

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

MORGAN TAYLOR)	
)	
COMPLAINANT)	
)	CASE NO.
V.)	2023-00155
)	
KENTUCKY-AMERICAN WATER COMPANY)	
)	
DEFENDANT)	

COMMISSION STAFF'S FIRST REQUEST FOR INFORMATION
TO MORGAN TAYLOR

Morgan Taylor (Complainant), pursuant to 807 KAR 5:001, shall file with the Commission the following information by either mailing the response to the Public Service Commission at 211 Sower Boulevard, Frankfort, Kentucky 40601-8294, or by emailing the response to PSCED@ky.gov. The information requested is due on March 27, 2026.

Complainant shall make timely amendment to any prior response if Complainant obtains information that indicates the response was incorrect or incomplete when made or, though correct or complete when made, is now incorrect or incomplete in any material respect.

For any request to which Complainant fails or refuses to furnish all or part of the requested information, Complainant shall provide a written explanation of the specific grounds for its failure to completely and precisely respond.

Careful attention shall be given to copied and scanned material to ensure that it is legible. When the requested information has been previously provided in this proceeding

in the requested format, reference may be made to the specific location of that information in responding to this request. When filing a paper containing personal information, Complainant shall, in accordance with 807 KAR 5:001, Section 4(10), encrypt or redact the paper so that personal information cannot be read.

1. State whether the issues regarding the December 13, 2022, through January 11, 2023, billing period, as described in your original Complaint have been resolved.

a. If your Complaint has been resolved, describe the resolution, including whether any billing adjustments, meter testing, payment arrangements, or other corrective actions occurred.

b. If your Complaint has not been resolved, state in detail the specific issues that remain outstanding and the relief you are currently seeking from the Commission.

c. Provide copies of any additional correspondence, billing statements, repair documentation, plumber statements, or other evidence not previously filed in this case that support your position.

2. State whether you wish to continue pursuing this Complaint before the Commission.

Linda Bridwell *AP*

Linda C. Bridwell, PE
Executive Director
Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601-8294

DATED **MAR 03 2026**

cc: Parties of Record

Case No. 2023-00155

Morgan Taylor
4464 Stuart Hall Blvd.
#5102
Lexington, KY 40509

*Kentucky-American Water Company
2300 Richmond Road
Lexington, KY 40502

*Kentucky-American Water Company
Kentucky-American Water Company
2300 Richmond Road
Lexington, KY 40502