

# **Change Control Process Monthly Status Meeting Minutes**

**DATE:** June 26, 2000

**MEETING:** Monthly Status Call

**PURPOSE:** Review Status of Pending/Approved Change Requests

### **ATTENDEES**

Tyra Colbert, WorldCom	Steve Murray, Rhythms	Valerie Cottingham, BST
Sandy Evans, Sprint	Brian Rutter, KMPG	James Hunter, KPMG
Ron Thompson, Nextlink	Steve Hancock, BST	Shamone Stapler, ITC-DeltaCom
Annette Cook, e.spire	Cheryl Storey, BST	Jill Williamson, AT&T
Carol Harrison, Impower	Michael McLaughlin, dset	Rhonda Calvert, Adelphia
Peggy Rehm, Nightfire	John Duffey, FL PSC	Mubeen Saifullah, Nightfire
Brenda Files, BST		Phyllis Burt, Quintessent
		Mickey Dossey, Quintessent

#### **AGENDA**

Agenda Review status of pending/approved Change Requests (including defects), review current

Release Management statuses and discuss Interim Change Control Process.

#### SUMMARY OF MEETING

#### **Opening**

The BCCM opened the meeting and covered the items we were to accomplish on this conference call:

- Review of outstanding action items
- Review regulatory mandates
- Review status of pending/approved Change Requests
- Review status of pending defects
- Report of system outages
- Review current Release Management statuses
- Open Discussion Interim Change Control Process
- New Issues/Action Items

#### Regulatory Mandates

CR0059 – Change TN Reservation Period to 45 days (pre-ordering functionality)

FCC Docket # 99200 Order # FCC00-104 Posted 6-16-00

Order becomes effective July 17, 2000

# Outstanding Action Items

1) Owner: BellSouth (OPEN)

Tyra Colbert – Worldcom has asked that BellSouth investigate application to application version availability issues such as a) when will an older version of an interface be de-commissioned, b) does BST keep two versions operating at all times. Tyra asked that BellSouth include verbiage in the Interim CCP document addressing these issues and related versioning intervals.

*Status*: BellSouth does maintain two TCIF issues (versions). BellSouth developing verbiage for Interim CCP guide & will present to CLECs for input.

#### 2) Owner: BellSouth (OPEN)

As a result of the discussion around the Expedited Feature process, the CLECs requested additional time to review the draft of this process. BellSouth requests that the CLECs send all comments and suggestions to Change Control. BellSouth will conduct another CLEC conference call to review comments and have further discussion.

*Status*: BellSouth reviewing comments from CLECs. Plan to conduct another CLEC conference call in the July timeframe to review.

3) Owner: BellSouth (OPEN)

CLECs are requesting that the communication of the test window for testing new releases be included in the Change Control Process.

*Status*: CLECs provided clarification that they would like Change Control to communicate what the test window is for when new releases are implemented. For example, is it a 30 day window or a 2 day window. Also include the test window for point releases. Is there a standard? What is the BellSouth schedule for testing (i.e., code, systems, etc.)

4) Owner: BellSouth (CLOSED)

CLEC Distribution list will be sent to the CLECs for validation of appropriate participants.

Status: Distribution list sent 5-26-00.

5) Owner: AT&T (OPEN)

Jill Williamson to provide porting examples for CR # EDI0812990004. Jill advised she would provide examples during the 6/28/00 Change Review Meeting.

## New Change Requests (Types 2-5)

ORD030200 001 - UNE via ASR21

*Status*: Clarification provided by AT&T on 6-20-00 to include capability for Enhanced Extended Loops (EELs) ordering via the ASR.

Change Control stated BellSouth's position regarding this request. Today you can order interoffice trunking via the ASR, but not loops. The LSR is the ordering document to be used to support all requests for which the CLEC/IXC/Customer resales services or collects revenues from an end user customer. Local UNE Loops are handled by the LCSC using the LSR. There are no plans to use the ASR for UNE products handled by the LCSC. EELS should be ordered on the LSR. The exception is for bulk conversion of existing access EELs to UNE EELS. There is a spreadsheet that can be completed by the CLEC and they will be converted.

Jill (AT&T) has requested that BellSouth provide a specific list of fields and rules that are not contained in ASR21 or higher that BellSouth would need to process a UNE Loop or EELs.

Change Control will coordinate a conference call with BST and interested CLECs to discuss further. Change Control will also obtain additional information about the conversion spreadsheet and share with CLEC community.

ORD032700\_001 - Post-FOC Clarification

*Status:* Escalated to 2<sup>nd</sup> level. BST investigating other ways information can be validated before orders are submitted. Following up for status.

EDI030200\_001 - LNA of C

Status: Jill (AT&T) advised this request could be canceled.

CR0012 – TAFI Functionality via ECTA Interface

**Status**: Jill (AT&T) advised this request could be canceled.

CR0018 – USOC Segmentation

*Status:* The CLEC USOC Manual can be downloaded from the web with the pdf format for read/printing purposes. The .csv file can be downloaded and manipulated. Change Control continuing investigation for res/bus indicators.

CR0027 – FOC on ReqTyp CB not displaying listing order information (manual orders) *Status:* Provided BST response on 6-9 to originator for review and feedback.

CR0028 – Document LSOG 2 & 4 Differences

*Status*: Provided BST response to originator 6-8-00 for review and feedback. Too costly and labor intensive for BST to create and maintain. The LSOG forms are the property of ATIS. BellSouth does not establish the differences. The BBR-LO is the tool to use for populating the LSR for LSOG 4. Shamone (ITC Deltacom) to check with Mary Conquest for status.

CR0033 – EDI Multiple ReqTyp Enhancement

Status: Pending Clarification for examples of what is submitted manually today.

CR0040 – Order Tracking Request

Status: Provided BST response to originator on 6-21-00 for review and feedback. Change Control to confirm if order tracking information would be provided real time. Jill (AT&T) to also review BST response to see if she has additional questions. Jill advised there is a LSR report that reflects all the order tracking information they are requesting; however the information is not real time. If it is confirmed that the tracking information would be real-time and if there are no additional issues/concerns, this CR will be added to the prioritization list for the 6/28 meeting.

#### CR0044 – LENS Calculate Due Date Enhancement

**Status:** Pending Clarification for additional information.

#### CR0046 – EDI Reject Process Modification

*Status:* Provided BST response to originator on 6-9-00 for review and feedback. Currently in 1<sup>st</sup> level escalation. Fatal rejects were designed to prevent delays in the processing of the LSR. If these rejects were reduced or removed, the LSR could further delay the process by containing incomplete required fields which would cause the LSR to have to be re-submitted numerous times and could impact systems on the backend, thereby causing the LSR to be rejected later in the process. 1<sup>st</sup> level escalation response due 6-26-00.

#### CR0052 – WSOP Field Requirements

*Status* – Provided BST response to originator 6-9-00 for review and feedback. The WSOP field is an optional field but is only required if there is working service at the end user location and the CLEC does not want to use that service. The CLEC has the option to indicate how the working service should be processed.

#### CR0053 - CLEC Ordering Guide - LSOG 4

*Status*: Pending Clarification for recommendations on improvements to the BellSouth Business Rules-Local Ordering guide.

#### CR0058 – Fraud Management Process

**Status**: Jill (AT&T) advised this request could be canceled. It has been determined by AT&T's Account Team that AT&T's Interconnection Agreement will handle the 1st part of the change request. The 2<sup>nd</sup> part of the request should be handled through AT&T's Account Team since it has been determined this is not within the scope of the Interim Change Control Process.

#### CR0065 - Add LENS 6.3 Tutorial

Status: Change Control to follow up with Trivergent to see if request is still needed.

#### CR0086 – Ordering EELs via ASR

**Status:** Tyra (WorldCom) advised this request could be canceled since it is a duplicate of ORD030200\_001. ORD030200\_001 will be changed to reflect originators of both AT&T and WorldCom.

CR0088 – Unbundled Terminating Wire (UNTW) Loop Service requests via EDI

**Status**: Currently being reviewed for acceptance.

The following change requests are in "Pending" status and will be prioritized at the June 28, 2000 Change Review meeting:  • EDI0812990003 - 411 Drops • EDI0812990004 - One LSR to change the main account number on "J" REQTYP • EDI0812990005 - Handling of Remaining Lines when main account is migrating • TAG0812990001 - Provide CFA and NC/NCI via TAG Pre-Order • EDI0812990007 - Lift LEAN/LEATN restrictions • TAG0812990003 - Parsed CSR • EDI121599001 - TN vs. RSAG validation • EDI02090001 - Electronically Order Routing to OS/DA • EDI030300_001 - BST Test Environment • CR0002 - Pre-Order/Order Business Rule Discrepancies • CR0003 - RPON Business Rules and Error Messages • CR0014- LENS Screen Change on Change Orders • CR0015 - LENS - ACT of C - Change Basic Class of Service • CR0016 - Service Inquiry Enhancement for SL1, SL2, DS0, DS1 and ISDN loops • CR0020 - View Multiple CSRs Simultaneously • CR0029 - Partial Migration of UNE Loops (ReqTyp A) • CR0030 - UNE to UNE Migrations • CR0031 - Change Listing Account in LENS • CR0038 - TOS Field on LSR ReqTyp J (TCIF 9) • CR0042 - Open IWBAN Field on EU Form • CR0045 - LENS 6.3 Conversion As Is - Not Stripping Non-Resellable USOCs • CR0047 - Display Enhanced MemoryCall Access Number in LENS • CR0062 - Open ReqTyp P/2 <sup>nd</sup> TOS of E to identify Centrex Services (manual) • CR0078 - Extended Loops via EDI
<ul> <li>CR0045 – LENS 6.3 Conversion As Is – Not Stripping Non-Resellable USOCs</li> <li>CR0047 – Display Enhanced MemoryCall Access Number in LENS</li> <li>CR0062 – Open ReqTyp P/2<sup>nd</sup> TOS of E to identify Centrex Services (manual)</li> </ul>

#### **Scheduled**

# **Change Requests**

The following Change Requests are scheduled for upcoming releases:

- CR0022 Matrix for Issue 9 Flow-through 6/30/00 BBR-LO update (target)
  - EDI0812990001 Electronic ordering for unbundled XDSL loops Rel. 7.0 (7/00 target)
  - TAG0812990002 DSL Capability Rel 7.0 (7/00 target)
  - OSS011300\_001 LNA of G for LENS Rel 7.0 (7/00 target)
  - CR0071 ECCKT data on FOC/CN with CLS or CLF Rel 7.0 (7/00) Target
  - CR0073 Return ported number on FOC/CN Rel 7.0 (7/00) Target
  - CR0074 TAG is requiring the EU-Address in error for ReqTyp E, ACT of C Rel 7.0 Target (7/00)
  - CR0075 LESOG is clarifying for 1MBFE in error Rel 7.0 Target (7/00)
  - CR0077 Subscription Version Cancellations Targeted for 8/27/00
  - LSR0623990001 Redirection of UNE LSRs in the LCSC Targeted for 9/17/00
  - CR0084 TAG 2.2.0.8 Security Exception Error Defect Targeted for Rel. 7.0 (7/00)
  - CR0090 EDI/TAG LSR Auto-Clarify Targeted for LNP Release 4.2 on 7/9/00.

# Implemented Change Requests

- CR0054 Versioning Defect 5.23.00 implemented 5/24/00.
- TAG011700\_001 LNA of G implemented 6/1/00.

The following change requests were implemented with Release 6.4 on 6/17/00:

- CR0060 KY NPA Split (606/859)
- CR0061 NC Overlay for 704/980

# Canceled Change Requests

The following change requests were canceled during May 2000:

CR0025 - Clarification of ATN Usage Rules - clarification only

CR0032 - TN Reservation - canceled by originator

CR0034 – ACT code "T" (EUMI Field) – clarification only

CR0035 - One Page SUP for DD Changes - to be included in a future request

CR0036 – Transfer of Call Options – INP REQTYP B – clarification only

CR0037 – AIN Internet Call Waiting – new product offering

 $CR0041-Documentation\ of\ Interface\ Changes\ and\ Releases-Jill\ (AT\&T)\ confirmed\ this\ request$ 

could be canceled since this is a BellSouth business practice

CR0048 - Fields that can not be changed on a SUP - clarification only

## New Defect Change Requests (Type 6)

The following defect change requests statuses are provided:

- CR0063 Incorrect Call Forwarding number given for Memory Call (BellSouth) *Status:* Open The defect was unable to be re-created. System test revealed the system is working properly.
- CR0066 Invalid USOC for Basic Class of Service Format-SAE 434 II CREX7/TN (AT&T) *Status:* Scheduled BellSouth has determined that this request is not a defect as the system is operating according to the baselined requirements, however due to the nature of this request and its potential impact to other CLECs, BellSouth will implement this as an expedited feature, which will allow the CREX7 to work with Port/Loop Combos. This feature is scheduled for Release 7.0.
- CR0067 Call Return invalid with class of service USOC UEPRX (AT&T) *Status:* Implemented A defect was discovered and the rate database has been provisioned to allow Call Return to work with the UEPRX/UEPRL effective 6/2/00.
- CR0068 Pipe-cross USOC defect (AT&T)

**Status:** Open - This was determined not to be a defect in the LNPGW system. The LNPGW is responding/reacting to the LSR based on what is populated on the CSR. However, there is apparently a gap in requirements and BellSouth will open a change request to modify the requirements.

• CR0069 – Reserving telephone numbers (BellSouth on behalf of Adelphia)

*Status:* Open – This is not a defect. The ATLAS system is working according to the baselined requirements.

• CR0070 – Call Forwarding USOC Defect (AT&T)

*Status:* Open - BellSouth determined this not to be a defect. The USOC populated is not valid with the FID provided. The USOC GCE is call forwarding busy line, the CFND FID with RCYC is for call forwarding don't answer. Waiting on CLEC to inform when request can be closed.

 CR0072 – LEO SHOULD PULL THE BAN1 FROM THE SERVICE ORDER AND SEND BACK ON THE FOC/CN (BellSouth)

Status: Verified - This has been determined as a defect and has been targeted for a future release.

 CR0076 - LESOG IS FAILING TO GENERATE PORT SIDE OF ORDER WHEN ADDING LINE (BellSouth)

**Status:** Verified - This has been determined to be a defect and has been targeted for a future release.

• CR0079 - TAG IS REQUIRING "INIT" (BellSouth)

*Status:* Open – BellSouth determine that this request is not a defect. The system works per requirements.

• CR0080 - LESOG is failing to issue Port Loop Combo accurately (BellSouth)

*Status:* Verified - Electronic System Support (ESS) has determined that this is a defect and will be corrected in a future release.

CR0081 - LESOG is populating an incorrect due date interval on SL1; ACT of A; (ISSUE 9) (BellSouth)

*Status:* Open – BellSouth is still investigating internally using a testing environment..

• CR0082 – LEO IS FAILING TO EDIT FOR LOCQTY (BellSouth)

Status: Open – BellSouth requested further clarification from originator.

• CR0083 – CUSTOMER SERVICE RECORD ERROR MESSAGE (Advanced Tel)

Status: Open – BellSouth has requested further clarification from originator.

• CR0089 – RESERVING NUMBERS IN LENS (Advanced Tel)

*Status:* Open – BellSouth has requested further clarification from originator.

• CR0087 – "C" Order Process for UNE P – (Sprint)

*Status:* Open – This request was originally sent as a Type 5 but was re-classified at the originator's request. Still under investigation.

Report of System Outages	The following Type 1 System outages have occurred since the last Status Meeting:  LENS - 6  TAG - 2  CSOTS - 1	
	Details of each outage are posted on the Change Control Website at	
	www.interconnection.bellsouth.com.	
Release Management Status	The target date for Release 7.0 has changed. Release 7.0 will not be implemented on 7/01. Change Control will advise CLEC community of new target date as soon as it becomes available.  Targeted features for Release 7.0:	
	• EDI0812990001 – order xDSL unbundled electronically	
	TAG0812990002 – mechanize the SI process for xDSL loops	
	• OSS011300_001 - LNA of G for LENS	
	CR0071 - LEO Sending ECCKT data on FOC/CN in absence of CLS or CLF	
	CR0073 - LEO should pull ported number & return on FOC/CN	
	CR0074 – TAG is requiring the End User Address in error for ReqTyp E ACT of C	
	CR0075 – LESOG is clarifying for 1MBFE in error  CR0004 – TAG 2.2.0.8.5 – it. F. – D. f. – t. – D. f. –	
	CR0084 – TAG 2.2.0.8 Security Exception Error Defect	
Upcoming Meetings	The Change Review Meeting is scheduled for <b>Wednesday</b> , <b>June 28</b> , <b>2000</b> .	
g.	The Change Review Meeting package was distributed to CLECs June 19, 2000.	
	The next Monthly Status call is scheduled for <b>July 26, 2000</b> . Conference bridge telephone number is <b>205/970-3743</b> , access code <b>4736</b> . Conference call is from 9:30 – 11:30 AM Eastern.	
Issues – Interim Change Control Process	1) CSM submitting change requests on behalf of CLEC. Change Control is currently copying the CCCM on the Acknowledgment Notification. Should CCP continue with this process, or should CSM refer CLEC to CCCM?	
	CLECs advised to continue with the process of copying the CCCM on the notifications if a request is submitted by a CSM on behalf of the CLEC. Account Teams should also be able to submit requests on behalf of CLECs.	
	2) Posting of CRs on the web – "2000 Change Requests" vs. "Implemented Change Requests".	
	Cheryl Storey explained that the CRs on the web are placed in the "2000 Change Requests"	
	section until they are implemented. Then they are moved to the "Implemented Change Requests" section of the web. CLECs were okay with this process.	
	3) Web – new "Updates" section. Steve Hancock advised that we have added an "Updates" section to the first page of the Change	
	Control web site. This includes at a weeks glance of what changes/additions have been made to the web site. The section updated is reflected and there is a hyperlink to that section.	
	4) Web – sections password protected.  The Release Schedule and Meeting Minutes have been password protected on the web site. The password will change quarterly. Change Control will send a notice out each quarter with the	
	password information.	
	5) Trial of Interim CCP ends July 17, 2000	
	Valerie Cottingham mentioned that the trial period ends July 17. At the July monthly status meeting Change Control will be asking for a vote from the CLEC community to make the Interim process a final baselined document. Improvements will continue to be made as we move forward.	

The CLECs advised they would like to finalize the expedited feature process before we vote on the baselined CCP document. The plan is to meet mid-July to discuss the Expedited Feature process. 1) Owner: BellSouth (OPEN) **Action Items** BellSouth developing verbiage for Interim CCP guide regarding maintaining two issues (versions) at all times. Verbiage will be presented to CLECs for input. 2) Owner: BellSouth (OPEN) Expedited Feature process. BellSouth will conduct conference call with CLECs mid-July to discuss/finalize expedited feature process. 3) Owner: BellSouth (OPEN) BST to investigate the communication of the test window for when new releases are implemented. 4) Owner: BellSouth (OPEN) Change Control to coordinate conference call with BST and interested CLECs regarding ordering loops/EELS via the ASR21. 6) Owner: BellSouth (OPEN) Change Control to provide information to the CLEC community regarding the conversion spreadsheet available to convert access EELS to UNE EELS. 7) Owner: BellSouth (OPEN) Change Control to provide information on how BST is going to handle LSR0623990001redirection of UNE LSRs in the LCSC. 8) Owner: BellSouth (OPEN) Change Control to confirm if the ordering tracking information for CR0040 would be real-time. 9) Owner: BellSouth (OPEN) Change Control to check with Renae Stewart on CR0080 to see if this change has been implemented. 10) Owner: BellSouth (OPEN) Change Control to check for a CR submitted by AT&T on 6-19-00 regarding DFDT on FOC. 11) Owner: BellSouth (OPEN) Change Control to provide beta testing information for XDSL to CLEC community.