## COMMONWEALTH OF KENTUCKY

## BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

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> THE AUTHORITY OF LOUISVILLE GAS AND ELECTRIC COMPANY TO ESTIMATE BILLS

CASE NO. 8975

## ORDER

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On January 26, 1984, the Louisville Gas and Electric Company ("LG&E") filed a request, pursuant to 807 KAR 5:006 Section 24, for authority to deviate from its rules to permit customer bills based on estimated meter readings when LG&E experiences difficulties which make actual meter readings impossible or impracticable. LG&E states that estimating bills is a necessary part of the business of a utility and that it employs sophisticated computer techniques which enable bills to be estimated with considerable accuracy. Estimated bills provide LG&E with a regular cash flow and benefit ratepayers who might otherwise not be able to pay for 2 or more months usage at one time.

LG&E refers to its General Rule No. 19, contained in its filed tariffs, as authority to render estimated bills when it is "unable to read a customer's meter after reasonable effort." Since General Rule No. 19 can be interpreted to permit estimated bills only when a customer's action or inaction prevents an actual meter reading, LG&E believes a deviation is necessary to avoid such an interpretation.

The Commission is of the opinion and hereby finds that LG4E has demonstrated that good cause exists to deviate from its tariffs to permit estimated bills when LG4E experiences difficulties making actual meter reading impossible or impracticable.

IT IS THEREFORE ORDERED that LG&E be and it hereby is granted bills LG&E'S deviation to estimate customers' when a reading impossible circumstances actual meter or make impracticable.

IT IS FURTHER ORDERED that with 30 days of the date of this Order, LG&E shall file a revised tariff to reflect the deviation granted herein.

Done at Frankfort, Kentucky, this 9th day of February, 1984.

PUBLIC SERVICE COMMISSION ehairman Chairman Commissione

ATTEST:

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