

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ELWOOD RUSSELL	)	
	)	
COMPLAINANT	)	
	)	
V.	)	CASE NO.
	)	2024-00412
	)	
GARRISON-QUINCY-KY-O-HEIGHTS WATER	)	
DISTRICT	)	
	)	
DEFENDANT	)	

ORDER

On December 23, 2024, Elwood Russell (Complainant) filed a complaint alleging that Garrison-Quincy-KY-O-Heights Water District (Garrison-Quincy District) has been improperly charging him for water he did not use. On August 14, 2025, the Commission ordered Garrison-Quincy District to satisfy the matters complained of or file a written answer. On September 3, 2025, Garrison-Quincy District filed a written answer. On March 18, 2026, the Commission issued a procedural schedule. On April 2, 2026, Commission Staff issued a request for information to Complainant and on April 6, 2026, Commission Staff issued a request for information to Garrison-Quincy District with responses due on April 20, 2026. To date, neither party has responded to Commission Staff's requests for information.

The Commission finds that Complainant should have 20 days from the service date of this Order to confirm that the complaint is still contested and to respond to Commission Staff's First Request for Information. If Complainant does not respond within

20 days from the service date of this Order, the case should be dismissed and removed from the Commission's docket.

IT IS THEREFORE ORDERED that:

1. Complainant shall have 20 days from the service date of this Order to file a response affirming that the complaint is still contested and responding to Commission Staff's First Request for Information.

2. If Complainant does not respond within 20 days, the case shall be dismissed and removed from the Commission's docket.

3. A copy of this Order shall be served by U.S. Postal Service, First-Class Mail and Certified Mail, Return Receipt Requested, on Elwood Russell at 190 Tar Camp Road, Garrison, Kentucky 41141.

Entered on this 28th day of July, 2026.

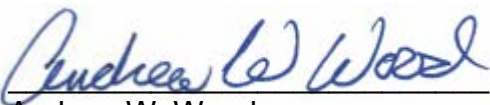
PUBLIC SERVICE COMMISSION



Angie Hatton
Chair



Mary Pat Regan
Vice Chair



Andrew W. Wood
Commissioner



Barry L. Mayfield
Commissioner

ATTEST:



Linda C. Bridwell, PE
Executive Director

Service List for Case 2024-00412

Elwood Russell
190 Tar Camp Road
Garrison, KY 41141

* Benjamin Harrison
Stanley and Bertram, P.S.C.
175 Main Street
P.O. Box 40
Vanceburg, KY 41179

* Garrison-Quincy-Ky-O-Heights Water District
279 Robins Lane
P. O. Box 279
Garrison, KY 41141