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Billing

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Billing Invoice Accuracy											
Invoice Accuracy Interconnection	RETAIL	93164750	94285088	98.81%	613659	613949	99.95%			-82.2456	YES
Invoice Accuracy Resale	RETAIL	93164750	94285088	98.81%	732456	754119	97.13%			134.4523	NO
Invoice Accuracy UNE	RETAIL	93164750	94285088	98.81%	4314973	4315540	99.99%			-220.3022	YES
Billing Invoice Timeliness											
Invoice Timeliness Interconnection CABS	RETAIL	5	1	5.12	68415	15165	4.51				YES
Invoice Timeliness Resale CRIS	RETAIL	5	1	4.78	7103	1926	3.69				YES
Invoice Timeliness UNE CRIS	RETAIL	5	1	4.78	7966	2299	3.46				YES
Mean Time to Deliver											
Mean Time to Deliver Usage - Regional	Parity with Retail	3495	899	3.89	2530745045	1183488025	2.14				YES
Non-Recurring Charge Completeness											
Non-Recur Charge Completness Interconnection	90%				24370	24762	98.42%				YES
Non-Recur Charge Completness Resale	RETAIL	3422630	3976241	86.08%	63146	64132	98.46%			-33.2404	YES
Non-Recur Charge Completness UNE	90%				156773	157818	99.34%				YES
Recurring Charge Completeness											
Recur Charge Completness Interconnection	90%				1318	1324	99.55%				YES
Recur Charge Completness Resale	RETAIL	2366966	2479835	95.45%	53736	54107	99.32%			-9.0731	YES
Recur Charge Completness UNE	90%				167009	167477	99.72%				YES
Usage Data Delivery Accuracy											
Usage Data Delivery Accuracy	Parity with Retail	372	372	100.00%	40567	40567	100.00%				YES
Usage Data Delivery Completeness											
Usage Completeness	Parity with Retail	899	889	98.89%	1183461480	1183488025	100.00%			-3.1736	YES
Usage Data Delivery Timeliness											
Usage Timeliness	Parity with Retail	876	899	97.44%	1181727073	1183488025	99.85%			-4.5758	YES

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Bona Fide

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Percent Quote Provided											
% Quotes Provided within X Business Days 10 Business Days	90%										
% Quotes Provided within X Business Days 30 Business Days	90%										
% Quotes Provided within X Business Days 60 Business Days	90%										
Percent Request Processed Within "X" Days											
% New Business Requests Processed within 30 days	90%										

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Change Management

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Associated Document Timeliness											
Associated Document Timeliness - Regional % Documentation Sent On Time	95.00%										
Associated Document Timeliness - Regional % Documentation Sent On Time - Defects	95.00%										
Change Management Document											
Change Management Document - Regional											
Change Management Notice											
Change Management Notice - Regional											
Interface Outage Notification											
Interface Outage Notification - Regional	97.00%	9	9	100.00%							YES
Notice Timeliness											
Notice Timeliness - Regional											
Number Of Defects In Production Releases											
Number of Defects In Production Releases - Regional Severity 1	0										
Number of Defects In Production Releases - Regional Severity 2	0						6				NO
Number of Defects In Production Releases - Regional Severity 3	0						10				NO
Percent Change Requests Accepted Or Rejected Within 10 Days											
% Change Requests Accepted or Rejected Within 10 Days - Regional	95.00%				6	6	100.00%				YES
Percent Change Requests Rejected											
% Change Requests Rejected - Regional	Diagnostic				2	6	33.33%				Diagnostic
Percent Of Change Requests Implemented Within 60 Weeks Of Prioritization											
% Change Requests Implemented Within 60 weeks Prioritization - Regional Type 4	95.00%				1	1	100.00%				YES
% Change Requests Implemented Within 60 weeks Prioritization - Regional Type 5											
Percent Software Errors Corrected in "X" Business Days											
% Software Errors Corrected in X Business Days - Regional Software Errors Correct in	95.00%				5	6	83.33%				NO
% Software Errors Corrected in X Business Days - Regional Software Errors Correct in	95.00%				6	6	100.00%				YES
% Software Errors Corrected in X Business Days - Regional Software Errors Correct in	95.00%				2	2	100.00%				YES
Software Validation											
Sofware Validation - Regional	95%										

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Collocation

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Arrangement Time											
Average Arrangement Time Physical Caged	90 Days										
Average Arrangement Time Physical Cageless	60 Days				54	1	54				YES
Average Arrangement Time Physical Cageless Extraordinary	90 Days										
Average Arrangement Time Physical Intermediate Augment	60 Days				59	1	59				YES
Average Arrangement Time Physical Major Augment	90 Days				89	1	89				YES
Average Arrangement Time Physical Minor Augment	45 Days										
Average Arrangement Time Physical Simple Augment	20 Days										
Average Arrangement Time Virtual Extraordinary	75 Days										
Average Arrangement Time Virtual Intermediate Augment	60 Days										
Average Arrangement Time Virtual Major Augment	75 Days										
Average Arrangement Time Virtual Minor Augment	45 Days										
Average Arrangement Time Virtual Ordinary	50 Days										
Average Arrangement Time Virtual Simple Augment	20 Days										
Average Response Time											
Average Response Time Physical Caged	20 Days										
Average Response Time Physical Cageless	20 Days										
Average Response Time Virtual	10 Days										
Percent Missed Due Date											
Percent Missed Due Dates Physical	5%				0	1	0.00%				YES
Percent Missed Due Dates Physical Augment	5%				0	2	0.00%				YES
Percent Missed Due Dates Virtual	5%										
Percent Missed Due Dates Virtual Augment	5%										

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Database Update

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Average Database Update Interval											
Average Database Update Interval Directory Assistance	Parity by Design	69.43	25	2.78	69.29	25	2.77				Parity by Design
Average Database Update Interval Directory Listings	Parity by Design	0.91	27	0.03	0.91	27	0.03				Parity by Design
Average Database Update Interval Line Information Database	Parity by Design	27.77	21	1.32	27.77	21	1.32				Parity by Design
Percent Database Update Accuracy											
% Database Accuracy Directory Assistance	95%				484	485	99.79%				YES
% Database Accuracy Directory Listings	95%				1139	1144	99.56%				YES
% Database Accuracy Line Information Database	95%				1209	1209	100.00%				YES
Percent Loaded by Effective Date											
% NXX/LRNs Loaded by LERG - Regional	100%				20	20	100.00%				YES

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Directory Assistance

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Directory Percent Answered Within "X" Seconds											
Speed to Answer Performance/% Answered Within "X" Seconds - DA % WITHIN 12 SE	Parity by Design						78.40%				Parity by Design
Directory Speed To Answer											
Speed to Answer Performance/Average Speed to Answer - DA	Parity by Design						7.2				Parity by Design

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E911

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
E911 Accuracy											
E911 Accuracy	Parity by Design				96743	99395	97.33%				Parity by Design
E911 Interval											
E911 Mean Interval	Parity by Design				45943	1970	0.39				Parity by Design
E911 Timeliness											
E911 Timeliness	Parity by Design				1970	1970	100.00%				Parity by Design

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Maintenance & Repair

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Average Answer Time											
Answer Time - Repair Center UNE / Retail Maintenance Center	Residence / Business Maintanance Center	52867790	1099151	48.1	1410957	81088	17.4				YES
Customer Trouble Report Rate											
Customer Trouble Report Rate 2W Analog Loop Design Dispatch	Retail Residence & Business Dispatch	15336	958884	1.60%	2	930	0.22%			3.3365	YES
Customer Trouble Report Rate 2W Analog Loop Design Non-Dispatch	Retail Residence & Business Dispatch	15336	958884	1.60%	2	930	0.22%			3.3365	YES
Customer Trouble Report Rate 2W Analog Loop Non-Design Dispatch	Retail Residence & Business (POTS) (Exclusion of Switch Based Feature Troubles)	15162	889204	1.71%	0	213	0.00%			1.9055	YES
Customer Trouble Report Rate 2W Analog Loop Non-Design Non-Dispatch	Retail Residence & Business (POTS) (Exclusion of Switch Based Feature Troubles)	5510	889204	0.62%	0	213	0.00%			1.1487	YES
Customer Trouble Report Rate Local Interconnection Trunks Dispatch	Local Interconnection Trunks	2	108372	0.00%	0	26771	0.00%			0.6294	YES
Customer Trouble Report Rate Local Interconnection Trunks Non-Dispatch	Local Interconnection Trunks	2	108372	0.00%	2	26771	0.01%			-1.9186	NO
Customer Trouble Report Rate Local Transport (Unbundled Interoffice Transport) Dispa	Retail DS1/DS3 Interoffice	166	10217	1.62%	0	53	0.00%			0.9256	YES
Customer Trouble Report Rate Local Transport (Unbundled Interoffice Transport) Non-I	Retail DS1/DS3 Interoffice	106	10217	1.04%	0	53	0.00%			0.7396	YES
Customer Trouble Report Rate Resale Business Dispatch	Retail Business	2088	262536	0.80%	44	3640	1.21%			-2.778	NO
Customer Trouble Report Rate Resale Business Non-Dispatch	Retail Business	943	262536	0.36%	6	3640	0.16%			1.9431	YES
Customer Trouble Report Rate Resale Centrex Dispatch	Retail Centrex	136	54172	0.25%	1	205	0.49%			-0.6753	YES
Customer Trouble Report Rate Resale Centrex Non-Dispatch	Retail Centrex	89	54172	0.16%	0	205	0.00%			0.5792	YES
Customer Trouble Report Rate Resale Design Dispatch	Retail Design	401	133197	0.30%	12	1721	0.70%			-2.9765	NO
Customer Trouble Report Rate Resale Design Non-Dispatch	Retail Design	457	133197	0.34%	5	1721	0.29%			0.37	YES
Customer Trouble Report Rate Resale ISDN Dispatch	Retail ISDN	21	7409	0.28%	0	136	0.00%			0.6152	YES
Customer Trouble Report Rate Resale ISDN Non-Dispatch	Retail ISDN	44	7409	0.59%	1	136	0.74%			-0.2121	YES
Customer Trouble Report Rate Resale PBX Dispatch	Retail PBX	47	30529	0.15%	2	759	0.26%			-0.7598	YES
Customer Trouble Report Rate Resale PBX Non-Dispatch	Retail PBX	37	30529	0.12%	0	759	0.00%			0.9474	YES
Customer Trouble Report Rate Resale Residence and Business (POTS) Dispatch	Retail Residence & Business (POTS)	15196	889204	1.71%	276	12499	2.21%			-4.2398	NO
Customer Trouble Report Rate Resale Residence and Business (POTS) Non-Dispatch	Retail Residence & Business (POTS)	6019	889204	0.68%	38	12499	0.30%			5.0316	YES
Customer Trouble Report Rate Resale Residence Dispatch	Retail Residence	13248	696348	1.90%	233	9400	2.48%			-4.0233	NO
Customer Trouble Report Rate Resale Residence Non-Dispatch	Retail Residence	5172	696348	0.74%	32	9400	0.34%			4.4957	YES
Customer Trouble Report Rate UNE Combos - Other Dispatch	Retail Residence, Business and Design Dispatch	15737	1092081	1.44%	9	662	1.36%			0.1746	YES
Customer Trouble Report Rate UNE Combos - Other Non-Dispatch	Retail Residence, Business and Design Dispatch	15737	1092081	1.44%	6	662	0.91%			1.1456	YES
Customer Trouble Report Rate UNE Digital Loop < DS1 Dispatch	Retail Digital Loop < DS1	416	150476	0.28%	6	797	0.75%			-2.551	NO
Customer Trouble Report Rate UNE Digital Loop < DS1 Non-Dispatch	Retail Digital Loop < DS1	502	150476	0.33%	1	797	0.13%			1.0146	YES
Customer Trouble Report Rate UNE Digital Loop >= DS1 Dispatch	Retail Digital Loop >= DS1	185	27972	0.66%	16	1077	1.49%			-3.2638	NO
Customer Trouble Report Rate UNE Digital Loop >= DS1 Non-Dispatch	Retail Digital Loop >= DS1	198	27972	0.71%	4	1077	0.37%			1.2878	YES
Customer Trouble Report Rate UNE ISDN Dispatch	Retail ISDN-BRI	10	2689	0.37%	4	388	1.03%			-1.99	NO
Customer Trouble Report Rate UNE ISDN Non-Dispatch	Retail ISDN-BRI	20	2689	0.74%	1	388	0.26%			1.0378	YES
Customer Trouble Report Rate UNE Line Sharing Dispatch	ADSL Provided to Retail	287	81244	0.35%	7	825	0.85%			-2.3812	NO
Customer Trouble Report Rate UNE Line Sharing Non-Dispatch	ADSL Provided to Retail	329	81244	0.40%	6	825	0.73%			-1.4475	YES
Customer Trouble Report Rate UNE Loop + Port Combinations Dispatch	Retail Residence & Business	15336	958884	1.60%	2245	154971	1.45%			4.3525	YES
Customer Trouble Report Rate UNE Loop + Port Combinations Non-Dispatch	Retail Residence & Business	6115	958884	0.64%	426	154971	0.27%			16.5952	YES
Customer Trouble Report Rate UNE Other Design Dispatch	Retail Design	401	133197	0.30%	16	1089	1.47%			-6.9973	NO
Customer Trouble Report Rate UNE Other Design Non-Dispatch	Retail Design	457	133197	0.34%	4	1089	0.37%			-0.1358	YES
Customer Trouble Report Rate UNE Other Non-Design Dispatch	Retail Residence & Business	15336	958884	1.60%	0	153	0.00%			1.5642	YES
Customer Trouble Report Rate UNE Other Non-Design Non-Dispatch	Retail Residence & Business	6115	958884	0.64%	0	153	0.00%			0.9877	YES
Customer Trouble Report Rate UNE Switch Ports Dispatch	Retail Residence & Business (POTS)	15196	889204	1.71%	0	0	0.00%				YES
Customer Trouble Report Rate UNE Switch Ports Non-Dispatch	Retail Residence & Business (POTS)	6019	889204	0.68%	0	0	0.00%				YES
Customer Trouble Report Rate UNE xDSL (HDSL, ADSL, and UCL) Dispatch	ADSL Provided to Retail	287	81244	0.35%	2	411	0.49%			-0.4537	YES
Customer Trouble Report Rate UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch	ADSL Provided to Retail	329	81244	0.40%	0	411	0.00%			1.2868	YES
M&R Interface Availability											
OSS Interface Availability (M&R) BOCRIS/CRIS BST & CLEC	>= 99.5 %			99.98%							YES
OSS Interface Availability (M&R) CLEC TAFI CLEC	>= 99.5 %						100.00%				YES
OSS Interface Availability (M&R) ECTA CLEC	>= 99.5 %						99.84%				YES
OSS Interface Availability (M&R) LMOS BST & CLEC	>= 99.5 %			100.00%							YES
OSS Interface Availability (M&R) LNP BST & CLEC	>= 99.5 %			99.87%							YES
OSS Interface Availability (M&R) MARCH BST & CLEC	>= 99.5 %			99.99%							YES
OSS Interface Availability (M&R) OSPCM BST & CLEC	>= 99.5 %			99.99%							YES
OSS Interface Availability (M&R) PREDICTOR BST & CLEC	>= 99.5 %			100.00%							YES
OSS Interface Availability (M&R) SOCS BST & CLEC	>= 99.5 %			99.98%							YES
OSS Interface Availability (M&R) TAFI BST	>= 99.5 %			100.00%							YES
Maintenance Average Duration											
Maintenance Avg Duration 2W Analog Loop Design Dispatch	Retail Residence & Business Dispatch	493006.67	15336	32.15	7.52	2	3.76	49.24		0.8153	YES
Maintenance Avg Duration 2W Analog Loop Design Non-Dispatch	Retail Residence & Business Dispatch	493006.67	15336	32.15	9.13	2	4.57	49.24		0.7921	YES
Maintenance Avg Duration 2W Analog Loop Non-Design Dispatch	Retail Residence & Business (POTS) (Exclusion of Switch Based Feature Troubles)	489534.45	15162	32.29				49.44			
Maintenance Avg Duration 2W Analog Loop Non-Design Non-Dispatch	Retail Residence & Business (POTS) (Exclusion of Switch Based Feature Troubles)	74355.87	5510	13.49				31.06			
Maintenance Avg Duration Local Interconnection Trunks Dispatch	Local Interconnection Trunks	21.85	2	10.93				0.01			
Maintenance Avg Duration Local Interconnection Trunks Non-Dispatch	Local Interconnection Trunks	3.88	2	1.94	2.48	2	1.24	1.36		0.5165	YES
Maintenance Avg Duration Local Transport (Unbundled Interoffice Transport) Dispatch	Retail DS1/DS3 Interoffice	844.78	166	5.09				3.47			
Maintenance Avg Duration Local Transport (Unbundled Interoffice Transport) Non-Disp	Retail DS1/DS3 Interoffice	196.97	106	1.86				2.32			
Maintenance Avg Duration Resale Business Dispatch	Retail Business	26230.7	2088	12.56	663.92	44	15.09	16.29		-1.0183	YES
Maintenance Avg Duration Resale Business Non-Dispatch	Retail Business	3527.3	943	3.74	5.3	6	0.88	8.78		0.7946	YES
Maintenance Avg Duration Resale Centrex Dispatch	Retail Centrex	2196.79	136	16.15	21.57	1	21.57	21.01		-0.2568	YES
Maintenance Avg Duration Resale Centrex Non-Dispatch	Retail Centrex	566.25	89	6.36				9.64			
Maintenance Avg Duration Resale Design Dispatch	Retail Design	2136.3	401	5.33	61.42	12	5.12	5.71		0.1251	YES
Maintenance Avg Duration Resale Design Non-Dispatch	Retail Design	1414.23	457	3.09	3.97	5	0.79	8.58		0.5963	YES
Maintenance Avg Duration Resale ISDN Dispatch	Retail ISDN	158.85	21	7.56				7.18			
Maintenance Avg Duration Resale ISDN Non-Dispatch	Retail ISDN	234.28	44	5.32	0.53	1	0.53	6.13		0.7735	YES
Maintenance Avg Duration Resale PBX Dispatch	Retail PBX	345.05	47	7.34	19.05	2	9.53	7.87		-0.3841	YES
Maintenance Avg Duration Resale PBX Non-Dispatch	Retail PBX	382.17	37	10.33				23.91			
Maintenance Avg Duration Resale Residence and Business (POTS) Dispatch	Retail Residence & Business (POTS)	490774.22	15196	32.3	5810.35	276	21.05	49.4		3.7473	YES
Maintenance Avg Duration Resale Residence and Business (POTS) Non-Dispatch	Retail Residence & Business (POTS)	77280.28	6019	12.84	229.43	38	6.04	29.94		1.3958	YES

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Maintenance Avg Duration Resale Residence Dispatch	Retail Residence	466775.97	13248	35.23	5168	233	22.18	51.91		3.8047	YES
Maintenance Avg Duration Resale Residence Non-Dispatch	Retail Residence	74337.64	5172	14.37	224.13	32	7	31.85		1.3047	YES
Maintenance Avg Duration UNE Combos - Other Dispatch	Retail Residence, Business and Design Dispatch	495142.97	15737	31.46	70.82	9	7.87	48.8		1.45	YES
Maintenance Avg Duration UNE Combos - Other Non-Dispatch	Retail Residence, Business and Design Dispatch	495142.97	15737	31.46	10.43	6	1.74	48.8		1.4917	YES
Maintenance Avg Duration UNE Digital Loop < DS1 Dispatch	Retail Digital Loop < DS1	11654.53	416	28.02	52.28	6	8.71	59.08		0.7946	YES
Maintenance Avg Duration UNE Digital Loop < DS1 Non-Dispatch	Retail Digital Loop < DS1	2016.63	502	4.02	0.5	1	0.5	14.49		0.2425	YES
Maintenance Avg Duration UNE Digital Loop >= DS1 Dispatch	Retail Digital Loop >= DS1	889.9	185	4.81	77.1	16	4.82	3.93		-0.0083	YES
Maintenance Avg Duration UNE Digital Loop >= DS1 Non-Dispatch	Retail Digital Loop >= DS1	407.75	198	2.06	15.9	4	3.98	2.85		-1.3293	YES
Maintenance Avg Duration UNE ISDN Dispatch	Retail ISDN-BRI	82.6	10	8.26	21.68	4	5.42	7.1		0.6756	YES
Maintenance Avg Duration UNE ISDN Non-Dispatch	Retail ISDN-BRI	141.18	20	7.06	0.5	1	0.5	7.9		0.8104	YES
Maintenance Avg Duration UNE Line Sharing Dispatch	ADSL Provided to Retail	11043.68	287	38.48	175.28	7	25.04	68.58		0.5123	YES
Maintenance Avg Duration UNE Line Sharing Non-Dispatch	ADSL Provided to Retail	1614.95	329	4.91	62.2	6	10.37	17.62		-0.752	YES
Maintenance Avg Duration UNE Loop + Port Combinations Dispatch	Retail Residence & Business	493006.67	15336	32.15	52378.41	2245	23.33	49.24		7.9228	YES
Maintenance Avg Duration UNE Loop + Port Combinations Non-Dispatch	Retail Residence & Business	77864.94	6115	12.73	2923.9	426	6.86	29.74		3.9384	YES
Maintenance Avg Duration UNE Other Design Dispatch	Retail Design	2136.3	401	5.33	77.1	16	4.82	5.71		0.3494	YES
Maintenance Avg Duration UNE Other Design Non-Dispatch	Retail Design	1414.23	457	3.09	15.9	4	3.98	8.58		-0.2043	YES
Maintenance Avg Duration UNE Other Non-Design Dispatch	Retail Residence & Business	493006.67	15336	32.15				49.24			
Maintenance Avg Duration UNE Other Non-Design Non-Dispatch	Retail Residence & Business	77864.94	6115	12.73				29.74			
Maintenance Avg Duration UNE Switch Ports Dispatch	Retail Residence & Business (POTS)	490774.22	15196	32.3				49.4			
Maintenance Avg Duration UNE Switch Ports Non-Dispatch	Retail Residence & Business (POTS)	77280.28	6019	12.84				29.94			
Maintenance Avg Duration UNE xDSL (HDSL, ADSL, and UCL) Dispatch	ADSL Provided to Retail	11043.68	287	38.48	30.6	2	15.3	68.58		0.4763	YES
Maintenance Avg Duration UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch	ADSL Provided to Retail	1614.95	329	4.91				17.62			
Network Outage Notification											
Mean Time to Notify of Network Outages - Regional			0			0					
Out of Service > "X" Hours											
Out of Service >24 Hrs 2W Analog Loop Design Dispatch	Retail Residence & Business Dispatch	1586	9242	17.16%	0	2	0.00%			0.6436	YES
Out of Service >24 Hrs 2W Analog Loop Design Non-Dispatch	Retail Residence & Business Dispatch	1586	9242	17.16%	0	2	0.00%			0.6436	YES
Out of Service >24 Hrs 2W Analog Loop Non-Design Dispatch	Retail Residence & Business (POTS) (Exclusion of Switch Based Feature Troubles)	1561	9150	17.06%							
Out of Service >24 Hrs 2W Analog Loop Non-Design Non-Dispatch	Retail Residence & Business (POTS) (Exclusion of Switch Based Feature Troubles)	117	1679	6.97%							
Out of Service >24 Hrs Local Interconnection Trunks Dispatch	Local Interconnection Trunks	0	2	0.00%							
Out of Service >24 Hrs Local Interconnection Trunks Non-Dispatch	Local Interconnection Trunks	0	2	0.00%	0	2	0.00%				YES
Out of Service >24 Hrs Local Transport (Unbundled Interoffice Transport) Dispatch	Retail DS1/DS3 Interoffice	0	166	0.00%							
Out of Service >24 Hrs Local Transport (Unbundled Interoffice Transport) Non-Dispatch	Retail DS1/DS3 Interoffice	0	106	0.00%							
Out of Service >24 Hrs Resale Business Dispatch	Retail Business	107	1158	9.24%	2	15	13.33%			-0.5439	YES
Out of Service >24 Hrs Resale Business Non-Dispatch	Retail Business	9	368	2.45%	0	4	0.00%			0.315	YES
Out of Service >24 Hrs Resale Centrex Dispatch	Retail Centrex	23	96	23.96%							
Out of Service >24 Hrs Resale Centrex Non-Dispatch	Retail Centrex	1	55	1.82%							
Out of Service >24 Hrs Resale Design Dispatch	Retail Design	7	401	1.75%	0	12	0.00%			0.455	YES
Out of Service >24 Hrs Resale Design Non-Dispatch	Retail Design	7	457	1.53%	0	5	0.00%			0.2774	YES
Out of Service >24 Hrs Resale ISDN Dispatch	Retail ISDN	2	21	9.52%							
Out of Service >24 Hrs Resale ISDN Non-Dispatch	Retail ISDN	0	43	0.00%	0	1	0.00%				YES
Out of Service >24 Hrs Resale PBX Dispatch	Retail PBX	2	37	5.41%	0	2	0.00%			0.3293	YES
Out of Service >24 Hrs Resale PBX Non-Dispatch	Retail PBX	5	34	14.71%							
Out of Service >24 Hrs Resale Residence and Business (POTS) Dispatch	Retail Residence & Business (POTS)	1563	9152	17.08%	21	196	10.71%			2.3426	YES
Out of Service >24 Hrs Resale Residence and Business (POTS) Non-Dispatch	Retail Residence & Business (POTS)	117	1682	6.96%	0	22	0.00%			1.2742	YES
Out of Service >24 Hrs Resale Residence Dispatch	Retail Residence	1479	8084	18.30%	19	181	10.50%			2.6837	YES
Out of Service >24 Hrs Resale Residence Non-Dispatch	Retail Residence	109	1372	7.94%	0	18	0.00%			1.2383	YES
Out of Service >24 Hrs UNE Combos - Other Dispatch	Retail Residence, Business and Design Dispatch	1593	9643	16.52%	1	9	11.11%			0.4367	YES
Out of Service >24 Hrs UNE Combos - Other Non-Dispatch	Retail Residence, Business and Design Dispatch	1593	9643	16.52%	0	6	0.00%			1.0893	YES
Out of Service >24 Hrs UNE Digital Loop < DS1 Dispatch	Retail Digital Loop < DS1	104	416	25.00%	0	6	0.00%			1.4041	YES
Out of Service >24 Hrs UNE Digital Loop < DS1 Non-Dispatch	Retail Digital Loop < DS1	22	502	4.38%	0	1	0.00%			0.2139	YES
Out of Service >24 Hrs UNE Digital Loop >= DS1 Dispatch	Retail Digital Loop >= DS1	2	185	1.08%	0	16	0.00%			0.4012	YES
Out of Service >24 Hrs UNE Digital Loop >= DS1 Non-Dispatch	Retail Digital Loop >= DS1	0	197	0.00%	0	4	0.00%				YES
Out of Service >24 Hrs UNE ISDN Dispatch	Retail ISDN-BRI	1	10	10.00%	0	4	0.00%			0.5634	YES
Out of Service >24 Hrs UNE ISDN Non-Dispatch	Retail ISDN-BRI	0	20	0.00%	0	1	0.00%				YES
Out of Service >24 Hrs UNE Line Sharing Dispatch	ADSL Provided to Retail	103	287	35.89%							
Out of Service >24 Hrs UNE Line Sharing Non-Dispatch	ADSL Provided to Retail	22	329	6.69%							
Out of Service >24 Hrs UNE Loop + Port Combinations Dispatch	Retail Residence & Business	1586	9242	17.16%	221	1497	14.76%			2.2828	YES
Out of Service >24 Hrs UNE Loop + Port Combinations Non-Dispatch	Retail Residence & Business	118	1740	6.78%	3	201	1.49%			2.8237	YES
Out of Service >24 Hrs UNE Other Design Dispatch	Retail Design	7	401	1.75%	0	16	0.00%			0.5228	YES
Out of Service >24 Hrs UNE Other Design Non-Dispatch	Retail Design	7	457	1.53%	0	4	0.00%			0.2484	YES
Out of Service >24 Hrs UNE Other Non-Design Dispatch	Retail Residence & Business	1586	9242	17.16%							
Out of Service >24 Hrs UNE Other Non-Design Non-Dispatch	Retail Residence & Business	118	1740	6.78%							
Out of Service >24 Hrs UNE Switch Ports Dispatch	Retail Residence & Business (POTS)	1563	9152	17.08%							
Out of Service >24 Hrs UNE Switch Ports Non-Dispatch	Retail Residence & Business (POTS)	117	1682	6.96%							
Out of Service >24 Hrs UNE xDSL (HDSL, ADSL, and UCL) Dispatch	ADSL Provided to Retail	103	287	35.89%	0	2	0.00%			1.0544	YES
Out of Service >24 Hrs UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch	ADSL Provided to Retail	22	329	6.69%							
Percent Missed Repair Appointments											
Missed Repair Appmts 2W Analog Loop Design Dispatch	Retail Residence & Business Dispatch	2226	15336	14.51%	0	2	0.00%			0.5827	YES
Missed Repair Appmts 2W Analog Loop Design Non-Dispatch	Retail Residence & Business Dispatch	2226	15336	14.51%	0	2	0.00%			0.5827	YES
Missed Repair Appmts 2W Analog Loop Non-Design Dispatch	Retail Residence & Business (POTS) (Exclusion of Switch Based Feature Troubles)	2192	15162	14.46%							
Missed Repair Appmts 2W Analog Loop Non-Design Non-Dispatch	Retail Residence & Business (POTS) (Exclusion of Switch Based Feature Troubles)	130	5510	2.36%							
Missed Repair Appmts Local Interconnection Trunks Dispatch	Local Interconnection Trunks	0	2	0.00%							
Missed Repair Appmts Local Interconnection Trunks Non-Dispatch	Local Interconnection Trunks	0	2	0.00%	0	2	0.00%				YES
Missed Repair Appmts Local Transport (Unbundled Interoffice Transport) Dispatch	Retail DS1/DS3 Interoffice	0	166	0.00%							
Missed Repair Appmts Local Transport (Unbundled Interoffice Transport) Non-Dispatch	Retail DS1/DS3 Interoffice	0	106	0.00%							
Missed Repair Appmts Resale Business Dispatch	Retail Business	332	2088	15.90%	5	44	11.36%			0.8144	YES
Missed Repair Appmts Resale Business Non-Dispatch	Retail Business	36	943	3.82%	0	6	0.00%			0.4865	YES
Missed Repair Appmts Resale Centrex Dispatch	Retail Centrex	17	136	12.50%	1	1	100.00%			-2.6361	NO

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Missed Repair Appmts Resale Centrex Non-Dispatch	Retail Centrex	4	89	4.49%							
Missed Repair Appmts Resale Design Dispatch	Retail Design	7	401	1.75%	0	12	0.00%			0.455	YES
Missed Repair Appmts Resale Design Non-Dispatch	Retail Design	7	457	1.53%	0	5	0.00%			0.2774	YES
Missed Repair Appmts Resale ISDN Dispatch	Retail ISDN	2	21	9.52%							
Missed Repair Appmts Resale ISDN Non-Dispatch	Retail ISDN	0	44	0.00%	0	1	0.00%				YES
Missed Repair Appmts Resale PBX Dispatch	Retail PBX	3	47	6.38%	0	2	0.00%			0.3617	YES
Missed Repair Appmts Resale PBX Non-Dispatch	Retail PBX	5	37	13.51%							
Missed Repair Appmts Resale Residence and Business (POTS) Dispatch	Retail Residence & Business (POTS)	2208	15196	14.53%	18	276	6.52%			3.7415	YES
Missed Repair Appmts Resale Residence and Business (POTS) Non-Dispatch	Retail Residence & Business (POTS)	145	6019	2.41%	0	38	0.00%			0.9655	YES
Missed Repair Appmts Resale Residence Dispatch	Retail Residence	1894	13248	14.30%	14	233	6.01%			3.5828	YES
Missed Repair Appmts Resale Residence Non-Dispatch	Retail Residence	113	5172	2.18%	0	32	0.00%			0.8428	YES
Missed Repair Appmts UNE Combos - Other Dispatch	Retail Residence, Business and Design Dispatch	2233	15737	14.19%	1	9	11.11%			0.2646	YES
Missed Repair Appmts UNE Combos - Other Non-Dispatch	Retail Residence, Business and Design Dispatch	2233	15737	14.19%	0	6	0.00%			0.9959	YES
Missed Repair Appmts UNE Digital Loop < DS1 Dispatch	Retail Digital Loop < DS1	104	416	25.00%	0	6	0.00%			1.4041	YES
Missed Repair Appmts UNE Digital Loop < DS1 Non-Dispatch	Retail Digital Loop < DS1	22	502	4.38%	0	1	0.00%			0.2139	YES
Missed Repair Appmts UNE Digital Loop >= DS1 Dispatch	Retail Digital Loop >= DS1	2	185	1.08%	0	16	0.00%			0.4012	YES
Missed Repair Appmts UNE Digital Loop >= DS1 Non-Dispatch	Retail Digital Loop >= DS1	0	198	0.00%	0	4	0.00%				YES
Missed Repair Appmts UNE ISDN Dispatch	Retail ISDN-BRI	1	10	10.00%	0	4	0.00%			0.5634	YES
Missed Repair Appmts UNE ISDN Non-Dispatch	Retail ISDN-BRI	0	20	0.00%	0	1	0.00%				YES
Missed Repair Appmts UNE Line Sharing Dispatch	ADSL Provided to Retail	103	287	35.89%	0	7	0.00%			1.9558	YES
Missed Repair Appmts UNE Line Sharing Non-Dispatch	ADSL Provided to Retail	22	329	6.69%	0	6	0.00%			0.6498	YES
Missed Repair Appmts UNE Loop + Port Combinations Dispatch	Retail Residence & Business	2226	15336	14.51%	199	2245	8.86%			7.099	YES
Missed Repair Appmts UNE Loop + Port Combinations Non-Dispatch	Retail Residence & Business	149	6115	2.44%	11	426	2.58%			-0.1884	YES
Missed Repair Appmts UNE Other Design Dispatch	Retail Design	7	401	1.75%	0	16	0.00%			0.5228	YES
Missed Repair Appmts UNE Other Design Non-Dispatch	Retail Design	7	457	1.53%	0	4	0.00%			0.2484	YES
Missed Repair Appmts UNE Other Non-Design Dispatch	Retail Residence & Business	2226	15336	14.51%							
Missed Repair Appmts UNE Other Non-Design Non-Dispatch	Retail Residence & Business	149	6115	2.44%							
Missed Repair Appmts UNE Switch Ports Dispatch	Retail Residence & Business (POTS)	2208	15196	14.53%							
Missed Repair Appmts UNE Switch Ports Non-Dispatch	Retail Residence & Business (POTS)	145	6019	2.41%							
Missed Repair Appmts UNE xDSL (HDSL, ADSL, and UCL) Dispatch	ADSL Provided to Retail	103	287	35.89%	0	2	0.00%			1.0544	YES
Missed Repair Appmts UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch	ADSL Provided to Retail	22	329	6.69%							
Percent Repeat Troubles within "X" days											
% Rpt Trbls w/in 30 days 2W Analog Loop Design Dispatch	Retail Residence & Business Dispatch	3368	15336	21.96%	0	2	0.00%			0.7502	YES
% Rpt Trbls w/in 30 days 2W Analog Loop Design Non-Dispatch	Retail Residence & Business Dispatch	3368	15336	21.96%	0	2	0.00%			0.7502	YES
% Rpt Trbls w/in 30 days 2W Analog Loop Non-Design Dispatch	Retail Residence & Business (POTS) (Exclusion of Switch Based Feature Troubles)	3343	15162	22.05%							
% Rpt Trbls w/in 30 days 2W Analog Loop Non-Design Non-Dispatch	Retail Residence & Business (POTS) (Exclusion of Switch Based Feature Troubles)	1001	5510	18.17%							
% Rpt Trbls w/in 30 days Local Interconnection Trunks Dispatch	Local Interconnection Trunks	0	2	0.00%							
% Rpt Trbls w/in 30 days Local Interconnection Trunks Non-Dispatch	Local Interconnection Trunks	0	2	0.00%	0	2	0.00%				YES
% Rpt Trbls w/in 30 days Local Transport (Unbundled Interoffice Transport) Dispatch	Retail DS1/DS3 Interoffice	26	166	15.66%							
% Rpt Trbls w/in 30 days Local Transport (Unbundled Interoffice Transport) Non-Dispat	Retail DS1/DS3 Interoffice	15	106	14.15%							
% Rpt Trbls w/in 30 days Resale Business Dispatch	Retail Business	303	2088	14.51%	4	44	9.09%			1.0103	YES
% Rpt Trbls w/in 30 days Resale Business Non-Dispatch	Retail Business	161	943	17.07%	1	6	16.67%			0.0264	YES
% Rpt Trbls w/in 30 days Resale Centrex Dispatch	Retail Centrex	12	136	8.82%	1	1	100.00%			-3.2028	NO
% Rpt Trbls w/in 30 days Resale Centrex Non-Dispatch	Retail Centrex	22	89	24.72%							
% Rpt Trbls w/in 30 days Resale Design Dispatch	Retail Design	53	401	13.22%	0	12	0.00%			1.3321	YES
% Rpt Trbls w/in 30 days Resale Design Non-Dispatch	Retail Design	61	457	13.35%	0	5	0.00%			0.8728	YES
% Rpt Trbls w/in 30 days Resale ISDN Dispatch	Retail ISDN	5	21	23.81%							
% Rpt Trbls w/in 30 days Resale ISDN Non-Dispatch	Retail ISDN	7	44	15.91%	0	1	0.00%			0.4301	YES
% Rpt Trbls w/in 30 days Resale PBX Dispatch	Retail PBX	3	47	6.38%	0	2	0.00%			0.3617	YES
% Rpt Trbls w/in 30 days Resale PBX Non-Dispatch	Retail PBX	0	37	0.00%							
% Rpt Trbls w/in 30 days Resale Residence and Business (POTS) Dispatch	Retail Residence & Business (POTS)	3356	15196	22.08%	28	276	10.14%			4.739	YES
% Rpt Trbls w/in 30 days Resale Residence and Business (POTS) Non-Dispatch	Retail Residence & Business (POTS)	1101	6019	18.29%	4	38	10.53%			1.2344	YES
% Rpt Trbls w/in 30 days Resale Residence Dispatch	Retail Residence	3065	13248	23.14%	25	233	10.73%			4.4516	YES
% Rpt Trbls w/in 30 days Resale Residence Non-Dispatch	Retail Residence	962	5172	18.60%	3	32	9.38%			1.337	YES
% Rpt Trbls w/in 30 days UNE Combos - Other Dispatch	Retail Residence, Business and Design Dispatch	3421	15737	21.74%	3	9	33.33%			-0.8431	YES
% Rpt Trbls w/in 30 days UNE Combos - Other Non-Dispatch	Retail Residence, Business and Design Dispatch	3421	15737	21.74%	1	6	16.67%			0.3011	YES
% Rpt Trbls w/in 30 days UNE Digital Loop < DS1 Dispatch	Retail Digital Loop < DS1	35	416	8.41%	3	6	50.00%			-3.6435	NO
% Rpt Trbls w/in 30 days UNE Digital Loop < DS1 Non-Dispatch	Retail Digital Loop < DS1	78	502	15.54%	1	1	100.00%			-2.3292	NO
% Rpt Trbls w/in 30 days UNE Digital Loop >= DS1 Dispatch	Retail Digital Loop >= DS1	25	185	13.51%	3	16	18.75%			-0.5878	YES
% Rpt Trbls w/in 30 days UNE Digital Loop >= DS1 Non-Dispatch	Retail Digital Loop >= DS1	20	198	10.10%	1	4	25.00%			-0.979	YES
% Rpt Trbls w/in 30 days UNE ISDN Dispatch	Retail ISDN-BRI	2	10	20.00%	3	4	75.00%			-2.3242	NO
% Rpt Trbls w/in 30 days UNE ISDN Non-Dispatch	Retail ISDN-BRI	6	20	30.00%	1	1	100.00%			-1.4907	YES
% Rpt Trbls w/in 30 days UNE Line Sharing Dispatch	ADSL Provided to Retail	20	287	6.97%	2	7	28.57%			-2.2179	NO
% Rpt Trbls w/in 30 days UNE Line Sharing Non-Dispatch	ADSL Provided to Retail	48	329	14.59%	1	6	16.67%			-0.1428	YES
% Rpt Trbls w/in 30 days UNE Loop + Port Combinations Dispatch	Retail Residence & Business	3368	15336	21.96%	362	2245	16.12%			6.2391	YES
% Rpt Trbls w/in 30 days UNE Loop + Port Combinations Non-Dispatch	Retail Residence & Business	1123	6115	18.36%	55	426	12.91%			2.811	YES
% Rpt Trbls w/in 30 days UNE Other Design Dispatch	Retail Design	53	401	13.22%	3	16	18.75%			-0.6408	YES
% Rpt Trbls w/in 30 days UNE Other Design Non-Dispatch	Retail Design	61	457	13.35%	1	4	25.00%			-0.6823	YES
% Rpt Trbls w/in 30 days UNE Other Non-Design Dispatch	Retail Residence & Business	3368	15336	21.96%							
% Rpt Trbls w/in 30 days UNE Other Non-Design Non-Dispatch	Retail Residence & Business	1123	6115	18.36%							
% Rpt Trbls w/in 30 days UNE Switch Ports Dispatch	Retail Residence & Business (POTS)	3356	15196	22.08%							
% Rpt Trbls w/in 30 days UNE Switch Ports Non-Dispatch	Retail Residence & Business (POTS)	1101	6019	18.29%							
% Rpt Trbls w/in 30 days UNE xDSL (HDSL, ADSL, and UCL) Dispatch	ADSL Provided to Retail	20	287	6.97%	0	2	0.00%			0.3857	YES
% Rpt Trbls w/in 30 days UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch	ADSL Provided to Retail	48	329	14.59%							
Response Interval											
OSS Response Interval (M&R) CRIS	> 10 Seconds	9838	1121608	0.88%	1138	201049	0.57%		0	13.7763	YES
OSS Response Interval (M&R) CRIS	> 0 - <= 4 Seconds	1073751	1121608	95.73%	192812	201049	95.90%		0	-3.4692	YES
OSS Response Interval (M&R) CRIS	> 0 - <= 10 Seconds	1111770	1121608	99.12%	199911	201049	99.43%		0	-13.7763	YES
OSS Response Interval (M&R) DLETH	> 10 Seconds	11906	42470	28.03%	312	2109	14.79%		0.01	13.213	YES
OSS Response Interval (M&R) DLETH	> 0 - <= 10 Seconds	30564	42470	71.97%	1797	2109	85.21%		0.01	-13.213	YES

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
OSS Response Interval (M&R) DLETH	> 0 - <= 4 Seconds	893	42470	2.10%	52	2109	2.47%		0	-1.134	YES
OSS Response Interval (M&R) DLR	> 10 Seconds	11236	25464	44.13%	4601	8401	54.77%		0.01	-17.0347	NO
OSS Response Interval (M&R) DLR	> 0 - <= 10 Seconds	14228	25464	55.87%	3800	8401	45.23%		0.01	17.0347	NO
OSS Response Interval (M&R) DLR	> 0 - <= 4 Seconds	1126	25464	4.42%	356	8401	4.24%		0	0.7127	YES
OSS Response Interval (M&R) LMOS	> 10 Seconds	1869	1121572	0.17%	227	204831	0.11%		0	5.6953	YES
OSS Response Interval (M&R) LMOS	> 0 - <= 4 Seconds	1118280	1121572	99.71%	204390	204831	99.78%		0	-6.0172	YES
OSS Response Interval (M&R) LMOS	> 0 - <= 10 Seconds	1119703	1121572	99.83%	204604	204831	99.89%		0	-5.6953	YES
OSS Response Interval (M&R) LMOSUPD	> 0 - <= 10 Seconds	746862	748196	99.82%	80432	80669	99.71%		0	7.3877	NO
OSS Response Interval (M&R) LMOSUPD	> 10 Seconds	1334	748196	0.18%	237	80669	0.29%		0	-7.3877	NO
OSS Response Interval (M&R) LMOSUPD	> 0 - <= 4 Seconds	735950	748196	98.36%	78853	80669	97.75%		0	13.0675	NO
OSS Response Interval (M&R) LNP GATEWAY	> 10 Seconds	293	76176	0.38%	43	9203	0.47%		0	-1.2092	YES
OSS Response Interval (M&R) LNP GATEWAY	> 0 - <= 10 Seconds	75883	76176	99.62%	9160	9203	99.53%		0	1.2092	YES
OSS Response Interval (M&R) LNP GATEWAY	> 0 - <= 4 Seconds	75644	76176	99.30%	9108	9203	98.97%		0	3.6331	NO
OSS Response Interval (M&R) MARCH	> 10 Seconds	4275	5437	78.63%	456	695	65.61%		0.02	7.8823	YES
OSS Response Interval (M&R) MARCH	> 0 - <= 4 Seconds	1162	5437	21.37%	239	695	34.39%		0.02	-7.8823	YES
OSS Response Interval (M&R) MARCH	> 0 - <= 10 Seconds	1162	5437	21.37%	239	695	34.39%		0.02	-7.8823	YES
OSS Response Interval (M&R) NIW	> 0 - <= 10 Seconds	42457	42753	99.31%	6419	6461	99.35%		0	-0.3821	YES
OSS Response Interval (M&R) NIW	> 10 Seconds	296	42753	0.69%	42	6461	0.65%		0	0.3821	YES
OSS Response Interval (M&R) NIW	> 0 - <= 4 Seconds	33597	42753	78.58%	5082	6461	78.66%		0.01	-0.1326	YES
OSS Response Interval (M&R) OSPCM	> 0 - <= 4 Seconds	1232	3445	35.76%	67	208	32.21%		0.03	1.0375	YES
OSS Response Interval (M&R) OSPCM	> 10 Seconds	17	3445	0.49%	3	208	1.44%		0.01	-1.8964	NO
OSS Response Interval (M&R) OSPCM	> 0 - <= 10 Seconds	3428	3445	99.51%	205	208	98.56%		0.01	1.8964	NO
OSS Response Interval (M&R) PREDICTOR	> 0 - <= 4 Seconds	4117	41368	9.95%	1646	6804	24.19%		0	-36.3595	YES
OSS Response Interval (M&R) PREDICTOR	> 10 Seconds	37251	41368	90.05%	5158	6804	75.81%		0	36.3595	YES
OSS Response Interval (M&R) PREDICTOR	> 0 - <= 10 Seconds	4117	41368	9.95%	1646	6804	24.19%		0	-36.3595	YES
OSS Response Interval (M&R) SOCS	> 0 - <= 10 Seconds	178919	178927	100.00%	31130	31132	99.99%		0	0.4757	YES
OSS Response Interval (M&R) SOCS	> 10 Seconds	8	178927	0.00%	2	31132	0.01%		0	-0.4757	YES
OSS Response Interval (M&R) SOCS	> 0 - <= 4 Seconds	178849	178927	99.96%	31108	31132	99.92%		0	2.6132	NO

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liscellaneous

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Trunk Group Performance											
The Number Of Consecutive Two Hour Periods When CLEC Blocking Exceeded BellSouth Blocking By More Than 0.5%							0.00%				YES
Service Order Accuracy											
PERCENT PROVISIONING ORDER ACCURACY- RESALE RESIDENCE - < 10 Circuits Dispatch	>=95%						100.00%				YES
PERCENT PROVISIONING ORDER ACCURACY- RESALE RESIDENCE - ≥ 10 Circuits Dispatch	>=95%						87.50%				NO
PERCENT PROVISIONING ORDER ACCURACY- RESALE RESIDENCE - < 10 Circuits Non-Dispatch	>=95%						100.00%				YES
PERCENT PROVISIONING ORDER ACCURACY- RESALE RESIDENCE - ≥ 10 Circuits Non-Dispatch	>=95%										
PERCENT PROVISIONING ORDER ACCURACY- RESALE BUSINESS - < 10 Circuits Dispatch	>=95%						98.63%				YES
PERCENT PROVISIONING ORDER ACCURACY- RESALE BUSINESS - ≥ 10 Circuits Dispatch	>=95%						100.00%				YES
PERCENT PROVISIONING ORDER ACCURACY- RESALE BUSINESS - < 10 Circuits Non-Dispatch	>=95%						98.20%				YES
PERCENT PROVISIONING ORDER ACCURACY- RESALE BUSINESS - ≥ 10 Circuits Non-Dispatch	>=95%						81.82%				NO
PERCENT PROVISIONING ORDER ACCURACY- RESALE DESIGN (SPECIALS) - < 10 Circuits Dispatch	>=95%						100.00%				YES
PERCENT PROVISIONING ORDER ACCURACY- RESALE DESIGN (SPECIALS) - ≥ 10 Circuits Dispatch	>=95%						66.67%				NO
PERCENT PROVISIONING ORDER ACCURACY-RESALE DESIGN (SPECIALS) - < 10 Circuits Non-Dispatch	>=95%						100.00%				YES
PERCENT PROVISIONING ORDER ACCURACY-RESALE DESIGN (SPECIALS) - ≥ 10 Circuits Non-Dispatch	>=95%						88.57%				NO
PERCENT PROVISIONING ORDER ACCURACY- UNE SPECIALS (DESIGN) - < 10 Circuits Dispatch	>=95%						100.00%				YES
PERCENT PROVISIONING ORDER ACCURACY- UNE SPECIALS (DESIGN) - ≥ 10 Circuits Dispatch	>=95%						76.92%				NO
PERCENT PROVISIONING ORDER ACCURACY- UNE SPECIALS (DESIGN) - < 10 Circuits Non-Dispatch	>=95%						100.00%				YES
PERCENT PROVISIONING ORDER ACCURACY- UNE SPECIALS (DESIGN) - ≥ 10 Circuits Non-Dispatch	>=95%						82.35%				NO
PERCENT PROVISIONING ORDER ACCURACY- UNE (NON-DESIGN) - < 10 Circuits Dispatch	>=95%						98.88%				YES
PERCENT PROVISIONING ORDER ACCURACY- UNE (NON-DESIGN) - ≥ 10 Circuits Dispatch	>=95%						97.78%				YES
PERCENT PROVISIONING ORDER ACCURACY- UNE (NON-DESIGN) - < 10 Circuits Non-Dispatch	>=95%						99.64%				YES
PERCENT PROVISIONING ORDER ACCURACY- UNE (NON-DESIGN) - ≥ 10 Circuits Non-Dispatch	>=95%						98.28%				YES
PERCENT PROVISIONING ORDER ACCURACY- LOCAL INTERCONNECTION TRUNKS - < 10 Circuits Dispatch	>=95%						100.00%				YES
PERCENT PROVISIONING ORDER ACCURACY- LOCAL INTERCONNECTION TRUNKS - ≥ 10 Circuits Dispatch	>=95%						100.00%				YES
PERCENT PROVISIONING ORDER ACCURACY- LOCAL INTERCONNECTION TRUNKS - < 10 Circuits Non-Dispatch	>=95%						100.00%				YES
PERCENT PROVISIONING ORDER ACCURACY- LOCAL INTERCONNECTION TRUNKS - ≥ 10 Circuits Non-Dispatch	>=95%						100.00%				YES
FOC Timeliness											
Trunks ≥ 10 Circuits	<=95 in 10 days						100.00%				YES
Trunks < 10 Circuits	<=95 in 10 days						100.00%				YES

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Operator Services

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Operator Percent Answered Within "X" Seconds											
Speed to Answer Performance/% Answered Within "X" Seconds - Toll % WITHIN 10 S	Parity by Design						78.20%				Parity by Design
Operator Speed To Answer											
Speed to Answer Performance/Average Speed to Answer - Toll	Parity by Design						5.6				Parity by Design

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Ordering

		Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Acknowledgement Completeness												
Acknowledge Message Completeness	EDI	100%				333583	333583	100.00%				YES
Acknowledge Message Completeness	TAG/LENS/XML	100%				353515	353515	100.00%				YES
Acknowledgement Timeliness												
Acknowledge Message Timeliness	EDI	95%<= 30 Minutes				333583	333583	99.99%				YES
Acknowledge Message Timeliness	TAG/LENS/XML	95%<= 30 Minutes				353485	353515	99.99%				YES
Firm Order Confirmation Reject Completeness												
FOC & Rej Resp Comp (Fully Mech) 2W Analog Loop Design		95%				3	3	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) 2W Analog Loop Non-Design		95%				19	19	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) 2W Analog Loop w/INP - Design		95%										
FOC & Rej Resp Comp (Fully Mech) 2W Analog Loop w/INP - Non-Design		95%										
FOC & Rej Resp Comp (Fully Mech) 2W Analog Loop w/LNP - Design		95%										
FOC & Rej Resp Comp (Fully Mech) 2W Analog Loop w/LNP - Non-Design		95%										
FOC & Rej Resp Comp (Fully Mech) INP (Standalone)		95%										
FOC & Rej Resp Comp (Fully Mech) LNP (Standalone)		95%				939	939	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) Local Interconnection Trunks		95%										
FOC & Rej Resp Comp (Fully Mech) Local Transport (Unbundled Interoffice Transport)		95%										
FOC & Rej Resp Comp (Fully Mech) Resale Business		95%				91	91	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) Resale Centrex		95%										
FOC & Rej Resp Comp (Fully Mech) Resale Design		95%										
FOC & Rej Resp Comp (Fully Mech) Resale ISDN		95%										
FOC & Rej Resp Comp (Fully Mech) Resale PBX		95%										
FOC & Rej Resp Comp (Fully Mech) Resale Residence		95%				3009	3014	99.83%				YES
FOC & Rej Resp Comp (Fully Mech) UNE Combos - Other		95%				3	3	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) UNE ISDN		95%				11	11	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) UNE Line Sharing		95%				166	166	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) UNE Loop + Port Combinations		95%				25466	25570	99.59%				YES
FOC & Rej Resp Comp (Fully Mech) UNE Other Design		95%				49	49	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) UNE Other Non-Design		95%				2858	3027	94.42%				NO
FOC & Rej Resp Comp (Fully Mech) UNE Switch Ports		95%										
FOC & Rej Resp Comp (Fully Mech) UNE xDSL (HDSL, ADSL, and UCL)		95%				43	43	100.00%				YES
FOC & Rej Resp Comp (Non Mech) 2W Analog Loop Design		95%				3	3	100.00%				YES
FOC & Rej Resp Comp (Non Mech) 2W Analog Loop Non-Design		95%				6	6	100.00%				YES
FOC & Rej Resp Comp (Non Mech) 2W Analog Loop w/INP - Design		95%										
FOC & Rej Resp Comp (Non Mech) 2W Analog Loop w/INP - Non-Design		95%										
FOC & Rej Resp Comp (Non Mech) 2W Analog Loop w/LNP - Design		95%										
FOC & Rej Resp Comp (Non Mech) 2W Analog Loop w/LNP - Non-Design		95%										
FOC & Rej Resp Comp (Non Mech) INP (Standalone)		95%				3	5	60.00%				NO
FOC & Rej Resp Comp (Non Mech) LNP (Standalone)		95%				81	84	96.43%				YES
FOC & Rej Resp Comp (Non Mech) Local Interconnection Trunks		95%				12	12	100.00%				YES
FOC & Rej Resp Comp (Non Mech) Local Transport (Unbundled Interoffice Transport)		95%										
FOC & Rej Resp Comp (Non Mech) Resale Business		95%				38	38	100.00%				YES
FOC & Rej Resp Comp (Non Mech) Resale Centrex		95%				13	13	100.00%				YES
FOC & Rej Resp Comp (Non Mech) Resale Design		95%				6	7	85.71%				NO
FOC & Rej Resp Comp (Non Mech) Resale ISDN		95%				1	1	100.00%				YES
FOC & Rej Resp Comp (Non Mech) Resale PBX		95%				3	3	100.00%				YES
FOC & Rej Resp Comp (Non Mech) Resale Residence		95%				37	53	69.81%				NO
FOC & Rej Resp Comp (Non Mech) UNE Combos - Other		95%				57	59	96.61%				YES
FOC & Rej Resp Comp (Non Mech) UNE ISDN		95%				2	2	100.00%				YES
FOC & Rej Resp Comp (Non Mech) UNE Line Sharing		95%				1	1	100.00%				YES
FOC & Rej Resp Comp (Non Mech) UNE Loop + Port Combinations		95%				265	284	93.31%				NO
FOC & Rej Resp Comp (Non Mech) UNE Other Design		95%				14	15	93.33%				NO
FOC & Rej Resp Comp (Non Mech) UNE Other Non-Design		95%				196	198	98.99%				YES
FOC & Rej Resp Comp (Non Mech) UNE Switch Ports		95%										
FOC & Rej Resp Comp (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)		95%				3	4	75.00%				NO
FOC & Rej Resp Comp (Partial Mech) 2W Analog Loop Design		95%				23	23	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) 2W Analog Loop Non-Design		95%				4	4	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) 2W Analog Loop w/INP - Design		95%										
FOC & Rej Resp Comp (Partial Mech) 2W Analog Loop w/INP - Non-Design		95%										
FOC & Rej Resp Comp (Partial Mech) 2W Analog Loop w/LNP - Design		95%										
FOC & Rej Resp Comp (Partial Mech) 2W Analog Loop w/LNP - Non-Design		95%				2	2	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) INP (Standalone)		95%										
FOC & Rej Resp Comp (Partial Mech) LNP (Standalone)		95%				289	289	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) Local Interconnection Trunks		95%										
FOC & Rej Resp Comp (Partial Mech) Local Transport (Unbundled Interoffice Transpor		95%										
FOC & Rej Resp Comp (Partial Mech) Resale Business		95%				66	66	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) Resale Centrex		95%										
FOC & Rej Resp Comp (Partial Mech) Resale Design		95%										
FOC & Rej Resp Comp (Partial Mech) Resale ISDN		95%										
FOC & Rej Resp Comp (Partial Mech) Resale PBX		95%										
FOC & Rej Resp Comp (Partial Mech) Resale Residence		95%				484	485	99.79%				YES
FOC & Rej Resp Comp (Partial Mech) UNE Combos - Other		95%				10	10	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) UNE ISDN		95%				5	5	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) UNE Line Sharing		95%				24	24	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) UNE Loop + Port Combinations		95%				3706	3733	99.28%				YES
FOC & Rej Resp Comp (Partial Mech) UNE Other Design		95%				17	17	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) UNE Other Non-Design		95%				252	267	94.38%				NO
FOC & Rej Resp Comp (Partial Mech) UNE Switch Ports		95%										

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Ordering

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
FOC & Rej Resp Comp (Partial Mech) UNE xDSL (HDSL, ADSL, and UCL)	95%				8	9	88.89%				NO
FOC & Rej Resp Comp Multiple Responses (Fully Mech) 2W Analog Loop Design	95%				3	3	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) 2W Analog Loop Non-Design	95%				19	19	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) 2W Analog Loop w/INP - Des	95%										
FOC & Rej Resp Comp Multiple Responses (Fully Mech) 2W Analog Loop w/INP - Non	95%										
FOC & Rej Resp Comp Multiple Responses (Fully Mech) 2W Analog Loop w/LNP - De	95%										
FOC & Rej Resp Comp Multiple Responses (Fully Mech) 2W Analog Loop w/LNP - No	95%										
FOC & Rej Resp Comp Multiple Responses (Fully Mech) INP (Standalone)	95%										
FOC & Rej Resp Comp Multiple Responses (Fully Mech) LNP (Standalone)	95%				939	939	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) Local Interconnection Trunks	95%										
FOC & Rej Resp Comp Multiple Responses (Fully Mech) Local Transport (Unbundled I	95%										
FOC & Rej Resp Comp Multiple Responses (Fully Mech) Resale Business	95%				91	91	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) Resale Centrex	95%										
FOC & Rej Resp Comp Multiple Responses (Fully Mech) Resale Design	95%										
FOC & Rej Resp Comp Multiple Responses (Fully Mech) Resale ISDN	95%										
FOC & Rej Resp Comp Multiple Responses (Fully Mech) Resale PBX	95%										
FOC & Rej Resp Comp Multiple Responses (Fully Mech) Resale Residence	95%				3009	3009	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) UNE Combos - Other	95%				3	3	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) UNE ISDN	95%				11	11	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) UNE Line Sharing	95%				166	166	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) UNE Loop + Port Combinatio	95%				25454	25466	99.95%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) UNE Other Design	95%				49	49	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) UNE Other Non-Design	95%				2857	2858	99.97%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) UNE Switch Ports	95%										
FOC & Rej Resp Comp Multiple Responses (Fully Mech) UNE xDSL (HDSL, ADSL, an	95%				43	43	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Non Mech) 2W Analog Loop Design	95%				3	3	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Non Mech) 2W Analog Loop Non-Design	95%				6	6	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Non Mech) 2W Analog Loop w/INP - Des	95%										
FOC & Rej Resp Comp Multiple Responses (Non Mech) 2W Analog Loop w/INP - Non	95%										
FOC & Rej Resp Comp Multiple Responses (Non Mech) 2W Analog Loop w/LNP - Des	95%										
FOC & Rej Resp Comp Multiple Responses (Non Mech) 2W Analog Loop w/LNP - Non	95%										
FOC & Rej Resp Comp Multiple Responses (Non Mech) INP (Standalone)	95%				3	3	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Non Mech) LNP (Standalone)	95%				80	81	98.77%				YES
FOC & Rej Resp Comp Multiple Responses (Non Mech) Local Interconnection Trunks	95%										
FOC & Rej Resp Comp Multiple Responses (Non Mech) Local Transport (Unbundled In	95%										
FOC & Rej Resp Comp Multiple Responses (Non Mech) Resale Business	95%				37	38	97.37%				YES
FOC & Rej Resp Comp Multiple Responses (Non Mech) Resale Centrex	95%				13	13	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Non Mech) Resale Design	95%				6	6	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Non Mech) Resale ISDN	95%				1	1	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Non Mech) Resale PBX	95%				2	3	66.67%				NO
FOC & Rej Resp Comp Multiple Responses (Non Mech) Resale Residence	95%				35	37	94.59%				NO
FOC & Rej Resp Comp Multiple Responses (Non Mech) UNE Combos - Other	95%				55	57	96.49%				YES
FOC & Rej Resp Comp Multiple Responses (Non Mech) UNE ISDN	95%				2	2	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Non Mech) UNE Line Sharing	95%				0	1	0.00%				NO
FOC & Rej Resp Comp Multiple Responses (Non Mech) UNE Loop + Port Combinatior	95%				257	265	96.98%				YES
FOC & Rej Resp Comp Multiple Responses (Non Mech) UNE Other Design	95%				13	14	92.86%				NO
FOC & Rej Resp Comp Multiple Responses (Non Mech) UNE Other Non-Design	95%				185	196	94.39%				NO
FOC & Rej Resp Comp Multiple Responses (Non Mech) UNE Switch Ports	95%										
FOC & Rej Resp Comp Multiple Responses (Non Mech) UNE xDSL (HDSL, ADSL, and	95%				3	3	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Partial Mech) 2W Analog Loop Design	95%				22	23	95.65%				YES
FOC & Rej Resp Comp Multiple Responses (Partial Mech) 2W Analog Loop Non-Desig	95%				4	4	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Partial Mech) 2W Analog Loop w/INP - De	95%										
FOC & Rej Resp Comp Multiple Responses (Partial Mech) 2W Analog Loop w/INP - No	95%										
FOC & Rej Resp Comp Multiple Responses (Partial Mech) 2W Analog Loop w/LNP - D	95%										
FOC & Rej Resp Comp Multiple Responses (Partial Mech) 2W Analog Loop w/LNP - N	95%				1	2	50.00%				NO
FOC & Rej Resp Comp Multiple Responses (Partial Mech) INP (Standalone)	95%										
FOC & Rej Resp Comp Multiple Responses (Partial Mech) LNP (Standalone)	95%				286	289	98.96%				YES
FOC & Rej Resp Comp Multiple Responses (Partial Mech) Local Interconnection Trunk	95%										
FOC & Rej Resp Comp Multiple Responses (Partial Mech) Local Transport (Unbundled	95%										
FOC & Rej Resp Comp Multiple Responses (Partial Mech) Resale Business	95%				59	66	89.39%				NO
FOC & Rej Resp Comp Multiple Responses (Partial Mech) Resale Centrex	95%										
FOC & Rej Resp Comp Multiple Responses (Partial Mech) Resale Design	95%										
FOC & Rej Resp Comp Multiple Responses (Partial Mech) Resale ISDN	95%										
FOC & Rej Resp Comp Multiple Responses (Partial Mech) Resale PBX	95%										
FOC & Rej Resp Comp Multiple Responses (Partial Mech) Resale Residence	95%				454	484	93.80%				NO
FOC & Rej Resp Comp Multiple Responses (Partial Mech) UNE Combos - Other	95%				8	10	80.00%				NO
FOC & Rej Resp Comp Multiple Responses (Partial Mech) UNE ISDN	95%				5	5	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Partial Mech) UNE Line Sharing	95%				8	24	33.33%				NO
FOC & Rej Resp Comp Multiple Responses (Partial Mech) UNE Loop + Port Combinati	95%				3344	3706	90.23%				NO
FOC & Rej Resp Comp Multiple Responses (Partial Mech) UNE Other Design	95%				15	17	88.24%				NO
FOC & Rej Resp Comp Multiple Responses (Partial Mech) UNE Other Non-Design	95%				231	252	91.67%				NO
FOC & Rej Resp Comp Multiple Responses (Partial Mech) UNE Switch Ports	95%										
FOC & Rej Resp Comp Multiple Responses (Partial Mech) UNE xDSL (HDSL, ADSL, a	95%				7	8	87.50%				NO
Firm Order Confirmation Timeliness											
FOC Timeliness (Fully Mech) 2W Analog Loop Design	95 % <= 3 Hours				2	2	100.00%				YES
FOC Timeliness (Fully Mech) 2W Analog Loop Non-Design	95 % <= 3 Hours				17	17	100.00%				YES
FOC Timeliness (Fully Mech) 2W Analog Loop w/INP - Design	95 % <= 3 Hours										
FOC Timeliness (Fully Mech) 2W Analog Loop w/INP - Non-Design	95 % <= 3 Hours										
FOC Timeliness (Fully Mech) 2W Analog Loop w/LNP - Design	95 % <= 3 Hours										
FOC Timeliness (Fully Mech) 2W Analog Loop w/LNP - Non-Design	95 % <= 3 Hours										

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Ordering

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
FOC Timeliness (Fully Mech) INP (Standalone)	95 % <= 3 Hours				880	893	98.54%				YES
FOC Timeliness (Fully Mech) LNP (Standalone)	95 % <= 3 Hours										
FOC Timeliness (Fully Mech) Local Transport (Unbundled Interoffice Transport)	95 % <= 3 Hours				66	66	100.00%				YES
FOC Timeliness (Fully Mech) Resale Business	95 % <= 3 Hours										
FOC Timeliness (Fully Mech) Resale Centrex	95 % <= 3 Hours										
FOC Timeliness (Fully Mech) Resale Design	95 % <= 3 Hours										
FOC Timeliness (Fully Mech) Resale ISDN	95 % <= 3 Hours										
FOC Timeliness (Fully Mech) Resale PBX	95 % <= 3 Hours				2703	2705	99.93%				YES
FOC Timeliness (Fully Mech) Resale Residence	95 % <= 3 Hours				3	3	100.00%				YES
FOC Timeliness (Fully Mech) UNE Combos - Other	95 % <= 3 Hours				11	11	100.00%				YES
FOC Timeliness (Fully Mech) UNE ISDN	95 % <= 3 Hours				156	156	100.00%				YES
FOC Timeliness (Fully Mech) UNE Line Sharing	95 % <= 3 Hours				23155	23184	99.87%				YES
FOC Timeliness (Fully Mech) UNE Loop + Port Combinations	95 % <= 3 Hours				44	44	100.00%				YES
FOC Timeliness (Fully Mech) UNE Other Design	95 % <= 3 Hours				2580	2581	99.96%				YES
FOC Timeliness (Fully Mech) UNE Other Non-Design	95 % <= 3 Hours										
FOC Timeliness (Fully Mech) UNE Switch Ports	95 % <= 3 Hours				19	19	100.00%				YES
FOC Timeliness (Fully Mech) UNE xDSL (HDSL, ADSL, and UCL)	95 % <= 3 Hours				1	1	100.00%				YES
FOC Timeliness (Non Mech) 2W Analog Loop Design	85 % <= 36 Hours				2	2	100.00%				YES
FOC Timeliness (Non Mech) 2W Analog Loop Non-Design	85 % <= 36 Hours										
FOC Timeliness (Non Mech) 2W Analog Loop w/INP - Design	85 % <= 36 Hours										
FOC Timeliness (Non Mech) 2W Analog Loop w/INP - Non-Design	85 % <= 36 Hours										
FOC Timeliness (Non Mech) 2W Analog Loop w/LNP - Design	85 % <= 36 Hours										
FOC Timeliness (Non Mech) 2W Analog Loop w/LNP - Non-Design	85 % <= 36 Hours										
FOC Timeliness (Non Mech) INP (Standalone)	85 % <= 36 Hours				2	2	100.00%				YES
FOC Timeliness (Non Mech) LNP (Standalone)	85 % <= 36 Hours				45	45	100.00%				YES
FOC Timeliness (Non Mech) Local Transport (Unbundled Interoffice Transport)	85 % <= 36 Hours										
FOC Timeliness (Non Mech) Resale Business	85 % <= 36 Hours				12	12	100.00%				YES
FOC Timeliness (Non Mech) Resale Centrex	85 % <= 36 Hours				2	2	100.00%				YES
FOC Timeliness (Non Mech) Resale Design	85 % <= 36 Hours				5	5	100.00%				YES
FOC Timeliness (Non Mech) Resale ISDN	85 % <= 36 Hours				1	1	100.00%				YES
FOC Timeliness (Non Mech) Resale PBX	85 % <= 36 Hours				1	1	100.00%				YES
FOC Timeliness (Non Mech) Resale Residence	85 % <= 36 Hours				16	16	100.00%				YES
FOC Timeliness (Non Mech) UNE Combos - Other	85 % <= 36 Hours				33	33	100.00%				YES
FOC Timeliness (Non Mech) UNE ISDN	85 % <= 36 Hours				1	1	100.00%				YES
FOC Timeliness (Non Mech) UNE Line Sharing	85 % <= 36 Hours				1	1	100.00%				YES
FOC Timeliness (Non Mech) UNE Loop + Port Combinations	85 % <= 36 Hours				129	130	99.23%				YES
FOC Timeliness (Non Mech) UNE Other Design	85 % <= 36 Hours				8	8	100.00%				YES
FOC Timeliness (Non Mech) UNE Other Non-Design	85 % <= 36 Hours				143	144	99.31%				YES
FOC Timeliness (Non Mech) UNE Switch Ports	85 % <= 36 Hours										
FOC Timeliness (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)	85 % <= 36 Hours				2	2	100.00%				YES
FOC Timeliness (Partial Mech) 2W Analog Loop Design	85 % <= 10 Hours				21	21	100.00%				YES
FOC Timeliness (Partial Mech) 2W Analog Loop Non-Design	85 % <= 10 Hours				1	1	100.00%				YES
FOC Timeliness (Partial Mech) 2W Analog Loop w/INP - Design	85 % <= 10 Hours										
FOC Timeliness (Partial Mech) 2W Analog Loop w/INP - Non-Design	85 % <= 10 Hours										
FOC Timeliness (Partial Mech) 2W Analog Loop w/LNP - Design	85 % <= 10 Hours										
FOC Timeliness (Partial Mech) 2W Analog Loop w/LNP - Non-Design	85 % <= 10 Hours										
FOC Timeliness (Partial Mech) INP (Standalone)	85 % <= 10 Hours				0	1					NO
FOC Timeliness (Partial Mech) LNP (Standalone)	85 % <= 10 Hours										
FOC Timeliness (Partial Mech) Local Transport (Unbundled Interoffice Transport)	85 % <= 10 Hours				227	236	96.19%				YES
FOC Timeliness (Partial Mech) Resale Business	85 % <= 10 Hours										
FOC Timeliness (Partial Mech) Resale Centrex	85 % <= 10 Hours				30	38	78.95%				NO
FOC Timeliness (Partial Mech) Resale Design	85 % <= 10 Hours										
FOC Timeliness (Partial Mech) Resale ISDN	85 % <= 10 Hours										
FOC Timeliness (Partial Mech) Resale PBX	85 % <= 10 Hours										
FOC Timeliness (Partial Mech) Resale Residence	85 % <= 10 Hours										
FOC Timeliness (Partial Mech) UNE Combos - Other	85 % <= 10 Hours				291	392	74.23%				NO
FOC Timeliness (Partial Mech) UNE ISDN	85 % <= 10 Hours				6	7	85.71%				YES
FOC Timeliness (Partial Mech) UNE Line Sharing	85 % <= 10 Hours				4	4	100.00%				YES
FOC Timeliness (Partial Mech) UNE Loop + Port Combinations	85 % <= 10 Hours				8	25	32.00%				NO
FOC Timeliness (Partial Mech) UNE Other Design	85 % <= 10 Hours				2002	2349	85.23%				YES
FOC Timeliness (Partial Mech) UNE Other Non-Design	85 % <= 10 Hours				12	14	85.71%				YES
FOC Timeliness (Partial Mech) UNE Switch Ports	85 % <= 10 Hours				182	192	94.79%				YES
FOC Timeliness (Partial Mech) UNE xDSL (HDSL, ADSL, and UCL)	85 % <= 10 Hours										
					5	6	83.33%				NO
Percent Flow-Through											
Achieved Flow Through Aggregate	Diagnostic				572465	642978	89.03%				Diagnostic
Achieved Flow Through Business	Diagnostic				5268	7887	66.79%				Diagnostic
Achieved Flow Through Residence	Diagnostic				78858	89426	88.18%				Diagnostic
Achieved Flow Through Summary	Diagnostic				572465	642978	89.03%				Diagnostic
Achieved Flow Through UNE	Diagnostic				488339	545665	89.49%				Diagnostic
Flow Through Aggregate	Diagnostic				572465	591629	96.76%				Diagnostic
Flow Through Business	90%				5268	5954	88.48%				NO
Flow Through Residence	95%				78858	80618	97.82%				YES
Flow Through Summary	Diagnostic				572465	591629	96.76%				Diagnostic
Flow Through UNE	85%				488339	505057	96.69%				YES
LNP Flow Through Aggregate	85%				11685	12511	93.40%				NO
LNP Flow Through Summary	85%				11685	12511	93.40%				NO
Percent Rejected Service Request											
Percent Reject Service Request (Fully Mech) 2W Analog Loop Design	Diagnostic				1	3	33.33%				Diagnostic
Percent Reject Service Request (Fully Mech) 2W Analog Loop Non-Design	Diagnostic				2	19	10.53%				Diagnostic
Percent Reject Service Request (Fully Mech) 2W Analog Loop w/INP - Design											

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Percent Reject Service Request (Fully Mech) 2W Analog Loop w/INP - Non-Design											
Percent Reject Service Request (Fully Mech) 2W Analog Loop w/LNP - Design											
Percent Reject Service Request (Fully Mech) 2W Analog Loop w/LNP - Non-Design											
Percent Reject Service Request (Fully Mech) INP (Standalone)	Diagnostic				46	939	4.90%				Diagnostic
Percent Reject Service Request (Fully Mech) LNP (Standalone)											
Percent Reject Service Request (Fully Mech) Local Interconnection Trunks											
Percent Reject Service Request (Fully Mech) Local Transport (Unbundled Interoffice Transport)	Diagnostic				25	91	27.47%				Diagnostic
Percent Reject Service Request (Fully Mech) Resale Business											
Percent Reject Service Request (Fully Mech) Resale Centrex											
Percent Reject Service Request (Fully Mech) Resale Design											
Percent Reject Service Request (Fully Mech) Resale ISDN											
Percent Reject Service Request (Fully Mech) Resale PBX											
Percent Reject Service Request (Fully Mech) Resale Residence	Diagnostic				304	3014	10.09%				Diagnostic
Percent Reject Service Request (Fully Mech) UNE Combos - Other	Diagnostic				0	3	0.00%				Diagnostic
Percent Reject Service Request (Fully Mech) UNE Digital Loop < DS1											
Percent Reject Service Request (Fully Mech) UNE Digital Loop >= DS1											
Percent Reject Service Request (Fully Mech) UNE ISDN	Diagnostic				0	11	0.00%				Diagnostic
Percent Reject Service Request (Fully Mech) UNE Line Sharing	Diagnostic				10	166	6.02%				Diagnostic
Percent Reject Service Request (Fully Mech) UNE Loop + Port Combinations	Diagnostic				2276	25563	8.90%				Diagnostic
Percent Reject Service Request (Fully Mech) UNE Other Design	Diagnostic				5	49	10.20%				Diagnostic
Percent Reject Service Request (Fully Mech) UNE Other Non-Design	Diagnostic				277	3027	9.15%				Diagnostic
Percent Reject Service Request (Fully Mech) UNE Switch Ports											
Percent Reject Service Request (Fully Mech) UNE xDSL (HDSL, ADSL, and UCL)	Diagnostic				24	43	55.81%				Diagnostic
Percent Reject Service Request (Non Mech) 2W Analog Loop Design	Diagnostic				2	3	66.67%				Diagnostic
Percent Reject Service Request (Non Mech) 2W Analog Loop Non-Design	Diagnostic				4	6	66.67%				Diagnostic
Percent Reject Service Request (Non Mech) 2W Analog Loop w/INP - Design											
Percent Reject Service Request (Non Mech) 2W Analog Loop w/INP - Non-Design											
Percent Reject Service Request (Non Mech) 2W Analog Loop w/LNP - Design											
Percent Reject Service Request (Non Mech) 2W Analog Loop w/LNP - Non-Design											
Percent Reject Service Request (Non Mech) INP (Standalone)	Diagnostic				1	5	20.00%				Diagnostic
Percent Reject Service Request (Non Mech) LNP (Standalone)	Diagnostic				37	84	44.05%				Diagnostic
Percent Reject Service Request (Non Mech) Local Interconnection Trunks	Diagnostic				6	12	50.00%				Diagnostic
Percent Reject Service Request (Non Mech) Local Transport (Unbundled Interoffice Transport)											
Percent Reject Service Request (Non Mech) Resale Business	Diagnostic				27	38	71.05%				Diagnostic
Percent Reject Service Request (Non Mech) Resale Centrex	Diagnostic				11	13	84.62%				Diagnostic
Percent Reject Service Request (Non Mech) Resale Design	Diagnostic				1	7	14.29%				Diagnostic
Percent Reject Service Request (Non Mech) Resale ISDN	Diagnostic				0	1	0.00%				Diagnostic
Percent Reject Service Request (Non Mech) Resale PBX	Diagnostic				3	3	100.00%				Diagnostic
Percent Reject Service Request (Non Mech) Resale Residence	Diagnostic				20	51	39.22%				Diagnostic
Percent Reject Service Request (Non Mech) UNE Combos - Other	Diagnostic				22	59	37.29%				Diagnostic
Percent Reject Service Request (Non Mech) UNE Digital Loop < DS1											
Percent Reject Service Request (Non Mech) UNE Digital Loop >= DS1											
Percent Reject Service Request (Non Mech) UNE ISDN	Diagnostic				1	2	50.00%				Diagnostic
Percent Reject Service Request (Non Mech) UNE Line Sharing	Diagnostic				1	1	100.00%				Diagnostic
Percent Reject Service Request (Non Mech) UNE Loop + Port Combinations	Diagnostic				132	281	46.98%				Diagnostic
Percent Reject Service Request (Non Mech) UNE Other Design	Diagnostic				6	15	40.00%				Diagnostic
Percent Reject Service Request (Non Mech) UNE Other Non-Design	Diagnostic				45	192	23.44%				Diagnostic
Percent Reject Service Request (Non Mech) UNE Switch Ports											
Percent Reject Service Request (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)	Diagnostic				1	4	25.00%				Diagnostic
Percent Reject Service Request (Partial Mech) 2W Analog Loop Design	Diagnostic				2	23	8.70%				Diagnostic
Percent Reject Service Request (Partial Mech) 2W Analog Loop Non-Design	Diagnostic				3	4	75.00%				Diagnostic
Percent Reject Service Request (Partial Mech) 2W Analog Loop w/INP - Design											
Percent Reject Service Request (Partial Mech) 2W Analog Loop w/INP - Non-Design											
Percent Reject Service Request (Partial Mech) 2W Analog Loop w/LNP - Design											
Percent Reject Service Request (Partial Mech) 2W Analog Loop w/LNP - Non-Design	Diagnostic				1	2	50.00%				Diagnostic
Percent Reject Service Request (Partial Mech) INP (Standalone)											
Percent Reject Service Request (Partial Mech) LNP (Standalone)	Diagnostic				60	289	20.76%				Diagnostic
Percent Reject Service Request (Partial Mech) Local Interconnection Trunks											
Percent Reject Service Request (Partial Mech) Local Transport (Unbundled Interoffice Transport)											
Percent Reject Service Request (Partial Mech) Resale Business	Diagnostic				30	66	45.45%				Diagnostic
Percent Reject Service Request (Partial Mech) Resale Centrex											
Percent Reject Service Request (Partial Mech) Resale Design											
Percent Reject Service Request (Partial Mech) Resale ISDN											
Percent Reject Service Request (Partial Mech) Resale PBX											
Percent Reject Service Request (Partial Mech) Resale Residence	Diagnostic				172	485	35.46%				Diagnostic
Percent Reject Service Request (Partial Mech) UNE Combos - Other	Diagnostic				4	10	40.00%				Diagnostic
Percent Reject Service Request (Partial Mech) UNE Digital Loop < DS1											
Percent Reject Service Request (Partial Mech) UNE Digital Loop >= DS1											
Percent Reject Service Request (Partial Mech) UNE ISDN	Diagnostic				1	5	20.00%				Diagnostic
Percent Reject Service Request (Partial Mech) UNE Line Sharing	Diagnostic				16	24	66.67%				Diagnostic
Percent Reject Service Request (Partial Mech) UNE Loop + Port Combinations	Diagnostic				1723	3733	46.16%				Diagnostic
Percent Reject Service Request (Partial Mech) UNE Other Design	Diagnostic				5	17	29.41%				Diagnostic
Percent Reject Service Request (Partial Mech) UNE Other Non-Design	Diagnostic				60	266	22.56%				Diagnostic
Percent Reject Service Request (Partial Mech) UNE Switch Ports											
Percent Reject Service Request (Partial Mech) UNE xDSL (HDSL, ADSL, and UCL)	Diagnostic				3	9	33.33%				Diagnostic
Reject Interval											
Reject Interval (Fully Mech) 2W Analog Loop Design	97 % <= 1 Hour				1	1	100.00%				YES
Reject Interval (Fully Mech) 2W Analog Loop Non-Design	97 % <= 1 Hour				2	2	100.00%				YES
Reject Interval (Fully Mech) 2W Analog Loop w/INP - Design	97 % <= 1 Hour										
Reject Interval (Fully Mech) 2W Analog Loop w/INP - Non-Design	97 % <= 1 Hour										

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Reject Interval (Fully Mech) 2W Analog Loop w/LNP - Design	97 % <= 1 Hour										
Reject Interval (Fully Mech) 2W Analog Loop w/LNP - Non-Design	97 % <= 1 Hour										
Reject Interval (Fully Mech) INP (Standalone)	97 % <= 1 Hour										
Reject Interval (Fully Mech) LNP (Standalone)	97 % <= 1 Hour				46	46	100.00%				YES
Reject Interval (Fully Mech) Local Interconnection Trunks	85 % <= 4 Days										
Reject Interval (Fully Mech) Local Transport (Unbundled Interoffice Transport)	97 % <= 1 Hour										
Reject Interval (Fully Mech) Resale Business	97 % <= 1 Hour				25	25	100.00%				YES
Reject Interval (Fully Mech) Resale Centrex	97 % <= 1 Hour										
Reject Interval (Fully Mech) Resale Design	97 % <= 1 Hour										
Reject Interval (Fully Mech) Resale ISDN	97 % <= 1 Hour										
Reject Interval (Fully Mech) Resale PBX	97 % <= 1 Hour										
Reject Interval (Fully Mech) Resale Residence	97 % <= 1 Hour				304	304	100.00%				YES
Reject Interval (Fully Mech) UNE Combos - Other	97 % <= 1 Hour										
Reject Interval (Fully Mech) UNE ISDN	97 % <= 1 Hour										
Reject Interval (Fully Mech) UNE Line Sharing	97 % <= 1 Hour				10	10	100.00%				YES
Reject Interval (Fully Mech) UNE Loop + Port Combinations	97 % <= 1 Hour				2273	2283	99.56%				YES
Reject Interval (Fully Mech) UNE Other Design	97 % <= 1 Hour				5	5	100.00%				YES
Reject Interval (Fully Mech) UNE Other Non-Design	97 % <= 1 Hour				277	277	100.00%				YES
Reject Interval (Fully Mech) UNE Switch Ports	97 % <= 1 Hour										
Reject Interval (Fully Mech) UNE xDSL (HDSL, ADSL, and UCL)	97 % <= 1 Hour				24	24	100.00%				YES
Reject Interval (Non Mech) 2W Analog Loop Design	85 % <= 24 Hours				2	2	100.00%				YES
Reject Interval (Non Mech) 2W Analog Loop Non-Design	85 % <= 24 Hours				4	4	100.00%				YES
Reject Interval (Non Mech) 2W Analog Loop w/INP - Design	85 % <= 24 Hours										
Reject Interval (Non Mech) 2W Analog Loop w/INP - Non-Design	85 % <= 24 Hours										
Reject Interval (Non Mech) 2W Analog Loop w/LNP - Design	85 % <= 24 Hours										
Reject Interval (Non Mech) 2W Analog Loop w/LNP - Non-Design	85 % <= 24 Hours										
Reject Interval (Non Mech) INP (Standalone)	85 % <= 24 Hours				1	1	100.00%				YES
Reject Interval (Non Mech) LNP (Standalone)	85 % <= 24 Hours				37	37	100.00%				YES
Reject Interval (Non Mech) Local Interconnection Trunks	85 % <= 4 Days				6	6	100.00%				YES
Reject Interval (Non Mech) Local Transport (Unbundled Interoffice Transport)	85 % <= 24 Hours										
Reject Interval (Non Mech) Resale Business	85 % <= 24 Hours				27	27	100.00%				YES
Reject Interval (Non Mech) Resale Centrex	85 % <= 24 Hours				11	11	100.00%				YES
Reject Interval (Non Mech) Resale Design	85 % <= 24 Hours				1	1	100.00%				YES
Reject Interval (Non Mech) Resale ISDN	85 % <= 24 Hours										
Reject Interval (Non Mech) Resale PBX	85 % <= 24 Hours				3	3	100.00%				YES
Reject Interval (Non Mech) Resale Residence	85 % <= 24 Hours				21	21	100.00%				YES
Reject Interval (Non Mech) UNE Combos - Other	85 % <= 24 Hours				21	22	95.45%				YES
Reject Interval (Non Mech) UNE ISDN	85 % <= 24 Hours				1	1	100.00%				YES
Reject Interval (Non Mech) UNE Line Sharing	85 % <= 24 Hours				1	1	100.00%				YES
Reject Interval (Non Mech) UNE Loop + Port Combinations	85 % <= 24 Hours				134	135	99.26%				YES
Reject Interval (Non Mech) UNE Other Design	85 % <= 24 Hours				6	6	100.00%				YES
Reject Interval (Non Mech) UNE Other Non-Design	85 % <= 24 Hours				50	50	100.00%				YES
Reject Interval (Non Mech) UNE Switch Ports	85 % <= 24 Hours										
Reject Interval (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)	85 % <= 24 Hours				1	1	100.00%				YES
Reject Interval (Partial Mech) 2W Analog Loop Design	85 % <= 10 Hours				2	2	100.00%				YES
Reject Interval (Partial Mech) 2W Analog Loop Non-Design	85 % <= 10 Hours				3	3	100.00%				YES
Reject Interval (Partial Mech) 2W Analog Loop w/INP - Design	85 % <= 10 Hours										
Reject Interval (Partial Mech) 2W Analog Loop w/INP - Non-Design	85 % <= 10 Hours										
Reject Interval (Partial Mech) 2W Analog Loop w/LNP - Design	85 % <= 10 Hours										
Reject Interval (Partial Mech) 2W Analog Loop w/LNP - Non-Design	85 % <= 10 Hours				1	1	100.00%				YES
Reject Interval (Partial Mech) INP (Standalone)	85 % <= 10 Hours										
Reject Interval (Partial Mech) LNP (Standalone)	85 % <= 10 Hours				59	62	95.16%				YES
Reject Interval (Partial Mech) Local Interconnection Trunks	85 % <= 4 Days										
Reject Interval (Partial Mech) Local Transport (Unbundled Interoffice Transport)	85 % <= 10 Hours										
Reject Interval (Partial Mech) Resale Business	85 % <= 10 Hours				26	31	83.87%				NO
Reject Interval (Partial Mech) Resale Centrex	85 % <= 10 Hours										
Reject Interval (Partial Mech) Resale Design	85 % <= 10 Hours										
Reject Interval (Partial Mech) Resale ISDN	85 % <= 10 Hours										
Reject Interval (Partial Mech) Resale PBX	85 % <= 10 Hours										
Reject Interval (Partial Mech) Resale Residence	85 % <= 10 Hours				136	181	75.14%				NO
Reject Interval (Partial Mech) UNE Combos - Other	85 % <= 10 Hours				4	4	100.00%				YES
Reject Interval (Partial Mech) UNE ISDN	85 % <= 10 Hours				1	1	100.00%				YES
Reject Interval (Partial Mech) UNE Line Sharing	85 % <= 10 Hours				16	16	100.00%				YES
Reject Interval (Partial Mech) UNE Loop + Port Combinations	85 % <= 10 Hours				1633	1762	92.68%				YES
Reject Interval (Partial Mech) UNE Other Design	85 % <= 10 Hours				5	6	83.33%				NO
Reject Interval (Partial Mech) UNE Other Non-Design	85 % <= 10 Hours				57	63	90.48%				YES
Reject Interval (Partial Mech) UNE Switch Ports	85 % <= 10 Hours										
Reject Interval (Partial Mech) UNE xDSL (HDSL, ADSL, and UCL)	85 % <= 10 Hours				3	3	100.00%				YES
Service Inquiry Firm Order Confirmation											
Service Inquiry w/ LSR FOC UNE xDSL (ADSL,HDSL,UCL)	95 % Returned <= 5 Business Days				1	1	100.00%				YES
Service Inquiry w/ LSR FOC UNE-UDF	95 % Returned <= 5 Business Days										
Service Inquiry w/ LSR FOC Unbundled Interoffice Transport	95 % Returned <= 5 Business Days										
Speed of Answer											
Speed of Answer in Ordering Center LOCAL CARRIER SERVICE CENTER	Retail Res / Bus Service Center	802510530	6278959	127.81	3561028	55192	64.52				YES

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Average Response Time & Response Interval											
OSS Response Interval (Pre-Ordering) ATLAS-DID + 2 Secs RNS EDI											
OSS Response Interval (Pre-Ordering) ATLAS-DID + 2 Secs RNS TAG	Diagnostic				709	545	1.3				Diagnostic
OSS Response Interval (Pre-Ordering) ATLAS-DID + 2 Secs ROS EDI											
OSS Response Interval (Pre-Ordering) ATLAS-DID + 2 Secs ROS TAG	Diagnostic				709	545	1.3				Diagnostic
OSS Response Interval (Pre-Ordering) ATLAS-MLH RNS EDI											
OSS Response Interval (Pre-Ordering) ATLAS-MLH RNS TAG											
OSS Response Interval (Pre-Ordering) ATLAS-MLH ROS EDI											
OSS Response Interval (Pre-Ordering) ATLAS-MLH ROS TAG											
OSS Response Interval (Pre-Ordering) ATLAS-TN + 2 Secs RNS EDI		1971653	741223	2.66	227308	117776	1.93				YES
OSS Response Interval (Pre-Ordering) ATLAS-TN + 2 Secs RNS LENS		1971653	741223	2.66	95222	39186	2.43				YES
OSS Response Interval (Pre-Ordering) ATLAS-TN + 2 Secs RNS TAG											
OSS Response Interval (Pre-Ordering) ATLAS-TN + 2 Secs ROS EDI		676308	278316	2.43	227308	117776	1.93				YES
OSS Response Interval (Pre-Ordering) ATLAS-TN + 2 Secs ROS LENS		676308	278316	2.43	95222	39186	2.43				YES
OSS Response Interval (Pre-Ordering) ATLAS-TN + 2 Secs ROS TAG		24870077	9714874	2.56	58007	21564	2.69				NO
OSS Response Interval (Pre-Ordering) COFFI/USOC - OASISBIG + 2 Secs RNS LENS		1781844	543245	3.28	58007	21564	2.69				YES
OSS Response Interval (Pre-Ordering) COFFI/USOC - OASISBIG + 2 Secs ROS LENS											
OSS Response Interval (Pre-Ordering) CRSECSRL-CRSACCTS + 2 Secs RNS EDI		16504174	5358498	3.08	3795301	941762	4.03				NO
OSS Response Interval (Pre-Ordering) CRSECSRL-CRSACCTS + 2 Secs RNS LENS		16504174	5358498	3.08	2310453	958694	2.41				YES
OSS Response Interval (Pre-Ordering) CRSECSRL-CRSACCTS + 2 Secs RNS TAG											
OSS Response Interval (Pre-Ordering) CRSECSRL-CRSOCSR + 2 Secs ROS EDI		3224097	1172399	2.75	3795301	941762	4.03				NO
OSS Response Interval (Pre-Ordering) CRSECSRL-CRSOCSR + 2 Secs ROS LENS		3224097	1172399	2.75	2310453	958694	2.41				YES
OSS Response Interval (Pre-Ordering) CRSECSRL-CRSOCSR + 2 Secs ROS TAG											
OSS Response Interval (Pre-Ordering) DSAP-DDI + 2 Secs RNS EDI		3816481	1456672	2.62	454949	355429	1.28				YES
OSS Response Interval (Pre-Ordering) DSAP-DDI + 2 Secs RNS LENS		3816481	1456672	2.62	18738	12576	1.49				YES
OSS Response Interval (Pre-Ordering) DSAP-DDI + 2 Secs RNS TAG											
OSS Response Interval (Pre-Ordering) DSAP-DDI + 2 Secs ROS EDI		757033	319423	2.37	454949	355429	1.28				YES
OSS Response Interval (Pre-Ordering) DSAP-DDI + 2 Secs ROS LENS		757033	319423	2.37	18738	12576	1.49				YES
OSS Response Interval (Pre-Ordering) DSAP-DDI + 2 Secs ROS TAG											
OSS Response Interval (Pre-Ordering) PSIMS/ORB - OASISBIG + 2 Secs RNS EDI		24870077	9714874	2.56	37204	66435	0.56				YES
OSS Response Interval (Pre-Ordering) PSIMS/ORB - OASISBIG + 2 Secs RNS LENS		24870077	9714874	2.56	3225	594	5.43				NO
OSS Response Interval (Pre-Ordering) PSIMS/ORB - OASISBIG + 2 Secs RNS TAG											
OSS Response Interval (Pre-Ordering) PSIMS/ORB - OASISBIG + 2 Secs ROS EDI		1781844	543245	3.28	37204	66435	0.56				YES
OSS Response Interval (Pre-Ordering) PSIMS/ORB - OASISBIG + 2 Secs ROS LENS		1781844	543245	3.28	3225	594	5.43				NO
OSS Response Interval (Pre-Ordering) PSIMS/ORB - OASISBIG + 2 Secs ROS TAG											
OSS Response Interval (Pre-Ordering) RSAG BY ADDR + 2 Secs RNS EDI		11831352	4533085	2.61	486833	320285	1.52				YES
OSS Response Interval (Pre-Ordering) RSAG BY ADDR + 2 Secs RNS LENS		11831352	4533085	2.61	264743	141574	1.87				YES
OSS Response Interval (Pre-Ordering) RSAG BY ADDR + 2 Secs RNS TAG											
OSS Response Interval (Pre-Ordering) RSAG BY ADDR + 2 Secs ROS EDI		4997627	792017	6.31	486833	320285	1.52				YES
OSS Response Interval (Pre-Ordering) RSAG BY ADDR + 2 Secs ROS LENS		4997627	792017	6.31	264743	141574	1.87				YES
OSS Response Interval (Pre-Ordering) RSAG BY ADDR + 2 Secs ROS TAG											
OSS Response Interval (Pre-Ordering) RSAG BY TN + 2 Secs RNS EDI		4795231	1998013	2.4	1285756	508204	2.53				NO
OSS Response Interval (Pre-Ordering) RSAG BY TN + 2 Secs RNS LENS		4795231	1998013	2.4	550149	343843	1.6				YES
OSS Response Interval (Pre-Ordering) RSAG BY TN + 2 Secs RNS TAG											
OSS Response Interval (Pre-Ordering) RSAG BY TN + 2 Secs ROS EDI		27236	9490	2.87	1285756	508204	2.53				YES
OSS Response Interval (Pre-Ordering) RSAG BY TN + 2 Secs ROS LENS		27236	9490	2.87	550149	343843	1.6				YES
OSS Response Interval (Pre-Ordering) RSAG BY TN + 2 Secs ROS TAG											
Electronic Response Time											
Electronic Loop Makeup	95%<= 1 Minute				237	237	100.00%				YES
Interface Availability											
OSS Interface Availability (Pre-Ordering) ATLAS/COFFI BST & CLEC	>= 99.5 %			99.98%							YES
OSS Interface Availability (Pre-Ordering) BOCRIS/CRIS BST & CLEC	>= 99.5 %			99.98%							YES
OSS Interface Availability (Pre-Ordering) BOCRIS BST & CLEC											
OSS Interface Availability (Pre-Ordering) DOE BST & CLEC											
OSS Interface Availability (Pre-Ordering) DOM CLEC	>= 99.5 %						100.00%				YES
OSS Interface Availability (Pre-Ordering) DSAP BST & CLEC	>= 99.5 %			99.97%							YES
OSS Interface Availability (Pre-Ordering) EDI CLEC	>= 99.5 %						100.00%				YES
OSS Interface Availability (Pre-Ordering) LENS CLEC	>= 99.5 %						100.00%				YES
OSS Interface Availability (Pre-Ordering) LEO CLEC	>= 99.5 %						100.00%				YES
OSS Interface Availability (Pre-Ordering) LESOG CLEC	>= 99.5 %						100.00%				YES
OSS Interface Availability (Pre-Ordering) LNP GATEWAY CLEC	>= 99.5 %						99.87%				YES
OSS Interface Availability (Pre-Ordering) PSIMS CLEC	>= 99.5 %						100.00%				YES
OSS Interface Availability (Pre-Ordering) RSAG BST & CLEC	>= 99.5 %			99.98%							YES
OSS Interface Availability (Pre-Ordering) SGG (COG) CLEC	>= 99.5 %						100.00%				YES
OSS Interface Availability (Pre-Ordering) SOCS BST & CLEC	>= 99.5 %			99.98%							YES
OSS Interface Availability (Pre-Ordering) SOG CLEC	>= 99.5 %						100.00%				YES
OSS Interface Availability (Pre-Ordering) SONGS BST & CLEC	>= 99.5 %			100.00%							YES
OSS Interface Availability (Pre-Ordering) TAG CLEC	>= 99.5 %						100.00%				YES
Manual Response Time											
Manual Loop Makeup	95%<= 3 Business Days				3	3	100.00%				YES

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
CCC Avg Recovery Time											
CCC Avg Recovery Time Local Number Portability (LNP) - Loop	Diagnostic										
CCC Avg Recovery Time Local Number Portability (LNP) - Standalone	Diagnostic										
Completion Attempts Without Notice											
Completion Attempts Without Notice 2W Analog Loop Design Dispatch	Diagnostic										
Completion Attempts Without Notice 2W Analog Loop Design Non-Dispatch	Diagnostic										
Completion Attempts Without Notice 2W Analog Loop Non-Design Dispatch	Diagnostic				0	2	0.00%				Diagnostic
Completion Attempts Without Notice 2W Analog Loop Non-Design Non-Dispatch	Diagnostic				0	2	0.00%				Diagnostic
Completion Attempts Without Notice 2W Analog Loop w/INP - Design Dispatch	Diagnostic										
Completion Attempts Without Notice 2W Analog Loop w/INP - Design Non-Dispatch	Diagnostic										
Completion Attempts Without Notice 2W Analog Loop w/INP - Non-Design Dispatch	Diagnostic										
Completion Attempts Without Notice 2W Analog Loop w/INP - Non-Design Non-Dispat	Diagnostic										
Completion Attempts Without Notice 2W Analog Loop w/LNP - Design Dispatch	Diagnostic										
Completion Attempts Without Notice 2W Analog Loop w/LNP - Design Non-Dispatch	Diagnostic										
Completion Attempts Without Notice 2W Analog Loop w/LNP - Non-Design Dispatch	Diagnostic										
Completion Attempts Without Notice 2W Analog Loop w/LNP - Non-Design Non-Dispat	Diagnostic										
Completion Attempts Without Notice INP (Standalone) Dispatch	Diagnostic										
Completion Attempts Without Notice INP (Standalone) Non-Dispatch	Diagnostic										
Completion Attempts Without Notice LNP (Standalone) Dispatch	Diagnostic										
Completion Attempts Without Notice LNP (Standalone) Non-Dispatch	Diagnostic				28	951	2.94%				Diagnostic
Completion Attempts Without Notice Local Interconnection Trunks Dispatch	Diagnostic				0	5	0.00%				Diagnostic
Completion Attempts Without Notice Local Interconnection Trunks Non-Dispatch	Diagnostic										
Completion Attempts Without Notice Local Transport (Unbundled Interoffice Transport)	Diagnostic										
Completion Attempts Without Notice Local Transport (Unbundled Interoffice Transport)	Diagnostic										
Completion Attempts Without Notice Resale Business Dispatch	Diagnostic				32	43	74.42%				Diagnostic
Completion Attempts Without Notice Resale Business Non-Dispatch	Diagnostic				20	101	19.80%				Diagnostic
Completion Attempts Without Notice Resale Centrex Dispatch	Diagnostic				1	1	100.00%				Diagnostic
Completion Attempts Without Notice Resale Centrex Non-Dispatch	Diagnostic				1	1	100.00%				Diagnostic
Completion Attempts Without Notice Resale Design Dispatch	Diagnostic				1	9	11.11%				Diagnostic
Completion Attempts Without Notice Resale Design Non-Dispatch	Diagnostic				0	11	0.00%				Diagnostic
Completion Attempts Without Notice Resale ISDN Dispatch	Diagnostic										
Completion Attempts Without Notice Resale ISDN Non-Dispatch	Diagnostic										
Completion Attempts Without Notice Resale PBX Dispatch	Diagnostic										
Completion Attempts Without Notice Resale PBX Non-Dispatch	Diagnostic				0	2	0.00%				Diagnostic
Completion Attempts Without Notice Resale Residence Dispatch	Diagnostic				7	116	6.03%				Diagnostic
Completion Attempts Without Notice Resale Residence Non-Dispatch	Diagnostic				84	2154	3.90%				Diagnostic
Completion Attempts Without Notice UNE Combos - Other Dispatch	Diagnostic				0	16	0.00%				Diagnostic
Completion Attempts Without Notice UNE Combos - Other Non-Dispatch	Diagnostic				0	1	0.00%				Diagnostic
Completion Attempts Without Notice UNE Digital Loop < DS1 Dispatch	Diagnostic				0	11	0.00%				Diagnostic
Completion Attempts Without Notice UNE Digital Loop < DS1 Non-Dispatch	Diagnostic										
Completion Attempts Without Notice UNE Digital Loop >= DS1 Dispatch	Diagnostic				1	33	3.03%				Diagnostic
Completion Attempts Without Notice UNE Digital Loop >= DS1 Non-Dispatch	Diagnostic				0	1	0.00%				Diagnostic
Completion Attempts Without Notice UNE ISDN Dispatch	Diagnostic				0	10	0.00%				Diagnostic
Completion Attempts Without Notice UNE ISDN Non-Dispatch	Diagnostic										
Completion Attempts Without Notice UNE Line Sharing Dispatch	Diagnostic				1	2	50.00%				Diagnostic
Completion Attempts Without Notice UNE Line Sharing Non-Dispatch	Diagnostic				78	129	60.47%				Diagnostic
Completion Attempts Without Notice UNE Loop + Port Combinations Dispatch	Diagnostic				10	570	1.75%				Diagnostic
Completion Attempts Without Notice UNE Loop + Port Combinations Non-Dispatch	Diagnostic				243	19716	1.23%				Diagnostic
Completion Attempts Without Notice UNE Other Design Dispatch	Diagnostic										
Completion Attempts Without Notice UNE Other Design Non-Dispatch	Diagnostic										
Completion Attempts Without Notice UNE Other Non-Design Dispatch	Diagnostic										
Completion Attempts Without Notice UNE Other Non-Design Non-Dispatch	Diagnostic										
Completion Attempts Without Notice UNE Switch Ports Dispatch	Diagnostic										
Completion Attempts Without Notice UNE Switch Ports Non-Dispatch	Diagnostic										
Completion Attempts Without Notice UNE xDSL (HDSL, ADSL, and UCL) Dispatch	Diagnostic				0	1	0.00%				Diagnostic
Completion Attempts Without Notice UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatc	Diagnostic										
Completion Notice Interval											
Avg Cmp Notice Intvl Mech 2W Analog Loop Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch	29072	5815	5	0	1	0.02	22.26		0.2238	YES
Avg Cmp Notice Intvl Mech 2W Analog Loop Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	6	31	0.19				0.69			
Avg Cmp Notice Intvl Mech 2W Analog Loop Design Non-Dispatch (Dispatch In) < 10 C	Retail Residence and Business Dispatch	42558	39402	1.08				10.99			
Avg Cmp Notice Intvl Mech 2W Analog Loop Design Non-Dispatch (Dispatch In) >= 10	Retail Residence and Business Dispatch	333	6	55.58				135.43			
Avg Cmp Notice Intvl Mech 2W Analog Loop Design Non-Dispatch (Switch Based) < 10	Retail Residence and Business Dispatch	75549	81061	0.93				11.77			
Avg Cmp Notice Intvl Mech 2W Analog Loop Design Non-Dispatch (Switch Based) >= 1	Retail Residence and Business Dispatch	1	2	0.45				0.4			
Avg Cmp Notice Intvl Mech 2W Analog Loop Design Non-Dispatch < 10 Circuits	Retail Residence and Business Dispatch	118108	120463	0.98				11.52			
Avg Cmp Notice Intvl Mech 2W Analog Loop Design Non-Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	334	8	41.8				117.27			
Avg Cmp Notice Intvl Mech 2W Analog Loop Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	28730	5725	5.02	0	2	0.02	22.28		0.3174	YES
Avg Cmp Notice Intvl Mech 2W Analog Loop Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	6	30	0.2				0.7			
Avg Cmp Notice Intvl Mech 2W Analog Loop Non-Design Non-Dispatch (Dispatch In) <	Retail Residence and Business (POTS) Excluding Switch -Based Orders	42070	39241	1.07	1	2	0.33	10.95		0.0965	YES
Avg Cmp Notice Intvl Mech 2W Analog Loop Non-Design Non-Dispatch (Dispatch In) >	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Avg Cmp Notice Intvl Mech 2W Analog Loop Non-Design Non-Dispatch (Switch Based	Retail Residence and Business (POTS) Excluding Switch -Based Orders	75344	80992	0.93				11.77			
Avg Cmp Notice Intvl Mech 2W Analog Loop Non-Design Non-Dispatch (Switch Based	Retail Residence and Business (POTS) Excluding Switch -Based Orders	1	1	0.73				0			
Avg Cmp Notice Intvl Mech 2W Analog Loop Non-Design Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	117413	120233	0.98	1	2	0.33	11.51		0.0801	YES
Avg Cmp Notice Intvl Mech 2W Analog Loop Non-Design Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	1	1	0.73				0			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch	29072	5815	5				22.26			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	6	31	0.19				0.69			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Design Non-Dispatch (Dispatch In	Retail Residence and Business Dispatch	42558	39402	1.08				10.99			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Design Non-Dispatch (Dispatch In	Retail Residence and Business Dispatch	333	6	55.58				135.43			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Design Non-Dispatch (Switch Bas	Retail Residence and Business Dispatch	75549	81061	0.93				11.77			

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Design Non-Dispatch (Switch Bas	Retail Residence and Business Dispatch	1	2	0.45				0.4			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Design Non-Dispatch < 10 Circuit	Retail Residence and Business Dispatch	118108	120463	0.98				11.52			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Design Non-Dispatch >= 10 Circu	Retail Residence and Business Dispatch	334	8	41.8				117.27			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Non-Design Dispatch < 10 Circuit	Retail Residence and Business (POTS) Excluding Switch -Based Orders	28730	5725	5.02				22.28			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Non-Design Dispatch >= 10 Circu	Retail Residence and Business (POTS) Excluding Switch -Based Orders	6	30	0.2				0.7			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Non-Design Non-Dispatch (Dispa	Retail Residence and Business (POTS) Excluding Switch -Based Orders	42070	39241	1.07				10.95			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Non-Design Non-Dispatch (Dispa	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Non-Design Non-Dispatch (Switc	Retail Residence and Business (POTS) Excluding Switch -Based Orders	75344	80992	0.93				11.77			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Non-Design Non-Dispatch (Switc	Retail Residence and Business (POTS) Excluding Switch -Based Orders	1	1	0.73				0			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Non-Design Non-Dispatch < 10 C	Retail Residence and Business (POTS) Excluding Switch -Based Orders	117413	120233	0.98				11.51			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Non-Design Non-Dispatch >= 10	Retail Residence and Business (POTS) Excluding Switch -Based Orders	1	1	0.73				0			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch	29072	5815	5				22.26			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	6	31	0.19				0.69			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Design Non-Dispatch (Dispatch I	Retail Residence and Business Dispatch	42558	39402	1.08				10.99			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Design Non-Dispatch (Dispatch I	Retail Residence and Business Dispatch	333	6	55.58				135.43			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Design Non-Dispatch (Switch Ba	Retail Residence and Business Dispatch	75549	81061	0.93				11.77			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Design Non-Dispatch (Switch Ba	Retail Residence and Business Dispatch	1	2	0.45				0.4			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Design Non-Dispatch < 10 Circui	Retail Residence and Business Dispatch	118108	120463	0.98				11.52			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Design Non-Dispatch >= 10 Circ	Retail Residence and Business Dispatch	334	8	41.8				117.27			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Non-Design Dispatch < 10 Circui	Retail Residence and Business (POTS) Excluding Switch -Based Orders	28730	5725	5.02				22.28			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Non-Design Dispatch >= 10 Circ	Retail Residence and Business (POTS) Excluding Switch -Based Orders	6	30	0.2				0.7			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dispa	Retail Residence and Business (POTS) Excluding Switch -Based Orders	42070	39241	1.07				10.95			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dispa	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Switc	Retail Residence and Business (POTS) Excluding Switch -Based Orders	75344	80992	0.93				11.77			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Switc	Retail Residence and Business (POTS) Excluding Switch -Based Orders	1	1	0.73				0			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch < 10 (	Retail Residence and Business (POTS) Excluding Switch -Based Orders	117413	120233	0.98				11.51			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch >= 10	Retail Residence and Business (POTS) Excluding Switch -Based Orders	1	1	0.73				0			
Avg Cmp Notice Intvl Mech INP (Standalone) Dispatch < 10 Circuits	Retail Residence and Business (POTS)	28730	5725	5.02				22.28			
Avg Cmp Notice Intvl Mech INP (Standalone) Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	6	30	0.2				0.7			
Avg Cmp Notice Intvl Mech INP (Standalone) Non-Dispatch (Dispatch In) < 10 Circuits	Retail Residence and Business (POTS)	42070	39241	1.07				10.95			
Avg Cmp Notice Intvl Mech INP (Standalone) Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Residence and Business (POTS)										
Avg Cmp Notice Intvl Mech INP (Standalone) Non-Dispatch (Switch Based) < 10 Circuit	Retail Residence and Business (POTS)	75344	80992	0.93				11.77			
Avg Cmp Notice Intvl Mech INP (Standalone) Non-Dispatch (Switch Based) >= 10 Circu	Retail Residence and Business (POTS)	1	1	0.73				0			
Avg Cmp Notice Intvl Mech INP (Standalone) Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	117413	120233	0.98				11.51			
Avg Cmp Notice Intvl Mech INP (Standalone) Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	1	1	0.73				0			
Avg Cmp Notice Intvl Mech LNP (Standalone) Dispatch < 10 Circuits	Retail Residence and Business (POTS)	28730	5725	5.02				22.28			
Avg Cmp Notice Intvl Mech LNP (Standalone) Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	6	30	0.2				0.7			
Avg Cmp Notice Intvl Mech LNP (Standalone) Non-Dispatch (Dispatch In) < 10 Circuits	Retail Residence and Business (POTS)	42070	39241	1.07	55	156	0.35	10.95		0.8181	YES
Avg Cmp Notice Intvl Mech LNP (Standalone) Non-Dispatch (Dispatch In) >= 10 Circuit	Retail Residence and Business (POTS)										
Avg Cmp Notice Intvl Mech LNP (Standalone) Non-Dispatch (Switch Based) < 10 Circu	Retail Residence and Business (POTS)	75344	80992	0.93	269	755	0.36	11.77		1.3345	YES
Avg Cmp Notice Intvl Mech LNP (Standalone) Non-Dispatch (Switch Based) >= 10 Circ	Retail Residence and Business (POTS)	1	1	0.73				0			
Avg Cmp Notice Intvl Mech LNP (Standalone) Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	117413	120233	0.98	324	911	0.36	11.51		1.6225	YES
Avg Cmp Notice Intvl Mech LNP (Standalone) Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	1	1	0.73				0			
Avg Cmp Notice Intvl Mech Local Interconnection Trunks Dispatch	Local Interconnection Trunks										
Avg Cmp Notice Intvl Mech Local Interconnection Trunks Non-Dispatch	Local Interconnection Trunks										
Avg Cmp Notice Intvl Mech Local Transport (Unbundled Interoffice Transport) Dispatch	Retail DS1/DS3 Interoffice	2168	183	11.85				105.42			
Avg Cmp Notice Intvl Mech Local Transport (Unbundled Interoffice Transport) Dispatch	Retail DS1/DS3 Interoffice										
Avg Cmp Notice Intvl Mech Local Transport (Unbundled Interoffice Transport) Non-Disp	Retail DS1/DS3 Interoffice										
Avg Cmp Notice Intvl Mech Local Transport (Unbundled Interoffice Transport) Non-Disp	Retail DS1/DS3 Interoffice										
Avg Cmp Notice Intvl Mech Local Transport (Unbundled Interoffice Transport) Non-Disp	Retail DS1/DS3 Interoffice										
Avg Cmp Notice Intvl Mech Local Transport (Unbundled Interoffice Transport) Non-Disp	Retail DS1/DS3 Interoffice										
Avg Cmp Notice Intvl Mech Local Transport (Unbundled Interoffice Transport) Non-Disp	Retail DS1/DS3 Interoffice										
Avg Cmp Notice Intvl Mech Local Transport (Unbundled Interoffice Transport) Non-Disp	Retail DS1/DS3 Interoffice										
Avg Cmp Notice Intvl Mech Resale Business Dispatch < 10 Circuits	Retail Business	6250	1414	4.42	23	42	0.54	23.13		1.0705	YES
Avg Cmp Notice Intvl Mech Resale Business Dispatch >= 10 Circuits	Retail Business	4	25	0.17				0.71			
Avg Cmp Notice Intvl Mech Resale Business Non-Dispatch (Dispatch In) < 10 Circuits	Retail Business	7619	3318	2.3	18	42	0.44	19.07		0.627	YES
Avg Cmp Notice Intvl Mech Resale Business Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Business	333	6	55.58				135.43			
Avg Cmp Notice Intvl Mech Resale Business Non-Dispatch (Switch Based) < 10 Circuits	Retail Business	7444	4681	1.59	279	56	4.98	12.99		-1.9394	NO
Avg Cmp Notice Intvl Mech Resale Business Non-Dispatch (Switch Based) >= 10 Circu	Retail Business	1	2	0.45				0.4			
Avg Cmp Notice Intvl Mech Resale Business Non-Dispatch < 10 Circuits	Retail Business	15063	7999	1.88	297	98	3.03	15.8		-0.7155	YES
Avg Cmp Notice Intvl Mech Resale Business Non-Dispatch >= 10 Circuits	Retail Business	334	8	41.8				117.27			
Avg Cmp Notice Intvl Mech Resale Centrex Dispatch < 10 Circuits	Retail Centrex	362	87	4.16				21.63			
Avg Cmp Notice Intvl Mech Resale Centrex Dispatch >= 10 Circuits	Retail Centrex	0	1	0.02				0			
Avg Cmp Notice Intvl Mech Resale Centrex Non-Dispatch (Dispatch In) < 10 Circuits	Retail Centrex	166	81	2.04				12.72			
Avg Cmp Notice Intvl Mech Resale Centrex Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Centrex										
Avg Cmp Notice Intvl Mech Resale Centrex Non-Dispatch (Switch Based) < 10 Circuits	Retail Centrex	169	48	3.52				19.85			
Avg Cmp Notice Intvl Mech Resale Centrex Non-Dispatch (Switch Based) >= 10 Circuits	Retail Centrex										
Avg Cmp Notice Intvl Mech Resale Centrex Non-Dispatch < 10 Circuits	Retail Centrex	334	129	2.59				15.69			
Avg Cmp Notice Intvl Mech Resale Centrex Non-Dispatch >= 10 Circuits	Retail Centrex										
Avg Cmp Notice Intvl Mech Resale Design Dispatch < 10 Circuits	Retail Design	7124	487	14.63				58.14			
Avg Cmp Notice Intvl Mech Resale Design Dispatch >= 10 Circuits	Retail Design	1162	51	22.79				45.97			
Avg Cmp Notice Intvl Mech Resale Design Non-Dispatch (Dispatch In) < 10 Circuits	Retail Design	1308	60	21.8				55.98			
Avg Cmp Notice Intvl Mech Resale Design Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Design	263	7	37.58				47.47			
Avg Cmp Notice Intvl Mech Resale Design Non-Dispatch (Switch Based) < 10 Circuits	Retail Design	156	101	1.54	0	1	0.02	6.89		0.2201	YES
Avg Cmp Notice Intvl Mech Resale Design Non-Dispatch (Switch Based) >= 10 Circuits	Retail Design										
Avg Cmp Notice Intvl Mech Resale Design Non-Dispatch < 10 Circuits	Retail Design	1464	161	9.09	0	1	0.02	35.8		0.2527	YES
Avg Cmp Notice Intvl Mech Resale Design Non-Dispatch >= 10 Circuits	Retail Design	263	7	37.58				47.47			
Avg Cmp Notice Intvl Mech Resale ISDN Dispatch < 10 Circuits	Retail ISDN	1806	56	32.25				64.93			
Avg Cmp Notice Intvl Mech Resale ISDN Dispatch >= 10 Circuits	Retail ISDN										
Avg Cmp Notice Intvl Mech Resale ISDN Non-Dispatch (Dispatch In) < 10 Circuits	Retail ISDN	318	69	4.61				22.48			
Avg Cmp Notice Intvl Mech Resale ISDN Non-Dispatch (Dispatch In) >= 10 Circuits	Retail ISDN	333	6	55.58				135.43			

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Avg Cmp Notice Intvl Mech Resale ISDN Non-Dispatch (Switch Based) < 10 Circuits	Retail ISDN	35	15	2.33				5.64			
Avg Cmp Notice Intvl Mech Resale ISDN Non-Dispatch (Switch Based) >= 10 Circuits	Retail ISDN										
Avg Cmp Notice Intvl Mech Resale ISDN Non-Dispatch < 10 Circuits	Retail ISDN	353	84	4.21				20.5			
Avg Cmp Notice Intvl Mech Resale ISDN Non-Dispatch >= 10 Circuits	Retail ISDN	333	6	55.58				135.43			
Avg Cmp Notice Intvl Mech Resale PBX Dispatch < 10 Circuits	Retail PBX	311	9	34.51				45.71			
Avg Cmp Notice Intvl Mech Resale PBX Dispatch >= 10 Circuits	Retail PBX										
Avg Cmp Notice Intvl Mech Resale PBX Non-Dispatch (Dispatch In) < 10 Circuits	Retail PBX	105	15	6.99				19.79			
Avg Cmp Notice Intvl Mech Resale PBX Non-Dispatch (Dispatch In) >= 10 Circuits	Retail PBX										
Avg Cmp Notice Intvl Mech Resale PBX Non-Dispatch (Switch Based) < 10 Circuits	Retail PBX	2	6	0.33				0.26			
Avg Cmp Notice Intvl Mech Resale PBX Non-Dispatch (Switch Based) >= 10 Circuits	Retail PBX	0	1	0.17				0			
Avg Cmp Notice Intvl Mech Resale PBX Non-Dispatch < 10 Circuits	Retail PBX	107	21	5.09				16.85			
Avg Cmp Notice Intvl Mech Resale PBX Non-Dispatch >= 10 Circuits	Retail PBX	0	1	0.17				0			
Avg Cmp Notice Intvl Mech Resale Residence Dispatch < 10 Circuits	Retail Residence	22822	4401	5.19	188	110	1.71	21.98		1.6368	YES
Avg Cmp Notice Intvl Mech Resale Residence Dispatch >= 10 Circuits	Retail Residence	2	6	0.29				0.66			
Avg Cmp Notice Intvl Mech Resale Residence Non-Dispatch (Dispatch In) < 10 Circuits	Retail Residence	34939	36084	0.97	237	328	0.72	9.91		0.4481	YES
Avg Cmp Notice Intvl Mech Resale Residence Non-Dispatch (Dispatch In) >= 10 Circuit	Retail Residence										
Avg Cmp Notice Intvl Mech Resale Residence Non-Dispatch (Switch Based) < 10 Circu	Retail Residence	68106	76380	0.89	1005	1783	0.56	11.69		1.1707	YES
Avg Cmp Notice Intvl Mech Resale Residence Non-Dispatch (Switch Based) >= 10 Circ	Retail Residence										
Avg Cmp Notice Intvl Mech Resale Residence Non-Dispatch < 10 Circuits	Retail Residence	103045	112464	0.92	1242	2111	0.59	11.15		1.3386	YES
Avg Cmp Notice Intvl Mech Resale Residence Non-Dispatch >= 10 Circuits	Retail Residence										
Avg Cmp Notice Intvl Mech UNE Combos - Other Dispatch < 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatched Out & Dispatched In)	36196	6302	5.74	0	2	0.02	26.92		0.3008	YES
Avg Cmp Notice Intvl Mech UNE Combos - Other Dispatch >= 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatched Out & Dispatched In)	1168	82	14.25				37.76			
Avg Cmp Notice Intvl Mech UNE Combos - Other Non-Dispatch (Dispatch In) < 10 Circ	Retail Residence, Business and Design Dispatch (Including Dispatched Out & Dispatched In)	43866	39462	1.11				11.22			
Avg Cmp Notice Intvl Mech UNE Combos - Other Non-Dispatch (Dispatch In) >= 10 Cir	Retail Residence, Business and Design Dispatch (Including Dispatched Out & Dispatched In)	597	13	45.89				94.11			
Avg Cmp Notice Intvl Mech UNE Combos - Other Non-Dispatch (Switch Based) < 10 C	Retail Residence, Business and Design Dispatch (Including Dispatched Out & Dispatched In)	75705	81162	0.93				11.77			
Avg Cmp Notice Intvl Mech UNE Combos - Other Non-Dispatch (Switch Based) >= 10	Retail Residence, Business and Design Dispatch (Including Dispatched Out & Dispatched In)	1	2	0.45				0.4			
Avg Cmp Notice Intvl Mech UNE Combos - Other Non-Dispatch < 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatched Out & Dispatched In)	119571	120624	0.99				11.59			
Avg Cmp Notice Intvl Mech UNE Combos - Other Non-Dispatch >= 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatched Out & Dispatched In)	597	15	39.83				88.58			
Avg Cmp Notice Intvl Mech UNE Digital Loop < DS1 Dispatch < 10 Circuits	Retail Digital Loop < DS1	8958	1655	5.41	0	10	0.02	23.6		0.7209	YES
Avg Cmp Notice Intvl Mech UNE Digital Loop < DS1 Dispatch >= 10 Circuits	Retail Digital Loop < DS1	740	33	22.43				46.12			
Avg Cmp Notice Intvl Mech UNE Digital Loop < DS1 Non-Dispatch (Dispatch In) < 10 C	Retail Digital Loop < DS1	5961	2357	2.53				17.22			
Avg Cmp Notice Intvl Mech UNE Digital Loop < DS1 Non-Dispatch (Dispatch In) >= 10	Retail Digital Loop < DS1	0	2	0.02				0			
Avg Cmp Notice Intvl Mech UNE Digital Loop < DS1 Non-Dispatch (Switch Based) < 1	Retail Digital Loop < DS1	295	64	4.6				21.48			
Avg Cmp Notice Intvl Mech UNE Digital Loop < DS1 Non-Dispatch (Switch Based) >=	Retail Digital Loop < DS1										
Avg Cmp Notice Intvl Mech UNE Digital Loop < DS1 Non-Dispatch < 10 Circuits	Retail Digital Loop < DS1	6255	2421	2.58				17.35			
Avg Cmp Notice Intvl Mech UNE Digital Loop < DS1 Non-Dispatch >= 10 Circuits	Retail Digital Loop < DS1	0	2	0.02				0			
Avg Cmp Notice Intvl Mech UNE Digital Loop >= DS1 Dispatch < 10 Circuits	Retail Digital Loop >= DS1	1303	127	10.26	1	35	0.02	38.65		1.3882	YES
Avg Cmp Notice Intvl Mech UNE Digital Loop >= DS1 Dispatch >= 10 Circuits	Retail Digital Loop >= DS1										
Avg Cmp Notice Intvl Mech UNE Digital Loop >= DS1 Non-Dispatch (Dispatch In) < 10	Retail Digital Loop >= DS1	327	96	3.41	0	1	0.02	19.12		0.1764	YES
Avg Cmp Notice Intvl Mech UNE Digital Loop >= DS1 Non-Dispatch (Dispatch In) >= 1	Retail Digital Loop >= DS1	333	6	55.58				135.43			
Avg Cmp Notice Intvl Mech UNE Digital Loop >= DS1 Non-Dispatch (Switch Based) < 1	Retail Digital Loop >= DS1	176	76	2.32				8.25			
Avg Cmp Notice Intvl Mech UNE Digital Loop >= DS1 Non-Dispatch (Switch Based) >=	Retail Digital Loop >= DS1										
Avg Cmp Notice Intvl Mech UNE Digital Loop >= DS1 Non-Dispatch < 10 Circuits	Retail Digital Loop >= DS1	503	172	2.93	0	1	0.02	15.27		0.19	YES
Avg Cmp Notice Intvl Mech UNE Digital Loop >= DS1 Non-Dispatch >= 10 Circuits	Retail Digital Loop >= DS1	333	6	55.58				135.43			
Avg Cmp Notice Intvl Mech UNE ISDN Dispatch < 10 Circuits	Retail ISDN - BRI	1237	29	42.65	0	10	0.02	79.45		1.4632	YES
Avg Cmp Notice Intvl Mech UNE ISDN Dispatch >= 10 Circuits	Retail ISDN - BRI										
Avg Cmp Notice Intvl Mech UNE ISDN Non-Dispatch (Dispatch In) < 10 Circuits	Retail ISDN - BRI	1	3	0.34				0.13			
Avg Cmp Notice Intvl Mech UNE ISDN Non-Dispatch (Dispatch In) >= 10 Circuits	Retail ISDN - BRI										
Avg Cmp Notice Intvl Mech UNE ISDN Non-Dispatch (Switch Based) < 10 Circuits	Retail ISDN - BRI	3	9	0.33				0.15			
Avg Cmp Notice Intvl Mech UNE ISDN Non-Dispatch (Switch Based) >= 10 Circuits	Retail ISDN - BRI										
Avg Cmp Notice Intvl Mech UNE ISDN Non-Dispatch < 10 Circuits	Retail ISDN - BRI	4	12	0.33				0.14			
Avg Cmp Notice Intvl Mech UNE ISDN Non-Dispatch >= 10 Circuits	Retail ISDN - BRI										
Avg Cmp Notice Intvl Mech UNE Line Sharing Dispatch < 10 Circuits	ADSL Provided to Retail	7484	1600	4.68				20.67			
Avg Cmp Notice Intvl Mech UNE Line Sharing Dispatch >= 10 Circuits	ADSL Provided to Retail	0	1	0.02				0			
Avg Cmp Notice Intvl Mech UNE Line Sharing Non-Dispatch (Dispatch In) < 10 Circuits	ADSL Provided to Retail	5958	2347	2.54				17.26			
Avg Cmp Notice Intvl Mech UNE Line Sharing Non-Dispatch (Dispatch In) >= 10 Circuit	ADSL Provided to Retail										
Avg Cmp Notice Intvl Mech UNE Line Sharing Non-Dispatch (Switch Based) < 10 Circu	ADSL Provided to Retail	282	29	9.72				31.44			
Avg Cmp Notice Intvl Mech UNE Line Sharing Non-Dispatch (Switch Based) >= 10 Circ	ADSL Provided to Retail										
Avg Cmp Notice Intvl Mech UNE Line Sharing Non-Dispatch < 10 Circuits	ADSL Provided to Retail	6240	2376	2.63				17.51			
Avg Cmp Notice Intvl Mech UNE Line Sharing Non-Dispatch >= 10 Circuits	ADSL Provided to Retail										
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Dispatch < 10 Circuits	Retail Residence and Business	29072	5815	5	1369	553	2.48	22.26		2.5473	YES
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Dispatch >= 10 Circuits	Retail Residence and Business	6	31	0.19	0	3	0.02	0.69		0.4183	YES
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Non-Dispatch (Dispatch In)	Retail Residence and Business	42558	39402	1.08	6577	10659	0.62	10.99		3.8604	YES
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Non-Dispatch (Dispatch In)	Retail Residence and Business	333	6	55.58				135.43			
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Non-Dispatch (Switch Base	Retail Residence and Business	75549	81061	0.93	6924	8819	0.79	11.77		1.1124	YES
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Non-Dispatch (Switch Base	Retail Residence and Business	1	2	0.45				0.4			
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Non-Dispatch < 10 Circuits	Retail Residence and Business	118108	120463	0.98	13501	19478	0.69	11.52		3.2286	YES
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Non-Dispatch >= 10 Circuit	Retail Residence and Business	334	8	41.8				117.27			
Avg Cmp Notice Intvl Mech UNE Other Design Dispatch < 10 Circuits	Retail Design	7124	487	14.63				58.14			
Avg Cmp Notice Intvl Mech UNE Other Design Dispatch >= 10 Circuits	Retail Design	1162	51	22.79				45.97			
Avg Cmp Notice Intvl Mech UNE Other Design Non-Dispatch (Dispatch In) < 10 Circuits	Retail Design	1308	60	21.8				55.98			
Avg Cmp Notice Intvl Mech UNE Other Design Non-Dispatch (Dispatch In) >= 10 Circu	Retail Design	263	7	37.58				47.47			
Avg Cmp Notice Intvl Mech UNE Other Design Non-Dispatch (Switch Based) < 10 Circu	Retail Design	156	101	1.54				6.89			
Avg Cmp Notice Intvl Mech UNE Other Design Non-Dispatch (Switch Based) >= 10 Cir	Retail Design										
Avg Cmp Notice Intvl Mech UNE Other Design Non-Dispatch < 10 Circuits	Retail Design	1464	161	9.09				35.8			
Avg Cmp Notice Intvl Mech UNE Other Design Non-Dispatch >= 10 Circuits	Retail Design	263	7	37.58				47.47			
Avg Cmp Notice Intvl Mech UNE Other Non-Design Dispatch < 10 Circuits	Retail Residence and Business	29072	5815	5				22.26			
Avg Cmp Notice Intvl Mech UNE Other Non-Design Dispatch >= 10 Circuits	Retail Residence and Business	6	31	0.19				0.69			
Avg Cmp Notice Intvl Mech UNE Other Non-Design Non-Dispatch (Dispatch In) < 10 Ci	Retail Residence and Business	42558	39402	1.08				10.99			
Avg Cmp Notice Intvl Mech UNE Other Non-Design Non-Dispatch (Dispatch In) >= 10 C	Retail Residence and Business	333	6	55.58				135.43			
Avg Cmp Notice Intvl Mech UNE Other Non-Design Non-Dispatch (Switch Based) < 10	Retail Residence and Business	75549	81061	0.93				11.77			

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Kentucky, December 2003

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Avg Cmp Notice Intvl Mech UNE Other Non-Design Non-Dispatch (Switch Based) >= 1	Retail Residence and Business	1	2	0.45				0.4			
Avg Cmp Notice Intvl Mech UNE Other Non-Design Non-Dispatch < 10 Circuits	Retail Residence and Business	118108	120463	0.98				11.52			
Avg Cmp Notice Intvl Mech UNE Other Non-Design Non-Dispatch >= 10 Circuits	Retail Residence and Business	334	8	41.8				117.27			
Avg Cmp Notice Intvl Mech UNE Switch Ports Dispatch < 10 Circuits	Retail Residence and Business (POTS)	28730	5725	5.02				22.28			
Avg Cmp Notice Intvl Mech UNE Switch Ports Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	6	30	0.2				0.7			
Avg Cmp Notice Intvl Mech UNE Switch Ports Non-Dispatch (Dispatch In) < 10 Circuits	Retail Residence and Business (POTS)	42070	39241	1.07				10.95			
Avg Cmp Notice Intvl Mech UNE Switch Ports Non-Dispatch (Dispatch In) >= 10 Circuit	Retail Residence and Business (POTS)										
Avg Cmp Notice Intvl Mech UNE Switch Ports Non-Dispatch (Switch Based) < 10 Circu	Retail Residence and Business (POTS)	75344	80992	0.93				11.77			
Avg Cmp Notice Intvl Mech UNE Switch Ports Non-Dispatch (Switch Based) >= 10 Circ	Retail Residence and Business (POTS)	1	1	0.73				0			
Avg Cmp Notice Intvl Mech UNE Switch Ports Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	117413	120233	0.98				11.51			
Avg Cmp Notice Intvl Mech UNE Switch Ports Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	1	1	0.73				0			
Avg Cmp Notice Intvl Mech UNE xDSL (HDSL, ADSL, and UCL) Dispatch < 10 Circuits	ADSL Provided to Retail	7484	1600	4.68				20.67			
Avg Cmp Notice Intvl Mech UNE xDSL (HDSL, ADSL, and UCL) Dispatch >= 10 Circuit	ADSL Provided to Retail	0	1	0.02				0			
Avg Cmp Notice Intvl Mech UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch (Dispatc	ADSL Provided to Retail	5958	2347	2.54				17.26			
Avg Cmp Notice Intvl Mech UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch (Dispatc	ADSL Provided to Retail										
Avg Cmp Notice Intvl Mech UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch (Switch	ADSL Provided to Retail	282	29	9.72				31.44			
Avg Cmp Notice Intvl Mech UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch (Switch	ADSL Provided to Retail										
Avg Cmp Notice Intvl Mech UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch < 10 Ci	ADSL Provided to Retail	6240	2376	2.63				17.51			
Avg Cmp Notice Intvl Mech UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch >= 10 C	ADSL Provided to Retail										
Avg Cmp Notice Intvl Mech UNE xDSL With Conditioning Dispatch < 10 Circuits	ADSL Provided to Retail	7484	1600	4.68				20.67			
Avg Cmp Notice Intvl Mech UNE xDSL With Conditioning Dispatch >= 10 Circuits	ADSL Provided to Retail	0	1	0.02				0			
Avg Cmp Notice Intvl Mech UNE xDSL With Conditioning Non-Dispatch (Dispatch In) <	ADSL Provided to Retail	5958	2347	2.54				17.26			
Avg Cmp Notice Intvl Mech UNE xDSL With Conditioning Non-Dispatch (Dispatch In) >	ADSL Provided to Retail										
Avg Cmp Notice Intvl Mech UNE xDSL With Conditioning Non-Dispatch (Switch Based	ADSL Provided to Retail	282	29	9.72				31.44			
Avg Cmp Notice Intvl Mech UNE xDSL With Conditioning Non-Dispatch (Switch Based	ADSL Provided to Retail										
Avg Cmp Notice Intvl Mech UNE xDSL With Conditioning Non-Dispatch < 10 Circuits	ADSL Provided to Retail	6240	2376	2.63				17.51			
Avg Cmp Notice Intvl Mech UNE xDSL With Conditioning Non-Dispatch >= 10 Circuits	ADSL Provided to Retail										
Avg Cmp Notice Intvl Mech UNE xDSL Without Conditioning Dispatch < 10 Circuits	ADSL Provided to Retail	7484	1600	4.68				20.67			
Avg Cmp Notice Intvl Mech UNE xDSL Without Conditioning Dispatch >= 10 Circuits	ADSL Provided to Retail	0	1	0.02				0			
Avg Cmp Notice Intvl Mech UNE xDSL Without Conditioning Non-Dispatch (Dispatch In	ADSL Provided to Retail	5958	2347	2.54				17.26			
Avg Cmp Notice Intvl Mech UNE xDSL Without Conditioning Non-Dispatch (Dispatch In	ADSL Provided to Retail										
Avg Cmp Notice Intvl Mech UNE xDSL Without Conditioning Non-Dispatch (Switch Bas	ADSL Provided to Retail	282	29	9.72				31.44			
Avg Cmp Notice Intvl Mech UNE xDSL Without Conditioning Non-Dispatch (Switch Bas	ADSL Provided to Retail										
Avg Cmp Notice Intvl Mech UNE xDSL Without Conditioning Non-Dispatch < 10 Circuit	ADSL Provided to Retail	6240	2376	2.63				17.51			
Avg Cmp Notice Intvl Mech UNE xDSL Without Conditioning Non-Dispatch >= 10 Circu	ADSL Provided to Retail										
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop Design Dispatch < 10 Circuits		[redacted]						[redacted]			
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop Design Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop Design Non-Dispatch (Dispatch In) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop Design Non-Dispatch (Dispatch In) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop Design Non-Dispatch (Switch Based) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop Design Non-Dispatch (Switch Based) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop Design Non-Dispatch < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop Design Non-Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop Non-Design Dispatch < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop Non-Design Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop Non-Design Non-Dispatch (Dispatch In) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop Non-Design Non-Dispatch (Switch Based) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop Non-Design Non-Dispatch (Switch Based) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop Non-Design Non-Dispatch < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop Non-Design Non-Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/INP - Design Dispatch < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/INP - Design Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/INP - Design Non-Dispatch (Dispatch In) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/INP - Design Non-Dispatch (Dispatch In) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/INP - Design Non-Dispatch (Switch Based) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/INP - Design Non-Dispatch (Switch Based) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/INP - Design Non-Dispatch < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/INP - Design Non-Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/INP - Non-Design Dispatch < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/INP - Non-Design Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/INP - Non-Design Non-Dispatch (Dispatch In) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/INP - Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/INP - Non-Design Non-Dispatch (Switch Based) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/INP - Non-Design Non-Dispatch (Switch Based) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/INP - Non-Design Non-Dispatch < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/INP - Non-Design Non-Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/LNP - Design Dispatch < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/LNP - Design Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/LNP - Design Non-Dispatch (Dispatch In) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/LNP - Design Non-Dispatch (Dispatch In) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/LNP - Design Non-Dispatch (Switch Based) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/LNP - Design Non-Dispatch (Switch Based) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/LNP - Design Non-Dispatch < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/LNP - Design Non-Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/LNP - Non-Design Dispatch < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/LNP - Non-Design Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dispatch In) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Switch Based) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Switch Based) >= 10 Circuits											

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Avg Cmp Notice Intvl Non-Mech ZW Analog Loop w/LNP - Non-Design Non-Dispatch < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech ZW Analog Loop w/LNP - Non-Design Non-Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech INP (Standalone) Dispatch < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech INP (Standalone) Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech INP (Standalone) Non-Dispatch (Dispatch In) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech INP (Standalone) Non-Dispatch (Dispatch In) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech INP (Standalone) Non-Dispatch (Switch Based) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech INP (Standalone) Non-Dispatch (Switch Based) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech INP (Standalone) Non-Dispatch < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech INP (Standalone) Non-Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech LNP (Standalone) Dispatch < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech LNP (Standalone) Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech LNP (Standalone) Non-Dispatch (Dispatch In) < 10 Circuits					15	4	3.75				Diagnostic
Avg Cmp Notice Intvl Non-Mech LNP (Standalone) Non-Dispatch (Dispatch In) >= 10 Circuits					1	2	0.3				Diagnostic
Avg Cmp Notice Intvl Non-Mech LNP (Standalone) Non-Dispatch (Switch Based) < 10 Circuits					80	35	2.29				Diagnostic
Avg Cmp Notice Intvl Non-Mech LNP (Standalone) Non-Dispatch (Switch Based) >= 10 Circuits					0	1	0.12				Diagnostic
Avg Cmp Notice Intvl Non-Mech LNP (Standalone) Non-Dispatch < 10 Circuits					95	39	2.44				Diagnostic
Avg Cmp Notice Intvl Non-Mech LNP (Standalone) Non-Dispatch >= 10 Circuits					1	3	0.24				Diagnostic
Avg Cmp Notice Intvl Non-Mech Local Interconnection Trunks Dispatch					142	5	28.34				Diagnostic
Avg Cmp Notice Intvl Non-Mech Local Interconnection Trunks Non-Dispatch											Diagnostic
Avg Cmp Notice Intvl Non-Mech Local Transport (Unbundled Interoffice Transport) Dispatch < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Local Transport (Unbundled Interoffice Transport) Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Local Transport (Unbundled Interoffice Transport) Non-Dispatch (Dispatch In) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Local Transport (Unbundled Interoffice Transport) Non-Dispatch (Dispatch In) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Local Transport (Unbundled Interoffice Transport) Non-Dispatch (Switch Based) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Local Transport (Unbundled Interoffice Transport) Non-Dispatch (Switch Based) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Local Transport (Unbundled Interoffice Transport) Non-Dispatch < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Local Transport (Unbundled Interoffice Transport) Non-Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale Business Dispatch < 10 Circuits					22	2	11.21				Diagnostic
Avg Cmp Notice Intvl Non-Mech Resale Business Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale Business Non-Dispatch (Dispatch In) < 10 Circuits					40	3	13.29				Diagnostic
Avg Cmp Notice Intvl Non-Mech Resale Business Non-Dispatch (Dispatch In) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale Business Non-Dispatch (Switch Based) < 10 Circuits					20	1	20.13				Diagnostic
Avg Cmp Notice Intvl Non-Mech Resale Business Non-Dispatch (Switch Based) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale Business Non-Dispatch < 10 Circuits					60	4	15				Diagnostic
Avg Cmp Notice Intvl Non-Mech Resale Business Non-Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale Centrex Dispatch < 10 Circuits					22	1	22.38				Diagnostic
Avg Cmp Notice Intvl Non-Mech Resale Centrex Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale Centrex Non-Dispatch (Dispatch In) < 10 Circuits					14	1	14				Diagnostic
Avg Cmp Notice Intvl Non-Mech Resale Centrex Non-Dispatch (Dispatch In) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale Centrex Non-Dispatch (Switch Based) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale Centrex Non-Dispatch (Switch Based) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale Centrex Non-Dispatch < 10 Circuits					14	1	14				Diagnostic
Avg Cmp Notice Intvl Non-Mech Resale Centrex Non-Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale Design Dispatch < 10 Circuits					2665	9	296.15				Diagnostic
Avg Cmp Notice Intvl Non-Mech Resale Design Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale Design Non-Dispatch (Dispatch In) < 10 Circuits					3596	10	359.6				Diagnostic
Avg Cmp Notice Intvl Non-Mech Resale Design Non-Dispatch (Dispatch In) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale Design Non-Dispatch (Switch Based) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale Design Non-Dispatch (Switch Based) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale Design Non-Dispatch < 10 Circuits					3596	10	359.6				Diagnostic
Avg Cmp Notice Intvl Non-Mech Resale Design Non-Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale ISDN Dispatch < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale ISDN Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale ISDN Non-Dispatch (Dispatch In) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale ISDN Non-Dispatch (Dispatch In) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale ISDN Non-Dispatch (Switch Based) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale ISDN Non-Dispatch (Switch Based) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale ISDN Non-Dispatch < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale ISDN Non-Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale PBX Dispatch < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale PBX Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale PBX Non-Dispatch (Dispatch In) < 10 Circuits					12	1	11.87				Diagnostic
Avg Cmp Notice Intvl Non-Mech Resale PBX Non-Dispatch (Dispatch In) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale PBX Non-Dispatch (Switch Based) < 10 Circuits					20	1	20.13				Diagnostic
Avg Cmp Notice Intvl Non-Mech Resale PBX Non-Dispatch (Switch Based) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale PBX Non-Dispatch < 10 Circuits					32	2	16				Diagnostic
Avg Cmp Notice Intvl Non-Mech Resale PBX Non-Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale Residence Dispatch < 10 Circuits					91	7	13				Diagnostic
Avg Cmp Notice Intvl Non-Mech Resale Residence Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale Residence Non-Dispatch (Dispatch In) < 10 Circuits					100	11	9.09				Diagnostic
Avg Cmp Notice Intvl Non-Mech Resale Residence Non-Dispatch (Dispatch In) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale Residence Non-Dispatch (Switch Based) < 10 Circuits					72	35	2.07				Diagnostic
Avg Cmp Notice Intvl Non-Mech Resale Residence Non-Dispatch (Switch Based) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale Residence Non-Dispatch < 10 Circuits					172	46	3.75				Diagnostic
Avg Cmp Notice Intvl Non-Mech Resale Residence Non-Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Combos - Other Dispatch < 10 Circuits					217	17	12.75				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Combos - Other Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Combos - Other Non-Dispatch (Dispatch In) < 10 Circuits					16	1	15.92				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Combos - Other Non-Dispatch (Dispatch In) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Combos - Other Non-Dispatch (Switch Based) < 10 Circuits											

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Avg Cmp Notice Intvl Non-Mech UNE Combos - Other Non-Dispatch (Switch Based) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Combos - Other Non-Dispatch < 10 Circuits					16	1	15.92				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Combos - Other Non-Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Digital Loop < DS1 Dispatch < 10 Circuits					19	1	18.53				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Digital Loop < DS1 Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Digital Loop < DS1 Non-Dispatch (Dispatch In) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Digital Loop < DS1 Non-Dispatch (Dispatch In) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Digital Loop < DS1 Non-Dispatch (Switch Based) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Digital Loop < DS1 Non-Dispatch (Switch Based) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Digital Loop < DS1 Non-Dispatch < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Digital Loop < DS1 Non-Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Digital Loop >= DS1 Dispatch < 10 Circuits					50	5	10.08				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Digital Loop >= DS1 Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Digital Loop >= DS1 Non-Dispatch (Dispatch In) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Digital Loop >= DS1 Non-Dispatch (Dispatch In) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Digital Loop >= DS1 Non-Dispatch (Switch Based) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Digital Loop >= DS1 Non-Dispatch (Switch Based) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Digital Loop >= DS1 Non-Dispatch < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Digital Loop >= DS1 Non-Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE ISDN Dispatch < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE ISDN Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE ISDN Non-Dispatch (Dispatch In) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE ISDN Non-Dispatch (Dispatch In) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE ISDN Non-Dispatch (Switch Based) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE ISDN Non-Dispatch (Switch Based) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE ISDN Non-Dispatch < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE ISDN Non-Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Line Sharing Dispatch < 10 Circuits					0	2	0.02				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Line Sharing Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Line Sharing Non-Dispatch (Dispatch In) < 10 Circuits					44	129	0.34				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Line Sharing Non-Dispatch (Dispatch In) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Line Sharing Non-Dispatch (Switch Based) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Line Sharing Non-Dispatch (Switch Based) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Line Sharing Non-Dispatch < 10 Circuits					44	129	0.34				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Line Sharing Non-Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Dispatch < 10 Circuits					356	32	11.12				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Dispatch >= 10 Circuits					110	2	54.94				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Non-Dispatch (Dispatch In) < 10 Circuits					658	62	10.62				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Non-Dispatch (Dispatch In) >= 10 Circuits					53	3	17.65				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Non-Dispatch (Switch Based) < 10 Circuits					513	206	2.49				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Non-Dispatch (Switch Based) >= 10 Circuits					14	1	14				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Non-Dispatch < 10 Circuits					1171	268	4.37				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Non-Dispatch >= 10 Circuits					67	4	16.74				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Other Design Dispatch < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Other Design Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Other Design Non-Dispatch (Dispatch In) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Other Design Non-Dispatch (Dispatch In) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Other Design Non-Dispatch (Switch Based) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Other Design Non-Dispatch (Switch Based) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Other Design Non-Dispatch < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Other Design Non-Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Other Non-Design Dispatch < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Other Non-Design Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Other Non-Design Non-Dispatch (Dispatch In) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Other Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Other Non-Design Non-Dispatch (Switch Based) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Other Non-Design Non-Dispatch (Switch Based) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Other Non-Design Non-Dispatch < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Other Non-Design Non-Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Switch Ports Dispatch < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Switch Ports Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Switch Ports Non-Dispatch (Dispatch In) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Switch Ports Non-Dispatch (Dispatch In) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Switch Ports Non-Dispatch (Switch Based) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Switch Ports Non-Dispatch (Switch Based) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Switch Ports Non-Dispatch < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Switch Ports Non-Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE xDSL (HDSL, ADSL, and UCL) Dispatch < 10 Circuits					19	1	18.53				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE xDSL (HDSL, ADSL, and UCL) Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch (Dispatch In) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch (Dispatch In) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch (Switch Based) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch (Switch Based) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE xDSL With Conditioning Dispatch < 10 Circuits					19	1	18.53				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE xDSL With Conditioning Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE xDSL With Conditioning Non-Dispatch (Dispatch In) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE xDSL With Conditioning Non-Dispatch (Dispatch In) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE xDSL With Conditioning Non-Dispatch (Switch Based) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE xDSL With Conditioning Non-Dispatch (Switch Based) >= 10 Circuits											

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Avg Cmp Notice Intvl Non-Mech UNE xDSL With Conditioning Non-Dispatch < 10 Circuits		[redacted]						[redacted]			
Avg Cmp Notice Intvl Non-Mech UNE xDSL With Conditioning Non-Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE xDSL Without Conditioning Dispatch < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE xDSL Without Conditioning Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE xDSL Without Conditioning Non-Dispatch (Dispatch In) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE xDSL Without Conditioning Non-Dispatch (Dispatch In) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE xDSL Without Conditioning Non-Dispatch (Switch Based) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE xDSL Without Conditioning Non-Dispatch (Switch Based) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE xDSL Without Conditioning Non-Dispatch < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE xDSL Without Conditioning Non-Dispatch >= 10 Circuits											
Coordinated Customer Conversion Interval											
CCC Interim Number Portability (INP) - Loop	95.00%	[redacted]						[redacted]			
CCC Local Number Portability (LNP) - Loop	95.00%										
Held Order Interval											
Held Order Intvl & Mean 2W Analog Loop Design < 10 Circuits Equipment	Retail Residence and Business Dispatch										
Held Order Intvl & Mean 2W Analog Loop Design < 10 Circuits Facilities	Retail Residence and Business Dispatch	1606	79	20.33				18.8474			
Held Order Intvl & Mean 2W Analog Loop Design < 10 Circuits Other	Retail Residence and Business Dispatch	225	26	8.65				10.8368			
Held Order Intvl & Mean 2W Analog Loop Design >= 10 Circuits Equipment	Retail Residence and Business Dispatch										
Held Order Intvl & Mean 2W Analog Loop Design >= 10 Circuits Facilities	Retail Residence and Business Dispatch										
Held Order Intvl & Mean 2W Analog Loop Design >= 10 Circuits Other	Retail Residence and Business Dispatch										
Held Order Intvl & Mean 2W Analog Loop Non-Design < 10 Circuits Equipment	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Held Order Intvl & Mean 2W Analog Loop Non-Design < 10 Circuits Facilities	Retail Residence and Business (POTS) Excluding Switch -Based Orders	1606	79	20.33				18.8474			
Held Order Intvl & Mean 2W Analog Loop Non-Design < 10 Circuits Other	Retail Residence and Business (POTS) Excluding Switch -Based Orders	225	26	8.65				10.8368			
Held Order Intvl & Mean 2W Analog Loop Non-Design >= 10 Circuits Equipment	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Held Order Intvl & Mean 2W Analog Loop Non-Design >= 10 Circuits Facilities	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Held Order Intvl & Mean 2W Analog Loop Non-Design >= 10 Circuits Other	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Held Order Intvl & Mean 2W Analog Loop w/INP - Design < 10 Circuits Equipment	Retail Residence and Business Dispatch										
Held Order Intvl & Mean 2W Analog Loop w/INP - Design < 10 Circuits Facilities	Retail Residence and Business Dispatch	1606	79	20.33				18.8474			
Held Order Intvl & Mean 2W Analog Loop w/INP - Design < 10 Circuits Other	Retail Residence and Business Dispatch	225	26	8.65				10.8368			
Held Order Intvl & Mean 2W Analog Loop w/INP - Design >= 10 Circuits Equipment	Retail Residence and Business Dispatch										
Held Order Intvl & Mean 2W Analog Loop w/INP - Design >= 10 Circuits Facilities	Retail Residence and Business Dispatch										
Held Order Intvl & Mean 2W Analog Loop w/INP - Design >= 10 Circuits Other	Retail Residence and Business Dispatch										
Held Order Intvl & Mean 2W Analog Loop w/INP - Non-Design < 10 Circuits Equipmen	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Held Order Intvl & Mean 2W Analog Loop w/INP - Non-Design < 10 Circuits Facilities	Retail Residence and Business (POTS) Excluding Switch -Based Orders	1606	79	20.33				18.8474			
Held Order Intvl & Mean 2W Analog Loop w/INP - Non-Design < 10 Circuits Other	Retail Residence and Business (POTS) Excluding Switch -Based Orders	225	26	8.65				10.8368			
Held Order Intvl & Mean 2W Analog Loop w/INP - Non-Design >= 10 Circuits Equipme	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Held Order Intvl & Mean 2W Analog Loop w/INP - Non-Design >= 10 Circuits Facilities	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Held Order Intvl & Mean 2W Analog Loop w/INP - Non-Design >= 10 Circuits Other	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Held Order Intvl & Mean 2W Analog Loop w/LNP - Design < 10 Circuits Equipment	Retail Residence and Business Dispatch										
Held Order Intvl & Mean 2W Analog Loop w/LNP - Design < 10 Circuits Facilities	Retail Residence and Business Dispatch	1606	79	20.33				18.8474			
Held Order Intvl & Mean 2W Analog Loop w/LNP - Design < 10 Circuits Other	Retail Residence and Business Dispatch	225	26	8.65				10.8368			
Held Order Intvl & Mean 2W Analog Loop w/LNP - Design >= 10 Circuits Equipment	Retail Residence and Business Dispatch										
Held Order Intvl & Mean 2W Analog Loop w/LNP - Design >= 10 Circuits Facilities	Retail Residence and Business Dispatch										
Held Order Intvl & Mean 2W Analog Loop w/LNP - Design >= 10 Circuits Other	Retail Residence and Business Dispatch										
Held Order Intvl & Mean 2W Analog Loop w/LNP - Non-Design < 10 Circuits Equipmer	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Held Order Intvl & Mean 2W Analog Loop w/LNP - Non-Design < 10 Circuits Facilities	Retail Residence and Business (POTS) Excluding Switch -Based Orders	1606	79	20.33				18.8474			
Held Order Intvl & Mean 2W Analog Loop w/LNP - Non-Design < 10 Circuits Other	Retail Residence and Business (POTS) Excluding Switch -Based Orders	225	26	8.65				10.8368			
Held Order Intvl & Mean 2W Analog Loop w/LNP - Non-Design >= 10 Circuits Equipme	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Held Order Intvl & Mean 2W Analog Loop w/LNP - Non-Design >= 10 Circuits Facilities	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Held Order Intvl & Mean 2W Analog Loop w/LNP - Non-Design >= 10 Circuits Other	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Held Order Intvl & Mean INP (Standalone) < 10 Circuits Equipment	Retail Residence and Business (POTS)										
Held Order Intvl & Mean INP (Standalone) < 10 Circuits Facilities	Retail Residence and Business (POTS)	1606	79	20.33				18.8474			
Held Order Intvl & Mean INP (Standalone) < 10 Circuits Other	Retail Residence and Business (POTS)	225	26	8.65				10.8368			
Held Order Intvl & Mean INP (Standalone) >= 10 Circuits Equipment	Retail Residence and Business (POTS)										
Held Order Intvl & Mean INP (Standalone) >= 10 Circuits Facilities	Retail Residence and Business (POTS)										
Held Order Intvl & Mean INP (Standalone) >= 10 Circuits Other	Retail Residence and Business (POTS)										
Held Order Intvl & Mean LNP (Standalone) < 10 Circuits Equipment	Retail Residence and Business (POTS)										
Held Order Intvl & Mean LNP (Standalone) < 10 Circuits Facilities	Retail Residence and Business (POTS)	1606	79	20.33				18.8474			
Held Order Intvl & Mean LNP (Standalone) < 10 Circuits Other	Retail Residence and Business (POTS)	225	26	8.65				10.8368			
Held Order Intvl & Mean LNP (Standalone) >= 10 Circuits Equipment	Retail Residence and Business (POTS)										
Held Order Intvl & Mean LNP (Standalone) >= 10 Circuits Facilities	Retail Residence and Business (POTS)										
Held Order Intvl & Mean LNP (Standalone) >= 10 Circuits Other	Retail Residence and Business (POTS)										
Held Order Intvl & Mean Local Interconnection Trunks Equipment	Local Interconnection Trunks										
Held Order Intvl & Mean Local Interconnection Trunks Facilities	Local Interconnection Trunks										
Held Order Intvl & Mean Local Interconnection Trunks Other	Local Interconnection Trunks										
Held Order Intvl & Mean Local Transport (Unbundled Interoffice Transport) < 10 Circuit	Retail DS1/DS3 Interoffice										
Held Order Intvl & Mean Local Transport (Unbundled Interoffice Transport) < 10 Circuit	Retail DS1/DS3 Interoffice										
Held Order Intvl & Mean Local Transport (Unbundled Interoffice Transport) < 10 Circuit	Retail DS1/DS3 Interoffice										
Held Order Intvl & Mean Local Transport (Unbundled Interoffice Transport) >= 10 Circu	Retail DS1/DS3 Interoffice										
Held Order Intvl & Mean Local Transport (Unbundled Interoffice Transport) >= 10 Circu	Retail DS1/DS3 Interoffice										
Held Order Intvl & Mean Local Transport (Unbundled Interoffice Transport) >= 10 Circu	Retail DS1/DS3 Interoffice										
Held Order Intvl & Mean Resale Business < 10 Circuits Equipment	Retail Business										
Held Order Intvl & Mean Resale Business < 10 Circuits Facilities	Retail Business	198	11	18				17.0763			
Held Order Intvl & Mean Resale Business < 10 Circuits Other	Retail Business	8	1	8				0			
Held Order Intvl & Mean Resale Business >= 10 Circuits Equipment	Retail Business										
Held Order Intvl & Mean Resale Business >= 10 Circuits Facilities	Retail Business										
Held Order Intvl & Mean Resale Business >= 10 Circuits Other	Retail Business										
Held Order Intvl & Mean Resale Centrex < 10 Circuits Equipment	Retail Centrex										
Held Order Intvl & Mean Resale Centrex < 10 Circuits Facilities	Retail Centrex										
Held Order Intvl & Mean Resale Centrex < 10 Circuits Other	Retail Centrex										

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Held Order Intvl & Mean Resale Centrex >= 10 Circuits Equipment	Retail Centrex										
Held Order Intvl & Mean Resale Centrex >= 10 Circuits Facilities	Retail Centrex										
Held Order Intvl & Mean Resale Centrex >= 10 Circuits Other	Retail Centrex										
Held Order Intvl & Mean Resale Design < 10 Circuits Equipment	Retail Design										
Held Order Intvl & Mean Resale Design < 10 Circuits Facilities	Retail Design	3	1	3				0			
Held Order Intvl & Mean Resale Design < 10 Circuits Other	Retail Design										
Held Order Intvl & Mean Resale Design >= 10 Circuits Equipment	Retail Design										
Held Order Intvl & Mean Resale Design >= 10 Circuits Facilities	Retail Design										
Held Order Intvl & Mean Resale Design >= 10 Circuits Other	Retail Design										
Held Order Intvl & Mean Resale ISDN < 10 Circuits Equipment	Retail ISDN										
Held Order Intvl & Mean Resale ISDN < 10 Circuits Facilities	Retail ISDN										
Held Order Intvl & Mean Resale ISDN < 10 Circuits Other	Retail ISDN										
Held Order Intvl & Mean Resale ISDN >= 10 Circuits Equipment	Retail ISDN										
Held Order Intvl & Mean Resale ISDN >= 10 Circuits Facilities	Retail ISDN										
Held Order Intvl & Mean Resale ISDN >= 10 Circuits Other	Retail ISDN										
Held Order Intvl & Mean Resale PBX < 10 Circuits Equipment	Retail PBX										
Held Order Intvl & Mean Resale PBX < 10 Circuits Facilities	Retail PBX										
Held Order Intvl & Mean Resale PBX < 10 Circuits Other	Retail PBX										
Held Order Intvl & Mean Resale PBX >= 10 Circuits Equipment	Retail PBX										
Held Order Intvl & Mean Resale PBX >= 10 Circuits Facilities	Retail PBX										
Held Order Intvl & Mean Resale PBX >= 10 Circuits Other	Retail PBX										
Held Order Intvl & Mean Resale Residence < 10 Circuits Equipment	Retail Residence										
Held Order Intvl & Mean Resale Residence < 10 Circuits Facilities	Retail Residence	1408	68	20.71				19.209			
Held Order Intvl & Mean Resale Residence < 10 Circuits Other	Retail Residence	217	25	8.68	5	1	5	11.0594	11.2784	0.3263	YES
Held Order Intvl & Mean Resale Residence >= 10 Circuits Equipment	Retail Residence										
Held Order Intvl & Mean Resale Residence >= 10 Circuits Facilities	Retail Residence										
Held Order Intvl & Mean Resale Residence >= 10 Circuits Other	Retail Residence										
Held Order Intvl & Mean UNE Combos - Other < 10 Circuits Equipment	Retail Residence, Business and Design Dispatch										
Held Order Intvl & Mean UNE Combos - Other < 10 Circuits Facilities	Retail Residence, Business and Design Dispatch	1609	80	20.11				18.8277			
Held Order Intvl & Mean UNE Combos - Other < 10 Circuits Other	Retail Residence, Business and Design Dispatch	225	26	8.65				10.8368			
Held Order Intvl & Mean UNE Combos - Other >= 10 Circuits Equipment	Retail Residence, Business and Design Dispatch										
Held Order Intvl & Mean UNE Combos - Other >= 10 Circuits Facilities	Retail Residence, Business and Design Dispatch										
Held Order Intvl & Mean UNE Combos - Other >= 10 Circuits Other	Retail Residence, Business and Design Dispatch										
Held Order Intvl & Mean UNE Digital Loop < DS1 < 10 Circuits Equipment	Retail Digital Loop < DS1										
Held Order Intvl & Mean UNE Digital Loop < DS1 < 10 Circuits Facilities	Retail Digital Loop < DS1	60	6	10				8.7864			
Held Order Intvl & Mean UNE Digital Loop < DS1 < 10 Circuits Other	Retail Digital Loop < DS1	14	1	14				0			
Held Order Intvl & Mean UNE Digital Loop < DS1 >= 10 Circuits Equipment	Retail Digital Loop < DS1										
Held Order Intvl & Mean UNE Digital Loop < DS1 >= 10 Circuits Facilities	Retail Digital Loop < DS1										
Held Order Intvl & Mean UNE Digital Loop < DS1 >= 10 Circuits Other	Retail Digital Loop < DS1										
Held Order Intvl & Mean UNE Digital Loop >= DS1 < 10 Circuits Equipment	Retail Digital Loop >= DS1										
Held Order Intvl & Mean UNE Digital Loop >= DS1 < 10 Circuits Facilities	Retail Digital Loop >= DS1										
Held Order Intvl & Mean UNE Digital Loop >= DS1 < 10 Circuits Other	Retail Digital Loop >= DS1										
Held Order Intvl & Mean UNE Digital Loop >= DS1 >= 10 Circuits Equipment	Retail Digital Loop >= DS1										
Held Order Intvl & Mean UNE Digital Loop >= DS1 >= 10 Circuits Facilities	Retail Digital Loop >= DS1										
Held Order Intvl & Mean UNE Digital Loop >= DS1 >= 10 Circuits Other	Retail Digital Loop >= DS1										
Held Order Intvl & Mean UNE ISDN < 10 Circuits Equipment	Retail ISDN - BRI										
Held Order Intvl & Mean UNE ISDN < 10 Circuits Facilities	Retail ISDN - BRI										
Held Order Intvl & Mean UNE ISDN < 10 Circuits Other	Retail ISDN - BRI										
Held Order Intvl & Mean UNE ISDN >= 10 Circuits Equipment	Retail ISDN - BRI										
Held Order Intvl & Mean UNE ISDN >= 10 Circuits Facilities	Retail ISDN - BRI										
Held Order Intvl & Mean UNE ISDN >= 10 Circuits Other	Retail ISDN - BRI										
Held Order Intvl & Mean UNE Line Sharing < 10 Circuits Equipment	ADSL Provided to Retail										
Held Order Intvl & Mean UNE Line Sharing < 10 Circuits Facilities	ADSL Provided to Retail	60	6	10				8.7864			
Held Order Intvl & Mean UNE Line Sharing < 10 Circuits Other	ADSL Provided to Retail	14	1	14				0			
Held Order Intvl & Mean UNE Line Sharing >= 10 Circuits Equipment	ADSL Provided to Retail										
Held Order Intvl & Mean UNE Line Sharing >= 10 Circuits Facilities	ADSL Provided to Retail										
Held Order Intvl & Mean UNE Line Sharing >= 10 Circuits Other	ADSL Provided to Retail										
Held Order Intvl & Mean UNE Loop + Port Combinations < 10 Circuits Equipment	Retail Residence and Business										
Held Order Intvl & Mean UNE Loop + Port Combinations < 10 Circuits Facilities	Retail Residence and Business	1606	79	20.33	94	6	15.67	18.8474	7.9813	0.5842	YES
Held Order Intvl & Mean UNE Loop + Port Combinations < 10 Circuits Other	Retail Residence and Business	225	26	8.65	4	2	2	10.8368	7.952	0.8368	YES
Held Order Intvl & Mean UNE Loop + Port Combinations >= 10 Circuits Equipment	Retail Residence and Business										
Held Order Intvl & Mean UNE Loop + Port Combinations >= 10 Circuits Facilities	Retail Residence and Business										
Held Order Intvl & Mean UNE Loop + Port Combinations >= 10 Circuits Other	Retail Residence and Business										
Held Order Intvl & Mean UNE Other Design < 10 Circuits Equipment	Retail Design										
Held Order Intvl & Mean UNE Other Design < 10 Circuits Facilities	Retail Design	3	1	3				0			
Held Order Intvl & Mean UNE Other Design < 10 Circuits Other	Retail Design										
Held Order Intvl & Mean UNE Other Design >= 10 Circuits Equipment	Retail Design										
Held Order Intvl & Mean UNE Other Design >= 10 Circuits Facilities	Retail Design										
Held Order Intvl & Mean UNE Other Design >= 10 Circuits Other	Retail Design										
Held Order Intvl & Mean UNE Other Non-Design < 10 Circuits Equipment	Retail Residence and Business										
Held Order Intvl & Mean UNE Other Non-Design < 10 Circuits Facilities	Retail Residence and Business	1606	79	20.33				18.8474			
Held Order Intvl & Mean UNE Other Non-Design < 10 Circuits Other	Retail Residence and Business	225	26	8.65				10.8368			
Held Order Intvl & Mean UNE Other Non-Design >= 10 Circuits Equipment	Retail Residence and Business										
Held Order Intvl & Mean UNE Other Non-Design >= 10 Circuits Facilities	Retail Residence and Business										
Held Order Intvl & Mean UNE Other Non-Design >= 10 Circuits Other	Retail Residence and Business										
Held Order Intvl & Mean UNE Switch Ports < 10 Circuits Equipment	Retail Residence and Business (POTS)										
Held Order Intvl & Mean UNE Switch Ports < 10 Circuits Facilities	Retail Residence and Business (POTS)	1606	79	20.33				18.8474			
Held Order Intvl & Mean UNE Switch Ports < 10 Circuits Other	Retail Residence and Business (POTS)	225	26	8.65				10.8368			
Held Order Intvl & Mean UNE Switch Ports >= 10 Circuits Equipment	Retail Residence and Business (POTS)										
Held Order Intvl & Mean UNE Switch Ports >= 10 Circuits Facilities	Retail Residence and Business (POTS)										
Held Order Intvl & Mean UNE Switch Ports >= 10 Circuits Other	Retail Residence and Business (POTS)										

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Held Order Intvl & Mean UNE xDSL (HDSL, ADSL, and UCL) < 10 Circuits Equipment	ADSL Provided to Retail										
Held Order Intvl & Mean UNE xDSL (HDSL, ADSL, and UCL) < 10 Circuits Facilities	ADSL Provided to Retail	60	6	10				8.7864			
Held Order Intvl & Mean UNE xDSL (HDSL, ADSL, and UCL) < 10 Circuits Other	ADSL Provided to Retail	14	1	14				0			
Held Order Intvl & Mean UNE xDSL (HDSL, ADSL, and UCL) >= 10 Circuits Equipment	ADSL Provided to Retail										
Held Order Intvl & Mean UNE xDSL (HDSL, ADSL, and UCL) >= 10 Circuits Facilities	ADSL Provided to Retail										
Held Order Intvl & Mean UNE xDSL (HDSL, ADSL, and UCL) >= 10 Circuits Other	ADSL Provided to Retail										
Hot Cut Timeliness											
CCC - Hot Cuts Timeliness COORDINATED TIME SPECIFIC (SL1)	95.00 % On Time										
CCC - Hot Cuts Timeliness COORDINATED, NON-TIME SPECIFIC (SL2)	95.00 % On Time										
CCC - Hot Cuts Timeliness COORDINATED, NON-TIME SPECIFIC, (SL1)	95.00 % On Time										
CCC - Hot Cuts Timeliness COORDINATED, TIME SPECIFIC (SL2)	95.00 % On Time										
Hot Cuts % Prov Trbl w/i 7 Days											
Hot Cuts % Prov Trbl w/i 7 Days Design (SL2) Dispatch	<= 5 %										
Hot Cuts % Prov Trbl w/i 7 Days Non-Design (SL1) Dispatch	<= 5 %										
Jeopardy Notice Interval											
% Jeopardy (Mech) 2W Analog Loop Design	Retail Residence and Business Dispatch	512	5960	8.59%	0	1	0.00%				YES
% Jeopardy (Mech) 2W Analog Loop Non-Design	Retail Residence and Business (POTS) Excluding Switch -Based Orders	521	126310	0.41%	0	4	0.00%				YES
% Jeopardy (Mech) 2W Analog Loop w/INP - Design	Retail Residence and Business Dispatch	512	5960	8.59%	0	0	0.00%				YES
% Jeopardy (Mech) 2W Analog Loop w/INP - Non-Design	Retail Residence and Business (POTS) Excluding Switch -Based Orders	521	126310	0.41%	0	0	0.00%				YES
% Jeopardy (Mech) 2W Analog Loop w/LNP - Design	Retail Residence and Business Dispatch	512	5960	8.59%	0	0	0.00%				YES
% Jeopardy (Mech) 2W Analog Loop w/LNP - Non-Design	Retail Residence and Business (POTS) Excluding Switch -Based Orders	521	126310	0.41%	0	0	0.00%				YES
% Jeopardy (Mech) INP (Standalone)	Retail Residence and Business (POTS)	521	126310	0.41%	0	0	0.00%				YES
% Jeopardy (Mech) LNP (Standalone)	Retail Residence and Business (POTS)	521	126310	0.41%	0	911	0.00%				YES
% Jeopardy (Mech) Local Interconnection Trunks	Local Interconnection Trunks										
% Jeopardy (Mech) Local Transport (Unbundled Interoffice Transport)	Retail DS1/DS3 Interoffice	113	205	55.12%	0	0	0.00%				YES
% Jeopardy (Mech) Resale Business	Retail Business	127	9522	1.33%	5	145	3.45%				YES
% Jeopardy (Mech) Resale Centrex	Retail Centrex	2	215	0.93%	0	0	0.00%				YES
% Jeopardy (Mech) Resale Design	Retail Design	75	688	10.90%	0	1	0.00%				YES
% Jeopardy (Mech) Resale ISDN	Retail ISDN	21	150	14.00%	0	0	0.00%				YES
% Jeopardy (Mech) Resale PBX	Retail PBX	4	39	10.26%	0	0	0.00%				YES
% Jeopardy (Mech) Resale Residence	Retail Residence	397	117116	0.34%	13	2221	0.59%				YES
% Jeopardy (Mech) UNE Combos - Other	Retail Residence, Business and Design Dispatch	585	6477	9.03%	2	2	100.00%				YES
% Jeopardy (Mech) UNE Digital Loop < DS1	Retail Digital Loop < DS1	187	4127	4.53%	3	11	27.27%				YES
% Jeopardy (Mech) UNE Digital Loop >= DS1	Retail Digital Loop >= DS1	41	302	13.58%	25	38	65.79%				YES
% Jeopardy (Mech) UNE ISDN	Retail ISDN - BRI	7	42	16.67%	3	11	27.27%				YES
% Jeopardy (Mech) UNE Line Sharing	ADSL Provided to Retail	178	3994	4.46%	0	0	0.00%				YES
% Jeopardy (Mech) UNE Loop + Port Combinations	Retail Residence and Business	524	126638	0.41%	37	20044	0.18%				YES
% Jeopardy (Mech) UNE Other Design	Retail Design	75	688	10.90%	0	0	0.00%				YES
% Jeopardy (Mech) UNE Other Non-Design	Retail Residence and Business	524	126638	0.41%	0	0	0.00%				YES
% Jeopardy (Mech) UNE Switch Ports	Retail Residence and Business (POTS)	521	126310	0.41%	0	0	0.00%				YES
% Jeopardy (Mech) UNE xDSL (HDSL, ADSL, and UCL)	ADSL Provided to Retail	178	3994	4.46%	0	0	0.00%				YES
% Jeopardy (Non Mech) 2W Analog Loop Design	Diagnostic										
% Jeopardy (Non Mech) 2W Analog Loop Non-Design	Diagnostic										
% Jeopardy (Non Mech) 2W Analog Loop w/INP - Design	Diagnostic										
% Jeopardy (Non Mech) 2W Analog Loop w/INP - Non-Design	Diagnostic										
% Jeopardy (Non Mech) 2W Analog Loop w/LNP - Design	Diagnostic										
% Jeopardy (Non Mech) 2W Analog Loop w/LNP - Non-Design	Diagnostic										
% Jeopardy (Non Mech) INP (Standalone)	Diagnostic										
% Jeopardy (Non Mech) LNP (Standalone)	Diagnostic				0	42	0.00%				Diagnostic
% Jeopardy (Non Mech) Local Interconnection Trunks	Diagnostic				0	5	0.00%				Diagnostic
% Jeopardy (Non Mech) Local Transport (Unbundled Interoffice Transport)	Diagnostic										
% Jeopardy (Non Mech) Resale Business	Diagnostic				1	7	14.29%				Diagnostic
% Jeopardy (Non Mech) Resale Centrex	Diagnostic				0	2	0.00%				Diagnostic
% Jeopardy (Non Mech) Resale Design	Diagnostic				0	3	0.00%				Diagnostic
% Jeopardy (Non Mech) Resale ISDN	Diagnostic										
% Jeopardy (Non Mech) Resale PBX	Diagnostic				0	2	0.00%				Diagnostic
% Jeopardy (Non Mech) Resale Residence	Diagnostic				2	55	3.64%				Diagnostic
% Jeopardy (Non Mech) UNE Combos - Other	Diagnostic				13	19	68.42%				Diagnostic
% Jeopardy (Non Mech) UNE Digital Loop < DS1	Diagnostic				1	1	100.00%				Diagnostic
% Jeopardy (Non Mech) UNE Digital Loop >= DS1	Diagnostic				4	4	100.00%				Diagnostic
% Jeopardy (Non Mech) UNE ISDN	Diagnostic										
% Jeopardy (Non Mech) UNE Line Sharing	Diagnostic				1	129	0.78%				Diagnostic
% Jeopardy (Non Mech) UNE Loop + Port Combinations	Diagnostic				3	308	0.97%				Diagnostic
% Jeopardy (Non Mech) UNE Other Design	Diagnostic										
% Jeopardy (Non Mech) UNE Other Non-Design	Diagnostic										
% Jeopardy (Non Mech) UNE Switch Ports	Diagnostic										
% Jeopardy (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)	Diagnostic				1	1	100.00%				Diagnostic
% Jeopardy within 48 Hours (Mech) 2W Analog Loop Design	95.00%				0	0	0.00%				NO
% Jeopardy within 48 Hours (Mech) 2W Analog Loop Non-Design	95.00%				0	0	0.00%				NO
% Jeopardy within 48 Hours (Mech) 2W Analog Loop w/INP - Design	95.00%				0	0	0.00%				NO
% Jeopardy within 48 Hours (Mech) 2W Analog Loop w/INP - Non-Design	95.00%				0	0	0.00%				NO
% Jeopardy within 48 Hours (Mech) 2W Analog Loop w/LNP - Design	95.00%				0	0	0.00%				NO
% Jeopardy within 48 Hours (Mech) 2W Analog Loop w/LNP - Non-Design	95.00%				0	0	0.00%				NO
% Jeopardy within 48 Hours (Mech) INP (Standalone)	95.00%				0	0	0.00%				NO
% Jeopardy within 48 Hours (Mech) LNP (Standalone)	95.00%				0	0	0.00%				NO
% Jeopardy within 48 Hours (Mech) Local Interconnection Trunks	95.00%										
% Jeopardy within 48 Hours (Mech) Local Transport (Unbundled Interoffice Transport)	95.00%				0	0	0.00%				NO
% Jeopardy within 48 Hours (Mech) Resale Business	95.00%				3	3	100.00%				YES
% Jeopardy within 48 Hours (Mech) Resale Centrex	95.00%				0	0	0.00%				NO

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% Jeopardy within 48 Hours (Mech) Resale Design	95.00%				0	0	0.00%				NO
% Jeopardy within 48 Hours (Mech) Resale ISDN	95.00%				0	0	0.00%				NO
% Jeopardy within 48 Hours (Mech) Resale PBX	95.00%				0	0	0.00%				NO
% Jeopardy within 48 Hours (Mech) Resale Residence	95.00%				13	13	100.00%				YES
% Jeopardy within 48 Hours (Mech) UNE Combos - Other	95.00%				2	2	100.00%				YES
% Jeopardy within 48 Hours (Mech) UNE Digital Loop < DS1	95.00%				3	3	100.00%				YES
% Jeopardy within 48 Hours (Mech) UNE Digital Loop >= DS1	95.00%				25	25	100.00%				YES
% Jeopardy within 48 Hours (Mech) UNE ISDN	95.00%				3	3	100.00%				YES
% Jeopardy within 48 Hours (Mech) UNE Line Sharing	95.00%				0	0	0.00%				NO
% Jeopardy within 48 Hours (Mech) UNE Loop + Port Combinations	95.00%				31	31	100.00%				YES
% Jeopardy within 48 Hours (Mech) UNE Other Design	95.00%				0	0	0.00%				NO
% Jeopardy within 48 Hours (Mech) UNE Other Non-Design	95.00%				0	0	0.00%				NO
% Jeopardy within 48 Hours (Mech) UNE Switch Ports	95.00%				0	0	0.00%				NO
% Jeopardy within 48 Hours (Mech) UNE xDSL (HDSL, ADSL, and UCL)	95.00%				0	0	0.00%				NO
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop Design	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop Non-Design	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop w/INP - Design	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop w/INP - Non-Design	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop w/LNP - Design	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop w/LNP - Non-Design	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) INP (Standalone)	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) LNP (Standalone)	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) Local Interconnection Trunks	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) Local Transport (Unbundled Interoffice Transp	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) Resale Business	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) Resale Centrex	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) Resale Design	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) Resale ISDN	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) Resale PBX	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) Resale Residence	Diagnostic				2	2	100.00%				Diagnostic
% Jeopardy within 48 Hours (Non Mech) UNE Combos - Other	Diagnostic				13	13	100.00%				Diagnostic
% Jeopardy within 48 Hours (Non Mech) UNE Digital Loop < DS1	Diagnostic				1	1	100.00%				Diagnostic
% Jeopardy within 48 Hours (Non Mech) UNE Digital Loop >= DS1	Diagnostic				4	4	100.00%				Diagnostic
% Jeopardy within 48 Hours (Non Mech) UNE ISDN	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) UNE Line Sharing	Diagnostic				0	1	0.00%				Diagnostic
% Jeopardy within 48 Hours (Non Mech) UNE Loop + Port Combinations	Diagnostic				3	3	100.00%				Diagnostic
% Jeopardy within 48 Hours (Non Mech) UNE Other Design	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) UNE Other Non-Design	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) UNE Switch Ports	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)	Diagnostic				1	1	100.00%				Diagnostic
Jeopardy Interval (Mech) 2W Analog Loop Design	48				0	0	0				NO
Jeopardy Interval (Mech) 2W Analog Loop Non-Design	48				0	0	0				NO
Jeopardy Interval (Mech) 2W Analog Loop w/INP - Design	48				0	0	0				NO
Jeopardy Interval (Mech) 2W Analog Loop w/INP - Non-Design	48				0	0	0				NO
Jeopardy Interval (Mech) 2W Analog Loop w/LNP - Design	48				0	0	0				NO
Jeopardy Interval (Mech) 2W Analog Loop w/LNP - Non-Design	48				0	0	0				NO
Jeopardy Interval (Mech) INP (Standalone)	48				0	0	0				NO
Jeopardy Interval (Mech) LNP (Standalone)	48				0	0	0				NO
Jeopardy Interval (Mech) Local Interconnection Trunks	48										
Jeopardy Interval (Mech) Local Transport (Unbundled Interoffice Transport)	48				0	0	0				NO
Jeopardy Interval (Mech) Resale Business	48				399.83	3	133.28				YES
Jeopardy Interval (Mech) Resale Centrex	48				0	0	0				NO
Jeopardy Interval (Mech) Resale Design	48				0	0	0				NO
Jeopardy Interval (Mech) Resale ISDN	48				0	0	0				NO
Jeopardy Interval (Mech) Resale PBX	48				0	0	0				NO
Jeopardy Interval (Mech) Resale Residence	48				2916.62	13	224.36				YES
Jeopardy Interval (Mech) UNE Combos - Other	48				685.25	2	342.63				YES
Jeopardy Interval (Mech) UNE Digital Loop < DS1	48				1238.93	3	412.98				YES
Jeopardy Interval (Mech) UNE Digital Loop >= DS1	48				7067.45	25	282.7				YES
Jeopardy Interval (Mech) UNE ISDN	48				1238.93	3	412.98				YES
Jeopardy Interval (Mech) UNE Line Sharing	48				0	0	0				NO
Jeopardy Interval (Mech) UNE Loop + Port Combinations	48				7145.73	31	230.51				YES
Jeopardy Interval (Mech) UNE Other Design	48				0	0	0				NO
Jeopardy Interval (Mech) UNE Other Non-Design	48				0	0	0				NO
Jeopardy Interval (Mech) UNE Switch Ports	48				0	0	0				NO
Jeopardy Interval (Mech) UNE xDSL (HDSL, ADSL, and UCL)	48				0	0	0				NO
Jeopardy Interval (Non Mech) 2W Analog Loop Design	Diagnostic										
Jeopardy Interval (Non Mech) 2W Analog Loop Non-Design	Diagnostic										
Jeopardy Interval (Non Mech) 2W Analog Loop w/INP - Design	Diagnostic										
Jeopardy Interval (Non Mech) 2W Analog Loop w/INP - Non-Design	Diagnostic										
Jeopardy Interval (Non Mech) 2W Analog Loop w/LNP - Design	Diagnostic										
Jeopardy Interval (Non Mech) 2W Analog Loop w/LNP - Non-Design	Diagnostic										
Jeopardy Interval (Non Mech) INP (Standalone)	Diagnostic										
Jeopardy Interval (Non Mech) LNP (Standalone)	Diagnostic										
Jeopardy Interval (Non Mech) Local Interconnection Trunks	Diagnostic										
Jeopardy Interval (Non Mech) Local Transport (Unbundled Interoffice Transport)	Diagnostic										
Jeopardy Interval (Non Mech) Resale Business	Diagnostic										
Jeopardy Interval (Non Mech) Resale Centrex	Diagnostic										
Jeopardy Interval (Non Mech) Resale Design	Diagnostic										
Jeopardy Interval (Non Mech) Resale ISDN	Diagnostic										
Jeopardy Interval (Non Mech) Resale PBX	Diagnostic										

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Jeopardy Interval (Non Mech) Resale Residence	Diagnostic				317.7	2	158.85				Diagnostic
Jeopardy Interval (Non Mech) UNE Combos - Other	Diagnostic				4829.15	13	371.47				Diagnostic
Jeopardy Interval (Non Mech) UNE Digital Loop < DS1	Diagnostic				365.13	1	365.13				Diagnostic
Jeopardy Interval (Non Mech) UNE Digital Loop >= DS1	Diagnostic				636.33	4	159.08				Diagnostic
Jeopardy Interval (Non Mech) UNE ISDN	Diagnostic										
Jeopardy Interval (Non Mech) UNE Line Sharing	Diagnostic				33.53	1	33.53				Diagnostic
Jeopardy Interval (Non Mech) UNE Loop + Port Combinations	Diagnostic				1159.02	3	386.34				Diagnostic
Jeopardy Interval (Non Mech) UNE Other Design	Diagnostic										
Jeopardy Interval (Non Mech) UNE Other Non-Design	Diagnostic										
Jeopardy Interval (Non Mech) UNE Switch Ports	Diagnostic										
Jeopardy Interval (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)	Diagnostic				365.13	1	365.13				Diagnostic
LNP Disconnect Timeliness											
Disconnect Timeliness LNP	95.00%				1227	2018	60.80%				NO
LNP Missed Installation Appointments											
LNP % Missed Install Appmts LNP (Standalone) Dispatch < 10 Circuits	Retail Residence & Business (POTS)	975	5727	17.02%							
LNP % Missed Install Appmts LNP (Standalone) Dispatch >= 10 Circuits	Retail Residence & Business (POTS)	6	30	20.00%							
LNP % Missed Install Appmts LNP (Standalone) Non-Dispatch < 10 Circuits	Retail Residence & Business (POTS)	24	120404	0.02%	1	950	0.11%			-0.0592	YES
LNP % Missed Install Appmts LNP (Standalone) Non-Dispatch >= 10 Circuits	Retail Residence & Business (POTS)	0	1	0.00%	0	3	0.00%				YES
LNP Service Order Cycle Time											
LNP TSOCT Fully Mech LNP (Standalone) Dispatch < 10 Circuits	Diagnostic										
LNP TSOCT Fully Mech LNP (Standalone) Dispatch >= 10 Circuits	Diagnostic										
LNP TSOCT Fully Mech LNP (Standalone) Non-Dispatch < 10 Circuits	Diagnostic				430	826	0.52				Diagnostic
LNP TSOCT Fully Mech LNP (Standalone) Non-Dispatch >= 10 Circuits	Diagnostic										
LNP TSOCT Non-Mech LNP (Standalone) Dispatch < 10 Circuits	Diagnostic										
LNP TSOCT Non-Mech LNP (Standalone) Dispatch >= 10 Circuits	Diagnostic										
LNP TSOCT Non-Mech LNP (Standalone) Non-Dispatch < 10 Circuits	Diagnostic				50	37	1.35				Diagnostic
LNP TSOCT Non-Mech LNP (Standalone) Non-Dispatch >= 10 Circuits	Diagnostic				5	1	5.2				Diagnostic
LNP TSOCT Partial Mech LNP (Standalone) Dispatch < 10 Circuits	Diagnostic										
LNP TSOCT Partial Mech LNP (Standalone) Dispatch >= 10 Circuits	Diagnostic										
LNP TSOCT Partial Mech LNP (Standalone) Non-Dispatch < 10 Circuits	Diagnostic				81	84	0.97				Diagnostic
LNP TSOCT Partial Mech LNP (Standalone) Non-Dispatch >= 10 Circuits	Diagnostic										
Order Completion Interval											
OCI 2W Analog Loop Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch	28637.67	4712	6.08				5.88			
OCI 2W Analog Loop Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	242	25	9.68				12.84			
OCI 2W Analog Loop Design Non-Dispatch < 10 Circuits	Retail Residence and Business Dispatch	28637.67	4712	6.08				5.88			
OCI 2W Analog Loop Design Non-Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	242	25	9.68				12.84			
OCI 2W Analog Loop Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	28402	4630	6.13	5	1	5	5.91		0.192	YES
OCI 2W Analog Loop Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	241	24	10.04				12.99			
OCI 2W Analog Loop Non-Design Non-Dispatch (Dispatch In) < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	85940.67	34013	2.53	6	2	3	3.86		-0.1734	YES
OCI 2W Analog Loop Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
OCI 2W Analog Loop w/INP - Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch	28637.67	4712	6.08				5.88			
OCI 2W Analog Loop w/INP - Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	242	25	9.68				12.84			
OCI 2W Analog Loop w/INP - Design Non-Dispatch < 10 Circuits	Retail Residence and Business Dispatch	28637.67	4712	6.08				5.88			
OCI 2W Analog Loop w/INP - Design Non-Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	242	25	9.68				12.84			
OCI 2W Analog Loop w/INP - Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	28402	4630	6.13				5.91			
OCI 2W Analog Loop w/INP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	241	24	10.04				12.99			
OCI 2W Analog Loop w/INP - Non-Design Non-Dispatch (Dispatch In) < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	85940.67	34013	2.53				3.86			
OCI 2W Analog Loop w/INP - Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
OCI 2W Analog Loop w/LNP - Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch	28637.67	4712	6.08				5.88			
OCI 2W Analog Loop w/LNP - Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	242	25	9.68				12.84			
OCI 2W Analog Loop w/LNP - Design Non-Dispatch < 10 Circuits	Retail Residence and Business Dispatch	28637.67	4712	6.08				5.88			
OCI 2W Analog Loop w/LNP - Design Non-Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	242	25	9.68				12.84			
OCI 2W Analog Loop w/LNP - Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	28402	4630	6.13				5.91			
OCI 2W Analog Loop w/LNP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	241	24	10.04				12.99			
OCI 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dispatch In) < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	85940.67	34013	2.53				3.86			
OCI 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
OCI INP (Standalone) Dispatch < 10 Circuits	Retail Residence and Business (POTS)	28402	4630	6.13				5.91			
OCI INP (Standalone) Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	241	24	10.04				12.99			
OCI INP (Standalone) Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	166257.33	115140	1.44				2.44			
OCI INP (Standalone) Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	0.33	1	0.33				0			
OCI LNP (Standalone) Dispatch < 10 Circuits	Retail Residence and Business (POTS)	28402	4630	6.13				5.91			
OCI LNP (Standalone) Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	241	24	10.04				12.99			
OCI LNP (Standalone) Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	166257.33	115140	1.44	481	946	0.51	2.44		11.7321	YES
OCI LNP (Standalone) Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	0.33	1	0.33	6	1	6	0			NO
OCI Local Interconnection Trunks	Local Interconnection Trunks	1179	48	24.56	54	4	13.5	9.71		2.1896	YES
OCI Local Transport (Unbundled Interoffice Transport) Dispatch < 10 Circuits	Retail DS1/DS3 Interoffice	2077	161	12.9				8.45			
OCI Local Transport (Unbundled Interoffice Transport) Dispatch >= 10 Circuits	Retail DS1/DS3 Interoffice										
OCI Local Transport (Unbundled Interoffice Transport) Non-Dispatch < 10 Circuits	Retail DS1/DS3 Interoffice										
OCI Local Transport (Unbundled Interoffice Transport) Non-Dispatch >= 10 Circuits	Retail DS1/DS3 Interoffice										
OCI Resale Business Dispatch < 10 Circuits	Retail Business	6147.67	1183	5.2	122	36	3.39	8.44		1.2664	YES
OCI Resale Business Dispatch >= 10 Circuits	Retail Business	201	20	10.05				14.33			
OCI Resale Business Non-Dispatch < 10 Circuits	Retail Business	14323.33	7876	1.82	90	82	1.09	5.59		1.1677	YES
OCI Resale Business Non-Dispatch >= 10 Circuits	Retail Business	29.67	7	4.24				2.69			
OCI Resale Centrex Dispatch < 10 Circuits	Retail Centrex	251.33	82	3.07	4	1	4	1.87		-0.498	YES
OCI Resale Centrex Dispatch >= 10 Circuits	Retail Centrex	1	1	1				0			
OCI Resale Centrex Non-Dispatch < 10 Circuits	Retail Centrex	282.33	125	2.26	2	1	2	4.68		0.0551	YES
OCI Resale Centrex Non-Dispatch >= 10 Circuits	Retail Centrex										
OCI Resale Design Dispatch < 10 Circuits	Retail Design	4976	327	15.22	9	1	9	10.12		0.6134	YES

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
OCI Resale Design Dispatch >= 10 Circuits	Retail Design	219	19	11.53				8.34			
OCI Resale Design Non-Dispatch < 10 Circuits	Retail Design	791.33	139	5.69	0	1	0.33	6.49		0.8223	YES
OCI Resale Design Non-Dispatch >= 10 Circuits	Retail Design	36	3	12				4.36			
OCI Resale ISDN Dispatch < 10 Circuits	Retail ISDN	409.33	30	13.64				9.46			
OCI Resale ISDN Dispatch >= 10 Circuits	Retail ISDN										
OCI Resale ISDN Non-Dispatch < 10 Circuits	Retail ISDN	373	78	4.78				4.71			
OCI Resale ISDN Non-Dispatch >= 10 Circuits	Retail ISDN	29	5	5.8				0.45			
OCI Resale PBX Dispatch < 10 Circuits	Retail PBX	19	4	4.75				4.99			
OCI Resale PBX Dispatch >= 10 Circuits	Retail PBX										
OCI Resale PBX Non-Dispatch < 10 Circuits	Retail PBX	41	20	2.05	0	1	0.33	2.45		0.6851	YES
OCI Resale PBX Non-Dispatch >= 10 Circuits	Retail PBX	0.33	1	0.33				0			
OCI Resale Residence Dispatch < 10 Circuits	Retail Residence	22490	3529	6.37	663	103	6.43	4.68		-0.1298	YES
OCI Resale Residence Dispatch >= 10 Circuits	Retail Residence	41	5	8.2				3.27			
OCI Resale Residence Non-Dispatch < 10 Circuits	Retail Residence	152612.33	107484	1.42	1161	2010	0.58	2.03		18.3961	YES
OCI Resale Residence Non-Dispatch >= 10 Circuits	Retail Residence										
OCI UNE Combos - Other Dispatch < 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch In)	33613.67	5039	6.67	114	9	12.67	6.63		-2.7096	NO
OCI UNE Combos - Other Dispatch >= 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch In)	461	44	10.48				11.05			
OCI UNE Combos - Other Non-Dispatch (Dispatch In) < 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch In)	87042.67	34209	2.54	12	1	12	3.88		-2.4339	NO
OCI UNE Combos - Other Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch In)	65	8	8.13				3.98			
OCI UNE Digital Loop < DS1 Dispatch < 10 Circuits	Retail Digital Loop < DS1	8086.33	1596	5.07	69	6	11.5	7.42		-2.1192	NO
OCI UNE Digital Loop < DS1 Dispatch >= 10 Circuits	Retail Digital Loop < DS1	98	6	16.33				9.09			
OCI UNE Digital Loop < DS1 Non-Dispatch < 10 Circuits	Retail Digital Loop < DS1	8133.67	2385	3.41				3.08			
OCI UNE Digital Loop < DS1 Non-Dispatch >= 10 Circuits	Retail Digital Loop < DS1	21	2	10.5				4.95			
OCI UNE Digital Loop >= DS1 Dispatch < 10 Circuits	Retail Digital Loop >= DS1	1108	75	14.77	86	14	6.17	6.19		4.776	YES
OCI UNE Digital Loop >= DS1 Dispatch >= 10 Circuits	Retail Digital Loop >= DS1										
OCI UNE Digital Loop >= DS1 Non-Dispatch < 10 Circuits	Retail Digital Loop >= DS1	787.67	154	5.11	6	1	6	5.64		-0.1564	YES
OCI UNE Digital Loop >= DS1 Non-Dispatch >= 10 Circuits	Retail Digital Loop >= DS1	29	5	5.8				0.45			
OCI UNE ISDN Dispatch < 10 Circuits	Retail ISDN - BRI	310.33	25	12.41	69	6	11.5	9.56		0.2102	YES
OCI UNE ISDN Dispatch >= 10 Circuits	Retail ISDN - BRI										
OCI UNE ISDN Non-Dispatch < 10 Circuits	Retail ISDN - BRI	8.33	12	0.69				0.52			
OCI UNE ISDN Non-Dispatch >= 10 Circuits	Retail ISDN - BRI										
OCI UNE Line Sharing Dispatch < 10 Circuits	ADSL Provided to Retail	7517	1552	4.84	2	1	2	7.27		0.3912	YES
OCI UNE Line Sharing Dispatch >= 10 Circuits	ADSL Provided to Retail	2	1	2				0			
OCI UNE Line Sharing Non-Dispatch < 10 Circuits	ADSL Provided to Retail	7981	2341	3.41	196	78	2.51	3.05		2.5574	YES
OCI UNE Line Sharing Non-Dispatch >= 10 Circuits	ADSL Provided to Retail										
OCI UNE Loop + Port Combinations Dispatch < 10 Circuits	Retail Residence and Business	28637.67	4712	6.08	2599	446	5.83	5.88		0.857	YES
OCI UNE Loop + Port Combinations Dispatch >= 10 Circuits	Retail Residence and Business	242	25	9.68	11	2	5.5	12.84		0.443	YES
OCI UNE Loop + Port Combinations Non-Dispatch (Dispatch In) < 10 Circuits	Retail Residence and Business	86556.67	34164	2.53	2567	1030	2.49	3.87		0.3405	YES
OCI UNE Loop + Port Combinations Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Residence and Business	29	5	5.8	5	1	5	0.45		1.633	YES
OCI UNE Loop + Port Combinations Non-Dispatch (Switch Based) < 10 Circuits	Retail Residence and Business	80379	81196	0.99	2737	8022	0.34	1.23		44.9052	YES
OCI UNE Loop + Port Combinations Non-Dispatch (Switch Based) >= 10 Circuits	Retail Residence and Business	0.67	2	0.33	0	1	0.33	0			YES
OCI UNE Loop + Port Combinations Non-Dispatch < 10 Circuits	Retail Residence and Business	166935.67	115360	1.45	5303	9052	0.59	2.45		32.2071	YES
OCI UNE Loop + Port Combinations Non-Dispatch >= 10 Circuits	Retail Residence and Business	29.67	7	4.24	5	2	2.67	2.69		0.728	YES
OCI UNE Other Design Dispatch < 10 Circuits	Retail Design	4976	327	15.22				10.12			
OCI UNE Other Design Dispatch >= 10 Circuits	Retail Design	219	19	11.53				8.34			
OCI UNE Other Design Non-Dispatch < 10 Circuits	Retail Design	791.33	139	5.69				6.49			
OCI UNE Other Design Non-Dispatch >= 10 Circuits	Retail Design	36	3	12				4.36			
OCI UNE Other Non-Design Dispatch < 10 Circuits	Retail Residence and Business	28637.67	4712	6.08				5.88			
OCI UNE Other Non-Design Dispatch >= 10 Circuits	Retail Residence and Business	242	25	9.68				12.84			
OCI UNE Other Non-Design Non-Dispatch < 10 Circuits	Retail Residence and Business	166935.67	115360	1.45				2.45			
OCI UNE Other Non-Design Non-Dispatch >= 10 Circuits	Retail Residence and Business	29.67	7	4.24				2.69			
OCI UNE Switch Ports Dispatch < 10 Circuits	Retail Residence and Business (POTS)	28402	4630	6.13				5.91			
OCI UNE Switch Ports Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	241	24	10.04				12.99			
OCI UNE Switch Ports Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	166257.33	115140	1.44				2.44			
OCI UNE Switch Ports Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	0.33	1	0.33				0			
OCI UNE xDSL With Conditioning Dispatch < 10 Circuits	14										
OCI UNE xDSL With Conditioning Dispatch >= 10 Circuits	14										
OCI UNE xDSL With Conditioning Non-Dispatch < 10 Circuits	14										
OCI UNE xDSL With Conditioning Non-Dispatch >= 10 Circuits	14										
OCI UNE xDSL Without Conditioning Dispatch < 10 Circuits	7										
OCI UNE xDSL Without Conditioning Dispatch >= 10 Circuits	7										
OCI UNE xDSL Without Conditioning Non-Dispatch < 10 Circuits	7										
OCI UNE xDSL Without Conditioning Non-Dispatch >= 10 Circuits	7										
Percent Cooperative Testing											
% Cooperative Testing - xDSL ADSL	95%				7	7	100.00%				YES
% Cooperative Testing - xDSL HDSL	95%										
% Cooperative Testing - xDSL UCL	95%										
Percent Missed Installation Appointments											
% Missed Installation Apprmts 2W Analog Loop Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch	979	5817	16.83%	0	1	0.00%				YES
% Missed Installation Apprmts 2W Analog Loop Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	6	31	19.35%							
% Missed Installation Apprmts 2W Analog Loop Design Non-Dispatch < 10 Circuits	Retail Residence and Business Dispatch	979	5817	16.83%							
% Missed Installation Apprmts 2W Analog Loop Design Non-Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	6	31	19.35%							
% Missed Installation Apprmts 2W Analog Loop Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	975	5727	17.02%	1	2	50.00%			-0.8769	YES
% Missed Installation Apprmts 2W Analog Loop Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	6	30	20.00%							
% Missed Installation Apprmts 2W Analog Loop Non-Design Non-Dispatch (Dispatch In)	Retail Residence and Business (POTS) Excluding Switch -Based Orders	23	39241	0.06%	0	2	0.00%				YES
% Missed Installation Apprmts 2W Analog Loop Non-Design Non-Dispatch (Dispatch In)	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
% Missed Installation Apprmts 2W Analog Loop w/INP - Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch	979	5817	16.83%							
% Missed Installation Apprmts 2W Analog Loop w/INP - Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	6	31	19.35%							
% Missed Installation Apprmts 2W Analog Loop w/INP - Design Non-Dispatch < 10 Circ	Retail Residence and Business Dispatch	979	5817	16.83%							
% Missed Installation Apprmts 2W Analog Loop w/INP - Design Non-Dispatch >= 10 Cir	Retail Residence and Business Dispatch	6	31	19.35%							

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
% Missed Installation Appmts 2W Analog Loop w/INP - Non-Design Dispatch < 10 Circ	Retail Residence and Business (POTS) Excluding Switch -Based Orders	975	5727	17.02%							
% Missed Installation Appmts 2W Analog Loop w/INP - Non-Design Dispatch >= 10 Cir	Retail Residence and Business (POTS) Excluding Switch -Based Orders	6	30	20.00%							
% Missed Installation Appmts 2W Analog Loop w/INP - Non-Design Non-Dispatch (Disp	Retail Residence and Business (POTS) Excluding Switch -Based Orders	23	39241	0.06%							
% Missed Installation Appmts 2W Analog Loop w/INP - Non-Design Non-Dispatch (Disp	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
% Missed Installation Appmts 2W Analog Loop w/LNP - Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch	979	5817	16.83%							
% Missed Installation Appmts 2W Analog Loop w/LNP - Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	6	31	19.35%							
% Missed Installation Appmts 2W Analog Loop w/LNP - Design Non-Dispatch < 10 Circ	Retail Residence and Business Dispatch	979	5817	16.83%							
% Missed Installation Appmts 2W Analog Loop w/LNP - Design Non-Dispatch >= 10 Ci	Retail Residence and Business Dispatch	6	31	19.35%							
% Missed Installation Appmts 2W Analog Loop w/LNP - Non-Design Dispatch < 10 Circ	Retail Residence and Business (POTS) Excluding Switch -Based Orders	975	5727	17.02%							
% Missed Installation Appmts 2W Analog Loop w/LNP - Non-Design Dispatch >= 10 Ci	Retail Residence and Business (POTS) Excluding Switch -Based Orders	6	30	20.00%							
% Missed Installation Appmts 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dis	Retail Residence and Business (POTS) Excluding Switch -Based Orders	23	39241	0.06%							
% Missed Installation Appmts 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dis	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
% Missed Installation Appmts INP (Standalone) Dispatch < 10 Circuits	Retail Residence and Business (POTS)	975	5727	17.02%							
% Missed Installation Appmts INP (Standalone) Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	6	30	20.00%							
% Missed Installation Appmts INP (Standalone) Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	24	120404	0.02%							
% Missed Installation Appmts INP (Standalone) Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	0	1	0.00%							
% Missed Installation Appmts LNP (Standalone) Dispatch < 10 Circuits	Retail Residence and Business (POTS)	975	5727	17.02%							
% Missed Installation Appmts LNP (Standalone) Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	6	30	20.00%							
% Missed Installation Appmts LNP (Standalone) Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	24	120404	0.02%	1	950	0.11%			-0.0592	YES
% Missed Installation Appmts LNP (Standalone) Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	0	1	0.00%	0	3	0.00%				YES
% Missed Installation Appmts Local Interconnection Trunks Dispatch	Local Interconnection Trunks	5	74	6.76%	1	5	20.00%			0.1068	YES
% Missed Installation Appmts Local Interconnection Trunks Non-Dispatch	Local Interconnection Trunks	2	3	66.67%							
% Missed Installation Appmts Local Transport (Unbundled Interoffice Transport) Dispatc	Retail DS1/DS3 Interoffice	8	183	4.37%							
% Missed Installation Appmts Local Transport (Unbundled Interoffice Transport) Dispatc	Retail DS1/DS3 Interoffice										
% Missed Installation Appmts Local Transport (Unbundled Interoffice Transport) Non-Di	Retail DS1/DS3 Interoffice										
% Missed Installation Appmts Local Transport (Unbundled Interoffice Transport) Non-Di	Retail DS1/DS3 Interoffice										
% Missed Installation Appmts Resale Business Dispatch < 10 Circuits	Retail Business	164	1416	11.58%	6	44	13.64%			-0.1545	YES
% Missed Installation Appmts Resale Business Dispatch >= 10 Circuits	Retail Business	4	25	16.00%							
% Missed Installation Appmts Resale Business Non-Dispatch < 10 Circuits	Retail Business	14	8021	0.17%	2	102	1.96%			-0.5661	YES
% Missed Installation Appmts Resale Business Non-Dispatch >= 10 Circuits	Retail Business	0	8	0.00%							
% Missed Installation Appmts Resale Centrex Dispatch < 10 Circuits	Retail Centrex	3	87	3.45%	0	1	0.00%				YES
% Missed Installation Appmts Resale Centrex Dispatch >= 10 Circuits	Retail Centrex	0	1	0.00%							
% Missed Installation Appmts Resale Centrex Non-Dispatch < 10 Circuits	Retail Centrex	0	129	0.00%	0	1	0.00%				YES
% Missed Installation Appmts Resale Centrex Non-Dispatch >= 10 Circuits	Retail Centrex										
% Missed Installation Appmts Resale Design Dispatch < 10 Circuits	Retail Design	59	487	12.11%	1	9	11.11%			0.0305	YES
% Missed Installation Appmts Resale Design Dispatch >= 10 Circuits	Retail Design	7	51	13.73%							
% Missed Installation Appmts Resale Design Non-Dispatch < 10 Circuits	Retail Design	7	161	4.35%	0	11	0.00%				YES
% Missed Installation Appmts Resale Design Non-Dispatch >= 10 Circuits	Retail Design	1	7	14.29%							
% Missed Installation Appmts Resale ISDN Dispatch < 10 Circuits	Retail ISDN	8	56	14.29%							
% Missed Installation Appmts Resale ISDN Dispatch >= 10 Circuits	Retail ISDN										
% Missed Installation Appmts Resale ISDN Non-Dispatch < 10 Circuits	Retail ISDN	2	84	2.38%							
% Missed Installation Appmts Resale ISDN Non-Dispatch >= 10 Circuits	Retail ISDN	0	6	0.00%							
% Missed Installation Appmts Resale PBX Dispatch < 10 Circuits	Retail PBX	4	9	44.44%							
% Missed Installation Appmts Resale PBX Dispatch >= 10 Circuits	Retail PBX										
% Missed Installation Appmts Resale PBX Non-Dispatch < 10 Circuits	Retail PBX	0	21	0.00%	0	2	0.00%				YES
% Missed Installation Appmts Resale PBX Non-Dispatch >= 10 Circuits	Retail PBX	0	1	0.00%							
% Missed Installation Appmts Resale Residence Dispatch < 10 Circuits	Retail Residence	815	4401	18.52%	8	117	6.84%			0.8464	YES
% Missed Installation Appmts Resale Residence Dispatch >= 10 Circuits	Retail Residence	2	6	33.33%							
% Missed Installation Appmts Resale Residence Non-Dispatch < 10 Circuits	Retail Residence	12	112613	0.01%	0	2157	0.00%				YES
% Missed Installation Appmts Resale Residence Non-Dispatch >= 10 Circuits	Retail Residence										
% Missed Installation Appmts UNE Combos - Other Dispatch < 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch IN)	1038	6304	16.47%	3	19	15.79%			0.0315	YES
% Missed Installation Appmts UNE Combos - Other Dispatch >= 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch IN)	13	82	15.85%							
% Missed Installation Appmts UNE Combos - Other Non-Dispatch (Dispatch In) < 10 Ci	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch IN)	29	39462	0.07%	0	1	0.00%				YES
% Missed Installation Appmts UNE Combos - Other Non-Dispatch (Dispatch In) >= 10 (	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch IN)	1	13	7.69%							
% Missed Installation Appmts UNE Digital Loop < DS1 Dispatch < 10 Circuits	Retail Digital Loop < DS1	126	1655	7.61%	0	11	0.00%				YES
% Missed Installation Appmts UNE Digital Loop < DS1 Dispatch >= 10 Circuits	Retail Digital Loop < DS1	5	33	15.15%							
% Missed Installation Appmts UNE Digital Loop < DS1 Non-Dispatch < 10 Circuits	Retail Digital Loop < DS1	7	2421	0.29%							
% Missed Installation Appmts UNE Digital Loop < DS1 Non-Dispatch >= 10 Circuits	Retail Digital Loop < DS1	0	2	0.00%							
% Missed Installation Appmts UNE Digital Loop >= DS1 Dispatch < 10 Circuits	Retail Digital Loop >= DS1	9	127	7.09%	3	40	7.50%			-0.0242	YES
% Missed Installation Appmts UNE Digital Loop >= DS1 Dispatch >= 10 Circuits	Retail Digital Loop >= DS1										
% Missed Installation Appmts UNE Digital Loop >= DS1 Non-Dispatch < 10 Circuits	Retail Digital Loop >= DS1	2	172	1.16%	0	1	0.00%				YES
% Missed Installation Appmts UNE Digital Loop >= DS1 Non-Dispatch >= 10 Circuits	Retail Digital Loop >= DS1	0	6	0.00%							
% Missed Installation Appmts UNE ISDN Dispatch < 10 Circuits	Retail ISDN - BRI	2	29	6.90%	0	10	0.00%				YES
% Missed Installation Appmts UNE ISDN Dispatch >= 10 Circuits	Retail ISDN - BRI										
% Missed Installation Appmts UNE ISDN Non-Dispatch < 10 Circuits	Retail ISDN - BRI	0	12	0.00%							
% Missed Installation Appmts UNE ISDN Non-Dispatch >= 10 Circuits	Retail ISDN - BRI										
% Missed Installation Appmts UNE Line Sharing Dispatch < 10 Circuits	ADSL Provided to Retail	124	1600	7.75%	0	2	0.00%				YES
% Missed Installation Appmts UNE Line Sharing Dispatch >= 10 Circuits	ADSL Provided to Retail	0	1	0.00%							
% Missed Installation Appmts UNE Line Sharing Non-Dispatch < 10 Circuits	ADSL Provided to Retail	7	2376	0.29%	0	129	0.00%				YES
% Missed Installation Appmts UNE Line Sharing Non-Dispatch >= 10 Circuits	ADSL Provided to Retail										
% Missed Installation Appmts UNE Loop + Port Combinations Dispatch < 10 Circuits	Retail Residence and Business	979	5817	16.83%	67	585	11.45%			1.1381	YES
% Missed Installation Appmts UNE Loop + Port Combinations Dispatch >= 10 Circuits	Retail Residence and Business	6	31	19.35%	2	5	40.00%			-0.64	YES
% Missed Installation Appmts UNE Loop + Port Combinations Non-Dispatch (Dispatch	Retail Residence and Business	25	39402	0.06%	5	10721	0.05%			0.0136	YES
% Missed Installation Appmts UNE Loop + Port Combinations Non-Dispatch (Dispatch	Retail Residence and Business	0	6	0.00%	0	3	0.00%				YES
% Missed Installation Appmts UNE Loop + Port Combinations Non-Dispatch (Switch Ba	Retail Residence and Business	1	81232	0.00%	0	9029	0.00%				YES
% Missed Installation Appmts UNE Loop + Port Combinations Non-Dispatch (Switch Ba	Retail Residence and Business	0	2	0.00%	0	1	0.00%				YES
% Missed Installation Appmts UNE Loop + Port Combinations Non-Dispatch < 10 Circu	Retail Residence and Business	26	120634	0.02%	5	19750	0.03%			-0.0053	YES
% Missed Installation Appmts UNE Loop + Port Combinations Non-Dispatch >= 10 Circ	Retail Residence and Business	0	8	0.00%	0	4	0.00%				YES
% Missed Installation Appmts UNE Other Design Dispatch < 10 Circuits	Retail Design	59	487	12.11%							
% Missed Installation Appmts UNE Other Design Dispatch >= 10 Circuits	Retail Design	7	51	13.73%							
% Missed Installation Appmts UNE Other Design Non-Dispatch < 10 Circuits	Retail Design	7	161	4.35%							

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
% Missed Installation Appmts UNE Other Design Non-Dispatch >= 10 Circuits	Retail Design	1	7	14.29%							
% Missed Installation Appmts UNE Other Non-Design Dispatch < 10 Circuits	Retail Residence and Business	979	5817	16.83%							
% Missed Installation Appmts UNE Other Non-Design Dispatch >= 10 Circuits	Retail Residence and Business	6	31	19.35%							
% Missed Installation Appmts UNE Other Non-Design Non-Dispatch < 10 Circuits	Retail Residence and Business	26	120634	0.02%							
% Missed Installation Appmts UNE Other Non-Design Non-Dispatch >= 10 Circuits	Retail Residence and Business	0	8	0.00%							
% Missed Installation Appmts UNE Switch Ports Dispatch < 10 Circuits	Retail Residence and Business (POTS)	975	5727	17.02%							
% Missed Installation Appmts UNE Switch Ports Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	6	30	20.00%							
% Missed Installation Appmts UNE Switch Ports Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	24	120404	0.02%							
% Missed Installation Appmts UNE Switch Ports Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	0	1	0.00%							
% Missed Installation Appmts UNE xDSL (HDSL, ADSL, and UCL) Dispatch < 10 Circu	ADSL Provided to Retail	124	1600	7.75%	0	1	0.00%				YES
% Missed Installation Appmts UNE xDSL (HDSL, ADSL, and UCL) Dispatch >= 10 Circ	ADSL Provided to Retail	0	1	0.00%							
% Missed Installation Appmts UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch < 10	ADSL Provided to Retail	7	2376	0.29%							
% Missed Installation Appmts UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch >= 10	ADSL Provided to Retail										
Percent Provisioning Troubles											
% Prov. Trouble w/i 30 Days 2W Analog Loop Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch	552	5387	10.25%	0	1	0.00%		0.3	0.3379	YES
% Prov. Trouble w/i 30 Days 2W Analog Loop Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	9	38	23.68%							
% Prov. Trouble w/i 30 Days 2W Analog Loop Design Non-Dispatch < 10 Circuits	Retail Residence and Business Dispatch	552	5387	10.25%							
% Prov. Trouble w/i 30 Days 2W Analog Loop Design Non-Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	9	38	23.68%							
% Prov. Trouble w/i 30 Days 2W Analog Loop Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	546	5312	10.28%	1	2	50.00%		0.21	-1.8494	NO
% Prov. Trouble w/i 30 Days 2W Analog Loop Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	7	36	19.44%							
% Prov. Trouble w/i 30 Days 2W Analog Loop Non-Design Non-Dispatch (Dispatch In)	Retail Residence and Business (POTS) Excluding Switch -Based Orders	1786	28712	6.22%	0	1	0.00%		0.24	0.2575	YES
% Prov. Trouble w/i 30 Days 2W Analog Loop Non-Design Non-Dispatch (Dispatch In)	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
% Prov. Trouble w/i 30 Days 2W Analog Loop w/INP - Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch	552	5387	10.25%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/INP - Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	9	38	23.68%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/INP - Design Non-Dispatch < 10 Circu	Retail Residence and Business Dispatch	552	5387	10.25%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/INP - Design Non-Dispatch >= 10 Circ	Retail Residence and Business Dispatch	9	38	23.68%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/INP - Non-Design Dispatch < 10 Circu	Retail Residence and Business (POTS) Excluding Switch -Based Orders	546	5312	10.28%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/INP - Non-Design Dispatch >= 10 Circ	Retail Residence and Business (POTS) Excluding Switch -Based Orders	7	36	19.44%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/INP - Non-Design Non-Dispatch (Disp	Retail Residence and Business (POTS) Excluding Switch -Based Orders	1786	28712	6.22%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/INP - Non-Design Non-Dispatch (Disp	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
% Prov. Trouble w/i 30 Days 2W Analog Loop w/LNP - Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch	552	5387	10.25%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/LNP - Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	9	38	23.68%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/LNP - Design Non-Dispatch < 10 Circu	Retail Residence and Business Dispatch	552	5387	10.25%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/LNP - Design Non-Dispatch >= 10 Circ	Retail Residence and Business Dispatch	9	38	23.68%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/LNP - Non-Design Dispatch < 10 Circu	Retail Residence and Business (POTS) Excluding Switch -Based Orders	546	5312	10.28%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/LNP - Non-Design Dispatch >= 10 Circ	Retail Residence and Business (POTS) Excluding Switch -Based Orders	7	36	19.44%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Disp	Retail Residence and Business (POTS) Excluding Switch -Based Orders	1786	28712	6.22%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Disp	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
% Prov. Trouble w/i 30 Days INP (Standalone) Dispatch < 10 Circuits	Retail Residence and Business (POTS)	546	5312	10.28%							
% Prov. Trouble w/i 30 Days INP (Standalone) Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	7	36	19.44%							
% Prov. Trouble w/i 30 Days INP (Standalone) Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	3978	99397	4.00%							
% Prov. Trouble w/i 30 Days INP (Standalone) Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	0	2	0.00%							
% Prov. Trouble w/i 30 Days LNP (Standalone) Dispatch < 10 Circuits	Retail Residence and Business (POTS)	546	5312	10.28%							
% Prov. Trouble w/i 30 Days LNP (Standalone) Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	7	36	19.44%							
% Prov. Trouble w/i 30 Days LNP (Standalone) Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	3978	99397	4.00%	0	1221	0.00%		0.01	7.0912	YES
% Prov. Trouble w/i 30 Days LNP (Standalone) Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	0	2	0.00%	0	3	0.00%				YES
% Prov. Trouble w/i 30 Days Local Interconnection Trunks	Local Interconnection Trunks	0	39	0.00%	0	7	0.00%				YES
% Prov. Trouble w/i 30 Days Local Transport (Unbundled Interoffice Transport) Dispatch	Retail DS1/DS3 Interoffice	23	234	9.83%							
% Prov. Trouble w/i 30 Days Local Transport (Unbundled Interoffice Transport) Dispatch	Retail DS1/DS3 Interoffice										
% Prov. Trouble w/i 30 Days Local Transport (Unbundled Interoffice Transport) Non-Dis	Retail DS1/DS3 Interoffice										
% Prov. Trouble w/i 30 Days Local Transport (Unbundled Interoffice Transport) Non-Dis	Retail DS1/DS3 Interoffice										
% Prov. Trouble w/i 30 Days Resale Business Dispatch < 10 Circuits	Retail Business	147	1445	10.17%	1	28	3.57%		0.06	1.1445	YES
% Prov. Trouble w/i 30 Days Resale Business Dispatch >= 10 Circuits	Retail Business	9	32	28.13%							
% Prov. Trouble w/i 30 Days Resale Business Non-Dispatch < 10 Circuits	Retail Business	391	9813	3.98%	7	131	5.34%		0.02	-0.79	YES
% Prov. Trouble w/i 30 Days Resale Business Non-Dispatch >= 10 Circuits	Retail Business	0	9	0.00%							
% Prov. Trouble w/i 30 Days Resale Centrex Dispatch < 10 Circuits	Retail Centrex	5	77	6.49%							
% Prov. Trouble w/i 30 Days Resale Centrex Dispatch >= 10 Circuits	Retail Centrex	2	2	100.00%							
% Prov. Trouble w/i 30 Days Resale Centrex Non-Dispatch < 10 Circuits	Retail Centrex	6	692	0.87%	0	2	0.00%		0.07	0.1321	YES
% Prov. Trouble w/i 30 Days Resale Centrex Non-Dispatch >= 10 Circuits	Retail Centrex	0	1	0.00%							
% Prov. Trouble w/i 30 Days Resale Design Dispatch < 10 Circuits	Retail Design	13	437	2.97%	4	23	17.39%		0.04	-3.9665	NO
% Prov. Trouble w/i 30 Days Resale Design Dispatch >= 10 Circuits	Retail Design	1	55	1.82%							
% Prov. Trouble w/i 30 Days Resale Design Non-Dispatch < 10 Circuits	Retail Design	0	120	0.00%	2	17	11.76%				NO
% Prov. Trouble w/i 30 Days Resale Design Non-Dispatch >= 10 Circuits	Retail Design	0	5	0.00%	0	2	0.00%				YES
% Prov. Trouble w/i 30 Days Resale ISDN Dispatch < 10 Circuits	Retail ISDN	0	35	0.00%							
% Prov. Trouble w/i 30 Days Resale ISDN Dispatch >= 10 Circuits	Retail ISDN										
% Prov. Trouble w/i 30 Days Resale ISDN Non-Dispatch < 10 Circuits	Retail ISDN	0	40	0.00%	0	2	0.00%				YES
% Prov. Trouble w/i 30 Days Resale ISDN Non-Dispatch >= 10 Circuits	Retail ISDN	0	3	0.00%							
% Prov. Trouble w/i 30 Days Resale PBX Dispatch < 10 Circuits	Retail PBX	1	11	9.09%							
% Prov. Trouble w/i 30 Days Resale PBX Dispatch >= 10 Circuits	Retail PBX	0	4	0.00%							
% Prov. Trouble w/i 30 Days Resale PBX Non-Dispatch < 10 Circuits	Retail PBX	1	26	3.85%	0	1	0.00%		0.2	0.1963	YES
% Prov. Trouble w/i 30 Days Resale PBX Non-Dispatch >= 10 Circuits	Retail PBX	0	4	0.00%	0	2	0.00%				YES
% Prov. Trouble w/i 30 Days Resale Residence Dispatch < 10 Circuits	Retail Residence	405	3942	10.27%	15	119	12.61%		0.03	-0.8252	YES
% Prov. Trouble w/i 30 Days Resale Residence Dispatch >= 10 Circuits	Retail Residence	0	6	0.00%							
% Prov. Trouble w/i 30 Days Resale Residence Non-Dispatch < 10 Circuits	Retail Residence	3594	90336	3.98%	100	2169	4.61%		0	-1.488	YES
% Prov. Trouble w/i 30 Days Resale Residence Non-Dispatch >= 10 Circuits	Retail Residence										
% Prov. Trouble w/i 30 Days UNE Combos - Other Dispatch < 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out & Dispatch In)	565	5824	9.70%	2	21	9.52%		0.06	0.0274	YES
% Prov. Trouble w/i 30 Days UNE Combos - Other Dispatch >= 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out & Dispatch In)	10	93	10.75%							
% Prov. Trouble w/i 30 Days UNE Combos - Other Non-Dispatch (Dispatch In) < 10 Cir	Retail Residence, Business and Design Dispatch (Including Dispatch Out & Dispatch In)	1790	29410	6.09%							
% Prov. Trouble w/i 30 Days UNE Combos - Other Non-Dispatch (Dispatch In) >= 10 C	Retail Residence, Business and Design Dispatch (Including Dispatch Out & Dispatch In)	0	11	0.00%							
% Prov. Trouble w/i 30 Days UNE Digital Loop < DS1 Dispatch < 10 Circuits	Retail Digital Loop < DS1	54	1247	4.33%	0	5	0.00%		0.09	0.4748	YES

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
% Prov. Trouble w/i 30 Days UNE Digital Loop < DS1 Dispatch >= 10 Circuits	Retail Digital Loop < DS1	1	21	4.76%							
% Prov. Trouble w/i 30 Days UNE Digital Loop < DS1 Non-Dispatch < 10 Circuits	Retail Digital Loop < DS1	145	1868	7.76%							
% Prov. Trouble w/i 30 Days UNE Digital Loop < DS1 Non-Dispatch >= 10 Circuits	Retail Digital Loop < DS1	0	3	0.00%							
% Prov. Trouble w/i 30 Days UNE Digital Loop >= DS1 Dispatch < 10 Circuits	Retail Digital Loop >= DS1	1	76	1.32%	2	62	3.23%		0.02	-0.9795	YES
% Prov. Trouble w/i 30 Days UNE Digital Loop >= DS1 Dispatch >= 10 Circuits	Retail Digital Loop >= DS1										
% Prov. Trouble w/i 30 Days UNE Digital Loop >= DS1 Non-Dispatch < 10 Circuits	Retail Digital Loop >= DS1	0	106	0.00%	1	5	20.00%				NO
% Prov. Trouble w/i 30 Days UNE Digital Loop >= DS1 Non-Dispatch >= 10 Circuits	Retail Digital Loop >= DS1	0	3	0.00%							
% Prov. Trouble w/i 30 Days UNE ISDN Dispatch < 10 Circuits	Retail ISDN - BRI	0	20	0.00%	0	5	0.00%				YES
% Prov. Trouble w/i 30 Days UNE ISDN Dispatch >= 10 Circuits	Retail ISDN - BRI										
% Prov. Trouble w/i 30 Days UNE ISDN Non-Dispatch < 10 Circuits	Retail ISDN - BRI	0	25	0.00%							
% Prov. Trouble w/i 30 Days UNE ISDN Non-Dispatch >= 10 Circuits	Retail ISDN - BRI										
% Prov. Trouble w/i 30 Days UNE Line Sharing Dispatch < 10 Circuits	ADSL Provided to Retail	52	1176	4.42%	0	6	0.00%		0.08	0.5255	YES
% Prov. Trouble w/i 30 Days UNE Line Sharing Dispatch >= 10 Circuits	ADSL Provided to Retail	0	3	0.00%							
% Prov. Trouble w/i 30 Days UNE Line Sharing Non-Dispatch < 10 Circuits	ADSL Provided to Retail	145	1827	7.94%	3	96	3.13%		0.03	1.7	YES
% Prov. Trouble w/i 30 Days UNE Line Sharing Non-Dispatch >= 10 Circuits	ADSL Provided to Retail										
% Prov. Trouble w/i 30 Days UNE Loop + Port Combinations Dispatch < 10 Circuits	Retail Residence and Business	552	5387	10.25%	44	562	7.83%		0.01	1.7985	YES
% Prov. Trouble w/i 30 Days UNE Loop + Port Combinations Dispatch >= 10 Circuits	Retail Residence and Business	9	38	23.68%	0	1	0.00%		0.43	0.5499	YES
% Prov. Trouble w/i 30 Days UNE Loop + Port Combinations Non-Dispatch (Dispatch In	Retail Residence and Business	1790	29376	6.09%	476	12732	3.74%		0	9.2776	YES
% Prov. Trouble w/i 30 Days UNE Loop + Port Combinations Non-Dispatch (Dispatch In	Retail Residence and Business	0	6	0.00%	1	2	50.00%				NO
% Prov. Trouble w/i 30 Days UNE Loop + Port Combinations Non-Dispatch (Switch Bas	Retail Residence and Business	2195	70773	3.10%	225	8502	2.65%		0	2.2868	YES
% Prov. Trouble w/i 30 Days UNE Loop + Port Combinations Non-Dispatch (Switch Bas	Retail Residence and Business	0	3	0.00%							
% Prov. Trouble w/i 30 Days UNE Loop + Port Combinations Non-Dispatch < 10 Circuit	Retail Residence and Business	3985	100149	3.98%	701	21234	3.30%		0	4.5895	YES
% Prov. Trouble w/i 30 Days UNE Loop + Port Combinations Non-Dispatch >= 10 Circu	Retail Residence and Business	0	9	0.00%	1	2	50.00%				NO
% Prov. Trouble w/i 30 Days UNE Other Design Dispatch < 10 Circuits	Retail Design	13	437	2.97%							
% Prov. Trouble w/i 30 Days UNE Other Design Dispatch >= 10 Circuits	Retail Design	1	55	1.82%							
% Prov. Trouble w/i 30 Days UNE Other Design Non-Dispatch < 10 Circuits	Retail Design	0	120	0.00%							
% Prov. Trouble w/i 30 Days UNE Other Design Non-Dispatch >= 10 Circuits	Retail Design	0	5	0.00%							
% Prov. Trouble w/i 30 Days UNE Other Non-Design Dispatch < 10 Circuits	Retail Residence and Business	552	5387	10.25%							
% Prov. Trouble w/i 30 Days UNE Other Non-Design Dispatch >= 10 Circuits	Retail Residence and Business	9	38	23.68%							
% Prov. Trouble w/i 30 Days UNE Other Non-Design Non-Dispatch < 10 Circuits	Retail Residence and Business	3985	100149	3.98%							
% Prov. Trouble w/i 30 Days UNE Other Non-Design Non-Dispatch >= 10 Circuits	Retail Residence and Business	0	9	0.00%							
% Prov. Trouble w/i 30 Days UNE Switch Ports Dispatch < 10 Circuits	Retail Residence and Business (POTS)	546	5312	10.28%							
% Prov. Trouble w/i 30 Days UNE Switch Ports Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	7	36	19.44%							
% Prov. Trouble w/i 30 Days UNE Switch Ports Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	3978	99397	4.00%							
% Prov. Trouble w/i 30 Days UNE Switch Ports Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	0	2	0.00%							
% Prov. Trouble w/i 30 Days UNE xDSL (HDSL, ADSL, and UCL) Dispatch < 10 Circuit	ADSL Provided to Retail	52	1176	4.42%							
% Prov. Trouble w/i 30 Days UNE xDSL (HDSL, ADSL, and UCL) Dispatch >= 10 Circu	ADSL Provided to Retail	0	3	0.00%							
% Prov. Trouble w/i 30 Days UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch < 10 C	ADSL Provided to Retail	145	1827	7.94%							
% Prov. Trouble w/i 30 Days UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch >= 10	ADSL Provided to Retail										
Percent Troubles within 'X' Days											
Hot Cuts % Prov Trbl w/i 7 Days Design (SL2) Dispatch	<= 5 %	[redacted]						[redacted]			
Hot Cuts % Prov Trbl w/i 7 Days Non-Design (SL1) Dispatch	<= 5 %										
Recovery Time											
CCC Avg Recovery Time Local Number Portability (LNP) - Loop	Diagnostic	[redacted]						[redacted]			
CCC Avg Recovery Time Local Number Portability (LNP) - Standalone	Diagnostic										
Service Order Cycle Time											
TSOCT Fully Mech 2W Analog Loop Design Dispatch < 10 Circuits	Diagnostic	[redacted]						[redacted]			
TSOCT Fully Mech 2W Analog Loop Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech 2W Analog Loop Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech 2W Analog Loop Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech 2W Analog Loop Non-Design Dispatch < 10 Circuits	Diagnostic				5	1	4.93				Diagnostic
TSOCT Fully Mech 2W Analog Loop Non-Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech 2W Analog Loop Non-Design Non-Dispatch < 10 Circuits	Diagnostic				6	2	3.01				Diagnostic
TSOCT Fully Mech 2W Analog Loop Non-Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech 2W Analog Loop w/LNP - Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech 2W Analog Loop w/LNP - Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech 2W Analog Loop w/LNP - Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech 2W Analog Loop w/LNP - Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech 2W Analog Loop w/LNP - Non-Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech 2W Analog Loop w/LNP - Non-Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech INP (Standalone) Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech INP (Standalone) Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech INP (Standalone) Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech INP (Standalone) Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech LNP (Standalone) Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech LNP (Standalone) Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech LNP (Standalone) Non-Dispatch < 10 Circuits	Diagnostic				430	826	0.52				Diagnostic
TSOCT Fully Mech LNP (Standalone) Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech Local Interconnection Trunks	Diagnostic										
TSOCT Fully Mech Local Transport (Unbundled Interoffice Transport) Dispatch < 10 Ci	Diagnostic										
TSOCT Fully Mech Local Transport (Unbundled Interoffice Transport) Dispatch >= 10 C	Diagnostic										
TSOCT Fully Mech Local Transport (Unbundled Interoffice Transport) Non-Dispatch < 1	Diagnostic										
TSOCT Fully Mech Local Transport (Unbundled Interoffice Transport) Non-Dispatch >=	Diagnostic										
TSOCT Fully Mech Resale Business Dispatch < 10 Circuits	Diagnostic				8	4	2.11				Diagnostic
TSOCT Fully Mech Resale Business Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale Business Non-Dispatch < 10 Circuits	Diagnostic				15	25	0.59				Diagnostic
TSOCT Fully Mech Resale Business Non-Dispatch >= 10 Circuits	Diagnostic										

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
TSOCT Fully Mech Resale Centrex Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale Centrex Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale Centrex Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale Centrex Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale ISDN Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale ISDN Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale ISDN Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale ISDN Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale PBX Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale PBX Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale PBX Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale PBX Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale Residence Dispatch < 10 Circuits	Diagnostic				609	90	6.76				Diagnostic
TSOCT Fully Mech Resale Residence Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale Residence Non-Dispatch < 10 Circuits	Diagnostic				944	1683	0.56				Diagnostic
TSOCT Fully Mech Resale Residence Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Combos - Other Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Combos - Other Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Combos - Other Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Combos - Other Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Digital Loop < DS1 Dispatch < 10 Circuits	Diagnostic				72	6	11.97				Diagnostic
TSOCT Fully Mech UNE Digital Loop < DS1 Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Digital Loop < DS1 Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Digital Loop < DS1 Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Digital Loop >= DS1 Dispatch < 10 Circuits	Diagnostic				68	10	6.83				Diagnostic
TSOCT Fully Mech UNE Digital Loop >= DS1 Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Digital Loop >= DS1 Non-Dispatch < 10 Circuits	Diagnostic				7	1	6.83				Diagnostic
TSOCT Fully Mech UNE Digital Loop >= DS1 Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE ISDN Dispatch < 10 Circuits	Diagnostic				72	6	11.97				Diagnostic
TSOCT Fully Mech UNE ISDN Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE ISDN Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE ISDN Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Line Sharing Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Line Sharing Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Line Sharing Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Line Sharing Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Loop + Port Combinations Dispatch < 10 Circuits	Diagnostic				2278	381	5.98				Diagnostic
TSOCT Fully Mech UNE Loop + Port Combinations Dispatch >= 10 Circuits	Diagnostic				6	1	5.88				Diagnostic
TSOCT Fully Mech UNE Loop + Port Combinations Non-Dispatch < 10 Circuits	Diagnostic				4988	7874	0.63				Diagnostic
TSOCT Fully Mech UNE Loop + Port Combinations Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Other Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Other Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Other Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Other Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Other Non-Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Other Non-Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Other Non-Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Other Non-Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Switch Ports Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Switch Ports Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Switch Ports Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Switch Ports Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE xDSL (HDSL, ADSL, and UCL) Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE xDSL (HDSL, ADSL, and UCL) Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop Non-Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop Non-Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop Non-Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop Non-Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop w/LNP - Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop w/LNP - Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop w/LNP - Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop w/LNP - Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop w/LNP - Non-Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop w/LNP - Non-Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech INP (Standalone) Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech INP (Standalone) Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech INP (Standalone) Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech INP (Standalone) Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech LNP (Standalone) Dispatch < 10 Circuits	Diagnostic										

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
TSOCT Non-Mech LNP (Standalone) Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech LNP (Standalone) Non-Dispatch < 10 Circuits	Diagnostic				46	36	1.26				Diagnostic
TSOCT Non-Mech LNP (Standalone) Non-Dispatch >= 10 Circuits	Diagnostic				5	1	5.2				Diagnostic
TSOCT Non-Mech Local Interconnection Trunks	Diagnostic				60	4	14.94				Diagnostic
TSOCT Non-Mech Local Transport (Unbundled Interoffice Transport) Dispatch < 10 Cir	Diagnostic										
TSOCT Non-Mech Local Transport (Unbundled Interoffice Transport) Dispatch >= 10 C	Diagnostic										
TSOCT Non-Mech Local Transport (Unbundled Interoffice Transport) Non-Dispatch < 1	Diagnostic										
TSOCT Non-Mech Local Transport (Unbundled Interoffice Transport) Non-Dispatch >=	Diagnostic										
TSOCT Non-Mech Resale Business Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale Business Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale Business Non-Dispatch < 10 Circuits	Diagnostic				2	1	1.76				Diagnostic
TSOCT Non-Mech Resale Business Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale Centrex Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale Centrex Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale Centrex Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale Centrex Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale ISDN Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale ISDN Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale ISDN Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale ISDN Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale PBX Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale PBX Dispatch >= 10 Circuits	Diagnostic				2	1	1.76				Diagnostic
TSOCT Non-Mech Resale PBX Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale PBX Non-Dispatch >= 10 Circuits	Diagnostic				11	3	3.73				Diagnostic
TSOCT Non-Mech Resale Residence Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale Residence Dispatch >= 10 Circuits	Diagnostic				7	5	1.5				Diagnostic
TSOCT Non-Mech Resale Residence Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale Residence Non-Dispatch >= 10 Circuits	Diagnostic				110	8	13.8				Diagnostic
TSOCT Non-Mech UNE Combos - Other Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Combos - Other Dispatch >= 10 Circuits	Diagnostic				12	1	12.22				Diagnostic
TSOCT Non-Mech UNE Combos - Other Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Combos - Other Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Digital Loop < DS1 Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Digital Loop < DS1 Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Digital Loop < DS1 Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Digital Loop < DS1 Non-Dispatch >= 10 Circuits	Diagnostic				22	3	7.4				Diagnostic
TSOCT Non-Mech UNE Digital Loop >= DS1 Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Digital Loop >= DS1 Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Digital Loop >= DS1 Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Digital Loop >= DS1 Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE ISDN Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE ISDN Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE ISDN Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE ISDN Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Line Sharing Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Line Sharing Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Line Sharing Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Line Sharing Non-Dispatch >= 10 Circuits	Diagnostic				91	15	6.06				Diagnostic
TSOCT Non-Mech UNE Loop + Port Combinations Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Loop + Port Combinations Dispatch >= 10 Circuits	Diagnostic				29	29	0.98				Diagnostic
TSOCT Non-Mech UNE Loop + Port Combinations Non-Dispatch < 10 Circuits	Diagnostic				7	2	3.7				Diagnostic
TSOCT Non-Mech UNE Loop + Port Combinations Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Other Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Other Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Other Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Other Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Other Non-Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Other Non-Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Other Non-Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Other Non-Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Switch Ports Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Switch Ports Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Switch Ports Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Switch Ports Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE xDSL (HDSL, ADSL, and UCL) Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE xDSL (HDSL, ADSL, and UCL) Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop Non-Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop Non-Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop Non-Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop Non-Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop w/LNP - Design Dispatch < 10 Circuits	Diagnostic										

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
TSOCT Partial Mech 2W Analog Loop w/LNP - Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop w/LNP - Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop w/LNP - Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop w/LNP - Non-Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop w/LNP - Non-Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch >= 10 Circui	Diagnostic										
TSOCT Partial Mech INP (Standalone) Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech INP (Standalone) Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech INP (Standalone) Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech INP (Standalone) Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech LNP (Standalone) Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech LNP (Standalone) Dispatch >= 10 Circuits	Diagnostic				81	84	0.97				Diagnostic
TSOCT Partial Mech LNP (Standalone) Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech LNP (Standalone) Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech Local Interconnection Trunks	Diagnostic										
TSOCT Partial Mech Local Transport (Unbundled Interoffice Transport) Dispatch < 10 C	Diagnostic										
TSOCT Partial Mech Local Transport (Unbundled Interoffice Transport) Dispatch >= 10	Diagnostic										
TSOCT Partial Mech Local Transport (Unbundled Interoffice Transport) Non-Dispatch <	Diagnostic										
TSOCT Partial Mech Local Transport (Unbundled Interoffice Transport) Non-Dispatch >	Diagnostic										
TSOCT Partial Mech Resale Business Dispatch < 10 Circuits	Diagnostic				2	1	2.09				Diagnostic
TSOCT Partial Mech Resale Business Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Business Non-Dispatch < 10 Circuits	Diagnostic				48	27	1.79				Diagnostic
TSOCT Partial Mech Resale Business Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Centrex Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Centrex Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Centrex Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Centrex Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale ISDN Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale ISDN Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale ISDN Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale ISDN Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale PBX Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale PBX Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale PBX Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale PBX Non-Dispatch >= 10 Circuits	Diagnostic				12	3	4.05				Diagnostic
TSOCT Partial Mech Resale Residence Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Residence Dispatch >= 10 Circuits	Diagnostic				279	240	1.16				Diagnostic
TSOCT Partial Mech Resale Residence Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Residence Non-Dispatch >= 10 Circuits	Diagnostic				14	1	13.8				Diagnostic
TSOCT Partial Mech UNE Combos - Other Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Combos - Other Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Combos - Other Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Combos - Other Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Digital Loop < DS1 Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Digital Loop < DS1 Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Digital Loop < DS1 Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Digital Loop < DS1 Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Digital Loop >= DS1 Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Digital Loop >= DS1 Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Digital Loop >= DS1 Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Digital Loop >= DS1 Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE ISDN Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE ISDN Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE ISDN Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE ISDN Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Line Sharing Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Line Sharing Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Line Sharing Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Line Sharing Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Loop + Port Combinations Dispatch < 10 Circuits	Diagnostic				200	39	5.12				Diagnostic
TSOCT Partial Mech UNE Loop + Port Combinations Dispatch >= 10 Circuits	Diagnostic				5	1	5.11				Diagnostic
TSOCT Partial Mech UNE Loop + Port Combinations Non-Dispatch < 10 Circuits	Diagnostic				1358	854	1.59				Diagnostic
TSOCT Partial Mech UNE Loop + Port Combinations Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Other Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Other Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Other Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Other Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Other Non-Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Other Non-Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Other Non-Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Other Non-Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Switch Ports Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Switch Ports Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Switch Ports Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Switch Ports Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE xDSL (HDSL, ADSL, and UCL) Dispatch < 10 Circuits	Diagnostic										

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TSOCT Partial Mech UNE xDSL (HDSL, ADSL, and UCL) Dispatch >= 10 Circuits
TSOCT Partial Mech UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch < 10 Circuits
TSOCT Partial Mech UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch >= 10 Circuits

Provisioning

Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Diagnostic										
Diagnostic										
Diagnostic										