

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

GLEN AND PATRICIA A. DAMRON)	
)	
COMPLAINANTS)	
V.)	CASE NO.
)	2013-00008
LOUISVILLE GAS AND ELECTRIC COMPANY)	
)	
DEFENDANT)	

ORDER

On January 17, 2013, Louisville Gas and Electric Company ("LG&E") filed a motion for an extension of time to file its Answer to the Complaint of Glen and Patricia A. Damron. In support of its motion, LG&E states that additional time is needed for it to provide a complete response to the issues contained in the Complaint. It requests that the Commission issue an Order granting an extension of time through January 31, 2013 in which to file its Answer.

On January 24, 2013, the Complainants filed a revised and amended Complaint against LG&E, a copy of which is attached hereto.

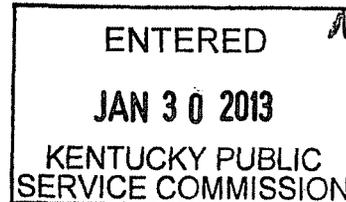
Based on LG&E's motion, the revised and amended Complaint of the Complainants, and being otherwise sufficiently advised, the Commission finds that the Complainants should be allowed to amend their Complaint and LG&E's motion for an extension of time should be granted. However, due to the revised and amended

Complaint, LG&E should have ten days from the date of this Order to respond to the matters in the revised and amended Complaint.

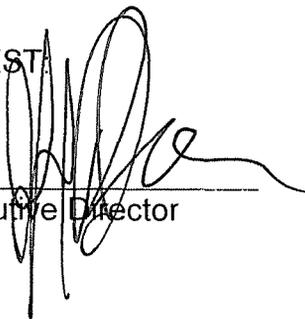
IT IS THEREFORE ORDERED that:

1. The revised and amended Complaint shall be accepted and filed.
2. LG&E's motion for an extension of time is granted and LG&E shall satisfy the matters complained of or file a written Answer to the revised and amended Complaint no later than ten days from the date of this Order.

By the Commission



ATTEST:


Executive Director

2013-00008

RF

1/22/13

COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:

GLEN & PATRICIA A. DAMRON
(Your Full Name)

COMPLAINANT

VS.

LG & E
(Name of Utility)

DEFENDANT

Revised/amended
Additional data
on overcharge for
electrical usage.
Enclosure Jan. 16, 2013
LG&E bill.

RECEIVED

JAN 24 2013

PUBLIC SERVICE
COMMISSION

COMPLAINT

The complaint of GLEN DAMRON respectfully shows:
(Your Full Name)

(a) PATRICIA A. DAMRON
(Your Full Name)

3605 TEN BROECK WAY
LOUISVILLE, KY 40241
(Your Address)

(b) LG & E
(Name of Utility)

820 W. BROADWAY, LOU., KY 40202
(Address of Utility)

(c) That #1 LG&E Overcharged me in
(Describe here, attaching additional sheets if necessary,

the amount of \$3548.79 due to
the specific act, fully and clearly, or facts that are the reason

a defective electric meter. Details
and basis for the complaint.)

attached. And #2 LG&E owes me

Continued on Next Page



a PPL company

Customer Service:
Telephone Payments:

1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET)
1-502-589-1444; press 1-2-3
(24 hours a day; \$2.95 fee)
Open Mon-Fri 8 a.m. to 5 p.m. ET
www.lge-ku.com (24 hours a day)

Walk-In Center:
Online Customer, Self-Service:

DUE DATE	Pay This Amount
02/13/13	\$268.95

Late Payment Fees will be applied to current charges if the current amount due is not received in full by the payment due date on this bill even if payment arrangements have been made.

Averages for Billing Period	2013 This Year	2012 Last Year
Average Temperature	40°	41°
Number of Days Billed	33	33
Electric/kwh per day	36.5	62.3
Gas/ccf per day	6.0	5.8

71% over charge

This latest bill clearly demonstrates the lge&e was overcharging us on our electrical usage.

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	GLEN DAMRON
Service Address:	3605 Ten Broeck Way LOUISVILLE KY
Next Read Will Occur:	02/14/13 - 02/19/13
Date Bill Mailed:	01/17/13 (Meter Read Portion 12)

BILLING SUMMARY	
Previous Balance	202.59
Payment(s) Received 12/15 - 1/16	-202.59
Balance as of 1/16	0.00
Current Electric Charges	109.04
Current Gas Charges	159.91
Current Charges as of 1/16	268.95
Total Amount Due	268.95

ELECTRIC CHARGES

Rate Type: Residential Electric Service	Meter Reading Information
Basic Service Charge (\$8.50 x 17/33 Days) 4.38	Meter # 801679
Basic Service Charge (\$10.75 x 16/33 Days) 5.21	Actual Reading on 1/16/13 16938
Energy Charge (\$0.07242 x 612 kWh) 44.32	Previous Reading on 12/14/12 15732
Energy Charge (\$0.07439 x 594 kWh) 44.19	Current kwh Usage 1206
Electric DSM (\$0.00300 x 1,206 kWh) 3.62	Meter Multiplier 1
Electric Fuel Adjustment (\$0.00515 x 1,206 kWh) 6.21	Metered kwh Usage 1206
Environmental Surcharge (0.800% x \$107.93) 0.86	
Home Energy Assistance Fund Charge 0.25	
Total Electric Charges \$109.04	

GAS CHARGES

Rate Type: Residential Gas Service	Meter Reading Information
Basic Service Charge (\$12.50 x 17/33 Days) 6.44	Meter # 143092
Basic Service Charge (\$13.50 x 16/33 Days) 6.55	Actual Reading on 1/16/13 5145
Gas Distribution Charge (\$0.22396 x 102 ccf) 22.84	Previous Reading on 12/14/12 4944

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

\$268.95 will be deducted from your bank account on payment due date

Account Number	Payment Due Date	Pay This Amount	Amount Due After Due Date	Winter Help Donation	Amount Enclosed
[REDACTED]	02/13/13	\$268.95	\$277.02		\$*****

Check here if plan(s) requested on back of stub

OFFICE USE ONLY:
MRU12832026, G000000
P202.59
PF:Y eB:P



a PPL company
PO BOX 9001960
LOUISVILLE, KY 40290-1960

RECEIVED
JAN 19 2013

#101613893 3#
110011922 01 AV 0.350
GLEN DAMRON
3605 TEN BROECK WAY
LOUISVILLE KY 40241-2497



PRINTED ON RECYCLED PAPER
Rev. 12.12.11

Service Address: 3605 Ten Broeck Way

copy PSC & LG & E (Allison K. Sturgeon) 1/22/13

GAS CHARGES (cont)

Gas Distribution Charge (\$0.26419 x 99 ccf)	26.15	Current ccf Usage	201
Gas Supply Component (\$0.42501 x 201 ccf)	85.43	Meter Multiplier	1
Weather Normalization Adjustment (\$0.22396 x 17.035 ccf)	3.82	Metered ccf Usage	201
Weather Normalization Adjustment (\$0.26419 x 17.803 ccf)	4.70		
Gas DSM (\$0.01307 x 201 ccf)	2.63		
Gas Line Tracker (\$2.27 x 16/33 Days)	1.10		
Home Energy Assistance Fund Charge	0.25		
Total Gas Charges	\$159.91		

BILLING INFORMATION

Late Charge to be Assessed After Due Date \$8.07

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 2,412 pounds of CO₂ (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our website at www.lge-ku.com/savingenergy for energy-saving tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.lge-ku.com or call our Customer Service Department.

New enrollment only - Please check box(es) below and on front of stub.

- Budget Plan
- I would like to enroll in Demand Conservation.
- Auto Pay change request (voided check must be provided)

Please deduct my Auto Pay Payment from a new Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____



Lonnie E Bellar
VP - State Regulation an
Louisville Gas and Electric Company
220 W. Main Street
P. O. Box 32010
Louisville, KY 40202

Glen and Patricia A. Damron
3605 Ten Broeck Way
Louisville, KENTUCKY 40241

Honorable Allyson K Sturgeon
Senior Corporate Attorney
LG&E and KU Energy LLC
220 West Main Street
Louisville, KENTUCKY 40202