COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

SHAWN MARTIN	)	
	)	
COMPLAINANT	)	
	)	
V.	)	CASE NO. 2026-00117
	)	
SALT RIVER ELECTRIC COOPERATIVE CORPORATION	)	
	)	
	)	
DEFENDANT	)	

O R D E R

Salt River Electric Cooperative Corporation (Salt River Electric) is hereby notified that it has been named as a Defendant in a formal complaint filed on May 4, 2026, a copy of which is attached as Appendix A to this Order and incorporated herein. Subsequently, on July 28, 2026, the Complainant, Shawn Martin, filed supplemental information to the original complaint into the case record, a copy of which is attached as Appendix B to this Order.

The Commission finds that pursuant to 807 KAR 5:001, Section 20, Salt River Electric should satisfy the matters complained of or file a written answer to the complaint within ten days from the date of service of this Order. The Commission directs Salt River Electric to the Commission's July 22, 2021 Order in Case No. 2020-00085[1] regarding filings with the Commission.

[1] Case No. 2020-00085, *Electronic Emergency Docket Related to the Novel Coronavirus COVID-19* (Ky. PSC July 22, 2021), Order (in which the Commission mandated the use of the electronic filing procedures found in 807 KAR 5:001, Section 8, except for *pro se* formal complaints filed against utilities).

Any response should be served upon the complainant by Salt River Electric at the mailing address set forth in this Order.

IT IS THEREFORE ORDERED that:

1. Salt River Electric shall satisfy the matters complained of or file a written answer to the complaint within ten days from the date of service of this Order.

2. Salt River Electric shall serve any written answer to the complaint and any other filing related to this matter on the Complainant, Shawn Martin, at 226 Pleasurefield Avenue, Bardstown, Kentucky 40004.

3. A copy of this Order shall be served by U.S. Postal Service, First-Class Mail, on Shawn Martin at 226 Pleasurefield Avenue, Bardstown, Kentucky 40004.

Entered on this 17th day of November, 2026.

PUBLIC SERVICE COMMISSION

Angie Hatton
Chair

Mary Pat Regan
Vice Chair

Andrew W. Wood
Commissioner

Barry L. Mayfield
Commissioner

ATTEST:

Justin McNeil
Executive Director

APPENDIX A

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE COMMISSION IN CASE NO. 2026-00117 DATED NOV 17 2026

THREE PAGES TO FOLLOW

Case No. 2026-00117

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMISSION

In the matter of:

RECEIVED
MAY 4 2026
PUBLIC SERVICE COMMISSION

Shawn Philip Martin
(Your Full Name) COMPLAINTANT

VS.

Salt River Electric
(Name of Utility) DEFENDANT

COMPLAINT

The complaint of Shawn Philip Martin (Your Full Name) respectfully shows:

(a) Shawn Philip Martin
(Your Full Name)
226 Pleasurefield Ave Bardstown, KY 40004
(Your Address)
[redacted]
(Your Email Address)

(b) Salt River Electric
(Name of Utility)
111 West Brashear Ave Bardstown, KY 40004
(Address of Utility)

(c) That: I have recently been billed by Salt River For a service that I had nothing to do with. They placed a past due billon my account From an account from twenty years ago that my estranged wife incurred way before we were even married. I was never a → next page

(Describe here, attaching additional sheets if necessary, the specific act, fully and clearly, or facts that are the reason and basis for the complaint.)

Martin, Shawn

226 Pleasurefield Ave

Bardstown, KY 40004

party to the account, did not reside at the servic address, and did not authorize or receive any services related to the charges in question.

Despite clear notice of these facts, Salt River Electric has continued attempts to hold me financially responsibe for a debt for which I have no legal obligation.

Additionally, I am a disabled individual. These continued efforts to assign and collect a debt for which I bear no responsibility place an undue burden on me and raise serious concerns regarding compliance with disability protections under federal law, including the Americans with Disabilities Act (ADA). Public utilities and service providers are expected to administer policies in a non-discriminatory manner and to avoid practices that disproportionately harm or unfairly burden individuals with disabilities.

Their actions appear to violate not only the (ADA) protections but also Kentucky Consumer Protection Act (KRS 367.170), which prohibits unfair, misleading, or deceptive practices in commerce. Established Kentucky contract law principles requiring a valid agreement or legal duty in order to impose liability. I am sure there are more that they are in violation of as well. They placed the bill on an account that is mine alone and it has been causing undue stress especially since they were threatening disconection of service over a bill that is in no way my responsibility. which would leave me and my 5 and 6 year old daughters in the dark with no heat or air.

To date, Salt River Electric has failed to provide:
Any documentation bearing my name.
Any documentation establishing me as a customer of record for that bill.
Any lawful basis assigning this debt to me.

I dispute this debt. I was not on the account, not married at the time, and had no legal responsibility for it. I did not agree to and will not agree to pay it.

Just to clarify, I was married to my ex-wife, which is not the person from the bill in the year they claim the bill is from.

Shawn Philip Martin vs. Salt River Electric

Wherefore, complainant asks for immediate removal of disputed charges. Written confirmation that I bear no responsibility for this debt. Assurance that no adverse action will be taken against my account, service, or credit.

(Specifically state the relief desired.)

Dated at Bardstown (Your City) Kentucky, this 15th day of April (Month), 2026.

Shawn Martin
(Your Signature*)

(Name and Address of Attorney, if any)

04/15/2026
Date

*Complaints by corporations or associations, or any other organization having the right to file a complaint, must be signed by its attorney and show his post office address. No oral or unsigned complaints will be entertained or acted upon by the commission.

APPENDIX B

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE COMMISSION IN CASE NO. 2026-00117 DATED NOV 17 2026

ONE PAGE TO FOLLOW

RECEIVED
JUL 28 2026
PUBLIC SERVICE COMMISSION

From: S Martin [redacted]
Sent: Tuesday, July 28, 2026 10:15 AM
To: PSC Executive Director <PSCED@ky.gov>
Subject: 2026-00117

I am writing to file an urgent update and formal complaint against Salt River Electric regarding a severe violation of billing practices and the misapplication of my funds.I am a recipient of Supplemental Security Income (SSI), and my budget is extremely limited. I have consistently paid all current utility obligations for my residence. However, Salt River Electric has aggressively attempted to hold me personally responsible for a 10-year-old utility debt from a completely different address. This old debt belongs solely to my estranged wife.I previously filed a complaint regarding their threats to shut off my electricity over this disputed third-party debt. Rather than waiting for a proper resolution or respecting my standalone account status, Salt River Electric has now escalated the situation.Recently, I made a dedicated payment to cover my garbage bill. Salt River Electric took the money I explicitly paid toward my garbage service and, without my authorization, applied it directly to the old, disputed debt instead.This unauthorized diversion of funds has now put my current account in jeopardy and constitutes an unfair, deceptive billing practice. A utility provider should not be permitted to seize payments intended for active, vital municipal services to forcefully satisfy a separate, disputed 10-year-old debt that does not belong to the account holder.I request that the Public Service Commission intervene immediately to order Salt River Electric to:Reapply my payment to my current garbage bill as it was originally intended.Completely remove the 10-year-old third-party debt from my active account.Cease any and all disconnection actions against my service while this matter is investigated.Thank you for your prompt assistance in resolving this matter.
Sincerely, Shawn Martin

Service List for Case 2026-00117

* Shawn Martin
226 Pleasurefield Avenue
Bardstown, KY 40004

* Salt River Electric Cooperative Corp.
111 West Brashear Avenue
P. O. Box 609
Bardstown, KY 40004

* Denotes served by Email