FREQUENTLY ASKED QUESTIONS

1. If there is a conflict between the ASR ordering guidelines and the BellSouth OS/DA ordering requirements, which one takes precedence?

   Each OS/DA platform and option requires unique information. If you find a conflict with the ASR ordering guidelines and the BellSouth OS/DA requirements, please contact your Account Team for resolution.

2. When a CLEC elects to default to the BellSouth brand, is it correct that the CLEC does not need to provide BellSouth with any sort of Volume Forecast?

   Yes, that is correct.

3. For the LCC method, is there a document that details the establishment of any possible new LCCs for the CLEC where the CLEC's choices don't match any existing BellSouth LCCs?

   Yes, the Selective Routing Ordering Document.

4. What type of LSR does a CLEC use to order the Unbranded LCC option?

   The Unbranded option is specified on the LSR. The CLEC Unbranded Trunk Group Request document is prepared by the Account Team with input from the CLEC and is then utilized for the establishment of the Unbranded trunk group.

5. Utilizing the LCC method, how are CLECs notified that trunks to support shared unbranded routing exists from a given switch in advance of initiating a footprint order?

   The Unbranded Trunk Group is established at each end office as needed based on receipt of the CLEC Unbranded Trunk Group Request document.

6. For Custom Branding utilizing the LCC method, the Footprint Ordering Requirements Matrix notes that a paper ASR is required. Is it not possible to use an LSR?

   ASR is required to establish the dedicated CLEC Branded trunk group for the LCC method.

7. Is it not possible to use an electronic ASR instead of a paper ASR for the Custom Branding LCC method?

   A paper ASR is required to order a trunk group between two BellSouth switches (end office and TOPS) that does not traverse a POP location.

8. If the CLEC wants to turn-up a new offering that results in the need for a new LCC in a switch where the CLEC already has a CLEC Branded Trunk group, what information would be required by BellSouth in order to have the new LCC point to that trunk group?

   An LSR and the Selective Routing Ordering Document are required to establish the new LCC.

9. Same question except assume the CLEC establishes a new OCN to turn-up a new offering?

    Same answer - An LSR and the Selective Routing Ordering Document are required to establish the new LCC.

10. The process steps for the LCC method are sequential instructing the Account Team in essence to wait until the previous step is completed before filling out the forms to begin the next step -- it seems that considerable time could be saved by overlapping steps.

    For the most part, the process is sequential though some over of work steps will occur. For example, trunk group information needed to complete the LCC routing translations is available before the trunk group is physically installed. In other cases, the work steps are sequential. For example, before LCC capacity can be investigated, the request must be received. Before trunks are ordered, the LCC capacity needs to be confirmed in the specific end offices. The LCC routing translations cannot be completed without the trunk group information, which is established when the trunk groups are installed. In order to test the LCCs, the trunks must be in place. Therefore, the sequential ordering requirements are necessary and overlap is not practical in all instances.

11. For the LCC method, there is the statement that "the Line Class Codes are used to further identify the BellSouth end office from which the Reseller offers its end users service. If the Reseller utilizes NPA or NXX's associated with other BellSouth rate centers to provide end user service from a particular end office, additional Line Class Codes are required to appropriately identify and route the Reseller's end users." How are LCC's can be used in this fashion?

    This is for situations when a single end office serves multiple rate centers. For example, when a host is serving multiple remotes that are in different rate centers, additional LCCs would be required.

12. For the Unbranded option utilizing the AIN platform, what is the method for establishing and adding LCCs?

    All instructions for the AIN platform are included in the AIN SCR Package.

13. For custom branding utilizing the AIN platform, why is a paper ASR required?

    A paper ASR is required to order a trunk group between two BellSouth nodes (hub and TOPS) that does not traverse a POP location.

14. If the CLEC desires branding and has existing MOS and FGD trunks from a switch and want BellSouth to route OS/DA to those trunk groups, what is required of the CLEC in order for BellSouth to establish the required LCCs and AIN routing instructions?

    For Branding, the LCC method is established per the LSR and the Selective Routing Ordering Document; the AIN method is established per the AIN SCR Package. Both branding methods require a paper ASR for establishment of the Branding trunk group.

15. If the CLEC purchases the recordings and equips all TOPS in the region using one of it's own OCNs, the same recording, DRAMs and NAVs can be used if the CLEC utilized the same option (Customer Branding) for it's calls made by customers using another of it's OCNs?

    OCN is not a factor for OS/DA branding for either the LCC or AIN SCR solutions. Any CLEC can have as many OCNs for its calls over its dedicated trunk group for SCR. The custom branding recording need only be loaded once within the NAVS -- so long

as the CLEC is using the exact same brand. Thus, if the CLEC has two distinct brands that would require two separate recordings, then a second round of charges would apply.

16. Are any of the LCC documents required for the OLNS method or is it just the one form?

    Currently, the only document required for Custom Branding and Unbranded via OLNS software is the OLNS order form.

17. Is it correct that the BellSouth OLNS platform cannot be used to route to third party platforms?

    Correct; OLNS cannot be used to route to third party platforms.