

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

JOY AND MATTHEW LEE)	
)	
COMPLAINANT)	
)	
V.)	CASE NO.
)	2024-00279
)	
FARMDALE WATER DISTRICT)	
)	
DEFENDANT)	

ORDER

On August 16, 2024, Joy and Matthew Lee (Lees or Complainants) filed a complaint alleging that Farmdale Water District (Farmdale District) had failed to transfer water service for Complainants recently purchased property into Complainants' names for an extended period of time. In addition, Complainants alleged that Farmdale District improperly allowed adjacent property owners to use Complainants' water line without Complainants' permission. On December 27, 2024, the Commission ordered Farmdale District to satisfy the matters complained of or file a written answer. On January 6, 2025, Farmdale District filed a written answer. On May 16, 2025, Complainants filed a response.

After reviewing the record, the Commission, on its own motion, finds that a procedural schedule should be established for the orderly processing of this case. The procedural schedule is attached as an Appendix to this Order.

A copy of this Order should be served on Joy and Matthew Lee by U.S. Postal Service First Class mail at 877 S. Benson Road, Frankfort, Kentucky 40601.

IT IS THEREFORE ORDERED that:

1. The procedural schedule set forth in the Appendix to this Order shall be followed.

2. Farmdale District and Complainants shall respond to all requests for information propounded by Commission Staff, whether identified on the procedural schedule or otherwise, as provided in those requests.

3. When filing a paper with the Commission, Farmdale District shall file an electronic copy in accordance with the electronic filing procedures set forth in 807 KAR 5:001, Section 8. Electronic documents shall be in portable document format (PDF), shall be searchable, and shall be appropriately bookmarked. The Commission directs the parties to the Commission's July 22, 2021 Order in Case No. 2020-00085¹ regarding filings with the Commission.

4. A copy of this Order shall be served on Joy and Matthew Lee by U.S. Postal Service First Class mail at 877 S. Benson Road, Frankfort, Kentucky 40601.

¹ Case No. 2020-00085, *Electronic Emergency Docket Related to the Novel Coronavirus COVID-19* (Ky. PSC July 22, 2021), Order (in which the Commission ordered that for case filings made on and after March 16, 2020, filers are NOT required to file the original physical copies of the filings required by 807 KAR 5:001, Section 8).

Entered on this 21st day of April, 2026.


PUBLIC SERVICE COMMISSION



Angie Hatton
Chairman



Mary Pat Regan
Commissioner



Andrew W. Wood
Commissioner

ATTEST:



Linda C. Bridwell, PE
Executive Director



APPENDIX

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE
COMMISSION IN CASE NO. 2024-00279 DATED APR 21 2026

All parties shall file any initial requests for information
on other parties no later than 05/07/2026

All responses to initial requests for information shall be filed
no later than 05/21/2026

All supplemental requests for information
shall be filed no later than 05/28/2026

All responses to supplemental requests for information
shall be filed no later than 06/11/2026

Last day for parties to request a public hearing or submit a
request for the matter be decided based upon the written record 06/17/2026

Service List for 2024-00279

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* Honorable Damon R Talley
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