

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

CHAD ALAN WARNER	)	
	)	
COMPLAINANT	)	
	)	
V.	)	CASE NO.
	)	2025-00414
TAYLOR COUNTY RURAL ELECTRIC	)	
COOPERATIVE CORPORATION	)	
	)	
DEFENDANT	)	

ORDER

On December 29, 2025, Chad Alan Warner tendered a formal complaint with the Commission against Taylor County Rural Electric Cooperative Corporation (Taylor RECC) concerning service at 3000 Eastridge Cemetery Road, Casey Creek, Kentucky 42728. On February 12, 2026, Taylor RECC responded to Commission Staff's First Request for Information.<sup>1</sup>

Pursuant to KRS 278.260, the Commission has jurisdiction over complaints regarding rates or service.<sup>2</sup> Commission regulation 807 KAR 5:001, Section 20(1)(c), requires each complaint to state fully, clearly and with reasonable certainty, the act or omission, of which failure to comply is alleged.<sup>3</sup> Furthermore, 807 KAR 5:001, Section

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<sup>1</sup> Taylor RECC Response to Commission Staff's First Request for Information (Staff's First Request) (filed Feb. 12, 2026).

<sup>2</sup> KRS 278.260.

<sup>3</sup> 807 KAR 5:001, Section 20(1)(c).

20(4)(a), requires the Commission to examine the complaint to ascertain if the complaint establishes a *prima facie* case that the utility has violated a statute, regulation, tariff, or order for which the Commission may grant relief.<sup>4</sup> A complaint establishes a *prima facie* case when, on its face, it states sufficient allegations that, if uncontradicted by other evidence, would entitle the complainant to the requested relief. If a complaint fails to establish a *prima facie* case, it may be dismissed.

Having considered the record and being otherwise sufficiently advised, the Commission finds that Mr. Warner's complaint does not state fully, clearly and with reasonable certainty, an act or omission by Taylor RECC of which failure to comply is alleged. Nor does Mr. Warner currently allege a violation of a regulation, Commission Order, tariff or statute by Taylor RECC.

Based on the above, the Commission finds that Mr. Warner's complaint fails to comply with the requirements of 807 KAR 5:001, Section 20(1)(c), by failing to establish a *prima facie* case that the utility has violated a statute, regulation, tariff, or order for which the Commission may grant relief.

In accordance with 807 KAR 5:001, Section 20(4)(a)(1), the Commission finds that Mr. Warner should be granted 20 days from the service date of this Order to amend this complaint with the Commission. The amended complaint must state a *prima facie* case complying with 807 KAR 5:001, Section 20(1). Failure to file a properly filed timely amended complaint in this case will result in dismissal without prejudice. This Order should be served through the U.S. Postal Service, Certified Mail, Return Receipt Requested, and First-Class Mail upon Mr. Warner at the address listed in the complaint.

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<sup>4</sup> 807 KAR 5:001, Section 20(4)(a).

IT IS THEREFORE ORDERED that:

1. The complaint filed by Chad Alan Warner fails to establish a *prima facie* case.

2. Chad Alan Warner shall have 20 days from the date of service of this Order to file an amended complaint with the Commission that conforms to the requirements of 807 KAR 5:001, Section 20(1), and that states a *prima facie* case.

3. Failure to file a properly filed timely amended complaint in this case, which establishes a *prima facie* case in compliance with 807 KAR 5:001, Section 20, shall result in dismissal without prejudice.

4. The amended complaint may be filed with the Commission by U.S. Postal Service mail to 211 Sower Boulevard, Frankfort, Kentucky 40601-8294 or by email to [PSCED@ky.gov](mailto:PSCED@ky.gov). Case number 2025-00414 shall be included in all filings with the Commission.

5. A copy of this Order shall be served on Mr. Chad Alan Warner, by U.S. Postal Service, Certified Mail, Return Receipt Requested, and First-Class Mail at 6721 Speck Ridge, Elkhorn, Kentucky 42733. Service shall be considered complete on the first day the U.S. Postal Service attempts delivery of the certified mail.

PUBLIC SERVICE COMMISSION

  
\_\_\_\_\_  
Chairman

  
\_\_\_\_\_  
Commissioner

  
\_\_\_\_\_  
Commissioner

ATTEST:

 RP

\_\_\_\_\_  
Executive Director



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