

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

THOMAS DEAN STAUFFER)	
)	
COMPLAINANT)	
)	
V.)	CASE NO. 2007-00399
)	
BRANDENBURG TELEPHONE COMPANY)	
)	
DEFENDANT)	

O R D E R

On November 21, 2007, Commission Staff issued a data request to Brandenburg Telephone Company (“Brandenburg”). Item No. 1 requested Brandenburg to provide “the billing history for the disputed account (270-496-4992) and the undisputed account (270-496-4836) beginning with the January 2006 billing period through the current period.” Item No. 3 requested Brandenburg to provide “any documents in possession of Brandenburg Telephone that Mr. Stauffer, his wife, or any representative of theirs, have signed.” In response to Item No. 1, Brandenburg provided copies of the customers’ bills attached to its response as Exhibits A and B. In response to Item No. 3, Brandenburg provided the requested documents as Exhibit C to its response.

Included in Exhibits A and B is certain customer-specific information that is normally not available for public inspection. Included in Exhibit C is a document bearing the social security numbers of Complainant, Ms. Stauffer, and another party referred to

as "Stacy." The Commission treats such personal information as sensitive and believes it should be afforded confidential treatment.

Although the information was provided in response to Commission Staff's data request, Brandenburg had a duty to protect customer-specific information and social security numbers from release to the public. Therefore, it was incumbent upon Brandenburg to review the exhibits to the response, identify any sensitive information, and move for confidential treatment of said information pursuant to 807 KAR 5:001, Section 7.

The Commission, on its own motion, HEREBY ORDERS that Brandenburg's original response to Commission Staff's data request shall be placed in a confidential file and that a redacted copy shall be placed in the main public case file.

Done at Frankfort, Kentucky, this 22nd day of January, 2008.

By the Commission

ATTEST:



Executive Director