### COMMONWEALTH OF KENTUCKY

### BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

SOUTH CENTRAL BELL TELEPHONE COMPANY'S )
REQUEST FOR DEVIATION FROM REGULATION )
KAR 5:061, SECTION 11(1) AND (2) AND ) CASE NO. 9568
SECTION 28(4) PURSUANT TO KAR 807 )
5:061, SECTION 31

### ORDER

In the above mentioned case, South Central Bell Telephone Company ("SCB") has requested a deviation from 807 KAR 5:061, Sections 28(4) and 11(1) and (2).

The Commission finds that the SCB PSC Service Objectives Reports for the periods January-December 1985 (pages 1 and 2) (Appendix A) and January-May 1986 (pages 1 and 2) (Appendix B) should be entered into the record in this case. In support of its finding the Commission states that the information contained in the above said documents is highly relevant in review of this case as it contains SCB's prior performance with regard to the above mentioned regulations.

IT IS THEREFORE ORDERED that:

1. Appendix A and B to this Order be entered into the case file of Case No. 9568.

Done at Frankfort, Kentucky, this 7th day of July, 1986.

PUBLIC SERVICE COMMISSION

Ruhil D. I Jeman-f	
Chairman	
Jank 1	•
Wice Chairman	
James II Williams	
Commissioner	r

ATTEST:

Secretary

APPENDIX A

## SOUTH CENTRAL BELL TELEPHONE COMPANY

## PSC Service Objectives Report

Pursuant to 807 KAR 5:061 E, Section 3 (30)

East Louisville West	Kentucky	16(1)	Louisville Frankfort Winchester Owensboro Paducah	Kentucky	11(6)	Louisville Frankfort Winchester Owensboro Paducah	Kentucky	11 (1 and 2)	Section of Regulation
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222 222	196	s Receiving sy Hour).	34217	97	Made and /	55 94 55 94 55 94 55 94	53 89	for Regular Servi	May
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		95			94		٠	90	Objective

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APPENDIX A

## PSC Service Objectives Report

Page 2

Louisville Prankfort Winchester Owensboro Paducah	Kentucky	28(4)	25(2) Kentucky	19 Kentucky 100	East Louisville West	16(2)	Section of Regulation
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83 83 83 83	85	e Troubles, Twenty-fou Later Time.	Service	Calls Offered an All Trunks 99 99	<b>555</b>	(D)	May
86 89 86	76	z			988	8 25	June
2222	35	ot Requiring (24) Hours of	Answered wi	to Toll Connecting Busy Condition. 99 100 99	555	without Er al Dialing	July
83 71 83	;		within T	nectin ion. 99	1000	Encountering Area (1)	Aug.
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8228	83	ble r	100	â	555	ll Busy Hot	Dec.
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### APPENDIX B

# SOUTH CENTRAL BELL TELEPHONE COMPANY 1986 PSC Service Objectives Report Pursuant to 807 KAR 5:061 K, Section 3 (30)

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		) Secon			Which Are Met,			eithin	Oct.
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		luding			Except for			Days and	Dec.
		<b>9</b> 5			94			<b>8</b>	Objective

APPENDIX B

### PSC Service Objectives Report Page 2

Louisville Frankfort Winchester Owensboro Paducah	 Kentucky	28(4)	<b>Kentucky</b>	15(2)	entucky	<b>G</b>	uisville est	ntucky	(2)	ition of
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		s, Not I ur (24) e.		e Answ					ted Will	June
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