## **Glossary of Terms**

- **API -** Application Programming Interface.
- **ATIS** Alliance for Telecommunications Industry Solutions.
- BCCM BellSouth Change Control Manager.
- **BFR** BonaFide Request.
- **BOC** Bell Operating Company.
- **CCCM** CLP's Change Control Manager.
- **CCP** Change Control Process.
- **CLP** Competing Local Provider.
- **CORBA** Common Object Request Broker Architecture.
- **CSOTS** CLEC Service Order Tracking System.
- **CSR** Customer Service Record.
- **DOE** Direct Order Entry.
- **EC-CPM** Exchange Carrier-Common Presentation Manager.
- **ECS** Electronic Communications Support group.
- **ECIC** Electronic Communications Implementation Committee.
- **ECTA** Electronic Communications Trouble Administration.
- **EDI** Electronic Data Interchange.
- **EICCP** Electronic Interface Change Control Process.
- **FCC** Federal Communication Commission.
- FID Field Identifier.
- FUEL FID USOC Editing Library.
- **GUI** Graphical User Interface.

- **ICS** Interconnection Services.
- LAN Local Area Network
- LCSC Local Carrier Service Center.
- **LENS** Local Exchange Navigation System.
- LEO Local Exchange Ordering system.
- **LESOG** Local Exchange Service Order Generator.
- **LPIC** Local Presubscribed Interexchange Carrier.
- **LSOG** Local Service Ordering Guidelines.
- **LNP** Local Number Portability.
- **LSR** Local Service Request.
- **OBF** Ordering and Billing Forum.
- **OCN** Operating Company Name.
- **OS/DA** Operator Service / Directory Assistance.
- **OSS** Operations Support Systems.
- **PF** Pending Facilities.
- **PIC** Presubscribed Interexchange Carrier.
- **PON** Purchase Order Number.
- **POTS** Plain Old Telephone Service.
- **RNS** Regional Negotiation System.
- **ROS** Regional Ordering System.
- **SOCS** Service Order Communications System.
- **SOER** Service Order Edit Routine.
- **SOLAR** Service Order Language Analysis Routine.

- **TAFI** Trouble Analysis and Facilitation Interface.
- **TAG** Telecommunications Access Gateway.
- **TCIF** Telecommunications Industry Forum.
- **UNE** Unbundled Network Element.
- **USOC** Universal Service Order Code.
- **WFA** Work Force Administration.