

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

TERRI LEMASTER)	
)	
COMPLAINANT)	
)	
V.)	CASE NO.
)	2025-00256
)	
MOUNTAIN WATER DISTRICT)	
)	
DEFENDANT)	

ORDER

On July 28, 2025, Terri LeMaster filed a complaint against Mountain Water District (Mountain District), a copy of which is attached as an Appendix to this Order. Ms. LeMaster alleged in the complaint that she received a water bill for more than \$1,000 and that Mountain District told her she had an underground pipe leak.¹ Ms. LeMaster claimed that Mountain District had moved her water meter and an adjoining property's meter to a new location on her property. Ms. LeMaster alleged that there was confusion about which meter was for which property, and that any leak would have been caused by Mountain District moving the barrels containing the two meters.²

Ms. LeMaster also alleged that Mountain District noted in a 2020 work order that the neighbor had hooked his line into her meter base with a tee.³ It is not clear if she is

¹ Complaint at 2.

² Complaint at 3-5.

³ Complaint at 3-5.

alleging that her high-water bill may have been the result of theft. She alleged that the fact Mountain District documented the neighbor tapping into her meter base proves Mountain District is “covering up issues.”⁴ For relief, Ms. LeMaster requests that the cost of the leak be removed from her water bill and for the meter to be relocated to where it was for years and all lines tied into the meter base other than the line going to her house be disconnected.⁵

On January 13, 2026, correspondence that Commission Staff received from Kevin Lowe from Mountain District was filed into the record.⁶ The correspondence was not in the nature of an answer to the complaint but rather inquired into the status of the proceeding. Mr. Lowe stated that it appears Ms. LeMaster has repaired her leak as the monthly usage has returned to normal. Mr. LeMaster also asserted that Mountain Water has no record of moving Ms. LeMaster’s meter base.

LEGAL STANDARD

The Commission has jurisdiction over complaints as to rates or service of any utility. Commission regulation 807 KAR 5:001, Section 20, sets forth filing requirements for formal complaints. Upon the filing of a complaint, the Commission determines whether the complaint states a *prima facie* case and conforms with this regulation.

If the Commission finds that the complaint does not establish a *prima facie* case or does not conform to this administrative regulation, the regulation provides that the Commission shall notify the complainant and provide the complainant an opportunity to

⁴ Complaint at 1.

⁵ Complaint at 2.

⁶ PSC Notice of Filing of E-Mail Correspondence (filed Jan. 13, 2026).

amend the complaint within a specified time, and that if the complaint is not amended within this time, the complaint shall be dismissed.⁷

If the Commission finds that the complaint, either as originally filed or as amended, establishes a *prima facie* case and conforms to the regulatory filing requirements, the regulation provides that the Commission shall order the utility to either satisfy the matters complained of or answer the complaint within ten days from the date of service of the order.⁸

FINDINGS

The Commission finds that Ms. LeMaster's complaint complies with regulatory requirements and states a *prima facie* case against Mountain District, to the extent it alleges that the leak resulting in her high-water bill was caused by Mountain District moving her meter base. The Commission further finds that to the extent Ms. LeMaster claims that her high-water bill was the result of her neighbor tapping into her line, which does not relate to the rates or services of a utility, her claim does not state a *prima facie* case against Mountain District.

Based on the foregoing, the Commission finds that Mountain District should be required to satisfy or answer the allegation that Ms. LeMaster's high water bill was due to a leak caused by Mountain District's relocation of her meter base. The Commission reminds Mountain District that pursuant to 807 KAR 5:001, Section 4(4), any paper filed in a Commission proceeding, other than by a natural person, must be signed by an attorney licensed to practice law in Kentucky or who has complied with SCR 3.030(2).

⁷ 807 KAR 5:001, Section 20(4)(a).

⁸ 807 KAR 5:001, Section 20(4)(b).

The Commission further finds that Ms. LeMaster should be afforded an opportunity to amend her claim regarding her neighbor tapping into her meter base to show when this occurred and why Mountain District should be held responsible.

IT IS THEREFORE ORDERED that:

1. Mountain District shall satisfy or answer Ms. LeMaster's claim that her high-water bill was due to a leak caused by Mountain District's relocation of her meter base within ten days from the date of service of this Order.

2. Ms. LeMaster shall have until March 20, 2026, to amend the complaint regarding the allegation that her neighbor tapped into her meter base. Any amendment shall clarify if Ms. LeMaster contends that her neighbor's alleged actions resulted in her high-water bill and, if so, how Mountain District is responsible for the neighbor's conduct.

3. If Ms. LeMaster fails to amend the complaint as permitted herein, that portion of her complaint regarding the alleged theft of water by her neighbor shall be dismissed.

4. A copy of this Order shall be served by U.S. mail, via certified mail with return receipt requested, on Terri Lemaster, P. O. Box 612, Belfry, KY 41514.

PUBLIC SERVICE COMMISSION



Chairman



Commissioner



Commissioner

ATTEST:



Executive Director



APPENDIX

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE
COMMISSION IN CASE NO. 2025-00256 DATED MAR 04 2026

FIFTY PAGES TO FOLLOW

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

RECEIVED

JUL 28 2025

PUBLIC SERVICE
COMMISSION

In the matter of:

Terri LeMaster
(Your Full Name)

COMPLAINANT

VS.

Mountain Water District
(Name of Utility)

DEFENDANT

COMPLAINT

The complaint of Terri LeMaster respectfully shows:
(Your Full Name)

(a) _____
(Your Full Name)

P.O. Box 612 Belfry, Ky 41514
(Your Address)

(b) Mountain Water District
(Name of Utility)

6324 Zebulon Highway P. Kesville, KY
41501
(Address of Utility)

(c) That: Mountain Water District documents
(Describe here, attaching additional sheets if necessary,

state a neighbor tied into my meter ball another
the specific act, fully and clearly, or facts that are the reason

document with the same work order number #237671
and basis for the complaint.)

has marked out that a neighbor tied into my meter,
proving Mountain Water District is covering up issues
regarding my water meter. They didn't make me aware of tied
in line to mine until I read it in documents mt. water gave me in 2025

Complaint Continued

Mountain Water sent someone out in early 2024 after I called with concerns of my water meter being moved. His name is Mr. Keathley. I was told he works for the sewer side instead of the water side. Photo with Mr. Keathley and a water meter is included in attachments I am emailing that shows a black rim of the barrel that he said was mine. The water meter was not beside another water meter as mine had been for decades. Affidavits stating my water meter was next to Dickie Smith's water meter. Mountain Water in November 2024 said I had a leak when I checked the water meter with the number the Mountain Water employee gave me there were 2 water meters side by side but the water meter I was told by Mountain Water District was mine was on the wrong side and had a white barrel. Several of the affidavits state they were told that water meters had been raised and moved on my property. I had no knowledge of this nor gave permission.

Documents Mountain Water District gave me show the previous water meter number was 308-2700-01 and I was given water meter number 308-2700-02 as receipts from 2003 and 2004 show that number. Later receipts show 030802700-002 and 0308-2700-002. A Mountain Water District employee told me that two zeros at the end of the account number mean multiple water meters. There are multiple addresses and Internal ID numbers.

Proof of Mountain Water District covering up for multiple water meters on my property and tampering with my line is two work orders with the same work order number of WORK ORDER 237671 Completed date & time 10:09am 12/22/2020 stating "ALSO CAN SEE OF THE NEIGHBOR HOOKED HIS LINE UP INTO HER BASE WITH A TEE". On the 2nd work order with the same work order number of 237671 with no completed time has marked out the comments of "Also can see of the neighbor hooked his line up into her base with a tee" and handwritten note says only "See has low pressure as well" and has handwritten "Void Duplicate".

Mountain Water District gave me a document that had my name on it titled "Mountain Water District Renters Water Agreement". I have not rented but own the property. A neighbor rents out a mobile home that is near my home. The same neighbor's name and initials appear on work order 71556, "Randy". Employee cost show on work orders and it is suspected Randy Hager got employee rates and had Mountain Water raise a meter in 2017 and move meters as. Typed on multiple work orders is "One - Three Working" such as on work order #153775 and #155340. On a document at bottom of page says "5 of 8" states the wrong meter number for June 2016. On Bill Meter Reading History form it states "Unknown" as Read Method for before the purported leak began through April 2025. Multiple service addresses are listed with the account number Mountain Water District attributes to me. Photos show a line hooked into the back of the barrel Mountain Water District says is mine and part of the house the line is aimed at is visible in the photo and you can see a red truck in the top right of photo. A photo of a two story house on a hill with trees in front of it is my house and clearly not the house in the photo the tied in line is aiming to. A copy of a uncashed check from Mountain Water District dated 6-12-17 has 308-2700-02 in memo section and a document said deposit return. The document dated June 5, 2003 says "No Dep." A text from a plumber says "leak was on the bottom of the line about 12 inches where it connects to meter. The photos of a line tied into back of barrel were taken by the plumb in July 2025. Any leak would be caused by the moving of the barrels without my permission. Also, "Deposit" listed on documents when no deposit was paid by me and not required in 2003 when first opened. It appears the mobile home nearby that is rented out is wrongly connected to my account. Also there are two different latitude and longitude numbers Mountain Water District (Kevin Lowe) gave me for 22 Varney Road Belfry KY 41514 the documents are labeled "Exhibit Y" and "Exhibit Z" and two maps Kevin Lowe at

Complzintcontinued

Mountain Water District gave me labeled "Exhibit "W" and Exhibit "X" one showing #36 that Kevin Lowe says has always been next to my meter and Exhibit "X" showing no #36. All documents mentioned herein are being provided to you.

Complaint Against Mountain Water District
by Terri Lemaster (602) 625-6006
P.O. Box 612
Belfry, KY 41514

Mountain Water sent someone out in early 2024 after I called with concerns of my water meter being moved. His name is Mr. Keathley. I was told he works for the sewer side instead of the waterside. Photo with Mr. Keathley and a water meter is included in attachments I am emailing that shows a black rim of the barrel that he said was mine. The water meter was not beside another water meter as mine had been for decades. Affidavits stating my water meter was next to Dickie Smith's water meter. Mountain Water in November 2024 said I had a leak when I checked the water meter with the number the Mountain Water employee gave me there were 2 water meters side by side but the water meter I was told by Mountain Water District was mine was on the wrong side and had a white barrel. Several of the affidavits state they were told that water meters had been raised and moved on my property. I had no knowledge of this nor gave permission.

Documents Mountain Water District gave me show the previous water meter number was 308-2700-01 and I was given water meter number 308-2700-02 as receipts from 2003 and 2004 show that number. later receipts show 030802700-002 and 0308-2700-002. A Mountain Water District employee told me that two zeros at the end of the account number mean multiple water meters. There are multiple addresses and Internal ID numbers.

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Mountain Water District gave me a document that had my name on it titled "Mountain Water District Renters Water Agreement". I have not rented but own the property. A neighbor rents out a mobile home that is near my home. The same neighbor's name and initials appear on work order 71556, "Randy". Employee cost show on work orders and it is suspected Randy Hager got employee rates and had Mountain Water raise a meter in 2017 and move meters as. Typed on multiple work orders is "One - Three Working" such as on work order #153775 and #155340. On a document at bottom of page says "5 of 8" states the wrong meter number for June 2016. On Bill Meter Reading History form it states "Unknown" as Read Method for before the purported leak began through April 2025. Multiple service addresses are listed with the account number Mountain Water District attributes to me. Photos show a line hooked into the back of the barrel Mountain Water District says is mine and part of the house the line is aimed at is visible in the photo and you can see a red truck in the top right of photo. A photo of a two story house on a hill with trees in front of it is my house and clearly not the house in the photo the tied in line is aiming to. A copy of a uncashed check from Mountain Water District dated 6-12-17 has 308-2700-02 in memo section and a document said deposit return. The document dated June 5, 2003 says "No Dep." A text from a plumber says "leak was on the bottom of the line about 12 inches where it connects to meter. The photos of a line tied into back of barrel were taken by the plumb in July 2025. Any leak would be caused by the moving of the barrels without my permission. Also, "Deposit" listed on documents when no deposit was paid by me and not required in 2003 when first opened. It appears the mobile home nearby that is rented out is wrongly connected to my account. Also there are two different latitude and longitude numbers Mountain Water District (Kevin Lowe) gave me for 22 Varney Road Belfry KY 41514 the documents are labeled "Exhibit Y" and "Exhibit Z" and two maps Kevin Lowe at

Mountain Water District gave me labeled "Exhibit "W" and Exhibit "X" one showing #36 that Kevin Lowe says has always been next to my meter and Exhibit "X" showing no #36. All documents mentioned herein are being provided to you.

AFFADAVIT

The affiant, Daniel Roer, first being duly sworn, states as follows:

I am over the age of 18 years of age and reside at 90 Varney Road Belfry Kentucky 41514.

I am of sound mind and competent to make this affidavit of the facts herein.

The statement/evidence herein affidavit is within my personal knowledge and I swear and attest the statement/evidence in this affidavit is true and correct.

In 2022 I worked for Lee Dotson dry walling over a window of a mobile home on Varney Road Belfry, KY. The mobile home looks like a house from the outside. Lee Dotson added on to the mobile home to make it larger. The address on the mail box near the mobile home currently says "#36"

In December 2022 and January 2023 I had to briefly turn off the water at Ms. LeMaster's house. Dickie Smith showed me which water meter went to Ms. LeMaster's house as it was beside his and he was concerned I would turn off his water by mistake. The water meter that went to Ms. LeMaster's house was one of two water meters that were side by side belonging to Dickie Smith and Terri LeMaster.

FURTHER AFFIANT SAYETH NAUGHT

VERIFICATION

I, Daniel Roer, hereby swear and affirm the facts stated herein are true and accurate and within my personal knowledge.

Daniel Roer
DANIEL ROER, AFFIANT
6-28-25
DATE

COMMONWEALTH OF KENTUCKY

COUNTY OF PIKE

The foregoing instrument was subscribed, sworn to and acknowledged before me this

28th day of June 2025, by Daniel Roer.

Monae Fells
Notary Public Signature
6/28/25
DATE

My commission expires 8/13/25
Notary ID: KY NP 35017

AFFADAVIT

The affiant, Daniel Roer, first being duly sworn, states as follows:

I am over the age of 18 years of age and reside at 90 Varney Road Belfry Kentucky 41514.

I am of sound mind and competent to make this affidavit of the facts herein.

The statement/evidence herein affidavit is within my personal knowledge and I swear and attest the statement/evidence in this affidavit is true and correct.

On June 18, 2025, I inspected under Ms. LeMaster's house to determine if there was a leak. Ms. LeMaster's house is located at physical address 22 Varney Road Belfry KY 41514. There was not a leak under Ms. LeMaster's house. Under the house was dry. I also inspected inside the house and there was not a leak.

FURTHER AFFIANT SAYETH NAUGHT

VERIFICATION

I, Daniel Roer, hereby swear and affirm the facts stated herein are true and accurate and within my personal knowledge.

Daniel Roer
DANIEL ROER, AFFIANT
6-26-25
DATE

COMMONWEALTH OF KENTUCKY
COUNTY OF PIKE

The foregoing instrument was subscribed, sworn to and acknowledged before me this

26th day of June 2025, by Daniel Roer.

Melissa D. Bledwell
Notary Public Signature
6/26/2025
DATE

My commission expires 8/13/25
Notary ID: 35015

AFFADAVIT

The affiant, Dickie Smith, first being duly sworn, states as follows;

I am over the age of 18 years of age and reside at 74 Varney Road Belfry Ky 41514.

I am of sound mind and competent to make this affidavit of the facts herein.

The statement/evidence herein affidavit is within my personal knowledge and I swear and attest the statement/evidence in this affidavit is true and correct.

In 2001 Runyon Real Estate agent Leslie Hatfield showed me the property boundary lines for adjoining property which was then owned by Olivene Varney who was a widow to Harold T. Varney. Olivene Varney sold the property to Terri LeMaster in 2003. The bottom behind the house the Barkers now reside was owned by Olivene Varney and is part of the property sold to Terri LeMaster in 2003 per boundary line conversation with the real estate agent, Mr. Hatfield.

For close to two decades the water meters for Dickie Smith and Terri LeMaster were side by side. Dickie Smith's water meter was on the left of Ms. LeMaster's water meter if standing with back to road. I spoke with the employee of Mountain Water who was in a truck which the truck said Mountain Water on it and he confirmed water meters and water lines had been moved, raised and installed on Ms. LeMaster's property.

FURTHER AFFIANT SAYETH NAUGHT

VERIFICATION

I, Dickie Smith, hereby swear and affirm the facts stated herein are true and accurate and within my personal knowledge.



Dickie Smith, Affiant

03/15/2025

Date

COMMONWEALTH OF KENTUCKY

COUNTY OF PIKE

The foregoing instrument was subscribed, sworn to and acknowledged before me this ____ Day of March 2025, by Dickie Smith.



Notary Public Signature

3/15/2025

Date

My commission expires 6/4/2028

Notary ID: KY NP 89002

AFFADAVIT

The affiant, Ruthann Smith, first being duly sworn, states as follows;

I am over the age of 18 years of age and reside at 74 Varney Road Belfry Ky 41514.

I am of sound mind and competent to make this affidavit of the facts herein.

The statement/evidence herein affidavit is within my personal knowledge and I swear and attest the statement/evidence in this affidavit is true and correct.

In 2001 Runyon Real Estate agent Leslie Hatfield showed me the property boundary lines for adjoining property which was then owned by Olivene Varney who was a widow to Harold T. Varney. Olivene Varney sold the property to Terri LeMaster in 2003. The bottom behind the house the Barkers now reside was owned by Olivene Varney and is part of the property sold to Terri LeMaster in 2003 per boundary line conversation with the real estate agent, Mr. Hatfield.

For close to two decades the water meters for Dickie Smith and Terri leMaster were side by side. Dickie Smith's water meter was on the left of Ms. LeMaster's water meter if standing with back to road. My husband, Dickie Smith, spoke to an employee of Mountain Water who was in a truck on Varney Road in Belfry Kentucky a few years ago and the truck said Mountain Water on it and the Mountain Water employee confirmed water meters and water lines had been moved, raised and installed on Ms. LeMaster's property.

FURTHER AFFIANT SAYETH NAUGHT

VERIFICATION

I, Ruthann Smith, hereby swear and affirm the facts stated herein are true and accurate and within my personal knowledge.


Ruthann Smith, Affiant
03-15-2025
Date

COMMONWEALTH OF KENTUCKY

COUNTY OF PIKE

The foregoing instrument was subscribed, sworn to and acknowledged before me this ___ day of March 2025, by Ruthann Smith.


Notary Public Signature

3/15/2025
Date

My commission expires 6/4/2028

Notary ID: KYND 89002

MOUNTAIN WATER DISTRICT
RENTERS WATER AGREEMENT

No Dup.

PHONE NO
SS NO

This Agreement entered into between Terry Lemaster
whose address is P.O. Box 334
Mc Andrews 41543

hereinafter called "USER", and the Mountain Water District, P.O. Box 3157, Pikeville, KY 41502, hereinafter called "SUPPLIER".

WHEREAS, the USER desires to purchase water from the SUPPLIER, the USER hereby enters into this water user's agreement as required by the Rules and Regulations of the SUPPLIER, as applicable.

NOW THEREFORE, in consideration of the mutual covenants, promises and agreements herein contained, it is hereby understood and agreed by the parties hereto as follows:

The SUPPLIER shall furnish, subject to the limitations set out in its Bylaws, Rules and Regulations now in force or as hereafter amended, such quantity of water as the USER may desire in connection with the property to be served by this agreement. The property to be served is a 1 1/2 tan 2 story located on 22 Churchhouse

The USER agrees to comply with and be bound by the Articles, Bylaws, Rules and Regulations of the SUPPLIER, now in force or as hereafter duly and legally supplemented, amended or changed. The USER understands and fully agrees that the SUPPLIER, in no way guarantees or implies that the system is adequate for fire protection.

The SUPPLIER shall determine the allocation of water to the USER in the event of a water shortage, and may shut off water to the USER if he allows a connection or extension to be made of his service line for the purpose of supplying water to another party. In the event the total water supply shall be insufficient to meet all of the needs of the users, or in the event there is a shortage of water, the SUPPLIER may prorate the water available among the various users on such basis as is deemed equitable by the GOVERNING BODY, and if at any time the total water supply shall be insufficient to meet all the needs of all the users, the SUPPLIER must first satisfy all of the needs of all of the users for domestic purposes before supplying any water for livestock purposes and must satisfy all the needs of all users for both domestic and livestock purposes before supplying any water for garden purposes.

The USER agrees that no present or future source of water will be connected to any water lines served by the SUPPLIER'S water lines and will disconnect from his present water supply prior to connecting to and switching to the SUPPLIER'S system and shall eliminate present or future cross-connections in his system.

It is understood and agreed that the SUPPLIER reserves the right to determine the size of service connection to be used to supply water to the USER. A 5/8 inch by 3/4 inch meter will be used unless the USER contracts for a larger meter. A separate meter must be installed for each residence. A separate contract will be used by mobile home parks when mobile homes are not supplied by individual meters.

IN WITNESS WHEREOF, we have executed this agreement this 5 day of June, 2003.

Terry Lemaster
(Water User)

MOUNTAIN WATER DISTRICT

(Water User's Spouse)

BY: [Signature]

CUSTOMER DEPOSIT ESCROW ACCT
MOUNTAIN WATER DISTRICT
PO Box 3157
Pikeville, KY 41502

Community Trust Bank
042102684

17020

Check date: 06/12/17

Pay to the order of: TERRI LEMASTER

\$ *****63.14

Sixty-Three And 14/100 Dollars***

TERRI LEMASTER

Cassie Hotfield
Ray B Sawyer



From:
MOUNTAIN WATER DISTRICT
PO Box 3157
Pikeville, KY 41502

Check Date: 06/12/17
Check Number: 17020
Total Payment: 63.14

Memo:
308-2700-02

Year to Date Paid:

Security Features: Double on back



MOUNTAIN WATER DISTRICT

P.O. Box 3157
PIKEVILLE, KENTUCKY 41502
(606) 631-9162

CASH RECEIPT

031035

Date

3-29-07

Received From

Terri Remaster

Address



Dollars \$

27.08

For

ACCOUNT		HOW PAID	
AMT. OF ACCOUNT		CASH	
AMT. PAID		CHECK	
BALANCE DUE		MONEY ORDER <input type="checkbox"/>	
		CREDIT CARD <input type="checkbox"/>	

By *Sm*

CRB 11-3

MOUNTAIN WATER DISTRICT
P.O. Box 3157
PIKEVILLE, KENTUCKY 41502
(606) 631-9162

CASH RECEIPT

Date

1/26/04 023968

Received From

Address

Don Lemaster

Dollars

3797

For



ACCOUNT		HOW PAID	
AMT. OF ACCOUNT		CASH	<input checked="" type="checkbox"/>
AMT. PAID		CHECK	<input type="checkbox"/>
BALANCE DUE		MONEY ORDER	<input type="checkbox"/>
		CREDIT CARD	<input type="checkbox"/>

By

[Signature]

Mountain Water District
WORK ORDER 237671

Account# [REDACTED]
Name **Demaster, Terri**
Address **22 Vamey Rd -Churchhse Hol Mc Andrews, KY 41543**
Telephone [REDACTED] Job #

Order Date **12/22/2020**
Status **VOID**
Scheduled **12/22/20 09:48 AM**
Order Type **LOW PRESSURE**

METER#	ERT/INTERNAL ID#	READING	LOCATOR TAG	READING IN / OUT
WT 52267084	400309688	1118	308-00090	

Description **ALSO CAN SEE OF THE NEIGHBOR HOOKED HIS LINE UP INTO HER BASE WITH A TEE**

Comment

Requested By **SM** Assigned To **FIELD CUSTOMER** Completed By **SILENA MCCOWIN**

Start Date **12/22/20 10:09 AM** Completed Date **12/22/20 10:09 AM**

Notes **SEE WO # 237670**
VOID

Handwritten note in blue box:
Meters
are low
about

Total Employee Cost	\$0.00	Comments
Total Equipment Cost	\$0.00	
Total Inventory Cost	\$0.00	
Miscellaneous Costs	\$0.00	
Total Order Cost	\$0.00	

Signature _____

**Mountain Water District
WORK ORDER 237671**

Account# [REDACTED]
 Name Lemaster, Terr
 Address 22 Vamey Rd - Churchse Hol Mc Andrews, KY 41543
 Telephone [REDACTED] Job #

Order Date 12/22/2020
 Status TODAY
 Scheduled 12/22/20 09:48 AM
 Order Type LOW PRESSURE

METER# WT 52267084 ERT/INTERNAL ID# 400309688 READING 1118 LOCATOR TAG 308-0090 READING IN / OUT

Description ~~BECAUSE OF THE METER OR BROKE A PIPE BEHIND THE HOUSE~~

Comment See has low pressure as well.

Requested By SM Assigned To FIELD CUSTOMER Completed By

Start Date ___/___/___ Time ___:___ Completed Date ___/___/___ Time ___:___

Make _____ Size/Type _____ Multiplier _____
 Notes _____

Employee Hours	Day 1	2	3	4	5	Total

Comments

*VOID
 DUPLICATE*

Inventory Item And Description	Quantity Ordered	Quantity Used

Signature _____

**Mountain Water District
WORK ORDER 237670**

Account # [REDACTED]
 Name Lemaster, Terri
 Address [REDACTED] chhse Hol Mc Andrews, KY 41543
 Telephone [REDACTED] Job #

Order Date 12/22/2020
 Status TODAY
 Scheduled 12/22/20 09:47 AM
 Order Type NO WATER

METER#	ERT/INTERNAL ID#	READING	LOCATOR TAG	READING IN / OUT
VWT 52267084	400309688	1118	308.00090	

Description LOW PRESSURE TO NO WATER - CONTRACTORS WORKING IN AREA.

Comment

Requested By mkw Assigned To FIELD CUSTOMER Completed By KATRINA BROOKS

Start Date 12/22/20 10:45 AM Completed Date 12/22/20 11:00 AM

Notes HAD 60PSI AT CUTOFF AND AFTER REGULATOR PUT IN IDLER BECAUSE CUSTOMER LIVES ON HILL

Cost Category	Amount	Comments
Total Employee Cost	\$459	
Total Equipment Cost	\$2.90	
Total Inventory Cost	\$17.00	
Miscellaneous Costs	\$0.00	
Total Order Cost	\$24.49	

Inventory Item	Unit Of Measure	Quantity Ordered	Quantity Used	Item Cost	Total Cost
34MG 3/4" METER GASKET	EA EACH	2	2	\$0.10	\$0.20
34IDLER 5/8" X 3/4" METER IDLER	EA EACH	1	1	\$16.80	\$16.80

Signature _____

Mountain Water District
WORK ORDER 153775

Account# [REDACTED]
Name Lemaster, Teri
Address Vamox Rd, Churchhse Hol Mc Andrews, KY 41543
Telephone [REDACTED] Job#

Order Date 5/20/2016
Status ONE - THREE WORKING
Scheduled 05/20/16 03:07 PM
Order Type METER STUCK

METER# WT19158403 ERT/INTERNAL ID# 70253558 READING 47244 LOCATOR TAG 308-00090 READING IN / OUT

Description meter won't read

Comment

Requested By rti Assigned To FIELD CUSTOMER Completed By Rebecca Honaker

Start Date 05/23/16 02:15 PM Completed Date 05/23/16 02:30 PM

Notes
old meter: 29217669 RB 6-6-16
old tag: 70132533
readout: 47058
new meter: 19158403 RB 6-6-16
new tag: 70253558
read in: 40523

OLD
METER

Total Employee Cost \$3.47 Comments _____
Total Equipment Cost \$3.36
Total Inventory Cost \$141.25
Miscellaneous Costs \$0.00
Total Order Cost \$148.08

Inventory Item	Unit Of Measure	Quantity Ordered	Quantity Used	Item Cost	Total Cost
34RADIOREGI 3/4" RADIO REGISTER (ORION)	EA EACH	1	1	\$141.05	\$141.05
34MG 3/4" METER GASKET	EA EACH	2	2	\$0.10	\$0.20

Signature _____

**Mountain Water District
WORK ORDER 155340**

Account# [REDACTED]
Name Lemaster, Terri
Address 22 Vamey Rd - Churchse Hol Mc Andrews, KY 41543
Telephone [REDACTED] **Job#**

Order Date 6/22/2016
Status ONE - THREE WORKING
Scheduled 06/22/16 08:33 AM
Order Type METER TAMPERED

METER#	ERT/INTERNAL ID#	READING	LOCATOR TAG	READING IN/ OUT
WT 48004992	86650095	40632	308-00090	

Description

Comment

Requested By rh **Assigned To** FIELD CUSTOMER **Completed By** MELISSA WATSON

Start Date 06/23/16 12:30 PM **Completed Date** 06/23/16 12:45 PM

Notes NEW METER# 48004992 TAG# 86650095 READING 0 OLD METER# 19158403 TAG# 70253558 READING 40669

Total Employee Cost	\$3.47	Comments <i>B 6-29-16</i>
Total Equipment Cost	\$4.48	
Total Inventory Cost	\$151.20	
Miscellaneous Costs	\$0.00	
Total Order Cost	\$159.15	

Inventory Item	Unit Of Measure	Quantity Ordered	Quantity Used	Item Cost	Total Cost
34RADIOREGI 3/4" RADIO REGISTER (ORION)	EA EACH	1	1	\$151.00	\$151.00
34MG 3/4" METER GASKET	EA EACH	2	2	\$0.10	\$0.20

Signature

Mountain Water District
WORK ORDER 171026

Account# [REDACTED]
Name Lemaster, Terri (17)
Address [REDACTED]rchise Hol Mc Andrews, KY 41543
Telephone [REDACTED] Job #

Order Date 5/30/2017
Status ONE - THREE WORKING
Scheduled 05/30/17 03:43 PM
Order Type FOLLOW UP DELINQUENT-WATER

METER#	ERT/INTERNAL ID#	READING	LOCATOR TAG	READING IN / OUT
WT 48004992	86650095	24	308.00090	

Description
Comment

Requested By SM Assigned To FIELD CUSTOMER Completed By BROOKE COLEMAN

Start Date 05/31/17 01:30 PM Completed Date 05/31/17 01:45 PM

Notes STILL INACTIVE.

Cost Category	Amount	Comments
Total Employee Cost	\$8.79	
Total Equipment Cost	\$336	
Total Inventory Cost	\$0.00	
Miscellaneous Costs	\$0.00	
Total Order Cost	\$12.15	

Signature _____

Mountain Water District
WORK ORDER

71556

Account # [REDACTED]
Name Lemaster, Terri
Address 22 Churchhouse Hollow McAndrews, KY 41543
Telephone [REDACTED] Job#

Order Date 10/20/2011
Status TODAY
Scheduled 10/20/11 04:02 PM
Order Type RECONNECT WATER

METER#	ERT/INTERNAL ID#	READING	LOCATOR TAG	READING IN/ OUT
WT29217669	70132533	30170	308-00090	

Description

Comment

Requested By SM

Assigned To FIELD CUSTOMER

Completed By ¹⁰⁻²⁸⁻¹¹ SILENA MCKINNEY

Start Date 10/20/11 04:00 PM

Completed Date 10/20/11 04:15 PM

Notes

UNLOCKED LEFT OFF
READING ?

Total Employee Cost	\$5.16	Comments
Total Equipment Cost	\$3.36	
Total Inventory Cost	\$0.00	
Miscellaneous Costs	\$0.00	
Total Order Cost	\$8.52	

Reading → → Randy, 10-27-11
 Per wo # 71414,
 the final
 reading on the
 meter was
 30256.
RM

Mountain Water District
WORK ORDER 88490

Account # [REDACTED]
Name Lemaster, Terri
Address 221 Churchhouse Hollow McAndrews, KY 41543
Telephone [REDACTED] **Job#**

Order Date 9/19/2012
Status TODAY
Scheduled 09/19/12 01:36 PM
Order Type RECONNECT WATER

METER#	ERT/INTERNAL ID#	READING	LOCATOR TAG	READING IN / OUT
WT 29217669	70132533	33952	308-00090	

Description

Comment

Requested By SM

Assigned To FIELD CUSTOMER

Completed By MELISSA WRIGHT

9-27-12

Start Date 09/19/12 02:30 PM

Completed Date 09/19/12 02:45 PM

Notes

UNLCKD -33758
TURNED ON PER CUST REQ

Total Employee Cost	\$5.16	Comments
Total Equipment Cost	\$224	
Total Inventory Cost	\$0.00	
Miscellaneous Costs	\$0.00	
Total Order Cost	\$7.40	

Signature

Reading Date	Service	Rate	Meter Number	Previous Reading	Present Reading	Usage	Reading Type	Deduct Usage	Demand Usage	Change Out
02/27/2015 11:59 PM	WATER	01	29217669	446,630	449,720	3,090	Estimated	0	0	<input type="checkbox"/>
03/18/2015 10:40 AM	WATER	01	29217669	449,720	451,300	1,580	Read	0	0	<input type="checkbox"/>
04/16/2015 09:51 AM	WATER	01	29217669	451,300	452,900	1,600	Read	0	0	<input type="checkbox"/>
05/18/2015 09:51 AM	WATER	01	29217669	452,900	454,550	1,650	Read	0	0	<input type="checkbox"/>
06/17/2015 10:22 AM	WATER	01	29217669	454,550	456,410	1,860	Read	0	0	<input type="checkbox"/>
07/20/2015 12:50 PM	WATER	01	29217669	456,410	458,400	1,990	Read	0	0	<input type="checkbox"/>
08/19/2015 11:15 AM	WATER	01	29217669	458,400	460,110	1,710	Read	0	0	<input type="checkbox"/>
09/17/2015 09:41 AM	WATER	01	29217669	460,110	461,780	1,670	Read	0	0	<input type="checkbox"/>
10/19/2015 09:36 AM	WATER	01	29217669	461,780	462,900	1,120	Read	0	0	<input type="checkbox"/>
11/17/2015 09:56 AM	WATER	01	29217669	462,900	463,900	1,000	Read	0	0	<input type="checkbox"/>
12/16/2015 09:21 AM	WATER	01	29217669	463,900	465,140	1,240	Read	0	0	<input type="checkbox"/>
01/14/2016 10:11 AM	WATER	01	29217669	465,140	467,990	2,850	Read	0	0	<input type="checkbox"/>
02/16/2016 09:25 AM	WATER	01	29217669	467,990	469,590	1,600	Read	0	0	<input type="checkbox"/>
03/16/2016 02:58 PM	WATER	01	29217669	469,590	470,530	940	Read	0	0	<input type="checkbox"/>
04/15/2016 09:56 AM	WATER	01	29217669	470,530	471,880	1,350	Read	0	0	<input type="checkbox"/>
05/19/2016 09:05 AM	WATER	01	29217669	471,880	472,440	560	Read	0	0	<input type="checkbox"/>
05/23/2016 02:25 PM	WATER	01	29217669	472,440	472,440	0	Read	0	0	<input checked="" type="checkbox"/>
06/20/2016 09:13 AM	WATER	01	19158403	405,230	406,320	1,090	Read	0	0	<input type="checkbox"/>
06/23/2016 11:17 AM	WATER	01	19158403	406,320	406,690	370	Read	0	0	<input checked="" type="checkbox"/>
07/18/2016 11:07 AM	WATER	01	48004992	0	40	40	Read	0	0	<input type="checkbox"/>
08/17/2016 09:35 AM	WATER	01	48004992	40	90	50	Read	0	0	<input type="checkbox"/>
09/16/2016 09:30 AM	WATER	01	48004992	90	110	20	Read	0	0	<input type="checkbox"/>
10/18/2016 09:38 AM	WATER	01	48004992	110	110	0	Read	0	0	<input type="checkbox"/>
11/16/2016 08:58 AM	WATER	01	48004992	110	120	10	Read	0	0	<input type="checkbox"/>
12/15/2016 10:53 AM	WATER	01	48004992	120	120	0	Read	0	0	<input type="checkbox"/>
01/16/2017 09:45 AM	WATER	01	48004992	120	120	0	Read	0	0	<input type="checkbox"/>
02/15/2017 09:55 AM	WATER	01	48004992	120	120	0	Read	0	0	<input type="checkbox"/>
03/20/2017 09:14 AM	WATER	01	48004992	120	200	80	Read	0	0	<input type="checkbox"/>
04/18/2017 09:47 AM	WATER	01	48004992	200	230	30	Read	0	0	<input type="checkbox"/>
05/02/2017 01:28 PM	WATER	01	48004992	230	240	10	Read	0	0	<input type="checkbox"/>
06/16/2017 10:16 AM	WATER	01	48004992	240	260	20	Read	0	0	<input type="checkbox"/>
07/18/2017 09:49 AM	WATER	01	48004992	260	360	100	Read	0	0	<input type="checkbox"/>
08/17/2017 09:19 AM	WATER	01	48004992	360	1,710	1,350	Read	0	0	<input type="checkbox"/>
09/18/2017 09:38 AM	WATER	01	48004992	1,710	3,010	1,300	Read	0	0	<input type="checkbox"/>
10/17/2017 09:53 AM	WATER	01	48004992	3,010	4,040	1,030	Read	0	0	<input type="checkbox"/>
11/17/2017 11:37 AM	WATER	01	48004992	4,040	5,410	1,370	Read	0	0	<input type="checkbox"/>
12/18/2017 09:56 AM	WATER	01	48004992	5,410	7,400	1,990	Read	0	0	<input type="checkbox"/>

Mountain Water District

Billed Meter Reading History

Customer: 030802700-002 : Lemaster, Terri

Location: 0308-02700 : 22 Varney Rd

Service: WATER (8/30/2024 - No end date)

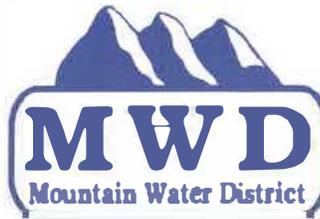
Meter: 400309688 : 52267084

Max Read Date: 05/23/2025

Read Date	Read Method	Status	Message	Read	Factor	Extended Read	Consumption
4/17/2025 12:00:00AM	Unknown	OK		14446	10	144460	14968
3/19/2025 12:00:00AM	Unknown	OK		12950	10	129500	15720
2/18/2025 12:00:00AM	Unknown	OK		11378	10	113780	14920
1/17/2025 12:00:00AM	Unknown	OK		9886	10	98860	15600
12/18/2024 12:00:00AM	Unknown	OK		8326	10	83260	12970
11/15/2024 12:00:00AM	Unknown	OK		7029	10	70290	3530
10/16/2024 12:00:00AM	Unknown	OK		6676	10	66760	1100
9/16/2024 12:00:00AM	Unknown	OK		6566	10	65660	0

Indicates reading will be used for a charge generation with the selected parameters.

ACCOUNT NUMBER	[REDACTED]
CUSTOMER NAME	Terri Lemaster
SERVICE DATES	9/17/2015 to 10/19/2015
DUE DATE	11/11/2015



P. O. BOX 3157
 PIKEVILLE, KY 41502-3157
 PHONE: (606) 631-9162
 AFTER HOURS: (606) 754-4218
 FAX (606) 631-3087

www.mountainwaterdistrictky.com

Hours: 8:00 a.m. - 4:30 p.m.
 Monday - Friday

SERVICE ADDRESS: 22 Vamey Rd -Churchhse H

SERVICE	PRESENT READING	PREVIOUS READING	USAGE	AMOUNT
WTWATER	462900	461780	1120	20.02
ST Local Tax				0.60
TOTAL AMOUNT DUE				20.62

ON 7/15/15 OUR PAY BY PHONE # CHANGED TO 1-855-984-1204 PLEASE HAVE YOUR ACCT. NUMBER PYMTS POST NEXT BUSINESS DAY.

LOCAL PHONE NUMBERS FOR THE BELFRY AND PHELPS AREAS:

BELFRY: (606) 353-8190
 PHELPS: (606) 456-8170

PAYMENT OPTIONS:

ONLINE - PAY BY CREDIT/DEBIT CARD AT:
www.mountainwaterdistrictky.com

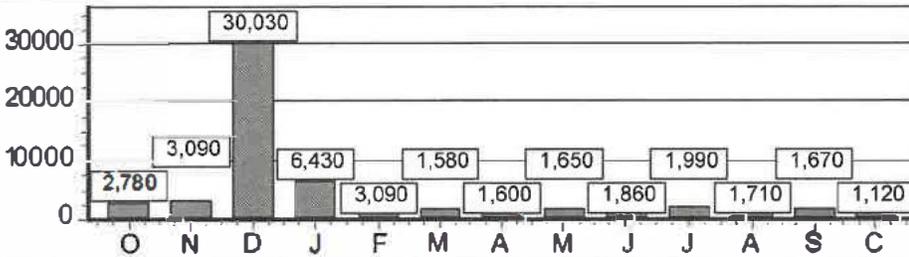
PHONE - PAY BY CREDIT/DEBIT CARD AT
 (606) 631-9162

OFFICE - PAY IN PERSON OR USE OUR PAYMENT DROP BOX LOCATED AT 6332 ZEBULON HWY.

TO AVOID PENALTIES, PAYMENT MUST BE RECEIVED IN OUR OFFICE BY 4:30 P.M. ON THE DUE DATE. IF THE DUE DATE FALLS ON A WEEKEND OR HOLIDAY, PAYMENT MUST BE IN OUR OFFICE BY 8:30 A.M. THE NEXT BUSINESS DAY.

THE DISTRICT'S TARIFFS AND RATES ARE AVAILABLE AT OUR OFFICE OR ON OUR WEBSITE.

THE DISTRICT IS NOT RESPONSIBLE FOR UNDELIVERED MAIL.



PERIOD	DAYS	GAL. USED	DAILY AVG. GAL.
CURRENT	32	1120	35.00
LAST MNTH	29	1670	57.59
YEARAGO	32	2780	86.88

Please Detach And Return Bottom Portion With Payment



P. O. BOX 3157
 PIKEVILLE, KY 41502-3157
 PHONE: (606) 631-9162
 FAX (606) 631-3087

Return Service Requested

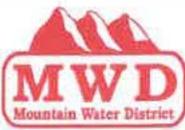
ACCOUNT NUMBER	[REDACTED]
AMOUNT DUE	20.62
DUE DATE	11/11/2015
AMOUNT AFTER DUE DATE	22.62

Make checks payable to:

MOUNTAIN WATER DISTRICT
 P. O. BOX 3157
 PIKEVILLE, KY 41502-3157

Terri Lemaster
 P.O. Box 612
 Belfry, KY 41514

Seq. 397



P. O. BOX 3157
 PIKEVILLE, KY 41502-3157
 PHONE: (606) 631-9162
 FAX (606) 631-3087
 Phone Pay: 1-855-984-1204

Office Hours:
 Monday - Friday
 8:00 a.m. - 4:30 p.m.
 (606) 631-9162
 Phone Pay: 1-855-984-1204
 www.mountainwaterdistrictky.com

LAST DATE TO PAY	ACCOUNT NUMBER
11/29/2015	[REDACTED]
CUSTOMER NAME: Terri Lemaster	
SERVICE ADDRESS: 22 Varney Rd -Churchhse H Mc Andrews, KY 41543	
CUT-OFF DATE	AMOUNT DUE
11/30/2015	22.62
DELINQUENT NOTICE	

**YOUR ACCOUNT IS
 NOW PAST DUE.
 PAYMENT IS DUE UPON
 RECEIPT OF THIS
 NOTIFICATION**

THIS NOTICE SERVES AS A REMINDER BEFORE DISCONNECTION.

Dear Customer:

Our records indicate that your bill is past due. If payment has been made prior to receiving this notice, please accept our thanks, and disregard this notice.

However, if payment has not been made, please do so to avoid the inconvenience and expense of interrupted service. If payment is not received by the last date to pay your services will be disconnected. After disconnection you will be required to pay a disconnection and reconnection charge and a security deposit (if you do not have one on file) for each service you have (water and/or sewer). The reconnection charge would increase for same day service if paid after 3:00 p.m. but still within normal operating hours. If, however, prior to the disconnection date a written certificate signed by a physician, registered nurse or public health officer stating that discontinuance of service would aggravate an existing illness, is received, service shall be continued for a period of thirty (30) days. No customer shall be given this extension in two (2) consecutive months.

Reminder: You can pay your bill online at www.mountainwaterdistrictky.com or by phone at 1-855-984-1204 any time, day or night (Fees Apply). You can also pay at our office located at 6332 Zebulon Hwy. during normal operating hours or use our drop box after hours. Payments made online or by phone will post to your account the following business day.



P. O. BOX 3157
 PIKEVILLE, KY 41502-3157
 PHONE: (606) 631-9162
 FAX (606) 631-3087
 Phone Pay: 1-855-984-1204

Return Service Requested

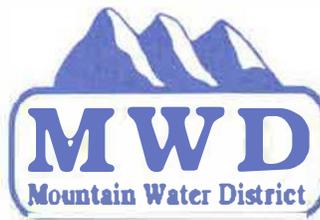
ACCOUNT NUMBER	[REDACTED]
AMOUNT DUE	22.62
LAST DATE TO PAY	11/29/2015
CUT-OFF DATE	11/30/2015

DELINQUENT NOTICE

Seq.68

Terri Lemaster
 P.O. Box 612
 Belfry, KY 41514

ACCOUNT NUMBER	[REDACTED]
CUSTOMER NAME	Terri Lemaster
SERVICE DATES	5/15/2024 - 6/14/2024
DUE DATE	7/12/2024



P. O. BOX 3157
 PIKEVILLE, KY 41502-3157
 PHONE: (606) 631-9162
 AFTER HOURS: (606) 754-4218
 FAX (606) 631-3087
 PHONE PAY: 1 (855) 984-1204
 www.mountainwaterdistrictky.com

Hours: 8:00 a.m. - 4:30 p.m.
 Monday - Friday

SERVICE ADDRESS: 22 Vamey Rd -Churchhse Hol

SERVICE	PRESENT READING	PREVIOUS READING	USAGE	AMOUNT
BAL Balance Forward: 05/23/2024				
SCH School Tax				\$0.66
WAT Water	63140	62010	1130	\$21.96
INF Infrastructure SC				\$1.72
TOTAL AMOUNT DUE				\$24.34

BILL MAIL DATE: JUNE 28, 2024.

TO AVOID PENALTES, PAYMENT MUST BE RECEIVED IN OUR OFFICE BY 4:30 P.M. ON THE DUE DATE.

ANY BALANCE FORWARD SUBJECTS THE ACCOUNT TO DISCONNECTION UNTIL PAID IN FULL.

LOCAL PHONE NUMBERS FOR THE BELFRY AND PHELPS AREAS:

BELFRY: (606) 353-8190
 PHELPS: (606) 456-8170

PAYMENT OPTIONS:

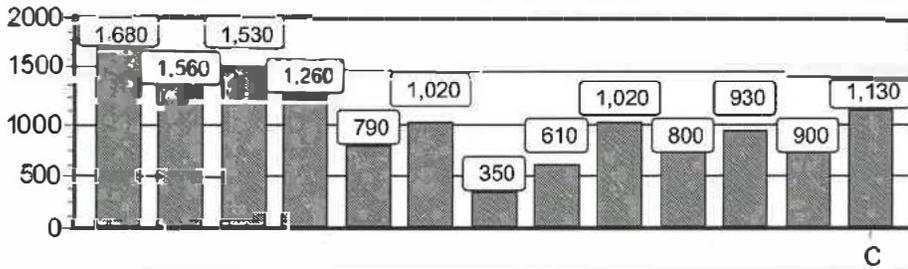
ONLINE - PAY BY CREDIT/DEBIT CARD OR E-CHECK AT:
www.mountainwaterdistrictky.com

PHONE - PAY BY CREDIT/DEBIT CARD OR E-CHECK AT
 1 (855) 984-1204

OFFICE - PAY IN PERSON OR USE OUR PAYMENT DROP BOX LOCATED AT 6332 ZEBULON HWY.

THE DISTRICT'S TARIFFS AND RATES ARE AVAILABLE AT OUR OFFICE OR ON OUR WEBSITE.

THE DISTRICT IS NOT RESPONSIBLE FOR UNDELIVERED MAIL OR FAILURE OF THIRD PARTY PAYMENT PROVIDERS.



PERIOD	DAYS	GAL. USED	DAILY AVG. GAL.
CURRENT	30	1130	37.67
LAST MNTH	28	900	32.14
YEAR AGO	29	1560	53.79

Please Detach And Return Bottom Portion With Payment



P. O. BOX 3157
 PIKEVILLE, KY 41502-3157
 PHONE: (606) 631-9162
 FAX (606) 631-3087
 PHONE PAY: 1 (855) 984-1204
 Return Service Requested

ACCOUNT NUMBER	[REDACTED]
AMOUNT DUE	\$24.34
DUE DATE	7/12/2024
AMOUNT AFTER DUE DATE	\$26.54

Make checks payable to:

MOUNTAIN WATER DISTRICT
 P. O. BOX 3157
 PIKEVILLE, KY 41502-3157

Seq. 345

Terri Lemaster
 P.O. Box 612
 Belfry, KY 41514

ACCOUNT NUMBER	[REDACTED]
CUSTOMER NAME	Terri Lemaster
SERVICE DATES	5/16/2025 - 6/17/2025
DUE DATE	7/12/2025



P. O. BOX 3157
 PIKEVILLE, KY 41502-3157
 PHONE: (606) 631-9162
 AFTER HOURS: (606) 754-4218
 FAX(606) 631-3087
 PHONE PAY: 1 (855) 984-1204
 www.mountainwaterdistrictky.com

Hours: 8:00 a.m. - 4:30 p.m.
 Monday - Friday

SERVICE ADDRESS: 22 Vamey Rd

SERVICE	PRESENT READING	PREVIOUS READING	USAGE	AMOUNT
BAL Balance Forward: 05/23/2025				\$1,102.52
PAY Payment Cash				(\$30.00)
LAT Late Fee				\$20.14
INF Infrastructure SC				\$1.72
SCH School Tax				\$9.68
WAT Water	188540	161220	27320	\$322.62
TOTAL AMOUNT DUE				\$1,426.68

BILL MAIL DATE: JUNE 27, 2025

TO AVOID PENALTIES, PAYMENT MUST BE RECEIVED IN OUR OFFICE BY 4:30 P.M. ON THE DUE DATE.

ANY BALANCE FORWARD SUBJECTS THE ACCOUNT TO DISCONNECTION UNTIL PAID IN FULL.

LOCAL PHONE NUMBERS FOR THE BELFRY AND PHELPS AREAS:

BELFRY: (606) 353-8190
 PHELPS: (606) 456-8170

PAYMENT OPTIONS:

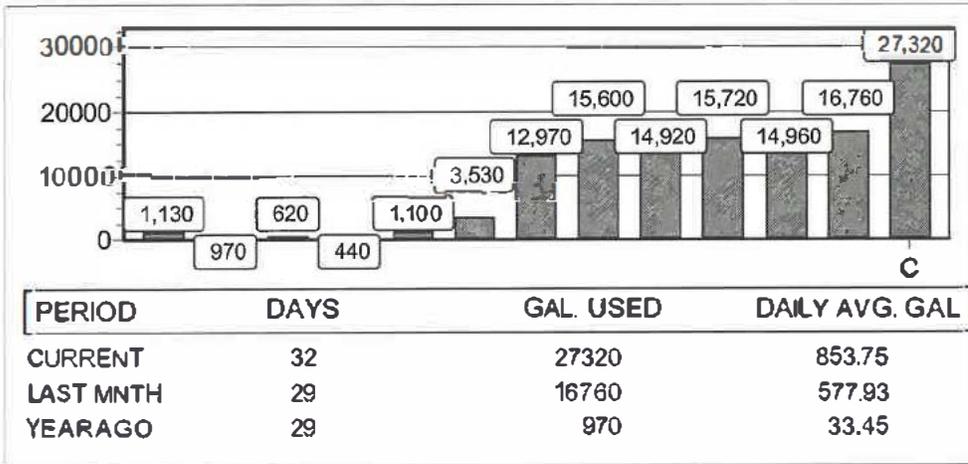
ONLINE - PAY BY CREDIT/DEBIT CARD OR E-CHECK AT:
www.mountainwaterdistrictky.com

PHONE - PAY BY CREDIT/DEBIT CARD OR E-CHECK AT
 1 (855) 984-1204

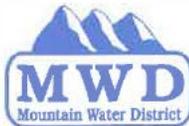
OFFICE - PAY IN PERSON OR USE OUR PAYMENT DROP BOX LOCATED AT 833 ZEBJLON HWY.

THE DISTRICT'S TARIFFS AND RATES ARE AVAILABLE AT OUR OFFICE OR ON OUR WEBSITE.

THE DISTRICT IS NOT RESPONSIBLE FOR UNDELIVERED MAIL OR FAILURE OF THIRD PARTY PAYMENT PROVIDERS.



Please Detach And Return Bottom Portion With Payment



P. O. BOX 3157
 PIKEVILLE, KY 41502-3157
 PHONE: (606) 631-9162
 FAX (606) 631-3087
 PHONE PAY: 1 (855) 984-1204
 Return Service Requested

ACCOUNT NUMBER	[REDACTED]
AMOUNT DUE	\$1,426.68
DUE DATE	7/12/2025
AMOUNT AFTER DUE DATE	\$1,458.94

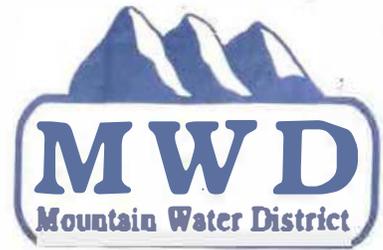
Make checks payable to:
 MOUNTAIN WATER DISTRICT
 P. O. BOX 3157
 PIKEVILLE, KY 41502-3157

Seq. 350

Terri Lemaster
 P.O. Box 612
 Belfry, KY 41514

MOUNTAIN WATER DISTRICT

P.O. Box 3157
Pikeville, KY 41502



Account Number: [REDACTED]
Customer Name: LEMASTER, TERRI
Payment Type: CASH
Payment Received: 4/4/2025 1:53 PM
Received By: DANIELLE WHITE

Location Number: 0308-02700
Address: 22 Varney Rd \$728.48

Subtotal: \$728.48
Tendered: \$30.00
Paid: \$30.00
Change Due: \$0.00

Updated Balance: \$698.48

0035189

Mountain Water District

Dist Acc #: [REDACTED]

05/15/17 14:24 140530

Amount Received: \$50.00

Payment Type: Cash

Operator: Janet

CODE	DESCRIPTION	AMOUNT
000	Paid At Office	47.46

MOUNTAIN WATER DISTRICT

P.O. Box 3157
Pikeville, KY 41502

Account Number: 030802700-002
Customer Name: LEMASTER, TERRI
Payment Type: CASH
Payment Received: 4/23/2024 2:13 PM
Received By: SHELLEY CAHINE

Location Number: 0308-02700
Address: 22 Varney Rd Branch: \$14.04

Subtotal: \$14.04
Tendered: \$26.08
Paid: \$14.04
Change Due: \$0.00

Updated Balance: \$0.00

0035189

CHECKED IN 15 2004

MOUNTAIN WATER DISTRICT
METER DEPARTMENT

Date Issued: 4-28-04
Issued By: _____

Meter Work Order No. 64847
Target Date: _____

ACTION REQUIRED:

Pull: _____ Read Out: _____ Read In: _____ Reconnect: _____ Reread: _____

Customer: Terri Remaster
Address: _____

Account No: _____
Telephone: _____

Location: 22 Churchhouse

Problem: Change out

Existing Meter Make: _____ Ser No: 98422115

PULL METER:

Amount Owed: \$ _____ + \$20.00 Trip Fee = Total \$ _____ Posted By: _____
Date Paid: _____ Time: _____ Collected By: _____
Meter Make: _____ Ser No: _____ Reading: _____ Date: _____
Pressure: _____ psi PRV: _____ (Y/N)

READ OUT:

Date Read: _____ Time: _____ Read By: _____ Posted By: _____
Meter Make: _____ Ser No: 98422115 Reading: 11751 Date: _____
Pressure: 2 psi PRV: _____ (Y/N)

READ IN:

Date Installed: _____ Time: _____ Read By: _____ Posted By: _____
Meter Make: _____ Ser No: 29217669 Reading: 0 Date: _____
Pressure: _____ psi PRV: _____ (Y/N)

RECONNECT:

Date Read: _____ Time: _____ Read By: _____ Posted By: _____
Meter Make: _____ Ser No: _____ Reading: _____ Date: _____
Pressure: _____ psi PRV: _____ (Y/N)

REREREAD:

Date Read: _____ Time: _____ Read By: _____ Posted By: _____
Meter Make: _____ Ser No: _____ Reading: _____ Date: _____
Pressure: _____ psi PRV: _____ (Y/N)

COMMENTS:

70132533 Wk. Order
No.
By:
Date: MAY 1 2004

MOUNTAIN WATER DISTRICT

See below
CHECKED JUN 20 2003

MOUNTAIN WATER DISTRICT
METER DEPARTMENT

Date Issued: 6-5-03
Issued By: _____

Meter Work Order No. 49823
Target Date: _____

ACTION REQUIRED:
Pull: _____ Read Out: _____ Read In: _____ Reconnect: _____ Reread: _____

Customer: Terry Lemaster Account No: [REDACTED]
Address: P.O. Box 334 Telephone: _____
McAndrews 41543

Location: 22 Church house 2 Story tentHS

Problem: Install / Turn water for cust
See Leimaster

Existing Meter Make: _____ Ser No: 98422115

PULL METER:
Amount Owed: \$ _____ + \$12.50 Trip Fee = Total \$ _____ Posted By _____
Date Paid: _____ Time: _____ Collected By: _____ Date: _____
Meter Make: _____ Ser No: _____ Reading: 5
Pressure: _____ psi PRV: _____ (Y/N)

READ OUT:
Date Read: _____ Time: _____ Read By: _____ Posted By _____
Meter Make: _____ Ser No: _____ Reading: _____ Date: _____
Pressure: _____ psi PRV: _____ (Y/N)

READ IN:
Date Installed: 6-10-03 Time: 2:30 Read By: J.C. Posted By _____
Meter Make: Garco Ser No: 98422115 Reading: 80400 Date: 6-12-03
Pressure: _____ psi PRV: Y (Y/N)

RECONNECT:
Date Read: _____ Time: _____ Read By: _____ Posted By _____
Meter Make: _____ Ser No: _____ Reading: _____ Date: _____
Pressure: _____ psi PRV: _____ (Y/N)

JUN 11 2003

REREAD:
Date Read: _____ Time: _____ Read By: _____ Posted By _____
Meter Make: _____ Ser No: _____ Reading: _____ Date: _____
Pressure: _____ psi PRV: _____ (Y/N)

COMMENTS: see 1 Wk. Order No. _____
By: _____
Date: _____



0308-01776-74 Varney Rd
0308-01469-62 Varney Dr

0308-02700-22 Varney Rd -Churchse Höl
0308-02800-36 VARNEY ROAD

0308-01600-41 Varney Rd

Exhibit W

Mountain Water District

Customer Transactions

Account: 030802700082 Lemaster, Terri

From 4/29/2024 12:00:00 AM To 5/15/2025 11:59:59 PM

Account Number	Transaction Type	Date Posted	Amount	Due/Applied	Reference	Previous Reading	Present Reading	Usage	Location	Balance
	Balance Forward	04/29/2024	\$7.80	\$0.00	Balance Forward				0308-02700	-\$7.80
	SCHOOL TAX ADJ W	05/23/2024	\$0.01	\$0.00					030802700	\$7.79
	WATER Adjustment	05/23/2024	\$0.21	\$0.00					0308-02700	-\$7.58
	Payment Cash : 9	05/23/2024	-\$14.04	-\$14.04					0308-02700	-\$21.62
	Infrastructure SC	05/23/2024	\$1.72	\$0.00	Charges				0308-02700	-\$19.90
	School Tax	05/23/2024	\$0.58	\$0.00	Tax Charges				0308-02700	-\$19.32
	Water	05/23/2024	\$19.32	\$0.00	Charges	61110	62010	900	0308-02700	\$0.00
						04/16/2024	05/15/2024			
	Infrastructure SC	06/23/2024	\$1.72	\$0.00	Charges				0308-02700	\$1.72
	School Tax	06/23/2024	\$0.66	\$0.00	Tax Charges				0308-02700	\$2.38
	Water	06/23/2024	\$21.96	\$0.00	Charges	62010	63140	1130	0308-02700	\$24.34
						05/15/2024	06/14/2024			
	SCHOOL TAX ADJ W	06/25/2024	\$0.01	\$0.00					0308-02700	\$24.35
	WATER Adjustment	06/25/2024	\$0.35	\$0.00					0308-02700	\$24.70
	Infrastructure SC	07/23/2024	\$1.72	\$0.00	Charges				0308-02700	\$26.42
	School Tax	07/23/2024	\$0.60	\$0.00	Tax Charges				0308-02700	\$27.02
	Water	07/23/2024	\$20.13	\$0.00	Charges	63140	64110	970	0308-02700	\$47.15
						06/14/2024	07/16/2024			
	Payment Money Ord	07/31/2024	-\$30.00	-\$30.00	29332619076				0308-02700	\$17.15
	Late Fee	08/15/2024	\$1.54	\$0.00					0308-02700	\$18.69
	Infrastructure SC	08/23/2024	\$1.72	\$0.00	Charges				0308-02700	\$20.41
	School Tax	08/23/2024	\$0.46	\$0.00	Tax Charges				0308-02700	\$20.89
	Water	08/23/2024	\$16.11	\$0.00	Charges	64110	64730	620	0308-02700	\$37.00
						07/16/2024	08/15/2024			
	Infrastructure SC	08/29/2024	\$1.72	\$0.00	*Final Bill* Charges				0308-02700	\$38.72
	School Tax	08/29/2024	\$0.42	\$0.00	*Final Bill* Tax Char				0308-02700	\$39.14
	Water	08/29/2024	\$14.04	\$0.00	*Final Bill* Charges	64730	65170	440	030802700	\$53.18
						08/15/2024	08/29/2024			
	WATER Deposit	08/30/2024	\$75.00	\$0.00					0308-02700	\$128.18
	DISCONNECTION FEE	08/30/2024	\$14.50	\$0.00	DISCONNECTION F				0308-02700	\$142.68
	RECONNECTION FEE	08/30/2024	\$14.50	\$0.00	RECONNECTION F				0308-02700	\$157.18
	Payment Credit Card	08/30/2024	-\$53.18	-\$53.18	CN:98M789				0308-02700	\$104.00
	Payment Credit Card	08/30/2024	-\$29.00	-\$29.00	CN:98M789				0308-02700	\$75.00
	Deposit Payment	08/30/2024	-\$75.00	-\$75.00	CN:98M789				0308-02700	\$0.00
	Infrastructure SC	10/23/2024	\$1.72	\$0.00	Charges				0308-02700	\$1.72
	School Tax	10/23/2024	\$0.65	\$0.00	Tax Charges				0308-02700	\$2.37
	Water	10/23/2024	\$21.62	\$0.00	Charges	65880	66760	1100	0308-02700	\$23.99
						09/16/2024	10/16/2024			
	Late Fee	11/18/2024	\$2.16	\$0.00					0308-02700	\$26.15
	Infrastructure SC	11/23/2024	\$1.72	\$0.00	Charges				0308-02700	\$27.87
	School Tax	11/23/2024	\$1.49	\$0.00	Tax Charges				0308-02700	\$29.36
	Water	11/23/2024	\$49.51	\$0.00	Charges	66760	70290	3530	0308-02700	\$78.87
						10/16/2024	11/15/2024			
	Payment Cash : 9	12/02/2024	-\$40.00	-\$40.00					0308-02700	\$38.87
	Late Fee	12/17/2024	\$3.65	\$0.00					0308-02700	\$42.52
	Infrastructure SC	12/23/2024	\$1.72	\$0.70	Charges				0308-02700	\$44.24
	School Tax	12/23/2024	\$4.74	\$1.93	Tax Charges				0308-02700	\$48.98
	Water	12/23/2024	\$157.89	\$64.24	Charges	70290	83260	12970	0308-02700	\$206.87
						11/15/2024	12/18/2024			



22 Varney Rd, Belfry, KY 41514

Location: 37.6282513, -82.2598268



Exhibit Z



Imagery ©2025 Airbus, Maxar Technologies, Map data ©2025 Google 50 ft



22 Varney

37°37'43.4"N 82°15'38.2"W

37.628720, -82.260616

- 
Directions
- 
Save
- 
Nearby
- 
Send to phone
- 
Share

Same GPS coordinates as 2/2020 when current meter was installed

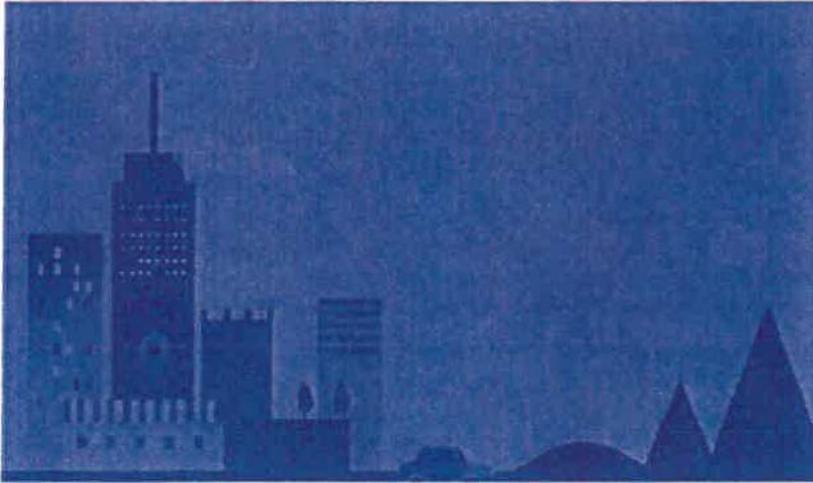
Same meter as 2/2020 today

JPHQ+FQJ Belfry, Kentucky

Exhibit Y



Imagery ©2025 Airbus, Maxar Technologies, Map data ©2025 Google 50ft



36 Varney Rd.

37°37'43.4"N 82°15'38.3"W

37.628720, -82.260630

same gps coordinates that it had in 7/2019 when we began collecting them
 same meter as 7/2019

- 
 Directions
- 
 Save
- 
 Nearby
- 
 Send to phone
- 
 Share



 JPNC+FPQ Belfry, Kentucky

Account Number	[REDACTED]	ACTIVE	LEARN	MFC: Expired 12/20
Customer Name	[REDACTED]			
Location	GPS 0308-02700-22 Verney Rd, Bellry			
HomePhone	[REDACTED] 01 ConRAD(S)			
Details Locations Services Meters Billed Rates Transportation Billing Address Rate Codes Statement Customer Care (3) What-If?				
Select Location	0308-02700-22 Verney Rd			
Location Number	0308-02700	Edit		
Current Customer	0308-02700-22 Verney Rd			
Current Owner or Standard	Select			
Billing Status	Active	Location Billing Cycle	Cycle 3	
Address Line 1	22 Verney Rd	Country	United States	
Address Line 2		City Name	Bellry	
Address Line 3		State	KY	
External System ID Number		Postal Code	41514	
Surface Area Square Footage	0	Legal Description		
Meter Reading Sequence	2700	Structure Square Footage	0	
County Contribution	(None)			
Location Notes or Directions	Next To Brown Doublewide - Corner Of Yard		Meter Reading Route	304 305 306 308 Edit
Add New Location				
				Save Close

Account Number [REDACTED] ACTIVE

Customer Name [REDACTED] LEAK VERIFY PIN# 1226

Location [GPS] [REDACTED] HomePhone [REDACTED]

Details Locations Services Meters Billing Reads Transactions Billing Address Rate Codes Statements Customer Case(s) What-If?

Location: (All) Use Service Address: [REDACTED]

Billing Name: Terri Lemaster Bill in Care of Name: [REDACTED]

Address Line 1: P.O. Box 612 Country: United States

Address Line 2: [REDACTED] City Name: Bellry

Address Line 3: [REDACTED] State: KY

Address Note: [REDACTED] Postal Code: 41314

Primary Address: USPS Address Look-Up: [REDACTED]

Last Changed: 4/4/2025

Last Changed By: Tjeter Svendsen

ADD New Billing Address

View All Save Close



TF 52267084

ALLIANCE
1995

ALLOW

22
Lanning Rd
Lemaster
84

TF 52267084

50578350
50578350
50578350

ay Rd
Lemast







02/06/2004









5:23

LTE 



Message
Friday 6:07 PM

The leak was on the bottom of the
line about 12 inches where it
connects to meter

The sender is not in your contact list.

[Report Junk](#)



*Terri Lemaster
P. O. Box 612
Belfry, KY 41514

*Mountain Water District
6332 Zebulon Highway
P. O. Box 3157
Pikeville, KY 41502-3157