

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ELECTRONIC TARIFF FILING OF COLUMBIA	)	
GAS OF KENTUCKY, INC. TO EXTEND ITS	)	CASE NO.
SMALL VOLUME GAS TRANSPORTATION	)	2021-00386
SERVICE	)	

ORDER

On June 28, 2024, the Commission ordered post-hearing informal conferences (IC) with Commission Staff, to occur twice a year through December 2028 or until further ordered by the Commission.<sup>1</sup> Previous ICs were held on August 28, 2024, April 15, 2025, and September 11, 2025.

The Commission finds that the next informal conference, to be held virtually, should be scheduled on March 26, 2026, at 9:30 a.m. Eastern Daylight Time. The agenda is attached as an Appendix to this Order. Commission Staff should contact participants by electronic mail to provide details for joining the conference by video link. The primary purpose of the informal conference is to facilitate discussion between the intervenors and Columbia Kentucky, as they work together to improve the CHOICE program and outreach to customers. The Commission reminds all participants that the role of Commission Staff in these informal conferences is to act as facilitators.

IT IS THEREFORE ORDERED that an informal conference, to be held virtually, shall be scheduled for March 26, 2026, at 9:30 a.m. Eastern Daylight Time.

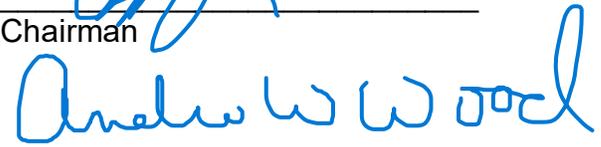
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<sup>1</sup> Order (Ky. PSC June 28, 2024).

PUBLIC SERVICE COMMISSION

  
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Chairman



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Commissioner

  
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Commissioner

ATTEST:

 RP

Executive Director



## APPENDIX

### APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE COMMISSION IN CASE NO. 2021-00386 DATED MAR 24 2026

#### AGENDA

The following topics are to be discussed at the informal conference in this proceeding.

1. Eligible customer lists: Updates on whether an email can be added and what percentage of customers have provided email addresses.

2. Autopay and Continued Publicity for the Program: A discussion of how Columbia Kentucky can reach customers to educate regarding the Customer Choice program who are currently subscribed to autopay. How has Columbia Kentucky identified ways to continue publicizing the CHOICE program, including utilizing its website and home pages.

3. Updates on Cost-Tracking: Continued discussion regarding Columbia Kentucky's methods of cost-tracking.

4. Columbia Kentucky's 2026 Annual Report: Columbia Kentucky to provide an overview of the expenses, costs, and any potential savings associated with the CHOICE program.

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