

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

STEPHANIE MONETTE SMITH)	
)	
COMPLAINANT)	
)	CASE NO.
V.)	2025-00118
)	
DUKE ENERGY KENTUCKY, INC.)	
)	
DEFENDANT)	

ORDER

Duke Energy Kentucky, Inc. (Duke Kentucky) is hereby notified that it has been named as a Defendant in a formal complaint filed on April 7, 2025, a copy of which is attached as an Appendix A to this Order and incorporated herein, and attached as Appendix B to this Order is a copy of the bills sent to Consumer Services Branch as part of the informal complaint process.

Pursuant to Commission regulation 807 KAR 5:001, Section 20(4)(a), upon receipt of a formal complaint, the Commission must determine whether the complaint establishes a *prima facie* case. A complaint establishes a *prima facie* case when, on its face, it states sufficient allegations that, if uncontradicted by other evidence, would entitle the complainant to the requested relief. If a complaint fails to establish a *prima facie* case, it may be dismissed.

The Commission finds that pursuant to 807 KAR 5:001, Section 20, the Complaint has established a *prima facie* case, which if not contradicted would entitle the

Complainant to some relief. Duke Kentucky should satisfy the matters complained of or file a written answer to the complaint within ten days from the date of service of this Order. The Commission directs Duke Kentucky to the Commission's July 22, 2021 Order in Case No. 2020-00085¹ regarding filings with the Commission.

IT IS THEREFORE ORDERED that:

1. Duke Kentucky shall satisfy the matters complained of or file a written answer to the complaint within ten days from the date of service of this Order.

2. Duke Kentucky shall send any answer filed in this matter to the complainant at her service address.

3. Pursuant to 807 KAR 5:001, Section 8(9), within seven days of service of this Order, Duke Kentucky shall file a written statement with the Commission that:

a. Certifies that it, or its agent, possesses the facilities to receive electronic transmissions; and

b. Sets forth the electronic mail address to which all electronic notices and messages related to this proceeding shall be served.

4. The Executive Director should mail this Order through the U.S. Postal Service, First-Class Mail, to Ms. Stephanie Smith at [REDACTED] and Olivia Davis Rzesutock, Esq. at 104 East Seventh St. Covington, KY 41011.

5. Pursuant to 807 KAR 5:001, Section 8(9), within seven days of service of this Order, if complainant is represented, counsel shall file a written statement with the Commission that:

¹ Case No. 2020-00085, *Electronic Emergency Docket Related to the Novel Coronavirus COVID-19* (Ky. PSC July 22, 2021), Order (in which the Commission mandated the use of the electronic filing procedures found in 807 KAR 5:001, Section 8, except for *pro se* formal complaints filed against utilities).

a. Certifies that it, or its agent, possesses the facilities to receive electronic transmissions; and

b. Sets forth the electronic mail address to which all electronic notices and messages related to this proceeding shall be served.

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PUBLIC SERVICE COMMISSION


Chairman

Vice Chairman


Commissioner

ATTEST:

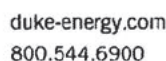
 
Executive Director



APPENDIX

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE
COMMISSION IN CASE NO. 2025-00118 DATED JUN 24 2025

SEVENTY-SIX PAGES TO FOLLOW

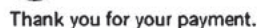


Page 1 of 4

Bill date Nov 17, 2022
For service Oct 18 - Nov 16
30 days

Account number

Previous Amount Due	\$85.57
<i>Payment Received Nov 08</i>	-85.57
Current Electric Charges	37.96
Current Gas Charges	124.81
Taxes	4.13
Total Amount Due Dec 08	\$166.90



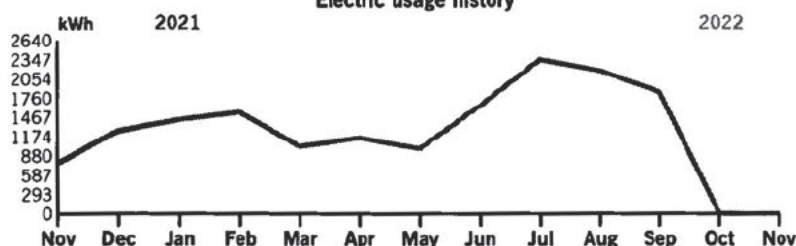
Duke Energy does not maintain customers' natural gas piping after or downstream of the meter. You should maintain such piping by periodically inspecting for leaks. If the piping is metal, you should also check for signs of corrosion. You should repair such piping if leaks or corrosion are discovered. For assistance locating, inspecting or repairing buried piping, please contact a licensed heating/plumbing contractor. You should always call 811 prior to digging. Once your lines are marked, always dig by hand if digging near natural gas piping.

Find tips, tools and programs to help lower your energy bills at duke-energy.com/LowerBills

Are you a fan of saving? Get up to \$53 in annual bill credits by enrolling in Power Manager. Help reduce energy use during periods of high demand. Enroll your AC unit today! Learn more and sign up at: duke-energy.com/MyCredits

Get up to \$53 in annual bill credits by enrolling in Power Manager. Help reduce energy use during periods of high demand. Enroll your AC unit today! Learn more and sign up at: duke-energy.com/MyCredits

Electric usage history



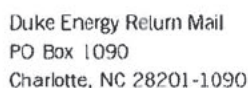
Average temperature in degrees

42° 44° 29° 34° 47° 52° 66° 74° 77° 74° 68° 54° 58°

	Current Month	Nov 2021	12-Month Usage	Avg Monthly Usage
Electric (kWh)	0	771	15,454	1,288
12-month usage based on most recent history				

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 5.0% late charge.

Please return this portion with your payment. Thank you for your business.



Account number

\$166.90
by Dec 8

After Dec 8, the amount due will increase to \$175.25.

\$ _____ \$ _____
Add here, to help others with a contribution to Share the Light Amount enclosed

Duke Energy Payment Processing
PO Box 1094
Charlotte, NC 28201-1094

8891010248208700033000000000000000001669000000166908



duke-energy.com
800.544.6900

Account number

800.544.6900

What's new for you

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy (not for payment)

P.O. Box 1326
Charlotte, NC 28201

General questions or concerns

Online	duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	711
International	1.407.629.1010

Request the condensed or detailed bill format

Call (7 a.m. to 7 p.m.)	800.544.6900
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Important notices

Your next meter reading: Dec 15

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your service(s) may be disconnected if your payment is past due

If payment for your service(s) is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay the amount specified in the **Important Disconnect Information** section on your bill as well as a reconnection fee, before your service will be reconnected. The reconnection fee is \$5.88 for electric service that may be reconnected remotely, \$60 for electric service that is not eligible to be reconnected remotely, \$125 for electric service that was disconnected at the pole and \$90 for gas service. There is an additional fee of \$40 to reconnect electric service after normal business hours if not eligible to be reconnected remotely. A security deposit may also be required.

Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.

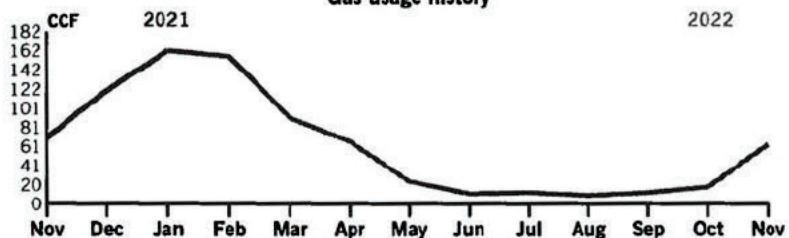


duke-energy.com
800.544.6900

Account number

Your usage snapshot - Continued

Gas usage history



Average temperature in degrees

42° 44° 23° 34° 47° 52° 66° 74° 77° 74° 68° 54° 58°

	Current Month	Nov 2021	12-Month Usage	Avg Monthly Usage
Gas (CCF)	63	70	744	62
12-month usage based on most recent history				

Current electric usage for meter number 108268903

Estimated reading on Nov 16

0

Previous reading on Oct 19

- 0

Energy Used

0 kWh

Billed kWh

0.000 kWh

Your bill this month includes estimated usage and may be adjusted once the actual usage is obtained from the meter.

Current Gas usage for meter number 1255323

Actual reading on Nov 15

4926

Previous reading on Oct 18

- 4863

Gas Used

63 CCF

Billed CCF

63.000 CCF

Billing details - Electric

Billing Period - Oct 19 to Nov 16

Meter - 108268903

Customer Charge \$12.90

Environmental Surcharge Mechanism Rider (ESM) 0.06

Manual Read Meter Charge 25.00

Total Current Charges \$37.96

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Gas

Billing Period - Oct 18 to Nov 15

Meter - 1255323

Customer Charge \$17.80

Gas Delivery Charge
63.000 CCF @ \$0.52474000 33.06

Gas DSM Rider
63.000 CCF @ \$0.01480300 0.93

Gas Cost Recovery
63.000 CCF @ \$1.03860000 65.43

Your current rate is Residential Service (RS).



duke-energy.com
800.544.6900

Account number [REDACTED]

Billing details - Gas, continued

Gas WNA Rider	
63.000 CCF @ \$0.12041068	\$7.59
Total Current Charges	\$124.81

Billing details - Taxes

Franchise Fee	\$4.13
Total Taxes	\$4.13



duke-energy.com
800.544.6900

Your Energy Bill

Page 1 of 4

Service address



Bill date Dec 19, 2022
For service Nov 16 - Dec 16
31 days

Account number



Billing summary

Previous Amount Due	\$166.90
Payment Received Dec 12	-166.90
Current Electric Charges	38.86
Current Gas Charges	167.98
Taxes	5.46
Total Amount Due Jan 09	\$212.30

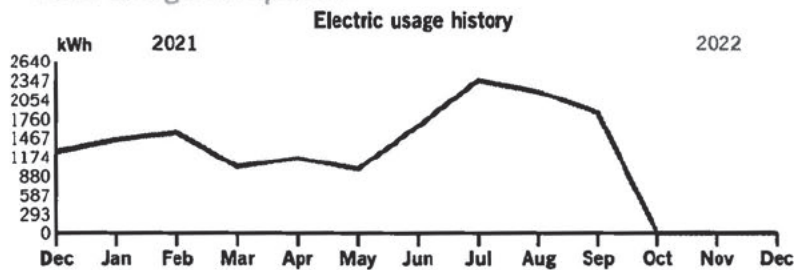


Thank you for your payment.

Duke Energy's Share the Light Fund, is a support program that helps those who are struggling to pay their bills and gives those who can the chance to share the power. Visit duke-energy.com/SharePower for more information.

Help lower winter bills by setting your thermostat to the lowest comfortable setting. It's less work for your heating system and more savings for you. Find more easy, money-saving tips at duke-energy.com/LowerBills.

Your usage snapshot



Average temperature in degrees

44° 29° 34° 47° 52° 66° 74° 77° 74° 68° 54° 40° 42°

	Current Month	Dec 2021	12-Month Usage	Avg Monthly Usage
Electric (kWh)	0	1,262	14,192	1,183
12-month usage based on most recent history				

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 5.0% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
PO Box 1090
Charlotte, NC 28201-1090

Account number



Amount due

\$212.30
by Jan 9

After Jan 9, the amount due
will increase to \$222.91.

\$ _____ \$ _____
Add here, to help others with a
contribution to Share the Light **Amount enclosed**



Duke Energy Payment Processing
PO Box 1094
Charlotte, NC 28201-1094

889101024820870003300000000000000002123000000212303

What to do next

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy (not for payment)

P.O. Box 1326
Charlotte, NC 28201

General questions or concerns

Online	duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	711
International	1.407.629.1010

Request the condensed or detailed bill format

Call (7 a.m. to 7 p.m.)	800.544.6900
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Important notices

Your next meter reading: Jan 17

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eight times from time to time. That's a normal part of the energy measuring process.

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Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

Para nuestros clientes que hablan Español

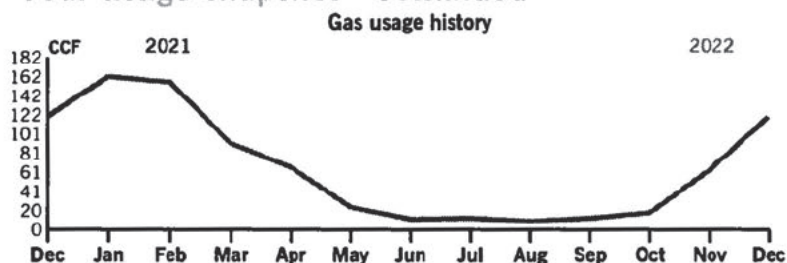
Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.



duke-energy.com
800.544.6900

Account number

Your usage snapshot - Continued



Average temperature in degrees

44° 29° 34° 47° 52° 66° 74° 77° 74° 68° 54° 46° 42°

	Current Month	Dec 2021	12-Month Usage	Avg Monthly Usage
Gas (CCF)	119	120	743	62
12-month usage based on most recent history				

Current electric usage for meter number 108268903

Estimated reading on Dec 16 0
Estimated previous reading on Nov 17 - 0

Energy Used 0 kWh

Billed kWh 0.000 kWh

Your bill this month includes estimated usage and may be adjusted once the actual usage is obtained from the meter.

Current Gas usage for meter number 1255323

Actual reading on Dec 15 5045
Previous reading on Nov 16 - 4926

Gas Used 119 CCF

Billed CCF 119.000 CCF

Billing details - Electric

Billing Period - Nov 17 to Dec 16

Meter - 108268903

Customer Charge \$12.90

Environmental Surcharge Mechanism Rider (ESM) 0.96

Manual Read Meter Charge 25.00

Total Current Charges \$38.86

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Gas

Billing Period - Nov 16 to Dec 15

Meter - 1255323

Customer Charge \$17.80

Gas Delivery Charge
119.000 CCF @ \$0.52474000 62.44

Gas DSM Rider
119.000 CCF @ \$0.01480300 1.76

Gas Cost Recovery
119.000 CCF @ \$0.70060000 83.37

Your current rate is Residential Service (RS).

Account number [REDACTED]

Current Charges Summary

Gas WNA Rider	
119.000 CCF @ \$0.02194890	\$2.61
Total Current Charges	\$167.98

Taxes Summary

Franchise Fee	\$5.46
Total Taxes	\$5.46



duke-energy.com
800.544.6900

Your Energy Bill

Page 1 of 4

Service address



Bill date Feb 8, 2023
For service Dec 16 - Jan 18
34 days

Account number



Billing summary

Previous Amount Due	\$212.30
Payment Received Feb 03	-212.30
Current Electric Charges	39.23
Current Gas Charges	215.84
Taxes	6.91
Total Amount Due Mar 01	\$261.98



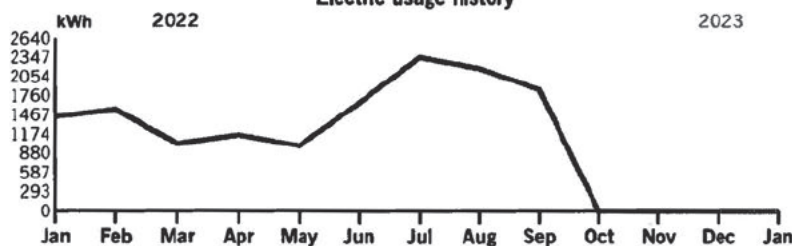
Thank you for your payment.

Duke Energy does not maintain customers' natural gas piping after or downstream of the meter. You should maintain such piping by periodically inspecting for leaks. If the piping is metal, you should also check for signs of corrosion. You should repair such piping if leaks or corrosion are discovered. For assistance locating, inspecting or repairing buried piping, please contact a licensed heating/plumbing contractor. You should always call 811 prior to digging. Once your lines are marked, always dig by hand if digging near natural gas piping.

Find tips, tools and programs to help lower your energy bills at duke-energy.com/LowerBills.

Your usage snapshot

Electric usage history



Average temperature in degrees

29° 34° 47° 52° 66° 74° 77° 74° 68° 54° 46° 36° 43°

	Current Month	Jan 2022	12-Month Usage	Avg Monthly Usage
Electric (kWh)	0	1,438	12,754	1,063
12-month usage based on most recent history				

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 5.0% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
PO Box 1090
Charlotte, NC 28201-1090

Account number



Amount due

\$261.98
by Mar 1

After Mar 1, the amount due
will increase to \$261.98.

\$

Add here, to help others with a
contribution to Share the Light

\$

Amount enclosed

Duke Energy Payment Processing
PO Box 1094
Charlotte, NC 28201-1094

8891010248208700033000000000000002619800000261980

Important notices

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy (not for payment)

P.O. Box 1326
Charlotte, NC 28201

General questions or concerns

Online	duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	711
International	1.407.629.1010

Request the condensed or detailed bill format

Call (7 a.m. to 7 p.m.)	800.544.6900
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Important notices

Your next meter reading: Feb 15

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

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Para nuestros clientes que hablan Español

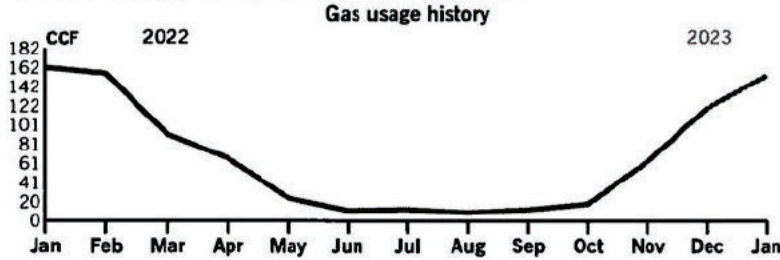
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duke-energy.com
800.544.6900

Account number

Your usage snapshot - Continued



Average temperature in degrees

29° 34° 47° 52° 66° 74° 77° 74° 68° 54° 46° 36° 43°

	Current Month	Jan 2022	12-Month Usage	Avg Monthly Usage
Gas (CCF)	154	162	735	61
12-month usage based on most recent history				

Current electric usage for meter number 108268903

Estimated reading on Jan 18 0
Estimated previous reading on Dec 17 - 0

Energy Used 0 kWh

Billed kWh 0.000 kWh

Your bill this month includes estimated usage and may be adjusted once the actual usage is obtained from the meter.

Current Gas usage for meter number 1255323

Actual reading on Jan 17 5199
Previous reading on Dec 16 - 5045

Gas Used 154 CCF

Billed CCF 154.000 CCF

Billing details - Electric

Billing Period - Dec 17 to Jan 18

Meter - 108268903

Customer Charge \$12.90
Environmental Surcharge Mechanism Rider (ESM) 1.33
Manual Read Meter Charge 25.00

Total Current Charges \$39.23

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Gas

Billing Period - Dec 16 to Jan 17

Meter - 1255323

Customer Charge \$17.80
Gas Delivery Charge
154.000 CCF @ \$0.52474000 80.81
Gas DSM Rider
154.000 CCF @ \$0.01480300 2.28
Gas Cost Recovery
154.000 CCF @ \$0.70060000 107.89

Your current rate is Residential Service (RS).

Account number [REDACTED]

Bill line details - Gas explained

Gas WNA Rider	
154.000 CCF @ \$0.04587162	\$7.06
Total Current Charges	\$215.84

Bill line details - Taxes

Franchise Fee	\$6.91
Total Taxes	\$6.91



duke-energy.com
800.544.6900

Your Energy Bill

Page 1 of 4

Service address



Bill date Feb 17, 2023
For service Jan 18 - Feb 16
30 days

Account number



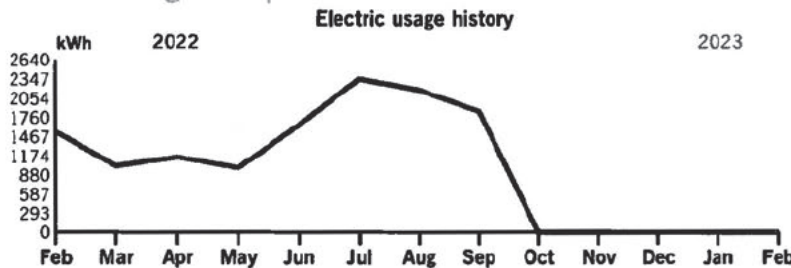
Billing summary

Previous Amount Due	\$261.98
Payment Received	0.00
Current Electric Charges	39.37
Current Gas Charges	217.99
Taxes	6.97
Total Amount Due Mar 10	\$526.31

Duke Energy does not maintain customers' natural gas piping after or downstream of the meter. You should maintain such piping by periodically inspecting for leaks. If the piping is metal, you should also check for signs of corrosion. You should repair such piping if leaks or corrosion are discovered. For assistance locating, inspecting or repairing buried piping, please contact a licensed heating/plumbing contractor. You should always call 811 prior to digging. Once your lines are marked, always dig by hand if digging near natural gas piping.

Find tips, tools and programs to help lower your energy bills at duke-energy.com/LowerBills.

Your usage snapshot



Average temperature in degrees

34° 47° 52° 66° 74° 77° 74° 68° 54° 46° 36° 40° 36°

	Current Month	Feb 2022	12-Month Usage	Avg Monthly Usage
Electric (kWh)	0	1,546	11,208	934
12-month usage based on most recent history				

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 5.0% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
PO Box 1090
Charlotte, NC 28201-1090

Account number



Amount due

\$526.31
by Mar 10

After Mar 10, the amount due will increase to \$526.31.

\$ _____ \$ _____
Add here, to help others with a contribution to Share the Light **Amount enclosed**



Duke Energy Payment Processing
PO Box 1094
Charlotte, NC 28201-1094

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Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy (not for payment)

P.O. Box 1326
Charlotte, NC 28201

General questions or concerns

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Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	711
International	1.407.629.1010

Request the condensed or detailed bill format

Call (7a.m. to 7 p.m.)	800.544.6900
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Your next meter reading: Mar 16

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your service(s) may be disconnected if your payment is past due

If payment for your service(s) is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay the amount specified in the **Important Disconnect Information** section on your bill, as well as, a reconnection fee, before your service will be reconnected. The reconnection fee is \$5.88 for electric service that may be reconnected remotely, \$60 for electric service that is not eligible to be reconnected remotely, \$125 for electric service that was disconnected at the pole and \$90 for gas service. There is an additional fee of \$40 to reconnect electric service after normal business hours if not eligible to be reconnected remotely. A security deposit may also be required.

Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

Para nuestros clientes que hablan Español

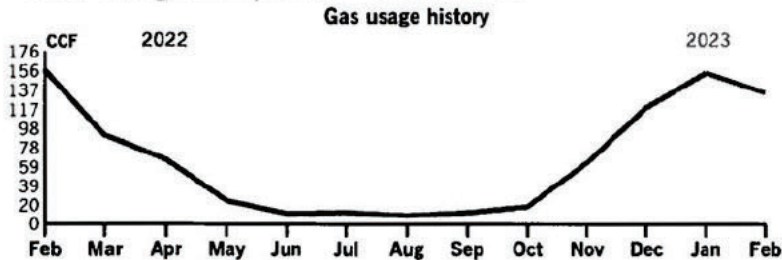
Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.



duke-energy.com
800.544.6900

Account number [REDACTED]

Your usage snapshot - Continued



Average temperature in degrees

34° 47° 52° 66° 74° 77° 74° 68° 54° 46° 36° 40° 36°

	Current Month	Feb 2022	12-Month Usage	Avg Monthly Usage
Gas (CCF)	134	156	713	59
12-month usage based on most recent history				

Current electric usage for meter number 108268903

Actual reading on Feb 16 0
Estimated previous reading on Jan 19 - 0

Energy Used 0 kWh

Billed kWh 0.000 kWh

Current Gas usage for meter number 1255323

Actual reading on Feb 15 5333
Previous reading on Jan 18 - 5199

Gas Used 134 CCF

Billed CCF 134.000 CCF

Billing details - Electric

Billing Period - Jan 19 to Feb 16

Meter - 108268903

Customer Charge	\$12.90
Environmental Surcharge Mechanism Rider (ESM)	1.47
Manual Read Meter Charge	25.00

Total Current Charges \$39.37

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Gas

Billing Period - Jan 18 to Feb 15

Meter - 1255323

Customer Charge	\$17.80
Gas Delivery Charge	
134.000 CCF @ \$0.52474000	70.32
Gas DSM Rider	
134.000 CCF @ \$0.01480300	1.98
Gas Cost Recovery	
134.000 CCF @ \$0.70060000	93.88

Your current rate is Residential Service (RS).

Account number XXXXXXXXXXXX

Bill for April 2024 - Gas consumed

Gas WNA Rider	
134.000 CCF @ \$0.25380321	\$34.01
Total Current Charges	\$217.99

Bill for April 2024 - Taxes

Franchise Fee	\$6.97
Total Taxes	\$6.97



duke-energy.com
800.544.6900

Your Energy Bill

Page 1 of 4

Service address

[REDACTED]
[REDACTED]
[REDACTED]

Bill date Mar 24, 2023
For service Feb 16 - Mar 16
29 days

Account number

[REDACTED]

Billing summary

Previous Amount Due	\$526.31
Payment Received Mar 06	-300.00
Current Electric Charges	39.45
Current Gas Charges	127.39
Taxes	4.25
Total Amount Due Apr 14	\$397.40

REMINDER

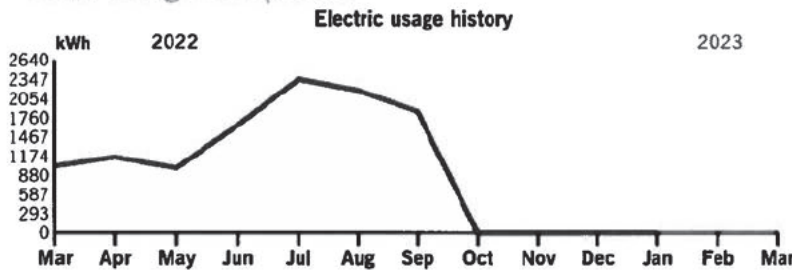
Did you overlook paying last month's bill? If payment has been made, please accept our thanks. If not, please make a payment promptly to avoid further collection activity. If you have any questions about your account, please contact us at the customer service number listed on this bill.



Thank you for your payment.

Important power line safety reminder. Stay away from power lines. Do not work near overhead lines. Always assume that downed lines are energized and dangerous. Report downed power lines to Duke Energy immediately by calling 1-800-543-5599.

Your usage snapshot



Average temperature in degrees

47° 52° 66° 74° 77° 74° 68° 54° 46° 36° 43° 43° 46°

	Current Month	Mar 2022	12-Month Usage	Avg Monthly Usage
Electric (kWh)	0	1,025	10,183	849
12-month usage based on most recent history				

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 5.0% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
PO Box 1090
Charlotte, NC 28201-1090

Account number

[REDACTED]

Amount due

\$397.40
by Apr 14

After Apr 14, the amount due will increase to \$397.40.

\$ _____ \$ _____
Add here, to help others with a contribution to Share the Light **Amount enclosed**

Duke Energy Payment Processing
PO Box 1094
Charlotte, NC 28201-1094

88910102482087000330000022631000001710900000397408

Where to find more

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy (not for payment)

P.O. Box 1326
Charlotte, NC 28201

General questions or concerns

Online	duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	711
International	1.407.629.1010

Request the condensed or detailed bill format

Call (7a.m. to 7 p.m.)	800.544.6900
------------------------	--------------

Important to know

Your next meter reading: Apr 17

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

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When you pay by check

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Para nuestros clientes que hablan Español

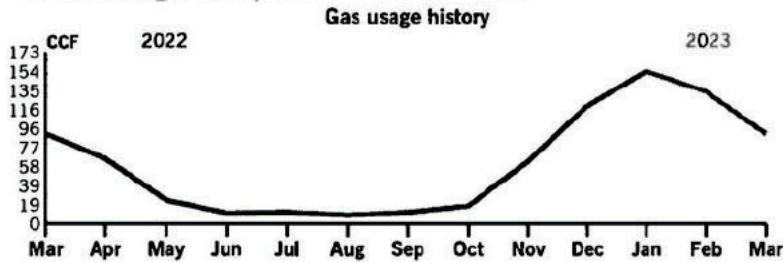
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duke-energy.com
800.544.6900

Account number

Your usage snapshot - Continued



Average temperature in degrees

47° 52° 66° 74° 77° 74° 68° 54° 46° 36° 40° 42° 46°

	Current Month	Mar 2022	12-Month Usage	Avg Monthly Usage
Gas (CCF)	91	91	713	59
12-month usage based on most recent history				

Current electric usage for meter number 108268903

Estimated reading on Mar 16 0
Previous reading on Feb 17 - 0

Energy Used 0 kWh

Billed kWh 0.000 kWh

Your bill this month includes estimated usage and may be adjusted once the actual usage is obtained from the meter.

Current Gas usage for meter number 1255323

Actual reading on Mar 16 5424
Previous reading on Feb 16 - 5333

Gas Used 91 CCF

Billed CCF 91.000 CCF

Billing details - Electric

Billing Period - Feb 17 to Mar 16

Meter - 108268903

Customer Charge	\$12.90
Environmental Surcharge Mechanism Rider (ESM)	1.55
Manual Read Meter Charge	25.00
Total Current Charges	\$39.45

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Gas

Billing Period - Feb 16 to Mar 16

Meter - 1255323

Customer Charge	\$17.80
Gas Delivery Charge	
91.000 CCF @ \$0.52474000	47.75
Gas DSM Rider	
91.000 CCF @ \$0.01480300	1.35
Gas Cost Recovery	
91.000 CCF @ \$0.48820000	44.43

Your current rate is Residential Service (RS).

Account number [REDACTED]

Billing Details - Gas portion

Gas WNA Rider	
91.000 CCF @ \$0.17649766	\$16.06
Total Current Charges	\$127.39

Billing Details - Taxes

Franchise Fee	\$4.25
Total Taxes	\$4.25



duke-energy.com
800.544.6900

Your Energy Bill

Page 1 of 4

Service address

Bill date Apr 19, 2023
For service Mar 17 - Apr 18
33 days

Account number

Billing summary

Previous Amount Due	\$397.40
Payment Received Apr 12	-200.00
Current Electric Charges	39.36
Current Gas Charges	84.75
Taxes	2.97
Total Amount Due May 10	\$324.48

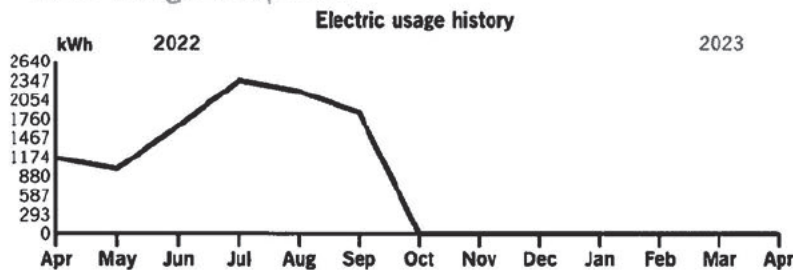
REMINDER

Did you overlook paying last month's bill? If payment has been made, please accept our thanks. If not, please make a payment promptly to avoid further collection activity. If you have any questions about your account, please contact us at the customer service number listed on this bill.



Thank you for your payment.

Your usage snapshot



Know what's below. Call before you dig. Always call 811 before you dig, it's the law. Making this free call at least two full working days before you dig gets utility lines marked and helps protect you from injury and expense. Call 811 or visit Kentucky811.org

Average temperature in degrees

52° 66° 74° 77° 74° 68° 54° 46° 36° 43° 42° 43° 50°

	Current Month	Apr 2022	12-Month Usage	Avg Monthly Usage
Electric (kWh)	0	1,157	9,026	752
12-month usage based on most recent history				

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 5.0% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
PO Box 1090
Charlotte, NC 28201-1090

Account number

Amount due

\$324.48
by May 10

After May 10, the amount due will increase to \$324.48.

\$ _____ \$ _____
Add here, to help others with a
contribution to Share the Light **Amount enclosed**

Duke Energy Payment Processing
PO Box 1094
Charlotte, NC 28201-1094

88910102482087000330000019740000001270800000324484

What's new this month

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy (not for payment)

P.O. Box 1326
Charlotte, NC 28201

General questions or concerns

Online	duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	711
International	1.407.629.1010

Request the condensed or detailed bill format

Call (7a.m. to 7 p.m.)	800.544.6900
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Important to know

Your next meter reading: May 16

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

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When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

Para nuestros clientes que hablan Español

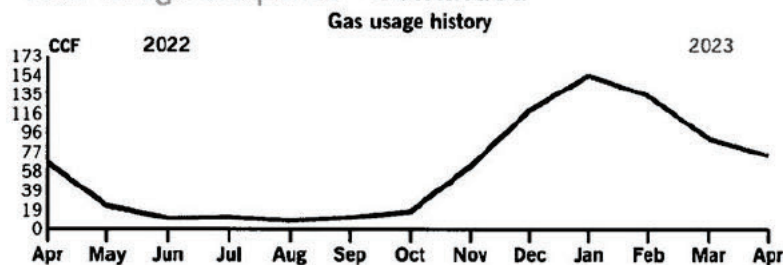
Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.



duke-energy.com
800.544.6900

Account number

Your usage snapshot - Continued



Average temperature in degrees

52° 66° 74° 77° 74° 68° 54° 46° 36° 40° 42° 43° 50°

	Current Month	Apr 2022	12-Month Usage	Avg Monthly Usage
Gas (CCF)	74	66	721	60
12-month usage based on most recent history				

Current electric usage for meter number 108268903

Actual reading on Apr 18 0
Estimated previous reading on Mar 17 - 0

Energy Used 0 kWh

Billed kWh 0.000 kWh

Current Gas usage for meter number 1255323

Actual reading on Apr 17 5498
Previous reading on Mar 17 - 5424

Gas Used 74 CCF

Billed CCF 74.000 CCF

Billing details - Electric

Billing Period - Mar 17 to Apr 18

Meter - 108268903

Customer Charge	\$12.90
Environmental Surcharge Mechanism Rider (ESM)	1.46
Manual Read Meter Charge	25.00

Total Current Charges \$39.36

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Gas

Billing Period - Mar 17 to Apr 17

Meter - 1255323

Customer Charge	\$17.80
Gas Delivery Charge	
74.000 CCF @ \$0.52474000	38.83
Gas DSM Rider	
74.000 CCF @ \$-0.00478400	-0.35
Gas Cost Recovery	
74.000 CCF @ \$0.48820000	36.13

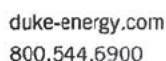
Your current rate is Residential Service (RS).

Billing Detail - Gas continued

Gas WNA Rider	
74.000 CCF @ \$-0.10358093	\$-7.66
Total Current Charges	\$84.75

Billing Detail - Taxes

Franchise Fee	\$2.97
Total Taxes	\$2.97

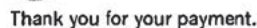


Page 1 of 4

Bill date May 18, 2023
For service Apr 18 - May 17
30 days

Account number

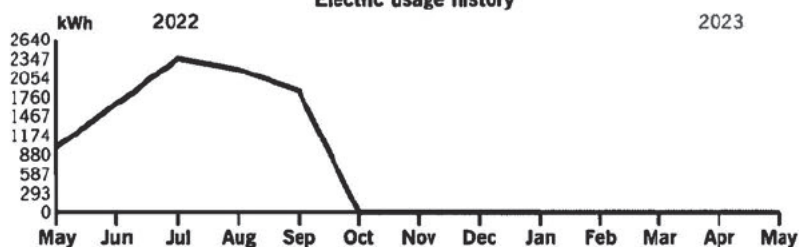
Previous Amount Due	\$324.48
<i>Payment Received May 04</i>	<i>-324.48</i>
Current Electric Charges	38.82
Current Gas Charges	51.07
Taxes	1.94
Total Amount Due Jun 08	\$91.83



Duke Energy does not maintain customers' natural gas piping after or downstream of the meter. You should maintain such piping by periodically inspecting for leaks. If the piping is metal, you should also check for signs of corrosion. You should repair such piping if leaks or corrosion are discovered. For assistance locating, inspecting or repairing buried piping, please contact a licensed heating/plumbing contractor. You should always call 811 prior to digging. Once your lines are marked, always dig by hand if digging near natural gas piping.

Help lower your energy bill. Shop the Online Savings Store to save big on energy-efficient items and get limited-time offers on LEDs at duke-energy.com/OSS. Enjoy FREE SHIPPING on orders more than \$49.

Electric usage history



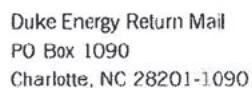
Average temperature in degrees

66° 74° 77° 74° 68° 54° 46° 36° 40° 42° 43° 55° 57°

	Current Month	May 2022	12-Month Usage	Avg Monthly Usage
Electric (kWh)	0	992	8,034	670
12-month usage based on most recent history				

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 5.0% late charge.

Please return this portion with your payment. Thank you for your business.



Account number

\$91.83
by Jun 8

After Jun 8, the amount due will increase to \$91.83.

\$ _____ \$ _____
Add here, to help others with a **Amount enclosed**
contribution to Share the Light

Duke Energy Payment Processing
PO Box 1094
Charlotte, NC 28201-1094

889101024820870003300000000000000000918300000091834

What's new for you

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy (not for payment)

P.O. Box 1326
Charlotte, NC 28201

General questions or concerns

Online	duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	711
International	1.407.629.1010

Request the condensed or detailed bill format

Call (7a.m. to 7 p.m.)	800.544.6900
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Information to know

Your next meter reading: Jun 15

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your service(s) may be disconnected if your payment is past due

If payment for your service(s) is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay the amount specified in the **Important Disconnect Information** section on your bill, as well as, a reconnection fee, before your service will be reconnected. The reconnection fee is \$5.88 for electric service that may be reconnected remotely, \$60 for electric service that is not eligible to be reconnected remotely, \$125 for electric service that was disconnected at the pole and \$90 for gas service. There is an additional fee of \$40 to reconnect electric service after normal business hours if not eligible to be reconnected remotely. A security deposit may also be required.

Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

When you pay by check

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Para nuestros clientes que hablan Español

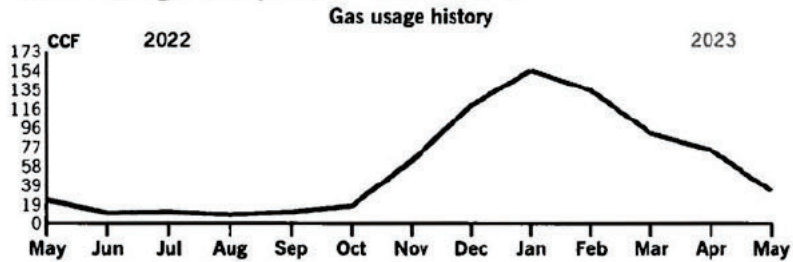
Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.



duke-energy.com
800.544.6900

Account number

Your usage snapshot - Continued



Average temperature in degrees

66° 74° 77° 74° 68° 54° 46° 36° 40° 42° 43° 55° 57°

	Current Month	May 2022	12-Month Usage	Avg Monthly Usage
Gas (CCF)	33	24	730	61
12-month usage based on most recent history				

Current electric usage for meter number 108268903

Actual reading on May 17 0
Previous reading on Apr 19 - 0

Energy Used 0 kWh

Billed kWh 0.000 kWh

Current Gas usage for meter number 1255323

Actual reading on May 16 5531
Previous reading on Apr 18 - 5498

Gas Used 33 CCF

Billed CCF 33.000 CCF

Billing details - Electric

Billing Period - Apr 19 23 to May 17 23

Meter - 108268903

Customer Charge	\$12.90
Environmental Surcharge Mechanism Rider (ESM)	0.92
Manual Read Meter Charge	25.00

Total Current Charges \$38.82

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Gas

Billing Period - Apr 18 23 to May 16 23

Meter - 1255323

Customer Charge	\$17.80
Gas Delivery Charge	
33.000 CCF @ \$0.52474000	17.32
Gas DSM Rider	
33.000 CCF @ \$-0.00478400	-0.16
Gas Cost Recovery	
33.000 CCF @ \$0.48820000	16.11

Your current rate is Residential Service (RS).

Report an emergency

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

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Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy (not for payment)

P.O. Box 1326
Charlotte, NC 28201

General questions or concerns

Online	duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	711
International	1.407.629.1010

Request the condensed or detailed bill format

Call (7a.m. to 7 p.m.)	800.544.6900
------------------------	--------------

Your next meter reading: Jul 17

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

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Para nuestros clientes que hablan Español

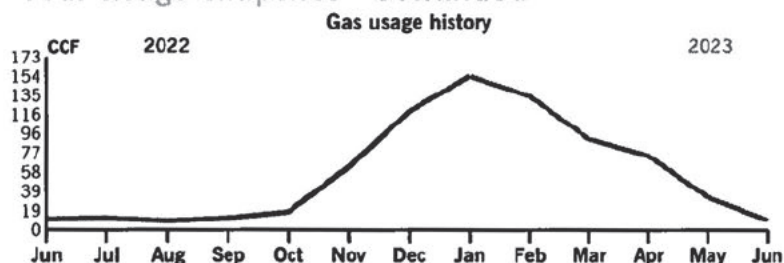
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duke-energy.com
800.544.6900

Account number

Your usage snapshot - Continued



Average temperature in degrees

74° 77° 74° 68° 54° 46° 36° 40° 42° 43° 55° 63° 71°

	Current Month	Jun 2022	12-Month Usage	Avg Monthly Usage
Gas (CCF)	10	11	729	61
12-month usage based on most recent history				

Current electric usage for meter number 108268903

Actual reading on Jun 19 0
Previous reading on May 18 - 0

Energy Used 0 kWh

Billed kWh 0.000 kWh

Current Gas usage for meter number 1255323

Actual reading on Jun 15 5541
Previous reading on May 17 - 5531

Gas Used 10 CCF

Billed CCF 10.000 CCF

Billing details - Electric

Billing Period - May 18 23 to Jun 19 23

Meter - 108268903

Customer Charge	\$12.90
Environmental Surcharge Mechanism Rider (ESM)	1.53
Manual Read Meter Charge	25.00

Total Current Charges \$39.43

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Gas

Billing Period - May 17 23 to Jun 15 23

Meter - 1255323

Customer Charge	\$17.80
Gas Delivery Charge	
10.000 CCF @ \$0.52474000	5.25
Gas DSM Rider	
10.000 CCF @ \$-0.00478400	-0.05
Gas Cost Recovery	
10.000 CCF @ \$0.51910000	5.19

Your current rate is Residential Service (RS).

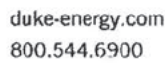
Account number [REDACTED]

PMM details (continued)

PMM Rider - Jun 08 to Jun 15	
1.000 @ \$1.15000000	\$-0.31
Total Current Charges	\$27.88

PMM details (cont.)

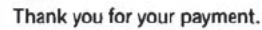
Franchise Fee	\$1.27
Total Taxes	\$1.27



Page 1 of 4

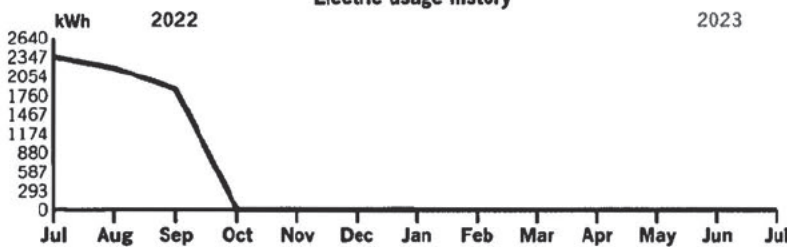
Bill date Jul 24, 2023
For service Jun 16 - Jul 18
33 days

Previous Amount Due	\$68.58
<i>Payment Received Jul 07</i>	-68.58
Current Electric Charges	38.88
Current Gas Charges	31.42
Taxes	1.36
Total Amount Due Aug 14	\$71.66



Help lower summer bills by setting your thermostat to the highest comfortable setting. It's less work for your air conditioning system and more savings for you. Find more easy, money-saving tips at duke-energy.com/LowerBills.

Electric usage history

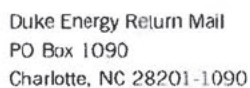


77° 74° 68° 54° 46° 36° 40° 42° 43° 55° 63° 70° 75°

	Current Month	Jul 2022	12-Month Usage	Avg Monthly Usage
Electric (kWh)	0	2,347	4,038	337
12-month usage based on most recent history				

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 5.0% late charge.

Please return this portion with your payment. Thank you for your business.



\$71.66
by Aug 14

After Aug 14, the amount due will increase to \$71.66.

\$ _____ \$ _____
Add here, to help others with a contribution to Share the Light Amount enclosed

Duke Energy Payment Processing
PO Box 1094
Charlotte, NC 28201-1094

889101024820870003300000000000000000716600000071663

What You Need to Know

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy (not for payment)

P.O. Box 1326
Charlotte, NC 28201

General questions or concerns

Online	duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	711
International	1.407.629.1010

Request the condensed or detailed bill format

Call (7 a.m. to 7 p.m.)	800.544.6900
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Important to know

Your next meter reading: Aug 15

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

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When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

Para nuestros clientes que hablan Español

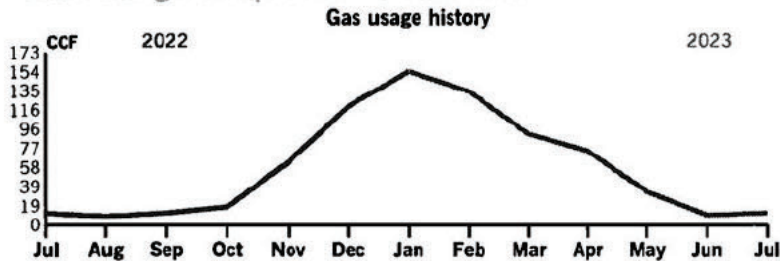
Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.



duke-energy.com
800.544.6900

Account number

Your usage snapshot - Continued



Average temperature in degrees

77° 74° 68° 54° 46° 36° 40° 42° 43° 55° 63° 70° 75°

	Current Month	Jul 2022	12-Month Usage	Avg Monthly Usage
Gas (CCF)	12	12	729	61
12-month usage based on most recent history				

Current electric usage for meter number 108268903

Actual reading on Jul 18 0
Previous reading on Jun 20 - 0

Energy Used 0 kWh

Billed kWh 0.000 kWh

Current Gas usage for meter number 1255323

Actual reading on Jul 17 5553
Previous reading on Jun 16 - 5541

Gas Used 12 CCF

Billed CCF 12.000 CCF

Billing details - Electric

Billing Period - Jun 20 23 to Jul 18 23

Meter - 108268903

Customer Charge	\$12.90
Environmental Surcharge Mechanism Rider (ESM)	0.98
Manual Read Meter Charge	25.00

Total Current Charges \$38.88

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Gas

Billing Period - Jun 16 23 to Jul 17 23

Meter - 1255323

Customer Charge	\$17.80
Gas Delivery Charge	
12.000 CCF @ \$0.52474000	6.30
Gas DSM Rider	
12.000 CCF @ \$-0.00478400	-0.06
Gas Cost Recovery	
12.000 CCF @ \$0.51910000	6.23

Your current rate is Residential Service (RS).

Account number [REDACTED]

Billing detail -- G is continued

PMM Rider	
1.000 @ \$1.15000000	\$1.15
Total Current Charges	\$31.42

Billing detail -- Taxes

Franchise Fee	\$1.36
Total Taxes	\$1.36

What's new for you

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy (not for payment)

P.O. Box 1326
Charlotte, NC 28201

General questions or concerns

Online	duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	711
International	1.407.629.1010

Request the condensed or detailed bill format

Call (7 a.m. to 7 p.m.)	800.544.6900
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Important notices

Your next meter reading: Sep 15

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When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

Para nuestros clientes que hablan Español

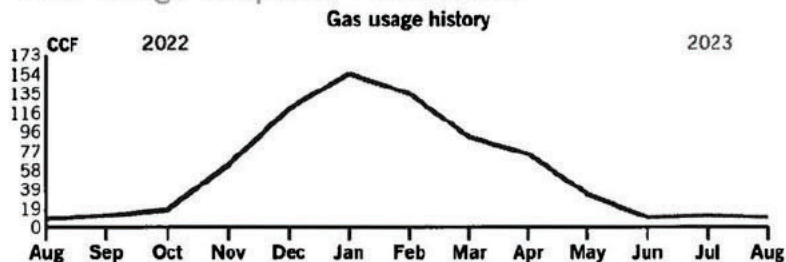
Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.



duke-energy.com
800.544.6900

Account number

Your usage snapshot - Continued



Average temperature in degrees

74° 68° 54° 46° 36° 40° 42° 43° 55° 63° 70° 76° 74°

	Current Month	Aug 2022	12-Month Usage	Avg Monthly Usage
Gas (CCF)	10	9	730	61
12-month usage based on most recent history				

Current electric usage for meter number 108268903

Actual reading on Aug 17 0
Previous reading on Jul 19 - 0

Energy Used 0 kWh

Billed kWh 0.000 kWh

Current Gas usage for meter number 1255323

Actual reading on Aug 15 5563
Previous reading on Jul 18 - 5553

Gas Used 10 CCF

Billed CCF 10.000 CCF

Billing details - Electric

Billing Period - Jul 19 23 to Aug 17 23

Meter - 108268903

Customer Charge	\$12.90
Environmental Surcharge Mechanism Rider (ESM)	1.31
Manual Read Meter Charge	25.00

Total Current Charges \$39.21

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Gas

Billing Period - Jul 18 23 to Aug 15 23

Meter - 1255323

Customer Charge	\$17.80
Gas Delivery Charge	
10.000 CCF @ \$0.52474000	5.25
Gas DSM Rider	
10.000 CCF @ \$-0.00478400	-0.05
Gas Cost Recovery	
10.000 CCF @ \$0.51910000	5.19

Your current rate is Residential Service (RS).

Billing details - Gas (continued)

PMM Rider	
1.000 @ \$1.15000000	\$1.15
Total Current Charges	\$29.34

Billing details - Other Charges and Credits

KY_Gas PMM Rider Dr	\$0.62
Total Other Charges and Credits	\$0.62

Billing details - Taxes

Franchise Fee	\$1.33
Kentucky Sales Tax	0.04
Total Taxes	\$1.37



duke-energy.com
800.544.6900

Your Energy Bill

Page 1 of 4

Service address

[REDACTED]
[REDACTED]
[REDACTED]

Bill date Sep 19, 2023
For service Aug 16 - Sep 18
34 days

Account number

[REDACTED]

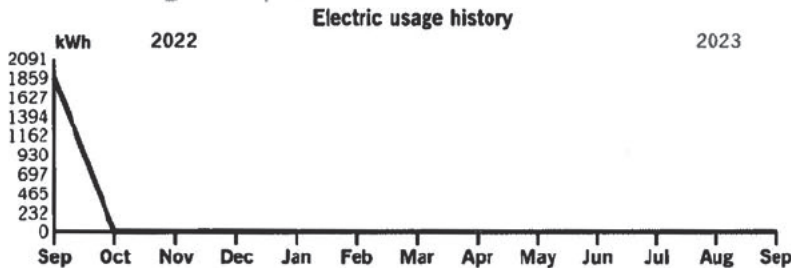
Billing summary

Previous Amount Due	\$70.54
Payment Received	0.00
Current Electric Charges	39.31
Current Gas Charges	30.62
Taxes	1.35
Total Amount Due Oct 10	\$141.82

Know what's below. Call before you dig. Always call 811 before you dig, it's the law. Making this free call at least two full working days before you dig gets utility lines marked and helps protect you from injury and expense. Call 811 or visit call811.com.

The miscellaneous credit adjustment displaying in the Billing Summary is to correct sales tax charges that were previously applied to your account as part of the Pipeline Meter Modernization Tariff charge. We apologize for the inconvenience.

Your usage snapshot



Average temperature in degrees

68° 54° 46° 36° 40° 42° 43° 55° 63° 70° 76° 75° 73°

	Current Month	Sep 2022	12-Month Usage	Avg Monthly Usage
Electric (kWh)	0	1,859	N/A	0
12-month usage based on most recent history				

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 5.0% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
PO Box 1090
Charlotte, NC 28201-1090

Account number

[REDACTED]

Amount due

\$141.82
by Oct 10

After Oct 10, the amount due
will increase to \$141.82.

\$ _____ \$ _____
Add here, to help others with a
contribution to Share the Light **Amount enclosed**

Duke Energy Payment Processing
PO Box 1094
Charlotte, NC 28201-1094

88910102482087000330000007054000000712800000141820



duke-energy.com
800.544.6900

Page 2 of 4

Account number

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy (not for payment)

P.O. Box 1326
Charlotte, NC 28201

General questions or concerns

Online	duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	711
International	1.407.629.1010

Request the condensed or detailed bill format

Call (7 a.m. to 7 p.m.) 800.544.6900

Your next meter reading: Oct 17

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your service(s) may be disconnected if your payment is past due

If payment for your service(s) is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay the amount specified in the **Important Disconnect Information** section on your bill, as well as, a reconnection fee, before your service will be reconnected. The reconnection fee is \$5.88 for electric service that may be reconnected remotely, \$60 for electric service that is not eligible to be reconnected remotely, \$125 for electric service that was disconnected at the pole and \$90 for gas service. There is an additional fee of \$40 to reconnect electric service after normal business hours if not eligible to be reconnected remotely. A security deposit may also be required.

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When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

Para nuestros clientes que hablan Español

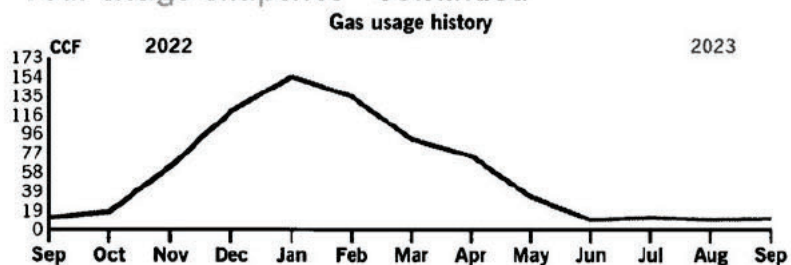
Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.



duke-energy.com
800.544.6900

Account number [REDACTED]

Your usage snapshot - Continued



Average temperature in degrees

68° 54° 46° 36° 40° 42° 42° 55° 63° 70° 76° 75° 73°

	Current Month	Sep 2022	12-Month Usage	Avg Monthly Usage
Gas (CCF)	11	12	729	61
12-month usage based on most recent history				

Current electric usage for meter number 108268903

Actual reading on Sep 18 0
Previous reading on Aug 18 - 0

Energy Used 0 kWh

Billed kWh 0.000 kWh

Current Gas usage for meter number 1255323

Actual reading on Sep 15 5574
Previous reading on Aug 16 - 5563

Gas Used 11 CCF

Billed CCF 11.000 CCF

Billing details - Electric

Billing Period - Aug 18 23 to Sep 18 23

Meter - 108268903

Customer Charge	\$12.90
Environmental Surcharge Mechanism Rider (ESM)	1.41
Manual Read Meter Charge	25.00

Total Current Charges \$39.31

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Gas

Billing Period - Aug 16 23 to Sep 15 23

Meter - 1255323

Customer Charge	\$17.80
Gas Delivery Charge	
11.000 CCF @ \$0.52474000	5.77
Gas DSM Rider	
11.000 CCF @ \$-0.00478400	-0.05
Gas Cost Recovery	
11.000 CCF @ \$0.54130000	5.95

Your current rate is Residential Service (RS).



DUKE
ENERGY

duke-energy.com
800.544.6900

Account number [REDACTED]

Billing Details - Encouraged

PMM Rider	
1.000 @ \$1.15000000	\$1.15
Total Current Charges	\$30.62

Billing Details - Taxes

Franchise Fee	\$1.35
Total Taxes	\$1.35



duke-energy.com
800.544.6900

Your Energy Bill

Page 1 of 4

Service address

[REDACTED]
[REDACTED]
[REDACTED]

Bill date Oct 24, 2023
For service Sep 16 - Oct 18
33 days

Account number

[REDACTED]

Billing summary

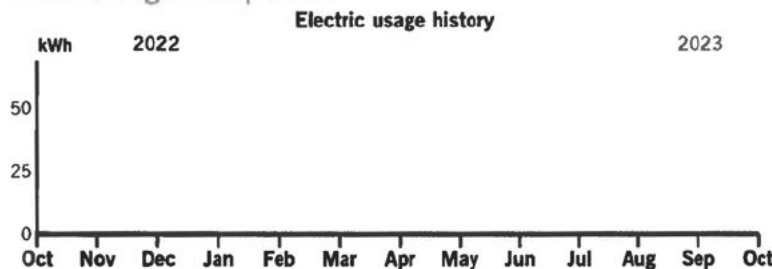
Previous Amount Due	\$141.82
Payment Received Oct 09	-70.00
Current Gas Charges	42.29
Current Electric Charges	39.24
Other Charges and Credits	-0.06
Taxes	1.70
Total Amount Due Nov 14	\$154.99



Thank you for your payment.

To help us repair malfunctioning streetlights, quickly: 1. Visit duke-energy.com/lightrepair 2. Provide us with the light's location and your contact information. 3. Specific addresses, landmarks and directions work best.

Your usage snapshot



Average temperature in degrees

54° 46° 36° 40° 42° 43° 55° 52° 70° 76° 75° 69° 62°

	Current Month	Oct 2022	12-Month Usage	Avg Monthly Usage
Electric (kWh)	0	0	N/A	0

12-month usage based on most recent history

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 2.3% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
PO Box 1090
Charlotte, NC 28201-1090

Account number

[REDACTED]

Amount due

\$154.99
by Nov 14

After Nov 14, the amount due will increase to \$154.99.

\$ _____ \$ _____
Add here, to help others with a contribution to Share the Light **Amount enclosed**

Duke Energy Payment Processing
PO Box 1094
Charlotte, NC 28201-1094

88910102482087000330000007182000000831700000154998



duke-energy.com
800.544.6900

Account number

For assistance

My first time here

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

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P.O. Box 1326
Charlotte, NC 28201

General questions or concerns

Online	duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	711
International	1.407.629.1010

Request the condensed or detailed bill format

Call (7 a.m. to 7 p.m.)	800.544.6900
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Important notices

Your next meter reading: Nov 15

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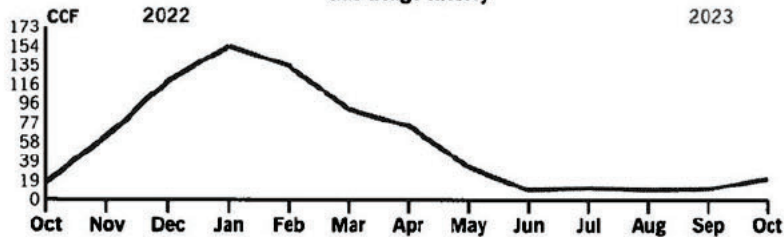


duke-energy.com
800.544.6900

Account number

Your usage snapshot - Continued

Gas usage history



Average temperature in degrees

54° 46° 36° 40° 42° 43° 55° 63° 70° 76° 75° 64° 62°

	Current Month	Oct 2022	12-Month Usage	Avg Monthly Usage
Gas (CCF)	22	18	733	61
12-month usage based on most recent history				

Current electric usage for meter number 108268903

Actual reading on Oct 18 0
Previous reading on Sep 19 - 0

Energy Used 0 kWh

Billed kWh 0.000 kWh

Current Gas usage for meter number 1255323

Actual reading on Oct 17 5596
Previous reading on Sep 16 - 5574

Gas Used 22 CCF

Billed CCF 22.000 CCF

Billing details - Electric

Billing Period - Sep 19 23 to Oct 18 23

Meter - 108268903

Customer Charge - Sep 19 to Oct 12	\$10.08
Customer Charge - Oct 13 to Oct 18	2.60
Home Energy Assistance Prgm	0.30
Environmental Surcharge Mechanism Rider (ESM)	1.26
Manual Read Meter Charge	25.00

Total Current Charges \$39.24

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Gas

Billing Period - Sep 16 23 to Oct 17 23

Meter - 1255323

Customer Charge	\$17.80
Gas Delivery Charge	
22.000 CCF @ \$0.52474000	11.54
Gas DSM Rider	
22.000 CCF @ \$-0.00478400	-0.11

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Utility Information Gas Cost Recovery

Gas Cost Recovery	
22.000 CCF @ \$0.54130000	\$11.91
PMM Rider	
1.000 @ \$1.15000000	1.15
Total Current Charges	\$42.29

KY Franchise Fee Credit	\$-0.02
KY State Sales Tax Credit	-0.04
Total Other Charges and Credits	\$-0.06

Franchise Fee	\$1.70
Total Taxes	\$1.70

Service address

Bill date Nov 17, 2023
For service Oct 18 - Nov 16
30 days

Account number

Billing summary

Previous Amount Due	\$154.99
<i>Payment Received Nov 07</i>	-154.99
Current Gas Charges	93.34
Current Electric Charges	39.68
Taxes	3.24
Total Amount Due Dec 08	\$136.26

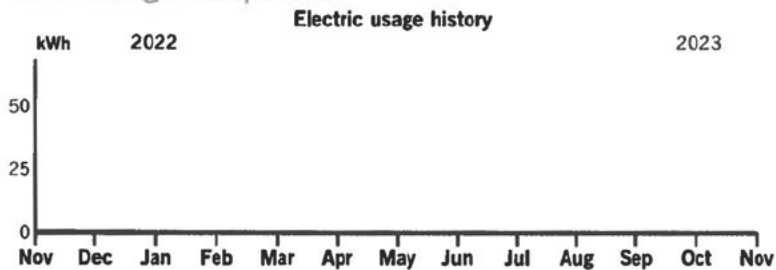


Thank you for your payment.

Duke Energy does not maintain customers' natural gas piping after or downstream of the meter. You should maintain such piping by periodically inspecting for leaks. If the piping is metal, you should also check for signs of corrosion. You should repair such piping if leaks or corrosion are discovered. For assistance locating, inspecting or repairing buried piping, please contact a licensed heating/plumbing contractor. You should always call 811 prior to digging. Once your lines are marked, always dig by hand if digging near natural gas piping.

Get prepared for colder weather. Find tips, tools and programs to help lower your energy bills at duke-energy.com/LowerBills.

Your usage snapshot



Average temperature in degrees

46³ 36⁶ 40⁵ 42² 43⁴ 55¹ 63² 70² 76² 75⁶ 69⁶ 58² 51¹

	Current Month	Nov 2022	12-Month Usage	Avg Monthly Usage
Electric (kWh)	0	0	N/A	0
12-month usage based on most recent history				

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 2.3% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
PO Box 1090
Charlotte, NC 28201-1090

Account number

\$136.26
by Dec 8

After Dec 8, the amount due will increase to \$136.26.

\$ _____ \$ _____
Add here, to help others with a contribution to Share the Light **Amount enclosed**

Duke Energy Payment Processing
PO Box 1094
Charlotte, NC 28201-1094

8891.01.024820870003300000000000000001.3626000001.36261

Additional Info

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy (not for payment)

P.O. Box 1326
Charlotte, NC 28201

General questions or concerns

Online	duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	711
International	1.407.629.1010

Request the condensed or detailed bill format

Call (7 a.m. to 7 p.m.)	800.544.6900
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Your next meter reading: Dec 14

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your service(s) may be disconnected if your payment is past due

If payment for your service(s) is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay the amount specified in the **Important Disconnect Information** section on your bill, as well as, a reconnection fee, before your service will be reconnected. The reconnection fee is \$5.88 for electric service that may be reconnected remotely, \$60 for electric service that is not eligible to be reconnected remotely, \$125 for electric service that was disconnected at the pole and \$90 for gas service. There is an additional fee of \$40 to reconnect electric service after normal business hours if not eligible to be reconnected remotely. A security deposit may also be required.

Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.

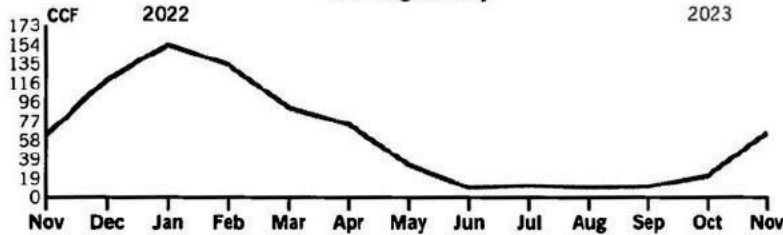


duke-energy.com
800.544.6900

Account number

Your usage snapshot - Continued

Gas usage history



Average temperature in degrees

46° 36° 40° 42° 43° 55° 63° 70° 76° 75° 69° 58° 51°

	Current Month	Nov 2022	12-Month Usage	Avg Monthly Usage
Gas (CCF)	65	63	735	61
12-month usage based on most recent history				

Current electric usage for meter number 108268903

Actual reading on Nov 16 0
Previous reading on Oct 19 - 0

Energy Used 0 kWh

Billed kWh 0.000 kWh

Current Gas usage for meter number 1255323

Actual reading on Nov 15 5661
Previous reading on Oct 18 - 5596

Gas Used 65 CCF

Billed CCF 65.000 CCF

Billing details - Electric

Billing Period - Oct 19 23 to Nov 16 23

Meter - 108268903

Customer Charge	\$13.00
Home Energy Assistance Prgm	0.30
Environmental Surcharge Mechanism Rider (ESM)	1.38
Manual Read Meter Charge	25.00
Total Current Charges	\$39.68

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Gas

Billing Period - Oct 18 23 to Nov 15 23

Meter - 1255323

Customer Charge	\$17.80
Gas Delivery Charge	
65.000 CCF @ \$0.52474000	34.11
Gas DSM Rider	
65.000 CCF @ \$-0.00478400	-0.31
Gas Cost Recovery	

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details • Gas & Gas fringed

65.000 CCF @ \$0.54130000	\$35.18
Gas WNA Rider	
65.000 CCF @ \$0.08329808	5.41
PMM Rider	
1.000 @ \$1.15000000	1.15
Total Current Charges	\$93.34

Franchise Fee

Franchise Fee	\$3.24
Total Taxes	\$3.24

Service address

Bill date Dec 18, 2023

For service Nov 16 - Dec 15
30 days

Account number

Billing summary

Previous Amount Due	\$136.26
<i>Payment Received Dec 11</i>	<i>-136.26</i>
Current Gas Charges	137.69
Current Electric Charges	39.10
Taxes	4.55
Total Amount Due Jan 08	\$181.34



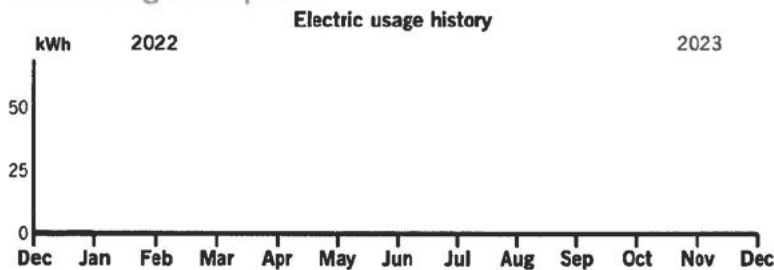
Thank you for your payment.

Share the Light Fund® is a local program that helps customers who are struggling to pay their energy bills and gives those who can a chance to share the power. Learn more at duke-energy.com/ShareTheLight.

Help lower winter bills by setting your thermostat to the lowest comfortable setting. It's less work for your heating system and more savings for you. Find more easy, money-saving tips at duke-energy.com/LowerBills.

The Online Savings Store offers discounts on energy-efficient products 24/7 to help you reduce energy use and save money. Shop anytime at duke-energy.com/OSSDiscounts. Orders over \$49 ship FREE. Save now!

Your usage snapshot



Average temperature in degrees

36^y 40^b 42^a 43^c 55^c 63^c 70^c 76^d 75^d 69^c 58^b 46^a 44^a

	Current Month	Dec 2022	12-Month Usage	Avg Monthly Usage
Electric (kWh)	0	0	N/A	0
12-month usage based on most recent history				

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 2.3% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
PO Box 1090
Charlotte, NC 28201-1090

Account number

\$181.34
by Jan 8

After Jan 8, the amount due will increase to \$181.34.

\$ _____ \$ _____
Add here, to help others with a contribution to Share the Light Amount enclosed

Amount enclosed

Duke Energy Payment Processing
PO Box 1094
Charlotte, NC 28201-1094

8891010248208700033000000000000000001813400000181345

We're here to help you

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy (not for payment)

P.O. Box 1326
Charlotte, NC 28201

General questions or concerns

Online	duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	711
International	1.407.629.1010

Request the condensed or detailed bill format

Call (7 a.m. to 7 p.m.)	800.544.6900
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Important information

Your next meter reading: Jan 16

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your service(s) may be disconnected if your payment is past due

If payment for your service(s) is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay the amount specified in the **Important Disconnect Information** section on your bill, as well as, a reconnection fee, before your service will be reconnected. The reconnection fee is \$5.88 for electric service that may be reconnected remotely, \$60 for electric service that is not eligible to be reconnected remotely, \$125 for electric service that was disconnected at the pole and \$90 for gas service. There is an additional fee of \$40 to reconnect electric service after normal business hours if not eligible to be reconnected remotely. A security deposit may also be required.

Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.

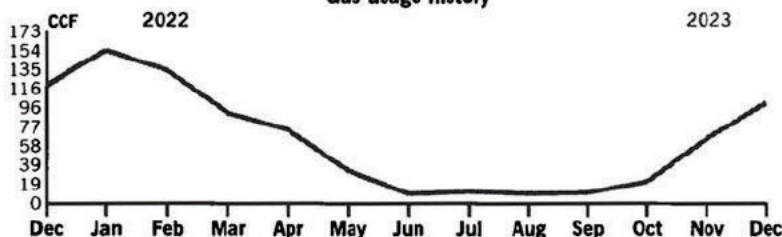


duke-energy.com
800.544.6900

Account number

Your usage snapshot - Continued

Gas usage history



Average temperature in degrees

36° 40° 42° 43° 55° 63° 76° 76° 75° 69° 59° 46° 44°

	Current Month	Dec 2022	12-Month Usage	Avg Monthly Usage
Gas (CCF)	101	119	717	60
12-month usage based on most recent history				

Current electric usage for meter number 108268903

Actual reading on Dec 15 0
Previous reading on Nov 17 - 0

Energy Used 0 kWh
Billed kWh 0.000 kWh

Current Gas usage for meter number 1255323

Actual reading on Dec 14 5762
Previous reading on Nov 16 - 5661

Gas Used 101 CCF
Billed CCF 101.000 CCF

Billing details - Electric

Billing Period - Nov 17 23 to Dec 15 23

Meter - 108268903

Customer Charge	\$13.00
Home Energy Assistance Prgm	0.30
Environmental Surcharge Mechanism Rider (ESM)	0.80
Manual Read Meter Charge	25.00
Total Current Charges	\$39.10

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Gas

Billing Period - Nov 16 23 to Dec 14 23

Meter - 1255323

Customer Charge	\$17.80
Gas Delivery Charge	
101.000 CCF @ \$0.52474000	53.00
Gas DSM Rider	
101.000 CCF @ \$-0.00353600	-0.36
Gas Cost Recovery	

Your current rate is Residential Service (RS).

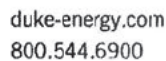
For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Current charges - May continued

101.000 CCF @ \$0.59710000	\$60.31
Gas WNA Rider	
101.000 CCF @ \$0.05733144	5.79
PMM Rider	
1.000 @ \$1.15000000	1.15
Total Current Charges	\$137.69

Taxes and fees

Franchise Fee	\$4.55
Total Taxes	\$4.55



Page 1 of 4

Bill date Jan 18, 2024
For service Dec 15 - Jan 17
34 days

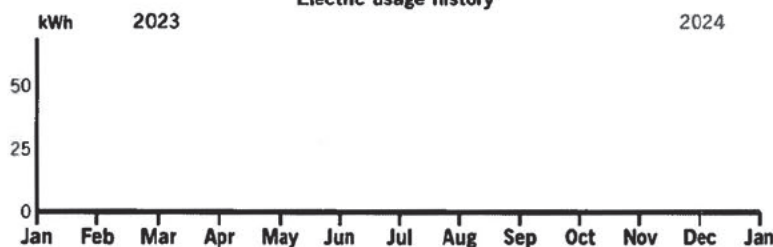
Account number

Previous Amount Due	\$181.34
<i>Payment Received Jan 16</i>	-181.34
Current Gas Charges	189.47
Current Electric Charges	39.70
Taxes	6.12
Total Amount Due Feb 08	\$235.29



Winter's cold weather can bring higher energy bills. Get lots of ideas and resources to help control your energy use and save at duke-energy.com/LowerBills.

Electric usage history

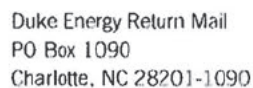


Average temperature in degrees

40°	42°	43°	55°	63°	70°	76°	75°	69°	58°	46°	42°	34°
Current Month				Jan 2023	12-Month Usage				Avg Monthly Usage			
Electric (kWh)		0		0		N/A				0		
12-month usage based on most recent history												

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 2.3% late charge.

Please return this portion with your payment. Thank you for your business.



Account number

\$235.29
by Feb 8

After Feb 8, the amount due will increase to \$235.29.

\$ _____ \$ _____
Add here, to help others with a contribution to Share the Light **Amount enclosed**

Duke Energy Payment Processing
PO Box 1094
Charlotte, NC 28201-1094

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2/15/16 1:16 PM

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy (not for payment)

P.O. Box 1326
Charlotte, NC 28201

General questions or concerns

Online	duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	711
International	1.407.629.1010

Request the condensed or detailed bill format

Call (7 a.m. to 7 p.m.)	800.544.6900
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Reporting a meter

Your next meter reading: Feb 15

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your service(s) may be disconnected if your payment is past due

If payment for your service(s) is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay the amount specified in the **Important Disconnect Information** section on your bill, as well as, a reconnection fee, before your service will be reconnected. The reconnection fee is \$5.88 for electric service that may be reconnected remotely, \$60 for electric service that is not eligible to be reconnected remotely, \$125 for electric service that was disconnected at the pole and \$90 for gas service. There is an additional fee of \$40 to reconnect electric service after normal business hours if not eligible to be reconnected remotely. A security deposit may also be required.

Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.

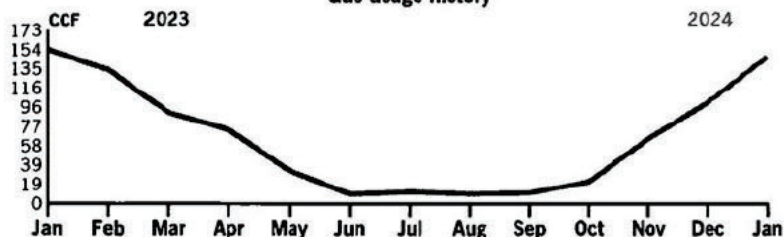


duke-energy.com
800.544.6900

Account number

Your usage snapshot - Continued

Gas usage history



Average temperature in degrees

40° 42° 43° 55° 63° 70° 76° 75° 69° 58° 46° 42° 34°

	Current Month	Jan 2023	12-Month Usage	Avg Monthly Usage
Gas (CCF)	147	154	710	59
12-month usage based on most recent history				

Current electric usage for meter number 108268903

Actual reading on Jan 17 0
Previous reading on Dec 16 - 0

Energy Used 0 kWh

Billed kWh 0.000 kWh

Current Gas usage for meter number 1255323

Actual reading on Jan 16 5909
Previous reading on Dec 15 - 5762

Gas Used 147 CCF

Billed CCF 147.000 CCF

Billing details - Electric

Billing Period - Dec 16 23 to Jan 17 24	
Meter - 108268903	
Customer Charge	\$13.00
Home Energy Assistance Prgm	0.30
Environmental Surcharge Mechanism Rider (ESM)	1.40
Manual Read Meter Charge	25.00
Total Current Charges	\$39.70

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Gas

Billing Period - Dec 15 23 to Jan 16 24	
Meter - 1255323	
Customer Charge	\$17.80
Gas Delivery Charge	
147.000 CCF @ \$0.52474000	77.14
Gas DSM Rider	
147.000 CCF @ \$-0.01003000	-1.47
Gas Cost Recovery	

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Utility details - Gas supplied

147.000 CCF @ \$0.59710000	\$87.77
Gas WNA Rider	
147.000 CCF @ \$0.04817620	7.08
PMM Rider	
1.000 @ \$1.15000000	1.15
Total Current Charges	\$189.47

Utility details - Taxes

Franchise Fee	\$6.12
Total Taxes	\$6.12

Service address

Bill date Feb 19, 2024

For service Jan 17 - Feb 16

31 days

Account number

Billing summary

Previous Amount Due	\$235.29
<i>Payment Received Feb 09</i>	-235.29
Current Gas Charges	178.45
Current Electric Charges	40.10
Taxes	5.80
Total Amount Due Mar 11	\$224.35

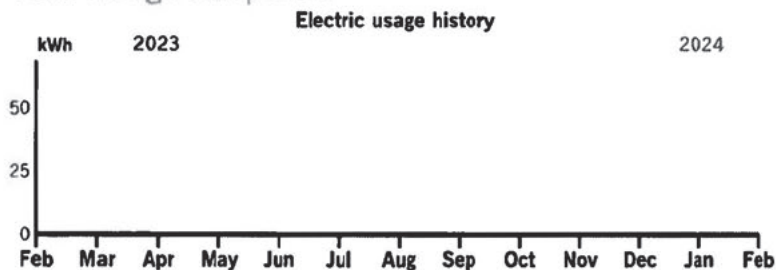


Thank you for your payment.

Duke Energy does not maintain customers' natural gas piping after or downstream of the meter. You should maintain such piping by periodically inspecting for leaks. If the piping is metal, you should also check for signs of corrosion. You should repair such piping if leaks or corrosion are discovered. For assistance locating, inspecting or repairing buried piping, please contact a licensed heating/plumbing contractor. You should always call 811 prior to digging. Once your lines are marked, always dig by hand if digging near natural gas piping.

Help lower winter bills by setting your thermostat to the lowest comfortable setting. It's less work for your heating system and more savings for you. Find more easy, money-saving tips at duke-energy.com/LowerBills.

Your usage snapshot



Average temperature in degrees

42ⁿ 43^b 55^b 63ⁿ 70ⁿ 76^b 75^d 69^d 58^d 46^e 42^e 31^e 43^e

	Current Month	Feb 2023	12-Month Usage	Avg Monthly Usage
Electric (kWh)	0	0	N/A	0
12-month usage based on most recent history				

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 2.3% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
PO Box 1090
Charlotte, NC 28201-1090

Account number

\$224.35
by Mar 11

After Mar 11, the amount due will increase to \$224.35.

\$ _____ \$ _____
Add here, to help others with a contribution to Share the Light **Amount enclosed**

Duke Energy Payment Processing
PO Box 1094
Charlotte, NC 28201-1094

889101024820870003300000000000000002243500000224352



duke-energy.com
800.544.6900

Account number

Information for you

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy (not for payment)

P.O. Box 1326
Charlotte, NC 28201

General questions or concerns

Online	duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	711
International	1.407.629.1010

Request the condensed or detailed bill format

Call (7 a.m. to 7 p.m.)	800.544.6900
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Important information

Your next meter reading: Mar 15

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your service(s) may be disconnected if your payment is past due

If payment for your service(s) is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay the amount specified in the **Important Disconnect Information** section on your bill, as well as, a reconnection fee, before your service will be reconnected. The reconnection fee is \$5.88 for electric service that may be reconnected remotely, \$60 for electric service that is not eligible to be reconnected remotely, \$125 for electric service that was disconnected at the pole and \$90 for gas service. There is an additional fee of \$40 to reconnect electric service after normal business hours if not eligible to be reconnected remotely. A security deposit may also be required.

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Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

Para nuestros clientes que hablan Español

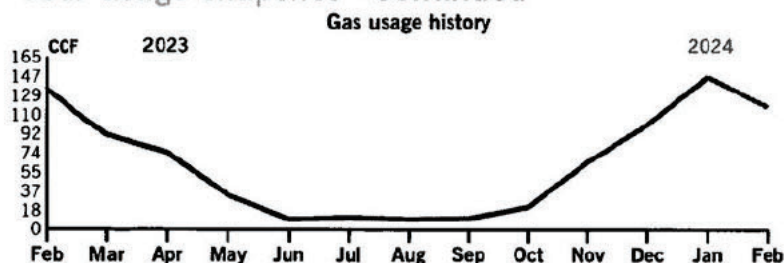
Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.



duke-energy.com
800.544.6900

Account number

Your usage snapshot - Continued



Average temperature in degrees

42° 43° 55° 63° 70° 76° 75° 69° 58° 46° 42° 31° 43°

	Current Month	Feb 2023	12-Month Usage	Avg Monthly Usage
Gas (CCF)	118	134	694	58
12-month usage based on most recent history				

Current electric usage for meter number 108268903

Actual reading on Feb 16 0
Previous reading on Jan 18 - 0

Energy Used 0 kWh

Billed kWh 0.000 kWh

Current Gas usage for meter number 1255323

Actual reading on Feb 15 6027
Previous reading on Jan 17 - 5909

Gas Used 118 CCF

Billed CCF 118.000 CCF

Billing details - Electric

Billing Period - Jan 18 24 to Feb 16 24

Meter - 108268903

Customer Charge	\$13.00
Home Energy Assistance Prgm	0.30
Environmental Surcharge Mechanism Rider (ESM)	1.80
Manual Read Meter Charge	25.00
Total Current Charges	\$40.10

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Gas

Billing Period - Jan 17 24 to Feb 15 24

Meter - 1255323

Customer Charge	\$17.80
Gas Delivery Charge	
118.000 CCF @ \$0.52474000	61.92
Gas DSM Rider	
118.000 CCF @ \$-0.01003000	-1.18
Gas Cost Recovery	

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Rating details - Tax confirmed

118.000 CCF @ \$0.59710000	\$70.46
Gas WNA Rider	
118.000 CCF @ \$0.23986870	28.30
PMM Rider	
1.000 @ \$1.15000000	1.15
Total Current Charges	\$178.45

Rating details - Tax confirmed

Franchise Fee	\$5.80
Total Taxes	\$5.80



duke-energy.com
800.544.6900

Your Energy Bill

Page 1 of 6

Service address

[REDACTED]

Bill date Mar 19, 2024
For service Feb 16 - Mar 18
32 days

Account number

[REDACTED]

Billing summary - Disconnect Notice

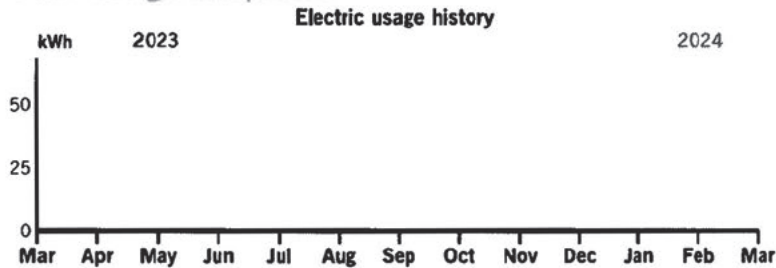
Previous Amount Due	\$224.35
Payment Received	0.00
Current Gas Charges	113.76
Current Electric Charges	38.88
Taxes	3.83
Total Amount Due Apr 09	\$380.82

IMPORTANT DISCONNECTION INFORMATION

Your past-due amount of \$224.35 must be paid by April 14, 2024 to avoid possible disconnection of your service on or after April 15, 2024. If your service is disconnected, a reconnection charge will be required to restart service and a new or additional security deposit may be charged. For questions, please call the customer service number listed on this bill.

Important power line safety reminder. Stay away from power lines. Do not work near overhead lines. Always assume that downed lines are energized and dangerous. Report downed power lines to Duke Energy immediately by calling 1-800-543-5599.

Your usage snapshot



Average temperature in degrees

43° 55° 63° 70° 76° 75° 69° 58° 46° 42° 31° 43° 48°

	Current Month	Mar 2023	12-Month Usage	Avg Monthly Usage
Electric (kWh)	0	0	N/A	0
12-month usage based on most recent history				

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 2.3% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
PO Box 1090
Charlotte, NC 28201-1090

Account number

[REDACTED]

Amount due

\$380.82
by Apr 9

Disconnect Bill

To avoid disconnection, pay
\$224.35 by April 14, 2024.

\$ _____ \$ _____
Add here, to help others with a
contribution to Share the Light **Amount enclosed**

Duke Energy Payment Processing
PO Box 1094
Charlotte, NC 28201-1094

88910102482087000330000022435000001564700000380824

What you need to know

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy (not for payment)

P.O. Box 1326
Charlotte, NC 28201

General questions or concerns

Online	duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	711
International	1.407.629.1010

Request the condensed or detailed bill format

Call (7 a.m. to 7 p.m.)	800.544.6900
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Important to know

Your next meter reading: Apr 15

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your service(s) may be disconnected if your payment is past due

If payment for your service(s) is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay the amount specified in the **Important Disconnect Information** section on your bill, as well as, a reconnection fee, before your service will be reconnected. The reconnection fee is \$8.25 for electric service that may be reconnected remotely, \$60 for electric service that is not eligible to be reconnected remotely, \$125 for electric service that was disconnected at the pole and \$90 for gas service. There is an additional fee of \$40 to reconnect electric service after normal business hours if not eligible to be reconnected remotely. A security deposit may also be required.

Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

Para nuestros clientes que hablan Español

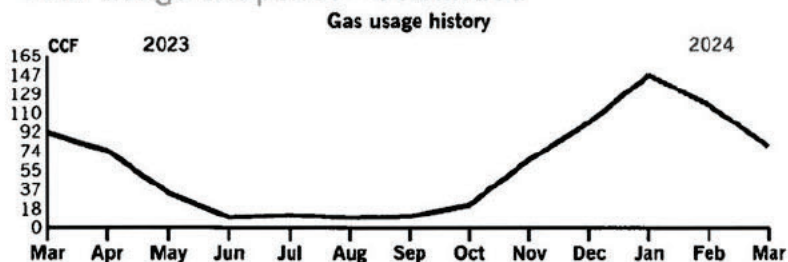
Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.



duke-energy.com
800.544.6900

Account number [REDACTED]

Your usage snapshot - Continued



Average temperature in degrees

43° 55° 63° 70° 76° 75° 69° 58° 46° 42° 31° 42° 48°

	Current Month	Mar 2023	12-Month Usage	Avg Monthly Usage
Gas (CCF)	78	91	681	57
12-month usage based on most recent history				

Current electric usage for meter number 108268903

Actual reading on Mar 18 0
Previous reading on Feb 17 - 0

Energy Used 0 kWh

Billed kWh 0.000 kWh

Current Gas usage for meter number 1255323

Actual reading on Mar 15 6105
Previous reading on Feb 16 - 6027

Gas Used 78 CCF

Billed CCF 78.000 CCF

Billing details - Electric

Billing Period - Feb 17 24 to Mar 18 24

Meter - 108268903

Customer Charge	\$13.00
Home Energy Assistance Prgm	0.30
Environmental Surcharge Mechanism Rider (ESM)	0.58
Manual Read Meter Charge	25.00

Total Current Charges \$38.88

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Gas

Billing Period - Feb 16 24 to Mar 15 24

Meter - 1255323

Customer Charge	\$17.80
Gas Delivery Charge	
78.000 CCF @ \$0.52474000	40.93
Gas DSM Rider	
78.000 CCF @ \$-0.01003000	-0.78
Gas Cost Recovery	

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details (See continued)

78.000 CCF @ \$0.47450000	\$37.01
Gas WNA Rider	
78.000 CCF @ \$0.22625187	17.65
PMM Rider	
1.000 @ \$1.15000000	1.15
Total Current Charges	\$113.76

Other charges

Franchise Fee	\$3.83
Total Taxes	\$3.83



Kentucky Residential Disconnection Notice

According to our records, your account is past due. To avoid disconnection of your natural gas and/or electric service(s), please pay the amount noted on the enclosed bill. Please see the "IMPORTANT DISCONNECTION INFORMATION" message in the body of the bill for the amount to pay and the date the payment needs to be made to avoid disconnection.

A Duke Energy employee may not visit your home on the day electric service is scheduled for disconnection. Rather, we will attempt to contact you by text and/or phone message.

As a reminder, Duke Energy will never demand payment in the form of a prepaid debit or prepaid credit card. If you have concerns about the authenticity of a request for payment, please contact Duke Energy directly.

AVOIDING DISCONNECTION

To avoid disconnection, it will be necessary to satisfy one or more of the following options by the date noted on the bill:

- Pay the amount shown on the enclosed bill (see "IMPORTANT DISCONNECTION INFORMATION" message in the body of the bill).
- Pay the entire past-due balance.
- Pay the past-due amount of any extended payment plan.
- Pay any past-due security deposit.
- Pay the required amount to set up an extended payment plan (applicable to qualified customers only).
- Provide a Medical Certification (see Medical Certification section).

To learn more about how to maintain your gas and/or electric service(s), please review the additional information in this notice and/or contact our Credit Department at 800.544.6900.

SPECIAL WINTER PROVISIONS (November 1 through March 31)

CAC ENERGY ASSISTANCE PROGRAM

If you have been certified by your local Community Action Commission (CAC) as being eligible for the state's Energy Assistance Program (EAP), you may apply for a 30-day extension and an extended payment plan on your gas and/or electric bill. Present Duke Energy the certificate, which verifies your eligibility for EAP assistance, and you must satisfy the following:

- Make a good faith payment toward your indebtedness.
- Set up a payment plan to bring your account current as soon as possible, but no later than October 15.

WINTER HARDSHIP RECONNECTION

Customers who are disconnected for nonpayment and are income eligible may qualify for this reconnection program.

- Obtain a certificate of financial need from the Community Action Commission (CAC). See Page list at the end of this notice to find the CAC contact information for your county.
- Pay one-third (1/3) of your outstanding bill or \$200, whichever is less.
- Set up a payment plan to bring your account current as soon as possible, but no later than October 15.
- If your balance exceeds \$600, pay the current charges, make a good faith reduction in the remaining balance and set up a payment plan to bring your account current as soon as possible.
- Pay a reconnection fee.

MEDICAL CERTIFICATION

If a member of your household is presently under the care of a physician, and the disconnection of your residential gas and/or electric service(s) would aggravate the medical condition, you may request a Medical Certification form to postpone disconnection of your services. You may apply for a Medical Certification by:

- Having a medical professional call our Credit Department.
- Requesting a Medical Certification form be sent to your medical professional.

PAYMENT OPTIONS

Payments can be made by any of the following methods:

- Pay by phone with electronic check or credit card. Please call 877.596.5068.
- Pay at one of our pay stations. Please contact our Credit Department to locate a pay station near you or visit our website at duke-energy.com.
- Pay online at duke-energy.com.

ENERGY ASSISTANCE

Residential customers may qualify for energy assistance. Contact the local CAC serving your county.

Boone County CAC859.586.9250
Pendleton County CAC859.654.4054
Kenton County CAC859.655.2959
Grant County CAC859.824.4768
Gallatin County CAC859.567.4660
Owen County CAC502.484.2116
Campbell County CAC859.431.4177
Carroll County CAC502.732.5253
United Way Referral Services – call 211

RESTORING SERVICE

If your service has been disconnected, you will be required to satisfy all of the following in order to restore service(s):

- Pay the entire past-due balance or the past-due amount of any extended payment plan.
- Pay a reconnection charge.
- Pay a security deposit (if applicable).

CONTACT INFORMATION

Credit Department

Our customer care specialists are available Monday through Friday 7 a.m. to 7 p.m. For added convenience, you can get information anytime using our automated system.

Telephone number: 800.544.6900

SECURITY DEPOSIT RECEIPT

PLEASE RETAIN THIS STATEMENT FOR YOUR RECORDS

Duke Energy received your security deposit of _____ for your account on _____.

Interest for this deposit will be paid or credited to your account at an interest rate of _____ percent or as otherwise ordered by the state regulatory commission. If for any reason satisfactory credit is not established and your service is discontinued, your deposit (plus interest) will be applied to your final bill.



duke-energy.com
800.544.6900

Your Energy Bill

Page 1 of 4

Service address



Bill date Apr 22, 2024
For service Mar 16 - Apr 16
32 days

Account number



Billing summary

Previous Amount Due	\$380.82
Payment Received Apr 10	-300.00
Current Gas Charges	69.78
Current Electric Charges	185.63
Taxes	6.91
Total Amount Due May 13	\$343.14



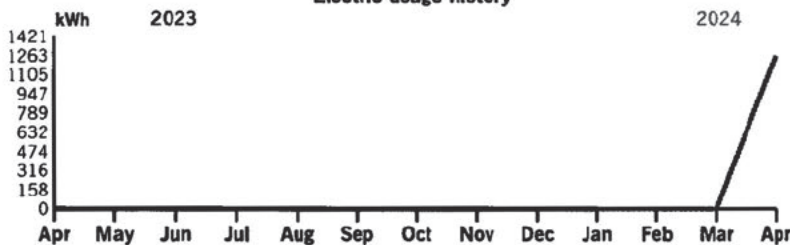
Thank you for your payment.

Know what's below. Call before you dig. Always call 811 before you dig, it's the law. Making this free call at least two full working days before you dig gets utility lines marked and helps protect you from injury and expense. Call 811 or visit Kentucky811.org

Help lower your energy bill. Shop the Online Savings Store to save big on energy-efficient items at duke-energy.com/OnlineShop. Enjoy FREE SHIPPING on orders over \$49.

Your usage snapshot

Electric usage history



Average temperature in degrees

55° 63° 70° 75° 69° 58° 46° 42° 31° 43° 48° 53°

	Current Month	Apr 2023	12-Month Usage	Avg Monthly Usage
Electric (kWh)	1,263	0	1,263	105
12-month usage based on most recent history				

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 2.3% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
PO Box 1090
Charlotte, NC 28201-1090

Account number



Amount due

\$343.14
by May 13

After May 13, the amount due will increase to \$349.17.

\$ _____ \$ _____
Add here, to help others with a contribution to Share the Light **Amount enclosed**

Duke Energy Payment Processing
PO Box 1094
Charlotte, NC 28201-1094

VIEW THE BILL

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy (not for payment)

P.O. Box 1326
Charlotte, NC 28201

General questions or concerns

Online	duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	711
International	1.407.629.1010

Request the condensed or detailed bill format

Call (7 a.m. to 7 p.m.)	800.544.6900
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Important messages

Your next meter reading: May 16

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your service(s) may be disconnected if your payment is past due

If payment for your service(s) is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay the amount specified in the **Important Disconnect Information** section on your bill, as well as, a reconnection fee, before your service will be reconnected. The reconnection fee is \$5.60 for electric service that may be reconnected remotely, \$8 for electric service that is not eligible to be reconnected remotely, \$18 for electric service that was disconnected at the pole and \$90 for gas service. There is an additional fee of \$40 to reconnect electric service after normal business hours if not eligible to be reconnected remotely. A security deposit may also be required.

Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.

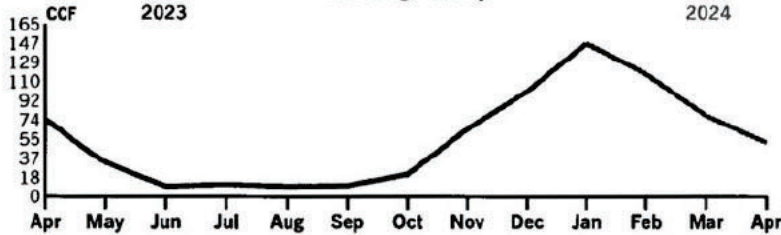


duke-energy.com
800.544.6900

Account number

Your usage snapshot - Continued

Gas usage history



Average temperature in degrees

55° 63° 70° 75° 75° 69° 58° 46° 42° 31° 42° 48° 53°

	Current Month	Apr 2023	12-Month Usage	Avg Monthly Usage
Gas (CCF)	52	74	659	55
12-month usage based on most recent history				

Current electric usage for meter number 108268903

Actual reading on Mar 20 0
Previous reading on Mar 19 - 0

Energy Used 0 kWh

Current electric usage for meter number 320475272 *

Actual reading on Apr 16 1263
Previous reading on Mar 20 - 0

Energy Used 1,263 kWh

Billed kWh 1,263.000 kWh

Current Gas usage for meter number 1255323

Actual reading on Apr 16 6157
Previous reading on Mar 16 - 6105

Gas Used 52 CCF

Billed CCF 52.000 CCF

* New Meter

Billing details - Electric

Billing Period - Mar 19 24 to Apr 16 24

Meter - 108268903

Meter - 320475272

Customer Charge \$13.00

Energy Charge

1,263.000 kWh @ \$0.09965400 125.86

Home Energy Assistance Prgm 0.30

Demand Side Management Cost Recovery Program Rider (DSM)

1,263.000 kWh @ \$0.00135200 1.71

Off-System Sales Profit Sharing Mechanism Rider (PSM)

1,263.000 kWh @ \$0.00123700 1.56

Electric Fuel Adjustment

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates



duke-energy.com
800.544.6900

Account number [REDACTED]

Billing details: Electric - continued

1,263.000 kWh @ \$0.00349100	\$4.41
Environmental Surcharge Mechanism Rider (ESM)	13.79
Manual Read Meter Charge	25.00
Total Current Charges	\$185.63

Billing details: Gas

Billing Period - Mar 16 24 to Apr 16 24	
Meter - 1255323	
Customer Charge	\$17.80
Gas Delivery Charge	
52.000 CCF @ \$0.52474000	27.29
Gas DSM Rider	
52.000 CCF @ \$-0.01003000	-0.52
Gas Cost Recovery	
52.000 CCF @ \$0.47450000	24.67
Gas WNA Rider	
52.000 CCF @ \$-0.01181406	-0.61
PMM Rider	
1.000 @ \$1.15000000	1.15
Total Current Charges	\$69.78

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details: Taxes

Franchise Fee	\$6.91
Total Taxes	\$6.91



duke-energy.com
800.544.6900

Your Energy Bill

Page 1 of 4

Service address



Bill date May 20, 2024
For service Apr 17 - May 17
31 days

Account number



Billing summary

Previous Amount Due	\$343.14
Payment Received May 09	-343.14
Current Gas Charges	43.28
Current Electric Charges	236.49
Taxes	7.64
Total Amount Due Jun 10	\$287.41

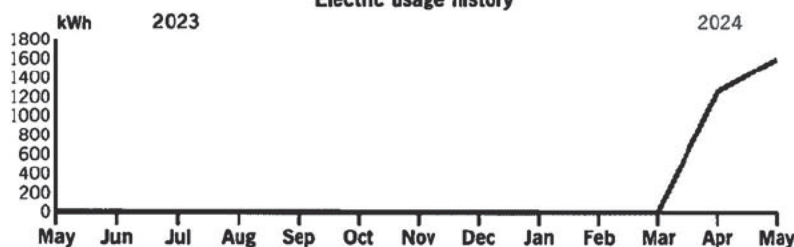


Thank you for your payment.

Duke Energy does not maintain customers' natural gas piping after or downstream of the meter. You should maintain such piping by periodically inspecting for leaks. If the piping is metal, you should also check for signs of corrosion. You should repair such piping if leaks or corrosion are discovered. For assistance locating, inspecting or repairing buried piping, please contact a licensed heating/plumbing contractor. You should always call 811 prior to digging. Once your lines are marked, always dig by hand if digging near natural gas piping.

Your usage snapshot

Electric usage history



Average temperature in degrees

63° 70° 76° 75° 69° 58° 46° 42° 31° 42° 43° 57° 67°

	Current Month	May 2023	12-Month Usage	Avg Monthly Usage
Electric (kWh)	1,600	0	2,863	239
12-month usage based on most recent history				

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 2.3% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
PO Box 1090
Charlotte, NC 28201-1090

Account number



Amount due

\$287.41
by Jun 10

After Jun 10, the amount due
will increase to \$294.03.

\$ _____ \$ _____
Add here, to help others with a
contribution to Share the Light **Amount enclosed**

Duke Energy Payment Processing
PO Box 1094
Charlotte, NC 28201-1094

Visit us at duke-energy.com

Report an emergency

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By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

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Charlotte, NC 28201

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For hearing impaired TDD/TTY	711
International	1.407.629.1010

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Important to know

Your next meter reading: Jun 14

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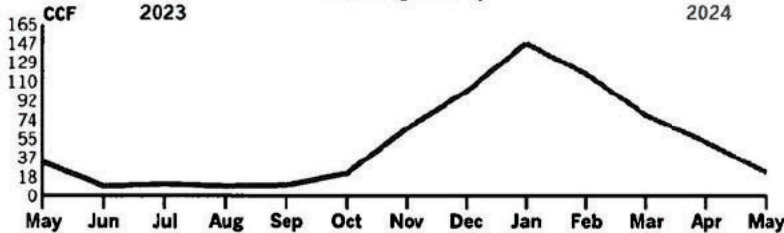


duke-energy.com
800.544.6900

Account number [REDACTED]

Your usage snapshot - Continued

Gas usage history



Average temperature in degrees

63° 70° 76° 75° 69° 58° 46° 42° 31° 42° 48° 57° 67°

	Current Month	May 2023	12-Month Usage	Avg Monthly Usage
Gas (CCF)	23	33	649	54
12-month usage based on most recent history				

Current electric usage for meter number 320475272

Actual reading on May 17 2863
Previous reading on Apr 17 - 1263

Energy Used 1,600 kWh

Billed kWh 1,600.000 kWh

Current Gas usage for meter number 1255323

Actual reading on May 16 6180
Previous reading on Apr 17 - 6157

Gas Used 23 CCF

Billed CCF 23.000 CCF

April 17 - May 17

Billing details - Electric

Billing Period - Apr 17 24 to May 17 24

Meter - 320475272

Customer Charge	\$13.00
Energy Charge	
1,600.000 kWh @ \$0.09965400	159.45
Home Energy Assistance Prgm	0.30
Demand Side Management Cost Recovery Program Rider (DSM)	
1,600.000 kWh @ \$0.00135200	2.16
Off-System Sales Profit Sharing Mechanism Rider (PSM)	
1,600.000 kWh @ \$0.00123700	1.98
Electric Fuel Adjustment	
1,600.000 kWh @ \$0.00872100	13.95
Environmental Surcharge Mechanism Rider (ESM)	20.65
Manual Read Meter Charge	25.00

Total Current Charges \$236.49

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Utility Details

Billing Period - Apr 17 24 to May 16 24	
Meter - 1255323	
Customer Charge	\$17.80
Gas Delivery Charge	
23.000 CCF @ \$0.52474000	12.07
Gas DSM Rider	
23.000 CCF @ \$-0.01003000	-0.23
Gas Cost Recovery	
23.000 CCF @ \$0.47450000	10.91
PMM Rider - Apr 17 to Apr 25	
1.000 @ \$1.15000000	0.35
PMM Rider - Apr 26 to May 16	
17.000 CCF @ \$0.14000000	2.38
Total Current Charges	\$43.28

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Other Charges

Franchise Fee	\$7.64
Total Taxes	\$7.64

Stephanie M. Smith
3927 Lincoln Ave.
Latonia, KY 41015

*Duke Energy Kentucky, Inc.
139 East Fourth Street
Cincinnati, OH 45202

*Olivia Davis Rzesutock
Legal Aid of the Bluegrass
104 East Seventh Street
Covington, KY 41011