COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

JASON KREMER	)	
	)	
COMPLAINANT	)	
	)	CASE NO.
V.	)	2026-00254
	)	
DUKE ENERGY KENTUCKY, INC.	)	
	)	
DEFENDANT	)	

O R D E R

This issue arises from a complaint filed on August 31, 2026, by Jason Kremer against Duke Energy Kentucky, Inc. (Duke Kentucky) regarding natural gas service to 7857 Alexandria Pike, Alexandria, Kentucky 41001.

In its September 23, 2026 Order, the Commission found the complaint filed by Mr. Kremer did not state fully, clearly, and with reasonable certainty an act or omission by Duke Kentucky of which failure to comply is alleged.[1] Nor did Mr. Kremer allege a violation of a regulation, Commission Order, tariff or statute by Duke Kentucky.[2] In addition, the Commission found that Mr. Kremer's complaint failed to comply with Kentucky law and the requirements of 807 KAR 5:001, Section 4(4), applicable to representation of a business before a state administrative agency.[3]

[1] Order (Ky PSC Sep. 23, 2026) at 2.

[2] Order at 3.

[3] Order at 3.

The Commission further found that Mr. Kremer should be afforded the opportunity to amend his complaint within 20 days of the date of service of the Order.[4] No record existed that service of the Order had been attempted or perfected by the original 20 day deadline, so the Order was re-sent on October 14, 2026. On October 22, 2026, service was attempted upon Mr. Kremer at the address listed in the complaint and attached as an Appendix to this Order.

To date, an amended complaint has not been filed into the record in this case by Mr. Kremer. Accordingly, the complaint should be dismissed without prejudice and the case closed. A copy of this Order should be served through the U.S. Postal Service, Certified Mail, Return Receipt Requested, and First-Class Mail upon Mr. Kremer at the address listed in the complaint.

IT IS THEREFORE ORDERED that:

1. The formal complaint filed by Mr. Kremer is dismissed without prejudice.

2. A copy of this Order shall be served on Mr. Jason Kremer, by U.S. Postal Service, Certified Mail, Return Receipt Requested, and First-Class Mail at 7855 Alexandria Pike, Suite A, Alexandria, Kentucky 41001. Service shall be considered complete on the first day the U.S. Postal Service attempts delivery of the certified mail.

3. This case is closed and removed from the Commission's docket.

[4] Order at 3-4.

Entered on this 25th day of November, 2026.

PUBLIC SERVICE COMMISSION

Angie Hatton
Chair

Mary Pat Regan
Vice Chair

Andrew W. Wood
Commissioner

Barry L. Mayfield
Commissioner

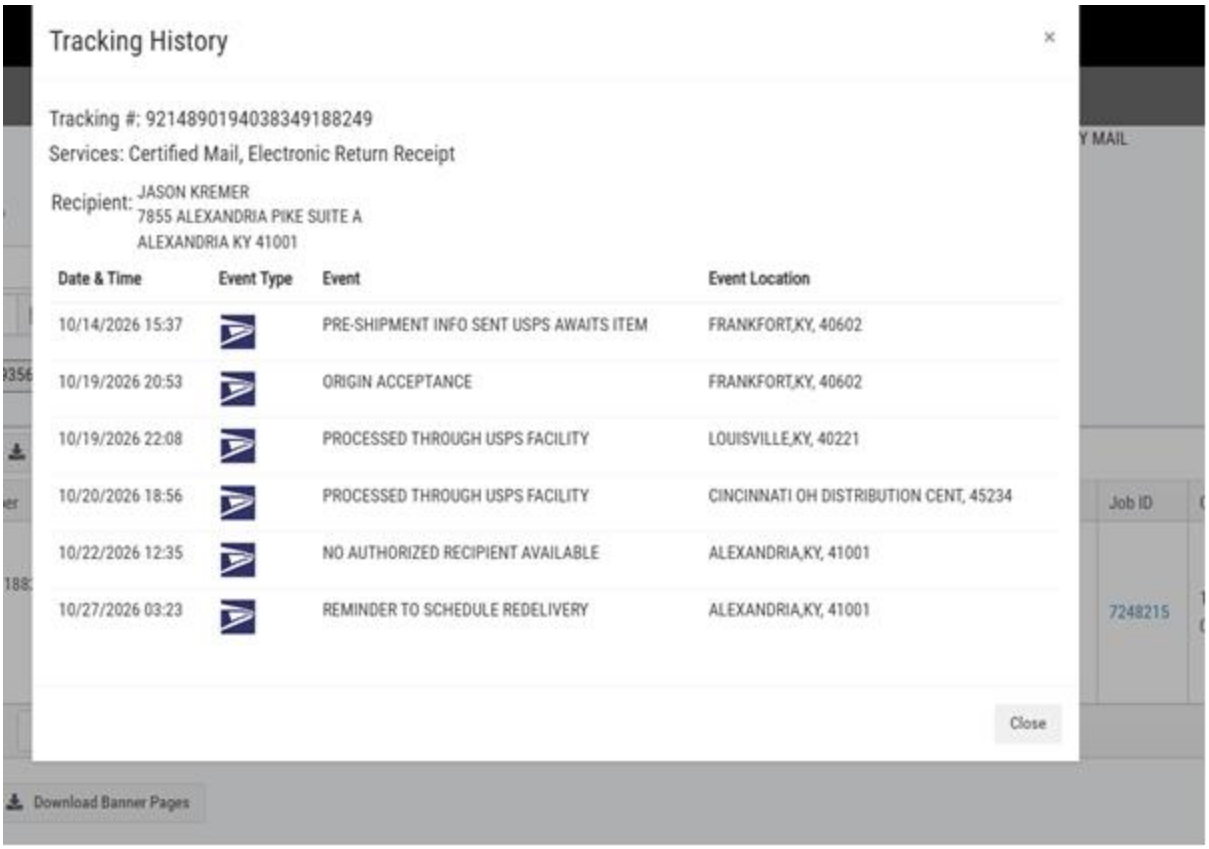
ATTEST:

Justin McNeil
Executive Director

APPENDIX

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE COMMISSION IN CASE NO. 2026-00254 DATED NOV 25 2026

ONE PAGE TO FOLLOW


Tracking History
Tracking #: 9214890194038349188249
Services: Certified Mail, Electronic Return Receipt
Recipient: JASON KREMER
7855 ALEXANDRIA PIKE SUITE A
ALEXANDRIA KY 41001
Date & Time
Event Type
Event
Event Location
10/14/2026 15:37
PRE-SHIPMENT INFO SENT USPS AWAITS ITEM
FRANKFORT,KY, 40602
10/19/2026 20:53
ORIGIN ACCEPTANCE
FRANKFORT,KY, 40602
10/19/2026 22:08
PROCESSED THROUGH USPS FACILITY
LOUISVILLE,KY, 40221
10/20/2026 18:56
PROCESSED THROUGH USPS FACILITY
CINCINNATI OH DISTRIBUTION CENT, 45234
10/22/2026 12:35
NO AUTHORIZED RECIPIENT AVAILABLE
ALEXANDRIA,KY, 41001
10/27/2026 03:23
REMINDER TO SCHEDULE REDELIVERY
ALEXANDRIA,KY, 41001
Close
Job ID
7248215
Download Banner Pages

Service List for Case 2026-00254

Jason Kremer
7855 Alexandria Pike
Suite A
Alexandria, KY 41001

* Duke Energy Kentucky, Inc.
139 East Fourth Street
Cincinnati, OH 45202

* Denotes served by Email