

Kentucky forgive the amount it claims she was underbilled for, and at a minimum, receive a reimbursement for the manual meter read fee.⁴

On July 16, 2025, Duke Kentucky filed an answer to the complaint, and responses to Commission Staff's First Request for Information⁵ and Complainant's First Request for Information.⁶ A Procedural Schedule was established on February 23, 2026, which gave the parties until April 21, 2026, to request a hearing or submit a request for the matter to be decided based upon the written record.⁷ The Procedural Schedule also established additional rounds of discovery, to which Duke Kentucky responded.⁸

DISCUSSION AND FINDINGS

In the motion filed April 17, 2026, Joint Movants asserted that they were discussing a settlement agreement and requested the deadline to request a hearing or submit on the record be extended an additional six weeks, until June 2, 2026.⁹

The Commission finds that good cause has been shown to amend the procedural schedule in order to allow Duke Kentucky and the Complainant additional time to determine if a settlement agreement can be reached.

⁴ Complaint at 2.

⁵ Duke Kentucky's Response to Commission Staff's First Request for Information (Staff's First Request) (filed Aug. 29, 2025).

⁶ Duke Kentucky's Response to Complainant's First Request for Information (Complainant's First Request) (filed Mar. 17, 2026).

⁷ Order (Ky. PSC Feb. 23, 2026), Appendix A.

⁸ Duke Kentucky's Response to Commission Staff's Second Request for Information (Staff's Second Request) (filed Mar. 17, 2026) and Duke Kentucky's Response to Complainant's Second Request for Information (Complainant's Second Request) (filed Apr. 4, 2026).

⁹ Joint Motion at 1-2.

IT IS THEREFORE ORDERED that:

1. Joint Movants' request to amend the procedural schedule is granted.
2. The last day for parties to request a Public Hearing or submit a request for the matter to be decided based upon the written record is June 2, 2026.
3. Nothing in this Order shall be construed as preventing further Orders of the Commission.

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Entered on this 22nd day of April, 2026.

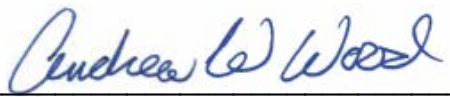
PUBLIC SERVICE COMMISSION



Angie Hatton
Chair



Mary Pat Regan
Commissioner



Andrew W. Wood
Commissioner

ATTEST:



Linda C. Bridwell, PE
Executive Director

AP

Service List for 2025-00118

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* Larisa Vaysman
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139 East Fourth Street
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* Melissa R Dixon
Housing Unit Manager
Legal Aid of the Bluegrass
104 East Seventh Street
Covington, KY 41011

* Olivia Davis Rzesutock
Legal Aid of the Bluegrass
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* Rocco O D'Ascenzo
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* Sheena McGee Leach
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