

BellSouth Monthly State Summary
Kentucky, November 2004

Billing

Benchmark/
Analysis

Billing Invoice Accuracy	
Invoice Accuracy Interconnection	98.84%
Invoice Accuracy Resale	98.84%
Invoice Accuracy UNE	98.94%
Billing Invoice Timeliness	
Invoice Timeliness Interconnection	98.84%
Invoice Timeliness Resale	98.84%
Invoice Timeliness UNE	98.94%
Mean Time to Deliver	
Mean Time to Deliver Usage - Regional	<= 6 Days
Non-Recurring Charge Completeness	
Non-Recur Charge Completeness Interconnection	90%
Non-Recur Charge Completeness Resale	90%
Non-Recur Charge Completeness UNE	90%
Percent Billing Errors Corrected In X Days	
% Billing Errors Corrected In X Days Interconnection	Diagnostic
% Billing Errors Corrected In X Days Resale	Diagnostic
% Billing Errors Corrected In X Days UNE	Diagnostic
Percent Usage Errors Corrected Within X Days	
% Daily Usage Feed Errs Cor in X Bus Days	Diagnostic
% Daily Usage Feed Errs Cor in X Bus Days	Diagnostic
Recurring Charge Completeness	
Recur Charge Completeness Interconnection	90%
Recur Charge Completeness Resale	90%
Recur Charge Completeness UNE	90%
Usage Data Delivery Accuracy	
Usage Data Delivery Accuracy	Purely web based
Usage Data Delivery Completeness	
Usage Data Delivery Completeness	98.00%
Usage Data Delivery Timeliness	
Usage Timeliness	96.00%

BST	Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Score	Equity
86565103	8743351	98.84%	633336	595326	98.87%			54.843	YES
86565103	8743351	98.84%	617598	623272	98.02%			-4.1039	YES
86565103	8743351	98.94%	4979639	4983178	98.81%			-205.6088	YES
4	1	4.14	40223	10239	3.93				YES
5	1	4.87	5590	1000	3.11				YES
		4.87	6851	2659	2.18				YES
			16118571506	7534320912	2.14				YES
3691420	4322948	95.53%	37064	37656	98.82%				YES
			55946	55293	99.39%				YES
			176551	180430	96.95%				YES
			220	231	95.24%				Diagnostic
			25	25	100.00%				Diagnostic
			23	23	100.00%				Diagnostic
			2	2	100.00%				Diagnostic
			2	2	100.00%				Diagnostic
2333863	2402505	97.14%	2455	2484	98.84%				YES
			45227	45452	99.51%				YES
			222944	223835	99.60%				YES
163	163	100.00%	42185	42185	100.00%				YES
			1255712967	1255720152	100.00%				YES
			1254283699	1255720152	99.88%				YES

BellSouth Monthly State Summary
Kentucky, November 2004

Percent Quote Provided	
% Quotes Provided within X Business Days 10 Business Days	
% Quotes Provided within X Business Days 30 Business Days	
% Quotes Provided within X Business Days 60 Business Days	
Percent Request Processed Within "Y" Days	
% New Business Requests Processed within 30 days	

Bona Fide

Benchmark/ Analog
90%
90%
90%

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
			1	1	100.00%				YES

BellSouth Monthly State Summary
Kentucky, November 2004

Change Management

Associated Document Timeliness - Regional % Documentation Sent On Time	95.00%
Associated Document Timeliness - Regional % Documentation Sent On Time - Defects	95.00%
Change Management Document - Regional	
Change Management Notice - Regional	
Interface Outage Notification - Regional CLEC Service Order TimeStamp	97.00%
Interface Outage Notification - Regional Electronic Communications Trouble Analysis	97.00%
Interface Outage Notification - Regional Electronic Data Interchange	97.00%
Interface Outage Notification - Regional Local Exchange Navigation System	97.00%
Interface Outage Notification - Regional Telecommunications Access Gateway	97.00%
Interface Outage Notification - Regional Trouble Analysis Facilitation Interface	97.00%
Notice Timeliness - Regional	
Number Of Defects In Production Releases - Regional Severity 1	0
Number Of Defects In Production Releases - Regional Severity 2	0
Number Of Defects In Production Releases - Regional Severity 3	0
Percent Change Requests Accepted Or Rejected Within 10 Days	
% Change Requests Accepted or Rejected Within 10 Days - Regional	
Percent Change Requests Rejected - Regional	
% Change Requests Rejected - Regional	
Percent Of Change Requests Implemented Within 60 Weeks Of Prioritization	95.00%
% Change Requests Implemented Within 60 weeks Prioritization - Regional Type 4	95.00%
% Change Requests Implemented Within 60 weeks Prioritization - Regional Type 5	95.00%
Percent Software Errors Corrected In X Business Days	95.00%
% Software Errors Corrected In X Business Days - Regional Software Errors Corrected In	95.00%
% Software Errors Corrected In X Business Days - Regional Software Errors Corrected In	95.00%
% Software Errors Corrected In X Business Days - Regional Software Errors Corrected In	95.00%
Software Validation - Regional	95%

Benchmark/Analogy	95.00%
-------------------	--------

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
1	1	100.00%							YES
0	0								
2	2	100.00%							YES
6	6	100.00%							YES
5	5	100.00%							YES
0	0								
0	0								
2	2	100.00%							YES
11	16	68.75%							NO
0	12	0.00%							NO
1	21	50.00%							NO
0	41	0.00%							NO
1.38%	100.00%	98.64%							YES

**BellSouth Monthly State Summary
Kentucky, November 2004**

Average Arrangement Time Physical Caped	80 Days
Average Arrangement Time Physical Capelless	80 Days
Average Arrangement Time Physical Capelless Extrordinary	80 Days
Average Arrangement Time Physical Intermediate Arrngment	80 Days
Average Arrangement Time Physical Major Arrngment	80 Days
Average Arrangement Time Physical Minor Arrngment	45 Days
Average Arrangement Time Physical Simple Arrngment	20 Days
Average Arrangement Time Physical Simple Arrngment	20 Days
Average Arrangement Time Virtual Intermediate Arrngment	80 Days
Average Arrangement Time Virtual Major Arrngment	75 Days
Average Arrangement Time Virtual Minor Arrngment	45 Days
Average Arrangement Time Virtual Ordinary	50 Days
Average Arrangement Time Virtual Simple Arrngment	20 Days

Average Response Time Physical Caped	30 Days
Average Response Time Physical Capelless	20 Days
Average Response Time Virtual	10 Days

Percent Missed Due Dates Physical Arrngment	5%
Percent Missed Due Dates Physical Arrngment	5%
Percent Missed Due Dates Virtual Arrngment	5%

Collocation

Benchmark/ Analogy	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Score	Equity

				43	3	14				YES
--	--	--	--	----	---	----	--	--	--	-----

**BellSouth Monthly State Summary
Kentucky, November 2004**

Directory Assistance

Directory Percent Answered Within "X" Seconds
Speed to Answer Performance%, Answered Within "X" Seconds - DA % WITHIN 12 S3
Directory Speed To Answer
Speed to Answer Performance/Average Speed to Answer - DA

Benchmark/
Analog
Partly by Design

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
		89.80%			4.4				Partly by Design Partly by Design

BellSouth Monthly State Summary
Kentucky, November 2004

E911 Accuracy	E911 Accuracy
E911 Interval	E911 Mean Interval
E911 Timeliness	E911 Timeliness

E911

Benchmark/ Analog	Party by Design
Party by Design	Party by Design
Party by Design	Party by Design

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
84452	93245	94.86%	280335	1809	2.45				Party by Design
1909	1909	100.00%							Party by Design

**BellSouth Monthly State Summary
Georgia, November 2004**

Miscellaneous

Trunk Group Performance
The Number Of Consecutive Two Hour Periods When CLEC Blocking Exceeded BellSouth Blocking By More Than 0.5%

Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
						0.00%				YES

BellSouth Monthly State Summary
Kentucky, November 2004

Operator Services

Operator Percent Answered Within "X" Seconds
 Speed to Answer Performance/ % Answered Within "X" Seconds - Tol % WITHIN 10 S

Benchmark/
 Analog

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
		78.50%							Partly by Design
					5.5				Partly by Design

Operator Speed To Answer
 Speed to Answer Performance/Over/Sign Speed to Answer - Tol

Partly by Design

**BellSouth Monthly State Summary
Kentucky, November 2004**

Percent Reject	Service Request (Partial Mech) Resale ISDN	Diagnostic
Percent Reject	Service Request (Partial Mech) Resale PBX	Diagnostic
Percent Reject	Service Request (Partial Mech) Resale Residence	Diagnostic
Percent Reject	Service Request (Partial Mech) UNE Combos - Other	Diagnostic
Percent Reject	Service Request (Partial Mech) UNE Digital Loop < DS1	Diagnostic
Percent Reject	Service Request (Partial Mech) UNE Digital Loop >= DS1	Diagnostic
Percent Reject	Service Request (Partial Mech) UNE EELS	Diagnostic
Percent Reject	Service Request (Partial Mech) UNE ISDN	Diagnostic
Percent Reject	Service Request (Partial Mech) UNE Line Shared	Diagnostic
Percent Reject	Service Request (Partial Mech) UNE Line Shared Contributions	Diagnostic
Percent Reject	Service Request (Partial Mech) UNE Other Design	Diagnostic
Percent Reject	Service Request (Partial Mech) UNE Other Non-Design	Diagnostic
Percent Reject	Service Request (Partial Mech) UNE Switch Ports	Diagnostic
Percent Reject	Service Request (Partial Mech) UNE ADSL (HDSL, ADSL, and UCL)	Diagnostic

Ordering

Benchmark/Analogy	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Diagnostic	335	670	54.03%							Diagnostic
Diagnostic	4	26	13.98%							Diagnostic
Diagnostic	0	1	0.00%							Diagnostic
Diagnostic	41	48	85.42%							Diagnostic
Diagnostic	2048	3353	61.11%							Diagnostic
Diagnostic	8	23	34.78%							Diagnostic
Diagnostic	401	521	76.97%							Diagnostic
Diagnostic	2	3	66.67%							Diagnostic

Percent Interval	Reject Interval (Full Mech) 2W Ansdq Loop Design	97 % <= 1 Hour
Percent Interval	Reject Interval (Full Mech) 2W Ansdq Loop Non-Design	97 % <= 1 Hour
Percent Interval	Reject Interval (Full Mech) 2W Ansdq Loop w/LNP - Design	97 % <= 1 Hour
Percent Interval	Reject Interval (Full Mech) 2W Ansdq Loop w/LNP - Non-Design	97 % <= 1 Hour
Percent Interval	Reject Interval (Full Mech) 2W Ansdq Loop w/LNP - Design	97 % <= 1 Hour
Percent Interval	Reject Interval (Full Mech) 2W Ansdq Loop w/LNP - Non-Design	97 % <= 1 Hour
Percent Interval	Reject Interval (Full Mech) INP (Standalone)	96 % <= 24 Hours
Percent Interval	Reject Interval (Full Mech) Local Interconnection Trunks	96 % <= 24 Hours
Percent Interval	Reject Interval (Full Mech) Local Transport (Unbundled Interface Transport)	96 % <= 24 Hours
Percent Interval	Reject Interval (Full Mech) Resale Design	96 % <= 24 Hours
Percent Interval	Reject Interval (Full Mech) Resale ISDN	96 % <= 24 Hours
Percent Interval	Reject Interval (Full Mech) Resale PBX	96 % <= 24 Hours
Percent Interval	Reject Interval (Full Mech) Resale Residence	96 % <= 24 Hours
Percent Interval	Reject Interval (Full Mech) Resale ISDN	96 % <= 24 Hours
Percent Interval	Reject Interval (Full Mech) Resale ISDN	96 % <= 24 Hours
Percent Interval	Reject Interval (Full Mech) UNE Line Shared	96 % <= 24 Hours
Percent Interval	Reject Interval (Full Mech) UNE Line Shared Contributions	96 % <= 24 Hours
Percent Interval	Reject Interval (Full Mech) UNE Other Design	96 % <= 24 Hours
Percent Interval	Reject Interval (Full Mech) UNE Other Non-Design	96 % <= 24 Hours
Percent Interval	Reject Interval (Full Mech) UNE Switch Ports	96 % <= 24 Hours
Percent Interval	Reject Interval (Non Mech) 2W Ansdq Loop Design	96 % <= 24 Hours
Percent Interval	Reject Interval (Non Mech) 2W Ansdq Loop Non-Design	96 % <= 24 Hours
Percent Interval	Reject Interval (Non Mech) 2W Ansdq Loop w/LNP - Design	96 % <= 24 Hours
Percent Interval	Reject Interval (Non Mech) 2W Ansdq Loop w/LNP - Non-Design	96 % <= 24 Hours
Percent Interval	Reject Interval (Non Mech) 2W Ansdq Loop w/LNP - Design	96 % <= 24 Hours
Percent Interval	Reject Interval (Non Mech) 2W Ansdq Loop w/LNP - Non-Design	96 % <= 24 Hours
Percent Interval	Reject Interval (Non Mech) INP (Standalone)	96 % <= 24 Hours
Percent Interval	Reject Interval (Non Mech) Local Interconnection Trunks	96 % <= 24 Hours
Percent Interval	Reject Interval (Non Mech) Local Transport (Unbundled Interface Transport)	96 % <= 24 Hours
Percent Interval	Reject Interval (Non Mech) Resale Business	96 % <= 24 Hours
Percent Interval	Reject Interval (Non Mech) Resale Design	96 % <= 24 Hours
Percent Interval	Reject Interval (Non Mech) Resale ISDN	96 % <= 24 Hours
Percent Interval	Reject Interval (Non Mech) Resale PBX	96 % <= 24 Hours
Percent Interval	Reject Interval (Non Mech) Resale Residence	96 % <= 24 Hours
Percent Interval	Reject Interval (Non Mech) Resale ISDN	96 % <= 24 Hours
Percent Interval	Reject Interval (Non Mech) UNE Line Shared	96 % <= 24 Hours
Percent Interval	Reject Interval (Non Mech) UNE Line Shared Contributions	96 % <= 24 Hours
Percent Interval	Reject Interval (Non Mech) UNE Other Design	96 % <= 24 Hours
Percent Interval	Reject Interval (Non Mech) UNE Other Non-Design	96 % <= 24 Hours
Percent Interval	Reject Interval (Non Mech) UNE Switch Ports	96 % <= 24 Hours
Percent Interval	Reject Interval (Non Mech) UNE ADSL (HDSL, ADSL, and UCL)	96 % <= 24 Hours
Percent Interval	Reject Interval (Partial Mech) 2W Ansdq Loop Design	96 % <= 7 Hours
Percent Interval	Reject Interval (Partial Mech) 2W Ansdq Loop Non-Design	96 % <= 7 Hours
Percent Interval	Reject Interval (Partial Mech) 2W Ansdq Loop w/LNP - Design	96 % <= 7 Hours
Percent Interval	Reject Interval (Partial Mech) 2W Ansdq Loop w/LNP - Non-Design	96 % <= 7 Hours
Percent Interval	Reject Interval (Partial Mech) 2W Ansdq Loop w/LNP - Design	96 % <= 7 Hours
Percent Interval	Reject Interval (Partial Mech) 2W Ansdq Loop w/LNP - Non-Design	96 % <= 7 Hours
Percent Interval	Reject Interval (Partial Mech) INP (Standalone)	96 % <= 7 Hours
Percent Interval	Reject Interval (Partial Mech) Local Interconnection Trunks	96 % <= 7 Hours
Percent Interval	Reject Interval (Partial Mech) Local Transport (Unbundled Interface Transport)	96 % <= 7 Hours
Percent Interval	Reject Interval (Partial Mech) Resale Business	96 % <= 7 Hours
Percent Interval	Reject Interval (Partial Mech) Resale Design	96 % <= 7 Hours
Percent Interval	Reject Interval (Partial Mech) Resale ISDN	96 % <= 7 Hours
Percent Interval	Reject Interval (Partial Mech) Resale PBX	96 % <= 7 Hours
Percent Interval	Reject Interval (Partial Mech) Resale Residence	96 % <= 7 Hours
Percent Interval	Reject Interval (Partial Mech) Resale ISDN	96 % <= 7 Hours
Percent Interval	Reject Interval (Partial Mech) UNE Combos - Other	90 % <= 7 Hours

Benchmark/Analogy	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Diagnostic	421	452	93.14%							NO
Diagnostic	1	1	100.00%							YES
Diagnostic	7	7	100.00%							YES
Diagnostic	3	3	100.00%							YES
Diagnostic	7	7	100.00%							YES
Diagnostic	8	8	100.00%							YES
Diagnostic	2	2	100.00%							YES
Diagnostic	5	5	100.00%							YES
Diagnostic	21	22	95.45%							YES
Diagnostic	3	3	100.00%							YES
Diagnostic	134	134	100.00%							YES
Diagnostic	10	10	100.00%							YES
Diagnostic	36	36	87.44%							YES
Diagnostic	6	6	100.00%							YES
Diagnostic	55	59	93.22%							YES
Diagnostic	50	52	96.15%							YES
Diagnostic	317	324	94.91%							YES
Diagnostic	4	4	100.00%							YES

**BellSouth Monthly State Summary
Kentucky, November 2004**

Ordering

Reject Interval (Partial Month) UNE ISDN	
Reject Interval (Partial Month) UNE Line Sharing	
Reject Interval (Partial Month) UNE Loop + Port Combinations	
Reject Interval (Partial Month) UNE Other Design	
Reject Interval (Partial Month) UNE Split Port Design	
Reject Interval (Partial Month) UNE Split Port Design	
Reject Interval (Partial Month) UNE ADSL (HDSL, ADSL and UCL)	

Benchmark/Analogy	95 % Return or 4 Business Days	Retail Rate / Bus Service Center
90 % vs 7 Hours		
90 % vs 7 Hours		
90 % vs 7 Hours		
90 % vs 7 Hours		

BST Numerator	BST Volume	BST Measure	CLEC		CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
			Numerator	Volume					
	40		42	96.24%				YES	
	1972		2042	96.57%				YES	
	7		7	100.00%				YES	
	394		399	98.75%				YES	
	2		2	100.00%				YES	
	5		5	100.00%				YES	
4544825902	5273163	93.84	997394	31774	31.41			YES	

Service Inquiry Firm Order Confirmation	
Service Inquiry w/ LSR FOC LINE ADSL (HDSL, UCL)	
Service Inquiry w/ LSR FOC LINE UCL	
Service Inquiry w/ LSR FOC Unbonded Inetofica Transport	

Bellsouth Monthly State Summary Kentucky, November 2004

Provisioning

Benchmark/	BST	BST	BST	CLEC	CLEC	CLEC	Standard	Standard	Zscore	Equity
	Numerator	Volume	Measure	Numerator	Volume	Measure	Deviation	Error		
Avg Gmp Notice Invtl Mech Resale Business < 10 Circuits	20728	7524	2.75	700	128	5.43	23.83	1.82	-1.2825	YES
Avg Gmp Notice Invtl Mech Resale Business >= 10 Circuits	833	71	11.75				49.75			
Avg Gmp Notice Invtl Mech Resale Centrix < 10 Circuits	1215	315	3.86				17.84			
Avg Gmp Notice Invtl Mech Resale Centrix >= 10 Circuits	85	50	1.69				3.89			
Avg Gmp Notice Invtl Mech Resale ISDN < 10 Circuits	429	31	8.04				32.62			
Avg Gmp Notice Invtl Mech Resale ISDN >= 10 Circuits	1941	107	18.14				48.31			
Avg Gmp Notice Invtl Mech Resale PBX < 10 Circuits	150	41	20.26				52.38			
Avg Gmp Notice Invtl Mech Resale PBX >= 10 Circuits	830	2	75.05				106.17			
Avg Gmp Notice Invtl Mech Resale Residencess < 10 Circuits	116113	90865	1.28	1605	1981	0.85	21.69		0.8506	YES
Avg Gmp Notice Invtl Mech Resale Residencess >= 10 Circuits	30257	7	1.83	0	15	0.02	28.09		0.7229	YES
Avg Gmp Notice Invtl Mech UNE Combos - Other Dispatch >= 10 Circuits	1054	84	12.55				46.78			
Avg Gmp Notice Invtl Mech UNE Combos - Other Non-Dispatch (Dispatch In) < 10 Circuits	3939	28059	7.38				33.86			
Avg Gmp Notice Invtl Mech UNE Combos - Other Non-Dispatch (Dispatch In) >= 10 Circuits	40785	7390	5.59	0	9	0.02	29.86		0.565	YES
Avg Gmp Notice Invtl Mech UNE Digital Loop < DS1 < 10 Circuits	410	84	4.88	1	38	0.02	15.81		1.4329	YES
Avg Gmp Notice Invtl Mech UNE Digital Loop >= DS1 < 10 Circuits	1479	170	8.7	0	15	0.02	39.4		0.5602	YES
Avg Gmp Notice Invtl Mech UNE Digital Loop >= DS1 >= 10 Circuits	1	5	0.2	0	5	0.02	0.26			
Avg Gmp Notice Invtl Mech UNE Enhanced Extended Link/NON-Switched Combination	1278	220	5.8				39.4			
Avg Gmp Notice Invtl Mech UNE Enhanced Extended Link/NON-Switched Combination	1099	49	22.42	0	5	0.02	42.51		1.1224	YES
Avg Gmp Notice Invtl Mech UNE ISDN < 10 Circuits	39856	1724	5.48	12	41	0.29	39.48		1.1284	YES
Avg Gmp Notice Invtl Mech UNE ISDN >= 10 Circuits	1810	41	4.82	5	15	0.31	15.42		0.8759	YES
Avg Gmp Notice Invtl Mech UNE Line Stalling >= 10 Circuits	39866	7234	4.52				29.46			
Avg Gmp Notice Invtl Mech UNE Line Stalling >= 10 Circuits	185	41	4.52				15.42			
Avg Gmp Notice Invtl Mech UNE Loop - Port Combinations Dispatch < 10 Circuits	27801	5502	5.05	996	597	1.7	28.92		2.759	YES
Avg Gmp Notice Invtl Mech UNE Loop - Port Combinations Non-Dispatch (Dispatch In)	429	48	17.28	1	0.27	0.59	59.92		0.281	YES
Avg Gmp Notice Invtl Mech UNE Loop - Port Combinations Non-Dispatch (Dispatch In)	39346	29845	1.32	2896	5778	0.5	26.93		2.1383	YES
Avg Gmp Notice Invtl Mech UNE Loop - Port Combinations Non-Dispatch (Switch Back)	10	26	0.37				0.18			
Avg Gmp Notice Invtl Mech UNE Loop + Port Combinations Non-Dispatch (Switch Back)	69892	63092	1.11	6989	10040	0.7	18.5		2.0588	YES
Avg Gmp Notice Invtl Mech UNE Loop + Port Combinations Non-Dispatch (Switch Back)	10307	92907	0.93	10	5882	0.82	21.3		2.8778	YES
Avg Gmp Notice Invtl Mech UNE Loop + Port Combinations Non-Dispatch (< 10 Circuits)	10	27	0.36				0.18			
Avg Gmp Notice Invtl Mech UNE Other Design >= 10 Circuits	2490	311	8.01				26.27			
Avg Gmp Notice Invtl Mech UNE Other Design >= 10 Circuits	547	55	9.94				32.89			
Avg Gmp Notice Invtl Mech UNE Other Non-Design < 10 Circuits	138339	99409	1.39	5	15	0.31	21.87		0.1919	YES
Avg Gmp Notice Invtl Mech UNE Other Non-Design < 10 Circuits	839	75	11.19				48.45			
Avg Gmp Notice Invtl Mech UNE Switch Ports < 10 Circuits	134350	99037	1.37	0	1	0.25	21.83		0.0513	YES
Avg Gmp Notice Invtl Mech UNE Switch Ports >= 10 Circuits	754	24	31.4				83.02			
Avg Gmp Notice Invtl Mech UNE UD/CDSL < 10 Circuits	1099	49	22.42	0	5	0.02	42.51		1.1224	YES
Avg Gmp Notice Invtl Mech UNE UD/CDSL >= 10 Circuits	39866	1724	5.48	0	4	0.02	39.4		0.5602	YES
Avg Gmp Notice Invtl Non-Mech UNE ADSL and UCL1 < 10 Circuits	185	41	4.52	36	2	18.14	15.42		0.371	YES
Avg Gmp Notice Invtl Non-Mech UNE ADSL and UCL1 >= 10 Circuits	2490	311	8.01				26.27			
Avg Gmp Notice Invtl Non-Mech UNE ADSL and UCL1 >= 10 Circuits	547	55	9.94				32.89			
Avg Gmp Notice Invtl Non-Mech UNE ADSL and UCL1 >= 10 Circuits	138339	99409	1.39	5	15	0.31	21.87		0.1919	YES
Avg Gmp Notice Invtl Non-Mech UNE ADSL and UCL1 >= 10 Circuits	839	75	11.19				48.45			
Avg Gmp Notice Invtl Non-Mech UNE ADSL and UCL1 >= 10 Circuits	134350	99037	1.37	0	1	0.25	21.83		0.0513	YES
Avg Gmp Notice Invtl Non-Mech UNE ADSL and UCL1 >= 10 Circuits	754	24	31.4				83.02			
Avg Gmp Notice Invtl Non-Mech UNE ADSL and UCL1 >= 10 Circuits	1099	49	22.42	0	5	0.02	42.51		1.1224	YES
Avg Gmp Notice Invtl Non-Mech UNE ADSL and UCL1 >= 10 Circuits	39866	1724	5.48	0	4	0.02	39.4		0.5602	YES
Avg Gmp Notice Invtl Non-Mech UNE ADSL and UCL1 >= 10 Circuits	185	41	4.52	36	2	18.14	15.42		0.371	YES
Avg Gmp Notice Invtl Non-Mech Local Interconnection Trunks										
Avg Gmp Notice Invtl Non-Mech Local Transport (Unbundled Interoffice Transport) < 10 Circuits				16	1	15.88				
Avg Gmp Notice Invtl Non-Mech Local Transport (Unbundled Interoffice Transport) >= 10 Circuits										
Avg Gmp Notice Invtl Non-Mech Resale Business < 10 Circuits										
Avg Gmp Notice Invtl Non-Mech Resale Business >= 10 Circuits										
Avg Gmp Notice Invtl Non-Mech Resale Centrix < 10 Circuits										
Avg Gmp Notice Invtl Non-Mech Resale Centrix >= 10 Circuits										
Avg Gmp Notice Invtl Non-Mech Resale ISDN < 10 Circuits										
Avg Gmp Notice Invtl Non-Mech Resale ISDN >= 10 Circuits										
Avg Gmp Notice Invtl Non-Mech Resale PBX < 10 Circuits										
Avg Gmp Notice Invtl Non-Mech Resale PBX >= 10 Circuits										
Avg Gmp Notice Invtl Non-Mech Resale PBX >= 10 Circuits										

Bellsouth Monthly State Summary
Kentucky, November 2004

Provisioning

Category	Description	Value	Measure
Provisioning	% Jeopardy (Non Mech) Resale ISDN	98	12.24%
	% Jeopardy (Mech) Resale PBX	58	0.00%
	% Jeopardy (Mech) Resale Residence	35	0.00%
	% Jeopardy (Mech) UNE Combs - Other	25	7.84%
	% Jeopardy (Mech) UNE Digital Loop < DS1	486	3.80%
	% Jeopardy (Mech) UNE Digital Loop >= DS1	287	16.13%
	% Jeopardy (Mech) UNE ISDN	20	5.89%
	% Jeopardy (Mech) UNE Line Sharing	34	3.93%
	% Jeopardy (Mech) UNE Loop - Port Combinations	295	0.44%
	% Jeopardy (Mech) UNE Other Non-Design	438	9.04%
	% Jeopardy (Mech) UNE Switch Ports	32	0.44%
	% Jeopardy (Non Mech) ZW Analog Loop Design	438	0.44%
	% Jeopardy (Non Mech) ZW Analog Loop w/INP - Design	419	0.43%
	% Jeopardy (Non Mech) ZW Analog Loop w/INP - Non-Design	419	0.43%
	% Jeopardy (Non Mech) ZW Analog Loop w/INP - Design	255	3.85%
	% Jeopardy (Non Mech) LNP (Standalone)		
	% Jeopardy (Non Mech) Local Interconnection Trunks		
	% Jeopardy (Non Mech) Local Transport (Unbundled Interoffice Transport)		
	% Jeopardy (Non Mech) Resale Business		
	% Jeopardy (Non Mech) Resale Center		
	% Jeopardy (Non Mech) Resale Design		
	% Jeopardy (Non Mech) Resale ISDN		
	% Jeopardy (Non Mech) Resale PBX		
	% Jeopardy (Non Mech) Resale Residence		
	% Jeopardy (Non Mech) UNE Combs - Other		
	% Jeopardy (Non Mech) UNE Digital Loop < DS1		
	% Jeopardy (Non Mech) UNE Digital Loop >= DS1		
	% Jeopardy (Non Mech) UNE ISDN		
	% Jeopardy (Non Mech) UNE Line Sharing		
	% Jeopardy (Non Mech) UNE Loop - Port Combinations		
% Jeopardy (Non Mech) UNE Other Non-Design			
% Jeopardy (Non Mech) UNE Switch Ports			
% Jeopardy (Non Mech) UNE XDSL (HDSL, ADSL, and UCL)			
% Jeopardy within 48 Hours (Mech) ZW Analog Loop Non-Design			
% Jeopardy within 48 Hours (Mech) ZW Analog Loop w/INP - Non-Design			
% Jeopardy within 48 Hours (Mech) ZW Analog Loop w/INP - Design			
% Jeopardy within 48 Hours (Mech) ZW Analog Loop w/INP - Non-Design			
% Jeopardy within 48 Hours (Mech) LNP (Standalone)			
% Jeopardy within 48 Hours (Non Mech) Local Interconnection Trunks			
% Jeopardy within 48 Hours (Non Mech) Local Transport (Unbundled Interoffice Transport)			
% Jeopardy within 48 Hours (Non Mech) Resale Business			
% Jeopardy within 48 Hours (Non Mech) Resale Center			
% Jeopardy within 48 Hours (Non Mech) Resale Design			
% Jeopardy within 48 Hours (Non Mech) Resale ISDN			
% Jeopardy within 48 Hours (Non Mech) Resale PBX			
% Jeopardy within 48 Hours (Non Mech) Resale Residence			

Category	Description	Value	Measure
Provisioning	Road Revenue	623	0.00%
	Road Revenue Design	486	7.84%
	Road Revenue < DS1	287	3.80%
	Road Revenue >= DS1	20	16.13%
	Road ISDN	34	5.89%
	Road Revenue - Res	295	3.93%
	Road Revenue and Business	438	0.44%
	Road Revenue and Business (POT)	438	0.44%
	Road Revenue and Business (POT)	419	0.43%
	Road Revenue and Business (POT)	419	0.43%
	Road Revenue and Business (POT)	255	3.85%

Category	Item	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Score	Equity	
Provisioning	% Jeopardy (Non Mech) Resale ISDN	12	98	12.24%	18	1900	0.93%					
	% Jeopardy (Mech) Resale PBX	0	58	0.00%	12	15	60.00%				YES	
	% Jeopardy (Mech) Resale Residence	0	35	0.00%	0	6	0.00%				NO	
	% Jeopardy (Mech) UNE Combs - Other	0	25	7.84%	0	38	71.05%				YES	
	% Jeopardy (Mech) UNE Digital Loop < DS1	20	124	16.13%	27	38	0.00%				YES	
	% Jeopardy (Mech) UNE Digital Loop >= DS1	2	34	5.89%	0	5	0.00%				YES	
	% Jeopardy (Mech) UNE ISDN	2	757	3.93%	0	41	0.00%				YES	
	% Jeopardy (Mech) UNE Line Sharing	0	98546	0.44%	49	16390	0.33%				YES	
	% Jeopardy (Mech) UNE Loop - Port Combinations	32	354	0.44%	0	15	0.00%				YES	
	% Jeopardy (Mech) UNE Other Non-Design	0	89245	0.44%	0	1	0.00%				YES	
	% Jeopardy (Mech) UNE Switch Ports	0	97125	0.43%	0	3	0.00%				YES	
	% Jeopardy (Mech) ZW Analog Loop Design	0	757	3.85%	0	3	0.00%				Diagnostic	
	% Jeopardy (Non Mech) LNP (Standalone)	0			0							
	% Jeopardy (Non Mech) Local Interconnection Trunks	0			0							
	% Jeopardy (Non Mech) Local Transport (Unbundled Interoffice Transport)	0			0							
	% Jeopardy (Non Mech) Resale Business	0			0							
	% Jeopardy (Non Mech) Resale Center	0			0							
	% Jeopardy (Non Mech) Resale Design	0			0							
	% Jeopardy (Non Mech) Resale ISDN	0			0							
	% Jeopardy (Non Mech) Resale PBX	0			0							
	% Jeopardy (Non Mech) Resale Residence	2			2							
	% Jeopardy (Non Mech) UNE Combs - Other	8			8							
	% Jeopardy (Non Mech) UNE Digital Loop < DS1	9			9							
	% Jeopardy (Non Mech) UNE Digital Loop >= DS1	1			1							
	% Jeopardy (Non Mech) UNE ISDN	1			1							
	% Jeopardy (Non Mech) UNE Line Sharing	7			7							
	% Jeopardy (Non Mech) UNE Loop - Port Combinations	1			1							
	% Jeopardy (Non Mech) UNE Other Non-Design	0			0							
	% Jeopardy (Non Mech) UNE Switch Ports	0			0							
	% Jeopardy (Non Mech) UNE XDSL (HDSL, ADSL, and UCL)	0			0							
% Jeopardy within 48 Hours (Mech) ZW Analog Loop Non-Design	0			0								
% Jeopardy within 48 Hours (Mech) ZW Analog Loop w/INP - Non-Design	0			0								
% Jeopardy within 48 Hours (Mech) ZW Analog Loop w/INP - Design	0			0								
% Jeopardy within 48 Hours (Mech) ZW Analog Loop w/INP - Non-Design	0			0								
% Jeopardy within 48 Hours (Mech) LNP (Standalone)	0			0								
% Jeopardy within 48 Hours (Non Mech) Local Interconnection Trunks	0			0								
% Jeopardy within 48 Hours (Non Mech) Local Transport (Unbundled Interoffice Transport)	0			0								
% Jeopardy within 48 Hours (Non Mech) Resale Business	0			0								
% Jeopardy within 48 Hours (Non Mech) Resale Center	0			0								
% Jeopardy within 48 Hours (Non Mech) Resale Design	0			0								
% Jeopardy within 48 Hours (Non Mech) Resale ISDN	0			0								
% Jeopardy within 48 Hours (Non Mech) Resale PBX	0			0								
% Jeopardy within 48 Hours (Non Mech) Resale Residence	0			0								

Bellsouth Monthly State Summary Kentucky, November 2004

Provisioning

	Benchmark/ Analysis	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
OCL 2W Amdco Loop w/INP - Design Dispatch >= 10 Circuits	Road Resistance and Business (POTS) - One Day	2713.33	317	16.08	76	25	3.05	17.78	0	0.8422	YES
OCL 2W Amdco Loop w/INP - Design Non-Dispatch < 10 Circuits	Road Resistance and Business (POTS) - One Day	167416.67	89287	1.96	108	108	1.02	2.96	0	0.8827	YES
OCL 2W Amdco Loop w/INP - Design Dispatch < 10 Circuits	Road Resistance and Business (POTS) - One Day	27905	4328	6.45	108	108	1.02	2.96	0	0.8827	YES
OCL 2W Amdco Loop w/INP - Non-Dispatch Dispatch < 10 Circuits	Road Resistance and Business (POTS) - One Day	256.33	17	15.06	108	108	1.02	2.96	0	0.8827	YES
OCL 2W Amdco Loop w/INP - Non-Dispatch Non-Dispatch (Dispatch In) < 10 Circuits	Road Resistance and Business (POTS) - One Day	36062.67	2257	1.71	108	108	1.02	2.96	0	0.8827	YES
OCL 2W Amdco Loop w/INP - Non-Dispatch Non-Dispatch (Dispatch In) >= 10 Circuits	Road Resistance and Business (POTS) - One Day	2	1	2	108	108	1.02	2.96	0	0.8827	YES
OCL 2W Amdco Loop w/INP - Non-Dispatch Non-Dispatch (Dispatch In) >= 10 Circuits	Road Resistance and Business (POTS) - One Day	32233	4328	7.45	108	108	1.02	2.96	0	0.8827	YES
OCL 2W Amdco Loop w/INP - Design Dispatch < 10 Circuits	Road Resistance and Business (POTS) - One Day	273.33	17	16.08	108	108	1.02	2.96	0	0.8827	YES
OCL 2W Amdco Loop w/INP - Design Non-Dispatch < 10 Circuits	Road Resistance and Business (POTS) - One Day	167416.67	89287	1.96	108	108	1.02	2.96	0	0.8827	YES
OCL 2W Amdco Loop w/INP - Non-Dispatch Dispatch < 10 Circuits	Road Resistance and Business (POTS) - One Day	27905	4328	6.45	108	108	1.02	2.96	0	0.8827	YES
OCL 2W Amdco Loop w/INP - Non-Dispatch Non-Dispatch (Dispatch In) < 10 Circuits	Road Resistance and Business (POTS) - One Day	36062.67	2257	1.71	108	108	1.02	2.96	0	0.8827	YES
OCL 2W Amdco Loop w/INP - Non-Dispatch Non-Dispatch (Dispatch In) >= 10 Circuits	Road Resistance and Business (POTS) - One Day	2	1	2	108	108	1.02	2.96	0	0.8827	YES
OCL INP (Standalone) Dispatch < 10 Circuits	Road Resistance and Business (POTS)	27905	4328	6.45	286	862	0.44	2.37	2.01	5.7757	YES
OCL INP (Standalone) Dispatch >= 10 Circuits	Road Resistance and Business (POTS)	82119.67	89287	0.96	45	4	11.25	8.79	8.95	0.396	YES
OCL INP (Standalone) Non-Dispatch < 10 Circuits	Road Resistance and Business (POTS)	2	1	2	45	4	11.25	8.79	8.95	0.396	YES
OCL INP (Standalone) Non-Dispatch >= 10 Circuits	Road Resistance and Business (POTS)	2514	182	13.09							
OCL Local Interconnection Trunks	Road Resistance and Business (POTS)										
OCL Local Transport (Unbundled Interoffice Transport) Dispatch < 10 Circuits	Road Resistance and Business (POTS)										
OCL Local Transport (Unbundled Interoffice Transport) Dispatch >= 10 Circuits	Road Resistance and Business (POTS)										
OCL Local Transport (Unbundled Interoffice Transport) Non-Dispatch < 10 Circuits	Road Resistance and Business (POTS)										
OCL Local Transport (Unbundled Interoffice Transport) Non-Dispatch >= 10 Circuits	Road Resistance and Business (POTS)										
OCL Resale Business Dispatch < 10 Circuits	Road Resistance and Business (POTS)	7761.33	1278	6.07	76	25	3.05	17.78	0	0.8422	YES
OCL Resale Business Dispatch >= 10 Circuits	Road Resistance and Business (POTS)	288.67	17	16.75	108	108	1.02	2.96	0	0.8827	YES
OCL Resale Business Non-Dispatch < 10 Circuits	Road Resistance and Business (POTS)	9176	5873	1.95	108	108	1.02	2.96	0	0.8827	YES
OCL Resale Business Non-Dispatch >= 10 Circuits	Road Resistance and Business (POTS)	6733	16	4.28	108	108	1.02	2.96	0	0.8827	YES
OCL Resale Business Non-Dispatch >= 10 Circuits	Road Resistance and Business (POTS)	5033	4	12.58	108	108	1.02	2.96	0	0.8827	YES
OCL Resale Business Non-Dispatch >= 10 Circuits	Road Resistance and Business (POTS)	473.33	177	2.67	5	1	5	3.28	1.59	-0.7061	YES
OCL Resale Business Non-Dispatch >= 10 Circuits	Road Resistance and Business (POTS)	533.33	24	2.47	17	1	17	8.05	8.05	-0.7052	YES
OCL Resale Business Non-Dispatch >= 10 Circuits	Road Resistance and Business (POTS)	1231.33	109	11.3	18	1	16	5.63	5.63	-1.1738	YES
OCL Resale Business Non-Dispatch >= 10 Circuits	Road Resistance and Business (POTS)	112	8	14	108	108	1.02	2.96	0	0.8827	YES
OCL Resale Business Non-Dispatch >= 10 Circuits	Road Resistance and Business (POTS)	410	52	7.86	18	1	17	8.17	8.17	-2.2823	YES
OCL Resale Business Non-Dispatch >= 10 Circuits	Road Resistance and Business (POTS)	104	9	11.96	17	1	17	4.33	4.33	-0.5664	YES
OCL Resale Business Non-Dispatch >= 10 Circuits	Road Resistance and Business (POTS)	341.33	30	11.38	108	108	1.02	2.96	0	0.8827	YES
OCL Resale Business Non-Dispatch >= 10 Circuits	Road Resistance and Business (POTS)	147	43	3.42	16	1	16	5.43	5.43	-0.5178	YES
OCL Resale Business Non-Dispatch >= 10 Circuits	Road Resistance and Business (POTS)	15	2	7.5	108	108	1.02	2.96	0	0.8827	YES
OCL Resale Business Non-Dispatch >= 10 Circuits	Road Resistance and Business (POTS)	9	2	4.5	108	108	1.02	2.96	0	0.8827	YES
OCL Resale Business Non-Dispatch >= 10 Circuits	Road Resistance and Business (POTS)	55	37	1.49	13	1	13	2.23	2.23	0.9159	YES
OCL Resale Business Non-Dispatch >= 10 Circuits	Road Resistance and Business (POTS)	20494.67	1445	6.52	698	111	6.29	4.51	0.5178	YES	
OCL Resale Business Non-Dispatch >= 10 Circuits	Road Resistance and Business (POTS)	222	4	6.6	6	1	6	1.73	1.73	-0.5178	YES
OCL Resale Business Non-Dispatch >= 10 Circuits	Road Resistance and Business (POTS)	79514	79584	0.92	893	105	0.95	0.91	15.2343	YES	
OCL Resale Business Non-Dispatch >= 10 Circuits	Road Resistance and Business (POTS)	29487.33	4532	6.51	74	9	8.22	10.25	-0.5016	YES	
OCL Resale Business Non-Dispatch >= 10 Circuits	Road Resistance and Business (POTS)	416.67	28	14.44	108	108	1.02	2.96	0	0.8827	YES
OCL Resale Business Non-Dispatch >= 10 Circuits	Road Resistance and Business (POTS)	38853.33	22426	1.73	7	1	7	3.78	3.78	-1.3932	YES
OCL Resale Business Non-Dispatch >= 10 Circuits	Road Resistance and Business (POTS)	161	32	5.03	6	6	0.93	5.08	5.08	-1.1232	YES
OCL Resale Business Non-Dispatch >= 10 Circuits	Road Resistance and Business (POTS)	11515.67	2418	4.76	96	8	9.33	9.96	9.96	0.9159	YES
OCL Resale Business Non-Dispatch >= 10 Circuits	Road Resistance and Business (POTS)	252	47	5.36	5	20	6.1	2.41	2.41	0.9159	YES
OCL Resale Business Non-Dispatch >= 10 Circuits	Road Resistance and Business (POTS)	11747.67	4750	2.47	144	122	122	11.08	11.08	0.9159	YES
OCL Resale Business Non-Dispatch >= 10 Circuits	Road Resistance and Business (POTS)	172	5	14.5	108	108	1.02	2.96	0	0.8827	YES
OCL Resale Business Non-Dispatch >= 10 Circuits	Road Resistance and Business (POTS)	216.67	23	9.42	108	108	1.02	2.96	0	0.8827	YES
OCL Resale Business Non-Dispatch >= 10 Circuits	Road Resistance and Business (POTS)	224.67	44	5.11	0	9	0.00%	5.88	5.88	0.9159	YES
OCL Resale Business Non-Dispatch >= 10 Circuits	Road Resistance and Business (POTS)	15	2	7.5	0	9	0.00%	7.78	7.78	0.9159	YES
OCL Resale Business Non-Dispatch >= 10 Circuits	Road Resistance and Business (POTS)	30 % within 5 Days			5	9	55.96%				NO
OCL Resale Business Non-Dispatch >= 10 Circuits	Road Resistance and Business (POTS)	30 % within 4 Days			0	1	0.00%				NO
OCL Resale Business Non-Dispatch >= 10 Circuits	Road Resistance and Business (POTS)	30 % within 3 Days			1	1	100.00%				YES
OCL Resale Business Non-Dispatch >= 10 Circuits	Road Resistance and Business (POTS)	30 % within 2 Days			0	1	0.00%				NO
OCL Resale Business Non-Dispatch >= 10 Circuits	Road Resistance and Business (POTS)	30 % within 1 Day			0	1	0.00%				NO
OCL Resale Business Non-Dispatch >= 10 Circuits	Road Resistance and Business (POTS)	70 % within 5 Days			47	4	11.75	9.77	9.77	-0.0716	YES
OCL Resale Business Non-Dispatch >= 10 Circuits	Road Resistance and Business (POTS)	147	43	3.42				5.43	5.43		YES
OCL Resale Business Non-Dispatch >= 10 Circuits	Road Resistance and Business (POTS)	15	2	7.5				7.8	7.8		YES
OCL Resale Business Non-Dispatch >= 10 Circuits	Road Resistance and Business (POTS)	11256.67	2384	4.7	43	6	7.17	9.98	9.98	-0.6044	YES
OCL Resale Business Non-Dispatch >= 10 Circuits	Road Resistance and Business (POTS)	181	41	3.93	89	36	2.44	3.83	3.83	0.0819	YES
OCL Resale Business Non-Dispatch >= 10 Circuits	Road Resistance and Business (POTS)	11882.33	4726	2.47	89	36	2.44	2.01	2.01	0.0819	YES
OCL Resale Business Non-Dispatch >= 10 Circuits	Road Resistance and Business (POTS)	11256.67	2384	4.7	9	6	1.5	9.98	9.98	0.7882	YES

BellSouth Monthly State Summary Kentucky, November 2004

Provisioning

Benchmark/ Measure	Actual	Target	Delta	Standard Deviation	Standard Error	Zscore	Equity	
OCI Line Spilling Dispatch >= 10 Circuits	1882.33	41	3.93	27	11	2.45	0.0287	YES
OCI Line Line Spilling Non-Dispatch >= 10 Circuits	2856	4423	6.39	2870	468	5.69	1.3942	YES
OCI Line Loop + Port Combinations Dispatch >= 10 Circuits	306.67	21	14.6	11	1	1.77	0.1678	YES
OCI Line Loop + Port Combinations Non-Dispatch (Dispatch In) <= 10 Circuits	3854	22367	1.72	1453	822	3.76	-0.3742	YES
OCI Line Loop + Port Combinations Non-Dispatch (Dispatch In) >= 10 Circuits	57	23	2.48	11	2	5.5	-1.7718	NO
OCI Line Loop + Port Combinations Non-Dispatch (Switch Based) <= 10 Circuits	44236	63150	0.7	3297	9814	0.34	23.6681	YES
OCI Line Loop + Port Combinations Non-Dispatch (Switch Based) >= 10 Circuits	0.33	1	0.33	4750	10836	0.45	21.7917	YES
OCI Line Loop + Port Combinations Non-Dispatch >= 10 Circuits	62990	85537	0.97	11	2	5.5	-1.8343	NO
OCI Line Other Design Dispatch <= 10 Circuits	57.33	24	2.39	11.3	2	2.32	2.3	YES
OCI Line Other Design Dispatch >= 10 Circuits	1231.33	169	11.3	19	2	5.3	2.0	YES
OCI Line Other Design Non-Dispatch <= 10 Circuits	410	52	7.86	178	1	6.56	4.33	YES
OCI Line Other Design Non-Dispatch >= 10 Circuits	104	8	11.56	9	6	1.5	1.644	YES
OCI Line Other Non-Design Dispatch <= 10 Circuits	2856	4423	6.39	2870	468	5.69	1.3942	YES
OCI Line Other Non-Design Dispatch >= 10 Circuits	306.67	21	14.6	11	1	1.77	0.1678	YES
OCI Line Other Non-Design Non-Dispatch <= 10 Circuits	82960	85537	0.97	27	11	2.45	-2.1266	NO
OCI Line Other Non-Design Non-Dispatch >= 10 Circuits	57.33	24	2.39	11.3	2	2.32	2.3	YES
OCI Line Switch Ports Dispatch <= 10 Circuits	27905	4328	6.45	15.09	2	10.37	22.39	YES
OCI Line Switch Ports Dispatch >= 10 Circuits	298.33	17	15.09	1	2	2.0	0.3845	YES
OCI Line Switch Ports Non-Dispatch <= 10 Circuits	8219.67	85297	0.96	2	0	0	0	YES
OCI Line Switch Ports Non-Dispatch >= 10 Circuits	2	1	2	1	2	0.33	0.3845	YES
OCI Line UCI Non-Design Dispatch <= 10 Circuits	5 Days	5 Days						
OCI Line UCI Non-Design Dispatch >= 10 Circuits	5 Days	5 Days						
OCI Line UCI Non-Design Non-Dispatch <= 10 Circuits	5 Days	5 Days						
OCI Line UCI Non-Design Non-Dispatch >= 10 Circuits	5 Days	5 Days						
OCI Line UCI Dispatch <= 10 Circuits	35.67	14	2.55	47	4	11.75	3.37	YES
OCI Line UCI Dispatch >= 10 Circuits	215	21	10.24	47	4	11.75	4.57	YES
OCI Line UCI/DSL Dispatch <= 10 Circuits								
OCI Line UCI/DSL Dispatch >= 10 Circuits								
OCI Line XDSL With Conditioning Dispatch <= 10 Circuits								
OCI Line XDSL With Conditioning Dispatch >= 10 Circuits								
OCI Line XDSL Without Conditioning Dispatch <= 10 Circuits								
OCI Line XDSL Without Conditioning Dispatch >= 10 Circuits								
OCI Line XDSL Without Conditioning Non-Dispatch <= 10 Circuits								
OCI Line XDSL Without Conditioning Non-Dispatch >= 10 Circuits								
Percent Cooperative Testing								
% Cooperative Testing - xDSL ADSL	95%							YES
% Cooperative Testing - xDSL HDSL	95%							YES
% Cooperative Testing - xDSL UCL	95%							YES
Percent Missed Installation Agreements								
% Missed Installation Agmts 2M Analog Loop Design Dispatch <= 10 Circuits	899	5503	16.34%	0	2	0.00%		YES
% Missed Installation Agmts 2M Analog Loop Design Dispatch >= 10 Circuits	3	48	6.25%	0	0	0.00%		YES
% Missed Installation Agmts 2M Analog Loop Design Non-Dispatch <= 10 Circuits	699	5503	16.34%	0	0	0.00%		YES
% Missed Installation Agmts 2M Analog Loop Design Non-Dispatch >= 10 Circuits	3	48	6.25%	0	0	0.00%		YES
% Missed Installation Agmts 2M Analog Loop Non-Design Dispatch <= 10 Circuits	894	5375	16.63%	0	8	0.00%		YES
% Missed Installation Agmts 2M Analog Loop Non-Design Dispatch >= 10 Circuits	3	23	13.04%	0	4	0.00%		YES
% Missed Installation Agmts 2M Analog Loop Non-Design Non-Dispatch (Dispatch In) <= 10 Circuits	6	28711	0.02%	0	0	0.00%		YES
% Missed Installation Agmts 2M Analog Loop Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits	0	1	0.00%	0	0	0.00%		YES
% Missed Installation Agmts 2M Analog Loop Non-Design Non-Dispatch (Dispatch In) <= 10 Circuits	899	5503	16.34%	0	1	0.00%		YES
% Missed Installation Agmts 2M Analog Loop Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits	3	48	6.25%	0	0	0.00%		YES
% Missed Installation Agmts 2M Analog Loop w/VP - Design Dispatch <= 10 Circuits	899	5503	16.34%	0	0	0.00%		YES
% Missed Installation Agmts 2M Analog Loop w/VP - Design Dispatch >= 10 Circuits	699	5503	16.34%	0	0	0.00%		YES
% Missed Installation Agmts 2M Analog Loop w/VP - Design Non-Dispatch <= 10 Circuits	3	48	6.25%	0	0	0.00%		YES
% Missed Installation Agmts 2M Analog Loop w/VP - Design Non-Dispatch >= 10 Circuits	694	5375	16.63%	0	0	0.00%		YES
% Missed Installation Agmts 2M Analog Loop w/VP - Non-Design Dispatch <= 10 Circuits	3	23	13.04%	0	0	0.00%		YES
% Missed Installation Agmts 2M Analog Loop w/VP - Non-Design Dispatch >= 10 Circuits	6	28711	0.02%	0	0	0.00%		YES
% Missed Installation Agmts 2M Analog Loop w/VP - Non-Design Non-Dispatch (Dispatch In) <= 10 Circuits	0	1	0.00%	0	0	0.00%		YES
% Missed Installation Agmts 2M Analog Loop w/VP - Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits	0	1	0.00%	0	0	0.00%		YES
% Missed Installation Agmts 2M Analog Loop w/VP - Non-Design Non-Dispatch (Dispatch In) <= 10 Circuits	894	5375	16.63%	0	0	0.00%		YES
% Missed Installation Agmts 2M Analog Loop w/VP - Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits	3	23	13.04%	0	0	0.00%		YES
% Missed Installation Agmts INP (Standard) Dispatch <= 10 Circuits	7	23	13.04%	0	0	0.00%		YES
% Missed Installation Agmts INP (Standard) Dispatch >= 10 Circuits	0	1	0.01%	0	0	0.00%		YES
% Missed Installation Agmts INP (Standard) Non-Dispatch <= 10 Circuits	894	5375	16.63%	0	0	0.00%		YES
% Missed Installation Agmts INP (Standard) Non-Dispatch >= 10 Circuits	3	23	13.04%	0	0	0.00%		YES
% Missed Installation Agmts INP (Standard) Non-Dispatch (Switch Based) <= 10 Circuits	7	92789	0.01%	0	654	0.00%		YES
% Missed Installation Agmts INP (Standard) Non-Dispatch (Switch Based) >= 10 Circuits	0	1	0.00%	1	5	20.00%		NO
% Missed Installation Agmts Local Interconnection Trunks Dispatch	0	43	0.00%	1	5	20.00%		NO
% Missed Installation Agmts Local Interconnection Trunks Non-Dispatch	0	6	0.00%	0	0	0.00%		NO
% Missed Installation Agmts Local Transport Unbundled Interface Transport Dispatch	4	219	1.83%	0	0	0.00%		NO
% Missed Installation Agmts Local Transport Unbundled Interface Transport Dispatch								

Provisioning

Benchmark/Analysis	Count	Volume	Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
% Missed Installation Aggrs Local Transport Unbundled Interfaces Transport Non-B	0	1	0.00%	0	36	0.00%	1.2979		0.2365	YES
% Missed Installation Aggrs Local Transport Unbundled Interfaces Transport Non-B	63	1559	5.32%	0	1	0.00%	-3.8872		-0.8883	YES
% Missed Installation Aggrs Resale Business Dispatch >= 10 Circuits	2	44	4.55%	0	1	0.00%	-0.017		-0.017	YES
% Missed Installation Aggrs Resale Business Dispatch >= 10 Circuits	4	5979	0.07%	0	178	0.00%				
% Missed Installation Aggrs Resale Business Non-Dispatch >= 10 Circuits	0	27	0.00%	0	1	0.00%				
% Missed Installation Aggrs Resale Business Non-Dispatch >= 10 Circuits	0	25	0.00%	0	1	0.00%				
% Missed Installation Aggrs Resale Center Non-Dispatch >= 10 Circuits	0	179	0.00%	0	1	0.00%				
% Missed Installation Aggrs Resale Center Non-Dispatch >= 10 Circuits	0	25	0.00%	0	1	0.00%				
% Missed Installation Aggrs Resale Center Non-Dispatch >= 10 Circuits	3	243	1.23%	0	1	0.00%				
% Missed Installation Aggrs Resale Center Non-Dispatch >= 10 Circuits	0	36	0.00%	0	2	0.00%				
% Missed Installation Aggrs Resale Design Dispatch >= 10 Circuits	4	68	5.88%	0	2	0.00%				
% Missed Installation Aggrs Resale Design Dispatch >= 10 Circuits	0	19	0.00%	0	1	0.00%				
% Missed Installation Aggrs Resale Design Non-Dispatch >= 10 Circuits	0	61	0.00%	0	1	0.00%				
% Missed Installation Aggrs Resale Design Non-Dispatch >= 10 Circuits	0	1	0.00%	0	1	0.00%				
% Missed Installation Aggrs Resale ISDN Dispatch >= 10 Circuits	0	46	0.00%	0	1	0.00%				
% Missed Installation Aggrs Resale ISDN Dispatch >= 10 Circuits	0	4	0.00%	0	1	0.00%				
% Missed Installation Aggrs Resale ISDN Non-Dispatch >= 10 Circuits	0	3	0.00%	0	1	0.00%				
% Missed Installation Aggrs Resale PBX Dispatch >= 10 Circuits	0	38	0.00%	0	1	0.00%				
% Missed Installation Aggrs Resale PBX Non-Dispatch >= 10 Circuits	0	2	0.00%	0	1	0.00%				
% Missed Installation Aggrs Resale PBX Non-Dispatch >= 10 Circuits	816	3944	20.69%	18	128	13.95%	0.8214		0.8214	YES
% Missed Installation Aggrs Resale Residence Dispatch >= 10 Circuits	4	4	25.00%	1	1	0.00%	-0.0831		-0.0831	YES
% Missed Installation Aggrs Resale Residence Dispatch >= 10 Circuits	3	8704	0.00%	1	1782	0.06%				
% Missed Installation Aggrs Resale Residence Non-Dispatch >= 10 Circuits	902	5748	15.17%	0	26	0.00%	0.4313		0.4313	YES
% Missed Installation Aggrs Resale Residence Non-Dispatch >= 10 Circuits	3	24	12.50%	0	1	0.00%				
% Missed Installation Aggrs Resale Residence Non-Dispatch >= 10 Circuits	10	2895	0.03%	0	1	0.00%				
% Missed Installation Aggrs Resale Residence Non-Dispatch >= 10 Circuits	0	45	0.00%	0	1	0.00%				
% Missed Installation Aggrs Resale Residence Non-Dispatch >= 10 Circuits	131	2490	5.26%	1	11	8.09%	-0.171		-0.171	YES
% Missed Installation Aggrs Resale Residence Non-Dispatch >= 10 Circuits	11	73	1.37%	0	48	0.00%				
% Missed Installation Aggrs Resale Residence Non-Dispatch >= 10 Circuits	0	11	0.00%	0	1	0.00%				
% Missed Installation Aggrs Resale Loop >= 10 Circuits	0	114	0.00%	0	1	0.00%				
% Missed Installation Aggrs Resale Loop >= 10 Circuits	0	5	0.00%	0	1	0.00%				
% Missed Installation Aggrs Resale Loop >= 10 Circuits	0	5	0.00%	0	1	0.00%				
% Missed Installation Aggrs Resale Loop >= 10 Circuits	4	219	1.83%	0	26	0.00%	0.1301		0.1301	YES
% Missed Installation Aggrs Resale Loop >= 10 Circuits	0	1	0.00%	0	1	0.00%				
% Missed Installation Aggrs Resale Loop >= 10 Circuits	0	34	0.00%	1	5	20.00%				
% Missed Installation Aggrs Resale ISDN Dispatch < 10 Circuits	0	15	0.00%	4	7	57.14%	-4.5435		-4.5435	NO
% Missed Installation Aggrs Resale ISDN Dispatch < 10 Circuits	131	2446	5.35%	0	39	0.00%				
% Missed Installation Aggrs Resale ISDN Dispatch < 10 Circuits	11	478	0.23%	0	1	0.00%				
% Missed Installation Aggrs Resale ISDN Non-Dispatch < 10 Circuits	131	2449	5.35%	0	8	0.00%				
% Missed Installation Aggrs Resale ISDN Non-Dispatch < 10 Circuits	11	41	2.44%	0	15	0.00%				
% Missed Installation Aggrs Resale ISDN Non-Dispatch < 10 Circuits	898	5503	16.34%	72	635	11.34%				
% Missed Installation Aggrs Resale ISDN Non-Dispatch < 10 Circuits	2	29845	0.02%	5	5811	0.09%				
% Missed Installation Aggrs Resale ISDN Non-Dispatch < 10 Circuits	0	28	0.00%	0	4	0.00%				
% Missed Installation Aggrs Resale ISDN Non-Dispatch < 10 Circuits	1	63188	0.00%	1	10117	0.01%	-0.017		-0.017	YES
% Missed Installation Aggrs Resale ISDN Non-Dispatch < 10 Circuits	7	1	0.00%	6	15928	0.04%	-0.0728		-0.0728	YES
% Missed Installation Aggrs Resale ISDN Non-Dispatch < 10 Circuits	3	27	0.00%	0	4	0.00%				
% Missed Installation Aggrs Resale ISDN Non-Dispatch < 10 Circuits	0	243	1.23%	0	1	0.00%				
% Missed Installation Aggrs Resale ISDN Non-Dispatch < 10 Circuits	0	36	0.00%	0	1	0.00%				
% Missed Installation Aggrs Resale ISDN Non-Dispatch < 10 Circuits	4	8	0.89%	0	8	0.69%				
% Missed Installation Aggrs Resale ISDN Non-Dispatch < 10 Circuits	899	5503	16.34%	0	15	0.00%				
% Missed Installation Aggrs Resale ISDN Non-Dispatch < 10 Circuits	3	48	6.25%	0	8	0.69%				
% Missed Installation Aggrs Resale ISDN Non-Dispatch < 10 Circuits	7	90033	0.01%	0	15	0.00%				
% Missed Installation Aggrs Resale ISDN Non-Dispatch < 10 Circuits	894	5375	16.83%	0	1	0.00%				
% Missed Installation Aggrs Resale ISDN Non-Dispatch < 10 Circuits	7	23	13.04%	0	2	0.00%				
% Missed Installation Aggrs Resale ISDN Non-Dispatch < 10 Circuits	0	1	0.01%	0	1	0.00%				
% Missed Installation Aggrs Resale ISDN Non-Dispatch < 10 Circuits	0	34	0.00%	1	5	20.00%				
% Missed Installation Aggrs Resale ISDN Non-Dispatch < 10 Circuits	0	15	0.00%	0	1	0.00%				
% Missed Installation Aggrs Resale ISDN Non-Dispatch < 10 Circuits	131	2449	5.35%	0	6	0.00%				
% Missed Installation Aggrs Resale ISDN Non-Dispatch < 10 Circuits	1	41	2.44%	0	1	0.00%				
% Missed Installation Aggrs Resale ISDN Non-Dispatch < 10 Circuits	11	478	0.23%	0	1	0.00%				

BellSouth Monthly State Summary
Kentucky, November 2004

Provisioning

% Prov. Trouble w/1 30 Days UNE Line Starting Dispatch >= 10 Circuits	
% Prov. Trouble w/1 30 Days UNE Line Starting Non-Dispatch < 10 Circuits	
% Prov. Trouble w/1 30 Days UNE Line Starting Non-Dispatch >= 10 Circuits	
% Prov. Trouble w/1 30 Days UNE Loop + Port Combinations Dispatch < 10 Circuits	
% Prov. Trouble w/1 30 Days UNE Loop + Port Combinations Dispatch >= 10 Circuits	
% Prov. Trouble w/1 30 Days UNE Loop + Port Combinations Non-Dispatch < 10 Circuits	
% Prov. Trouble w/1 30 Days UNE Loop + Port Combinations Non-Dispatch >= 10 Circuits	
% Prov. Trouble w/1 30 Days UNE Loop + Port Combinations Non-Dispatch (Switch Bas	
% Prov. Trouble w/1 30 Days UNE Loop + Port Combinations Non-Dispatch (Switch Bas	
% Prov. Trouble w/1 30 Days UNE Loop + Port Combinations Non-Dispatch >= 10 Circ	
% Prov. Trouble w/1 30 Days UNE Loop + Port Combinations Non-Dispatch >= 10 Circ	
% Prov. Trouble w/1 30 Days UNE Other Design Dispatch < 10 Circuits	
% Prov. Trouble w/1 30 Days UNE Other Design Dispatch >= 10 Circuits	
% Prov. Trouble w/1 30 Days UNE Other Design Non-Dispatch < 10 Circuits	
% Prov. Trouble w/1 30 Days UNE Other Design Non-Dispatch >= 10 Circuits	
% Prov. Trouble w/1 30 Days UNE Other Non-Design Dispatch < 10 Circuits	
% Prov. Trouble w/1 30 Days UNE Other Non-Design Dispatch >= 10 Circuits	
% Prov. Trouble w/1 30 Days UNE Other Non-Design Non-Dispatch < 10 Circuits	
% Prov. Trouble w/1 30 Days UNE Other Non-Design Non-Dispatch >= 10 Circuits	
% Prov. Trouble w/1 30 Days UNE Switch Ports Dispatch < 10 Circuits	
% Prov. Trouble w/1 30 Days UNE Switch Ports Dispatch >= 10 Circuits	
% Prov. Trouble w/1 30 Days UNE Switch Ports Non-Dispatch < 10 Circuits	
% Prov. Trouble w/1 30 Days UNE Switch Ports Non-Dispatch >= 10 Circuits	
% Prov. Trouble w/1 30 Days UNE (HDS, ADSL, and UCL) Dispatch < 10 Circuits	
% Prov. Trouble w/1 30 Days UNE (HDS, ADSL, and UCL) Dispatch >= 10 Circuits	
% Prov. Trouble w/1 30 Days UNE (HDS, ADSL, and UCL) Non-Dispatch < 10 Circ	
% Prov. Trouble w/1 30 Days UNE (HDS, ADSL, and UCL) Non-Dispatch >= 10	

Benchmark/ Analog	Measure
AGS, Provided to Field	0.00%
AGS, Provided to Field	5.14%
AGS, Provided to Field	10.90%
AGS, Provided to Field	12.50%
AGS, Provided to Field	6.93%
AGS, Provided to Field	0.00%
AGS, Provided to Field	3.67%
AGS, Provided to Field	0.00%
AGS, Provided to Field	4.72%
AGS, Provided to Field	0.00%
AGS, Provided to Field	3.15%
AGS, Provided to Field	0.14%
AGS, Provided to Field	0.00%
AGS, Provided to Field	10.50%
AGS, Provided to Field	4.72%
AGS, Provided to Field	0.00%
AGS, Provided to Field	12.12%
AGS, Provided to Field	4.67%
AGS, Provided to Field	4.55%
AGS, Provided to Field	0.00%
AGS, Provided to Field	5.14%
AGS, Provided to Field	0.00%

AGS, Provided to Field	0.00%
AGS, Provided to Field	5.14%
AGS, Provided to Field	10.90%
AGS, Provided to Field	12.50%
AGS, Provided to Field	6.93%
AGS, Provided to Field	0.00%
AGS, Provided to Field	3.67%
AGS, Provided to Field	0.00%
AGS, Provided to Field	4.72%
AGS, Provided to Field	0.00%
AGS, Provided to Field	3.15%
AGS, Provided to Field	0.14%
AGS, Provided to Field	0.00%
AGS, Provided to Field	10.50%
AGS, Provided to Field	4.72%
AGS, Provided to Field	0.00%
AGS, Provided to Field	12.12%
AGS, Provided to Field	4.67%
AGS, Provided to Field	4.55%
AGS, Provided to Field	0.00%
AGS, Provided to Field	5.14%
AGS, Provided to Field	0.00%

BST	Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
0	27	0.00%	0	42	0.00%			1.5014	YES
298	4593	5.14%	0	42	0.00%			0.0341	YES
50	5362	10.90%	64	634	10.36%			0.5216	YES
5	40	12.50%	0	2	0.00%			2.6989	YES
2083	30040	6.93%	374	6253	5.88%			4.6425	YES
0	50	0.00%	0	3	0.00%			4.3924	YES
2332	63487	3.67%	288	10783	2.76%			0.6696	YES
0	6	0.00%	672	1	0.00%				YES
4415	93527	4.72%	0	17036	3.91%				YES
0	96	0.00%	0	4	0.00%				YES
7	222	3.15%	0						
0	42	0.14%	0						
0	6	0.00%	0						
542	5262	10.50%	0	11	0.00%			1.1227	YES
5	40	12.50%	0						
4415	93527	4.72%	0	18	0.00%			0.6443	YES
0	96	0.00%	0						
537	5175	10.36%	0					0.4473	YES
4	33	12.12%	0	4	0.00%				
4398	92339	4.67%	0						
10	234	4.55%	0	10	0.00%			0.6696	YES
0	22	0.00%	0						
236	4563	5.14%	0						
0	1	0.00%	0						

0	2	0.00%	0						YES
0	2	0.00%	0						YES
5741	5639	98.32%	26145	26937	97.83%				YES
5461	5638	97.22%							YES

BellSouth Monthly State Summary
Kentucky, November 2004

Special Access - M & R

Customer Trouble Report Rate - Failure Rate

Customer Trouble Report Rate - Failure Rate Annualized Below DS3 (DS0 + DS1)
Customer Trouble Report Rate - Failure Rate Annualized DS3 and Above (DS3 + OCN)
Customer Trouble Report Rate - Failure Rate Annualized Special Access DS0
Customer Trouble Report Rate - Failure Rate Annualized Special Access DS1
Customer Trouble Report Rate - Failure Rate Annualized Special Access DS3 (Non-Optical)
Customer Trouble Report Rate - Failure Rate Annualized Special Access DS3 (Optical)
Customer Trouble Report Rate - Failure Rate DS3 and Above (DS3 + OCN)
Customer Trouble Report Rate - Failure Rate Special Access DS1
Customer Trouble Report Rate - Failure Rate Special Access DS3 (Non-Optical)
Customer Trouble Report Rate - Failure Rate Special Access DS3 (Optical OCN)

Maintenance Average Duration (Mean Time to Restore)

Maintenance Average Duration (Mean Time to Restore) (FOK-TOK) Below DS3 (DS0 + DS1)
Maintenance Average Duration (Mean Time to Restore) (FOK-TOK) DS3 and Above (DS3 + OCN)
Maintenance Average Duration (Mean Time to Restore) (FOK-TOK) Special Access DS0
Maintenance Average Duration (Mean Time to Restore) (FOK-TOK) Special Access DS1
Maintenance Average Duration (Mean Time to Restore) (FOK-TOK) Special Access DS3 (Non-Optical)
Maintenance Average Duration (Mean Time to Restore) (FOK-TOK) Special Access DS3 (Optical OCN)
Maintenance Average Duration (Mean Time to Restore) (OOS > 24) Below DS3 (DS0 + DS1)
Maintenance Average Duration (Mean Time to Restore) (OOS > 24) DS3 and Above (DS3 + OCN)
Maintenance Average Duration (Mean Time to Restore) (OOS > 24) Special Access DS0
Maintenance Average Duration (Mean Time to Restore) (OOS > 24) Special Access DS1
Maintenance Average Duration (Mean Time to Restore) (OOS > 24) Special Access DS3 (Non-Optical)
Maintenance Average Duration (Mean Time to Restore) (OOS > 24) Special Access DS3 (Optical OCN)
Maintenance Average Duration (Mean Time to Restore) Below DS3 (DS0 + DS1)
Maintenance Average Duration (Mean Time to Restore) Below DS3 (DS3 + OCN)
Maintenance Average Duration (Mean Time to Restore) Special Access DS0
Maintenance Average Duration (Mean Time to Restore) Special Access DS1
Maintenance Average Duration (Mean Time to Restore) Special Access DS3 (Non-Optical)
Maintenance Average Duration (Mean Time to Restore) Special Access DS3 (Optical OCN)

Percent Repeat Troubles

Percent Repeat Troubles Below DS3 (DS0 + DS1)
Percent Repeat Troubles DS3 and Above (DS3 + OCN)
Percent Repeat Troubles Special Access DS0
Percent Repeat Troubles Special Access DS1 (Non-Optical)
Percent Repeat Troubles Special Access DS3 (Optical OCN)

Benchmark/Analogy	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
<= 10%	12	782	1.54%	479	18361	2.61%				Diagnostic
<= 10%	0	36	0.76%	6	1312	0.44%				Diagnostic
Diagnostic	4	104	3.97%	145	4192	3.45%				Diagnostic
Diagnostic	8	678	1.17%	335	14169	2.36%				Diagnostic
Diagnostic	0	38	0.76%	6	1209	0.49%				Diagnostic
Diagnostic	0	49	0.00%	0	1840	2.23%				Diagnostic
Diagnostic	14	48	0.00%	41	1356	0.52%				Diagnostic
Diagnostic	3	83	3.61%	111	3848	2.86%				Diagnostic
Diagnostic	11	849	1.30%	300	14559	2.06%				Diagnostic
Diagnostic	0	48	0.00%	7	1254	0.56%				Diagnostic
Diagnostic	0	0	0.00%	0	104	0.00%				Diagnostic
Diagnostic	127	2	0.63	12812	111	1.16				Diagnostic
Diagnostic	0	0	0	135	2	0.68				Diagnostic
Diagnostic	0	0	0	2452	24	1.02				Diagnostic
Diagnostic	127	2	0.63	1045	87	1.2				Diagnostic
Diagnostic	0	0	0	135	2	0.68				Diagnostic
Diagnostic	0	14	0.00%	1	411	0.24%				Diagnostic
Diagnostic	0	3	0.00%	0	11	0.00%				Diagnostic
Diagnostic	0	1	0.00%	0	300	0.00%				Diagnostic
Diagnostic	0	0	0.00%	0	7	0.00%				Diagnostic
<= 1 Hour	3113	14	2.22	140748	411	3.42				Diagnostic
<= 1 Hour	0	0	0	1348	7	1.93				Diagnostic
Diagnostic	1727	3	5.76	39647	111	3.57				Diagnostic
Diagnostic	1387	11	1.26	101102	300	3.37				Diagnostic
Diagnostic	0	0	0	1348	7	1.93				Diagnostic
<= 5%	5	14	35.71%	86	411	20.92%				Diagnostic
<= 3%	2	3	66.67%	27	111	24.32%				Diagnostic
Diagnostic	3	11	27.27%	59	300	19.67%				Diagnostic
Diagnostic	0	0	0.00%	0	7	0.00%				Diagnostic

Benchmark/Analogy	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
<= 5%	5	14	35.71%	86	411	20.92%				Diagnostic
<= 3%	2	3	66.67%	27	111	24.32%				Diagnostic
Diagnostic	3	11	27.27%	59	300	19.67%				Diagnostic
Diagnostic	0	0	0.00%	0	7	0.00%				Diagnostic

BellSouth Monthly State Summary
Kentucky, November 2004

Special Access - Ordering

FOC Receipt/ Past Due	FOC Receipt/ Past Due (With Open Query / Reject)	Special Access DS0
FOC Receipt/ Past Due (With Open Query / Reject)	Special Access DS0	
FOC Receipt/ Past Due (With Open Query / Reject)	Special Access DS1 (Non-Optical)	
FOC Receipt/ Past Due (With Open Query / Reject)	Special Access DS3 (Optical OCN)	
FOC Receipt/ Past Due (Without Open Query / Reject)	Special Access DS0	
FOC Receipt/ Past Due (Without Open Query / Reject)	Special Access DS1	
FOC Receipt/ Past Due (Without Open Query / Reject)	Special Access DS3 (Non-Optical)	
FOC Receipt/ Past Due (Without Open Query / Reject)	Special Access DS3 (Optical OCN)	
Firm Order Confirmation Timeliness (FOC Receipt)	Special Access DS0	
Firm Order Confirmation Timeliness (FOC Receipt)	Special Access DS1	
Firm Order Confirmation Timeliness (FOC Receipt)	Special Access DS3 (Non-Optical)	
Firm Order Confirmation Timeliness (FOC Receipt)	Special Access DS3 (Optical OCN)	
Offered Versus Requested Due Date	Special Access DS0	
Offered Versus Requested Due Date	Special Access DS1	
Offered Versus Requested Due Date	Special Access DS3 (Non-Optical)	
Offered Versus Requested Due Date	Special Access DS3 (Optical OCN)	

Benchmark/ Analogy	Measure
Diagnostic	>= 98% within 2 Business Days
Diagnostic	>= 96% within 2 Business Days
Diagnostic	>= 96% within 5 Business Days
Diagnostic	<= 2%
Diagnostic	<= 2%
Diagnostic	<= 2%

BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
0	13	0.00%	0	13	0.00%				Diagnostic
9	107	8.41%	1	18	5.56%				Diagnostic
1	2	50.00%	0	22	0.00%				Diagnostic
0	189	0.52%	1	30	0.00%				Diagnostic
0	30	0.00%	0	30	0.00%				Diagnostic
6	36	16.67%	6	36	16.67%				Diagnostic
94	278	33.82%	20	47	42.55%				Diagnostic
0	1	0.00%	0	1	0.00%				Diagnostic
30	32	93.75%	196	207	94.69%				Diagnostic
18	18	100.00%	1	1	100.00%				Diagnostic
1	1	100.00%	1	1	100.00%				Diagnostic

BellSouth Monthly State Summary
Kentucky, November 2004

Special Access - Provisioning

Diagnostic/Analogy	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Average Interval - Requested/Over/Installation										
Average Interval - Installed Below DS3 (DS0 * DS1)	139	37	3.49	3170	138	9.23				Diagnostic
Average Interval - Installed DS3 and Above (DS3 * OCN)	13	0	13	430	27	15.93				Diagnostic
Average Interval - Requested Special Access DS1	0	0	0	337	26	12.96				Diagnostic
Average Interval - Installed Special Access DS1	129	37	3.49	2783	312	8.92				Diagnostic
Average Interval - Installed Special Access DS3 (Optical OCN)	13	1	13	430	27	15.93				Diagnostic
Average Interval - Offered Below DS3 (DS0 * DS1)	124	37	3.35	2655	338	8.33				Diagnostic
Average Interval - Offered DS3 and Above (DS3 * OCN)	13	1	13	403	27	14.93				Diagnostic
Average Interval - Offered Special Access DS0	0	0	0	279	26	8.92				Diagnostic
Average Interval - Offered Special Access DS1	124	37	3.35	2708	312	8.92				Diagnostic
Average Interval - Offered Special Access DS3 (Non-Optical)	13	1	13	403	27	14.93				Diagnostic
Average Interval - Requested Below DS1 (Optical OCN)	124	37	3.35	2874	338	8.5				Diagnostic
Average Interval - Requested DS1 (DS0 * OCN)	0	0	0	359	26	13.3				Diagnostic
Average Interval - Requested Special Access DS0	124	37	3.35	2616	312	8.92				Diagnostic
Average Interval - Requested Special Access DS1	13	1	13	359	27	13.3				Diagnostic
Average Interval - Requested Special Access DS3 (Optical OCN)										

Diagnostic/Analogy	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Days Late - Average Days Late Due To BST Facilities Below DS3 (DS0 * DS1)										
Days Late - Average Days Late Due To BST Facilities DS3 and Above (DS3 * OCN)										
Days Late - Average Days Late Due To BST Facilities Special Access DS0										
Days Late - Average Days Late Due To BST Facilities Special Access DS1										
Days Late - Average Days Late Due To BST Facilities Special Access DS3 (Non-Optical)										
Days Late - Average Days Late Due To BST Facilities Special Access DS3 (Optical OCN)										
Days Late Below DS3 (DS0 * DS1)	3	1	3	115	23	5				Diagnostic
Days Late DS3 and Above (DS3 * OCN)										
Days Late Special Access DS0										
Days Late Special Access DS1	3	1	3	37	6	5.17				Diagnostic
Days Late Special Access DS3 (Non-Optical)										
Days Late Special Access DS3 (Optical OCN)										

Diagnostic/Analogy	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
On-line Performance to POC Due Date										
On-line Performance FOC Due Date (With CNR) Below DS3 (DS0 * DS1)	24	37	64.86%	306	338	80.53%				Diagnostic
On-line Performance FOC Due Date (With CNR) DS3 and Above (DS3 * OCN)	1	1	100.00%	27	27	100.00%				Diagnostic
On-line Performance FOC Due Date (With CNR) Special Access DS0	24	37	64.86%	20	26	78.92%				Diagnostic
On-line Performance FOC Due Date (With CNR) Special Access DS1	1	1	100.00%	296	312	91.67%				Diagnostic
On-line Performance FOC Due Date (With CNR) Special Access DS3 (Non-Optical)	23	37	62.16%	265	338	84.32%				Diagnostic
On-line Performance FOC Due Date (With CNR) Special Access DS3 (Optical OCN)	1	1	100.00%	23	27	85.14%				Diagnostic
On-line Performance FOC Due Date (Without CNR) Below DS3 (DS0 * DS1)	23	37	62.16%	265	338	84.32%				Diagnostic
On-line Performance FOC Due Date (Without CNR) DS3 and Above (DS3 * OCN)	1	1	100.00%	23	27	85.14%				Diagnostic
On-line Performance FOC Due Date (Without CNR) Special Access DS0	23	37	62.16%	269	312	86.22%				Diagnostic
On-line Performance FOC Due Date (Without CNR) Special Access DS1	1	1	100.00%	23	27	85.19%				Diagnostic
On-line Performance FOC Due Date (Without CNR) Special Access DS3 (Non-Optical)										
On-line Performance FOC Due Date (Without CNR) Special Access DS3 (Optical OCN)										

Diagnostic/Analogy	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Past Due Circuits - % Cancellations Below DS3 (DS0 * DS1)										
Past Due Circuits - % Cancellations DS3 and Above (DS3 * OCN)										
Past Due Circuits - % Cancellations Special Access DS1										
Past Due Circuits - % Cancellations Special Access DS3 (Non-Optical)										
Past Due Circuits - % Cancellations Special Access DS3 (Optical OCN)										
Past Due Circuits - BST Facilities Below DS3 (DS0 * DS1)										
Past Due Circuits - BST Facilities DS3 and Above (DS3 * OCN)										
Past Due Circuits - BST Facilities Special Access DS0										
Past Due Circuits - BST Facilities Special Access DS1										
Past Due Circuits - BST Facilities Special Access DS3 (Non-Optical)										
Past Due Circuits - BST Facilities Special Access DS3 (Optical OCN)										
Past Due Circuits - BST Reasons Below DS3 (DS0 * DS1)										
Past Due Circuits - BST Reasons DS3 and Above (DS3 * OCN)										
Past Due Circuits - BST Reasons Special Access DS0										
Past Due Circuits - BST Reasons Special Access DS1										
Past Due Circuits - BST Reasons Special Access DS3 (Non-Optical)										
Past Due Circuits - BST Reasons Special Access DS3 (Optical OCN)										
Past Due Circuits - IXC Reasons Below DS3 (DS0 * DS1)										
Past Due Circuits - IXC Reasons DS3 and Above (DS3 * OCN)										
Past Due Circuits - IXC Reasons Special Access DS0										
Past Due Circuits - IXC Reasons Special Access DS1										
Past Due Circuits - IXC Reasons Special Access DS3 (Non-Optical)										
Past Due Circuits - IXC Reasons Special Access DS3 (Optical OCN)										

Diagnostic/Analogy	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Percent Provisioning Troubles (New Installation Trouble Report Ratio) Below DS3 (DS0 * DS1)										
Percent Provisioning Troubles (New Installation Trouble Report Ratio) DS3 and Above (DS3 * OCN)										
Percent Provisioning Troubles (New Installation Trouble Report Ratio) Special Access DS0										
Percent Provisioning Troubles (New Installation Trouble Report Ratio) Special Access DS1										
Percent Provisioning Troubles (New Installation Trouble Report Ratio) Special Access DS3 (Non-Optical)										
Percent Provisioning Troubles (New Installation Trouble Report Ratio) Special Access DS3 (Optical OCN)										
Percent Provisioning Troubles (New Installation Trouble Report Ratio) Special Access DS0										
Percent Provisioning Troubles (New Installation Trouble Report Ratio) Special Access DS1										
Percent Provisioning Troubles (New Installation Trouble Report Ratio) Special Access DS3 (Non-Optical)										
Percent Provisioning Troubles (New Installation Trouble Report Ratio) Special Access DS3 (Optical OCN)										