 Secs ROS LENS		2231096	673283	3.31	39447	65527	0.6				YES
OSS Response Interval (Pre-Ordering) PSIMS/ORB - OASISBIG + 2 Secs ROS TAG		2231096	673283	3.31	269252	4955	54.34				NO
OSS Response Interval (Pre-Ordering) RSAG BY ADDR + 2 Secs RNS EDI	Diagnostic				82818	38248	2.17				Diagnostic
OSS Response Interval (Pre-Ordering) RSAG BY ADDR + 2 Secs RNS LENS		9664513	3871592	2.5	315861	313051	1.01				YES
OSS Response Interval (Pre-Ordering) RSAG BY ADDR + 2 Secs RNS TAG		9664513	3871592	2.5	162139	169455	0.96				YES
OSS Response Interval (Pre-Ordering) RSAG BY ADDR + 2 Secs ROS EDI	Diagnostic				82818	38248	2.17				Diagnostic
OSS Response Interval (Pre-Ordering) RSAG BY ADDR + 2 Secs ROS LENS		2964216	836027	3.55	315861	313051	1.01				YES
OSS Response Interval (Pre-Ordering) RSAG BY ADDR + 2 Secs ROS TAG		2964216	836027	3.55	162139	169455	0.96				YES
OSS Response Interval (Pre-Ordering) RSAG BY TN + 2 Secs RNS EDI	Diagnostic				246006	123183	2				Diagnostic
OSS Response Interval (Pre-Ordering) RSAG BY TN + 2 Secs RNS LENS		4749952	2078279	2.29	490187	401748	1.22				YES
OSS Response Interval (Pre-Ordering) RSAG BY TN + 2 Secs RNS TAG		4749952	2078279	2.29	176318	191041	0.92				YES
OSS Response Interval (Pre-Ordering) RSAG BY TN + 2 Secs ROS EDI	Diagnostic				246006	123183	2				Diagnostic
OSS Response Interval (Pre-Ordering) RSAG BY TN + 2 Secs ROS LENS		25247	9037	2.79	490187	401748	1.22				YES
OSS Response Interval (Pre-Ordering) RSAG BY TN + 2 Secs ROS TAG		25247	9037	2.79	176318	191041	0.92				YES
Electronic Response Time											
Electronic Loop Makeup	95%<= 1 Minute				503	506	99.41%				YES
Interface Availability											
OSS Interface Availability (Pre-Ordering) ATLAS/COFFI BST & CLEC	>= 99.5 %			100.00%							YES
OSS Interface Availability (Pre-Ordering) BOCRIS/CRIS BST & CLEC	>= 99.5 %			100.00%							YES
OSS Interface Availability (Pre-Ordering) BOCRIS BST & CLEC											
OSS Interface Availability (Pre-Ordering) DOE BST & CLEC	>= 99.5 %			100.00%							YES
OSS Interface Availability (Pre-Ordering) DOM CLEC	>= 99.5 %						100.00%				YES
OSS Interface Availability (Pre-Ordering) DSAP BST & CLEC	>= 99.5 %			100.00%							YES
OSS Interface Availability (Pre-Ordering) EDI CLEC	>= 99.5 %						100.00%				YES
OSS Interface Availability (Pre-Ordering) LENS CLEC	>= 99.5 %						100.00%				YES
OSS Interface Availability (Pre-Ordering) LEO CLEC	>= 99.5 %						100.00%				YES
OSS Interface Availability (Pre-Ordering) LESOG CLEC	>= 99.5 %						100.00%				YES
OSS Interface Availability (Pre-Ordering) LNP GATEWAY CLEC	>= 99.5 %						99.97%				YES
OSS Interface Availability (Pre-Ordering) PSIMS CLEC	>= 99.5 %						100.00%				YES
OSS Interface Availability (Pre-Ordering) RSAG BST & CLEC	>= 99.5 %			100.00%							YES
OSS Interface Availability (Pre-Ordering) SGG (COG) CLEC	>= 99.5 %						100.00%				YES
OSS Interface Availability (Pre-Ordering) SOCS BST & CLEC	>= 99.5 %			100.00%							YES
OSS Interface Availability (Pre-Ordering) SOG CLEC											
OSS Interface Availability (Pre-Ordering) SONGS BST & CLEC	>= 99.5 %			100.00%							YES
OSS Interface Availability (Pre-Ordering) TAG CLEC	>= 99.5 %						100.00%				YES
Manual Response Time											
Manual Loop Makeup	95%<= 3 Business Days				1	1	100.00%				YES

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Completion Attempts Without Notice											
Completion Attempts Without Notice 2W Analog Loop Design Dispatch	Diagnostic				0	2	0.00%				Diagnostic
Completion Attempts Without Notice 2W Analog Loop Design Non-Dispatch	Diagnostic										
Completion Attempts Without Notice 2W Analog Loop Non-Design Dispatch	Diagnostic				0	3	0.00%				Diagnostic
Completion Attempts Without Notice 2W Analog Loop Non-Design Non-Dispatch	Diagnostic				0	6	0.00%				Diagnostic
Completion Attempts Without Notice 2W Analog Loop w/INP - Design Dispatch	Diagnostic										
Completion Attempts Without Notice 2W Analog Loop w/INP - Design Non-Dispatch	Diagnostic										
Completion Attempts Without Notice 2W Analog Loop w/INP - Non-Design Dispatch	Diagnostic										
Completion Attempts Without Notice 2W Analog Loop w/INP - Non-Design Non-Dispat	Diagnostic										
Completion Attempts Without Notice 2W Analog Loop w/LNP - Design Dispatch	Diagnostic										
Completion Attempts Without Notice 2W Analog Loop w/LNP - Design Non-Dispatch	Diagnostic										
Completion Attempts Without Notice 2W Analog Loop w/LNP - Non-Design Dispatch	Diagnostic										
Completion Attempts Without Notice 2W Analog Loop w/LNP - Non-Design Non-Dispat	Diagnostic										
Completion Attempts Without Notice INP (Standalone) Dispatch	Diagnostic										
Completion Attempts Without Notice INP (Standalone) Non-Dispatch	Diagnostic										
Completion Attempts Without Notice LNP (Standalone) Dispatch	Diagnostic										
Completion Attempts Without Notice LNP (Standalone) Non-Dispatch	Diagnostic				44	625	7.04%				Diagnostic
Completion Attempts Without Notice Local Interconnection Trunks Dispatch	Diagnostic				0	10	0.00%				Diagnostic
Completion Attempts Without Notice Local Interconnection Trunks Non-Dispatch	Diagnostic										
Completion Attempts Without Notice Local Transport (Unbundled Interoffice Transport)	Diagnostic										
Completion Attempts Without Notice Local Transport (Unbundled Interoffice Transport)	Diagnostic				1	1	100.00%				Diagnostic
Completion Attempts Without Notice Resale Business Dispatch	Diagnostic				4	17	23.53%				Diagnostic
Completion Attempts Without Notice Resale Business Non-Dispatch	Diagnostic				19	112	16.96%				Diagnostic
Completion Attempts Without Notice Resale Centrex Dispatch	Diagnostic										
Completion Attempts Without Notice Resale Centrex Non-Dispatch	Diagnostic										
Completion Attempts Without Notice Resale Design Dispatch	Diagnostic										
Completion Attempts Without Notice Resale Design Non-Dispatch	Diagnostic										
Completion Attempts Without Notice Resale ISDN Dispatch	Diagnostic										
Completion Attempts Without Notice Resale ISDN Non-Dispatch	Diagnostic										
Completion Attempts Without Notice Resale PBX Dispatch	Diagnostic										
Completion Attempts Without Notice Resale PBX Non-Dispatch	Diagnostic										
Completion Attempts Without Notice Resale Residence Dispatch	Diagnostic				6	110	5.45%				Diagnostic
Completion Attempts Without Notice Resale Residence Non-Dispatch	Diagnostic				53	1816	2.92%				Diagnostic
Completion Attempts Without Notice UNE Combos - Other Dispatch	Diagnostic				2	21	9.52%				Diagnostic
Completion Attempts Without Notice UNE Combos - Other Non-Dispatch	Diagnostic				0	1	0.00%				Diagnostic
Completion Attempts Without Notice UNE Digital Loop < DS1 Dispatch	Diagnostic				4	13	30.77%				Diagnostic
Completion Attempts Without Notice UNE Digital Loop < DS1 Non-Dispatch	Diagnostic										
Completion Attempts Without Notice UNE Digital Loop >= DS1 Dispatch	Diagnostic				6	46	13.04%				Diagnostic
Completion Attempts Without Notice UNE Digital Loop >= DS1 Non-Dispatch	Diagnostic										
Completion Attempts Without Notice UNE ISDN Dispatch	Diagnostic				2	7	28.57%				Diagnostic
Completion Attempts Without Notice UNE ISDN Non-Dispatch	Diagnostic										
Completion Attempts Without Notice UNE Line Sharing Dispatch	Diagnostic				5	7	71.43%				Diagnostic
Completion Attempts Without Notice UNE Line Sharing Non-Dispatch	Diagnostic				40	41	97.56%				Diagnostic
Completion Attempts Without Notice UNE Loop + Port Combinations Dispatch	Diagnostic				19	584	3.25%				Diagnostic
Completion Attempts Without Notice UNE Loop + Port Combinations Non-Dispatch	Diagnostic				252	16703	1.51%				Diagnostic
Completion Attempts Without Notice UNE Other Design Dispatch	Diagnostic										
Completion Attempts Without Notice UNE Other Design Non-Dispatch	Diagnostic										
Completion Attempts Without Notice UNE Other Non-Design Dispatch	Diagnostic				3	9	33.33%				Diagnostic
Completion Attempts Without Notice UNE Other Non-Design Non-Dispatch	Diagnostic				0	13	0.00%				Diagnostic
Completion Attempts Without Notice UNE Switch Ports Dispatch	Diagnostic										
Completion Attempts Without Notice UNE Switch Ports Non-Dispatch	Diagnostic				0	3	0.00%				Diagnostic
Completion Attempts Without Notice UNE xDSL (HDSL, ADSL, and UCL) Dispatch	Diagnostic				3	15	20.00%				Diagnostic
Completion Attempts Without Notice UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatc	Diagnostic										
Completion Notice Interval											
Avg Cmp Notice Intvl Mech 2W Analog Loop Design < 10 Circuits	Retail Residence and Business Dispatch	29972	5054	5.93	0	1	0.02	25.68		0.2303	YES
Avg Cmp Notice Intvl Mech 2W Analog Loop Design >= 10 Circuits	Retail Residence and Business Dispatch	301	35	8.59				25.87			
Avg Cmp Notice Intvl Mech 2W Analog Loop Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	29547	4972	5.94	0	3	0.02	25.82		0.3975	YES
Avg Cmp Notice Intvl Mech 2W Analog Loop Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	140	21	6.65				14.92			
Avg Cmp Notice Intvl Mech 2W Analog Loop Non-Design Non-Dispatch (Dispatch In) <	Retail Residence and Business (POTS) Excluding Switch -Based Orders	47110	31206	1.51	1	6	0.23	49.66		0.0629	YES
Avg Cmp Notice Intvl Mech 2W Analog Loop Non-Design Non-Dispatch (Dispatch In) >	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Design < 10 Circuits	Retail Residence and Business Dispatch	29972	5054	5.93				25.68			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Design >= 10 Circuits	Retail Residence and Business Dispatch	301	35	8.59				25.87			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Non-Design Dispatch < 10 Circuit	Retail Residence and Business (POTS) Excluding Switch -Based Orders	29547	4972	5.94				25.82			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Non-Design Dispatch >= 10 Circu	Retail Residence and Business (POTS) Excluding Switch -Based Orders	140	21	6.65				14.92			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Non-Design Non-Dispatch (Dispat	Retail Residence and Business (POTS) Excluding Switch -Based Orders	47110	31206	1.51				49.66			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Non-Design Non-Dispatch (Dispat	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Design < 10 Circuits	Retail Residence and Business Dispatch	29972	5054	5.93				25.68			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Design >= 10 Circuits	Retail Residence and Business Dispatch	301	35	8.59				25.87			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Non-Design Dispatch < 10 Circui	Retail Residence and Business (POTS) Excluding Switch -Based Orders	29547	4972	5.94				25.82			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Non-Design Dispatch >= 10 Circ	Retail Residence and Business (POTS) Excluding Switch -Based Orders	140	21	6.65				14.92			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dispa	Retail Residence and Business (POTS) Excluding Switch -Based Orders	47110	31206	1.51				49.66			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dispa	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Avg Cmp Notice Intvl Mech INP (Standalone) < 10 Circuits	Retail Residence and Business (POTS)	133747	99996	1.34				33.7			
Avg Cmp Notice Intvl Mech INP (Standalone) >= 10 Circuits	Retail Residence and Business (POTS)	140	21	6.65				14.92			
Avg Cmp Notice Intvl Mech LNP (Standalone) < 10 Circuits	Retail Residence and Business (POTS)	133747	99996	1.34	180	599	0.3	33.7		0.7507	YES
Avg Cmp Notice Intvl Mech LNP (Standalone) >= 10 Circuits	Retail Residence and Business (POTS)	140	21	6.65				14.92			
Avg Cmp Notice Intvl Mech Local Interconnection Trunks	Local Interconnection Trunks										
Avg Cmp Notice Intvl Mech Local Transport (Unbundled Interoffice Transport) < 10 Circ	Retail DS1/DS3 Interoffice	1463	175	8.36				39.94			
Avg Cmp Notice Intvl Mech Local Transport (Unbundled Interoffice Transport) >= 10 Ci	Retail DS1/DS3 Interoffice										

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Avg Cmp Notice Intvl Mech Resale Business < 10 Circuits	Retail Business	20841	7582	2.75	369	112	3.29	20.58		-0.2768	YES
Avg Cmp Notice Intvl Mech Resale Business >= 10 Circuits	Retail Business	307	40	7.67				24.33			
Avg Cmp Notice Intvl Mech Resale Centrex < 10 Circuits	Retail Centrex	1053	313	3.36				15.68			
Avg Cmp Notice Intvl Mech Resale Centrex >= 10 Circuits	Retail Centrex	163	20	8.16				31.31			
Avg Cmp Notice Intvl Mech Resale Design < 10 Circuits	Retail Design	5113	333	15.35				101.93			
Avg Cmp Notice Intvl Mech Resale Design >= 10 Circuits	Retail Design	565	34	16.63				74.33			
Avg Cmp Notice Intvl Mech Resale ISDN < 10 Circuits	Retail ISDN	3262	103	31.67				99.6			
Avg Cmp Notice Intvl Mech Resale ISDN >= 10 Circuits	Retail ISDN	24	9	2.66				5.87			
Avg Cmp Notice Intvl Mech Resale PBX < 10 Circuits	Retail PBX	259	16	16.18				30.89			
Avg Cmp Notice Intvl Mech Resale PBX >= 10 Circuits	Retail PBX	21	2	10.43				14.72			
Avg Cmp Notice Intvl Mech Resale Residence < 10 Circuits	Retail Residence	115315	92755	1.24	1146	1921	0.6	34.57		0.8116	YES
Avg Cmp Notice Intvl Mech Resale Residence >= 10 Circuits	Retail Residence	20	7	2.82				5.52			
Avg Cmp Notice Intvl Mech UNE Combos - Other Dispatch < 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatched Out & Dispatched In)	33008	5322	6.2	0	10	0.03	28.85		0.6761	YES
Avg Cmp Notice Intvl Mech UNE Combos - Other Dispatch >= 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatched Out & Dispatched In)	347	63	5.51				19.83			
Avg Cmp Notice Intvl Mech UNE Combos - Other Non-Dispatch (Dispatch In) < 10 Circ	Retail Residence, Business and Design Dispatch (Including Dispatched Out & Dispatched In)	50471	31380	1.61				50.42			
Avg Cmp Notice Intvl Mech UNE Combos - Other Non-Dispatch (Dispatch In) >= 10 Cir	Retail Residence, Business and Design Dispatch (Including Dispatched Out & Dispatched In)	478	15	31.84				110.67			
Avg Cmp Notice Intvl Mech UNE Digital Loop < DS1 < 10 Circuits	Retail Digital Loop < DS1	40846	7425	5.5	0	13	0.02	28.39		0.696	YES
Avg Cmp Notice Intvl Mech UNE Digital Loop < DS1 >= 10 Circuits	Retail Digital Loop < DS1	379	67	5.65				27.58			
Avg Cmp Notice Intvl Mech UNE Digital Loop >= DS1 < 10 Circuits	Retail Digital Loop >= DS1	1398	132	10.59	3	23	0.13	56.78		0.8153	YES
Avg Cmp Notice Intvl Mech UNE Digital Loop >= DS1 >= 10 Circuits	Retail Digital Loop >= DS1	24	9	2.66				5.87			
Avg Cmp Notice Intvl Mech UNE Enhanced Extended Link/Non-Switched Combination	Retail DS1/DS3	1463	175	8.36	0	10	0.03	39.94		0.6416	YES
Avg Cmp Notice Intvl Mech UNE Enhanced Extended Link/Non-Switched Combination	Retail DS1/DS3										
Avg Cmp Notice Intvl Mech UNE ISDN < 10 Circuits	Retail ISDN - BRI	1893	50	37.86	0	8	0.02	111.27		0.8932	YES
Avg Cmp Notice Intvl Mech UNE ISDN >= 10 Circuits	Retail ISDN - BRI										
Avg Cmp Notice Intvl Mech UNE Line Sharing < 10 Circuits	ADSL Provided to Retail	38837	7309	5.31	19	43	0.44	26.96		1.1817	YES
Avg Cmp Notice Intvl Mech UNE Line Sharing >= 10 Circuits	ADSL Provided to Retail	311	47	6.62				31.57			
Avg Cmp Notice Intvl Mech UNE Line Splitting < 10 Circuits	ADSL Provided to Retail	38837	7309	5.31	4	13	0.29	26.96		0.6705	YES
Avg Cmp Notice Intvl Mech UNE Line Splitting >= 10 Circuits	ADSL Provided to Retail	311	47	6.62				31.57			
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Dispatch < 10 Circuits	Retail Residence and Business	29972	5054	5.93	888	564	1.58	25.68		3.8203	YES
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Dispatch >= 10 Circuits	Retail Residence and Business	301	35	8.59	0	1	0.02	25.87		0.3268	YES
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Non-Dispatch (Dispatch In)	Retail Residence and Business	48398	31328	1.54	2628	5871	0.45	49.7		1.5524	YES
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Non-Dispatch (Dispatch In)	Retail Residence and Business	26	11	2.32				5.3			
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Non-Dispatch (Switch Base	Retail Residence and Business	57787	63955	0.9	6297	10679	0.59	22.81		1.3163	YES
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Non-Dispatch (Switch Base	Retail Residence and Business	0	1	0.4				0			
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Non-Dispatch < 10 Circuits	Retail Residence and Business	106185	95283	1.11	8926	16550	0.54	34.08		2.0039	YES
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Non-Dispatch >= 10 Circuit	Retail Residence and Business	26	12	2.16				5.08			
Avg Cmp Notice Intvl Mech UNE Other Design < 10 Circuits	Retail Design	5113	333	15.35				101.93			
Avg Cmp Notice Intvl Mech UNE Other Design >= 10 Circuits	Retail Design	565	34	16.63				74.33			
Avg Cmp Notice Intvl Mech UNE Other Non-Design < 10 Circuits	Retail Residence and Business	136157	100337	1.36	4	13	0.29	33.72		0.1136	YES
Avg Cmp Notice Intvl Mech UNE Other Non-Design >= 10 Circuits	Retail Residence and Business	327	47	6.95				22.56			
Avg Cmp Notice Intvl Mech UNE Switch Ports < 10 Circuits	Retail Residence and Business (POTS)	133747	99996	1.34	1	3	0.24	33.7		0.0562	YES
Avg Cmp Notice Intvl Mech UNE Switch Ports >= 10 Circuits	Retail Residence and Business (POTS)	140	21	6.65				14.92			
Avg Cmp Notice Intvl Mech UNE UDC/IDSL < 10 Circuits	Retail ISDN - BRI	1893	50	37.86	0	8	0.02	111.27		0.8932	YES
Avg Cmp Notice Intvl Mech UNE UDC/IDSL >= 10 Circuits	Retail ISDN - BRI										
Avg Cmp Notice Intvl Mech UNE xDSL (HDSL, ADSL, and UCL) < 10 Circuits	ADSL Provided to Retail	38837	7309	5.31	0	5	0.02	26.96		0.4391	YES
Avg Cmp Notice Intvl Mech UNE xDSL (HDSL, ADSL, and UCL) >= 10 Circuits	ADSL Provided to Retail	311	47	6.62				31.57			
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop Design < 10 Circuits					36	2	18.04				Diagnostic
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop Design >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop Non-Design Dispatch < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop Non-Design Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop Non-Design Non-Dispatch (Dispatch In) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/INP - Design < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/INP - Design >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/INP - Non-Design Dispatch < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/INP - Non-Design Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/INP - Non-Design Non-Dispatch (Dispatch In) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/INP - Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/LNP - Design < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/LNP - Design >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/LNP - Non-Design Dispatch < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/LNP - Non-Design Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dispatch In) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech INP (Standalone) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech INP (Standalone) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech LNP (Standalone) < 10 Circuits					116	25	4.62				Diagnostic
Avg Cmp Notice Intvl Non-Mech LNP (Standalone) >= 10 Circuits					0	1	0.43				Diagnostic
Avg Cmp Notice Intvl Non-Mech Local Interconnection Trunks					294	10	29.4				Diagnostic
Avg Cmp Notice Intvl Non-Mech Local Transport (Unbundled Interoffice Transport) < 10 Circuits					15	1	15.45				Diagnostic
Avg Cmp Notice Intvl Non-Mech Local Transport (Unbundled Interoffice Transport) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale Business < 10 Circuits					5906	18	328.09				Diagnostic
Avg Cmp Notice Intvl Non-Mech Resale Business >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale Centrex < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale Centrex >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale Design < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale Design >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale ISDN < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale ISDN >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale PBX < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale PBX >= 10 Circuits											

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Avg Cmp Notice Intvl Non-Mech Resale Residence < 10 Circuits					176	8	21.96				Diagnostic
Avg Cmp Notice Intvl Non-Mech Resale Residence >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Combos - Other Dispatch < 10 Circuits					227	13	17.49				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Combos - Other Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Combos - Other Non-Dispatch (Dispatch In) < 10 Circuits					18	2	8.92				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Combos - Other Non-Dispatch (Dispatch In) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Digital Loop < DS1 < 10 Circuits					16	1	15.65				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Digital Loop < DS1 >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Digital Loop >= DS1 < 10 Circuits					493	27	18.24				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Digital Loop >= DS1 >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Enhanced Extended Link/Non-Switched Combination < 10 Circuits					245	15	16.35				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Enhanced Extended Link/Non-Switched Combination >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE ISDN < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE ISDN >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Line Sharing < 10 Circuits					0	5	0.06				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Line Sharing >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Line Splitting < 10 Circuits					188	9	20.87				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Line Splitting >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Dispatch < 10 Circuits					878	40	21.95				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Non-Dispatch (Dispatch In) < 10 Circuits					1269	84	15.11				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Non-Dispatch (Dispatch In) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Non-Dispatch (Switch Based) < 10 Circuits					764	92	8.3				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Non-Dispatch (Switch Based) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Non-Dispatch < 10 Circuits					2033	176	11.55				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Non-Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Other Design < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Other Design >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Other Non-Design < 10 Circuits					188	9	20.87				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Other Non-Design >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Switch Ports < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Switch Ports >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE UDC/IDSL < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE UDC/IDSL >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE xDSL (HDSL, ADSL, and UCL) < 10 Circuits					173	10	17.29				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE xDSL (HDSL, ADSL, and UCL) >= 10 Circuits											
Coordinated Customer Conversion Interval											
CCC Interim Number Portability (INP) - Loop	95.00%										
CCC Local Number Portability (LNP) - Loop	95.00%										
Firm Order Completion Interval											
FOCI 2W Analog Loop Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) + One Day	29681.67	3910	7.59	9.09	2	4.55	9.24		0.4655	YES
FOCI 2W Analog Loop Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) + One Day	126	14	9				5.38			
FOCI 2W Analog Loop Design Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS) + One Day	165496	87501	1.89				2.58			
FOCI 2W Analog Loop Design Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS) + One Day										
FOCI 2W Analog Loop Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	25771.67	3910	6.59	10.01	3	3.34	9.24		0.6093	YES
FOCI 2W Analog Loop Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	112	14	8				5.38			
FOCI 2W Analog Loop Non-Design Non-Dispatch (Dispatch In) < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	38416.33	23725	1.62	16.03	4	4.01	4.8		-0.995	YES
FOCI 2W Analog Loop Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
FOCI 2W Analog Loop w/INP - Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) + One Day	29681.67	3910	7.59				9.24			
FOCI 2W Analog Loop w/INP - Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) + One Day	126	14	9				5.38			
FOCI 2W Analog Loop w/INP - Design Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS) + One Day	165496	87501	1.89				2.58			
FOCI 2W Analog Loop w/INP - Design Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS) + One Day										
FOCI 2W Analog Loop w/INP - Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	25771.67	3910	6.59				9.24			
FOCI 2W Analog Loop w/INP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	112	14	8				5.38			
FOCI 2W Analog Loop w/INP - Non-Design Non-Dispatch (Dispatch In) < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	38416.33	23725	1.62				4.8			
FOCI 2W Analog Loop w/INP - Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
FOCI 2W Analog Loop w/LNP - Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) + One Day	29681.67	3910	7.59				9.24			
FOCI 2W Analog Loop w/LNP - Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) + One Day	126	14	9				5.38			
FOCI 2W Analog Loop w/LNP - Design Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS) + One Day	165496	87501	1.89				2.58			
FOCI 2W Analog Loop w/LNP - Design Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS) + One Day										
FOCI 2W Analog Loop w/LNP - Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	25771.67	3910	6.59				9.24			
FOCI 2W Analog Loop w/LNP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	112	14	8				5.38			
FOCI 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dispatch In) < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	38416.33	23725	1.62				4.8			
FOCI 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
FOCI INP (Standalone) Dispatch < 10 Circuits	Retail Residence and Business (POTS)	25771.67	3910	6.59				9.24			
FOCI INP (Standalone) Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	112	14	8				5.38			
FOCI INP (Standalone) Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	77995	87501	0.89				2.58			
FOCI INP (Standalone) Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)										
FOCI LNP (Standalone) Dispatch < 10 Circuits	Retail Residence and Business (POTS)	25771.67	3910	6.59				9.24			
FOCI LNP (Standalone) Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	112	14	8				5.38			
FOCI LNP (Standalone) Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	77995	87501	0.89	345.26	622	0.56	2.58		3.2372	YES
FOCI LNP (Standalone) Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)										
FOCI Local Interconnection Trunks	Local Interconnection Trunks	245.33	26	9.44	60	7	8.57	6.32		0.3213	YES
FOCI Local Transport (Unbundled Interoffice Transport) Dispatch < 10 Circuits	Retail DS1/DS3 Interoffice	1827	151	12.1				7.83			
FOCI Local Transport (Unbundled Interoffice Transport) Dispatch >= 10 Circuits	Retail DS1/DS3 Interoffice										
FOCI Local Transport (Unbundled Interoffice Transport) Non-Dispatch < 10 Circuits	Retail DS1/DS3 Interoffice	10	1	10	9	1	9	0			YES
FOCI Local Transport (Unbundled Interoffice Transport) Non-Dispatch >= 10 Circuits	Retail DS1/DS3 Interoffice										
FOCI Resale Business Dispatch < 10 Circuits	Retail Business	5881.67	1129	5.21	31.33	11	2.85	14.61		0.5335	YES
FOCI Resale Business Dispatch >= 10 Circuits	Retail Business	153	18	8.5				6.78			
FOCI Resale Business Non-Dispatch < 10 Circuits	Retail Business	9013.67	6086	1.48	55.29	100	0.55	7.04		1.3077	YES

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
FOCI Resale Business Non-Dispatch >= 10 Circuits	Retail Business	73.67	12	6.14				8.11			
FOCI Resale Centrex Dispatch < 10 Circuits	Retail Centrex	198.33	65	3.05				2.33			
FOCI Resale Centrex Dispatch >= 10 Circuits	Retail Centrex	96	11	8.73				6.77			
FOCI Resale Centrex Non-Dispatch < 10 Circuits	Retail Centrex	504	202	2.5				4.37			
FOCI Resale Centrex Non-Dispatch >= 10 Circuits	Retail Centrex	29	6	4.83				2.71			
FOCI Resale Design Dispatch < 10 Circuits	Retail Design	1997	162	12.33				6.84			
FOCI Resale Design Dispatch >= 10 Circuits	Retail Design	192	13	14.77				4.51			
FOCI Resale Design Non-Dispatch < 10 Circuits	Retail Design	266.33	54	4.93				5.6			
FOCI Resale Design Non-Dispatch >= 10 Circuits	Retail Design	20.33	3	6.78				5.67			
FOCI Resale ISDN Dispatch < 10 Circuits	Retail ISDN	366	31	11.81				6.18			
FOCI Resale ISDN Dispatch >= 10 Circuits	Retail ISDN	33	2	16.5				9.19			
FOCI Resale ISDN Non-Dispatch < 10 Circuits	Retail ISDN	142.33	51	2.79				5.49			
FOCI Resale ISDN Non-Dispatch >= 10 Circuits	Retail ISDN	53.67	7	7.67				10.55			
FOCI Resale PBX Dispatch < 10 Circuits	Retail PBX	22	2	11				1.41			
FOCI Resale PBX Dispatch >= 10 Circuits	Retail PBX										
FOCI Resale PBX Non-Dispatch < 10 Circuits	Retail PBX	22.67	10	2.27				2.83			
FOCI Resale PBX Non-Dispatch >= 10 Circuits	Retail PBX										
FOCI Resale Residence Dispatch < 10 Circuits	Retail Residence	20075.33	2844	7.06	548.29	97	5.65	5.68		2.398	YES
FOCI Resale Residence Dispatch >= 10 Circuits	Retail Residence	55	7	7.86				2.97			
FOCI Resale Residence Non-Dispatch < 10 Circuits	Retail Residence	69540	81650	0.85	891.25	1727	0.52	1.87		7.3894	YES
FOCI Resale Residence Non-Dispatch >= 10 Circuits	Retail Residence										
FOCI UNE Combos - Other Dispatch < 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch In)	27954	4135	6.76	110.24	11	10.02	9.17		-1.1776	YES
FOCI UNE Combos - Other Dispatch >= 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch In)	400	38	10.53				6.23			
FOCI UNE Combos - Other Non-Dispatch (Dispatch In) < 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch In)	39067.33	23879	1.64	2.12	1	2.12	4.81		-0.101	YES
FOCI UNE Combos - Other Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch In)	84.33	12	7.03				8			
FOCI UNE Digital Loop < DS1 Dispatch < 10 Circuits	Retail Digital Loop < DS1	11395	2621	4.35	74.23	9	8.25	7.95		-1.4697	YES
FOCI UNE Digital Loop < DS1 Dispatch >= 10 Circuits	Retail Digital Loop < DS1	208	51	4.08				3.54			
FOCI UNE Digital Loop < DS1 Non-Dispatch < 10 Circuits	Retail Digital Loop < DS1	10185.33	4573	2.23				1.99			
FOCI UNE Digital Loop < DS1 Non-Dispatch >= 10 Circuits	Retail Digital Loop < DS1	0.33	1	0.33				0			
FOCI UNE Digital Loop >= DS1 Dispatch < 10 Circuits	Retail Digital Loop >= DS1	663	51	13	138.77	22	6.31	8.13		3.2286	YES
FOCI UNE Digital Loop >= DS1 Dispatch >= 10 Circuits	Retail Digital Loop >= DS1	33	2	16.5				9.19			
FOCI UNE Digital Loop >= DS1 Non-Dispatch < 10 Circuits	Retail Digital Loop >= DS1	135	37	3.65				6.08			
FOCI UNE Digital Loop >= DS1 Non-Dispatch >= 10 Circuits	Retail Digital Loop >= DS1	53.67	7	7.67				10.55			
FOCI UNE Enhanced Extended Link/Non-Switched Combination Dispatch < 10 Circuits	30 % within 5 Days				1	11	9.09%				NO
FOCI UNE Enhanced Extended Link/Non-Switched Combination Dispatch < 10 Circuits	70 % within 8 Days				8	11	72.73%				YES
FOCI UNE Enhanced Extended Link/Non-Switched Combination Dispatch >= 10 Circui	30 % within 5 Days										
FOCI UNE Enhanced Extended Link/Non-Switched Combination Dispatch >= 10 Circui	70 % within 8 Days										
FOCI UNE Enhanced Extended Link/Non-Switched Combination Non-Dispatch < 10 Ci	30 % within 5 Days				1	1	100.00%				YES
FOCI UNE Enhanced Extended Link/Non-Switched Combination Non-Dispatch < 10 Ci	70 % within 8 Days				1	1	100.00%				YES
FOCI UNE Enhanced Extended Link/Non-Switched Combination Non-Dispatch >= 10 C	30 % within 5 Days										
FOCI UNE Enhanced Extended Link/Non-Switched Combination Non-Dispatch >= 10 C	70 % within 8 Days										
FOCI UNE ISDN Dispatch < 10 Circuits	Retail ISDN - BRI	366	31	11.81	50.01	4	12.5	6.18		-0.212	YES
FOCI UNE ISDN Dispatch >= 10 Circuits	Retail ISDN - BRI	33	2	16.5				9.19			
FOCI UNE ISDN Non-Dispatch < 10 Circuits	Retail ISDN - BRI	142.33	51	2.79				5.49			
FOCI UNE ISDN Non-Dispatch >= 10 Circuits	Retail ISDN - BRI	53.67	7	7.67				10.55			
FOCI UNE Line Sharing Dispatch < 10 Circuits	ADSL Provided to Retail	10588	2555	4.14	21.22	7	3.03	7.89		0.3726	YES
FOCI UNE Line Sharing Dispatch >= 10 Circuits	ADSL Provided to Retail	150	46	3.26				2.3			
FOCI UNE Line Sharing Non-Dispatch < 10 Circuits	ADSL Provided to Retail	10073	4538	2.22	94	40	2.35	1.92		-0.427	YES
FOCI UNE Line Sharing Non-Dispatch >= 10 Circuits	ADSL Provided to Retail										
FOCI UNE Line Splitting Dispatch < 10 Circuits	ADSL Provided to Retail	10588	2555	4.14	31.22	6	5.2	7.89		-0.3283	YES
FOCI UNE Line Splitting Dispatch >= 10 Circuits	ADSL Provided to Retail	150	46	3.26				2.3			
FOCI UNE Line Splitting Non-Dispatch < 10 Circuits	ADSL Provided to Retail	10073	4538	2.22	31.08	12	2.59	1.92		-0.6664	YES
FOCI UNE Line Splitting Non-Dispatch >= 10 Circuits	ADSL Provided to Retail										
FOCI UNE Loop + Port Combinations Dispatch < 10 Circuits	Retail Residence and Business	25957	3973	6.53	2478.86	435	5.7	9.19		1.7993	YES
FOCI UNE Loop + Port Combinations Dispatch >= 10 Circuits	Retail Residence and Business	208	25	8.32	8.07	1	8.07	5.91		0.0423	YES
FOCI UNE Loop + Port Combinations Non-Dispatch (Dispatch In) < 10 Circuits	Retail Residence and Business	38807.33	23836	1.63	1619.22	1005	1.61	4.8		0.1094	YES
FOCI UNE Loop + Port Combinations Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Residence and Business	73.33	11	6.67				8.28			
FOCI UNE Loop + Port Combinations Non-Dispatch (Switch Based) < 10 Circuits	Retail Residence and Business	39746.33	63900	0.62	3670.24	10373	0.35	0.57		44.2872	YES
FOCI UNE Loop + Port Combinations Non-Dispatch (Switch Based) >= 10 Circuits	Retail Residence and Business	0.33	1	0.33				0			
FOCI UNE Loop + Port Combinations Non-Dispatch < 10 Circuits	Retail Residence and Business	78553.67	87736	0.9	5289.46	11378	0.46	2.59		16.6773	YES
FOCI UNE Loop + Port Combinations Non-Dispatch >= 10 Circuits	Retail Residence and Business	73.67	12	6.14				8.11			
FOCI UNE Other Design Dispatch < 10 Circuits	Retail Design	1997	162	12.33				6.84			
FOCI UNE Other Design Dispatch >= 10 Circuits	Retail Design	192	13	14.77				4.51			
FOCI UNE Other Design Non-Dispatch < 10 Circuits	Retail Design	266.33	54	4.93				5.6			
FOCI UNE Other Design Non-Dispatch >= 10 Circuits	Retail Design	20.33	3	6.78				5.67			
FOCI UNE Other Non-Design Dispatch < 10 Circuits	Retail Residence and Business	25957	3973	6.53	31.22	6	5.2	9.19		0.3544	YES
FOCI UNE Other Non-Design Dispatch >= 10 Circuits	Retail Residence and Business	208	25	8.32				5.91			
FOCI UNE Other Non-Design Non-Dispatch < 10 Circuits	Retail Residence and Business	78553.67	87736	0.9	31.08	12	2.59	2.59		-2.2659	NO
FOCI UNE Other Non-Design Non-Dispatch >= 10 Circuits	Retail Residence and Business	73.67	12	6.14				8.11			
FOCI UNE Switch Ports Dispatch < 10 Circuits	Retail Residence and Business (POTS)	25771.67	3910	6.59				9.24			
FOCI UNE Switch Ports Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	112	14	8				5.38			
FOCI UNE Switch Ports Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	77995	87501	0.89	0.96	2	0.48	2.58		0.226	YES
FOCI UNE Switch Ports Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)										
FOCI UNE UCL Non-Design Dispatch < 10 Circuits	5 Days										
FOCI UNE UCL Non-Design Dispatch >= 10 Circuits	5 Days										
FOCI UNE UCL Non-Design Non-Dispatch < 10 Circuits	5 Days										
FOCI UNE UCL Non-Design Non-Dispatch >= 10 Circuits	5 Days										
FOCI UNE UDC/IDSL Dispatch < 10 Circuits	Retail ISDN - BRI	240	22	10.91	50.01	4	12.5	3.31		-0.8863	YES
FOCI UNE UDC/IDSL Dispatch >= 10 Circuits	Retail ISDN - BRI										
FOCI UNE UDC/IDSL Non-Dispatch < 10 Circuits	Retail ISDN - BRI	51	22	2.32				4.37			
FOCI UNE UDC/IDSL Non-Dispatch >= 10 Circuits	Retail ISDN - BRI										

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FOCI UNE xDSL With Conditioning Dispatch < 10 Circuits	12 Days	[redacted]							[redacted]		
FOCI UNE xDSL With Conditioning Dispatch >= 10 Circuits	12 Days										
FOCI UNE xDSL With Conditioning Non-Dispatch < 10 Circuits	12 Days										
FOCI UNE xDSL With Conditioning Non-Dispatch >= 10 Circuits	12 Days										
FOCI UNE xDSL Without Conditioning Dispatch < 10 Circuits	6 Days				51.08	10	5.11				YES
FOCI UNE xDSL Without Conditioning Dispatch >= 10 Circuits	6 Days										
FOCI UNE xDSL Without Conditioning Non-Dispatch < 10 Circuits	6 Days										
FOCI UNE xDSL Without Conditioning Non-Dispatch >= 10 Circuits	6 Days										
Held Order Interval											
Held Order Intvl & Mean 2W Analog Loop Design < 10 Circuits	Retail Residence and Business Dispatch	2792	94	29.7				61.4015			
Held Order Intvl & Mean 2W Analog Loop Design >= 10 Circuits	Retail Residence and Business Dispatch										
Held Order Intvl & Mean 2W Analog Loop Non-Design < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	2792	94	29.7				61.4015			
Held Order Intvl & Mean 2W Analog Loop Non-Design >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Held Order Intvl & Mean 2W Analog Loop w/INP - Design < 10 Circuits	Retail Residence and Business Dispatch	2792	94	29.7				61.4015			
Held Order Intvl & Mean 2W Analog Loop w/INP - Design >= 10 Circuits	Retail Residence and Business Dispatch										
Held Order Intvl & Mean 2W Analog Loop w/INP - Non-Design < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	2792	94	29.7				61.4015			
Held Order Intvl & Mean 2W Analog Loop w/INP - Non-Design >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Held Order Intvl & Mean 2W Analog Loop w/LNP - Design < 10 Circuits	Retail Residence and Business Dispatch	2792	94	29.7				61.4015			
Held Order Intvl & Mean 2W Analog Loop w/LNP - Design >= 10 Circuits	Retail Residence and Business Dispatch										
Held Order Intvl & Mean 2W Analog Loop w/LNP - Non-Design < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	2792	94	29.7				61.4015			
Held Order Intvl & Mean 2W Analog Loop w/LNP - Non-Design >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Held Order Intvl & Mean INP (Standalone) < 10 Circuits	Retail Residence and Business (POTS)	2792	94	29.7				61.4015			
Held Order Intvl & Mean INP (Standalone) >= 10 Circuits	Retail Residence and Business (POTS)										
Held Order Intvl & Mean LNP (Standalone) < 10 Circuits	Retail Residence and Business (POTS)	2792	94	29.7				61.4015			
Held Order Intvl & Mean LNP (Standalone) >= 10 Circuits	Retail Residence and Business (POTS)										
Held Order Intvl & Mean Local Interconnection Trunks	Local Interconnection Trunks										
Held Order Intvl & Mean Local Transport (Unbundled Interoffice Transport) < 10 Circuit	Retail DS1/DS3 Interoffice	3	1	3				0			
Held Order Intvl & Mean Local Transport (Unbundled Interoffice Transport) >= 10 Circu	Retail DS1/DS3 Interoffice										
Held Order Intvl & Mean Resale Business < 10 Circuits	Retail Business	208	7	29.71	9	1	9	37.9768	40.5989	0.5102	YES
Held Order Intvl & Mean Resale Business >= 10 Circuits	Retail Business										
Held Order Intvl & Mean Resale Centrex < 10 Circuits	Retail Centrex				9	1	9				
Held Order Intvl & Mean Resale Centrex >= 10 Circuits	Retail Centrex										
Held Order Intvl & Mean Resale Design < 10 Circuits	Retail Design										
Held Order Intvl & Mean Resale Design >= 10 Circuits	Retail Design										
Held Order Intvl & Mean Resale ISDN < 10 Circuits	Retail ISDN										
Held Order Intvl & Mean Resale ISDN >= 10 Circuits	Retail ISDN										
Held Order Intvl & Mean Resale PBX < 10 Circuits	Retail PBX										
Held Order Intvl & Mean Resale PBX >= 10 Circuits	Retail PBX										
Held Order Intvl & Mean Resale Residence < 10 Circuits	Retail Residence	2584	87	29.7	48	2	24	63.0587	45.0988	0.1264	YES
Held Order Intvl & Mean Resale Residence >= 10 Circuits	Retail Residence										
Held Order Intvl & Mean UNE Combos - Other < 10 Circuits	Retail Residence, Business and Design Dispatch	2792	94	29.7				61.4015			
Held Order Intvl & Mean UNE Combos - Other >= 10 Circuits	Retail Residence, Business and Design Dispatch										
Held Order Intvl & Mean UNE Digital Loop < DS1 < 10 Circuits	Retail Digital Loop < DS1	63	10	6.3				5.5588			
Held Order Intvl & Mean UNE Digital Loop < DS1 >= 10 Circuits	Retail Digital Loop < DS1										
Held Order Intvl & Mean UNE Digital Loop >= DS1 < 10 Circuits	Retail Digital Loop >= DS1										
Held Order Intvl & Mean UNE Digital Loop >= DS1 >= 10 Circuits	Retail Digital Loop >= DS1										
Held Order Intvl & Mean UNE ISDN < 10 Circuits	Retail ISDN - BRI										
Held Order Intvl & Mean UNE ISDN >= 10 Circuits	Retail ISDN - BRI										
Held Order Intvl & Mean UNE Line Sharing < 10 Circuits	ADSL Provided to Retail	63	10	6.3				5.5588			
Held Order Intvl & Mean UNE Line Sharing >= 10 Circuits	ADSL Provided to Retail										
Held Order Intvl & Mean UNE Loop + Port Combinations < 10 Circuits	Retail Residence and Business	2792	94	29.7	221	7	31.57	61.4015	24.0562	-0.0777	YES
Held Order Intvl & Mean UNE Loop + Port Combinations >= 10 Circuits	Retail Residence and Business										
Held Order Intvl & Mean UNE Other Design < 10 Circuits	Retail Design										
Held Order Intvl & Mean UNE Other Design >= 10 Circuits	Retail Design										
Held Order Intvl & Mean UNE Other Non-Design < 10 Circuits	Retail Residence and Business	2792	94	29.7				61.4015			
Held Order Intvl & Mean UNE Other Non-Design >= 10 Circuits	Retail Residence and Business										
Held Order Intvl & Mean UNE Switch Ports < 10 Circuits	Retail Residence and Business (POTS)	2792	94	29.7				61.4015			
Held Order Intvl & Mean UNE Switch Ports >= 10 Circuits	Retail Residence and Business (POTS)										
Held Order Intvl & Mean UNE xDSL (HDSL, ADSL, and UCL) < 10 Circuits	ADSL Provided to Retail	63	10	6.3				5.5588			
Held Order Intvl & Mean UNE xDSL (HDSL, ADSL, and UCL) >= 10 Circuits	ADSL Provided to Retail										
Hot Cut Timeliness											
CCC - Hot Cuts Timeliness COORDINATED TIME SPECIFIC (SL1)	95.00 % On Time	[redacted]						[redacted]			
CCC - Hot Cuts Timeliness COORDINATED, NON-TIME SPECIFIC (SL2)	95.00 % On Time										
CCC - Hot Cuts Timeliness COORDINATED, NON-TIME SPECIFIC, (SL1)	95.00 % On Time										
CCC - Hot Cuts Timeliness COORDINATED, TIME SPECIFIC (SL2)	95.00 % On Time										
Jeopardy Notice Interval											
% Jeopardy (Mech) 2W Analog Loop Design	Retail Residence and Business Dispatch	395	5267	7.50%	1	1	100.00%	[redacted]			NO
% Jeopardy (Mech) 2W Analog Loop Non-Design	Retail Residence and Business (POTS) Excluding Switch -Based Orders	386	99968	0.39%	0	9	0.00%				YES
% Jeopardy (Mech) 2W Analog Loop w/INP - Design	Retail Residence and Business Dispatch	395	5267	7.50%							
% Jeopardy (Mech) 2W Analog Loop w/INP - Non-Design	Retail Residence and Business (POTS) Excluding Switch -Based Orders	386	99968	0.39%							
% Jeopardy (Mech) 2W Analog Loop w/LNP - Design	Retail Residence and Business Dispatch	395	5267	7.50%							
% Jeopardy (Mech) 2W Analog Loop w/LNP - Non-Design	Retail Residence and Business (POTS) Excluding Switch -Based Orders	386	99968	0.39%							
% Jeopardy (Mech) INP (Standalone)	Retail Residence and Business (POTS)	386	99968	0.39%							
% Jeopardy (Mech) LNP (Standalone)	Retail Residence and Business (POTS)	386	99968	0.39%	0	599	0.00%				YES
% Jeopardy (Mech) Local Interconnection Trunks	Local Interconnection Trunks										
% Jeopardy (Mech) Local Transport (Unbundled Interoffice Transport)	Retail DS1/DS3 Interoffice	120	189	63.49%							
% Jeopardy (Mech) Resale Business	Retail Business	109	7582	1.44%	1	112	0.89%				YES
% Jeopardy (Mech) Resale Centrex	Retail Centrex	11	299	3.68%							
% Jeopardy (Mech) Resale Design	Retail Design	71	374	18.98%							

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% Jeopardy (Mech) Resale ISDN	Retail ISDN	15	103	14.56%							
% Jeopardy (Mech) Resale PBX	Retail PBX	4	18	22.22%							
% Jeopardy (Mech) Resale Residence	Retail Residence	288	92721	0.31%	8	1919	0.42%				YES
% Jeopardy (Mech) UNE Combos - Other	Retail Residence, Business and Design Dispatch	464	5583	8.31%	6	10	60.00%				NO
% Jeopardy (Mech) UNE Digital Loop < DS1	Retail Digital Loop < DS1	351	7411	4.74%	2	16	12.50%				YES
% Jeopardy (Mech) UNE Digital Loop >= DS1	Retail Digital Loop >= DS1	55	147	37.41%	13	20	65.00%				NO
% Jeopardy (Mech) UNE ISDN	Retail ISDN - BRI	4	46	8.70%	2	10	20.00%				YES
% Jeopardy (Mech) UNE Line Sharing	ADSL Provided to Retail	346	7296	4.74%	0	43	0.00%				YES
% Jeopardy (Mech) UNE Loop + Port Combinations	Retail Residence and Business	397	100303	0.40%	37	17104	0.22%				YES
% Jeopardy (Mech) UNE Other Design	Retail Design	71	374	18.98%							
% Jeopardy (Mech) UNE Other Non-Design	Retail Residence and Business	397	100303	0.40%	0	13	0.00%				YES
% Jeopardy (Mech) UNE Switch Ports	Retail Residence and Business (POTS)	386	99968	0.39%	0	3	0.00%				YES
% Jeopardy (Mech) UNE xDSL (HDSL, ADSL, and UCL)	ADSL Provided to Retail	346	7296	4.74%	0	6	0.00%				YES
% Jeopardy (Non Mech) 2W Analog Loop Design	Diagnostic				1	2	50.00%				Diagnostic
% Jeopardy (Non Mech) 2W Analog Loop Non-Design	Diagnostic										
% Jeopardy (Non Mech) 2W Analog Loop w/INP - Design	Diagnostic										
% Jeopardy (Non Mech) 2W Analog Loop w/INP - Non-Design	Diagnostic										
% Jeopardy (Non Mech) 2W Analog Loop w/LNP - Design	Diagnostic										
% Jeopardy (Non Mech) 2W Analog Loop w/LNP - Non-Design	Diagnostic										
% Jeopardy (Non Mech) INP (Standalone)	Diagnostic										
% Jeopardy (Non Mech) LNP (Standalone)	Diagnostic				0	26	0.00%				Diagnostic
% Jeopardy (Non Mech) Local Interconnection Trunks	Diagnostic				0	18	0.00%				Diagnostic
% Jeopardy (Non Mech) Local Transport (Unbundled Interoffice Transport)	Diagnostic				0	1	0.00%				Diagnostic
% Jeopardy (Non Mech) Resale Business	Diagnostic				0	27	0.00%				Diagnostic
% Jeopardy (Non Mech) Resale Centrex	Diagnostic				0	1	0.00%				Diagnostic
% Jeopardy (Non Mech) Resale Design	Diagnostic										
% Jeopardy (Non Mech) Resale ISDN	Diagnostic										
% Jeopardy (Non Mech) Resale PBX	Diagnostic										
% Jeopardy (Non Mech) Resale Residence	Diagnostic				1	8	12.50%				Diagnostic
% Jeopardy (Non Mech) UNE Combos - Other	Diagnostic				12	14	85.71%				Diagnostic
% Jeopardy (Non Mech) UNE Digital Loop < DS1	Diagnostic				0	1	0.00%				Diagnostic
% Jeopardy (Non Mech) UNE Digital Loop >= DS1	Diagnostic				14	30	46.67%				Diagnostic
% Jeopardy (Non Mech) UNE ISDN	Diagnostic										
% Jeopardy (Non Mech) UNE Line Sharing	Diagnostic				1	6	16.67%				Diagnostic
% Jeopardy (Non Mech) UNE Loop + Port Combinations	Diagnostic				7	219	3.20%				Diagnostic
% Jeopardy (Non Mech) UNE Other Design	Diagnostic										
% Jeopardy (Non Mech) UNE Other Non-Design	Diagnostic				1	9	11.11%				Diagnostic
% Jeopardy (Non Mech) UNE Switch Ports	Diagnostic										
% Jeopardy (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)	Diagnostic				0	14	0.00%				Diagnostic
% Jeopardy within 48 Hours (Mech) 2W Analog Loop Design	95.00%				1	1	100.00%				YES
% Jeopardy within 48 Hours (Mech) 2W Analog Loop Non-Design	95.00%										
% Jeopardy within 48 Hours (Mech) 2W Analog Loop w/INP - Design	95.00%										
% Jeopardy within 48 Hours (Mech) 2W Analog Loop w/INP - Non-Design	95.00%										
% Jeopardy within 48 Hours (Mech) 2W Analog Loop w/LNP - Design	95.00%										
% Jeopardy within 48 Hours (Mech) 2W Analog Loop w/LNP - Non-Design	95.00%										
% Jeopardy within 48 Hours (Mech) INP (Standalone)	95.00%										
% Jeopardy within 48 Hours (Mech) LNP (Standalone)	95.00%										
% Jeopardy within 48 Hours (Mech) Local Interconnection Trunks	95.00%										
% Jeopardy within 48 Hours (Mech) Local Transport (Unbundled Interoffice Transport)	95.00%				1	1	100.00%				YES
% Jeopardy within 48 Hours (Mech) Resale Business	95.00%										
% Jeopardy within 48 Hours (Mech) Resale Centrex	95.00%										
% Jeopardy within 48 Hours (Mech) Resale Design	95.00%										
% Jeopardy within 48 Hours (Mech) Resale ISDN	95.00%										
% Jeopardy within 48 Hours (Mech) Resale PBX	95.00%										
% Jeopardy within 48 Hours (Mech) Resale Residence	95.00%				5	5	100.00%				YES
% Jeopardy within 48 Hours (Mech) UNE Combos - Other	95.00%				6	6	100.00%				YES
% Jeopardy within 48 Hours (Mech) UNE Digital Loop < DS1	95.00%				2	2	100.00%				YES
% Jeopardy within 48 Hours (Mech) UNE Digital Loop >= DS1	95.00%				13	13	100.00%				YES
% Jeopardy within 48 Hours (Mech) UNE ISDN	95.00%				2	2	100.00%				YES
% Jeopardy within 48 Hours (Mech) UNE Line Sharing	95.00%										
% Jeopardy within 48 Hours (Mech) UNE Loop + Port Combinations	95.00%				31	32	96.88%				YES
% Jeopardy within 48 Hours (Mech) UNE Other Design	95.00%										
% Jeopardy within 48 Hours (Mech) UNE Other Non-Design	95.00%										
% Jeopardy within 48 Hours (Mech) UNE Switch Ports	95.00%										
% Jeopardy within 48 Hours (Mech) UNE xDSL (HDSL, ADSL, and UCL)	95.00%										
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop Design	Diagnostic				1	1	100.00%				Diagnostic
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop Non-Design	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop w/INP - Design	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop w/INP - Non-Design	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop w/LNP - Design	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop w/LNP - Non-Design	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) INP (Standalone)	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) LNP (Standalone)	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) Local Interconnection Trunks	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) Local Transport (Unbundled Interoffice Transp	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) Resale Business	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) Resale Centrex	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) Resale Design	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) Resale ISDN	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) Resale PBX	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) Resale Residence	Diagnostic				1	1	100.00%				Diagnostic

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
% Jeopardy within 48 Hours (Non Mech) UNE Combos - Other	Diagnostic				12	18	66.67%				Diagnostic
% Jeopardy within 48 Hours (Non Mech) UNE Digital Loop < DS1	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) UNE Digital Loop >= DS1	Diagnostic				13	19	68.42%				Diagnostic
% Jeopardy within 48 Hours (Non Mech) UNE ISDN	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) UNE Line Sharing	Diagnostic				1	1	100.00%				Diagnostic
% Jeopardy within 48 Hours (Non Mech) UNE Loop + Port Combinations	Diagnostic				3	5	60.00%				Diagnostic
% Jeopardy within 48 Hours (Non Mech) UNE Other Design	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) UNE Other Non-Design	Diagnostic				1	1	100.00%				Diagnostic
% Jeopardy within 48 Hours (Non Mech) UNE Switch Ports	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)	Diagnostic										
Jeopardy Interval (Mech) 2W Analog Loop Design	48				126.47	1	126.47				YES
Jeopardy Interval (Mech) 2W Analog Loop Non-Design	48										
Jeopardy Interval (Mech) 2W Analog Loop w/INP - Design	48										
Jeopardy Interval (Mech) 2W Analog Loop w/INP - Non-Design	48										
Jeopardy Interval (Mech) 2W Analog Loop w/LNP - Design	48										
Jeopardy Interval (Mech) 2W Analog Loop w/LNP - Non-Design	48										
Jeopardy Interval (Mech) INP (Standalone)	48										
Jeopardy Interval (Mech) LNP (Standalone)	48										
Jeopardy Interval (Mech) Local Interconnection Trunks	48										
Jeopardy Interval (Mech) Local Transport (Unbundled Interoffice Transport)	48										
Jeopardy Interval (Mech) Resale Business	48				153.2	1	153.2				YES
Jeopardy Interval (Mech) Resale Centrex	48										
Jeopardy Interval (Mech) Resale Design	48										
Jeopardy Interval (Mech) Resale ISDN	48										
Jeopardy Interval (Mech) Resale PBX	48										
Jeopardy Interval (Mech) Resale Residence	48				1127.73	5	225.55				YES
Jeopardy Interval (Mech) UNE Combos - Other	48				2009.6	6	334.93				YES
Jeopardy Interval (Mech) UNE Digital Loop < DS1	48				702.17	2	351.08				YES
Jeopardy Interval (Mech) UNE Digital Loop >= DS1	48				4113.17	13	316.4				YES
Jeopardy Interval (Mech) UNE ISDN	48				702.17	2	351.08				YES
Jeopardy Interval (Mech) UNE Line Sharing	48										
Jeopardy Interval (Mech) UNE Loop + Port Combinations	48				5873.02	32	183.53				YES
Jeopardy Interval (Mech) UNE Other Design	48										
Jeopardy Interval (Mech) UNE Other Non-Design	48										
Jeopardy Interval (Mech) UNE Switch Ports	48										
Jeopardy Interval (Mech) UNE xDSL (HDSL, ADSL, and UCL)	48										
Jeopardy Interval (Non Mech) 2W Analog Loop Design	Diagnostic				168.62	1	168.62				Diagnostic
Jeopardy Interval (Non Mech) 2W Analog Loop Non-Design	Diagnostic										
Jeopardy Interval (Non Mech) 2W Analog Loop w/INP - Design	Diagnostic										
Jeopardy Interval (Non Mech) 2W Analog Loop w/INP - Non-Design	Diagnostic										
Jeopardy Interval (Non Mech) 2W Analog Loop w/LNP - Design	Diagnostic										
Jeopardy Interval (Non Mech) 2W Analog Loop w/LNP - Non-Design	Diagnostic										
Jeopardy Interval (Non Mech) INP (Standalone)	Diagnostic										
Jeopardy Interval (Non Mech) LNP (Standalone)	Diagnostic										
Jeopardy Interval (Non Mech) Local Interconnection Trunks	Diagnostic										
Jeopardy Interval (Non Mech) Local Transport (Unbundled Interoffice Transport)	Diagnostic										
Jeopardy Interval (Non Mech) Resale Business	Diagnostic										
Jeopardy Interval (Non Mech) Resale Centrex	Diagnostic										
Jeopardy Interval (Non Mech) Resale Design	Diagnostic										
Jeopardy Interval (Non Mech) Resale ISDN	Diagnostic										
Jeopardy Interval (Non Mech) Resale PBX	Diagnostic										
Jeopardy Interval (Non Mech) Resale Residence	Diagnostic				75.55	1	75.55				Diagnostic
Jeopardy Interval (Non Mech) UNE Combos - Other	Diagnostic				3323.65	18	184.65				Diagnostic
Jeopardy Interval (Non Mech) UNE Digital Loop < DS1	Diagnostic										
Jeopardy Interval (Non Mech) UNE Digital Loop >= DS1	Diagnostic				2537.33	19	133.54				Diagnostic
Jeopardy Interval (Non Mech) UNE ISDN	Diagnostic										
Jeopardy Interval (Non Mech) UNE Line Sharing	Diagnostic				51.92	1	51.92				Diagnostic
Jeopardy Interval (Non Mech) UNE Loop + Port Combinations	Diagnostic				561.92	5	112.38				Diagnostic
Jeopardy Interval (Non Mech) UNE Other Design	Diagnostic										
Jeopardy Interval (Non Mech) UNE Other Non-Design	Diagnostic				438.9	1	438.9				Diagnostic
Jeopardy Interval (Non Mech) UNE Switch Ports	Diagnostic										
Jeopardy Interval (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)	Diagnostic										
LNP Apply Trigger											
LNP Percentage of Time BellSouth Applies the 10-Digit Trigger Prior to the LNP Order	96.50%				346	347	99.71%				YES
LNP Disconnect Timeliness Non Trigger											
LNP Average Disconnect Timeliness Interval & Disconnect Timeliness Interval Distribution Non Trigger LNP											
LNP Percent Out of Service - SMS											
LNP Percent Out of Service Less Than 60 Minutes LNP	96.50%				1348	1348	100.00%				YES
Order Completion Interval											
OCI 2W Analog Loop Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) + One Day	29681.67	3910	7.59	9	2	4.5	9.24		0.4728	YES
OCI 2W Analog Loop Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) + One Day	126	14	9				5.38			
OCI 2W Analog Loop Design Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS) + One Day	165496	87501	1.89				2.58			
OCI 2W Analog Loop Design Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS) + One Day										
OCI 2W Analog Loop Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	25771.67	3910	6.59	10	3	3.33	9.24		0.6101	YES
OCI 2W Analog Loop Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	112	14	8				5.38			
OCI 2W Analog Loop Non-Design Non-Dispatch (Dispatch In) < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	38416.33	23725	1.62	16	4	4	4.8		-0.9917	YES
OCI 2W Analog Loop Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
OCI 2W Analog Loop w/INP - Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) + One Day	29681.67	3910	7.59				9.24			

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
OCI 2W Analog Loop w/INP - Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) + One Day	126	14	9				5.38			
OCI 2W Analog Loop w/INP - Design Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS) + One Day	165496	87501	1.89				2.58			
OCI 2W Analog Loop w/INP - Design Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS) + One Day										
OCI 2W Analog Loop w/INP - Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	25771.67	3910	6.59				9.24			
OCI 2W Analog Loop w/INP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	112	14	8				5.38			
OCI 2W Analog Loop w/INP - Non-Design Non-Dispatch (Dispatch In) < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	38416.33	23725	1.62				4.8			
OCI 2W Analog Loop w/INP - Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
OCI 2W Analog Loop w/LNP - Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) + One Day	29681.67	3910	7.59				9.24			
OCI 2W Analog Loop w/LNP - Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) + One Day	126	14	9				5.38			
OCI 2W Analog Loop w/LNP - Design Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS) + One Day	165496	87501	1.89				2.58			
OCI 2W Analog Loop w/LNP - Design Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS) + One Day										
OCI 2W Analog Loop w/LNP - Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	25771.67	3910	6.59				9.24			
OCI 2W Analog Loop w/LNP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	112	14	8				5.38			
OCI 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dispatch In) < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	38416.33	23725	1.62				4.8			
OCI 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
OCI INP (Standalone) Dispatch < 10 Circuits	Retail Residence and Business (POTS)	25771.67	3910	6.59				9.24			
OCI INP (Standalone) Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	112	14	8				5.38			
OCI INP (Standalone) Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	77995	87501	0.89				2.58			
OCI INP (Standalone) Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)										
OCI LNP (Standalone) Dispatch < 10 Circuits	Retail Residence and Business (POTS)	25771.67	3910	6.59				9.24			
OCI LNP (Standalone) Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	112	14	8				5.38			
OCI LNP (Standalone) Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	77995	87501	0.89	327	623	0.52	2.58		3.5359	YES
OCI LNP (Standalone) Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)										
OCI Local Interconnection Trunks	Local Interconnection Trunks	245.33	26	9.44	60	7	8.57	6.32		0.3213	YES
OCI Local Transport (Unbundled Interoffice Transport) Dispatch < 10 Circuits	Retail DS1/DS3 Interoffice	1827	151	12.1				7.83			
OCI Local Transport (Unbundled Interoffice Transport) Dispatch >= 10 Circuits	Retail DS1/DS3 Interoffice										
OCI Local Transport (Unbundled Interoffice Transport) Non-Dispatch < 10 Circuits	Retail DS1/DS3 Interoffice	10	1	10	9	1	9	0			YES
OCI Local Transport (Unbundled Interoffice Transport) Non-Dispatch >= 10 Circuits	Retail DS1/DS3 Interoffice										
OCI Resale Business Dispatch < 10 Circuits	Retail Business	5881.67	1129	5.21	31	11	2.82	14.61		0.5403	YES
OCI Resale Business Dispatch >= 10 Circuits	Retail Business	153	18	8.5				6.78			
OCI Resale Business Non-Dispatch < 10 Circuits	Retail Business	9013.67	6086	1.48	50	100	0.5	7.04		1.3822	YES
OCI Resale Business Non-Dispatch >= 10 Circuits	Retail Business	73.67	12	6.14				8.11			
OCI Resale Centrex Dispatch < 10 Circuits	Retail Centrex	198.33	65	3.05				2.33			
OCI Resale Centrex Dispatch >= 10 Circuits	Retail Centrex	96	11	8.73				6.77			
OCI Resale Centrex Non-Dispatch < 10 Circuits	Retail Centrex	504	202	2.5				4.37			
OCI Resale Centrex Non-Dispatch >= 10 Circuits	Retail Centrex	29	6	4.83				2.71			
OCI Resale Design Dispatch < 10 Circuits	Retail Design	1997	162	12.33				6.84			
OCI Resale Design Dispatch >= 10 Circuits	Retail Design	192	13	14.77				4.51			
OCI Resale Design Non-Dispatch < 10 Circuits	Retail Design	266.33	54	4.93				5.6			
OCI Resale Design Non-Dispatch >= 10 Circuits	Retail Design	20.33	3	6.78				5.67			
OCI Resale ISDN Dispatch < 10 Circuits	Retail ISDN	366	31	11.81				6.18			
OCI Resale ISDN Dispatch >= 10 Circuits	Retail ISDN	33	2	16.5				9.19			
OCI Resale ISDN Non-Dispatch < 10 Circuits	Retail ISDN	142.33	51	2.79				5.49			
OCI Resale ISDN Non-Dispatch >= 10 Circuits	Retail ISDN	53.67	7	7.67				10.55			
OCI Resale PBX Dispatch < 10 Circuits	Retail PBX	22	2	11				1.41			
OCI Resale PBX Dispatch >= 10 Circuits	Retail PBX										
OCI Resale PBX Non-Dispatch < 10 Circuits	Retail PBX	22.67	10	2.27				2.83			
OCI Resale PBX Non-Dispatch >= 10 Circuits	Retail PBX										
OCI Resale Residence Dispatch < 10 Circuits	Retail Residence	20075.33	2844	7.06	546	97	5.63	5.68		2.4441	YES
OCI Resale Residence Dispatch >= 10 Circuits	Retail Residence	55	7	7.86				2.97			
OCI Resale Residence Non-Dispatch < 10 Circuits	Retail Residence	69540	81650	0.85	836	1727	0.48	1.87		8.098	YES
OCI Resale Residence Non-Dispatch >= 10 Circuits	Retail Residence										
OCI UNE Combos - Other Dispatch < 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch In)	27954	4135	6.76	106	11	9.64	9.17		-1.0383	YES
OCI UNE Combos - Other Dispatch >= 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch In)	400	38	10.53				6.23			
OCI UNE Combos - Other Non-Dispatch (Dispatch In) < 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch In)	39067.33	23879	1.64	2	1	2	4.81		-0.0757	YES
OCI UNE Combos - Other Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch In)	84.33	12	7.03				8			
OCI UNE Digital Loop < DS1 Dispatch < 10 Circuits	Retail Digital Loop < DS1	11395	2621	4.35	73	9	8.11	7.95		-1.4182	YES
OCI UNE Digital Loop < DS1 Dispatch >= 10 Circuits	Retail Digital Loop < DS1	208	51	4.08				3.54			
OCI UNE Digital Loop < DS1 Non-Dispatch < 10 Circuits	Retail Digital Loop < DS1	10185.33	4573	2.23				1.99			
OCI UNE Digital Loop < DS1 Non-Dispatch >= 10 Circuits	Retail Digital Loop < DS1	0.33	1	0.33				0			
OCI UNE Digital Loop >= DS1 Dispatch < 10 Circuits	Retail Digital Loop >= DS1	663	51	13	135	22	6.14	8.13		3.3112	YES
OCI UNE Digital Loop >= DS1 Dispatch >= 10 Circuits	Retail Digital Loop >= DS1	33	2	16.5				9.19			
OCI UNE Digital Loop >= DS1 Non-Dispatch < 10 Circuits	Retail Digital Loop >= DS1	135	37	3.65				6.08			
OCI UNE Digital Loop >= DS1 Non-Dispatch >= 10 Circuits	Retail Digital Loop >= DS1	53.67	7	7.67				10.55			
OCI UNE Enhanced Extended Link/Non-Switched Combination Dispatch < 10 Circuits	30 % within 5 Days				1	11	9.09%				NO
OCI UNE Enhanced Extended Link/Non-Switched Combination Dispatch < 10 Circuits	70 % within 8 Days				8	11	72.73%				YES
OCI UNE Enhanced Extended Link/Non-Switched Combination Dispatch >= 10 Circuits	30 % within 5 Days										
OCI UNE Enhanced Extended Link/Non-Switched Combination Dispatch >= 10 Circuits	70 % within 8 Days				1	1	100.00%				YES
OCI UNE Enhanced Extended Link/Non-Switched Combination Non-Dispatch < 10 Circ	30 % within 5 Days				1	1	100.00%				YES
OCI UNE Enhanced Extended Link/Non-Switched Combination Non-Dispatch < 10 Circ	70 % within 8 Days										
OCI UNE Enhanced Extended Link/Non-Switched Combination Non-Dispatch >= 10 Ci	30 % within 5 Days										
OCI UNE Enhanced Extended Link/Non-Switched Combination Non-Dispatch >= 10 Ci	70 % within 8 Days										
OCI UNE ISDN Dispatch < 10 Circuits	Retail ISDN - BRI	366	31	11.81	50	4	12.5	6.18		-0.2111	YES
OCI UNE ISDN Dispatch >= 10 Circuits	Retail ISDN - BRI	33	2	16.5				9.19			
OCI UNE ISDN Non-Dispatch < 10 Circuits	Retail ISDN - BRI	142.33	51	2.79				5.49			
OCI UNE ISDN Non-Dispatch >= 10 Circuits	Retail ISDN - BRI	53.67	7	7.67				10.55			
OCI UNE Line Sharing Dispatch < 10 Circuits	ADSL Provided to Retail	10588	2555	4.14	21	7	3	7.89		0.383	YES
OCI UNE Line Sharing Dispatch >= 10 Circuits	ADSL Provided to Retail	150	46	3.26				2.3			
OCI UNE Line Sharing Non-Dispatch < 10 Circuits	ADSL Provided to Retail	10073	4538	2.22	94	40	2.35	1.92		-0.427	YES
OCI UNE Line Sharing Non-Dispatch >= 10 Circuits	ADSL Provided to Retail										
OCI UNE Line Splitting Dispatch < 10 Circuits	ADSL Provided to Retail	10588	2555	4.14	30	6	5	7.89		-0.2653	YES

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OCI UNE Line Splitting Dispatch >= 10 Circuits	ADSL Provided to Retail	150	46	3.26				2.3			
OCI UNE Line Splitting Non-Dispatch < 10 Circuits	ADSL Provided to Retail	10073	4538	2.22	31	12	2.58	1.92		-0.6547	YES
OCI UNE Line Splitting Non-Dispatch >= 10 Circuits	ADSL Provided to Retail										
OCI UNE Loop + Port Combinations Dispatch < 10 Circuits	Retail Residence and Business	25957	3973	6.53	2465	435	5.67	9.19		1.8664	YES
OCI UNE Loop + Port Combinations Dispatch >= 10 Circuits	Retail Residence and Business	208	25	8.32	8	1	8	5.91		0.0531	YES
OCI UNE Loop + Port Combinations Non-Dispatch (Dispatch In) < 10 Circuits	Retail Residence and Business	38807.33	23836	1.63	1603	1005	1.6	4.8		0.2116	YES
OCI UNE Loop + Port Combinations Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Residence and Business	73.33	11	6.67				8.28			
OCI UNE Loop + Port Combinations Non-Dispatch (Switch Based) < 10 Circuits	Retail Residence and Business	39746.33	63900	0.62	3493	10373	0.34	0.57		47.1088	YES
OCI UNE Loop + Port Combinations Non-Dispatch (Switch Based) >= 10 Circuits	Retail Residence and Business	0.33	1	0.33				0			
OCI UNE Loop + Port Combinations Non-Dispatch < 10 Circuits	Retail Residence and Business	78553.67	87736	0.9	5096	11378	0.45	2.59		17.3349	YES
OCI UNE Loop + Port Combinations Non-Dispatch >= 10 Circuits	Retail Residence and Business	73.67	12	6.14				8.11			
OCI UNE Other Design Dispatch < 10 Circuits	Retail Design	1997	162	12.33				6.84			
OCI UNE Other Design Dispatch >= 10 Circuits	Retail Design	192	13	14.77				4.51			
OCI UNE Other Design Non-Dispatch < 10 Circuits	Retail Design	266.33	54	4.93				5.6			
OCI UNE Other Design Non-Dispatch >= 10 Circuits	Retail Design	20.33	3	6.78				5.67			
OCI UNE Other Non-Design Dispatch < 10 Circuits	Retail Residence and Business	25957	3973	6.53	30	6	5	9.19		0.4085	YES
OCI UNE Other Non-Design Dispatch >= 10 Circuits	Retail Residence and Business	208	25	8.32				5.91			
OCI UNE Other Non-Design Non-Dispatch < 10 Circuits	Retail Residence and Business	78553.67	87736	0.9	31	12	2.58	2.59		-2.2572	NO
OCI UNE Other Non-Design Non-Dispatch >= 10 Circuits	Retail Residence and Business	73.67	12	6.14				8.11			
OCI UNE Switch Ports Dispatch < 10 Circuits	Retail Residence and Business (POTS)	25771.67	3910	6.59				9.24			
OCI UNE Switch Ports Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	112	14	.8				5.38			
OCI UNE Switch Ports Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	77995	87501	0.89	1	2	0.33	2.58		0.3057	YES
OCI UNE Switch Ports Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)										
OCI UNE UCL Non-Design Dispatch < 10 Circuits	5 Days										
OCI UNE UCL Non-Design Dispatch >= 10 Circuits	5 Days										
OCI UNE UCL Non-Design Non-Dispatch < 10 Circuits	5 Days										
OCI UNE UCL Non-Design Non-Dispatch >= 10 Circuits	5 Days										
OCI UNE UDC/IDSL Dispatch < 10 Circuits	Retail ISDN - BRI	240	22	10.91	50	4	12.5	3.31		-0.8847	YES
OCI UNE UDC/IDSL Dispatch >= 10 Circuits	Retail ISDN - BRI										
OCI UNE UDC/IDSL Non-Dispatch < 10 Circuits	Retail ISDN - BRI	51	22	2.32				4.37			
OCI UNE UDC/IDSL Non-Dispatch >= 10 Circuits	Retail ISDN - BRI										
OCI UNE xDSL With Conditioning Dispatch < 10 Circuits	12 Days										
OCI UNE xDSL With Conditioning Dispatch >= 10 Circuits	12 Days										
OCI UNE xDSL With Conditioning Non-Dispatch < 10 Circuits	12 Days										
OCI UNE xDSL With Conditioning Non-Dispatch >= 10 Circuits	12 Days										
OCI UNE xDSL Without Conditioning Dispatch < 10 Circuits	6 Days				49	10	4.9				YES
OCI UNE xDSL Without Conditioning Dispatch >= 10 Circuits	6 Days										
OCI UNE xDSL Without Conditioning Non-Dispatch < 10 Circuits	6 Days										
OCI UNE xDSL Without Conditioning Non-Dispatch >= 10 Circuits	6 Days										
Percent Cooperative Testing											
% Cooperative Testing - xDSL ADSL	95%				6	6	100.00%				YES
% Cooperative Testing - xDSL HDSL	95%										
% Cooperative Testing - xDSL UCL	95%										
Percent Missed Installation Appointments											
% Missed Installation Appmts 2W Analog Loop Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch	1029	5055	20.36%	1	3	33.33%			-0.3222	YES
% Missed Installation Appmts 2W Analog Loop Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	7	35	20.00%							
% Missed Installation Appmts 2W Analog Loop Design Non-Dispatch < 10 Circuits	Retail Residence and Business Dispatch	1029	5055	20.36%							
% Missed Installation Appmts 2W Analog Loop Design Non-Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	7	35	20.00%							
% Missed Installation Appmts 2W Analog Loop Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	1024	4973	20.59%	0	3	0.00%				YES
% Missed Installation Appmts 2W Analog Loop Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	4	21	19.05%							
% Missed Installation Appmts 2W Analog Loop Non-Design Non-Dispatch (Dispatch In)	Retail Residence and Business (POTS) Excluding Switch -Based Orders	6	31210	0.02%	0	6	0.00%				YES
% Missed Installation Appmts 2W Analog Loop Non-Design Non-Dispatch (Dispatch In)	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
% Missed Installation Appmts 2W Analog Loop w/INP - Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch	1029	5055	20.36%							
% Missed Installation Appmts 2W Analog Loop w/INP - Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	7	35	20.00%							
% Missed Installation Appmts 2W Analog Loop w/INP - Design Non-Dispatch < 10 Circ	Retail Residence and Business Dispatch	1029	5055	20.36%							
% Missed Installation Appmts 2W Analog Loop w/INP - Design Non-Dispatch >= 10 Cir	Retail Residence and Business Dispatch	7	35	20.00%							
% Missed Installation Appmts 2W Analog Loop w/INP - Non-Design Dispatch < 10 Circ	Retail Residence and Business (POTS) Excluding Switch -Based Orders	1024	4973	20.59%							
% Missed Installation Appmts 2W Analog Loop w/INP - Non-Design Dispatch >= 10 Cir	Retail Residence and Business (POTS) Excluding Switch -Based Orders	4	21	19.05%							
% Missed Installation Appmts 2W Analog Loop w/INP - Non-Design Non-Dispatch (Disp	Retail Residence and Business (POTS) Excluding Switch -Based Orders	6	31210	0.02%							
% Missed Installation Appmts 2W Analog Loop w/INP - Non-Design Non-Dispatch (Disp	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
% Missed Installation Appmts 2W Analog Loop w/LNP - Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch	1029	5055	20.36%							
% Missed Installation Appmts 2W Analog Loop w/LNP - Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	7	35	20.00%							
% Missed Installation Appmts 2W Analog Loop w/LNP - Design Non-Dispatch < 10 Circ	Retail Residence and Business Dispatch	1029	5055	20.36%							
% Missed Installation Appmts 2W Analog Loop w/LNP - Design Non-Dispatch >= 10 Ci	Retail Residence and Business Dispatch	7	35	20.00%							
% Missed Installation Appmts 2W Analog Loop w/LNP - Non-Design Dispatch < 10 Circ	Retail Residence and Business (POTS) Excluding Switch -Based Orders	1024	4973	20.59%							
% Missed Installation Appmts 2W Analog Loop w/LNP - Non-Design Dispatch >= 10 Ci	Retail Residence and Business (POTS) Excluding Switch -Based Orders	4	21	19.05%							
% Missed Installation Appmts 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dis	Retail Residence and Business (POTS) Excluding Switch -Based Orders	6	31210	0.02%							
% Missed Installation Appmts 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dis	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
% Missed Installation Appmts INP (Standalone) Dispatch < 10 Circuits	Retail Residence and Business (POTS)	1024	4973	20.59%							
% Missed Installation Appmts INP (Standalone) Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	4	21	19.05%							
% Missed Installation Appmts INP (Standalone) Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	7	95020	0.01%							
% Missed Installation Appmts INP (Standalone) Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)										
% Missed Installation Appmts LNP (Standalone) Dispatch < 10 Circuits	Retail Residence and Business (POTS)	1024	4973	20.59%							
% Missed Installation Appmts LNP (Standalone) Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	4	21	19.05%							
% Missed Installation Appmts LNP (Standalone) Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	7	95020	0.01%	1	624	0.16%			-0.1711	YES
% Missed Installation Appmts LNP (Standalone) Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)				0	1	0.00%				
% Missed Installation Appmts Local Interconnection Trunks Dispatch	Local Interconnection Trunks	0	49	0.00%	0	10	0.00%				YES
% Missed Installation Appmts Local Interconnection Trunks Non-Dispatch	Local Interconnection Trunks	0	1	0.00%							
% Missed Installation Appmts Local Transport (Unbundled Interoffice Transport) Dispatc	Retail DS1/DS3 Interoffice	6	174	3.45%							
% Missed Installation Appmts Local Transport (Unbundled Interoffice Transport) Dispatc	Retail DS1/DS3 Interoffice										

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
% Missed Installation Appmts Local Transport (Unbundled Interoffice Transport) Non-Di	Retail DS1/DS3 Interoffice	0	1	0.00%	0	1	0.00%				YES
% Missed Installation Appmts Local Transport (Unbundled Interoffice Transport) Non-Di	Retail DS1/DS3 Interoffice										
% Missed Installation Appmts Resale Business Dispatch < 10 Circuits	Retail Business	112	1414	7.92%	2	18	11.11%			-0.2849	YES
% Missed Installation Appmts Resale Business Dispatch >= 10 Circuits	Retail Business	5	28	17.86%							
% Missed Installation Appmts Resale Business Non-Dispatch < 10 Circuits	Retail Business	1	6184	0.02%	0	112	0.00%				YES
% Missed Installation Appmts Resale Business Non-Dispatch >= 10 Circuits	Retail Business	0	12	0.00%							
% Missed Installation Appmts Resale Centrex Dispatch < 10 Circuits	Retail Centrex	5	86	5.81%							
% Missed Installation Appmts Resale Centrex Dispatch >= 10 Circuits	Retail Centrex	3	14	21.43%							
% Missed Installation Appmts Resale Centrex Non-Dispatch < 10 Circuits	Retail Centrex	2	227	0.88%							
% Missed Installation Appmts Resale Centrex Non-Dispatch >= 10 Circuits	Retail Centrex	0	6	0.00%							
% Missed Installation Appmts Resale Design Dispatch < 10 Circuits	Retail Design	22	268	8.21%							
% Missed Installation Appmts Resale Design Dispatch >= 10 Circuits	Retail Design	1	28	3.57%							
% Missed Installation Appmts Resale Design Non-Dispatch < 10 Circuits	Retail Design	4	65	6.15%							
% Missed Installation Appmts Resale Design Non-Dispatch >= 10 Circuits	Retail Design	0	6	0.00%							
% Missed Installation Appmts Resale ISDN Dispatch < 10 Circuits	Retail ISDN	0	50	0.00%							
% Missed Installation Appmts Resale ISDN Dispatch >= 10 Circuits	Retail ISDN	0	2	0.00%							
% Missed Installation Appmts Resale ISDN Non-Dispatch < 10 Circuits	Retail ISDN	1	53	1.89%							
% Missed Installation Appmts Resale ISDN Non-Dispatch >= 10 Circuits	Retail ISDN	0	7	0.00%							
% Missed Installation Appmts Resale PBX Dispatch < 10 Circuits	Retail PBX	1	5	20.00%							
% Missed Installation Appmts Resale PBX Dispatch >= 10 Circuits	Retail PBX	0	1	0.00%							
% Missed Installation Appmts Resale PBX Non-Dispatch < 10 Circuits	Retail PBX	0	11	0.00%							
% Missed Installation Appmts Resale PBX Non-Dispatch >= 10 Circuits	Retail PBX	0	1	0.00%							
% Missed Installation Appmts Resale Residence Dispatch < 10 Circuits	Retail Residence	917	3641	25.19%	21	110	19.09%			0.7337	YES
% Missed Installation Appmts Resale Residence Dispatch >= 10 Circuits	Retail Residence	2	7	28.57%							
% Missed Installation Appmts Resale Residence Non-Dispatch < 10 Circuits	Retail Residence	7	89095	0.01%	1	1819	0.05%			-0.0504	YES
% Missed Installation Appmts Resale Residence Non-Dispatch >= 10 Circuits	Retail Residence										
% Missed Installation Appmts UNE Combos - Other Dispatch < 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch IN)	1051	5323	19.74%	0	23	0.00%			0.4958	YES
% Missed Installation Appmts UNE Combos - Other Dispatch >= 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch IN)	8	63	12.70%							
% Missed Installation Appmts UNE Combos - Other Non-Dispatch (Dispatch In) < 10 Ci	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch IN)	11	31384	0.04%	0	2	0.00%				YES
% Missed Installation Appmts UNE Combos - Other Non-Dispatch (Dispatch In) >= 10 C	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch IN)	0	15	0.00%							
% Missed Installation Appmts UNE Digital Loop < DS1 Dispatch < 10 Circuits	Retail Digital Loop < DS1	272	2706	10.05%	1	14	7.14%			0.0966	YES
% Missed Installation Appmts UNE Digital Loop < DS1 Dispatch >= 10 Circuits	Retail Digital Loop < DS1	8	64	12.50%							
% Missed Installation Appmts UNE Digital Loop < DS1 Non-Dispatch < 10 Circuits	Retail Digital Loop < DS1	10	4719	0.21%							
% Missed Installation Appmts UNE Digital Loop < DS1 Non-Dispatch >= 10 Circuits	Retail Digital Loop < DS1	0	3	0.00%							
% Missed Installation Appmts UNE Digital Loop >= DS1 Dispatch < 10 Circuits	Retail Digital Loop >= DS1	5	91	5.49%	0	50	0.00%				YES
% Missed Installation Appmts UNE Digital Loop >= DS1 Dispatch >= 10 Circuits	Retail Digital Loop >= DS1	0	2	0.00%							
% Missed Installation Appmts UNE Digital Loop >= DS1 Non-Dispatch < 10 Circuits	Retail Digital Loop >= DS1	1	41	2.44%							
% Missed Installation Appmts UNE Digital Loop >= DS1 Non-Dispatch >= 10 Circuits	Retail Digital Loop >= DS1	0	7	0.00%							
% Missed Installation Appmts UNE Enhanced Extended Link/Non-Switched Combinatio	Retail DS1/DS3	6	174	3.45%	0	23	0.00%			0.1821	YES
% Missed Installation Appmts UNE Enhanced Extended Link/Non-Switched Combinatio	Retail DS1/DS3										
% Missed Installation Appmts UNE Enhanced Extended Link/Non-Switched Combinatio	Retail DS1/DS3	0	1	0.00%	0	2	0.00%				YES
% Missed Installation Appmts UNE Enhanced Extended Link/Non-Switched Combinatio	Retail DS1/DS3										
% Missed Installation Appmts UNE ISDN Dispatch < 10 Circuits	Retail ISDN - BRI	0	28	0.00%	1	8	12.50%				NO
% Missed Installation Appmts UNE ISDN Dispatch >= 10 Circuits	Retail ISDN - BRI										
% Missed Installation Appmts UNE ISDN Non-Dispatch < 10 Circuits	Retail ISDN - BRI	0	22	0.00%							
% Missed Installation Appmts UNE ISDN Non-Dispatch >= 10 Circuits	Retail ISDN - BRI										
% Missed Installation Appmts UNE Line Sharing Dispatch < 10 Circuits	ADSL Provided to Retail	258	2625	9.83%	1	7	14.29%			-0.1494	YES
% Missed Installation Appmts UNE Line Sharing Dispatch >= 10 Circuits	ADSL Provided to Retail	8	47	17.02%							
% Missed Installation Appmts UNE Line Sharing Non-Dispatch < 10 Circuits	ADSL Provided to Retail	8	4684	0.17%	0	41	0.00%				YES
% Missed Installation Appmts UNE Line Sharing Non-Dispatch >= 10 Circuits	ADSL Provided to Retail										
% Missed Installation Appmts UNE Line Splitting Dispatch < 10 Circuits	ADSL Provided to Retail	258	2625	9.83%	0	9	0.00%				YES
% Missed Installation Appmts UNE Line Splitting Dispatch >= 10 Circuits	ADSL Provided to Retail	8	47	17.02%							
% Missed Installation Appmts UNE Line Splitting Non-Dispatch < 10 Circuits	ADSL Provided to Retail	8	4684	0.17%	0	13	0.00%				YES
% Missed Installation Appmts UNE Line Splitting Non-Dispatch >= 10 Circuits	ADSL Provided to Retail										
% Missed Installation Appmts UNE Loop + Port Combinations Dispatch < 10 Circuits	Retail Residence and Business	1029	5055	20.36%	90	604	14.90%			1.3292	YES
% Missed Installation Appmts UNE Loop + Port Combinations Dispatch >= 10 Circuits	Retail Residence and Business	7	35	20.00%	0	1	0.00%				YES
% Missed Installation Appmts UNE Loop + Port Combinations Non-Dispatch (Dispatch I	Retail Residence and Business	7	31332	0.02%	4	5955	0.07%			-0.0564	YES
% Missed Installation Appmts UNE Loop + Port Combinations Non-Dispatch (Dispatch I	Retail Residence and Business	0	11	0.00%							
% Missed Installation Appmts UNE Loop + Port Combinations Non-Dispatch (Switch Ba	Retail Residence and Business	1	63947	0.00%	1	10769	0.01%			-0.0138	YES
% Missed Installation Appmts UNE Loop + Port Combinations Non-Dispatch (Switch Ba	Retail Residence and Business	0	1	0.00%							
% Missed Installation Appmts UNE Loop + Port Combinations Non-Dispatch < 10 Circu	Retail Residence and Business	8	95279	0.01%	5	16724	0.03%			-0.0475	YES
% Missed Installation Appmts UNE Loop + Port Combinations Non-Dispatch >= 10 Circ	Retail Residence and Business	0	12	0.00%							
% Missed Installation Appmts UNE Other Design Dispatch < 10 Circuits	Retail Design	22	268	8.21%							
% Missed Installation Appmts UNE Other Design Dispatch >= 10 Circuits	Retail Design	1	28	3.57%							
% Missed Installation Appmts UNE Other Design Non-Dispatch < 10 Circuits	Retail Design	4	65	6.15%							
% Missed Installation Appmts UNE Other Design Non-Dispatch >= 10 Circuits	Retail Design	0	6	0.00%							
% Missed Installation Appmts UNE Other Non-Design Dispatch < 10 Circuits	Retail Residence and Business	1029	5055	20.36%	0	9	0.00%				YES
% Missed Installation Appmts UNE Other Non-Design Dispatch >= 10 Circuits	Retail Residence and Business	7	35	20.00%							
% Missed Installation Appmts UNE Other Non-Design Non-Dispatch < 10 Circuits	Retail Residence and Business	8	95279	0.01%	0	13	0.00%				YES
% Missed Installation Appmts UNE Other Non-Design Non-Dispatch >= 10 Circuits	Retail Residence and Business	0	12	0.00%							
% Missed Installation Appmts UNE Switch Ports Dispatch < 10 Circuits	Retail Residence and Business (POTS)	1024	4973	20.59%							
% Missed Installation Appmts UNE Switch Ports Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	4	21	19.05%							
% Missed Installation Appmts UNE Switch Ports Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	7	95020	0.01%	0	3	0.00%				YES
% Missed Installation Appmts UNE Switch Ports Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)										
% Missed Installation Appmts UNE UDC/IDSL Dispatch < 10 Circuits	Retail ISDN - BRI	0	28	0.00%	1	8	12.50%				NO
% Missed Installation Appmts UNE UDC/IDSL Dispatch >= 10 Circuits	Retail ISDN - BRI										
% Missed Installation Appmts UNE UDC/IDSL Non-Dispatch < 10 Circuits	Retail ISDN - BRI	0	22	0.00%							
% Missed Installation Appmts UNE UDC/IDSL Non-Dispatch >= 10 Circuits	Retail ISDN - BRI										
% Missed Installation Appmts UNE xDSL (HDSL, ADSL, and UCL) Dispatch < 10 Circu	ADSL Provided to Retail	258	2625	9.83%	0	15	0.00%				YES
% Missed Installation Appmts UNE xDSL (HDSL, ADSL, and UCL) Dispatch >= 10 Circ	ADSL Provided to Retail	8	47	17.02%							
% Missed Installation Appmts UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch < 10	ADSL Provided to Retail	8	4684	0.17%							

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
% Missed Installation Appmts UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch >= 10	ADSL Provided to Retail										
Percent Provisioning Troubles											
% Prov. Trouble w/i 30 Days 2W Analog Loop Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch	559	5503	10.16%	0	2	0.00%			0.4754	YES
% Prov. Trouble w/i 30 Days 2W Analog Loop Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	5	48	10.42%							
% Prov. Trouble w/i 30 Days 2W Analog Loop Design Non-Dispatch < 10 Circuits	Retail Residence and Business Dispatch	559	5503	10.16%							
% Prov. Trouble w/i 30 Days 2W Analog Loop Design Non-Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	5	48	10.42%							
% Prov. Trouble w/i 30 Days 2W Analog Loop Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	549	5375	10.21%	4	8	50.00%			-3.7132	NO
% Prov. Trouble w/i 30 Days 2W Analog Loop Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	3	23	13.04%							
% Prov. Trouble w/i 30 Days 2W Analog Loop Non-Design Non-Dispatch (Dispatch In)	Retail Residence and Business (POTS) Excluding Switch -Based Orders	1891	29711	6.36%	0	4	0.00%			0.5214	YES
% Prov. Trouble w/i 30 Days 2W Analog Loop Non-Design Non-Dispatch (Dispatch In)	Retail Residence and Business (POTS) Excluding Switch -Based Orders	0	1	0.00%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/INP - Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch	559	5503	10.16%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/INP - Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	5	48	10.42%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/INP - Design Non-Dispatch < 10 Circu	Retail Residence and Business Dispatch	559	5503	10.16%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/INP - Design Non-Dispatch >= 10 Circ	Retail Residence and Business Dispatch	5	48	10.42%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/INP - Non-Design Dispatch < 10 Circu	Retail Residence and Business (POTS) Excluding Switch -Based Orders	549	5375	10.21%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/INP - Non-Design Dispatch >= 10 Circ	Retail Residence and Business (POTS) Excluding Switch -Based Orders	3	23	13.04%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/INP - Non-Design Non-Dispatch (Disp	Retail Residence and Business (POTS) Excluding Switch -Based Orders	1891	29711	6.36%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/INP - Non-Design Non-Dispatch (Disp	Retail Residence and Business (POTS) Excluding Switch -Based Orders	0	1	0.00%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/LNP - Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch	559	5503	10.16%	0	1	0.00%			0.3362	YES
% Prov. Trouble w/i 30 Days 2W Analog Loop w/LNP - Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	5	48	10.42%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/LNP - Design Non-Dispatch < 10 Circu	Retail Residence and Business Dispatch	559	5503	10.16%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/LNP - Design Non-Dispatch >= 10 Cir	Retail Residence and Business Dispatch	5	48	10.42%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/LNP - Non-Design Dispatch < 10 Circu	Retail Residence and Business (POTS) Excluding Switch -Based Orders	549	5375	10.21%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/LNP - Non-Design Dispatch >= 10 Cir	Retail Residence and Business (POTS) Excluding Switch -Based Orders	3	23	13.04%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Disp	Retail Residence and Business (POTS) Excluding Switch -Based Orders	1891	29711	6.36%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Disp	Retail Residence and Business (POTS) Excluding Switch -Based Orders	0	1	0.00%							
% Prov. Trouble w/i 30 Days INP (Standalone) Dispatch < 10 Circuits	Retail Residence and Business (POTS)	549	5375	10.21%							
% Prov. Trouble w/i 30 Days INP (Standalone) Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	3	23	13.04%							
% Prov. Trouble w/i 30 Days INP (Standalone) Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	4073	92789	4.39%							
% Prov. Trouble w/i 30 Days INP (Standalone) Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	0	1	0.00%							
% Prov. Trouble w/i 30 Days LNP (Standalone) Dispatch < 10 Circuits	Retail Residence and Business (POTS)	549	5375	10.21%							
% Prov. Trouble w/i 30 Days LNP (Standalone) Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	3	23	13.04%							
% Prov. Trouble w/i 30 Days LNP (Standalone) Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	4073	92789	4.39%	0	654	0.00%			5.4603	YES
% Prov. Trouble w/i 30 Days LNP (Standalone) Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	0	1	0.00%	0	1	0.00%				YES
% Prov. Trouble w/i 30 Days Local Interconnection Trunks	Local Interconnection Trunks	0	49	0.00%	0	5	0.00%				YES
% Prov. Trouble w/i 30 Days Local Transport (Unbundled Interoffice Transport) Dispatc	Retail DS1/DS3 Interoffice	3	219	1.37%							
% Prov. Trouble w/i 30 Days Local Transport (Unbundled Interoffice Transport) Dispatc	Retail DS1/DS3 Interoffice										
% Prov. Trouble w/i 30 Days Local Transport (Unbundled Interoffice Transport) Non-Dis	Retail DS1/DS3 Interoffice	0	1	0.00%							
% Prov. Trouble w/i 30 Days Local Transport (Unbundled Interoffice Transport) Non-Dis	Retail DS1/DS3 Interoffice										
% Prov. Trouble w/i 30 Days Resale Business Dispatch < 10 Circuits	Retail Business	152	1559	9.75%	4	36	11.11%			-0.2722	YES
% Prov. Trouble w/i 30 Days Resale Business Dispatch >= 10 Circuits	Retail Business	5	44	11.36%	0	1	0.00%			0.3541	YES
% Prov. Trouble w/i 30 Days Resale Business Non-Dispatch < 10 Circuits	Retail Business	353	5979	5.90%	6	129	4.65%			0.5973	YES
% Prov. Trouble w/i 30 Days Resale Business Non-Dispatch >= 10 Circuits	Retail Business	0	27	0.00%							
% Prov. Trouble w/i 30 Days Resale Centrex Dispatch < 10 Circuits	Retail Centrex	10	136	7.35%							
% Prov. Trouble w/i 30 Days Resale Centrex Dispatch >= 10 Circuits	Retail Centrex	2	25	8.00%							
% Prov. Trouble w/i 30 Days Resale Centrex Non-Dispatch < 10 Circuits	Retail Centrex	3	179	1.68%	0	1	0.00%			0.1302	YES
% Prov. Trouble w/i 30 Days Resale Centrex Non-Dispatch >= 10 Circuits	Retail Centrex	0	25	0.00%							
% Prov. Trouble w/i 30 Days Resale Design Dispatch < 10 Circuits	Retail Design	12	243	4.94%	0	1	0.00%			0.2275	YES
% Prov. Trouble w/i 30 Days Resale Design Dispatch >= 10 Circuits	Retail Design	3	36	8.33%							
% Prov. Trouble w/i 30 Days Resale Design Non-Dispatch < 10 Circuits	Retail Design	2	68	2.94%	0	2	0.00%			0.2426	YES
% Prov. Trouble w/i 30 Days Resale Design Non-Dispatch >= 10 Circuits	Retail Design	0	19	0.00%							
% Prov. Trouble w/i 30 Days Resale ISDN Dispatch < 10 Circuits	Retail ISDN	7	61	11.48%	0	1	0.00%			0.3571	YES
% Prov. Trouble w/i 30 Days Resale ISDN Dispatch >= 10 Circuits	Retail ISDN	0	1	0.00%							
% Prov. Trouble w/i 30 Days Resale ISDN Non-Dispatch < 10 Circuits	Retail ISDN	2	46	4.35%	0	1	0.00%			0.2109	YES
% Prov. Trouble w/i 30 Days Resale ISDN Non-Dispatch >= 10 Circuits	Retail ISDN	0	4	0.00%							
% Prov. Trouble w/i 30 Days Resale PBX Dispatch < 10 Circuits	Retail PBX	0	3	0.00%							
% Prov. Trouble w/i 30 Days Resale PBX Dispatch >= 10 Circuits	Retail PBX										
% Prov. Trouble w/i 30 Days Resale PBX Non-Dispatch < 10 Circuits	Retail PBX	0	38	0.00%							
% Prov. Trouble w/i 30 Days Resale PBX Non-Dispatch >= 10 Circuits	Retail PBX	0	2	0.00%							
% Prov. Trouble w/i 30 Days Resale Residence Dispatch < 10 Circuits	Retail Residence	407	3944	10.32%	11	129	8.53%			0.6585	YES
% Prov. Trouble w/i 30 Days Resale Residence Dispatch >= 10 Circuits	Retail Residence	0	4	0.00%	0	1	0.00%				YES
% Prov. Trouble w/i 30 Days Resale Residence Non-Dispatch < 10 Circuits	Retail Residence	3724	87054	4.28%	104	1782	5.84%			-3.2181	NO
% Prov. Trouble w/i 30 Days Resale Residence Non-Dispatch >= 10 Circuits	Retail Residence										
% Prov. Trouble w/i 30 Days UNE Combos - Other Dispatch < 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out & Dispatch In)	571	5746	9.94%	2	26	7.69%			0.3818	YES
% Prov. Trouble w/i 30 Days UNE Combos - Other Dispatch >= 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out & Dispatch In)	8	84	9.52%							
% Prov. Trouble w/i 30 Days UNE Combos - Other Non-Dispatch (Dispatch In) < 10 Cir	Retail Residence, Business and Design Dispatch (Including Dispatch Out & Dispatch In)	1896	29895	6.34%	0	1	0.00%			0.2602	YES
% Prov. Trouble w/i 30 Days UNE Combos - Other Non-Dispatch (Dispatch In) >= 10 C	Retail Residence, Business and Design Dispatch (Including Dispatch Out & Dispatch In)	0	45	0.00%							
% Prov. Trouble w/i 30 Days UNE Digital Loop < DS1 Dispatch < 10 Circuits	Retail Digital Loop < DS1	98	2490	3.94%	0	11	0.00%			0.6698	YES
% Prov. Trouble w/i 30 Days UNE Digital Loop < DS1 Dispatch >= 10 Circuits	Retail Digital Loop < DS1	3	73	4.11%							
% Prov. Trouble w/i 30 Days UNE Digital Loop < DS1 Non-Dispatch < 10 Circuits	Retail Digital Loop < DS1	268	4811	5.57%							
% Prov. Trouble w/i 30 Days UNE Digital Loop < DS1 Non-Dispatch >= 10 Circuits	Retail Digital Loop < DS1	0	11	0.00%							
% Prov. Trouble w/i 30 Days UNE Digital Loop >= DS1 Dispatch < 10 Circuits	Retail Digital Loop >= DS1	10	114	8.77%	2	48	4.17%			0.9461	YES
% Prov. Trouble w/i 30 Days UNE Digital Loop >= DS1 Dispatch >= 10 Circuits	Retail Digital Loop >= DS1	0	1	0.00%							
% Prov. Trouble w/i 30 Days UNE Digital Loop >= DS1 Non-Dispatch < 10 Circuits	Retail Digital Loop >= DS1	2	56	3.57%	0	1	0.00%			0.1908	YES
% Prov. Trouble w/i 30 Days UNE Digital Loop >= DS1 Non-Dispatch >= 10 Circuits	Retail Digital Loop >= DS1	0	4	0.00%							
% Prov. Trouble w/i 30 Days UNE ISDN Dispatch < 10 Circuits	Retail ISDN - BRI and PRI	7	61	11.48%	0	5	0.00%			0.774	YES
% Prov. Trouble w/i 30 Days UNE ISDN Dispatch >= 10 Circuits	Retail ISDN - BRI and PRI	0	1	0.00%							
% Prov. Trouble w/i 30 Days UNE ISDN Non-Dispatch < 10 Circuits	Retail ISDN - BRI and PRI	2	46	4.35%							
% Prov. Trouble w/i 30 Days UNE ISDN Non-Dispatch >= 10 Circuits	Retail ISDN - BRI and PRI	0	4	0.00%							
% Prov. Trouble w/i 30 Days UNE Line Sharing Dispatch < 10 Circuits	ADSL Provided to Retail	97	2449	3.96%	0	7	0.00%			0.5365	YES

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
% Prov. Trouble w/i 30 Days UNE Line Sharing Dispatch >= 10 Circuits	ADSL Provided to Retail	0	41	0.00%							
% Prov. Trouble w/i 30 Days UNE Line Sharing Non-Dispatch < 10 Circuits	ADSL Provided to Retail	267	4786	5.58%	2	39	5.13%			0.1221	YES
% Prov. Trouble w/i 30 Days UNE Line Sharing Non-Dispatch >= 10 Circuits	ADSL Provided to Retail										
% Prov. Trouble w/i 30 Days UNE Loop + Port Combinations Dispatch < 10 Circuits	Retail Residence and Business	559	5503	10.16%	56	635	8.82%			1.0577	YES
% Prov. Trouble w/i 30 Days UNE Loop + Port Combinations Dispatch >= 10 Circuits	Retail Residence and Business	5	48	10.42%	1	1	100.00%			-2.9025	NO
% Prov. Trouble w/i 30 Days UNE Loop + Port Combinations Non-Dispatch (Dispatch Ir	Retail Residence and Business	1894	29845	6.35%	333	5811	5.73%			1.7611	YES
% Prov. Trouble w/i 30 Days UNE Loop + Port Combinations Non-Dispatch (Dispatch Ir	Retail Residence and Business	0	26	0.00%	0	4	0.00%				YES
% Prov. Trouble w/i 30 Days UNE Loop + Port Combinations Non-Dispatch (Switch Bas	Retail Residence and Business	2183	63188	3.45%	221	10117	2.18%			6.4956	YES
% Prov. Trouble w/i 30 Days UNE Loop + Port Combinations Non-Dispatch (Switch Bas	Retail Residence and Business	0	1	0.00%							
% Prov. Trouble w/i 30 Days UNE Loop + Port Combinations Non-Dispatch < 10 Circuit	Retail Residence and Business	4077	93033	4.38%	554	15928	3.48%			5.151	YES
% Prov. Trouble w/i 30 Days UNE Loop + Port Combinations Non-Dispatch >= 10 Circu	Retail Residence and Business	0	27	0.00%	0	4	0.00%				YES
% Prov. Trouble w/i 30 Days UNE Other Design Dispatch < 10 Circuits	Retail Design	12	243	4.94%							
% Prov. Trouble w/i 30 Days UNE Other Design Dispatch >= 10 Circuits	Retail Design	3	36	8.33%							
% Prov. Trouble w/i 30 Days UNE Other Design Non-Dispatch < 10 Circuits	Retail Design	2	68	2.94%							
% Prov. Trouble w/i 30 Days UNE Other Design Non-Dispatch >= 10 Circuits	Retail Design	0	19	0.00%							
% Prov. Trouble w/i 30 Days UNE Other Non-Design Dispatch < 10 Circuits	Retail Residence and Business	559	5503	10.16%	0	8	0.00%			0.9504	YES
% Prov. Trouble w/i 30 Days UNE Other Non-Design Dispatch >= 10 Circuits	Retail Residence and Business	5	48	10.42%							
% Prov. Trouble w/i 30 Days UNE Other Non-Design Non-Dispatch < 10 Circuits	Retail Residence and Business	4077	93033	4.38%	0	15	0.00%			0.8291	YES
% Prov. Trouble w/i 30 Days UNE Other Non-Design Non-Dispatch >= 10 Circuits	Retail Residence and Business	0	27	0.00%							
% Prov. Trouble w/i 30 Days UNE Switch Ports Dispatch < 10 Circuits	Retail Residence and Business (POTS)	549	5375	10.21%							
% Prov. Trouble w/i 30 Days UNE Switch Ports Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	3	23	13.04%							
% Prov. Trouble w/i 30 Days UNE Switch Ports Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	4073	92789	4.39%	0	2	0.00%			0.303	YES
% Prov. Trouble w/i 30 Days UNE Switch Ports Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	0	1	0.00%							
% Prov. Trouble w/i 30 Days UNE xDSL (HDSL, ADSL, and UCL) Dispatch < 10 Circuit	ADSL Provided to Retail	97	2449	3.96%	0	6	0.00%			0.4968	YES
% Prov. Trouble w/i 30 Days UNE xDSL (HDSL, ADSL, and UCL) Dispatch >= 10 Circu	ADSL Provided to Retail	0	41	0.00%							
% Prov. Trouble w/i 30 Days UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch < 10 C	ADSL Provided to Retail	267	4786	5.58%							
% Prov. Trouble w/i 30 Days UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch >= 10	ADSL Provided to Retail										
Percent Troubles within 'X' Days											
Hot Cuts %Prov Trbl w/i 7 Days Design (SL2) Dispatch	<= 5 %				0	3	0.00%				YES
Hot Cuts %Prov Trbl w/i 7 Days Design (SL2) Non-Dispatch	<= 5 %										
Hot Cuts %Prov Trbl w/i 7 Days Non-Design (SL1) Dispatch	<= 5 %										
Hot Cuts %Prov Trbl w/i 7 Days Non-Design (SL1) Non-Dispatch	<= 5 %										
Recovery Time											
CCC Avg Recovery Time Interim Number Portability (INP) - Loop	Diagnostic										
CCC Avg Recovery Time Local Number Portability (LNP) - Loop	Diagnostic										
Service Order Accuracy											
Service Order Accuracy Resale	95.00%				5857	6000	97.62%				YES
Service Order Accuracy UNE-P	95.00%				26009	26595	97.80%				YES
Service Order Accuracy UNE	95.00%				5047	5205	96.96%				YES

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Special Access - M & R

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Customer Trouble Report Rate - Failure Rate											
Customer Trouble Report Rate - Failure Rate Annualized Below DS3 (DS0 + DS1)	<= 10%	13	794	1.60%	485	18365	2.64%				Diagnostic
Customer Trouble Report Rate - Failure Rate Annualized DS3 and Above (DS3 + OCn)	<= 10%	0	38	0.87%	6	1316	0.46%				Diagnostic
Customer Trouble Report Rate - Failure Rate Annualized Special Access DS0	Diagnostic	4	103	4.07%	146	4165	3.51%				Diagnostic
Customer Trouble Report Rate - Failure Rate Annualized Special Access DS1	Diagnostic	9	691	1.24%	338	14200	2.38%				Diagnostic
Customer Trouble Report Rate - Failure Rate Annualized Special Access DS3 (Non-Op	Diagnostic	0	38	0.87%	6	1213	0.50%				Diagnostic
Customer Trouble Report Rate - Failure Rate Annualized Special Access DS3 (Optical	Diagnostic	0	0	0.00%	0	103	0.00%				Diagnostic
Customer Trouble Report Rate - Failure Rate Below DS3 (DS0 + DS1)	Diagnostic	22	953	2.31%	558	18422	3.03%				Diagnostic
Customer Trouble Report Rate - Failure Rate DS3 and Above (DS3 + OCn)	Diagnostic	1	49	2.04%	10	1372	0.73%				Diagnostic
Customer Trouble Report Rate - Failure Rate Special Access DS0	Diagnostic	5	85	5.88%	168	3792	4.43%				Diagnostic
Customer Trouble Report Rate - Failure Rate Special Access DS1	Diagnostic	17	868	1.96%	390	14630	2.67%				Diagnostic
Customer Trouble Report Rate - Failure Rate Special Access DS3 (Non-Optical)	Diagnostic	1	49	2.04%	10	1270	0.79%				Diagnostic
Customer Trouble Report Rate - Failure Rate Special Access DS3 (Optical OCn)	Diagnostic	0	0	0.00%	0	102	0.00%				Diagnostic
Maintenance Average Duration (Mean Time to Restore)											
Maintenance Average Duration (Mean Time to Restore) (FOK-TOK) Below DS3 (DS0 +	Diagnostic	5.17	10	0.52	240.67	155	1.55				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (FOK-TOK) DS3 and Above (D	Diagnostic	0.77	1	0.77	2.92	4	0.73				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (FOK-TOK) Special Access DS	Diagnostic	1	2	0.5	65.52	47	1.39				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (FOK-TOK) Special Access DS	Diagnostic	4.17	8	0.52	175.15	108	1.62				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (FOK-TOK) Special Access DS	Diagnostic	0.77	1	0.77	2.92	4	0.73				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (FOK-TOK) Special Access DS3 (Optical OCn)											
Maintenance Average Duration (Mean Time to Restore) (OOS > 24) Below DS3 (DS0 +	Diagnostic	0	22	0.00%	4	558	0.72%				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (OOS > 24) DS3 and Above (D	Diagnostic	0	1	0.00%	0	10	0.00%				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (OOS > 24) Special Access DS	Diagnostic	0	5	0.00%	1	168	0.60%				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (OOS > 24) Special Access DS	Diagnostic	0	17	0.00%	3	390	0.77%				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (OOS > 24) Special Access DS	Diagnostic	0	1	0.00%	0	10	0.00%				Diagnostic
Maintenance Average Duration (Mean Time to Restore) (OOS > 24) Special Access DS3 (Optical OCn)											
Maintenance Average Duration (Mean Time to Restore) Below DS3 (DS0 + DS1)	<= 2 Hours	57.03	22	2.59	1973.22	558	3.54				Diagnostic
Maintenance Average Duration (Mean Time to Restore) DS3 and Above (DS3 + OCn)	<= 1 Hour	0.77	1	0.77	4.82	10	0.48				Diagnostic
Maintenance Average Duration (Mean Time to Restore) Special Access DS0	Diagnostic	11.87	5	2.37	554.67	168	3.3				Diagnostic
Maintenance Average Duration (Mean Time to Restore) Special Access DS1	Diagnostic	45.17	17	2.66	1418.55	390	3.64				Diagnostic
Maintenance Average Duration (Mean Time to Restore) Special Access DS3 (Non-Opti	Diagnostic	0.77	1	0.77	4.82	10	0.48				Diagnostic
Maintenance Average Duration (Mean Time to Restore) Special Access DS3 (Optical OCn)											
Percent Repeat Troubles											
Percent Repeat Troubles Below DS3 (DS0 + DS1)	<= 6%	3	22	13.64%	141	558	25.27%				Diagnostic
Percent Repeat Troubles DS3 and Above (DS3 + OCn)	<= 3%	0	1	0.00%	1	10	10.00%				Diagnostic
Percent Repeat Troubles Special Access DS0	Diagnostic	1	5	20.00%	40	168	23.81%				Diagnostic
Percent Repeat Troubles Special Access DS1	Diagnostic	2	17	11.76%	101	390	25.90%				Diagnostic
Percent Repeat Troubles Special Access DS3 (Non-Optical)	Diagnostic	0	1	0.00%	1	10	10.00%				Diagnostic
Percent Repeat Troubles Special Access DS3 (Optical OCn)											

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Special Access - Ordering

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
FOC Receipt Past Due											
FOC Receipt Past Due (With Open Query / Reject) Special Access DS0	Diagnostic				1	20	5.00%				Diagnostic
FOC Receipt Past Due (With Open Query / Reject) Special Access DS1	Diagnostic				2	88	2.27%				Diagnostic
FOC Receipt Past Due (With Open Query / Reject) Special Access DS3 (Non-Optical)	Diagnostic				0	13	0.00%				Diagnostic
FOC Receipt Past Due (With Open Query / Reject) Special Access DS3 (Optical OCn)											
FOC Receipt Past Due (Without Open Query / Reject) Special Access DS0	<= 2%				0	24	0.00%				Diagnostic
FOC Receipt Past Due (Without Open Query / Reject) Special Access DS1	<= 2%				0	197	0.00%				Diagnostic
FOC Receipt Past Due (Without Open Query / Reject) Special Access DS3 (Non-Optic	<= 2%				0	13	0.00%				Diagnostic
FOC Receipt Past Due (Without Open Query / Reject) Special Access DS3 (Optical OC	<= 2%				0	2	0.00%				Diagnostic
Firm Order Confirmation Timeliness (FOC Receipt)											
Firm Order Confirmation Timeliness (FOC Receipt) Special Access DS0	>= 98% within 2 Business Days				11	46	23.91%				Diagnostic
Firm Order Confirmation Timeliness (FOC Receipt) Special Access DS1	>= 98% within 2 Business Days				99	303	32.67%				Diagnostic
Firm Order Confirmation Timeliness (FOC Receipt) Special Access DS3 (Non-Optical)	>= 98% within 5 Business Days				9	26	34.62%				Diagnostic
Firm Order Confirmation Timeliness (FOC Receipt) Special Access DS3 (Optical OCn)	>= 98% within 5 Business Days				1	4	25.00%				Diagnostic
Offered Versus Requested Due Date											
Offered Versus Requested Due Date Special Access DS0	Diagnostic				31	33	93.94%				Diagnostic
Offered Versus Requested Due Date Special Access DS1	Diagnostic				237	247	95.95%				Diagnostic
Offered Versus Requested Due Date Special Access DS3 (Non-Optical)	Diagnostic				5	6	83.33%				Diagnostic
Offered Versus Requested Due Date Special Access DS3 (Optical OCn)	Diagnostic				0	1	0.00%				Diagnostic

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Special Access - Provisioning

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Average Interval - Requested/Offered/Installation											
Average Interval - Installed Below DS3 (DS0 + DS1)	Diagnostic	114	10	11.4	3014	301	10.01				Diagnostic
Average Interval - Installed DS3 and Above (DS3 + OCn)	Diagnostic	0	0	0	841	32	26.28				Diagnostic
Average Interval - Installed Special Access DS0	Diagnostic	29	2	14.5	258	28	9.21				Diagnostic
Average Interval - Installed Special Access DS1	Diagnostic	85	8	10.63	2756	273	10.1				Diagnostic
Average Interval - Installed Special Access DS3 (Non-Optical)	Diagnostic	0	0	0	838	31	27.03				Diagnostic
Average Interval - Installed Special Access DS3 (Optical OCn)	Diagnostic	0	0	0	3	1	3				Diagnostic
Average Interval - Offered Below DS3 (DS0 + DS1)	Diagnostic	103	10	10.3	2724	301	9.05				Diagnostic
Average Interval - Offered DS3 and Above (DS3 + OCn)	Diagnostic	0	0	0	859	32	26.84				Diagnostic
Average Interval - Offered Special Access DS0	Diagnostic	29	2	14.5	253	28	9.04				Diagnostic
Average Interval - Offered Special Access DS1	Diagnostic	74	8	9.25	2471	273	9.05				Diagnostic
Average Interval - Offered Special Access DS3 (Non-Optical)	Diagnostic	0	0	0	856	31	27.61				Diagnostic
Average Interval - Offered Special Access DS3 (Optical OCn)	Diagnostic	0	0	0	3	1	3				Diagnostic
Average Interval - Requested Below DS3 (DS0 + DS1)	Diagnostic	102	10	10.2	2624	301	8.72				Diagnostic
Average Interval - Requested DS3 and Above (DS3 + OCn)	Diagnostic	0	0	0	842	32	26.31				Diagnostic
Average Interval - Requested Special Access DS0	Diagnostic	28	2	14	228	28	8.14				Diagnostic
Average Interval - Requested Special Access DS1	Diagnostic	74	8	9.25	2396	273	8.78				Diagnostic
Average Interval - Requested Special Access DS3 (Non-Optical)	Diagnostic	0	0	0	839	31	27.06				Diagnostic
Average Interval - Requested Special Access DS3 (Optical OCn)	Diagnostic	0	0	0	3	1	3				Diagnostic
Days Late											
Days Late - Average Days Late Due To BST Facilities Below DS3 (DS0 + DS1)	Diagnostic										Diagnostic
Days Late - Average Days Late Due To BST Facilities DS3 and Above (DS3 + OCn)	Diagnostic										Diagnostic
Days Late - Average Days Late Due To BST Facilities Special Access DS0	Diagnostic										Diagnostic
Days Late - Average Days Late Due To BST Facilities Special Access DS1	Diagnostic										Diagnostic
Days Late - Average Days Late Due To BST Facilities Special Access DS3 (Non-Optical	Diagnostic										Diagnostic
Days Late - Average Days Late Due To BST Facilities Special Access DS3 (Optical OCn)											
Days Late Below DS3 (DS0 + DS1)	< 3 Days Late				148	20	7.4				Diagnostic
Days Late DS3 and Above (DS3 + OCn)	< 3 Days Late				8	1	8				Diagnostic
Days Late Special Access DS0	< 3 Days Late				6	1	6				Diagnostic
Days Late Special Access DS1	< 3 Days Late				142	19	7.47				Diagnostic
Days Late Special Access DS3 (Non-Optical)	< 3 Days Late				8	1	8				Diagnostic
Days Late Special Access DS3 (Optical OCn)	< 3 Days Late										
On-time Performance To FOC Due Date											
On-time Performance FOC Due Date (With CNR) Below DS3 (DS0 + DS1)	Diagnostic	8	10	80.00%	271	301	90.03%				Diagnostic
On-time Performance FOC Due Date (With CNR) DS3 and Above (DS3 + OCn)	Diagnostic				31	32	96.88%				Diagnostic
On-time Performance FOC Due Date (With CNR) Special Access DS0	95%	2	2	100.00%	27	28	96.43%				Diagnostic
On-time Performance FOC Due Date (With CNR) Special Access DS1	95%	6	8	75.00%	244	273	89.38%				Diagnostic
On-time Performance FOC Due Date (With CNR) Special Access DS3 (Non-Optical)	95%				30	31	96.77%				Diagnostic
On-time Performance FOC Due Date (With CNR) Special Access DS3 (Optical OCn)	95%				1	1	100.00%				Diagnostic
On-time Performance FOC Due Date (Without CNR) Below DS3 (DS0 + DS1)	Diagnostic	6	10	60.00%	222	301	73.75%				Diagnostic
On-time Performance FOC Due Date (Without CNR) DS3 and Above (DS3 + OCn)	Diagnostic				21	32	65.63%				Diagnostic
On-time Performance FOC Due Date (Without CNR) Special Access DS0	Diagnostic	2	2	100.00%	23	28	82.14%				Diagnostic
On-time Performance FOC Due Date (Without CNR) Special Access DS1	Diagnostic	4	8	50.00%	199	273	72.89%				Diagnostic
On-time Performance FOC Due Date (Without CNR) Special Access DS3 (Non-Optical	Diagnostic				20	31	64.52%				Diagnostic
On-time Performance FOC Due Date (Without CNR) Special Access DS3 (Optical OCn	Diagnostic				1	1	100.00%				Diagnostic
Past Due Circuits											
Past Due Circuits - % Cancellations Below DS3 (DS0 + DS1)	Diagnostic	0	0	0.00%	0	0	0.00%				Diagnostic
Past Due Circuits - % Cancellations DS3 and Above (DS3 + OCn)											
Past Due Circuits - % Cancellations Special Access DS0											
Past Due Circuits - % Cancellations Special Access DS1	Diagnostic	0	0	0.00%	0	0	0.00%				Diagnostic
Past Due Circuits - % Cancellations Special Access DS3 (Non-Optical)											
Past Due Circuits - % Cancellations Special Access DS3 (Optical OCn)											
Past Due Circuits - BST Facilities Below DS3 (DS0 + DS1)	Diagnostic	0	0	0.00%	0	2	0.00%				Diagnostic
Past Due Circuits - BST Facilities DS3 and Above (DS3 + OCn)											
Past Due Circuits - BST Facilities Special Access DS0											
Past Due Circuits - BST Facilities Special Access DS1	Diagnostic	0	0	0.00%	0	2	0.00%				Diagnostic
Past Due Circuits - BST Facilities Special Access DS3 (Non-Optical)											
Past Due Circuits - BST Facilities Special Access DS3 (Optical OCn)											
Past Due Circuits - BST Reasons Below DS3 (DS0 + DS1)	Diagnostic	0	0	0.00%	2	2	100.00%				Diagnostic
Past Due Circuits - BST Reasons DS3 and Above (DS3 + OCn)											
Past Due Circuits - BST Reasons Special Access DS0	<= 3%										
Past Due Circuits - BST Reasons Special Access DS1	<= 3%	0	0	0.00%	2	2	100.00%				Diagnostic
Past Due Circuits - BST Reasons Special Access DS3 (Non-Optical)	<= 3%										
Past Due Circuits - BST Reasons Special Access DS3 (Optical OCn)	<= 3%										
Past Due Circuits - IXC Reasons Below DS3 (DS0 + DS1)	Diagnostic	0	0	0.00%	0	2	0.00%				Diagnostic
Past Due Circuits - IXC Reasons DS3 and Above (DS3 + OCn)											
Past Due Circuits - IXC Reasons Special Access DS0											
Past Due Circuits - IXC Reasons Special Access DS1	Diagnostic	0	0	0.00%	0	2	0.00%				Diagnostic
Past Due Circuits - IXC Reasons Special Access DS3 (Non-Optical)											
Past Due Circuits - IXC Reasons Special Access DS3 (Optical OCn)											
Percent Provisioning Troubles (New Installation Trouble Report Rate)											
Percent Provisioning Troubles (New Installation Trouble Report Rate) Below DS3 (DS0 + DS1)											
Percent Provisioning Troubles (New Installation Trouble Report Rate) DS3 and Above (DS3 + OCn)											
Percent Provisioning Troubles (New Installation Trouble Report Rate) Special Access D	<= 1 %										
Percent Provisioning Troubles (New Installation Trouble Report Rate) Special Access D	<= 1 %										
Percent Provisioning Troubles (New Installation Trouble Report Rate) Special Access D	<= 1 %										
Percent Provisioning Troubles (New Installation Trouble Report Rate) Special Access D	<= 1 %										

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Trunk Group Performance

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Trunk Group Performance Agg.											
Trunk Group Performance Trunk Group Performance Agg.	0						0				YES