

The Commission directs Nicholas District to the Commission's July 22, 2021 Order in Case No. 2020-00085¹ regarding filings with the Commission. In the Commission's March 16, 2020 Order in Case No. 2020-00085,² the Commission provides instructions for filings in nonelectronic cases, insofar that parties of nonelectronic cases may file one original document with no copies or send an electronic mail message with an electronic copy of the document to the Commission and to parties to the matter. Any electronic email filed in this manner should be sent to PSCED@ky.gov, and each message should include the case number in the subject line of the message and a read receipt to ensure the Commission received the message and documents. A party filing a paper containing personal information shall, in accordance with 807 KAR 5:001, Section 4(10), encrypt or redact the paper so that personal information cannot be read.

IT IS THEREFORE ORDERED that:

1. Nicholas District shall satisfy the matters complained of or file a written answer to the complaint within ten days of entry of this Order.
2. Nicholas District shall file a copy of the pressure monitor log for the period when the recorder was installed on Mr. Fryman's meter to register water pressure.
3. Nicholas District shall file all work orders for the utility for a period starting one month before the recorder was installed on Mr. Fryman's meter and one month after the recorder was removed. The work orders shall be all work orders generated by the utility and not limited to work orders related to Mr. Fryman's service.

¹ Case No. 2020-00085, *Electronic Emergency Docket Related to the Novel Coronavirus COVID-19* (Ky. PSC July 22, 2021), Order (in which the Commission mandated the use of the electronic filing procedures found in 807 KAR 5:001, Section 8, except for *pro se* formal complaints filed against utilities).

² Case No. 2020-00085, *Electronic Emergency Docket Related to the Novel Coronavirus COVID-19* (Ky. PSC Mar. 16, 2020), Order at 5–6.

PUBLIC SERVICE COMMISSION


Chairman

Vice Chairman


Commissioner



ATTEST:


Executive Director

APPENDIX

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE
COMMISSION IN CASE NO. 2022-00235 DATED AUG 16 2022

NINE PAGES TO FOLLOW

JUL 08 2022

PUBLIC SERVICE COMMISSION

COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:

Barry Lane Fryman)
(Your Full Name))

COMPLAINANT)

VS.)

Nicholas County Water District)
(Name of Utility))

DEFENDANT)

COMPLAINT

The complaint of Barry Lane Fryman respectfully shows:
(Your Full Name)

(a) _____
(Your Full Name)

6115 Maysville Rd. Carlisle, Ky 40311
(Your Address)

(b) Nicholas County Water District
(Name of Utility)

1639 Old Paris Rd. Carlisle, Ky. 40311
(Address of Utility)

(c) That: Low water pressure, No Flow
(Describe here, attaching additional sheets if necessary,

Have brought the matter before the Nicholas
the specific act, fully and clearly, or facts that are the reason

County Water District and have been informed
and basis for the complaint.)

that all they have to supply is 20psi at

Continued on Next Page

Formal Complaint

Barry Lane Fryman vs. Nicholas County Water District

Page 2 of 2

the meter, have been told this several times.
We have a pressure gauge on our line in house
it has shown 12 psi to 120 psi. Our water has
completely stopped during showers before and then
comes back on in a couple of mins. Have installed
two booster pumps, the both burned up due to low flow
Wherefore, complainant asks Need consistent water pressure
(Specifically state the relief desired.)

if the water district cannot supply consistent
water pressure, have them install a booster pump
If they can provide ~~50~~ 50 psi as shown
on there pressure recorder we would not
have any complaints.

Dated at Cantisle, Kentucky, this 5 day
(Your City)

of 7 July, 2022.
(Month)

Barry Lane Fryman
(Your Signature*)

(Name and address of attorney, if any)

7-5-22
Date

*Complaints by corporations or associations, or any other organization having the right to file a complaint, must be signed by its attorney and show his post office address. No oral or unsigned complaints will be entertained or acted upon by the commission.

Booster Pumps required a flow of 2.5 gpm minimum.

We are on a pressurized water system, that comes from another provider or so we have been told.

The water district installed a pressure recorder. The pressure on our gauge read about 18 psi before the recorder was installed. One hour after the technician left the pressure went to 45 psi on our gauge. It stayed in that range until a day after it was removed. The pressure since then on our gauge has been from 12 psi to 30 psi.

There is three other families that we know of that are having the same issue.

We have checked the flow at kitchen sink. The flow was 1 gallon in three mins. at 12 psi.

See attached pictures of our pressure readings

The black arrow is the static pressure

The red arrow is the maximum pressure that it has seen

We reset the gauge once a day.

Before the Public Service Commission

(Insert name of complainant))
Complainant)
vs.) No. _____
(To be inserted by the secretary)
(Insert name of each defendant))
Defendant)

COMPLAINT

The complaint of (here insert full name of each complainant) respectfully shows:

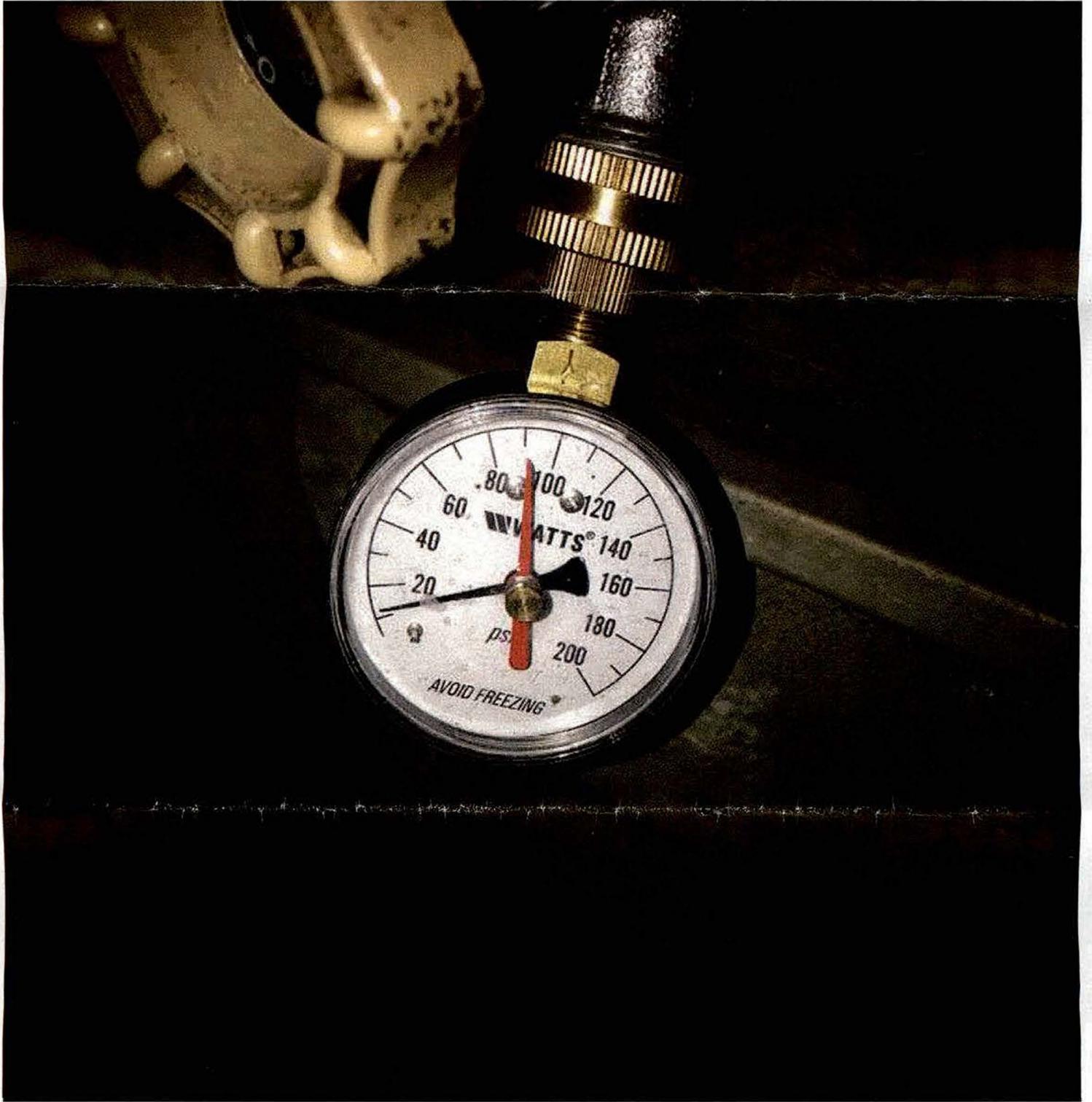
- (a) That (here state name, occupation and post office address of each complainant).
- (b) That (here insert full name, occupation and post office address of each defendant).
- (c) That (here insert fully and clearly the specific act or thing complained of, such facts as are necessary to give a full understanding of the situation, and the law, order, or rule, and the section or sections thereof, of which a violation is claimed).

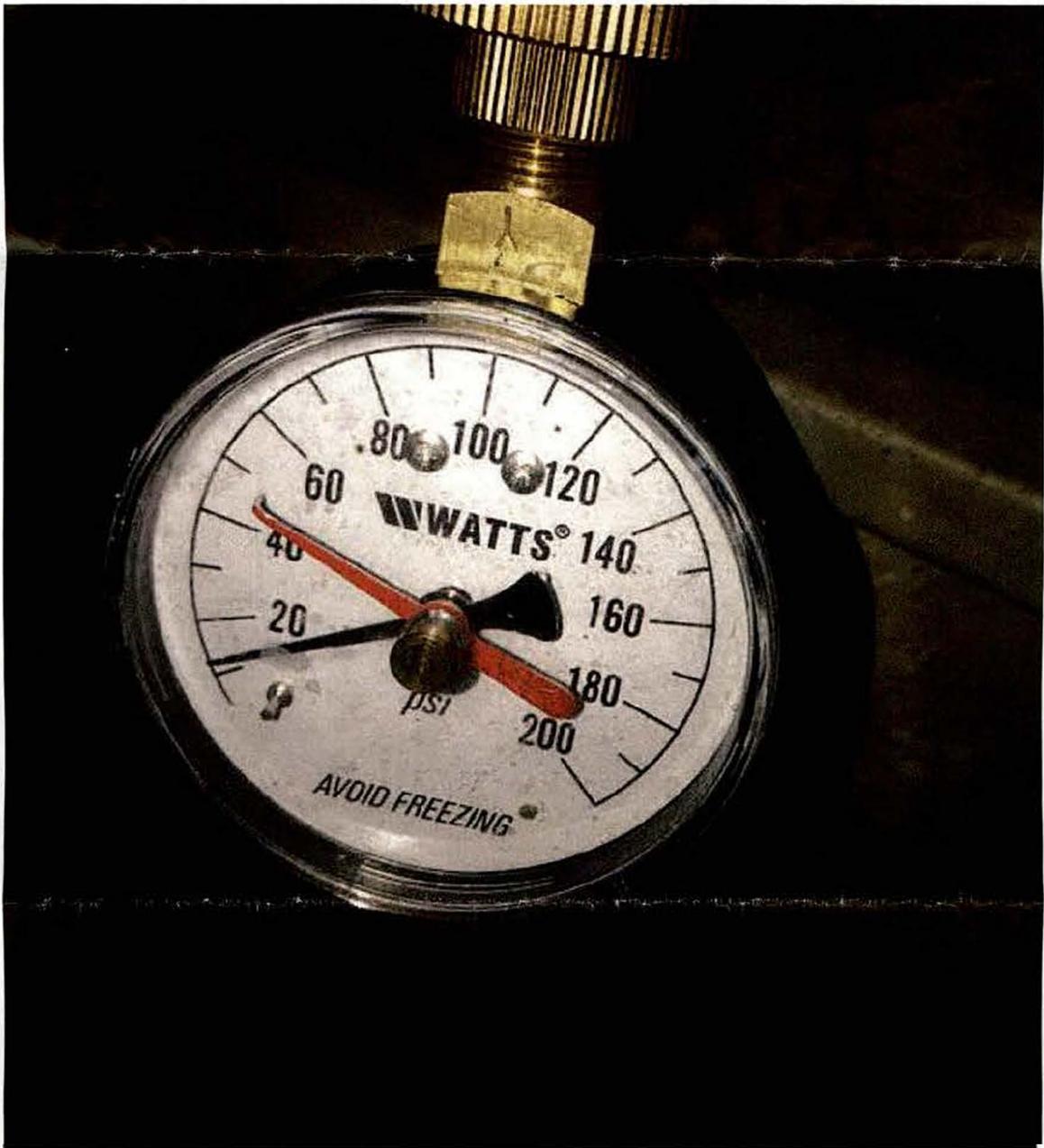
WHEREFORE, complainant asks (here state specifically the relief desired).

Dated at 7-5-22, Kentucky, this 5 day
of July, 20 22.

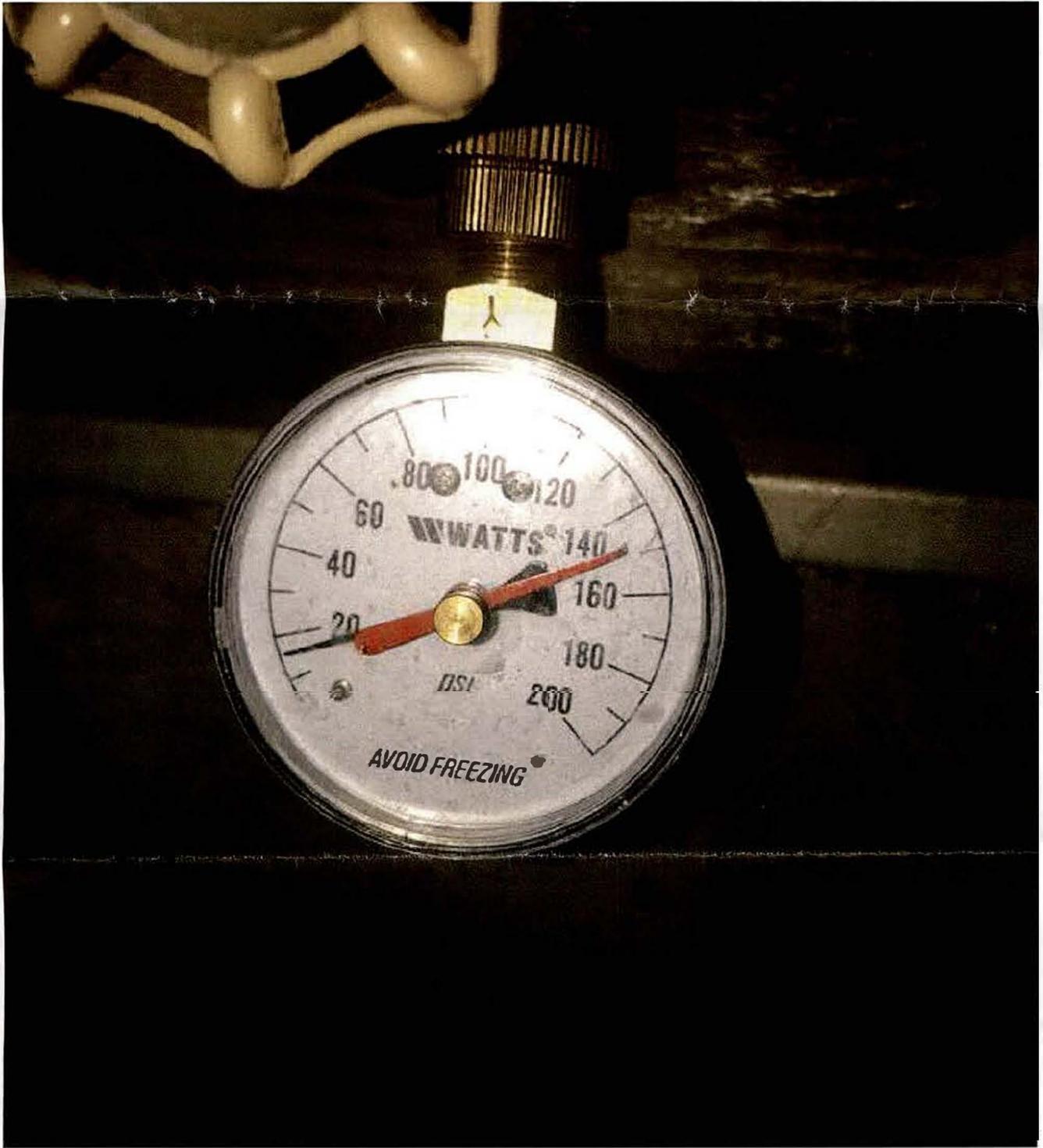
Barry Fryman
(Name of each complainant)

(Name and address of attorney, if any)











*Barry L Fryman
6115 Maysville Rd.
Carlisle, KENTUCKY 40311

*Nicholas County Water District
1639 Old Paris Road
Carlisle, KY 40311

*Monica Pryor
Office Manager
Nicholas County Water District
1639 Old Paris Road
Carlisle, KY 40311