COMMONWEALTH OF KENTUCKY BEFORE THE PUBLIC SERVICE COMMISSION

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REBECCA HALL)
COMPLAINANT)
V.) CASE NO. 2007-00471
MIKE LITTLE GAS COMPANY, INC.)
DEFENDANT)

<u>ORDER</u>

On November 5, 2007, Rebecca Hall ("Complainant") filed a formal complaint against Mike Little Gas Company, Inc. ("Mike Little") alleging denial of natural gas service. On November 26, 2007, Mike Little filed its answer to the complaint in which it alleges that it cannot serve the Complainant due to safety and cost considerations. Since the complaint has not been satisfied, the Commission will determine if Mike Little should be required to serve the Complainant. Pursuant to KRS 278.260(3), the Complainant and the utility shall be entitled to be heard in person or by an attorney and to introduce evidence.

IT IS THEREFORE ORDERED that:

1. Rebecca Hall and Mike Little shall appear for a formal hearing upon the complaint on February 12, 2008 at 10:00 a.m., Eastern Standard Time, in Hearing Room 1 of the Commission's offices at 211 Sower Boulevard, Frankfort, Kentucky.

2. The Commission does not favor motions for continuance and will grant

them only when such a motion is made in writing and states compelling reasons for

granting the motion.

3. Corporate entities are advised that under Kentucky law a corporation, its

employees, and representatives, who are not licensed to practice law in Kentucky, are

not permitted to make objections, examine, or cross-examine witnesses in

administrative hearings.

4. The official record of the proceeding shall be by videotape only, unless

otherwise requested by a party to the proceeding on or before January 28, 2008.

5. Any motion requesting an informal conference with Commission Staff to

consider matters which would aid in the handling or disposition of this proceeding shall

be filed with the Commission no later than 7 days from the date of this Order.

6. As the Complainant bears the burden of proof in this matter, her failure to

appear at the formal hearing and to present proof in support of her complaint may result

in the dismissal of her complaint with prejudice.

Done at Frankfort, Kentucky, this 18th day of January, 2008.

By the Commission

ATTEST:

Executive Director