

**BellSouth Monthly State Summary**  
**Kentucky, November 2003**

**Billing Invoice Accuracy**

Invoice Accuracy Resale
Invoice Accuracy UNE
Invoice Accuracy Interconnection

**Billing Invoice Timeliness**

Invoice Timeliness Interconnection CABS
Invoice Timeliness Resale CRIS
Invoice Timeliness UNE CRIS

**Mean Time to Deliver**

Mean Time to Deliver Usage - Regional
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**Non-Recurring Charge Completeness**

Non-Recur Charge Completeness Interconnection
Non-Recur Charge Completeness UNE
Non-Recur Charge Completeness Resale

**Recurring Charge Completeness**

Recur Charge Completeness Interconnection
Recur Charge Completeness UNE
Recur Charge Completeness Resale

**Usage Data Delivery Accuracy**

Usage Data Delivery Accuracy
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**Usage Data Delivery Completeness**

Usage Completeness
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**Usage Data Delivery Timeliness**

Usage Timeliness
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**Billing**

Benchmark/  
Analog

RETAIL  
RETAIL  
RETAIL

RETAIL  
RETAIL  
RETAIL

Parity with Retail

90%  
90%  
RETAIL

90%  
90%  
RETAIL

Parity with Retail

Parity with Retail

Parity with Retail

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
95131850	96458020	98.63%	846408	848309	99.78%			-90.627	YES
95131850	96458020	98.63%	4352801	4422373	98.43%			35.0209	NO
95131850	96458020	98.63%	668886	670315	99.79%			-81.3948	YES
5	1	4.86	65007	15076	4.31				YES
4	1	4.49	6331	1928	3.28				YES
4	1	4.49	8237	2276	3.62				YES
3114	927	3.36	2108847682	998185977	2.11				YES
			40325	41176	97.93%				YES
			239541	240702	99.52%				YES
3881446	4628592	83.86%	92266	92677	99.56%			-51.4666	YES
			1534	1537	99.75%				YES
			305362	305846	99.84%				YES
2700996	2806964	96.22%	102836	104992	97.95%			-5.5243	YES
369	369	100.00%	35267	35267	100.00%				YES
927	927	100.00%	998147616	998185977	100.00%				NO
916	927	98.81%	996961382	998185977	99.88%			-2.9915	YES

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**Percent Quote Provided**

% Quotes Provided within X Business Days 10 Business Days	90%
% Quotes Provided within X Business Days 60 Business Days	90%
% Quotes Provided within X Business Days 30 Business Days	90%

**Percent Request Processed Within "X" Days**

% New Business Requests Processed within 30 days	90%
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**Bona Fide**

**Benchmark/  
Analog**

90%  
90%  
90%  
90%

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
			1	1	100.00%				YES

**BellSouth Monthly State Summary**  
**Kentucky, November 2003**

**Change Management**

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
<b>Associated Document Timeliness</b>											
Associated Document Timeliness - Regional % Documentation Sent On Time											
Associated Document Timeliness - Regional % Documentation Sent On Time - Defects, Corrections, etc.											
<b>Change Management Document</b>											
Change Management Document - Regional											
<b>Change Management Notice</b>											
Change Management Notice - Regional											
<b>Interface Outage Notification</b>											
Interface Outage Notification - Regional	97.00%	4	4	100.00%							YES
<b>Notice Timeliness</b>											
Notice Timeliness - Regional											
<b>Number Of Defects In Production Releases</b>											
Number of Defects In Production Releases - Regional Severity 1	0										
Number of Defects In Production Releases - Regional Severity 3	0						6				NO
Number of Defects In Production Releases - Regional Severity 2	0						5				NO
<b>Percent Change Requests Accepted Or Rejected Within 10 Days</b>											
% Change Requests Accepted or Rejected Within 10 Days - Regional	95.00%				2	2	100.00%				YES
<b>Percent Change Requests Rejected</b>											
% Change Requests Rejected - Regional	Diagnostic				1	2	50.00%				Diagnostic
<b>Percent Of Change Requests Implemented Within 60 Weeks Of Prioritization</b>											
% Change Requests Implemented Within 60 weeks Prioritization - Regional Type 4	95.00%				1	1	100.00%				YES
% Change Requests Implemented Within 60 weeks Prioritization - Regional Type 5	95.00%				3	3	100.00%				YES
<b>Percent Software Errors Corrected in "X" Business Days</b>											
% Software Errors Corrected in X Business Days - Regional Software Errors Correct in 4	95.00%				4	6	66.67%				NO
% Software Errors Corrected in X Business Days - Regional Software Errors Correct in 4	95.00%				0	4	0.00%				NO
% Software Errors Corrected in X Business Days - Regional Software Errors Correct in 3	95.00%				7	10	70.00%				NO
<b>Software Validation</b>											
Software Validation - Regional	95%				5.08%	100.00%	94.92%				NO

**BellSouth Monthly State Summary**  
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**Collocation**

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
<b>Arrangement Time</b>											
Average Arrangement Time Physical Caged	90 Days										
Average Arrangement Time Physical Cageless	60 Days										
Average Arrangement Time Physical Intermediate Augment	60 Days										
Average Arrangement Time Physical Cageless Extraordinary	90 Days										
Average Arrangement Time Physical Major Augment	90 Days										
Average Arrangement Time Physical Simple Augment	20 Days										
Average Arrangement Time Virtual Intermediate Augment	60 Days										
Average Arrangement Time Virtual Minor Augment	45 Days										
Average Arrangement Time Virtual Simple Augment	20 Days										
Average Arrangement Time Virtual Ordinary	50 Days										
Average Arrangement Time Virtual Major Augment	75 Days										
Average Arrangement Time Virtual Extraordinary	75 Days										
Average Arrangement Time Physical Minor Augment	45 Days				82	2	41				YES
<b>Average Response Time</b>											
Average Response Time Physical Caged	20 Days				3	1	3				YES
Average Response Time Physical Cageless	20 Days				62	5	12				YES
Average Response Time Virtual	10 Days										
<b>Percent Missed Due Date</b>											
Percent Missed Due Dates Physical	5%										
Percent Missed Due Dates Virtual Augment	5%										
Percent Missed Due Dates Virtual	5%										
Percent Missed Due Dates Physical Augment	5%				0	2	0.00%				YES

**BellSouth Monthly State Summary**  
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**Average Database Update Interval**

Average Database Update Interval Directory Assistance
Average Database Update Interval Directory Listings
Average Database Update Interval Line Information Database

**Percent Database Update Accuracy**

% Database Accuracy Directory Assistance
% Database Accuracy Line Information Database
% Database Accuracy Directory Listings

**Percent Loaded by Effective Date**

% NXX/LRNs Loaded by LERG - Regional
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**Database Update**

**Benchmark/  
Analog**

Parity by Design  
 Parity by Design  
 Parity by Design

95%  
 95%  
 95%

100%

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
67.63	24	2.82	67.53	24	2.81				Parity by Design
0.99	25	0.04	0.99	25	0.04				Parity by Design
5.71	20	0.29	5.71	20	0.29				Parity by Design
			378	380	99.47%				YES
			994	1000	99.40%				YES
			869	870	99.89%				YES
			3	3	100.00%				YES

**BellSouth Monthly State Summary**  
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<b>Directory Percent Answered Within "X" Seconds</b>
Speed to Answer Performance/% Answered Within "X" Seconds - DA % WITHIN 12 SE
<b>Directory Speed To Answer</b>
Speed to Answer Performance/Average Speed to Answer - DA

**Directory Assistance**

Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Parity by Design						83.50%				Parity by Design
Parity by Design						6				Parity by Design

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<b>E911 Accuracy</b>
E911 Accuracy
<b>E911 Interval</b>
E911 Mean Interval
<b>E911 Timeliness</b>
E911 Timeliness

**E911**

**Benchmark/  
Analog**

Parity by Design

Parity by Design

Parity by Design

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
			94780	97013	97.70%				Parity by Design
			57118	1818	0.52				Parity by Design
			1818	1818	100.00%				Parity by Design

**BellSouth Monthly State Summary**  
**Kentucky, November 2003**

**Maintenance & Repair**

Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
<b>Average Answer Time</b>										
Answer Time - Repair Center UNE / Retail Maintenance Center	Residence / Business Maintenance Center									
78550209	1125178	69.81	1759079	78508	22.41					YES
<b>Customer Trouble Report Rate</b>										
Customer Trouble Report Rate UNE Other Non-Design Non-Dispatch	Retail Residence & Business									
7124	967117	0.74%	0	153	0.00%				1.0615	YES
Customer Trouble Report Rate Resale ISDN Non-Dispatch	Retail ISDN									
17	7364	0.23%	0	142	0.00%				0.5671	YES
Customer Trouble Report Rate Resale ISDN Dispatch	Retail ISDN									
25	7364	0.34%	1	142	0.70%				-0.7389	YES
Customer Trouble Report Rate Resale Centrex Non-Dispatch	Retail Centrex									
89	54277	0.16%	0	204	0.00%				0.5773	YES
Customer Trouble Report Rate Resale Centrex Dispatch	Retail Centrex									
125	54277	0.23%	5	204	2.45%				-6.5969	NO
Customer Trouble Report Rate Resale PBX Non-Dispatch	Retail PBX									
34	30546	0.11%	0	768	0.00%				0.9132	YES
Customer Trouble Report Rate Resale PBX Dispatch	Retail PBX									
47	30546	0.15%	2	768	0.28%				-0.7435	YES
Customer Trouble Report Rate Resale Design Non-Dispatch	Retail Design									
395	132660	0.30%	5	1775	0.28%				0.1232	YES
Customer Trouble Report Rate Resale Design Dispatch	Retail Design									
370	132660	0.28%	11	1775	0.62%				-2.7008	NO
Customer Trouble Report Rate Resale Business Non-Dispatch	Retail Business									
1078	263711	0.41%	6	3615	0.17%				2.2678	YES
Customer Trouble Report Rate UNE xDSL (HDSL, ADSL and UCL) Dispatch	ADSL Provided to Retail									
248	67328	0.37%	1	407	0.25%				0.4065	YES
Customer Trouble Report Rate UNE Combs - Other Non-Dispatch	Retail Residence, Business and Design Dispatch									
17580	1099777	1.60%	7	648	1.08%				1.0432	YES
Customer Trouble Report Rate UNE Combs - Other Dispatch	Retail Residence, Business and Design Dispatch									
17580	1099777	1.60%	10	648	1.54%				0.1113	YES
Customer Trouble Report Rate UNE Switch Ports Non-Dispatch	Retail Residence & Business (POTS)									
7041	897297	0.78%	0	0	0.00%					YES
Customer Trouble Report Rate UNE Switch Ports Dispatch	Retail Residence & Business (POTS)									
17083	897297	1.90%	0	0	0.00%					YES
Customer Trouble Report Rate UNE Loop + Port Combinations Non-Dispatch	Retail Residence & Business									
7124	967117	0.74%	399	151666	0.26%				19.9779	YES
Customer Trouble Report Rate UNE Loop + Port Combinations Dispatch	Retail Residence & Business									
17210	967117	1.78%	2553	151666	1.68%				2.6115	YES
Customer Trouble Report Rate UNE Digital Loop >= DS1 Non-Dispatch	Retail Digital Loop >= DS1									
138	27709	0.50%	0	1055	0.28%				0.9652	YES
Customer Trouble Report Rate UNE Digital Loop >= DS1 Dispatch	Retail Digital Loop >= DS1									
160	27709	0.58%	17	1055	1.61%				-4.3377	NO
Customer Trouble Report Rate UNE Other Non-Design Dispatch	Retail Residence & Business									
17210	967117	1.78%	0	153	0.00%				1.6499	YES
Customer Trouble Report Rate UNE Other Design Non-Dispatch	Retail Design									
395	132660	0.30%	3	1066	0.28%				0.0973	YES
Customer Trouble Report Rate UNE Other Design Dispatch	Retail Design									
370	132660	0.28%	17	1066	1.59%				-8.1024	NO
Customer Trouble Report Rate UNE Line Sharing Non-Dispatch	ADSL Provided to Retail									
358	67328	0.53%	4	852	0.47%				0.2476	YES
Customer Trouble Report Rate UNE Line Sharing Dispatch	ADSL Provided to Retail									
248	67328	0.37%	3	852	0.35%				0.0776	YES
Customer Trouble Report Rate UNE ISDN Non-Dispatch	Retail ISDN-BRI									
14	2705	0.52%	1	387	0.26%				0.6628	YES
Customer Trouble Report Rate UNE ISDN Dispatch	Retail ISDN-BRI									
14	2705	0.52%	8	387	2.07%				-3.9634	NO
Customer Trouble Report Rate UNE xDSL (HDSL, ADSL and UCL) Non-Dispatch	ADSL Provided to Retail									
358	67328	0.53%	0	407	0.00%				1.4667	YES
Customer Trouble Report Rate UNE Digital Loop < DS1 Non-Dispatch	Retail Digital Loop < DS1									
614	136356	0.38%	1	791	0.13%				1.1443	YES
Customer Trouble Report Rate UNE Digital Loop < DS1 Dispatch	Retail Digital Loop < DS1									
373	136356	0.27%	9	791	1.14%				-4.634	NO
Customer Trouble Report Rate 2W Analog Loop Design Non-Dispatch	Retail Residence & Business Dispatch									
17210	967117	1.78%	0	972	0.00%				4.1569	YES
Customer Trouble Report Rate 2W Analog Loop Design Dispatch	Retail Residence & Business Dispatch									
17210	967117	1.78%	4	972	0.41%				3.1956	YES
Customer Trouble Report Rate 2W Analog Loop Non-Design Non-Dispatch	Retail Residence & Business (POTS) (Exclusion of Switch Based Feature Troubles)									
6295	897297	0.70%	0	218	0.00%				1.2365	YES
Customer Trouble Report Rate 2W Analog Loop Non-Design Dispatch	Retail Residence & Business (POTS) (Exclusion of Switch Based Feature Troubles)									
17050	897297	1.90%	2	218	0.92%				1.0525	YES
Customer Trouble Report Rate Resale Residence and Business (POTS) Non-Dispatch	Retail Residence & Business (POTS)									
7041	897297	0.78%	45	12843	0.36%				5.4045	YES
Customer Trouble Report Rate Resale Residence and Business (POTS) Dispatch	Retail Residence & Business (POTS)									
17083	897297	1.90%	270	12843	2.14%				-1.8753	NO
Customer Trouble Report Rate Local Interconnection Trunks Dispatch	Local Interconnection Trunks									
0	108012	0.00%	0	26291	0.00%					NO
Customer Trouble Report Rate Local Interconnection Trunks Non-Dispatch	Local Interconnection Trunks									
1	108012	0.00%	3	26291	0.01%				-5.0107	NO
Customer Trouble Report Rate Resale Residence Dispatch	Retail Residence									
15070	703406	2.14%	241	9570	2.52%				-2.4951	NO
Customer Trouble Report Rate Resale Business Dispatch	Retail Business									
2140	263711	0.81%	34	3615	0.94%				-0.8554	YES
Customer Trouble Report Rate Resale Residence Non-Dispatch	Retail Residence									
6046	703406	0.86%	39	9570	0.41%				4.7374	YES
Customer Trouble Report Rate Local Transport (Unbundled Interoffice Transport) Non-Dispatch	Retail DS1/DS3 Interoffice									
103	10200	1.01%	0	53	0.00%				0.7297	YES
Customer Trouble Report Rate Local Transport (Unbundled Interoffice Transport) Dispatch	Retail DS1/DS3 Interoffice									
156	10200	1.53%	0	53	0.00%				0.898	YES
<b>M&amp;R Interface Availability</b>										
OSS Interface Availability (M&R) CLEC TAFI CLEC	>= 99.5 %									
									100.00%	YES
OSS Interface Availability (M&R) SOCS BST & CLEC	>= 99.5 %									
									100.00%	YES
OSS Interface Availability (M&R) PREDICTOR BST & CLEC	>= 99.5 %									
									100.00%	YES
OSS Interface Availability (M&R) OSPCM BST & CLEC	>= 99.5 %									
									100.00%	YES
OSS Interface Availability (M&R) MARCH BST & CLEC	>= 99.5 %									
									100.00%	YES
OSS Interface Availability (M&R) LNP BST & CLEC	>= 99.5 %									
									100.00%	YES
OSS Interface Availability (M&R) LMO5 BST & CLEC	>= 99.5 %									
									100.00%	YES
OSS Interface Availability (M&R) BOCRIS/CRIS BST & CLEC	>= 99.5 %									
									100.00%	YES
OSS Interface Availability (M&R) TAFI BST	>= 99.5 %									
									100.00%	YES
OSS Interface Availability (M&R) ECTA CLEC	>= 99.5 %									
									100.00%	YES
<b>Maintenance Average Duration</b>										
Maintenance Avg Duration Resale Residence Dispatch	Retail Residence									
471457.99	15070	31.28	8173	241	33.91	41.31			-0.9798	YES
Maintenance Avg Duration Resale Business Non-Dispatch	Retail Business									
4392.5	1078	4.07	27.57	6	4.59	8.67			-0.1464	YES
Maintenance Avg Duration Resale Design Dispatch	Retail Design									
3015.55	370	8.15	52.27	11	4.75	14.79			0.751	YES
Maintenance Avg Duration Resale Business Dispatch	Retail Business									
33210.15	2140	15.52	337.92	34	9.94	27.45			1.1759	YES
Maintenance Avg Duration Resale Residence Non-Dispatch	Retail Residence									
85462.85	6046	14.14	403.55	39	10.35	27.84			0.8471	YES
Maintenance Avg Duration Resale Design Non-Dispatch	Retail Design									
1484.3	395	3.76	6.82	5	1.36	11.43			0.4654	YES
Maintenance Avg Duration Resale PBX Non-Dispatch	Retail PBX									
228.64	34	6.72				11.51				
Maintenance Avg Duration 2W Analog Loop Design Dispatch	Retail Residence & Business Dispatch									
504668.14	17210	29.32	23.65	4	5.91	40.19			1.1649	YES
Maintenance Avg Duration 2W Analog Loop Non-Design Non-Dispatch	Retail Residence & Business (POTS) (Exclusion of Switch Based Feature Troubles)									
85388.85	6295	13.56				27.44				
Maintenance Avg Duration 2W Analog Loop Non-Design Dispatch	Retail Residence & Business (POTS) (Exclusion of Switch Based Feature Troubles)									
497120.67	17050	29.16	51.23	2	25.62	39.6			0.1264	YES
Maintenance Avg Duration Resale Residence and Business (POTS) Non-Dispatch	Retail Residence & Business (POTS)									
89464.38	7041	12.71	431.12	45	9.58	26.23			0.797	YES
Maintenance Avg Duration Resale Residence and Business (POTS) Dispatch	Retail Residence & Business (POTS)									
498392.39	17083	29.17	8437.92	270	31.25	39.59			-0.8552	YES
Maintenance Avg Duration Resale ISDN Non-Dispatch	Retail ISDN									
63.5	17	3.74				4.94				
Maintenance Avg Duration Resale ISDN Dispatch	Retail ISDN									
109.27	17	4.37				3.69				
Maintenance Avg Duration Resale Centrex Non-Dispatch	Retail Centrex									
813.38	89	9.14				21.72				
Maintenance Avg Duration Resale Centrex Dispatch	Retail Centrex									
6218.52	125	49.75				88.37			0.8721	YES
Maintenance Avg Duration UNE Line Sharing Non-Dispatch	ADSL Provided to Retail									
643.02	358	1.8	43.4	4	10.85	6.35			-2.8377	NO
Maintenance Avg Duration UNE Line Sharing Dispatch	ADSL Provided to Retail									
6737.13	248	27.17	224.75	3	74.92	41.57			-1.9777	NO
Maintenance Avg Duration UNE ISDN Non-Dispatch	Retail ISDN-BRI									
50.77	14	3.63	4.75	1	4.75	5.24			-0.2071	YES
Maintenance Avg Duration UNE Loop + Port Combinations Dispatch	Retail Residence & Business									
504668.14	17210	29.32	68770.57	2553	26.94	40.19			2.8003	YES
Maintenance Avg Duration UNE Digital Loop >= DS1 Non-Dispatch	Retail Digital Loop >= DS1									
206.25	138	1.49	1.45	3	0.48	2.16			0.8024	YES



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**Kentucky, November 2003**

**Maintenance & Repair**

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Maintenance Avg Duration UNE Digital Loop >= DS1 Dispatch	Retail Digital Loop >= DS1	851.35	160	5.38	110.13	17	6.48	4.93		-0.871	YES
Maintenance Avg Duration UNE Digital Loop < DS1 Non-Dispatch	Retail Digital Loop < DS1	892.8	514	1.74	4.75	1	4.75	5.47		-0.5504	YES
Maintenance Avg Duration UNE Digital Loop < DS1 Dispatch	Retail Digital Loop < DS1	7601.9	373	20.38	39.2	9	4.36	35.65		1.3325	YES
Maintenance Avg Duration 2W Analog Loop Design Non-Dispatch	Retail Residence & Business Dispatch	504668.14	17210	29.32				40.19			
Maintenance Avg Duration UNE Loop + Port Combinations Non-Dispatch	Retail Residence & Business	89855.35	7124	12.61	2911.96	399	7.3	26.11		3.9561	YES
Maintenance Avg Duration UNE ISDN Dispatch	Retail ISDN-BRI	63.55	14	4.54	37.65	8	4.71	4.62		-0.0815	YES
Maintenance Avg Duration UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch	ADSL Provided to Retail	643.02	358	1.8				6.35			
Maintenance Avg Duration UNE xDSL (HDSL, ADSL, and UCL) Dispatch	ADSL Provided to Retail	6737.13	248	27.17	1.55	1	1.55	41.57		0.615	YES
Maintenance Avg Duration UNE Combos - Other Non-Dispatch	Retail Residence, Business and Design Dispatch	507683.69	17580	28.88	15.77	7	2.25	39.94		1.7635	YES
Maintenance Avg Duration UNE Combos - Other Dispatch	Retail Residence, Business and Design Dispatch	507683.69	17580	28.88	62.63	10	6.26	39.94		1.7901	YES
Maintenance Avg Duration UNE Switch Ports Non-Dispatch	Retail Residence & Business (POTS)	89464.38	7041	12.71				26.23			
Maintenance Avg Duration UNE Switch Ports Dispatch	Retail Residence & Business (POTS)	498392.39	17083	29.17				39.59			
Maintenance Avg Duration Local Interconnection Trunks Non-Dispatch	Local Interconnection Trunks	0.7	1	0.7	7.48	3	2.49	0			NO
Maintenance Avg Duration Local Interconnection Trunks Dispatch	Local Interconnection Trunks										
Maintenance Avg Duration Local Transport (Unbundled Interoffice Transport) Non-Dispatch	Retail DS1/DS3 Interoffice	154.93	103	1.5				1.61			
Maintenance Avg Duration Local Transport (Unbundled Interoffice Transport) Dispatch	Retail DS1/DS3 Interoffice	771.23	156	4.94				3.85			
Maintenance Avg Duration UNE Other Non-Design Non-Dispatch	Retail Residence & Business	89855.35	7124	12.61				26.11			
Maintenance Avg Duration UNE Other Non-Design Dispatch	Retail Residence & Business	504668.14	17210	29.32				40.19			
Maintenance Avg Duration UNE Other Design Non-Dispatch	Retail Design	1484.3	395	3.76	1.45	3	0.48	11.43		0.4943	YES
Maintenance Avg Duration UNE Other Design Dispatch	Retail Design	3015.55	370	8.15	110.13	17	6.48	14.79		0.4557	YES
Maintenance Avg Duration Resale PBX Dispatch	Retail PBX	1020.03	47	21.7	9.63	2	4.82	34.31		0.8816	YES
<b>Network Outage Notification</b>											
Mean Time to Notify of Network Outages - Regional		3881	2	1941	15570	2	7785				NO
<b>Out of Service &gt; "X" Hours</b>											
Out of Service >24 Hrs Resale Residence Dispatch	Retail Residence	1708	10126	16.87%	27	177	15.25%			0.5682	YES
Out of Service >24 Hrs Resale Business Non-Dispatch	Retail Business	9	447	2.01%							
Out of Service >24 Hrs Resale Design Dispatch	Retail Design	16	370	4.32%	0	11	0.00%			0.6949	YES
Out of Service >24 Hrs Resale Business Dispatch	Retail Business	131	1219	10.75%	1	27	3.70%			1.1688	YES
Out of Service >24 Hrs Resale Residence Non-Dispatch	Retail Residence	108	1739	6.21%	2	24	8.33%			-0.428	YES
Out of Service >24 Hrs Resale Residence Non-Dispatch	Retail Design	9	395	2.28%	0	5	0.00%			0.3393	YES
Out of Service >24 Hrs Resale PBX Non-Dispatch	Retail PBX	0	32	3.13%							
Out of Service >24 Hrs Local Interconnection Trunks Non-Dispatch	Local Interconnection Trunks	0	1	0.00%	0	3	0.00%				YES
Out of Service >24 Hrs Local Interconnection Trunks Dispatch	Local Interconnection Trunks										
Out of Service >24 Hrs Local Transport (Unbundled Interoffice Transport) Non-Dispatch	Retail DS1/DS3 Interoffice	0	103	0.00%							
Out of Service >24 Hrs Local Transport (Unbundled Interoffice Transport) Dispatch	Retail DS1/DS3 Interoffice	1	156	0.64%							
Out of Service >24 Hrs UNE Other Non-Design Non-Dispatch	Retail Residence & Business	117	2186	5.35%							
Out of Service >24 Hrs UNE Other Non-Design Dispatch	Retail Residence & Business	1839	11345	16.21%							
Out of Service >24 Hrs UNE Other Design Non-Dispatch	Retail Design	9	395	2.28%	0	3	0.00%			0.2635	YES
Out of Service >24 Hrs UNE Other Design Dispatch	Retail Design	16	370	4.32%	0	17	0.00%			0.8571	YES
Out of Service >24 Hrs UNE Line Sharing Non-Dispatch	ADSL Provided to Retail	5	358	1.40%							
Out of Service >24 Hrs UNE Line Sharing Dispatch	ADSL Provided to Retail	82	248	33.06%							
Out of Service >24 Hrs UNE ISDN Non-Dispatch	Retail ISDN-BRI	0	14	0.00%	0	1	0.00%				YES
Out of Service >24 Hrs UNE ISDN Dispatch	Retail ISDN-BRI	0	14	0.00%	0	8	0.00%				YES
Out of Service >24 Hrs UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch	ADSL Provided to Retail	5	358	1.40%							
Out of Service >24 Hrs UNE xDSL (HDSL, ADSL, and UCL) Dispatch	ADSL Provided to Retail	82	248	33.06%	0	1	0.00%			0.7014	YES
Out of Service >24 Hrs UNE Combos - Other Non-Dispatch	Retail Residence, Business and Design Dispatch	1855	11715	15.83%	0	7	0.00%			1.1472	YES
Out of Service >24 Hrs UNE Combos - Other Dispatch	Retail Residence, Business and Design Dispatch	1855	11715	15.83%	0	10	0.00%			1.371	YES
Out of Service >24 Hrs UNE Switch Ports Non-Dispatch	Retail Residence & Business (POTS)	116	2144	5.41%							
Out of Service >24 Hrs UNE Switch Ports Dispatch	Retail Residence & Business (POTS)	1811	11266	16.07%							
Out of Service >24 Hrs UNE Loop + Port Combinations Non-Dispatch	Retail Residence & Business	117	2186	5.35%	5	179	2.79%			1.4624	YES
Out of Service >24 Hrs UNE Loop + Port Combinations Dispatch	Retail Residence & Business	1839	11345	16.21%	249	1787	14.09%			2.2472	YES
Out of Service >24 Hrs UNE Digital Loop >= DS1 Non-Dispatch	Retail Digital Loop >= DS1	0	138	0.00%	0	3	0.00%				YES
Out of Service >24 Hrs UNE Digital Loop >= DS1 Dispatch	Retail Digital Loop >= DS1	2	160	1.25%	0	17	0.00%			0.441	YES
Out of Service >24 Hrs UNE Digital Loop < DS1 Non-Dispatch	Retail Digital Loop < DS1	5	514	0.97%	0	1	0.00%			0.099	YES
Out of Service >24 Hrs UNE Digital Loop < DS1 Dispatch	Retail Digital Loop < DS1	86	373	23.06%	0	9	0.00%			1.6228	YES
Out of Service >24 Hrs 2W Analog Loop Design Non-Dispatch	Retail Residence & Business Dispatch	1839	11345	16.21%							
Out of Service >24 Hrs 2W Analog Loop Design Dispatch	Retail Residence & Business Dispatch	1839	11345	16.21%	0	4	0.00%			0.8795	YES
Out of Service >24 Hrs 2W Analog Loop Non-Design Non-Dispatch	Retail Residence & Business (POTS) (Exclusion of Switch Based Feature Troubles)	115	2133	5.39%							
Out of Service >24 Hrs 2W Analog Loop Non-Design Dispatch	Retail Residence & Business (POTS) (Exclusion of Switch Based Feature Troubles)	1811	11266	16.07%							
Out of Service >24 Hrs Resale Residence and Business (POTS) Non-Dispatch	Retail Residence & Business (POTS)	116	2144	5.41%	2	24	8.33%			-0.6295	YES
Out of Service >24 Hrs Resale Residence and Business (POTS) Dispatch	Retail Residence & Business (POTS)	1811	11266	16.07%	27	200	13.50%			0.9827	YES
Out of Service >24 Hrs Resale ISDN Non-Dispatch	Retail ISDN	0	17	0.00%							
Out of Service >24 Hrs Resale ISDN Dispatch	Retail ISDN	0	25	0.00%	0	1	0.00%				YES
Out of Service >24 Hrs Resale Centrex Non-Dispatch	Retail Centrex	6	50	12.00%							
Out of Service >24 Hrs Resale Centrex Dispatch	Retail Centrex	28	86	32.56%	1	4	25.00%			0.3153	YES
Out of Service >24 Hrs Resale PBX Dispatch	Retail PBX	9	38	23.68%	0	2	0.00%			0.7679	YES
<b>Percent Missed Repair Appointments</b>											
Missed Repair Appmts Resale Residence Dispatch	Retail Residence	2288	15070	15.18%	24	241	9.96%			2.2421	YES
Missed Repair Appmts Resale Business Non-Dispatch	Retail Business	41	1078	3.80%	0	6	0.00%			0.4857	YES
Missed Repair Appmts Resale Design Dispatch	Retail Design	16	370	4.32%	0	11	0.00%			0.6949	YES
Missed Repair Appmts Resale Business Dispatch	Retail Business	388	2140	18.13%	2	34	5.88%			1.8392	YES
Missed Repair Appmts Resale Residence Non-Dispatch	Retail Residence	130	6046	2.15%	4	39	10.26%			-3.4789	NO
Missed Repair Appmts Resale Design Non-Dispatch	Retail Design	9	395	2.28%	0	5	0.00%			0.3393	YES
Missed Repair Appmts Resale PBX Non-Dispatch	Retail PBX	1	34	2.94%							
Missed Repair Appmts UNE Line Sharing Dispatch	ADSL Provided to Retail	82	248	33.06%	1	3	33.33%			-0.0098	YES
Missed Repair Appmts UNE ISDN Non-Dispatch	Retail ISDN-BRI	0	14	0.00%	0	1	0.00%				YES
Missed Repair Appmts UNE ISDN Dispatch	Retail ISDN-BRI	0	14	0.00%	0	8	0.00%				YES
Missed Repair Appmts UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch	ADSL Provided to Retail	5	358	1.40%							
Missed Repair Appmts UNE xDSL (HDSL, ADSL, and UCL) Dispatch	ADSL Provided to Retail	82	248	33.06%	0	1	0.00%			0.7014	YES

**BellSouth Monthly State Summary**  
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**Maintenance & Repair**

Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Missed Repair Appmts UNE Combos - Other Non-Dispatch	2692	17580	15.31%	0	7	0.00%			1.1248	YES
Missed Repair Appmts UNE Combos - Other Dispatch	2692	17580	15.31%	0	10	0.00%			1.3443	YES
Missed Repair Appmts UNE Switch Ports Non-Dispatch	166	7041	2.36%							
Missed Repair Appmts UNE Switch Ports Dispatch	2632	17083	15.41%							
Missed Repair Appmts Local Interconnection Trunks Non-Dispatch	0	1	0.00%	0	3	0.00%				YES
Missed Repair Appmts Local Interconnection Trunks Dispatch										
Missed Repair Appmts Local Transport (Unbundled Interoffice Transport) Non-Dispatch	0	103	0.00%							
Missed Repair Appmts Local Transport (Unbundled Interoffice Transport) Dispatch	1	156	0.64%							
Missed Repair Appmts UNE Other Non-Design Non-Dispatch	171	7124	2.40%							
Missed Repair Appmts UNE Other Non-Design Dispatch	2676	17210	15.55%							
Missed Repair Appmts UNE Other Design Non-Dispatch	9	395	2.28%	0	3	0.00%			0.2635	YES
Missed Repair Appmts UNE Other Design Dispatch	16	370	4.32%	0	17	0.00%			0.8571	YES
Missed Repair Appmts UNE Line Sharing Non-Dispatch	5	358	1.40%	0	4	0.00%			0.2367	YES
Missed Repair Appmts UNE Loop + Port Combinations Non-Dispatch	171	7124	2.40%	7	399	1.75%			0.8203	YES
Missed Repair Appmts UNE Loop + Port Combinations Dispatch	2676	17210	15.55%	222	2553	8.70%			8.9175	YES
Missed Repair Appmts UNE Digital Loop >= DS1 Non-Dispatch	0	138	0.00%	0	3	0.00%				YES
Missed Repair Appmts UNE Digital Loop >= DS1 Dispatch	2	160	1.25%	0	17	0.00%			0.441	YES
Missed Repair Appmts UNE Digital Loop < DS1 Non-Dispatch	5	514	0.97%	0	1	0.00%			0.099	YES
Missed Repair Appmts UNE Digital Loop < DS1 Dispatch	86	373	23.06%	0	9	0.00%			1.6228	YES
Missed Repair Appmts 2W Analog Loop Design Non-Dispatch	2676	17210	15.55%							
Missed Repair Appmts 2W Analog Loop Design Dispatch	2676	17210	15.55%	0	4	0.00%			0.8581	YES
Missed Repair Appmts 2W Analog Loop Non-Design Non-Dispatch	147	6295	2.34%							
Missed Repair Appmts 2W Analog Loop Non-Design Dispatch	2616	17050	15.34%	0	2	0.00%			0.602	YES
Missed Repair Appmts Resale Residence and Business (POTS) Non-Dispatch	166	7041	2.36%	4	45	8.88%			-2.8785	NO
Missed Repair Appmts Resale Residence and Business (POTS) Dispatch	2632	17083	15.41%	25	270	9.26%			2.7763	YES
Missed Repair Appmts Resale ISDN Non-Dispatch	0	17	0.00%							
Missed Repair Appmts Resale ISDN Dispatch	0	25	0.00%	0	1	0.00%				YES
Missed Repair Appmts Resale Centrex Non-Dispatch	10	89	11.24%							
Missed Repair Appmts Resale Centrex Dispatch	38	125	30.40%	1	5	20.00%			0.4957	YES
Missed Repair Appmts Resale PBX Dispatch	15	47	31.91%	0	2	0.00%			0.9483	YES

**Percent Repeat Troubles within "X" days**

% Rpt Trbls w/in 30 days Resale Residence Dispatch	2861	15070	18.98%	25	241	10.37%			3.3818	YES
% Rpt Trbls w/in 30 days Resale Residence and Business (POTS) Non-Dispatch	1121	7041	15.92%	8	45	17.78%			-0.3393	YES
% Rpt Trbls w/in 30 days Resale Residence and Business (POTS) Dispatch	3185	17050	18.68%	0	2	0.00%			0.6778	YES
% Rpt Trbls w/in 30 days 2W Analog Loop Non-Design Dispatch	3190	17083	18.67%	29	270	10.74%			3.3187	YES
% Rpt Trbls w/in 30 days Resale Residence Non-Dispatch	1011	6048	16.72%	7	39	17.95%			-0.2047	YES
% Rpt Trbls w/in 30 days 2W Analog Loop Non-Design Non-Dispatch	693	6295	15.77%							
% Rpt Trbls w/in 30 days 2W Analog Loop Design Non-Dispatch	3210	17210	18.65%							
% Rpt Trbls w/in 30 days UNE Combos - Other Dispatch	3267	17580	18.58%	1	10	10.00%			0.6976	YES
% Rpt Trbls w/in 30 days UNE Switch Ports Non-Dispatch	1121	7041	15.92%							
% Rpt Trbls w/in 30 days UNE Switch Ports Dispatch	3190	17083	18.67%							
% Rpt Trbls w/in 30 days UNE Loop + Port Combinations Non-Dispatch	1128	7124	15.83%	46	399	11.53%			2.2923	YES
% Rpt Trbls w/in 30 days UNE Loop + Port Combinations Dispatch	3210	17210	18.65%	360	2553	14.10%			5.5087	YES
% Rpt Trbls w/in 30 days UNE Digital Loop >= DS1 Non-Dispatch	22	138	15.94%	0	3	0.00%			0.7462	YES
% Rpt Trbls w/in 30 days UNE Digital Loop >= DS1 Dispatch	37	160	23.13%	4	17	23.53%			-0.0376	YES
% Rpt Trbls w/in 30 days UNE Digital Loop < DS1 Non-Dispatch	81	514	15.76%	1	1	100.00%			-2.3098	NO
% Rpt Trbls w/in 30 days UNE Digital Loop < DS1 Dispatch	25	373	6.70%	1	9	11.11%			-0.5226	YES
% Rpt Trbls w/in 30 days Resale Centrex Non-Dispatch	6	89	6.74%							
% Rpt Trbls w/in 30 days Resale Centrex Dispatch	19	125	15.20%	0	5	0.00%			0.9283	YES
% Rpt Trbls w/in 30 days Resale PBX Non-Dispatch	5	34	14.71%							
% Rpt Trbls w/in 30 days Resale PBX Dispatch	4	47	8.51%	0	2	0.00%			0.4224	YES
% Rpt Trbls w/in 30 days Resale Design Non-Dispatch	53	395	13.42%	0	5	0.00%			0.8747	YES
% Rpt Trbls w/in 30 days Resale Design Dispatch	57	370	15.41%	0	11	0.00%			1.3948	YES
% Rpt Trbls w/in 30 days Resale Business Non-Dispatch	117	1078	10.85%	1	6	16.67%			-0.4565	YES
% Rpt Trbls w/in 30 days Resale Business Dispatch	349	2140	16.31%	4	34	11.76%			0.7115	YES
% Rpt Trbls w/in 30 days UNE Other Design Non-Dispatch	53	395	13.42%	0	3	0.00%			0.6793	YES
% Rpt Trbls w/in 30 days Resale ISDN Non-Dispatch	0	17	0.00%							
% Rpt Trbls w/in 30 days Resale ISDN Dispatch	1	25	4.00%	0	1	0.00%			0.2002	YES
% Rpt Trbls w/in 30 days UNE Other Design Dispatch	57	370	15.41%	4	17	23.53%			-0.9073	YES
% Rpt Trbls w/in 30 days UNE Line Sharing Non-Dispatch	58	358	16.20%	0	4	0.00%			0.8745	YES
% Rpt Trbls w/in 30 days UNE Line Sharing Dispatch	10	248	4.03%	1	3	33.33%			-2.5645	NO
% Rpt Trbls w/in 30 days UNE ISDN Non-Dispatch	0	14	0.00%	1	1	100.00%				NO
% Rpt Trbls w/in 30 days UNE ISDN Dispatch	0	14	0.00%	1	8	12.50%				NO
% Rpt Trbls w/in 30 days UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch	58	358	16.20%							
% Rpt Trbls w/in 30 days UNE xDSL (HDSL, ADSL, and UCL) Dispatch	10	248	4.03%	0	1	0.00%			0.2046	YES
% Rpt Trbls w/in 30 days UNE Combos - Other Non-Dispatch	3267	17580	18.58%	2	7	28.57%			-0.8792	YES
% Rpt Trbls w/in 30 days Local Interconnection Trunks Non-Dispatch	0	1	0.00%	0	3	0.00%				YES
% Rpt Trbls w/in 30 days Local Interconnection Trunks Dispatch										
% Rpt Trbls w/in 30 days Local Transport (Unbundled Interoffice Transport) Non-Dispatch	16	103	15.53%							
% Rpt Trbls w/in 30 days Local Transport (Unbundled Interoffice Transport) Dispatch	30	156	19.23%							
% Rpt Trbls w/in 30 days UNE Other Non-Design Non-Dispatch	1128	7124	15.83%							
% Rpt Trbls w/in 30 days UNE Other Non-Design Dispatch	3210	17210	18.65%							
% Rpt Trbls w/in 30 days 2W Analog Loop Design Dispatch	3210	17210	18.65%	0	4	0.00%			0.9576	YES

**Response Interval**

OSS Response Interval (M&R) LMSOUPD	> 0 - <= 4 Seconds	789131	801843	98.41%	80451	82253	97.81%	0	13.291	NO
OSS Response Interval (M&R) LMSOUPD	> 0 - <= 10 Seconds	800592	801843	99.84%	82009	82253	99.70%	0	9.732	NO
OSS Response Interval (M&R) LMSOUPD	> 10 Seconds	1251	801843	0.16%	244	82253	0.30%	0	-9.732	NO
OSS Response Interval (M&R) MARCH	> 0 - <= 4 Seconds	1239	5493	22.56%	251	654	38.38%	0.02	-9.1523	YES
OSS Response Interval (M&R) MARCH	> 4 - <= 10 Seconds	4254	5493	77.44%	403	654	61.62%	0.02	9.1523	YES
OSS Response Interval (M&R) NIW	> 10 Seconds	516	42021	1.23%	101	6258	1.61%	0	-2.5866	NO





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<b>Operator Percent Answered Within "X" Seconds</b>
Speed to Answer Performance/% Answered Within "X" Seconds - Toll % WITHIN 10 SE
<b>Operator Speed To Answer</b>
Speed to Answer Performance/Average Speed to Answer - Toll

**Operator Services**

Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Parity by Design						76.70%				Parity by Design
Parity by Design						6				Parity by Design

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**Ordering**

Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
<b>Acknowledgement Completeness</b>										
Acknowledge Message Completeness EDI				332576	332579	100.00%				NO
Acknowledge Message Completeness TAG/LENS/XML				277713	277713	100.00%				YES
<b>Acknowledgement Timeliness</b>										
Acknowledge Message Timeliness EDI			95% <= 30 Minutes	330721	332576	99.44%				YES
Acknowledge Message Timeliness TAG/LENS/XML			95% <= 30 Minutes	277670	277713	99.98%				YES
<b>Firm Order Confirmation Reject Completeness</b>										
FOC & Rej Resp Comp (Fully Mech) Resale PBX			95%							
FOC & Rej Resp Comp (Fully Mech) Resale Centrex			95%							
FOC & Rej Resp Comp (Fully Mech) Resale ISDN			95%							
FOC & Rej Resp Comp (Fully Mech) 2W Analog Loop Non-Design			95%	6	6	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) 2W Analog Loop w/INP - Non-Design			95%							
FOC & Rej Resp Comp (Fully Mech) 2W Analog Loop w/LNP - Design			95%							
FOC & Rej Resp Comp (Fully Mech) UNE Line Sharing			95%	107	107	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) UNE ISDN			95%	23	23	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) UNE xDSL (HDSL, ADSL, and UCL)			95%	20	21	95.24%				YES
FOC & Rej Resp Comp (Fully Mech) UNE Combos - Other			95%							
FOC & Rej Resp Comp (Fully Mech) UNE Switch Ports			95%							
FOC & Rej Resp Comp (Fully Mech) UNE Loop + Port Combinations			95%	25955	25964	99.97%				YES
FOC & Rej Resp Comp (Fully Mech) INP (Standalone)			95%							
FOC & Rej Resp Comp (Fully Mech) LNP (Standalone)			95%	1178	1180	99.83%				YES
FOC & Rej Resp Comp (Fully Mech) 2W Analog Loop w/INP - Design			95%							
FOC & Rej Resp Comp (Fully Mech) Resale Design			95%							
FOC & Rej Resp Comp (Fully Mech) Resale Business			95%	128	128	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) Resale Residence			95%	2781	2783	99.93%				YES
FOC & Rej Resp Comp (Fully Mech) Local Interconnection Trunks			95%							
FOC & Rej Resp Comp (Fully Mech) Local Transport (Unbundled Interoffice Transport)			95%							
FOC & Rej Resp Comp (Fully Mech) UNE Other Non-Design			95%	2661	2694	98.78%				YES
FOC & Rej Resp Comp (Fully Mech) UNE Other Design			95%	68	68	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) 2W Analog Loop Design			95%	1	1	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) 2W Analog Loop w/LNP - Non-Design			95%							
FOC & Rej Resp Comp (Non Mech) UNE Line Sharing			95%							
FOC & Rej Resp Comp (Non Mech) Local Transport (Unbundled Interoffice Transport)			95%							
FOC & Rej Resp Comp (Non Mech) LNP (Standalone)			95%	61	61	100.00%				YES
FOC & Rej Resp Comp (Non Mech) 2W Analog Loop w/INP - Design			95%							
FOC & Rej Resp Comp (Non Mech) 2W Analog Loop w/LNP - Design			95%							
FOC & Rej Resp Comp (Non Mech) 2W Analog Loop Design			95%	4	4	100.00%				YES
FOC & Rej Resp Comp (Non Mech) 2W Analog Loop w/INP - Non-Design			95%							
FOC & Rej Resp Comp (Non Mech) 2W Analog Loop w/LNP - Non-Design			95%							
FOC & Rej Resp Comp (Non Mech) 2W Analog Loop Non-Design			95%	21	21	100.00%				YES
FOC & Rej Resp Comp (Non Mech) Resale ISDN			95%	3	3	100.00%				YES
FOC & Rej Resp Comp (Non Mech) Local Interconnection Trunks			95%	11	11	100.00%				YES
FOC & Rej Resp Comp (Non Mech) Resale Centrex			95%	4	4	100.00%				YES
FOC & Rej Resp Comp (Non Mech) Resale PBX			95%	11	11	100.00%				YES
FOC & Rej Resp Comp (Non Mech) Resale Design			95%	25	25	100.00%				YES
FOC & Rej Resp Comp (Non Mech) Resale Business			95%	54	56	96.43%				YES
FOC & Rej Resp Comp (Non Mech) Resale Residence			95%	26	27	96.30%				YES
FOC & Rej Resp Comp (Non Mech) UNE ISDN			95%							
FOC & Rej Resp Comp (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)			95%							
FOC & Rej Resp Comp (Non Mech) UNE Combos - Other			95%	54	54	100.00%				YES
FOC & Rej Resp Comp (Non Mech) UNE Switch Ports			95%							
FOC & Rej Resp Comp (Non Mech) UNE Loop + Port Combinations			95%	285	290	98.28%				YES
FOC & Rej Resp Comp (Non Mech) INP (Standalone)			95%	7	7	100.00%				YES
FOC & Rej Resp Comp (Non Mech) UNE Other Non-Design			95%	77	77	100.00%				YES
FOC & Rej Resp Comp (Non Mech) UNE Other Design			95%	37	37	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) 2W Analog Loop Non-Design			95%	1	1	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) 2W Analog Loop w/LNP - Non-Design			95%							
FOC & Rej Resp Comp (Partial Mech) 2W Analog Loop w/INP - Non-Design			95%							
FOC & Rej Resp Comp (Partial Mech) 2W Analog Loop Design			95%	18	18	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) 2W Analog Loop w/INP - Design			95%							
FOC & Rej Resp Comp (Partial Mech) INP (Standalone)			95%							
FOC & Rej Resp Comp (Partial Mech) Resale Centrex			95%							
FOC & Rej Resp Comp (Partial Mech) Resale PBX			95%							
FOC & Rej Resp Comp (Partial Mech) Resale Design			95%							
FOC & Rej Resp Comp (Partial Mech) Resale Business			95%	84	84	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) Resale Residence			95%	494	494	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) UNE xDSL (HDSL, ADSL, and UCL)			95%							
FOC & Rej Resp Comp (Partial Mech) UNE Combos - Other			95%	2	3	66.67%				NO
FOC & Rej Resp Comp (Partial Mech) UNE Switch Ports			95%							
FOC & Rej Resp Comp (Partial Mech) UNE Loop + Port Combinations			95%	3864	3874	99.74%				YES
FOC & Rej Resp Comp (Partial Mech) Local Interconnection Trunks			95%							
FOC & Rej Resp Comp (Partial Mech) Local Transport (Unbundled Interoffice Transport)			95%							
FOC & Rej Resp Comp (Partial Mech) UNE Other Non-Design			95%	313	314	99.68%				YES
FOC & Rej Resp Comp (Partial Mech) UNE Other Design			95%	20	20	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) UNE Line Sharing			95%	19	19	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) UNE ISDN			95%	5	7	71.43%				NO
FOC & Rej Resp Comp (Partial Mech) Resale ISDN			95%							
FOC & Rej Resp Comp (Partial Mech) LNP (Standalone)			95%	351	351	100.00%				YES

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Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
FOC & Rej Resp Comp (Partial Mech) 2W Analog Loop w/LNP - Design			95%	2781	2781	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) Resale Residence			95%	127	128	99.22%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) Resale Business			95%							
FOC & Rej Resp Comp Multiple Responses (Fully Mech) Resale Design			95%							
FOC & Rej Resp Comp Multiple Responses (Fully Mech) Resale Centrex			95%							
FOC & Rej Resp Comp Multiple Responses (Fully Mech) 2W Analog Loop Non-Design			95%	6	6	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) UNE Line Sharing			95%	107	107	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) UNE ISDN			95%	23	23	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) UNE xDSL (HDSL, ADSL, and			95%	20	20	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) UNE Combos - Other			95%							
FOC & Rej Resp Comp Multiple Responses (Fully Mech) UNE Switch Ports			95%							
FOC & Rej Resp Comp Multiple Responses (Fully Mech) UNE Loop + Port Combination			95%	25938	25955	99.93%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) INP (Standalone)			95%							
FOC & Rej Resp Comp Multiple Responses (Fully Mech) LNP (Standalone)			95%	1178	1178	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) 2W Analog Loop w/LNP - Desig			95%							
FOC & Rej Resp Comp Multiple Responses (Fully Mech) 2W Analog Loop w/LNP - Desi			95%							
FOC & Rej Resp Comp Multiple Responses (Fully Mech) 2W Analog Loop Design			95%	1	1	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) 2W Analog Loop w/LNP - Non-			95%							
FOC & Rej Resp Comp Multiple Responses (Fully Mech) 2W Analog Loop w/LNP - Non-			95%							
FOC & Rej Resp Comp Multiple Responses (Fully Mech) Local Interconnection Trunks			95%							
FOC & Rej Resp Comp Multiple Responses (Fully Mech) Local Transport (Unbundled Int			95%							
FOC & Rej Resp Comp Multiple Responses (Fully Mech) UNE Other Non-Design			95%	2659	2661	99.92%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) UNE Other Design			95%	68	68	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) Resale ISDN			95%							
FOC & Rej Resp Comp Multiple Responses (Fully Mech) Resale PBX			95%							
FOC & Rej Resp Comp Multiple Responses (Non Mech) Resale Residence			95%	24	26	92.31%				NO
FOC & Rej Resp Comp Multiple Responses (Non Mech) Resale Business			95%	54	54	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Non Mech) Resale Design			95%	25	25	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Non Mech) Resale PBX			95%	11	11	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Non Mech) Resale ISDN			95%	3	3	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Non Mech) 2W Analog Loop w/LNP - Non-			95%							
FOC & Rej Resp Comp Multiple Responses (Non Mech) UNE Combos - Other			95%	47	54	87.04%				NO
FOC & Rej Resp Comp Multiple Responses (Non Mech) UNE Switch Ports			95%							
FOC & Rej Resp Comp Multiple Responses (Non Mech) UNE Loop + Port Combinations			95%	272	285	95.44%				YES
FOC & Rej Resp Comp Multiple Responses (Non Mech) INP (Standalone)			95%	7	7	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Non Mech) LNP (Standalone)			95%	59	61	96.72%				YES
FOC & Rej Resp Comp Multiple Responses (Non Mech) 2W Analog Loop w/LNP - Desig			95%							
FOC & Rej Resp Comp Multiple Responses (Non Mech) 2W Analog Loop w/LNP - Desig			95%							
FOC & Rej Resp Comp Multiple Responses (Non Mech) 2W Analog Loop Design			95%	4	4	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Non Mech) 2W Analog Loop w/LNP - Non-L			95%							
FOC & Rej Resp Comp Multiple Responses (Non Mech) Local Interconnection Trunks			95%							
FOC & Rej Resp Comp Multiple Responses (Non Mech) Local Transport (Unbundled Int			95%							
FOC & Rej Resp Comp Multiple Responses (Non Mech) UNE Other Non-Design			95%	72	77	93.51%				NO
FOC & Rej Resp Comp Multiple Responses (Non Mech) UNE Other Design			95%	33	37	89.19%				NO
FOC & Rej Resp Comp Multiple Responses (Non Mech) UNE Line Sharing			95%							
FOC & Rej Resp Comp Multiple Responses (Non Mech) UNE ISDN			95%							
FOC & Rej Resp Comp Multiple Responses (Non Mech) UNE xDSL (HDSL, ADSL, and			95%							
FOC & Rej Resp Comp Multiple Responses (Non Mech) 2W Analog Loop Non-Design			95%	21	21	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Non Mech) Resale Centrex			95%	4	4	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Partial Mech) 2W Analog Loop w/LNP - De			95%							
FOC & Rej Resp Comp Multiple Responses (Partial Mech) 2W Analog Loop w/LNP - Des			95%							
FOC & Rej Resp Comp Multiple Responses (Partial Mech) LNP (Standalone)			95%	302	351	86.04%				NO
FOC & Rej Resp Comp Multiple Responses (Partial Mech) INP (Standalone)			95%							
FOC & Rej Resp Comp Multiple Responses (Partial Mech) UNE Switch Ports			95%							
FOC & Rej Resp Comp Multiple Responses (Partial Mech) UNE xDSL (HDSL, ADSL, ar			95%							
FOC & Rej Resp Comp Multiple Responses (Partial Mech) 2W Analog Loop w/LNP - No			95%							
FOC & Rej Resp Comp Multiple Responses (Partial Mech) 2W Analog Loop Design			95%	18	18	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Partial Mech) 2W Analog Loop w/LNP - Nor			95%							
FOC & Rej Resp Comp Multiple Responses (Partial Mech) Local Interconnection Trunks			95%							
FOC & Rej Resp Comp Multiple Responses (Partial Mech) Local Transport (Unbundled			95%							
FOC & Rej Resp Comp Multiple Responses (Partial Mech) UNE Other Non-Design			95%	275	313	87.86%				NO
FOC & Rej Resp Comp Multiple Responses (Partial Mech) UNE Other Design			95%	19	20	95.00%				YES
FOC & Rej Resp Comp Multiple Responses (Partial Mech) UNE Other Design			95%	11	19	57.89%				NO
FOC & Rej Resp Comp Multiple Responses (Partial Mech) UNE Line Sharing			95%	5	5	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Partial Mech) UNE ISDN			95%	1	1	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Partial Mech) 2W Analog Loop Non-Design			95%							
FOC & Rej Resp Comp Multiple Responses (Partial Mech) Resale ISDN			95%							
FOC & Rej Resp Comp Multiple Responses (Partial Mech) Resale Centrex			95%							
FOC & Rej Resp Comp Multiple Responses (Partial Mech) Resale PBX			95%							
FOC & Rej Resp Comp Multiple Responses (Partial Mech) Resale Design			95%							
FOC & Rej Resp Comp Multiple Responses (Partial Mech) Resale Business			95%	73	84	86.90%				NO
FOC & Rej Resp Comp Multiple Responses (Partial Mech) Resale Residence			95%	459	494	92.51%				NO
FOC & Rej Resp Comp Multiple Responses (Partial Mech) UNE Combos - Other			95%	2	2	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Partial Mech) UNE Loop + Port Combinati			95%	3590	3864	92.91%				NO
<b>Firm Order Confirmation Timeliness</b>										
FOC Timeliness (Fully Mech) Resale Residence			95% <= 3 Hours	2469	2470	99.96%				YES
FOC Timeliness (Fully Mech) Resale Business			95% <= 3 Hours	97	97	100.00%				YES
FOC Timeliness (Fully Mech) Resale Design			95% <= 3 Hours							
FOC Timeliness (Fully Mech) Resale PBX			95% <= 3 Hours							
FOC Timeliness (Fully Mech) Resale ISDN			95% <= 3 Hours							
FOC Timeliness (Fully Mech) 2W Analog Loop w/LNP - Non-Design			95% <= 3 Hours							

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Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
FOC Timeliness (Fully Mech) UNE Combos - Other			95% <= 3 Hours							
FOC Timeliness (Fully Mech) UNE Switch Ports			95% <= 3 Hours							
FOC Timeliness (Fully Mech) UNE Loop + Port Combinations			95% <= 3 Hours	23127	23143	99.93%				YES
FOC Timeliness (Fully Mech) INP (Standalone)			95% <= 3 Hours							
FOC Timeliness (Fully Mech) LNP (Standalone)			95% <= 3 Hours	1134	1134	100.00%				YES
FOC Timeliness (Fully Mech) 2W Analog Loop w/LNP - Design			95% <= 3 Hours							
FOC Timeliness (Fully Mech) 2W Analog Loop w/LNP - Non-Design			95% <= 3 Hours							
FOC Timeliness (Fully Mech) Local Transport (Unbundled Interoffice Transport)			95% <= 3 Hours							
FOC Timeliness (Fully Mech) UNE Other Non-Design			95% <= 3 Hours	2449	2449	100.00%				YES
FOC Timeliness (Fully Mech) UNE Other Design			95% <= 3 Hours	58	58	100.00%				YES
FOC Timeliness (Fully Mech) UNE Line Sharing			95% <= 3 Hours	102	102	100.00%				YES
FOC Timeliness (Fully Mech) UNE ISDN			95% <= 3 Hours	21	21	100.00%				YES
FOC Timeliness (Fully Mech) UNE xDSL (HDSL, ADSL, and UCL)			95% <= 3 Hours	10	10	100.00%				YES
FOC Timeliness (Fully Mech) 2W Analog Loop Non-Design			95% <= 3 Hours	6	6	100.00%				YES
FOC Timeliness (Fully Mech) Resale Centrex			85% <= 36 Hours							
FOC Timeliness (Non Mech) Resale Residence			85% <= 36 Hours	17	18	94.44%				YES
FOC Timeliness (Non Mech) Resale Business			85% <= 36 Hours	28	28	100.00%				YES
FOC Timeliness (Non Mech) Resale PBX			85% <= 36 Hours	4	4	100.00%				YES
FOC Timeliness (Non Mech) 2W Analog Loop Non-Design			85% <= 36 Hours	12	13	92.31%				YES
FOC Timeliness (Non Mech) Resale ISDN			85% <= 36 Hours	1	1	100.00%				YES
FOC Timeliness (Non Mech) Resale Centrex			85% <= 36 Hours	2	2	100.00%				YES
FOC Timeliness (Non Mech) Resale Design			85% <= 36 Hours	25	25	100.00%				YES
FOC Timeliness (Non Mech) 2W Analog Loop w/LNP - Non-Design			85% <= 36 Hours							
FOC Timeliness (Non Mech) UNE Combos - Other			85% <= 36 Hours	42	42	100.00%				YES
FOC Timeliness (Non Mech) UNE Switch Ports			85% <= 36 Hours							
FOC Timeliness (Non Mech) UNE Loop + Port Combinations			85% <= 36 Hours	157	158	99.37%				YES
FOC Timeliness (Non Mech) INP (Standalone)			85% <= 36 Hours	3	3	100.00%				YES
FOC Timeliness (Non Mech) LNP (Standalone)			85% <= 36 Hours	53	53	100.00%				YES
FOC Timeliness (Non Mech) 2W Analog Loop w/LNP - Design			85% <= 36 Hours							
FOC Timeliness (Non Mech) 2W Analog Loop w/LNP - Non-Design			85% <= 36 Hours							
FOC Timeliness (Non Mech) 2W Analog Loop Design			85% <= 36 Hours	1	1	100.00%				YES
FOC Timeliness (Non Mech) 2W Analog Loop w/LNP - Non-Design			85% <= 36 Hours							
FOC Timeliness (Non Mech) Local Transport (Unbundled Interoffice Transport)			85% <= 36 Hours							
FOC Timeliness (Non Mech) UNE Other Non-Design			85% <= 36 Hours	57	57	100.00%				YES
FOC Timeliness (Non Mech) UNE Other Design			85% <= 36 Hours	22	22	100.00%				YES
FOC Timeliness (Non Mech) UNE Line Sharing			85% <= 36 Hours							
FOC Timeliness (Non Mech) UNE ISDN			85% <= 36 Hours							
FOC Timeliness (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)			85% <= 36 Hours							
FOC Timeliness (Partial Mech) Resale Residence			85% <= 10 Hours	289	317	91.17%				YES
FOC Timeliness (Partial Mech) Resale Business			85% <= 10 Hours	52	53	98.11%				YES
FOC Timeliness (Partial Mech) Resale Centrex			85% <= 10 Hours							
FOC Timeliness (Partial Mech) Resale PBX			85% <= 10 Hours							
FOC Timeliness (Partial Mech) Resale Design			85% <= 10 Hours							
FOC Timeliness (Partial Mech) Resale ISDN			85% <= 10 Hours							
FOC Timeliness (Partial Mech) 2W Analog Loop w/LNP - Non-Design			85% <= 10 Hours							
FOC Timeliness (Partial Mech) 2W Analog Loop Design			85% <= 10 Hours	17	17	100.00%				YES
FOC Timeliness (Partial Mech) Local Transport (Unbundled Interoffice Transport)			85% <= 10 Hours							
FOC Timeliness (Partial Mech) UNE Other Non-Design			85% <= 10 Hours	242	262	92.37%				YES
FOC Timeliness (Partial Mech) UNE Other Design			85% <= 10 Hours	16	16	100.00%				YES
FOC Timeliness (Partial Mech) UNE Line Sharing			85% <= 10 Hours	14	20	70.00%				NO
FOC Timeliness (Partial Mech) UNE ISDN			85% <= 10 Hours	4	4	100.00%				YES
FOC Timeliness (Partial Mech) UNE xDSL (HDSL, ADSL, and UCL)			85% <= 10 Hours							
FOC Timeliness (Partial Mech) UNE Combos - Other			85% <= 10 Hours							
FOC Timeliness (Partial Mech) UNE Switch Ports			85% <= 10 Hours							
FOC Timeliness (Partial Mech) UNE Loop + Port Combinations			85% <= 10 Hours	2344	2392	97.99%				YES
FOC Timeliness (Partial Mech) INP (Standalone)			85% <= 10 Hours							
FOC Timeliness (Partial Mech) LNP (Standalone)			85% <= 10 Hours	282	291	96.91%				YES
FOC Timeliness (Partial Mech) 2W Analog Loop w/LNP - Design			85% <= 10 Hours							
FOC Timeliness (Partial Mech) 2W Analog Loop w/LNP - Non-Design			85% <= 10 Hours							
FOC Timeliness (Partial Mech) 2W Analog Loop Non-Design			85% <= 10 Hours	1	1	100.00%				YES

Percent Flow-Through	Diagnostic	4171	7124	58.55%						Diagnostic
Achieved Flow Through Business	Diagnostic	529547	603925	87.70%						Diagnostic
Achieved Flow Through Aggregate	Diagnostic	456316	514754	88.65%						Diagnostic
Achieved Flow Through UNE	Diagnostic	529547	603835	87.70%						Diagnostic
Achieved Flow Through Summary	Diagnostic	69060	81957	84.26%						Diagnostic
Achieved Flow Through Residence	Diagnostic	529547	554273	95.54%						Diagnostic
Flow Through Aggregate	85%	456316	476570	95.75%						YES
Flow Through UNE	95%	69060	72904	94.73%						NO
Flow Through Residence	90%	4171	4799	86.91%						NO
Flow Through Business	Diagnostic	529547	554273	95.54%						Diagnostic
Flow Through Summary	85%	5780	8337	69.33%						NO
LNP Flow Through Summary	85%	5780	8337	69.33%						NO

Percent Rejected Service Request	Diagnostic	311	2783	11.17%						Diagnostic
Percent Reject Service Request (Fully Mech) Resale Residence	Diagnostic									Diagnostic
Percent Reject Service Request (Fully Mech) 2W Analog Loop w/LNP - Non-Design										
Percent Reject Service Request (Fully Mech) Local Transport (Unbundled Interoffice Transport)										



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**Ordering**

Benchmark/	BST	BST	BST	CLEC	CLEC	CLEC	Standard	Standard	Zscore	Equity
Analogs	Numerator	Volume	Measure	Numerator	Volume	Measure	Deviation	Error		
Percent Reject Service Request (Fully Mech) UNE Other Non-Design				212	2634	7.67%				Diagnostic
Percent Reject Service Request (Fully Mech) UNE Other Design				10	68	14.71%				Diagnostic
Percent Reject Service Request (Fully Mech) UNE Line Sharing				5	107	4.67%				Diagnostic
Percent Reject Service Request (Fully Mech) UNE ISDN				2	23	8.70%				Diagnostic
Percent Reject Service Request (Fully Mech) UNE xDSL (HDSL, ADSL, and UCL)				10	21	47.62%				Diagnostic
Percent Reject Service Request (Fully Mech) UNE Combos - Other										
Percent Reject Service Request (Fully Mech) UNE Switch Ports										
Percent Reject Service Request (Fully Mech) UNE Loop + Port Combinations	Diagnostic			2852	25961	10.99%				Diagnostic
Percent Reject Service Request (Fully Mech) Local Interconnection Trunks										
Percent Reject Service Request (Fully Mech) UNE Digital Loop >= DS1										
Percent Reject Service Request (Fully Mech) UNE Digital Loop < DS1										
Percent Reject Service Request (Fully Mech) INP (Standalone)										
Percent Reject Service Request (Fully Mech) LNP (Standalone)	Diagnostic			44	1180	3.73%				Diagnostic
Percent Reject Service Request (Fully Mech) 2W Analog Loop w/INP - Design										
Percent Reject Service Request (Fully Mech) 2W Analog Loop w/LNP - Design										
Percent Reject Service Request (Fully Mech) 2W Analog Loop Design	Diagnostic			0	1	0.00%				Diagnostic
Percent Reject Service Request (Fully Mech) 2W Analog Loop w/INP - Non-Design										
Percent Reject Service Request (Fully Mech) 2W Analog Loop Non-Design	Diagnostic			0	6	0.00%				Diagnostic
Percent Reject Service Request (Fully Mech) Resale Business	Diagnostic			31	128	24.22%				Diagnostic
Percent Reject Service Request (Fully Mech) Resale PBX										
Percent Reject Service Request (Fully Mech) Resale Centrix										
Percent Reject Service Request (Fully Mech) Resale ISDN										
Percent Reject Service Request (Fully Mech) Resale Design										
Percent Reject Service Request (Non Mech) 2W Analog Loop w/INP - Design										
Percent Reject Service Request (Non Mech) UNE Combos - Other	Diagnostic			14	52	26.92%				Diagnostic
Percent Reject Service Request (Non Mech) Local Interconnection Trunks	Diagnostic			5	11	45.45%				Diagnostic
Percent Reject Service Request (Non Mech) Local Transport (Unbundled Interoffice Transport)										
Percent Reject Service Request (Non Mech) UNE Other Non-Design	Diagnostic			19	72	26.39%				Diagnostic
Percent Reject Service Request (Non Mech) UNE Other Design	Diagnostic			15	36	41.67%				Diagnostic
Percent Reject Service Request (Non Mech) UNE Line Sharing										
Percent Reject Service Request (Non Mech) UNE ISDN										
Percent Reject Service Request (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)										
Percent Reject Service Request (Non Mech) UNE Switch Ports										
Percent Reject Service Request (Non Mech) 2W Analog Loop w/LNP - Design										
Percent Reject Service Request (Non Mech) 2W Analog Loop Design	Diagnostic			3	4	75.00%				Diagnostic
Percent Reject Service Request (Non Mech) 2W Analog Loop w/INP - Non-Design										
Percent Reject Service Request (Non Mech) 2W Analog Loop w/LNP - Non-Design	Diagnostic			8	21	38.10%				Diagnostic
Percent Reject Service Request (Non Mech) 2W Analog Loop Non-Design	Diagnostic			1	2	50.00%				Diagnostic
Percent Reject Service Request (Non Mech) Resale ISDN	Diagnostic			2	4	50.00%				Diagnostic
Percent Reject Service Request (Non Mech) Resale Centrix	Diagnostic			7	11	63.64%				Diagnostic
Percent Reject Service Request (Non Mech) Resale PBX	Diagnostic			0	25	0.00%				Diagnostic
Percent Reject Service Request (Non Mech) Resale Design	Diagnostic			25	55	45.45%				Diagnostic
Percent Reject Service Request (Non Mech) Resale Business	Diagnostic			12	27	44.44%				Diagnostic
Percent Reject Service Request (Non Mech) Resale Residence	Diagnostic			14	59	23.73%				Diagnostic
Percent Reject Service Request (Non Mech) LNP (Standalone)										
Percent Reject Service Request (Non Mech) UNE Digital Loop < DS1										
Percent Reject Service Request (Non Mech) UNE Digital Loop >= DS1										
Percent Reject Service Request (Non Mech) UNE Loop + Port Combinations	Diagnostic			132	284	46.48%				Diagnostic
Percent Reject Service Request (Non Mech) INP (Standalone)	Diagnostic			4	7	57.14%				Diagnostic
Percent Reject Service Request (Partial Mech) Resale Residence	Diagnostic			152	494	30.77%				Diagnostic
Percent Reject Service Request (Partial Mech) 2W Analog Loop Non-Design	Diagnostic			0	1	0.00%				Diagnostic
Percent Reject Service Request (Partial Mech) 2W Analog Loop w/INP - Non-Design										
Percent Reject Service Request (Partial Mech) UNE Switch Ports										
Percent Reject Service Request (Partial Mech) UNE Loop + Port Combinations	Diagnostic			1589	3874	41.02%				Diagnostic
Percent Reject Service Request (Partial Mech) UNE Digital Loop >= DS1										
Percent Reject Service Request (Partial Mech) UNE Digital Loop < DS1										
Percent Reject Service Request (Partial Mech) INP (Standalone)										
Percent Reject Service Request (Partial Mech) LNP (Standalone)	Diagnostic			61	351	17.38%				Diagnostic
Percent Reject Service Request (Partial Mech) 2W Analog Loop w/INP - Design										
Percent Reject Service Request (Partial Mech) 2W Analog Loop w/LNP - Design										
Percent Reject Service Request (Partial Mech) 2W Analog Loop Design	Diagnostic			1	18	5.56%				Diagnostic
Percent Reject Service Request (Partial Mech) Local Interconnection Trunks										
Percent Reject Service Request (Partial Mech) Local Transport (Unbundled Interoffice Transport)										
Percent Reject Service Request (Partial Mech) UNE Other Non-Design	Diagnostic			71	314	22.61%				Diagnostic
Percent Reject Service Request (Partial Mech) UNE Other Design	Diagnostic			5	20	25.00%				Diagnostic
Percent Reject Service Request (Partial Mech) UNE Line Sharing	Diagnostic			9	19	47.37%				Diagnostic
Percent Reject Service Request (Partial Mech) UNE ISDN	Diagnostic			1	7	14.29%				Diagnostic
Percent Reject Service Request (Partial Mech) UNE xDSL (HDSL, ADSL, and UCL)										
Percent Reject Service Request (Partial Mech) UNE Combos - Other	Diagnostic			2	3	66.67%				Diagnostic
Percent Reject Service Request (Partial Mech) 2W Analog Loop w/LNP - Non-Design										
Percent Reject Service Request (Partial Mech) Resale ISDN										
Percent Reject Service Request (Partial Mech) Resale Business	Diagnostic			38	84	45.24%				Diagnostic
Percent Reject Service Request (Partial Mech) Resale Design										
Percent Reject Service Request (Partial Mech) Resale Centrix										
Percent Reject Service Request (Partial Mech) Resale PBX										
<b>Reject Interval</b>										
Reject Interval (Fully Mech) UNE Loop + Port Combinations			97 % <= 1 Hour	2822	2854	98.88%				YES
Reject Interval (Fully Mech) UNE Other Non-Design			97 % <= 1 Hour	212	212	100.00%				YES
Reject Interval (Fully Mech) 2W Analog Loop Non-Design			97 % <= 1 Hour							
Reject Interval (Fully Mech) Resale ISDN			97 % <= 1 Hour							



**BellSouth Monthly State Summary**  
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**Pre-Ordering**

Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
<b>Average Response Time &amp; Response Interval</b>										
OSS Response Interval (Pre-Ordering) RSAG BY ADDR + 2 Secs RNS LENS	10830888	4315095	2.51	297982	310398	0.96				YES
OSS Response Interval (Pre-Ordering) ATLAS-TN + 2 Secs RNS LENS	1895335	728182	2.61	178758	108999	1.64				YES
OSS Response Interval (Pre-Ordering) RSAG BY TN + 2 Secs ROS TAG	26080	9183	2.84	589952	380614	1.55				YES
OSS Response Interval (Pre-Ordering) RSAG BY TN + 2 Secs RNS TAG	4662022	2000868	2.33	589952	380614	1.55				YES
OSS Response Interval (Pre-Ordering) RSAG BY ADDR + 2 Secs ROS TAG	4775377	754404	6.33	169412	122762	1.38				YES
OSS Response Interval (Pre-Ordering) RSAG BY ADDR + 2 Secs RNS TAG	10830888	4315095	2.51	169412	122762	1.38				YES
OSS Response Interval (Pre-Ordering) PSIMS/ORB - OASISBIG + 2 Secs ROS TAG	1614235	490649	3.29	6103	724	8.43				NO
OSS Response Interval (Pre-Ordering) PSIMS/ORB - OASISBIG + 2 Secs RNS TAG	23578558	9282897	2.54	6103	724	8.43				NO
OSS Response Interval (Pre-Ordering) DSAP-DDI + 2 Secs ROS TAG	698709	297323	2.35	15598	11303	1.38				YES
OSS Response Interval (Pre-Ordering) DSAP-DDI + 2 Secs RNS TAG	3475340	1390136	2.5	15598	11303	1.38				YES
OSS Response Interval (Pre-Ordering) PSIMS/ORB - OASISBIG + 2 Secs ROS LENS	1614235	490649	3.29	32648	60460	0.54				YES
OSS Response Interval (Pre-Ordering) PSIMS/ORB - OASISBIG + 2 Secs RNS LENS	23578558	9282897	2.54	32648	60460	0.54				YES
OSS Response Interval (Pre-Ordering) DSAP-DDI + 2 Secs ROS LENS	698709	297323	2.35	331997	278989	1.19				YES
OSS Response Interval (Pre-Ordering) DSAP-DDI + 2 Secs RNS LENS	3475340	1390136	2.5	331997	278989	1.19				YES
OSS Response Interval (Pre-Ordering) CRSECSRL-CRSOCSR + 2 Secs ROS LENS	2909645	1102214	2.64	2319915	943055	2.46				YES
OSS Response Interval (Pre-Ordering) CRSECSRL-CRSACCTS + 2 Secs RNS LENS	14052468	5091474	2.76	2319915	943055	2.46				YES
OSS Response Interval (Pre-Ordering) COFFI/USOC - OASISBIG + 2 Secs ROS LENS	1614235	490649	3.29	54381	20677	2.63				YES
OSS Response Interval (Pre-Ordering) COFFI/USOC - OASISBIG + 2 Secs RNS LENS	23578558	9282897	2.54	54381	20677	2.63				NO
OSS Response Interval (Pre-Ordering) ATLAS-TN + 2 Secs ROS LENS	617647	255226	2.42	178758	108999	1.64				YES
OSS Response Interval (Pre-Ordering) CRSECSRL-CRSOCSR + 2 Secs ROS TAG	2909845	1102214	2.64	2418135	882531	2.74				NO
OSS Response Interval (Pre-Ordering) CRSECSRL-CRSACCTS + 2 Secs RNS TAG	14052468	5091474	2.76	2418135	882531	2.74				YES
OSS Response Interval (Pre-Ordering) ATLAS-TN + 2 Secs ROS TAG	617647	255226	2.42	78435	30759	2.55				NO
OSS Response Interval (Pre-Ordering) ATLAS-TN + 2 Secs RNS TAG	1895335	726182	2.61	78435	30759	2.55				YES
OSS Response Interval (Pre-Ordering) ATLAS-MLH ROS TAG										
OSS Response Interval (Pre-Ordering) ATLAS-MLH RNS TAG										
OSS Response Interval (Pre-Ordering) ATLAS-DID + 2 Secs ROS TAG				697	540	1.29				Diagnostic
OSS Response Interval (Pre-Ordering) ATLAS-DID + 2 Secs RNS TAG				697	540	1.29				Diagnostic
OSS Response Interval (Pre-Ordering) RSAG BY ADDR + 2 Secs ROS LENS	4775377	754404	6.33	297982	310398	0.96				YES
OSS Response Interval (Pre-Ordering) RSAG BY TN + 2 Secs ROS LENS	26080	9183	2.84	940993	472861	1.99				YES
OSS Response Interval (Pre-Ordering) RSAG BY TN + 2 Secs RNS LENS	4662022	2000868	2.33	940993	472861	1.99				YES
OSS Response Interval (Pre-Ordering) ATLAS-DID + 2 Secs RNS EDI										
OSS Response Interval (Pre-Ordering) ATLAS-MLH RNS EDI										
OSS Response Interval (Pre-Ordering) ATLAS-TN + 2 Secs RNS EDI										
OSS Response Interval (Pre-Ordering) CRSECSRL-CRSACCTS + 2 Secs RNS EDI										
OSS Response Interval (Pre-Ordering) DSAP-DDI + 2 Secs RNS EDI										
OSS Response Interval (Pre-Ordering) RSAG BY TN + 2 Secs ROS EDI										
OSS Response Interval (Pre-Ordering) RSAG BY TN + 2 Secs RNS EDI										
OSS Response Interval (Pre-Ordering) RSAG BY ADDR + 2 Secs ROS EDI										
OSS Response Interval (Pre-Ordering) RSAG BY ADDR + 2 Secs RNS EDI										
OSS Response Interval (Pre-Ordering) PSIMS/ORB - OASISBIG + 2 Secs ROS EDI										
OSS Response Interval (Pre-Ordering) PSIMS/ORB - OASISBIG + 2 Secs RNS EDI										
OSS Response Interval (Pre-Ordering) DSAP-DDI + 2 Secs ROS EDI										
OSS Response Interval (Pre-Ordering) CRSECSRL-CRSOCSR + 2 Secs ROS EDI										
OSS Response Interval (Pre-Ordering) ATLAS-TN + 2 Secs ROS EDI										
OSS Response Interval (Pre-Ordering) ATLAS-MLH ROS EDI										
OSS Response Interval (Pre-Ordering) ATLAS-DID + 2 Secs ROS EDI										
<b>Electronic Response Time</b>										
Electronic Loop Makeup			95% <= 1 Minute	247	295	83.73%				NO
<b>Interface Availability</b>										
OSS Interface Availability (Pre-Ordering) ATLAS/COFFI BST & CLEC			>= 99.5 %	100.00%						YES
OSS Interface Availability (Pre-Ordering) BOCRIS/CRIS BST & CLEC			>= 99.5 %	100.00%						YES
OSS Interface Availability (Pre-Ordering) DSAP BST & CLEC			>= 99.5 %	100.00%						YES
OSS Interface Availability (Pre-Ordering) SOCS BST & CLEC			>= 99.5 %	100.00%						YES
OSS Interface Availability (Pre-Ordering) DOM CLEC			>= 99.5 %			100.00%				YES
OSS Interface Availability (Pre-Ordering) TAG CLEC			>= 99.5 %			100.00%				YES
OSS Interface Availability (Pre-Ordering) SOG CLEC			>= 99.5 %			100.00%				YES
OSS Interface Availability (Pre-Ordering) SGG (COG) CLEC			>= 99.5 %			100.00%				YES
OSS Interface Availability (Pre-Ordering) PSIMS CLEC			>= 99.5 %			100.00%				YES
OSS Interface Availability (Pre-Ordering) LNP GATEWAY CLEC			>= 99.5 %			100.00%				YES
OSS Interface Availability (Pre-Ordering) LESOG CLEC			>= 99.5 %			100.00%				YES
OSS Interface Availability (Pre-Ordering) LED CLEC			>= 99.5 %			100.00%				YES
OSS Interface Availability (Pre-Ordering) LENS CLEC			>= 99.5 %			100.00%				YES
OSS Interface Availability (Pre-Ordering) EDI CLEC			>= 99.5 %			100.00%				YES
OSS Interface Availability (Pre-Ordering) SONGS BST & CLEC			>= 99.5 %	100.00%						YES
OSS Interface Availability (Pre-Ordering) RSAG BST & CLEC			>= 99.5 %	100.00%						YES
OSS Interface Availability (Pre-Ordering) DOE BST & CLEC			>= 99.5 %	100.00%						YES
OSS Interface Availability (Pre-Ordering) BOCRIS BST & CLEC			>= 99.5 %	100.00%						YES
<b>Manual Response Time</b>										
Manual Loop Makeup			95% <= 3 Business Days	1	1	100.00%				YES

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**Provisioning**

Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Completion Attempts Without Notice										
Completion Attempts Without Notice UNE Switch Ports Non-Dispatch										
Completion Attempts Without Notice UNE ISDN Dispatch				0	5	0.00%				Diagnostic
Completion Attempts Without Notice UNE Line Sharing Dispatch				1	6	16.67%				Diagnostic
Completion Attempts Without Notice Local Interconnection Trunks Non-Dispatch										
Completion Attempts Without Notice Local Interconnection Trunks Dispatch				0	7	0.00%				Diagnostic
Completion Attempts Without Notice Local Transport (Unbundled Interoffice Transport) Non-Dispatch										
Completion Attempts Without Notice Local Transport (Unbundled Interoffice Transport) Dispatch										
Completion Attempts Without Notice UNE Other Non-Design Non-Dispatch										
Completion Attempts Without Notice UNE Other Non-Design Dispatch										
Completion Attempts Without Notice UNE Other Design Non-Dispatch										
Completion Attempts Without Notice UNE Other Design Dispatch										
Completion Attempts Without Notice UNE Line Sharing Non-Dispatch				53	96	55.21%				Diagnostic
Completion Attempts Without Notice LNP (Standalone) Dispatch										
Completion Attempts Without Notice 2W Analog Loop w/INP - Design Non-Dispatch										
Completion Attempts Without Notice 2W Analog Loop w/INP - Design Dispatch										
Completion Attempts Without Notice 2W Analog Loop w/LNP - Design Non-Dispatch										
Completion Attempts Without Notice 2W Analog Loop w/LNP - Design Dispatch										
Completion Attempts Without Notice 2W Analog Loop Design Non-Dispatch										
Completion Attempts Without Notice 2W Analog Loop Design Dispatch										
Completion Attempts Without Notice 2W Analog Loop w/INP - Non-Design Non-Dispatch										
Completion Attempts Without Notice 2W Analog Loop w/INP - Non-Design Dispatch										
Completion Attempts Without Notice UNE Loop + Port Combinations Non-Dispatch				263	21193	1.24%				Diagnostic
Completion Attempts Without Notice UNE Loop + Port Combinations Dispatch				6	550	1.09%				Diagnostic
Completion Attempts Without Notice UNE Digital Loop >= DS1 Non-Dispatch				0	5	0.00%				Diagnostic
Completion Attempts Without Notice UNE Digital Loop >= DS1 Dispatch				7	60	11.67%				Diagnostic
Completion Attempts Without Notice UNE Digital Loop < DS1 Non-Dispatch										
Completion Attempts Without Notice UNE Digital Loop < DS1 Dispatch				0	5	0.00%				Diagnostic
Completion Attempts Without Notice INP (Standalone) Non-Dispatch										
Completion Attempts Without Notice INP (Standalone) Dispatch										
Completion Attempts Without Notice LNP (Standalone) Non-Dispatch				34	1223	2.78%				Diagnostic
Completion Attempts Without Notice LNP (Standalone) Dispatch										
Completion Attempts Without Notice 2W Analog Loop w/LNP - Non-Design Non-Dispatch										
Completion Attempts Without Notice 2W Analog Loop w/LNP - Non-Design Dispatch				0	1	0.00%				Diagnostic
Completion Attempts Without Notice 2W Analog Loop Non-Design Non-Dispatch				0	2	0.00%				Diagnostic
Completion Attempts Without Notice 2W Analog Loop Non-Design Dispatch				0	2	0.00%				Diagnostic
Completion Attempts Without Notice Resale ISDN Non-Dispatch										
Completion Attempts Without Notice Resale ISDN Dispatch				0	2	0.00%				Diagnostic
Completion Attempts Without Notice Resale Centrex Non-Dispatch										
Completion Attempts Without Notice Resale Centrex Dispatch				0	2	0.00%				Diagnostic
Completion Attempts Without Notice Resale PBX Non-Dispatch										
Completion Attempts Without Notice Resale PBX Dispatch				0	3	0.00%				Diagnostic
Completion Attempts Without Notice Resale Design Non-Dispatch				1	17	5.88%				Diagnostic
Completion Attempts Without Notice Resale Design Dispatch				0	23	0.00%				Diagnostic
Completion Attempts Without Notice Resale Business Non-Dispatch				11	130	8.46%				Diagnostic
Completion Attempts Without Notice Resale Business Dispatch				4	27	14.81%				Diagnostic
Completion Attempts Without Notice Resale Residence Non-Dispatch				41	2168	1.89%				Diagnostic
Completion Attempts Without Notice Resale Residence Dispatch				5	117	4.27%				Diagnostic
Completion Attempts Without Notice UNE Switch Ports Dispatch										
Completion Attempts Without Notice UNE ISDN Non-Dispatch										
Completion Attempts Without Notice UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch										
Completion Attempts Without Notice UNE Combos - Other Dispatch				3	21	14.29%				Diagnostic
Completion Attempts Without Notice UNE Combos - Other Non-Dispatch										
Completion Attempts Without Notice UNE xDSL (HDSL, ADSL, and UCL) Dispatch										
Completion Notice Interval										
Avg Cmp Notice Intvl Mech UNE ISDN Non-Dispatch < 10 Circuits				22	25	0.87			2.98	
Avg Cmp Notice Intvl Mech UNE ISDN Non-Dispatch (Dispatch In) >= 10 Circuits										
Avg Cmp Notice Intvl Mech UNE Line Sharing Dispatch < 10 Circuits				5446	1176	4.63			28.37	
Avg Cmp Notice Intvl Mech UNE Other Design Non-Dispatch < 10 Circuits				416	120	3.46			19.34	
Avg Cmp Notice Intvl Mech UNE Other Design Dispatch < 10 Circuits				4412	437	10.1			25.57	
Avg Cmp Notice Intvl Mech UNE Line Sharing Non-Dispatch (Switch Based) >= 10 Circuits										
Avg Cmp Notice Intvl Mech UNE Line Sharing Non-Dispatch (Dispatch In) >= 10 Circuits										
Avg Cmp Notice Intvl Mech UNE Line Sharing Non-Dispatch >= 10 Circuits										
Avg Cmp Notice Intvl Mech UNE Line Sharing Dispatch >= 10 Circuits				16	3	5.27			9.1	
Avg Cmp Notice Intvl Mech UNE Line Sharing Non-Dispatch (Switch Based) < 10 Circuits				6	22	0.29			0.19	
Avg Cmp Notice Intvl Mech UNE Line Sharing Non-Dispatch (Dispatch In) < 10 Circuits				2265	1805	1.25			16.94	
Avg Cmp Notice Intvl Mech UNE Line Sharing Non-Dispatch < 10 Circuits				2271	1827	1.24			16.84	
Avg Cmp Notice Intvl Mech UNE xDSL With Conditioning Non-Dispatch (Dispatch In) >= 10 Circuits										
Avg Cmp Notice Intvl Mech Local Interconnection Trunks Non-Dispatch										
Avg Cmp Notice Intvl Mech Local Interconnection Trunks Dispatch										
Avg Cmp Notice Intvl Mech Local Transport (Unbundled Interoffice Transport) Non-Dispatch										
Avg Cmp Notice Intvl Mech Local Transport (Unbundled Interoffice Transport) Non-Dispatch										
Avg Cmp Notice Intvl Mech Local Transport (Unbundled Interoffice Transport) Non-Dispatch										
Avg Cmp Notice Intvl Mech Local Transport (Unbundled Interoffice Transport) Non-Dispatch										
Avg Cmp Notice Intvl Mech Local Transport (Unbundled Interoffice Transport) Dispatch										
Avg Cmp Notice Intvl Mech Local Transport (Unbundled Interoffice Transport) Non-Dispatch										
Avg Cmp Notice Intvl Mech Local Transport (Unbundled Interoffice Transport) Non-Dispatch										
Avg Cmp Notice Intvl Mech UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch (Switch Based)										
Avg Cmp Notice Intvl Mech UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch (Dispatch In)										
Avg Cmp Notice Intvl Mech UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch (Dispatch In)										
Avg Cmp Notice Intvl Mech UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch >= 10 Circuits										
Avg Cmp Notice Intvl Mech UNE xDSL (HDSL, ADSL, and UCL) Dispatch >= 10 Circuits				16	3	5.27			9.1	

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**Provisioning**

Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Avg Cmp Notice Intvl Mech UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch (Switch Based)	6	22	0.27				0.19			
Avg Cmp Notice Intvl Mech UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch (Dispatch In) >= 10 Circuits	2265	1805	1.25				16.94			
Avg Cmp Notice Intvl Mech UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch < 10 Circuits	2271	1827	1.24				16.84			
Avg Cmp Notice Intvl Mech UNE xDSL (HDSL, ADSL, and UCL) Dispatch < 10 Circuits	5446	1176	4.63							
Avg Cmp Notice Intvl Mech UNE xDSL With Conditioning Non-Dispatch (Switch Based)										
Avg Cmp Notice Intvl Mech Local Transport (Unbundled Interoffice Transport) Non-Dispatch										
Avg Cmp Notice Intvl Mech Local Transport (Unbundled Interoffice Transport) Dispatch >= 10 Circuits	2373	234	10.14				27.45			
Avg Cmp Notice Intvl Mech Local Transport (Unbundled Interoffice Transport) Dispatch < 10 Circuits	40	3	13.21				22.54			
Avg Cmp Notice Intvl Mech UNE Other Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits	2	6	0.25				0.12			
Avg Cmp Notice Intvl Mech UNE Other Non-Design Non-Dispatch (Dispatch In) < 10 Circuits	41	9	4.57				13			
Avg Cmp Notice Intvl Mech UNE Other Non-Design Non-Dispatch (Switch Based) >= 10 Circuits	269	38	7.09				19.99			
Avg Cmp Notice Intvl Mech UNE Other Non-Design Non-Dispatch (Switch Based) < 10 Circuits	73516	70715	1.04				10.69			
Avg Cmp Notice Intvl Mech UNE Other Non-Design Non-Dispatch (Dispatch In) < 10 Circuits	34285	29375	1.17				12.07			
Avg Cmp Notice Intvl Mech UNE Other Non-Design Non-Dispatch < 10 Circuits	107801	100090	1.08				11.11			
Avg Cmp Notice Intvl Mech UNE Other Non-Design Dispatch < 10 Circuits	31078	5386	5.77				27.64			
Avg Cmp Notice Intvl Mech UNE Other Design Non-Dispatch (Switch Based) >= 10 Circuits										
Avg Cmp Notice Intvl Mech UNE Other Design Non-Dispatch (Dispatch In) >= 10 Circuits	103	5	20.67				35.73			
Avg Cmp Notice Intvl Mech UNE Other Design Non-Dispatch < 10 Circuits	103	5	20.67				35.73			
Avg Cmp Notice Intvl Mech UNE Other Design Dispatch >= 10 Circuits	1488	55	27.05				43.36			
Avg Cmp Notice Intvl Mech UNE Other Design Dispatch (Switch Based) < 10 Circuits	27	86	0.32				0.14			
Avg Cmp Notice Intvl Mech UNE Other Design Dispatch (Dispatch In) < 10 Circuits	388	34	11.42				35.47			
Avg Cmp Notice Intvl Mech UNE Digital Loop >= DS1 Non-Dispatch < 10 Circuits	242	106	2.28	0	4	0.02			0.3674	YES
Avg Cmp Notice Intvl Mech UNE Digital Loop >= DS1 Dispatch < 10 Circuits	765	76	10.06	1	33	0.02			1.7204	YES
Avg Cmp Notice Intvl Mech UNE Digital Loop < DS1 Non-Dispatch (Switch Based) >= 10 Circuits										
Avg Cmp Notice Intvl Mech UNE Digital Loop < DS1 Non-Dispatch (Dispatch In) >= 10 Circuits	21	3	6.93				11.98			
Avg Cmp Notice Intvl Mech UNE Digital Loop < DS1 Non-Dispatch >= 10 Circuits	21	3	6.93				11.98			
Avg Cmp Notice Intvl Mech UNE Digital Loop < DS1 Dispatch >= 10 Circuits	422	21	20.09				37.65			
Avg Cmp Notice Intvl Mech UNE Digital Loop < DS1 Non-Dispatch (Switch Based) < 10 Circuits	16	55	0.29				0.14			
Avg Cmp Notice Intvl Mech UNE Digital Loop < DS1 Non-Dispatch (Dispatch In) < 10 Circuits	2282	1813	1.26				16.91			
Avg Cmp Notice Intvl Mech UNE ISDN Dispatch < 10 Circuits	489	20	24.43	0	5	0.02			1.7573	YES
Avg Cmp Notice Intvl Mech Resale Design Non-Dispatch (Dispatch In) < 10 Circuits	388	34	11.42				35.47			
Avg Cmp Notice Intvl Mech Resale Design Non-Dispatch < 10 Circuits	416	120	3.46				19.34			
Avg Cmp Notice Intvl Mech Resale Design Dispatch < 10 Circuits	4412	437	10.1				25.57			
Avg Cmp Notice Intvl Mech Resale Business Non-Dispatch (Switch Based) >= 10 Circuits	40	3	13.21				22.54			
Avg Cmp Notice Intvl Mech Resale Business Non-Dispatch (Dispatch In) >= 10 Circuits	2	6	0.25				0.12			
Avg Cmp Notice Intvl Mech Resale Business Non-Dispatch >= 10 Circuits	41	9	4.57				13			
Avg Cmp Notice Intvl Mech Resale Business Dispatch >= 10 Circuits	269	32	8.41				21.57			
Avg Cmp Notice Intvl Mech Resale Business Non-Dispatch (Switch Based) < 10 Circuits	21334	6951	3.07	103	82	1.26	17.54		0.928	YES
Avg Cmp Notice Intvl Mech Resale Business Non-Dispatch (Dispatch In) < 10 Circuits	4485	2847	1.58	9	26	0.33	18.19		0.3469	YES
Avg Cmp Notice Intvl Mech Resale Business Dispatch < 10 Circuits	25819	9798	2.64	112	108	1.04	17.74		0.9307	YES
Avg Cmp Notice Intvl Mech Resale Residence Non-Dispatch (Switch Based) >= 10 Circuits	6087	1444	4.22	49	24	2.03	30.19		0.3511	YES
Avg Cmp Notice Intvl Mech Resale Residence Non-Dispatch (Dispatch In) >= 10 Circuits										
Avg Cmp Notice Intvl Mech Resale Residence Non-Dispatch >= 10 Circuits										
Avg Cmp Notice Intvl Mech Resale Residence Dispatch >= 10 Circuits	0	6	0.02				0			
Avg Cmp Notice Intvl Mech Resale Residence Non-Dispatch (Switch Based) < 10 Circuits	52183	63764	0.82	1051	1771	0.59	9.63		0.9691	YES
Avg Cmp Notice Intvl Mech Resale Residence Non-Dispatch (Dispatch In) < 10 Circuits	29799	26528	1.12	373	343	1.09	11.21		0.0575	YES
Avg Cmp Notice Intvl Mech Resale Residence Non-Dispatch < 10 Circuits	81982	90292	0.91	1424	2114	0.67	10.12		1.0515	YES
Avg Cmp Notice Intvl Mech Resale Residence Dispatch < 10 Circuits	24991	3942	6.34	96	111	0.86	26.62		2.1381	YES
Avg Cmp Notice Intvl Mech Resale Business Dispatch >= 10 Circuits	269	38	7.09				19.99			
Avg Cmp Notice Intvl Mech Resale Business Non-Dispatch (Switch Based) < 10 Circuits	73516	70715	1.04				10.69			
Avg Cmp Notice Intvl Mech Resale Business Non-Dispatch (Dispatch In) < 10 Circuits	34285	29375	1.17				12.07			
Avg Cmp Notice Intvl Mech Resale Business Dispatch < 10 Circuits	107801	100090	1.08				11.11			
Avg Cmp Notice Intvl Mech Resale Business Non-Dispatch (Switch Based) >= 10 Circuits	31078	5386	5.77	0	1	0.02	27.64		0.2082	YES
Avg Cmp Notice Intvl Mech Resale Business Non-Dispatch (Dispatch In) >= 10 Circuits	39	2	19.63				27.73			
Avg Cmp Notice Intvl Mech Resale Business Non-Dispatch < 10 Circuits	39	2	19.63				27.73			
Avg Cmp Notice Intvl Mech Resale Business Dispatch >= 10 Circuits	269	36	7.48				20.48			
Avg Cmp Notice Intvl Mech Resale Business Dispatch < 10 Circuits	73447	70627	1.04				10.7			
Avg Cmp Notice Intvl Mech Resale Business Dispatch (Switch Based) < 10 Circuits	33734	28711	1.17				12.17			
Avg Cmp Notice Intvl Mech Resale Business Dispatch (Dispatch In) < 10 Circuits	107181	99338	1.08				11.15			
Avg Cmp Notice Intvl Mech Resale Business Dispatch >= 10 Circuits	30751	5311	5.79				27.7			
Avg Cmp Notice Intvl Mech Resale Business Dispatch < 10 Circuits	39	2	19.63				27.73			
Avg Cmp Notice Intvl Mech Resale Business Dispatch (Switch Based) >= 10 Circuits	39	2	19.63				27.73			
Avg Cmp Notice Intvl Mech Resale Business Dispatch (Dispatch In) >= 10 Circuits	269	36	7.48				20.48			
Avg Cmp Notice Intvl Mech Resale Business Dispatch (Dispatch In) < 10 Circuits	73447	70627	1.04				10.7			
Avg Cmp Notice Intvl Mech Resale Business Dispatch (Dispatch In) < 10 Circuits	33734	28711	1.17				12.17			
Avg Cmp Notice Intvl Mech Resale Business Dispatch < 10 Circuits	107181	99338	1.08				11.15			
Avg Cmp Notice Intvl Mech Resale Business Dispatch >= 10 Circuits	30751	5311	5.79				27.7			
Avg Cmp Notice Intvl Mech Resale Business Dispatch (Switch Based) >= 10 Circuits	39	2	19.63				27.73			
Avg Cmp Notice Intvl Mech Resale Business Dispatch (Dispatch In) >= 10 Circuits	298	1668	1.08				16.66			
Avg Cmp Notice Intvl Mech Resale Business Dispatch (Dispatch In) < 10 Circuits	6909	1247	5.54	0	5	0.02	28.97		0.4255	YES
Avg Cmp Notice Intvl Mech INP (Standalone) Non-Dispatch (Switch Based) >= 10 Circuits	39	2	19.63				27.73			
Avg Cmp Notice Intvl Mech INP (Standalone) Non-Dispatch (Dispatch In) >= 10 Circuits	39	2	19.63				27.73			
Avg Cmp Notice Intvl Mech INP (Standalone) Non-Dispatch >= 10 Circuits	269	36	7.48				20.48			
Avg Cmp Notice Intvl Mech INP (Standalone) Dispatch >= 10 Circuits	73447	70627	1.04				10.7			
Avg Cmp Notice Intvl Mech INP (Standalone) Non-Dispatch (Switch Based) < 10 Circuits	33734	28711	1.17				12.17			
Avg Cmp Notice Intvl Mech INP (Standalone) Non-Dispatch (Dispatch In) < 10 Circuits	107181	99338	1.08				11.15			
Avg Cmp Notice Intvl Mech INP (Standalone) Non-Dispatch < 10 Circuits	107181	99338	1.08				11.15			
Avg Cmp Notice Intvl Mech INP (Standalone) Dispatch < 10 Circuits	30751	5311	5.79				27.7			
Avg Cmp Notice Intvl Mech INP (Standalone) Dispatch >= 10 Circuits	39	2	19.63				27.73			
Avg Cmp Notice Intvl Mech LNP (Standalone) Non-Dispatch (Switch Based) >= 10 Circuits										
Avg Cmp Notice Intvl Mech LNP (Standalone) Non-Dispatch (Dispatch In) >= 10 Circuits										

**BellSouth Monthly State Summary**  
**Kentucky, November 2003**

**Provisioning**

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Avg Cmp Notice Intvl Mech LNP (Standalone) Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	269	36	7.48				27.73			
Avg Cmp Notice Intvl Mech LNP (Standalone) Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	73447	70627	1.04	429	957	0.45	20.48		1.6992	YES
Avg Cmp Notice Intvl Mech LNP (Standalone) Non-Dispatch (Switch Based) < 10 Circuits	Retail Residence and Business (POTS)	33734	28711	1.17	417	223	1.87	10.7		-0.8471	YES
Avg Cmp Notice Intvl Mech LNP (Standalone) Non-Dispatch (Dispatch In) < 10 Circuits	Retail Residence and Business (POTS)	107181	99338	1.08	846	1180	0.72	11.15		1.1102	YES
Avg Cmp Notice Intvl Mech LNP (Standalone) Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)										
Avg Cmp Notice Intvl Mech UNE xDSL With Conditioning Non-Dispatch >= 10 Circuits	ADSL Provided to Retail	16	3	5.27				9.1			
Avg Cmp Notice Intvl Mech UNE xDSL With Conditioning Dispatch >= 10 Circuits	ADSL Provided to Retail	6	22	0.29				0.19			
Avg Cmp Notice Intvl Mech UNE xDSL With Conditioning Non-Dispatch (Switch Based) < 10 Circuits	ADSL Provided to Retail	2265	1805	1.25				16.94			
Avg Cmp Notice Intvl Mech UNE xDSL With Conditioning Non-Dispatch (Dispatch In) < 10 Circuits	ADSL Provided to Retail	2271	1827	1.24				16.84			
Avg Cmp Notice Intvl Mech UNE xDSL Without Conditioning Non-Dispatch < 10 Circuits	ADSL Provided to Retail	5446	1176	4.63				28.37			
Avg Cmp Notice Intvl Mech UNE xDSL Without Conditioning Non-Dispatch (Dispatch In) < 10 Circuits	ADSL Provided to Retail										
Avg Cmp Notice Intvl Mech UNE xDSL Without Conditioning Non-Dispatch >= 10 Circuits	ADSL Provided to Retail	16	3	5.27				9.1			
Avg Cmp Notice Intvl Mech UNE xDSL Without Conditioning Dispatch >= 10 Circuits	ADSL Provided to Retail	6	22	0.29				0.19			
Avg Cmp Notice Intvl Mech UNE xDSL Without Conditioning Non-Dispatch (Switch Based) < 10 Circuits	ADSL Provided to Retail	2265	1805	1.25				16.94			
Avg Cmp Notice Intvl Mech UNE xDSL Without Conditioning Non-Dispatch (Dispatch In) < 10 Circuits	ADSL Provided to Retail	2271	1827	1.24				16.84			
Avg Cmp Notice Intvl Mech UNE xDSL Without Conditioning Non-Dispatch >= 10 Circuits	ADSL Provided to Retail	5446	1176	4.63				28.37			
Avg Cmp Notice Intvl Mech UNE Combos - Other Non-Dispatch (Switch Based) >= 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatched Out & Dispatched In)	40	3	13.21				22.54			
Avg Cmp Notice Intvl Mech UNE Combos - Other Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatched Out & Dispatched In)	105	11	9.53				24.99			
Avg Cmp Notice Intvl Mech UNE Combos - Other Non-Dispatch >= 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatched Out & Dispatched In)	145	14	10.32				23.88			
Avg Cmp Notice Intvl Mech UNE Combos - Other Dispatch >= 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatched Out & Dispatched In)	1757	93	18.89				36.9			
Avg Cmp Notice Intvl Mech UNE Combos - Other Non-Dispatch (Switch Based) < 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatched Out & Dispatched In)	73544	70801	1.04				10.69			
Avg Cmp Notice Intvl Mech UNE Combos - Other Non-Dispatch (Dispatch In) < 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatched Out & Dispatched In)	34673	29409	1.18				12.12			
Avg Cmp Notice Intvl Mech UNE Combos - Other Non-Dispatch < 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatched Out & Dispatched In)	108217	100210	1.08				11.13			
Avg Cmp Notice Intvl Mech UNE Combos - Other Dispatch < 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatched Out & Dispatched In)	35490	5823	6.09				27.51			
Avg Cmp Notice Intvl Mech UNE Switch Ports Non-Dispatch (Switch Based) >= 10 Circuits	Retail Residence and Business (POTS)	39	2	19.63				27.73			
Avg Cmp Notice Intvl Mech UNE Switch Ports Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Residence and Business (POTS)										
Avg Cmp Notice Intvl Mech UNE Switch Ports Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	39	2	19.63				27.73			
Avg Cmp Notice Intvl Mech UNE Switch Ports Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	269	36	7.48				20.48			
Avg Cmp Notice Intvl Mech UNE Switch Ports Non-Dispatch (Switch Based) < 10 Circuits	Retail Residence and Business (POTS)	73447	70627	1.04				10.7			
Avg Cmp Notice Intvl Mech UNE Switch Ports Non-Dispatch (Dispatch In) < 10 Circuits	Retail Residence and Business (POTS)	33734	28711	1.17				12.17			
Avg Cmp Notice Intvl Mech UNE Switch Ports Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	107181	99338	1.08				11.15			
Avg Cmp Notice Intvl Mech UNE Switch Ports Dispatch < 10 Circuits	Retail Residence and Business (POTS)	30751	5311	5.79				27.7			
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Non-Dispatch (Switch Based) >= 10 Circuits	Retail Residence and Business	40	3	13.21				22.54			
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Residence and Business	2	6	0.25				0.12			
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Non-Dispatch >= 10 Circuits	Retail Residence and Business	41	9	4.57				13			
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Dispatch >= 10 Circuits	Retail Residence and Business	269	38	7.09	0	1	0.02	19.99		0.3491	YES
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Non-Dispatch (Switch Based) < 10 Circuits	Retail Residence and Business	73516	70715	1.04	6527	8293	0.79	10.69		2.0349	YES
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Non-Dispatch (Dispatch In) < 10 Circuits	Retail Residence and Business	34235	29375	1.17	5547	12689	0.44	12.07		5.6955	YES
Avg Cmp Notice Intvl Mech Resale PBX Dispatch >= 10 Circuits	Retail PBX	286	4	71.56				24.27			
Avg Cmp Notice Intvl Mech Resale PBX Non-Dispatch (Switch Based) < 10 Circuits	Retail PBX	1	5	0.28				0.12			
Avg Cmp Notice Intvl Mech Resale PBX Non-Dispatch (Dispatch In) < 10 Circuits	Retail PBX	382	21	18.18				44.15			
Avg Cmp Notice Intvl Mech Resale PBX Non-Dispatch < 10 Circuits	Retail PBX	383	26	14.74				40.14			
Avg Cmp Notice Intvl Mech Resale PBX Dispatch < 10 Circuits	Retail PBX	389	11	35.33				33.19			
Avg Cmp Notice Intvl Mech Resale Design Non-Dispatch (Switch Based) >= 10 Circuits	Retail Design										
Avg Cmp Notice Intvl Mech Resale Design Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Design	103	5	20.67				35.73			
Avg Cmp Notice Intvl Mech Resale Design Non-Dispatch >= 10 Circuits	Retail Design	103	5	20.67				35.73			
Avg Cmp Notice Intvl Mech Resale Design Dispatch >= 10 Circuits	Retail Design	1488	55	27.05				43.36			
Avg Cmp Notice Intvl Mech Resale Design Non-Dispatch (Switch Based) < 10 Circuits	Retail Design	27	86	0.32				0.14			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch-Based Orders	30751	5311	5.79				27.7			
Avg Cmp Notice Intvl Mech 2W Analog Loop Non-Design Non-Dispatch (Switch Based) < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch-Based Orders	39	2	19.63				27.73			
Avg Cmp Notice Intvl Mech 2W Analog Loop Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch-Based Orders										
Avg Cmp Notice Intvl Mech 2W Analog Loop Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch-Based Orders	269	36	7.48				20.48			
Avg Cmp Notice Intvl Mech 2W Analog Loop Non-Design Non-Dispatch (Switch Based) < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch-Based Orders	73447	70627	1.04				10.7			
Avg Cmp Notice Intvl Mech 2W Analog Loop Non-Design Non-Dispatch (Dispatch In) < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch-Based Orders	33734	28711	1.17	0	1	0.02	12.17		0.0951	YES
Avg Cmp Notice Intvl Mech 2W Analog Loop Non-Design Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch-Based Orders	107181	99338	1.08	0	1	0.02	11.15		0.0953	YES
Avg Cmp Notice Intvl Mech 2W Analog Loop Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch-Based Orders	30751	5311	5.79	20	2	9.89	27.7		-0.2094	YES
Avg Cmp Notice Intvl Mech Resale ISDN Non-Dispatch (Switch Based) >= 10 Circuits	Retail ISDN	1	3	0.18				0.03			
Avg Cmp Notice Intvl Mech Resale ISDN Non-Dispatch (Dispatch In) >= 10 Circuits	Retail ISDN	1	3	0.18				0.03			
Avg Cmp Notice Intvl Mech Resale ISDN Dispatch >= 10 Circuits	Retail ISDN										
Avg Cmp Notice Intvl Mech Resale ISDN Dispatch >= 10 Circuits	Retail ISDN	7	25	0.27				0.09			
Avg Cmp Notice Intvl Mech Resale ISDN Non-Dispatch (Switch Based) < 10 Circuits	Retail ISDN	226	15	15.06				30.13			
Avg Cmp Notice Intvl Mech Resale ISDN Non-Dispatch (Dispatch In) < 10 Circuits	Retail ISDN	233	40	5.82				19.46			
Avg Cmp Notice Intvl Mech Resale ISDN Non-Dispatch < 10 Circuits	Retail ISDN	871	35	24.88				40.62			
Avg Cmp Notice Intvl Mech Resale ISDN Dispatch < 10 Circuits	Retail ISDN										
Avg Cmp Notice Intvl Mech Resale Centrex Non-Dispatch (Switch Based) >= 10 Circuits	Retail Centrex										
Avg Cmp Notice Intvl Mech Resale Centrex Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Centrex	0	1	0.33				0			
Avg Cmp Notice Intvl Mech Resale Centrex Non-Dispatch >= 10 Circuits	Retail Centrex	0	1	0.33				0			
Avg Cmp Notice Intvl Mech Resale Centrex Dispatch >= 10 Circuits	Retail Centrex	0	2	0.02				0			
Avg Cmp Notice Intvl Mech Resale Centrex Non-Dispatch (Switch Based) < 10 Circuits	Retail Centrex	62	59	1.04				3.83			
Avg Cmp Notice Intvl Mech Resale Centrex Non-Dispatch (Dispatch In) < 10 Circuits	Retail Centrex	320	633	0.51				2.98			
Avg Cmp Notice Intvl Mech Resale Centrex Non-Dispatch < 10 Circuits	Retail Centrex	382	692	0.55				3.06			
Avg Cmp Notice Intvl Mech Resale Centrex Dispatch < 10 Circuits	Retail Centrex	198	77	2.56				7.99			
Avg Cmp Notice Intvl Mech Resale PBX Non-Dispatch (Switch Based) >= 10 Circuits	Retail PBX	0	1	0.38				0			
Avg Cmp Notice Intvl Mech Resale PBX Non-Dispatch (Dispatch In) >= 10 Circuits	Retail PBX	83	3	27.72				47.47			
Avg Cmp Notice Intvl Mech Resale PBX Non-Dispatch >= 10 Circuits	Retail PBX	84	4	20.89				41.1			
Avg Cmp Notice Intvl Mech LNP (Standalone) Dispatch < 10 Circuits	Retail Residence and Business (POTS)	30751	5311	5.79				27.7			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Design Non-Dispatch (Switch Based) < 10 Circuits	Retail Residence and Business Dispatch	40	3	13.21				22.54			

**BellSouth Monthly State Summary**  
**Kentucky, November 2003**

**Provisioning**

Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity	
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Design Non-Dispatch (Dispatch In)	2	6	0.25								
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Design Non-Dispatch >= 10 Circuits	41	9	4.57						13		
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Design Non-Dispatch (Dispatch In) >= 10 Circuits	269	38	7.09						19.99		
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Design Non-Dispatch (Switch Based)	73516	70715	1.04						10.69		
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Design Non-Dispatch (Dispatch In)	34285	29375	1.17						12.07		
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Design Non-Dispatch < 10 Circuits	107801	100090	1.08						11.11		
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Design Dispatch < 10 Circuits	31078	5386	5.77						27.64		
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Design Non-Dispatch (Switch Based)	40	3	13.21						22.54		
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Design Non-Dispatch (Dispatch In)	2	6	0.25						0.12		
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Design Non-Dispatch >= 10 Circuits	41	9	4.57						13		
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Design Non-Dispatch (Dispatch In) >= 10 Circuits	269	38	7.09						19.99		
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Design Non-Dispatch (Switch Based)	73516	70715	1.04						10.69		
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Design Non-Dispatch (Dispatch In)	34285	29375	1.17						12.07		
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Design Non-Dispatch < 10 Circuits	107801	100090	1.08						11.11		
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Design Dispatch < 10 Circuits	31078	5386	5.77						27.64		
Avg Cmp Notice Intvl Mech 2W Analog Loop Design Non-Dispatch (Switch Based) >= 10 Circuits	40	3	13.21						22.54		
Avg Cmp Notice Intvl Mech 2W Analog Loop Design Non-Dispatch (Dispatch In) >= 10 Circuits	2	6	0.25						0.12		
Avg Cmp Notice Intvl Mech 2W Analog Loop Design Non-Dispatch (Dispatch In) < 10 Circuits	41	9	4.57						13		
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Non-Dispatch < 10 Circuits	107801	100090	1.08	12074	20982	0.58			11.11	5.9444	YES
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Dispatch < 10 Circuits	31078	5386	5.77	543	534	1.02			27.64	3.7915	YES
Avg Cmp Notice Intvl Mech UNE Digital Loop >= DS1 Non-Dispatch (Switch Based) >= 10 Circuits	1	3	0.18						0.03		
Avg Cmp Notice Intvl Mech UNE Digital Loop >= DS1 Non-Dispatch (Dispatch In) >= 10 Circuits	1	3	0.18						0.03		
Avg Cmp Notice Intvl Mech UNE Digital Loop >= DS1 Non-Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Mech UNE Digital Loop >= DS1 Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Mech UNE Digital Loop >= DS1 Non-Dispatch (Switch Based) < 10 Circuits	25	74	0.33						0.13		
Avg Cmp Notice Intvl Mech UNE Digital Loop >= DS1 Non-Dispatch (Dispatch In) < 10 Circuits	217	32	6.78	0	4	0.02			21.56	0.5913	YES
Avg Cmp Notice Intvl Mech UNE ISDN Non-Dispatch (Switch Based) >= 10 Circuits											
Avg Cmp Notice Intvl Mech UNE ISDN Non-Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Mech UNE ISDN Non-Dispatch (Dispatch In) < 10 Circuits	16	4	4.01						7.45		
Avg Cmp Notice Intvl Mech UNE ISDN Non-Dispatch (Switch Based) < 10 Circuits	6	21	0.28						0.08		
Avg Cmp Notice Intvl Mech UNE ISDN Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Switch Ports Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Switch Ports Dispatch < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Combos - Other Non-Dispatch < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Combos - Other Non-Dispatch (Switch Based) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE xDSL Without Conditioning Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE xDSL Without Conditioning Non-Dispatch (Switch Based) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE xDSL Without Conditioning Non-Dispatch (Dispatch In) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE xDSL Without Conditioning Non-Dispatch (Dispatch In) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE xDSL Without Conditioning Non-Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Combos - Other Non-Dispatch (Switch Based) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Combos - Other Non-Dispatch (Dispatch In) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Combos - Other Non-Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Combos - Other Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE xDSL (HDSL, ADSL, and UCL) Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch (Switch Based) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch (Dispatch In) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch (Dispatch In) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE xDSL (HDSL, ADSL, and UCL) Dispatch < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE xDSL With Conditioning Non-Dispatch (Switch Based) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE xDSL With Conditioning Non-Dispatch (Dispatch In) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE xDSL With Conditioning Non-Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Non-Dispatch (Dispatch In) >= 10 Circuits				45	2	22.49				Diagnostic	
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Non-Dispatch >= 10 Circuits				45	2	22.49				Diagnostic	
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Non-Dispatch (Switch Based) >= 10 Circuits				1193	209	5.71				Diagnostic	
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Non-Dispatch (Dispatch In) >= 10 Circuits				555	43	12.9				Diagnostic	
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Non-Dispatch (Dispatch In) < 10 Circuits				1747	252	6.93				Diagnostic	
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Non-Dispatch < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Other Design Dispatch < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Line Sharing Non-Dispatch (Switch Based) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Line Sharing Non-Dispatch (Dispatch In) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Line Sharing Non-Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Line Sharing Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Line Sharing Non-Dispatch (Switch Based) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Line Sharing Non-Dispatch (Dispatch In) < 10 Circuits				30	96	0.32				Diagnostic	
Avg Cmp Notice Intvl Non-Mech UNE Line Sharing Non-Dispatch < 10 Circuits				30	96	0.32				Diagnostic	
Avg Cmp Notice Intvl Non-Mech UNE Line Sharing Dispatch < 10 Circuits				17	6	2.82				Diagnostic	
Avg Cmp Notice Intvl Non-Mech UNE ISDN Non-Dispatch (Switch Based) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE ISDN Non-Dispatch (Dispatch In) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE ISDN Non-Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE ISDN Non-Dispatch (Switch Based) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE ISDN Non-Dispatch (Dispatch In) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE ISDN Non-Dispatch < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE ISDN Dispatch < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch (Switch Based) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch (Dispatch In) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch (Dispatch In) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE xDSL (HDSL, ADSL, and UCL) Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE xDSL With Conditioning Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE xDSL With Conditioning Non-Dispatch (Switch Based) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE xDSL With Conditioning Non-Dispatch (Dispatch In) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE xDSL With Conditioning Non-Dispatch (Dispatch In) < 10 Circuits											













**BellSouth Monthly State Summary**  
**Kentucky, November 2003**

**Provisioning**

Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
% Jeopardy within 48 Hours (Mech) Resale Centrex				0	0	0.00%				NO
% Jeopardy within 48 Hours (Mech) Resale ISDN				0	0	0.00%				NO
% Jeopardy within 48 Hours (Mech) 2W Analog Loop w/LNP - Non-Design				0	0	0.00%				NO
% Jeopardy within 48 Hours (Mech) 2W Analog Loop Non-Design				0	0	0.00%				NO
% Jeopardy within 48 Hours (Mech) Resale Design				0	0	0.00%				NO
% Jeopardy within 48 Hours (Mech) Resale Business				0	0	0.00%				NO
% Jeopardy within 48 Hours (Non Mech) UNE Digital Loop >= DS1				7	7	100.00%				Diagnostic
% Jeopardy within 48 Hours (Non Mech) UNE Digital Loop < DS1										
% Jeopardy within 48 Hours (Non Mech) INP (Standalone)										
% Jeopardy within 48 Hours (Non Mech) LNP (Standalone)										
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop w/LNP - Design										
% Jeopardy within 48 Hours (Non Mech) Resale Business										
% Jeopardy within 48 Hours (Non Mech) Resale Residence										
% Jeopardy within 48 Hours (Non Mech) Local Interconnection Trunks										
% Jeopardy within 48 Hours (Non Mech) Local Transport (Unbundled Interoffice Transport)										
% Jeopardy within 48 Hours (Non Mech) UNE Other Non-Design										
% Jeopardy within 48 Hours (Non Mech) UNE Other Design										
% Jeopardy within 48 Hours (Non Mech) UNE Line Sharing										
% Jeopardy within 48 Hours (Non Mech) UNE Loop + Port Combinations				1	1	100.00%				Diagnostic
% Jeopardy within 48 Hours (Non Mech) UNE Switch Ports										
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop w/LNP - Design										
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop Design										
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop w/LNP - Non-Design										
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop w/LNP - Non-Design										
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop Non-Design										
% Jeopardy within 48 Hours (Non Mech) Resale ISDN										
% Jeopardy within 48 Hours (Non Mech) Resale Centrex										
% Jeopardy within 48 Hours (Non Mech) Resale PBX										
% Jeopardy within 48 Hours (Non Mech) Resale Design				1	1	100.00%				Diagnostic
% Jeopardy within 48 Hours (Non Mech) UNE Combos - Other				19	19	100.00%				Diagnostic
% Jeopardy within 48 Hours (Non Mech) UNE ISDN										
% Jeopardy within 48 Hours (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)										
Jeopardy Interval (Mech) Resale ISDN			48	0	0	0				NO
Jeopardy Interval (Mech) 2W Analog Loop Non-Design			48	0	0	0				NO
Jeopardy Interval (Mech) 2W Analog Loop w/LNP - Non-Design			48	0	0	0				NO
Jeopardy Interval (Mech) 2W Analog Loop w/LNP - Design			48	0	0	0				NO
Jeopardy Interval (Mech) LNP (Standalone)			48	0	0	0				NO
Jeopardy Interval (Mech) Resale Centrex			48	0	0	0				NO
Jeopardy Interval (Mech) Resale PBX			48	0	0	0				NO
Jeopardy Interval (Mech) Resale Design			48	0	0	0				NO
Jeopardy Interval (Mech) Resale Business			48	0	0	0				NO
Jeopardy Interval (Mech) Resale Residence			48	2456.7	14	175.48				YES
Jeopardy Interval (Mech) UNE Line Sharing			48	0	0	0				NO
Jeopardy Interval (Mech) UNE ISDN			48	0	0	0				NO
Jeopardy Interval (Mech) UNE xDSL (HDSL, ADSL, and UCL)			48	0	0	0				NO
Jeopardy Interval (Mech) UNE Combos - Other			48	0	0	0				NO
Jeopardy Interval (Mech) UNE Switch Ports			48	0	0	0				NO
Jeopardy Interval (Mech) UNE Loop + Port Combinations			48	8076.35	45	179.47				YES
Jeopardy Interval (Mech) UNE Digital Loop >= DS1			48	6388.52	25	255.54				YES
Jeopardy Interval (Mech) UNE Digital Loop < DS1			48	0	0	0				NO
Jeopardy Interval (Mech) INP (Standalone)			48	0	0	0				NO
Jeopardy Interval (Mech) Local Interconnection Trunks			48							
Jeopardy Interval (Mech) Local Transport (Unbundled Interoffice Transport)			48	0	0	0				NO
Jeopardy Interval (Mech) UNE Other Non-Design			48	0	0	0				NO
Jeopardy Interval (Mech) UNE Other Design			48	0	0	0				NO
Jeopardy Interval (Mech) 2W Analog Loop w/LNP - Design			48	0	0	0				NO
Jeopardy Interval (Mech) 2W Analog Loop Design			48	0	0	0				NO
Jeopardy Interval (Mech) 2W Analog Loop w/LNP - Non-Design			48	0	0	0				NO
Jeopardy Interval (Non Mech) Resale Residence			Diagnostic							
Jeopardy Interval (Non Mech) UNE ISDN			Diagnostic							
Jeopardy Interval (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)			Diagnostic							
Jeopardy Interval (Non Mech) UNE Combos - Other			Diagnostic	6048.13	19	318.32				Diagnostic
Jeopardy Interval (Non Mech) UNE Switch Ports			Diagnostic							
Jeopardy Interval (Non Mech) UNE Loop + Port Combinations			Diagnostic	77.18	1	77.18				Diagnostic
Jeopardy Interval (Non Mech) UNE Digital Loop >= DS1			Diagnostic	1750.82	7	250.12				Diagnostic
Jeopardy Interval (Non Mech) UNE Digital Loop < DS1			Diagnostic							
Jeopardy Interval (Non Mech) INP (Standalone)			Diagnostic							
Jeopardy Interval (Non Mech) LNP (Standalone)			Diagnostic							
Jeopardy Interval (Non Mech) Local Interconnection Trunks			Diagnostic							
Jeopardy Interval (Non Mech) Local Transport (Unbundled Interoffice Transport)			Diagnostic							
Jeopardy Interval (Non Mech) UNE Other Non-Design			Diagnostic							
Jeopardy Interval (Non Mech) UNE Other Design			Diagnostic							
Jeopardy Interval (Non Mech) UNE Line Sharing			Diagnostic							
Jeopardy Interval (Non Mech) 2W Analog Loop w/LNP - Design			Diagnostic							
Jeopardy Interval (Non Mech) 2W Analog Loop w/LNP - Design			Diagnostic							
Jeopardy Interval (Non Mech) 2W Analog Loop Design			Diagnostic							
Jeopardy Interval (Non Mech) 2W Analog Loop w/LNP - Non-Design			Diagnostic							
Jeopardy Interval (Non Mech) 2W Analog Loop Non-Design			Diagnostic							
Jeopardy Interval (Non Mech) Resale ISDN			Diagnostic							
Jeopardy Interval (Non Mech) Resale Centrex			Diagnostic							



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Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
OCI Resale ISDN Non-Dispatch >= 10 Circuits	2	1	2							
OCI Local Interconnection Trunks	408	23	17.74	17	3	5.67	31.94		0.6158	YES
OCI Local Transport (Unbundled Interoffice Transport) Non-Dispatch >= 10 Circuits										
OCI Local Transport (Unbundled Interoffice Transport) Dispatch >= 10 Circuits										
OCI Local Transport (Unbundled Interoffice Transport) Non-Dispatch < 10 Circuits										
OCI Local Transport (Unbundled Interoffice Transport) Dispatch < 10 Circuits	2211	191	11.58				9.87			
OCI UNE Other Non-Design Non-Dispatch >= 10 Circuits	9	7	1.29				1.06			
OCI UNE Other Non-Design Dispatch >= 10 Circuits	307.67	26	11.83				15.26			
OCI UNE Other Non-Design Non-Dispatch < 10 Circuits	89004.33	95495	0.93				1.23			
OCI UNE ISDN Non-Dispatch >= 10 Circuits	26300.67	4398	5.98				5.93			
OCI UNE Other Design Non-Dispatch >= 10 Circuits	18	1	18				0			
OCI UNE Other Design Dispatch >= 10 Circuits	436	20	21.8				21.42			
OCI UNE Other Design Non-Dispatch < 10 Circuits	482.67	107	4.51				8.68			
OCI UNE Other Design Dispatch < 10 Circuits	3305.33	275	12.02				12.84			
OCI UNE Line Sharing Non-Dispatch >= 10 Circuits										
OCI UNE Line Sharing Dispatch >= 10 Circuits	10	3	3.33				1.53			
OCI UNE Line Sharing Non-Dispatch < 10 Circuits	5096.33	1806	2.82	129	53	2.43			0.724	YES
OCI UNE Line Sharing Dispatch < 10 Circuits	4843	1139	4.25	2	1	2	7.91		0.2845	YES
OCI UNE ISDN Non-Dispatch >= 10 Circuits										
OCI UNE ISDN Dispatch >= 10 Circuits										
OCI UNE ISDN Non-Dispatch < 10 Circuits	26.33	25	1.05				0.99			
OCI UNE ISDN Dispatch < 10 Circuits	199	17	11.71	40	4	10	13.05		0.2353	YES
OCI UNE xDSL With Conditioning Non-Dispatch >= 10 Circuits										
OCI UNE xDSL With Conditioning Dispatch >= 10 Circuits										
OCI UNE xDSL With Conditioning Non-Dispatch < 10 Circuits										
OCI UNE xDSL With Conditioning Dispatch < 10 Circuits										
OCI UNE xDSL Without Conditioning Non-Dispatch >= 10 Circuits										
OCI UNE xDSL Without Conditioning Dispatch >= 10 Circuits										
OCI UNE xDSL Without Conditioning Non-Dispatch < 10 Circuits										
OCI UNE Loop + Port Combinations Non-Dispatch (Dispatch In) >= 10 Circuits	8	4	2	9	1	9	0.82		-7.6681	NO
OCI UNE Loop + Port Combinations Non-Dispatch >= 10 Circuits	9	7	1.29	9	1	9	1.06		-6.7974	NO
OCI UNE Loop + Port Combinations Dispatch >= 10 Circuits	307.67	26	11.83	6	1	6	15.26		0.3751	YES
OCI UNE Loop + Port Combinations Non-Dispatch (Switch Based) < 10 Circuits	42282.33	70745	0.6	2565	7519	0.34	0.49		43.554	YES
OCI UNE Loop + Port Combinations Non-Dispatch (Dispatch In) < 10 Circuits	46722	24750	1.89	2430	1016	2.39	1.99		-7.895	NO
OCI UNE Loop + Port Combinations Non-Dispatch < 10 Circuits	89004.33	95495	0.93	4995	8535	0.59	1.23		24.8717	YES
OCI 2W Analog Loop w/LNP - Non-Design Dispatch < 10 Circuits	25976.67	4328	6				5.88			
OCI 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits										
OCI UNE Digital Loop >= DS1 Dispatch < 10 Circuits	522	43	12.14	211	36	5.86	9.88		2.8125	YES
OCI UNE Digital Loop < DS1 Non-Dispatch >= 10 Circuits	18	1	18				0			
OCI UNE Digital Loop < DS1 Dispatch >= 10 Circuits	76	9	8.44				4.93			
OCI UNE Digital Loop < DS1 Non-Dispatch < 10 Circuits	5127.67	1844	2.78				3.82			
OCI UNE Digital Loop < DS1 Dispatch < 10 Circuits	5330	1197	4.45	40	4	10	7.98		-1.3881	YES
OCI INP (Standalone) Non-Dispatch >= 10 Circuits	0.67	2	0.33				0			
OCI INP (Standalone) Dispatch >= 10 Circuits	282.67	24	11.78				15.9			
OCI INP (Standalone) Non-Dispatch < 10 Circuits	88101	94754	0.93				1.23			
OCI 2W Analog Loop w/LNP - Design Non-Dispatch >= 10 Circuits	307.67	26	11.83				15.26			
OCI 2W Analog Loop w/LNP - Design Dispatch >= 10 Circuits	307.67	26	11.83				15.26			
OCI 2W Analog Loop w/LNP - Design Non-Dispatch < 10 Circuits	26300.67	4398	5.98				5.93			
OCI 2W Analog Loop w/LNP - Design Dispatch < 10 Circuits	26300.67	4398	5.98				5.93			
OCI 2W Analog Loop Design Non-Dispatch >= 10 Circuits	307.67	26	11.83				15.26			
OCI 2W Analog Loop Design Dispatch >= 10 Circuits	307.67	26	11.83				15.26			
OCI 2W Analog Loop Design Non-Dispatch < 10 Circuits	26300.67	4398	5.98				5.93			
OCI 2W Analog Loop Design Dispatch < 10 Circuits	26300.67	4398	5.98				5.93			

<b>Percent Cooperative Testing</b>										
% Cooperative Testing -xDSL UCL	95%									
% Cooperative Testing -xDSL ADSL	95%			2	2	100.00%				YES
% Cooperative Testing -xDSL HDSL	95%									

<b>Percent Missed Installation Appointments</b>										
% Missed Installation Appmts LNP (Standalone) Non-Dispatch >= 10 Circuits	0	2	0.00%	0	3	0.00%				YES
% Missed Installation Appmts UNE Digital Loop < DS1 Dispatch < 10 Circuits	141	1247	11.31%	0	5	0.00%				YES
% Missed Installation Appmts UNE Digital Loop < DS1 Dispatch >= 10 Circuits	3	21	14.29%							
% Missed Installation Appmts UNE Digital Loop >= DS1 Dispatch < 10 Circuits	10	76	13.16%	7	62	11.29%			0.1121	YES
% Missed Installation Appmts UNE Digital Loop >= DS1 Dispatch >= 10 Circuits										
% Missed Installation Appmts 2W Analog Loop Design Non-Dispatch < 10 Circuits	1022	5387	18.97%							
% Missed Installation Appmts 2W Analog Loop Design Dispatch < 10 Circuits	1022	5387	18.97%	0	1	0.00%				YES
% Missed Installation Appmts 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Disp										
% Missed Installation Appmts 2W Analog Loop w/LNP - Non-Design Dispatch >= 10 Circ	10	36	27.78%							
% Missed Installation Appmts 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Disp	27	28712	0.09%							
% Missed Installation Appmts 2W Analog Loop w/LNP - Non-Design Dispatch < 10 Circ	1021	5312	19.22%							
% Missed Installation Appmts 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Disp										
% Missed Installation Appmts 2W Analog Loop w/LNP - Non-Design Dispatch >= 10 Circ	10	36	27.78%							
% Missed Installation Appmts 2W Analog Loop w/LNP - Non-Design Dispatch < 10 Circ	27	28712	0.09%							
% Missed Installation Appmts 2W Analog Loop w/LNP - Non-Design Dispatch < 10 Circ	1021	5312	19.22%							
% Missed Installation Appmts Resale Residence Dispatch >= 10 Circuits	0	6	0.00%							
% Missed Installation Appmts Resale Residence Non-Dispatch < 10 Circuits	17	90336	0.02%	3	2169	0.14%			-0.1391	YES
% Missed Installation Appmts Resale Residence Dispatch < 10 Circuits	868	3942	22.02%	12	119	10.08%			0.9909	YES
% Missed Installation Appmts UNE Loop + Port Combinations Non-Dispatch (Dispatch In	27	29376	0.09%	9	12732	0.07%			0.0182	YES
% Missed Installation Appmts UNE Loop + Port Combinations Non-Dispatch < 10 Circi	31	100149	0.03%	9	21234	0.04%			-0.0172	YES
% Missed Installation Appmts UNE Loop + Port Combinations Dispatch < 10 Circuits	1022	5387	18.97%	63	562	11.21%			1.525	YES

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Benchmark/Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
% Missed Installation Appmts UNE Digital Loop >= DS1 Non-Dispatch >= 10 Circuits	0	3	0.00%							
% Missed Installation Appmts Resale Centrex Dispatch >= 10 Circuits	0	2	0.00%							
% Missed Installation Appmts Resale Centrex Non-Dispatch < 10 Circuits	0	692	0.00%	0	2	0.00%				YES
% Missed Installation Appmts Resale Centrex Dispatch < 10 Circuits	1	77	1.30%							
% Missed Installation Appmts Resale PBX Non-Dispatch >= 10 Circuits	0	4	0.00%	1	2	50.00%				NO
% Missed Installation Appmts Resale PBX Dispatch >= 10 Circuits	2	4	50.00%							
% Missed Installation Appmts Resale PBX Non-Dispatch < 10 Circuits	0	26	0.00%	0	1	0.00%				YES
% Missed Installation Appmts Resale PBX Dispatch < 10 Circuits	3	11	27.27%							
% Missed Installation Appmts Resale Design Non-Dispatch >= 10 Circuits	0	5	0.00%	1	2	50.00%				NO
% Missed Installation Appmts Resale Design Dispatch >= 10 Circuits	13	55	23.64%							
% Missed Installation Appmts UNE Line Sharing Dispatch < 10 Circuits	140	1176	11.90%	2	6	33.33%			-0.9292	YES
% Missed Installation Appmts UNE ISDN Non-Dispatch >= 10 Circuits										
% Missed Installation Appmts UNE ISDN Dispatch >= 10 Circuits										
% Missed Installation Appmts UNE ISDN Non-Dispatch < 10 Circuits	0	25	0.00%							
% Missed Installation Appmts UNE ISDN Dispatch < 10 Circuits	0	20	0.00%	0	5	0.00%				YES
% Missed Installation Appmts UNE xDSL (HDSL, ADSL and UCL) Non-Dispatch >= 10 Circuits										
% Missed Installation Appmts UNE xDSL (HDSL, ADSL and UCL) Dispatch >= 10 Circuits	0	3	0.00%							
% Missed Installation Appmts UNE xDSL (HDSL, ADSL and UCL) Non-Dispatch < 10 Circuits	1	1827	0.05%							
% Missed Installation Appmts UNE xDSL (HDSL, ADSL and UCL) Dispatch < 10 Circuits	140	1176	11.90%							
% Missed Installation Appmts UNE Combos - Other Non-Dispatch (Dispatch In) >= 10 Circuits	0	11	0.00%							
% Missed Installation Appmts UNE Combos - Other Non-Dispatch (Dispatch In) < 10 Circuits	23	93	24.73%							
% Missed Installation Appmts UNE Combos - Other Non-Dispatch (Dispatch In) < 10 Circuits	29	29410	0.10%							
% Missed Installation Appmts UNE Combos - Other Dispatch < 10 Circuits	1079	5824	18.53%	0	21	0.00%				YES
% Missed Installation Appmts UNE Switch Ports Non-Dispatch >= 10 Circuits	0	2	0.00%							
% Missed Installation Appmts UNE Switch Ports Dispatch >= 10 Circuits	10	36	27.78%							
% Missed Installation Appmts UNE Switch Ports Non-Dispatch < 10 Circuits	31	99397	0.03%							
% Missed Installation Appmts UNE Switch Ports Dispatch < 10 Circuits	1021	5312	19.22%							
% Missed Installation Appmts UNE Loop + Port Combinations Non-Dispatch (Switch Bas	0	3	0.00%							
% Missed Installation Appmts UNE Loop + Port Combinations Non-Dispatch (Dispatch In	0	6	0.00%	0	2	0.00%				YES
% Missed Installation Appmts UNE Loop + Port Combinations Non-Dispatch >= 10 Circuits	0	9	0.00%	0	2	0.00%				YES
% Missed Installation Appmts UNE Loop + Port Combinations Dispatch >= 10 Circuits	10	38	26.32%	0	1	0.00%				YES
% Missed Installation Appmts UNE Loop + Port Combinations Non-Dispatch (Switch Bas	4	70773	0.01%	0	8502	0.00%				YES
% Missed Installation Appmts Local Interconnection Trunks Non-Dispatch										
% Missed Installation Appmts Local Interconnection Trunks Dispatch	8	39	20.51%	4	7	57.14%				YES
% Missed Installation Appmts Local Transport (Unbundled Interoffice Transport) Non-Dis										
% Missed Installation Appmts Local Transport (Unbundled Interoffice Transport) Dispatch										
% Missed Installation Appmts Local Transport (Unbundled Interoffice Transport) Non-Dis										
% Missed Installation Appmts Local Transport (Unbundled Interoffice Transport) Dispatch	4	234	1.71%							
% Missed Installation Appmts UNE Other Non-Design Non-Dispatch >= 10 Circuits	0	9	0.00%							
% Missed Installation Appmts UNE Other Non-Design Dispatch >= 10 Circuits	0	38	26.32%							
% Missed Installation Appmts UNE Other Non-Design Non-Dispatch < 10 Circuits	31	100149	0.03%							
% Missed Installation Appmts UNE Other Non-Design Dispatch < 10 Circuits	1022	5387	18.97%							
% Missed Installation Appmts UNE Other Design Non-Dispatch >= 10 Circuits	0	5	0.00%							
% Missed Installation Appmts UNE Other Design Dispatch >= 10 Circuits	13	55	23.64%							
% Missed Installation Appmts UNE Other Design Non-Dispatch < 10 Circuits	5	120	4.17%							
% Missed Installation Appmts UNE Other Design Dispatch < 10 Circuits	57	437	13.04%							
% Missed Installation Appmts UNE Line Sharing Non-Dispatch >= 10 Circuits										
% Missed Installation Appmts UNE Line Sharing Dispatch >= 10 Circuits	0	3	0.00%							
% Missed Installation Appmts UNE Line Sharing Non-Dispatch < 10 Circuits	1	1827	0.05%	0	96	0.00%				YES
% Missed Installation Appmts ZW Analog Loop Non-Design Non-Dispatch (Dispatch In)	10	36	27.78%							
% Missed Installation Appmts ZW Analog Loop Non-Design Dispatch >= 10 Circuits	27	28712	0.09%	0	1	0.00%				YES
% Missed Installation Appmts ZW Analog Loop Non-Design Dispatch < 10 Circuits	1021	5312	19.22%	1	2	50.00%			-0.7808	YES
% Missed Installation Appmts Resale ISDN Non-Dispatch >= 10 Circuits	0	3	0.00%							
% Missed Installation Appmts Resale ISDN Dispatch >= 10 Circuits	0	40	0.00%	0	2	0.00%				YES
% Missed Installation Appmts Resale ISDN Non-Dispatch < 10 Circuits	1	35	2.86%							
% Missed Installation Appmts Resale ISDN Dispatch < 10 Circuits	0	1	0.00%							
% Missed Installation Appmts Resale Centrex Non-Dispatch >= 10 Circuits	5	120	4.17%	0	17	0.00%				YES
% Missed Installation Appmts Resale Design Dispatch < 10 Circuits	57	437	13.04%	0	23	0.00%				YES
% Missed Installation Appmts Resale Business Non-Dispatch >= 10 Circuits	0	9	0.00%							
% Missed Installation Appmts Resale Business Dispatch >= 10 Circuits	10	32	31.25%							
% Missed Installation Appmts Resale Business Non-Dispatch < 10 Circuits	14	9813	0.14%	1	131	0.76%			-0.1589	YES
% Missed Installation Appmts Resale Business Dispatch < 10 Circuits	154	1445	10.66%	2	28	7.14%			0.16	YES
% Missed Installation Appmts Resale Residence Non-Dispatch >= 10 Circuits										
% Missed Installation Appmts ZW Analog Loop w/INP - Design Dispatch >= 10 Circuits	10	38	26.32%							
% Missed Installation Appmts ZW Analog Loop w/INP - Design Non-Dispatch < 10 Circuits	1022	5387	18.97%							
% Missed Installation Appmts ZW Analog Loop w/INP - Design Dispatch < 10 Circuits	1022	5387	18.97%							
% Missed Installation Appmts ZW Analog Loop w/LNP - Design Non-Dispatch >= 10 Circuits	10	38	26.32%							
% Missed Installation Appmts ZW Analog Loop w/LNP - Design Dispatch >= 10 Circuits	10	38	26.32%							
% Missed Installation Appmts ZW Analog Loop w/LNP - Design Non-Dispatch < 10 Circuits	1022	5387	18.97%							
% Missed Installation Appmts ZW Analog Loop w/LNP - Design Dispatch < 10 Circuits	1022	5387	18.97%							
% Missed Installation Appmts ZW Analog Loop Design Non-Dispatch >= 10 Circuits	10	38	26.32%							
% Missed Installation Appmts ZW Analog Loop Design Dispatch >= 10 Circuits	10	38	26.32%							
% Missed Installation Appmts LNP (Standalone) Dispatch >= 10 Circuits	10	36	27.78%							
% Missed Installation Appmts LNP (Standalone) Non-Dispatch < 10 Circuits	31	99397	0.03%	1	1221	0.08%			-0.0283	YES
% Missed Installation Appmts LNP (Standalone) Dispatch < 10 Circuits	1021	5312	19.22%							
% Missed Installation Appmts ZW Analog Loop w/INP - Design Non-Dispatch >= 10 Circuits	10	38	26.32%							
% Missed Installation Appmts UNE Digital Loop >= DS1 Non-Dispatch < 10 Circuits	0	106	0.00%	0	5	0.00%				YES
% Missed Installation Appmts UNE Digital Loop < DS1 Non-Dispatch >= 10 Circuits	0	3	0.00%							
% Missed Installation Appmts UNE Digital Loop < DS1 Non-Dispatch < 10 Circuits	1	1868	0.05%							



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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
% Missed Installation Appmts INP (Standalone) Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	1021	5712	19.22%							
% Missed Installation Appmts INP (Standalone) Dispatch < 10 Circuits	Retail Residence and Business (POTS)	10	36	27.78%							
% Missed Installation Appmts INP (Standalone) Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	31	99397	0.03%							
% Missed Installation Appmts INP (Standalone) Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)										
<b>Percent Provisioning Troubles</b>											
% Prov. Trouble w/ 30 Days UNE Loop + Port Combinations Non-Dispatch < 10 Circuits	Retail Residence and Business	4653	117682	3.95%	878	27419	3.20%		0	5.7534	YES
% Prov. Trouble w/ 30 Days UNE Loop + Port Combinations Non-Dispatch >= 10 Circuits	Retail Residence and Business	1	17	5.88%	0	3	0.00%		0.15	0.3892	YES
% Prov. Trouble w/ 30 Days UNE Loop + Port Combinations Non-Dispatch (Dispatch In)	Retail Residence and Business	2157	34077	6.33%	515	15454	3.33%		0	12.6926	YES
% Prov. Trouble w/ 30 Days UNE Loop + Port Combinations Non-Dispatch (Dispatch In)	Retail Residence and Business	1	10	10.00%	0	3	0.00%		0.2	0.5064	YES
% Prov. Trouble w/ 30 Days UNE Loop + Port Combinations Non-Dispatch (Switch Base)	Retail Residence and Business	2496	83605	2.99%	363	11965	3.03%		0	-0.2908	YES
% Prov. Trouble w/ 30 Days UNE Loop + Port Combinations Non-Dispatch (Switch Base)	Retail Residence and Business	0	7	0.00%							
% Prov. Trouble w/ 30 Days UNE Switch Ports Dispatch < 10 Circuits	Retail Residence and Business (POTS)	730	6909	10.57%							
% Prov. Trouble w/ 30 Days UNE Switch Ports Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	3	34	8.82%							
% Prov. Trouble w/ 30 Days UNE Switch Ports Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	4639	117463	3.95%							
% Prov. Trouble w/ 30 Days UNE Loop + Port Combinations Dispatch < 10 Circuits	Retail Residence and Business	732	7007	10.45%	73	671	10.88%		0.01	-0.35	YES
% Prov. Trouble w/ 30 Days UNE Loop + Port Combinations Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	0	1	0.00%							
% Prov. Trouble w/ 30 Days UNE Combs - Other Dispatch < 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out & Dispatch In)	753	7615	9.89%	2	27	7.41%		0.06	0.4311	YES
% Prov. Trouble w/ 30 Days UNE Combs - Other Dispatch >= 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out & Dispatch In)	5	88	5.68%							
% Prov. Trouble w/ 30 Days UNE Combs - Other Non-Dispatch (Dispatch In) < 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out & Dispatch In)	2161	34132	6.33%							
% Prov. Trouble w/ 30 Days UNE Combs - Other Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out & Dispatch In)	1	13	7.69%							
% Prov. Trouble w/ 30 Days UNE xDSL Without Conditioning Dispatch < 10 Circuits	ADSL Provided to Retail	55	1323	4.16%	1	12	8.33%		0.06	-0.7215	YES
% Prov. Trouble w/ 30 Days UNE xDSL Without Conditioning Dispatch >= 10 Circuits	ADSL Provided to Retail	0	5	0.00%							
% Prov. Trouble w/ 30 Days UNE xDSL Without Conditioning Non-Dispatch < 10 Circuits	ADSL Provided to Retail	148	2217	6.68%	0	2	0.00%		0.18	0.3781	YES
% Prov. Trouble w/ 30 Days Resale PBX Non-Dispatch >= 10 Circuits	Retail PBX	0	4	0.00%							
% Prov. Trouble w/ 30 Days Resale PBX Non-Dispatch < 10 Circuits	Retail PBX	0	41	7.32%	0	4	0.00%		0.14	0.5364	YES
% Prov. Trouble w/ 30 Days Resale PBX Dispatch >= 10 Circuits	Retail PBX	0	3	0.00%							
% Prov. Trouble w/ 30 Days Resale PBX Dispatch < 10 Circuits	Retail PBX	0	8	0.00%							
% Prov. Trouble w/ 30 Days Resale Design Non-Dispatch >= 10 Circuits	Retail Design	0	3	0.00%							
% Prov. Trouble w/ 30 Days Resale Design Non-Dispatch < 10 Circuits	Retail Design	4	212	1.89%	0	9	0.00%		0.05	0.4075	YES
% Prov. Trouble w/ 30 Days Resale Design Dispatch >= 10 Circuits	Retail Design	0	45	0.00%							
% Prov. Trouble w/ 30 Days Resale Design Dispatch < 10 Circuits	Retail Design	21	608	3.45%	1	6	16.67%		0.07	-1.7636	NO
% Prov. Trouble w/ 30 Days Resale Business Non-Dispatch >= 10 Circuits	Retail Business	1	17	5.88%							
% Prov. Trouble w/ 30 Days 2W Analog Loop w/INP - Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	730	6909	10.57%							
% Prov. Trouble w/ 30 Days 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dispatch In) < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
% Prov. Trouble w/ 30 Days 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	2147	33939	6.33%							
% Prov. Trouble w/ 30 Days 2W Analog Loop w/LNP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	3	34	8.82%							
% Prov. Trouble w/ 30 Days 2W Analog Loop w/LNP - Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	730	6909	10.57%							
% Prov. Trouble w/ 30 Days 2W Analog Loop Non-Design Non-Dispatch (Dispatch In) < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	2147	33939	6.33%	0	1	0.00%		0.24	0.2599	YES
% Prov. Trouble w/ 30 Days 2W Analog Loop Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	3	34	8.82%							
% Prov. Trouble w/ 30 Days 2W Analog Loop Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	730	6909	10.57%	1	7	14.29%		0.12	-0.32	YES
% Prov. Trouble w/ 30 Days LNP (Standalone) Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	3	34	8.82%							
% Prov. Trouble w/ 30 Days LNP (Standalone) Dispatch < 10 Circuits	Retail Residence and Business (POTS)	730	6909	10.57%							
% Prov. Trouble w/ 30 Days 2W Analog Loop w/INP - Design Non-Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	5	43	11.63%							
% Prov. Trouble w/ 30 Days 2W Analog Loop w/INP - Design Non-Dispatch < 10 Circuits	Retail Residence and Business Dispatch	732	7007	10.45%							
% Prov. Trouble w/ 30 Days 2W Analog Loop w/INP - Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	5	43	11.63%							
% Prov. Trouble w/ 30 Days 2W Analog Loop w/INP - Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch	732	7007	10.45%							
% Prov. Trouble w/ 30 Days 2W Analog Loop w/LNP - Design Non-Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	5	43	11.63%							
% Prov. Trouble w/ 30 Days 2W Analog Loop w/LNP - Design Non-Dispatch < 10 Circuits	Retail Residence and Business Dispatch	732	7007	10.45%							
% Prov. Trouble w/ 30 Days 2W Analog Loop w/LNP - Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	5	43	11.63%							
% Prov. Trouble w/ 30 Days 2W Analog Loop w/LNP - Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch	732	7007	10.45%							
% Prov. Trouble w/ 30 Days UNE Digital Loop >= DS1 Non-Dispatch >= 10 Circuits	Retail Digital Loop >= DS1	1	172	0.58%	0	2	0.00%		0.05	0.1075	YES
% Prov. Trouble w/ 30 Days UNE Digital Loop >= DS1 Non-Dispatch < 10 Circuits	Retail Digital Loop >= DS1										
% Prov. Trouble w/ 30 Days UNE Digital Loop >= DS1 Dispatch >= 10 Circuits	Retail Digital Loop >= DS1	4	98	4.08%	6	88	6.82%		0.03	-0.9417	YES
% Prov. Trouble w/ 30 Days UNE Digital Loop >= DS1 Dispatch < 10 Circuits	Retail Digital Loop >= DS1	0	1	0.00%							
% Prov. Trouble w/ 30 Days UNE Digital Loop < DS1 Non-Dispatch >= 10 Circuits	Retail Digital Loop < DS1	148	2261	6.55%	0	2	0.00%		0.17	0.3741	YES
% Prov. Trouble w/ 30 Days UNE Digital Loop < DS1 Dispatch >= 10 Circuits	Retail Digital Loop < DS1	0	17	0.00%							
% Prov. Trouble w/ 30 Days UNE Digital Loop < DS1 Dispatch < 10 Circuits	Retail Digital Loop < DS1	56	1436	3.90%	1	20	5.00%		0.04	-0.2524	YES
% Prov. Trouble w/ 30 Days INP (Standalone) Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	0	1	0.00%							
% Prov. Trouble w/ 30 Days INP (Standalone) Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	4639	117463	3.95%							
% Prov. Trouble w/ 30 Days INP (Standalone) Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	3	34	8.82%							
% Prov. Trouble w/ 30 Days INP (Standalone) Dispatch < 10 Circuits	Retail Residence and Business (POTS)	730	6909	10.57%							
% Prov. Trouble w/ 30 Days LNP (Standalone) Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	0	1	0.00%	0	1	0.00%				YES
% Prov. Trouble w/ 30 Days LNP (Standalone) Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	4639	117463	3.95%	0	1536	0.00%		0.01	7.8956	YES
% Prov. Trouble w/ 30 Days 2W Analog Loop w/LNP - Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch	732	7007	10.45%							
% Prov. Trouble w/ 30 Days 2W Analog Loop Design Non-Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	5	43	11.63%							
% Prov. Trouble w/ 30 Days 2W Analog Loop Design Non-Dispatch < 10 Circuits	Retail Residence and Business Dispatch	732	7007	10.45%							
% Prov. Trouble w/ 30 Days 2W Analog Loop Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	5	43	11.63%							
% Prov. Trouble w/ 30 Days 2W Analog Loop Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch	732	7007	10.45%							
% Prov. Trouble w/ 30 Days 2W Analog Loop w/INP - Non-Design Non-Dispatch (Dispatch In) < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
% Prov. Trouble w/ 30 Days 2W Analog Loop w/INP - Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	2147	33939	6.33%							
% Prov. Trouble w/ 30 Days 2W Analog Loop w/INP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	3	34	8.82%							
% Prov. Trouble w/ 30 Days Resale ISDN Non-Dispatch >= 10 Circuits	Retail ISDN	0	8	0.00%							
% Prov. Trouble w/ 30 Days Resale ISDN Non-Dispatch < 10 Circuits	Retail ISDN	0	41	0.00%							
% Prov. Trouble w/ 30 Days Resale ISDN Dispatch >= 10 Circuits	Retail ISDN										
% Prov. Trouble w/ 30 Days Resale ISDN Dispatch < 10 Circuits	Retail ISDN	2	48	4.17%	0	1	0.00%		0.2	0.2064	YES
% Prov. Trouble w/ 30 Days Resale Centrex Non-Dispatch >= 10 Circuits	Retail Centrex	1	4	25.00%							
% Prov. Trouble w/ 30 Days Resale Centrex Non-Dispatch < 10 Circuits	Retail Centrex	11	143	7.69%	0	1	0.00%		0.27	0.2877	YES
% Prov. Trouble w/ 30 Days Resale Centrex Dispatch >= 10 Circuits	Retail Centrex	2	9	22.22%							
% Prov. Trouble w/ 30 Days Resale Centrex Dispatch < 10 Circuits	Retail Centrex	2	92	2.17%							

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Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
% Prov. Trouble w/ 30 Days Resale Business Non-Dispatch < 10 Circuits	406	9379	4.33%	7	133	5.26%		0.02	-0.5258	YES
% Prov. Trouble w/ 30 Days Resale Business Dispatch >= 10 Circuits	5	33	15.15%							
% Prov. Trouble w/ 30 Days Resale Business Dispatch < 10 Circuits	198	1899	10.43%	0	20	0.00%		0.07	1.5178	YES
% Prov. Trouble w/ 30 Days Resale Residence Non-Dispatch >= 10 Circuits										
% Prov. Trouble w/ 30 Days Resale Residence Non-Dispatch < 10 Circuits	4247	108303	3.92%	128	3233	3.96%		0	-0.109	YES
% Prov. Trouble w/ 30 Days Resale Residence Dispatch >= 10 Circuits	0	10	0.00%							
% Prov. Trouble w/ 30 Days Resale Residence Dispatch < 10 Circuits	534	5108	10.45%	14	150	9.33%		0.03	0.4422	YES
% Prov. Trouble w/ 30 Days UNE Loop + Port Combinations Dispatch >= 10 Circuits	5	43	11.63%	1	2	50.00%		0.23	-1.6548	NO
% Prov. Trouble w/ 30 Days UNE xDSL Without Conditioning Non-Dispatch >= 10 Circuits										
% Prov. Trouble w/ 30 Days UNE xDSL With Conditioning Dispatch < 10 Circuits	55	1323	4.16%							
% Prov. Trouble w/ 30 Days UNE xDSL With Conditioning Dispatch >= 10 Circuits	0	5	0.00%							
% Prov. Trouble w/ 30 Days UNE xDSL With Conditioning Non-Dispatch < 10 Circuits	148	2217	6.68%							
% Prov. Trouble w/ 30 Days UNE xDSL With Conditioning Non-Dispatch >= 10 Circuits										
% Prov. Trouble w/ 30 Days UNE xDSL (HDSL, ADSL, and UCL) Dispatch < 10 Circuits	55	1323	4.16%	1	12	8.33%		0.06	-0.7215	YES
% Prov. Trouble w/ 30 Days UNE xDSL (HDSL, ADSL, and UCL) Dispatch >= 10 Circuits	0	5	0.00%							
% Prov. Trouble w/ 30 Days UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch < 10 Circuits	148	2217	6.68%	0	2	0.00%		0.18	0.3781	YES
% Prov. Trouble w/ 30 Days UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch >= 10 Circuits										
% Prov. Trouble w/ 30 Days UNE ISDN Dispatch < 10 Circuits	1	31	3.23%	0	8	0.00%		0.07	0.4604	YES
% Prov. Trouble w/ 30 Days UNE ISDN Dispatch >= 10 Circuits										
% Prov. Trouble w/ 30 Days UNE ISDN Non-Dispatch < 10 Circuits	0	18	0.00%							
% Prov. Trouble w/ 30 Days UNE ISDN Non-Dispatch >= 10 Circuits										
% Prov. Trouble w/ 30 Days UNE Line Sharing Dispatch < 10 Circuits	55	1323	4.16%	0	5	0.00%		0.09	0.4648	YES
% Prov. Trouble w/ 30 Days UNE Line Sharing Dispatch >= 10 Circuits	0	5	0.00%							
% Prov. Trouble w/ 30 Days UNE Line Sharing Non-Dispatch < 10 Circuits	148	2217	6.68%	2	134	1.49%		0.02	2.3343	YES
% Prov. Trouble w/ 30 Days UNE Line Sharing Non-Dispatch >= 10 Circuits										
% Prov. Trouble w/ 30 Days UNE Other Design Dispatch < 10 Circuits	21	608	3.45%							
% Prov. Trouble w/ 30 Days UNE Other Design Dispatch >= 10 Circuits	0	45	0.00%							
% Prov. Trouble w/ 30 Days UNE Other Design Non-Dispatch < 10 Circuits	4	212	1.89%							
% Prov. Trouble w/ 30 Days UNE Other Design Non-Dispatch >= 10 Circuits	0	3	0.00%							
% Prov. Trouble w/ 30 Days UNE Other Non-Design Dispatch < 10 Circuits	732	7007	10.45%							
% Prov. Trouble w/ 30 Days UNE Other Non-Design Dispatch >= 10 Circuits	5	43	11.63%							
% Prov. Trouble w/ 30 Days UNE Other Non-Design Non-Dispatch < 10 Circuits	4653	117682	3.95%							
% Prov. Trouble w/ 30 Days UNE Other Non-Design Non-Dispatch >= 10 Circuits	1	17	5.88%							
% Prov. Trouble w/ 30 Days Local Transport (Unbundled Interoffice Transport) Dispatch	10	214	4.67%							
% Prov. Trouble w/ 30 Days Local Transport (Unbundled Interoffice Transport) Dispatch >= 10 Circuits										
% Prov. Trouble w/ 30 Days Local Transport (Unbundled Interoffice Transport) Non-Dispatch	0	4	0.00%							
% Prov. Trouble w/ 30 Days Local Transport (Unbundled Interoffice Transport) Non-Dispatch >= 10 Circuits										
% Prov. Trouble w/ 30 Days Local Interconnection Trunks	0	86	0.00%	0	10	0.00%				YES
<b>Service Order Cycle Time</b>										
TSOCT Fully Mech 2W Analog Loop Design Non-Dispatch < 10 Circuits										
TSOCT Fully Mech LNP (Standalone) Dispatch < 10 Circuits										
TSOCT Fully Mech Resale Residence Non-Dispatch >= 10 Circuits										
TSOCT Fully Mech Resale Residence Dispatch >= 10 Circuits										
TSOCT Fully Mech Resale Residence Non-Dispatch < 10 Circuits										
TSOCT Fully Mech Resale Residence Dispatch < 10 Circuits				944	1644	0.57				Diagnostic
TSOCT Fully Mech Local Interconnection Trunks				503	87	5.78				Diagnostic
TSOCT Fully Mech Local Transport (Unbundled Interoffice Transport) Non-Dispatch >= 10 Circuits										
TSOCT Fully Mech Local Transport (Unbundled Interoffice Transport) Dispatch >= 10 Circuits										
TSOCT Fully Mech Local Transport (Unbundled Interoffice Transport) Non-Dispatch < 10 Circuits										
TSOCT Fully Mech Local Transport (Unbundled Interoffice Transport) Dispatch < 10 Circuits										
TSOCT Fully Mech UNE Other Non-Design Non-Dispatch >= 10 Circuits										
TSOCT Fully Mech UNE Other Non-Design Dispatch >= 10 Circuits										
TSOCT Fully Mech 2W Analog Loop Design Dispatch < 10 Circuits										
TSOCT Fully Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch >= 10 Circuits										
TSOCT Fully Mech 2W Analog Loop w/LNP - Non-Design Dispatch < 10 Circuits										
TSOCT Fully Mech 2W Analog Loop w/LNP - Non-Design Dispatch >= 10 Circuits										
TSOCT Fully Mech 2W Analog Loop Non-Design Non-Dispatch >= 10 Circuits										
TSOCT Fully Mech 2W Analog Loop Non-Design Dispatch >= 10 Circuits										
TSOCT Fully Mech 2W Analog Loop Non-Design Non-Dispatch < 10 Circuits										
TSOCT Fully Mech 2W Analog Loop Non-Design Dispatch < 10 Circuits				11	2	5.36				Diagnostic
TSOCT Fully Mech Resale ISDN Non-Dispatch >= 10 Circuits										
TSOCT Fully Mech Resale ISDN Dispatch >= 10 Circuits										
TSOCT Fully Mech Resale ISDN Non-Dispatch < 10 Circuits										
TSOCT Fully Mech Resale ISDN Dispatch < 10 Circuits										
TSOCT Fully Mech Resale Centrex Non-Dispatch >= 10 Circuits										
TSOCT Fully Mech Resale Centrex Dispatch >= 10 Circuits										
TSOCT Fully Mech Resale Centrex Non-Dispatch < 10 Circuits										
TSOCT Fully Mech Resale Centrex Dispatch < 10 Circuits										
TSOCT Fully Mech Resale PBX Non-Dispatch >= 10 Circuits										
TSOCT Fully Mech Resale PBX Dispatch >= 10 Circuits										
TSOCT Fully Mech Resale PBX Non-Dispatch < 10 Circuits										
TSOCT Fully Mech Resale PBX Dispatch < 10 Circuits										
TSOCT Fully Mech Resale Design Non-Dispatch >= 10 Circuits										
TSOCT Fully Mech UNE Loop + Port Combinations Non-Dispatch < 10 Circuits				4585	7184	0.64				Diagnostic
TSOCT Fully Mech UNE Loop + Port Combinations Dispatch < 10 Circuits				1914	355	5.39				Diagnostic
TSOCT Fully Mech UNE Digital Loop >= DS1 Non-Dispatch >= 10 Circuits										
TSOCT Fully Mech UNE Digital Loop >= DS1 Dispatch >= 10 Circuits										
TSOCT Fully Mech UNE Digital Loop >= DS1 Non-Dispatch < 10 Circuits				7	1	7.06				Diagnostic
TSOCT Fully Mech UNE Digital Loop >= DS1 Dispatch < 10 Circuits				75	12	6.27				Diagnostic

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
TSOCT Fully Mech UNE Digital Loop < DS1 Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Digital Loop < DS1 Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Digital Loop < DS1 Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE ISDN Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE ISDN Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE ISDN Dispatch < 10 Circuits	Diagnostic				21	2	10.71				Diagnostic
TSOCT Fully Mech UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE xDSL (HDSL, ADSL, and UCL) Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE xDSL (HDSL, ADSL, and UCL) Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Combos - Other Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Combos - Other Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Other Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Other Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Other Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Other Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Line Sharing Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Line Sharing Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Line Sharing Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE ISDN Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale Business Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale Business Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale Business Non-Dispatch < 10 Circuits	Diagnostic				24	49	0.49				Diagnostic
TSOCT Fully Mech Resale Business Dispatch < 10 Circuits	Diagnostic				12	3	3.83				Diagnostic
TSOCT Fully Mech UNE Other Non-Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Other Non-Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Combos - Other Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Combos - Other Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Switch Ports Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Switch Ports Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Switch Ports Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Switch Ports Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Loop + Port Combinations Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Loop + Port Combinations Dispatch >= 10 Circuits	Diagnostic				6	1	5.77				Diagnostic
TSOCT Fully Mech UNE Digital Loop < DS1 Dispatch < 10 Circuits	Diagnostic				21	2	10.71				Diagnostic
TSOCT Fully Mech INP (Standalone) Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech INP (Standalone) Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech INP (Standalone) Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech INP (Standalone) Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech LNP (Standalone) Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech LNP (Standalone) Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech LNP (Standalone) Non-Dispatch < 10 Circuits	Diagnostic				578	1053	0.55				Diagnostic
TSOCT Fully Mech 2W Analog Loop w/LNP - Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech 2W Analog Loop Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech 2W Analog Loop w/LNP - Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech 2W Analog Loop w/LNP - Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech 2W Analog Loop w/LNP - Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech 2W Analog Loop Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Digital Loop < DS1 Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Loop + Port Combinations Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale Business Non-Dispatch >= 10 Circuits	Diagnostic				50	61	0.83				Diagnostic
TSOCT Non-Mech Resale Business Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale Business Non-Dispatch < 10 Circuits	Diagnostic				19	16	1.16				Diagnostic
TSOCT Non-Mech Resale Business Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale Residence Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale Residence Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale Residence Non-Dispatch < 10 Circuits	Diagnostic				13	4	3.24				Diagnostic
TSOCT Non-Mech Resale Residence Dispatch < 10 Circuits	Diagnostic				23	5	4.67				Diagnostic
TSOCT Non-Mech UNE Digital Loop < DS1 Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Digital Loop < DS1 Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech INP (Standalone) Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech INP (Standalone) Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech INP (Standalone) Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech INP (Standalone) Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech LNP (Standalone) Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech LNP (Standalone) Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech LNP (Standalone) Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech LNP (Standalone) Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop w/LNP - Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop w/LNP - Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop w/LNP - Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop w/LNP - Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch >= 10 Circuits	Diagnostic				32	39	0.82				Diagnostic

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
TSOCT Non-Mech 2W Analog Loop w/LNP - Non-Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop w/LNP - Non-Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop Non-Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop Non-Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop Non-Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale ISDN Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale ISDN Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale ISDN Non-Dispatch < 10 Circuits	Diagnostic				2	1	1.8				Diagnostic
TSOCT Non-Mech Resale ISDN Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale Centrex Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale Centrex Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale Centrex Non-Dispatch < 10 Circuits	Diagnostic				3	2	1.27				Diagnostic
TSOCT Non-Mech UNE Combos - Other Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Combos - Other Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Combos - Other Dispatch < 10 Circuits	Diagnostic				187	15	12.48				Diagnostic
TSOCT Non-Mech UNE Switch Ports Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Switch Ports Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Switch Ports Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Switch Ports Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Loop + Port Combinations Non-Dispatch >= 10 Circuits	Diagnostic				13	1	12.94				Diagnostic
TSOCT Non-Mech UNE Loop + Port Combinations Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Other Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Other Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Other Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Other Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Line Sharing Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Line Sharing Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Line Sharing Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Line Sharing Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE ISDN Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech Local Interconnection Trunks	Diagnostic				24	3	8.04				Diagnostic
TSOCT Non-Mech Local Transport (Unbundled Interoffice Transport) Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech Local Transport (Unbundled Interoffice Transport) Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech Local Transport (Unbundled Interoffice Transport) Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech Local Transport (Unbundled Interoffice Transport) Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Other Non-Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Other Non-Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Other Non-Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Other Non-Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale Centrex Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale PBX Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale PBX Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale PBX Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale PBX Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale Design Non-Dispatch < 10 Circuits	Diagnostic				3	1	3.09				Diagnostic
TSOCT Non-Mech Resale Design Dispatch < 10 Circuits	Diagnostic				25	3	8.31				Diagnostic
TSOCT Non-Mech UNE ISDN Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE ISDN Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE ISDN Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE xDSL (HDSL, ADSL, and UCL) Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE xDSL (HDSL, ADSL, and UCL) Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Combos - Other Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Loop + Port Combinations Dispatch < 10 Circuits	Diagnostic				66	14	4.68				Diagnostic
TSOCT Non-Mech UNE Digital Loop < DS1 Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Digital Loop >= DS1 Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Digital Loop >= DS1 Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Digital Loop >= DS1 Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Digital Loop >= DS1 Dispatch < 10 Circuits	Diagnostic				122	18	6.76				Diagnostic
TSOCT Partial Mech UNE xDSL (HDSL, ADSL, and UCL) Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE xDSL (HDSL, ADSL, and UCL) Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE ISDN Dispatch < 10 Circuits	Diagnostic				20	2	10.07				Diagnostic
TSOCT Partial Mech UNE ISDN Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE ISDN Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE ISDN Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Line Sharing Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Line Sharing Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Business Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Business Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Business Non-Dispatch < 10 Circuits	Diagnostic				24	28	0.84				Diagnostic

**BellSouth Monthly State Summary**  
**Kentucky, November 2003**

**Provisioning**

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
TSOCT Partial Mech Resale Business Dispatch < 10 Circuits	Diagnostic				9	3	2.89				Diagnostic
TSOCT Partial Mech Resale Residence Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Residence Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Residence Non-Dispatch < 10 Circuits	Diagnostic				270	293	0.92				Diagnostic
TSOCT Partial Mech Resale Residence Dispatch < 10 Circuits	Diagnostic				33	6	5.55				Diagnostic
TSOCT Partial Mech UNE Combos - Other Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Combos - Other Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Combos - Other Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Combos - Other Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Switch Ports Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Switch Ports Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Switch Ports Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Switch Ports Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Loop + Port Combinations Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Loop + Port Combinations Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Loop + Port Combinations Non-Dispatch < 10 Circuits	Diagnostic				1293	990	1.31				Diagnostic
TSOCT Partial Mech UNE Loop + Port Combinations Dispatch < 10 Circuits	Diagnostic				156	30	5.19				Diagnostic
TSOCT Partial Mech Resale ISDN Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Centrex Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Centrex Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Centrex Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Centrex Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale PBX Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale PBX Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale PBX Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale PBX Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop w/LNP - Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop w/LNP - Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop w/LNP - Non-Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech INP (Standalone) Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech INP (Standalone) Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech INP (Standalone) Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech LNP (Standalone) Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech LNP (Standalone) Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech LNP (Standalone) Non-Dispatch < 10 Circuits	Diagnostic				85	122	0.72				Diagnostic
TSOCT Partial Mech LNP (Standalone) Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop w/LNP - Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop w/LNP - Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Digital Loop >= DS1 Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Digital Loop >= DS1 Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Digital Loop >= DS1 Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Digital Loop >= DS1 Dispatch < 10 Circuits	Diagnostic				15	2	7.4				Diagnostic
TSOCT Partial Mech UNE Digital Loop < DS1 Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Digital Loop < DS1 Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Digital Loop < DS1 Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Digital Loop < DS1 Dispatch < 10 Circuits	Diagnostic				20	2	10.07				Diagnostic
TSOCT Partial Mech INP (Standalone) Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop w/LNP - Non-Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop Non-Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop Non-Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop Non-Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop Non-Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale ISDN Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale ISDN Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale ISDN Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Line Sharing Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Line Sharing Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Other Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Other Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Other Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Other Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Other Non-Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Other Non-Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Other Non-Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech Local Transport (Unbundled Interoffice Transport) Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech Local Transport (Unbundled Interoffice Transport) Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech Local Transport (Unbundled Interoffice Transport) Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech Local Transport (Unbundled Interoffice Transport) Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech Local Interconnection Trunks	Diagnostic										