
BellSouth Interconnection Services

675 West Peachtree Street
Atlanta, Georgia 30375

Carrier Notification**SN91081733**

Date: April 14, 2000
To: Competitive Local Exchange Carriers (CLECs)
Subject: BellSouth Change Control Process (CCP) Web Site

Effective Monday, April 17, 2000, BellSouth will implement its Interim CCP. This process will allow BellSouth and CLECs to manage requested changes to the BellSouth Local Interfaces. The Interim CCP will also provide for the identification and resolution of issues related to Change Requests.

In an effort to provide enhanced communication to the CLEC community, BellSouth will implement a new Web site for the Interim CCP. This new Web site will contain general information about Interim CCP, all documentation, including appropriate Change Request forms. The Web site will also provide data regarding current status of Change Requests, system outage log and defect notifications. The new Web site will be available on Monday, April 17, 2000, and will be located at the following address:

<http://www.interconnection.bellsouth.com/markets/lec/ccp>

Since the Interim CCP may be new to some CLEC participants, a Power Point training presentation is available under the "Processes" section of the CCP Web site at the address detailed above.

In addition, Interim CCP will begin email notification for system outages and defect notification. Currently, e-mail notification is sent to those CLECs that have registered with BellSouth to participate in the Interim CCP. To join Interim CCP, complete the User Registration Form, RF1874, located on the CCP Web site and send via email or fax to Interim CCP's mailbox at change.control@bridge.bellsouth.com. BellSouth encourages all CLECs to manage the subscription of their appropriate participant for email notification. It is BellSouth's goal to provide the most accurate and timely notification to its CLEC customers.

Please contact your BellSouth account team representative with any questions.

Sincerely,

ORIGINAL SIGNED BY JIM BRINKLEY

Jim Brinkley – Senior Director
Interconnection Services