

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ADRIAN DAVIS)	
)	
COMPLAINANT)	
)	
V.)	CASE NO.
)	2025-00361
)	
KENTUCKY UTILITIES COMPANY)	
)	
DEFENDANT)	

ORDER

This issue arises from a complaint filed on November 4, 2025, by Mr. Adrian Davis against Kentucky Utilities Company (KU), citing numerous allegations. The Commission finds that a *prima facie* case has not been established concerning the complaint against KU and should be dismissed for the reasons discussed below.

LEGAL STANDARD

Pursuant to KRS 278.260, the Commission has jurisdiction over complaints regarding rates or service.¹ Commission regulation 807 KAR 5:001, Section 20(1)(c) requires each complaint to state fully, clearly and with reasonable certainty, the act or omission, of which failure to comply is alleged.² Furthermore, 807 KAR 5:001, Section 20(4)(a), requires the Commission to examine the complaint to ascertain if the complaint establishes a *prima facie* case that the utility has violated a statute, regulation, tariff, or

¹ KRS 278.206.

² 807 KAR 5:001, Section 20(1)(c).

order for which the Commission may grant relief.³ A complaint establishes a *prima facie* case when, on its face, it states sufficient allegations that, if uncontradicted by other evidence, would entitle the complainant to the requested relief. If a complaint fails to establish a *prima facie* case, it may be dismissed.

BACKGROUND

On November 4, 2025, Mr. Adrian Davis tendered a formal complaint with the Commission against KU concerning alleged discrepancies in billing, financial retaliation and intimidation for electric service at 1820 Gettysburg Road, Lexington, Kentucky 40504.⁴

In its January 29, 2026 Order, the Commission found the complaint filed by Mr. Davis did not state fully, clearly and with reasonable certainty an act or omission by KU of which failure to comply is alleged. Nor did Mr. Davis assert a violation of a regulation, Commission Order, tariff or statute by KU.⁵ The Commission further found that Mr. Davis should be afforded the opportunity to amend his complaint within 20 days of the date of service of the Order in accordance with 807 KAR 5:001, Section 20(4)(a)(1), and file with the Commission by U.S. Postal Service mail or by email.⁶

Mr. Davis was served by U.S. Postal Service, Certified Mail on February 28, 2026, attached as an Appendix to this Order.⁷

³ 807 KAR 5:001, Section 20(4)(a).

⁴ Complaint (filed Nov. 4, 2025).

⁵ Order (Ky. PSC Jan. 29, 2026) at 2.

⁶ Order (Ky. PSC Jan. 29, 2026) at 2.

⁷ The information attached was received from the General Administration Division Filings Branch. The Appendix is a true and accurate copy of materials obtained from the U.S. Postal Service.

On March 23, 2026, Mr. Davis filed a response according to the Commission's Order, reiterating his previous complaint concerning alleged discrepancies in billing, financial retaliation and intimidation.⁸

DISCUSSIONS AND FINDINGS

Having reviewed the record and being otherwise sufficiently advised, the Commission finds that the complaint fails to establish a *prima facie* case. Although the Commission has jurisdiction over complaints, within that jurisdiction the Commission must determine if a utility has violated a statute, regulation, tariff, or order for which the Commission may grant relief. The type or terms of relief sought must be within the jurisdiction of the Commission to grant.

Even viewing the facts alleged in the most favorable light to the complainant, Mr. Davis failed to state or provide what he is specifically alleging regarding discrepancies in billing, financial retaliation and intimidation. Mr. Davis failed to provide copies of any relevant bills or any additional information relevant to the allegations. In contrast, KU provided correspondence with Mr. Davis on March 22, 2022, wherein Mr. Davis was advised by KU personnel that a picture he provided on February 16, 2022, confirmed the bill to be correct.⁹ During this same correspondence, Mr. Davis was also advised by KU personnel that the current usage was in line with previous years during the same time.¹⁰

⁸ Adrian Davis Response to Commission Order (Adrian Davis Response) (filed Mar. 23, 2026).

⁹ PSC Consumer Complaint Inquiry Form (Ky. PSC Apr. 1, 2026), at 2.

¹⁰ PSC Consumer Complaint Inquiry Form, Apr. 1, 2026, at 2.

In addition, Mr. Davis again claimed he was threatened by KU with financial retaliation and penalties if an internal review process did not find an issue with his meter.¹¹ During the same correspondence with KU on March 22, 2022, Mr. Davis was advised by KU personnel that KU will test meters at the request of a customer, however, if the results show the meter is within the limits, a fee may be charged.¹² This fee is in accordance to KU tariff sheet 45, which states that if meter testing conducted upon written request of a customer shows the meter is within the limits allowed by 807 KAR 5:041, Section 17(1), the customer will be charged \$79.00 to cover the test and transportation costs.¹³

Pursuant to the foregoing, the Commission finds that the complaint fails to establish a *prima facie* case. Neither the information on record, nor Mr. Davis's revised complaint has presented the Commission with *prima facie* evidence that KU has violated a regulation, Commission Order, KU's tariff or statute. Accordingly, the Commission finds that this complaint should be dismissed without hearing, as a hearing is not in the public interest or for the protection of substantial rights, thus the case is closed.

IT IS THEREFORE ORDERED that:

1. This proceeding is dismissed, pursuant to KRS 278.260(2), for failure to establish a *prima facie* case.
2. A copy of this Order shall be served on Mr. Adrian Davis, by U.S. Postal Service, Certified Mail, Return Receipt Requested, and First-Class Mail at 2831 Virginia Avenue, Louisville, Kentucky 40211.

¹¹ Adrian Davis Response at 2.

¹² PSC Consumer Inquiry System Informal Complaint at 2.

¹³ P.S.C. Ky. No. 20, Sheet No. 45 (issued Oct. 10, 2022), effective Oct. 1, 2022.

3. This matter shall be removed from the Commission's docket.

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Entered on this 14th day of April, 2026.

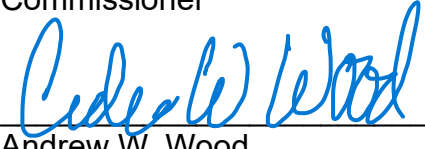
PUBLIC SERVICE COMMISSION



Angie Hatton
Chairman



Mary Pat Regan
Commissioner



Andrew W. Wood
Commissioner

ATTEST:

Linda C. Bridwell, PE
Executive Director

APPENDIX

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE
COMMISSION IN CASE NO. 2025-00361 DATED APR 14 2026

TWO PAGES TO FOLLOW



Mailer: Kentucky Public Service Commission

Date Produced: 03/02/2026

ConnectSuite Inc.:

The following is the delivery information for Certified Mail™/RRE item number 9214 8901 9403 8358 1899 23. Our records indicate that this item was delivered on 02/28/2026 at 09:31 a.m. in LOUISVILLE, KY 40211. The scanned image of the recipient information is provided below.

Signature of Recipient :

A handwritten signature consisting of two distinct, sweeping strokes.

Address of Recipient :

**2831 VIRGINIA AVE,
LOUISVILLE, KY 40211**

Thank you for selecting the Postal Service for your mailing needs. If you require additional assistance, please contact your local post office or Postal Service representative.

Sincerely,
United States Postal Service

The customer reference number shown below is not validated or endorsed by the United States Postal Service. It is solely for customer use.

This USPS proof of delivery is linked to the customers mail piece information on file as shown below:

ADRIAN DAVIS
2831 VIRGINIA AVE
LOUISVILLE KY 40211-3418

Customer Reference Number: C6598729.40376616

Return Reference Number Case No. 2025-00361



Return address:

PUBLIC SERVICE COMMISSION
211 SOWER BLVD
FRANKFORT KY 40601

Recipient address:

ADRIAN DAVIS
2831 VIRGINIA AVE
LOUISVILLE KY 40211-3418

MAILING DATE: 02/23/2026
DELIVERY DATE: 02/28/2026

USPS CERTIFIED MAIL



9214 8901 9403 8358 1899 23

USPS Tracking Label Number: 9214 8901 9403 8358 1899 23

USPS Tracking History	Location	Date / Time
PRE-SHIPMENT INFO SENT USPS AWAITS ITEM	FRANKFORT,KY 40602	02/23/2026 15:38
ORIGIN ACCEPTANCE	FRANKFORT,KY 40602	02/26/2026 18:33
PROCESSED THROUGH USPS FACILITY	LOUISVILLE,KY 40221	02/26/2026 19:48
PROCESSED THROUGH USPS FACILITY	LOUISVILLE,KY 40221	02/28/2026 02:09
DELIVERED LEFT WITH INDIVIDUAL	LOUISVILLE,KY 40211	02/28/2026 09:31

CUSTOM 1:

Service List for 2025-00361

Adrian Davis
2831 Virginia Ave.
Louisville, KY 40211

* Kentucky Utilities Company
220 W. Main Street
P. O. Box 32010
Louisville, KY 40232-2010