

COMMONWEALTH OF KENTUCKY
BEFORE THE UTILITY REGULATORY COMMISSION

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In the Matter of

LESLIE COUNTY TELEPHONE COMPANY)
ELIMINATION OF HELD ORDERS FOR)
SERVICE)

CASE NO. 7994

SHOW CAUSE ORDER

The Commission is concerned that numerous complaints have been received from applicants for telephone service from Leslie County Telephone Company in which the applicants contend that the Company is apparently either unwilling or unable to provide a reasonable date by which telephone service will be installed. Investigation and continued requests by Commission Staff have resulted in some applicants being given dates by which they may expect service, but the Company continues to be reluctant to provide such dates to other applicants.

The Commission currently has (17) requests from applicants for telephone service from the Company, of which dates range from (90 days) to (October 31) have been provided in (6) of these complaints. However, (11) applicants for service still have not received a reasonable date by which they can expect service.

The Commission finds that in view of the above facts and the complaints received a severe deficiency exists that should be corrected.

IT IS THEREFORE ORDERED That Leslie County Telephone Company appear at the office of the Commission in Frankfort, Kentucky on November 12, 1980, at 1:30 p.m., Eastern Standard Time and show cause, if any it can, why it should not be required to provide reasonable expected service dated immediately, and subsequently provide telephone service by those dates.

Done at Frankfort, Kentucky, this 14th day of October, 1980.

UTILITY REGULATORY COMMISSION

For the Commission

ATTEST: