

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

THOMAS RICHARD THACKER AND SHANNON)	
CHAPMAN THACKER)	
)	
COMPLAINANT)	CASE NO.
V.)	2015-00269
)	
EQT MIDSTREAM)	
)	
DEFENDANT)	

ORDER TO SATISFY OR ANSWER

EQT Midstream ("EQT") is hereby notified that it has been named as defendant in a formal complaint deemed filed on July 24, 2015, a copy of which is attached as the Appendix to this Order.

Pursuant to 807 KAR 5:001, Section 20, EQT is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within ten days of the date of this Order.

Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

By the Commission

ENTERED
AUG 18 2015
KENTUCKY PUBLIC
SERVICE COMMISSION

ATTEST:



Executive Director

APPENDIX

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE
COMMISSION IN CASE NO. 2015-00269 DATED **AUG 18 2015**

RECEIVED

JUL 24 2015

PUBLIC SERVICE COMMISSION

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

JS

In the matter of:

Thomas Richard Thacker and Shannan Chapman Thacker
(Your Full Name))
name on bill COMPLAINANT)

VS.

Case No. 2015-00269

EQT Gathering ("EQT")
(Name of Utility))
EQT MIDSTREAM DEFENDANT)

COMPLAINT

The complaint of Thomas Richard Thacker respectfully shows:
(Your Full Name)

(a) Thomas Richard Thacker
(Your Full Name)

4722 Spurlock Creek, Prestonsburg, KY 41653
(Your Address)

rthacker@hotmail.com
(Your Email Address)

(b) EQT
(Name of Utility)

1710 Pennsylvania Avenue, Charleston, WV 25302
(Address of Utility)

(c) That: I received a letter from EQT indicating that they
(Describe here, attaching additional sheets if necessary,

would be abandoning the pipeline that serves me
the specific act, fully and clearly, or facts that are the reason

as a gas customer. The letter indicated that
and basis for the complaint.)

my^{gas} service would be terminated on August 1, 2015.

Continued on Next Page

Formal Complaint

Thomas Richard Thacker vs. EQT Bathing ("EQT")

Page 2 of 2

I made several inquiries to gas companies in my area to request gas service. I was unable to find a company that could offer me service. My home is equipped with multiple appliances that require gas. These appliances are: hot water heater, furnace, oven and stove. If we had to switch to electric, this would be expensive. *

Wherefore, complainant asks Continued gas service
(Specifically state the relief desired.)

See additional sheets

by EQT or Chesapeake Energy. If gas service is not possible, I request an extension beyond the termination date of August, 1 2015 so that I may have additional time to transition to electric.

Dated at Prestonsburg, Kentucky, this 22nd day
(Your City)

of July, 2015.
(Month)

Thomas Thacker
(Your Signature*)

(Name and address of attorney, if any)

Date

*Complaints by corporations or associations, or any other organization having the right to file a complaint, must be signed by its attorney and show his post office address. No oral or unsigned complaints will be entertained or acted upon by the commission.

The cost of replacing the above mentioned appliances w/ new electric ones and the cost of removing the old ones and having the new ones installed would be a few thousand dollars. My wife called E&T to request help finding another company that could provide us with gas service or request an extension. My wife was told by E&T representative Ms. Johnson, that they could/would not give us an extension. My wife was told by Ms. Johnson that the gas we were currently receiving was E&T's but that it belonged to Chesapeake Energy. The reason was not made apparent but Ms. Johnson indicated that an arrangement had been made between E&T and Chesapeake to provide gas service to some of E&T's customers. My wife called Chesapeake Energy to confirm this information but was unsuccessful. An inquiry was also made by my wife to determine if Chesapeake could provide us with gas service after August 1, 2015. According to E&T we are receiving ^(Chesapeake's) their gas already anyway. Chesapeake representative Kathy Clark could not confirm the arrangement w/ E&T for the gas that we were receiving. Attempts were made to follow up with Ms. Clark to request continued gas service by Chesapeake; however, she did not return phone calls after voice messages were left regarding this matter.



June 4, 2015

Thomas R. and Kimberly Thacker
4722 Spurlock CK
Prestonsburg, KY 41653-8778

Re: Account No.: [REDACTED]

Dear Thomas R. and Kimberly Thacker:

EQT Gathering ("EQT") will soon be abandoning the pipeline it has in the area in which you are currently tapped as a farm tap consumer. As a result, it is necessary that we terminate gas service to you, which termination shall occur on August 1, 2015. Therefore, EQT suggests you make immediate arrangements to secure an alternative fuel source.

If you have any questions, please do not hesitate to contact us at 844-378-5263.

Sincerely,

A handwritten signature in black ink, appearing to read 'Paul G. Walker, Jr.', written in a cursive style.

Paul G. Walker, Jr.
Supervisor – Free Gas & Analytical Support
Land Administration – Contracts
EQT Production Company

Certified #: 7014 0150 0000 0208 8118

cc: Leslie Miller-Stover, Esquire

Jeff Burke
EQT Midstream
100 EQT Way
Pikeville, KY 41501

Robert Cooper
Vice President of Engineering
EQT Midstream
EQT Plaza
625 Liberty Avenue, Suite 1700
Pittsburgh, PENNSYLVANIA 15222

*EQT Midstream
100 EQT Way
Pikeville, KY 41501

Joseph Lombardo
Manager Copliance
EQT Midstream
EQT Plaza
625 Liberty Avenue, Suite 1700
Pittsburgh, PENNSYLVANIA 15222

*Thomas & Shannon Thacker
4722 Spurlock Creek
Prestonsburg, KENTUCKY 41653

Paul G Walker, Jr.
Supervisor-Land Administration
EQT Gathering Company/EQT Production
1710 Pennsylvania Avenue
Charleston, WEST VIRGINIA 25302