

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ELWOOD RUSSELL

COMPLAINANT

V.

GARRISON-QUINCY-KY-O-HEIGHTS WATER
DISTRICT

DEFENDANT

CASE NO.
2024-00412

ORDER

On December 23, 2024, Elwood Russell (Complainant) filed a complaint alleging that Garrison-Quincy-KY-O-Heights Water District (Garrison-Quincy District) has been improperly charging him for water he did not use. On August 14, 2025, the Commission ordered Garrison-Quincy District to satisfy the matters complained of or file a written answer. On September 3, 2025, Garrison-Quincy District filed a written answer. On March 18, 2026, the Commission issued a procedural schedule. On April 2, 2026, Commission Staff issued a request for information to Complainant and on April 6, 2026, Commission Staff issued a request for information to Garrison Quincy District with responses due on April 20, 2026. To date, neither party has responded to Commission Staff's requests for information. On July 28, 2026, the Commission entered an Order giving the Complainant 20 days to file a response affirming that the complaint is still

contested and responding to Commission Staff's First Request for Information or the complaint would be dismissed.¹

More than 20 days have passed since the July 28, 2026 Order was issued. Complainant has not filed a response nor responded to Commission Staff's First Request for Information. Because no response has been filed, the Commission finds that this case should be dismissed without a hearing as such a proceeding is not necessary to protect the public interest or substantial rights.

IT IS THEREFORE ORDERED that:

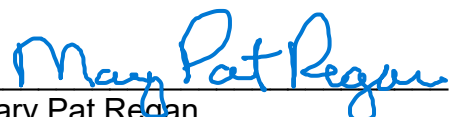
1. This case is dismissed without prejudice.
2. A copy of this Order shall be served by U.S. Postal Service, First-Class Mail and Certified Mail, Return Receipt Requested, on Elwood Russell at 190 Tar Camp Road, Garrison, Kentucky 41141.
3. This case is closed and removed from the Commission's docket.

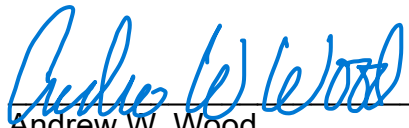
¹ Order (Ky. PSC July 28, 2026) at 2.

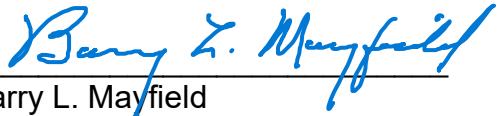
Entered on this 17th day of September, 2026.

PUBLIC SERVICE COMMISSION



Angie Hatton
Chair

Mary Pat Regan
Vice Chair

Andrew W. Wood
Commissioner

Barry L. Mayfield
Commissioner

ATTEST:



Justin McNeil
Executive Director

Case No. 2024-00412

Service List for Case 2024-00412

Elwood Russell
190 Tar Camp Road
Garrison, KY 41141

* Benjamin Harrison
Stanley and Bertram, P.S.C.
175 Main Street
P.O. Box 40
Vanceburg, KY 41179

* Garrison-Quincy-Ky-O-Heights Water District
279 Robins Lane
P. O. Box 279
Garrison, KY 41141